

[REDACTED]

20 August 2018  
Reference: F0003854

Dear [REDACTED]

I am writing in respect of your recent request of 17 August 2018, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*Please, will you provide us with your statistics of accidents that have occurred in airports in relation to air passengers?*

*The information contained in the statistics need only be limited to the following:*

- date of accidents;
- place of accidents;
- type of accidents; and
- frequency of accidents.

*In order to reduce unnecessary labour, we only require statistics from 2008 to present.*

You subsequently clarified that you were seeking information on accidents not directly related to aviation activity, such as in terminal buildings.

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we do not hold the information requested.

The CAA is the UK's aviation safety regulator, but our remit largely does not extend to areas of an airport not directly relating to aviation activity, such as terminal buildings. Therefore, we would not receive reports of such accidents.

Some information may be held by the Health and Safety Executive (HSE), or the relevant local authority for each airport.

Our guidance document, [CAP1484](#), sets out the respective responsibilities of the CAA and HSE in relation to aviation. HSE and relevant local government authorities are responsible for enforcing health and safety law at all aerodromes, and the way this responsibility is divided is outlined in Chapter 2 of CAP1484.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Mark Stevens  
External Response Manager

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.