

[REDACTED]

15 August 2018  
Reference: F0003830

Dear [REDACTED]

I am writing in respect of your request of 27 July 2018, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*Which Health and Safety Standards and Guidelines and COSHH Regulations do the CAA follow or apply in relation to the quality of cabin air in commercial passenger aircraft*

*I am asking the question as I am confused as to what the specific responsibilities of The CAA is in relation to this issue and what they are accountable for. Aircraft Fume Events are a concern and a matter of Public Safety.*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

The CAA has responsibility for regulating the occupational health and safety of flight and cabin crew under the Civil Aviation (Working Time) Regulations 2004.

This does not extend to the enforcement of the Health and Safety at Work etc Act 1974, and the Control of Substances Hazardous to Health Regulations 2002 (COSHH), which is the responsibility of the Health and Safety Executive.

When considering the quality of cabin air for health and safety purposes under the Civil Aviation (Working Time ) Regulations the CAA will refer to any relevant standard such as EH40 Workplace Exposure Limits, depending on the circumstances.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Stevens'.

Mark Stevens  
External Response Manager

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.