

[REDACTED]
[REDACTED]

16 February 2018
Reference: F0003568

Dear [REDACTED]

I am writing in respect of your recent request of 20 January 2018, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

'CBS Chicago requests all records/documents, communications (including email and text), video (including surveillance) and audio relating to serial stowaway [REDACTED] and her recent arrest. She was seen on surveillance video passing through O'Hare Airport security without a boarding pass or passport at Checkpoint 7 on January 14, 2018. She boarded a flight to the United Kingdom and was detained by British Customs officials at Heathrow International Airport on January 15, 2018. She returned to O'Hare on January 18, 2018 and was taken into custody. We do not need these items together, we will take them as they become available.'

Our response:

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). Having checked within our Aviation Security department, I can confirm that no information is held relevant to your request.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink that reads "Rihanne Stephen". The signature is written in a cursive style with a large initial 'R'.

Rihanne Stephen
Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.