

[REDACTED]
[REDACTED]

30 November 2018
EIR Reference: E0004019

Dear [REDACTED]

Thank you for your request of 15 November 2018, for the release of information held by the Civil Aviation Authority (CAA). Your request has been considered in line with the provisions of the Environmental Information Regulations 2004 (EIR).

Your request:

'I have seen your report on the harm aircraft noise can cause to communities underneath flight paths including cardiovascular disease. But it does not cover Vibroacoustic Disease , a recognised disease caused by exposure to , often not inaudible, low frequency sound.

Please supply any research you have conducted into the serious health threat .

Also the number and location of sound monitoring stations in east and south east London.'

Our response:

The effects of Vibroacoustic disease are not normally associated with aircraft noise in communities surrounding airports. As a result the CAA has not carried out any research in this field and therefore does not hold any information in relation to this part of your request.

Information on the location of current aircraft noise monitoring stations, which are owned and operated by Heathrow Airport, is available at the following web address:

<https://webtrak.emsbk.com/lhr4>

The locations of historic (2007-2017) noise monitoring stations around Heathrow are also provided in [CAP 1149](#): Noise monitor positions at Heathrow, Gatwick and Stansted Airports.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR www.caa.co.uk

Email: foi.requests@caa.co.uk

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in cursive script that reads "Jade Fitzgerald".

Jade Fitzgerald
Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.