

[REDACTED]  
[REDACTED]

18 October 2017  
Reference: F0003411

Dear [REDACTED]

I am writing in respect of your recent request of 20 September 2017, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*“We are hoping for historical data related to ATOL holders. We have used the data download site (<https://www.caa.co.uk/ATOL-protection/Check-an-ATOL/ATOL-data-download/>) for current data. We are hoping to get data on historical periods, as well.”*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Please refer to attachment 1, where we have compiled a table from the CAA’s ATOL database which reflects public sales for those time periods that you requested.

Please note that We Love Holidays Limited was granted an ATOL on 1 April 2015, so no passenger authorisations exist for the quarters ending 31st December 2014 and 31st March 2015. Also, we do not currently have data for the quarters ending 31st December 2017 and 31st March 2018.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink that reads "Rihanne Stephen". The signature is written in a cursive style.

Rihanne Stephen  
Information Rights Officer

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

F0003411

18.10.17

ATOL		Dec-14	Mar-15	Jun-15	Sep-15	Dec-15	Mar-16	Jun-16	Sep-16	Dec-16	Mar-17	Jun-17	Sep-17	Dec-17	Mar-18
10017	<b>On The Beach Ltd</b>	125,23 2	76,799	317,83 5	431,40 1	165,95 8	92,780	351,27 8	482,98 2	167,99 8	98,693	383,47 1	492,57 7	195,82 2	133,61 0
10822	<b>Sunshine.co.uk Limited</b>	10,798	5,945	18,811	32,523	10,107	6,480	21,986	36,300	11,756	7,611	21,806	30,962	10,077	5,951
10989	<b>We Love Holidays Limited</b>			16,719	72,774	47,090	30,505	103,56 8	166,73 4	79,037	50,754	177,96 1	225,50 2	140,63 5	86,968
2524	<b>TUI UK Ltd</b>	725,51 6	597,91 7	1,401,9 34	1,918,6 58	738,76 2	625,41 0	1,451,3 93	1,943,2 02	814,64 9	706,44 5	1,672,1 13	2,138,7 50		
1179	<b>Thomas Cook Tour Operations Ltd</b>	585,96 3	430,01 6	1,213,8 47	1,673,7 60	514,53 8	354,92 5	928,75 6	1,210,6 00	382,61 3	264,79 8	759,36 8	1,043,4 02		
10581	<b>Travel Republic Ltd</b>	119,84 6	83,736	222,30 2	350,16 9	105,84 7	77,515	188,41 8	287,22 6	108,80 1	77,769	176,99 8	268,01 7		
5788	<b>Expedia, Inc</b>	173,92 0	306,83 4	273,92 0	286,36 0	218,47 4	365,55 7	299,80 6	329,95 1	267,02 8	418,51 3	363,06 1	373,02 6		
9618	<b>Jet2holidays Ltd</b>	156,54 3	87,842	396,87 1	591,86 0	179,39 9	104,50 4	507,33 6	793,98 3	267,02 4	180,41 9	762,29 8	1,070,2 56		