

[REDACTED]  
[REDACTED]

28 September 2016  
Reference: F0002910

Dear [REDACTED]

I am writing in respect of your recent request of 3 September 2016, for the release of information held by the Civil Aviation Authority (CAA).

### Your request

*'Please could you provide me with flight numbers to Jamaica in July and August 2014 for the entire 2 months.'*

*'Secondly when a person leaves this country with a bacterial virus and someone else contracts it while in contact with this person and develops a serious medical condition. What is the normal procedure in this matter and who and which departments does it usually get directed to.'*

### Our response

Having considered your request in line with the Freedom of Information Act 2000 (FOIA), we can confirm the details of flight numbers operated between the UK and Jamaica during July and August 2014, which is attached to our email as a pdf. Please note that this information is as reported to us by the Airport Authorities who have themselves been provided with information by either the handling agents or the airlines.

In respect of your medical health question, I understand that a reply has been sent to you directly from our Head of Aviation Health Unit. For completeness, I have copied the response below.

*'infections - whether due to bacteria or virus - can be spread from person to person by the same methods whether on the ground or in the air:*

*-respiratory infections, such as colds and 'flu, are usually spread by inhalation of droplets containing infective particles, spread when the infected person coughs or sneezes; some highly infectious diseases, such as 'flu, can also be spread by contact with surfaces such as door handles and taps, which have recently been contaminated when an infected person coughs*

### Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Telephone: 01293 768512. [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

*-gastro-intestinal infections, such as the norovirus (winter vomiting virus), are usually spread by the faecal-oral route, where an individual picks up the infective particle by touching an infected person's hand or a contaminated surface.*

*Responsibility for investigating cases of serious infective disease, particularly if the illness could cause a large outbreak, sits with the public health authorities of the country where the illness is diagnosed. In some cases the public health authorities will instigate a procedure to trace other people who may have been in contact with the source of the infection and, if necessary, they will notify the public health authorities of other countries of possibly affected individuals who have travelled to or come from that country.'*

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR  
[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Rihanne Stephen  
Information Rights Officer

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

**FOI F0002910 Attachment**

rpt_yr_mnth	aln_name	flt_num	apt_name3	Count of flt_num
201407	BRITISH AIRWAYS PLC	2262	KINGSTON	1
201407	BRITISH AIRWAYS PLC	2263	KINGSTON	1
201407	BRITISH AIRWAYS PLC	00025K	KINGSTON	1
201407	THOMAS COOK AIRLINES LTD	108	MONTEGO BAY	1
201407	THOMAS COOK AIRLINES LTD	109	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	24	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	25	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	94	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	95	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	136	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	137	MONTEGO BAY	1
201407	THOMSON AIRWAYS LTD	196	MONTEGO BAY	2
201407	THOMSON AIRWAYS LTD	197	MONTEGO BAY	2
201407	THOMSON AIRWAYS LTD	796	MONTEGO BAY	2
201407	THOMSON AIRWAYS LTD	797	MONTEGO BAY	2
201407	VIRGIN ATLANTIC AIRWAYS LTD	65	MONTEGO BAY	1
201407	VIRGIN ATLANTIC AIRWAYS LTD	66	MONTEGO BAY	1
201408	BRITISH AIRWAYS PLC	2262	KINGSTON	1
201408	BRITISH AIRWAYS PLC	2263	KINGSTON	1
201408	THOMAS COOK AIRLINES LTD	108	MONTEGO BAY	1
201408	THOMAS COOK AIRLINES LTD	109	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	24	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	25	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	94	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	95	MONTEGO BAY	2
201408	THOMSON AIRWAYS LTD	136	MONTEGO	1

			BAY	
201408	THOMSON AIRWAYS LTD	137	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	196	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	197	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	796	MONTEGO BAY	1
201408	THOMSON AIRWAYS LTD	797	MONTEGO BAY	1
201408	VIRGIN ATLANTIC AIRWAYS LTD	65	MONTEGO BAY	1
201408	VIRGIN ATLANTIC AIRWAYS LTD	66	MONTEGO BAY	1