

27 January 2016
Reference: F0002619

Dear XXXX

I am writing in respect of your recent request of 4 January 2016, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

'Would it be possible to provide me with a file showing all scheduled commercial flights planned for 2016 (or full year 2015), with the following criteria / detail:

- *Departing from / arriving to the main London airports (Heathrow, Gatwick, Stansted and Luton)*
- *All commercial airlines (operating scheduled flights, charter flights excluded)*
- *Showing flight number, airline, departure / arrival time, origin / destination'*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), while we do hold this type of information we are unable to provide it to you.

The CAA is not directly involved in flight schedules or the allocation of airport slots. Airport Coordination Limited (ACL) is responsible for slot allocation, schedules facilitation and schedule data collection at these airports. The data we hold is purchased by us from ACL and is used in conjunction with our individual Air Traffic Movement data to calculate flight on time performance. The agreement with ACL does not permit us to disclose the data we purchase from them.

You can approach ACL directly for the information, however it is likely that a charge would apply. Details of how to contact ACL can be found on their website at <http://www.acl-uk.org/>.

As the information you have requested is reasonably accessible via other means it is exempt from disclosure under section 21(1) of the FOIA. A copy of this exemption can be found below.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Stevens'.

Mark Stevens
External Response Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

21 Information accessible to applicant by other means.

- (1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.
- (2) For the purposes of subsection (1)—
 - (a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and
 - (b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.
- (3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme.