

[REDACTED]
[REDACTED]

29 April 2016
EIR Reference: E0002738

Dear [REDACTED]

I am writing in respect of your recent request of 8 April 2016, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

'Under the Freedom of Information Act, please can you supply a copy of the "final report, detailing the outcome of the activity against the stated objectives" on the 2014 DEP Heathrow Easterly Package Operational Trial which was due to be provided to the CAA as a condition of the trial as outlined in the approval letter at

<https://www.whatdotheyknow.com/request/221358/response/572702/attach/4/20141014Attachment1.pdf>

Our response:

Having considered your request in line with the provisions of the Environmental Information Regulations 2004, we are able to provide the information below.

The report you have requested is publicly available on Heathrow's website at http://www.heathrow.com/file_source/HeathrowNoise/Static/Easterly_trial_report_FINAL.pdf

You can find further information relating to Heathrow airspace trials at <http://www.heathrow.com/noise/future-plans/modernising-uk-airspace/heathrow-s-airspace-trials>

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR www.caa.co.uk

Telephone 01293 768512 foi.requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink that reads "Rihanne Stephen". The signature is written in a cursive style with a large initial 'R'.

Rihanne Stephen
Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.