

8 October 2015
Reference: F0002487

Dear XXXX

I am writing in respect of your recent request of 22 September 2015 for the release of information held by the Civil Aviation Authority (CAA).

Your request was for confirmation that various incidents involving damage to aircraft at Farnborough airport had been reported to the CAA under the Mandatory Occurrence Reporting (MOR) scheme. Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Incident reports are provided to the CAA under the MOR scheme, as described under Article 226 of the Air Navigation Order 2009 (ANO). Each report made is reviewed and, where appropriate, further investigation carried out and action taken.

We have carried out a search of the CAA MOR database for specific reports of aircraft damage at Farnborough (or where the location of the event been submitted as Farnborough) for the dates you have requested and the results are as follows:

Aircraft damage 07/11/2010	No MOR held
Jet blast damage 23/11/2010	No MOR held
Aircraft damage 27/01/2011	No MOR held
Aircraft damage 23/07/2011	MOR held
Aircraft damage 03/09/2011	No MOR held
Aircraft damage 21/09/2011	MOR held
Aircraft damage 04/12/2011	No MOR held
Aircraft damage 23/04/2012	No MOR held
Aircraft damage 06/09/2013	No MOR held
Aircraft damage 28/04/2014	MOR held
Aircraft damage 13/10/2014	No MOR held

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR. www.caa.co.uk

Telephone: 01293 768512. foi.requests@caa.co.uk

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
www.ico.gov.uk/complaints.aspx

If you wish to request further information from the CAA, please use the form on the CAA website at <http://www.caa.co.uk/application.aspx?catid=286&pagetype=65&appid=24>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Stevens'.

Mark Stevens
External Response Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.