

13 February 2015
Reference: F0002204

Dear XXXX

I am writing in respect of your recent request of 23 January 2014 for the release of information held by the Civil Aviation Authority (CAA).

Your request:

Please supply details of the number of emergency diversions into Manston Kent International Airport in the 5 years leading up to the airport's closure in May 2014. I do not require details of specific operators. Could you also supply the number of times from May 13 to May 14 that Gatwick or Heathrow declared Manston as their Diversion Airfield

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Emergency diversions

Incident reports are provided to the CAA under the terms of the Mandatory Occurrence Reporting (MOR) scheme, as described under Article 226 of the Air Navigation Order 2009 (ANO). Each report made is reviewed and, where appropriate, further investigation carried out and action taken.

We have carried out a search of the CAA MOR database for any reported emergency diversion to Manston during the period 1 May 2009 to 31 May 2014. Two reports meet this criteria, one on 8 May 2013 and one on 14 April 2014. Both reports involve general aviation aircraft rather than commercial flights.

Other diversions

In addition, the CAA publishes airport statistics on our website at www.caa.co.uk/airportstatistics which include data on diversions of commercial flights. They can be accessed in Table 7 of each of the annual summaries, but the information for

Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR www.caa.co.uk

Telephone 01293 768512 foi.requests@caa.co.uk

Manston is shown in the table below. Please note that this includes all diversions, for any reason.

Year	Number of flights diverted	Original destination airports
2009	4	Gatwick (2), Heathrow (2)
2010	1	Heathrow (1)
2011	2	Overseas airports (2)
2012	5	Heathrow (1), London City (4)
2013	7	Heathrow (7)
2014 (to end of May)	0	

In relation to your question about Gatwick or Heathrow 'declaring Manston as their diversion airfield', it is for the airline to select their diversion airport as part of the flight planning process, rather than for the airports themselves to decide.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
 Head of External Information Services
 Civil Aviation Authority
 Aviation House
 Gatwick Airport South
 Gatwick
 RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
 FOI/EIR Complaints Resolution
 Wycliffe House
 Water Lane
 Wilmslow
 SK9 5AF

www.ico.gov.uk/complaints.aspx

If you wish to request further information from the CAA, please use the form on the CAA website at <http://www.caa.co.uk/application.aspx?catid=286&pagetype=65&appid=24>.

Yours sincerely



Mark Stevens
 External Response Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.