

8 September 2015
EIR Reference: E0002440

Dear XXXX

I am writing in respect of your recent request, of 18 August 2015, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

The noise from Heathrow seems to have gotten far more frequent over recent years.

Please tell me:

- *The total number of all arrivals and departures from/to Heathrow for each year over the last four years.*
- *The total number of flights flying over Bracknell or Ascot for each year over the last four years.*

Our response:

Having considered your request in line with the provisions of the Environmental Information Regulations 2004, we are able to provide the information below.

Detailed statistics for Heathrow and other UK airports can be found on the CAA's UK Airport Statistics webpage at <http://www.caa.co.uk/default.aspx?catid=80&pagetype=88&pageid=3&sglid=3>.

Airport statistics are available monthly and annually and Table 3 in each case provides a summary of aircraft movements. An aircraft movement is any aircraft take-off or landing.

A summary of aircraft movements for each year over the last four years is provided in the table below.

Year	2011	2012	2013	2014
Movements	480,906	475,176	471,936	472,802

Civil Aviation Authority

When Heathrow airport is operating in a westerly direction, Bracknell, Ascot and the immediate surrounding areas are predominantly overflowed by departures on the 27CPT, 27MID, and 27SAM routes. When the airport is operating in an easterly direction, the same area is generally overflowed by departures on the 09CPT route. Based on data contained in the Heathrow Noise and Track Keeping (NTK) system, the total number of departures on these routes for each year over the last four years is provided in the table below.

Departure route	2011	2012	2013	2014
27CPT/MID/SAM	59,540	63,934	55,126	57,456
09CPT	9,613	9,623	12,553	11,236

For reference, flights maps illustrating the layout of the westerly and easterly departure routes are available to download at <http://www.heathrow.com/noise/facts,-stats-and-reports/operational-data/annual-flight-maps>.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
 Head of External Information Services
 Civil Aviation Authority
 Aviation House
 Gatwick Airport South
 Gatwick
 RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
 FOI/EIR Complaints Resolution
 Wycliffe House
 Water Lane
 Wilmslow
 SK9 5AF
www.ico.gov.uk/complaints.aspx

If you wish to request further information from the CAA, please use the form on the CAA website at <http://www.caa.co.uk/application.aspx?catid=286&pagetype=65&appid=24>.

Yours sincerely



Mark Stevens
 External Response Manager

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.