

Strategic outcomes for the economic regulation of NERL 2020-2024

As a resident overflown by aircraft using Heathrow Airport , I respond to the consultation strongly supporting the need for the outcomes for NERL to include the priority to broaden its environmental focus to consider the impact of noise on local communities resulting from changes to operational procedures.

Recent changes have highlighted the lack of proper consideration of impact and any attempt to communicate appropriately with those affected and a lack of transparency on what is happening.

As pointed out in 2.40, NERL

- is able to change its operating procedures in a way that has a noise impact on communities, without a formal requirement to publicly consult or engage;
- is not measured or held to account for whether and how it considers noise when it changes those procedures; and
- is not incentivised to reduce, where practicable, the impact of noise on communities

I would agree that this is unacceptable and should be remedied, possibly by insisting on including meaningful noise impacts in the 3Di metric.

The legitimate interests of communities on the ground should be taken into account as well of those as airspace users when NERL is involved in airspace redesign through LAMP2.