



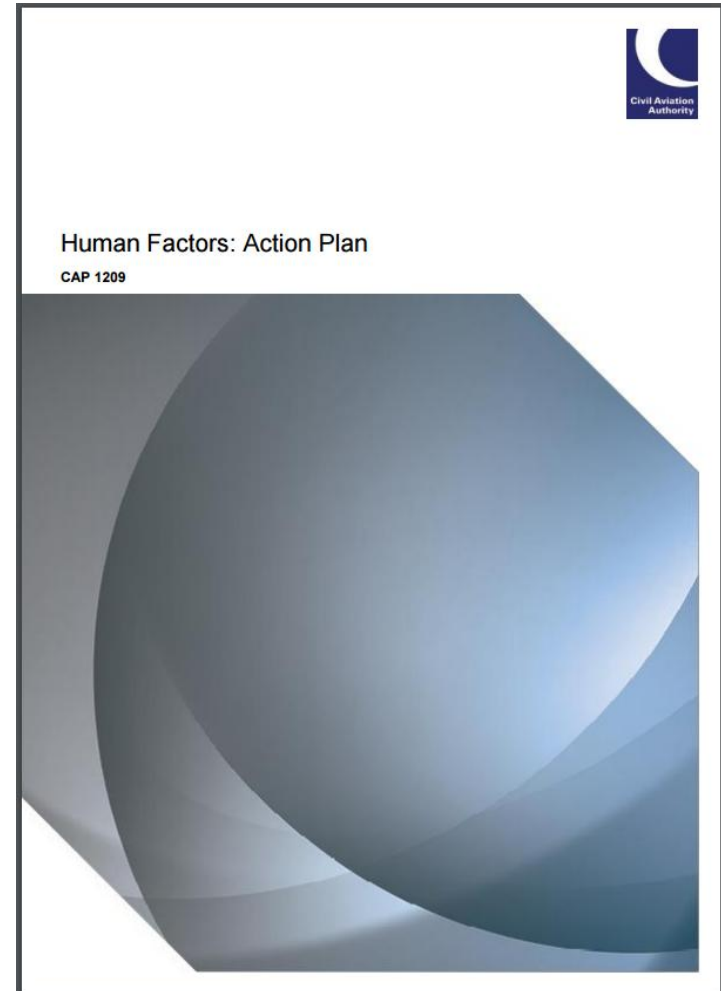
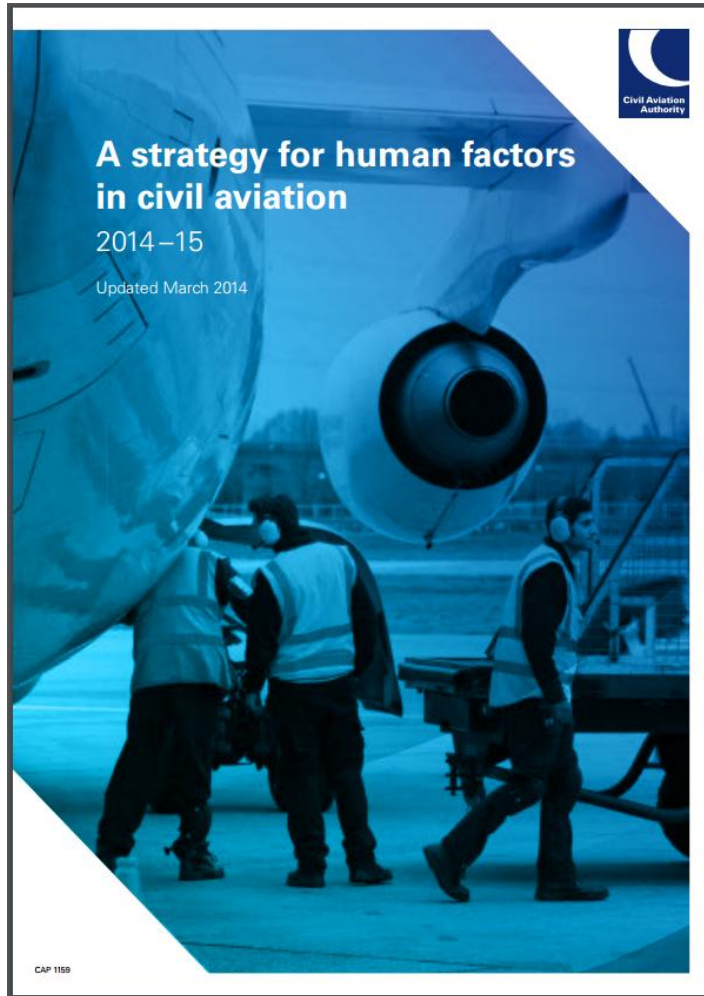
Rotorcraft Industry Seminar

Human Factors Update
Dr Marie Langer
7 September 2017

OFFICIAL SENSITIVE

Why is HF on the agenda?

- No change in statistics
- Update of CAA HF strategy/action plan
- Performance Based Oversight



OFFICIAL SENSITIVE

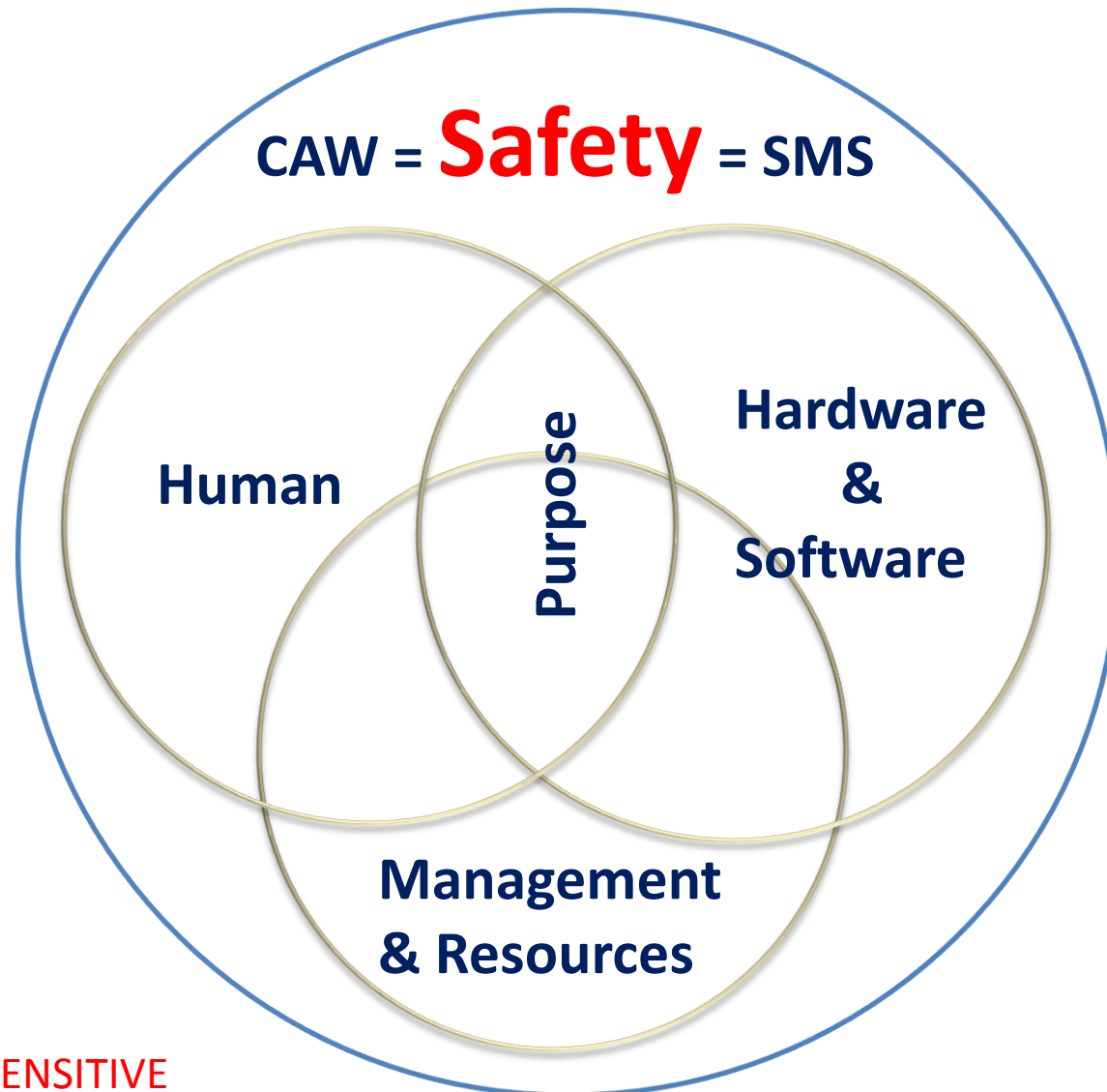
Engineer Performance

We are working to reduce the impact of Maintenance Human Factors errors through a collaborative approach with industry. We are seeking to develop more effective safety interventions, improved personal competencies, develop safety culture and improve maintenance standards

Airworthiness HF Strategy

- Review of HF programmes
 - In-depth HF audits
- Root cause analysis
 - Training for surveyors
 - Guidance material
 - Industry seminar
- HF/SMS integration
 - SMS assessment tool
 - Part CAMO 2019
 - PBO

HF, SMS and Root Cause



Questions & Thank you

OFFICIAL SENSITIVE