

From: jeffrey.halliwell@btinternet.com
To: [Smith Paul](#)
Cc: [Whiteman Freya](#)
Subject: FW: CCB reappointment
Date: 06 November 2019 14:01:59
Attachments: [CCB reappointment - PS to JH 04112019.pdf](#)

Dear Paul

Thank you very much for this.

While there is still some way for HAL to go, the CCB has seen a notable improvement in the quantity and quality of HAL's consumer engagement, since the establishment of the CCB.

HAL have been gracious to acknowledge (most recently at this week's meeting between the CCB and the HAL exec co), the contribution which the CCB's scrutiny has made to this.

If stakeholders continue to be supportive, the CCB is happy to continue its work through the remainder of the H7 process.

I can confirm that I am very happy with the performance of all CCB members, individually and collectively.

With kind regards

Jeff

From: Whiteman Freya <Freya.Whiteman@caa.co.uk>
Sent: 04 November 2019 15:49
To: jeffrey.halliwell@btinternet.com
Cc: Smith Paul <Paul.Smith@caa.co.uk>
Subject: CCB reappointment

Dear Jeff,

Please find attached a letter from Paul Smith regarding the reappointment of the Consumer Challenge Board.

We look forward to hearing from you in due course.

Kind regards

Freya

Freya Whiteman

Senior Regulatory Policy Adviser
Economic Regulation & Competition Policy
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