



3 September 2018

FLYVLM – SUSPENSION OF OPERATIONS

FLYVLM, a Belgian scheduled air carrier that offered a number of services from Aberdeen Birmingham and London City to various points in Europe has ceased to trade and suspended all operations with immediate effect.

Further information is available on the FLYVLM website - www.flyvlm.com/en
FLYVLM is not covered by the Civil Aviation Authority's (CAA) ATOL protection scheme.

If you booked directly with FLYVLM and paid by credit card you may be protected under Section 75 of the Consumer Credit Act 1974 and should contact your card issuer for further information. Similarly, if you paid by debit or charge card you should contact your card issuer for advice as you may be able to make a claim under their charge back rules.

If you purchased travel insurance that may include cover for scheduled airline failure, known as SAFI, you should contact your insurer. If you did not book directly with FLYVLM and purchased your tickets through an intermediary, you should contact your booking or travel agent in the first instance.

CIVIL AVIATION AUTHORITY