



Failure of Melody Music Company Ltd - ATOL 6217

Date of Failure – 27th September 2021

The company held an ATOL up until 31st March 2021. Bookings and payments made after 30th April 2021 are not ATOL Protected.

The company based in Cardiff traded under website www.melodymusic-company.com

Melody Music Company Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you made a flight inclusive booking with Melody Music Company Ltd, or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Melody Music Company Ltd as a consequence of the Covid-19 pandemic, you must claim a refund of the credit card payments you made directly to Melody Music Company Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Melody Music Company Ltd.

ATOL Crisis Management