### **Corporate Communications**

**External Information Services** 



7 July 2015

Reference: E0002378

Dear XXXX

I am writing in respect of your recent request of 15 June 2015 for the release of information held by the Civil Aviation Authority (CAA).

Your request:

'Under the Environmental Information Regulations please can you provide me with a copy of agendas, minutes of, analysis and working papers for meetings and discussions held by CAA specifically those that occurred as part of the ICAO Working Group.

Of particular interest are those items which relate to aircraft noise and any discussion of or noise impact/noise assessment and also those regarding PBN and continuous climb operations'.

# Our response:

Having considered your request in line with the provisions of the Regulations, I can confirm that the CAA does not hold the requested information.

The CAA is aware of two working groups within ICAO's Committee on Aviation Environmental Protection where environmental impacts of PBN and continuous climb operations are discussed. The CAA participates in one of these two groups and that group has not considered aircraft noise, having agreed that noise impacts are very specific to local circumstances and that these issues are best considered at a local level, rather than at a global level such as ICAO.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

#### caroline.chalk@caa.co.uk

Aviation House Gatwick Airport South Gatwick RH6 0YR <a href="www.caa.co.uk">www.caa.co.uk</a> Telephone 01293 768512 foi.requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF www.ico.gov.uk/complaints.aspx

If you wish to request further information from the CAA, please use the form on the CAA website at http://www.caa.co.uk/application.aspx?catid=286&pagetype=65&appid=24.

Yours sincerely

# **Rick Chatfield**

General Enquiries and Case Management

### CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.