Consumer and Markets Group
ATOL Crisis Management

FAILURE OF CHEAP COST HOLIDAYS LTD – ATOL 10947

Trading as Cheap Cost Business Class, Cheap Cost Flights, Cheap Cost Holidays, Cheap Cost Hotels, Cheap Cost Travel, Cheap Traveler, Holiday Formula, Dial 4 Holidays, Refresh Holidays, Top City Breaks, Holiday Shoppy

Date of Failure – 26th October 2021

Cheap Cost Holidays Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA).

If you booked a flight inclusive booking with Cheap Cost Holidays Ltd or received a document entitling you to a rebooking, or a refund at a later date, because your original flight inclusive booking was cancelled by Cheap Cost Holidays Ltd as a consequence of the Covid-19 pandemic you must claim a refund of the credit card payments you made directly to Cheap Cost Holidays Ltd from your card issuer(s). You can claim the payments you made by other means e.g. by cash, bank transfers or debit card from the CAA under the ATOL scheme.

The above is in accordance with the Air Travel Trust's Payment Policy which is available to read in full on the ATOL website and the ATT's agreement with the credit card acquirer for Cheap Cost Holidays Ltd.

ATOL Crisis Management

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