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████████████████████

21 September 2018
EIR Reference: E0003913

Dear ██████████

I am writing in respect of your recent request of 13 September 2018, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

Please find attached a sample of a graph that the CAA provided me with a couple of years ago. I am trying to find out whether this study is still produced in an equivalent format. What Heathrow currently provides is not as visually friendly.

Our response:

Your request has been considered in line with the provisions of the Environmental Information Regulations 2004.

Please find attached maps showing the general pattern of Heathrow westerly arrival tracks in the form of track density diagrams for summer 2016 and summer 2017. As with the diagrams supplied previously, the colour shading illustrates the percentage of westerly arrival flight tracks that passed through individual 200x200 metre grid squares positioned over the entire area of interest.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Civil Aviation Authority

Aviation House Gatwick Airport South Gatwick RH6 0YR www.caa.co.uk
Telephone 01293 768512 foi.requests@caa.co.uk

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

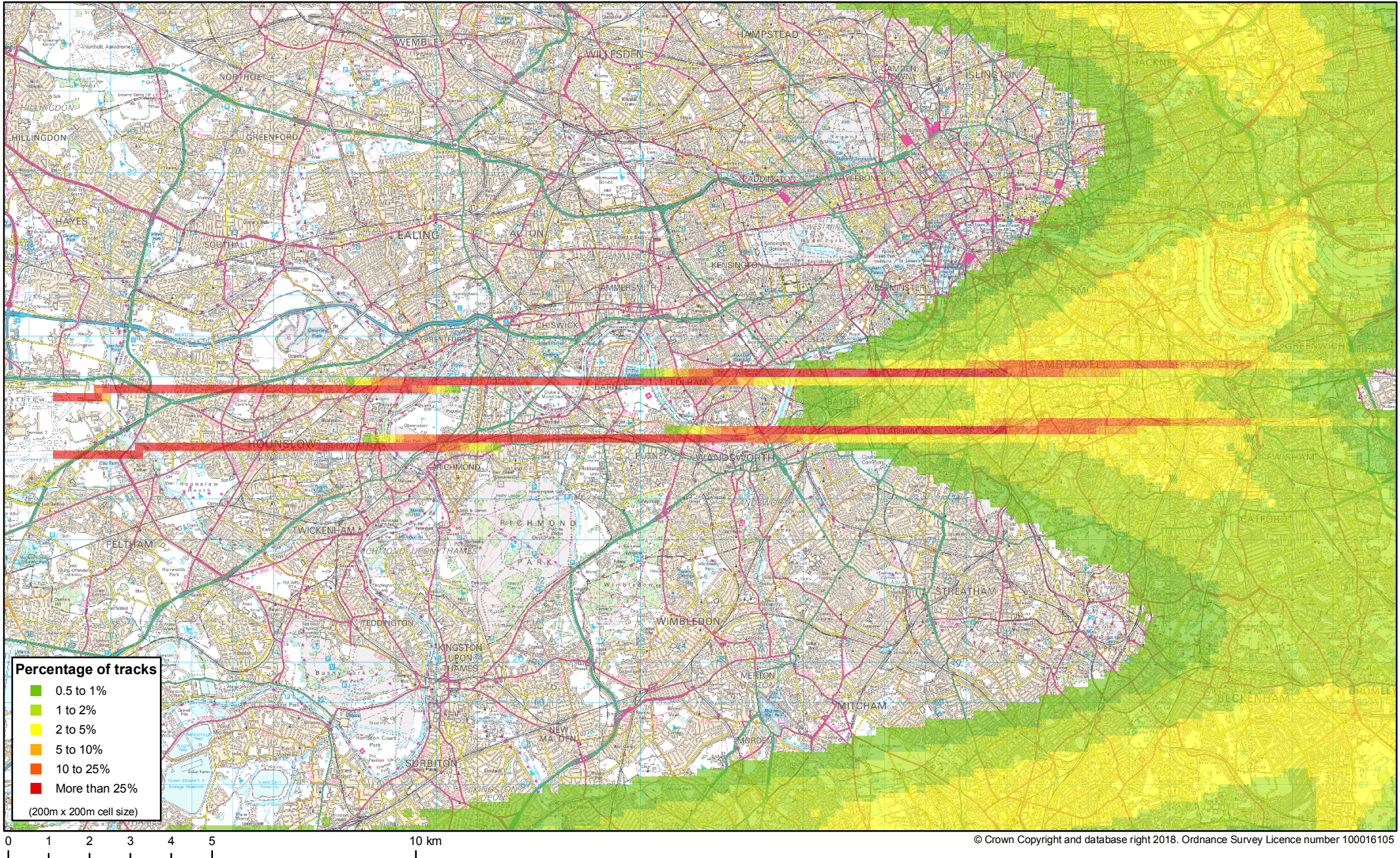
A handwritten signature in cursive script that reads "Jade Fitzgerald". The signature is written in a light grey or blue ink.

Jade Fitzgerald
Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

Heathrow westerly arrivals track density, Summer 2016



Heathrow westerly arrivals track density, Summer 2017

