

Period	Airline	CAA Outcome	Number of Instances
Jan-Jun 2019			Total:12
	Air Arabia		
		Refused	1
		Upheld	1
		Unresolved (Closed) - No Response	1
	BMI Regional		
		Airline ceased trading	1
	Iberia		
		Unresolved (Open)	1
	Rwandair		
		Upheld	1
	Ryanair		
		Refused	2
		Upheld	2
	Turkmenistan Airlines		
		Unresolved (Closed) - No Response	2
Jan-Jun 2020			Total:656
	Aegean Airlines		
		Unresolved (Open)	7
		Upheld	1
	Aer Lingus		
		Unresolved (Open)	3
		Upheld	6
	Aeroflot		
		Unresolved (Open)	3
	Aeromexcico		
		Unresolved (Open)	1
	Aeromexico		
		Unresolved (Open)	9
		Unresolved (Closed) - No Response	6
	Aeromexico		
		Unresolved (Open)	1
	Aeromexico (Aerovias Mexico)		
		Unresolved (Closed) - No Response	1
	Air Arabia		
		Unresolved (Open)	7
	Air Europa		
		Unresolved (Open)	6
		Upheld	1
	Air India		
		Unresolved (Open)	3
		Upheld	3
	Air Malta		
		Unresolved (Closed) - No Response	2
	Air Moldova International		

		Unresolved (Open)	1
	Air Transat		
		Unresolved (Open)	57
		Upheld	12
		Unresolved (Closed) - No Response	2
	Alitalia		
		Unresolved (Open)	2
		Upheld	3
	AtlasGlobal		
		Airline ceased trading	1
	Aurigny Air Services		
		Unresolved (Open)	4
	Avianca		
		Unresolved (Open)	1
	Avianca Colombia		
		Unresolved (Open)	2
		Unresolved (Closed) - No Response	2
	Croatia Airlines		
		Unresolved (Closed) - No Response	1
	Eastern Airways		
		Unresolved (Open)	1
	Emirates		
		Unresolved (Open)	7
		Upheld	4
	Ethiopian Airlines		
		Unresolved (Open)	1
	Etihad Airways		
		Unresolved (Open)	7
		Upheld	3
	Finnair		
		Unresolved (Open)	2
	Fly Bosnia		
		Unresolved (Open)	1
	Flybosnia		
		Unresolved (Open)	1
	FlyOne		
		Unresolved (Open)	1
	Georgian Airlines		
		Unresolved (Open)	1
	Georgian Airways		
		Unresolved (Open)	2
	Gulf Air		
		Unresolved (Open)	1
		Unresolved (Closed) - No Response	1
	Hainan Airlines		
		Unresolved (Open)	1
	Iberia		
		Unresolved (Open)	8

		Upheld	5
	Icelandair		
		Unresolved (Open)	2
	Jet2		
		Unresolved (Open)	2
		Upheld	3
	Kenya Airways		
		Unresolved (Open)	4
		Unresolved (Closed) - No Response	1
	Laudamotion		
		Unresolved (Open)	1
	Loganair		
		Unresolved (Open)	12
		Upheld	3
	LOT Polish Airlines		
		Unresolved (Open)	1
	Malaysian Airlines		
		Unresolved (Open)	1
		Upheld	6
	Med-View Airline		
		Unresolved (Open)	1
	Norwegian Air Shuttle		
		Unresolved (Open)	2
		Upheld	5
	Pegasus Airlines		
		Unresolved (Open)	2
		Upheld	1
	Philippine Airlines		
		Unresolved (Closed) - No Response	1
	Qantas		
		Upheld	1
	Qatar Airways		
		Unresolved (Open)	1
		Upheld	1
	Royal Air Maroc		
		Unresolved (Open)	2
	Royal Jordanian		
		Unresolved (Open)	1
		Upheld	1
	Ryanair		
		Refused	2
		Unresolved (Open)	270
		Upheld	23
		Unresolved (Closed) - No Response	72
	Singapore Airlines		
		Upheld	1
	Srilankan Airlines		
		Unresolved (Open)	1
	Tunisair		

		Unresolved (Open)	2
	United Airlines		
		Unresolved (Open)	3
		Upheld	1
	Uzbekistan Airlines		
		Unresolved (Open)	1
	Vueling Airlines		
		Unresolved (Open)	6
		Upheld	12
	WestJet		
		Unresolved (Open)	12

Key

Refused = Airline refused

Upheld = Successful

Unresolved (Open) = Waiting to be processed

Unresolved (Closed) = No response received