

Ref	Date	Time	Location
CCB-044	16/09/19	12:30 – 13:15	HAL Compass Centre

CONSUMER CHALLENGE BOARD (CCB)

MONDAY 16 SEPTEMBER, HAL COMPASS CENTRE

Minutes

Present	Apologies	Guests
<ul style="list-style-type: none"> ▪ Jeff Halliwell (JH) – Chair ▪ Isabel Liu (IL) ▪ David Holden (DH) ▪ Trisha McAuley (TMc) ▪ Claire Whyley (CW) ▪ Jayne Scott (JS) ▪ Claudette Williams (CWSec) 	N/A	N/A

1. Minutes of the last meeting

CCB approved the minutes from CCB-042 on 19 August 2019

2. Meetings Update

N/A

3. Future Meetings Dates and Locations

The following meetings are planned:

- 01 October, JH and IL to meet with HAL Executive
- 21 October CCB are meeting with HAL, Location Compass Centre
- 21 October JH meeting with BA and VAA, Location Compass Centre
- 04 November CCB are meeting with HAL, Location Compass Centre
- 07 November JH is meeting with Sarah Daniels of the OAC and Simon Lavers of IATA, Location AOC Offices D'Albiac House Cromer Road
- 18 November CCB are meeting with HAL, Location Compass Centre
- 27 November JH is meeting with HAL Board
- 02 December CCB are meeting at the Compass Centre
- 03 December JH is meeting with HAL Executive Committee
- 16 December CCB are meeting with HAL, Location Compass Centre

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4. AOB