

5 August 2014
FOIA reference: F0002002

Dear XXXX

I am writing in respect of your recent request of 14 July 2014, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

"For each year (calendar or financial) since 2009 - how many dangerous goods accidents were reported to the CAA?

If the accident was reported on an aircraft, what was the airline and what was route was it flying/due to fly e.g Glasgow to Gatwick If it occurred at an airport, what was the airport?

Please provide any other information held on each reported accident

Likewise, how many dangerous goods incidents were reported to the CAA during this time?

If the incident occurred on an aircraft, what was the airline and the route it was flying/due to fly e.g Glasgow to Gatwick If it occurred at an airport, what was the airport? e.g Glasgow Please provide any other information held on each reported incident".

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are pleased to be able to provide the information below.

The CAA collect reports involving Dangerous Goods under two separate schemes and therefore two different sets of data have been provided. Please note that there may be some reports which have been filed under both schemes.

Incident reports are provided to the CAA under the terms of the Mandatory Occurrence Reporting (MOR) scheme, as described under Article 226 of the Air Navigation Order (ANO) 2009. Each report made is reviewed and, where appropriate, further investigation carried out and action taken.

Separately, Regulation 19 of the Air Navigation (Dangerous Goods) Regulations 2002 requires any dangerous goods accident or incident or the finding of undeclared or

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misdeclared dangerous goods in cargo or passenger's baggage to be reported to the CAA. The Regulation applies to both UK and non-UK aircraft operators; UK operators are required to report occurrences wherever they occur in the world, whilst non-UK operators are required to report incidents that occur in the UK. A dangerous goods occurrence may also meet the definition of a MOR, although the majority do not.

We have searched both the UK CAA MOR database and the Dangerous Goods database for any incident/accident involving dangerous goods and provided two summary reports from 1 Jan 2009 to all processed reports as at 17 July 2014. The CAA has no reports which were categorised as accidents. It should also be noted that the location of an event on attachment two indicates where the incident was discovered and not necessarily where the event initiated.

We have removed identifying information from these reports as this information is exempt from disclosure under Section 44 (1) (a) of the FOIA, which provides that information is exempt information if its disclosure is prohibited by, or under, any enactment. Under Section 23 of the Civil Aviation Act 1982, information which relates to a particular person (which includes a company or organisation) and has been supplied to the CAA pursuant to an ANO is prohibited from disclosure (a copy of this exemption can be found below).

MORs are supplied to the CAA pursuant to Article 226 of the ANO 2009. In the case of Dangerous Goods reports, the Air Navigation (Dangerous Goods) Regulations 2002 were made exercising the Secretary of State's powers under Articles 60(1) and 129(5) of the ANO 2000, and as such reports submitted under Regulation 19 of these Regulations are also supplied to the CAA pursuant to an ANO for the purposes of Section 23 of the Civil Aviation Act.

In the case of reports submitted through the MOR scheme (attachment one) we are unable to provide details of the airline and the detailed route as this would identify an organisation. The dataset from Dangerous Goods (attachment two) has no route information available.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Mark Stevens
External Response Manager
Civil Aviation Authority
Aviation House
Gatwick Airport South
West Sussex
RH6 0YR

mark.stevens@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk/complaints.aspx

Should you wish to make further Freedom of Information requests, please use the e-form at <http://www.caa.co.uk/foi>.

Yours sincerely

Rick Chatfield
Information Rights and Enquiries Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

Freedom of Information Act: Section 44

(1) Information is exempt information if its disclosure (otherwise than under this Act) by the public authority holding it-

- (a) is prohibited by or under any enactment,
- (b) is incompatible with any Community obligation, or
- (c) would constitute or be punishable as a contempt of court.

(2) The duty to confirm or deny does not arise if the confirmation or denial that would have to be given to comply with section 1(1)(a) would (apart from this Act) fall within any of paragraphs (a) to (c) of subsection (1).

Dgor	Date	Location	Precis
2009-0006	06/01/2009	Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 400ml of undeclared flammable Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0001	06/01/2009	Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml, 1 x 200ml and 1 x 300ml of undeclared flammable Aerosols, UN1950 and 2 x undeclared Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2009-0002	06/01/2009	East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1kg of undeclared Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. See also 2008-665. In response, the shipper advised that their staff have now received dangerous goods training and they have also amended their procedures to prevent further incidents occurring. No further CAA action required.
2009-0003	06/01/2009	East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing two inner boxes was found to contain 25 x 200ml of undeclared flammable Aerosols, UN1950. The inner boxes both bore a printed UN1950 hazard diamond but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because of human error, therefore, the staff were reminded of the importance of following procedures. The shipper have also initiated discussions with their agent to ensure that they understand the specific requirements. No further CAA action required.
2009-0004	06/01/2009	Birmingham	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 300ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0005	07/01/2009	Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 50ml of undeclared Perfumery products, UN1266 and 8 x 1.2ml syringes of 15% PF Carbamide Peroxide Gel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Different Material Safety Data Sheets for the same product conflicted regarding the transport classification, one suggesting that it was classified as dangerous goods, the other suggesting that it was not. No further CAA action possible.
2009-0007	07/01/2009	East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 1L jerrican of undeclared Paint, UN1263 and a 30ml tube of undeclared Adhesive, UN1133. The tube was marked with UN1133. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0008	08/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 18 x 150ml of undeclared flammable Aerosols, UN1950 and 6 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded advising that they had no knowledge of dangerous goods, neither had any of their staff received dangerous goods training. See also 2009-037 and 2009-348. Warning letter sent from Manager of the Dangerous Goods Office to the freight agent, therefore, no further CAA action required.
2009-0011	08/01/2009 East Midlands	Undeclared dangerous goods. During security screening, four fibreboard boxes were found to contain 4 x 25L UN specification plastic drums of undeclared Resin solution, UN1866. The inner drums bore a Class 3 label. The outer boxes were not marked or labelled as containing dangerous goods and were not accompanied by a dangerous goods transport document. Letter sent to shipper. Statement made to ARE 12/02/09. ARE investigation closed in April 2009 - Shipper cautioned. No further CAA action required.
2009-0014	09/01/2009 Paris CDG, France	Loading error. Upon arrival, a consignment containing drums of Toxic solid, organic, n.o.s., UN2811 was found loose in the cargo hold. Loader responsible retrained. No further CAA action required.
2009-0012	09/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain two inner fibreboard boxes containing 24 x 250ml of undeclared non-flammable Aerosols, UN1950. The inner boxes bore Class 2.2 labels and had 'Aerosols, non-flammable, UN1950, Class 2.2 printed on them. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they are aware of the regulations. However, the wrong product was transported by their warehouse department. They have now amended their procedures to prevent further incidents occurring. No further CAA action required.
2009-0010	09/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 525ml of undeclared flammable Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0015	10/01/2009 Heathrow	Loading error. Upon loading, two wooden blocks fell out of the container, followed by some flammable liquid. The container was found to contain flammable liquid and a toxic substance. The container had not been closed properly and the dangerous goods were not secured. The container was offloaded. Additional training provided to those responsible for loading the container. Also, a CBT package was produced for all ULD build staff. No further CAA action required.
2009-0019	12/01/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 200ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0016	12/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Toluene, UN1294, undeclared Organic peroxide type D, liquid, UN3105 and undeclared Resin solution, UN1866. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-484 and 2008-030. Letter sent to shipper who responded advising that although there are procedures in place to stop dangerous goods from being transported by air, that due to staff changes and company restructuring staff had not received the relevant training. The company have now contracted out internal and external audits on Health and Safety and the control and use of chemicals, all their COSHH records have been updated and staff have completed inductions into the shipping of dangerous goods. No further CAA action necessary.
2009-0017	12/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 7 x 250ml of undeclared flammable Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2009-0013	12/01/2009 East Midlands	Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 20 x 425ml of undeclared non-flammable Aerosols, UN1950. The boxes bore a printed UN1950 hazard diamond but was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to agent. Letter sent to shipper, therefore, no further CAA action required.
2009-0018	13/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 75ml and 1 x 200ml of undeclared flammable Aerosols, UN1950 and undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2009-0021	14/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 450ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0020	14/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 300ml of undeclared non-flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0022	15/01/2009 East Midlands	Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 2 x 5L and 2 x 1L tins of undeclared Paint, UN1263. The tins bore a Class 3 label and were marked with Paint, UN1263. The outer boxes had Paint hand-written on them in black marker pen but they were not marked or labelled as containing dangerous goods and were not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. In response, the agent advised that a thorough review had been undertaken and procedures put in place to try to intercept packages that are show indications that they contain undeclared dangerous goods. The shipper advised that a junior member of staff who was not aware of the requirements had prepared the consignment and that the dangerous goods was not a product normally shipped by the company. As a result the member of staff received additional training. No further CAA action required.

2009-0023	15/01/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain undeclared Toxic liquid, organic, n.o.s., UN2810. The consignment bore a Division 6.1 label and was marked with 'UN2180' but was not accompanied by a dangerous goods transport document. Letter sent to shipper which responded to confirm that they have appropriate staff trained and that the package had been prepared according to the road transport requirements, but due to a problem with their courier company's x-ray equipment on the day concerned, all packages were forwarded for x-ray screening at the airport instead. Nevertheless, the shipper confirmed that further measures would be introduced to prevent recurrence. No further CAA action required.</p>
2009-0024	16/01/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml of undeclared non-flammable Aerosols, UN1950. The box bore a printed UN1950 hazard diamond but was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they had failed to establish procedures with their freight forwarder regarding the mode of transport for consignments. However procedures have now been establish to ensure that all deliveries outside the UK mainland are handled by their export team, they are also arranging training on the transport of dangerous goods by air. Letter also sent to both courier companies. Responses received, the offending courier company advised that the problem arose because alternative procedures were used when one of the x-ray machines broke. One of their operatives incorrectly believed that because the freight was going to be x-rayed elsewhere there was no need for him to check the consignment. The staff are being given thorough training to highlight the seriousness of the situation. No further CAA action necessary.</p>
2009-0025	16/01/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard boxes was found to contain a 2.7L cylinder of undeclared Oxygen, compressed, UN1072. The cylinder bore a Class 2.2 hazard label with Class 5.1 subsidiary risk label. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0028	16/01/2009	<p>NOTOC error. During freight checks, a consignment containing Toxic solid, organic, n.o.s., UN2811 was found not noted on the NOTOC. The Captain was in possession of the cargo manifest and advance copy of NOTOC, therefore was aware of the dangerous goods. The aircraft was not returned to stand but a request was made for the handling agent to send a copy of the manual NOTOC. A faxed copy of the NOTOC arrived in the office. Appropriate remedial action taken by the operator, no further CAA action required.</p>
2009-0030	17/01/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 2kg of undeclared Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-484 and 2009-016. Letter sent to shipper who responded advising that although there are procedures in place to stop dangerous goods from being transported by air, that due to staff changes and company restructuring staff had not received the relevant training. The company have now contracted out internal and external audits on Health and Safety and the control and use of chemicals, all their COSHH records have been updated and staff have completed inductions into the shipping of dangerous goods. No further CAA action necessary.</p>

2009-0026	19/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment of two boxes was found to contain 2 x 5L tins of undeclared Paint, UN1263. Upon closer inspection, the tins were found to be marked as 'Paint, UN1263' and bore a Class 3 flammable label. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0027	19/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 500ml of undeclared flammable Aerosols, UN1950. The outer box was marked as 'UN1950, Aerosols' but had no other dangerous goods markings or labelling. No dangerous goods transport document accompanied the consignment. Letter sent to shipper, therefore, no further CAA action required.
2009-0031	20/01/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 200ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0032	20/01/2009 East Midlands	Damage to dangerous goods. During freight checks, a consignment was found to contain Radioactive material, excepted package, limited quantity of material, UN2910. The consignment contained five pieces but three were found damaged. It is unknown how the damage occurred but the consignment appeared to have been opened by US Customs, which may have weakened the packaging, which may have caused the freight to split the boxes during transit. Notification sent to USA authorities (FAA), for information only. No further CAA action required.
2009-0029	21/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 500ml of undeclared Alcohols, n.o.s., UN1987. The consignment was marked as 'UN1987' but was not accompanied by a dangerous goods transport document. Letter sent to shipper. Appropriate action taken by freight forwarder, therefore, no further CAA action required.
2009-0033	22/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 30ml, 1 x 50ml and 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-497, 2008-568, 2008-629 2009-077, 2009-144, 2009-278 and 2009-327. Letter sent to shipper who responded advising that they were not aware that dangerous goods were in the consignment. However they have now put steps into place to train staff and take responsibility, to require their customers to complete a declaration form and to track consignments for the relevant customer. Letter sent giving further information to shipper. No further CAA action necessary.
2009-0034	23/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 50ml bottles of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2009-0038	27/01/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 75ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0035	27/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 100ml undeclared flammable Aerosol, UN1950 and 3 x 50ml and 3 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent and response received. No further CAA action required.
2009-0039	27/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a UN specification fibreboard box was found to contain 12 x 630ml of undeclared Gas cartridges, UN2037 and 6 x 500ml of undeclared flammable Aerosols, UN1950. The cartridges were marked with UN2037 and the aerosols were marked with UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they informed their freight agent verbally not to transport the consignment by air. Therefore when using the freight agent again they will complete the documentation themselves to ensure the correct mode of transport. The also advised that they were unaware that there were similar regulations for transport by road and sea, therefore, they will study the information provided to them to prevent further incidents occurring. No further CAA action required.
2009-0036	27/01/2009	Following an exemption issued by the Civil Aviation Authority, the LBA, German authorities discovered that the dangerous goods transport document had been incorrectly completed. The consignment contained various Class 1 dangerous goods. Dangerous Goods Transport Document had been completed incorrectly and in error by the defence contractor. In response they advised that the supplier are also the agent of the shipper and have completed a revised Dangerous Goods Transport Document for this consignment. No further CAA action required.
2009-0037	28/01/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 150ml of undeclared flammable Aerosols, UN1950 and 4 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-008 and 2009-348. Letter sent to agent who responded advising that they had no knowledge of dangerous goods, neither had any of their staff received dangerous goods training. Warning letter sent from Manager of the Dangerous Goods Office to the freight agent, therefore, no further CAA action required.
2009-0040	28/01/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1L of undeclared Adhesives, UN1133. The tins were both marked with UN1133. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0307	29/01/2009 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 500ml and 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0041	29/01/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box containing four inner boxes was found to contain 2 x 22.1L and 2 x 13L of undeclared Helium, compressed, UN1046. The inner boxes bore Class 2.2 labels and the boxes and the cylinders were marked with the Proper Shipping Name and the UN number. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they would ensure future consignments are correctly marked and labelled. No further CAA action required.</p>
2009-0042	30/01/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 500ml and 2 x 300ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Belgium authorities, the incident was referred to the public prosecutor. No further CAA action required.</p>
2008-687	31/01/2009 Belfast	<p>Undeclared dangerous goods. During security screening, a fibreboard box, found amongst a shrink wrapped pallet, was found to contain 6 x 300ml of undeclared flammable Aerosols, UN1950. The box bore a printed UN1950 in a black diamond but was not accompanied by a dangerous goods transport document. Due to delay in reporting of incident no further CAA action possible.</p>
2009-0076	02/02/2009 Heathrow	<p>Leakage from package. Following unloading, a fibreboard box found to contain a jerrican of Paint, UN1263 was stored on a rack in the dangerous goods bay. Subsequently it was noted that the package appeared damp and further investigation revealed a small leak in the seam of the jerrican. The cause of damage was unknown, therefore no further CAA action possible.</p>
2009-0044	03/02/2009 East Midlands	<p>Mis-handled dangerous goods. During security screening, a fibreboard box was found to contain 18 x 400ml of flammable Aerosols, UN1950. The box was marked as 'UN1950 Aerosols', however this mark had been obscured by the lid of the box. A dangerous goods declaration for sea transport accompanied the consignment. See also 2005-052, 2008-258 and 2008-259. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0045	03/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 2L cylinders of undeclared compressed gas, n.o.s., UN1956. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-464. Letter sent to shipper. In response, the shipper advised that the incident occurred because of a despatch error and disciplinary action was taken. The shipper have also produced procedures to prevent further incidents occurring. No further CAA action required.</p>
2009-0043	03/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment consisting of a pallet shrink-wrapped in black plastic was found to contain several boxes containing a total of 72 x 400ml of undeclared flammable Aerosols, UN1950. The inner boxes bore a printed UN1950 hazard diamond but were not labelled as required for air transport and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised the aerosols were added to the consignment at the last minute, therefore, the paperwork was not completed. The shipper have now amended their procedures to prevent further incidents occurring. No further CAA action required.</p>

2009-0047	05/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 150ml of undeclared flammable Aerosols, UN1950. The outer box was marked with consumer labels, which identified the consignment as Aerosols, UN1950. However, the box was not marked or labelled as required by the regulations and was not accompanied by a dangerous goods transport document. See also DGORs 2006-347, 2007-185, 2007-577 and 2008-373. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper was given a formal caution.
2009-0048	06/02/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 200ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0051	06/02/2009 Manchester	Mis-routed dangerous goods. Upon arrival at destination airport, a consignment of Radioactive material, Type A package, UN2915, was found to have been mis-routed. It was found that the airport code had been entered incorrectly on the manifest. Consignment returned to origin on the next available flight. Appropriate operation action. No further CAA action required.
2009-0049	06/02/2009 East Midlands	Damaged outer packaging. During handling at the airport, one piece of a five piece consignment of Radioactive material, Type A package, UN2915 was found damaged. The damage appeared to look like a forklift truck had pierced the side. However, no forklift had been used by the handling agent concerned, therefore it was considered that the damage had probably been caused during handling by the shipper, who was informed of the incident. Readings taken indicated that the inner packaging was intact and so permission was given to load the consignment for further road transport. The vehicle used was monitored for contamination and none was found. The Environment Agency was informed of the incident. Appropriate action taken, therefore, no further CAA action required.
2009-0052	06/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of undeclared flammable Aerosols, UN1950. The aerosols were each marked with UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they were unaware of the dangerous goods regulations. They have now discontinued sending any aerosols by air. No further CAA action required.
2009-0050	07/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a UN specification fibreboard box was found to contain 6 x 750ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0057	09/02/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 26 x 60ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0055	09/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 876g tin of undeclared Toxic liquid, organic mixture, n.o.s., UN2810 and a 1.624Kg tin of undeclared Environmentally hazardous liquid, n.o.s., UN3082. The tin containing the toxic liquid bore a Class 6.1 label and was marked with the proper shipper and UN2810. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded saying that they were aware of the requirements but that an error resulted in the consignment not being declared. It was also advised that the company's DGSA would attend a training course on the transport of dangerous goods by air.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 15 volt undeclared Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they have now reviewed and revised their process for the identification of hazardous materials, they also appointed a specialist company to pack and forward hazardous materials on their behalf. No further CAA action necessary.</p>
2009-0053	10/02/2009 Stansted	
2009-0056	10/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 400ml of undeclared flammable Aerosols, UN1950 and 3 x 1L jerricans and 2 x 500ml jerricans of undeclared Paint, UN1263. The jerricans were marked with UN1263. The outer box had been placed in an courier bag and bore printed UN1950 and UN1263 hazard diamonds. The consignment was not accompanied by a dangerous goods transport document. Letter sent to courier company since the markings should have been identified before forwarding for transport by air. The company advised that their staff had received dangerous goods training to identify undeclared dangerous goods and the staff concerned would be provided with additional training. No further CAA action required.</p>
2009-0063	11/02/2009 Nairobi	<p>Two pallets had been loaded onto the aircraft, and the deadload statement confirmed that these consignments were general freight. There were no visible markings or labels to indicate dangerous goods although one of the pallets was covered in clear plastic wrap. Upon arrival, it was discovered that dangerous goods were on the pallets. Operator carrying out investigation and will report further. Operator posted loadmaster to observe handling agent and have subsequently conducted a full audit to ensure their current procedures adhere to the dangerous goods regulations. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 50ml and 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0054	11/02/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain two shrink-wrapped trays of Aerosols, UN1950, one tray containing 12 x 200ml Aerosols and one containing 12 x 250ml Aerosols. Although the shrink-wrapped trays bore the applicable UN number in a diamond, the consignment was not marked or labelled as required and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0060	11/02/2009 Heathrow	

2009-0058	11/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 6.67kg undeclared Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 7 x 369ml and 6 x 340ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-003. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0059	11/02/2009 East Midlands	
2009-0062	12/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, five fibreboard boxes each containing four inner fibreboard boxes each containing 4 x 400ml and 1 x 150ml of undeclared flammable Aerosols, UN1950 and a 500g undeclared Fire Extinguisher, UN1044. The boxes was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the items were being returned to their supplier and since when they had been originally received from the supplier they were in boxes that did not bear any dangerous goods markings or labelling, they were unaware that the contents were classified as dangerous goods. The shipper also advised that they would take the matter up with their supplier. No further CAA action required.</p> <p>During unloading of shipment, it was noticed that a steel drum containing Flammable Liquid, n.o.s., (Pentamethylheptane), UN1993 was leaking. A large amount of residue was found on the package underneath. The consignment was marked and labelled and was accompanied by a dangerous goods transport document. Referred to FAA for investigation. No further CAA action required.</p>
2009-0061	13/02/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to an inner fibreboard box containing 12 x 500ml of undeclared flammable Aerosols, UN1950. The inner box bore a printed UN1950 hazard diamond but the outer box was not marked or labelled and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0064	13/02/2009 East Midlands	
2009-0065	13/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 450ml of undeclared flammable Aerosols, UN1950 and 2 x 150g tubes of Toxic Liquid, organic, n.o.s, (contains Dichloromethane), UN2810. The box bore a hazard diamond but was partly covered and the consignment was not marked or labelled as containing dangerous goods. No dangerous goods transport document accompanied the consignment. Letter sent to shipper, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 306ml of Receptacles, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-390 and 2008-696. The incident apparently occurred in February 2009, however we are unable to demonstrate when the report was made. No further CAA action possible.</p>
2009-0308	13/02/2009 East Midlands	

2009-0066	15/02/2009 France	Undeclared dangerous goods. Shortly after arrival, the flight crew noticed a strong pungent smell in the forward part of the main deck of the cargo aircraft. The fire service attended and a consignment was found to contain Corrosive solid, acidic, organic, n.o.s., UN3261. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to German, Belgium and Switzerland authorities for further investigation. Further to an investigation by the German authorities the agent and shipper both received warnings. No further CAA action required.
2009-0067	16/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 75ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0072	17/02/2009 Orlando, USA	Passenger error. A passenger travelled with 7.5kg of ammunition, exceeding the permitted quantities. No further CAA action required.
2009-0068	17/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a box was found to contain 6 x 150ml and 10 x 300ml of undeclared non-flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-567. Letter sent to shipper. In response the shipper stated that all aerosols have been removed from their supply chain and any similar products will be shipped by road. No further CAA action required.
2009-0070	18/02/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 200ml of undeclared flammable Aerosols, UN1950 and a total of 747ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded explaining that they advise their customers about dangerous goods and require them to sign a booking form. However further information was sent to the agent giving examples of how their procedures could be improved. No further CAA action required.
2009-0075	18/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 18 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0071	18/02/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0074	19/02/2009 Saint Lucia	Unsecured battery powered mobility aid. Upon arrival it was found that an electric wheelchair had not been correctly secured. Further to an investigation by the operator it was found that the wheelchair battery had been disconnected and placed in a separate bag. The wheelchair was positioned between bags to avoid excessive shifting during flight. Safety Alerts had already been posted but regardless the ramp attendants and customer service agents were mandated to read and sign the alerts again. To prevent further incidents, written instructions were sent to ramp staff specifying that electric wheelchairs must be stored in a container prior to loading on the aircraft and care must be taken to ensure that bags are stacked to avoid excessive movement in the container. The Ramp Manager would also be monitoring to ensure compliance. No further CAA action required.
2009-0073	19/02/2009 Kuwait	Incorrectly secured dangerous goods. Upon arrival, a consignment of dangerous goods (flammable gas) was found to have fallen out of a unit load device (ULD), the canvass door of which had also not been secured correctly. No further CAA action possible.
2009-1014	21/02/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0079	23/02/2009 Beijing	Leakage of dangerous goods. Upon arrival, during the break down of a cargo pallet, handling agent staff found two boxes of dangerous goods to be leaking. The freight was isolated and the emergency services were called, the consignments were repacked in salvage packaging to prevent further leakage. The rest of the pallet was not polluted as it was isolated by plastic sheeting. No injuries occurred. Further information requested from the operator advised that the consignment had been found to be leaking on arrival, the consignment was stored until it was able to be rebuilt in a unit load device before forwarding to its destination. Appropriate action taken by operator; however, the staff were reminded and re-trained on the leakage and build procedures and the need to consult with the DG coordinator. Referred to Israel authority. No further CAA action necessary.
2009-0078	24/02/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a pressurised scuba diving tank containing 10.4L Air, compressed; UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action necessary.
2009-0097	26/02/2009 Stansted	Incorrect preparation of vehicle. During take off the alarm of a vehicle being carried as cargo was activated. The alarm was very loud and distracting which may have contributed to the crew erroneously retracting the flaps instead of the landing gear, although this was realised immediately and rectified. The alarm was silenced but reactivated, but was de-activated again for the rest of the flight. The vehicle had not been packed in accordance with Packing Instruction 900, which requires vehicles equipped with theft-protection devices, installed radio communications equipment or navigational system must have such devices, equipment or system disabled. Letter sent to shipper advising of the requirements. Letter also sent to freight forwarder who responded advising of the correct procedures to be followed regarding the carriage of vehicles. Additionally, instruction was given by the cargo agent to staff on the correct procedures for the preparation of vehicles. No further CAA action necessary.

2009-0077	26/02/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 X 30 mL and 8 X 50 mL of Perfumery products; UN1266 and 7 small glass bottles of Flammable liquid, n.o.s. (nail varnish). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-497, 2008-568, 2008-629, 2009-033, 2009-144, 2009-278 and 2009-327. Letter sent to shipper regarding 2009-033 who responded advising that they were not aware that dangerous goods were in the consignment. However they have now put steps into place to train staff and take responsibility, to require their customers to complete a declaration form and to track consignments for the relevant customer. Letter sent giving further information to shipper. No further CAA action necessary.</p>
2009-1526	26/02/2009 Belfast	<p>Undeclared dangerous goods. During security screening, a polystyrene box in the middle of a pallet was found to contain 4 x 500ml of undeclared Flammable liquid, toxic, n.o.s., UN1992. The box was marked with a Class 3 and a Class 6 label. The handling agent was not notified of the consignment and no dangerous goods document accompanied the consignment. No further CAA action possible due to a delay in reporting the incident.</p>
2009-0080	28/02/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a glass bottle marked as containing 0.33kg net of Triethylamine, UN1296. Although the bottle bore the UN number and proper shipping name, the outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised that when the consignment was prepared, the product was described on the delivery note as 'TEA Sample'. Subsequently, another staff member incorrectly interpreted the description as another of the company's products, Triethanolamine (not classified as dangerous goods for air transport), rather than Triethylamine and therefore the consignment was not marked, labelled or declared correctly. The shipper confirmed that they would take measures to prevent future similar incidents. No further CAA action required.</p>
2009-0082	02/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 53 x 105ml Aerosols, UN1950. The consignment was not marked or labelled as dangerous goods for air transport, nor was it accompanied by a dangerous goods transport document. However the outer packaging of the consignment was marked with an ADR LQ label. Letter sent to courier company who responded advising that this incident was due to human error, however they have taken steps to ensure that the entire offshore night sortation crew were retrained. In addition from 6th April they do not intend to fly consignment to Ireland. No further CAA action necessary.</p>
2009-0081	03/03/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x Aerosols, UN1950, 6 x bottles of Perfumery products, UN1266 and 6 x bottles of Flammable liquid n.o.s., UN1993 (scented burner oil). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-070, to which the agent responded. Further information sent to agent as a result of this incident. No further CAA action required.</p>

2009-0084	03/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of 3 fibreboard boxes was found to contain 84 x 250ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who explained that a sub-contractor stores and ships their products on their behalf. On this occasion and contrary to written procedures, the sub-contractor's staff had failed to identify that the products were aerosols and therefore, did not ensure that they were shipped accordingly. It was advised that action would be taken through the company's quality system to address the errors and additional training would be provided to the staff concerned. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml glass bottles of Paint related materials, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and appropriate response received. No further CAA action necessary.</p>
2009-0083	03/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a metal tin thought to contain 1L of Resin solution, UN1866 and a plastic drinks bottle though to contain 100ml of Organic peroxide Type D, liquid, UN3105. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper and appropriate response received. No further CAA action necessary.</p>
2009-0088	04/03/2009 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment in transit was found to contain 4 x 300ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2009-0085	05/03/2009 Heathrow	
2009-0095	06/03/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain a disposable lighter, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. See also DGOR 2009-131 and 2009-135. Following a visit to the freight forwarder, they have introduced new procedures and appropriate staff have been booked to undertake dangerous goods training. No further CAA action required.</p>
2009-0087	06/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 200ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0086	06/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of three boxes were found to contain a total of 10 x 5L steel jerricans of Resin solution, UN1866 and 10 x small plastic bottles containing Organic peroxide type D, liquid, UN3105. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2004-304. Further to an investigation by the CAA Air Regulation Enforcement Department, the shipper accepted a formal caution.</p> <p>Undeclared dangerous goods. Upon arrival a consignment was found to contain 5 x flammable Aerosols, UN1950 and 4 x 50 mL flammable aftershave, Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action necessary.</p>
2009-0099	09/03/2009 Toronto, Canada	

2009-0089	09/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain three packs containing 36 x 400ml of undeclared flammable Aerosols, UN1950. The packs were wrapped in cardboard and two bore ADR UN1950 diamonds. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0096	10/03/2009 Stansted	Undeclared dangerous goods. During security screening a consignment was found to contain a lithium battery, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper no further CAA action necessary.
2009-0105	10/03/2009 India	Foreign authority incident. During check-in a cabin crew member was stopped by security for having a gas lighter, (Lighters containing flammable gas), UN1057, in her hand baggage. The cabin crew member was told to put the light in their hold baggage as per the regulations of the country's authority. Referred to Indian authorities for their action. No further Information received therefore no further CAA action possible.
2009-0093	10/03/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain undeclared flammable Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. Response from the agent advised that they warn their customers not to include dangerous goods in their consignments and had been unaware that the consignment in question contained dangerous goods. As a result of this incident and DGOR 2009-092, the agent arranged for one member of staff to attend a detailed dangerous goods course and amended their shipping advice form to include dangerous goods information. No further CAA action required.
2009-0092	10/03/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain an undeclared flammable Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. Letter to shipper returned as 'gone away'. Response from the agent advised that they warn their customers not to include dangerous goods in their consignments and had been unaware that the consignment in question contained dangerous goods. As a result of this incident and DGOR 2009-093, the agent arranged for one member of staff to attend a detailed dangerous goods course and amended their shipping advice form to include dangerous goods information. No further CAA action required.
2009-0090	10/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 355ml of undeclared flammable Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0091	10/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box, which had been damaged during transit, was found to contain 12 x 750ml of undeclared flammable Aerosols, UN1950. The box bore a printed UN1950 hazard diamond but there were no other dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. Referred to Irish authorities for further investigation. No further CAA action required.

2009-0094	11/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400mL flammable aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore no further CAA action required.
2009-0103	12/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml and 12 x 75ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that the package had been picked up in error by the courier because a member of staff did not realise that it contained dangerous goods. Measures have been put in place to ensure that another such incident does not occur again. See also 2008-413 and 2008-444. No further CAA action required.
2009-0101	13/03/2009 Edinburgh	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain various dangerous goods including matches, a lighter, perfumes and aerosols (lighter gas, lens cleaner, shaving foam, de-odorant and air-freshener). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action possible.
2009-0102	14/03/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain toiletries classified as dangerous goods (perfumes and aerosol deodorants). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action possible.
2009-0098	14/03/2009 Heathrow	Excessive permitted dangerous goods in baggage - passenger found to have 300 deodorant aerosols in baggage. Aerosols removed and passenger allowed to travel. No further CAA action required.
2009-0100	14/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 42 x 250 mL plastic bottles of perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. (See also 2008-543) Letter sent to shipper who apologised for the error, explaining that although measures had been implemented following the previous similar incident, due to the poor economic climate, pressures to meet daily shipping targets had probably contributed to the latest non-compliance. As a result, the shipper advised that they had made personnel and reporting changes to their processes. Further information sent to shipper suggesting they review their procedures to ensure compliance with all modes of transport. No further CAA action required.
2009-0104	17/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 25L UN specification jerricans containing Ethyl lactate, UN1192. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However attached to the air waybill was an MSDS for the product giving the UN and Class number for road transport. Interim warning letter sent to shipper. Subject to ARE investigation. Statement to ARE 26/6/09. Investigation completed by ARE, no further action to be taken other than warning letter sent to shipper.
2009-0106	18/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 750ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, no further CAA action necessary.

2009-0111	19/03/2009 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 355ml Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore no further CAA action required.
2009-0107	19/03/2009 Heathrow	Undeclared dangerous goods. During security screening of courier bags, a consignment was found to contain 3 x bags that contained 2 Lithium metal batteries, UN3090 in each bag. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information requested from reporter. Shipper advised Operator that the consignment should have contained tools and not lithium batteries. No further CAA action required.
2009-0110	20/03/2009 Heathrow	Undeclared dangerous goods. During security screening, a suitcase was found to contain 1 x 5kg container of undeclared Resin solution, flammable, UN1866. The container was removed from the case, reclosed and sent on its way. The passenger was informed at the departure gate and the container held by the Operator. Further information requested from the operator. Warning letter sent to passenger, therefore, no further CAA action necessary.
2009-0108	21/03/2009 In flight	Dangerous goods damage. During flight it was reported to the crew that a passenger had broken a glass mercury thermometer, spilling mercury on the seat. The passenger was re-located to a spare seat while the crew referred to the Emergency Response Guide to clear up and dispose of the spillage. No further CAA action required.
2009-0113	22/03/2009 Heathrow	Incorrectly prepared ULD containing Dry Ice. During handling prior to loading, it was noticed that a ULD containing Dry ice, UN1845 was not correctly labelled to indicate that it contained dry ice. In addition, it appeared that some of the dry ice was leaking from the ULD and the pallet tag showed an incorrect destination. Suitable Operator action taken. No further CAA action required.
2009-0115	23/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment consisting of 4 boxes was found to contain a total of 3.375L of Corrosive liquid, n.o.s., UN1760 and 16.875L of what is assumed to be Resin solution, UN1866. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. Subject to ARE investigation. Statement to ARE 26/6/09. Investigation completed by ARE, no further action to be taken other than warning letter sent to shipper.
2009-0114	23/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a "flyer bag" was found to contain 1 x 5L jerrican marked as containing Corrosive liquid, toxic, n.o.s., UN2922. Neither the bag or jerrican were marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. Following further investigation warning letter sent to shipper who advised that the supply of actual chemicals is only a small part of their business and they were unaware of the regulations relating to transportation. The company have now put a process in place to ensure that future consignment, however small, will receive the necessary attention. No further CAA action necessary.

2009-0109	23/03/2009 Amsterdam	<p>Loading error. Upon arrival, a consignment of dangerous goods declared as Consumer commodity, ID8000 was found unsecured in hold 5. The operator advised that the loading supervisor had had difficulty obtaining the required ringbolts in order to tie down the dangerous goods seperately and that since each box weighed approximately 25kg, the hold netting would be sufficient to prevent the dangerous goods from moving. He instructed the loading staff to ensure the netting was secured but remembered that a passenger's buggy was subsequently also loaded in the hold and it was likely that in doing so, some of the netting was not re-secured. As a result of the incident, the operator forwarded an internal memorandum to all team leaders which they were required them to read and sign. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml tin of Flammable liquid, n.o.s. (Naptha, Toluene), UN1993. The outer box was not marked or labelled as containing dangerous goods, but inside the box was a transport document suitable for road transport. Warning letter sent to shipper. See also 2009-117. Full investigation carried out by the shipper and a detailed report with corrective action was produced. No further CAA action required.</p>
2009-0118	24/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain two inner boxes, each containing 12 x 400ml Aerosols, UN1950. Although the outer box was not marked or labelled as dangerous goods, both of the inner boxes bore markings suitable for road transport and inside the outer box was an ADR transport document. Warning letter sent to shipper. See also 2009-118. Full investigation carried out by the shipper and a detailed report with corrective action was produced. No further CAA action required.</p>
2009-0117	24/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a crate was found to contain 6 x 500ml tins of undeclared Flammable liquid, corrosive (N-Butanol, Copolymer of Bisphenol A and Epichlorohydrin), UN2924. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The air waybill described the goods as 'valve parts'. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0112	24/03/2009 Aberdeen	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a life jacket containing 2 x inflation cylinders (Life-saving appliances, self-inflating, UN2990). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, no further CAA action required.</p>
2009-0124	25/03/2009 Stansted	<p>Undeclared dangerous goods. Upon arrival a fibreboard box was found to contain 3.5Kg of undeclared Toxic solid, organic, n.o.s., UN2811. Upon inspection the box was found to be leaking powder. The UN number and proper shipping name were printed on the package but the box was not labelled as containing dangerous goods. No dangerous goods transport document accompanied the consignment. Further to an investigation by the Swedish authorities the shipper have now trained all their personnel who handle dangerous goods and they have also implemented a system for recurrent training programmes and new procedures. The agent have also trained their staff with focus on hidden dangerous goods. An inspection visit will be made to the shipper and agent to monitor their new routines. No further CAA action required.</p>
2009-0178	25/03/2009 Leeds/Bradford	

2009-0121	25/03/2009 Heathrow	<p>Incorrect NOTOC. After loading the aircraft, the head loader reported to the turn-round manager that a ULD containing dangerous goods had been loaded onto the aircraft, but was not recorded on the loading instructions report form. As a result, the dangerous goods had not been included on the NOTOC. The aircraft was delayed from pushing back until the error could be corrected. Further details requested from operator who responded advising that following a shift change the flight management agent had failed to pick up that there was two shipments of dangerous goods for the flight. This would normally be picked up at the flight edit stage when the user checks what special shipments are listed. Flight management have now introduced a planners handover checklist to prevent future incidents. No further CAA action required.</p>
2009-0127	25/03/2009 Gatwick	<p>Incorrectly consigned dangerous goods. During Customs checks of a pallet upon arrival, it was noticed that a box of seafood was marked as containing Dry ice, (UN1845) and bore a Class 9 hazard label. The box was opened and although there was no longer any dry ice present, there were remnants of the packaging used to contain it within the outer packaging. Details of the dry ice had not been made known to the operator prior to departure and therefore, had not been included on a NOTOC. Details of incident passed to the Nicaraguan Authorities by the operator. No further CAA action required.</p>
2009-0128	26/03/2009 Stansted	<p>Incorrectly documented dangerous goods. During security screening, a consignment that was described on the accompanying paperwork as containing 'computer parts' was found to include a pack of 10 batteries. Safety Datasheets obtained indicated that the batteries were classified as Batteries, wet, non-spillable, UN2800 but the shipper had not included any statement on the documentation to the effect that they complied with special provision A67 and were therefore 'not restricted'. Letter sent to shipper, no further CAA action required.</p>
2009-0116	26/03/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 100ml and 2 x 75ml bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information requested from freight forwarder. See also 2009-132, 2008-634, 2008-597 and 2008-458. Response received from freight forwarder providing shippers details. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0120	26/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain several items including an inner fibreboard box containing 12 x 400ml Aerosols, UN1950. Although the inner box was marked as containing aerosols, the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Appropriate response received. No further CAA action required.</p>
2009-0119	26/03/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an inner fibreboard box containing 12 x 400ml Aerosols, UN1950. Although the inner box was marked as containing aerosols, the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper has instructed the export department that all future packages must comply with the regulations to ensure that another such incident does not occur again. No further CAA action required.</p>

2009-0123	26/03/2009 Boston, USA	Undeclared dangerous goods found in passenger baggage. During customs inspection, a passenger's checked baggage was found to contain several boxes containing Cigarette lighters, UN1057 and several packs of button-cell Lithium metal batteries. Subject to investigation by the FAA. No further CAA action required.
2009-0131	27/03/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x fibreboard box containing 1 x 500 ml plastic bottle of undeclared Turpentine Substitute (White Spirit), UN1300, 1 x 400ml Aerosol, flammable, UN1950 and 1 x 30ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also within the overall consignment was another fibreboard box marked UN2037 gas cartridge and bore a flammable gas label. The box was opened and found not to contain any dangerous goods. See also DGOR 2009-095 and 2009-135. Following a visit to the freight forwarder, they have introduced new procedures and appropriate staff have been booked to undertake dangerous goods training. No further CAA action required.
2009-0122	27/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an inner fibreboard box containing 12 x 1.4kg metal tins of wood filler. The tins and inner box were marked as containing Polyester resin kit, UN3269, but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-259. Warning letter sent to shipper. Appropriate response received. No further CAA action required
2009-0130	30/03/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder marked 'Nitrogen' and 'Oxygen, compressed; UN1072'. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to Shipper and adequate response received - no further CAA action necessary.
2009-0125	31/03/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 16 x 250ml Aerosols, UN1950 and 1 x 100ml glass bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action appropriate.
2009-0126	31/03/2009 Heathrow	Leakage from dangerous goods incorrectly loaded. Upon arrival, it was found that one of several boxes of Environmentally hazardous substance, liquid, n.o.s., UN3082 had leaked in the hold of the aircraft. The boxes had not been secured to prevent movement in flight, several of the boxes had not remained upright and the box that leaked was found upside down. A small area of the aircraft hold was affected and was subsequently cleaned and the hold was inspected by an engineer. An investigation by the handling agent at the airport of departure found that the Loading Supervisor had not checked that the packages had been secured before signing and handing over the NOTOC to the aircraft Captain. It was advised that the Loading Supervisor would face disciplinary action but that it felt that the non-securing of the dangerous goods was an isolated incident. The Spanish Authorities were advised of the incident by the operator. No further CAA action required.
2009-0129	31/03/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 inner boxes, each containing 20 x 150ml Aerosols, flammable, UN1950. Each of the inner boxes bore 'UN1950' hazard diamond markings but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and adequate response received - no further CAA Action necessary.

2009-0145	02/04/2009 Geneva, Switzerland	<p>Passenger found carrying avalanche rescue backpack without approval from operator. During security screening of a passenger's baggage it was found to contain an avalanche rescue backpack. Passengers are permitted to carry such items, but it is only with the approval of the operator; in this instance, the passenger had not sought the operator's approval. The passenger and their baggage were off-loaded from the flight. Appropriate operator action taken, no further CAA action required.</p>
2009-0132	03/04/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment shrink wrapped on a wooden pallet was found to consist of a petrol powered pressure washer, (Engines, internal combustion, flammable liquid powered, UN3166). The fuel tank of the petrol washer contained a residue of fuel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2008-458, 2008-597, 2008-634, 2009-116. Letter sent to freight forwarder who responded advising that they had since expanded their forms to include an indication that items that may contain fuel are prohibited and that their drivers and warehouse staff had been directed to be more robust and specific at the point of receiving goods. The company also advised that the shipper of the item had moved to Sudan. E-mail sent to freight forwarder requesting information regarding dangerous goods training provided to staff. Followed up under 2009-594. No further CAA action necessary.</p>
2009-0133	03/04/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an undeclared Oxygen, compressed, UN1072 cylinder. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Swiss Federal Office of Civil Aviation for investigation who sent warning letter to shipper. No further CAA action required.</p>
2009-0135	03/04/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Kerosene, UN1223 found in 2 lamps. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. See also DGOR 2009-095, 2009-131. Following a visit to the freight forwarder, they have introduced new procedures and appropriate staff have been booked to undertake dangerous goods training. No further CAA action required.</p>
2009-0137	03/04/2009 East Midlands	<p>Undeclared dangerous goods. During x-ray screening, a consignment was found to contain Aerosols, flammable, UN1950. The inner box was marked with a UN1950 ADR hazard diamond, but this was not visible through the outer wrapping. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-0134	04/04/2009 Heathrow	<p>Suspected undeclared dangerous goods. During security screening, a pallet containing a consignment of computer equipment was found to contain Lithium batteries, UN3481. Although the computer equipment displayed labels warning of the Lithium ion Batteries it appeared from the initial report that the consignment was not packed in accordance with Packing Instruction 967. Further information from the operator advised that further to an investigation by the FAA it was found that there was no indication that the operator had violated any US regulations. No further CAA action required.</p>
2009-0136	05/04/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Danish CAA for investigation. No further CAA action required.</p>

2009-0138	06/04/2009 Stansted	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 2 x 150ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0141	06/04/2009 Gatwick	Undeclared dangerous goods. Upon arrival a consignment was found to contain 18 drums of Isophoronediamine, UN2289 and Environmentally hazardous substance, liquid, n.o.s, UN3082. Further details requested from operator. Insufficient information received, therefore, no further CAA action possible.
2009-0175	07/04/2009 Tenerife, Canary Islands	Loading error. During loading, it was found that a wheelchair (Battery-powered equipment, UN3171) had not had been disabled in accordance with the operator's ground handling manual. Appropriate action taken by operator to ensure that wheelchair batteries will be handled in accordance with the correct procedures. No further CAA action necessary.
2009-0146	07/04/2009 Stansted	Undeclared dangerous goods. During security screening, a courier consignment was found to contain a plastic bag containing 2 x 400ml plastic containers of Tetraethyl silicate, UN1292. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper stated that they are fully aware of the dangerous goods regulations and all staff have now received the appropriate training to ensure that another incident does not occur again. No further CAA action required.
2009-0139	07/04/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 150ml, 1 x 300 ml, 1 x 400ml Aerosols, flammable, UN1950 and 1 x 300ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate information given to shipper by freight forwarder. Shipper moved to Nigeria, no further CAA action possible.
2009-0140	07/04/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml Aerosols, flammable, UN1950. The inner box was marked with a UN1950 ADR hazard diamond, but this was not visible through the outer plastic wrapping. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0143	08/04/2009 Heathrow	Dangerous goods packaging damaged. Upon arrival, it was found that a consignment of UN specification plastic drums declared as containing Alkaloids, solid, n.o.s., UN1544 showed signs of damage to several drums, probably caused by the reduction and then increase of pressure, resulting in the sides of the drums collapsing. Further details requested from reporter. Referred to Australian Civil Aviation Safety Authority for investigation. No further CAA action required.
2009-0142	08/04/2009 East Midlands	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 24 x 250ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0147	09/04/2009 Stansted	Undeclared dangerous goods. During security screening, a courier consignment was found to contain 3 x 150ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.

2009-0149	09/04/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper therefore, no further CAA action required.
2009-0144	09/04/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment described as 'personal effects' was found to consist of a box containing a mini motorbike, Vehicle, flammable liquid powered, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-497, 2008-568, 2008-629, 2009-033, 2009-077, 2009-278, 2009-327 and 2009-401. Further to an investigation by Air Regulation & Enforcement, the freight forwarder was visited and given a warning letter. No further CAA action required.
2009-0280	09/04/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that they have arranged the appropriate dangerous goods training to ensure that all dangerous goods are sent in accordance with the Regulations. No further CAA action required.
2009-0163	10/04/2009 Heathrow	Dangerous goods leakage. Upon arrival and after storage in the warehouse, a UN Specification fibreboard box containing 9.6L of Paint, UN1263, had leaked. Upon inspection, the four inner cans were all damaged and one of the can's lid was detached. Sent to FAA for investigation. No further CAA action required.
2009-0171	11/04/2009 Hamburg, Germany	Unsecured dangerous goods. Upon arrival a consignment of dangerous goods was found to be unsecured in the hold. Further to an investigation by the operator the crew leader has been interviewed who advised that the cargo turned up late, therefore, he did not have time to secure the dangerous goods and thought that there was enough cargo around it to keep it secure. The term volumetrically full term explained, which is the only time that dangerous goods do not need to be secured. The crew leader has been advised to follow the correct procedures for dangerous goods and to keep himself up to date with the loading of dangerous goods training with the use of the load and balance manuals and CBT training. An entry has been placed on his performance card. No further CAA action required.
2009-0167	12/04/2009 Heathrow	Passenger error. During flight, a passenger accidentally trod on a gas Lighter, UN1057. The damaged lighter was placed in two bio-hazard bags and disposed of by the operator. Appropriate action taken by operator, therefore no further CAA action required.
2009-0185	13/04/2009 Frankfurt, Germany	Handling error. Upon arrival, 8 x 1L Phosphoric acid, solution, UN1805, 1 x 2Kg Flammable solid, organic, n.o.s., (Aluminium paste), UN1325 and 1 x 2.5Kg and 2 x 8.1Kg of Consumer Commodity, ID8000 were found unsecured in the hold. The dangerous goods had not been protected from other cargo in the hold. Further to an investigation by the operator, managers will explain to all applicable staff, the importance of following the load and balance manual regarding dangerous goods. Appropriate action taken by operator, therefore, no further CAA action required.
2009-0174	14/04/2009 Manchester	Undeclared dangerous goods. During x-ray screening, a consignment of personal effects was found to contain 2 x 50ml and 1 x 25ml bottles of Perfumery products, UN1266 and 1 x 125ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2009-0150	16/04/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore no further CAA action required.
2009-0151	16/04/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of 2 fibreboard boxes was each found to contain 16 x 904g plastic bottles of undeclared Flammable liquid, n.o.s., UN1993. Each box bore a white diamond label with UN1993 but the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised that the consignment should have been sent via freight, and as a result they have introduced new procedures for all export orders. Therefore, no further CAA action necessary.
2009-0148	16/04/2009 Cologne, Germany	Undeclared dangerous goods. Upon arrival, a consignment containing 2 x 5L cans of undeclared Paint UN1263, was found to be leaking. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded providing a COSHH sheet for the contents of the consignment and advising that they were unaware that the consignment was classed as dangerous goods. In addition they stated that they had told the courier company what the consignment contained. Email sent back advising them of the information contained in the COSHH sheet and of their responsibilities. Investigation findings requested from operator who responded advising that during the x-ray process the x-ray operator failed to identify the paint. The person concerned will receive re-training. No further CAA action necessary.
2009-0168	17/04/2009 Heathrow	Spillage of dangerous goods. During loading, a drum of Butyltoluenes, UN2667, goods spilt onto the compartment floor and baggage handler's trousers. The operator investigated and advised that the staff members were interviewed and confirmed that they had no adverse reaction to the spillage. The team leader was also interviewed who advised that he was unaware of the spillage procedures and none were on display, he has now been made aware of his role and responsibilities. Staff were briefed on the procedures and the notice board updated. Further actions include a review of the spillage procedures on the Airport Logs meeting; the Airport Induction training was reviewed to include spillage procedures and the staff dangerous goods training was also reviewed. No further CAA action required.
2009-0161	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain a compressed gas cylinder containing Helium, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they do have procedures in place for the sending of dangerous goods, but that due to human error this consignment was not processed as laid down in their procedures. In future, prior to despatch all consignment containing dangerous goods will be checked by for compliance the warehouse supervisor. No further CAA action necessary.
2009-0154	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper. No further CAA action necessary.

2009-0155	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain compressed gas cylinder of Helium, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they are undergoing a review of their training and monitoring systems and are also implementing a new system for handling orders relating to Helium Gas to prevent further occurrences. No further CAA action necessary.
2009-0156	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment of 10 x fibreboard boxes were found to contain Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action necessary.
2009-0157	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to courier company who responded advising that they have visited their clients and advised that they will not accept dangerous goods and that should any packages of dangerous goods be presented, they would be returned to their client. No further CAA necessary.
2009-0158	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain compressed Helium, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that their contract with the courier company is for surface transport only. They have contacted their courier company to ensure future consignments are not presented for air transport. No further CAA action necessary.
2009-0159	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action necessary.
2009-0160	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2007-158, 2007-157, 2007-151, 2007-149, 2007-141. Letter sent to shipper who responded advising that their supplier had changed the contents of the product, a nail gun, to include an aerosol without their knowledge. Measures have now been put into place with their system and Royal Mail to ensure that no further incidents occur. No further CAA action necessary.
2009-0162	17/04/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain a lead acid battery, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2007-119. Letter sent to shipper who responded advising that their policy is to send these items by road/sea transport; they have now put a process in place to ensure that all batteries are despatched by road or sea only. No further CAA action necessary.

2009-0152	18/04/2009 Germany	<p>Unsecured dangerous goods. Upon arrival, a consignment containing a toxic substance, which was marked with orientation arrows was found to be unsecured in the aircraft hold. Further to an investigation by the operator the staff were interviewed by the Line Manager, which confirmed that they had received training. The staff involved believed that the consignment had been tied down but accepted that it hadn't. They have been advised that the incident has been recorded on their performance cards and any further incidents will result in disciplinary action. No further CAA action required.</p>
2009-0164	18/04/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of 3 UN specification fibreboard boxes was found to each contain one 2.5L plastic bottle of Hydrogen peroxide and peroxyacetic acid mixture, UN3149. The outer box was appropriately marked and labelled as containing dangerous goods, but the hazard labels were mostly obscured by courier labels and the inner packagings did not comply with the applicable packing instruction for cargo aircraft only. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the consignment was packed and labelled by an IATA approved packer for surface transport. The freight forwarder advised that they were not aware of the consignment containing dangerous goods and the consignment was collected from them by a third party who then offered the consignment for air transport. The shipper has advised that they are no longer using the services of the freight forwarder. No further CAA action necessary.</p>
2009-0180	19/04/2009 Heathrow	<p>Handling error leading to NOTOC error. During loading, a consignment containing 1.75 L of Environmentally hazardous substance, liquid, n.o.s., UN3082, was accidentally loaded into the wrong ULD. Upon arrival, it was found that the package had not been entered onto the NOTOC and had not been subject to an acceptance check. Appropriate action taken by handling agent, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During x-ray screening, a consignment was found to contain an undeclared Engine, internal combustion, UN3166, containing approximately 750ml of diesel fuel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0172	20/04/2009 Manchester	
2009-0176	20/04/2009 Heathrow	<p>Passenger error. Upon arrival, a passenger was found to have 11.7kgs of Cartridges for weapons, blank, UN0014 in his baggage. The police were informed of the incident and appropriate action was taken by the operator. Incident referred to FAA by operator.</p>
2009-1527	20/04/2009 Belfast	<p>Undeclared dangerous goods. During security screening, 3 fibreboard boxes in a shrink wrapped pallet were found to contain 3 Fire extinguishers, UN1044. The fibreboard boxes bore a diamond class label but there were no other dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>
2009-0317	21/04/2009 Manchester	<p>Passenger error. Prior to take-off, a passenger advised the crew that he had life jacket (Life-saving appliance, self inflating, UN2990) with an oxygen generator in the hold. The airplane returned to the gate and the bag containing the life jacket was removed. Upon investigation it was confirmed that a carbon dioxide cylinder was attached to the life-jacket. The passenger stated that he had completely forgotten about the life jacket until he saw the cabin crew flight safety briefing and was worried that there might be a safety issue with the life-jacket. Appropriate action taken by operator, therefore, no further CAA action required.</p>

2009-0173	21/04/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 50ml bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2009-0166	21/04/2009 Heathrow	Undeclared dangerous goods. During security screening of a consignment consisting of four pieces from different shippers forwarded by one agent, two of the boxes were found to contain paraffin lamps, one of which clearly still contained fuel (Kerosene, UN1223). The lamps were wrapped in cardboard and bubble wrap within the boxes and secured by tape that bore the company name of the agent. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to the freight forwarder we have sent them a letter and sent a letter to the shipper. No further CAA action required.
2009-0165	21/04/2009 Heathrow	Undeclared dangerous goods. During security screening, a courier bag was found to contain a box containing 10 tins of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further details requested from operator. Unfortunately Operator has lost the dangerous goods, and could not provide any further details. No further CAA action possible.
2009-0181	21/04/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 204ml, 11 x 175ml, 6 x 150ml and 3 x 75ml bottles of undeclared Aerosols, flammable, UN1950. The box had no dangerous goods labels or markings and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0169	21/04/2009 East Midlands	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 3 x 500ml and 9 x 300ml Aerosols, flammable, UN1950 and 1 x 30ml of Environmentally hazardous substance, liquid n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0177	22/04/2009 Heathrow	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain an undeclared Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Sent to FAA for investigation. No further CAA action required.
2009-0182	22/04/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of undeclared, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information requested from operator. Letter sent to shipper. No further CAA action required.
2009-0179	23/04/2009 Heathrow	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 1 x 400ml, Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0184	26/04/2009 Heathrow	Un-marked and un-labelled dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods. A dangerous goods transport document accompanied the consignment, however it was hidden in a document pouch. Referred to the Nigerian Authorities for investigation. No further CAA action required.
2009-0183	26/04/2009 Dusseldorf, Germany	Loading Error. Upon arrival, a consignment containing 3 x 5L of Isopropanol, UN1219, was found to be loose loaded and not secured for the flight. Further to an investigation by the operator it was established that the crew leader was trained. He has been advised that tying down consignments must be completed by him. A weekly brief on securing dangerous goods is now sent to all the crew leaders. No further CAA action required.
2009-0189	28/04/2009 Stansted	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 10 x 60g undeclared cylinders of Carbon Dioxide, UN1013 and an undeclared Life-saving appliance, self-inflating, UN2990 (lifejacket). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore no further CAA action required.
2009-0188	28/04/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 392ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0186	28/04/2009 Heathrow	Damaged dangerous goods leading to leakage. Upon arrival, a consignment containing of 2 x 2Kg cylinders of Oxygen, compressed, UN1072, was heard to be making hissing noises. The leaking cylinder was removed from the warehouse and the shipper's emergency number was contacted. Upon inspection of the cylinder it was found that the gauge had become detached from the head of the cylinder and it appeared that the cylinder was damaged before transport. Referred to the USA authorities (FAA) for investigation. No further CAA action required.
2009-0187	29/04/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 700ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0193	29/04/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. No further CAA action required.
2009-0194	29/04/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 100ml and 2 x small bottles of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. No further CAA action required.
2009-0200	01/05/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 71ml undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action by operator - no CAA action possible.

2009-0190	01/05/2009 Heathrow	<p>Loading error. Upon arrival an electric wheelchair (Battery powered equipment, UN3171) was found unsecured in the hold with the battery still connected. Further to an investigation by the operator a meeting was held the ground handling manager and the supervisor on duty that day. It was advised that there was a misunderstanding of who was responsible for removing the battery cable. The supervisor was suspended for three days. Another meeting was held and a memo was sent to all the supervisors reminding them of the correct procedures of removing the battery cable and securing wheelchairs. No further CAA action required.</p> <p>Handling error. Upon arrival, a consignment containing Battery powered equipment, UN3171 was found to be unsecured in the hold. Further to an investigation by the operator the staff member involved was interviewed and it was found that he was not up to date of his dangerous goods training, which has now been rectified. The incident has been included in a review, which Loading Managers are current undertaking. Loading review now complete with various actions being taken to prevent future incidents relating to handling errors. No further CAA action necessary.</p>
2009-0191	01/05/2009 Dusseldorf, Germany	
2009-0258	02/05/2009 Bermuda	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Engines internal combustion, flammable liquid powered, UN3166 and ammunition, UN0014. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper was unaware that ammunition was in the crate. He had previously held a Firearms Licence but had unitentionally not destroyed all ammunition upon revocation. No further CAA action required.</p>
2009-0202	04/05/2009 Toulouse, France	<p>Loading error. Upon arrival a consignment of dangerous goods containing 1 x 1.9L, 1 x 1.5L, 2 x 2.5L, 1 x 0.5L Paint, UN1263, 1 x 4kg of Aerosols, flammable, UN1950, 1 x 2kg of Environmentally hazardous substance, solid, n.o.s., UN3077 and 1 x 0.5L of Corrosive liquid, n.o.s., UN1760, was found to be inadequately secured, causing some of the boxes to topple over during flight. The incident has been included in a review, which Loading Managers are current undertaking. Loading review now complete with various actions being taken to repvent future incidents relating to handling errors. No further CAA action necessary.</p>
2009-0198	05/05/2009 Naples, Italy	<p>Passenger error. During security screening a passenger was found to be carrying a "camping gas" cylinder (Gas cartridge, UN2037). The cylinder was removed and disposed of by security. Appropriate action taken by security - no further CAA action necessary.</p>
2009-0195	05/05/2009 Heathrow	<p>Unsecured dangerous goods. Upon arrival at destination it was found that nine consignments of dangerous goods had been wrongly loaded in bulk without being secured. Further to an investigation by the operator the crew leader was interviewed who believes that the consignment was tie down and secured with rope. The staff involved were reminded of the procedures for securing dangerous goods and are now being monitored. In addition Loading Management are conducting a review of previous incidents and have set up a working group. Loading review now complete with various actions being taken to prevent future incidents relating to handling errors. No further CAA action necessary.</p>
2009-0199	05/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 360ml, 4 x 300ml, 4 x 250ml, 1 x 400ml and 1 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>

2009-0203	05/05/2009 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1L of Resin solution, UN1866 and 100ml of Organic peroxide, Type D, Liquid, UN3105. The consignment was mis-packed, was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-088. Letter sent to shipper and appropriate response received. No further CAA action necessary.
2009-0201	06/05/2009 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment was found to contain 29 x 250mL plastic bottles marked to contain Ferric chloride solution, UN2582. The consignment was mis-packed, was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation and Enforcement Department, the shipper accepted a formal caution.
2009-0196	07/05/2009 East Midlands	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 12 x 250ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-084. Letter sent to shipper who responded identifying the root cause and advising that staff would be reminded to comply with their SOP pertaining to aerosols, WAR 4.3 and that dangerous goods would not be shipped without the authorization of their team leader or other member of staff who has received dangerous goods training. Staff have also been provided with a list of all dangerous goods on site and their UN numbers. No further CAA action required.
2009-0206	08/05/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5 x 100ml, 1 x 75ml, 1 x 50ml and 1 x 1ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2007-303. No further CAA action required.
2009-0207	08/05/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain various undeclared dangerous goods. Upon investigation 1 x 687.5ml, 1 x 300ml and 1 x 25ml Aerosols, flammable, UN1950; 2 Lithium ion batteries, UN3480, 4 x Lithium ion batteries contained in equipment, UN3481 and various other batteries which had not been protected from short circuit. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Sent to Irish authorities for investigation. No further CAA action required.
2009-0225	09/05/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 metal canisters of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The Shipper contacted the CAA and advised that further to the occurrence they had researched the shipping requirements. As MSDS containing dangerous goods shipping information was supplied as an attachment to that message. No further CAA action necessary.
2009-0208	12/05/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 113ml and 1 x 198ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator, no further CAA action possible. Also see DGR 2009-200, DGOR 2009-231, DGOR 2009-359 & DGOR 2009-399.

2009-0210	12/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7.3L of Aerosols, flammable; UN1950. An inner box of the consignment was marked 'UN1950' within a diamond but the outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper - no further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0218	13/05/2009 Stansted	
2009-0219	13/05/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml and 4 x 66ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0213	13/05/2009 Los Angeles, USA	<p>Unsecured dangerous goods leading to spillage. Upon arrival, the loading crew found a consignment of dangerous goods unsecured with the orientation of packages changed. Some of the boxes were stuck together because of the spillage of dry ice. The operator investigated and found that the handling agent had no lashing available. All operator teams are now issued with lashing and floor rings. The handling agent received dangerous goods training and securing dangerous goods training. The read and sign for proper stowage and securing dangerous goods has been issued. No further CAA action required.</p>
2009-0214	13/05/2009 London City	<p>Undeclared dangerous goods. Whilst unloading the aircraft a black shrink-wrapped pallet was noticed to be loaded with a 20L jerrican of Gasoline, UN1203 and 8 x 600 mL Aerosols, flammable, UN1950. The jerrican bore a Class 3 label and the box of aerosols was marked 'UN1950' within a black diamond. However, the shrink-wrapping of the consignment was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further to an investigation by the Netherlands authorities it was found that the agent may have been aware that the consignment did contain dangerous goods but they still presented it for air transport. The VLM are currently refusing any shipments from the agent because of bad experiences. If any further irregularities are found they will be prosecuted. No further CAA action required.</p>
2009-0325	13/05/2009 Humberside	<p>Non occurrence. Operator reported that a cylinder of gas was carried undeclared from an offshore oil/gas installation to the mainland, however, it transpired that the goods were carried in full compliance with the ICAO Technical Instructions but had no dangerous goods transport document for onward carriage by road to the onward destination. Documentation related to the air shipment was verified. No further CAA action necessary.</p>
2009-0212	13/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 88L of Compressed gas, n.o.s., UN1956. Two inner boxes borne Division 2.2 labels but the overpack of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper - no further CAA action necessary.</p>

2009-0209	13/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 1L of Adhesives, UN1133 and 12 x 1L of Sodium hydroxide solution, UN1824. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and copied to Health and Safety Executive. In response the shipper stated that they will ensure that all future consignments are correctly marked and labelled and will undertake a training course for road transport.</p> <p>Appropriate action taken by shipper, therefore, no further CAA action required.</p>
2009-0215	14/05/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 30ml tubes of Adhesive, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0216	14/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 600ml, 3 x 500ml, and 3 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0211	14/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L bottles of Methanol, UN1230. Two inner boxes bore Class 3 labels but the overpack of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that the member of staff that sent the consignment was a trainee and was not aware of the regulations. New procedures have been put into place to ensure that trainee staff will be supervised by a senior member of staff and that all staff are trained on the requirements to send dangerous goods by air. Appropriate action taken by shipper, therefore, no further CAA action required.</p>
2009-0217	15/05/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1Kg of Aluminium powder, coated, UN1309. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However the air waybill raised by the freight forwarder mis-declared the consignment. See also 2006-277 and 2005-470. Letter sent to forwarder. Further to a visit to the forwarder to discuss the incident, measures have been implemented to prevent another incident. No further CAA action required.</p>
2009-0231	16/05/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 177.42ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p> <p>Appropriate action taken by operator, no further CAA action possible. Also see DGR 2009-200, DGR 2009-208, DGR 2009-359 & DGR 2009-399.</p>
2009-0220	16/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 300ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-502 and 2009-247. Letter sent to shipper. Shipper confirmed that they would change their procedures for pre-notifying their courier company and brief their warehouse staff accordingly. Further information sent to shipper concerning requirements for sea and road transport of dangerous goods. No further CAA action required.</p>

2009-0232	17/05/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-200, 2009-208, 2009-231, 2009-359 and 2009-399. Referred to the FAA for further assistance. The issue appears to have been resolved, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 13.4L cylinder of Helium, compressed, UN1046. Upon inspection the inner box was found to be marked with consumer labelling. The outer bag was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0221	18/05/2009 East Midlands	
2009-0224	19/05/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2kg, 1 x 2kg, and 1 x 1kg Fire Extinguishers , UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0222	19/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Hydrocarbons, liquid, n.o.s., UN3295. The outer box was labelled as 'UN3265' in a black diamond for road transport but had no other dangerous goods marking or labelling. No dangerous goods transport document accompanied the consignment. Information letter sent to shipper, therefore, no further CAA action required.</p>
2009-0253	20/05/2009 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 750ml of Aerosols, flammable, UN1950. The consignment was marked with ADR UN1950, Aerosols. No dangerous goods transport document accompanied the consignment. Letter sent to shipper. No further CAA action required.</p>
2009-0230	21/05/2009 Toulouse, France	<p>Loading error. Upon arrival, a consignment containing 3 x 500ml of Environmentally hazardous substance, liquid, n.o.s., (Mycoguard 500 S.C.), UN3082 was found to be loaded incorrectly. Further to an investigation by the operator the crew leader, who had received training, was interviewed and reminded that he had signed a legal document stating that he had loaded the consignment in a safe and secure manner. The crew leader confirmed that he understood and noted that he had failed to load and tie down the consignment correctly, a letter had been placed on his file and he will be monitored. If there is further recurrence involving him, disciplinary action will be taken. No further CAA action required.</p>
2009-0229	21/05/2009 Heathrow	<p>Loading error. Upon arrival, a consignment of dangerous goods with orientation labels had not been restrained and were found lying on their side. During a ground operations audit by the operator prior to this incident, a finding was raised in regard to loading staff dangerous goods training. Operator addressed this issue with the handling agent to ensure that only loading staff who have received dangerous goods training handle their aircraft. The operator has also informed turnround co-ordinators to ensure cargo boxes are secured and monitor this action closely on a daily basis. Appropriate action taken by the operator, therefore, no further CAA action required.</p>
2009-0242	21/05/2009 Athens	<p>Passenger error. Prior to departure, a passenger was found to be carrying a package containing a bone in Dry ice, UN1845. It was established that box contained approximately 6Kgs of dry ice but the package was not correctly ventilated for carriage in the cabin. Appropriate action taken by operator, therefore, no further CAA action required.</p>

2009-0228	22/05/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 455ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0227	22/05/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 600ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-366, 619, 622, 653, 654, 655, 667, and 668. Letter sent to shipper. In response, the freight agent responsible for the shippers orders, have stated that it is their policy not to transport dangerous goods by air. They have implemented further preventative measures to alleviate the problem of dangerous goods consignments being sent to an airport in error. The shipper has also previously advised that they would no longer be transporting aerosols by air, which they have also advised to their freight agent. They will now be transporting all their dangerous goods consignments by road and sea and will comply with the appropriate regulations. No further CAA action required.
2009-0234	23/05/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml and 4 x 750ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0235	28/05/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2009-0275	28/05/2009 Boston, USA	Passenger error. Upon arrival passenger complained of damage to his barometer that had travelled in his luggage. The passenger had not declared that he had the barometer in his baggage. Referred to FAA for further investigation. No further CAA action required.
2009-0241	29/05/2009 Toulouse, France	Loading error. Upon arrival, a consignment of dangerous goods was found to be loaded incorrectly. The consignment was found to contain 200ml of Corrosive liquid, UN1760. Further to an investigation by the operator the crew were interviewed and informed of the requirements to secure the freight in units. The crew have also been taken through the ULD build test training. Appropriate action taken by operator, therefore, no further CAA action required.
2009-0249	29/05/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to consist of 2 fibreboard boxes containing 6 x chainsaws, (Engine internal combustion, flammable liquid powered, UN3166). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0285	29/05/2009 Palma, Spain	Passenger error. Whilst loading the aircraft smoke was seen coming from a bag. Was found to be Matches, safety, UN1944, burning. Passenger contact details not available as booking made via the internet by another passenger. Operator will make amendment to their pack safely cards. Dangerous Goods Office has also provided CAA Operations Manual specification to operator with information on passenger and crew provisions. No further action required.

2009-0243	29/05/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Lithium ion batteries packed with equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. In response the freight forwarder stated that the incident had occurred because the shipper was unaware of the change in rules for lithium batteries. It was confirmed that procedures were being put into place to ensure that all future consignments of lithium batteries would be correctly marked, labelled and documented. Appropriate response received, therefore, no further CAA action required.</p>
2009-0245	29/05/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Spanish authorities for investigation. No further CAA action.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 4kg of Calcium hypochlorite, UN2880. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0236	29/05/2009 East Midlands	
2009-0238	29/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 4L of Environmentally hazardous liquid, UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 28 x 75ml, 4 x 150ml, and 22 x 175ml of Aerosols, flammable, UN1950 and 4 x 10ml, 10 x 8ml, and 19 x 12ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0239	29/05/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 250ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0237	29/05/2009 East Midlands	
2009-0240	30/05/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml, 2 x 5ml, and 2 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-397, 392, 346, 298, 102, 081, 070. Letter sent to agent and response received providing a copy of the booking order form containing information about dangerous goods which had been signed by the shipper. Further advice sent to agent suggesting that the form include details about aerosols and perfumery products. No further CAA action required.</p>
2009-0284	30/05/2009 Frankfurt, Germany	<p>Loading error. Upon arrival goods were found to have shifted forward by approximately 1 metre. This resulted in contact with a protruding item, causing an indentation of some 10cm. No dangerous goods were involved in this incident. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 175ml Aerosols, flammable, UN1950, and 5 x 50mls of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0244	30/05/2009 East Midlands	

2009-0248	01/06/2009 Heathrow	<p>Loading error. Upon arrival, a consignment of dangerous goods was found to be loaded incorrectly. The consignment was found to contain 490ml of Toxic liquid, corrosive, organic, UN2927, and 630ml of Flammable liquid, UN1993. Further to an investigation by the operator the Crew Leader involved was interviewed, who acknowledged that he had failed to check the items had been securely tied down. He has now been made fully aware of his responsibilities and his role. His file has been carded and he will be performance monitored. If he is involved in any further incident he will be referred for a disciplinary. No further CAA action required.</p>
2009-0251	02/06/2009 Heathrow	<p>Loading error. Upon arrival, a consignment containing Life-saving appliances, self-inflating, UN2990 was found tilted and had become stuck on the inner wall of the forward hold. An engineer was called and checked that there was no damage to the aircraft hold. Further to an investigation by the operator the crew leader stated that to best of his knowledge all cargo pallets were loaded with no problems and without touching the ceiling wall or inner walls. The crew leader was reminded of his obligations to inform all staff to make visual checks around the aircraft pallets before loading them to ensure that they are built correctly prior to loading them on the aircraft. No further CAA action required.</p>
2009-0252	02/06/2009 Heathrow	<p>Loading error. A fibreboard box containing Radioactive material, excepted package, UN2911 was accepted for transport, however, radioactive material can not be carried in accordance with the operator's procedures. Following an investigation by the operator the incident occurred because of a catalogue of errors. Failure to correctly update the EWS/SAP system; the agent didn't specify nature of the goods or question the missing dangerous goods certificate and warehouse staff didn't confirm/notify the office staff as to the status of the package. To prevent further incidents occurring Engineering are working with the agent to establish a more robust system. No further CAA action required.</p>
2009-0276	02/06/2009 Belfast	<p>Loading error. During unloading an unmanifested consignment of 12kg of Oxygen, compressed, UN1072 was discovered. It transpired that ramp staff had missed the cargo when unloading at the previous station and so the cargo was carried unmanifested and without a NOTOC. The ramp staff concerned were re-trained in the off-load procedure and a 'read-and-sign' memo was issued for the attention of all ramp staff. Appropriate action taken by Operator. No further CAA action required.</p>
2009-0270	03/06/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0246	03/06/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment or personal effects was found to contain 1 x 200ml Aerosol, flammable, UN1950, and 1 x 50ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2009-0255	03/06/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries contained in equipment, UN3091. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper has confirmed that the batteries met Section II packing instruction requirements. Appropriate response received, therefore no further CAA action required.</p>

2009-0247	03/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-502 and 2009-220. Letter sent to shipper. Shipper confirmed that they would change their procedures for pre-notifying their courier company and brief their warehouse staff accordingly. Further information sent to shipper concerning requirements for sea and road transport of dangerous goods. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1kg Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0267	03/06/2009 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0261	04/06/2009 Stansted	
2009-0256	05/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 22 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Italian Authorities for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2009-0250	05/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain approximately 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2009-0260	06/06/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 750ml of Isobutane UN1969. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0254	06/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 300ml of Lighter refills, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0281	08/06/2009 East Midlands	
2009-0302	09/06/2009 Tampa, USA	<p>Loading error leading to undeclared and unmanifested dangerous goods. Upon arrival, it was determined that a two piece consignment contained dangerous goods, 620ml of Printing ink, UN1210. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following an investigation by the operator they advised that they the consignment was originally accompanied by a dangerous goods transport document but the paperwork and freight became separated and the operator were unable to establish how the dangerous goods were not manifested during transit. However, all the flight planning staff have been briefed on the need to ensure that all air waybills have bookings to their final destination before preparing a final manifest. No further CAA action required.</p>

2009-0304	09/06/2009 Ensco 102	Apparent absence of minimum qualified personnel for passenger handling and the loading and unloading of freight and baggage. Further to an investigation by the CAA Air Regulation Enforcement department, the agent was sent a warning letter. Duty Holder subsequently visited by Dangerous Goods Inspector and ARE Investigator. Applicable dangerous goods training requirements were vigourously explained and accepted. Procedural issues were to have been addressed under the auspices of helicopter operator audit response. No further CAA action required.
2009-0266	10/06/2009 Heathrow	<p>Loading error. During offload an electric wheelchair was found unsecured. The member of staff that reported the incident also queried why the battery had not been disconnected; this was not necessary as it would seem the batteries were non-spillable. Operator advised that unsecured loads were a disciplinary issue so the personnel concerned would have been removed from duty and interviewed. Load and Balance manual amended to reflect correct requirements for stowage of wheelchairs and protection from short-circuit. Appropriate action by operator. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 22L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0265	10/06/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Life saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-263. Letter sent to shipper. No further CAA action required.
2009-0264	10/06/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Life saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-264. Letter sent to shipper. No further CAA action required.
2009-0263	10/06/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 100ml, 1 x 50ml, 2 x 30ml of Perfumery Products, UN1266, 13 x 57ml of Flammable liquid, UN1993, and 4 x 150ml, 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2005-339, 2006-521, 2008-269, 2008-497, 2008-568, 2008-629, 2009-017, 2009-033, 2009-077. Letter sent to shipper. No further CAA action required.
2009-0271	11/06/2009 Memphis, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 10ml Aerosols, flammable UN1950, 1 x 75ml, 1 x 50ml, 4 x 30ml, and 2 x 4ml of Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0262	11/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml and 4 x 40ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0268	11/06/2009 Heathrow	

2009-0273	11/06/2009 Dusseldorf, Germany	<p>Loading error. Upon arrival, a consignment, which was found to contain 2.8L of Paint, UN1263, had spilt it's contents in the hold. The consignment had not been secured correctly, which caused it to move and rupture. Following an investigation by the operator it appears that no photos of the incident were available, also conflicting information relating to the incident had been received. As a number of communication had been issued to all Section Managers and Section Leaders relating to the securing of dangerous goods it was felt that without further evidence no further action was necessary. No further CAA action required.</p>
2009-0259	12/06/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 9L, 200 bar Oxygen, compressed, UN1072 cylinder. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that a double check had been carried out on the cylinder prior to being dispatched and the cylinder was declared empty. The cylinder is to be tested by an independent company and report submitted to the CAA. Report received advising that the cylinder did in fact still contain air. Shipper advises that the staff involved will attend a disciplinary meeting and that further training on the emptying of cylinders will take place. In addition procedures will be tightened and all cylinders will be checked in triplicate prior to being sent out. No further CAA action necessary.</p>
2009-0282	12/06/2009 Johannesburg, South Africa	<p>Mis-routed dangerous goods leading to NOTOC error. A consignment containing Radioactive material (Iodine-131) was mis-routed and therefore did not appear on the NOTOC. The ground handling agent reviewed its processes and they were found to be robust. The person that selected the incorrect consignment when building the pallet was identified from CCTV footage and was retrained in the process. No further CAA action necessary.</p>
2009-0272	12/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0274	14/06/2009 Hamburg, Germany	<p>Unsecured dangerous goods. Upon arrival, a smell was found coming from a consignment containing 5 x 50g of Toxic solid, organic, n.o.s., (Diclofenic Acid), UN2811. The Fire Brigade investigated the consignment but found no spillage, however, the consignment had not been properly secured in the hold. The operator investigated and found that the crew involved had all received training but arrangements were made for them to receive immediate refresher training. No further CAA action required.</p>
2009-0277	16/06/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3x 300g of Magnesium perchlorate, UN1475, and 5 x 100g of Corrosive solid, basic, inorganic, n.o.s., UN3262. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that the incident was due to staff on leave and a failure to separate the dangerous goods from the main shipment. The company have arranged for the two new members of their staff to attend a dangerous goods by air course, in addition all staff have received a short internal training course to reaffirm their packing procedures and that all dangerous goods shipments must be reviewed and checked by senior personnel. No further CAA action necessary.</p>

2009-0278	17/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-497, 2008-568, 2008-629, 2009-033, 2009-077, 2009-144, 2009-327 and 2009-401. Further to an investigation by Air Regulation & Enforcement, the freight forwarder was visited and given a warning letter. No further CAA action necessary.
2009-0279	17/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0353	17/06/2009 Manchester	Loading error. During loading, an electric wheelchair was loaded onto an aircraft by the handling agent without the battery being disconnected or the terminals being insulated. At the request of the Captain, the wheelchair was then removed from the hold and the battery disconnected before re-loading. Operator has also confirmed with handling agent that procedures are in place for wheelchairs and battery powered mobility aids. Appropriate action taken by Operator therefore, no further CAA action required.
2009-0286	18/06/2009 New York JFK, USA	Loading error. Upon arrival, loading staff discovered that one package containing Alkaloid salts, solid, n.o.s., UN1544, had not been secured in the hold. Consignment was unrestrained, and laying on it's side with no hazard label attached. Further to an investigation by the operator it was advised that the consignment left India with labels affixed. However, during another dangerous goods check at the transit airport it was noticed a label was missing and other labels were affixed by the corners only. The missing label was replaced but no action was taken to ensure other labels were securely fixed. In addition, the build crew did not follow correct loading techniques. The build crew have been interviewed and reminded of the requirement to secure all freight, and have undergone the ULD best practice training DVD. A reminder has also been sent to the handling agent in India, and the operators dangerous goods co-ordinators to ensure all labels are firmly affixed, and to take corrective action if not. No further CAA action required.
2009-0336	19/06/2009 Fuerteventura	Undeclared dangerous goods. The Captain was presented with a document for carriage of an unloaded gun with a policeman passenger, a check of the passenger I.D confirmed that he was in fact an army Sergeant. The carriage of the gun was refused following consultation with ALO. Appropriate operator action taken. No further CAA action required.
2009-0288	19/06/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 26 x 330ml of Aerosols, flammable, UN1950. The consignment was labelled as 'Aerosols, UN1950' but had no other dangerous goods markings or labelling. No dangerous goods transport document accompanied the consignment. Investigation report requested from freight forwarder. In response, the freight forwarder advised the account manager and the customer have been informed of all possible 'art products' that may contain dangerous goods. The customer was reminded of the agents procedures. The agent involved was interviewed and reminded that, not all customers comply with the regulations, with regards to proper packaging and labelling of dangerous goods. The agent will receive DGA refresher training. Other operation processors have received a basic awareness briefing informing them that they should not only be aware of hazard diamonds, but also of any working on packaging. No further CAA action required.

2009-0290	20/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml Aerosol, flammable, UN1950, and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2009-0283	20/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml Aerosols, flammable, UN1950, 1 x100ml, 1 x 75ml, 4 x 50ml and 1 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. Letter returned, not called for. No further CAA action possible.
2009-0289	20/06/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Greek Authorities. No further CAA action.
2009-0287	20/06/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a Chemical kit, UN3316, and an Oxidising solid, corrosive, n.o.s., UN3085. The consignment had been wrapped in black shrink wrap on a pallet, during the breaking down of the pallet it was noticed that the consignment contained 4 boxes each marked as containing 'Chemical kit, UN3316' and labelled with a Class 9 label and one box was found to contain 10 x 50g plastic bottles marked as 'AnalaR NORMAPUR', 'UN3085'. The pallet was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following an investigation by the CAA Air Regulation Enforcement Department, the shipper received a formal caution.
2009-0293	22/06/2009 Stansted	Documentation error. During security screening, a consignment was found to contain 2 suspected undeclared Batteries, wet, non-spillable, UN2800. A MSDS was obtained, which stated that the batteries were found to be not restricted in accordance with SP A67, however, the words 'not restricted, as per special provision A67' had not been included on the air waybill. Letter sent to shipper, therefore, no further CAA action required.
2009-0294	22/06/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0291	22/06/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 35ml Aerosols, flammable, UN1950, 3 x 50ml Perfumery products, UN1266, 1 x 8ml Flammable liquid, n.o.s., UN1993, Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to passenger. No further CAA action required.
2009-0295	22/06/2009 Heathrow	Documentation error. During security screening, a consignment was found to contain 4 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further investigation by the operator confirmed that the batteries met the Special Provision A67, therefore, not restricted for air transport. However, the words "Not Restricted" did not appear in the description of the substance on the air waybill as required by the regulations. No further CAA action required.

2009-0292	22/06/2009 Barcelona, Spain	<p>Loading error. Upon arrival a plastic drum containing Toxic solid, organic n.o.s., UN2811 was found to be unsecured and damaged within the hold. The drum bore 'this way up' labels but these had not been adhered to during loading. Further to an investigation by the operator the loading staff were interviewed and they confirmed that they are fully aware of the regulations but advised that the hold would have been volumetrically full, which would have restrained the barrel. However, it would appear that cargo that would have restrained the barrel had been removed. All loading staff have done a 'Read and Sign' informing them of the regulations regarding the restraint of dangerous goods. No further CAA action required.</p>
2009-0296	23/06/2009 East Midlands	<p>Undeclared dangerous goods not included on the NOTOC. Upon arrival, a box was noticed to be marked as containing Liquefied gas n.o.s., UN3163 and labelled with a non-flammable, non-toxic gas hazard label. Upon opening the box, a cylinder was found, similarly marked and labelled, together with a road transport document. The consignment was not accompanied by a dangerous goods transport document for air transport and details of the consignment were not included on the NOTOC for the flight. Incident referred to the Irish authorities for investigation. No further CAA action required.</p>
2009-0299	24/06/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 800g of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information from the freight agent advised that the incident occurred because two consignments going to the same destination had been mixed up. The non dangerous consignment was mis-labelled and forwarded as the dangerous goods consignment, therefore, the dangerous goods consignment was forwarded without being labelled or declared. The agent have now amended their procedures to prevent further incidents occurring. No further CAA action required.</p>
2009-0297	24/06/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment consisting of one outer box, containing five inner boxes, each containing 12 x 100ml Aerosols, UN1950. The outer box bore 'Consumer Commodity ORM-D' markings, but was not otherwise correctly marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2009-0298	25/06/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 71ml Aerosol, flammable, UN1950, and 1 x 100ml, 2 x 75ml, and 5 x 50ml of Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2009-0300	26/06/2009 Heathrow	<p>Passenger error. Prior to departure, a passenger was found to be carrying a Lighter, UN1057, in their hand luggage, item was recovered from passenger and was incorrectly loaded into hold. Further information from the operator advised that staff have been reminded of the regulations. No further CAA action required.</p>

2009-0305	26/06/2009 Brittainia Platform	Operator error. During helicopter refuelling, fuel vented from high level overflows contaminating baggage placed onto the helideck awaiting loading. The level of of contamination may have constituted the baggage being classified as UN 3175 Solids containing flammable liquids. The baggage was placed into plastic bags (to prevent contaminating other baggage and cargo) and carried back to the heliport in the absence of identification, packing, marking, labelling and declaration in accordance with the ICAO Technical Instructions. Operator conducted an audit of the originating installation and verified that the loading personnel had current dangerous goods training. The crew acknowledged that correct procedures had not been followed and there was potential for an incident. Appropriate action by operator. No further CAA action necessary.
2009-0301	27/06/2009 Heathrow	Loading error. Upon arrival a large box weighing 65g found to contain Dry ice, UN1845, had not been secured within the hold. Further to an investigation by the operator they were advised that the loading team believed the Dry ice would be secured by surrounding it with cargo, however, the volume of cargo was not enough to secure the item properly, the cargo shifted in flight and became wet. To prevent further incidents occurring all dangerous goods must be secured, tied down, when being loose loaded and the use of spreader boards must also be used. A check for leaks and damage must be completed prior to loading, and if found, reported immediately to the supervisor. No further CAA action required.
2009-0306	29/06/2009 Kastrup	Undeclared dangerous goods. During security screening, a consignment was found to contain 200 cylinders of Compressed gas, n.o.s., UN1956. The consignment was also found to contain 3 air pistols. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Matter being investigated by Danish CAA. No further CAA action required.
2009-0303	29/06/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 300 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who responded that they contacted a training company and arranged for them to carry out a review of their internal procedures. During the review staff involved in transporting dangerous goods received training and received certification. They have now amended their procedures, were implemented immediately. No further CAA action required.
2009-0312	30/06/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 342ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1037	30/06/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1L of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Italian Authorities. No further CAA action required.
2009-0324	01/07/2009 Unknown	Undeclared dangerous goods. A review of eBay listings indicated that several quantities of Gallium, UN2803 had been sold and shipped to New Zealand and several other countries undeclared and by air mail. Following an investigation by the CAA Air Regulation Enforcement Department, the shipper, a member of the public, received a formal caution.

2009-1528	01/07/2009 Manchester	Dangerous goods found in passenger baggage. Two passengers were intercepted in the Green Channel by Customs Officers and were both found to be carrying a total of two large tins and four plastic bottles of Oxidising solid, n.o.s. (platinum sponge), UN1479, packing group II. The passengers stated that they had carried out similar trips on two or three occasions in the previous two months. Both passengers were arrested on suspicion of tax evasion due to the very high value of the substance (around £1 Million). Case was investigated by HMRC and the two passengers pleaded guilty at Magistrates Court for Customs offences. They were sentenced, which was later commuted to forfeiture of the dangerous goods. No further CAA action required.
2009-0328	01/07/2009 Frankfurt, Germany	Loading error. Upon arrival at the aircraft the Captain was informed that a consignment was found to contain Toxic solid, corrosive, organic, n.o.s., UN2928, in a poor condition. The plastic barrels had collapsed, and the consignment was offloaded for further investigation. This incident is linked to DGOR 2009-321. Referred to the Indian authorities for further investigation. No further CAA action required.
2009-0321	01/07/2009 Frankfurt, Germany	Loading error. Upon arrival at the aircraft the Captain was informed that a consignment was found to contain Toxic solid, corrosive, organic, n.o.s., UN2928, in a poor condition. Pallet unloaded for further investigation. This incident is a duplicate of incident DGOR 2009-328. No further CAA action required.
2009-0335	02/07/2009 New York JFK, USA	Loading error leading to unmanifested dangerous goods. Upon arrival, it was discovered that one piece of a dangerous goods consignment had been incorrectly loaded (Articles, pressurized, pneumatic, UN3164). No paperwork accompanied the consignment. Further to an investigation by the operator it was found that another dangerous goods consignment was intended for loading and the incorrect package was selected because air waybill numbers were not checked. Staff involved have been interviewed and reminded that all air waybills must be checked prior to loading. No further CAA action required.
2009-0311	02/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that a full list of products which goods require specialist packaging had been issued to the despatch department to ensure that all dangerous goods are dealt with appropriately. No further CAA action required.
2009-0310	02/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 312ml and 3 x 397ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0315	03/07/2009 Stansted	NOTOC error. A consignment containing Petroleum crude oil, UN1267, was loaded, but a NOTOC had not been provided, consignment was then off loaded. Due to 24 hour delay NOTOC was completed, and consignment was reloaded. Further to an investigation by the operator they have advised that the incident occurred because a staff member after referring to the load plan and the manifest did not notice the load included any special loads. The staff member involved has been advised to check both documents, to identify if there are any special loads for the flight. Also to prevent further incidents occurring staff have been advised to include special handling codes on the load plan, which is normally done but was missed for this flight. No further CAA action required.

2009-0319	03/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries, UN3090, and Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The CAA investigation established that the manufacturer's guidance regarding shipping the batteries did not specify that the Lithium Battery Handling Label was required. Letter sent to manufacturer and appropriate response received. No further CAA action necessary.
2009-0309	03/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x cartridges containing Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to FAA for further investigation. No further CAA action required.
2009-0314	03/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Life-saving appliance, self-inflating, UN2990, and 1 x Signal, distress, UN0195. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR's 2008-253 and 2001-064. Letter sent to shipper. Appropriate response received from shipper. No further CAA action required.
2009-0318	06/07/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0313	06/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 250ml and 1 x 400ml of Aerosols, flammable, UN1950, and 7 x 15ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, but was returned as not delivered. No further CAA action possible.
2009-0322	06/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an item of marine emergency escape breathing apparatus containing a cylinder of compressed air (Air, compressed, UN1002). Shipper had hand written initials 'D.G' on the outer box, but otherwise the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2006-286. The shipper explained that dangerous goods training had been given to their staff following the previous incident in 2006. As a result of the latest incident, further dangerous goods would be provided and software would be introduced to prevent the dispatch of dangerous goods that did not comply with the requirements. Letter sent to shipper to advise that recurrent dangerous goods training is required within 24 months of previous training. No further CAA action required.
2009-0320	07/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 150ml, 1 x 200ml of Aerosols, flammable, UN1950, 2 x 10ml of Flammable liquid, n.o.s., UN1993, and 5 x 50ml, 3 x 40ml, 1 x 20ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0326	08/07/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 34 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Upon investigation by the shipper, it was found that their sub-contractor had accidentally sent the consignment by air. The sub-contractor has implemented measures to prevent another incident. Appropriate response received, therefore, no further CAA action required.</p>
2009-0339	08/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries packed with equipment, UN3091. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Manufacturer's MSDS was found to erroneously suggest that the batteries were not regulated for air transport. Letters sent to shipper and manufacturer. No further CAA action necessary.</p>
2009-0323	08/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 4.375L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0327	09/07/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml, 1 x 200ml, 1 x 250ml of Aerosols, flammable, UN1950, and 1 x 50ml, 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-497, 2008-568, 2008-629, 2009-033, 2009-077, 2009-144, 2009-278 and 2009-401. Further to an investigation by Air Regulation & Enforcement, the freight forwarder was visited and given a warning letter. No further CAA action necessary.</p>
2009-0329	09/07/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. See also 2009-373. No further CAA action required.</p>
2009-0332	09/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 500ml of Aerosols, flammable, UN1950, and 1 x 250ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Dutch authorities. No further CAA action required.</p>
2009-0331	09/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Environmentally hazardous substance, liquid n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for further investigation. No further CAA action required.</p>
2009-0358	09/07/2009 Hamburg, Germany	<p>Unsecured dangerous goods. During offloading, 8 plastic drums containing Toxic solid, organic, n.o.s., UN2811, were found loaded incorrectly and not secured within the hold. The consignment was checked that no spillage had occurred, no further action was required, therefore, the total consignment was delivered to the customs cargo hall. The operator investigated and the staff member had been interviewed regarding the building of the unit and he was advised the importance of safely securing all dangerous goods when building a unit. No further CAA action required.</p>

2009-0334	09/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 750ml Aerosols, flammable, UN1950. Upon inspection, it was found that the inner box bore an ADR 'UN1950' mark, however, the outer box was not marked or labelled as containing dangerous goods. No dangerous goods transport document accompanied the consignment. Letter sent to shipper. No further CAA action required.
2009-0330	09/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0333	09/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 10L jerrican of Flammable liquid, n.o.s., (Naphta (Petroleum) Hydrotreated Light, Methylal), UN1993. Upon further investigation, the inner box and jerrican were marked and labelled with the proper shipping name and bore a Class 3 flammable liquid label. The outer box contained bubble wrap to prevent the inner box from moving. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following an investigation by the CAA Air Regulation Enforcement Department, the shipper received a Formal Caution.
2009-0349	10/07/2009 Manchester	Loading error. Upon arrival, it was discovered that a 20L plastic container of Flammable liquid, n.o.s., UN1993, had not been secured and the Captain was not notified of the dangerous goods via NOTOC. The NOTOC was found with the cargo in the hold. The loader's dangerous goods qualification was verified to be current and was reminded of the need to secure consignments of dangerous goods and to provide the NOTOC to the Captain. The operator now requires additional documentation to be passed from the Cargo agent to the ramp agent at the station concerned with the aim of ensuring requirements are met and to provide an audit trail. Appropriate action by operator - no further CAA action necessary.
2009-0338	10/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder, shipper and owner of goods. Response received from freight forwarder advised that their customers are required to sign a declaration, which includes a questions relating to hazardous goods, in addition a member of staff has received recurrent dangerous goods training, copy of certificate provided. Response received from shipper advised that they have updated their advice to customers and staff. They have also arranged for their staff to complete dangerous goods training, copy of certificate provided. No further CAA action required.
2009-0340	10/07/2009 Gatwick	Loading error. Dangerous goods consignment containing Aerosols, flammable, UN1950 and Compressed gas, n.o.s., UN1956 had not been secured adequately in the forward hold. Further to an investigation by the operator the Team Leader was interviewed, and was surprised that the cargo had not been secured. The staff members were reminded of the regulations and retaining was scheduled. No further CAA action required.

2009-0337	11/07/2009 Heathrow	NOTOC error. Consignment received containing Gas oil, UN1202, and Isopropanol, UN1219, without notification. The NOTOC showed no special loads. Further to an investigation by the operator they have advised that the incident occurred because a staff member after referring to the load plan and the manifest did not notice the load included any special loads. The staff member involved has been advised to check both documents, to identify if there are any special loads for the flight. Also to prevent further incidents occurring staff have been advised to include special handling codes on the load plan, which is normally done but was missed for this flight. No further CAA action required.
2009-0354	13/07/2009 Heathrow	Operator error. Passenger boarded aircraft with sleep apnoea machine, powered by a large wet-acid battery. The passenger had contacted the operator previously to gain advice as to whether the sleep apnoea machine could be carried and was advised that this was permitted for carriage. Further to an investigation by the operator the passengers booking made no reference to a sleep apnoea machine. The Captain was informed and further to his advice the battery was packed and carried in the hold as per requirements. No further CAA action required.
2009-0342	14/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 17 x 360ml Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-308, 2008-390 and 2008-696. Letter received from shipper stating that they were unaware that goods despatched by road and sea were being transported by air. Undertaking received from TNT that they will not send any further consignments by air. No further CAA action required.
2009-0345	14/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 2kg Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0343	14/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml and 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0344	15/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 50 x 100ml of Alcohols, n.o.s., (Ethanol, Propan-2-ol), UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that the product had originally been classified as non-hazardous but the classification had recently changed. They accept, however, that it was their responsibility to check the MSDS before sending the consignment by air. Procedures have been put into place to prevent a re-occurrence. Appropriate action taken, therefore, no further CAA action required.
2009-0346	15/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 1.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. Letter returned, not called for. No further CAA action possible.

2009-0348	16/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 150ml and 1 x 175ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-008 and 2009-037. Letter sent to agent who responded advising that they had no knowledge of dangerous goods, neither had any of their staff received dangerous goods training. Warning letter sent from Manager of the Dangerous Goods Office to the freight agent, therefore, no further CAA action required.
2009-0351	16/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 49 x Perfumery products, UN1266, and 9 x Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-368. Letter sent to both the shipper and the freight forwarder. The freight forwarder advised that they had since introduced a system of advising their customers of the need to ensure that dangerous goods are not sent as cargo without complying with the requirements. The company also advised that they would open any consignments received and remove any dangerous goods found. No further CAA action required.
2009-0376	16/07/2009 Heathrow	Loading error. Whilst unloading freight the fork of the manipulator pierced a consignment of essential oils, which had not been strapped or secured. Further to an investigation by the operator it was found that dangerous goods had not been secured, therefore, the crew responsible, will be retrained. No further CAA action required.
2009-0347	16/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0380	17/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR's 2009-378, 2009-135, 2009-131, 2009-095. freight forwarder were visited previously, and were introducing new procedures and staff have undertaken dangerous goods training. Email sent to freight forwarder requesting further details. In response, the freight forwarder provide a declaration to the shipper to sign to confirm that there are no items classified as dangerous goods within their consignment. In this case, the shipper had signed the declaration. No further CAA action required.
2009-0350	17/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 360ml and 12 x 630ml of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-390, 2008-696, 2009-308 and 2009-342. Letter received from shipper stating that they were unaware that goods despatched by road and sea were being transported by air. Undertaking received from TNT that they will not send any further consignments by air. No further CAA action required.
2009-0352	17/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1L of Corrosive liquid, n.o.s., UN1760, and 4 x 1.5L of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0363	18/07/2009 Sao Paulo Guarulhos	<p>Unsecured dangerous goods. Upon arrival, it was found that cargo containing Dry ice, UN1845, had not been secured correctly within the hold. The cargo was reloaded, ensuring that there had been no leakage. The operator investigated and found that the cargo had been built with the curtain intact and that it had been correctly secured prior to the transfer to the aircraft. Upon arrival, the unit was identified with the curtain missing and the contents in disarray with the dangerous goods not secured. Investigations at both stations failed to ascertain where the damage occurred. To prevent further incidents occurring loading staff were reminded to ensure all units are serviceable and dangerous goods consignments are secured correctly. Turn round managers were reminded to report all loading discrepancies. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x Aerosols, flammable, UN1950, and 1 x 138.90ml Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator, no further CAA action possible. Also see DGR 2009-200, DGOR 2009-208, DGOR 2009-231 & DGOR 2009-399.</p>
2009-0359	18/07/2009 Heathrow	<p>During overflight of UK airspace, the flight crew contacted Air Traffic requesting return to departure point. The crew had received notification that the correct procedure for the carriage of dangerous goods had not been followed. No further information could be obtained, therefore, no further CAA action possible.</p>
2009-0682	19/07/2009 United Kingdom	
2009-0360	20/07/2009 Heathrow	<p>Loading error. Upon arrival it was found that 2 boxes of Dry Ice, UN1845, had not been secured in the hold. Further to an investigation by the operator it was found that the consignment had arrived along with prioritised freight, late to the ramp site. Timescales were short to load the consignment, therefore, securing the consignment was not handed over to the ramp handling team to ensure that the freight was securely fastened in bulk. The staff involved have been briefed to ensure that in future, dangerous goods consignments are securely restrained in the bulk hold before closing holds. No further CAA action required.</p>
2009-0362	20/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Articles, pyrotechnics, UN0432. Although the consignment was marked and labelled correctly, it was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that a dangerous goods transport document had been signed and placed in a clear plastic wallet and affixed to the package. The document was requested several times but the document was not forwarded by the shipper. No further CAA action required.</p>
2009-0356	20/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life-saving appliances, self-inflating , UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2005-427, 2005-458 and 2006-199. Letter sent to shipper. No further CAA action required.</p>
2009-0355	20/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries packed with equipment, UN3481. The consignment bore a Class 9 Hazard label but was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2009-0361	21/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml, 1 x 200ml, 3 x 15ml of Aerosols, flammable, UN1950, and 5 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded advising that they request their customers to sign a declaration, to confirm that their consignment does not contain dangerous goods. The agent also verbally advises their customers about dangerous goods. Further information sent to agent. No further CAA action required.
2009-0367	21/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries contained in equipment, UN3091. The consignment bore the lithium battery handling label but no document as required in packing instruction 970 accompanied the consignment. Letter sent to shipper, therefore, no further CAA action required.
2009-0369	21/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an inner box containing 12 x 600ml of Aerosols, flammable, UN1950. The inner box was marked as containing dangerous goods, but the outer box bore no dangerous goods markings or labelling. See also DGOR 2007-335, 2007-280, 2006-323. Warning letter sent to shipper. In response, the shipper advised that they were aware of the requirements and the incident occurred because a staff member failed to apply the correct labels to the box, although a dangerous goods document for road transport was completed and given to the courier driver. The shipper advised that they had improved their procedures to prevent further incidents occurring. No further CAA action required.
2009-0368	22/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 150ml of Aerosols, flammable, UN1950, 2 x 50ml and 1 x 75ml of Perfumery products, UN1266, and 8 x 8ml of Flammable liquids, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-351. Letter sent to both the shipper and the freight forwarder. The freight forwarder advised that they had since introduced a system of advising their customers of the need to ensure that dangerous goods are not sent as cargo without complying with the requirements. The company also advised that they would open any consignments received to remove any dangerous goods found. No further CAA action required.
2009-0370	23/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for further investigation. No further CAA action required.
2009-0395	24/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 undeclared Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0371	24/07/2009 Edinburgh	Damage to outer packaging due to rain water. Upon arrival, a consignment containing 12kg of Carbon dioxide, solid, UN1845, was unloaded from the aircraft onto a flatbed truck awaiting transfer. During the short period before the vehicle arrived, it rained and the outer fibreboard outer box was soaked. When the box was lifted to be transferred to the cargo van, the bottom of the box collapsed and the contents fell approximately 2 feet onto the ground. The Fire service was called to check the consignment and no damage was found to the inner packaging or contents. The consignment was re-packed. Operator advised that the handling agent concerned had been reminded that cargo must be protected from the elements and not left at the aircraft's side whilst passenger baggage is being off-loaded. No further CAA action required.
2009-0372	24/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15L of Paint, UN1263, and 1 x 5L of Paint, flammable, corrosive, UN3469. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. No further CAA action necessary.
2009-0377	24/07/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 6kg of Corrosive solid, basic, inorganic, n.o.s., UN3262. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Interim response received from shipper advising that until they have review their procedures a strict embargo has been put on dispatching this item. They will write again if they start to despatch this item again, advising of their procedures. No further CAA action required.
2009-0373	25/07/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml, 1 x 50ml, and 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-329. Letter sent to shipper. No further CAA action possible.
2009-0375	25/07/2009 Heathrow	Loading error. Upon arrival a box of flammable liquid was found to be unrestrained within the hold. Further to an investigation by the operator the incident occurred because of human error. The staff member has been interviewed and reminded that not tying down and securing dangerous goods is a serious matter. No further CAA action required.
2009-0378	25/07/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml, 1 x 150ml of Aerosols, flammable, UN1950, and Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-135, 2009-131, 2009-095, freight forwarder were visited previously, and were introducing new procedures and staff have undertaken dangerous goods training. Email sent to freight forwarder requesting further details. In response, the freight forwarder provide a declaration to the shipper to sign to confirm that there are no items classified as dangerous goods within their consignment. In this case, the shipper had signed the declaration. No further CAA action required.
2009-0379	26/07/2009 Dusseldorf, Germany	Loading error. Upon arrival it was found that 6 barrels of Toxic solid, organic, n.o.s., UN2811 had not been secured correctly within the hold and one of the barrels was damaged. The Loading Section Manager interviewed the staff involved with loading the aircraft and reminded them of the need to secure dangerous goods. No further CAA action required.

2009-0383	29/07/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 300ml of Aerosols, flammable, UN1950, 3 x 250ml of Perfumery products, UN1266, and 5 x 10g of Matches, safety, UN1944. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Further information requested from freight forwarder, response received advising of the training provided to their staff and their amended procedures, including an amended declaration for their customers to sign. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 67ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Hong Kong CAA for further investigation. No further CAA action required.</p>
2009-0384	29/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Alcohols, n.o.s., UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0381	29/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Alcohols, n.o.s., UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0382	29/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0387	30/07/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950 and 4 x 250ml Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-062 and 2009-386. Letter sent to freight forwarder, who commented that they were not involved in the shipping of the consignment. Unable to determine further details, therefore, no further CAA action possible.</p>
2009-0385	30/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 250ml and 17 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-062 and 2009-385. Letter sent to freight forwarder, who commented that they were not involved in the shipping of the consignment. Unable to determine further details, therefore, no further CAA action possible.</p>
2009-0386	30/07/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CA action required.</p>
2009-0388	31/07/2009 Stansted	

2009-0390	31/07/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Compressed gas, n.o.s., UN1956. The consignment was labelled as containing Compressed gas, n.o.s., UN1956, and had a 2.2 hazard label. The consignment was not accompanied by a dangerous goods transport document. Email sent to shipper requesting further details. In response, staff had not followed the laid down procedure to return consignment by road to their centralised stores facility at Inverness. Shipper has introduced additional measures to prevent a re-occurrence. No further CAA action required.</p>
2009-0392	01/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100mls of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-346, 298, 240, 102, 081, 070. Letter sent to Agent regarding DGOR 2009-240. No further CAA action required.</p> <p>Passenger error. Passengers bag found to be leaking a thick black liquid substance. Fire service was called to assess the bag, requesting identification of the contents by the passenger, however he denied that the bag was his. The bag was found to contain Paint, UN1263, Alcohols, n.o.s., UN1987, and Aerosols, UN1950. Operator unable to obtain passenger details. No further CAA action possible.</p>
2009-0389	01/08/2009 Gatwick	
2009-0402	02/08/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Air, compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for further investigation. No further CAA action required.</p>
2009-0391	03/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment travelling to Northern Ireland was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-216. Letter sent to shipper who advised that they had specifically requested a 'Northern Ireland by Sea' service from the courier company concerned. Nevertheless, the shipper understood that the consignment was not prepared according to the sea transport requirements and the company's staff were subsequently made fully aware of the applicable requirements for dangerous goods. No further CAA action required.</p>
2009-0398	04/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 200 x 125ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper stated that they are aware of the Dangerous Goods Regulations, however, in this instance their normal practices were bypassed. Procedures have been put into place to ensure that no further incident occurs again. No further CAA action required.</p>
2009-0399	04/08/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGR 2009-200, DGOR 2009-208, DGOR 2009-231, 2009-232 and DGOR 2009-359. Referred to the FAA for further assistance. The issue appears to have been resolved, therefore, no further CAA action required.</p>

2009-0393	04/08/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-380, 378, 135, 131, 095. Freight forwarder were visited previously, and have introduced new procedures and staff have undertaken dangerous goods training. Email sent to freight forwarder requesting further details. In response, the freight forwarder provide a declaration to the shipper to sign to confirm that there are no items classified as dangerous goods within their consignment. In this case, the shipper had signed the declaration. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x paraffin lamps with traces of Kerosene, UN1223. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Agent has contacted freight forwarder to advise them that Paraffin lamps can only be transported by air when they are empty and have no trace of paraffin. No further CAA action required. Letter returned, no such address. No further CAA action possible.</p>
2009-0400	04/08/2009 Heathrow	
2009-0394	04/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 600ml and 48 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-227, 2008-366, 619, 622, 653, 654, 655, 667, and 668. Following a visit to distributor, awaiting details of further preventative action. Response received, distributor has briefed staff, and adopted new procedures to ensure future consignments of dangerous goods are only carried by road or sea. No further CAA action required.</p>
2009-0397	05/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml and 10 x 3g of Adhesives, UN1133, and 5 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-392, 346, 298, 240, 102, 081, 070. Letter sent to Agent regarding DGOR 2009-240. No further CAA action required.</p>
2009-0396	05/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-458, 2008-597, 2008-634, 2009-116, 2009-132. Letter sent to shipper. No further CAA action required.</p>
2009-0403	05/08/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Nitrogen, refrigerated liquid, UN1977. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to German Authorities for investigation. No further CAA action required.</p>
2009-0404	05/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 20ml of Cyclohexane, UN1145 (which contained no more than 10% Cyclohexane). Upon inspection of the consignment, a MSDS for Octanes, UN1262 was found in the box. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a conversation with the shipper, it was confirmed that they have dangerous goods procedures in place and the MSDS for the Octanes was placed in the box by error. No further CAA action required.</p>

2009-0405	05/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods for air transport and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosol flammable, UN1950 and 6 x 150ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-497, 2008-568, 2008-629, 2009-033, 2009-077, 2009-144, 2009-278 and 2009-327. Letter sent to shipper. Freight forwarder visited to verify adequacy of information provided to the shipper and current dangerous goods qualifications.</p>
2009-0401	06/08/2009 Manchester	
2009-0406	07/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 100ml and 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2002-010, 2007-364, 2007-372, 2007-408, 2008-643, 2008-658, 2009-034, 2009-035, 2009-313, 2009-320, 2009-329, 2009-373. Letter sent to shipper. No further CAA action required. Letter returned, addressee gone away.</p> <p>Passenger error. During security screening, a consignment was found to contain 2 x 100ml of camping stove fuel, Flammable liquid, n.o.s., UN1993. The camping stove fuel was removed from the passengers baggage. Operator unable to provide passengers address as internet booking. No further CAA action possible.</p>
2009-0407	07/08/2009 Kastrup	
2009-0637	07/08/2009	<p>Reported lack of dangerous goods training. A previous employee of the shipper reported that whilst employed, he had not received any dangerous goods training, but had been responsible for completing dangerous goods transport documents for consignments of radioactive material. Letter to shipper. Response received from shipper, advising of procedure regarding the signing of dangerous goods, training dates, packing, documentation. Also advised that the shipping of non-radioactive dangerous goods will be taken on by one of their qualified freight forwarders. Certificates of radioactive training requested and received. No further CAA action required.</p>
2009-0410	08/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 28g of Resin solution, UN1866. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2009-394, 227, 2008-366, 619, 622, 653, 654, 655, 667, and 668. Following a visit to distributor, awaiting details of further preventative action. Response received, distributor has briefed staff, and adopted new procedures to ensure future consignments of dangerous goods are only carried by road or sea. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 284ml of Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. MSDS received from TNT, consignment non-hazardous, goods have been released. No further CAA action required.</p>
2009-0413	10/08/2009 Stansted	

2009-0408	10/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5 x 100ml and 1 x 50ml of Perfumery products, UN1266, 1 x 50ml, 1 x 11ml, 4 x 12ml, 1 x 14.7ml and 1 x 15ml of Flammable liquid, n.o.s., UN1993, 1 x 250ml, a 75ml Aerosol, flammable, UN1950, and 1 x 28ml and 1 x 7ml of Corrosive liquid, n.o.s., UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded advising that they request their customers to sign a declaration, to confirm that their consignment does not contain dangerous goods. The agent also verbally advises their customers about dangerous goods. Further information sent to agent. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml, 5 x 100ml, 1 x 50ml, 1 x 75ml, 2 x 12ml and 1 x 5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0433	10/08/2009 Manchester	
2009-0409	10/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGORs 2008-458, 2008-597, 2008-634, 2009-116, 2009-132, 2009-396. Letter sent to shipper. No further CAA action required.</p>
2009-0418	10/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Lithium metal batteries, UN3090. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper stated that they had been requested by the manufacturer to return the defibrillator. Under the guidance of their freight forwarder they had removed the batteries from the defibrillator and were not aware that any remained within it. They confirmed that if any other dangerous goods need to be sent, they will comply with the Regulations. Appropriate response received from shipper and further information letter sent to shipper. No further CAA action required.</p>
2009-0415	10/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 336 x 400ml of Aerosols, flammable UN1950. Upon inspection, the boxes were found to be marked as 'UN1950' in an ADR hazard diamond, however, the marking had been covered by cardboard banding. The boxes had no other dangerous goods markings or labelling and no dangerous goods transport document accompanied the consignment. Warning letter sent to shipper. No further CAA action necessary.</p>
2009-0421	12/08/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 100ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2009-0412	12/08/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 8 x 100ml and 5 x 50ml of Perfumery products, UN1266, and 3 x 100ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to freight forwarder who responded advising that their customer had been questioned and signed a declaration stating no dangerous goods were in the consignment. Freight forwarder supplied dangerous goods training certificate and also advised that they had also expanded their procedures to prevent further incidents. No further CAA action necessary.
2009-0417	12/08/2009 Heathrow	Loading error. Upon arrival it was discovered that a consignment of Dry ice, UN1845, had not been secured correctly within the hold. Further to an investigation by the operator the entire handling agent team involved with this incident have been re-trained. The training was completed and all the staff received passing marks. A read and sign of this incident has also been issued for other crews. No further CAA action required.
2009-0411	12/08/2009 Frankfurt, Germany	Loading error. During freight checks, a consignment suspected of containing Nitrogen, refrigerated liquid, UN1977, was stowed in the dangerous goods bay upon acceptance by the warehouse staff. The consignment bore a dangerous goods label but the door ticket did not classify the goods as restricted. The door staff queried the matter with the Office Coordinator, who advised that the goods were samples as declared on the air waybill. The staff member who loaded the consignment was interviewed and advised that he believed the consignment did not contain dangerous goods. However, the consignment was marked with a dangerous goods label, which should have been queried. The staff members involved in this incident will receive a half day course refresher training and will be monitored. Appropriate action taken by the Handling Agent. No further CAA action required.
2009-0419	12/08/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 142ml and 3 x 163ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by advising that although they had rigorous procedures for the shipping of dangerous goods, on this occasion, an urgent need for servicing meant that the procedures were circumvented. The shipper confirmed that their procedures had been amended to prevent recurrence. No further CAA action required.
2009-0424	13/08/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Turkish Authorities. No further CAA action required.
2009-0423	14/08/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 90ml, 2 x 50ml, 1 x 75ml and 2 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter returned, addressee has gone away. Letter sent to Agent. In response the agent confirmed that they have procedures in place to highlight to customers that personal effects must not contain dangerous goods. The agent has also written to the shipper to ensure that they do not forward any dangerous goods in personal effects. Appropriate response received. No further CAA action required.

2009-0420	14/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products UN1266, and 4 x 75ml, 1 x 200ml, 1 x 150ml and 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to freight forwarder. In response, the freight forwarder stated that the shipper had declared that the consignment did not contain any dangerous goods. Procedures have been put into place to prevent a re-occurrence. No further CAA action required.</p>
2009-0422	14/08/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Further to a visit to the freight agent and their contracted receiving warehouse, it was established that they operated in slightly different circumstances because their company did not arrange the transport of cargo by air and were not an agent for the operator or the shipper. Therefore, they may not have been a freight agent as defined in the Air Navigation (Dangerous Goods) Regulations. However, the agent specialised in the collection, handling, storage and delivery of airfreight and so may have been exposed to the risk of breaching Regulation 5.1 of the Air Navigation (Dangerous Goods) Regulations. It was recommended that the agent arrange adequate dangerous goods training applicable to air transport, to prevent further incidents occurring. No further CAA action required.</p>
2009-0416	14/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 5L jerricans of undeclared Acetone, UN1090 and 2 x 5L jerricans of undeclared Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement Department, the shipper received a Formal Caution.</p>
2009-0476	16/08/2009 Heathrow	<p>Mis-labelled and undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries, UN3090. The consignment was not marked or labelled as containing Lithium metal batteries, UN309, however, the consignment did display a CAO label and a magnetized label but was found to be worn and slightly torn, therefore, it was assumed that it was an old label that had not been removed prior to shipment. The consignment was not accompanied by a dangerous goods transport document. Further to an investigation by the operator it was revealed that the shipper did not declare the consignment as dangerous goods. It was not until after the aircraft had departed that the dangerous goods were identified as being loaded, however it was too late to stop the consignment, but a message was sent to Heathrow to hold the consignment and prevent onward transportation. The shipper of the consignment have been advised that no consignments will be accepted from them until they submit an appropriate action plan to prevent further incidents occurring. No further CAA action required.</p>
2009-1077	17/08/2009 UK	<p>Undeclared dangerous goods. Upon delivery, a consignment was found to contain 2 x 1Kg of undeclared Azodicarbonamide, UN3242, which is forbidden in air transport. The box bore the appropriate CHIP label, however, it was not marked or labelled as dangerous goods. No dangerous goods transport document accompanied the consignment. Referred to Korean authorities for investigation. No further CAA action required.</p>

2009-0425	17/08/2009 Liverpool	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Magnetized material, UN2807. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0429	18/08/2009 Heathrow	Loading error. Upon arrival, it was found that a consignment containing dangerous goods, Lighters, UN1057, had not been tied down and secured correctly. Further to an investigation by the operator the head loader was interviewed and he is now had a reminder course about handling and securing dangerous goods into the hold and unit loading devices. A memo has also been issued for all staff reminding them of the loading of dangerous goods procedures. An extract from the Corporate Dangerous Goods Manual has now been published and handled as a read and sign as general reminder to all staff. No further CAA action required.
2009-0428	19/08/2009 Washington, USA	Undeclared and leaking dangerous goods. Upon arrival, a consignment was noticed to be leaking flammable liquid and found to contain undeclared Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGORs 2008-175 and 2003-112. Further to an investigation by the operator the shipper and freight agent were contacted who advised that the consignment contain engine parts not restricted and fuel pump and that any substance would not be dangerous goods. However, further to an investigation by the FAA, the consignment was repackaged and identified as Dangerous Goods in Machinery, UN3363. The original packaging was destroyed when the goods were repacked but it was confirmed by the FAA that the box was not marked or labelled. No further CAA action possible.
2009-0427	19/08/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. No further CAA action required.
2009-1079	19/08/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Accumulator precharged to 80 bar with inert Nitrogen gas, Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they would not normally send this particular item to customers, and at the time were not aware that the item would be classified as dangerous goods. The company have since provided awareness training to their staff and updated computer system with regards to dangerous goods. No further CAA action necessary.
2009-1290	19/08/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 240g Receptacles, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2003-147. Letter sent to shipper. No further CAA action required.
2009-0426	19/08/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 750ml of Aerosols, flammable, UN1950. The inner boxes bore a printed UN1950 hazard diamond but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2009-003 and 2009-801. Letter sent to shipper. Further to an investigation on 2009-0801 by the CAA Air Regulation Enforcement Department, the shipper received a Formal Caution. No further CAA action required.

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2009-0449	19/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0903	20/08/2009 Vienna, Austria	<p>Loading error. Upon arrival, it was discovered that a consignment of Carbon Dioxide, UN1845, had not been secured correctly within the hold. Further to an investigation by the operator, the shift manager interviewed the staff member involved, who denied that he had signed the NOTOC and also that the consignment was not labelled as dangerous goods. It was confirmed with cargo that the consignment was marked and labelled correctly and that the NOTOC had been signed by the staff member involved. The staff member was interviewed for a second time and has now had a note placed on his personal file and will be monitored. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 250ml, 4 x 150ml, 4 x 75ml and 1 x 35 of Aerosols, flammable, UN1950, 4 x 100ml and 1 x 15ml of Perfumery products, UN1266, and 1 x 7ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2002-163. Letter sent to shipper. No further CAA action necessary.</p>
2009-0364	20/08/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 5L of Paint, UN1263. The packaging did have orientation labels but did not have any further marking or labelling, and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they had ordered paint, but when it arrived it was the wrong colour. Arrangements were made with the agent to return the paint but the shipper was unaware of the regulations. To prevent further incidents occurring the shipper have advised all their stores and dispatch personnel have been briefed about transportation of dangerous goods. No further CAA action required.
2009-0430	20/08/2009 Belfast	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0438	20/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0908	20/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0460	20/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0461	20/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0570	20/08/2009	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0431	21/08/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0365	21/08/2009 Glasgow	

2009-1289	21/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 142g and 3 x 163g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-419. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0462	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0464	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0440	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0463	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0441	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0910	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0554	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0911	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0577	21/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0453	22/08/2009 Orlando, USA	<p>Loading error. Upon arrival it was found that two Electric wheelchairs (Battery powered equipment, UN3171) had been loaded into the hold without the batteries being disconnected, in addition two further wheelchairs where found to unsecured in the hold. Further investigation follwed but the operator was unable to determine the type of electric wheelchairs. The crew involved have now been counselled on the correct procedures for loading electric wheerchairs and securing items in the hold. The ramp crew have also received disciplinary actions. The operator has issued an operational alert concerning this matter and the issues have now been made the main focus during the operators 'SafeTalk' briefings. No further CAA action required.</p>
2009-0776	22/08/2009 Heathrow	<p>Undeclared and leaking dangerous goods. During security screening, a courier bag was found to contain 2 bottles of Adhesives, UN1133 which were leaking. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0439	22/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>

2009-0978	23/08/2009 Palma, Spain	<p>Passenger error. During boarding, a passenger advised cabin staff that they had a lighter in their hold baggage, further to this and a personal announcement, eight other passengers also admitted having lighters within their hold baggage. The baggage was unloaded and lighters removed. Following further investigation by the operator it was advised that the handling agent at departure confirmed that dangerous goods signage was displayed was displayed. It was also advised that the handling agents quality assurance staff control the agents at the counters to ensure that the operator's check in procedures are completed. No further CAA action required. Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0467	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0466	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0469	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0465	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0471	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0580	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0579	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0472	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0468	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0473	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0578	24/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0435	25/08/2009 Miami, USA	<p>Unmanifested dangerous goods. A consignment was found to contain Cartridges, power device, UN0323, unmanifested. Further to an investigation by the operator it was identified that procedures had not been followed correctly by the Flight Planner. The staff member was interviewed and informed of his error and a shift performance report was added to his recorded. To prevent further incidents occurring all Flight Planners were reminded to check final destinations of all cargo in build units prior to planning a unit top up process. No further CAA action required.</p>
2009-0479	25/08/2009 Krakow	<p>Passenger error. During cabin check Matches, 'strike anywhere', UN1331, we found in seat back. Removed from aircraft for safe disposal. Further to an investigation by the operator did not identify the passengers details, therefore, no further CAA possible.</p>
2009-0556	25/08/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2005-447. Letter sent to shipper. No further CAA action required.</p>

[illegible]

2009-0432	26/08/2009 Heathrow	<p>Loading error. Upon arrival it was found that a consignment of Dry ice, UN1845, had not been secured correctly within the hold. Further to an investigation by the operator it was found that the operators procedures had not been followed, which lead to a break down in communication between the loading staff. The staff involved were interviewed and are all aware the dangerous goods procedures and their training records were all still validated. The read and sign note had been sent advising staff of the importance of checking the final cargo telex figure and vigilance when loading the aircraft looking out for anything unusual and also the need for effective communication between all the links in the teamwork chain. No further CAA action required.</p>
2009-0434	26/08/2009 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml and 1 x 400ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2007-369. Letter sent to shipper, who explained that the aerosols were included in the consignment of computer equipment in error and that they had amended their procedures to prevent recurrence. No further CAA action required.</p>
2009-0506	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0511	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0510	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0509	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0507	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0505	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0912	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0504	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0508	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0470	26/08/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0457	27/08/2009 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2009-0436	27/08/2009 East Midlands	Undeclared dangerous goods. During aircraft loading, a fibreboard box was found to contain an undeclared 3L metal can of Toluidines, liquid, UN1708. The contents of the consignment spilt on the baggage belt system. The metal can was marked with a toxic consumer label with UN1708 written on it. The outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following an investigation by the CAA Air Regulation Enforcement Department, the shipper was prosecuted and pleaded guilty to 2 breaches of the Air Navigation (Dangerous Goods) Regulations and was fined £2000 for each breach and ordered to pay £2376 in costs.
2009-0437	27/08/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x 50ml, 72 x 130ml and 240 x 100ml of Perfumery products, UN1266. The consignment was marked with ADR UN1266 labels and labelled with Class 3 labels but was not accompanied by a dangerous goods transport document. See also DGOR 2009-405. Letter sent to shipper. Further information requested from agent, advised that the shipper had not conformed to the requirements regarding minimum dimensions, therefore, the marking and labelling would not be immediately obvious to either a courier or sort staff. However, to prevent further incidents occurring the manager of the site has received further training. The agent also visited the shipper regarding the issues of the marking and labelling of packages. No further CAA action required.
2009-0512	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0518	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0517	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0516	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0515	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0514	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0513	27/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0455	28/08/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml, 1 x 200ml of Aerosols, flammable, UN1950, 2 x 50ml of Perfumery products, UN1266 and 1 x 10ml, 1 x 8ml, 1 x 250ml, 1 x 235ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper moved abroad. No further CAA action possible.
2009-0519	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0526	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0525	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0524	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0523	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0522	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0521	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0520	28/08/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0456	29/08/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Ethyl methyl ketone, UN1193. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that a member of staff sent the dangerous goods without completing the relevant paperwork, to achieve a prompt delivery because the shipment had already been delayed. The shipper has now put rules and guidelines into place for staff to prevent a re-occurrence. No further CAA action required.
2009-0587	01/09/2009 Toronto, Canada	Loading error. Upon arrival, it was discovered that a consignment containing Toxic solid, inorganic, n.o.s. (Piroxicam), UN2811, had been incorrectly loaded next to food stuffs. Further to an investigation by the operator, it was found that the foodstuffs were added to the pallet during transit. The build crew have been identified and were interviewed but due to time delay, appear not to remember building the pallet. General briefing has been issued to staff to ensure correct segregation of dangerous goods and other goods is carried out. No further CAA action required.
2009-0475	01/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Flammable liquids, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0474	01/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 283ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper. No further CAA action required.
2009-0527	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0535	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0532	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0536	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0531	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0530	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0533	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0534	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0529	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0528	01/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0480	02/09/2009 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain Articles, pressurized, hydraulic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper. No further CAA action required.
2009-0477	02/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0478	02/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2008-518. Letter sent to shipper. Response received from shipper advising that training received by the former manager believed that all dangerous goods were ok to be sent if sent as limited quantity, and labelled correctly. Protocol put in place for warning flag on computer system and system enhanced to clearly state "not to be sold offshore". In addition the manager and remaining staff will receive dangerous goods training. No further CAA action necessary.
2009-0481	02/09/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 144 x Aerosols, flammable, UN1950, and 20 x 1L of Flammable liquid, n.o.s. (Ethyl glycol), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2009-588. Letter sent to shipper. Response received from shipper advising that internal investigation had been conducted, staff had been briefed on the incident and refresher training given. No further CAA action necessary.
2009-0537	02/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0538	02/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0503	03/09/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2007-401. Letter sent to shipper. Response received from shipper. Adequate procedures in place to prevent recurrence. No further CAA action required.
2009-0502	03/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper. Goods normally sent by sea via a freight forwarder whom they relied on to carry out regulatory work, on this occasion relied on a different company to do and did not present carton open for inspection. Were also unaware of sea regulations but will now be following these and have managed to source the liquid locally. Adequate response received. No further CAA action required.

2009-0688	03/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. South African Authorities notified of incident. No further CAA action required.
2009-0589	03/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment consisting of a hot air balloon was found to contain an undeclared Fire extinguisher, UN1044 and a 312ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the shipper, appropriate procedures have been put into place to ensure that all future consignments containing hot air balloons meet the full Dangerous Goods Regulations. No further CAA action required.
2009-0499	03/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Democratic Republic of Congo for further investigation. No further CAA action required.
2009-0547	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0553	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0552	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0551	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0550	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0548	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0546	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0540	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0549	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0539	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0545	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-0541	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0542	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0543	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0544	03/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0501	04/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Oxygen, compressed, UN1072. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. The freight forwarder did not include the details of the dangerous goods on the air waybill. A response from the freight forwarder advised that they are aware of the dangerous goods regulations and have implemented processes and procedures to ensure that they comply with the regulations. However, following this incident they investigated and found that the incident occurred because of human error because the consignment had initially been mislabelled. To prevent further incidents occurring all warehouse staff are being briefed on existing procedures and dangerous goods awareness. Any outbound dangerous goods consignments will be counter signed by a supervisor prior to despatch. No further CAA action required.
2009-0590	04/09/2009 Heathrow	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 100L of suspected Flammable liquid. Further details (including proper shipping name and UN number) requested from operator. Referred to Nigerian Authorities. No further CAA action required
2009-0591	04/09/2009 Funchal, Madeira	Passenger error. During flight passenger informed cabin crew that lighter had exploded in her handbag. Fragments of lighter handed to cabin crew, along with another disposable lighter. Letter sent to passenger. Response received from passenger advising report incorrect and that no one in their group owned the lighter in question. No further CAA action necessary.
2009-0563	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0565	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0569	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0568	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0566	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0564	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0561	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0560	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0559	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0558	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0557	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0567	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0562	04/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0583	05/09/2009 Heathrow	Passenger error. During checks carried out on hand baggage at boarding gate, pepper spray was removed from passengers luggage, and confiscated by police. No further CAA action required.
2009-0582	07/09/2009 Heathrow	Loading error. Cargo offloaded due to incorrect stowage of hazardous consignment. Further to an investigation by the operator the staff member involved was interviewed and he confirmed that he did build the consignment incorrectly to try and fit all the freight into the unit. The staff member has now been taken through the correct procedure to prevent further incidents occurring. All the training records were up to date. No further CAA action required.
2009-0915	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0610	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0609	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0608	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0913	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0914	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0606	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0602	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0603	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0604	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0605	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0607	07/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0584	08/09/2009 Heathrow	<p>Loading error. Consignment fell due to being incorrectly secured. Consignment sent back for repacking, and to be correctly secured. Further to an investigation by the operator the staff involved have been interviewed and made aware of their responsibilities. Another failure to secure the consignment were the Velcro straps used to hold the curtains closed on the units, which can work loose due to wear and tear, which is hard to detect. The straps were also wet, which makes the fixing weaker. The straps are checked for wear and tear and if seen the unit would be offloaded. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml, 2 x 200ml of Aerosols, flammable, UN1950, 2 x 125ml, 3 x 100ml, 1 x 50ml, 1 x 3.6ml and 1 x 1.2ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. Letter returned 'addressee gone away'. No further CAA action possible.</p>
2009-0585	08/09/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 200ml, 3 x 125ml, 25 x 100ml, 6 x 75ml, 2 x 50ml of Perfumery products. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to Agent. In response, the Agent confirmed that they have procedures in place to prevent dangerous goods being presented for transport by air, however, this consignment was delivered directly to the operator and was therefore not screened by the agent. No further CAA action required. Letter returned 'addressee gone away'. No further CAA action possible.</p>
2009-0586	08/09/2009 Heathrow	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0616	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0617	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0614	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0613	08/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0612	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0611	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0615	08/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0592	09/09/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-0593	09/09/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2009-0642	09/09/2009 East Midlands	Undeclared dangerous goods. Inbound freight was examined at JFK Airport by FAA Agents when a shipment was found to contain Dry ice, UN1845. The net weight of the ice was not marked on the outside of the box. Being investigated by the FAA.
2009-0625	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0618	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0620	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0916	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0632	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0630	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0628	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0626	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0624	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0623	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0622	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0621	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0629	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0627	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0631	09/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0596	10/09/2009 Dusseldorf, Germany	Loading error. During freight checks, a consignment containing Paint, UN1263 and Flammable liquid, n.o.s, UN1993, was found not secured in the hold. An investigation by the operator, was unable to identify the individual team responsible for the load. However, as a result of recent incidents a read and sign was issued to all staff working in this area and further one was to be issued. No further CAA action required.
2009-0917	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0633	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0647	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0634	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-0656	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0655	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0654	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0653	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0657	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0651	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0650	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0649	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0648	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0652	10/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0594	11/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Aerosols, flammable, UN1950 and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder in conjunction with 2010-0646. No further CAA action required.
2009-0595	11/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 10ml, 22 x 15ml, 1 x 30ml, 5 x 50ml, 1 x 75ml, 1 x 90ml, 5 x 100ml, 4 x 120ml, 2 x 125ml and 42 samples of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Oman authorities for investigation. No further CAA action required.
2009-0600	11/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 500ml of Aerosols, flammable, UN1950. Upon inspection, the inner packaging of the consignment was marked as 'Aerosols, UN1950'. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper stated that new procedures have been put into place for the shipping of dangerous goods. Appropriate response received, no further CAA action required.
2009-0662	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0658	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0659	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0661	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0669	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0663	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0664	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0666	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0667	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0668	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0670	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0672	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0673	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0660	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0919	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0671	11/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0665	12/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0918	12/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0674	12/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0619	14/09/2009 Glasgow	Undeclared and leaking dangerous goods. Upon arrival, a fibreboard box, which was leaking was found to contain undeclared Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The air waybill described the goods as aircraft parts. Referred to the Moroccan authorities for further investigation. No further CAA action required.
2009-0599	14/09/2009 Coventry	Undeclared dangerous goods. During unloading, a pallet with orientation labels was found to contain six fibreboard boxes containing 72 x 840g of Solids containing flammable liquid, n.o.s., UN3175. The six outer fibreboard boxes were marked and labelled but the pallet was not marked or labelled. No dangerous goods transport document accompanied the consignment. Referred to the FAA for investigation. No further CAA action required.
2009-0782	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0675	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0920	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0679	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0676	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0680	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0689	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0690	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0691	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0692	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0693	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0677	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0678	14/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0597	15/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 3 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0598	15/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 boxes of Matches, safety, UN1944. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0699	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0694	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0695	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required. Letter returned, insufficient address details.
2009-0696	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0697	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0925	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0700	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0922	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0924	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0923	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0921	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0698	15/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0601	16/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 70ml, 3 x 5ml, 1 x 4ml and 1 x 7ml of Perfumery products, UN1266, and 2 x 13.3ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2009-0702	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0717	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0718	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0714	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0701	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0716	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0715	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0713	16/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0640	17/09/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Paint, UN1263, and 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-038. Letter sent to shipper who responded advising that they have now updated their system to alert staff of sending hazardous items, in addition consignments will be checked by a supervisor prior to despatch. No further CAA action necessary.
2010-0941	17/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain two boxes each housed a plastic jerrican one contained Epoxy Hardener and the other Epoxy Resin, both Caustic alkali liquid, n.o.s., UN1719. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details forwarded to the US for investigation. No further CAA action required.
2009-0710	17/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0711	17/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0712	17/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0789	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0783	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0708	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0926	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0707	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0709	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0706	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0705	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0704	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0784	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0703	18/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0635	19/09/2009 Heathrow	Spillage of dangerous goods. During loading, a barrel containing 52L of Extracts, aromatic, flammable, UN1169, was dropped onto the loading conveyor causing the barrel to rupture. Approximately 25L of the contents spilt onto the apron, about 15 feet from the aircraft. Fire service attended to dilute and disperse the spillage. An investigation by the operator advised that it was a handling error by the loader, who, when unloading onto a belt loader, dropped one of the barrels onto the rear door of the truck, resulting in a puncture to the drum. The aircraft was not affected and the correct emergency response action was taken. No further CAA action required.
2009-0683	19/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, flammable liquid powered, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper (agent). Response received from shipper, copy of information displayed in warehouse, declaration signed by customers and staff dangerous goods training certificates. No further CAA action required. We have received notification of a further matter involving the shipper and a similar consignment.

2009-1524	19/09/2009 Dubai, U.A.E.	Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, flammable liquid powered, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0683. The operator have created two separate sorting areas one for sea and one for air to prevent further incidents occurring. Letter sent to shipper for previous incident at about the same time, therefore, no further CAA action required.
2009-0927	20/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0636	21/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0638	21/09/2009 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain a 600ml of Aerosol, flammable, UN1950, and 2 x 200ml of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2009-1200	21/09/2009 Aberdeen	Whilst aircraft was being offloaded it was discovered that two consignments which were classed as dangerous goods had not been offloaded offshore and had round-tripped back. The freight had been loaded into the tail cone at the crews request and was still there when the aircraft returned. In accordance with the operator's procedures, the crew were responsible for ensuring that manifested freight was delivered to the correct destination. Operator issued a Safety Alert to its crews reminding them of this an another to all ground crew unloading aircraft asking that they ensure they check all hold areas for any items of freight/baggage to be unloaded at that location. The operator indentified the personnel offshore that had unloaded the aircraft and verified that they had current dangerous goods training qualifications. No further CAA action necessary.
2009-0930	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0729	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0730	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0731	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0732	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0733	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0734	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0737	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0933	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0928	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0736	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0728	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0934	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0935	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0936	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0931	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0735	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0727	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0721	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0720	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0719	21/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0639	22/09/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods for air transport but was labelled with an ADR Limited Quantity label. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. Further information requested from agent advised that the incident occurred because the shipper is a direct injection into their domestic distribution centre, where their processes rely on the LQ labelling being visible. However the LQ label was on top of the consignment, rather than the side, which prevented interception of the consignment, which resulted the consignment travelling through their automated system causing the consignment for uplift where there was space on a domestic flight. No further CAA action required.
2009-0929	22/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0738	22/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0932	22/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0744	22/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

[illegible]

2009-0748	23/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0747	23/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0641	24/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols flammable, UN1950, 1 x 150ml of Perfumery products, UN1266, 1 x 1L and 1 x 10ml of Flammable liquids, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Freight forwarder contacted and dangerous goods training certificates supplied. No further CAA action possible.
2009-0763	24/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0938	24/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0939	24/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0756	24/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0755	24/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0645	25/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Netherland Authorities for further investigation. No further CAA action required.
2009-0644	25/09/2009 Germany	Leakage of dangerous goods. During offloading, it was noticed that two drums containing Environmentally hazardous substance, liquid, n.o.s., UN3082 were leaking. Fire brigade attended. Referred to the German and Spanish authorities for further investigation. No further CAA action required.
2009-0643	26/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 32 x Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Netherlands authorities the shipper was sent a warning letter. No further CAA action required.
2009-0646	28/09/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further action required.

2009-0685	28/09/2009 Manchester	<p>Passenger error and leakage of dangerous goods. During loading it was noticed that a strong smell of ammonia was coming from a passenger's bag. The emergency services were called to attend and the bag was isolated. The passenger advised that he was a chemist and was taking the chemicals back for students at his university and that the substances were "not dangerous". The contents of the bag were removed by the police and following testing, were confirmed to be Phosphorus oxychloride, UN1810 (forbidden as cargo) and Ethylamine, aqueous solution, UN2270. Following an investigation by Manchester police, assisted by the CAA Air Regulation Enforcement, the passenger was found guilty of one offence of endangering the aircraft and two offences under the Air Navigation (Dangerous Goods) Regulations. The passenger was given a 26 week custodial sentence, suspended for 12 months and 200 hours of unpaid work for the community. No further CAA Action required.</p>
2009-0684	28/09/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Battery cells. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Hong Kong Authorities for further investigation. No further CAA action required.</p>
2009-0941	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0940	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0767	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0943	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0792	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0791	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0942	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0764	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0757	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0758	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0759	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0760	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0769	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0762	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0765	28/09/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2009-0766	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0772	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0768	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0761	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0770	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0771	28/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0944	29/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0799	29/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0786	29/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Information letter sent to shipper, no further CAA action required.
2009-0800	29/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0681	30/09/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 50ml, 3 x 100ml, 5 x 30ml, 1 x 125ml, 2 x 4ml, 3 x 7.5ml, 4 x 75ml, and 1 x 80ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-686. Letter sent to the freight forwarder, but an inadequate response was received. As a result, the freight forwarder was visited by a dangerous goods inspector and it was understood that additional training of staff would be implemented and procedures would be put into place to highlight to their customers items of personal effects that are classified as dangerous goods. Further letter sent to freight forwarder and response received attaching copy of a draft agreement and a dangerous goods list with pictures of dangerous goods. The company also advised that they would update their website to include dangerous goods information, and would request further information regarding training. No further CAA action required.
2009-0773	30/09/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 75ml and 10 x 150ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that to prevent further incidents occurring, changes have been made to their ordering process to prevent dangerous goods being sent abroad. The new system also prevents people from purchasing the items. No further CAA action required.
2009-0821	30/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

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2009-0819	30/09/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0778	01/10/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x canisters containing Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-777. Letter sent to shipper. Response received from shipper, goods sent by staff member who was unaware of requirements, training procedures have been revised and amended to ensure no reoccurrence. No further CAA action required.
2009-0686	01/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-681. Letter sent to the freight forwarder, but an inadequate response was received. As a result, the freight forwarder was visited by a dangerous goods inspector and it was understood that additional training of staff would be implemented and procedures would be put into place to highlight to their customers items of personal effects that are classified as dangerous goods. Further letter sent to freight forwarder and response received attaching copy of a draft agreement and a dangerous goods list with pictures of dangerous goods. The company also advised that they would update their website to include dangerous goods information, and would request further information regarding training. No further CAA action required.
2009-0781	01/10/2009 Heathrow	Loading error. During loading checks, an overpack containing various dangerous goods was found to be on top of a box of general cargo and unsecured. Upon inspection the overpack was found to contain 250ml of Paint, UN1263; 946ml of Resin solution, UN1866; 5L of Alcohols, n.o.s., (Isopropanol mixture) UN1987; 500ml of Environmentally hazardous substance, liquid, n.o.s., (Calcium Dichromate), UN3082 and 200ml of Corrosive liquid, n.o.s., (Sodium dichromate), UN1760. The overpack was subsequently secured in accordance with the load and balance manual. Further to an investigation by the operator the staff member was interviewed. In a report he stated that the consignment was one small box, which was put on the strapped pallet and placed securely. The consignment was not restrained with rope or strap because it would have damaged the box. To prevent further incidents, if rope or strap cannot be used, then a form of packing must be used to bulk out the container to secure freight and alleviate any movement and pictures to be taken of the build as evidence. No further CAA action required.
2009-0775	01/10/2009 Heathrow	Damaged packaging. During acceptance check the outer packaging was found to be damaged. An orientation label was found to be out of place, and appeared to be covering a hole, in addition the two orientation labels used were of different designs. The UN Specification marking on one side of the box had been over-written with black marker pen. Information relating to the incident sent to shipper. Interim warning sent to freight agent. Following investigation by the Air Regulation Enforcement Department it was concluded that there was insufficient evidence to continue legal proceedings, however letter sent from legal to freight agent. In response the freight agent advised that they were aware of the regulations but identified that they did not meet all the training requirements for their staff. They have now trained sufficient staff to meet the requirements and have made arrangements for the training and actions to be reviewed after a two year period. No further CAA action required.

2009-0687	01/10/2009 Dusseldorf, Germany	<p>Loading error. Upon arrival, a consignment containing Isocyanate solution, toxic, n.o.s., UN2206, had not been secured properly within the hold. Further to an investigation by the operator, the Crew Leader was interviewed but was unable to recall the flight. However, he assured that all flight he loads with dangerous goods are secured or tied down correctly. The Crew Leader also stated that he was fully aware of how high profile dangerous goods are at present and had read the latest message on the TV screens. There were no photographs available, therefore, it was not possible to establish the status of the load in the hold. The Crew Leader will be performance monitored. No further CAA action required.</p>
2009-0817	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0951	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0950	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0952	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0811	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0812	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0813	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0818	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0816	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0863	01/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-0777	02/10/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x canisters containing Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper, goods sent by staff member who was unaware of requirements, training procedures have been revised and amended to ensure no reoccurrence. No further CAA action required.</p>
2009-0774	02/10/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain an Engine, internal combustion, flammable liquid powered, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper has moved abroad. No further CAA action possible.</p>

2009-0809	02/10/2009 Heathrow	<p>Mis-labelled dangerous goods. During security screening, two steel UN specification drums each containing 5L of Resin solution, UN1866 were found to have the UN specification markings hidden by a label. The drums were also found to have a security ring with UN markings on them but these were different to those embossed on the drums. Letter sent to shipper. In response they confirmed that an internal review had been carried out and new guidance had been issued to employees about correctly labelling packages and the format of the dangerous goods transport document. The shipper also confirmed that they had contacted supplier about the UN Markings, who stated that the only difference between the security ring and the UN marking was the year of manufacture which did not invalidate the UN approval. Appropriate action taken by shipper, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-0827	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0822	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0823	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0824	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0826	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0828	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0829	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper, multiple offence. No CAA action possible.
2009-0958	02/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0825	02/10/2009	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper, untrained employee involved in cross dock movement of goods had not followed company procedures and therefore dangerous goods were picked up from incorrect area. Internal procedures have been revised, and dangerous goods training is to be given to all staff working at that site. No further CAA action required.
2009-0780	03/10/2009 East Midlands	

2009-0779	03/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2008-522. Letter sent to shipper. Response received from shipper, untrained employee involved in cross dock movement of goods had not followed company procedures and therefore dangerous goods were picked up from incorrect area. Internal procedures have been revised, and dangerous goods training is to be given to all staff working at that site. No further CAA action required.
2009-0961	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0965	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0962	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0963	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0964	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0966	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0967	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0968	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0970	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0969	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0959	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0960	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0830	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0831	05/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0808	06/10/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0803	06/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml, 1 x 50ml of Perfumery products, UN1266 and 2 x 14.7ml, 1 x 10ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No residential address for shipper. No further CAA action possible.

2009-0804	06/10/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950 and Signal devices, hand, UN0373 . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded advising that they were unaware the items were classed as dangerous goods. They further advised that they would examine future items to ensure that they are not classed as dangerous goods and would refer to CAA website for further information. Further information sent to shipper. No further CAA action necessary.
2009-0806	06/10/2009 Heathrow	Undeclared dangerous goods. During security screening a consolidated shipment was found to contain undeclared 1 x 250ml and 1 x 150ml of Aerosols, flammable, UN1950, 1 x 50ml of Perfumery products, UN1266 and a Lithium metal battery, UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to sent to agent. In response, the agent advised that the consignment was a consolidation from three shippers, who had all signed a dangerous goods declaration which stated the consignment did not contain dangerous goods. The agent confirmed that they will implement further provisions to prevent a re-occurrence. No further CAA action required.
2009-0802	06/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 4.5kg of Oxygen compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper was visited by dangerous goods office and they advised that they have just recently changed courier company. They were not aware that the consignment was due to travel by air and they will liaise with the courier company concerned to ensure that future consignments of dangerous goods are not offered for air transport. Letter sent to shipper. No further CAA action required.
2009-0805	06/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 3.25L of Printing ink related material, UN1210. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement Department, the shipper received a Formal Caution.
2009-0801	06/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 750ml, 20 x 310ml and 30 x 500ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR's 2009-003 and 2009-426. Further to an investigation by the CAA Air Regulation Enforcement Department, the shipper received a Formal Caution.
2009-0975	06/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0974	06/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0973	06/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0972	06/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0971	06/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-0807	07/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0810	08/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, no further CAA action required.
2009-0849	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple offences). No CAA action possible.
2009-0856	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0855	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0854	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0853	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper (multiple offence), no further CAA action required.
2009-0852	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0850	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper (multiple offence), no further CAA action required.
2009-0848	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0847	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0846	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0851	08/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1027	09/10/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2kg of undeclared Aerosols, flammable, UN1950, 6L of Toxic liquid, organic, n.o.s., (Dichloromethane mixture), UN2810, 2L of Flammable liquid, n.o.s., (Acetone Dichloromethane mixture), UN1993 and 0.5L of Environmentally hazardous substance, liquid, n.o.s., (Diphenylmethane Bismaleimide), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper insisted that there were no dangerous goods within the consignment, but later admitted that all goods within the consignment were dangerous goods and subsequently provided a dangerous goods transport document. Referred to French Authorities for investigation. No further CAA action required.

2009-0834	09/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x cylinder containing Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0833	09/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x cylinders containing Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper, was not intention to put public at risk, does not normally send such goods, in future will obtain more details prior to sending and will mark 'Do not ship via air'. No further CAA action necessary.
2009-0832	09/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The outer packaging of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The inner boxes were stamped with UN1950. Letter sent to shipper. No further CAA action required.
2009-0860	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0859	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0861	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required. Letter returned, addressee gone away.
2009-0862	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0864	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0857	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0858	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple offences). No CAA action possible.
2009-0865	09/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0835	12/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder containing Compressed gas, n.o.s. (Ethylene), UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The cylinder had a Class 2.2 hazard label, as well as a label stating the UN number, proper shipping name and the technical name. Letter sent to shipper. In response, the shipper advised that to prevent further incidents occurring they have referred the web links and they have updated their knowledge on dangerous goods and the regulations. They have also briefed their staff. No further CAA action required.

2009-0838	12/10/2009 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 5L of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0878	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0880	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0877	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0879	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0876	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0873	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0875	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0874	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0872	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0871	12/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0840	13/10/2009 Stansted	Documentation error. During security screening, a consignment was found to contain 2 suspected undeclared Batteries, wet, non-spillable, UN2800. Upon receipt of the MSDS, the batteries were found to be not restricted in accordance with SP A67, however, the words 'not restricted, as per special provision A67' had not been included on the air waybill. Letter sent to shipper, therefore, no further CAA action required.
2009-0836	13/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 175ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2008-433, 2008-434, 2008-436, 2008-439, 2008-441, 2008-442, 2008-443, 2008-445. Letter sent to shipper. In response, the shipper advised that the incident occurred because of human error but confirmed that further quality control procedures had been implemented to prevent a re-occurrence. No further CAA action required.
2009-0837	13/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-0866	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0887	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0888	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0886	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper (multiple offences), no further CAA action required.
2009-0881	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0882	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0883	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0885	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0884	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0867	13/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0841	14/10/2009 Glasgow	Undeclared dangerous goods. During acceptance procedure, a consignment was found to contain 2 x 5L of Sodium hydroxide solution, UN1824. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter received from shipper advising that consignments are either delivered or collected by those ordering, In this instance it was collected and the shipper was not aware of the mode of transport being used or the destination of the consignment. In future for those consignment being collected by customers, the coordinators are instructed to ask the final destination and method of travel. No further CAA action necessary
2009-0893	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0868	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0869	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0870	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0889	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0890	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-0892	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0891	14/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0844	15/10/2009 Heathrow	Damage general. During acceptance checks, a consignment containing Dangerous goods in apparatus, UN3363 (92 faulty injectors) was found to be damaged. Upon closer inspection, the outer packaging was found to have a small hole and the plastic lining could be seen through it. It was also found that the consignment did not meet the requirements of Packing Instruction 916. The consignment was accompanied by a dangerous goods transport document. Further to an investigation by the Dutch Authorities, the shipper was sent a warning letter. No further CAA action required.
2009-0982	15/10/2009 Heathrow	Loading error. A small box marked as containing dangerous goods was loose loaded in Compartment 5, together with two larger boxes containing dry ice. The hold was only around 10% full and none of the boxes were tied down as required. The signed NOTOC stated that the small box had been loaded into a container in the forward hold. Further information requested from operator advised that the build crew were interviewed but they couldn't remember the consignment, however, the incident was noted on their performance cards. Further review advised that the Safety Management System manual will include the responsibilities and authorities of auditors conducting safety-related audit activity, which will enable any potential level 1 finding to be addressed before any further operation take place. It was reviewed whether loose-loading all dangerous goods should be tied down, irrespective of whether the hold is volumetrically full or not. However, the team felt that this would not be the right time to introduce this but are looking forward to when zonal comes out when they believe it could be achievable with fewer crews to manage and more flexibility for the team managers to ensure all dangerous goods are tied down whether the hold is volumetrically full or not without increasing Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3.5L of undeclared Paint, UN1263. The box was marked with an ADR UN1263 label but no other dangerous goods markings or labelling were on the box and the consignment was not accompanied by a dangerous goods transport document. See also DGOR 2007-197and 2003-001. Letter sent to shipper. Requested further information from freight agent. In response, the shipper advised that the incident occurred because of human error, but that they believed the consignment did not contain any dangerous goods. Letter sent to shipper advising that the consignment did contain dangerous goods, and requested they investigate further. In response, they advised that they were unaware that the consignment contained dangerous goods, when originally responding, however, the incident still occurred because of human error. The shipper have procedures to use an external shipping company to pack and dispatch dangerous goods. To prevent further incidents occurring they have arranged with their DGSA advisor to independently audit their processes to determine and correct any weaknesses they have. Further to an investigation by the agent they advised that the consignment should have been detected, Undeclared dangerous goods. During security screening, a consignment was found to contain a 600ml Aerosol, flammable, UN1950 and 2 x 200ml of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2009-0843	15/10/2009 East Midlands	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0839	15/10/2009 Coventry	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0901	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0894	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-0900	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0898	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0897	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0895	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0899	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0896	15/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0842	16/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0995	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0997	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0998	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0999	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1001	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1002	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1003	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0996	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1000	16/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0904	17/10/2009 Heathrow	Passenger error. After passengers had disembarked aircraft an aircraft cleaner found a bag under the seats which contained 2 x P229 Sig Sauer SLP magazines fully loaded (containing 24 x rounds .357cal ammunition). Following enquiries carried out by Customs it was discovered that the bag had been left on the aircraft by a Flight Air Marshall who had disembarked in Detroit. Matter referred to FAA.
2009-1071	18/10/2009 Stansted	Loading error. On reviewing NOTOC it was discovered that there was a potential incompatibility on a consignment of Class 8 and Class 4.3 had not been loaded with the required distance being maintained between other cargo. Loading crew were advised by the Captain to reposition items on the pallett. Appropriate action taken by the Operator, therefore no further CAA action necessary.

2009-0845	19/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The inner box had a UN1950 ADR marking, with aerosols printed underneath. Letter sent to shipper. No further CAA action required.
2009-0985	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0986	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0987	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-0984	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0989	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0990	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0991	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0988	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shiiper (multiple offences). No CAA action possible.
2009-0993	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0994	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shopper (multiple offences). No CAA action possible.
2009-0992	19/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0977	20/10/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 250g of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.
2009-0905	20/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1006	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1005	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1004	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1008	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1007	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1011	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1009	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1012	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1013	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1010	20/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0983	21/10/2009 Heathrow	Un/Mis-Labelled/Marked and undeclared dangerous goods. During acceptance checks, a consignment was found to contain Lithium ion batteries contained in equipment, UN3481. Upon inspection, the package was found to be marked with a lithium battery handling, although there was no confirmation as to whether the batteries were lithium ion or lithium metal. The consignment was snagged and the forwarder was advised and a revised lithium ion battery handling label was supplied. Further to an investigation by the handling agent, the lithium battery was found to be classed as dangerous goods and in response the forwarder removed lithium ion battery handling label and replaced it with a Class 9 label, UN Number and proper shipping name. Further to a visit by the CAA, a letter was sent to the shipper. In response, the shipper confirmed that they had re-tested the batteries and that they were classed as dangerous goods. Appropriate procedures have been put in to place to prevent a re-occurrence. No further CAA action required.
2009-0906	21/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a Fire extinguisher, UN1044 and 16 x 350ml of Ethanol Solution, UN1170. The outer packaging was marked with an ADR LQ label which had been scribbled out, and was written over with UN1170. Two inner boxes found inside the outer box were marked with ADR UN1170 labels, one of which bore a LQ label. There were no other dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. See also 2004-115 and 1997-016. Letter sent to shipper. In response, the shipper advised the incident occurred because a junior staff member failed to recognise procedures required for dangerous goods consignments. To prevent further incidents occurring the shipper has amended their procedures to implement the following, formal process for handling consignments, awareness training to be given to post room staff, consignments not to be sealed prior to post room staff confirming contents, awareness briefing for people wishing to ship consignments. No further CAA action required.
2009-1015	21/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1019	21/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1018	21/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-1017	21/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1016	21/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-0976	22/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 3.7ml, 1 x 4ml, 1 x 5ml, 3 x10ml, 1 x 15ml, 3 x 30ml, 2 x 50ml, 1 x 80ml, 1 x 250ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-0907	22/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In reply, the shipper advised that the person responsible for the consignment had not identified that shipment to Northern Ireland would include either transport by sea or air and therefore had not marked or labelled the consignment, nor raised a dangerous goods transport document. The shipper also advised that it had amended its procedures to ensure that future consignments of dangerous goods were checked to ensure they comply with whichever transport requirements apply. No further CAA action required.
2009-0979	Charles De Gaulle, 22/10/2009 France	Undeclared dangerous goods leading to leakage. Upon arrival, a consignment was found to contain approximately 37L of undeclared Corrosive liquid, flammable, n.o.s., (Ethyl 2-bromopropionate) which was leaking. Several litres of the liquid had been lost, causing a highly irritating odour and 27 staff received eye examinations. Upon investigation it was found that the leak had been from the body of the jerrican rather than the cap. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper requesting further information. See also DGOR 2009-1030. The shipper responded and advised that they had imported the product from an overseas supplier on the basis of a material safety data sheet which stated the product as non-hazardous, and forwarded the consignment to their customer. They also advised that the drum was not damaged when it left then shipper. A review was made of their shipping procedures and it was established that their staff had received dangerous goods training. No further CAA action required.
2009-1020	22/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1021	22/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple offences). No CAA action possible.
2009-0980	23/10/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 100ml and 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. Letter returned, not called for.

2009-1034	23/10/2009 Heathrow	<p>Undeclared dangerous goods. Consignment was leaking and smelt of aviation fuel. The packaging did not bear any hazard warning labels although during further inspection a half torn label with 'UN3082' on it was visible. The consignment contained an aircraft part, which was been confirmed to contain Fuel, aviation, turbine engine, UN1863. Referred to Oman authorities. No further CAA action required.</p>
2009-0981	23/10/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 100 x 11.2ml of Nitroglycerin solution in alcohol, UN1204. The outer packaging has a Class 3 hazard label, UN1024, proper shipping name and UN markings. The consignment was not accompanied by a dangerous goods transport document. See DGOR 1999-151. Further information from the agent advised that the consignment was not identified when a large volume from their regular pick up was collected and was placed in error on the process belt amongst other consignments. They could not identify how it was not noticed at process and have assumed that the dangerous goods label was facing away from the processor. As they were unable to identify the staff involved, all the service centre evening staff will be retrained and all staff have been re-iterated the importance of identifying and holding dangerous goods consignments. Letter sent to shipper. In response, it was established that the shipper use a specialist agent, who have advised that the staff responsible for this account have now received training on how to complete dangerous goods transport documents. No further CAA action required.</p>
2009-1030	Charles De Gaulle, 23/10/2009 France	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13.2kg of Environmentally hazardous substance, solid, n.o.s. (1,2-Benzisothiazol-3-one) , UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper requesting further information. See also DGOR 2009-979. Further review made of their shipping procedure and staff have already received dangerous goods training. No further CAA action required.</p>
2009-1022	23/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1023	23/10/2009	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2009-1024	23/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple offences). No CAA action possible.</p>
2009-1025	23/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1026	23/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1029	24/10/2009 Narita, Japan	<p>Loading error. Upon arrival it was discovered that a consignment containing Dry Ice, UN1845, was loaded in a different position from CPM. On CPM it was recorded AKE36906 in position 44R, however, the Dry Ice was loaded in position 23L of courier ULD. Further to an investigation by the operator it was found that there had been a change to the planned LIRF and the CLC agent moved the wrong AKE, which made the CPM wrong. The CLC agent has been made aware of the mistake and the need to double check any changes to the LIRF to insure accuracy. A note will be made on file. No further CAA action required.</p>
2009-1048	26/10/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2009-1047	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1062	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1063	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1064	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1065	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1066	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1046	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1045	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1044	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1043	26/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
		Undeclared dangerous goods. Upon arrival, a consignment of personal effects was found to contain Dangerous goods in apparatus, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. In response, the agent advised that they physically check each piece of luggage for prohibited items before it is accepted for shipment, therefore, they do not request their customers to sign declarations. The have posters displayed in their cargo office for their customers to be aware what dangerous goods are. Staff have been given in-house training, although no record of training records are maintained. Letter sent to freight forwarder requesting further information on action taken. In response, the agent advised that their staff rejected the consignment initially because it smelt of fuel. The agent advised their customer to have it steamed cleaned by a specialist cleaner. When the consignment was offered to transport again, advice was sought from the carriers agent, who accepted it for freight. Refresher trainer has been arranged for their staff. Further information from the agent advised that they have had a severe slump in business, therefore, training has been put on hold. The
2009-1073	27/10/2009 Netherlands	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1050	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1049	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1051	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1052	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1053	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1055	27/10/2009	

2009-1067	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1069	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1054	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple letter). No CAA action possible.
2009-1068	27/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (multiple offences). No CAA action possible.
2009-1032	28/10/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1056	28/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1060	28/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1059	28/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1058	28/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Letter sent to shipper (Multiple offences). No CAA action possible.
2009-1057	28/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1522	29/10/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1070	30/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1061	30/10/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1035	31/10/2009 Heathrow	During cruise six passengers fainted over a period of 45 minutes. All air synoptic readings and a cabin air temperature reading were normal. A consignment containing 250kg of Dry Ice, UN1845, was considered as a potential cause but subsequently dismissed. Emergency services and medical authorities met aircraft on arrival. During unloading a loader also complained of similar symptoms. Following interview it was established that he had been in close proximity to the ULD containing the dry ice as it had got stuck and needed physical handling to remove it from the aircraft. Loader reminded to bear hazard of CO2 in mind when in the proximity of dry ice.

2009-1036	01/11/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 400 x 100ml of undeclared Perfumery products, UN1266 and 80 x 150ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that their procedures were breached because of the employment of a new stores manager and a breakdown in their induction training. They have now amended their procedures to ensure that their staff induction is more comprehensive and that all consignment will be signed off by their General Manager. No further CAA action required.</p>
2009-1301	01/11/2009 Heathrow	<p>Mis-labelled and marked dangerous goods. Upon arrival it was discovered that a consignment found to contain Dry ice, UN1845 was not marked or labelled as containing dangerous goods. Further information from the operator advised that the boxes were not marked or labelled, therefore, the consignment was not marked and labelled accordingly. A dry ice checklist was included because one had not been included with the documentation, which indicated that the consignment had not been properly checked on acceptance. The outstation barcode and air waybill printing system was unserviceable and the station had to work to a manual process. The handling agent wrote the wrong information on the air waybill and subsequently the wrong information input resulted in the dry ice being shipped without the correct documentation and labelling. The handling agent have been reminded on the need to ensure the correct details are submitted on the air waybill. No further CAA action required.</p>
2009-1525	01/11/2009 East Midlands	<p>Damaged dangerous goods. An alkaline battery was reported to be smoking on the inbound baggage belt, fire crew attended and removed the battery, from filming apparatus, (Battery, wet, filled with alkali, UN2795). The battery was then confiscated and properly disposed of by the airport authorities. After investigation no spillage was found. Further to an investigation by the operator it appeared that a battery used for camera equipment had been damaged previously and then taped together. The battery overheated and caused it to smoke while on the arrivals carousel. There was no evidence that the battery had leaked. The baggage hold was inspected but there was no evidence of a spillage/leakage in the cargo hold. The operator delayed reporting the incident because they were unaware of the regulations. The operator has now highlighted to all concerned that all dangerous goods incidents are required to be reported to the national authority of the country in which the incident occurred. No further CAA action required.</p>
2009-1129	02/11/2009 Norwich	<p>NOTOC error. Dangerous goods arrived at an offshore oil installation and were unloaded as the aircraft was undertaking inter-field shuttle flights. The dangerous goods were then loaded onto an aircraft bound for the mainland, however, they had been intended for carriage on another later flight. As a result two packages containing dangerous goods, namely, Flammable solid, inorganic, n.o.s. (Methane), UN3178, and Flammable liquid, n.o.s., UN1993 were carried unmanifested and without the crew being notified via the issue of a NOTOC. Appropriate action taken by operator, no further CAA action necessary.</p>

2009-1033	02/11/2009	East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml and 1 x 450ml of Aerosols, flammable, UN1950 and 2 x small tins of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper advising that an inexperienced person had sent the consignment via airmail not realising that the goods were classed as dangerous. The company will ensure that this does not happen again. No further CAA action necessary.
2009-1251	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1252	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1253	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1254	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1259	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1260	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1258	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1255	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1257	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1237	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1242	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1256	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1239	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1238	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1243	02/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1249	03/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1262	03/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1261	03/11/2009		Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1245	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1250	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1248	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1246	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1263	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1244	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1247	03/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1039	04/11/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-1081. Letter sent to shipper, In response, the shipper advised that they were unaware of the regulations. To prevent further incidents occurring they are not supplying any Aerosols, to any overseas customers. No further CAA action required.
2009-1089	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. See also DGOR 2009-1088. No CAA action possible.
2009-1092	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1085	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1090	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1088	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. See also DGOR 2009-1089. No CAA action possible.
2009-1087	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1086	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1091	04/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1038	05/11/2009 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml of Butane, UN1011, a Lighter, UN1057, 2 x 300ml and a 455ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1099	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1093	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1100	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1095	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1097	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1098	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1096	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1094	05/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1106	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1108	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1105	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1104	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required. Telephone call received from company, they supply goods to schools to be used in classrooms so at no time would they be sending out dangerous goods.
2009-1103	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1102	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1101	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1107	06/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1340	07/11/2009 Heathrow	Documentation error. Consignment containing a Biological substance, category B, UN3373, was received without a copy of the air waybill or a dangerous goods checklist. The consignment was rechecked for compliance and a checklist was attached to a copy of the air waybill. Further to an investigation by the operator it would appear that the air waybill became detached in transit. Staff have been asked to make sure that all documentation attached to consignment be rechecked at ramp and should be securely attached. No further CAA action required.
2009-1074	08/11/2009 Heathrow	Shipper error leading to leakage and damage. Upon arrival, one consignment was found to be wet. Upon further investigation it was discovered that the carton contained Class 9 dangerous goods in the form of Consumer commodity, ID8000. The consignment had been loaded with orientation labels facing up but on further investigation it was discovered that the bottles had been loaded upside down within the container. It was believed that the spray pumps that had been packed alongside the bottles had punctured three of the twelve bottles during transit. The spilled liquid had been absorbed by the outer fibreboard packaging. Referred to the USA authorities (FAA) for investigation. No further CAA action required.

2009-1040	09/11/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 45ml, 1 x 75ml and 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 400ml and 16 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because a staff member did not comply with the company procedures. They confirmed that the procedures had been amended to prevent further incidents occurring. No further CAA action required.</p>
2009-1041	09/11/2009 East Midlands	
2009-1042	09/11/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because they failed to check the contents of the consignment. They have now implemented procedures to check the contents prior to despatch. Further information sent to shipper. No further CAA action required.</p>
2009-1120	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1121	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1110	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1112	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1122	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1119	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1111	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1113	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1114	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1109	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1115	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1116	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1117	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1118	09/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1241	10/11/2009 Stansted	Undeclared dangerous goods. Upon arrival, a consignment of aircraft spares was found to contain an undeclared Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to engineering sub-contractor. Basic dangerous goods training provided to stores and line engineering personnel. Line station staff required to consult a qualified dangerous goods shipper within Stores before despatching any goods. Relevant company procedures reviewed and updated.
2009-1072	10/11/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Flammable liquid, n.o.s., (Isopropanol), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1146	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1151	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1148	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1147	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1150	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1152	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1153	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1140	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1145	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1149	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1143	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1141	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1142	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1144	10/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1075	11/11/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Greek authorities, the shipper was fined for sending undeclared dangerous goods. No further CAA action required.

2009-1154	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1162	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1161	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1160	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1159	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1158	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1157	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1156	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1163	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1155	11/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1165	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1166	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1168	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1169	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1164	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1167	12/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1283	13/11/2009 North Denes	Platform advised that a shipment of Radioactive material, Type A package, special form, UN3332 was being shipped inbound from an offshore Normally Unmanned Installation (NUI). Operations staff requested all paperwork relevant to the shipment in accordance with the Operator's existing procedures. The platform advised that they did not have anyone qualified to complete an acceptance checklist for the goods. The CAA authorised one-off carriage of the item from the NUI to the mainland, but it transpired that the operator only carried the shipment once a qualified person was flown out to complete an acceptance check. The Operator's existing procedures prevented deviation from regulatory requirements - no further CAA action necessary.
2009-1294	13/11/2009 Newcastle	Dangerous goods of O2 bottles were received at Newcastle incorrectly packed and documented. Goods arrived at Heathrow by air in a compliant state and then broken down and forwarded by road to Newcastle. No further CAA action necessary.

2009-1080	13/11/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Xylenes, UN1307, Flammable liquid, corrosive, n.o.s. (methanol aromatic ketones), UN2924, Flammable liquid, n.o.s. (Isopropanol), UN1993, Corrosive solid, acidic, organic, n.o.s. (isothiazolones), UN3261, Toxic liquid, organic, n.o.s. (tetramethylammonium chloride), UN2810, Ammonium Persulphate, UN1444, Isopropanol, UN1219, Corrosive liquid, basic, organic, n.o.s. (tetrasodium), UN3267, Flammable liquid n.o.s. (methanol), UN1993, Corrosive liquid, flammable, n.o.s. (dodecylbenzene sulfonic acid isopropanol), UN2920. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Nigerian Authorities for investigation, both the shipper and agent were found to be at fault and after an audit the agent has taken measures to satisfy the Nigerian Authorities. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, ,flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-1039. Letter sent to shipper for DGOR 2009-1039. In response, the shipper advised that they were unaware of the regulations. To prevent further incidents occurring they are not supplying any Aerosols, to any overseas customers. No further CAA action required.</p>
2009-1081	13/11/2009 East Midlands	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1181	13/11/2009	A piece of restricted cargo loaded on a flight was not off loaded at destination. The item was left tied down in compartment 1 and returned to initial departure airport. Item was offloaded and returned to world cargo. The report was referred to the Spanish authorities. Further to an investigation by the operator the staff members involved faced disciplinary action. No further CAA action required.
2009-1083	14/11/2009 Heathrow	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1180	14/11/2009	
2009-1284	15/11/2009 Madrid, Spain	Dangerous goods spillage. During loading, of a 50G container, a large amount of fluid spilled on to the tarmac and into the hold. As the fluid was unidentified and dangerous goods were notified on the NOTOC, the passengers were disembarked and the fire service called. The liquid was identified as non-hazardous food colouring. A second barrel was removed because the container had not been secured. No further CAA action required.
2009-1084	16/11/2009 Philadelphia, USA	Loading error. Upon arrival it was noted on the G19 that the following consignment had arrived in the bulk not tied down, Biological substance, category B, UN3373 and Dry ice, UN1845. Further to an investigation by the operator the crew leader was interviewed and a record has been made on his performance card. He was also advised that he needs to ensure that all dangerous goods are tied down correctly. No further CAA action required.
2009-1300	16/11/2009 Heathrow	Loading error. During unloading, a consignment containing Flammable liquid, n.o.s., UN1993 was found to have been incorrectly built and not restrained correctly. Further to an investigation by the operator it was advised that the station manager at the build station has interviewed all build crew staff and reminded them to ensure all cargo including dangerous goods are restrained in the correct manner. No further CAA action required.
2009-1175	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1179	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1178	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1176	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1174	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1173	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1172	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1171	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1170	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1177	16/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1124	17/11/2009 Cincinnati, USA	Undeclared dangerous goods. A consignment containing a 400ml of Perfumery products, UN1266, was found to be leaking upon arrival. Referred to FAA for further investigation. No further CAA action required.
2009-1188	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1189	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1186	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1185	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1190	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1187	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1182	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1183	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1184	17/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1127	18/11/2009 Monastir	<p>Upon arrival the agent advised that an electric wheelchair had been loaded within the hold but had not been secured in any way, and had been left switched on throughout the flight. Following investigation by the operator it was advised that the Team leader had been advised verbally by the passenger that the scooter had been de-activated. The scooter was then loaded in the hold and along with nets, surrounded by bags to ensure minimal movement. The team leader has been investigated and the report passed to the Ramp Manager for disciplinary action. In addition a memorandum has been issued to all ramp/dispatch staff to raise awareness on the disconnection/disabling of electric wheelchairs/mobility aids. Appropriate action taken by operator, no further CAA action necessary.</p>
2009-1082	18/11/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5 x 50mls and 500 x 2mls of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters sent to shipper and agent. In response, the agent advised that the consignment was sent by the shipper, who assembles and sends goods on behalf of their clients. The air waybill and supporting documentation from the shipper were provided. Further letter sent to agent requesting details of their dangerous goods training programme. In response, the agent advised that they did not train their staff because they did not supply any advice to their customers. However, they confirmed they would be making arrangements for staff to obtain dangerous goods training. No further CAA action required.</p>
2009-1341	18/11/2009 Heathrow	<p>Operator's procedural error with documentation. Upon arrival of a consignment containing Dry ice, UN1845, the operator noted that a copy of the dangerous goods acceptance checklist was not attached to the air waybill. Although this is not legally required, it is the operator's procedure for the checklist to be attached to the air waybill. The staff concerned at the originating station were reminded of the company's policy. Appropriate operator action taken, therefore no further CAA action required.</p>
2009-1123	18/11/2009 Heathrow	<p>Leakage. During unloading, steel drums containing Environmentally hazardous substance, liquid, n.o.s., (Bisphenol A-Epichlorhydrin), UN3082, were found to be leaking. Further to an investigation by the operator, a dangerous goods check was carried out at location, which indicated that the drums were identified with the UN specification markings - each drum held 20L. They were discovered to be leaking during the breaking of the unit upon arrival at location. A report was made out and actions were taken by the Dangerous Goods Coordinators. The report did not indicate why the drums were leaking and how they had been stacked in the unit and no photographs were taken. A report was not raised at origin, therefore, no investigation was taken by the compliance team. The Dangerous Goods Coordinators were reminded that a report must be completed in future. No further CAA action required.</p>
2009-1194	18/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1191	18/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1193	18/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>

2009-1192	18/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1132	19/11/2009 Barcelona, Spain	<p>Loading error. Upon arrival, it was discovered that two boxes containing Biological substance, Category B, UN3373, had not been secured correctly in the hold. Further to an investigation by the operator, the crew leader was interviewed and shown the photographs. The crew leader recalled the incident as he had to return to get the required rope and links to tie down the boxes, which he was adamant he did. The Line Manager advised that the crew leader has an impeccable record and that his work is normally of the highest order. The crew leader is fully aware of his responsibilities and the requirement of dangerous goods. All the staff have signed the 'read and sign' regarding dangerous goods. No further CAA action required.</p> <p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1197	19/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1195	19/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1196	19/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1199	19/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1198	19/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1409	20/11/2009 Jersey	Suspected undeclared dangerous goods. During security screening, a consignment was found to contain suspected undeclared dangerous goods. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. The Transport section of the MSDS did not clearly indicate whether the substance was dangerous goods. German manufacturer asked to review their MSDS in order to clearly indicate whether or not the substance is dangerous goods. No further CAA action necessary.
2009-1125	20/11/2009 Heathrow	Damaged drum, deliberately hidden. Consignment originally refused for air transport, due to a dent in the drum. Consignment re-presented for transport, during freight checks it was found that a Cargo Aircraft Only label had been placed over the damage to cover car body filler which had been used to fill the dent. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a formal caution. No further CAA action required.
2009-1134	20/11/2009 Heathrow	Loading error. In transit, two fibreboard boxes each containing Class 8 and Class 9 dangerous goods were found unsecured and laying on their sides. Each box of the consignment contained 3.9L of Environmentally hazardous substance, liquid, n.o.s., UN3082 and 3.9L of Amines, liquid, corrosive, n.o.s., UN2735. The initial report claimed the dangerous goods were not recorded on a NOTOC, however, one was subsequently received for the flight concerned. The loaders of the ULD were interviewed and reminded of the need to secure dangerous goods. Appropriate action taken. No further CAA action necessary.

2009-1126	20/11/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 300ml of undeclared Aerosols, flammable, UN1950. The outer packaging of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The inner packaging was labelled as containing UN1950, Flammable gas Class 2, and limited quantity. Letter sent to shipper. In response, the shipper advised that they have amended their advisory notes to prevent any dangerous goods products being sold to customers not based on the UK mainland. They have also amended their procedures to prevent the Logistics Team from despatching any consignments containing dangerous goods to any customers who are based overseas. No further CAA action required.</p>
2009-1218	20/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1217	20/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1216	20/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1236	20/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1235	20/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1128	22/11/2009 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 1.5ml, 2 x 100ml and 8 x 50ml of undeclared Perfumery products, UN1266 and a 150ml Aerosol, flammable, UN1950. Some of the inner boxes were marked with UN1266 in a black diamond but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further to an investigation by the Italian authorities the shipper was advised of the incident and made aware of the dangerous goods by air regulations. No further CAA action required.</p>
2009-1138	23/11/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85G Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2009-1139	23/11/2009 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 250ml of undeclared Aerosols, flammable. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2009-1130	23/11/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 75ml Perfumery products, UN1266 and 7 x 150ml and 7 x 75ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent. In response, the agent forwarded a copy of the commercial invoice. Further information sent to agent. Letter sent to freight forwarder. No further CAA action required.</p>

2009-1131	23/11/2009 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 1Kg tins of Environmentally hazardous substances, solid, n.o.s., (Zinc/copper metal powder) UN3077. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because of an administrative error. They have amended their procedures so that all future consignments destined for airfreight would be visually inspected. No further CAA action required.</p> <p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1230	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1234	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1232	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1233	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1210	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1231	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1215	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1214	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1213	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1211	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1209	23/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1212	23/11/2009	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a formal caution.
2009-1135	24/11/2009 Heathrow	
2009-1136	24/11/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

		Undeclared dangerous goods. During security screening, a consignment was found to contain a 1Kg Fire extinguisher, UN1044 and an Aerosol, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Warning letter sent from Manager, DGO, however, a response was received from the shipper. To prevent further incidents occurring the shipper advised that they have amended their processes and all their consignments would be despatched with the correct identification; the Class 2 label, which would allow their agents to depatch how they felt suitable. Further information sent to shipper. No further CAA action required.
2009-1137	24/11/2009 East Midlands	
2009-1207	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1201	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1202	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1203	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1204	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1206	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1208	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1225	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1228	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1227	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1205	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1229	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1226	24/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1223	25/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1224	25/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1220	25/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1222	25/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1221	25/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

		<p>Undeclared dangerous goods. During security screening, 31 fibreboard boxes were found to contain 216 x 100g of undeclared Aerosols, flammable, UN1950. The inner boxes were marked with 'UN1950 Aerosols' but the outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they were returning the consignment and were not aware that the consignment was classified as dangerous goods. They also enclosed a letter from their supplier, stating that the consignment was not dangerous goods. Asdvised shipper in future to check MSDS for product to confirm classification. No further CAA action necessary</p>
2009-1265	26/11/2009 Stansted	
2009-1273	26/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1274	26/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1272	26/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1271	26/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1270	26/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
		<p>Loading error. On reviewing the NOTOC it was established that the total weight of Dry ice loaded was 451Kg, when the maximum allowed on ATP is given as 300Kg. One bin removed, which contained the majority of the Dry ice. Information requested from Operator regarding action taken relating to the cargo handling agent. Response received advising that the handling agent has acknowledge the error was theirs and to resolve the problem staff have been reminded of the amounts allowed. In addition high quantities of dry ice are now being shipped via East Midlands on larger a/c and only residual loads which will not exceed the maximum weight will be carried on the ATP. The handling agent has notified all their dangerous goods agents of this incident. The operator will monitor the situation. No further CAA action necessary.</p>
2009-1240	27/11/2009 Brussels	
		<p>Mis-packed dangerous goods. A consignment of 48 x steel cylinders containing Nitrogen, compressed, UN1066, was stopped in transit (outside the UK) due to being in breach of Packing Instruction 200. The cylinders each had individual valves that were closed and were connected by a manifold with a single outlet valve. The foreign inspectorate considered the cylinders to be manifold in contravention Packing Instruction 200, however, it was the position of the UK CAA that the manifold was not of concern providing each cylinder valve was closed and the manifold was under pressure. Further inspection found the manifold to be under pressure indicating that the manifold was not de-pressurised after closing the individual cylinder valves, or that one or more valves was leaking. Foreign inspectorate indicated their intent to sanction the UK-based shipper directly, therefore, no further CAA action necessary.</p>
2009-1266	27/11/2009 Amsterdam	
2009-1278	27/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
		<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2009-1275	27/11/2009	
2009-1282	27/11/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2009-1281	27/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1279	27/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1277	27/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1276	27/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1280	27/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1268	28/11/2009 Heathrow	Passenger error. During security checks of outbound aircraft on stand, a Firework was found in a overhead locker. No other items found during this search. No passenger information available and unable to identify who owned firework. Appropriate action taken by Operator. No further CAA action possible.
2009-1267	28/11/2009 Heathrow	Damage to dangerous goods. During loading, it was it was discovered that a wooden pallet containing Toxic solid, organic, n.o.s. (Midazolam), had collapsed causing the consignment to overhang the pallet. Further to an investigation by the operator, the build crew member responsible for the build was interviewed and explained the importance of ensuring the build quality and the consequences of building a unit to an unsatisfactory standard and his responsibility for his workmanship. He is now fully aware of his responsibility and failing to adhere to them again will result in disciplinary action. No further CAA action required.
2009-1264	29/11/2009 Los Angeles, USA	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1288	30/11/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1269	30/11/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 40ml, 1 x 100ml, 1 x 120ml, 2 x 90ml, 1 x 30ml of Perfumery products, UN1266, and a 250ml of Aerosol, flammable, UN1950, all part used. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2009-1285	30/11/2009 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1346	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1361	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1360	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1358	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1357	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

[illegible]

2009-1343	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1337	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1330	30/11/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1287	01/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 175ml of Aerosols, flammable , UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received from shipper advising that when shipping dangerous goods to their international customers the goods are normally shipped using DHL road service and are marked as required. In this instance company policy was not followed and the staff involved have been disciplined. Arrangements being made with DHL to review procedures and ensure training reaches all staff. No further CAA action necessary.
2009-1324	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1368	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1366	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1362	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1323	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1322	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1321	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1363	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1319	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1318	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1365	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1364	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1320	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1367	02/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2009-1286	03/12/2009 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4L of Environmentally hazardous substance, liquid, n.o.s., UN3082. Upon inspection, a MSDS was found with the consignment confirming the goods to be UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the product had been recently re-classified as UN3082 and old packaging had been used to send the consignment. To prevent further incidents occurring they would check all samples in stock to ensure transport labels reflect the current transport classification and update their procedures to reflect checks required for dangerous goods and implement an independent double check for dangerous goods products to ensure they comply with the regulations. No further CAA action required.</p>
2009-1523	03/12/2009 Heathrow	<p>Passenger error. During security screening, an item of checked baggage was found to contain a camping gas cylinder with potential residual gas (Receptacles, small, containing gas, UN2037). The baggage was a Passenger Handling Agent employed by the operator who was travelling under their concessions. The operator advised that the staff member had been suspended from duty pending a disciplinary hearing and would be retrained prior to returning to work (if applicable). No further CAA action necessary.</p>
2009-1292	03/12/2009 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment that was described on the air waybill as 'car auto parts' was found to contain 4 x 2.5L of Environmentally hazardous substance, liquid, n.o.s. (Bisphenol-A Epichlorohydrine resin), UN3082 and 4 x 25L of a Flammable liquid, corrosive, n.o.s (Methyl methacrylate, methacrylic acid), UN2924. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was referred to the CAA's Air Regulation Enforcement Department and during the investigation, the shipper explained that it was rare for them to ship any of their products by air and that they did not have any staff who had received dangerous goods training. They also advised that as a consequence of the incident, they would employ an external agent to inspect and quality check their documents and cargo labelling and that in the long term, would consider providing dangerous goods training to their staff in order to be able to keep matters in-house. The shipper was given a Formal Caution for three breaches of the Air Navigation (Dangerous Goods) Regulations.</p>
2009-1410	03/12/2009 Aberdeen	<p>Non-occurrence. Freight loaded, manifested as Box C/W Door Release Magnet. There was no indication that the magnetic field strength had been measured or that it had been assessed as suitable to ship as freight, without being classed as dangerous goods. Item was offloaded. Further information requested from the operator advised that the magnet was an electro magnetic magnet, therefore, no magnetism. The shipper has been advised that they should be more specific in the description of any such freight in the future. No further CAA action required.</p>
2009-1375	03/12/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1374	03/12/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1373	03/12/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1372	03/12/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2009-1371	03/12/2009	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2009-1370	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1312	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1369	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1314	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1317	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1316	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1315	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1313	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1311	03/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1305	04/12/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85g of Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1291	04/12/2009 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Adhesive (quantity unknown), 12 x 310ml of Adhesives, UN1133, 1 x 250ml (approx) of Paint, UN1263 and 1 x 200ml (approx) of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French Authority. As requested non-hazardous pieces released. Matter closed by French Authorities.
2009-1293	04/12/2009 East Midlands	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1383	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1385	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1380	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1384	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1382	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1381	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1376	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1377	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1378	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1379	04/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1295	06/12/2009 Heathrow	Loading error. Head loader advised that cargo bin was not secure and that a box was coming out of it. Upon further investigation it was found that the bin contained dangerous goods, 3 x Dangerous goods in machinery, UN3363 and 1.6Kg of Resin solution, UN1866. The four boxes were labelled with this way up labels, however two were loaded sideways, and two were upside down. Further to an investigation by the operator the build crew were interviewed and a record was placed on their personal files. They have also been revalidated on unit build requirements using the B and B best practice DVD. No further CAA action required.
2009-1297	07/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 cylinder of Hydrogen, compressed, UN1049. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2003-133. Letter sent to shipper. No further CAA action required.
2009-1296	07/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 250ml and 2 x 550ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1390	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1310	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1308	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1395	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1394	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1386	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1387	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1393	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1388	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1389	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1392	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1391	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1309	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1306	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1307	07/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1339	08/12/2009 Taif, KSA	Undeclared dangerous goods. During unloading a container of Paint, UN1263, Oxygen, compressed, UN1072 and Nitrogen, compressed, UN1066 were found to have been on board. Further to an investigation by the operator, it was established that the carriage of the Oxygen, compressed, UN1072 was an isolated incident that went back over one year with procedural changes being introduced to prevent further incidents occurring. The paint was placed in a sealed container by a person unaware that such substances are considered as dangerous goods as and there was no mention on the documentation that the consignment contained dangerous goods this was not picked up by the freight staff. Personnel have now been clearly instructed with the project that the shipment of any dangerous goods is strictly prohibited and are now sent by commercial airline in accordance with the regulations. All future shipments will be presented in unsealed containers where they will be examined against the manifest. No further CAA action required.
2009-1299	08/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further action required.
2009-1304	08/12/2009 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1442	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1415	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1412	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1413	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1416	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1443	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1447	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1444	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1445	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1446	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1414	08/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

		<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 200ml, 1 x 125ml, 1 x 100ml, and 3 x 75ml of Aerosols, flammable , UN1950 (all part used). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Response received from Isle of Man Authority advising that the company have been visited and they have advised that their customers are required to complete a declaration stating that no dangerous goods are contained in their consignment. This particular consignment had travelled to Manchester via road and sea.</p>
2009-1298	09/12/2009 Manchester	<p>No further CAA action necessary.</p> <p>Loading error. Upon arrival, it was discovered that three boxes of Dry ice, UN1845, had not been secured. Further to an investigation by the operator, a memo was issued to staff to ensure that restraints were sent with any loose loaded dry ice. The agent will receive retraining on both restraints and dangerous goods before dealing the operators aircraft. No further CAA action required.</p>
2009-1302	09/12/2009 Heathrow	
		<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 400ml of Aerosols, flammable, UN1950, 1 x 5L of Adhesives, UN1133 and 2 x 90g of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a Formal Caution.</p>
2009-1303	09/12/2009 East Midlands	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1431	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1420	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1448	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1422	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1423	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1424	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1425	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1426	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1427	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1428	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1418	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1430	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1419	09/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

[illegible]

2009-1435	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1464	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1465	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1466	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1467	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1472	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1471	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1470	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1469	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1462	11/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1473	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1474	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1475	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1476	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1477	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1478	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1438	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1439	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1440	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1441	14/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1399	15/12/2009 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 340g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2009-1396	15/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Nitrogen compressed, UN1066. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See also DGOR 2006-436. Further to an investigation by the Irish authorities the shipper and agent were sent a warning letter. In response, the shipper advised that the incident occurred because of human and procedural error. They have advised their staff that any consignments other than paperwork should be routed via their shipping channel. They have also developed specific procedures to address the shipment of dangerous goods which include specific roles and responsibilities for personnel. No further CAA action required.
2009-1397	15/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 11.88Kg of Compressed gas n.o.s. (Tetrafluoroethane, Nitrogen), UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1479	15/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1480	15/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1516	15/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1481	15/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1515	15/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1404	16/12/2009 Stansted	Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 60 x 500ml of undeclared Aerosols, UN1950. The boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2001-305, 2003-034 and 2007-069. Letter sent to shipper. Response received from shipper confirmed that additional procedures have been implemented in the sales department to check all products before distribution, to prevent reoccurrence. Appropriate response received from shipper, no further CAA action required.
2009-1402	16/12/2009 Heathrow	Passenger error. Party poppers discovered in passenger hand luggage. Item confiscated. Awaiting further details from operator. Operator unable to provide any further details in relation to passenger. No further CAA action possible.
2009-1398	16/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 2Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0009	16/12/2009 Amersfoot	Un/mis-labelled/marked dangerous goods. During security screening, a consignment was found to contain 7 x 1Kg of Alkaloids, solids, n.o.s. (colchicine), UN1544. The consignment had originated from the UK, and was offered for air transport by a Dutch shipper, however upon inspection it was discovered that UN Specification packaging had not been used and the UN number and Proper Shipping Name were not visible on the packagings. In addition the dangerous goods transport document had not been completed correctly. The Dutch shipper had only changed the shipper and consignee details and issued a new dangerous goods transport document, therefore it appeared that the original shipper had not prepared the consignment in full compliance of the Regulations. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a Formal Caution.
2009-1482	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1521	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1520	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1519	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1483	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1484	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1485	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1486	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1487	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1517	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1518	16/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1401	17/12/2009 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 384 x 125ml of Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a simple caution. No further CAA action required.
2009-1488	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1489	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1490	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1491	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1492	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2009-1493	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1495	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1494	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1496	17/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1403	18/12/2009 Heathrow	Undeclared dangerous goods. During security screening, 4 fibreboard boxes were found to contain 16 x 250ml of undeclared Aerosols, flammable, UN1950. The boxes were not marked or labelled as containing dangerous goods and were not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. No further CAA action required.
2009-1499	18/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1498	18/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1405	21/12/2009 East Midlands	Undeclared dangerous goods. During security screening, four UN specification fibreboard boxes were found to contain 16 x 2.5L of Isopropanol, UN1219. The boxes bore a Class 3 hazard warning label and were marked with the proper shipping name. The consignment was accompanied by a non-standard dangerous goods transport document which did not contain all of the required information. No further CAA action required.
2009-1503	21/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1501	21/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1500	21/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1502	21/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1505	22/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1507	22/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1506	22/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1504	22/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1406	23/12/2009 Edinburgh	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 400ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2009-1529	23/12/2009 Berlin, Germany	Loading Error. On arrival in Dusseldorf a consignment of 32 plastic Jerricans containing UN1169 and UN3082 were found to be insecurely loaded, they were laying in the bulk hold and at least 8 - 10 of these cans were leaking due to mishandling. The load crew had reported a strong smell. After the incident the consignment was off loaded, covered and stored outside the cargo center as engineering staff cleaned the hold. No further CAA action possible

2009-1510	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1509	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1511	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1512	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1513	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1514	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2009-1508	23/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2009-1407	24/12/2009 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a range of dangerous goods consisting of classes 3, 4.1, 5.1, 6.1, 8, 9, sub risks 3, 6.1 and 8. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement Department, it was considered to be not in the public interest to prosecute the shipper. No further CAA action required.
2009-1411	28/12/2009 Heathrow	Damaged dangerous goods leading to leakage. During unloading, UN specification steel drums were found to contain 40 x 39L of Organophosphorus pesticide, liquid, toxic, UN3018, which were found to be damaged and had leaked. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. Referred to Indian authorities for further investigation. No further CAA action required.
2010-0056	29/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0037	29/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0038	29/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0039	29/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0040	29/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0065	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0061	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0062	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0063	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0064	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0057	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0058	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0060	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0059	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0066	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0067	30/12/2009	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0003	31/12/2009 Heathrow	Loading error. Upon arrival it was discovered that a large electric wheelchair, as well as other dangerous goods had not been secured correctly or tied down within the hold. Referred to the Brazilian authorities for investigation. An investigation by the operator advised that staff stated that they had run out of time and had no ropes available to tie the wheelchair down and that the other dangerous goods had been stowed correctly. All the staff are up to date on training. However, they were reminded that procedures must be followed and that they must perform ramp activities securely and safely with no rush. It was agreed that spare ropes would be available. No further CAA action required.
2010-0002	31/12/2009 Heathrow	Loading error. Upon arrival, it was discovered that five pieces of dangerous goods 3 x Toxic solid, organic, n.o.s., UN2811 and 2 x Dry ice, UN1845 had not been tied down or secured correctly. Referred to the Indian authorities for investigation. Operator reported that the incident was caused by a judgemental error on the ramp, the concept of volumetrically full was not fully understood. All staff were up to date with their dangerous goods training. To prevent recurrence cargo staff have been asked to become more proactive in advising ramp staff of dangerous goods. The ground handling agent has been advised of this incident and a read and sign was completed by all ramp duty officers. A meeting has also been held with the Directorate General of Civil Aviation. No further CAA action required.
2010-0048	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0045	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0041	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0070	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0069	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0042	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0068	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0043	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0047	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0046	04/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0050	05/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0049	05/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0072	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0055	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0071	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0054	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0073	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0053	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0052	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0051	06/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0007	07/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 4Kg of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response the shipper confirmed that they will be seeking clarification from their freight forwarder regarding transport of dangerous goods, and will no longer be ship dangerous goods from the UK mainland. No further CAA action required.
2010-0001	07/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a flyer pouch was found to contain 5 x 400ml of undeclared Aerosols, flammable, UN1950 and 2 x 15ml of undeclared Paint related material, UN1263. The pouch contained one inner box, which was marked with UN1950 in an ADR diamond. The outer pouch was marked with UN1950 and UN1263 in an ADR diamond but the consignment was not accompanied by a dangerous goods transport document. See also 2009-0056 and 2008-679. Advised by shipper that this was again an error on the part of the courier company, as the consignment was marked and labelled for road/sea transport, in addition the shipper had provided the courier company with a dangerous goods transport document for sea transport. Letter sent to courier company. In response, the courier company advised that they have contacted the General Manager responsible for the company involved to ensure a further incident does not occur and that all depot staff are fully briefed on the incident. The courier company have also advised that they only allow four of their customers the ability to send consignments by air and that this does not include this particular shipper. All staff have been fully briefed on this issue and are aware that disciplinary action will be taken if the instructions are not

2010-0004	08/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a large quantity of smoke detectors which should have been classified as Radioactive material, excepted package - articles, UN2911. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation carried out by Hong Kong authorities found that although the shipper had received a license to ship the smoke detectors, they were unaware that there were additional dangerous goods requirements that needed to be met. The Hong Kong authorities reminded the shipper of the requirement to declare dangerous goods appropriately.
2010-0016	08/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 8g of Environmentally hazardous substance, solid, n.o.s. (Zinc sulphate 7-hydrate) and 1 x 7.5g of Environmentally hazardous substance, solid, n.o.s. (Copper (II) sulphate 5-hydrate), UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. In response, the company provided evidence that their customer had signed a statement that the consignment did not contain dangerous goods. The company also provided an information sheet concerning dangerous goods that they said is provided to their customers. In addition, the freight forwarder advised that they would be providing dangerous goods training to their staff. No further CAA action necessary.
2010-0019	08/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to agent. In response, the agent advised that they are aware of the regulations and advise their clients on their website about dangerous goods. They also advised that they send their consignment as unknown, so they would be x-rayed by the operator. Further information sent to agent. No further CAA action required.
2010-0094	08/01/2010 Edinburgh	Undeclared dangerous goods. Shipment declared as 'vacutainer - not restricted' remained uncollected by consignee, upon closer inspection of the document attached to the air waybill it was suspected that the consignment contained Biological substance, Category B, UN3373. Referred to Lithuania Authorities for investigation. No further CAA action required.
2010-0006	08/01/2010 Aberdeen	Non-dangerous goods incorrectly labelled. Upon unloading of the helicopter, a UN specification drum was noticed to be marked and labelled as containing flammable liquid and also bore a Cargo Aircraft Only handling label. However, no NOTOC had been raised for the flight and dangerous goods was not indicated on the manifest. Further investigation found that the drum only contained mud samples and did not contain dangerous goods, but that the inappropriate dangerous goods markings and labelling had not been removed. Furthermore, those handling the drum prior to flight and loading the helicopter failed to notice the markings and labelling in order to prevent it from being loaded. It was confirmed that those involved had received dangerous goods training prior to the incident. As a result of the incident, the applicable personnel were briefed on the incident and the need to remove inappropriate labelling. A formal 'Memo' was also issued to staff advising the importance of the correct manifesting and labelling of aircraft freight. All staff have had to sign that they have read and understood the contents of the memo. No further CAA action required.

2010-0034	11/01/2010 Heathrow	Documentation error. During freight checks, it was found that one piece of cargo (8L of Paint related material, UN1263,) that was documented to be flown on passenger aircraft, was cargo aircraft only. The air waybill did not state cargo aircraft only in the specified field. The freight had previously travelled via road and freighter. Further information requested from the operator advised that staff had been interviewed and reminded of the seriousness of handling all dangerous goods especially cargo aircraft only to ensure that they are not flown on passenger aircraft. The incident was not reported to the FAA as the error was in the booking and not in the shipment. No further CAA action required.
2010-0099	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0078	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0077	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0102	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0076	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0075	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0074	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0101	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0098	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0100	11/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0008	12/01/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-0840. Letter sent to shipper. In response the shipper confirmed that it was the same employee who had been involved in both incidents. As a solution, the employee has been advised to source products in Ireland for future consignments. The shipper has circulated information on sending goods by air to all relevant staff. Staff have been informed that future occurrence will result in disciplinary action. A subsequent letter confirmed that no goods would be forwarded for air transport. No further CAA action required,
2010-0010	12/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 690ml of Trichloroethylene, UN1710 and 3 x 40g of Dichloromethane, UN1593. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Portuguese authorities for investigation but no response received. No further CAA action possible.
2010-0103	12/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0104	12/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0079	12/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0080	12/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0105	12/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0416	13/01/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0011	13/01/2010 Heathrow	Leakage of dangerous goods from incorrectly packed consignment. During flight build on a transiting flight a leakage was discovered emanating from fibreboard boxes declared as containing Environmentally hazardous substance, liquid, n.o.s., (Agathosma betulina), UN3082. Further inspection found that each box contained a 10L aluminium inner packaging, but since they were too tall for the outer packaging, they had been laid down inside the boxes to fit and therefore were not in accordance with the orientation markings. A leakage had occurred from the caps of several containers and had soaked through the outer packaging. Further to an investigation by the South African authorities they advised that they had received details of corrective measures from the shipper to ensure that further incidents of this nature would not occur again. See also 2010-0144. No further CAA action required.
2010-0107	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0106	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0087	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0081	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0086	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0085	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0084	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0083	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0082	13/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0012	14/01/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2010-0013	14/01/2010 Heathrow	<p>Loading error. Upon arrival it was discovered that a consignment containing Dry ice, UN1845, had not been secured correctly within the hold. Further to an investigation by the operator the staff responsible for the incident were interviewed and reminded that Safety and Security of the aircraft should not be compromised. The staff were reissued the 'Read and Sign' for loaders and the incident has been noted on their personal files. No further CAA action required.</p>
2010-0030	14/01/2010 Heathrow	<p>Loading error. During unloading, a consignment containing Dry ice, UN1845 was found unsecured in the hold. Further to an investigation by the operator the staff were interviewed and reminded that Safety and Security of their aircraft should not be compromised. The were asked to generate 'read and sign' for loaders and qualified team. The incident has been put on the staffs local files. No further CAA action required.</p>
2010-0014	14/01/2010 Gatwick	<p>Loading error. During unloading it was discovered that an electric wheelchair was switched on. The LED type display that indicates how much power is remaining in the battery was illuminated, on pushing the lever forward the wheelchair began moving. Following an investigation by the Operator, the Service Delivery Manager in Orlando has spoken to both the loading supervisor and ramp manager and have been reminded that staff accepting electric wheelchairs must confirm with the passenger that they are switched off and protected from inadvertant operation. Gate staff have been briefed. Operator has been sent FODCOM 45/2008 to highlight this further to the Service Delivery Manager. No further CAA action required.</p>
2010-0088	14/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0089	14/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0090	14/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0109	14/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0108	14/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0015	15/01/2010 Birmingham	<p>Damage - general. During loading, a canister containing 16Kg of Liquid nitrogen, UN1977, was damaged, resulting in an injury to a freight loading agent, and the release of some of the contents. An airport medic and ambulance attended and the freight loading agent was taken to hospital for treatment. Further information requested from the reporter advised that they were unable to obtain a full investigation report because the handling agent responsible for the damage are no longer the ramp handling agent. No further CAA action possible.</p>
2010-0091	15/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0092	15/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required. Goods sent out by a logitics company that should be aware of restrictions.</p>
2010-0113	15/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2010-0112	15/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0111	15/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0110	15/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required. Telephone call from shipper - did not realise they would be sent via air within UK, will now stop sending any Aerosols via Royal Mail.
2010-0020	16/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 500ml of undeclared Alcoholic beverages, UN3065 and a bottle of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2010-0144	16/01/2010 Heathrow	Leakage of dangerous goods from incorrectly packed consignment. During flight build on a transiting flight, a leakage was discovered emanating from fibreboard boxes declared as containing Environmentally hazardous substance, liquid, n.o.s., (Agathosma betulina), UN3082. Further inspection found that each box contained a 10L aluminium inner packaging, but since they were too tall for the outer packaging, they had been laid down inside the boxes in order to fit. There was inadequate absorbent material used and therefore the aluminium inners were not in accordance with the orientation markings. A leakage had occurred from the caps of several containers and had soaked through the outer packaging. Further to an investigation by the South African authorities for a similar incident - 2010-0011 - they advised that they had received details of corrective measures from the agent concerned to ensure that further incidents of this nature would not occur again. No further CAA action required.
2010-0017	16/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x lighter, UN1057, 2 x canisters of Flammable liquid, n.o.s., UN1993, 1 x Aerosol, flammable, UN1950, 2 x 100ml and 2 x unknown size of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. In response, the company provided evidence that their customer had signed a statement that the consignment did not contain dangerous goods. The company also provided an information sheet concerning dangerous goods that they said is provided to their customers. In addition, the freight forwarder advised that they would be providing dangerous goods training to their staff. No further CAA action necessary.
2010-0033	17/01/2010 Heathrow	NOTOC error. During pre-departure cargo check a package labelled as containing Lithium ion batteries was discovered. On checking the NOTOC there was no reference to this consignment. The pallet was offloaded and a new load sheet was prepared. Following an investigation by the Operator, it was confirmed that the consignment met Section II requirements of packing instruction 965 and was declared on the Air waybill. No further CAA action required.
2010-0018	18/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0021	18/01/2010 Bergamo	<p>Passenger error. Upon arrival it was discovered that a fluid, identified as Corrosive liquid, toxic, n.o.s, UN2922, had leaked within a passengers luggage and into the aircraft hold. On inspection 6 x 1L bottles were recovered along with cables, tools and a power supply. The Fire Service attended, and the crew were evacuated from the aircraft. The passenger was contacted, and confirmation of the contents of the bottles was obtained from his company. The goods were requested to be detained but were disposed by the local authorities. The passenger details have not been established as the flight booking was made through the internet by a third party, therefore no further CAA action possible.</p>
2010-0024	19/01/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper advised that they have strict procedures in place for shipping hazardous goods, and use a specific company to package, label and document and consignments. The shipper explained that on this occasion a member of staff failed to follow the procedures and will be subject to disciplinary proceedings. No further CAA action required.</p>
2010-0171	19/01/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0093. Letter sent to shipper. In response, the shipper advised that all their consignments would now be transported by road. No further CAA action required.</p>
2010-0022	19/01/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2010-0025	19/01/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L, 2 x 2.5L and 4 x 5L of Isopropanol, UN1219. The packages were marked with Class 3 hazard diamond labels; UN1219; proper shipping name; shipper and consignee addresses and the net quantity in each box. Attached to the top of one package was a road transport dangerous goods note. See DGOR 2009-1405. The shipper was contacted and advised that they should amend their procedures to ensure that their consignments do not to travel by air. No further CAA action required.</p>
2010-0115	19/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0116	19/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0114	19/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0023	20/01/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml Aerosol, flammable, UN1950, 1 x 20g Aviation regulated liquid, n.o.s. (Cyanoacrylate ester), UN3334, AND 1 x 59ml Ethyl alcohol, UN1170. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2010-0938	20/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml Aerosols, flammable, UN1950. The aerosols were marked with hazard labels but the outer box and plastic covering were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Dutch authorities are investigating. No further CAA action required.
2010-0130	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0117	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0118	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0119	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0120	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0128	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0131	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0129	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0121	20/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0026	21/01/2010 Reykjavik, Iceland	Undeclared dangerous goods. A consignment found to contain seatbelt pretensioner, travelled to Iceland and during courier process in Iceland the package exploded. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. Icelandic Authorities were informed. Further to an investigation by the CAA Air Regulation Enforcement department, the shipper received a warning letter. No further CAA action required.
2010-0028	21/01/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 700ml of Aerosols, flammable, UN1950, and 12 x 1L of Flammable liquid, n.o.s. (Hydrogen treated Naptha-N-butyl), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the CAA Air Regulation Enforcement department, the freight forwarder received a Formal Caution.
2010-0027	21/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0122	21/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0124	21/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0123	21/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0143	Tenerife, Canary 22/01/2010 Islands	<p>Loading error leading to spillage. During unloading, a consignment was found leaking what appeared to be oil and had leaked over several items of passenger luggage and on the hold floor. The oil was believed to be gear box oil. The operator contacted the shipper for further information who advised that the crate had contained car parts, including a gear box that contained non dangerous transmission oil. They also stated that the contents would only had leaked from the consignment if the crate had been turned upside down, it was noted that the crate did not bear any orientation labels. Further investigation by the operator indicated that upon loading and tying down of the consignment there was no visual sign of any damage or leakage from the consignment. It would appeared that the consignment had been turned upside down, causing it to leak during transit, it was also possible that the filler cap had not been secured inside the package. The shipper was contacted to ensure that orientation labels were placed on future consignments to prevent further incidents occurring. No further CAA action required.</p>
2010-0029	22/01/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 cylinder of Compressed gas, oxidising, n.o.s., UN3156. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0032	22/01/2010 Birmingham	<p>Dangerous goods leakage. When handling a consignment of Environmentally hazardous substance, liquid, n.o.s. (xanthogen polysulphide), UN3082, it was discovered that a plastic drum was leaking from the base. Approximately 300ml had leaked onto the surrounding floor and shrink wrap. The material safety data sheets were referred to and the drum was isolated from further handling, and the leaked liquid was soaked up with absorbent material. It was suspected that the damage was caused by a nail protruding through the pallet. The shipper made arrangements for a replacement, and removed the damaged drum. Appropriate action by shipper and handling agent - no further CAA action necessary.</p>
2010-0126	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0127	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0133	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0125	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0135	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0134	22/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0141	25/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0140	25/01/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2010-0314	26/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. The Italian authorities performed an inspection of the agent's facility and found no major findings. The agent's procedures for the management of dangerous goods were found to be in compliance. However, the agent is reviewing their procedures for the acceptance of dangerous goods to prevent further incidents occurring. No further CAA action required.
2010-0035	26/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0139	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0136	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0278	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0238	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0237	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0236	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0137	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0239	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0276	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0277	26/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0036	27/01/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 454ml and 1 x 500ml of Aerosols, flammable, UN1950, 8 x 225ml of Triethylenetetramine, UN2259, and 4 x 3.4Kg of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because the staff member responsible for packing the consignment was recently trained. To prevent further incidents occurring the staff member will undergo re-training and the shippers training programme for all staff will be looked into again. No further CAA action required.

2010-0044	27/01/2010 Colnbrook	Shipper error. Upon receipt part of a large consignment was found damaged, on checking the balance it was discovered that there was no absorbent material within the packaging. Shipper was contacted who advised that the absorbent material was not required, and forwarded the VCA certificate. Further advice was sought from the VCA who confirmed that the approval for this packaging is in suspension, and has not been authorised for production since 2007, and that the goods were mis-packed. Interim warning letter sent to shipper. Further to an investigation by the CAA Air Regulation Enforcement Department, the shipper was sent a warning letter. No further CAA action required.
2010-0275	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0274	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0235	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0273	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0234	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0233	27/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0151	28/01/2010 Manchester	Passenger error leading to operator error. During check-in, a passenger queried whether they were permitted to carry disposable Lighters, UN1057, in hold luggage - the check-in agent advised that this was acceptable. However, the passenger was still unsure and checked with cabin crew, who after referring, the issue to the Captain, was advised of the correct procedure. The aircraft was unloaded and the passenger's bag located, so that the lighter could be removed. The check-in agent was interviewed by a team manager and the supervisor on shift and they ensured the agent fully understood the error. The incident has been logged onto the check-in agents personal file for future reference. Appropriate action taken by operator, therefore, no further CAA action required.
2010-0270	28/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0271	28/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0272	28/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0232	28/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0231	28/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0093	29/01/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2009-0646 and 2010-0171. Letter sent to shipper. In response, the shipper advised that all their consignments would now be transported by road. No further CAA action required.

2010-0095	29/01/2010 Heathrow	<p>Undeclared dangerous goods. During freight checks, a consignment was found to contain various items considered to be dangerous goods. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Indian Authorities. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Battery fluid, acid, UN2796. The box was marked as containing UN2796, but had no other dangerous goods markings or labelling. Upon inspection it was found that the consignment note stated that the consignment did not contain dangerous goods. No dangerous goods transport document accompanied the consignment. Letter sent to shipper. No further CAA action required.</p>
2010-0142	29/01/2010 Heathrow	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0227	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0229	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0230	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0138	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0268	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0269	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0228	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0226	29/01/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0148	31/01/2010 Nairobi	<p>Undeclared dangerous goods. Upon arrival there was evidence of fuel leaking from generators (Dangerous goods in machinery, UN3363), following further inspection it was noted that there were batteries attached. Some fuel remained within the generators and the ignition keys were still in place. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The operator and handling agent are carrying out internal investigations . Results of their investigation received. Freight forwarder visited. Letter sent to freight forwarders and shipper requesting information. Response received from one freight forwarder advising that they will now be training their staff and that their customers are required to sign a declaration stating that the consignment does not contain dangerous goods. Response received from additional freight forwarder advising that they will be training their staff and are putting a process in place to ensure recurrent training. Warning letter sent from Manager of the Dangerous Goods Office to the shipper, therefore, no further CAA action required.</p>

2010-0096	01/02/2010 Heathrow	Suspected undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 25ml of undeclared Corrosive liquid, acidic, inorganic, n.o.s., (potassium dichromate perchloric acid), UN3264. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Investigation by the Netherlands authorities advised that they visited the shipper and found that the fluid involved contained only 1% of the potassium dichromate (Corrosive liquid, acidic, inorganic, n.o.s.) with 99% water. Because the shipper was unsure how to classify the product, the shipper marked the product as "potassium dichromate". The shipper was seeking advice from a laboratory regarding the proper classification of the substance, albeit unlikely to be classified as dangerous goods. No further CAA action required.
2010-0224	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0222	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0225	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0221	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0220	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0223	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0267	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0265	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0266	01/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2011-0041	02/02/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 bottles of bleach and 1 aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. In response the freight forwarder has developed written information to their customers and will in future ask them to sign a declaration confirming that there are no items of dangerous goods within their consignments. No further CAA action required.
2010-0264	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0263	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0262	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0215	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0261	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2010-0219	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0218	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0217	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0260	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0216	02/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0146	03/02/2010 Heathrow	<p>Loading error. During freight checks, 4 cargo items of Dry ice, UN1845 was found unsecured in the hold. Items were loose in the hold, and the hold was not sufficiently full to warrant them not being tied down. Further information from the operator advised the loading supervisor did not notice that the dangerous goods were unsecured, therefore, no action was taken. The loading supervisor was interviewed and explained the importance of the transit load checks to avoid incidents. The issue was also highlighted to all the ramp supervisors by rebriefing them about the operators standards and procedures for loading and unloading aircraft. Further information requested from operator. Appropriate action taken by operator therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 610ml of Receptacles, small, containing gas, UN2037 and 13 x 400ml of Aerosols, flammable, UN1950. The box containing the aerosols was labelled as 'UN1950, Aerosols' but the other box was not marked or labelled as containing dangerous goods. No dangerous goods transport document accompanied the consignment. Letter sent to shipper. No further CAA action required.</p>
2010-0097	03/02/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 4L, 6 x 500ml and 6 x 275ml of Ethanol solution, UN1170. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0145	03/02/2010 Birmingham	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0210	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0257	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0258	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0214	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0213	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0211	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0209	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0208	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0207	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0259	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0212	03/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0150	04/02/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 60g canisters of undeclared Carbon dioxide, compressed, UN1013. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0147	04/02/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml, 1 x 200ml (part used), 1 x 400ml (part used) of Aerosols, flammable, UN1950 and 1 x 5L (part used), 1 x 1L tins of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0256	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0253	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0254	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0255	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0206	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0205	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0204	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0203	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0202	04/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0149	05/02/2010 Heathrow	Undeclared dangerous goods. During security screening, fibreboard boxes were found to contain 14 x 450ml and 26 x 350ml, of undeclared Aerosols, flammable, UN1950 and 4 x 1Kg and 8 x 450g of undeclared Oxidising solid, n.o.s., UN1479 and 12 x 1L and 6 x 1L of undeclared Oxidising liquid, n.o.s., UN3139. The outer fibreboard boxes were not marked or labelled as dangerous goods but some of the inner boxes were marked with UN1950 and UN1987 in a black diamond and an inner box was marked with a 2.1 label. The consignment was not accompanied by a dangerous goods transport document. Information passed to Italian Authorities for investigation. The CAA has also written to the shipper. Italian investigation complete and appropriate response received from shipper. No further CAA action required.
2010-0200	05/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0201	05/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0252	05/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0358	07/02/2010 East Midlands	Undeclared dangerous goods. A consignment delivered to the consignee for servicing and re-calibration was found to contain undeclared Radioactive material, Type A package, special form, UN3332. The consignment had not been marked or labelled and was not accompanied by a dangerous goods transport document. The consignment was found that it had been incorrectly declared when the copy import documents from the importer were requested. The consignment was transported back to its origin but complied with the dangerous goods requirements. Referred to the Nigerian authorities for investigation. No further CAA action required. Dangerous goods leakage. Upon arrival, a consignment of 25L of Paint, UN1263, was found leaking. The consignment was marked and labelled as dangerous goods and accompanied by a dangerous goods transport document. An audit conducted of the shipper established the goods were dispatched in the same condition as received, i.e. they had not filled and closed the drum. It transpired that the shipper's supplier had damaged a drum of paint and sought a replacement empty drum from the paint manufacturer. Once received they decanted the contents of the damaged drum into the new drum which was sent by road to the shipper. The test certificate for the UN Specification drum shipped stipulated the use of specific closures tightened to a specific torque measurement. It is understood that the shipper's supplier did not hold the package test certificate at the time of closing the new drum. It is probable, therefore, that the leak that occurred in-flight was caused by over or under tightening of the closure resulting in the paint venting from the drum due to the pressure differential during flight. Letter sent to the shipper's supplier informing them of their responsibilities under the ICAO Technical Instructions, ADR and IMDG Code. No further CAA action necessary.
2010-0159	08/02/2010 Sydney, Australia	Undeclared dangerous goods. During security screening, a fibreboard box containing 2 inner boxes was found to contain 2 x 500ml and 1 x 1000ml bottles of undeclared Printing ink, UN1210 and 2 x 500ml bottles of undeclared Flammable liquid, UN1993. The inner boxes were marked with UN1210 and flammable label and the 1000ml bottle was marked with UN1210 but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who confirmed that prior to the incident, their employees had not been provided with any dangerous goods training, but that this would be provided shortly. No further CAA action required.
2010-0153	08/02/2010 Manchester	Undeclared dangerous goods. Upon arrival, during freight checks 2 fibreboard boxes or a four piece consignment were noticed to smell of fuel. Further investigation found that 2 of the boxes contained petrol powered lawnmowers (Engines, internal combustion) UN3166 and the other 2 boxes contained 2 battery powered lawn-mowers one of which was classified as Lithium ion batteries contained in equipment (UN3481). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Hong Kong authorities they advised that the handling agent and security staff required further dangerous goods training. The shipper was referred to another organisation in Hong Kong for possible further investigation. No further CAA action required.
2010-0154	08/02/2010 Heathrow	Loading error. During freight checks, a consignment of Dry ice, UN1845 was found unsecured in the hold. Further information requested from operator advised that a general reminder to all staff has been issued. The head loader on the flight must receive a brief before continuing with his role. No further CAA action required.
2010-0152	08/02/2010 Heathrow	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0194	08/02/2010	

2010-0195	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0197	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0192	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0199	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0240	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0193	08/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0155	09/02/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 20 x 380ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-354. Letter sent to shipper. Response from shipper advising that they had ordered the goods on behalf of a colleague based in a company in Singapore and that it was the company in Singapore who had the account with the courier company. Shipper also advised that they have no knowledge of the transport of dangerous goods, but that following the incident they will seek guidance from a knowledgeable person regarding products and then refer to the Regulations prior to transportation. No further CAA action required.
2010-0156	09/02/2010 Birmingham	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a steel drum containing 751ml of undeclared Paint. The steel drum was not marked or labelled. The outer box was marked with 'UN1263 and Peinture' in a black and white diamond but there were no other dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible.
2010-0168	09/02/2010 Benbecula	Undeclared dangerous goods. During security screening, a consignment was found to contain a 5L tin of undeclared Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information requested from who responded advising that their agent performed all their security checks. The agent has briefed their staff working on the scanning machines to be more vigilant, they are also continuing to monitor the procedure to prevent further incidents occurring. Letter sent to shipper. No further CAA action required.
2010-0190	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0191	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0188	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0241	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2010-0242	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0243	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0189	09/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0160	10/02/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain undeclared Aerosols, UN1950 and undeclared Acetone, UN1090 (nail polish remover). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent. No further CAA action possible.
2010-0187	10/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0251	10/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0184	10/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0186	10/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0307	11/02/2010 Stansted	<p>Loading error leading to NOTOC error. During freight checks, 2 pallets of dangerous goods were loaded, which were not included on the NOTOC. Another NOTOC was issued. Further information from the operator advised that the normal process wasn't followed, which resulted in the NOTOC not being emailed to the location. Upon arrival of the flight the error was noticed and the discrepancy between the two NOTOCs were noticed and new NOTOC was immediately prepared. The operator understand that the process partly failed but because they have a catch-net in place the error was rectified. The procedures have been reviewed and additional safeguards have been put into place. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 2Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0157	11/02/2010 Liverpool	
2010-0161	11/02/2010 Heathrow	<p>NOTOC error. During freight checks, a consignment was found to contain Toxic solid, organic, n.o.s., UN2811. The consignment had been loaded onto the aircraft, however no dangerous goods paperwork accompanied the consignment, in addition they were not shown on the NOTOC. Further information from the operator advised that the incident appeared to be an error on part of the flight planning staff. The report states that dangerous goods (toxic) and AVI (an animal) were due to be loaded in the same hold. The load control agent identified this and took the dangerous goods off the flight and therefore were not shown on the NOTOC. The cargo agent was unaware of this and sent the dangerous goods to the aircraft for loading, this meant that due to the lack of a NOTOC the dangerous goods were off loaded. This incident occurred due to flight planners failure to identify that this particular items of dangerous goods could not be loaded with an AVI. Flight planning staff should have been aware of this; they have been reminded in future to check the cargo consignment compatibility prior to closing the flight. No further CAA action required.</p>

2010-0158	11/02/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 220ml plastic container of Sodium hydroxide solution, UN1824. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper.
2010-0249	11/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0250	11/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0183	11/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0182	11/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0175	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0247	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0246	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0181	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0176	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0180	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0179	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0178	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0177	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0248	12/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0162	13/02/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 300ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that the incident occurred because a new member of staff had not complied to their regulations. The shipper explained the importance of following procedures to their staff to prevent further incidents occurring. They also contacted their freight agent, who surveyed the products the shipper dispatched and have authorised them as a 'limited quantity hazardous goods' customer. No further CAA action required.
2010-0166	14/02/2010 Boston, USA	Passenger error. Upon arrival, a large can of lighter fluid (Flammable liquid, n.o.s., UN1993) was removed from a passenger's baggage. Referred to the Romanian authorities for investigation. No further CAA action required.

2010-0165	15/02/2010 Heathrow	Undeclared dangerous goods leading to Cargo Aircraft Only dangerous goods being carried on a passenger aircraft. During flight build, a large steel drum was found to have borne a 'Cargo Aircraft Only' label and a faded 'Dangerous when wet' hazard label. The drum was also labelled to contain 0.009 Kg of UN1407; Caesium. It transpired that the substance was contained within apparatus, however, as Division 4.3 Packing Group I is not permitted by Packing Instruction 916 the item could not be classified as dangerous goods in apparatus UN3363. Caesium is forbidden for carriage on passenger aircraft. Incident referred to Norwegian authorities for further investigation. Norwegian authorities advised that they would take appropriate action. No further CAA action required.
2010-0173	15/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0244	15/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0174	15/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0245	15/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0305	16/02/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 150g undeclared Aerosols, flammable; UN1950. Referred to South African authorities. No further CAA action possible.
2010-0300	16/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0299	16/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0170	17/02/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an undeclared 600ml Aerosol, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0163	17/02/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of undeclared Aerosols, flammable, UN1950. The aerosols were all marked as extremely flammable and irritant. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0415, 2007-505 and 2004-194. Letter sent to shipper. In response, the shipper advised that their procedures failed, therefore, they reinforced their procedures to all parties to prevent further incidents occurring. No further CAA action required.
2010-0297	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0281	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0296	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0295	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0283	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2010-0282	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0185	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0298	17/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0167	18/02/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 150ml, 4 x 50ml, 2 x 90ml, a 250ml and a 275ml of undeclared Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent. Response received advising that some staff were trained to gain IATA Cargo Agent accreditation. Further letter sent to agent advising them of requirements for other staff to be trained. In response, agent is a small company and all air freight enquiries are processed by the trained staff only and therefore no other staff required to be trained. The agent has included further dangerous goods information on their website, updated their customer declaration form and are in the process of adding pictorial images of everyday items classed as dangerous goods. No further CAA action required.
2010-0169	18/02/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Infectious substance, affecting animals, UN2900. A member of staff from Animal Health wrote an email to the agent about details of the contents of the consignment, which detailed that the consignment 'contained diagnostic samples for African Horse Sickness and Foot and Mouth Disease Virus. The samples are potential infectious. Both boxes in the consignment must be treated as UN2900 category A.' However, although the email referred to two boxes only one box was consigned to the agent. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0294	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0280	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0279	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0293	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0290	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0292	18/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0303	19/02/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0172	19/02/2010 Heathrow	Undeclared dangerous goods. During security screening of a consignment in transit, a non-UN specification fibreboard box was found to contain 3 metal jerricans, each bearing a flammable liquid label, suspected to contain Paint related material, UN1263. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Czech Republic authorities, the shipper was fined. No further CAA action required.
2010-0284	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0288	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0287	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0301	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0286	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0285	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0289	19/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0304	22/02/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0409	22/02/2010 Heathrow	Incorrectly prepared lithium batteries. During freight checks, courier bags were noticed to bear lithium battery handling labels. However, some of the labels were partially obscured by other labelling and the air waybill did not contain the required wording regarding lithium batteries. The consignment was returned to the freight forwarder. No further CAA action required.
2010-0302	22/02/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment a courier bag was found to contain undeclared dangerous goods. The consignment was not marked or labelled as containing dangerous goods and no shipper declaration accompanied the consignment. Letter sent to shipper. No further CAA action required.
2010-0331	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0319	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0320	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0321	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0322	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0323	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0330	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0348	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0347	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0344	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0335	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0332	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0333	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0342	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0341	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0340	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0334	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0318	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0339	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0343	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0338	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0337	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0336	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0346	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0345	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0291	22/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0309	23/02/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain an undeclared 2Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0308	23/02/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 80ml, a 50ml and a 15ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0329	23/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0196	23/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0328	23/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0317	24/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0327	24/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0324	24/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0325	24/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0326	24/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0310	25/02/2010 Heathrow	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a flow meter. The flow meter states that it still may contain some flammable calibration fluid, (Hydrocarbons, liquid, n.o.s., UN3295). A flammable label was printed on the tag attached to the flow meter. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for further investigation. No further CAA action required.
2010-0316	25/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0315	25/02/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0418	27/02/2010 Tenerife, Canary Islands	Loading error. During unloading, an electric wheelchair was found unsecured in the hold. A dry cell battery was still attached but had been disconnected and a dry battery was found loose at the side of the wheelchair, the items were free to move around with the other baggage in the hold. Further information requested from operator. In response, handling agent no longer exist but operator has advised new agent of this issue and have re-iterated information on securing holds within their monthly news letters. No further CAA action required.
2010-0356	28/02/2010 East Midlands	Passenger error. During check-in, a passenger wanted to check a gun cleaner and lubricant (Aerosol, flammable, UN1950) into the hold. The aerosol was marked extremely flammable and was removed from the passenger. Appropriate operator action taken, therefore, no further CAA action required.
2010-0312	01/03/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 54 x 175g canisters of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA authorities for investigation.

2010-0311	01/03/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 142ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the Maltese authorities, the freight forwarder has advised that they have imposed frequent audits on the shipper's exported shipments and have advised the shipper to amend their procedures to prevent re-occurrence. No further CAA action required.
2010-0389	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0390	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0391	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0380	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0379	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0378	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0387	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0384	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0382	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0385	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0383	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0392	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0386	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0388	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0381	01/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0306	02/03/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 600ml and 4 x 300ml Aerosols, flammable, UN1950, and 5 x 10L of Corrosive Liquid, Basic, Inorganic, n.o.s., UN3266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation.
2010-0313	02/03/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0377	02/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0376	02/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0375	02/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0374	02/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0349	03/03/2010 Manchester	Undeclared dangerous goods. During security screening, 6 crates were each found to contain a Battery, wet, filled with acid, UN2974, a Fire extinguisher, UN1044 and a tank, which was believed to contain petrol, UN1203. The crates were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letters sent to shipper and freight agent. In response, the shipper advised that they would normally send the consignment by sea. However, because of urgency the consignment was sent by air but the packing specification for sea freight was used and certain internal procedures were not followed. To prevent further incidents occurring the shipper have arranged for their staff to be trained. They have also reviewed their agents to ensure that they are competent. Further information from the agent advised that because of the size of the consignment they arranged a sub-contractor to collect the consignment. Letter sent to the sub-contracted agent who responded advising that their driver, who holds full ADR training, was assured that the tanks did not contain any fuel and had been flushed. The driver did not notice the batteries or extinguishers. No further CAA action required.
2010-0417	Johannesburg, South Africa 03/03/2010	Incorrectly offloaded dangerous goods from aircraft. During freight checks, it was believed that several gross errors in quantities of dangerous goods were loaded on an aircraft. A scruffily written NOTOC revealed several dangerous goods loaded onto an aircraft which were believed to be over the quantity allowed. All NOTOC items were removed at the Captains instruction. Further information from the operator advised that the consignment had been packed in compliance with the regulations and that the Captain had incorrectly offloaded the dangerous goods because had mis-understood the regulations. Information has been provided to their Safety team to correct the Captains understanding and Crew Notice has been sent out. No further CAA action required.
2010-0419	03/03/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries packed with equipment, UN3480. The consignment was correctly marked in accordance with the correct packing instruction but it had been placed in an unmarked courier bag, the courier tag also contained no information. The consignment was not declared on the invoice and was not accompanied by a dangerous goods transport document. The operator does not carry any dangerous goods in courier consignments and the courier was reminded of this. The operator has investigated and staff have been made aware of their error in accepting this consignment. They have been re-trained to prevent this from happening again. No further CAA action required.
2010-0372	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0371	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0395	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0400	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0399	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0398	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0393	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0396	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0394	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0373	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0397	03/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0352	04/03/2010 Heathrow	Loading error. During freight checks, dangerous goods were found unsecured in a container. Upon closer inspection it was found that the loose items bore orientation labels. The container wasn't full, therefore, it is believed that the items would have moved during flight. Further information from the operator advised that it was not possible to trace the exact member of staff involved in this incident, therefore, the staff have all been advised that dangerous goods must be secured in the units regardless of the volume of freight loaded into the unit. No further CAA action required.
2010-0350	04/03/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an inner box containing 12 x 450ml Aerosols, flammable, UN1950. The inner box was marked with an ADR diamond with UN1950 printed inside and each aerosol was marked with Si/1950 but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they were unaware that the consignment would travel by air. They were unaware of the regulations, however, further information was given to them from their agent and their staff have now received the training required in the identification of correct packaging and labelling of dangerous goods. No further CAA action required.
2010-0401	04/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0355	05/03/2010 Gatwick	<p>Undeclared dangerous goods. During security screening of a consolidation of several pieces, a corrosive hazard warning label was noticed through some shrink-wrapping. Further inspection found that one of the consignments consisted of 4 x plastic jerricans of Corrosive liquid n.o.s., UN1760, but they were not accompanied by a dangerous goods transport document. The consignment was returned to the courier company that had delivered it to the airport, but the same jerricans were re-presented the following day, still undeclared and shrink-wrapped. Reports also suggested that the hazard labels had been turned inwards so that they were not immediately visible, but this was not confirmed. An investigation by the courier company concerned found that when the consignment had been returned to them the first time, it had not been quarantined and the company's computerised freight booking system had not been updated to explain why the consignment had been rejected by the handling agent. As a consequence, the consignment was re-assigned to another master air waybill and re-delivered for carriage by air. It was verified that the staff concerned had all received dangerous goods training within the previous 24 months as required. As a result of the incident, the courier company amended its</p>
2010-0351	05/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 1L glass bottles of Petroleum distillates, n.o.s., UN1268. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The bottles were marked with UN3295, flammable, irritant and danger to the environment labels. The Italian authorities performed an inspection of the agents facility and found no major findings. The agents procedures for the management of dangerous goods were found to be in compliance. However, the agent are reviewing their procedures for the acceptance of dangerous goods to prevent further incidents occurring. No further CAA action required.</p>
2010-0367	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0402	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0368	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0366	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0365	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0369	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0370	05/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0362	06/03/2010 Gatwick	<p>Unsecured dangerous goods. Upon arrival, 48 plastic drums containing Environmentally hazardous substance, liquid, n.o.s., UN3082 had fallen out of a unit load device. The operator reported that photographs showed the drums had been secured prior to loading also there was no history of loading incidents at the origin and that the curtain was secured at take-off. It was reported that the curtain was not secure on arrival and that the dangerous goods had fallen out of the unit load device but there was no evidence to substantiate this. There was no spillage of the contents of the dangerous goods. No further CAA action is possible.</p>

2010-0490	06/03/2010 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2010-0408	07/03/2010 Tampa, USA	Wheelchair. During boarding, flight crew noticed a wheelchair passenger waiting at the gate with a box, which contained the battery for his wheelchair. The wheelchair had been loaded into the hold. The crew consulted the dangerous goods manual and found that it stated that the battery should have remained fitted to the wheelchair. It was arranged for the battery to be refitted to the wheelchair. The flight departed without incident. Appropriate action taken, therefore, no further CAA action required.
2010-0412	08/03/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 200ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0410	08/03/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0171, 2010-0093 and 2009-0646. No further CAA action required.
2010-0360	08/03/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0361	08/03/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 3L Flammable Liquid, n.o.s, UN1993, 2 x 200ml Aerosols, non-flammable, 2 x 400ml Aerosols flammable, UN1950 and 3 x 5L of Environmentally hazardous substance, liquid, n.o.s, UN3082. The consignment was also found to contain other containers of liquid, which are unknown substances and a battery. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. In response, shipper will arrange to provide dangerous goods training to relevant staff, but until such time they have instructed a competent freight forwarder to act on their behalf. Agent confirmed that a member of their export staff has been fully trained. Further letter sent to agent advising them of requirement for all other applicable personnel to receive dangerous goods awareness training. Appropriate action taken by the shipper, therefore no further CAA action required.
2010-0353	08/03/2010 Edinburgh	Undeclared dangerous goods. During security screening a jiffy bag was found to contain a 200ml Aerosol, flammable, UN1950. The jiffy bag was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0363	08/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a flyer pouch containing an inner box was found to contain 12 x 400ml Aerosols, flammable, UN1950. The inner box was marked with an ADR diamond UN1950. The flyer pouch was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received detailing some preventative actions. Following visit to shipper, further internal preventative measures have been put in place to by shipping department. Company has instructed a competent freight forwarder to act as shipper on their behalf in the future. Appropriate action taken by shipper, therefore no further CAA action required.</p>
2010-0357	08/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box consignment was found to contain 3 inner boxes each containing 12 x 200ml Aerosols, flammable, UN1950. The inner boxes were marked with an ADR diamond with UN1950 printed inside but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who advised that they had believed the aerosols were empty due to them being sent for a photo shoot. Appropriate action taken. No further CAA action required.</p>
2010-0407	08/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0406	08/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0404	08/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0403	08/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0359	09/03/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 Carbon dioxide cylinders, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, therefore, no further CAA action required.</p>
2010-0364	09/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a jiffy bag, containing an inner box was found to contain 12 x 150ml Aerosols, flammable, UN1950. The inner box was marked with UN1950 in an ADR hazard diamond and the individual aerosols displayed the flammable label. The jiffy bag was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2003-138, 2003-144 and 2004-204. Letter sent to shipper. In response, the shipper advised that the incident occurred because a temporary packer, who was unaware of the regulations, was responsible for shipping the consignment. They have now amended their procedures to prevent further incidents occurring. No further CAA action required.</p>

2010-0943	09/03/2010 Boston, USA	<p>Suspected undeclared dangerous goods. During passenger security screening, baggage was found to contain a thermometer. The thermometer was removed from the passenger's baggage. Operator investigated and discovered the thermometer contained alcohol not mercury. Report from operator stated that alcohol in a thermometer would still be dangerous goods. Operator's preventative action as providing signage and information on dangerous goods in accordance with regulations and does not intend to take any further action. Warning letter to passenger who is a UK citizen. No further CAA action required.</p>
2010-0457	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Multiple offence warning letter sent to shipper (to include 2010-0459, 2010-0460, 2010-0461, 2010-0468, 2010-0472).</p>
2010-0426	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0429	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0428	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Multiple occurrence letter sent ref, 2010-0448, (including 2010-0430).</p>
2010-0427	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0430	09/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Multiple occurrence letter sent ref, 2010-0448, (including 2010-0428).</p>
2010-0432	10/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0433	10/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0431	10/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0434	10/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>
2010-0435	10/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.</p>
2010-0411	11/03/2010 Liverpool	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml aluminum bottles of Flammable liquid, n.o.s., UN1993. The consignment was marked with a Limited Quantity label and had an air label attached but the consignment bore no other dangerous goods labels. The consignment was accompanied by a dangerous goods transport document suitable for sea transport. Further details requested from reporter. Response received advising that the company agree that the consignment should not have been forwarded for air transport. It appears that this incident was due to human error, as the staff handling the consignment did not notice the labels. Following the incident the dangerous goods acceptance procedures will be reviewed and all staff have been reminded of the importance of fully checking all labels and markings on shipments. No further CAA action required.</p>
2010-0438	11/03/2010	<p>Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.</p>

2010-0440	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0437	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0461	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0460	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0459	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0439	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0458	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0442	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0441	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0436	11/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0463	12/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0462	12/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Multiple offence warning letter sent to shipper ref 2010-0462 (to include; 2010-0474, 2010-0475).
2010-0443	12/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Multiple offence warning letter sent to shipper under 2010-0446, no further CAA action required.
2010-0545	13/03/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain an oxygen cylinder, UN1072. The cylinder has been tested and gas can be heard escaping. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A declaration for non hazardous materials has been provided. Details forwarded to the Nepalese authorities. No further CAA action possible.
2010-0413	13/03/2010 Heathrow	Undeclared dangerous goods. During security screening, amongst a consignment of several items on a pallet 5 x 25kg UN specification paper bags containing Environmentally hazardous substance, solid, n.o.s., (Manganese Sulphate) UN3077 were found. The paper bags bore Class 9 labels and were marked as 'Manganese Sulphate, UN3077', but were not accompanied by a dangerous goods transport document. The freight forwarder advised that the shipper had received the consignment as it had been sent and were not aware that it contained dangerous goods. The freight forwarder had arranged another company to collect the consignment from the shipper for delivery to the airport and therefore they were not aware that it contained dangerous goods when they completed the air waybill. The shipper advised that for all future products that they sourced, they would require a copy of the applicable safety data sheet before forwarding on in order to confirm whether or not the product was classified as dangerous goods.

2010-0414	15/03/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 8ml, 2 x 30ml, 3 x 50ml, 1 x 100ml of Perfumery products, UN1266 and 1 x 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0420	15/03/2010 East Midlands	Documentation error. During security screening, a flyer pouch was found to contain a suspected undeclared Air bag module, UN3268. The flyer pouch was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information from the shipper advised that the air bag module was sent in error. The air bag module met Special Provision A32, therefore, not subject to the regulations. However, the words 'Not Restricted' and the Special Provision number should have been included in the description of the substance on the air waybill. No further CAA action required. Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0163, 2007-505 and 2004-194. Letter sent to shipper for 2010-0163.
2010-0415	15/03/2010 Birmingham	No further CAA action required.
2010-0444	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0465	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0464	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0467	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0468	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0450	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0449	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0447	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0466	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0445	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0446	15/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0478	16/03/2010 Heathrow	Unsecured dangerous goods. During unloading 2 x 7Kg packages of loose-loaded Biological Substance, category B (UN3373) were found unsecured in the hold. The personnel concerned were interviewed and reminded of the securing procedures. No further CAA action necessary.
2010-0452	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.

2010-0469	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0470	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0471	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0472	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0453	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0451	16/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0424	17/03/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 21 x 100ml Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Response received from shipper advising that they were unaware that the courier company would send the consignment by air. Their staff have now been advised not to send consignments by courier and the appropriate labels for road and sea transport will be added to the boxes. No further CAA action necessary.
2010-0423	17/03/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0422	17/03/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 undeclared Aerosols, UN1950 and a bottle of undeclared Acetone, UN1090 (nail polish remover). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0456	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0476	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0475	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0454	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0473	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0455	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.
2010-0474	17/03/2010	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. No CAA action possible.

2010-0421	18/03/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain dangerous goods, these are either to be classified as Ethanol solution UN1170 or ID8000 Consumer commodity. The reporter has not opened the consignment. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Incident has been reported to the French Authorities for further investigation. No further CAA action required.</p>
2010-0528	18/03/2010 Heathrow	
2010-0425	19/03/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 400ml Aerosol, flammable, UN1950. The outer box was marked with a UN1950 ADR label and was also marked as 'by road'. The box bore no other dangerous goods markings or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to agent. In response, the agent advised that the staff member identified as incorrectly sending the dangerous goods, had been in employment with the agent for number of years, but had recently transferred from the night shift to the day shift. They confirmed that all of their staff members receive dangerous goods training, however, the night shift have little involvement in the processing of dangerous goods. A new process has been put into place to ensure that any staff member transferring from night to day shifts would receive refresher dangerous goods training. In addition, an external course has also been booked for all senior members of staff to attend. No further CAA action required.</p> <p>Loading error. Upon arrival, fibreboard boxes containing 1L of Paint, UN1263, 1L of Toluene, UN1294, 1L of Xlenes, UN1307 and 1L of Ethyl methyl ketone, UN1193 were found unsecured in the hold. The consignment was intact and there was no sign of spillage. Further to an investigation by the operator, the staff member involved was interviewed. It was found that the member of staff had received dangerous goods training but not for tying and lashing. The appropriate training to handle dangerous goods must be received by the staff member and his performance monitored for three months. No further CAA action required. DUPLICATE OF 2010-0482.</p>
2010-0531	20/03/2010 Heathrow	
2010-0477	22/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 250ml Aerosols, flammable, UN1950. The aerosols were shrink wrapped and bore a printed ADR black and white diamond, with UN1950. An invoice was attached to the consignment which declared the consignment as non hazardous. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to warehousing company requesting explanation of their involvement who responded and advised that the incident occurred because of an administration error. The company are aware of the regulations and receive regular training courses every two years from an approved training company. The department involved in the error have been advised of the incident and reminded of the importance of ensuring documentation is correct. No further CAA action required.</p>

2010-0480	24/03/2010 Heathrow	<p>Loading error. During unloading, a consignment containing Biological substance, category B; UN3373 packed with Dry ice; UN1845 was found unsecured in the bulk hold. The cargo was safely removed. The operator has investigated the incident and concluded the local overseas ground handling staff were not following its instructions, they were also not aware of reporting the incident to the local authorities, this has since been done. All ground personnel have now been made aware of the correct processes and the operator is looking into providing cameras to document such incidents. It was also discovered that a pallet had been incorrectly located in position 31. The pallet had been built in such a way that it had been bent to lock and took five cargo staff to safely remove it from the hold. No further CAA action required.</p>
2010-0491	25/03/2010 In flight	<p>Dangerous goods leakage. During flight, when a passenger was receiving medical attention in the forward galley, it was noticed that their cigarette lighter started to leak, with associated odour. The cabin crew followed dangerous goods incident procedures to ensure no spillage and secured the lighter. Appropriate operator action taken. No further CAA action required.</p>
2010-0482	25/03/2010 Heathrow	<p>Loading error. Upon arrival, fibreboard boxes containing 1L of Paint, UN1263, 1L of Toluene, UN1294, 1L of Xlenes, UN1307 and 1L of Ethyl methyl ketone, UN1193 were found unsecured in the hold. The consignment was intact and there was no sign of spillage. An investigation by the operator advised that the staff member involved was interviewed. It was found that the member of staff had received dangerous goods training but not for tying and lashing. The appropriate training to handle dangerous goods must be received by the staff member and his performance monitored for three months. No further CAA action required. DUPLICATE OF 2010-0482.</p>
2010-0483	25/03/2010 Dusseldorf, Germany	<p>Loading error. During unloading a consignment of 0.63L of flammable liquid, n.o.s. (Glycerin, solution) was found unsecured in the bulk hold. Operator confirmed the currency of dangerous goods training for the personnel concerned and had them read and sign information regarding the securing of dangerous goods. No further CAA action necessary.</p>
2010-0481	26/03/2010 Heathrow	<p>Loading error. Prior to loading, loading staff noticed that a consignment of Flammable liquid, n.o.s., UN1993 was unsecured within a Unit Load Device so the ULD was returned to the cargo facility. Personnel that built the container were interviewed and claimed the dangerous goods were secured. Cargo build personnel were briefed on build quality and securing dangerous goods in particular. Dangerous goods build errors continue to be highlighted within weekly communications. No further CAA action necessary.</p>
2010-0479	26/03/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a generator, which had leaked an unknown fluid. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further investigation from the reporter advised that a battery was found loose inside the box. Referred to the Algerian authorities for investigation. No further CAA action possible.</p>

2010-0492	26/03/2010 Haverford West	<p>Undeclared dangerous goods. Upon landing, a passenger advised that they had loaded a 3.9Kg gas cylinder containing Propane, UN1978 into the aircraft hold. The NOTOC, which had been completed, was handed to the pilot after the flight. There had been no communication from the passengers and it was not noted on the worksheet plan that dangerous goods would be carried. The crewman, who assisted the loading of the hold advised that he only saw unmarked bags, nothing with dangerous goods markings. Following further investigation it was found that although the carriage of Propane, UN1978 is forbidden on passenger flights, this flight was not a passenger flight. The shipper has been visited and the company are amending their procedures they have also issued a safety notice to remind personnel of their responsibilities. No further CAA necessary.</p>
2010-0484	27/03/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 75ml and 1 x 150ml Perfumery products, UN1266 and 1 x 70ml, 1 x 60ml, 1 x 50ml and 1 x 100ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder who responded saying they have revised their paperwork and now hand search personal effects, removing any dangerous goods, before forwarding them for transport. No further CAA action required.</p>
2010-0499	29/03/2010 Hahn, Germany	<p>Passenger error leading to undeclared dangerous goods. During unloading of passenger baggage, the ground handling staff observed white paint on some of the luggage and also on the cargo bay floor. The local fire service and the operators engineer attended. The bag from which the paint had emanated from was identified and placed in a plastic container. There was no damage to the aircraft and after cleaning, the aircraft was released to service. Letter sent to passenger. No further CAA action required.</p>
2010-0485	30/03/2010 Heathrow	<p>Loading error leading to suspected non-compliance error. During freight checks, the NOTOC showed dangerous classes 3 and 5.1 had been loaded in the same unit loading device compartment. The operators loading manual states that these classes should not be stowed adjacent to each other. The items were removed from the aircraft prior to departure. Further information from the operator advised that the classes had been loaded into the same unit but not adjacent to each, which comply with the regulations. The information has been relayed to the loading teams but further clarification is to be advised. No further CAA action required.</p>
2010-0496	30/03/2010 Heathrow	<p>Documentation error. Prior to loading a pallet was noticed to bear a dangerous goods identification tag whereas the loading instructions did not indicate that dangerous goods were to be loaded. Upon investigation it was established that the pallet bearing the motorbikes had travelled inbound together with a pallet of garments. The General Sales Agent at the station of origin had mixed up the pallet identification codes assigned to these two consignments leading to the motorbikes being delivered to the outbound flight rather than terminating as intended. The NOTOC for the inbound flight was checked and the loading position of the motorbikes was correctly recorded. No further CAA action necessary.</p>
2010-0488	31/03/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 46 smoke detectors, the detectors displayed radioactive symbols, but the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2010-0508	01/04/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 Air bag modules, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Swedish authorities for investigation. Report received back from Swedish authorities to close the incident. No further CAA action required.
2010-0486	01/04/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0500. Letter sent to shipper. No further CAA action.
2010-0495	01/04/2010 Abu Dhabi	Damaged dangerous goods leading to leakage. During freight checks, a steel drum containing 20L of Resin solution, UN1866 was found damaged and leaking. Following investigation there was no evidence to suggest that the consignment was damaged prior to it's departure. A dangerous goods check was conducted at the origin for damage, the NOTOC and the load plan were raised; the NOTOC had been signed by the responsible person for loading and the aircraft Captain, again confirmed that there was no damage prior to departure. The foreign authority investigating were informed of the result of the investigation. No further CAA action required.
2010-0487	02/04/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 50ml, 2 x 75ml and 1 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2010-0548	05/04/2010 Heathrow	Loading Error. During unloading a container was found to contain an unidentified piece of cargo. The cargo containing dangerous goods, Oxygen, compressed UN1072, should have been loaded onto an Air Tahiti flight. The dangerous goods item was on loaded from one skid and placed on top of another one, the initial skid was used for another build and the second skid, containing the Oxygen, compressed UN1072 was loaded into a container, along with the other items on the skid without the items being confirmed this container was then flown to the UK. FAA was not informed. Operator has taken immediate action to prevent reoccurrence, different import / export areas have been created and metal bins have been introduced to prevent skids being used. A read and sign has been issued to all staff to verify piece counts when building units and a briefing was conducted with all staff to emphasize the severity of such incidents. The agent concerned has received a disciplinary letter. No further CAA action required.
2010-0489	06/04/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 50ml and 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2010-0506	06/04/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 36 bottles of Flammable liquid, n.o.s, (cineole) UN1993 totaling 468ml and various other suspected dangerous goods items totaling 350ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and agent. Agent responded and advised that their customer signed a declaration stating that the consignment did not contain dangerous goods. No further CAA action required.

2010-0493	07/04/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0517	09/04/2010 Amsterdam	NOTOC and manifest error. Upon arrival, three pieces of Flammable liquid, n.o.s., UN1993 arrived, which were not listed on the NOTOC or cargo manifest. Further investigation by the handling agent advised that the items had been loaded in error. The items had been previously snagged but they had not been labelled as STOP, which is required by the procedures. The staff also did not inform the warehouse that the two booked shipments were snagged when the load sheets were returned they were not checked. The staff members involved have received disciplinary proceedings for their errors. The operator have also investigated and found that their staff also require further training. No further CAA action required.
2010-0529	10/04/2010 Manchester	Loading error. On arrival in Manchester it was discovered that five dry cell battery powered wheelchairs were found to have been loaded in Lourdes with their power supplies still on. Advised by the operator that the keys were still in the wheelchairs and that they were not protected from inadvertent activation. The operator immediately informed the ground handling company. A debriefing by the operators ground operations manager will be held and a complete audit/observation on the handling agent will take place with retraining if necessary. No further CAA action required.
2010-0494	10/04/2010 Heathrow	Undeclared dangerous goods. During security screening, a fibreboard box was noticed to be wet and smelling of fuel. Upon further examination, the box was found to contain an aircraft part containing fuel. There was no absorbent packing material and as such the liquid had soaked through the outer box. The air waybill described the contents as "Fuel Control Unit". The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Referred to South African Authorities for investigation who have not responded. Letter sent to shipper and freight forwarder, both have replied and have made changes to prevent re-occurrence. The shipper has also conceded the paperwork was not completed correctly and now all their warehouse staff have completed dangerous goods training. No further action required.
2010-0505	12/04/2010 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to be leaking a substance similar to petrol. Upon opening, a chainsaw was discovered; Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The chainsaw was removed from the rest of the consignment which had been allowed to travel and the Freight forwarder was informed that undeclared dangerous goods had been discovered. The Freight Forwarder was then allowed to collect the chainsaw. Letter sent to shipper and freight forwarder. Freight forwarder responded with details of their dangerous goods training, therefore no further CAA action required.

2010-0502	12/04/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 400ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that following their investigation the incident occurred through both human and procedural errors and was compounded by the item being non standard and not normally sent out. The shipper has now amended their system and procedures to ensure all items of dangerous goods are identified and processed correctly. The shipper also confirmed that staff involved with the shipment of dangerous goods receive bi-annual dangerous goods training. No further CAA action required.
2010-0500	12/04/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0486. Letter sent to shipper. No further CAA action.
2010-0498	12/04/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight agent. In response, the agent advised that they do not hand search personal effects consignments but rely on the handling agent to x-ray the consignment and inform them if any dangerous goods are found. In addition, the agent has a check sheet which they go through with their customer and ask them to remove any dangerous goods items. The check sheet has been changed following this incident to include a signature from their customer to confirm no dangerous goods are in the consignment. All of the agent's staff have received the appropriate dangerous goods training. Further information sent to agent. No further CAA action required.
2010-0497	12/04/2010 Benbecula	Undeclared dangerous goods. During unloading, a consignment consisting of one fibreboard box was noticed bear a UN number in a diamond (UN1266, Perfumery products). The consignment was not labelled as containing dangerous goods, was not accompanied by a dangerous goods transport document and the operator did not hold approval to carry dangerous goods. No further CAA action possible.
2010-0501	13/04/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Lighters, UN1057 and Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0549, 2010-558 and 2010-0559. Letter sent to agent who in response advised that their staff have received dangerous goods awareness training and a member of staff has received training from an approved training organisation. Further information sent to agent. No further CAA action required.
2010-0527	13/04/2010 Leipzig	Unsecured dangerous goods. During an unannounced audit by a foreign authority in Leipzig a unit load device (ULD) carrying Radioactive Material, Type A package, UN2915 was inspected. The ULD was not volumetrically full and the dangerous goods were not secured using ropes or lashing. As a result of the occurrence, all personnel involved with the loading of dangerous goods at the station of origin attended a Dangerous Goods Lashing refresher course. A Newsletter was also sent throughout the operator's network advising of the incident and reminding all staff of the requirement to secure shipments during loading. Appropriate action by agent, therefore, no further CAA action necessary.

2010-0503	13/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box with inner boxes was found to contain 12 x 400ml Aerosols, flammable, UN1950. One of the inner boxes was marked with an ADR diamond, displaying UN1950 but the outer box was not marked or labelled as containing dangerous goods. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Compressed gas, n.o.s., (Argon , Carbon Dioxide 2.2) UN1956 cylinder. The cylinder bore a non-flammable gas label and was marked with the proper shipping name and UN1956, but the outer box was not marked or labelled as containing dangerous goods. No dangerous goods transport document accompanied the consignment. Letter sent to shipper. Warning letter sent from Manager of the Dangerous Goods Office to the shipper, therefore, no further CAA action required.</p>
2010-0504	14/04/2010 East Midlands	
2010-0509	15/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard containing inner boxes was found to contain 48 x 400ml of undeclared Aerosols, flammable, UN1950. The inner boxes were marked with an ADR UN1950 but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised the consignment was meant to travel by sea, however, the marked inner boxes were incorrectly placed into the outer box. The shipper are retraining their staff involved in the despatch process in the current regulations regarding the transportation of dangerous goods. They have amended their procedures for all consignments being sent offshore, which will updated in their quality manual. No further CAA action required.</p>
2010-0510	15/04/2010 East Midlands	<p>Non occurrence, undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 50ml Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon investigation the aerosols were found to be travelling under special provision A98. No further CAA action required.</p>
2010-0511	15/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 950ml plastic containers of undeclared Printing ink flammable, UN1210. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded explaining it was an error on their part, procedures have been reviewed to ensure specialist couriers are used for any future shipments. No further CAA action required.</p>
2010-0507	18/04/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, part of a consignment was found to contain 50 metal cylinders of Carbon dioxide, UN1013. The consignment as a whole did have declared dangerous goods but this part of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2010-0512	21/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 150ml of undeclared Aerosols, flammable, UN1950. The outer fibreboard box was not marked or labelled as dangerous goods but 2 of the inner boxes were each marked with an ADR UN1950 hazard diamond. The consignment was not accompanied by a dangerous goods transport document. See also 2010-0521. Letter sent to shipper. No further CAA action required.</p>

2010-0518	22/04/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 1 x 300ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.
2010-0516	23/04/2010 Heathrow	Loading error. During freight checks, a consignment containing Environmentally hazardous substance, liquid, n.o.s., UN3082 was found unsecured in a container. The loading team were advised to offload the container and return to cargo for checking and correct packing. Following an investigation by the Operator, it appears that the unit was built in Manchester and trucked to Heathrow. Relevant staff at Manchester have been spoken to and a sign off memo has been issued to all warehouse staff informing them of the need to restrain DGs and the potential consequences if this isn't done. No further CAA action required,
2010-0539	23/04/2010 Heathrow	Undeclared dangerous goods. During security screening, a wooden box was found to contain 3 metal cylinders of Flammable solid, organic, n.o.s. (contains Iron Oxide and Aluminium) UN1325. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Angolian authorities for investigation. No further CAA action required.
2010-0514	24/04/2010 Heathrow	Passenger error. During boarding, passenger was seen smoking near the refueling point . The smoker boarded and crews were then unable to identify him. An announcement was made by the flight crew, querying whether any passengers had lighters in their hand baggage (rather than on their person). Lighters were collected and disposed of in the toxic waste container on the ramp. No CAA action necessary.
2010-0515	25/04/2010 Heathrow	Loading error and NOTOC error. During freight checks, dangerous goods were found unsecured in the bulk hold. The dangerous goods were offloaded. The load team were spoken to and reminded to secure the load correctly. Whilst the aircraft was pushing back the head loader advised that he had loaded some Lithium ion batteries, UN3480. The Lithium ion batteries were noted on the original NOTOC but did not show on the revised NOTOC. The aircraft was called back and the Lithium ion batteries which were fully marked and labeled were off loaded. The batteries were checked by the dangerous goods co-ordinator and found to be in order although the air waybill was not correctly annotated. The shipper and member of staff dealing with this booking has been spoken to with regards to correctly completing the air waybill. No further CAA action required.
2010-0519	26/04/2010 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain a blow-torch with a gas cylinder (Butane, UN2037). The canister bore a flammable consumer marking however the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0520	26/04/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing an inner box was found to contain 12 x 140g of undeclared Aerosols, flammable, UN1950. The inner box was marked with UN1950 and the flammable label was displayed on the aerosols but the outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0522	26/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 150ml of undeclared Aerosols, flammable, UN1950. The outer fibreboard box was not marked or labelled as dangerous goods but 2 of the inner boxes were each marked with an ADR UN1950 hazard diamond. The consignment was not accompanied by a dangerous goods transport document. See also 2010-0512. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 0.33L of Paint, UN1263. Upon inspection the box was found to be marked with UN1263 in a white diamond. The consignment was not accompanied by a dangerous goods transport document but paint was mentioned on the delivery note. Letter sent to freight forwarder who responded advising that additional information had been provided to their drivers. No further CAA action required.</p>
2010-0513	26/04/2010 Birmingham	<p>Passenger error. Upon disembarking, a passenger reported to cabin crew that there was a bullet in an overhead locker. The Security Duty Manager was informed and security were called to the aircraft and the bullet was removed. Appropriate operator action taken. No further CAA action required.</p>
2010-0533	27/04/2010 Heathrow	
2010-0521	27/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box containing 4 inner boxes was found to contain a total of 24 x 750ml of undeclared Aerosols, flammable, UN1950. The outer fibreboard box was not marked or labelled but the inner boxes were each marked with an ADR UN1950 hazard diamond. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0532	28/04/2010 Heathrow	<p>Mis-loaded dangerous goods leading to unmanifested dangerous goods. During freight checks, a pallet was discovered to be weighing a different amount to the published figure. The unit was called down and found to contain an unmanifested dangerous goods consignment, Consumer commodity ID 8000. The consignment was destined to travel to a different location to that of the load device so not only would it not arrive at the correct location it would also have traveled as unmanifested. The loading staff went via the manifest and not by the loading tag so the consignment traveled to the incorrect location and had to be trucked on. The operator has investigated and concluded that the issue occurred when the consignment was loaded during transit to its final location onto a pallet and the pallet numbers were crossed, the original air waybill manifested in error onto a different pallet. This has been addressed with the handling agent, who in turn have communicated it to their staff. No further CAA action required.</p>
2010-0547	29/04/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0557. Letter sent to shipper. In response, the shipper advised that their procedures would be amended and that all warehouse operatives and administration staff would be formally trained in aspects of shipping to prevent a further occurrence. No further CAA action required.</p>

2010-0525	29/04/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Petrol Generators, Dangerous goods in Machinery, UN3363. During x-ray a strong smell of fuel was noted, it became clear that the generators were not fully drained of fuel. On the air waybill the consignment is described as concrete preparation equipment. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2010-0568. Letter sent to shipper and adequate response received. Further advice provided. No further CAA action necessary.</p>
2010-0526	29/04/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 500ml of undeclared Aerosols, flammable, UN1950, and 60 x 50ml and 140 x 50ml Adhesives, UN1133. The inner boxes of the consignment were marked with the UN number in a diamond but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who advised that the consignment had been sent by road service and therefore suggested that it was the courier company's error in sending the consignment by air. Nevertheless, the shipper used the services of a Dangerous Goods Safety Advisor to review their procedures and provide additional training to their staff. The shipper was further advised that the failure to prepare the consignment for surface transport correctly meant that the courier company had no means of identifying that the consignment contained dangerous goods and that it was not suitable for air transport. No further CAA action required.</p>
2010-0523	29/04/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol flammable, UN1950. The consignment was marked for road travel but it was not labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please see 2010-0425 as this consignment has already been stopped once before. Letter sent to freight forwarder and shipper. The shipper advised that all engineering staff have been given notification that no dangerous goods are to be returned to Germany. The freight agent advised that changes have been issued to the handling process and that staff have now received dangerous goods training. The agent are also aware of the notification given to the shipper's engineers. No further CAA action necessary.</p>
2010-0540	02/05/2010 Heathrow	<p>Undocumented dangerous goods. During freight checks, a pallet was found to contain miscellaneous dangerous goods, Consumer commodity, ID8000. The load plan had no record of the miscellaneous dangerous goods. The planner did not fully check the details of the consignment. Cargo were instructed to remove the pallet as there was not enough time to change the flight documents. The planner has since been interviewed and advised that the established process must be adhered to, a report has been filed. No further CAA action required.</p>

2010-0543	02/05/2010 Dusseldorf, Germany	<p>Loading error. During offload in Dusseldorf, a dangerous goods consignment of 20 plastic drums containing UN1263/UN3077/UN3288 was found to be inadequately secured. The agent's investigation established that the load was secured but the ropes used had slipped from the load during transport. When the cargo was presented it was not accompanied by a fork lift that was required to load it as a palletised load into the doorway of the hold. In eagerness to get the job done the staff broke to load down. Moving forward, procedures have been established that heavy loads must be presented on a pallet and a forklift must be made available. Failure will result in non shipment. Load securing forms part of the agent's "narrow body" and "wide body" loading modules and dispatch training modules. The supervisory grades on the ramp and in dispatch are undergoing a bespoke supervisory module that will reinforce the need to ensure that safe standards are met and define their responsibilities for the roles they hold. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0524	04/05/2010 Manchester	<p>Undeclared dangerous goods. During freight checks, a fibreboard box with inner boxes was found to contain undeclared Potassium nitrate, UN1486. The inner boxes clearly displayed a white diamond with UN1486. The outer box has a label stating Potassium Nitrate. The consignment was not accompanied by a dangerous goods transport document. Referred to the Ghana authorities for investigation. Response from Ghana advising that they have advised persons involved that they must receive dangerous goods training. Investigation also undertaken by operator who advise that the Potassium Nitrate was bought off the self and used as a preservative for the non hazardous items. Operators agent was not aware that potassium nitrate was dangerous goods. The agent has been warned verbally and in writing that future shipments must be declared and packed correctly. No further CAA action required.</p>
2010-0535	05/05/2010 Heathrow	<p>Loading Error. During unloading a consignment of Miscellaneous Dangerous Goods, ID8000 was found unsecured in a unit load device. The personnel involved with building freight into the container were interviewed and reminded of the need to secure dangerous goods. No further CAA action possible.</p>
2010-0536	06/05/2010 Heathrow	<p>Loading Error. Upon arrival, it was discovered that the net between compartments in hold 5, had not been put up, therefore, the dangerous goods had not been secured. Operator investigated, flight lead received a disciplinary write up and the entire crew will undergo training on handling of dangerous goods. Copies will be provided to the operator of all of those re-trained. No further CAA action required.</p>
2010-0537	06/05/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 41 Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2010-0530	06/05/2010 Birmingham	

2010-0552	08/05/2010 Prague	<p>Baggage process error leading to loading error. Upon arrival, a passengers mobility appliance was unloaded from the hold, damaged. The mobility aid, which contained high capacity batteries, was severely damaged by the baggage process, it had fallen out of a transportation vehicle whilst in transit to the aircraft which left exposed wiring. The batteries had been disconnected prior to travel and the damage was reported to the team ramp manager, however, the decision was taken to load the item in a baggage container. The captain was not informed. Operator has investigated the situation and interviewed the team ramp manager. The team ramp manager is being monitored. A process is being written to address the transportation of such mobility aids. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Aerosols, flammable, UN1950 and Consumer commodity ID800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Photos are of a very poor quality, therefore not provided. No further CAA action possible.</p>
2010-0555	08/05/2010 Heathrow	
2010-0563	08/05/2010 Athens	<p>Loading Error. During, unloading a consignment of 3 drums containing dangerous goods, Toxic solid, organic, n.o.s., UN2811, were inadequately restrained as they were found hanging from the top of the build. The operator interviewed the build crew who were surprised the load had fallen forward within the unit. Management informed the staff concerned that the build was inadequate and recorded the occurrence on file. No further CAA action necessary.</p>
2010-0534	10/05/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard box within a larger palletised consignment was found to contain 5 x 1L steel tins of Paint, UN1263. The outer box was marked with a white diamond and the UN number and it also had a MSDS attached but the consignment was not accompanied by a dangerous goods transport document for air transport. Investigation by the shipper's DGSA found that the consignment had been properly prepared and documented for road and sea transport, but whilst being processed by the freight forwarder, the transport document was separated from the consignment, and the handlers who built the pallet failed to notice that the box was marked as dangerous goods, resulting in it being offered for air transport. Letter sent to freight forwarder. Letter received from Administrators - freight forwarder has gone into administration. No further CAA action possible.</p>
2010-0542	12/05/2010 Heathrow	<p>Shipper error leading to undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. Further to an investigation by the shipper, it was confirmed that the carbon dioxide canister should have been removed from the life-jacket prior to sending and was left in the life jacket by accident. Appropriate action taken, therefore no further CAA action required.</p>
2010-0538	12/05/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a large fibreboard box was found to contain two inner fibreboard boxes, one contained non dangerous goods, the other contained 12 Aerosols, flammable, UN1950. The inner box containing the aerosols was marked with a diamond and UN1950 as well as consumer labels but the outer box was not marked or labelled as containing dangerous goods and the consignment as a whole was not accompanied by a dangerous goods transport document. Following an investigation by CAA Air Regulation Enforcement Department, the Dangerous Goods Office sent a letter to the shipper. The shipper responded and advised that they have amended their procedures and retrained their staff. No further CAA action required.</p>

2010-0546	13/05/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 1 x 450ml Aerosols, flammable, UN1950 and 1 x 1L Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2010-0541	13/05/2010 Manchester	Undeclared dangerous goods. During security screening, a crate was found to contain 2 steel Jerricans of Flammable liquid n.o.s., Butyl Acetate, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was found slightly damaged on one corner but did not appear to have leaked. Letter sent to shipper who responded advising that the incident occurred because of human error as the consignment was scheduled to travel by sea. The shipper have now put procedures in place to prevent further incidents occurring. They have also conducted meetings with all their personnel to highlight the seriousness of the situation. No further CAA action required.
2010-0544	14/05/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder of Carbon Dioxide, UN1013. The invoice accompanying the consignment stated that the cylinder was empty but upon inspection it was found that it still contained gas. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Response from shipper confirmed that the cylinder had been accidentally left in the consignment as a new member of staff had not followed the appropriate procedures. The shipper has put extra safeguards in place to ensure that another such incident does not occur again. No further CAA action required.
2010-0551	17/05/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 pump sprays, Flammable liquid, n.o.s. (Ethanol, Masculine Lime), UN1993 and 2 Batteries, wet, non-spill able, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further to an email from the courier the batteries have been declared "non hazardous" and the pump sprays have been removed from the consignment, the Air waybill has also been amended to show special provision A67. No further CAA action required.
2010-0550	17/05/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter returned from Shipper as incorrect address. Letter re-sent to alternative address. Shipper has responded and will ask customers to confirm their consignments do not carry dangerous goods, by signing a declaration. They have also confirmed changes to procedures to prevent re-occurrence and that dangerous goods training is now being undertaken. No further CAA action required.
2010-0549	17/05/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 21 x 30ml, 15 x 50ml, 4 x 60ml and 12 x 100ml bottles of Flammable liquid n.o.s., UN1993 and 2 x 200ml, 1 x 150ml and 2 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See letter sent to freight agent for DGOR 2010-0501. No further CAA action required.

2010-0561	18/05/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 6 Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded and advised that they do not transport dangerous goods and refer consignments that contain dangerous goods to a specialist courier. They produce an 'Airfreight Restrictions' form which advises their customers what dangerous goods are, which is accompanied by an illustrated form, which they require their customers to sign. Letter sent to shipper. No further CAA action required.</p>
2010-0556	18/05/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was reported to the Hong Kong Authorities, an investigation took place and a warning letter was forwarded to the shipper, who has responded to the Hong Kong Authorities satisfaction. No further CAA action required.</p>
2010-0564	18/05/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 41 Aerosols, flammable, UN1950, Flammable liquid, n.o.s., UN1993 and 5 mobile phones, (Lithium ion batteries contained in equipment, UN3481). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that they do make their customers aware of the regulations and request that they complete a declaration stating that no dangerous goods have been packed with their consignments. They have also made arrangements for their staff to receive dangerous goods training. No further CAA action required.</p>
2010-0557	18/05/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0547. Letter sent to shipper. In response, the shipper advised that their procedures would be amended and that all warehouse operatives and administration staff would be formally trained in aspects of shipping to prevent a further occurrence. No further CAA action required.</p>
2010-0553	19/05/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 13 x 150ml and 27 x 75ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded providing their signed dangerous goods document and supporting documents. Information letter sent to agent. No further CAA action required.</p>
2010-0554	19/05/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a wooden crate was found to contain a diesel powered electricity generator, (Dangerous goods in machinery) UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It is reported that there is a small amount of fuel in the generator. Following visit to freight forwarder, they confirmed staff have appropriate dangerous goods training and alert customers of dangerous goods items not permitted on the packing list declaration provided to them. Letter sent to freight forwarder confirming recommendations made. Shipper informed of their error. No further CAA action necessary.</p>

2010-0569	19/05/2010 Heathrow	<p>Loading Error. During unloading cargo, dry ice was found unsecured in hold 5. The operator has investigated and reported that the ramp supervisor did not fully carry out his duties and was not suitably supervised. The loaders were also not supplied with ropes /spreaders in order to tie the cargo down. Corrective action has taken place to ensure the procedures are correctly followed and the staff are supervised and provided with the equipment needed in advance of the flight landing. Paperwork must be correctly annotated to show dangerous goods need to be tied down and loading staff are to look out for this in the future with the ramp supervisor signing the NOTOC to ensure the items have been correctly restrained in hold 5. No further CAA action required</p>
2010-0558	19/05/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 200ml and 1 x 150ml Aerosols, flammable, UN1950 and 1 x 30ml and 1 x 50ml Flammable liquid, n.o.s. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See letter sent to freight agent for DGOR 2010-0501. No further CAA action required.</p>
2010-0559	19/05/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 50ml, 1 x 25ml, 1 x 5ml Perfumery products, UN1266 and 1 x 150ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See letter sent to freight agent for DGOR 2010-0501. No further CAA action required.</p>
2010-0562	20/05/2010 USA	<p>Non-occurrence. During security screening, a consignment was found to contain a bottle of liquid bore cleaning solvent with 5% Ammonia. The consignment also contained gun parts and ammunition parts. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. After investigation by the operator it transpired that the substance was not classified as dangerous goods.</p>
2010-0565	21/05/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 175ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0566	21/05/2010 New York, Newark	<p>Dangerous goods suspected emitting fumes. After loading, the Captain advised ramp staff of an odour. The hold was re-opened and a pallet containing dangerous goods was offloaded. Upon inspection the packages were found to be in good condition, there was no leakage or odour. The operators investigation established that the dangerous goods were not related to the odour detected. No further CAA action required.</p>
2010-0568	21/05/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in machinery, UN3363. Upon inspection, the tank was found to contain fuel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Response to 2010-0525 considered and further advice provided. No further CAA action necessary.</p>

2010-0560	21/05/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 12 Perfumery products, UN1266 and an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded by forwarding their personal effects agreement, signed by the shipper. Visual aids are shown on the agents website pages. No further CAA action required.
2010-0567	22/05/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment, contained in a courier bag, was found to contain a Life-saving appliance, self inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following investigation by the operator it appear that the shipper who is Italian, therefore the Italian Authority has been notified. No further CAA action required.
2010-0573	25/05/2010 Malpensa, Italy	Undeclared dangerous goods. During security screening, a consignment was noticed to bear lithium battery handling labels and Cargo Aircraft Only labels. The consignment contained Lithium metal batteries, UN3090 and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2010-0571	26/05/2010 Heathrow	Unsecured dangerous goods. During loading two containers were found to contain unsecured dangerous goods. Both containers were subsequently offloaded and returned to cargo. The NOTOC was manually changed. The operator interviewed the build team and shift leader, they did not recall building the units in an unsafe manor. They were shown photos of the unsecured goods and a report has been placed on their files. They have been advised that if they are involved in any further incidents disciplinary action will be taken. All staff are experienced in the task they were carrying out and all their training is up to date. No further CAA action required.
2010-0570	26/05/2010 Gatwick	Passenger error. During loading, ramp staff were alerted to the smell of petrol coming from passengers baggage. Security staff were called and a passenger's bag was found to contain a petrol powered chainsaw. The passengers baggage was in transit and evidence was found that some petrol had leaked within the suitcase. The baggage was offloaded and seized, whilst the passenger continued on his journey but he was later arrested. Further to an investigation by the Dangerous Goods Office the chainsaw tank was found to contain petrol, despite claims that it was empty. The operator investigated further and the agents who worked the flight were retrained and observed by supervisors for one week, a memo has also been sent to security and a read and sign put into place. Following an investigation by the CAA Air Regulation Enforcement Department, the passenger, after initially pleading not-guilty, pleaded guilty at Court to a breach of the Air Navigation (Dangerous Goods) Regulations. The passenger was given a conditional discharge and ordered to pay £1,000 prosecution costs.
2010-0575	27/05/2010 Heathrow	Loading Error. During freight checks, two dangerous goods consignments, one containing Paint, UN1263 and the other Organic peroxide, UN3105 were found to be loose within a bin. They were only secured from the top, not the sides ,so were able to move and possibly disorientate. The two pieces were removed and tied down in hold five. The bin was built by a night crew but they do not recall the build. They have been reminded to load and restrain dangerous goods correctly a poster campaign is being developed to remind staff about the correct dangerous goods loading techniques. Ramp staff upon discovering any such consignments will also try and take photographs in order to assist in future training. No further CAA action required.

2010-0572	27/05/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of 2 wooden boxes was found to contain 58 Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Turkish authorities for investigation. No further CAA action required.
2010-0584	27/05/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 23 x 240ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0948	27/05/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml Aerosol UN1950 and 1 x 250ml Isopropanol UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2010-0638	01/06/2010 Athens	Unsecured dangerous goods. During unloading, three items of Environmentally hazardous substance, liquid, n.o.s., UN3082, were found unsecured in a unit load device. The build crew were identified and interviewed, a record of poor build quality has been noted against their personal records. The build team were informed of the correct way to secure drums and a brief has been communicated to all the team leaders to try and prevent reoccurrence. No further CAA action required.
2010-0581	02/06/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0576	02/06/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5 x 200ml, a 250ml and a 500ml of undeclared Aerosols, flammable, UN1950, 3 bottles of Flammable liquid, n.o.s., UN1993 and a box of Matches, safety, UN1944. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper moved away, no further CAA action possible.
2010-0577	03/06/2010 Newark, USA	Undeclared dangerous goods. During customs hall screening, a flask within a bag was found to contain Kerosene, UN1223. The passenger apologised for transporting dangerous goods and said he was unaware it was in his baggage. Referred to FAA for investigation. No further CAA action required.
2010-0578	03/06/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 300ml Aerosol, flammable UN1950 and 1 x 50ml and 6 x 5ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2010-0579	03/06/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 300ml and 3 x 250ml Aerosols, flammable, UN1950 and 1 x 50ml Perfumery product UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2010-0585	03/06/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 250ml Aerosols, flammable, UN1950 and 20 x 50ml Flammable liquid, toxic, UN1992. The aerosols were found inside an inner box, which was marked with an ADR UN1950 hazard diamond. Also contained in the outer box were bottles, which were marked with toxic and flammable consumer labels and UN1992. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they had removed all dangerous goods items for sale, until staff had undergone the appropriate training. No further CAA action required.
2010-0586	03/06/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing inner boxes was found to contain 29 x 400ml of undeclared Aerosols, flammable, UN1950. The inner boxes were marked with ADR UN1950. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0580	04/06/2010 Heathrow	Handling error. When moving a consignment to screening, a forklift truck blade pierced one of two drums containing Environmentally hazardous substance, liquid, n.o.s., UN3082. The contents of the drum spilled onto the warehouse floor. The drum was laid on its side to stop the spillage and the hole was plugged. Airport authorities and emergency services were called but as the spillage was contained they were satisfied that no further action was required by them. Appropriate action taken by the handling agent therefore no further CAA action required.
2010-0582	04/06/2010 Heathrow	Loading Error. During loading, the load team leader spotted a dangerous goods sticker on a pallet. The dangerous goods consignment had not been documented on the NOTOC or LIRF. The cargo rep confirmed the consignment consisted of an Engine, internal combustion, UN3166. The system was updated and a revised NOTOC was issued. The pallet was loaded without delaying the flight. After investigation it was discovered that the engine was part of a consignment that was spilt, the first part traveled on the 4th June. During the spilt the dangerous goods element of the paperwork was missed out in error. The agent who split the booking was not trained in split dangerous goods booking procedures and as a preventative method all such agents have now been trained in the correct booking of dangerous goods consignments to prevent future re-occurrence. Furthermore customer service staff have been advised to check all parts of the bookings as part of the dangerous goods acceptance processes to ensure the correct marks and details have been included in each part of the record. No further CAA action required.
2010-0583	05/06/2010 Heathrow	Loading Error. During loading, a unit was removed as it contained unchecked dangerous goods. The consignment was returned to cargo and checked by the dangerous goods co-ordinator. After investigation the operator reported that the dangerous goods had been missed due to human error, as it fell out of the unit and was replaced after the check was carried out. The staff member responsible has undergone dangerous goods training and been made aware of the potential consequences of his actions. The error was discovered when staff were checking the flight documentation. No further CAA action required.

2010-0593	10/06/2010 Manchester	<p>Loading Error, during a CAA inspection a dangerous goods inspector noticed a significantly dented metal drum containing dangerous goods within the warehouse. After investigation it was found that the drum had been carried insecurely, unmanifested and without being recorded on a NOTOC. There are two consignments one with Lithium Metal Batteries UN3091 and the other with Lithium Batteries packed with equipment UN3090, both display Cargo Aircraft Only labels. Operator has spoken to the carrier who has investigated and discovered the packing company used the wrong labels, they have made efforts to prevent re-occurrence. The freight forwarders did not check incoming dangerous goods consignments but have now implemented a process for future consignments. The operator was unable to discover why the items were not flagged up upon arrival with them. The load builders are all dangerous goods trained and have been interviewed but they are unable to find out why the labels were not noticed. They have all been reminded of the importance to check packages for dangerous goods labels and the potential consequences of the failure to carry out this task. No further CAA action required.</p>
2010-0599	10/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, 3 fibreboard boxes containing inner boxes were found to contain 66 x 750ml of undeclared Aerosols, UN1950. The inner boxes were marked with an ADR UN1950 label and the aerosols bore a flammable and irritant consumer label but the outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded identifying two root causes. This has resulted in staff retraining in dangerous goods and a restriction on the IT system to ensure the order cannot be processed incorrectly. Also management will check the consignments more frequently to prevent errors. No further CAA action required.</p>
2010-0949	10/06/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1 litre Paint UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>
2010-0588	11/06/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 472ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0587	12/06/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a car engine, which smelt of petrol (Engine, internal combustion, UN3166). Upon further inspection by the reporter, it was found that the carburettors still contained petrol. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they had tried to drain the engine. They have put a process in place and trained their staff to prevent further incidents occurring. No further CAA action required.</p>
2010-0590	12/06/2010 Chicago, USA	<p>During unloading, a consignment of dangerous goods was found loose within a loading unit. A UN specification fibreboard box had a slight indentation on a corner but the contents were not leaking. Following investigation by the operator it was advised that the staff member who loaded the item has had the consequences of a poor build quality and failure to secure dangerous goods explained to him and the incident recorded on his file. No further CAA action required.</p>

2010-0589	13/06/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml undeclared Aerosol, flammable, UN1950 and a 5ml undeclared Organic peroxide type E, solid, UN3108. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a 4 fibreboard boxes containing inner boxes were found to contain 216 x 175ml of undeclared Aerosols, flammable, UN1950. The inner boxes were marked with an ADR UN1950 label but the outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper for 2010-0565, therefore, no further CAA action required.</p> <p>Dangerous goods in cabin. Upon landing, when the L2 door of the aircraft was opened, the doorslide came loose from the door. The slide was made safe and was returned to the origin in the cabin. Engineering were advised of the incident. Operator is investigating. In response it was advised that the slide had deployed fully, and made safe by Maintrol engineering. No further CAA action required.</p>
2010-0601	14/06/2010 East Midlands	
2010-0596	14/06/2010 Cyprus	
2010-0603	15/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 1L bottles of Ethanol (Klarcide 70/30 Sterile Pharma) UN1170. The fibreboard box was marked with a UN1170 ADR LQ label and the bottles were marked with consumer labels. However, the consignment was not accompanied by a dangerous goods transport document. Letter sent to agent who has responded and advised that the consignment was presented to them as non hazardous, an error made by their customer. Letter sent to shipper who responded advising that as their internal paperwork stated goods as non-hazardous and the package was sealed when submitted to logistics for shipment, the logistics staff took the information on face value. The shipper have a policy that 'Chemicals donot fly'. Their internal procedures have been amended and all consignments will be presented to logistics open, or logistics will open them before dispatch to check the nature of the consignments. No further CAA action required.</p>
2010-0592	15/06/2010 Blackpool	<p>Loading Error. Upon arrival at Blackpool it was discovered that 6 unmanifested lifejackets (Life Saving Appliances, not self-inflating, UN3072) had been carried without complying with the Operator's Approval and Exemption. The lifejackets had been stowed loose within the cabin of the helicopter (whereas they should have been been placed within a heavy-duty rubberised bag). The additional lifejackets should not have been loaded into the cabin as it was occupied by passengers. In response the Operator undertook to issue to its customers, a procedure for the carriage of additional lifejackets and rebreathers that complied with the conditions of the Approval and Exemption. No further CAA action necessary.</p>
2010-0591	16/06/2010 Manchester	<p>Undeclared dangerous goods. During security screening, 9 fibreboard boxes were found to contain 108 x 240mls of undeclared Aerosols, flammable. UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to agent who responded advising that they have spoken to their principals' distribution company regarding the incident and have put futher checks in place to ensure that all cargo is now checked on receipt. Further letter sent requesting info on training as this had not been provided as requested. Information now received. No further CAA action required.</p>

2010-0664	16/06/2010 Heathrow	<p>Incorrect labling of dangerous goods. Whilst loading a consignment of Lithium metal batteries, UN3091 the consignment was rejected as it carried "cargo aircraft only" labels and was marked as UN3090. Following investigation by the operator it was advised that the shipper's packing company had incorrectly placed the "cargo aircraft only - CAO" labels and UN3090 on the outer box and that the shipper had not re-check the consignment on arrival from the packing company. In addition the operators staff assembling the consignment for flight did not notice the CAO labels. The shipper has advised that all consignment being returned from their packers will be checked. The operator's staff who assembled the cargo for flight have been interviewed and reminded of the importance of the need to check packaged for DG labels. A safety briefing has also been displayed in the area where flights are assembled. No further CAA action required.</p>
2010-0610	17/06/2010 Hanover, Germany	<p>Unsecured dangerous goods. During unloading, a wooden box containing Kerosene, UN1223, was found unsecured within the hold. The rope used to tie down the box had become loose, which enabled the box to move and the lid to open. An additional two boxes had also been tied down with the same rope. There was no damage to the consignment. Both the operator and agent have investigated and interviewed both the ramp supervisor and staff member involved. It has been determined that the lashing was not tight enough. It was advised that although the loading supervisors all attend a four day course, including the tying down of dangerous goods, the loaders do not, and in view of this incident all loaders will attend a lashing course, this includes the loader from this incident. No further CAA action required.</p>
2010-0618	17/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, 2 fibreboard boxes were found to contain 6 x 500ml, 6 x 400ml and 4 x 750ml of undeclared Aerosols, flammable, UN1950. The outer boxes were marked with ADR UN1950 LQ but the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0594	18/06/2010 Toronto, Canada	<p>Loading error. During loading, a unit load device was found to contain undisclosed dangerous goods, Consumer commodity, ID8000. The dangerous goods were not documented on the air waybill, checksheet or NOTOC. The consignment had been manifested as general cargo. The documentation was not corrected before the shipment was carried. Further to an investigation, the operator and agent advised that checks had been put into place upon acceptance to prevent further incidents occurring. Disciplinary measures were taken with both staff members involved. The supervisor on duty will now be responsible for the signing of the flight check sheet in cases where the agent accepts and manifests the shipment. No further CAA action required.</p>
2010-0597	19/06/2010 Heathrow	<p>Undeclared dangerous goods. Upon arrival at Heathrow, goods described as a consolidation were discovered to include a gas cylinder, life rafts and flares. The cosnignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Fowarded to the Australian authorities for futher investigation. No further CAA action required.</p>

2010-0595	21/06/2010 Turin	<p>Loading Error, Upon arrival a consignment of dangerous goods was found loose in compartment 2. The consignment, Diethylene Triamine, UN2079, was mixed with other cargo and not secured in place. The team leader was interviewed to ascertain his reason for not securing the dangerous goods, he stated the compartment was volumetrically full and that the goods were loaded in such a way as to prevent movement during flight. As this practice is now out of date he has been informed of the latest requirements and the need to tie down dangerous goods. The team leader and his team will be attending the latest version of dangerous goods training shortly. No further CAA action required.</p>
2010-0600	21/06/2010 Gatwick	<p>Passenger error. Upon arrival, a passenger's mobility scooter was found stowed in the cabin. The turnaround co-ordinator at the location had spoken to the flight service manager onboard the aircraft, who had been asked by ground staff whether the scooter could go in the cabin. The flight service manager had agreed but was unaware that a dry cell battery was attached. The cabin crew also didn't notice that the scooter contained the battery. The handling agent at the departure airport have been contacted by the operator to provide them with a full report. The operator has also issued a crew notice to their cabin staff to highlight the issue of mobility aids and remind them of passenger and crew provisions. Referred to FAA for investigation. No further CAA action required.</p>
2010-0619	21/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 200ml Aerosols, flammable, UN1950. Each aerosol had a flammable and danger to the environment consumer label. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0598	22/06/2010 Malaga	<p>Loading error, whilst unloading it was discovered that an electric buggy, reported to have been securely tied down in the forward hold, was found unsecured in the rear hold. A battery was also found loose amongst other hold baggage without being properly protected or secured. Operator has investigated and action has been taken against the staff member responsible. It appears the Load Instruction Report was amended in different hand-writing and the loadsheet didn't specify that there was an electric wheelchair onboard. A Station Standing Instruction has been issued to address this incident. No further CAA action required.</p>
2010-0604	22/06/2010 JFK, New York, USA	<p>Unsecured dangerous goods. During unloading 4 boxes of Dry Ice, UN1845, were discovered unsecured in hold 5. The packages were not damaged. Both the primary and secondary crew leaders were interviewed and both thought the other was checking the hold but neither did. Both crew leaders understand the importance of securing dangerous goods and the dangers of not securing the consignment might have caused, the hold 5 loaders were also spoken to and re-trained. No further CAA Action required.</p>
2010-0607	22/06/2010 Heathrow	<p>During acceptance a consignment of undeclared mobile phones, Lithium ion batteries packed with equipment, UN3841 was turned away by the operator. The consignment consisted of 12 pieces weighing 1,760Kg and did not display Lithium battery labels or any details on the air waybill. The operator was expecting the consignment to be redelivered at a later date and would report on its status accordingly. Despite frequent correspondence with the agent the phones have not materialized. No further CAA action required.</p>

2010-0602	23/06/2010 Birmingham	Undeclared dangerous goods. During security screening, a brown envelope was found to contain 2 x 100ml and a 50ml of undeclared Perfumery products, UN1266. The envelope was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0605	25/06/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 inner boxes containing 49 x 400ml Aerosols, flammable, UN1950 and an inner box split down further with 4 smaller inner boxes containing 24 x 50ml Adhesives, UN1133. The inner boxes containing the aerosols, were each marked with an ADR LQ UN1950 label but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities, who have advised that following their investigation the incident is closed. No further CAA action required.
2010-0620	25/06/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0624	25/06/2010 Birmingham	Undeclared dangerous goods. During security screening, a jiffy bag was found to contain 1 x 250ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0622	25/06/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 75ml Aerosols, flammable, UN1950. 4 x 100ml, 3 x 125ml and 4 x 50ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0609	25/06/2010 Barcelona, Spain	Unsecured electric wheelchair. During unloading an electric wheelchair was found loose within the hold, it had not been secured or restrained. Operator interviewed the load crew and they explained the wheelchair had arrived late. They had moved some bags out of the hold in order to fit the wheelchair in and refitted the cargo net, they were satisfied that the hold was then volumetrically full. Upon arrival the crew dispute that the hold was full, but without photographic evidence there is no proof. Operator is reviewing dangerous goods training, tying and lashing policies to ensure that dangerous goods are always effectively secured and protected from damage. No further CAA action required.
2010-0608	26/06/2010 New Dehli	Unsecured dangerous goods. During unloading, a consignment of Dry ice, UN1845, was found unsecured in the bulk hold. Although the package was not tied down, other parcels had been packed around it to prevent movement. The Loading Supervisor inspected the box and there was no evidence of spillage. Offloading commenced after the inspection. An operator investigated and found that the load team were in a rush to complete loading for an on-time departure and had incorrectly understood there was no dangerous goods in the bulk hold. The crew leader also believed that the hold was 3/4 full. The crew leader had undergone CBT training and would be more vigilant on future loads. The load team are fully aware of the operator's policy to secure dangerous goods through tying/lashing rather than through compartments being volumetrically full. No further CAA action required.

2010-0612	26/06/2010 Heathrow	<p>Damaged dangerous goods. During loading, a box containing toxic substances was offloaded as it was dented and the loader was unsure of the condition of the contents. The build crew who built the unit stated that they had carefully inspected the drum for damage, prior to loading, they did notice a slight dent in the drum but confirmed there was no leakage and the seals of the drum were intact. The crew concluded that as the drum was made of pliable plastic the dent would not compromise the safety of the contents. The crew were informed that they need to report such damage as they need experience to determine any damage to such items. A brief was issued informing staff that any damaged freight needs to be reported to the relevant persons when discovered. No further CAA action required.</p> <p>Undocumented dangerous goods. During loading a consignment did not match to the manifest and documents which showed it as dangerous goods. After investigation it was discovered that the consignment was not undeclared, unfortunately the pallet tag had fallen off during transportation between the cargo shed and the aircraft. The consignment was returned to cargo where a new tag was issued. The consignment was able to be loaded and travelled as planned. No further CAA action required.</p>
2010-0615	26/06/2010 Heathrow	
2010-0625	26/06/2010 Heathrow	<p>Offloaded damaged dangerous goods. A plastic drum containing Toxic solid, organic, n.o.s; UN2811 was offloaded from an aircraft, as the drum was dented and the loader was unsure about the condition of the contents. The build crew were interviewed and were aware of the dent to the drum. They had felt that due to the soft plastic construction of the drum, it's integrity would not have been compromised. The build crew have been told that they must report any future incidences to management as they do not have the expertise to gauge whether the drum is compromised or not. A brief has been issued to all staff reminding them to report damaged items. No further CAA action required.</p>
2010-0611	26/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain two tins one of Adhesive, containing flammable liquids, UN1133 and one containing Toluene, UN1294. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by saying they were inexperienced in sending dangerous goods outside the UK. They did document the consignment as dangerous goods but they did not realise the consignment would be sent by air. They have implimented a new proceedure where items being sent outside the UK will be dispatched directly from the manufacturer who has the appropriate training. No further CAA action required.</p>
2010-0631	28/06/2010 UK	<p>Undeclared shipment of a Lithium metal battery; UN3090, from China, via Hong Kong to the UK. The respective Chinese and Hong Kong authorities have been contacted, both have investigated this incident and have contacted the companies involved. No further CAA action is required.</p>
2010-0626	28/06/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0628	28/06/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>

2010-0613	29/06/2010 Hamburg, Germany	<p>Dangerous Goods spillage. During unloading a plastic drum containing Toxic solid organic n.o.s., UN2811 was found to be damaged. The bottom rim of the drum had been ripped off releasing the inner solid. The warehouse was evacuated as the fire service dealt with the spillage. An investigation by the operator advised it was probable that a forklift caused a small hole in the drum. The unit load device and aircraft suffered no damage. The crew that built the unit were interviewed but the team leader did not recall seeing any damage to the drum when it was loaded. A visual inspection carried out prior to loading found that the outside of the unit load device was not damaged or leaking. Monitoring the station staff involved would be implemented to prevent further incidents occurring. Referred to the German authorities for investigation. No further CAA action required.</p>
2010-0636	30/06/2010 Heathrow	<p>Unsecured dangerous goods, during loading a container was found to contain unsecured Flammable liquid, n.o.s., UN1993. Whilst the consignment had been restrained, the straps had loosened and the consignment was able to move, one box was upside down. The container was off loaded and returned to cargo for re-packing. The staff member responsible for this container was interviewed 10 days after the incident occurred, he did not recall the build. The staff member was reminded of the importance of securing loads and details of the incident have been included in a database which tracks performance issues so if any re-occurrences occur this incident can also be taken into consideration. No further CAA action required.</p>
2010-0647	30/06/2010 Heathrow	<p>Unsecured dangerous goods. During unloading the bulk-hold the crew leader discovered that one netted section had a single item of unsecured dangerous goods within it whilst the adjacent netted areas was nearly full of general cargo. After investigation the operator reported that the loading team claimed to be working to 'volumetrically full' rules but had failed to take into account the lack of other cargo in the specific netted area allocated to the dangerous goods on the loading instruction. The operator does not allow dangerous goods to be secured by the compartment being volumetrically full. All ramp supervisors have undergone further dangerous goods training. A Read and Sign was issued to all loading crews. From now on when any dangerous goods are present they are to be secured by the ramp supervisor who will annotate the Loading Instruction. No further CAA action required.</p>
2010-0630	30/06/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box containing 4 inner boxes was found to contain 48 x 250ml Aerosols, flammable, UN1950. The inner boxes were marked with an ADR UN1950 LQ but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0627	30/06/2010 Beograd, Serbia	<p>Passenger Error. After boarding the aircraft a passenger realized he had a can of lighter fluid with him. He handed the fluid to the crew who passed it to ground staff in a bag. The customers details were not taken by the cabin crew as the captain said he would complete the report. The passenger was in a rush to board and had forgotten to remove these items, he had spoken to ground staff but they also had not taken his details. Operator referred the incident to the Serbian authorities and reported that their ground staff had been re-briefed about the dangerous goods regulations. No further CAA action required.</p>

2010-0665	01/07/2010 Heathrow	<p>Unsecured dangerous goods. During loading a unit load device was offloaded as the dangerous goods within it consigned within a fibreboard box were not restrained in the correct manor. The operator has investigated and found that the loader was not able to recall this particular build. The loader was trained in dangerous goods and has been reminded of the importance to secure general and dangerous goods separately. The operator is creating a cargo restraint course and a poster campaign to remind staff how to secure dangerous goods consignments. Photos are now being taken of unit load devices containing dangerous goods builds to audit restraining techniques. No further CAA action required.</p>
2010-0614	01/07/2010 Heathrow	<p>Unsecured dangerous goods. Whilst checking departure cargo, a unit load device was found to contain an unsecured box containing Paint, UN1263. The unit load device was offloaded from the flight and returned to cargo for repacking. The unit load device was built on site and the operator interviewed the build team, who believed that the consignment would be secured enough to travel. It was demonstrated that the position of the goods would probably have prevented movement laterally but if the flight encountered turbulence the consignment would have unrestricted vertical movement. Whilst the build team were fully trained and aware of the restraint requirements they have undergone a practical demonstration in the correct way to restrain freight to assist them with future builds. No further CAA action required.</p>
2010-0632	01/07/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0633	01/07/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 16 x 227g Gas cartridges, UN2037. The cartridges were each marked with a class 2.1 hazard diamond and UN2037. The fibreboard box was marked and labelled as containing dangerous goods but the consignment was wrapped in black shrink wrap. The consignment was not accompanied by a dangerous goods transport document. See also 2010-0634. Letter sent to shipper who appologised for the error and will not transport such items in the future. No further CAA action required.</p>
2010-0634	01/07/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 8 x 227g Gas cartridges, UN2037 and a portable gas stove. The cartridges were each marked with a class 2.1 hazard diamond and UN2037. The fibreboard box was wrapped in black shrink wrap. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0633. Letter sent to shipper who appologised for the error and will not transport such items in the future. No further CAA action required.</p>
2010-0616	02/07/2010 Miami, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain two boxes of Petroleum distillates UN1268 and Coating Solution UN1139. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. FAA to investigate. No further CAA action required.</p>

2010-0621	02/07/2010 Heathrow	<p>Unsecured dangerous goods. When the loader opened the door to hold 5 he found a dangerous goods consignment, Flammable liquid, sample, UN1993, was not tied down and other loose cargo had been placed on top of it. The operator has investigated and due to a recent, similar incident from this station an embargo has been placed on the acceptance of any dangerous goods items until a review of all the station procedures and dangerous goods training has taken place. All supervisors have undergone dangerous goods refresher training and all station staff will attend a ramp safety awareness course. The performance of the station will also be monitored after the embargo has been lifted. No further CAA action required.</p>
2010-0617	02/07/2010 Heathrow	<p>Unsecured Dangerous Goods. During loading a unit load device was removed from the aircraft as a consignment of Lithium batteries contained in equipment, UN3091, was not secured correctly. Operator has investigated and found that two pieces of cargo were secured with only one strap, The staff member who built the ULD has been interviewed and could not remember this particular build, he has successfully completed DG and ULD training and has been reminded that dangerous goods need to be secured individually. Build teams have been spoken to and a poster campaign is being developed. Future builds will be photographed as a means of cargo staff recording the status of finalised builds. No further CAA action required.</p>
2010-0629	02/07/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 8 x 227g, 1 x 200ml, 1 x 150ml, 1 x 50ml, 1 x 100ml, 1 x 50ml, 1 x 40ml and 1 x 100ml of undeclared Aerosols, flammable, UN1950 and 3 lithium batteries contained in equipment, UN3091. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Belgium authorities for investigation. No further CAA action required.</p>
2010-0660	02/07/2010 Heathrow	<p>Loading Error. During loading, a pallet containing dangerous goods with a different number to that which was to fly was incorrectly loaded onto the aircraft. The aircraft flew with the incorrect pallet on board but the captain was notified of the dangerous goods contained on it during flight. The operator investigated and interviewed the warehouse team who thought the tag was a misprint, as it was only one digit different from the pallet that should have been sent, they did ask the office staff who agreed and attempted to change the manifest, which had been closed. If the system was still open it would have shown the correct pallet existed elsewhere. Both the team leader and driver have been disciplined and undergone further training as they did not check the pallet numbers against the manifest at the time of loading and missed the dangerous goods tag. No further CAA action required.</p>
2010-0623	02/07/2010 Bermuda	<p>Unsecured dangerous goods. A dangerous goods consignment was not tied down within an AKE unit. The Operator interviewed the team who built this unit, they said they had secured the consignment using a rope and two ringbolts, the build was witnessed by other build crew staff and they confirm the consignment was restrained. It would seem that the consignment was restrained prior to departure, however it is possible the restraining rope was not secure and slipped off during transit. There were no details or photographs from the receiving station so a full conclusion can not be reached. All the build team are fully trained but they have been reminded of the importance of correctly restraining dangerous goods. No further CAA action required.</p>

2010-0689	02/07/2010 Bermuda	<p>Unsecured dangerous goods. During unloading a fibreboard box containing dangerous goods was found to be on its side within a unit load device (ULD). The operator has investigated and CCTV footage matches the build teams response to the incident. There is evidence that the consignment was tied down but it is hard to tell if the ropes were sufficient and secure enough to hold it in place. The build team had successfully received dangerous goods and ULD build training, but have been reminded of the importance to secure dangerous goods correctly. Without pictures of the ULD during unloading the operator is unable to investigate further. No further CAA action required</p>
2010-0639	03/07/2010 Heathrow	<p>Passenger error, during security checks two camping gas containers were found in a passengers hold luggage and confiscated. Passenger disputed this as he had read the terms and conditions on the website and had also gained authorization from customer services that the consignment would be okay, however he was not advised by customer services that the containers would need to be empty. The operators say their website clearly states that camping stoves and fuel containers need to be empty. Letter sent to passenger. No further CAA action required.</p>
2010-0637	04/07/2010 Heathrow	<p>Undeclared dangerous goods. During loading a consignment of Adhesives, UN1133, was discovered incorrectly documented and had no restricted labelling attached to it. Also the annotation of the loading device was also incorrectly written. The Manager offloaded the consignment as they were not satisfied with the documentation, the required paperwork was duly updated to reflect this decision. The Operator has investigated, the loading device number was incorrectly taken down either as the empty unit arrived or at the build station. The system automatically produces a label that relates to the goods so this should have been attached to the unit load device. The build crew have been interviewed and do not recall this build, they stated they would not allow a unit to leave without its respective label attached. As the operator was not able to ascertain where the error occurred the crew members who are all experienced and DG trained have been reminded of the importance of entering the correct information and to ensure all the labels are correctly attached. No further CAA action required.</p>
2010-0635	05/07/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard was found to contain 6 x 1L Paint, UN1263. The tins were marked with UN1263 but the fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that they had tightened their procedures to ensure all paint shipments are fully marked and that they now use a new courier company and items are sent by land on a 2 day service to prevent repeat occurrences. No further CAA action required.</p>
2010-0661	06/07/2010 Thailand	<p>Undeclared dangerous goods. Following receipt of a consignment, the consignee realised that it contained dangerous goods that had not been packed, marked, labelled or declared as containing dangerous goods. The contents included Hydrochloric acid UN1789, Sodium hydroxide solution UN1824 and Cyanide solution n.o.s. UN1935. Subject to investigation by ARE.</p>
2010-0759	06/07/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. French authorities are investigating therefore no further CAA action is required.</p>

2010-0640	09/07/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 8 x 200ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised that they were unaware of the regulations. However, they do require that their customers sign a declaration confirming that there are no dangerous goods within their consignment. Further information given to shipper. No further CAA action required.
2010-0645	12/07/2010 Heathrow	Unsecured dangerous goods. During unloading, two consignments each found to contain Dry ice, UN1845, were found on their sides in compartment 5. An investigation by the operator advised that procedures were not followed through by the loading supervisor and the loader and failed to secure the dangerous goods in the hold of the aircraft. An immediate embargo was placed on the station, the consignment originated from, which not be lifted until the station has completed a review of processes and procedures for handling dangerous goods. All turnaround co-ordinators and loading supervisors have taken a dangerous goods awareness training. All the station staff, the consignment originated from, will attend a Ramp Safety Awareness session. No further CAA action required.
2010-0641	12/07/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1kg Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by explaining they did not realise that Fire extinguishers were classified as dangerous goods. As they are now aware they will ensure any future shipments are sent in accordance with the regulations. No further CAA action required.
2010-0662	13/07/2010 Tel Aviv	Unsecured dangerous goods. During unloading the bulk hold 4 pieces of unmanifested dangerous goods freight was discovered loose loaded and not restrained. The documents were received for the shipment three days after the flight had landed. The operator has investigated and found that the cargo had been delivered to the wrong handlers, the consignment was loaded by the other handler as loose cargo and the loader would only be required to check the packages for damage. The freight recovery plan was by-passed and this lead to this incident, staff have been reminded that this process must be adhered to and will be monitored for future compliance. No further CAA action required.
2010-0643	13/07/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Helium compressed, UN1046 gas cylinders. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to contact Shipper. No further CAA action possible.
2010-0642	13/07/2010 Birmingham	Undeclared dangerous goods. During security screening, a personal effects consignment was found to contain 2 x 150ml Aerosols, UN1950 and 3 x 100ml, 1 x 50ml and 1 x 25ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0644	14/07/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 40ml Perfumery products, UN1266 and 2 x 250ml Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0668	14/07/2010 Manchester	<p>Unsecured dangerous goods. During loading, a unit load device (ULD) containing dangerous goods was opened to check on the condition of the goods. One of the containers had rope around the lower part of it and all of the containers had rope through their handles, however, the rope was loose and the containers were able to move without much effort. ULD was unloaded and sent back to the cargo shed for repacking. Operator has investigated and concluded the consignment was offloaded due to insufficient tie down equipment. A meeting has been held with the Warehouse operation and a procedure has now been implemented to ensure all dangerous goods consignments will be properly secured and photographic evidence will be taken at the time of the build. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 150ml and 1 x 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper including dangerous goods labels. No further CAA action required.</p>
2010-0651	14/07/2010 Heathrow	
2010-0646	15/07/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 300ml Aerosol, UN1950 and 1 x 100ml, 1 x 50ml and 2x 20ml Perfumery products, UN 1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder in conjunction with 2009-0594. No further CAA action required.</p>
2010-0648	16/07/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment of two fibreboard boxes were each found to contain 9 tins of Paint, UN1263. The tins were marked with consumer labels and UN1263 and the three inner boxes had ADR UN1263 markings but, the goods were not accompanied by a dangerous goods transport document. See DGOR 2010-0156. Incident forwarded to the French Authorities for investigation. No further CAA action required</p>
2010-0650	17/07/2010 Heathrow	<p>Loading Error. During loading the crew leader discovered that a consignment of Dry Ice, UN1845, was on a pallet but not documented on the accompanying paperwork. This item had been correctly documented and had travelled correctly from its origin. The pallet was returned to cargo and the correct paperwork was generated to allow it to travel as previously scheduled. From investigation by the operator it was advised that the cause of the incident was human error. The planner omitted to enter the information. The planner has been interviewed and a report raised relating to the incident which will be placed on his file and further disciplinary action will take place if there is a similar occurrence. No further CAA action required.</p>
2010-0649	20/07/2010 Phoenix, USA	<p>Passenger Error. During security checks on boarding a crew member discovered a disposable lighter in the hat rack, the pilot was informed and a member of security removed the item. A verbal warning was given to passenger information. No further CAA action required.</p>
2010-0652	20/07/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment consisting of two fibreboard boxes each containing 12 x 600ml Aerosols, flammable, UN1950. The Aerosols displayed consumer labels and the outer boxes bore ADR UN1950 diamonds but the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0658	20/07/2010 Boston, USA	<p>Passenger Error, during baggage screening BBQ style lighters containing flammable gas, UN1057, were discovered. The items were removed from the baggage and the passenger was advised. The items were held and the passenger details were supplied to the FAA. No further CAA action required.</p>

2010-0654	21/07/2010 Heathrow	Undeclared dangerous goods. During freight checks, a pallet was found to contain 2 x 4ft canisters of undeclared Helium, compressed, UN1046. The canisters were each marked with a Class 2.2 label but they had been covered with clear shrink wrap. The consignment was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation who advised that they had sent a warning letter to the shipper. No further CAA action required.
2010-0659	22/07/2010 Belfast	Undeclared dangerous goods. During security screening, a consignment concealed in a pallet of shrink wrapped freight was found to contain two fibreboard boxes containing 30 and 50 Lithium ion batteries, UN3480. The batteries were each individually enclosed inside a plastic pouch. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that they were unaware of the regulations. They also advised that they would normally not ship consignments by air. They have amended their procedures to prevent further incidents occurring. No further CAA action required.
2010-0655	23/07/2010 Luton	Leakage of dangerous goods from passenger baggage. After check-in and during handling, a liquid was found to be leaking from a passenger's baggage. Further investigation found the leakage to be from a 5L container of what was suspected to be Hydrochloric acid, UN1789. The bag was also found to contain other unidentified liquids. Several bags bound for another flight were contaminated by the leakage, resulting in several hours delay. The passenger was charged by the police with recklessly endangering an aircraft. The goods were seized by CAA on behalf of Police but were released for analysis. Further to the Police investigation the passenger received a suspended sentence after pleading guilty to recklessly/negligently endangering an aircraft. The belongings were released by the police. No further CAA action required.
2010-0656	24/07/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5 x 100ml, 2 x 75ml and 4 x 50ml of undeclared Perfumery products UN1266 and 5 x 150ml, a 200ml of undeclared Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. A response received from one of the agents advising that the shipper made an error by switching the luggage which he meant to ship with the luggage he meant to take with him to the airport. Email received from other agent advising that they have made a concerted effort to inform their customers about dangerous goods by visiting them with posters and supplying a letter advising what can and can not be placed in consignments. No further CAA action required
2010-0657	24/07/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0663	25/07/2010 Bangalore, India	<p>Incorrect NOTOC. The load sheet was not presented to the crew before departure and the flight was delayed on the runway as staff tried to ascertain if the dangerous goods consignments on board were loaded in the right location. The crew were informed fifteen minutes into the flight that there was no problem with the location of the dangerous goods. The operator concluded that there was an error in communication, although the position of the dangerous goods had been changed but not updated on the NOTOC, the consignment was still within the same compartment. A procedure has been implemented for the turnaround coordinators to check the dangerous goods have been loaded into the correct position and that the paperwork reflects this. Any changes to the paperwork or loading of dangerous goods needs to be authorised by the load controllers correctly annotated on the paperwork and cross verified by the turnaround coordinators. No further CAA action is required.</p>
2010-0686	27/07/2010 Heathrow	<p>Damaged Dangerous goods, during loading staff smelt gas in the hold. Passengers disembarked and the fire service attended. Fire service entered the hold with gas detector equipment but a build up of gas was not detected. The hold was unloaded and found to be free of any smell. A loose aerosol of furniture polish was found and as the bags were being re-loaded the loaders found a bag which smelt of gas and contained five large gas cigarette lighters and one large petrol lighter. One of the gas cigarette lighters was found to be ruptured. The passenger and his companion were removed from the flight along with their luggage. Unable to obtain passenger details, so no further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 15ml, 2 x 30ml and 1 x 7.5ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper/agent. Email received from alleged shipper who is a freight forwarder advising that they have made a concerted effort to inform their customers about dangerous goods by visiting them with posters and supplying a letter advising what can and can not be placed in consignments. No further CAA action required.</p>
2010-0666	30/07/2010 Manchester	
2010-0671	30/07/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 cylinders, of Oxygen, compressed, UN1072. The consignment was marked as personal effects and the outer box had no markings. The inner boxes were marked or labelled as containing dangerous goods but the consignment was not accompanied by a dangerous goods transport document. Following visit to shipper, letter sent to shipper and freight forwarder. Freight forwarder has introduced further preventative measures and information to their customers and will train all applicable staff. No further CAA action required.</p>
2010-0667	30/07/2010 Heathrow	<p>Unsecured dangerous goods. During unloading steel drums containing dangerous goods were found loose behind the hold curtain, as the curtain was removed the drums inside fell out on to the floor. The freight had not been secured with enough lashing/straps and there was heavy freight located on top of the drums. The operator has investigated and reported that the person who built up the container had made an error, his training was current and he has had a clean employment record for 20 years, he will attend the latest training course. The incident has been included in the cargo handlers training course and an additional leaflet will be sent to remind staff of the risks of defective stowage. No further CAA action required.</p>
2010-0670	31/07/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a parcel which has been through postal systems in several countries, was found to contain an Aerosol, UN1950. The incident was forwarded to the Australian Authorities for investigation. No further CAA action required.</p>

2010-0672	31/07/2010 Heathrow	<p>Unsecured dangerous goods. During loading, a consignment of contain Dry Ice UN1845 was found unsecured in a compartment which was only partly full. The operator interviewed the team leader who said he would be more vigilant in the future, he knows the procedure and does not require further training, his performance will be monitored and any future incidents will result in disciplinary action. No further CAA action required.</p>
2010-0673	31/07/2010 Heathrow	<p>Unsecured dangerous goods. During unloading, an electric wheelchair was found unsecured in the wrong hold. Damage caused to the hold was investigated by an engineering team who then took the hold out of service for the next flight as the holds fire integrity had been compromised. The operator has investigated and concluded that the incident was caused by lack of communication. The loader did not appreciate the mobility aid was dangerous goods and the supervisor did not spot the item or incorrect positioning of the securing net. A memo has been issued and a read and sign was sent out along with new documentation aimed at preventing a re-occurrence. Station performance will be monitored. No further CAA action required.</p>
2010-0703	01/08/2010 Heathrow	<p>Passenger error. During security screening, a passenger was found with undeclared fireworks and bangers in his pocket (Fireworks, UN0337). The passenger had placed the fireworks and bangers in his pocket, unaware that they were prohibited. The passenger had travelled from one US state to another and back again. The fireworks and bangers were only noticed when the passenger was questioned by customs after he had stopped to put the fireworks, bangers and his tobacco in his suitcase as they considered he was acting suspiciously. Requested further information from Customs who advised that they had no record of the incident. No further CAA action required.</p>
2010-0694	02/08/2010 Leeds/Bradford	<p>Loading error. Upon arrival, a battery powered mobility scooter was found to have it's battery fully connected and switched on. The underside of the mobility scooter was emitting heat. The operator have investigated further and were advised their handling agent had not identified that the scooter had a battery. It was also established that the passenger had checked in online, therefore, the operator had not been notified that they would be carrying a mobility device until they arrived at the boarding gate. The operator have contacted their handling agent and a memo stating the importance of the carriage of mobility scooters has been issued which must be read and signed by all staff. A new procedure has also been put into place, which requires the loaders to confirm with the dispatcher if a wheelchair is battery operated or manual. No further CAA action required.</p>
2010-0676	02/08/2010 Heathrow	<p>Unsecured dangerous goods. During unloading, 23 fibreboard boxes of Flammable liquid, UN1993 were found loose in hold 5. None of the fibreboard boxes had been tied down. Following an investigation by the operator it was advised that the ramp supervisor wrongly assumed that it was not necessary to tie down the fibreboard boxes because they were covering the full horizontal capacity of the hold. The operator has issued a memo to clarify information on securing dangerous goods, which stated that dangerous goods must loaded and secured in such a manner that prevents any movements during the flight. This should be achieved by ensuring the compartment or unit loading device is volumetrically full, or by means of individual restraint by use of straps. The memo also stated that dangerous goods must be protected from damage by other freight or baggage. If dangerous goods are unable to be secured, the turnaround co-ordinator must be advised and the cargo offloaded. It was also decided that when carrying dangerous goods consignments, a briefing must be conducted between the flight dispatcher and the ramp supervisor in order to put in place correct procedures and to avoid any misunderstanding or inadequate practices. No further CAA action required.</p>

2010-0679	02/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard was found to contain 24 x 300ml of undeclared Aerosols, flammable, UN1950. The box contained 2 inner boxes and each contained 12 aerosols. The inner boxes were marked with UN1950 ADR LQ label. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper forwarded a copy of the material safety data sheet. Further to an investigation by the Dutch authorities it was found that the shipper were unaware that aerosols were to be considered as dangerous goods. The shipper have now removed aerosols from the assortment of their company. No further CAA action required.
2010-0674	03/08/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of wooden crate was found to contain 12 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by explaining the aerosols had been added to the consignment in error. In future all consignments will be checked and signed off by one adequately trained individual. No further CAA Action required.
2010-0675	03/08/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 40ml and 3 x 100ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2010-0682	03/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment consisting of two fibreboard boxes was found to contain 9 x 400ml, 3 x 200ml and 6 x 50ml Aerosols, flammable UN1950. One of the boxes was marked with an ADR diamond and UN1950 but the other box was not marked or labelled as containing dangerous goods and the consignment not accompanied by a dangerous goods transport document. Occurrence forwarded to the Swiss authorities for investigation. No further CAA action required.
2010-0683	04/08/2010 Heathrow	Loading error and load planning error. After the aircraft pushed-back, it was realised that the quantity of Dry ice, UN1845, loaded on the aircraft exceeded the quantity that the operator permitted for the type of aircraft. The aircraft returned to stand so that the ULD containing the dry ice could be off-loaded, at which point it was also noticed that the ULD did not display a dangerous goods pallet tag. Further investigation into the root cause of both errors to be undertaken by operator. Operator reports that the error occurred in the build area but was also not spotted by cargo load control. This amount of Dry ice is permitted on the A320/211 and the loader admits they referred to this instead of the actual aircraft type, which was a A320/232. All dangerous goods restrictions for the aircraft types are available on the hand held devices, a brief has been produced reminding staff to refer to these files for the respective restrictions. All relevant areas have received this brief. No further CAA action required.
2010-0681	04/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml, 6 x 400ml and 6 x 260ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0678	04/08/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 900ml cylinder of Nitrogen compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter sent to freight forwarder who responded advising that they were not informed the consignment was dangerous goods and did not see a manifest. Staff involved have been reprimanded and instructed that in future that must receive a copy of the manifest confirming the contents of any package before they arrange any handling/transport. As the vessel concerned is Norwegian, the Norwegian Authorities have been notified but no response received. No further CAA action required.</p>
2010-0680	05/08/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 11 x 150ml Aerosols, flammable, UN1950 and a 25ml bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper covering 2010-0656 and 2010-0666 as well. Email received from alleged shipper who is a Freight Forwarder advising that they have made a concerted effort to inform their customers about Dangerous Goods by visiting them with posters and supplying a letter advising what can and can not be placed in consignments. No further CAA action required.</p>
2010-0684	05/08/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain audio speakers, (Magnetized material, UN2807). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they were unaware of the regulations. To prevent further incidents occurring the shipper has requested that Material Safety Data Sheets or documentation advising whether future consignments are dangerous goods. The shipper was contacted and advised further about dangerous goods training. They are now researching more into dangerous goods training before sending any further consignments. No further CAA action required.</p>
2010-0710	05/08/2010 Heathrow	<p>Unsecured dangerous goods. During freight checks, an electric wheelchair (Battery powered equipment, UN3171) was found unsecured in hold 5. The wheelchair was not tied down or on spreaders. As the wheelchair was incorrectly loaded the loading team were forced to man handle it down the baggage conveyer, putting themselves at risk of injury. The incident was reported to the Zambian authorities. The operator has interviewed the loaders who had secured the wheelchair with nets and filled the remaining space with courier bags to prevent movement, they felt under pressure to load the aircraft on time. The loaders have been told to follow the correct loading procedures at all times. Performances will be monitored and cameras will be provided to staff. No further CAA action required.</p>
2010-0690	06/08/2010 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 0.34L Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2010-0711	07/08/2010 Heathrow	<p>Unsecured dangerous goods. During freight checks, a consignment of Dry ice, UN1845 was found unsecured in hold 5. The operator has investigated and found that although the load supervisor was aware of the dangerous goods consignment they did not inform their load team or verify with the team that the dangerous goods consignment had been secured. None of the staff had worked over eight hours so fatigue was not a factor. All staff were up to date with their training and the load supervisor has re sat his training and received disciplinary action. The operator will continue to monitor the situation in an effort to avoid similar circumstances arising in the future. No further CAA action required.</p>
2010-0687	07/08/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of two polystyrene boxes was found to contain Dry Ice, UN1845. The consignment was not marked or labelled as containing dangerous goods. Operator spoke to shipper and the consignment was re-packed and forwarded on with the correct paperwork. Operator has also spoken to cargo agent as this consignment should have been identified as containing dangerous goods and rejected. Cargo handling staff have been counselled to ensure they are aware of their responsibilities in identified undeclared dangerous goods. No further CAA action required.</p>
2010-0693	07/08/2010 Heathrow	<p>Unsecured dangerous goods. During loading, a consignment of Dry Ice, UN1845 was found unsecured in a unit load device, the consignment was offloaded. An investigation by the operator advised, the team who built the unit requested information on the building of Dry ice consignments. Communications were put out reminding staff to check handed over flights especially during mealbreak periods, when mis-understandings can occur. A new tying and lashing course and a new poster awareness campaign was launched detailing the importance of securing dangerous goods freight. The issue is covered at the daily shift meetings. No further CAA action required.</p>
2010-0688	07/08/2010 Baltimore, USA	<p>Dangerous goods removed from passenger bag. Several items were removed from a customers baggage during passenger screening, swimming pool products, shocking agents, chlorine, snake repellent and 5lbs of water treatment granules. FAA have been informed and are investigating.</p>
2010-0698	09/08/2010 Stansted	<p>No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0691	09/08/2010 Heathrow	<p>Passenger error leading to undeclared dangerous goods. During the flight a passenger voluntarily handed over several prohibited items to the cabin crew, including a can of pepper spray, parts of a knife and a suspicious looking sealed container. The items were placed in a biohazard bag and the flight was met by police on arrival. Passenger was escorted from the flight but not arrested; he is currently in a mental institute. The Czech authorities were informed by operator. No further CAA action possible.</p>
2010-0699	10/08/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 fibreboard box with 1 x 100g Aerosol flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2010-0692	10/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment consisting of a fibreboard box was found to contain 6 x 400ml, 3 x 200ml and 6 x 50ml Aerosols, flammable UN1950. One of the boxes was marked with an ADR diamond and UN1950 but the other box was not marked or labelled as containing dangerous goods and the consignment not accompanied by a dangerous goods transport document. Occurrence forwarded to the Swiss authorities for investigation. (see 2010-0682) No further CAA action required
2010-0198	11/08/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125mls, 4 x 50mls, 6 x 100mls Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0695	12/08/2010 Newcastle	Undeclared dangerous goods. During security screening, a consignment was found to contain smoke canisters/grenades. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. See also 2010-0700. Following an investigation by the CAA Aviation Regulation Enforcement Department, the shipper were offered a Simple Caution for the offences.
2010-0705	12/08/2010 Mumbai, India	Unsecured dangerous goods. During freight checks, a fibreboard box containing Dry ice, UN1845, was found unrestrained in hold 5. The operator has investigated and the team leader was interviewed he advised he would be more vigilant in the future. He is aware of the procedure and does not require further training, but his performance will be monitored. No further CAA action required.
2010-0704	12/08/2010 Heathrow	Unsecured dangerous goods. During unloading, an electric wheelchair was found unsecured in hold 5 and laying on its side. The front of the wheelchair was damaged and the cover of the battery was found on the floor. Further information was requested from the operator who responded saying the loading instructions were not followed and as such the goods were damaged during loading. Staff have been issued with a read and sign and the turnaround ramp co-ordinator must now confirm that the lead loader has checked any loaded Dangerous Goods to ensure correct securing and loading. No further CAA action required.
2010-0697	15/08/2010 Heathrow	Damaged dangerous goods. During loading, two fibreboard boxes containing Dry ice, UN1845 were found to be damp. The load team did not accept the consignments and returned them to cargo. The consignment was checked, although the Dry ice had began to condensate the content of the boxes remained in-tacked. The boxes were re-sealed and sent of a later flight. All staff have been reminded dangerous goods packages should not be loaded unless they are free from visible leaks or damage. A dangerous goods poster has been developed to ensure the correct handling and restraint of dangerous goods cargo, this includes damaged or leaking containers. No further CAA action required.
2010-0700	16/08/2010 Newcastle	Undeclared dangerous goods. During security screening, a consignment of 3 fibreboard boxes was found to contain smoke canisters/grenades and pressure bottles. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. See also 2010-0695. Following an investigation by the CAA Aviation Regulation Enforcement Department, the shipper were offered a Simple Caution for the offences.

2010-0696	16/08/2010 Heathrow	<p>Incorrectly loaded dangerous goods leading to a NOTOC error. A consignment containing Amines, solid, corrosive, n.o.s., UN3259, was incorrectly loaded onto the wrong operators aircraft, and therefore, not noted on the NOTOC or manifest. A consignment of Environmentally hazardous substance, liquid, n.o.s., UN3082, should have been loaded onto the aircraft, but was left in the warehouse. The error was noticed when the consignment was delivered to the consignee. The operator has investigated, the root cause is noted as human error. The warehouse agent saw that his build plan needed four pieces of dangerous goods and in haste removed the wrong consignment from a pallet destined for Beirut. The Freight Agent has made several improvements to prevent re-occurrence, dangerous goods will now be segregated by carrier as well as class and each operator has been given an individual coloured label to assist the warehouse staff. The build sheet also no requires two signatures upon completion. The individual concerned has been reminded of the consequences of not following procedures and the station will be monitored. No further CAA action required.</p>
2010-0706	17/08/2010 Manchester	<p>Undeclared dangerous goods. During freight checks, it was found that 2 cans containing dangerous goods had been left on the flight deck for transport to engineers for AOG repairs. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating. The consignment had been placed on the flight deck in error, due to time constraints and stores personnel not following procedures. All stores staff are undergoing dangerous goods training and a procedure between Maintrol engineering and Flight Operations for the movement of AOG spares has been devised. Appropriate action undertaken by the operator therefore, no further CAA action required.</p>
2010-0701	17/08/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0708	19/08/2010 East Midlands	<p>Loading error leading to dangerous goods leakage. During off loading, flight ramp staff reported a smell coming out of the unit load devices. Upon opening the unit load device, it was found that one of the jerricans, containing Extracts flavouring liquid, UN1197, had leaked and a pallet had collapsed. The leaking jerricans were removed from the unit load device and placed in a safe environment. The other items on the pallet were stripped, cleaned and re-palletised. The two pieces that had leaked were placed in a salvage drum. The correct regulated packaging had been used but due to bad loading, not correctly shrink wrapped and no use of spreaders, the pallet collapsed, which caused the leakage. Referred to the Irish authorities for investigation. No further CAA action required.</p>
2010-0714	20/08/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consolidated consignment of personal effects was found to contain an Aerosol, flammable, UN1950, a box of matches, UN1944 and several batteries which have been described under special provision A123 but do not meet the provision. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to freight forwarder who responded that warehouse staff are to receive training and other preventative measures will be put in place to prevent recurrence.</p>

2010-0747	20/08/2010 Bristol	Dangerous goods loading error. During loading a Battery powered vehicle, UN3171, was accepted as, the passenger of the wheelchair was asked if it contained either a wet or dry cell battery and didn't advise either way. Booking information suggested it was a dry cell battery. When the wheelchair arrived at the aircraft the loaders looked to clarify the type of battery but were unable to see any marks indicating which battery was contained in it. Therefore the wheelchair was loaded. The operator is looking to obtain information that gives clear guidance to all ramp/dispatch staff on the differences between wet and dry cell batteries. No further CAA action required.
2010-0707	20/08/2010 Birmingham	Undeclared dangerous goods. During security screening, a box was found to contain a 100ml and a 250ml of undeclared Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent for 2010-0701, therefore, no further CAA action required.
2010-0762	24/08/2010 Washington, USA	Unmanifested dangerous goods. During unloading unmanifested dangerous goods were discovered. 6 pieces at 160 kilos were all booked to a final destination via a transfer airport. 4 pieces made it to the transfer airport but the remaining 2 ended up unmanifested elsewhere. The flight forecast did not show the consignment so the planner would not have been aware that it was on the flight. Operator has investigated but due to their system not being able to go far enough back in their historical records they are unable to conclude how the parcels go split up. To prevent further re-occurrence any unit pulled forward will be double-checked and communications between departments will be held. No further CAA action required.
2010-0709	24/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 340g of undeclared Aerosols, flammable and 12 x 355ml of undeclared Flammable liquid, n.o.s., UN1993. The outer box contained two inner boxes, one box was marked with an ADR UN1950 diamond and the other box was marked with an ADR UN1993 diamond. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Also see DGOR 2009-0238. Letter sent to shipper who responded explaining they were implementing changes to their IT system to prevent dangerous goods from being incorrectly sent by air, until this is complete all air transport has been stopped. The dispatcher has also been re-trained in UN number requisition and dangerous goods markings. No further CAA action required.
2010-0745	25/08/2010 Aberdeen	Unsecured dangerous goods. During security screening, a jiffy bag containing Radioactive material, excepted package, limited quantity of material, UN2910 was found to be open upon arrival. The excepted package label was not the size specified by the IATA requirements and the bag had only been held closed with staples. The package was safely removed with no risk to staff or passengers. Operator investigated and established that the sender was at fault. As the inner packages had not been damaged, the consignment was re-packaged and forwarded to the consignee. No further CAA action required.
2010-0712	26/08/2010 New York JFK, USA	Passenger error. A petrol generator was found inside a passengers luggage. The spark plug was still connected to the equipment and petrol had leaked out into the passengers luggage. Operator has conducted their investigation, check in agents were interviewed and the airport x-ray systems were questioned, the operator has concluded that everything was completed correctly. Referred to Swiss Authorities for investigation. No further CAA Action required.

2010-0713	26/08/2010 Glasgow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 10 x 150ml, 11 x 45ml and 2 x 75ml of undeclared Aerosols, flammable. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2010-0716	27/08/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2010-0717	30/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 4L tins Paint, UN1263. The consignment was in a fibreboard box marked as UN3082 but was not accompanied by a dangerous goods transport document. Irish authorities have investigated. No further CAA action required.
2010-0718	31/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 48 x 300ml of undeclared Aerosols, flammable, UN1950. The box contained a fibreboard box marked as ADR UN1950 and inside this box were 4 inner boxes also marked as ADR UN1950. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0630. Letter sent to shipper who responded and advised that the incident occurred because of human error. They have now amended their procedures to prevent further incidents occurring. They have also advised their agent that all future consignments should be sent by sea. Further information sent to shipper. No further CAA action required.
2010-0715	31/08/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain up to 300 Dry cell batteries, that were not packed in compliance with special provision A123. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Forwarded details to the Belgium Authorities for investigation. No further CAA action required.
2010-0735	01/09/2010 Tel Aviv	Unmanifested dangerous goods. During unloading, a dangerous goods consignment containing Aerosols, flammable, UN1950 was found, not mentioned on the manifest, the paperwork on the consignment noted the destination to be Bombay. A second dangerous goods consignment containing Ethyl alcohol, UN1170 was also found not mentioned on the manifest, the paperwork on the consignment noted the destination was Bermuda. The operator reported that this was a handling error, where the consignments had been added to the cage by mistake and that the individuals responsible have been spoken to, a brief has been sent out to remind staff to count the consignments accurately to prevent re-occurrence. No further CAA action required.
2010-0776	01/09/2010 Philadelphia, USA	Loading Error. A consignment was loaded and flew on an aircraft before it was checked by the dangerous goods coordinator. There was a breakdown in communications from the person who accepted the documents and freight, through the cargo picker and load device builder, who printed off a tag showing dangerous goods, it was also missed when the flight was manifested. Whilst certain parties noticed the dangerous goods consignment they did not ensure that it was investigated before it left their areas. The operator has investigated, staff have been interviewed and been made aware of their errors and the correct processes / procedures to follow. No further CAA action required.

2010-0730	04/09/2010 In flight	<p>Passenger error. During flight, a passenger's disposable lighters (Lighters, UN1057) were found to have leaked in their bag. To prevent the gas of the lighters being released into the cabin the crew confiscated and placed them in a fire bag. Upon arrival the lighters were handed over to ground staff. Passenger contact details not available, therefore, no further CAA action possible.</p>
2010-0719	06/09/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 7 x 30ml, 2 x 50ml, 1 x 75ml Perfumery products, UN1266. Also included were 1 x 100ml and 1 x 30ml bottles skin toner but these were confirmed as not hazardous by the Reporter. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Agent. Following a visit to the agent, it was confirmed that they have in place procedures to alert their customers of items of dangerous goods not permitted in their consignments. Further discussions were held and additional recommendations made. (see also DGOR2010-0782). No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 150ml and a 100ml of undeclared Aerosols, flammable, UN1950 and Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent shipper. No further CAA action required.</p>
2010-0729	06/09/2010 Glasgow	
2010-0723	07/09/2010 Heathrow	<p>Unmanifested Dangerous Goods leading to loading error. During loading an overweight consignment of 4 units containing Dry ice, UN1845, was discovered, the consignment weighed too much for the type of aircraft it was being loaded onto. The agent had also missed 2 other Dry ice units. The Operator has investigated and found a break in communications between the Operations manager and the person responsible for completing the manifest. The agent had ignored the weight of the unit as it was from an inbound flight. In order to prevent re-occurrence staff have been briefed and that all staff completing manifests must double check all weights that are given by the warehouse staff. No further CAA action required.</p>
2010-0720	07/09/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x fibreboard box containing 3 x 400ml loose Aerosols flammable and an inner fibreboard box containing 6 x 400ml, 3 x 200ml, 4 x 50ml Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Occurrence forwarded to the Swiss Authorities for investigation. (See 2010-0682 and 2010-692). No further CAA action required.</p>
2010-0727	08/09/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 150ml and 4 x 250ml Aerosols flammable, UN1950 and a 75ml glass bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required</p>
2010-0721	08/09/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml and 4 x 125ml Aerosols flammable, UN1950 and 1 x 50ml and 1 x 30ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>

2010-0728	08/09/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml Aerosols, flammable UN1950 and 1 x 250ml Paint Related Material (thinner), UN1263 and 2 Tins Epoxy-Mastic. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who replied explaining their error by ticking the next day box for travel to Ireland. They advised that they had spoken to their couriers and are now aware which destinations their consignments are likely to fly to. As a result, they would mark all future consignments containing dangerous goods with the Limited Quantity marking and with the words "not by air". The documents would state "by road". A copy of the CAA letter would also be held on file for training purposes. No further CAA action required.</p>
2010-0904	09/09/2010 Heathrow	<p>Non-acceptable UN Specification packaging. Following arrival at handling agent it was discovered that the UN specification mark on the 1H2 plastic drum was out of its life cycle. The shipper was contacted and it appears that the shipper does not pack the dangerous goods but purchased them complete. Upon further investigation and a visit to the company who sold the goods to the shipper, it appears there are several more 1H2 drums in their warehouse that have lids which are now out of the life cycle. Company have been notified that this must be rectified and processes must be put into place to ensure that this issue does not re-occur. In addition the UN specification drums in question that are currently held in their warehouse must not be sent for transport by air. No further CAA action required.</p>
2010-0726	10/09/2010 Manchester	<p>Undeclared dangerous goods leading to leakage. During security screening, a consignment was found to contain a petrol powered jetwash, (Engines, internal combustion, UN3166). The consignment was found leaking and a small amount of fuel was found in the fuel tank. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by dangerous goods transport document. Letter sent to shipper and agent. Both shipper and agent replied and the consignment was released. No further CAA action possible.</p>
2010-0731	10/09/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 100mls, 2 x 75mls and 2 x 50mls Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0734	10/09/2010 Edinburgh	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded saying that they were looking to improve hazard identification and provide more comprehensive training, additional information has been sent to assist them. No further CAA action required.</p>
2010-0737	12/09/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain small Gas cartridges (non-flammable) without a release device, non-refillable, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper advising them of the need to refer to Special Provision A98 on the Shippers Declaration. No further CAA action required.</p>

2010-0741	13/09/2010 Heathrow	<p>Undeclared dangerous goods. During cleaning a live shotgun round was found in a seatback pocket, the turn around and security managers were informed. The passengers seated in the vicinity were apprehended before boarding their connecting flight and were subject to a full bag and body search but nothing was found. The operator concludes it is probable the item was discarded by an exiting passenger, but there is no way of proving this. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a fibreboard box containing 2 x 200L cylinders Compressed Gas n.o.s., UN1956. The consignment was not entered on the NOTOC and was not accompanied by a dangerous goods transport document. Incident passed to the Irish Authorities for investigation. No further CAA action required.</p>
2010-0736	13/09/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0733	14/09/2010 Manchester	<p>Passenger Error. During loading security discovered a can of Paint, UN1263 within a passengers bag. The can was removed and the FAA have been informed. Passenger is not a UK national therefore no further CAA action is required.</p>
2010-0740	14/09/2010 Boston, USA	
2010-0738	15/09/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x fibreboard box containing 6 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0739	16/09/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x fibreboard box containing 1 x hard, black carry case containing 1 x 12v Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0749	16/09/2010 Heathrow	<p>Unsecured Dangerous Goods. Whilst in the cargo area, a consignment of Toxic Solid, Organic n.o.s., (Thiocolchicoside) UN2811, tipped over as it had not been correctly secured. Operator has investigated and interviewed the agent responsible for building this job who insists the freight was correctly restrained. In the past photos have been taken of each build, which helped eliminate such issues, this has not happened recently. A performance manager is starting who will enforce the photo taking to prevent these types of actions re-occurring. No further CAA action required.</p>
2010-0761	16/09/2010 Boston, USA	<p>Passenger Error. During security screening, prior to departure a passenger, was found with items of suspected dangerous goods, the items were removed from the passengers baggage. FAA were informed at the time of the incident. The operator has investigated and found that there are adequate signs during passenger check in and can only put the error with the passenger. Letter sent to passenger. No further CAA action required.</p>

2010-0843	17/09/2010 Heathrow	<p>Unsecured dangerous goods. During unloading it was discovered that baggage and a consignment of dangerous goods bearing orientation arrows had not been correctly secured. The baggage and the dangerous goods had moved in flight several times to the extent that it made opening the hold door on arrival difficult. Operator conducted a site visit and identified that there had been other occasions when dangerous goods had been incorrectly loaded. The reasons were unclear as there were no time pressures as the flight was non-stop and it was the first flight of the shift so no fatigue issues were present. Whilst the items of dangerous goods had been included on the NOTOC other paperwork had been incorrectly completed. The load team were used to busier flights and had seemed confused between surrounding a piece to prevent movement and securing it down, also there was a problem securing the nets. A memo was issued on dangerous goods loading and net securing as well as one requesting the paperwork was compliant with operator standards. No further CAA action required.</p>
2010-0742	17/09/2010 Glasgow	<p>Undeclared dangerous goods. During security screening, a consignment personal effects was found to contain a 125ml of undeclared Aerosol, flammable. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2010-0748	20/09/2010 Heathrow	<p>Unsecured dangerous goods. During loading, a unit load device was found to have unsecured dangerous goods within it and as such it was offloaded from the aircraft and returned to the cargo shed. Operator has investigated and interviewed the staff member who built the unit. The staff member stated that the unit was "fit to fly" when it left the cargo area. Therefore it is concluded that the load became loose between the two locations. To prevent re-occurrence the operator is providing a new tying and lashing course which covers the restraining of dangerous goods. A poster awareness campaign has also be launched and the subject will be covered in daily team biefings. No further CAA action required.</p>
2010-0746	20/09/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 90ml, 3 x 100ml, 2 x 50ml, 1 x 40ml, 1 x 13.3 ml Perfumery products, UN1266 and 1 x 250ml and 1 x 200ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0757	21/09/2010 Heathrow	<p>Passenger Error. Prior to departure a passenger informed flight crew that he had four cigarette lighters in the shape of replica guns. The lighters were removed from his luggage and disposed of before departure. No further CAA action required.</p>
2010-0750	21/09/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 fibreboard boxes. The first box contained 4 inner fibreboard boxes - each inner box was labelled UN1950, each containing 12 x 400ml Aerosols, flammable UN1950. The second box contained 4 inner fibreboard boxes - each inner box was labelled UN1950, one containing 12 x 245g, and other 12 x 150ml Aerosols flammable, UN1950. The outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Following a visit to shipper, they will hold a meeting with the intermediaries they use to advise that consignments are not to travel by air. In addition, preventative measures have been put in place to prevent reoccurrence. No further CAA action required.</p>

2010-0751	21/09/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box 5 x 1L metal tins Paint related material, UN1263. The fibreboard box was not marked or labelled as containing dangerous goods, but the metal tins contained within the fibreboard box was labelled and marked UN1263. The consignment and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0755	21/09/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing 4 inner boxes was found. 2 of the inner boxes each contained 4 x 250ml metal cans and the other 2 inner boxes each contained 1 x 1000ml metal can, all the metal cans contained Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded saying the root cause had been identified as new products which were not flagged up on their IT system, this has now been rectified. Packing staff will attend further training and now understand the issues of next day travel to Ireland and a 3rd party freight forwarder will continue to look after all dangerous goods shipments. No further CAA action is required.
2010-0756	23/09/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 450ml Aerosols, flammable UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA Action required.
2010-0754	24/09/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 fibreboard boxes, each fibreboard box containing 3 x 15ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2010-0752	24/09/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 fibreboard boxes, each fibreboard box containing 3 x 15ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2010-0760	25/09/2010 Gatwick	Loading Error. During unloading, an electric wheelchair, Battery powered vehicle, UN3171 was found to be turned on with the battery still connected. The operator has investigated and implemented new procedures to ensure electric wheelchairs are correctly immobilized. Along with the guidance documentation they have released to their ground agents, further documentation will be released to advise all staff involved with the handling of electric wheelchairs of the correct methods to ensure compliance with the regulations. The handling of electric wheelchairs will continue to be monitored. No further CAA action required.
2010-0758	27/09/2010 Scatsta	Passenger error. During security screening, a consignment of personal effects was found to contain a 1.3L bottle of Greasestrip and a 500ml tin containing Flammable liquid, n.o.s., UN1993. The passengers baggage was hand searched during transfer from Helicopter to Aeroplane for his onward transit to Aberdeen. A letter sent to both the operator and passenger. Operator has asked its clients to circulate a safety briefing to all offshore locations. Passenger has since left the company, no further CAA action is required.
2010-0947	27/09/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain a total of 605ml of undeclared Perfumery products, flammable, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2010-0775	27/09/2010 Gatwick	<p>Passenger / Loading Error. Whilst boarding it was noticed that a passenger's carer had a very heavy hold bag. This was investigated and found to contain a frame enclosing a wheelchair battery. The passenger explained she had been told by ground staff that she could do this. The battery was removed from the cabin and re-attached to the wheelchair in the hold. The operator has spoken with customer services and reminded them that the only certain types of lithium batteries allowed in passenger carry-on baggage. Ramp staff and cabin crew were also unaware that an electric wheelchair was traveling and that the battery had been removed by the carer. Procedural error has caused this problem and several bulletins have been posted to remind staff of the correct procedures. A task group has been set up to look at the end-to-end processing of carrying electric mobility aids this will be incorporated in new dangerous goods training which is to be rolled out in January. No further CAA action required.</p>
2010-0763	28/09/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 250ml Aerosols non flammable, UN1950. The aerosols were marked with consumer hazard labels but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Incident referred to the Singapore authorities. No further CAA action required.</p>
2010-0764	28/09/2010 Heathrow	<p>Unsecured dangerous goods. During pre-loading checks a dangerous goods consignment was found not to be securely loaded which had caused some of the boxes to have been crushed. The consignment consisted of 3 Overpacks of Consumer commodity ID8000. The operator has investigated and re-packed the damaged items for flight with the CAA's permission. The operator concluded that the consignment had not been properly secured, the loader responsible has undergone refresher training in standard operating procedures and the cargo agent has also conducted retraining with the members of staff involved. No further CAA action is required.</p>
2010-0768	28/09/2010 Gatwick	<p>Undeclared dangerous goods. During passenger embarkation two passengers tried to board with (C.S) chlorobenzylidenemalononitrile Gas. As they had not been given prior permission to carry the gas on their person, and they were unable to leave the gas behind, the operator off-loaded both passengers. No further CAA action required.</p>
2010-0766	29/09/2010 Manchester	<p>Unsecured dangerous goods. During unloading, an electric wheelchair, Battery - powered vehicle, UN3171, was found secured and isolated with its key removed, however the battery terminals were unprotected, exposed and vulnerable. The operator has investigated and established the battery did not need to be disconnected as the wheelchair had a key. The staff involved have been questioned and retrained, details of how to correctly stow wheelchairs will be discussed in daily ramp briefings. A guidance document has also been issued to assist loaders. No further CAA action required.</p>
2010-0779	29/09/2010 Luton	<p>Consignment found during transit to have exceeded maximum permitted quantity on a passenger aircraft. Following investigation by the operator it was advised that this consignment flew into Heathrow from Bangalore and then flew on to Luton where the errors were discovered. These errors would not have been discovered at Heathrow as the originating station was responsible for conducting the dangerous goods consignment. The staff member responsible has been taken out of all DG checks and will undergo a revalidation of DG course. All DG qualified staff have been briefed to be more alert whilst doing DG checks. No further CAA action required.</p>

2010-0937	30/09/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L can of Paint, UN1263 and 1 x 1L Polyamines, Liquid Corrosive, n.o.s., The individual tins had hazard labels but their respective outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who has investigated, they are aware of the hazards of transporting dangerous goods and the warehouse staff are dangerous goods trained. The incident was due to human error and as such the staff have been reminded of the requirements. No further CAA action required.
2010-0772	30/09/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x canisters of Compressed Oxygen, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2010-0773	30/09/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment of two fibreboard boxes was found to contain 10 x Fire Extinguishers, UN1044. The outer box was not marked or labelled as containing dangerous goods but the 10 inner boxes clearly showed the UN number, proper shipping name and class of goods. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded explaining that at the request of their customer the goods were collected from the customer and forwarded to another station. However the goods were not returned to the shipper for re-packaging prior to forwarding, this issue has been address for future shipments. No further CAA action required.
2010-0777	30/09/2010 Boston, USA	Undeclared dangerous goods. During security screening, a passengers bag was found to contain 8 boxes of Shock Absorbers, Articles, pressurized, pneumatic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The operator has advised that the FAA have been informed and that the items were removed from the passenger in Boston. No further investigation possible by Operator. No further CAA action required.
2010-0778	01/10/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Aerosols, flammable, UN1950. The outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0765	03/10/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Generator, Engines, internal combustion, flammable liquid powered, UN3166, 1 box of 7 glass bottles containing Flammable liquid n.o.s, UN1993 and 2 outer boxes, one containing 2 x inner boxes and the other containing 6 x inner boxes of Lithium batteries contained in equipment, UN 3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details referred to FAA for investigation. No further CAA action required.
2010-0774	03/10/2010 Bombay, India	Unsecured dangerous goods. During unloading, a consignment consisting of three fibreboard boxes each containing Dry Ice, UN1845 was found to be unsecured and unlashed. The operator has investigated and interviewed the loader who confirmed that he lashed the box down, this can not be substantiated as the controller has since left the operators employment. All staff involved with this consignment have re-sat a dangerous goods course. Station performance will continue to be monitored. No further CAA action is required.

2010-0945	04/10/2010 Turkey	<p>Passenger error. Upon departure, the flight deck were advised that passengers had informed cabin crew that they had packed Lighters, UN1057 in their checked baggage. The aircraft was subsequently delayed whilst the baggage was found and numerous lighters were removed in the presence of the passengers involved. The passengers informed crew that at no time during check in were they asked if they had any prohibited items but they were advised that the information was on their tickets. No further CAA action required.</p>
2010-0786	05/10/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 fibreboard box containing 12 Aerosols flammable, UN1950. The outer box of the consignment was not marked or labelled as containing dangerous goods but the Aerosols were shrink-wrapped and labelled with a UN1950 Label. The consignment was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0781	05/10/2010 Dublin, Ireland	<p>Unmanifested dangerous goods. During unloading an extra piece of cargo was discovered which had not been documented on the NOTOC. The operator investigated and discovered the extra cargo, a consignment of 16 life saving rafts, Life-saving appliance, self inflating, UN2990 contained within 1 fibreboard box were checked and approved for flight and had travelled the previous day, fully complaint with the regulations. It seems that upon its arrival it had been taken in error and added to this consignment. As such this consignment had continued its journey, unmanifested. Cargo management have investigated and disciplined the staff concerned and reminded them to follow the correct procedures of ensuring the cargo loaded is checked for the correct AWB number. No further CAA action required.</p>
2010-0794	07/10/2010 Sydney, Australia	<p>Misdeclared dangerous goods. During unloading for onward transit, the consignment was flagged up for incorrect markings and uncorresponding paperwork. Operator is investigating. Staff member responsible has been suspended, pending disciplinary action. Additional DG awareness training has been given and procedures put in place to ensure that paperwork has the correct routing on it. No further CAA action required.</p>
2010-0782	08/10/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x portable battery powered equipment, UN3171. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. As there have been previous incidents the cargo agent was visited. During the agent, it was confirmed that they have procedures in place to alert their customers of items of dangerous goods not permitted in their consignments. Further discussions were held and additional recommendations made. No further CAA action required. See also 2010-0719 2010-0657, 2009-807/397/392/346/298/240/102/81/70.</p>
2010-0840	08/10/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a fibreboard box containing 32 Life Jackets, UN2990 and 32 Gas Cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded explaining that an error in delivery address had caused the consignment to be sent via air in order to meet a time constraint. The consignment could fall under SP but if so still did not comply with ADR road regulations. The shipper will liaise with the courier to ensure procedures are put into place to prevent future occurrence. Further advise given to shipper. No further CAA action required.</p>

2010-0783	09/10/2010 Stanwell, Middlesex	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x bottles Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Unnotified dangerous goods. During loading two items of dangerous goods both Miscellaneous were presented without the correct notification. One was a racing car, which was correctly labelled but had an overhang and did not fit the aircraft, the second was a large piece with an electrical label. Staff were concerned as this consignment there may have been a conflict with an animal being carried in that hold. Following investigation by the operator it appears that the original consignment for the car was to be replaced with spares so the paperwork was amended. When the shipment was being built, the air waybill for the spares was used for the car but the dangerous goods were not re-entered in the booking and therefore not entered on the NOTOC. This omission was not picked up until the car was due to be loaded onto the aircraft. The car was then offloaded as there was too much of an overhang. It was subsequently confirmed that this was a paperwork error and the car was then sent on the next flight. The second shipment for was offloaded as no dangerous goods could be found on the paperwork. The handling agents have been spoken to and reminded that they are to check each air waybill vigorously to prevent further incidents. No further CAA action required.</p>
2010-0784	09/10/2010 Heathrow	<p>Leaking dangerous goods. During unloading, a fibreboard box was found to contain 3 glass bottles of Flammable liquid, n.o.s., UN1648. The consignment had leaked and due to no absorbent material being present the leak had been absorbed by the outer fibreboard box.</p>
2010-0802	11/10/2010 Melbourne, Australia	<p>Insufficient information received. No further CAA action possible.</p>
2010-0790	11/10/2010 Heathrow	<p>Unsecured dangerous goods. During the CAA annual audit a pallet containing dangerous goods was inspected during unloading. The consignments located on the top of the pallet had been slightly displaced during the flight and seemed to be damaged. The operator has investigated and concluded that the dangerous goods items had not been effected, however the straps across the load were not correctly placed to best secure it. Staff have been briefed using the photographic evidence and a read and sign has been issued. Upon arrival at the aircraft drivers are now required to check and secure any loose straps or netting. No further CAA action required.</p>
2010-0791	11/10/2010 Heathrow	<p>Unsecured dangerous goods. During a CAA annual audit a wheelchair was seen, correctly stowed and electrically disconnected but without the battery terminals being adequately protected against short circuit. The operator is investigating. Additional training has been provided and a DG Bulletin (DG20) will be issued to ensure this does not re-occur. No further CAA action required.</p>
2010-0785	12/10/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 150ml and 1 x 250ml Aerosols, flammable, UN1950 and 4 x 30ml, 2 x 75ml and 1 x 200ml Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Freight Forwarder. See also 2005-334 (letter sent to Freight Forwarder), 2007-082, 2007-353, 2007-392, 2008-226 (letter sent and reply received), 2009-018, 2009-0279 (letter sent). No further CAA action required.</p>
2010-0789	12/10/2010 East Midlands	<p>Undeclared dangerous goods. During security screening a consignment was found to contain 1 fibreboard box containing 2 inner boxes, each with a pre-printed UN1950 label on. Each inner box contains 12 x 400ml Aerosols, flammable, UN1950. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2010-0797	12/10/2010 Boston, USA	Undeclared dangerous goods. During security screening, 2 bottles of Oven Cleaner were found these are Aerosols, flammable, UN1950. This consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator advises that the items were removed from the passenger's luggage and the incident reported to FAA. No further CAA action required.
2010-0793	13/10/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Shipper replied explaining that they would no longer send any items, including dangerous goods to Ireland. All of their products will be sent purely by road to prevent any further occurrences. No further CAA action required.
2010-0792	14/10/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. Agent has replied with preventative material he intends to show future prospective customer. No further CAA action required.
2010-0806	15/10/2010 Liverpool	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 roll thick insulation material containing 2 x 500ml tins Compressed gas, flammable, n.o.s., UN1954. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action necessary.
2010-0796	15/10/2010 Aberdeen	Undeclared dangerous goods. During security screening, a consignment was found to contain a canister of Nitrogen, compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded quoting human error and that their procedures were not adequate to highlight dangerous goods items sufficiently. To rectify this shortcoming members of their staff have attended both full and awareness dangerous goods training, until this has been completed their freight agent has been assisting them with any dangerous goods consignments. No further CAA action required.
2010-0801	16/10/2010 Boston, USA	Undeclared dangerous goods. During security screening, a passengers bag was found to contain an Aerosol, flammable UN1950. The aerosol, containing WD40 was removed from the passengers bag. The incident has been reported to the FAA. No further CAA action required.
2010-0800	17/10/2010 Heathrow	Undeclared dangerous goods. During security screening, customs detained a consignment which contained two chemicals, after gaining an MSDS only one of the chemicals was found to be dangerous goods, Sodium Fluorosilicate, UN2674. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Forwarded incident to authorities in China for investigation. No further CAA action required.
2010-0798	17/10/2010 Heathrow	Unsecured dangerous goods. During loading, a load unit was snagged at the side of the aircraft by the turn around manager because a package found to contain dangerous goods was seen not to be secured and the orientation labels were upside down. Following investigation by the Operator, it was found that the aircraft load had been certified as Fit to Fly when leaving cargo, but when the load had reached the aircraft, the strap had come undone. A Dangerous Goods Safety Notice had been issued. No further CAA action required.

2010-0803	18/10/2010 Philadelphia, USA	<p>Unsecured dangerous goods. After the aircraft pushed back and was heading to the runway it came to the reporters attention that an electric wheelchair battery had not been tied down and the battery contacts were not protected from potential short circuit. The aircraft was called back to the gate and the battery was removed from the top of the chair and secured correctly. Following an investigation by the Operator it was found that the ground handlers had informed the co-ordinator a problem existed with the wheelchair but this had been over ridden; the duty manager then called the aircraft back to stand. All members of the team have been spoken to and a read and sign has been issued, future loading of electric wheelchairs will be monitored to ensure compliance. No further CAA action required.</p>
2010-0807	18/10/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml, 4 x 109ml and 3 x 300ml, Aerosols UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Response received confirming corrective actions and preventative measures implemented. No further CAA action required.</p>
2010-0799	18/10/2010 Brize Norton	<p>Undeclared dangerous goods. During a SAFA Ramp Check, undeclared dangerous goods were presented at the aircraft side for carriage as COMAT. The goods comprised an engine fire bottle (Fire Extinguishers, UN1044) plus two additional uninstalled Cartridges, power device (UN0232). The consignment was mispacked, mis-marked and mis-labelled. No acceptance check had been performed and no NOTOC had been raised. The operator's investigation established that fire bottles were routinely carried within the aircraft flyaway kit. Having been advised that spare aircraft components that are classified as dangerous goods may not be carried in this manner, the operator revised its procedures to ensure that serviceable components and those removed from aircraft are consigned as dangerous goods in full compliance with the ICAO Technical Instructions, using separate forwarders. Evidence was viewed of these procedures and of dangerous goods training provided to flight and engineering personnel. No further CAA action necessary.</p>
2010-0795	18/10/2010 Boston, USA	<p>Undeclared dangerous goods. During security screening, a can of WD40 was found in a passengers luggage, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The aerosol was removed from the luggage and FAA were informed. No further CAA action required.</p>
2010-0805	19/10/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects were found to contain 1 x 200g Aerosols, flammable, UN1950, 1 x 10ml and 1 x 40ml Flammable liquid, UN1993, 1 x Lighter, UN1057 and 1 x Lithium ion battery UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. Following a visit to freight forwarder, they have implemented additional preventative measures and provide dangerous goods information to their customers. No further CAA action required.</p>

2010-0804	19/10/2010 Heathrow	<p>Undeclared dangerous goods. A consignment of 2 pallets containing Lithium Batteries, UN3481 was discovered with no tag card for ID and no instructions for what it was carrying. The consignment was not accompanied by a dangerous goods transport document. Forwarded incident to authorities Canadian for investigation. The operator is also investigating. Following a visit to the consignment, it could not be confirmed if Section II requirements of the applicable Packing Instruction had been met. Subsequent to our visit, the operator has received letter confirmation from the shipper that the consignment meets Section II requirements of the packing instruction and therefore a dangerous goods transport document is not required. Contacted Canadian authority to advise of information and they have confirmed consignment to be released. No further CAA action required.</p>
2011-0050	20/10/2010 Sydney, Australia	<p>Unsecured dangerous goods. During transit, a double-stacked load of dangerous goods (one pallet of dangerous goods loaded on top of another) was found to have shifted in transit due to poor restraint of the upper pallet. The individual responsible for the build has been retrained and pictures of the collapsed pallets have been forwarded to the warehouse where the pallets were built for training purposes. No further CAA action required.</p>
2010-0844	20/10/2010 Istanbul, Turkey	<p>Unsecured dangerous goods. During unloading, a unit load device containing a cylinder of Oxygen, UN1072, was found to be unsecured. Photos were taken pre and post flight. Operator has investigated and believes the consignment was fit to fly but it is possible that the cylinder slipped during flight which would account for its position when the aircraft was unloaded. All builds are being photographed as evidence in such cases as this one, and all staff involved with building cargo have undertaken a lashings course. No further CAA action required.</p>
2010-0944	21/10/2010 Turkey	<p>Passenger error. During baggage checks, an oversized lighter (Lighters, UN1057) was found in a passengers hand baggage, the passenger then admitted that they had placed another lighter in their checked baggage. A PA was made to the passengers prior to push back and cabin crew were notified by other passengers that they had lighters within their hold baggage. Appropriate action was undertaken by the operator whom offloaded the baggage and removed the lighters. No further CAA action required.</p>
2010-0808	21/10/2010 Scatsta	<p>Passenger Error. During security screening, a hold baggage was found to contain Polyester resin kit, UN3269. The passenger denied knowledge of the container. At no point was a Dangerous Goods declaration made, nor any documentation submitted. The oil platform operator was unaware of the shipment. The oil platform operator has investigated and concluded the incident to have been attributed to petty theft. The passenger concerned has been interviewed and as a consequence of this incident he will not be returning to the platform. The operator has revised their procedures and implimented new standards to help prevent re-occurrence. No further CAA action required.</p>
2010-0812	21/10/2010 Heathrow	<p>Misloaded dangerous goods. Following departure, it was discovered that a consignment of toxic solid and a consignment of fish had been loaded within the same hold (toxics and foodstuffs are incompatible). The initial load plan had the cargoes in separate holds Initial investigation showed that the paperwork had been raised to ensure they were loaded separately but after departure it was discovered they had been loaded together. Upon noticing this error, staff at destination airport were advised of the potentially contaminated goods and the good must be destroyed. This request was ignored and the fish were delivered to several restaurants, they had to be retrieved and destroyed the following day. No further CAA action possible.</p>

2010-0809	21/10/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 20L canisters of Compressed gas, flammable, UN1954. The outer box was not marked or labelled as containing dangerous goods but the canisters displayed the Flammable diamond, the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating that the consignment was sent by air in error. They have reviewed their consignment dispatch process and included further shipping and training processes to ensure consignments are not sent by air. They have made a decision to no longer send this product and have instructed their supplier to send direct to their customers. No further CAA action required.</p>
2010-0854	22/10/2010 Orlando, USA	<p>Unsecured dangerous goods. During unloading an electric scooter was found unsecured within a Unit Load Device (ULD) The operator has spoken to the team leader who had tried to ensure the ULD was volumetrically full by topping up the container with other baggage. The team leader and manager have in turn spoken to the training department and clarified the situation, should this situation arise again he will ensure that the scooter is lashed down or that the container is volumetrically full. The team leader is fully aware of his responsibilities and these requirements will also form part of the new dangerous goods training course planned for release in 2011. No further CAA action required.</p>
2010-0942	22/10/2010 Guernsey	<p>Unsecured dangerous goods. After landing the captain was invited to inspect the rear cargo hold. Upon inspection it was noted that only two harnesses were attached and that cargo had fallen on a consignment labelled as corrosive. A NOTOC in relation to the dangerous goods had not been presented to the captain so the flight crew were unaware the flight had been carrying dangerous goods. The operator is investigating. Report from operator confirmed that the Cargo handler did not provide a NOTOC and the IMP codes RCM and RMD on the manifest were not recognised, but the baggage and cargo were loaded correctly. Operator unable to identify any faults with the harness nets and staff at origin confirmed that nets were secured. Internal action taken with regard to NOTOC procedures and highlighting remarks on Cargo manifest report. Training records obtained from the operator confirmed that Team Leaders were up to date on Cat 8 training and received Cat 10 training following the incident. No further CAA action required.</p>
2010-0857	25/10/2010 Heathrow	<p>Unsecured dangerous goods. Upon arrival it was noticed that the dangerous goods contained inside an AKE had not been sufficiently secured. Following an investigation by the Operator it appears that contrary to the views of the agent concerned, the agent had been advised that the build did not meet the Operator's requirements. The agent has been instructed to ensure that their staff re-do the ULD build CBT, this will be overseen by the Operator's staff, the agent's staff that fail the re-training will be replaced. No further CAA action necessary.</p>
2010-0780	26/10/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x metal cans of Zinc chloride solution, UN1840. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. (See also DGOR 2007-409) Letter also sent to freight forwarder who responded advising that it was the first time that their customers has shipped this particular product and they were unaware of the regulations. This has now been correct and the shipper is aware of the Regulations. No further CAA action required.</p>

2010-0819	26/10/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950. Operator advises that the items were removed from the passenger's luggage and the incident reported to the FAA. No further CAA action required.
2010-0848	26/10/2010 Heathrow	Incompatible dangerous goods. A unit load device (ULD) delivered to Heathrow from a regional cargo office was found to contain incompatible dangerous goods. In addition the cargo within the ULD was also not correctly secured. The operator has investigated and found a non conformity in one of the cargo agents. The member of staff concerned was up to date with his training but has been removed from the build program until he undertakes further training in dangerous goods recognition and awareness. Until further notice each dangerous goods build is now to be signed off by a warehouse manager or duty manager to prevent re-occurrence. No further CAA action required.
2010-0811	26/10/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 fibreboard box containing 2L Paint related material, UN1263. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. On speaking to the shipper, it appears that the dangerous goods paperwork for this consignment was given over to another air waybill which didn't contain dangerous goods. The shipper is conducting an investigation on how this occurred. Shipper has concluded investigation and has confirmed new procedures are in place to prevent re-occurrence. No further CAA action required.
2010-0821	26/10/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing four inner boxes each found to contain 15 x 400ml of undeclared Aerosols, UN1950. The outer box was marked with LQ markings and the four inner boxes were also each marked with LQ markings. The individual aerosols were each marked with consumer labels. The consignment was not accompanied by a dangerous goods document. Letter sent to shipper. In response, the shipper advised that they only have a domestic account with their freight agent and that all their parcels are shipped within the UK by road. They do not export and do not fly any consignments. They contacted their agent, who were unable to advise them why their consignment had incorrectly been offered for air transport. It would appear that the error occurred within their agents system. No further CAA action required.
2010-0822	26/10/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml Aerosols, flammable, UN1950. The aerosols each had displayed a flammable consumer label and the 4 inner boxes were marked with a LQ Diamond and UN1950, however the 2 outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by explaining the consignment had been sent by 24 hour delivery in error and this had resulted in it being offered for air transportation. The shipper has liaised with the freight forwarder and notified all its warehouse, dispatch and sales staff that under no circumstances must any aerosols be sent on a 24 hour delivery service. No further CAA action required.

2010-0815	27/10/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 20 x 75ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2009-0556. Letter sent to shipper. In response, the advised that they have amended their procedures to prevent further incidents occurring. They have also made arrangements to provide their staff refresher dangerous goods training. No further CAA action required.</p>
2010-0818	27/10/2010 Heathrow	<p>Damaged dangerous goods. During unloading 5 plastic drums were reported to have been received in a crushed condition. The drums contained 10Kg of Toxic solid, organic, n.o.s., UN2811. The operator investigated and interviewed the team leader responsible for the build of the consignment, he recalled the team moving the drums around to increase the security of the load and at that point there was no damage to the drums, photographs taken at the time support this view. It appeared that the drums were originally loaded and secured correctly and there was no evidence of mishandling. It was possible that the drums distorted during flight due to low temperature but as the drums were not retained this could not be confirmed. There were no apparent signs of leakage of the actual product from the drums which all carried appropriate UN specification marks. No further CAA action possible.</p>
2010-0831	27/10/2010 Heathrow	<p>Unsecured dangerous goods. During loading a unit load device (ULD) was refused as the dangerous goods consignment (Dry Ice, UN1845) within in was not strapped down. Operator has investigated and found that the pallet within the ULD was only half loaded and therefore in danger of toppling over. The staff member responsible for the build has been interviewed and they stated that they had tried to secure the dangerous goods with the other freight in the unit, this was not successful. The staff member has been informed of the requirement to secure all dangerous goods individually with straps/lashings. No further CAA action required.</p>
2010-0816	27/10/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a courier bag containing 1 fibreboard box containing 4 x 300ml Aerosols, flammable, UN1950 and 2 x 300ml foam cleanser and 2 x 250ml atomiser. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper re: previous incident, shipper will be responding to both incidents. (See also DGOR 2010-0793). Shipper replied explaining that they would no longer send any items, including dangerous goods to Ireland. All of their products will be sent purely by road to prevent any further occurrences. No further CAA action required.</p>
2010-0846	28/10/2010 Glasgow	<p>Unsecured dangerous goods. A unit load device (ULD) was found to contain unsecured dangerous goods, and the skid within the ULD had tipped on its side. Operator investigated and found that the build team had broken down an inbound consignment and then forwarded the new unit by road to the departure airport. The team leader was interviewed and it was found that the consignment was not secured for its journey via road. To prevent future re-occurrence the team leader has been briefed in the correct procedure and a note has been placed on their file. Station performance will be monitored. No further CAA action required.</p>

2010-0820	29/10/2010 Scatsta	<p>Passenger error. During security screening, a hold bag was found to contain 2 x 100ml tubes of Araldite, and 2 x 200ml tubes of Araldite 2015 - both Environmentally hazardous substance, liquid, n.o.s, UN3082. The offshore operator was unaware of the consignment and no paperwork accompanied it. The operator has retained the items and the offshore installation has implemented the following actions to prevent re-occurrence. Personnel will be spoken to when they arrive on site, they will be questioned about carriage of dangerous goods before they board the helicopters and posters will be displayed around the platforms reminding them of the regulations. Letter sent to passenger. No further CAA action required.</p>
2010-0833	29/10/2010 Manchester	<p>Unsecured dangerous goods. During unloading, an electric wheelchair, Battery - powered vehicle, UN3171, was found secured and isolated with it's key removed. The battery had been removed for transit however the terminals had been left unprotected, exposed and vulnerable. The operator has investigated and in response to incident has produced guidance material to be used by the agent at the departure airport, to regularly brief their staff, in order to ensure their continued understanding of how to correctly load electric wheelchairs. A requirement has also been put into place for the coordinator to physically check that electric wheelchairs have been loaded in compliance with the regulations. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml, 2 x 75 ml and 4 x 30 ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.</p>
2010-0813	29/10/2010 Birmingham	
2010-0825	Buenos Aires, 30/10/2010 Argentina	<p>Unsecured dangerous goods. During unloading items of dangerous goods were found loose in a unit load device (ULD). Following an investigation by the operator it was advised that some cargo had fallen off of the container and the dangerous goods had been found to be unsecured. It is believed that although the dangerous goods had been strapped down the dangerous goods had not been shrink-wrapped prior to being strapped down as per the operator's procedures. Had these been followed then the dangerous goods would not have moved. In addition the ULD was not fully loaded or volumetrically full. The staff involved have gone through the ULD presentation again to re-enforce the teams preparation of ULD's. The units are always checked and signed fit to fly and although the check sheet had been ticked to state that procedures had been followed and all was ok, this was the case with this consignment. Station performance will be monitored. No further CAA action is required.</p>
2010-0814	31/10/2010 Middlesex	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 black shrink wrapped box containing Lithium Batteries, UN3091. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Following investigation by the shipper it was advised that these batteries concerned are not regulated for air transport; staff placed a Class 9 label on the consignment by mistake. IATA guidance on lithium batteries sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During passenger security screening, a can of starch was removed from a passenger's luggage, Aerosol, flammable, UN1950. Following an investigation by the Operator it was found that the passenger was a US national, the FAA have been informed. No further CAA action required.</p>
2010-0828	31/10/2010 Boston, USA	

2010-0827	31/10/2010 Boston, USA	Undeclared dangerous goods. During passenger security screening, a can of cooking spray was removed from a passengers luggage, Aerosol, flammable, UN1950. The FAA were informed. No further CAA action required.
2010-0867	01/11/2010 Orlando, USA	Unsecured dangerous goods. During unloading an electric scooter (wheelchair) was found insecured within the unit load device (ULD) The electric wheelchair was tightly packed amongst passenger baggage. No notification was found on the paperwork. Operator has investigated and staff were spoken to, the wheelchair had come in on a transfer flight and was not tied down on a baggage dolly. It was not very heavy and folded into two pieces so the loaders though this would be okay to load in a ULD. The team leaders have been spoken to and have been told to brief all staff that all future wheelchairs must be tied down and made secure and the loading team must be advised of all the details in advance. No further CAA action required.
2010-0817	01/11/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 350ml and 1 x 500ml Adhesive, UN1133, 2 x 400ml Paint, UN1263 and 1 x 275ml Petroleum Distillates, UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper and Freight Forwarder. No further CAA action required.
2010-0874	02/11/2010 New York JFK, USA	Undeclared dangerous goods. During unloading a unit load device was found to contain 4 packages of dangerous goods, the unit was not labelled or tagged and the identification tag was not marked with the primary hazard. Operator has investigated and interviewed staff members responsible for the build, they have been reminded of the importance to ensure the correct build card is used and that the details on the card are completed correctly to prevent future re-occurrence. All staff were dangerous goods trained, this incident has been put down to human error. No further CAA action required.
2010-0930	02/11/2010 Miami, USA	Undeclared dangerous goods. During security screening by US Customs and Border Protection, a consignment was found to contain 2 x Propane tanks, UN1978. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. US Customs and Border Protection have seized the consignment and are investigating. The Danish Authority have also been advised. No further CAA action required.
2010-0869	03/11/2010 Heathrow	Unsecured dangerous goods. During loading a Unit Load Device was rejected as an item containing dangerous goods was not secure within it. Also there was no paperwork to accompany this item. Operator has investigated and concluded that although there are processes in place to monitor unsecured dangerous goods including photographic evidence of the build, on this occasion the photographs were not accessible. In addition it appears that the flight planner had entered information into the system which over-rode the existing information relating to the dangerous goods. To prevent further occurrences the planner has been spoken to and a letter placed on their personal file. No further CAA action required.
2010-0858	03/11/2010 Heathrow	Unsecured dangerous goods. Upon arrival it was discovered that a consignment containing Dry Ice had not been sufficiently secured and had moved during transport. Following an investigation by the Operator it appears that there is confusion as to how the consignment was loaded as the NOTOC was not signed by crew leader as required, but signed by the Turnaround Manager (TRM). The signing of the NOTOC the crew leaders jog to check the loading. All staff have been interviewed and a notice has been sent out to TRMs and ramp staff reminding of the NOTOC and DG signage procedures and that they must follow standard operating procedures. No further CAA action necessary.

2010-0823	03/11/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Air Pressure CO2 Injection Pistol, and 5 CO2 Capsules. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The FAA have been informed and have released the consignment. No further CAA action required.
2010-0836	03/11/2010 Gatwick	Undeclared dangerous goods. During security screening, 3 pieces within a consignment of 13 were found to contain 24 Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Shipper has responded and taken on the advise we have given with regards to providing a dangerous goods declaration and pictorial information. No further CAA action required.
2010-0829	03/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Aerosols flammable, UN1950. Whilst the individual Aerosols displayed consumer hazard markings and the inner box was printed with a UN1950 diamond, the outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by explaining that usually their cargo destined for Eire has "for road only" labels but in this case the label must have been omitted. They have reviewed their internal procedures to ensure this will not happen again. No further CAA action required.
2010-0824	04/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 5L tins of undeclared Adhesive, UN1133. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they were unaware of the regulations. They have now amended their procedures to prevent further incidents occurring. No further CAA action required.
2010-0847	05/11/2010 Philadelphia, USA	Undeclared dangerous goods. During security screening, a passengers baggage was found to contain 2 x Fire Extinguishers, UN1044. The Fire Extinguishers were removed and the incident reported to the FAA. No further CAA action required.
2010-0842	05/11/2010 Heathrow	Breach of Operator Variation. During the building of a Unit Load Device the handling agent noticed a consignment of Radioactive material, excepted package in breach of the applicable Operator Variation. The operator's investigation established the receiving agent had misinterpreted the Operator Variation. The staff responsible for accepting dangerous goods were to receive a briefing stating that no radioactive material of any kind may be accepted on the operator's flights. No further CAA action necessary.
2010-0826	05/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 3L tin of Adhesive, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded advising that this is the first time they have sent out such an item to a customer and were unaware of the regulations. They have amended their company policy not to supply dangerous to their customers. No further CAA action required.
2010-0863	06/11/2010 Denver, USA	Passenger Error. During check-in a couple were told they could not carry their camping stove, they ignored this request and boarded with the item. The camping stove was removed by ground staff from the cabin and the captain was informed. The passengers argued that the fuel had been washed out, but the stove still smelt of fuel. FAA were informed. No further CAA action required.

2010-0837	07/11/2010 Boston, USA	<p>Passenger error. During security screening, whilst boarding, passenger's luggage was found to contain 21 bottles Perfumery products, UN1266. The items were removed and the FAA was informed. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 11 boxes each containing 12 Aerosols, flammable, UN1950, 19 packs of 6 Aerosols, flammable, UN1950, 15 x Perfumery products, UN1266 and 21 x Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to the freight forwarder additional dangerous goods information will be provided to customers and preventative measures will be implemented. Letter sent to shipper and agent. No further CAA action required.</p>
2010-0832	08/11/2010 Heathrow	
2010-0838	09/11/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x metal case containing 2 x 500ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2010-0834	09/11/2010 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 19 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0855	09/11/2010 Heathrow	<p>Loading Error. A consignment marked as Cargo Aircraft Only (CAO) was booked for onward travel on a passenger aircraft. Operator has investigated and discovered a number of errors:- the shipper did not disclose at the time of booking their consignment was CAO, but the paperwork supplied at the origin showed CAO. The ground staff at the origin wrongly mistook the code for truck transportation between Stansted and Heathrow to mean the connecting flight would be freight. In order to prevent re-occurrence the shipper must ensure they disclose all CAO consignments at the time of booking. All dangerous goods staff have seen a read and sign that confirms bookings for all CAO consignments will need to be verified before acceptance of cargo. No further CAA action required.</p>
2010-0849	09/11/2010 Heathrow	<p>Unsecured dangerous goods. During unloading, a unit load device was found to contain a box of unsecured dangerous goods within it. Operator has investigated and produced photographs of the consignment before and after flight, as it was correctly secured before flight they are unsure of how it became loose. Operator has completed a reconstruction exercise and concluded the reason the consignment came loose may have been due to slight movement of the pallet on which it was placed possibly causing the straps to become loose. Further securing measures have been put into place to address this and other securing issues that have been identified. No further CAA action is required.</p>
2010-0835	09/11/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 20 large confetti cannons. The supplier has confirmed that each cannon contains a compressed gas canister. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Dangerous goods information was sent to the supplier who responded by adding preventative methods to their website. No further CAA action required.</p>

2010-0845	09/11/2010 Boston, USA	<p>Undeclared dangerous goods. During security screening, a passengers bag was found to contain an undeclared Aerosol, flammable, UN1950. The item was removed from the bag and the FAA were informed. Passenger is not a UK national so no further CAA action is required.</p> <p>Undeclared dangerous goods. During security screening, a passenger's luggage was found to contain 2 x 539g Aerosols, flammable, corrosive UN1950 (commercial use oven cleaner) and one bottle of Corrosive liquid, basic, inorganic, n.o.s, UN3266 (toilet cleaner). These items were removed from the luggage and security personnel were informed. Passenger address unknown, therefore, no further CAA possible.</p>
2010-0850	10/11/2010 Philadelphia, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2010-0839	10/11/2010 Manchester	
2010-0851	10/11/2010 Jersey	<p>Undocumented dangerous goods. During unloading the captain noticed a dangerous goods tag attached to a Unit Load Device (ULD). The NOTOC had not documented any dangerous goods consignments. The ULD was unloaded in the shed and a package was found with a dry ice dangerous goods label on it. Operator has investigated but is unable to establish any further information from the handling agent as the paperwork relating to this incident can't be found. The handling agent is confident they have systems in place to prevent re-occurrence and all staff working on behalf of this operator have received a briefing, this area will be monitored by members of the dangerous goods team. No further CAA action required.</p>
2010-0841	11/11/2010 Heathrow	<p>Undeclared dangerous goods. During security screening, a pallet of 4 boxes was found to contain 14 x 300ml, 6 x 250ml and 8 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and acceptable response received. No further CAA action required.</p> <p>Unsecured dangerous goods. During loading, a Unit Load Device (ULD) was found to be bulging out. Upon inspection several items of cargo including a box containing dangerous goods, were found to be unsecured. The ULD was removed from the aircraft and returned to the cargo shed. Following an investigation by the operator it appears that the incident was due to insufficient strapping of the cargo. A safety notice stating that dangerous goods must be secured to prevent any movement at all times has been published and distributed to staff. No further CAA action necessary.</p>
2010-0853	12/11/2010 Heathrow	
2010-0860	12/11/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a fibreboard box containing 12 x 750ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Belgian Authorities for investigation. No further CAA action required.</p>
2010-0862	12/11/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment consisting of 1 outer fibreboard box containing 2 inner fibreboard boxes each containing 12 x 400ml Aerosols, flammable UN1950 was found. The outer box was not marked or labelled as containing dangerous goods, but 2 inner boxes were UN specification and were marked with UN1950 black diamonds. The consignment was not accompanied by a dangerous goods transport document. Letter sent to Shipper. Shipper has replied explaining they are arranging for their stores personnel to receive suitable DG training. No further CAA action required.</p>

2010-0864	12/11/2010 East Midlands	Undeclared dangerous goods. During security screening, 2 fibreboard boxes were found to contain 3 x 5L of undeclared Adhesives, UN1133. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2004-298. Interim warning letter sent to shipper.
2010-0852	13/11/2010 Heathrow	Undetermined. During loading, a unit load device containing dangerous goods was found to be giving off a strong noxious smell, and the load appeared to be unsecured. The fire brigade and personnel of the freight shed attended. The unit loading device was escorted back to the cargo shed by an airfield operations vehicle and a fire engine. The unit load device was opened within the freight shed. All the boxes within it were dry and free from damage, although there was a slight odour remaining. Photographic evidence showed that the consignment was properly secured when the unit loading device was built, however, when it returned to the shed the strap was removed but it was undetermined why it had been removed. The unit loading device was rebuilt and travelled on a later flight. No further CAA action required.
2010-0865	15/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 72 x 75ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-250 and 2008-192. Interim warning letter sent to shipper.
2010-0856	15/11/2010 Boston, USA	Undeclared dangerous goods. During security screening, a passengers baggage was found to contain a can of "Perfect Dust" Aerosols, flammable, UN1950. The item was removed from the luggage and the FAA were informed of the incident. No further CAA action required.
2010-0870	16/11/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 750ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0861	16/11/2010 Newcastle	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Fire Extinguishers, UN1044. The Fire Extinguishers were marked with consumer hazard labels and two were within a fibreboard box also clearly marked with a compressed gas 2.2 diamond markings. The outer metal box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper.
2010-0859	16/11/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Freight Forwarder as they were unable to provide contact details for the shipper. No further CAA action required.
2010-0868	17/11/2010 Birmingham	Undeclared dangerous goods. During security screening, a bag was found to contain an Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Reporter confirmed shipper to be German so forwarded the details onto the German Authorities for investigation, they have replied and agreed for the goods to be released. No further CAA action required.
2010-0871	17/11/2010 Baltimore, USA	Undeclared dangerous goods. During security screening, a passengers luggage was found to contain Motorcycle struts and shocks. These items were removed from the passengers luggage. FAA have been informed. No further CAA action required.

2010-0881	18/11/2010 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 300ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2010-0872	18/11/2010 Heathrow	<p>Unsecured dangerous goods. During unloading two electric wheelchairs were found secured in the hold. When the load team tried to move one of the electric wheelchairs they noticed that a green light was on, on touching the wheelchair control the wheelchair moved with some speed. The wheelchair's dry cell battery had not been isolated to prevent inadvertant operation. Operator has investigated and found that the loading staff were fully aware of their responsibilities to secure wheelchairs and isolate their power supplies. The dangerous goods manual has since been updated to clarify the proceeedures needed to be taken to ensure the wheelchairs are completely isolated of power. A read and sign has been issued to all ramp staff and the operator will continue to monitor the stations performance.</p>
2010-0877	18/11/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 400ml Aerosols, flammable, UN1950. The individual aerosols had consumer labels as did the two inner boxes, which had UN1950 diamond markings but the outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who has responded explaining the fault was with the type of courier service they had been using, they have amended their procedures so any dangerous goods will be sent by a courier who allows road/sea options during booking, they will not send any hazardous goods overseas until they can guarantee their safe delivery in accordance with the safely regulations. Two members of staff has undergone dangerous goods training commensurate with their responsibilities. No further CAA action required.</p>
2010-0891	18/11/2010 Cairo, Egypt	<p>Undeclared dangerous goods. After unloading, an item of mail was suspected to contain Fireworks, UN0336. The consignment was not marked or labelled as containing dangerous goods but was identified by sniffer dogs. Subsequent hand search found 36 bars of black power placed within a childs toy car. The consignment was carried on two sectors prior to discovery. Operator has investigated and concluded that the consignment was not identified during screening due to staff error. Team meetings have been arranged to rebrief the screeners. Incident referred to the Austrian authorities. No further CAA action possible.</p>
2010-0883	19/11/2010 Heathrow	<p>Unsecured dangerous goods. During unloading a unit load device was discovered with an unsecured load. Operator has investigated and found that the load builder is qualified to load dangerous goods shipments and is aware of the lashing requirements, he has also completed handling training. After loading this unit the builder signed the acceptance sheet and asked the loaders to lash the unit, which they did not do. The operator concludes that the freight slipped due to lack of lashings. The ground handler has briefed the staff concerned and loading teams to ensure such safety lapses are not repeated and will circulate the findings of this non-conformance to all the teams to spread awareness. No further CAA action required.</p>

2010-0866	19/11/2010 Heathrow	Undeclared dangerous goods. During security screening, 8 x fibreboard boxes were found to contain a total of 96 x 500ml of undeclared Aerosols, flammable UN1950. The boxes were each marked with ADR Ltd and UN1950 printed inside a black diamond. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, new letter sent to freight forwarder who was acting as the shipper. Freight forwarder has replied and sighted human error of the oversight, they have under taken a further training program and instigated further checks on consignments to prevent reoccurrence. No further CAA action required.
2010-0882	21/11/2010 Heathrow	Undeclared dangerous goods. During loading a pallet was presented which contained dangerous goods that were not showing on the paperwork. Reporter phoned cargo to confirm the load and the paperwork was updated. If head loader had not been vigilant pallet would have flown unmanifested. Operator has interviewed planner who rectified the error on the day of the incident, and advised them to be more vigilant when checking the manifest and booked list especially on co-loaded units. No further CAA action required.
2010-0887	22/11/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml Aerosols flammable, UN1950. The aerosols had consumer markings but the outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0917	22/11/2010 Lands End	Undeclared dangerous goods found in mail. During security screening, a consignment of mail was found to contain undeclared dangerous goods. Warning letter sent to shipper, no further CAA action required.
2010-0880	22/11/2010 Heathrow	Misdeclared dangerous goods. During loading a consignment labeled as Lithium Batteries was also labeled as unsuitable to travel on a passenger aircraft. Load control were contacted and they established that the cargo was safe for loading and transporation on a passenger aircraft. Operator investigated and found that the consignment had been trucked in and the Cargo Aircraft Only labels had been removed and re-applied at the aircraft side. Loading were informed of the need to contact the dangerous goods coordinator in future situations to prevent such errors. Staff were retrained and the call centre was reminded to check dangerous goods when they are being checked in. No further CAA action is required.
2010-0916	23/11/2010 Lands End	Undeclared dangerous goods. During mail security screening, a consignment was found to contain Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator removed parcel from air freight and forwarded it by boat. Unable to contact shipper therefore no further CAA action possible.
2010-0878	23/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 shrink wrapped packages of 18 x 200ml, Aerosols, flammable UN1950. The shrink wrapping was printed with UN1950 in a black diamond but the outer fibreboard box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who replied with actions to prevent reoccurence. No further CAA action required.

2010-0875	23/11/2010 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml Aerosols, flammable, UN1950. The material safety data sheet which refers to the product was also found in the box and showed the consignment to be UN1950. The individual aerosols had consumer labels but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Shipper has responded explaining they will ensure all packaging is marked and labeled for road transportation and that accompanying paperwork is marked road only. No further CAA action required.</p> <p>Undeclared dangerous goods. During passenger baggage security screening, a BIC multi-purpose Lighter, UN1057 and bottle of "lime away" Corrosive liquid, Acidic, Inorganic, N.O.S, UN3264 were found. The items were removed from the passengers luggage. FAA have been informed. Operator has investigated and as the passenger is not a UK national no further CAA action is required.</p>
2010-0885	23/11/2010 Boston, USA	
2010-0876	23/11/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 400ml Aerosols, flammable UN1950, and 4 x 20G bottles of Ethyl Cyanoacetate, UN2666. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Seller and Shipper. Seller has replied saying they will make the purchasers fully aware of any dangerous goods within "ex - works" purchases. The purchaser has been made aware that in such situations they are responsible for the proper transportation of any items of dangerous goods. No further CAA action required. See 2010-0879</p>
2010-0889	24/11/2010 Miami, USA	<p>Unsecured Dangerous Goods. Upon arrival, dangerous goods within a Unit Load Device (ULD) were found to have worked loose from securing straps. The operator has investigated and interviewed the build team leader who was adamant that the strapping was more than sufficient to restrain the load, and extra strapping was used to secure the barrels that were located in the wing following the team leaders inspection. The operator's investigation concluded from photographs that fibreboard boxes of Class 9 dangerous goods at the bottom of the unit had collapsed during the flight and this would have lead to the straps becoming loose. As the freight was not held it was not possible to assess whether the packagings met the General Packing Requirements of the ICAO Technical Instructions, No further CAA action possible.</p>
2010-0879	24/11/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper (see also DGOR 2010-0876). Letter sent to Seller and Shipper. Seller has replied saying they will make the purchasers fully aware of any dangerous goods within "ex - works" purchases. The purchaser has been made aware that in such situations they are responsible for the proper transportation of any items of dangerous goods. No further CAA action required.</p>
2010-0950	24/11/2010 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>

2010-0888	26/11/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain cylinders of Compressed gas UN1954 within the airmail. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to FAA for investigation. No further CAA action required.
2010-0893	28/11/2010 Heathrow	Undeclared dangerous goods. During documents check a shipment was noted as Elevated temperature liquid, UN3257. Such items are forbidden for travel on passenger aircraft but it had been accepted by the ground handling staff. Operator and ground handler have investigated and found that the acceptance staff were negligent, the member of staff responsible for this has been removed from post and disciplinary action has been taken, he is also due to retake his dangerous goods training. The ground handlers will now ensure there are three fully trained acceptance staff at all times and all dangerous goods consignments will be counter checked by a senior staff member to prevent re-occurrence. No further CAA action required.
2010-0897	29/11/2010 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 loose carrier bags holding 4 x 250ml and 25 x 150ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper who responded saying the parcel had been taken in good faith from a member of staff and the aerosols had not been disclosed at the time. To prevent reoccurrence a document will now be signed declaring the contents of the consignments and any sealed items will be scanned. The dangerous goods link has also been sent to the postroom staff so they are aware. No further CAA action required.
2010-0895	30/11/2010 Birmingham	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 50ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2010-0903	03/12/2010 Heathrow	Unsecured dangerous goods. During unloading, 5 boxes of Dry ice, UN1845 we found unsecured in the bulk hold. The hold was not volumetrically full. There was no evidence of damage to the boxes. The operator investigated and interviewed the team leader who struggled to recall loading the cargo. The operator's ground handling agent issued a briefing to remind staff that animals and dangerous goods must be tied down properly and the cargo warehouse are responsible for supplying the tie down equipment needed to properly secure such items. Station performance will continue to be monitored. No further CAA action is required.
2010-0898	04/12/2010 Heathrow	Improperly documented lithium batteries. During loading a consignment was rejected as it bore a Lithium Battery handling label but the NOTOC did not show any dangerous goods. The operator investigated and verified that the consignment was of lithium ion batteries meeting the requirements of ICAO Technical Instructions PI 966 Section II. However, the exporter had not provided documentation as required by the packing instruction. The operator asked its overseas GHA to remind cargo acceptance staff of the documentation requirements and intended to issue a briefing to all loading staff regarding the lithium battery handling label and to include this in ground staff training.
2010-0901	06/12/2010 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2010-0902	06/12/2010 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0896	08/12/2010 Stanwell, Middlesex	Undeclared dangerous goods. During security screening, a fibreboard box of personal effects was found to contain 208 bottles, totalling 19.8L of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters sent to the individual shipper and two freight forwarders involved. The freight forwarder that dealt with the individual shipping the personal effects was then visited by a Dangerous Goods Inspector and a letter was sent to them explaining the legal training requirements. No further CAA action necessary.
2010-0911	08/12/2010 Philadelphia, USA	Undeclared dangerous goods. During security screening, a passengers checked baggage was found to contain Fireworks, UN0337. These items were removed and the FAA were informed. The passenger is a US Citizen so no further CAA action is required.
2010-0931	08/12/2010 Beirut	Undeclared dangerous goods. During a crew sweep a 200ml can of adhesive spray, Flammable liquid, n.o.s., UN1993 was discovered. The can was marked with flammable and harmful markings and was found within a seat pocket. The operator has investigated and found that the adhesive spray belonged to a contractor who had been maintaining the aircraft. The contractors toolbox inventory form has since been re-designed to include consumables and will now ensure no items can be left on the plane after any work has been carried out. No further CAA action required.
2010-0900	09/12/2010 Birmingham	Undeclared dangerous goods. Whilst unloading a consignment of undeclared dangerous goods was discovered. The freight forwarder has contacted us to explain that they were responsible for collecting the consignment, usually they check the consignments for dangerous goods and if they are present these items are sent by road. Their process was not followed on this occasion and as such the member of staff responsible has been spoken to to prevent a future occurrence. No further CAA action required.
2010-0921	09/12/2010 Aberdeen	Unsecured dangerous goods. During preflight checks a consignment of Ethanol UN1170 was discovered on its side under passengers baggage. The crew requested that the consignment was taken off for inspection and whilst questioning the loading crew were told they had not completed dangerous goods training. The consignment was only externally checked and loaded onto the next flight - however the crew were still not satisfied as to the loading teams ability to handle dangerous goods. Insufficient information received. No further CAA action possible.
2010-0906	11/12/2010 Heathrow	Unsecured dangerous goods. During loading, a consignment of Aerosols, flammable UN1950 was found unsecured within a unit load device (ULD) The ULD was offloaded and was returned to cargo for re-building. Build teams have been reminded of their responsibilities in an attempt to prevent reoccurrence. No further CAA action required.
2010-0905	12/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 7 Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to gain details on shipper so unable to proceed. No further CAA action possible.

2010-0909	12/12/2010 Heathrow	Unsecured dangerous goods. During unloading, 3 boxes of Dry Ice, UN1845 were noticed to have been loaded without being secured to prevent movement. The operator's procedures required all dangerous goods to be physically secured with straps. The boxes were loose but were not seen to be damaged. Operator has investigated and the staff member involved was confirmed to have undergone dangerous goods handling training. Staff have been reminded of the need to properly secure any dangerous goods be it either in a unit load device or hold. Staff performance will be monitored. No further CAA required.
2010-0936	12/12/2010 Heathrow	Unsecured dangerous goods. Dangerous goods loaded on a pallet were found inadequately secured. The Pallet had originated overseas but had some of the cargo removed at a transit airport. The transit airport failed to properly secure the dangerous goods after removing cargo. The staff responsible for the re-build have been made aware of their error and have undergone further dangerous goods training. No further CAA action required.
2010-0915	13/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Turkish authorities have been informed. No further CAA action required.
2010-0907	13/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to be Sodium Flusilcate, UN2674. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The air waybill was marked as Calcium Stearate / Sodium Silco Floride. (original report was not received at CAA in October) Incident forwarded to Chinese authorities for their investigation. No further CAA action required.
2010-0914	13/12/2010 Denver, USA	Passenger error. During check-in there was a small explosion from a passenger's baggage followed by the smell of gun powder. Check-in was suspended and a large section of the passenger terminal was evacuated. The baggage was x-rayed by robot and then inspected by a police dog unit. The passenger was arrested by the authorities for questioning and admitted having carried four fireworks. Passenger was fined. The FAA were informed, passenger was a US national so no further CAA action required.
2010-0910	14/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x signal devices, hand, UN0373 and 1 x lighter UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to handling agent, referred to Canadian Authority for investigation who responded that they do not wish to proceed further with this investigation. No further CAA action required.
2010-0935	14/12/2010 Baltimore, USA	Passenger error. During screening a passenger's checked baggage was found to contain car shock absorbers. The items were removed and passed to the passenger's relative. No further action required.
2010-0919	15/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 items of Flammable liquid, UN1993 and 2 Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder and shipper. Both letters and subsequent chasers have been returned to sender therefore unable to contact either party. No further CAA action possible.

2010-0913	16/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded with preventative actions including hand searching the consignments. No further CAA action required.
2010-0912	16/12/2010 Heathrow	Unsecured dangerous goods. During unloading, a consignment was found containing Dry Ice UN1845. The Dry Ice was not present on their paperwork so the loading team were not aware of the consignment. Operator has investigated and worked with the freight handler to devise a new form to accompany any bulk loaded items, to be checked off against the load and signed by the loading supervisor. This will provide a second check for the loading team along side the NOTOC and hopefully prevent future reoccurrence - the station will continue to be monitored. No further CAA action required.
2010-0926	16/12/2010 Boston, USA	Passenger error. During security screening, a passengers bag was found to contain an aerosol of cleaning/dusting spray (Aerosol, flammable, UN1950). As such aerosols are not permitted by the provisions for passengers and crew, the aerosol was removed. No further CAA action necessary.
2010-0925	17/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain firearms and ammunition. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The loaders were surprised to see these items and escorted them to customs where eight further passengers turned up to collect their weapons, including 12 rifles which were loaded in ten cases mixed up with other cargo. Operator is investigating. The Bulgarian authorities were informed at the time. No further CAA action required.
2010-0927	17/12/2010 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml Aerosols, flammable, UN1950. The aerosols bore hazard labels and the boxes were marked with a Limited Quantity ADR diamond but the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0924	17/12/2010 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint, UN1263. The consignment was marked as containing Paint and "Do Not Fly". Letter sent to shipper explaining how to send similar consignments in the future. No further CAA action required.
2010-0918	18/12/2010 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 cylinders of non flammable gas, UN1956. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letters sent to both courier and shipper. The courier company have expressed that they understood that the gas cylinders were empty but have since discovered this is not the case. They have an office in London which deals with all dangerous goods consignments but as a preventative measure they are looking to provide full dangerous goods training to all their staff in Manchester in early 2011. The shipper has also replied explaining they are aware of the dangerous goods requirements, they admit their emails were misleading and have changed their paperwork to clearly show when cylinders are full or empty. No further CAA action required.

2010-0933	28/12/2010 Prague	Unsecured dangerous goods. During unloading it was noticed that there was unsecured consignment containing Lithium ion Batteries contained in equipment, UN3481, within the bulk hold. Operator has investigated and interviewed the crewleader who had signed the paperwork relating to this consignment, he was unaware of the dangerous goods and apologised for his oversight, he was reminded of the consequences of his action and the implications involved and was instructed to be more vigilant in the future. No further CAA action necessary.
2010-0932	29/12/2010 Heathrow	Leaking dangerous goods. A member of staff was called to observe the re-packing of a consignment of dangerous goods which was thought to be damaged. Although the outer box showed no signs of damage there was staining to the bottom area. When the box was opened the glass bottle was broken and its contents were sitting in a plastic bag which surrounded it. The package has since been moved for disposal. Norwegian authorities have been contacted. Operator has investigated and believes the leak was first noticed on the 26th Dec but it is not possible to determine when and where the damage and subsequent leak took place. No further CAA action required.
2011-0012	30/12/2010 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2010-0929	31/12/2010 Heathrow	Undeclared dangerous goods. During security screening of a consignment in transit, it was found to contain 39 Aerosols, flammable, UN1950. 28 Aerosols were wrapped in plastic which displayed UN1950 in a diamond, the remaining items were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. The consignment had been sent as 'personal effects' and had already flown on two legs of its journey to its destination before the dangerous goods were discovered. Unable to contact the authority of the country of origin, so letter sent to shipper. No further CAA action possible.
2010-0934	31/12/2010 Heathrow	Unsecured dangerous goods. During unloading, a metal drum containing Environmentally Hazardous Substance, liquid, n.o.s., UN3082 was found unsecured within the wing of a Unit Load Device. Operator has investigated and found that the pictures taken at the origin, show the incident occurred here. A review was conducted of the processes and a read and sign was issued locally. A session took place with the ground handler to discuss incidents relating to safety, this addressed the training needs for the station. Station performance will continue to be monitored. No further CAA action required.
2010-0946	31/12/2010 Abu Dhabi	NOTOC error. Prior to departure in transit, the turnaround manager advised that Air bag inflators, UN3268 had been discovered in the hold and that they had not been noted on the NOTOC. He consulted CLC who advised they should be onboard but that they should have been annotated at the origin. As it had been incorrectly missed they were unable to add it at this stage. The Captain consulted the emergency response guide, for the details of the item and handling instructions, but deemed it safe to carry the item and that the dangerous goods posed no risk to the safety of the aircraft or passengers. Following an investigation by the operator it has been found that the error occurred due to the original flight planner failing to include the dangerous goods on the information provided to Load Control. The operator proposed to discuss this administrative error with the staff member concerned. The Captain acknowledged that in the circumstances he should have sought a manual NOTOC from the transit airport ground handler. No further CAA action necessary.

2011-0001	Tenerife, Canary 02/01/2011 Islands	Unsecured dangerous goods. During loading a wheelchair - Battery powered, UN3171 was found fully powered up with no actions taken to protect the battery terminals. The operator's investigation established that they had provided the passenger with written instructions for preparing the wheelchair for carriage but these had not been complied with. They contacted the passenger after the incident to remind them that they must make arrangements to make the wheelchair safe for transport. The operator's handling agent had not checked the wheelchair had been deactivated so alerted all staff to the incident and re-briefed the individual involved. No further CAA action required.
2011-0002	04/01/2011 Manchester	Undeclared dangerous goods. During security screening, a personal effects consignment was found to contain 16 x 150ml, 2 x 300ml, 2 x 75ml, 2 x 125ml, Aerosols, flammable, UN1950, 3 x 87ml Aerosols, non-flammable, UN1950, 1 x 400ml Flammable liquid, UN1993, and 1 x 100ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder who responded explaining they usually hand search the consignments before forwarding them but on this occasion it was a "last minute rush" sent a further letter to the freight forwarder suggesting the use of a shippers declaration and requesting details of his training. No further CAA action required.
2011-0005	06/01/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 590ml, 1 x 400ml and 1x 5.5oz Aerosols, flammable UN1950. The aerosols displayed hazard labels but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0003	06/01/2011 Heathrow	Passenger error. During a random inspection conducted by the UK Border Agency a passenger's checked baggage was found to contain 47 x 6-packs of 'Birthday Candle' outdoor fireworks, in point of sale retail packagings. Fireworks seized by UKBA pending CAA investigation. Lebanese DGCA informed. Tests were undertaken to check they were explosives to determine what would happen if they ignited in a passenger baggage. Further to an investigation by the CAA Air Regulation Enforcement department, the passenger received a Formal Caution. No further CAA action required.
2011-0009	06/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 9 x 150ml and 20 x 175ml of undeclared Aerosols, flammable, UN1950. The aerosols had consumer hazard markings but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, a representative of the shipper advised that the shippers involved have been advised to amend their systems to ensure that any orders originating from outside the United Kingdom for goods which qualify as dangerous goods will not be accepted. The system change will ensure that no dangerous goods are presented for carriage by air or sea in the future. No further CAA action required.
2011-0006	07/01/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details of incident sent to Dutch Authorities for investigation. No further CAA action required.

2011-0004	07/01/2011 Heathrow	Unsecured dangerous goods. During security screening, a consignment containing Batteries, wet, non-spillable, UN2800, was found unsecured within unsuitable packaging and without the terminals being protected. Invoice showed the batteries as dry, a volt test was carried out on each of the batteries and each gave a reading of between 2.3 - 2.9V. These batteries were being transported under Special Provision A67 but their packaging did not meet the requirements of A67. Incident referred to the US Authorities. No further CAA action required.
2011-0007	07/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2x 1L tins of Paint, UN1263. The tins had hazard markings but the outer fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by explaining that they do not knowingly transport dangerous goods, on this occasion the usual person was not available and a colleague sent the consignment instead, they will read the training information provided. No further CAA action required.
2011-0008	07/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 250ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0010	08/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 shrink wrapped lots of 4 x Butane, Gas cartridges, UN2037. Each of the cartridges was marked with a class 2.1 marking but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who put the incident down to human error, they have amended their processes to assist staff and will ensure all staff attend training to prevent re-occurrence, further letter sent to shipper containing details on dangerous goods training. No further CAA action required.
2011-0017	10/01/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment consisting of one fibreboard box was found to contain 1 x 250ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. CAA letter sent to shipper. No response required. No further CAA action required.
2011-0011	10/01/2011 Heathrow	Unsecured dangerous goods. During unloading it was noticed that the wrong pallet was in the wrong position on the aircraft. The correct pallet for that loading position contained loose boxes of toxic material. The cargo manager was informed and the boxes were secured before the pallet was offloaded. Operator has investigated and found that the strapping practice was not entirely correct. All operational staff have been briefed on the correct practice and a read and sign has been circulated to ensure understanding. According to the outstation the correct dangerous goods unit was detailed but to prevent confusion another read and sign has been circulated for this to. Station performance will be monitored. No further CAA action required.
2011-0013	10/01/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100g Aerosols, flammable, UN1950. The aerosols were marked with consumer hazard markings but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0020	10/01/2011 Arrecife	Undeclared dangerous goods. During boarding a passenger confessed he had left a cigarette lighter, UN1057, in his hold baggage. Agent was informed and the lighter was removed from the hold baggage. No further CAA action required.

2011-0016	Washington, Dulles, 11/01/2011 USA	Undeclared dangerous goods. During passenger security screening, a consignment of personal effects was found to contain 13 x 9oz Aerosols, flammable, UN1950. The aerosols were marked with consumer hazard labels, the aerosols were removed and the FAA were informed. Operator has investigated passenger is a US national so no further CAA action required.
2012-0046	11/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml of Aerosols, flammable, UN1950. An inner box was marked with UN1950 on shrink wrap trays but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0014	12/01/2011 Heathrow	Undeclared and incorrectly packed dangerous goods. On arrival, a consignment of three pieces was found to consist of two crates each containing a motorbike (Vehicles, flammable liquid powered, UN3166). The third package contained three Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. In addition, further inspection found that the fuel tanks had not been drained in accordance with the packing instruction. Incident details forwarded to the Indian authorities. No further CAA action possible.
2011-0015	12/01/2011 Birmingham	Undeclared and incorrectly labelled dangerous goods. When securing freight for export, a consignment of one box was found to contain one bottle of perfume and three cans of hair care products; 1 x 50ml of Perfumery products with flammable solvents UN1266, 1 x 200ml Aerosols UN1950 and 2 x 200ml Flammable Liquid n.o.s UN1993. The consignment was marked as containing 'Shoes', and therefore, was not marked and labelled as dangerous goods and was not accompanied by a dangerous goods transport document. CAA Warning Letter sent to shipper, no further CAA action required.
2011-0027	14/01/2011 Heathrow	Undeclared 'Aircraft On Ground' (AOG) dangerous goods. During security screening, a consignment was found to contain smoke detectors, Radioactive material, excepted package - instruments; UN2911. The consignment was marked and labelled as containing dangerous goods but was not declared as an excepted package on the air waybill. The freight forwarder and shipper investigated the causes of the error and concluded that there were two shortcomings; the shipper had failed to declare the consignment correctly and the freight forwarder had failed to visually inspect the consignment upon collection. In order to prevent re-occurrence the freight forwarder arranged extra training for its staff and highlighted the responsibilities of the shipper to its customers. No further CAA action required.
2011-0026	16/01/2011 Boston, USA	Undeclared dangerous goods. During passenger security screening, a hold bag was found to contain 2 x Aerosols, flammable, UN1950 and 2 cans of Compressed gas UN1956. The items were removed and the FAA were notified. No further CAA action required.
2011-0021	16/01/2011 Boston, USA	Undeclared dangerous goods. During passenger security screening, a passenger's baggage was found to contain flammable aerosols not permitted by the provisions for passengers and crew. The aerosols were removed and the FAA was informed. Passenger is not a UK national so no further CAA action required.
2011-0018	Washington, Dulles, 17/01/2011 USA	Undeclared dangerous goods. During passenger security screening, 4 aerosols of car windscreen de-icer (Aerosols, flammable, UN1950) were removed from a passenger's baggage as they were not permitted for carriage by the provisions for passengers and crew. The FAA were informed. As passenger was not British, no further CAA action required/possible.

2011-0022	17/01/2011 Venice, Italy	<p>Unsecured dangerous goods. During unloading an electric scooter, Battery-powered vehicle UN3171, was found in the "on" position the lights were on and scooter was unsecured and on its side, the scooter was damaged, possibly during flight. The operator has interviewed the load team who explained that the wheelchair was presented 15 minutes before flight, with three containers allocated the only space for the wheelchair was within one of them. The wheelchair was too tall to stand up so it was carefully laid on its side, the load team secured the wheelchair and asked if the battery had been connected. As the chair would not fold down without power the load team were sure that the battery had been disconnected and do not remember any lights being visible. The wheelchair was loaded in accordance with the information available and best practice, the operator is reviewing the handling of battery powered mobility aids. Investigation completed by the Operator and no further CAA action required.</p> <p>Undeclared dangerous goods. During boarding a passenger handed a small fire cracker he had found on his seat to the stewardess. The fire cracker was handed over to the dispatcher and then security. The fire cracker had german writing on it but the operator has not been able to ascertain where or when the item had been brought onto the aircraft. Therefore no further CAA action required.</p>
2011-0019	17/01/2011 Heathrow	
2011-0083	19/01/2011 Off-Shore	<p>Incorrectly documented dangerous goods. During check in a consignment of dangerous goods was rejected as the paperwork showed limited quantities and no certificate of originators course. As this requirement is part of the operators own requirements no further CAA action is required.</p>
2011-0025	19/01/2011 Heathrow	<p>Undeclared dangerous goods. Once offloaded and during x-ray security screening, a drum was found containing a Environmentally hazardous substance, liquid n.o.s (Parmetol A 28 S) UN3082, which was dented. The drum was marked as dangerous goods but the dangerous goods transport document did not state the type or quantity of dangerous goods. Incident details forwarded onto Belgian authorities. Belgian authorities agreed to release the non-hazardous goods from the pallet. No further contact from the Belgian authorities. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0061	19/01/2011 East Midlands	
2011-0023	19/01/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L tins of Paint UN1263 and 1 x 1L Paint related material UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. One of the containers was not upright within the outer packaging. Warning letter sent to shipper who responded that this was the first time they had to send paint overseas. Shipper provided freight forwarder with SDS and member of staff who sent the paint has spent time with the Production Manager to discuss dangerous goods and classifications of such materials. No further CAA action required.</p>

2012-0069	19/01/2011 Billund, Denmark	Mishandled dangerous goods. While breaking down a unit load device, the Operations Manager at the origin discovered a box which bore a Radioactive Material, Excepted Package label. It was not declared on the master airway bill, although the correct paperwork was attached with the house airway bill. The Operator's policy was not to carry Radioactive Material. The Operator investigated further, but was unable to ascertain whether the Excepted Package label was visible when the consignment arrived from the freight forwarder. The freight forwarder did not declare the Radioactive Material at the time of the booking and the air waybill only stated the goods as 'Consolidated Cargo'. The incident was discussed with the ground handling agents at the airport of origin. The Operator informed the Danish authorities. No further CAA action required.
2011-0031	20/01/2011 Heathrow	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 12 x 300ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder and to shipper. No further CAA action required.
2011-0223	20/01/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2011-0084	20/01/2011 Glasgow	Incorrectly secured dangerous goods. During unloading a battery powered wheelchair, Battery powered vehicle UN3171, was found incorrectly secured. The netting had been used to secure the batteries which had been removed from the wheelchair. Operator is investigating. No further CAA action possible.
2011-0024	20/01/2011 Baltimore, USA	Undeclared dangerous goods. During passenger screening, a checked bag was found to contain 1 x shock absorber and 2 x Aerosols, flammable, UN1950. The items were removed from the baggage and given back to relations, the FAA were informed and as the passenger was not a UK National, no further CAA action was required.
2011-0034	21/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 52 x 300ml (4 x 12 packs and 4 loose) Aerosols, flammable UN1950. The consignment was not marked, labelled or packaged as containing dangerous goods and was not accompanied by a dangerous goods transport document. CAA Warning letter to shipper. No further CAA action required.
2011-0048	21/01/2011 Dubai, U.A.E.	Leaking Dangerous Goods. During a transit an Engine, internal combustion, flammable liquid powered, UN3166 was discovered leaking fuel and oil. A freight forwarder prepared and signed the dangerous goods transport document (shipper's declaration). In doing so the forwarder took on the responsibilities of the shipper as defined within the Technical Instructions and the Regulations (i.e. to pack mark, label and declare the consignment). The forwarder failed to fulfil its obligation to properly prepare the consignment for carriage by air as no written evidence of compliance with Packing Instruction 950 was sought and they failed to ensure that the packing instruction was complied with when the goods were repacked. Letter sent to forwarder. No further CAA action necessary.

2011-0029	22/01/2011 Gatwick	Undeclared dangerous goods. During acceptance check, a consignment was found to contain Environmentally hazardous substance liquid n.o.s (cobalt carboxylate) UN3082 and Flammable Liquid, n.o.s (Xylenes and Butanols), UN1993. The consignment was labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document from the freight forwarder. Error by freight forwarder, which was acknowledged and remedial action has been taken. Correspondence also received with regard to current and recurrent training of staff and a copy of the training policy. An internal audit by freight forwarder's appointed DGSA is due in March. No further CAA action required.
2011-0030	23/01/2011 Middlesex	Undeclared dangerous goods. Whilst crossing the warehouse, a consignment was found to contain 1 x 4L of Printing ink, flammable, UN1210. The consignment was labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Shipper's declaration and amended air waybill forwarded by freight forwarder. The shipper has responded by explaining that all their consignments are accompanied by the correct paperwork and all their staff are dangerous goods trained and up to date. The freight forwarder has admitted the paperwork error was an oversight on their behalf. No further CAA action required.
2011-0035	24/01/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x metal drums of undeclared Extracts flavouring liquid, UN1197. The consignment was not marked, labelled or packaged as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised, that with immediate effect that dangerous goods will not be available for despatch from the United Kingdom from their company. No further CAA action required.
2011-0033	24/01/2011 Heathrow	Undeclared dangerous goods. On arrival, a consignment was found to contain 2 x metal flasks of Environmentally hazardous substance liquid, n.o.s UN3082. The consignment was marked as per UN specifications, was not labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Incident forwarded to French authorities. Response received from French investigator. He is satisfied that the corrective measures implemented by the shipper are acceptable. No further CAA action required.
2011-0036	25/01/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 250ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. CAA Warning letter to shipper.
2011-0051	26/01/2011 West Sole Alpha	Incorrectly declared dangerous goods. During security screening, a consignment found to containing Aerosols, non flammable, UN1950 was marked as flammable gas - with a red flammable 2.2 diamond. Operator has investigated and cargo company have admitted their mistake, (the correct labelling is a green 2.2 non flammable label) The cargo company have revised their procedures and all dangerous goods are now double checked before being sent out, this procedure is also used by all warehouse staff who also handle dangerous goods consignments. No further CAA action required.

2011-0038	27/01/2011 Heathrow	<p>Undeclared AOG spares. During security screening, a consignment was found to contain Life Saving Appliances, self-inflating, UN2990. The consignment was not correctly marked or labelled and was not accompanied by a dangerous goods transport document. The reporter contacted the agent who in turn contacted the shipper, the relevant paperwork and markings were forwarded and the consignment was allowed to fly. The shipper delivered the consignment directly to the cargo shed, therefore, letter sent to shipper. In response, the shipper advised that are aware of the regulations and have received training from a company who are CAA approved. The incident occurred because the consignment was not identified as dangerous goods. The shipper have amended their procedures and have re-evaluated their training. The have also made arrangements for their logistical support staff to receive dangerous goods awareness training. Their Operational Managers are also increasing their random sampling to verify and validate process through increased testing to assure compliance. No further CAA action required.</p>
2011-0039	31/01/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 750ml Aerosol, flammable, UN1950. The shipper emailed us and apologised, email returned to shipper including training requirements. No further CAA action required.</p> <p>Spilt dangerous goods. At departure aerodrome the refuel valves had been worked on and there had been a fuel spillage. It is believed, blankets were used to clean up the fuel spill and were then placed in the hold. After arriving at destination loaders reported feeling dizzy and confirmed a strong smell of fuel from coming from the bulk cargo, investigation found a number of blankets soaked in fuel in the bulk cargo. The operator's detailed investigation concluded that the engineer / mechanic had no cleaning material available at the time to clean the refuel valve. Dirty aircraft blankets that were on the ramp awaiting to be loaded in compartment 5 were used, and not disposed of after use, by the Mechanic. There was no communication between the engineering team and loading team regarding the blankets that were contaminated. Due to the fuel leakage, there was a fuel odour in the area and the loader did not detect the fuel smell was from the blankets. The engineer did not follow the fuel spillage SOP's. Operator's closure actions included ensuring the availability of cleaning material to the engineering team on station; the provision of refresher dangerous goods and fuel spills training for the mechanic and loaders and cleaners to be briefed on the incident. No further CAA action required.</p>
2011-0049	31/01/2011 Heathrow	
2011-0044	01/02/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml Aerosols, flammable, UN1950. The consignment was marked with hazard labels and inner boxes were marked with LQ diamonds UN1950 but the consignment was not accompanied by a dangerous goods transport document. Warning Letter sent to shipper who replied explaining they had informed their courier they wished the consignment to travel by sea, this information had been missed by the courier. To prevent re-occurrence the shipper has tightened their procedures and are looking for a new courier to satisfy their requests. No further CAA action required.</p>
2011-0042	02/02/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>

2011-0045	02/02/2011 East Midlands	Undeclared dangerous goods. During security screening, two fibreboard boxes were found with a total of 384 x 75ml Aerosols, flammable, UN1950 contained in 8 inner boxes. The inner boxes were marked with LQ diamonds UN1950 but the outer boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. Shipper apologised and explained that due to a warehouse error, the consignment went by courier instead of by sea via palletization. Shipper has been audited and approved by a DGSA. No further CAA action required.
2011-0043	03/02/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15L steel drum, Environmentally Hazardous Substance, liquid UN3082 and articles in Excepted Quantities. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper admitted MSDS and contents of the drum were classified incorrectly. Freight Forwarder apologised for omitting 'Excepted Quantities' on MAWB. Correct MSDS, amended MAWB and amended Shipper's Declaration submitted. Email to Shipping Clerk. No further CAA action required.
2011-0131	04/02/2011 Norwich	Documentation error. During freight checks, a consignment found to contain Flammable liquid, n.o.s., UN1993 was incorrectly documented on the dangerous goods transport document (shipper's declaration) and last year's regulations was used. The consignor was contacted and advised of the incident. The consignor admitted to the error and confirmed that he was using last year's regulations. The consignor has made arrangements to receive the new regulations. No further CAA action required.
2011-0047	04/02/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 100ml Aerosols, flammable, UN1950. One inner box was labelled as containing Cryogestic (Ethyl cholride) fine spray. The cardboard outer package had a piece of paper with LQ stuck on it, but the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning Letter to shipper. No further CAA action required.
2011-0053	06/02/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 X 150ml Aerosols, flammable UN1950 and 130 bottles of Perfumery Products, with flammable solvents UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Personal effects letter to freight forwarder on providing guidance to customers. In response, freight forwarder apologised for delivering shipment to the operator and provided a copy of the pictorial information it shows to customers. Freight forwarder undertaking remedial action. Emailed recommendations. No further CAA action required.
2011-0067	08/02/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 fibreboard boxes UN3082. The consignment was not marked or labelled as containing dangerous goods, although the boxes have UN specification markings and was not accompanied by a dangerous goods transport document. DGOR submitted 10 days after incident. Reason for delay being that reporter was waiting for reply from shipper with regard to falsely declared 'Not Restricted' items. Shipper's Declaration and MSDS received. Warning Letter sent to shipper who had replied with a copy of a dangerous goods training certificate, more staff will be attending courses in March. The shipper has implemented new procedures via their computer software in order to prevent re-occurrence. No further CAA action required.

2011-0028	08/02/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, 12 inner boxes inside one fibreboard box was found to contain 24 x 400ml of undeclared Aerosols, flammable. The inner boxes were marked with an ADR UN1950 LQ labels, but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0036, 2010-0630 and 2010-0718. A Dangerous Goods Inspector visited the shipper and they were made aware of the penalties of future incidents. The shipper advised they do not want to send consignments containing dangerous goods by air and they have informed their chosen freight forwarder on several occasions. Letter sent to shipper. In response, the shipper advised that they have held several meetings with both their warehouse staff, re-iterating the correct procedure, and their freight agent to ensure that both understood that they do not wish to have consignments sent by air transport. As a result a further label has been introduced, which highlights, that the consignment is not eligible for air transport. No further CAA action required.</p>
2011-0057	08/02/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 200ml, Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Batteries, wet, filled with acid, electric storage, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. In response, the shipper advised that they were unaware of that the batteries were classed as dangerous goods. As a result of the incident the relevant departments of the shipper have been made aware of the oversight. They have reviewed their procedures to mitigate any further non compliance. No further CAA action required.</p>
2011-0054	09/02/2011 Stansted	
2011-0059	09/02/2011 Heathrow	<p>Unsecured dangerous goods. During unloading, a consignment containing Flammable liquid, n.o.s., (Ethyl methacrylate) UN1993, was found unsecured within a unit load device (ULD). Investigation completed. The dangerous goods had only been strapped in one direction, which was not in compliance to the operators standards. The handling agent has briefed all assigned staff to the operators standards (read and sign document also completed), to prevent a similar event occurring. No further CAA action required.</p>
2011-0055	10/02/2011 Paris CDG, France	<p>Undeclared and leakage of dangerous goods. During security screening, a consignment was found to contain a 5L drum of undeclared Hexaldehyde, UN1207, which had leaked. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation, it was confirmed that the consignment travelled by truck and not by air transport. Letter sent to shipper. Warning letter sent from Head, DGO to shipper, therefore, no further CAA action required.</p>
2011-0082	10/02/2011 Faro, Portugal	<p>Unsecured dangerous goods. During a medical diversion from the scheduled route, ground crew inspected the hold and found that a battery powered vehicle UN3171 (mobility aid) had not been secured and that its two batteries, which had been removed were loose on the cargo hold floor. The ground crew secured all the items before departure to destination. Operator has investigated and interviewed the member of staff who secured the wheelchair, he believed the chair to be properly secured and has completed further training. A memo has been pinned to all notice boards to act as focus points to the team managers. No further CAA action required.</p>

2011-0058	11/02/2011 United Kingdom	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml Aerosols, flammable, UN1950, 1 x 1.5L Corrosive Liquid, acidic, organic n.o.s UN3265 and 1 x 1L Amines, liquid, corrosive n.o.s UN2735. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was described as 'Development Goods'. Warning letter sent to shipper enclosed with email, MSDS and photos. In response, the shipper has introduced a procedure to ensure that the transport information for any future products are obtained from the applicable MSDS, and for dangerous goods they will instruct a competent forwarder to act on their behalf. No further CAA action required.</p>
2011-0060	11/02/2011 Southampton	<p>Undeclared dangerous goods. Prior to loading the lead hand and his operative noticed a passengers bag had opened and inside the bag there were two canisters. The canisters were marked and labelled as Compressed gas , N.O.S., Carbon Monoxide gas, UN1956. The operator has investigated, unfortunately in the supervisors absence the Compressed gas was given back to the passenger on his return. Letter sent to passengers business address. In response, the passengers employer has replied explaining all staff are trained in the correct transportation of carbon monoxide gas and they apologise for the oversight. All staff have been contacted to inform them of the dangers of not declaring the gas before they travel and they confirm that they will not be carrying gas canisters when they fly. No further CAA action required.</p>
2011-0065	12/02/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Flammable liquids, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 450ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment had flown into the UK during transit to its destination - requested operator looked into how the cargo was allowed to fly. Operator in Lagos has investigated and sent a warning letter to cargo agent and a letter to Nigerian CAA advising of the incident. Operator has asked customers to bring extra seals so that Security can carry out physical examinations of courier bags at the airport in addition to x-ray screening. No further CAA action required.</p>
2011-0068	13/02/2011 Heathrow	
2011-0073	13/02/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml Aerosols, flammable. The aerosols were packed in a plastic mail bag. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment from Nigeria. Incident reports forwarded to Nigerian authorities. The operator has investigated and sent a warning letter to the courier company, advising that this is a breach of trust. In an attempt to prevent re-occurrence all courier customers are being requested to bring additional seals to allow the security provider to complete physical examinations of the consignments in addition to x-ray screening. No further CAA action required.</p>

2011-0062	14/02/2011 Manchester	<p>Damaged dangerous goods. During unloading a unit load device was found to contain a damaged drum of Environmentally hazardous substance, liquid, n.o.s., (epoxide derivative) UN3082. The drum was carried on its own within a ULD but had been inadequately secured and was dented. Investigations established that the relevant staff considered it necessary to load the barrel onto a wooden pallet (to prevent metal on metal contact within the ULD). A second wooden pallet was placed on top of the drum and was lashed to the ULD. During transportation, the bottom wooden pallet collapsed resulting in the lashes giving way making the consignment unsecure. The relevant procedure has been amended to prevent reoccurrence of events of this nature. Loading staff have been reminded of the requirements for handling dangerous goods. No further CAA action required.</p>
2011-0289	Colorado Springs, 14/02/2011 USA	<p>Undeclared dangerous goods leading to spillage During security screening, a consignment was found to contain undeclared Fuel, aviation, turbine engine, UN1863. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to FAA. Further to investigation by the FAA they advised that an employee had tried to rush the drying process and clearly misjudged the dryness and packed and dispatched the used filter element. The shipper has tightened their used element return procedures to require confirmation from two levels of supervisor and management, that the element is indeed completely dry and not hazardous. They now have procedures in place to aid in prevention of reoccurrence of this type of violation. The shipper pleaded guilty to breaches of Title 49, Code of Federal Regulations, Section 171.22 (a)-Authorisation & Conditions for the use of International Standards & Regulations and ICAO Technical Instructions 1:1.2. and was fined a total of \$20,000. No further CAA action required.</p>
2011-0061	15/02/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Life saving appliance, self-inflating, UN2990 and a Carbon dioxide gas cartridge UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Labels on the inner bag confirm that the consignment had previously been rejected for travel via the Royal Mail. Letter sent to shipper who replied explaining the air option had been ticked in error on the courier form. They have notified all their staff that these goods must not be sent by road/air or sea unless the relevant regulatory conditions are followed and the correct paperwork/labelling/packaging is used. No further CAA action required.</p>
2011-0063	16/02/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an undeclared Engine internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper was contacted and advised that he had purchased the item brand new and the company who supplied the item also confirmed that it had not been used. However, the handling agent confirmed that there was a strong smell of petrol emanating from the tank. The shipper was subsequently advised that the engine would need to be shipped as dangerous goods (as Special Provision A70) had not been met. No further CAA action required.</p>

2011-0069	16/02/2011 Heathrow	Leaking dangerous goods. After unloading and upon arrival at the cargo warehouse, it was noticed that a fibreboard box containing Environmentally Hazardous Substance, liquid, UN3082 was leaking. The box was placed in a safe area which was cordoned off and the aircraft in which it had arrived was checked; a small dry white stain was found on the hold floor. It was not determined when the leaked occurred because no wet areas were found and CCTV footage didn't indicate that the package was incorrectly handled during the offloading of the aircraft. The aircraft concerned was cleared to depart. Referred to the Austrian authorities for investigation who advice that no cause for the leakage could be found. No further CAA action possible.
2011-0075	16/02/2011 Brussels	Unsecured dangerous goods. During unloading, a unit load device was found to contain unsecured dangerous goods, Toxic solid, organic, UN2811. It was noticed through the plastic side that the barrels contained inside had become free from their strapping's and one was on its side. There was no damage or leakage. The operator investigated and found the incident was caused by staff error, the staff concerned were spoken to and re-trained in the correct lashing of such consignments. No further CAA action required.
2011-0066	17/02/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2011-0070	17/02/2011 Heathrow	Suspected undeclared dangerous goods. During security screening, a piece of a consignment was found with a Miscellaneous class 9 label on it. The consignment was not accompanied by a dangerous goods transport document. The operator has contacted the shipper and confirmed that the label was from a previous shipment and that the contents of the consignment were not dangerous goods. Label was removed. No further CAA action required.
2011-0071	17/02/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml Corrosive liquid n.o.s (Phosphoric acid) UN1760. The consignment was marked incorrectly with PSN Phosphoric acid, solution but had Class 8 Hazard label. MSDS confirms consignment as UN1760. No other dangerous goods labels attached and consignment was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.
2011-0072	17/02/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 43 x 400ml Aerosols, flammable, UN1950. LQ UN1950 labels were printed on the two inner boxes and were labelled with 'Danger to the Environment', flammable and irritant consumer symbols. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. Shipper apologised. Has recently began exporting and admitted is not fully aware of the regulations. Believed courier driver should have checked consignment and supplier should have informed shipper of regulations. Shipper will in future prepare the documentation. Email to courier company. All consignments are hand searched or sent for x-ray as unknown cargo. Courier driver did not search the parcels and when asked on collection if consignment was flammable, shipper said no. Courier driver has been booked to attend DG refresher training. No further CAA action required.

2011-0074	18/02/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Perfumery products UN1266, 7 x Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods other than orientation and LQ UN1266 markings and was not accompanied by a dangerous goods transport document. Following a visit to the agent, it was confirmed that they provide information to their customers alerting them not to place items of dangerous goods in consignments of personal effects. No further CAA action required.
2011-0080	19/02/2011 Heathrow	Unsecured dangerous goods. During loading, a pallet within a container was found to contain dangerous goods which were not secured. A strap was found in the container but was loose. The unit was unloaded and returned to cargo for inspection. Further to an investigation by the operator it was identified that the strap was in place restraining the freight. The team leader responsible for the build has been interviewed and advised that the unit was not volumetrically full, therefore, the freight should have been restrained in both directions. The error will not be repeated again. No further CAA action required.
2011-0076	19/02/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 3kg Seat belt pretensioners, UN3268. The consignment had a UN Specification marking and with 'Seat belt pretensioners' and had a Class 9 Miscellaneous label attached, but was not accompanied by a dangerous goods transport document. Incident report forwarded to Belgian authorities and cargo agent. No response received from Belgian authorities or from cargo agent. No further CAA action possible. On arrival at destination, a consignment of aircraft parts Oxygen, compressed UN1072 was not declared on the manifest. The operator's investigation concluded that the shipment was booked incorrectly, the documents were processed incorrectly and it was loaded incorrectly. The relevant staff members were identified and interviewed for not checking the relevant documents. The operator has sent out an instruction that all dangerous goods must be labelled as 'OK to Ship' and all relevant individuals have retaken dangerous goods awareness training. No further action required.
2011-0127	23/02/2011 Tel Aviv	Unsecured dangerous goods. During unloading, a consignment was found to have slipped during transit. The operator investigated and in response the handling agent responsible for the build has been taken off the build function until such time as further classroom training has been undertaken. No further CAA action required.
2011-0085	23/02/2011 Heathrow	
2011-0079	23/02/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment of two boxes was found to contain 44 x 150ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. Response received. Shipper has carried out an investigation into incident. Error occurred due to miscommunication with courier and has asked courier for guidance and advice. Shipper has issued warehouse staff with appropriate guidelines as per the regulations. Courier has supplied shipper with stickers to correctly classify and identify goods. No further CAA action required.
2011-0087	24/02/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a nearly empty canister of gas. The consignment was release before further details could be established. No further CAA action can be taken.

2011-0091	24/02/2011 Manchester	<p>Unsecured dangerous goods. During unloading an electric wheelchair, Battery powered vehicle, UN3171 was discovered unsecured with the power light in the on position. The operator is investigating. In response, the operator has again alerted their handling agents to the requirements for the correct preparation and loading requirements of mobility aids, through daily briefings, email guidance and advising them of FODCOM 45/2008. In addition, the service delivery department will endeavour to have the PRM at the boarding gate one hour before departure to alleviate any time constraint issues that have previously been encountered. The Safety and Security Department have reiterated the importance on safety and will continue to monitor this station to ensure procedures are followed. No further CAA action required.</p>
2011-0081	24/02/2011 Heathrow	<p>Incompatible dangerous goods. During loading the team leader noticed that the LIRF was showing a unit load device containing a cocktail of various incompatible restricted items. They questioned the ULD and was told the items were compatible but the load team disagreed and off loaded the ULD and returned it to the warehouse. No further CAA action possible.</p>
2011-0088	26/02/2011 Glasgow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain two tins of undeclared Tetraethyl Silicate, UN1292. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. The consignment was delivered as known cargo by a driver with no ID, therefore, the consignment was made unknown. The reporter is investigating why the consignment was accepted. Letter sent to shipper. In response, the shipper advised that the incident occurred because their system had not identified the product as dangerous goods. The shipper has now amended their procedures, updated their system and addressed further training required. No further CAA action required.</p>
2011-0090	26/02/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a small quantity of Mercury, UN2809 within a plastic bag wrapped in a piece of material. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident has been forwarded to the FAA for investigation. Due to lack of information FAA could not complete their investigation. No further CAA possible.</p>
2011-0097	27/02/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 500ml Aerosols, UN1950 and 20 x 125ml Flammable liquids UN1993. The individual products were marked with consumer labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, reminding them of previous offences in 2004. No further CAA action required.</p>
2011-0086	27/02/2011 Heathrow	<p>NOTOC error. During loading, items declared, marked and labelled as dangerous goods were spotted. There was no mention of them on the NOTOC for the outbound flight so the consignment was off-loaded. The dangerous goods details had not been entered correctly into the freight-booking system leading to the information not being transferred to the NOTOC system. Freight not identified as dangerous goods on system initially. When checking in for flight, booking agent attempted to make changes, however, was unable to update system correctly. Agent has been made aware of shortfall in training and will refer future occurrences to qualified staff.</p>

2011-0107	Charles De Gaulle, 27/02/2011 France	<p>Undeclared dangerous goods. During loading, a consignment was found with a dangerous goods tag attached to it, the consignment was off loaded from the aircraft as it did not appear on the NOTOC. The operator's investigation revealed that the shipper did not declare the dangerous goods on arrival and once the consignment of UN8000 was identified, sufficient information was not captured on the NOTOC. Once the correct information was put on the NOTOC, the consignment flew on the next available service. Station manager at origin has been made aware of the errors and dangerous goods will only be accepted when trained staff are on duty to check for discrepancies and that the correct information has been entered on the operator's system. Incident closed by operator. No further CAA action required.</p>
2011-0095	28/02/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment covered in black shrink wrap was opened and found to contain 26 x 25L plastic drums of Corrosive Liquid, N.O.S., UN1760. The overpack was not marked or labelled correctly or accompanied by a dangerous goods transport document. An MSDS obtained by the operator which identified the product as not regulated. Following an investigation between the CAA and the Dutch Authority, it was established that the consignment had been sent direct from the manufacturer to the shipper in the UK by sea/truck. A meeting was held with the UK shipper and identified that the product was previously not regulated, but had recently been reclassified as dangerous goods by the manufacturer. Letter sent to shipper requesting corrective and preventative measures to prevent recurrence. In response they have introduced more robust measures to ensure that manufacturers alert them to any new MSDS that are issued to ensure that transport information is up to date. No further CAA action required.</p>
2011-0089	28/02/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard was found to contain 12 x 100ml Aerosols, flammable, UN1950. The aerosols are marked with consumer hazard labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.</p>
2011-0104	01/03/2011 Larnaca, Cyprus	<p>Undeclared dangerous goods. During unloading one of the courier bags was leaking paint, UN1263. Operator has investigated and informed the US Postal Inspection Service who have interviewed the shipper and conducted an investigation into the shipper. No further CAA action required.</p>
2011-0117	02/03/2011 London City	<p>Two unarmed Protection Officers arrived at London City with their weapons in locked boxes. The NOTOC was incorrect three times and did not state that there were MOW in the hold. The officers brought the weapons to the aircraft for storage in the flight deck. There were two padlocked boxes, one containing the pistols and the other with ammunition. Incident report received. Operator established the causes of the incident were that check-in did not ensure the Police Officers surrendered their weapons and that an incorrect NOTOC was issued to the Captain. The check-in agent and the turnaround co-ordinator will re-sit DG training. The operator has amended its Local Procedures Manual and will monitor the frequency of similar incidents. Copy of the LPM procedure provided to the CAA. No further CAA action required.</p>

2011-0092	02/03/2011 Heathrow	Incorrectly loaded dangerous goods. During unloading, a consignment containing Biological substance B, UN3373 was found underneath 238KG of luggage and 138kg of mail, the consignment had orientation labels but was still loaded upside down. The operator's investigation concluded that the dangerous goods were unrestrained and not was noted on their system as a 'Special Load'. The consignment remained intact. The loader was interviewed and was instructed to load dangerous goods in accordance with training, which included observation of orientation labels. The ground handling manager issued a read and sign memo to all the relevant staff about the correct orientation of packagings, which must be loaded in the hold in the upright position to ensure the package does not leak. All staff were required to sign the memo. The operator's report recommended that the station's performance should be monitored. No further CAA action required.
2011-0108	02/03/2011 Heathrow	Undeclared dangerous goods. During loading, a consignment was found to contain Dry Ice, UN1845. The consignment was not listed on the paperwork so the turnaround manager liaised with cargo and requested new paperwork was raised. The turnaround manager reprinted the NOTOC and informed the captain. No further CAA action possible.
2011-0093	02/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 212g Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.
2011-0096	02/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a pressurised cylinder containing Carbon dioxide, UN1013. The cylinder was marked with a 2.2 hazard diamond but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2011-0094	03/03/2011 Stansted	Undeclared dangerous goods. During security screening, two fibreboard boxes were each found to contain an undeclared gas cylinder. The boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Consignment was released, however unable to ascertain the contents or the quantity from the operator despite sending two emails. No further CAA action to be taken.
2011-0098	03/03/2011 Penzance	Undeclared dangerous goods. After a flight a passenger requested that a box be left at the airport to be collected by a third party. Later that day a phone call was taken by one of the baggage handlers/firemen who recognised the name of the product as being dangerous goods. The baggage handler/fireman opened the box to find 3 tins, one containing Paint, UN1263. The tin containing paint had consumer labels and the UN number was visible, all the tins were rusty and one was leaking. The passenger carried the box as a favour, but did not disclose this during check-in. The operator is investigating. Passenger told check-in baggage contained 'tools'. Letter sent to shipper, who apologised for error and admitted was naïve to accept package without knowing the contents. No further CAA action required.

2011-0143	03/03/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Belgium and the South African authorities for investigation. Belgium authorities investigated and it was established that the consignment didn't originate from South Africa. The shipper advised that they were aware of their mistake and stated that would comply with the regulations for future consignments. No further CAA action required.
2011-0103	03/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box within a consignment was found to contain a 5L drum of Amines, liquid, corrosive, n.o.s., UN2735. The fibreboard box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised that they were unaware of the regulations and they do not normally transport dangerous goods by air. They advised that the error will not happen again. No further CAA action required.
2011-0112	03/03/2011 Boston, USA	Undeclared dangerous goods. During passenger security screening, luggage was found to contain a bathroom cleaner, Aerosol, flammable, UN1950. The aerosol was removed from the luggage, as the passenger is not a UK national, no further CAA action is required.
2011-0099	04/03/2011 EGPM Scatsta	Undeclared dangerous goods. During a routine search of passengers, staff discovered 2 x 450ml Aerosols, UN1950 containing WD40. At no point was a dangerous goods declaration made or any dangerous goods documentation provided. As a result of investigation, it was established that the passenger who was a subcontractor removed the goods from the offshore stores without permission and for his own personal use and was subsequently dismissed. No further CAA action required.
2011-0144	05/03/2011 Heathrow	Unsecured dangerous goods. During unloading, a consignment of Dry ice was found not tied down. Further to an investigation by the operator. Final loading checks before closing the door were not performed. Ground Handling Agent had been instructed to carry out practical refresher training for the turn around co-ordinator under supervisory control for the next 15 turnarounds. No further CAA action required
2011-0110	05/03/2011 Boston, USA	Undeclared dangerous goods. During passenger security screening, passenger's baggage was found to contain an Aerosol, UN1950. The aerosol was removed from the baggage. Appropriate Operator action taken. No further CAA action required.
2011-0102	05/03/2011 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain a fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details sent to Ministry of Defence. No further CAA action possible.
2011-0111	05/03/2011 Baltimore, USA	Undeclared dangerous goods. During passenger security screening, passenger baggage was found to contain a can of polish and a spray can, Aerosols, flammable, UN 1950. The items were removed from the luggage and returned to relatives. The FAA have been informed as the passenger is not a UK National no further CAA action is required.
2011-0113	06/03/2011 Boston, USA	Undeclared dangerous goods. During passenger security screening, a passengers luggage was found to contain an Aerosol, flammable, UN1950. The aerosol was removed from the luggage, as the passenger is not a UK National, no further CAA action required.

2011-0100	07/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0105	07/03/2011 East Midlands	
2011-0106	07/03/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml glass bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator to carry out an investigation as the consignment originated from their Stores Department. In response, operator has issued a stores instruction to stores personnel to ensure that if dangerous goods consignments are required to be sent by air, they are processed by a competent freight forwarder.</p>
2011-0101	07/03/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2011-0109	08/03/2011 Birmingham	
2011-0128	09/03/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, an inner box inside an outer fibreboard box was found to contain 6 x 500ml of undeclared Aerosols, flammable, UN1950. The inner box was marked with UN1950 but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further to the Singapore Authorities investigation it was determined that the cause of the occurrence was due to lack of dangerous goods knowledge. For future consignments, the agent will continue opening and inspecting every consignment until the shippers' staff have completed all the relevant dangerous goods training. No further CAA action required.</p>
2011-0120	09/03/2011 Boston, USA	<p>Undeclared dangerous goods. During security screening, small engine/auto parts and fluids found in passenger's bag and removed at origin. Operator faxed paperwork to FAA. Appropriate operator action taken. No further CAA action required.</p>
2011-0118	10/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Aerosols, flammable UN1950 and 2 x Adhesives, containing flammable liquid UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>
2011-0116	10/03/2011 London City	<p>Unsecured dangerous goods. On arrival, an electric wheelchair (dry cell) was not secured in the hold and the batteries were not secured in the chair. Whilst offloading the chair, the chair fell off the belt onto the ground and one of the batteries became detached. Closure report concluded that the incident occurred as a result of incorrect procedures and that dry cell batteries should have been removed and secured due to the weight. The loading agent did not follow the guidance in the Ground Handling Manual. The manual has been amended with specific guidance on loading electric wheelchairs. Operator intends to install lashing points on the aircraft to provide more securing options for the loaders. No further CAA action required.</p>

2011-0115	10/03/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment of four suitcases was found to contain 15 items of Aerosols, flammable UN1950, Perfumery Products, UN1266 and Consumer Commodity, UN8000. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to freight forwarder agent reminding him of the necessary preventative measures to be implemented following visit (see 2011-0074) and to send copies of signed declarations. Warning letter to shipper who is currently abroad but has a UK address. Copy of a booking order form with pictorial examples of the nine classes of dangerous goods received. No further CAA action required.
2011-0123	11/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment covered in black shrink wrap was found to contain 10 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required. Undeclared dangerous goods. During the build of freight, it was noticed that a fibreboard box displayed a Class 2.2 label and was marked with UN3164, which was found to contain Articles, pressurized, hydraulic, UN3164. Upon further investigation another unmarked and labelled fibreboard box was found to contain Articles, pressurized, hydraulic, UN3164. The whole consignment consisted of six fibreboard boxes banded and covered by heat shrink plastic on a small wooden pallet. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight agent. In response, the shipper advised that they carried out an internal investigation and it was determined that purchasing specification details must clearly state the pre-charge status of the accumulators, preferably requesting that the accumulators are supplied with no pre-charge. The mode of transport to end destination must be established by the job manager and the appropriate documentation provided. All accumulators to be checked by a member of stores personnel/QC to ensure there is no pre-charge unless stated on the manifest and items are accompanied by the appropriate documentation. General dangerous goods awareness training to be provided to all stores personnel and component sales
2011-0114	12/03/2011 Heathrow	
2011-0122	12/03/2011 Heathrow	Unsecured dangerous goods. Incorrectly built ULD found on stand containing 1 x drum Ketones, liquid n.o.s (3,4 Hexanedione) UN1224. The consignment was labelled as containing dangerous goods and was accompanied by a dangerous goods document, but was not loaded correctly. Container deemed unfit to fly and was offloaded. Operator's investigation established that the consignment arrived from Israel without incident, but the rebuild going to New York was deemed inadequate. A drum containing flammable liquid was secured with a strap and upright on top of boxes, but became loose in the ULD after leaving the workstation and the operator was unable to explain how. Operator has instructions in place stating that team leaders have to inspect a dangerous goods build. After further investigation, the only possible causes to the drum becoming loose are it fell on its way to the aircraft or it was dropped at the aircraft side. The operator will monitor the reporting of similar occurrences. No further CAA action required.
2011-0124	14/03/2011 Heathrow	Mislabeled dangerous goods. During loading, a container was found containing dangerous goods labelled for a different flight. The consignment was not recorded as dangerous goods on the NOTOC and was offloaded. Operator is investigating. Closure report from operator stated that an old ULD tag was left on the unit built in Amsterdam. Loading team were not sure which flight the unit was meant for. Once unit was returned to cargo shed and checked, the old tag was removed and the unit flew the next day. Operator has highlighted the importance of removing labels to handling agent. No further CAA action required.

2011-0126	14/03/2011 Birmingham	Documentation error. Two consignments of dangerous goods; Adhesives, UN1133 and Oxygen generator, chemical, UN3356 (Portable Breathing Equipment carried in accordance with SP A144) were delivered to the aircraft. The manifest only listed the Adhesives and no NOTOC was provided. The NOTOC was requested from the agent and upon issue it only stated the Oxygen generator, chemical, UN3356. The handling agent concerned was interviewed and reminded of the need to properly manifest cargo and produce accurate NOTOCs. Appropriate actions taken by the Operator. No further CAA action necessary.
2011-0125	14/03/2011 Baltimore, USA	Undeclared suspected dangerous goods. During security screening, items were found in passenger's baggage containing one can of oil-based primer and two cans of hard enamel. Items were confiscated and operator notified FAA. Appropriate action taken by operator. No further CAA action required.
2011-0136	16/03/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 100ml, a 50ml and a 30ml of undeclared Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0129	16/03/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.
2011-0134	16/03/2011 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml 1,1,1,2 - Tetraflurothane UN3159. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Emails received from shipper and from company shipping the consignment apologising for the error. The cans were included to the rest of the consignment in error and were supposed to have been sent within the UK. Shipper stated that corrective measures will be put in place by both companies to ensure an incident does not re-occur. Warning email sent to shipper. No further CAA action required.
2011-0135	16/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 500ml undeclared Aerosol, flammable, UN1950, 12 x 5ml undeclared Flammable liquid, n.o.s., UN1993 and a 30ml bottle of undeclared Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0133	16/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 400ml and 5 x 284g of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0132	16/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing an inner box was found to contain 24 x 220g of undeclared Gas Cartridges, UN2037. The inner box was marked with a Class 2.1 label and UN2037 marking, but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter to shipper. In response, the shipper advised that they were unaware that the consignment would travel by air. They have now amended their procedures to prevent further incidents occurring. No further CAA action required.

2011-0142	17/03/2011 Prague	Unsecured dangerous goods. Upon arrival, a consignment was found to contain 4L of Adhesives, UN1133 unsecured. An investigation by the operator advised that the Line Manager had interviewed the staff member who was shown a copy of the NOTOC, which stated that the consignment was Adhesives, UN1133. It has been clarified with the staff member that when there is a message on the NOTOC stating that there are dangerous goods, then the consignment should be secured with appropriate aids or volumetrically secured. The staff member is being monitored. No further CAA action required.
2011-0139	17/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 150ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder for DGOR 2011-0137 and 2011-0189. No further CAA action required.
2011-0137	17/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 150ml of undeclared Aerosols, UN1950, The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0139 and 2011-0189. Letter sent to freight forwarder. No further CAA action required.
2011-0138	17/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 133ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0141	18/03/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an undeclared Fire extinguisher, UN1044. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0140	18/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 400ml of undeclared Aerosols, non-flammable UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action possible.
2011-0159	19/03/2011 Manchester	Mislabelled and mis-documented dangerous goods. During freight checks, a consignment containing Flammable liquid, n.o.s., UN1993 was incorrectly loaded onto an aircraft. The cargo agent responsible for the build was interviewed but did not recall the item, therefore, had no explanation why the consignment was loaded, however, he was disciplined as a result of the incident. Arrangements have been made for future consignments to receive a second check of all pieces loaded by the Warehouse Supervisor. The handling agent had also obscured the dangerous goods labels with one of their labels. The consignment has been returned, forwarded under new dangerous goods note and package relabeling. No further CAA action required.
2011-0146	19/03/2011 Lagos, Nigeria	Unsecured dangerous goods. During pre-loading freight checks, packages containing Corrosive liquid, basic, organic, n.o.s., UN3267 and Environmentally hazardous substance, liquid, n.o.s., UN3082 was found unsecured in an AKE container - the consignment was offloaded. An investigation by the operator advised the staff member that built the unit has been interviewed and been informed of the importance of restraining all freight. They are fully trained in ULD build. No further CAA action required.

2011-0151	19/03/2011 Hong Kong	<p>Passenger error. During security screening, passengers baggage was found to contain a petrol engined generator (Engine, internal combustion, UN3166). The generator was removed. The passengers stated that they often travel with the generator and that prior to travel it is taken to a garage to have the fuel flushed and cleaned. Warning letter was sent to shipper who advised that they have standard operating procedure for petrol fuelled generators in place. Under reference 2011-0186, further information was sent with regard to IATA 2.3.2.5 to be incorporated into their procedure to prevent a reoccurrence. No further CAA required.</p>
2011-0162	21/03/2011 East Midlands	<p>Undeclared dangerous goods. Prior to the agent making a booking, they became suspicious the consignment may contain dangerous goods because of the company logo and invoice description. Clarification was requested of the contents from the shipper but their response was dismissive. Further investigations revealed the consignment contain 3200 Lithium Metal Batteries (Lithium metal batteries, UN3090) with a total weight of 86.2Kgs. The outer package was not marked or labelled but the inner packages were marked with the lithium battery label and no dangerous goods transport document accompanied the consignment. The consignment was returned to the shipper for repacking, marking and declaration. No further CAA action required.</p>
2011-0145	21/03/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml Paint Related Material UN1263, 1 x 150ml Paint Related Material, UN1263 1 x 385ml Paint Related Material UN1263 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Spoke to shipper who has apologised. Shipper always sends items by road and sea, but due to an admin error, the consignment was sent for air travel. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival, it was discovered that cargo loaded in one of the holds was not secured. The cargo consisted of 9 fibre drums labelled as 'Toxic', UN2811, Toxic Solid, Organic, n.o.s (Ketoconazole) x 25kgs. Operator's investigation concluded that the cargo was loaded unsecured due to an error/oversight made by the staff member. The staff member's performance has been monitored and has retaken dangerous goods training. No further CAA action required.</p>
2011-0148	23/03/2011 Amsterdam	
2011-0157	24/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 100ml undeclared Perfumery, product, UN1266 . The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2011-0158 and 2011-0165. CAA Dangerous Goods Inspector visited the Freight Forwarder to discuss incidents and was satisfied that the company would take preventative action. Warning letter to shipper. No further CAA action required.</p>
2011-0156	24/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 150ml undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0154	24/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 57g and 6 x 113.4g of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-0149	24/03/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box consignment was found to contain 12 x 200ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods, apart from an ADR LQ UN1950 marking on the inner box and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>
2011-0186	24/03/2011 Narita, Japan	<p>Passenger error. During security screening of passenger checked baggage, one of TV news crew's baggage was found to contain a petrol driven generator. Operator confirmed it was in discussions with the TV company involved. Warning letter was sent to shipper who advised that they have standard operating procedure for petrol fuelled generators in place. Further information was sent with regard to IATA 2.3.2.5 to be incorporated into their procedure to prevent a reoccurrence. No further CAA action required.</p>
2011-0155	24/03/2011 Heathrow	<p>Loading error. During taxi-out to runway, crew were informed that a consignment of Dry ice, UN1845 had been loaded over the acceptable limit. The aircraft returned to stand and the excess dry ice was removed. An investigation by the operator advised that Handling Agent staff and the Central Load Staff should not have accepted the booking. The staff responsible for the incident have been interviewed including the Load Controller. To prevent further incidents occurring the Dry ice, UN1845, limitations have been re-distributed to the handling agent staff. The Load Controller who planned the flight was a different Load Controller who finalised the flight because of a shift change. The Load Controller was interviewed who accepted responsibility. A record on the incident have been made on the personal files and they will be monitored to avoid future recurrence. No further CAA action required.</p>
2011-0147	24/03/2011 Heathrow	<p>Unsecured dangerous goods. Upon arrival, two pallets of Environmentally hazardous substance, liquid, n.o.s., UN3082 were inspected by the Loading Team and found to be inadequately secured to the pallet, with a suspected risk of movement in the flight. An investigation by the operator advised that written confirmation from the ground handling agent at origin that the unit was built according to the specifications. The steps taken were the serviceability of the ULD was checked at the time of loading and the cargo was stowed in the centre of the pallet and sufficient lashing belts utilised to secure the cargo during flight time. To prevent further incidents occurring it has been advised that loading of dangerous goods consignments in containers are to be avoided, observation of the floor load capacity if the cargo weighs more than 150kgs and dangerous goods consignment should be secured on the ULD to avoid movement of the cargo. The issue has also been related to all the staff concerned to prevent further incidents occurring. No further CAA action required.</p>
2011-0150	24/03/2011 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment of bottles were found to contain 174 x 250ml UN1170 and 1 x 370ml UN1170. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. In response, shipper admitted that the client was not 'highlighted' to them as a sender of dangerous goods and, therefore, the consignment was sent incorrectly. Shipper has requested data sheets from all its clients, otherwise their consignments will not be shipped. Shipper has reviewed its operating processes and intends to implement a 'flagging' system for dangerous goods at the picking stage. Shipper apologised. No further CAA action required.</p>

2011-0158	24/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 bottles of Perfumery, products, UN1266 . The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2011-0157 and 2011-0165. Visited Freight Forwarder to discuss incidents. Satisfied that company will take preventative action. Warning letter to shipper. No further CAA action required.
2011-0153	24/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 250ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0152	24/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 500ml of undeclared Aerosols, flammable, UN1950, a 946ml tin of undeclared Paint, UN1263 and 6 x 133.6ml of undeclared Consumer commodity, ID8000. The aerosols were each marked with UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0166	24/03/2011 Belgium	Undeclared dangerous goods. During freight checks, a consignment was found to contain 3 boxes of Receptacles, small, containing gas, UN2037. The consignment was sent as limited quantity and did not state what type of UN2037 was contained within each box and the consignment was not accompanied by a dangerous goods transport document. Further information from the operator advised that the consignment was not booked as dangerous goods as the shippers agent did not declare it at the time of booking. The agent realised their error and tried to stop the consignment but they were too late as the flight had departed. A shipper's declaration was raised and forwarded to enable the consignment to No further CAA action required.
2011-0160	25/03/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 48 x 35ml of undeclared Aerosols, non-flammable. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0176	25/03/2011 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment of dangerous goods was found unsecured in a container. All the dangerous goods freight was not secured and had shifted during transit. A strap was in the unit but was not used. As a result of the operator's investigation, the staff member involved with the build was counselled on the correct build of dangerous goods. A new process was implemented whereby staff members will be retrained following their first build failure, counselled after a second incident and removed from handling for the operator on the third occasion. This aim of this measure was to address the problem before a third incident occurred. It was also raised that this incident was not reported under the MOR scheme within the required time. This was investigated and the cause was because when the incident was raised as an MOR to the relevant manager, he was on rest days. This was addressed by ensuring incidents classed as MORs are entered on the relevant operator's database. No further CAA action required.

2011-0164	28/03/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 packages of various quantities of Paint, (including paint, lacquer, enamel, stain, shellac, varnish) UN1263. Some bottles were packed in clear plastic bags or wrapped in bubble wrap. A small number of bottles were either loose or secured to the inner boxes by an elastic band. A broken bottle of varnish had leaked onto the inner carton and other broken bottles were wrapped and had hardened in bubble wrap. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was declared as non-hazardous on air waybill. Warning letter to shipper. No further CAA action required.
2011-0192	28/03/2011 Heathrow	Undeclared dangerous goods. During security screening, a consolidated consignment of personal effects was found to contain 1 x 2L Acetone, UN1090, 2 x 473ml and 7 x 113ml Flammable liquid, n.o.s., UN1993, 10 x 2Kg and 1 x 250g Aerosols, flammable, UN1950, 4 x 1.5ml Paint, UN1263, 8 x 3g Aviation regulated liquid, n.o.s., UN3334, total of 1125ml Perfumery products, UN1266, Lithium ion batteries, UN3480 and Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to the freight forwarder, they have agreed to implement additional preventative measures to prevent recurrence including further dangerous goods information to their customers. No further CAA action required.
2011-0177	28/03/2011 Heathrow	Unsecured dangerous goods. Upon arrival and during transit a consignment of Environmentally hazardous substance, liquid, n.o.s., UN3028 was found unsecured in a unit loading device. No further CAA action possible.
2011-0169	28/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box containing an inner box was found to contain 14 x 150ml of undeclared Aerosols, flammable, UN1950 and 14 x 50ml of undeclared Perfumery products, UN1266. The inner box was marked with UN1266 and UN1950 LQ Label. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2009-1287. Letter sent to shipper. In response the shipper advised that it was clear about the requirements and had a procedure in place to send any dangerous goods by surface transport, although unfortunately, this policy was not followed on this occasion. The staff involved had been disciplined and warned about future incidents. The shipper also said it would review its procedures with the courier company it uses. Appropriate action taken, no further CAA action required.
2011-0178	28/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 200ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper for 2011-0201. No further CAA action required.
2011-0168	28/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 19 x 150ml of undeclared Aerosols, flammable UN1950. The aerosols were shrink wrapped in packs of six and marked with LQ UN1950 diamonds. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2008-538. Letter sent to shipper, who responded by stating that the majority of their consignment travel by road and sea, but that they had reviewed their quality system to prevent further incidents. No further CAA action required.

2011-0161	29/03/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was delivered to the recipient who notified the agent. The recipient have notified the shipper. Referred to French authorities. No further CAA action required.
2011-0165	29/03/2011 London	Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 1 X 25ml, 2 x 100ml, 1 x 12ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Visited Freight Forwarder to discuss incidents. See also 2011-0157 and 2011-0158. Satisfied Freight Forwarder will take preventative action. Warning letters sent to the two shippers associated with the three incidents. No further CAA action required.
2011-0170	29/03/2011 London	Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 1 x 50ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required. See also DGOR 2011-0171.
2011-0171	29/03/2011 London	Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 1 x 50 ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper combined with DGOR 2011-0170, as both consignments were found on the same day and both were going to Ireland. No further CAA action required.
2011-0163	29/03/2011 Heathrow	Unsecured dangerous goods. During loading, a consignment found to contain Non-flammable, non-toxic gas, was reported pushing against a container door bowing it outwards. The container door was opened and the consignment was found to have moved under its restraining strap. The container was returned to the cargo building. An investigation by the operator advised that the team leader responsible for the build has been interviewed. They have been made aware of their error of not restraining freight in both directions and have been advised to ensure that no further incidents occur. A safety notice covering the issue has been raised. No further CAA action required.
2011-0191	29/03/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment of 'spare parts for air conditioner' was found to contain UN3296, Heptafluoropropane. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Copy of incident report forwarded to Swiss authorities for investigation, who advised that the shipper would be inspected. No further CAA action required.

2011-0167	29/03/2011 Heathrow	Documentation error. During loading, a consignment was found to contain 1,1,1,2-Tetrafluoroethane, UN3159. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However, the consignment had not been declared on the air waybill. The handling agent also did not notice the dangerous goods markings upon acceptance. Requested further information from the operator and the freight agent. Response from the agent advised that the incident occurred because the consignment had not been noted as dangerous goods on the paperwork issued from the implant site but because the consignment was correctly marked and labelled as dangerous goods, the warehouse staff assumed that the process along with any checks had already been completed. To prevent further incidents occurring the agent have amended their procedures to make initial checks at the implant site and for checks to be made by the warehouse staff during the unloading of vehicles. No further CAA action required.
2011-0180	30/03/2011 East Midlands	Undeclared dangerous goods. During a check by Customs staff, one fibreboard box within the consignment sent by a University was found to contain several small bottles bearing consumer warning labels indicating that they contained toxic substances. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper (a University) requesting an explanation and details of corrective actions taken. In response, the shipper advised that the incident occurred because a student had sent the dangerous goods without knowledge of the dangerous goods regulations. The shipper have now amended their procedures to prevent further incidents occurring. No further CAA action required.
2011-0172	30/03/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment in an cardboard box was found to contain 18 x 500ml Aerosols, flammable UN1950. Each aerosol was marked with a consumer label and with a UN1950 classification. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. Shipper called to explain that consignment was meant for sea and road transport. Freight forwarder, however, confirmed that the shipper asked for the consignment to go 'overnight' to the consignee in Italy, therefore by air. Further letter to shipper to point out that the packaging for this consignment did not meet maritime regulations either. Contact details for MCA supplied to shipper. No further CAA action required.
2011-0175	31/03/2011 Tamworth	Undeclared dangerous goods. During security screening, a consignment of a fibreboard box was found to contain 2 x 250ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.
2011-0174	31/03/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment in a vinyl bag was found to contain Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.

2011-0173	31/03/2011 Heathrow	<p>Unsecured dangerous goods. During loading, a consignment found to contain Biological substance, UN3373 and Dry ice, UN1845 was found unsecured in a ULD - the ULD was offloaded and the turnaround manager was notified. An investigation by the operator advised the freight had been secured during the build process, 5 straps were used. It is believed that the consignment came free from the straps during the journey from the cargo building because of the different sizes of the freight and abnormalities in the roads between the building and the aircraft.</p> <p>No further CAA action required.</p>
2011-0182	Washington, Dulles, 03/04/2011 USA	<p>Undeclared dangerous goods. A can of 'Raid' flying insect spray, Aerosols, flammable UN1950 was found in a passenger's baggage and removed. Appropriate action taken by operator. No further CAA action required.</p>
2011-0183	Washington, Dulles, 03/04/2011 USA	<p>Undeclared dangerous goods. One bottle of nail polish remover was removed from a passenger's baggage. Appropriate action taken by operator. No further CAA action required.</p>
2011-0179	03/04/2011 Heathrow	<p>Unsecured dangerous goods. During unloading of the aircraft, consignments of lithium batteries were found unsecured and upside down with arrows pointing in the wrong direction. The air waybill was correct as per the Packing Instruction 956, however, further to an investigation by the operator, it was discovered that the staff at the station of origin misunderstood the Packing Instruction regarding the handling requirements for Section II Lithium Batteries. According to the operator, as the flight was an arrival, neither a copy of the NOTOC or the loading report was available. The operator was unable to ascertain which member of staff was responsible for loading the batteries and no one would admit to having any knowledge of the incident. All staff were made aware of the loading requirements as per the Orientation Label and that lithium batteries must be handled safely and correctly secured. The operator also recommended that the station's performance was monitored. The operator did not take any photos at the location. No further CAA action possible.</p>
2011-0190	04/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 192ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2011-0185	04/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 oil lanterns. Upon further inspection, both lanterns appeared to contain a residue of fuel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Telephone discussion held with shipper who was unaware that any requirements applied. No further CAA action possible.</p>
2011-0315	04/04/2011 Heathrow	<p>Unsecured dangerous goods. During freight checks, a consignment of Biological substance. UN3373 with Dry ice, UN1845 was found unsecured. When the consignment was found the orientation labels displayed on the outer packaging were found upside down. Investigation completed. It would appear that the consignment moved in transit due to turbulence. It was recommended that the agent ensure that staff take more time and care when loading/building any units to ensure that it has been correctly strapped and loaded. Operator has informed the South African Authorities of this incident. No further CAA action required.</p>

2011-0317	04/04/2011 East Midlands	<p>Passenger error. Upon arrival passenger found that a high intensity diving lamp had switched on during flight and burned through the bag in which it was contained. Passenger, who self reported to CAA, advised of his responsibilities regarding dangerous goods in baggage, particularly "heat producing articles". Suggested to manufacturer that warnings in operating manual were slightly ambiguous. No further CAA action required.</p> <p>Dangerous goods removed from passenger. During security screening, a passenger's checked baggage was found contain 3 x air freshener Aerosols, flammable, UN1950, which did not fall within the list of items that passengers are permitted to carry. The aerosols were removed. No further CAA action required.</p>
2011-0193	Washington, Dulles, 05/04/2011 USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x undeclared compressed gas (Hydrogen, cyanide, nitrogen), Non flammable Gas, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.</p>
2011-0284	05/04/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0274 and 2011-0277. Referred to the Italian authorities for investigation. No further CAA action required.</p>
2011-0276	05/04/2011 Heathrow	
2011-0184	05/04/2011 Glasgow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 500ml Aerosols, flammable UN1950 and 2 x 5L, Petroleum distillates (naphtha) UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the boxes containing the goods were marked with UN1950 and UN1268 diamonds. Section 14 of SDS stated that Aerosols were not classified as dangerous for carriage. Warning letter to shipper. Email received from DGSA/DG Instructor at supplier on behalf of shipper. The order was not checked by freight forwarder for dangerous goods. Meeting was held between shipper/supplier and freight forwarder to discuss incident. Receiving procedures have been put in place. Future consignments containing dangerous goods will require an MSDS. DGSA apologised on behalf of shipper. Satisfied causal actions and preventative measures have been addressed. No further CAA action required.</p>
2011-0187	06/04/2011 Heathrow	<p>Unsecured dangerous goods, not entered on NOTOC. Prior to loading a ULD was noticed to be displaying a corrosive substance hazard label, although no dangerous goods were expected for the flight and there was no mention of dangerous goods on the NOTOC. Upon further examination, it was found that the ULD contained a packaged marked and labelled as containing UN1814; Potassium hydroxide solution, Class 8. The ULD was returned to Cargo. No further CAA action possible.</p>
2011-0194	06/04/2011 Guernsey	<p>Undeclared dangerous goods. During security screening, a consignment consisting of a fibreboard box was found to contain an aluminium container of 250ml Resin solution, UN1866 and aluminium container of 1L Isopropanol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised, that the incident occurred because a mistake was made by a new member of staff who has since been reprimanded. The shipper also advised that communications between departments was also an issue. They have now amended their procedures to prevent further incidents occurring. No further CAA action required.</p>

2011-0189	06/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 11 x undeclared Aerosols, UN1950 of varying sizes. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0137 and 2011-0139. Letter sent to freight forwarder under 2011-0139. No further CAA action required.
2011-0200	Washington, Dulles, 07/04/2011 USA	Dangerous goods found in passenger baggage. During security screening, a passenger's checked baggage was found to contain a gas cylinder containing Propane. The cylinder was removed from the passenger. No further CAA action possible.
2011-0202	07/04/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 560ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper; no further CAA action required.
2011-0219	07/04/2011 Manchester	Dangerous goods carried without documentation and suspected to have been unmanifested and without being included on the NOTOC. Upon arrival, it was found that a consignment of 36 x 10kg fibreboard boxes of Environmentally hazardous substance, solid, UN3077 had been carried without any dangerous goods documentation. It appeared that although the consignment had apparently been correctly marked, labelled and declared as dangerous goods, prior to flight the shipper had requested that the consignment be held, but it was subsequently loaded on the aircraft in error. Details of incident sent to the US Authorities for further investigation, no further CAA action required.
2011-0188	07/04/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 2 x Life Saving Appliances, self inflating (life jackets) UN2990 in plastic bags. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was part of a larger pallet of 'ship spares', which arrived by road from the Netherlands. Warning letter to shipper and incident discussed by telephone. No further CAA action required.
2011-0199	07/04/2011 Baltimore, USA	Dangerous goods found in passenger baggage. During security screening, a passenger's checked baggage was found to contain various bleach products, both liquid and solid, one known to be classified as dangerous goods; Oxidising solid, n.o.s., UN1479, packing group II. The items were removed from the passenger. Appropriate operator action taken. No further CAA action required.
2011-0201	08/04/2011 Stansted	Undeclared dangerous goods. During security screening, a suitcase as part of a five piece consignment was found to contain 1 x 100ml and 3 x 50ml Perfumery Products UN1266. Warning letter to shipper. No further CAA action required.
2011-0222	08/04/2011 Heathrow	Unsecured dangerous goods. Unit Load Device (ULD) was offloaded because the dangerous goods inside the unit were unsecured. Operator's investigation concluded that some freight was removed from the ULD before departure, after the unit had been signed off as fit to travel by the team leader and confirmed that the dangerous goods had been securely wedged into the wing. Once some of the freight had been removed, the dangerous goods were no longer secured and wedged into the wing. Photographic evidence revealed that the dangerous goods became unsecured. The operator's investigation report concluded that this incident was a result of human error and the staff member was made aware of the error. According to the operator, there has been extensive training on the securing of freight, with emphasis on dangerous goods consignments to prevent further re-occurrence. No further CAA action possible.

2011-0250	08/04/2011 Germany	<p>Loading error. During freight checks, it was found that dangerous goods had been off loaded because they required checking. An investigation by the Operator concluded that the freight had been subjected to the appropriate dangerous goods acceptance check and had been off loaded in error. No further CAA action required.</p>
2011-0196	08/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 bottle of perfume (Perfumery products, UN1266). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.</p>
2011-0197	08/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 0.25L metal can of Hydrocarbons, liquid, n.o.s., UN3295. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2011-0198	08/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2011-0195	09/04/2011 Heathrow	<p>Undeclared dangerous goods. During a check of the flight documents in preparation for completion of the NOTOC, it was noticed that the commodity on one Air Waybill was described as an Internal Combustion Engine. The consignment was removed from the ULD in which it had been loaded and inspected further. Upon opening the outer box, it was found that it contained a further box that was marked and labelled as containing Engine, internal combustion (flammable liquid powered), UN3166 and bore a different Air Waybill number. It became clear that the consignment had previously been rejected by the same handling agent because the box had been damaged and there had been signs that fuel had spilled from the contents. The outer box did not display any dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. Engine confirmed from Freight Forwarder never contained fuel as per Special Provision A70. No further CAA action required.</p>
2011-0228	Washington, Dulles, 10/04/2011 USA	<p>Undeclared dangerous goods. During security screening, a can of spray dust remover was removed from the passenger's baggage. Incident was reported to the local FAA field office. Appropriate action taken by operator. No further CAA action required.</p>
2011-0226	Washington, Dulles, 10/04/2011 USA	<p>Undeclared dangerous goods. During security screening, hazardous materials were found in three out of six passenger suitcases of 2 x bottles of 91% Isopropyl Alcohol, UN1219, 4 x cans of fabric cleaner and 2 cans x hair clipper blade cleaner. The goods were removed from the passenger's baggage. Operator asked that the incident was reported to the local FAA field office. Satisfied the operator has taken appropriate action. No further CAA action required.</p>
2011-0203	11/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 4 x 250ml and 2 x 50ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>
2011-0214	11/04/2011 Heathrow	<p>Unsecured dangerous goods. During a ULD check prior to loading, it was found that a consignment of dangerous goods consisting of non-flammable gas had not been secured as required within the ULD. The consignment was off-loaded. The consignment had originated in another country and had travelled to the UK in one ULD. Upon arrival, it had been transferred to the ULD in question, but had not been secured. Appropriate operator action taken. No further CAA action required.</p>

2011-0205	11/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 Helium, compressed gas canister UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however, the inner packaging was marked as UN1046, Helium Compressed and with a Gas non-flammable symbol. Warning letter to shipper. No further CAA action required.
2011-0206	11/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x steel cylinders, each bearing a division 2.2 hazard label. One of the cylinders was marked as containing UN3159 (1,1,1,2 Tetrafluoroethane). The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised that the cylinders sent, were clean and empty, but the dangerous goods labels had not been removed. The shipper have now instructed their staff to send the empty, clean cylinders without labelling. They have arranged a meeting with their agent to review the incident. They have also arranged for dangerous goods awareness training for their Laboratory staff and refresher training has been arranged for their existing IATA trained staff. They have also amended their procedures to prevent further incidents occurring. No further CAA action required.
2011-0204	11/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper; no further CAA action required.
2011-0208	12/04/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 200ml undeclared Aerosol, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further information requested from agent. No further CAA action possible.
2011-0207	12/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 50ml, a 100ml and a 30ml of undeclared Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2007-327. Letter sent to shipper. In response, the shipper advised, that the Team Leader responsible for shipping the consignment read on the agents website the countries which accept dangerous goods and proceeded to package and label the consignment Perfumes and advised the same of the agents packing list and believed that the consignment conformed. The shipper have staff trained to complete dangerous goods notes but they were not consulted on this occasion. They have now changed their internal controls to prevent further consignments being sent without the trained administrators signing it off and approval from one of the warehouse management. No further CAA action required.
2011-0215	13/04/2011 Tamworth	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.

2011-0209	13/04/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain several bottles of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml undeclared Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0266	13/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 113g of undeclared Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0278	13/04/2011 Heathrow	
2011-0233	13/04/2011 Heathrow	<p>Undeclared dangerous goods. Upon arrival, a consignment was found to consist of 40 x 200L of Environmentally hazardous substance, liquid, n.o.s., UN3082. The operator carried out an investigation and found that the consignment had been correctly declared but their internal system had not been updated correctly. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 25ml undeclared Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0274 and 2011-0276. Referred to the Italian authorities for investigation. No further CAA action required.</p>
2011-0277	13/04/2011 Heathrow	
2011-0273	13/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml, a 40ml and a 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0268	13/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml, 30ml and 2 x 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0270	13/04/2011 Heathrow	
2011-0274	13/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 25ml undeclared Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.</p>
2011-0210	13/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 100ml of undeclared Aerosols, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-0213	13/04/2011 Camden, London	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml Flammable liquid n.o.s., UN1993 (body spray) and 4 x 150ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper advised the consignment contained personal items belonging to an employee who worked for the company who was relocating. The employee was unaware of the dangerous goods requirements and has been advised and will now receive training. They also confirmed that all their employees responsible for shipping dangerous goods are fully trained and are aware of the requirements. No further CAA action required.
2011-0217	14/04/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment of a vinyl bag was found to contain 2 x 350ml Aerosols, non flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.
2011-0224	14/04/2011 Frankfurt, Germany	Damaged and incorrectly loaded dangerous goods. Upon arrival, a consignment of Environmentally hazardous substance, solid, n.o.s, UN3077, was found with punctures and tears on the outer packaging. The supporting photographs showed the consignment consisted of two pallets, which had been loaded on top of each other and during the flight, the top layer shifted. A further consignment on the same flight was carried unmanifested. Since this consignment was destined for a different airport, it would appear the consignment was loaded on the wrong aircraft. This consignment was also so tightly strapped down, the plastic drum which contained flammable liquid was damaged. An investigation by the operator advised the air waybill for the unmanifested consignment was booked in the correct way with the correct destinations showing, but the unit was booked as a transfer unit. To prevent further incidents occurring all the relevant staff received additional training. No further CAA action possible.
2011-0212	14/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment consisting of a plastic bag with a fibreboard box containing a gas container was found to contain 13.7L of undeclared Helium, compressed, UN1046. The fibreboard box bore a Class 2.2 label and was marked with UN1046 but the plastic bag was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent for DGOR 2011-0205. No further CAA action required.
2011-0211	14/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a flyer pouch was found to contain 1L of undeclared Adhesives, UN1133. The pouch was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised they had amended their procedures to prevent further incidents occurring. No further CAA action required.
2011-0218	14/04/2011 Dewsbury	Undeclared dangerous goods. During security screening, a consignment in a fibreboard box was found to contain 2 x 100ml Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.

2011-0227	15/04/2011 Heathrow	<p>Unsecured dangerous goods. A ULD was offloaded due to the dangerous goods inside the unit were not secured. Operator's investigation report revealed that although the crew responsible for the build were interviewed following the incident, they were unable to recall that particular unit. The operator produced two internal Safety Notices; one about restraining dangerous goods in at least two directions if the unit was not volumetrically full and other freight was not preventing any movement and the advising that team leaders must sign off a build as fit to fly and to also take, download and retain photographs for a minimum of 14 days. The staff in question were aware of the notices and stated that they would have carried out the build correctly. The operator was unable to investigate this incident further due to a lack of information. There were no photos available because they were deleted. The issues regarding the incident were subject to ongoing monitoring by the operator at location. No further CAA action required.</p>
2011-0216	16/04/2011 Stanwell, Middlesex	<p>Undeclared dangerous goods. During security screening, within a consignment of 21 boxes, 13 of which were found to contain 10 x 400ml Aerosols, flammable UN1950. The inner packages bore markings applicable to transport by road, however the shrink-wrap overpack bore no such markings and the consignment was not accompanied by a dangerous goods transport document (for air transport). Further investigation established that the goods were consigned from a supplier to a freight forwarder who in turn acted as the shipper for onwards air carriage to Nigeria. The supplier did not provide sufficient information to the shipper with regards to markings and instructions. Shipper will put measures in place so all in-house cargo is x-rayed prior to delivery to the operator. No further CAA action required.</p>
2011-0243	16/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 100 boxes each containing 50 wipes and 24 boxes each containing 50 swabs (Solids containing flammable liquid, n.o.s., UN3175) and 10 boxes each containing 12 x 28ml sprays (Flammable liquid, n.o.s., UN1993). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further investigation found that the consignment was believed to be covered by Special Provision A46. Referred to the German authorities. No further CAA action required.</p>
2011-0248	16/04/2011 Bucharest	<p>NOTOC error. During freight checks, a consignment containing Biological substance, UN3373 was loaded onto the aircraft but had not been recorded on the NOTOC and was subsequently offloaded. Investigating identified that there was conflict of information between the load & balance manuals and the IATA dangerous goods regulations manual. The load & balance manuals have now been updated. No further CAA action required.</p>
2011-0230	17/04/2011 Heathrow	<p>Undeclared dangerous goods. During transit, a consignment was found to contain 24 x 500ml of undeclared Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2011-0236	18/04/2011 Stansted	<p>Dangerous goods leakage. During boarding, a bag was found to be leaking a liquid substance with a very strong sulphur smell. The Fire Services attended and ordered the disembarkation of all passengers. The sulphur smell was present in the middle and rear of the cabin. The high level chemical incident procedure was activated. Referred to the Irish authorities for investigation. The operator investigated and advised that the cause was undetermined. It was suggested that stink bombs caused the smell or stagnant de-icing fluid, emanating from the drains. No further CAA action required.</p>

2011-0229	18/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 43g Aerosols, flammable UN1950 and 2 x 177ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>
2011-0249	18/04/2011 Heathrow	<p>NOTOC error. During freight checks, a consignment containing dangerous goods was loaded onto an aircraft without initially being recorded on the NOTOC. Further to correspondence from the turnaround co-ordinator a NOTOC was raised. Upon arrival, it was found that the NOTOC was still recorded incorrectly. Investigation completed. It was identified that the correct information was forwarded to the central load controller team, but when printing off the original NOTAC, a section of the document was not printed, resulting in the subsequent errors. The central load controller team have been made aware of their error to prevent a re-occurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 8 x 38g of undeclared Gas cartridges, UN2037. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further information advised to shipper by telephone. Received further information from shipper, which advised that the consignment may comply with Special Provision A98. No further CAA action required.</p>
2011-0232	18/04/2011 East Midlands	
2011-0231	18/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain an undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival, 2 drums of toxic dangerous goods were found inside a ULD unrestrained. An investigation by the operator advised that the original build card for the unit have gone missing from the flight file so it was not possible to identify who built the load. No further action possible.</p>
2011-0255	18/04/2011 Athens	
2011-0237	19/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 150ml undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0240	19/04/2011 Stansted	
2011-0309	19/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 7.5ml, a 50ml and 2 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0271. Referred to the French authorities for investigation. No further CAA action required.</p>
2011-0275	19/04/2011 Heathrow	

2011-0271	19/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x 75g of undeclared Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0275. Referred to the French authorities for investigation. No further CAA action required.</p>
2011-0234	19/04/2011 Heathrow	<p>Cargo aircraft only Lithium batteries carried on a passenger aircraft. Upon arrival, a mail parcel was noticed to be marked as 'Contain lithium battery inside - forbidden for transport aboard passage aircraft, cargo aircraft or ground vehicle only' but the consignment was carried on a passenger aircraft. An investigation by the operator advised the battery was identified as a Lithium polymer type (UN3480), with a voltage of 11.1 volts and a current rating of 2200 mAH, which gave a watt hour rating of 24.42. The photographs supplied, confirmed the fibreboard box was not labelled correctly and did not conform with the dangerous goods regulations. Referred to the FAA authorities for investigation. No further CAA action possible.</p>
2011-0267	19/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0282	19/04/2011 Geneva, Switzerland	<p>Documentation error. During freight checks, a consignment was forwarded to its destination despite the dangerous goods transport document (shippers declaration) was incorrectly completed. The operator investigated and found that the documentation error had been detected but the consignment had not been held in a separate area, pending correct documentation. The handling agent had received appropriately trained and in the future all snagged dangerous goods will be kept in a hold area until correct paperwork is completed. No further CAA action required.</p>
2011-0242	19/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 350ml undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0245	19/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0246	19/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 100ml undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0239	19/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 7 x 150ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0241	19/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a plastic container was found to contain an undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2011-0257	19/04/2011 Boston, USA	<p>Passenger error. During security screening, a passengers bag was found to contain a candy thermometer and an alcohol gauge - the items were removed. Appropriate operator action, no further CAA action required.</p>
2011-0247	20/04/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 100ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0279	20/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 311g and 2 x 425g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0280	20/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 3 x 360 g of undeclared Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0258	20/04/2011 Heathrow	<p>Passenger error. During security screening, a passengers baggage was found to contain 3 cans of cooking spray - the items were removed. Appropriate action, no further CAA action required.</p>
2011-0283	20/04/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml undeclared Perfumery, product, UN1266 and 3 x 311g of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Incorrectly prepared lithium batteries. During processing by the handling agent, it was noticed that 14 pallets bore lithium battery handling labels, but the accompanying air waybill stated "This shipment contains no batteries". Further inspection found that the consignment consisted of mobile phones, each containing a lithium ion battery. The mobile phones were placed in compartments within each outer box, but were not secured to prevent movement as required by the packing instruction. Additionally, the lithium battery handling labels incorrectly described the batteries as lithium metal batteries. A Dangerous Goods Inspector visited the shipper to discuss the consignment and review the company's procedures. It transpired that the company refurbishes/repairs mobile phones. For the consignment in question, it had packed them in fibreboard boxes, but had no input into the actual shipping of them; the mobile phones had been auctioned off by another company and the purchaser of the lot had arranged for the boxes to be collected and shipped. Therefore, the 'shipper' actually had no knowledge of the destination of the consignment, nor the mode of transport. The company was advised of the requirements and encouraged to ensure that any future consignment complied with the applicable packing</p>
2011-0225	20/04/2011 Heathrow	
2011-0244	20/04/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Airbag modules, UN3268. The box was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See also 2011-0443. Letter sent to shipper who responded and advised all dangerous goods consignments by air would temporarily be prohibited until staff had attended an IATA Dangerous Goods training course and the company's procedures were updated. When the actions were fully implemented and audited, the company would again send dangerous goods consignments by air. No further CAA action required.</p>

2011-0252	21/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 200ml undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Warning letter sent for 2011-0201. No further CAA action required.
2011-0259	22/04/2011 Heathrow	Unsecured dangerous goods. Upon arrival, an electric wheelchair was found loaded into hold 5 and tied to the safety nets with string and not tied correctly in the hold with rope or loaded into a container. The wheelchair should have been loaded into a container in the hold but removing the wheelchair took time on a minimum turnaround and it was decided this was not the safest or easiest option. An investigation by the operator advised there was a shortage of containers and the wheelchair passenger arrived late at the gate. The wheelchair should have been loaded in the container but the containers were full, therefore, the wheelchair was secured in hold 5. A reminder was given to the ground handling agent on loading and securing wheelchairs in the hold to the comply with the operators procedures regardless of operational pressures. No further CAA action required.
2011-0269	22/04/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml undeclared Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0272	22/04/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml undeclared Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0281	22/04/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml undeclared Perfumery, product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0251	25/04/2011 Dusseldorf, Germany	Unsecured dangerous goods. Upon arrival, dangerous goods were discovered only secured by one rope. An investigation by the operator advised that the loading crew responsible for the build have been interviewed, and have been made aware of the inadequacy of the securing method used, and will be monitored. No further CAA action required.
2011-0260	26/04/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 16 lifejackets (Life-saving appliances, self-inflating, UN2990). The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no further CAA action required.
2011-0261	27/04/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 200ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.

2011-0263	27/04/2011 Heathrow	<p>Suspected undeclared dangerous goods. During loading, the turnaround manager confirmed with the head loader all the cargo was present. The loader advised a small box had been delivered as well, but the turnaround manager assumed that this was part of the AOG noted on the NOTOC. As the aircraft was waiting to pushback the turnaround manager was presented with documents related to the air waybill which clearly stated Flammable liquid, n.o.s., UN1993. The aircraft pushback was halted and load control was called, who advised that they had no knowledge of the shipment and the item was offloaded. It was established that engineering had delivered the box to the aircraft side without advising load control or the handling agent. The operator's investigation concluded that there was a communication breakdown because Engineering did not inform the loading team and will be addressed locally. No further CAA action possible.</p>
2011-0316	27/04/2011 Heathrow	<p>Passenger error. During transfer security screening, a passenger was found to have live ammunition in his carry on baggage and was also found to have 2 petrol powered generators in his checked baggage. The petrol powered generators were confiscated at origin but the ammunition was not found and confiscated until transit. The passenger was questioned and he advised that the carry on bag he was using was also his weekend hunting bag and that that the ammunition had been left in the bottom/material creases. The passenger was allowed to continue to his journey. The operator have notified the FAA. No further CAA action necessary.</p>
2011-0262	27/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 283g undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0285	28/04/2011 Scatsta	<p>Passenger error. During security screening, a passenger bag was found to contain a 400ml undeclared Aerosol, flammable, UN1950 - the item was removed. Appropriate operator action, no further CAA action required.</p>
2011-0253	28/04/2011 Heathrow	<p>Mis-documented dangerous goods. During freight checks, a consignment found to be labelled with a Class 8 corrosive label but documented as dangerous goods in excepted quantities on the air waybill. Operator requested further information from shipper whom admitted this was a dangerous goods consignment, and revised dangerous goods transport documentation was raised. Appropriate action taken by Operator therefore no further CAA action required.</p>
2011-0235	28/04/2011 Heathrow	<p>Undeclared and mis-packed dangerous goods. During security screening, a consignment that was described on the air waybill as consisting of 'electronic equipment' was found to contain a large number of mobile phones, some without batteries, but many containing Lithium ion batteries, and as such should have been declared as "Lithium ion batteries contained in equipment", UN3481. Many of the mobile phones were damaged, some with their lithium batteries crushed and deformed. The consignment was not marked or labelled as containing lithium batteries, or described as such on the air waybill. The consignment was in fact two separate consignments that were consolidated under one air waybill number. Letter sent to both shippers requiring response. Satisfactory response received from one shipper, who undertook to take responsibility for both consignments. No further CAA action required.</p>
2011-0264	28/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 200ml and a 350ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2011-0265	28/04/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 7m bottles of nail polish (Flammable liquid, n.o.s., UN1993). The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. One package of inbound consignment marked and labelled as containing Air bag modules, UN3268. The consignment was not accompanied by a dangerous goods transport document. FAA have completed their investigation and have contacted the shipper. No further CAA action required.</p>
2011-0254	28/04/2011 Birmingham	
2011-0256	30/04/2011 Heathrow	<p>Unsecured dangerous goods. Upon arrival, a consignment containing 24 pieces of Class 9 and 3 pieces of Class 3 were found not properly secured onto a pallet. An investigation by the operator advised that the Operations Manager checked the quality of the build and noticed that the pallet did not have any straps holding the dangerous goods so 4 straps were placed on the unit to secure the pieces. At that this point it was also noticed that the unit was overweight, so the loader was sent to the ramp to remove 3 boxes and it is believed, that it was at this point that the dangerous goods were not secured properly. The loader was given a write up for his poor building and work quality, but after the disciplinary hearing, the loader turned in his notice and did not return to work. All Duty Managers of the Handling Agent involved have been advised and are now taking extra care to check and double check the build quality of all dangerous goods units. No further CAA action required.</p> <p>Undeclared dangerous goods. During x-ray screening, a fibreboard box was found to contain a 300ml undeclared Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0286	03/05/2011 Stansted	
2011-0292	03/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment consisting of one fibreboard box was found to contain 1 x 400ml of undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 2.5L tin of undeclared Paint, UN1263. The tin was marked with UN1263, Paint but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0290	03/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 300ml undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Passenger error. During security screening, a passengers baggage was found to contain 3 x 175g of undeclared Aerosols, flammable, UN1950. Aerosols were removed from the passengers baggage. Appropriate operator action taken. Appropriate operator action taken. No further CAA action required.</p>
2011-0287	03/05/2011 East Midlands	
2011-0291	03/05/2011 Baltimore, USA	

2011-0293	04/05/2011 Stansted	Undeclared dangerous goods leading to a spillage. During handling in the warehouse, one of two 25L fibreboard drums was found to be leaking. The packages were described as containing 'distilled water' but after 7 staff noticed, that when in contact with the liquid, they felt a burning sensation, the shipper was called, who confirmed that the contents were in fact Hydrogen peroxide, aqueous solution, UN2014. The spill was contained using absorbent material and the leaking consignment was put into a large bag and then placed into a steel drum. The quantity per drum and per inner container (each drum contained a 25L plastic jerrican), exceeded the permitted quantity for carriage by cargo aircraft. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to CAA Air Regulation Enforcement for formal investigation. As a result of their investigation, the shipper pleaded guilty to the charges and on 12 June 2012 was fined £5,000. No further CAA action required.
2011-0288	04/05/2011 Stansted	Undeclared dangerous goods. During x-ray screening, a fibreboard box was found to contain 2 x 200ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0294	04/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 312g of undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required
2011-0295	04/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a suitcase was found to contain 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required
2011-0301	05/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 canisters of undeclared Compressed gas, UN1956. The canisters were each marked with UN1956, non-flammable, Class 2. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Qatar authority, by e-mail, undeliverable, copy sent by courier, and returned due to being unable to obtain signature, by fax - number not in service. Re-sent 17/08/2011 by Royal Mail. Letter again returned. File closed due to no further CAA action possible.
2011-0299	06/05/2011 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 170g of undeclared Aerosol, flammable, UN1950. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0302	06/05/2011 Heathrow	Undeclared dangerous goods. During x-ray screening, a consignment was found to contain 6 x 500ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Referral letter sent to Malaysian Authorities. No further CAA action required.
2011-0300	06/05/2011 East Midlands	Undeclared dangerous goods. During x-ray screening, a fibreboard box was found to contain 10 x 100ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2011-0089 (Subsequent occurrence 2011-0307). Letter sent to Shipper under 2011-0307. Warning letter sent from Head, DGO to shipper, therefore, no further CAA action required.

2011-0314	07/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating further. No further CAA action possible.
2011-0313	07/05/2011 Heathrow	Loading error. During loading, it was noticed that dangerous goods - (Paint, UN1263), a corrosive and a toxic substance - had been loaded onto a pallet but no dangerous goods had been listed for the flight. The Head Loader and Load Control were contacted and the decision was made to offload the dangerous goods. No further CAA action possible.
2011-0296	07/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 500ml of undeclared Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0297	07/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 30 ml of undeclared Perfumery products, UN1266. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0298	07/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 200ml of undeclared Aerosol, flammable, UN1950. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0140 and 2009-0769. Letter sent to shipper who responded and advised they stopped the sale of the product and marked the inventory as unsellable. All products supplied by the vendor were checked and dangerous goods products identified on the database. The vendor was notified by the shipper of the breach in contract and informed that additional violations would result in the termination of the contract. No further CAA action required.
2011-0306	09/05/2011 East Midlands	Undeclared dangerous goods. During unloading, 5L of undeclared Paint, UN1263 was found spilt. The spillage had caused contamination to various items of mail and had formed a large puddle under the mail, which had leaked through the board onto the aircraft floor. The offending item was isolated and identified as wood preserver. The consignment was not packaged correctly, marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport. Letter sent to shipper. No further CAA action required.
2011-0304	10/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a suitcase was found to contain 59 various bottles (totalling 887ml) of undeclared Perfumery products, flammable, UN1266, 13 (totalling 163ml and 165g), Aerosols, flammable, UN1950 and 24 various bottles (totalling 96ml) Flammable liquid n.o.s., UN1993 (nail polish). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.
2011-0305	10/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of undeclared Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2011-0325	11/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects, was found to contain a 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate operator action taken. No further CAA action required.
2011-0308	11/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 500ml of undeclared Environmentally hazardous substance liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0310	11/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain package of capsules, Zinc Dust, UN1436. The consignment was marked and labelled as containing dangerous goods but the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that they were returning a consignment to a customer but because they were unaware of the regulations a dangerous goods transport document was not completed. They now have a policy in place that all future consignments will not be returned and that they will be disposed of by a certified carrier in line with their Quality Management System. No further CAA action required.
2011-0307	11/05/2011 East Midlands	Undeclared dangerous goods. During x-ray screening, a fibreboard box was found to contain 10 x 100ml of undeclared Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2011-0089 and 2011-0300. Warning letter sent to shipper covering both occurrences. Warning letter sent from Head, DGO to shipper, therefore, no further CAA action required.
2011-0311	12/05/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml, Aerosols, flammable UN1950. The consignment was not marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referral letter sent to the Netherlands/French Authorities. No further CAA action possible.
2011-0319	13/05/2011 Gatwick	Unsecured dangerous goods. During unloading, an electric wheelchair was found unsecured within a unit load device. An investigation by the operator advised the incident occurred because there was a lack of communication and human error. To prevent further incidents occurring staff received clear instructions on the process of accepting wheelchairs and mobility aids for flight. To ensure full understanding and increased awareness, the issue was also raised as part of the shift briefings. A presentation on the loading and securing of mobility aids was also given to the handling agent to present to their staff, who were then required to sign and confirm their understanding. No further CAA action required.
2011-0318	13/05/2011 Birmingham	Undeclared dangerous goods. During security screening, a UN specification fibreboard box was found to contain a 2Kg undeclared Fire extinguisher, UN1044. The box was marked and labelled but not dangerous goods document accompanied the consignment. Letter sent to shipper and agent. The agent held a meeting with the shipper and mitigating processes have been implemented to prevent a reoccurrence. No further CAA action possible.

2011-0312	13/05/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1.89L of undeclared Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. In response, the shipper advised that the consignment should have travelled by road but during the despatch process the consignment was incorrectly labelled to be sent by air. The have reviewed their processes of despatch and implemented new procedures to prevent further incidents occurring. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 600ml of undeclared, Polyester resin kit, UN3269. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the shipper advised that this was an oversight and the MSDS sheets were simply not checked on this occasion. The shipper has arranged a series of training refresher courses to prevent further incidents occurring. No further CAA action required.</p>
2011-0320	15/05/2011 Glasgow	
2011-0324	16/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 100ml of undeclared, Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.</p>
2011-0322	16/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 100ml of undeclared, Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.</p>
2011-0321	16/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a total 75ml of undeclared, Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.</p>
2011-0323	16/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared, (2 x 75ml) Perfumery products, UN1266 and (1 x 104g) Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.</p>
2011-0409	16/05/2011 Cologne, Germany	<p>Undeclared dangerous goods. 15 drums containing 2-Thienylacetyl Chloride were shipped from China to the UK, overpacked onto 4 wooden skids but declared as Non hazardous for transport. In transit it was noticed that part of the consignment was labelled as corrosive so the status of these two skids were challenged, with the remainder possibly arriving in the UK. The shipper reiterated the goods were non hazardous and a copy of an MSDS and Competent Authority approval certificate were produced to prove this. A subsequent investigation into the name of the substance using the Internet found that it was variously described as Class 8, Packing Group II or III. The recipient was also able to provide a more complete MSDS that confirmed the Class 8, Packing Group II status. A further investigation into the Competent authority approval certificate suggested that it was not genuine and had been tampered with to imply the goods could be shipped as non dangerous goods. The dangerous goods were contained in 220L 6HA1 drums, each containing around 200L, in excess of the ICAO packing instruction maximum limit for air transport. Incident reported to Authority at station of transit. Referred to China Authorities for investigation who confirmed that the shipper had been punished according to Chinese law. No</p>

2011-0329	17/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 170g and 6 x 340g of undeclared, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.
2011-0330	17/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml and 3 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2011-0331	17/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml and 2 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0326	17/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain various undeclared Perfumery products, UN1266 and Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0328	17/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 100ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0355	17/05/2011 Damascus	Undeclared dangerous goods. During routine freight checks, a consignment was found to contain undeclared (stool) Infectious substance, UN2814. The consignment was marked and labelled as containing dangerous goods, but was not accompanied by a dangerous goods transport document. Referred to the Syria authorities for investigation. No further CAA action possible.
2011-0327	17/05/2011 Aberdeen	Undeclared dangerous goods. During unloading a helicopter inbound from an offshore oil/gas installation, staff observed a package which was found to contain undeclared Batteries, wet, non-spillable, UN2800. The consignment was not marked and was not accompanied by a dangerous goods transport document but was borne with a Class 8 hazard label. The Duty Holder's investigation established that the materials controlled had failed to inspect the cargo before manifesting it and the heli-admin and helideck personnel did not hold current basic dangerous goods qualifications. The next flight to the installation carried a trainer to provide training to the crew in situ. Further corrective measures implemented. No further CAA action necessary.

2011-0339	18/05/2011 Seattle, USA	Undeclared dangerous goods. During break down of the unit, the night crew found a fibreboard box showing signs of ice build up on the corners, Dry ice, UN1845. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator's investigation concluded that the incident was the result of an error by the handling agent. The consignment was booked as General Cargo, but was then packed with Dry Ice material. The master air waybill did not include details of the dry ice. The relevant staff were interviewed. The performance of the agent in question has been monitored with regards to booking perishable consignments and was made aware of the correct procedures. Operator at origin satisfied that this was an isolated incident. The Italian authorities notified the shipper about the incident. No further CAA action required.
2011-0345	18/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.
2011-0344	18/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.
2011-0343	18/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 198g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.
2011-0342	18/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 60g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.
2011-0341	18/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared 7 Aerosols, flammable, UN1950 and 2 Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate Operator action taken. No further CAA action required.

2011-0347	18/05/2011 Dubai, U.A.E.	Undeclared dangerous goods. During security screening, 2 fibreboard boxes were found to contain 2 x 2g of undeclared Lithium metal batteries contained in equipment, UN3091. The air waybill stated that the consignment was not restricted due to PI 970. The fibreboard box was marked and labelled as containing dangerous goods but the consignment was not accompanied by a dangerous goods transport document. Further information from the reporter advised that the consignment had been forwarded to the consignee, upon receipt of new documents - air waybill and dangerous good transport document. The dangerous goods markings and labels had been noticed by warehouse staff but the staff member assumed them to be the Lithium Battery labels and did not physically check them. The staff member has been advised that when the goods acceptance note is passed back from the warehouse, marked as having dangerous goods labels and the air waybill states non dangerous goods he must do a visual check to determine the reason for the dangerous goods labels. No further CAA action possible.
2011-0332	18/05/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1L of undeclared Paint, UN1263. The consignment was not accompanied by a dangerous goods transport document. See also 2006-091, 2006-095 and 2006-379. Letter sent to shipper and agent. In response, the agent advised that the incident occurred because of human error. The staff member was made aware of the error and has received further training. The DGSA of the shipper advised that the forwarder were advised the consignment should travel by road and not air. No further CAA action required.
2011-0334	19/05/2011 Boston, USA	Passenger error. During security screening, a passenger's baggage was found to contain 2 undeclared Aerosols, flammable, UN 1950. These items were removed. Incident was reported to the FAA. Appropriate action taken by operation. No further CAA action required.
2011-0335	19/05/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1.89L of undeclared Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0312. Letter sent to the shipper. In response, the shipper advised that the consignment should have travelled by road but during the despatch process the consignment was incorrectly labelled to be sent by air. The have reviewed their processes of despatch and implemented new procedures to prevent further incidents occurring. No further CAA action required.
2011-0340	20/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 30ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2011-0346	20/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 30ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0340. Referred to the French authorities for investigation. No further CAA action required.
2011-0350	20/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0348	20/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found 15 undeclared Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-566, 2006-046 and 2004-100. Warning letter sent to agent who responded confirming that they had written confirmation from the shipper that the goods were non-hazardous. Warning letter sent to shipper, who responded and advised that their staff have received dangerous training by road, sea and air freight. This incident appeared to be an oversight. To prevent further incidents occurring the relevant staff have now been fully briefed. No further CAA action required.</p>
2011-0349	20/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 2Kg of undeclared Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0336	21/05/2011 Heathrow	<p>Unsecured dangerous goods. During unloading, one box of Environmentally hazardous substances, solid, n.o.s., UN 3077 was found to be unsecured in the aircraft forward hold. The captain was informed and aircraft was unloaded. No further CAA action possible.</p>
2011-0337	22/05/2011 Heathrow	<p>Unsecured dangerous goods. During freight checks it was found that dangerous goods had not been secured correctly in the unit load container. The crew leader informed the turn around manager and cargo manager. The unit load container was removed from this flight and sent back to cargo. Investigation completed. Identified that the unit was built to the correct standards. Training records were found to be valid and up to date. Due to camera failure no photographs were taken. Operator not able to investigate further. No further CAA action required.</p>
2011-0338	22/05/2011 Heathrow	<p>Mis-labelled dangerous goods. During freight checks, a consignment was found to contain dangerous goods without the dangerous goods labels attached. The flight did not depart until the labels had been secured to the consignment. Operator investigating further. No further CAA action possible.</p>
2011-0365	23/05/2011 Los Angeles, USA	<p>Undeclared dangerous goods. During security screening, a consignment identified as a model aircraft was found to contain an undeclared Lithium ion battery, UN3481. The operating instructions stated that the model might be fitted with batteries with a rating of either 3600maH or 2500maH, however, the installed battery was not marked with its rating. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA as the Shipper was based in the USA. No further CAA action possible.</p>
2011-0358	23/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 205mls of undeclared Perfumery products, UN 1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.</p>
2011-0359	23/05/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.</p>

2011-0361	23/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.
2011-0354	24/05/2011 Heathrow	Undeclared dangerous goods. During security screening of courier bags, 2 boxes were found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Contacted the operator to ascertain the shipper's details. The shipper was from Belgium. Forwarded all the paperwork to the Belgian authorities twice for investigation, but did not receive a response. No further CAA possible.
2011-0353	24/05/2011 Heathrow	Unsecured dangerous goods. During transit from cargo shed to stand, the securing straps appeared to have worked loose. The container was offloaded and returned to cargo. Operator currently investigating. The investigation concluded that the person responsible for the original container build was then tasked with the re-build upon return to cargo. The re-build was carried out correctly and it was confirmed that they had received relevant ULD build training. More vigilance will be taken in the future. No further CAA action required.
2011-0360	25/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 200mls of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish Authorities. No further CAA action taken.
2011-0352	25/05/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Radioactive material, excepted package - instruments; UN2911. The consignment bore a radioactive material 'excepted package' label, but information had not been added to air waybill as required. The operator carried out an investigation and both the shipper and the freight forwarder amended their booking procedures and reviewed their dangerous goods training for their staff. No further CAA action required.
2011-0387	26/05/2011 Hong Kong	Undeclared dangerous goods. During security screening, a shipment comprising of 22 pieces in total was stopped due to a strong smell of nail varnish. On opening the various consignments, it revealed that there were approximately 100+ x 15ml of Adhesives, UN1133, 100+ x 75ml Acetones, UN1090 and 7000+ x 15ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referral email sent to Hong Kong authorities who held meetings with the Shipper and the Freight Forwarder. Both parties have amended their procedures and introduced additional dangerous goods training to prevent a re-occurrence. No further CAA action required.
2011-0369	26/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml and 2 x 750ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0362	26/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3.5 litres of undeclared Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p> <p>Undocumented dangerous goods. During transit whilst being loaded onto the aircraft it was found that a consignment contained dangerous goods (flammable gas). An instruction report form showed the correct pallet numbers and weights, which were also shown on the labels of the pallets, but the labels also showed that they were dangerous goods. Further information from a cargo representative in airport control advised that the pallets were expected, but had no record that they were dangerous goods. As the pallets contents could not be confirmed it was decided to offload them. After the flight had departed it was found that the error originated at origin as the correct dangerous goods information was not entered onto the system. Therefore upon arrival at location the consignment was not recognised as containing dangerous goods, although the NOTOC was completed correctly at origin. It was found that the consignments contained a total of 7000Kg of dangerous goods. Operator's investigation concluded that the incident was due to an error made by a new member of staff and his 'lack of knowledge'. The corrective action taken was to make the staff member aware of the error and the preventative action was to ensure bookings were double checked before a flight was finalised. No further CAA action</p>
2011-0357	27/05/2011 Heathrow	<p>Unsecured dangerous goods. During unloading, Dry ice, UN1845 was found unsecured and the nets were not closed to keep it from sliding. The loading staff member was made aware that all dangerous goods must secured with nets closed. The loading staff member's performance will be monitored. No further CAA action required.</p>
2011-0374	27/05/2011 Hamburg, Germany	
2011-0371	27/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 625g of undeclared Amines, liquid, corrosive, UN2735. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. On receipt of MSDS and during discussion with the shipper it was identified that miscommunication between courier and the shipper had occurred. The shipper is now fully aware of their responsibilities and will in future utilise the services of a professional packer when sending their products via air transportation. No further CAA action required.</p>
2011-0370	27/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0356	27/05/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2011-0397	30/05/2011 Heathrow	<p>NOTOC error. During freight checks a unit load device was found to contain dangerous goods, which had been incorrectly documented on the NOTOC (gross weight was stated as 4kgs instead of 0.5L). Investigation completed. The error was made by a new member of staff who had just joined the team and will be shown how to capture dangerous goods information correctly and special loads will be monitored until the staff member is familiar with the system to prevent re-occurrence. No further CAA action possible.</p>
2011-0367	30/05/2011 Aberdeen	<p>Undeclared dangerous goods. During security screening, a passenger's jacket was found to contain 5 loose undeclared bullets. The ammunition was removed and the Airport Police collected the items. Appropriate action by operator - no further CAA action necessary.</p>

2011-0364	31/05/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Three previous occurrences 2011-0178, 2011-0201 and 2011-0252. Warning letter sent to freight forwarder and responded with a request for a meeting with DGO. Meeting held on 11/7/2011 with company chairman and the sales and finance directors. Company was keen to prevent further incidents, but was concerned about preventing dangerous goods consignments being shipped through remote pick-ups direct from the shipper. Company was going to provide more pictorial information on its website and will use everyday items as examples. Provided the company with the list of CAA approved training organisations and information on hidden dangerous goods. Satisfied the company will put more robust preventative measures in place. Company will be monitored for further incidents. No further CAA action required.
2011-0403	31/05/2011 Memphis, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 29ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.
2011-0404	31/05/2011 Memphis, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 50ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.
2011-0363	31/05/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0398	31/05/2011 Bordrum	Undeclared dangerous goods. When a B737 was 1 hour 30 minutes into a flight a passenger came forward admitting to have three large Lighters, UN1057 in their checked baggage. No further CAA action possible.
2011-0368	31/05/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 400ml of undeclared Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0402	01/06/2011 Providence, U.S.A.	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml and 5 x 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken. No further CAA action required.
2011-0379	01/06/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a total volume of 200ml and a 300ml of Aerosols, flammable, UN1950, 4 x 300ml / 5 x 5ml and 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was disposed of and the incident referred to the FAA. No further CAA action required.

2011-0385	01/06/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 gas filled shock absorbers, Articles, pressurized, pneumatic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper has updated their system to ensure that this product will not be shipped by air transportation. No further CAA action required.</p> <p>Documentation error. Incorrect NOTOC entry for dangerous goods. The NOTOC should have read UN3261, but UN3271 was entered in error. Conversion took place with the Planner to ensure that they were clear on where the information is stored and the need for accuracy with manual inputs. No further CAA action required.</p>
2011-0383	01/06/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, UN3166, with a strong petrol smell emanating from it. On opening the fuel tank it was found empty however there was a residue of fuel in the fuel lines. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0372	02/06/2011 Stansted	
2011-0376	02/06/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100g of undeclared Environmentally hazardous substances, UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0375	02/06/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0373	02/06/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0392	02/06/2011 Newark, USA	<p>Damage to dangerous goods. Upon arrival, a consignment of Class 3 dangerous goods was found to be crushed within the unit load device. Upon checking the consignment there was no sign of leakage and or visible damage to the inside content. An investigation by the operator advised that the team leader concerned was taken through this report and discussed the method of restraint used. The resultant consequences of their actions advised that the correct restraining measures had not been used. Monitoring of loading staff was given as a preventative measure. No further CAA action required.</p>

2011-0380	02/06/2011 Malta	<p>Undeclared and mispacked dangerous goods. Following a major service on an aircraft, one fibreboard box was booked back into stores, which was found to contain various aircraft parts including 4 undeclared unserviceable Cartridges, power device, UN0276. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items did not appear to have been packed in accordance with any classification documents, thus they are effectively unclassified explosives. Further to the Malta authorities investigation, it was established that the shipper act on their own under the law of the State. The shipper carried out their investigation and identified that the shipping clerk was fully trained and received their training in October 2010. The responsible shipping clerk was immediately informed and de-briefed of their wrong practice. The shipping clerk was found to have a full understanding of the dangerous goods procedure for explosive materials and can only put this error down to human error. As a preventative measure, all shipping clerks have been made to walked through the internal process and they have all read and signed a document to this effect. No further CAA action possible.</p>
2011-0406	02/06/2011 Hong Kong	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was reported to the Hong Kong Authorities who advised that the shipper was actually a freight forwarder. Their operation in Hong Kong was warehousing, providing temporary storage for courier packages originating in Mainland China. Once the packages arrived at the Hong Kong warehouse, the shipper arranged the delivery to the aircraft operators. There was no cargo acceptance conducted by the freight forwarder in Hong Kong and all the cargo documentation was prepared by the shipper. The Hong Kong warehouse personnel were properly trained as per the ICAO requirements. It was established that the freight forwarder in Hong Kong, would be permanently closed down at the end of July 2011 for commercial reasons. In the interim the freight forwarder agreed to strengthen their cargo acceptance and inspection for hidden dangerous goods prevention. No further CAA action possible.</p>
2011-0378	02/06/2011 Heathrow	<p>Unsecured dangerous goods. During pre-flight routine freight checks, the hazardous contents of a unit load device were deemed as unsecured and the unit load device was offloaded before the flight departed. Operator investigated. From the photographs of the built unit it was evident that the unit was not built to the correct standard. The unit was not volumetrically full and the freight was not restrained in both directions as per the operator's safety notice. To prevent re-occurrence, the team leader was sent a copy of the operator's safety notice to ensure compliance. No further CAA action required.</p>
2011-0382	02/06/2011 Heathrow	<p>Undeclared dangerous goods. Following offloading from a truck prior to carriage by air, a fluid was found to be leaking from a consignment. After contacting the agent/shipper it was established that the shipment contained Aerosols, flammable UN1950 and Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who responded by stating that it had been agreed between the shipper and the supplier that the supplier would be responsible for all the transport requirements. The supplier failed to provide either the material safety data sheet or the dangerous goods documentation to the freight forwarders/sub-contractors. No further CAA action possible.</p>

2011-0405	Charles De Gaulle, 02/06/2011 France	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 500ml of undeclared Aerosols, flammable, UN1950 and 1 x 1000ml of Flammable liquid, n.o.s. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details sent to the French Authorities, who confirmed that the shipper had subsequently implemented corrective actions in their dangerous goods shipping process. No further CAA action required.
2011-0421	03/06/2011 Tampa, USA	Unsecured dangerous goods. During loading it was found that dangerous goods were loaded incorrectly into the unit load device and was offloaded. An investigation revealed the unit load device was transported by air and road prior to the flight. On inspecting the unit load device, the right amount of straps were used at the correct location over the freight. The top boxes were shrink-wrapped, therefore it was concluded that the aircraft must have experienced extreme turbulence for the cargo to shift during the flight or road transportation. As a control measure, the station performance will be monitored. No further CAA action required.
2011-0413	03/06/2011 Heathrow	Non occurrence. Excepted quantities of dangerous goods were not specifically identified on loading documentation in accordance with the operator's procedures. No further CAA action required.
2011-0377	03/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 500g of undeclared Environmentally hazardous substances, UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who advised that this consignment should have been sent through their air freight forwarder but had been mistakenly sent to a different freight forwarder which was an oversight of one of their employees, who has now been briefed. The procedures have been updated to prevent a re-occurrence. No further CAA action required.
2011-0381	03/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to occurrence 2011-0391, as one joint warning letter sent to shipper. No further CAA action required.
2011-0393	04/06/2011 Heathrow	Unsecured dangerous goods. During unloading staff found three boxes which contained Dry ice, UN1845 that had not been secured and one box was upside down, despite markings. Operator's investigation at origin concluded that because photos were not taken, the incident could not be investigated further. However, the team leader responsible confirmed that the unit had been built to the correct standards. The supervisor signed the NOTOC despite not having seen any dangerous goods labels on the consignment. The supervisor has undergone refresher dangerous goods and loading courses as well as performance counselling to ensure focus is retained on core responsibilities and appropriate checks in accordance with processes. A safety brief was issued to all appropriate staff for awareness. The supervisor's performance has been monitored. No further CAA action taken.
2011-0396	04/06/2011 Heathrow	Unsecured dangerous goods. During freight checks dangerous goods contained in a unit load device were found to be unsecured. The unit load device was removed and returned to the freight shed. See also occurrence number 2011-0388. Unfortunately, photographs were not taken of the unit load device. Operator's safety notices were released to loading staff that were designed to prevent re-occurrence. No further CAA action possible.

2011-0386	04/06/2011 Heathrow	Unsecure dangerous goods. During routine pre-flight checks on the freight, a consignment containing dangerous goods was found to be unsecured in the unit load device. The unit load device was offloaded and returned to the freight shed. Investigating completed. Build crews now countersign cards to double-check units are fit to fly when a full dangerous goods build is completed. No further CAA action required.
2011-0388	05/06/2011 Heathrow	NOTOC error. During freight checks a unit load device was found to contain dangerous goods, which were not entered onto the NOTOC. The unit load device was offloaded and returned to the freight shed. See occurrence number 2011-0396. Investigation revealed that human error was the cause of the incident. The individual concerned was interviewed and admitted to the error. No further CAA action required.
2011-0390	05/06/2011 Chicago, USA	NOTOC error. During transit freight checks a unit load device was found to contain dangerous goods, which had not been entered onto the NOTOC. This consignment had arrived from USA as a transit unit. Investigation identified that the consignment was in two parts with only one part containing dangerous goods. The one part containing dangerous goods missed the transit flight and due to human error, the wrong dangerous goods entry was used. All parties were made aware of their error and of the action they should have taken. Staff performance will also be monitored. No further CAA action required.
2011-0389	06/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 100ml of undeclared Perfumery products, UN1266. On opening the consignment, which was a white plastic parcel envelope, it was found that the liquid also required special orientation requirements. After discussion with the courier, they will not ship any liquids to prevent re-occurrence. No further CAA action required.
2011-0391	06/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 250ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment previous shipped 3/6/2011, see occurrence 2011-0381. Warning letter sent to shipper. No further CAA action required.
2011-0410	07/06/2011 Newark, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Lighters, UN1057, described on the accompanying documentation as 'empty', although all three were capable of being lit. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the Operator. No further CAA action required.
2011-0399	07/06/2011 Madrid, Spain	Undeclared dangerous goods. Two consignments arrived at the manufacturers for repairs and on opening the first consignment it was found to contain one undeclared cylinder of Oxygen, Compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods. The second consignment was marked and labelled, but the labels had been covered by reinforced tape. Neither of the consignments were accompanied by a dangerous goods transport document. The authority of the State of Origin conducted an investigation and established that the incident occurred because the aircraft component had not been identified as dangerous goods on the stores inventory system. No further CAA action possible.

2011-0400	07/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain an undeclared Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they had been given the wrong advice by their agent and had therefore, requested an explanation. The shipper advised that they had subsequently arranged for two of their staff to receive dangerous goods training to prevent further incidents occurring. No further CAA action required.
2011-0394	07/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain one litre of undeclared Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0395	07/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0407	Charles De Gaulle, 07/06/2011 France	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 unmarked bottles of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was reported to the French Authorities. See also previous occurrences 2011-0271 and 2011-0275. The French Authorities confirmed that the shipper had implemented corrective actions in their dangerous goods shipping process. No further CAA action required.
2011-0401	08/06/2011 Tel Aviv	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident has been reported to the Israel Authorities. No further CAA action possible
2011-0411	08/06/2011 Glasgow	Undeclared, unsecured and damaged dangerous goods. Upon arrival, a consignment was found to contain 9 pieces of Dangerous goods in apparatus, UN3363 and Liquefied gas, flammable, n.o.s., UN3161. The consignment was found unsecured in the unit load device. Further checks found a jerrican marked up as UN3161, Liquefied gas, n.o.s., (water based mud sample), with a torn 'Cargo Aircraft Only' label, but no hazard class label. Another jerrican, which was deformed due the contents causing a high pressure, was found with just a torn 'Cargo Aircraft Only' label. Both the jerricans were un-airworthy. The 9 pieces of Dangerous goods in apparatus, UN3363 were marked and labelled and were accompanied by a dangerous goods transport document but the Liquefied gas, n.o.s., UN3161 was not declared and was not accompanied by a dangerous goods transport document and are forbidden to fly on a passenger aircraft. Referred to the Ugandan and United Arab Emirates authorities for investigation. No further CAA action required.
2011-0366	09/06/2011 Victoria, Canada	Misdeclared/Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500g of undeclared Potassium perchlorate, UN1489. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper was unaware of specific requirements for air transport as consignments are usually sent via road/sea transport, and will no longer send any consignments by air.

2011-0425	09/06/2011 Stansted	Undeclared dangerous goods. During security screening, a shrink-wrapped pallet was found to contain 2 x 450ml of Aerosols, flammable, UN1950 and a 5L can of Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who responded and advised that the incident occurred because their Purchasing department dispatched the consignment rather than their Operations department. To prevent further incidents occurring the Purchasing department were made aware of the correct procedures for sending dangerous goods by air. No further CAA action required.
2011-0424	09/06/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0435	09/06/2011 Indianapolis	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 340g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0412	09/06/2011 Heathrow	Incorrectly loaded dangerous goods. During unloading a fibreboard box containing 5L of Petroleum crude oil, UN1267 was found stored upside down in relation to the orientation arrows. The fibreboard box was correctly marked and labelled and all the supporting documentation was found to be incorrect. An Investigation resulted in a change to the procedures to ensure that unit load devices containing dangerous goods will be checked by the loading supervisor and the CAT10 trained staff before it is closed to prevent re-occurrence. No further CAA action required.
2011-0436	Charles De Gaulle, 09/06/2011 France	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referral email sent to French authorities. No further CAA action required.
2011-0408	09/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain one Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0416	10/06/2011 Narita, Japan	Passenger error. During security screening, passenger luggage for their inbound flight was found to contain 8 (190W each) undeclared Lithium ion batteries, UN 3480, in his checked baggage. The passenger provided documented evidence that these items were declared to customs in the UK prior to their outboard flight. The items were removed from the luggage and the passenger was spoken with and advised on the consequences of dangerous goods. The operator is making the necessary arrangements to ship the Lithium ion batteries using the appropriate shipping requirements. Warning letter sent to passenger, therefore no further CAA action required.
2011-0434	10/06/2011 Las Vegas	Undeclared dangerous goods. During security screening, a consignment was found to contain one undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.

2011-0418	10/06/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml and 4 x 250ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to 2010-0357, 2007-191 and 2007-200. Warning letter sent to shipper who advised that the consignment was sent from their Administration office as a 'public relations exercise', who have not received dangerous goods training. The Administration office were made aware of the incident. The shipper was also aware of the incidents in 2007 and since then it has appointed trained DGSA's at its distribution and manufacturing centres. No further CAA action required.</p>
2011-0414	11/06/2011 Stockholm, Sweden	<p>Notoc Error. Following an aircraft battery change, the replaced unserviceable battery remained onboard the aircraft inside a large secure sealed casing for the outbound flight. The manual loadsheet was produced, but the battery was not declared on the NOTOC. Investigation resulted in a new procedure being introduced for "New Material Workplace Procedure" and the existing "Line Engineering Procedure" was also updated to ensure "whenever any spares are to be shipped between line stations or returning to the United Kingdom, the shipment must be co-ordinated by the appropriate operator's staff to ensure that all shipping documentation and processes are in order". No further CAA action required.</p> <p>Un/Mis-labelled/Marked. During loading two consignments containing undeclared Magnetic material, UN2807 were found not to have the correct identification tag attached to the ULDs. Operator is investigating. The investigation revealed that identification tags had been attached to each ULD in the warehouse and that the manifest and NOTOC had been noted correctly. No further CAA action required.</p>
2011-0422	13/06/2011 Heathrow	
2011-0417	13/06/2011 Heathrow	<p>Undeclared dangerous goods. During loading, a consignment was found to contain Dry ice, UN1845. The consignment was not listed on the paperwork and was offloaded. An investigation was completed. The computer system had been updated but did not include a prompt for the 9 fields for the Dry Ice entry, which caused the incident. Staff were reminded to check the accuracy of the fields when entering information for Dry Ice. No further CAA action required.</p> <p>Passenger error. Prior to departure there was a smell of gas in the rear hold. The fire service was called and the passengers and crew were disembarked. The fire service removed all bags and found a portable butane gas stove with a cylinder attached that was leaking, along with 3 spare butane cylinders. The passengers were off-loaded and the Police dealt with them accordingly. No further CAA action required.</p>
2011-0442	13/06/2011 Gatwick	<p>Passenger error. During security screening, passenger baggage was found to contain an undeclared camping stove and cylinders, Propane, UN1978. The operator took the appropriate action and removed the items prior to the flight. The operator spoke with the passenger and advised them of the consequences of dangerous goods. Warning letter sent to passenger. No further CAA action required.</p>
2011-0415	13/06/2011 Gatwick	
2011-0419	14/06/2011 Leeds/Bradford	<p>Undeclared dangerous goods. During security screening, a consolidated consignment containing personnel effects was found to contain 16 bottles of Perfumery products, UN1266, 12 Aerosols, flammable, UN1950 and 2 bottles of nail varnish, Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to previous occurrences for the freight forwarder 2009-408, 2009-0361, 2011-0074 and 2011-0115. Forwarder has implemented further preventative measures in addition to dangerous goods information they already provide to their customers. No further CAA action required.</p>

2011-0426	14/06/2011 Heathrow	<p>Unsecured dangerous goods. During loading, a unit load device was found to contain dangerous goods which were not tied down correctly. The Turnaround Manager was contacted and the unit load device was offloaded. A photograph was taken of the build before it left the warehouse and it appeared to demonstrate that the cargo was adequately secured within the unit load device. It was not possible to determine why the cargo was found unsecured prior to loading. No further CAA action possible.</p> <p>Unsecured dangerous goods. Prior to loading, a pallet loaded with a consignment of Corrosive solid, acidic, inorganic, n.o.s. (Stannous chloride anhydrous), UN3260 was found inadequately secured with a net so the pallet was returned for rebuild. An investigation revealed that there was a net on the unit load device, but the net was broken and required replacement. The cargo staff were reminded to check that the nets were serviceable before use. No further CAA action required.</p>
2011-0423	14/06/2011 Heathrow	
2011-0439	15/06/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0430	15/06/2011 Heathrow	<p>Unsecured dangerous goods. A 100kg wheelchair was found to be incorrectly secured. The wheelchair was found tied to a curtain, which could have ripped and not stored in a bin. The wheelchair was only secured through the wheels to prevent it moving from side to side, but nothing was tied over the top of it, no spreaders were used and the wheelchair brakes were not left on. An investigation by the operator concluded the wheelchair was not restrained to the curtain/net but individually restrained and stowed upright using extra rings and rope. The investigation recommended more awareness on the exact requirements to load battery operated wheelchairs, to eliminate the ambiguities like the use of spreaders and loading only in unit load devices. The turn around co-ordinators and ramp staff completed a 'read and sign' document on the importance of compliance and for turn around co-ordinators to oversee the restraint of wheelchairs once they were loaded. No further CAA action required.</p>
2011-0429	15/06/2011 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1Kg of undeclared Paraformaldehyde, UN2213, 100g of Environmentally hazardous substances, solid, n.o.s., UN3077 and 250g of Corrosive solid, acidic, organic, n.o.s., UN3261. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who in response advised that they were unaware of the regulations. To prevent further incidents occurring the shipper notified their staff accordingly and confirmed that all future consignments would be sent by a specialist agent. No further CAA action required.</p>

2011-0432	15/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an electric golf caddy with a lithium battery (Lithium ion batteries packed with equipment, UN3481). The outer box bore a Class 9 hazard label with the proper shipping name and UN number, but the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that the agent was responsible for incorrectly shipping the consignment. The agent was contacted and advised that the staff member responsible for shipping the consignment didn't recall seeing the Class 9 label and after visually checking the contents, a battery was not seen. The shipper subsequently issued dangerous goods awareness training and response posters. They also put in place a policy that all inbound freight for the shipper concerned would be thoroughly hand searched prior to acceptance. No further CAA action required.
2011-0427	15/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain one undeclared 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0428	15/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2ml, 2 x 50ml, 1 x 100ml, 1 x 240ml of undeclared Perfumery, products, UN1266 and 4 x 12ml Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0438	16/06/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required. See also occurrence number 2011-0476.
2011-0431	16/06/2011 Newcastle	Undeclared dangerous goods. During security screening, a consignment of 12 boxes was found to contain 72 undeclared Aerosols, flammable, UN1950, (6 aerosols to each box) . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to occurrence 2008-542. Warning letter sent to the shipper, who has now amended their procedures to prevent a re-occurrence. Supporting documentation received confirming staff members are booked to attend dangerous goods training. No further CAA action required.
2011-0440	16/06/2011 JFK, New York, USA	Radioactive material carried against company policy. A consignment of Radioactive material, excepted package - instruments; UN2911 was accepted and carried by the operator despite having a policy of not carrying radioactive material. The consignment had been entered into the company's cargo booking system as radioactive material, but with an incorrect UN number, although this had no bearing on the carriage of the consignment. Appropriate operator action taken. No further CAA action required.
2011-0444	16/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 312g and 1 x 227g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required. (Incident also reported by Federal Express)

2011-0437	16/06/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain approximately 6 drums of undeclared Paint, UN1273 (gross weight 68Kg), overpacked and secured to a pallet. Although the consignment was not marked as required, the drums and the overpack all displayed flammable liquid hazard labels and the overpack bore orientation handling labels. The consignment was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who responded and advised that their staff had received dangerous training by air. However, the incident occurred because an incorrect reference number had been entered into their shipping system, which matched another consignment that did not contain dangerous goods. To prevent further incidents occurring the shipper confirmed that their employees in the packing department had been fully briefed about the incident. No further CAA action required.</p>
2011-0433	Charles De Gaulle, 16/06/2011 France	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 100ml and 1 x 90ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action possible.</p>
2011-0441	17/06/2011 Heathrow	<p>Unsecured dangerous goods. Two unit load devices were found to contain dangerous goods which were not tied down correctly. The operator investigated. From the photograph taken of the build before it left the warehouse, it appeared that the cargo was adequately secured in both directions within the ULD. It was not possible to determine why the cargo was found unsecured prior to loading. No further CAA action possible.</p>
2011-0492	18/06/2011 Covington, USA	<p>Undeclared dangerous goods. During hand security checks, a consignment was found to contain an undeclared Aerosols, flammable, UN1950, one Lithium ion batteries contained in equipment, UN3481, 6 x Lithium ion batteries, UN3480 and one Batteries, wet, non-spill able, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Switzerland authorities for investigation. Following further enquiries it was established that the FAA conducted their investigation and have now closed their file. No further CAA action required.</p>
2011-0446	20/06/2011 Heathrow	<p>Leaked dangerous goods. During unloading, a consignment containing non-infectious human cord blood for transplant tipped over but was picked up immediately. It was noticed some liquid seeped out the top of the container, fizzed up then evaporated. The consignee was notified and they advised the unit contained liquid nitrogen. The consignee was notified and they advised shipments were always tested to check they were safe for export. The cargo agent carried out an internal investigation but could not determine a reason for the leak. To prevent a reoccurrence the ground handling agent double checked the freight preparation, freight acceptance and build up of shipments to ensure compliance with Special Provision A152. No further CAA action required.</p>
2011-0351	20/06/2011 Bournemouth	<p>Undeclared dangerous goods. During security screening, various consignments were found to contain Aerosols, flammable, UN1950 and Compressed, gas, non-flammable, UN1956. The consignments were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>

2011-0443	20/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to occurrence 2011-0244. Letter sent to shipper who responded and advised all dangerous goods consignments by air would temporarily be prohibited until staff had attended an IATA Dangerous Goods training course and the company's procedures were updated. When the actions were fully implemented and audited, the company would again send dangerous goods consignments by air. No further CAA action required.
2011-0458	21/06/2011 Tenerife, Canary Islands	Incorrectly loaded dangerous goods. During off-loading, a Battery-powered vehicle, UN3171 was found to be switched on and loaded incorrectly. Investigation was completed by the operator. The loader appeared to have followed the correct procedures for the safe transportation of this mobility device and was witnessed by the PRM provider. Statements were obtained from both the loader and the PRM provider. The chair was loaded on it's back as this was the only way to allow it to fit into the hold. Unfortunately the findings are inconclusive, but all ramp staff were re-issued with briefing notes to explain the correct process for battery powered mobility devices. No further CAA action possible.
2011-0447	21/06/2011 Manchester	Undeclared dangerous goods. A consignment had split open whilst being loaded into the container that was being loaded for the flight. On investigation, the consignment was found to contain undeclared beauty products consisting of 12 Aerosols, non flammable, UN1950 and 12 Alcohols, n.o.s., UN1987 (pump spray). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to 2011-0448 (two identical shipments but two different consignee addresses). Warning letter sent to shipper. No further CAA action required.
2011-0448	21/06/2011 Manchester	Undeclared dangerous goods. A consignment had split open whilst being loaded into the container that was being loaded for the flight. On investigation, the consignment was found to contain undeclared beauty products consisting of 12 Aerosols, non flammable, UN1950 and 12 Alcohols, n.o.s., UN1987 (pump spray). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to 2011-0447 (two identical shipments by to different consignee addresses). Warning letter sent to shipper under 2011-0447.
2011-0453	22/06/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 600ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0454	22/06/2011 Heathrow	Undeclared dangerous goods. During loading, a consignment was found to contain Dry ice, UN1845, which was not captured on the NOTOC. This omission was rectified before loading and an updated NOTOC was re-issued. An investigation identified that the air waybill was originally booked to travel by truck, therefore the 'special handling' entry was not entered on the system and was not highlighted on receipt of documentation. A new NOTOC was issued and signed by the Captain. The staff member who missed the 'special handling' entry was interviewed. No further CAA action required.

2011-0452	24/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 75ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incidents 2011-0271, 2011-0275, 2011-0407 and 2011-451. Referred to the French authorities. No further CAA action required.
2011-0451	24/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 75ml Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to previous incidents 2011-0271, 2011-0275 and 2011-407. Referred to the French authorities, who met with the shipper. The shipper will implement corrections to their shipping processes accordance with the dangerous goods regulations. No further CAA action required.
2011-0450	24/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 113g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0468	24/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-0553. Letter sent to shipper who responded and advised that the incident occurred because of human error. The shipper have changed their operating policy so that all outbound packages are x-rayed, irrespective of destination and staff members have been retrained. No further CAA action required.
2011-0455	25/06/2011 Heathrow	Incorrectly secured dangerous goods. A consignment of dangerous goods contained in a Unit Load Device (ULD) were found unsecured. Photographs were taken of the build before the consignment left the warehouse and this appeared to demonstrate that the cargo was built to standard within the ULD. It was not possible to determine the reason why the cargo was found unsecured prior to loading. No further CAA action possible.
2011-0461	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 453ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0462	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 540g, undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA authorities. No further CAA action required.
2011-0463	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 50ml, 1 x 75ml, 6 x 100ml, 1 x 200ml and 1 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Danish authorities for investigation. No further CAA action required

2011-0464	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the French authorities advised they had received a letter from the shipper advising they had take corrective actions. No further CAA action required.
2011-0465	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml, 2 x 30ml, 4 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0460	27/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.
2011-0469	27/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Paint, UN1263 and 1 x 5L of Paint related materials, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0470	27/06/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Adhesives, flammable, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response the shipper said they had since been in contact with their agent for the appropriate guidance and advice. The shipper also arranged to attend a dangerous goods course. No further CAA action required.
2011-0456	27/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 3 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incident 2005-0249. Warning letter sent to shipper. No further CAA action possible
2011-0459	28/06/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Canadian authorities for investigation. No further CAA action required.
2011-0457	28/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 311g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action.
2011-0467	28/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0473	29/06/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x lithium battery powered golf trolleys, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The same consignment had twice been rejected by the operator, having been declared as containing dangerous goods, since it was the operator's policy to not carry dangerous goods to Australia. Warning letter sent to the shipper who responded and advised that the incident occurred because the shipper was unaware of the regulations. They also stated that they were unaware that when the consignment was offered for transport for the third time that it still contained the lithium batteries. The shipper confirmed that the person responsible for the consignment was no longer employed by the company and since they did not have anyone trained to ship dangerous goods by air, they would not be sending any dangerous goods by air in future. No further CAA action required.
2011-0479	29/06/2011 Heathrow	Incorrectly loaded unit. A unit was offloaded because seven fibreboard boxes containing dangerous goods were found bearing orientation labels with the arrows facing the wrong way up and the dangerous goods were not tied down appropriately. The unit was delivered intact to the dispatch unit. The relevant staff were made aware of the incident. No further CAA action possible.
2011-0480	29/06/2011 Heathrow	NOTOC error. Whilst checking the paperwork in Heathrow, it was noted that 5L x Paint related materials, UN1263 and 18L x Paint, UN1263 were entered onto the NOTOC as a combined amount of 23L against UN1263. The operator carried out an investigation and the load controller had combined the two consignments in one container on the same air waybill. He was told that each item required a separate entry on the NOTOC, as per the operator's manual. The controller's performance was monitored. No further CAA action required.
2011-0472	29/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml of Aerosols, flammable, UN1950 and 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.
2011-0474	29/06/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Danish authorities for investigation. No further CAA action required.
2011-0471	29/06/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1.89L of undeclared Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and to the freight forwarders. In response the shipper stated that two members of staff were sick and a temporary person was filling in. This person was not aware of the regulations. New procedures have been put into place to ensure that temporary/trainee staff will be supervised by a senior member of staff to prevent re-occurrence. Freight forwarder informed shipper of severity, and consequences if this should happen again, and has made enquiries to have all his staff retrained on Dangerous Goods. Courier has not responded in regards to further information to exonerate them from other incidents. No further CAA action required.

2011-0476	30/06/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2x400ml of undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to occurrence number 2011-0438. Warning letter sent to shipper, who responded and advised that their staff have received dangerous training by air. However, the incident occurred because an inexperienced staff member processed the delivery of the consignment. To prevent further incidents occurring they have now fully briefed all employees in the packing department and amended their procedures. No further CAA action required.</p> <p>Passenger error. During security screening, a passengers hold baggage was found to contain a 320g and a 180g of Environmentally hazardous substances, UN3077. The items were removed from the passenger. Appropriate operator action taken. Letter sent to passenger. No further CAA action required.</p>
2011-0475	30/06/2011 Scatsta	
2011-0484	30/06/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Alcohols, n.o.s., UN1987. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0494	30/06/2011 East Midlands	
2011-0490	30/06/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 250ml or Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0496	01/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a 1 x Lighter, containing flammable gas, UN1057 was found in a cabin crew's hand baggage. The crew member was informed that the item must be carried on their person. The crew member told Security that they had carried the lighter in their cabin baggage before and had not been stopped before. The crew member also stated that they were not told that the lighter must be on their person. A Crew Notice was sent to all crew members. No further CAA action required.</p> <p>Unsecured dangerous goods. On opening the rear hold, a box containing bio hazardous material was found unsecured. The operator investigated further. When interviewed the handling agents and ramp staff confirmed that to the best of their knowledge they secured the dangerous goods correctly. The staff were re-briefed on handling dangerous goods and on the quality control of a build. The handling agent's training records and flight files were in order. All parties were requested to remain vigilant. As there were no photographs available, no further CAA action possible.</p>
2011-0485	02/07/2011 Heathrow	

2011-0500	03/07/2011 Vancouver, Canada	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared White phosphorous, UN1381. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. During an investigation by the Canadian Authority, the passenger advised that they had previously travelled from India to the UK, then onto Canada in June 2011 and their baggage had become lost in transit in the UK. This consignment had been sent as a replacement for the items within the lost baggage, which was subsequently found (see DGOR 2011-0669). The Canadian Authority issued a safety alert to operators advising them of a trend in passengers concealing phosphorus within their baggage and cargo. No further CAA action required.</p> <p>Unsecured dangerous goods. A dangerous goods consignment was found unsecured before take off. The load was removed, re-built and shipped on a later flight. The operator's investigation concluded that the loading staff member did not restrain the freight in the correct way. The loading staff member was taken through the report and the method of restraint used was discussed, as well as the consequences of not restraining hazardous material properly and how to prevent a re-occurrence. The loading staff member's performance was monitored. No further CAA action required.</p>
2011-0486	03/07/2011 Heathrow	2 x Reflex Shock absorbers found in passenger baggage, items removed before passenger boarded. Dangerous Goods captured by existing security protocols. No further CAA action required.
2011-0488	03/07/2011 Baltimore, USA	
2011-0491	04/07/2011 Tel Aviv	<p>Unsecured wheelchair was found loaded on aircraft in container AKE35883. No notification was received from LHR concerning wheelchair. Further information requested from Operator. Wheelchair was powered by a dry NiMH battery, and was found to be active on arrival at Tel Aviv. The loader responsible has been identified and his line manager has shown him the Standard Operating Procedures on wheelchair loading and disconnection. He is now fully aware of his responsibilities and his performance will be monitored. Operator is reviewing the handling and transportation of all mobility aids. As to why outstation was not informed of wheelchair in the hold, no note had been made on the passenger records that PRM equipment was being transported. Currently there is no formal procedure for outbound station to inform inbound station of presence of mobility aids. This procedure is been reviewed. No further CAA action required.</p>
2011-0482	04/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0481	04/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml and a 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0483	04/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml and 3 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0493	04/07/2011 Boston, USA	<p>Undeclared dangerous goods. During security screening of a passenger's baggage, a suitcase was found to contain 2 packets of matches, 3 x butane lighters and 1 x BBQ lighter. The items were removed from the passenger's luggage prior to flight. No further CAA action required.</p>

2011-0519	05/07/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 375ml of Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0489	05/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, UN3082. The consignment was marked and labelled as containing dangerous goods, however, there appears to be highway transportation labelling, but was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0495	05/07/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 84 x 300ml, 5 x 350ml, 5 x 200ml, 2 x 32.5ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Austrian authorities for investigation. No further CAA action required.</p>
2011-0538	06/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to 2010-0547 and 2010-0557, in which we received a response from the shipper that that their procedures would be amended and that all warehouse operatives and administration staff would be formally trained in aspects of shipping to prevent a further occurrence. Letter sent to shipper following a visit to company and in response they have implemented further preventative measures to prevent recurrence. No further CAA action required.</p>
2011-0518	07/07/2011 Stansted	
2011-0497	07/07/2011 Manchester	<p>Undeclared dangerous goods. During security screening, there was a strong petrol smell emanating from a consolidated shipment. On further inspection, it was established that it appeared to be a quad bike, Vehicle, flammable liquid powered, UN3166. The shipment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Irish Authorities. After investigation it was identified that human error was the cause of this incident. A new procedure has now been put in place for all transport of goods by air and the removal of all fuels. No further CAA action required.</p>
2011-0498	07/07/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Acetone, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Approximately 100ml left in a can marked for 32 fl oz. Referred to Isle of Man Civil Aviation Authority. Rest of consignment released because there were tools needed. Isle of Man Authority's investigation completed and dangerous goods released. No further CAA action required.</p>

2011-0499	07/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, non-flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The inner boxes however, had the UN1950 number clearly printed. Warning letter sent requesting response due to items being labelled on inner boxes. Photos sent with letter. In response the shipper stated that they were unaware that the consignment was dangerous goods as they received the original consignment in fibreboard boxes, which had no dangerous goods marking on the outside. These same fibreboard boxes were then forwarded by the shipper in the same condition. Future dangerous goods consignments will be arranged through a professional approved packaging company. No further CAA action required.
2011-0502	07/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 5L Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. This consignment was arranged by the consignee ("ex-works"), who agreed to take full responsibility for the collection and shipping of the consignment. In light of this occurrence, the shipper has changed their procedures and will now take full responsibility for all despatches to both UK and foreign designations, to prevent a re-occurrence. Staff have been scheduled to attend dangerous goods training. No further CAA action required.
2011-0517	08/07/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to UK freight forwarder. No further CAA action required.
2011-0501	09/07/2011 Heathrow	Undeclared dangerous goods. During security screening, various fibreboard boxes were found to contain Lithium ion batteries contained in equipment, UN 3481 and Lithium ion batteries packed with equipment, UN3481. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document (see also 2011-0512, 0513, 0514 and 0515). Deferred to the Chinese and Hong Kong authorities. Due to a lack of response from the Chinese Authority, no further CAA action possible.
2011-0616	10/07/2011 Heathrow	Unsecured dangerous goods. Container found with unsecured dangerous goods, Environmentally hazardous substance, UN3077 travelling to Israel via Heathrow. Origin of goods was Bangalore. Operator's investigation revealed the drums were not adequately restrained. A refresher training course was undertaken by team and a staff member will face disciplinary action. Supervisors or duty manager to check build of all dangerous goods prior to shipment. Performance of station to be monitored as second incident of this type within two months. Due to the operator not informing the CAA in timely manner, no further action possible.
2011-0521	11/07/2011 Heathrow	Unsecured dangerous goods. When the aircraft came on stand, the crew leader opened the hold and found a consignment of dangerous goods were upside down and were not secured correctly. The operator ascertained that the cargo was lashed down with two straps and four loops within the compartment, but the barrel was either not properly secured with the straps or insufficient strapping was used. The operator recommended that dangerous goods shipments should always be secured regardless of how full the compartment or container was. The supervisor would double check and confirm the dangerous goods were properly lashed down and unable to move in flight. No further CAA action required.

2011-0503	11/07/2011 Heathrow	Unsecured dangerous goods. A flight incurred a delay because Flammable liquids were not properly secured. Further to the operator's investigation, the dangerous goods were held in place by the net on the pallet, but a strap was not used as it would not have been as sufficient as the net and probably would have crushed the freight . As no photographs were taken, it was not possible to verify the build. The shipping agent demonstrated a correct understanding of the restraining requirements during the investigation, and as a result, no preventative actions were suggested. However, the agent showed the correct processes when deciding to add extra restraints or not. No further CAA action required.
2011-0510	11/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml, undeclared Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required. Passenger error. During security screening of a passenger's baggage, it was found to contain 2 x 50ml, 16 x 200ml, 9 x 150ml, 4 x 150ml, 5 x 25ml, 2 x 100ml and 3 x 300ml of undeclared Aerosols, flammable, UN1950. The goods were removed from the baggage and handed over to the Firearms Team. The passenger was spoken with and it was verified that the relevant signs were displayed at the check in desk. Appropriate action was taken by the operator. No further CAA action possible.
2011-0520	11/07/2011 Heathrow	Undeclared dangerous goods. During security screening, 4 fibreboard boxes were found to contain undeclared receptacles with a total volume of 1.84L of Battery fluid acid, UN2796. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA required
2011-0516	11/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 33 x 430ml, Aerosols, flammable UN1950 in a passenger's baggage. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The aerosols were removed and the operator informed the FAA. No further CAA action required.
2011-0511	Washington, Dulles, 12/07/2011 USA	
2011-0522	12/07/2011 Memphis, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0513	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, various fibreboard boxes were found to contain Lithium ion batteries contained in equipment, UN 3481 and Lithium ion batteries packed with equipment, UN3481. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please refer to DGOR 2011-0501, 0512 and 0514. Deferred to the Chinese and Hong Kong authorities. Due to lack of response from the Chinese Authority, no further CAA action possible.
2011-0514	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, various fibreboard boxes were found to contain Lithium ion batteries contained in equipment, UN 3481 and Lithium ion batteries packed with equipment, UN3481. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please refer to DGOR 2011-0501, 0512 and 0513. Deferred to the Chinese and Hong Kong authorities. Due to lack of response from the Chinese Authority, no further CAA action possible.

2011-0523	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0512	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, various fibreboard boxes were found to contain Lithium ion batteries contained in equipment, UN 3481 and Lithium ion batteries packed with equipment, UN3481. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to DGORs 2011-0501, 2011-513 and 2011-514. Deferred to the Chinese and Hong Kong authorities. Due to lack of response from the Chinese Authority, no further CAA action possible.
2011-0508	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml, undeclared Perfumery products, flammable, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0506	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Radioactive material, excepted package, UN2911. The consignment bore an excepted package label, but the accompanying air waybill did not contain the required information about the consignment. The freight forwarder investigated and advised that the shipper had not notified them that the consignment contained radioactive material, hence it was not included on the air waybill when the freight forwarder raised it and the label was not noticed when it was being handled. The freight forwarder advised it would provide further training to its warehouse and office staff. No further CAA action required.
2011-0509	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 200ml and 3 x 60ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Singapore authorities for investigation. No response received from the Singapore authorities, therefore no further CAA action possible.
2011-0507	12/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml, undeclared Perfumery products, flammable, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0528	12/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9x5L Flammable liquid, UN1993. The consignment was incorrectly marked or labelled, and was not accompanied by a dangerous goods transport document. Consignment had MSDS attached, stating UN1993, however UN1268 was marked on the boxes. Letters to shipper and freight forwarder. MSDS was incorrect. Product is UN1268. The freight forwarder investigated and found that the customer supplied the incorrect information. As a result of the incident, the freight forwarder's procedures were amended. All staff involved in dangerous goods received the required training. The freight forwarder scheduled a site visit to the shipper to discuss this incident and to put further measures in place to prevent a re-occurrence. The shipper enrolled in a training programme and the company procedures werer amended. No further CAA action required.

2011-0524	12/07/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 240ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action taken.
2011-0525	13/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action.
2011-0531	13/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery Products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was referred to the Italian authorities for investigation. No response received from Italian authority. No further CAA action possible.
2011-0529	13/07/2011 Heathrow	Unsecured dangerous goods. One unit load device found to contain dangerous goods which had not been tied down correctly. Operator investigated further as to the reason the consignment was unsecured. Load was returned to warehouse for securing before transporting on to destination. Company has issued safety notices concerning dangerous goods. No further CAA action required.
2011-0526	13/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x boxes Firelighters, Solid, UN2623. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Saudi Arabian authorities. No further CAA action required.
2011-0527	13/07/2011 East Midlands	Undeclared dangerous goods. During security screening, 2 fibreboard boxes were found to contain undeclared receptacles with a total volume of 1.2L of Battery fluid acid, UN2796. The fibreboard boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper under occurrence 2011-0516. No further CAA action required
2011-0535	Washington, Dulles, 14/07/2011 USA	Passenger error. During security screening, passenger's baggage was found to contain 4 x Articles, Pressurised, Pneumatic, containing non flammable gas, UN3164. The articles were removed and collected by a member of the passenger's family. The operator informed the FAA of the occurrence. No further CAA action required.
2011-0539	14/07/2011 Heathrow	NOTOC error. The operator investigated as the weight was recorded incorrectly as 0.0069kg instead of 0.00069kg on the NOTOC. An investigation highlighted a problem with operator's computer systems. The entry errors were acknowledged by the staff responsible and an audit was undertaken of the planner's flight files. The process of manifesting valuable freight was reviewed and it more communication between the different systems was reinforced. No further CAA action required.

2011-0542	14/07/2011 Heathrow	<p>Loading error. A consignment of 40 metal drums of Environmentally hazardous substances, UN3077 was found to be of a poor build quality and was placed directly onto the unit causing metal to metal contact. The shipper at the station of origin was contacted and requested to investigate the incident. The error was caused by an oversight during the build process. The staff involved were all dangerous goods trained and aware of the requirements. To prevent a reoccurrence, the dangerous goods responsible person advised all staff that dangerous good must be loaded on spreaders before strapping them down in units. The station's performance was monitored. No further CAA action required.</p>
2011-0615	14/07/2011 Heathrow	<p>Unsecured dangerous goods. On arrival at Heathrow unsecured dangerous goods found in unit, 3 x wood and fibreboard boxes, Articles, pressurized, hydraulic, UN3164. Investigation revealed that unit was built off site by a ground handling service and shrink wrapped in black polythene. To prevent reoccurrence the outstation have reported the failure to the agent but without pictures it is hard to understand how the unit was inappropriately built. The persons responsible for ULD builds have agreed to give more attention to the build. Operator also requested agent to refresh all staff on build specification. No further operator action possible. No further CAA action required.</p>
2011-0537	14/07/2011 Heathrow	<p>Mishandled dangerous goods. A unit load device arrived for onward transportation, but it had the incorrect destination on the hazardous cargo tag. The unit load device contained 1 x 1kg Batteries, wet, non-spillage, UN2800 and the shipper's documentation was correct. The operator investigated and advised that the correct tag was printed and in place when the unit load device left the cargo area. No other information available, therefore, no further CAA action possible.</p>
2011-0530	14/07/2011 Gatwick	<p>Undeclared dangerous goods. During security screening, a fibreboard box inside a courier bag was found to contain 100ml of Ethanol Solution, UN1170. The box was marked and labelled as containing dangerous goods and a shippers declaration was attached to the outside of the box but the courier bag bore no dangerous goods labels or markings. Letter sent to agent who responded and advised that the incident occurred because the consignment had not been pre-booked as a dangerous goods consignment. The agent also had a temporary member of staff working who was unaware of the dangerous goods requirements. They also advised that they have sent a memo to all their customers advising them that they do not accept dangerous goods consignments but are prepared to handle the consignments via a sub contracted freight agent but the consignments must be pre-booked and would only be accepted between normal working day hours. No further CAA action required.</p>
2011-0533	14/07/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0544	15/07/2011 Tampa, USA	<p>Unsecured dangerous goods. On arrival, a unit load device containing a consignment of Environmental hazardous substance, liquid, n.o.s., UN3082, was found to be inadequately restrained. An investigation was completed. The agent at the station of origin was identified and a poor performance report was raised and his performance was monitored. The duty managers briefed all staff on all shifts on the need for taking care when building all freight. No further CAA action required.</p>

2011-0587	15/07/2011 Paris CDG, France	<p>Damaged dangerous goods. On arrival at the destination airport, drums containing dangerous goods were discovered as out of shape. Operator investigated further. The DGO sought information from a packaging consultant about the dents in the drums, which was passed to the operator. The staff involved believed that because the drums also contained a plastic bag, there was no need to re-pack them as they had never come across a leak from this type of container in this condition. Daily shift briefings included dangerous goods requirements, restraint, package damage checks etc and posters were also displayed in the area to raise dangerous goods awareness and the potential consequences of shipping damaged dangerous goods. No further CAA action possible.</p>
2011-0534	15/07/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain two undeclared Signals, smoke, UN0507. The consignment was marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Following a visit to freight agent, further warning letter sent requesting preventative measures to be put in place to prevent recurrence. (See DGOR2011-0578). In response, agent has undertaken an internal review of shipping procedures and programmed additional staff throughout the company to undertake dangerous goods training. No further CAA action required.</p>
2011-0532	15/07/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item appeared to be a returned consignment and have requested further information from Shipper. Shipper confirmed consignment should have gone on the road and sea transport network, however, due to staff error, was passed over for air transport. All staff have been reminded of the importance of vigilance when separating consolidated shipments. Staff to be monitored. No further CAA action required.</p>
2011-0541	17/07/2011 Heathrow	<p>Unsecured dangerous goods. A fibreboard box containing dangerous goods, 1 x 500ml Xylenes, UN1307 was found to be unsecure and leaking on arrival at Heathrow. Further to operator's investigation it was confirmed that there were no loading issues and it is thought that the consignment slipped during the flight. Only one strap was placed on the dangerous goods in this unit load device, as the loading staff believed that the freight underneath was 'weak'. No mandatory secondary safety check was undertaken and the build card was not counter signed. The loading staff member's performance will be monitored. No further CAA action required.</p>
2011-0547	18/07/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent. No further CAA action required.</p>
2011-0567	18/07/2011 Bucharest	<p>Loading and documentation error . Prior to departure, a consignment of 124 x wooden boxes of UN 0180 had been loaded onto the aircraft. The Captain requested a signed NOTOC from the handling agent but they were unable to present one to him. In addition, the dangerous goods transport document showed the consignment consisting of 104 wooden boxes. The consignment was offloaded and returned to a warehouse and the flight was postponed to the following day once correct documentation had been presented. Appropriate action taken by operator. Referred to Romanian Authority for investigation. No further CAA action required.</p>

2011-0536	19/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1x50ml of undeclared Perfumery products, flammable, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, 1 fibreboard box was found to contain undeclared receptacles with a total volume of 0.4L of Battery fluid acid, UN2796. The fibreboard box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper under occurrence 2011-0516 and second occurrence 2011-0527. Letter received and signed for on 15/07/2011. No further CAA action required</p>
2011-0543	19/07/2011 Birmingham	
2011-0553	20/07/2011 Toronto, Canada	<p>Undeclared dangerous goods. During offloading, it was found that a consignment of dangerous goods was found without documentation. The unit should have been broken down at the airport of origin, but the break down of the unit load device did not take place. The operator investigated and the incident was a result of a data entry by a staff member. The staff member failed to notice that the four dangerous goods consignments were not removed from the shipment. To prevent a reoccurrence, the staff member was interviewed and they were managed under an internal process as this was the planner's first incident of this nature. No further CAA action required.</p>
2011-0550	20/07/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x cylinder of Refrigerant gas R 407C, UN3340. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment was handled by two freight forwarding companies, who have been informed of the cargo contents. Letter sent to shipper. As a result of this incident a meeting took place between the shipper and the freight forwarder, resulting in the shipper's procedures to be amended to prevent a similar re-occurrence. No further CAA action required.</p>
2011-0545	20/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment contained 24 cans, 3 of which were marked as full. As a result of the operator's investigation, it was identified that the incident was a result of human error. The shipper only intended to ship empty cans. The shipper was made aware of the incident and it was recommended that all documentation must be correct and the contents checked as non-hazardous to prevent re-occurrence. Referred to South African authorities. No further CAA action required.</p>
2011-0546	20/07/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10ml Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please note previous occurrences from shipper are: 2011-0516, 2011-0527, 2011-0543. No further CAA action required.</p>
2011-0549	21/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml and 1 x 50ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>

2011-0644	22/07/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml and 1 x 400ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0551	22/07/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 50 x 10ml paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. No further CAA action required.
2011-0561	22/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent. No further CAA action required.
2011-0515	23/07/2011 Narita, Japan	Documentation error. During a transit check, a Unit Load Device was offloaded because of missing dangerous goods checklist for the air waybill. The station of origin did not forward it and it was not noted on the system. An investigation revealed that the probable cause was that the paperwork was attached to other documentation that was received at the time of departure. It was believed that the missing paperwork was removed or separated from the rest of the documentation. The station of origin's corrective action was to secure documentation in a different order to prevent reoccurrence. No further CAA action required.
2011-0575	23/07/2011 Heathrow	Undeclared dangerous goods. Consignment shipped as mail and was found to contain Lithium ion batteries, UN3481. The contents are marked on the box. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Requested further information from operator. US Postal Service confirmed acceptance personnel are trained in recognition of hazardous materials markings and labels, asking key questions to customers to determine if package contains dangerous goods. Awareness training to all ground handling agents with a read and sign course. Instructed to ensure all sides of carton are examined, additional information posters erected on the x-ray machines. Management teams reminding staff to stay alert. No further CAA action required.
2011-0557	23/07/2011 Heathrow	Mishandled dangerous goods. A consignment of Radioactive material, Excepted package - Instruments, UN2911, was carried despite the operator's policy of not carrying radioactive material. The ground handling agent was unaware of the operator's policy. Written instructions were subsequently given to the ground handling agent and all staff were made aware of the operator's procedures and received additional dangerous goods training highlighting the operator's policies and procedures. No further CAA action required.
2011-0556	23/07/2011 Heathrow	Undeclared dangerous goods. During loading a unit load device was offloaded due to a missing dangerous goods check list. The operator investigated further, but the operator was unable to determine how the dangerous goods paperwork became detached from the rest of the paperwork for the shipment the between the station of origin and destination. It was recommended that the documentation should be secured in a different order, thereby eliminating the need to search through all the paperwork and avoid a similar reoccurrence. No further CAA action required.

2011-0560	23/07/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. MSDS requested by freight forwarder, which clearly stated UN1950. Referred to Italian authorities. Goods released as advised by Italian authorities. No further CAA action required</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0555	25/07/2011 Memphis, USA	
2011-0552	25/07/2011 Heathrow	<p>During security screening, a consignment was found to contain Corrosive liquid, UN3267. The consignment was accompanied by the correct paperwork, however, the external packaging was damaged and covered up with packing tape. The damaged area was covered with an air waybill label. Contacted freight forwarder, who apologised for the incident. The damage occurred during unloading from the road vehicle and the member of night staff believed it was acceptable to use reinforced tape to cover up the damage. The freight forwarder issued an Instruction to staff about reporting damaged packagings to the warehouse manager. Refresher training was arranged for warehouse staff and a three day course for the warehouse manager. Satisfied that the company took the matter seriously and wanted to prevent a further occurrence. No further CAA action required.</p>
2011-0650	25/07/2011 Heathrow	<p>Excess Baggage. During security screening, a consignment of 11 suitcases/holdalls described as personal effects were found to contain approximately 20 x 250ml of undeclared Aerosols, flammable, UN1950. The shipper was contacted and the aerosols were removed so that the remainder of the shipment could be exported. The shipment was not marked with the words "excess baggage consigned as cargo". Letter sent to the excess baggage agency. They advised that they updated their website to include more prominent information with pictorial examples about dangerous goods in baggage. Customers confirmed they had not packed dangerous goods by completing a confirmation and the relevant staff were retrained to instruct customers and to inspect baggage before leaving the premises. No further CAA action required.</p>
2011-0566	25/07/2011 Heathrow	<p>Unsecured dangerous goods. On arrival, a consignment of dangerous goods were found with the orientation arrows facing the wrong way. An investigation uncovered that although belts were used to restrain the items, additional spreaders on the top of the second layer of drums should have been used to ensure the freight did not slip from its original position. All ground handling agents were given refresher training and a request was made that all dangerous goods freight builds were checked by a supervisor/duty manager before the flight. No further CAA action required.</p>
2011-0564	25/07/2011 Heathrow	<p>Unsecured dangerous goods. During unloaded a unit load device had shifted during flight. The unit load device had been built to a poor standard and the freight was incorrectly restrained. Freight builder insisting load was secured before leaving warehouse, but there was no photographic evidence available to verify this. Outstation was unable to ascertain how the consignment became unsecured. In order to avoid a re-occurrence, the outstation has agreed that the Duty manager should check the load build before being transported to the aircraft. No further CAA action possible.</p>

2011-0559	26/07/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 30ml, and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0574	26/07/2011 Heathrow	Un-manifested dangerous goods. On arrival at Heathrow un-manifested dangerous goods were found for the flight, Toxic solid, organic, n.o.s. UN2811. The shipper had completed the correct paperwork, however, it was not manifested. The shipment was not considered as undeclared because the NOTOC indicated that there were dangerous goods. The station of origin failed to update the correct dangerous goods fields on the system, which did not indicate that a checklist was held on file. A 'read and sign action was put in place notifying all staff on the correct procedures when entering dangerous goods information onto the system and staff were trained on system inputs and the station's performance was monitored. No further CAA action required.
2011-0558	26/07/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 petrol engine driven hydraulic pumps, (Engines, internal combustion, UN3166). Further checks found the fuel tanks of the machines still contained a considerable amount of fuel. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.
2011-0579	26/07/2011 Heathrow	NOTOC Error. The dangerous goods on an inbound flight were not recorded correctly on the NOTOC and the air waybill numbers were also entered incorrectly. The operator informed the Dubai authorities, who investigated further. They reported that the member of staff responsible for the error was new to the post and was unaware that dangerous goods had to be entered on the system as per package weight and not as the total shipment weight. Furthermore, the NOTOC format used in Dubai only entered the last four digits of the air waybill number. The member of staff was informed of the correct procedures for dangerous goods and also of the need to complete the whole air way bill number. No further CAA action required.
2011-0572	26/07/2011 Edinburgh	NOTOC error. Incorrect cargo manifest sent to aircraft dispatch office by cargo department. Original manifest did not show 30Kgs of Alkaloid Salts, solids, n.o.s. as this was scheduled for a different flight. Due to human error the Alkaloid Salts, solids were loaded with Dry Ice, UN1845 and two non-hazardous consignments in the rear of the unit load device. Before the flight departed the error was identified and an amended manual NOTOC was faxed to the Operator's load control, who informed the Captain. Copies of the amended NOTOC were forwarded to the destination State. To avoid a repeat of this incident, new procedures have been introduced. No further CAA action required.
2011-0570	26/07/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-0563	27/07/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 392ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0188. Warning letter sent to shipper who advised that all staff were made aware of the limitations in supplying and shipping this product. The database was updated with a note stating that this item must not be transported by air and the website clearly advised customers that this product could not be supplied outside the UK. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0562	27/07/2011 Stansted	
2011-0565	27/07/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 119 x 35ml of Perfumery products, UN1266 and 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A signed declaration form signed by the shipper advising the consignment did not contain dangerous goods was forwarded by the freight agent. Letter sent to shipper, who responded and advised they were unaware perfume was classed as dangerous goods because they were allowed to carry it as a passenger. No further CAA action required.</p>
2011-0568	27/07/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Gas cartridge, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Requested further information from operator due to release valve, toxicity, warning labels. Shipper confirmed contents less than 50ml. Letter sent confirming Special Provision A98 still needs to be marked and labelled on consignment. No further CAA action required.</p> <p>NOTOC error. When the crew contacted the handling agent they were informed that Flammable liquids were being loaded onto the flight and that the NOTOC would be dispatched shortly. On receipt of the NOTOC, there was only one copy available for the Captain to sign, with only one Class 3 item on the form stating "adhesives". On opening the sealed cargo documents envelope, three dangerous goods Shippers' Declarations were found. One was UN1133 in a fibreboard box 60 litres, as per the NOTOC, but there were two others with UN3166 in wooden boxes, both 50Kgs, which did not appear on the NOTOC. It was later confirmed that there were only two items; 1 x UN1133 and 1 x UN3166 and the dangerous goods were offloaded. The operator's investigation report identified that the root cause was that the relevant paperwork was not processed and produced correctly, which subsequently led to inaccurate information about the dangerous goods consignments being presented to the Captain. Other mitigating factors were that the dispatcher arrived late to the aircraft side had not dealt with a flight carrying dangerous goods since being trained in February 2011 and was unsure about how to interpret the NOTOC and did not know she had to inform the Captain of dangerous goods on board. The dispatcher</p>
2011-0673	28/07/2011 Manchester	

2011-0581	28/07/2011 Heathrow	<p>Unsecured dangerous goods. During unloaded dangerous goods freight contained within a ULD had not been restrained adequately. Freight contained 1 x 1Kg Environmentally hazardous substances solid UN3077, 1 x 1Kg and 1 x 6Kg Environmentally Hazardous substances liquid UN3082 and 1 x 1.9L Extracts, aromatic, liquid UN1169. Freight was labelled with orientation marks, although all the paperwork appeared to be in order, but the freight was not secured. Investigation revealed that the freight was secured before departure, however, it must have worked loose during flight. The out-station build team have been advised to ensure all future freight is palletised and strapped, as this will reduce movement during flight and help maintain build integrity. Staff member responsible for flight was re-validated on a ULD Best Practice course. Pictures will be obtained of future builds. No further CAA action required.</p>
2011-0672	28/07/2011 Heathrow	<p>Mishandled dangerous goods. After opening the hold, the crew leader found an electric wheelchair which was loaded into the container not in accordance with the operator's standard operating procedures. There was no advice or record of this item on the compartment manifest, which only showed that 17Kgs baggage was loaded in the hold and a NOTOC was not presented to the Captain, but was verbally informed about the wheelchair. The operator investigated further and local staff were reminded of the importance of following full company operating procedures. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products 9 x 100 ml, 5 x 50ml, 2 x 90ml, UN1266 and 1 x 200ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to Freight forwarder. No further CAA action required.</p>
2011-0593	29/07/2011 Manchester	
2011-0585	29/07/2011 Heathrow	<p>Unsecured dangerous goods. A unit containing dangerous goods were discovered unsecured within a container. The unit was rejected and then rebooked for the following day. The incident was caused by human error and to prevent reoccurrence, the station manager had discussions with all staff and they were informed to check freight/units fully. The station's performance was monitored. No further CAA action required</p> <p>Unsecured dangerous goods. When unit was opened, Dangerous goods freight found to be unsecured. Operator investigated further. Meeting held with cargo operatives in Zurich. Operatives stated that because the container was over 75% full the dangerous goods did not need to be restrained as long as it was felt they would not move. Operatives were informed that all dangerous goods have to be strapped or restrained regardless of the volumetric fullness of the container and the working instructions were updated to reflect this. No further CAA action required.</p>
2011-0607	30/07/2011 Zurich, Switzerland	
2011-0582	30/07/2011 Heathrow	<p>Unsecured dangerous goods. On arrival at Heathrow, a unit was opened to find that the freight inside was unsecured. The freight included dangerous goods, Flammable liquid, but restraints were not used. Further information requested from the operator. As the container was more than 75% volumetric full, the ground handling agent believed that it did not require restraining. To prevent reoccurrence, the operator's procedures on the restraint of dangerous goods were sent to outstations and systems were updated to show that all dangerous goods must be restrained. No further CAA action required.</p>

2011-0578	30/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Dangerous goods in machinery, UN3363. The consignment was marked and labelled as containing dangerous goods. A shipper's declaration for dangerous goods was attached to the fibreboard box declaring the shipment as Dangerous goods in machinery, UN3363. On the airway bill it was stated the nature and quantity of goods as aircraft parts - unknown cargo. Following a visit to freight agent, it was advised that the consignment was delivered direct to the airport handling agent. Further warning letter sent requesting preventative measures to be put in place to prevent recurrence. (See DGOR2011-0534). In response, agent has undertaken an internal review of shipping procedures and programmed additional staff throughout the company to undertake dangerous goods training. No further CAA action required.</p>
2011-0583	30/07/2011 Gatwick	<p>Unsecured dangerous goods. A consignment of one fibreboard box containing 1 x 4Kg Aerosols, flammable, UN1950 was received unsecured without straps, ropes or spreaders. The operator investigated further. The staff member responsible for the load was interviewed, who stated that he was aware that dangerous goods shipments must be restrained on a wooden skid within a unit load device, he was unable to carry that out and due to the lack of space, he was instructed that the consignment had to be co-loaded with the pallet box shipment. The staff member was reminded that loading restrictions for dangerous goods over-ride any commercial instructions regarding co-loading. No further CAA action required.</p>
2011-0586	31/07/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, electric storage, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document in accordance with Special Provision A67. The incident was referred to the Australian authorities. No further CAA action required.</p>
2011-0584	01/08/2011 Manchester	<p>Personal Effects. During security screening, a consignment was found to contain 1 x 200 ml Aerosol, UN1950, 1 x 60ml Flammable liquid, UN1993, 1 x 50ml Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and Freight forwarder. No further CAA action required.</p>
2011-0577	01/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 100ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0590	02/08/2011 Manchester	<p>Personal effects. During security screening, a consignment was found to contain 1 x 75ml of undeclared Aerosols, flammable, UN1950, 7 x 7.5ml of Flammable liquid, n.o.s., UN1993 and 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. (refer to 13 previous incidents). Letter sent to the freight forwarder. No further CAA action taken.</p>
2011-0591	02/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of undeclared Aerosols, flammable, UN1950, 1 x 10ml of Flammable liquids, UN1993 and 2 x 100ml of Perfumery, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to freight forwarder. No further CAA action taken.</p>

2011-0592	02/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 3ml / 1 x 3.7ml of undeclared Flammable liquid, UN1993 and 11 glass bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml and 1 x 10ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to the shipper. On reviewing previous incidents involving the freight forwarder, they provide sufficient information to their customers. No further CAA action required.</p>
2011-0595	03/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10ml and 1 x 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and freight forwarder. No further CAA action required.</p>
2011-0597	03/08/2011 Manchester	
2011-0588	03/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100 ml undeclared, Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p>
2011-0589	03/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml undeclared, Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p>
2011-0601	04/08/2011 Penzance	<p>Undeclared, leaking dangerous goods in the post. During unloading, a consignment being carried as post was found to be leaking. The consignment contained Fuel injectors, Dangerous goods in machinery, UN3363. The consignment had been leaking when it was handed over at the post office and placed in a plastic bag by the sorting office due to the base of the fibreboard box having fallen out. The leak was contained within the plastic bag, and no other parcels, luggage or the hold of the aircraft were affected. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The machinery contained diesel fuel and appeared to have had an air lock during draining, hence the amount of fuel still inside the machinery. Appropriate operator action taken. No further CAA action required.</p>
2011-0596	04/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a personal effects consignment was found to contain Lighters, UN1057 and 2 x 150ml, 1 x 175ml and 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. No further CAA action required.</p>
2011-0620	04/08/2011 Heathrow	<p>Unmanifested dangerous goods. Freight arrived from Stansted, Compressed gas n.o.s. 1 x 0.5Kg UN1956, with no Dangerous checklist. Airway bill does not carry a message in the handling information and the shippers declaration was not completed. Operator investigating further. Inspector contacting operator regarding further information. No further CAA action possible.</p>

2011-0608 2011-0956	04/08/2011 Heathrow 04/08/2011 Gatwick	<p>Unmanifested dangerous goods. Package of Dangerous goods class 9 without paperwork returned to JFK. Shipment originally sent on AWB 125-68559245 on BA182 10/07/2011 - consignment originally stopped at Heathrow onwards to South Africa. Operator investigated further. To prevent reoccurrence of errors involving manifests, the following generic brief has gone out to all staff who manifest mainline freight; 'There has been an increase lately in the amount of manifest errors and CK errors being highlighted through E-Basis. The source of these is often through the loading teams in the terminals and whilst they are resolved before the a/c can depart, it can result in delays, offloads and potential fines at destination. Where information allows, these incidents will be taken up with the planners involved, as this occasionally cannot be found, this reminder serves to let everyone know the importance of correct manifesting and CK entries both to a/c safety and the correct uplift of cargo. To prevent reoccurrence of the freight being placed in the wrong cage and marked as lost the operational staff are trained to check all AWBs when they arrive in to be processed.' Situation to be monitored by operator. No further CAA action required.</p> <p>Refer to incident number 2011-1148. Duplicate entry.</p>
2011-0603	04/08/2011 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Other occurrences involving Shipper were 2011-0569 & 2011-0602. Letter sent to shipper under 2011-0569. Response received from freight forwarder. The consignment was presented for carriage by another courier company on behalf of its customer and the contents of 'security equipment' was not queried as this type of battery was unusual. The freight forwarder contacted the other courier company and the shipper regarding this incident and was awaiting response. As an interim measure the freight forwarder has embargoed consignments from the shipper. Warning letter also sent to shipper. No further CAA action required.</p>
2011-1148	04/08/2011 Gatwick	<p>Passenger error. Just as the crew were securing the aircraft for departure, the dispatcher informed the crew that security had accidentally released a baggage which had been held, subject to the x-ray machine identifying that a gas canister was contained therein. From the security records, the passenger was identified. All the baggage was offloaded so the passenger could identify their baggage and the gas canister was removed. The passenger was reprimanded and advised of the potential implications of their actions. Appropriate action taken by operator. No further CAA action required. This incident was previously recorded under 2011-0956.</p>
2011-0598	04/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 20L of undeclared Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Two letters were sent to the shipper. After no response from the shipper, a DGI spoke to the Managing Director, who agreed to investigate the incidents and all of the paperwork was emailed to him. The Managing Director did not investigate the incidents and was consistently unavailable when the DGI tried to call his office and did not call the DGO back. Final warning letter from Head DGO sent to the Managing Director. See also 2012-0382. No further CAA action possible.</p>

2011-0594	04/08/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10ml Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please note previous incidents 2011-0516, 2011-0527 and 2011-0543. Following a visit to the shipper it was advised that there are only two products sent for air transport under the Excepted Quantity provisions. Two staff members will undertake dangerous goods training and become a focal point for such consignments, and warehouse staff have been issued with a read and sign workplace instruction on the correct procedures. No further CAA action required.
2011-0600	05/08/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75 ml Perfumery Products, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Freight forwarder. No further CAA action required.
2011-0614	05/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 0.9L Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who confirmed that they will now be transporting all their dangerous goods consignments by road and sea only and will comply with the appropriate regulations. Staff have been debriefed and additional training provided for the relevant staff. The freight forwarder has been informed that no packages from the shipper must be transported by air. No further CAA action required.
2011-0604	08/08/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml and 1 x 200ml Aerosols, UN1950 and 4x100ml, 1 x 30ml Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0605	08/08/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950 and a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0612	08/08/2011 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0628	08/08/2011 Heathrow	NOTOC error. Two pieces of dangerous goods on AWB 125-95610023 were over-declared. Should have stated 0.04L not 0.4L. Operator investigated further, which revealed that this was a data entry error by a staff member. The staff member will be interviewed on return to work after compassionate leave, and the incident has been documented on their personnel file. No further CAA action required. See 2011-626 was an identical incident, but the staff members was different.

2011-0610	08/08/2011 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain 255 x cartridges, Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Special Provision A98 applied to this consignment as they were inhalers. Telephone call to freight forwarder and advised them that the words 'Not Restricted' and Special Provision A98 should have been included on the air waybill and that a safety data sheet was found in relation to the consignment which referred to the provision. The freight forwarder staff had been dangerous goods trained but were not aware of this provision. Letter to the shipper. No further CAA action required.
2011-0611	08/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 250ml Aerosols, flammable and 3 x 200ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0606	08/08/2011 Chicago, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 103.5ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0609	08/08/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10 ml paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please note previous incidents concerning this shipper are 2011-0594, 2011-0546 regarding paint and 2011-0543, 2011-0527 UN1263 and 2011-0516 battery fluid UN2796. Although small quantities, paint is not being reported on the airway bill as excepted quantities thereby being stopped during security screening. Following a visit to the shipper it was advised that there are only two products sent for air transport under the Excepted Quantity provisions. Two staff members will undertake dangerous goods training and become a focal point for such consignments, and warehouse staff have been issued with a read and sign workplace instruction on the correct procedures. No further CAA action required.
2011-0626	09/08/2011 Heathrow	NOTOC error. NOTOC for dangerous goods stated quantity as 5L instead of 0.5L as per the shipper's declaration. Operator investigated and appeared to be a data entry error. A note was made of the incident to discuss with staff member on their return to work, following compassionate leave. No further CAA action required
2011-0627	09/08/2011 Heathrow	NOTOC error. The gross weight of a consignment on AWB 125/66608905 was entered at 8.8Kg. The dangerous goods certificate stated a net quantity of gas as 0.001kg. The gross weight was entered and not the weight of the hazardous material as stated in IATA. Operator investigated further, which revealed a data entry error by a staff member. Staff member was interviewed and a note was placed on their file. As this was the first incident involving the staff member, there is no trend emerging. No further CAA action required.
2011-0619	09/08/2011 Heathrow	Passenger error. During flight a passenger was discovered to have a personal oxygen cylinder, 120ml. Although permitted by the passenger provisions, the passenger had not sought the approval of the operator before carrying the cylinder. Appropriate action taken by operator, no further CAA action required.

2011-0669	10/08/2011 Vancouver, Canada	<p>Undeclared dangerous goods. A consignment of passenger baggage had travelled from India to the UK, and became lost on arrival. The passenger travelled onto Canada. As a result of the lost baggage, the passenger had arranged for replacement items to be sent and upon arrival, the consignment was found to contain Phosphorous, UN1381 (see 2011-0500).The lost baggage was subsequently found and at the request of the Canadian Authority, a hand search was conducted. The preliminary hand search found no obvious signs of containing phosphorous, and the consignment was released and travelled to Canada. After the release, the Canadian Authority advised that several other consignments had previously been found to contain phosphorous wrapped inside balls of twine. Upon arrival, this consignment was intercepted and searched by Transport Canada as it had been noted they contained balls of twine. The twine was found to contain phosphorous. Both the Canadian Authority and the operator issued safety alerts advising of a trend in passengers concealing phosphorus within their baggage and cargo, and the passenger has been banned from travelling with the operator. No further CAA action required.</p>
2011-0613	10/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0618	10/08/2011 Heathrow	<p>Unsecured dangerous goods. Unit offloaded at aircraft side due to unsecured dangerous goods, 5 x 25Kg, Toxic solid, UN2811 and 4 x 20mg Corrosive solid UN3261. Dangerous goods paperwork appears to be in order. Operator investigated further. Third strap holding freight become loose from leaving the cargo shed to being loaded on aircraft. Operator has procedure in place for photographs to be taken off all dangerous goods shipments, and it shows third strap. Build team leader states that he was unable to move the cargo with his own body weight when he inspected shipment prior to leaving warehouse. Unable to ascertain how strapping became loose, as airside driver states he did not drop or tamper with the consignment. No further action can be taken as all protocols and procedures followed and unable to determine why strap become loose. No further CAA action required.</p>
2011-0617	11/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml Perfumery products, UN1266, found in personal effects shipment. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-604, 2011-595 and 2011-584. In a response to a letter that was written for the previous incidents, the shipper advised that their customers are advised about dangerous goods in a questionnaire and that their customers are then required to sign a declaration, stating their consignment doesn't contain any dangerous goods. No further CAA action required.</p>
2011-0637	11/08/2011 Heathrow	<p>Unsecured dangerous goods. Unsecured dangerous goods were found in a unit on arrival at Heathrow. The operator at the outstation investigated further. Although an effort was made to secure the dangerous goods, it seemed that the pieces were small and could not be secured to the floor and the strapping restraint was inadequate to prevent movement during flight. To prevent a reoccurrence, the outstation instructed the teams in the warehouse and in Planning to ensure smaller items of dangerous goods were restrained with netting to prevent movement during transit from the cargo shed to the aircraft stands. No further CAA action required.</p>

2011-0634	12/08/2011 Reykjavik, Iceland	Dangerous goods leakage. Upon arrival, an offload agent noticed a bottle had leaked in the hold. The bottle was thought to have originated in a passenger's luggage. The emergency services were called and they entered the aircraft with full breathing apparatus. The emergency services concluded that it was home made alcohol. Referred to the French authorities. No further CAA action possible.
2011-0631	12/08/2011 Heathrow	Undeclared dangerous goods found in mail. As mail was being delivered from the aircraft to the warehouse, it was identified that the mail included radioactive material. Further investigation found a package within the mail that contained Radioactive material, excepted package, limited quantity of material; UN2910, which may or may not have been acceptable in the mail. Nevertheless, the operator's policy was to not carry radioactive material. Appropriate operator action taken. No further CAA action required.
2011-0639	13/08/2011 Heathrow	NOTOC error. Incorrect values were entered on the NOTOC. The operator investigated further. The error was as a result of a staff member entering the incorrect information; Environmentally hazardous substance, solid in millilitres instead of milligrams. The staff member was interviewed and it was documented on his personnel file. No further CAA action required.
2011-0694	13/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to South African authority. Due to lack of response from South African authority no further CAA action possible.
2011-0624	13/08/2011 Boston, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain automotive shock absorbers, UN3164. The consignment was removed from the passenger and held in the Manager's office. Reported to the FAA. Operator investigated further and appropriate action was taken. Unable to determine size of shock absorber. No further CAA action possible.
2011-0632	14/08/2011 Heathrow	Damaged box containing dangerous goods. Upon collection by the consignee, a fibreboard box which contained dangerous goods was found damaged but there was no evidence of leakage. When the freight was offered to the customer, it was noticed that the tape underneath came away from the box. It was believed that the tape on the bottom of the box had stuck to the bottom of the cage and came away when the box was lifted. The operator investigated further and an inspection of all units was carried out to ensure pieces were restrained and cargo duty officers checked for signs of leakage or damage. To prevent a re-occurrence, counter checks would be carried out before the units were towed to the aircraft side for loading. The load supervisor would check that all dangerous goods in unit load devices were correctly loaded and restrained to protect from damage and to prevent damage or spillage. No further CAA action required.
2011-0633	14/08/2011 Heathrow	Unsecured wheelchair. No net was raised between the compartments and the electric wheelchair was not restrained. Operator investigated further. The loading staff confirmed they did not secure the wheelchair. Corrective actions were identified and were introduced with immediate effect. The Load manual was amended to reflect this to avoid a similar incident and was distributed to the relevant staff.

2011-0625	15/08/2011 Heathrow	NOTOC error. AWB 125-63546685 consisted of 10 items, which were loaded and manifested for service. On the NOTOC only 9 items were recorded at a weight of 50kg per item. The 10th item weighing 35Kgs was missing. Further more an item (12) on the NOTOC should have been for AWB 125-87761575 but was keyed in as 125-087761579 (the last digit being incorrect). Further to investigation, it was identified that the freight had been called forward at the last minute, near the end of a shift and staff were rushed as the new shift staff were coming on duty. To prevent re-occurrence, flight file audits are now in place and communications have been sent out to Flight Management reinforcing the need to focus on tasks in hand at unsettled times such as shift change over. No further CAA action required.
2011-0629	15/08/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 133g, Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0630	15/08/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml, Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0660	15/08/2011 Heathrow	Unsecured dangerous goods. Unsecured freight was found on arrival. The operator investigated further. The ground handling agent confirmed that dangerous goods were not restrained. The management addressed this with the staff member who built the unit and would implement a further 'fit to fly' check on all unit load devices containing dangerous goods. The incident was reported to the Swedish authorities. The station's performance was monitored. No further CAA action required.
2011-0622	15/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 5L Paint related materials, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent. No further CAA action required.
2011-0638	16/08/2011 Heathrow	Unsecured dangerous goods. On arrival at Heathrow unsecured dangerous goods were found in a unit. When the crew leader opened the hold door, two boxes of Dry ice, UN1845 were discovered; one was tied down and the other was unrestrained on its side. The operator investigated further. One box was secured, however, there was a misunderstanding that the other box did not require restraining because it was in 'Excepted quantity'. All the outstation load controllers were made aware that all dangerous goods must be fully secured and instructed that dangerous goods were also protected from damage by other cargo or baggage in the hold. The station's performance was monitored by the operator. No further CAA action required.
2011-0643	16/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0641	16/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was partially marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to incidents 2009-0084 and 2009-0196. Warning letter sent to shipper, who advised that they have a contract in place with a packer/freight forwarder who handles all aspects of their dangerous goods. The error appears to have been caused by a packer who inadvertently selected the wrong mode of transport. The packer will be re-trained in the process of hazard goods and a secondary check will be implemented to ensure that the correct mode of transport is chosen for hazardous goods. No further CAA action required.</p>
2011-0642	16/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L Paint UN1263 and 1 x 5L Xylenes UN1307. The consignment was labelled will UN1263, but not other labels or markings were showing that the consignment was containing dangerous goods and was not accompanied by a dangerous goods transport document. Freight Forward confirmed Shippers name and gave their reference number for consignment as 15084. Further information requested from operator. Letter sent to shipper. Shipper reply received. Shipper stated they were unaware of the difference between marine and air freight. However, they have now made note of all UN numbers for products stocked and informed staff of the need for extra vigilance when send air freight. No further CAA action required.</p>
2011-0648	17/08/2011 Heathrow	<p>Undetermined. During unloading a mail parcel carried from Germany was found to be borne a label reading 'Primary Lithium Batteries - Forbidden for Transport Aboard Passenger Aircraft'. The mail was consigned to the UK following misrouting by surface transport to Germany. The subsequent investigation indicated that the item was a laptop computer, therefore, unlikely to include a primary lithium battery. It is probable, however, that the lithium battery handling label and associated documentation was required (but was not present). The goods were released to the consignee so it was not possible for the operator to verify the nature of the goods. No further CAA action possible.</p>
2011-0636	17/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 20ml bottles of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was reported to the French Authorities. See also previous occurrences 2011-0271, 2011-0275 and 2011-0407. E-mail received by French authorities stating corrective action (internal memo, staff awareness, audit of making consignments, checking of DG training up to date). French authorities consider the occurrences to be closed, therefore no further CAA action possible.</p>

2011-0662	17/08/2011 Halle, Germany	<p>Mis-handled dangerous goods caused a leakage. During security screening, a consignment was found to contain Batteries, wet filled with acid, UN2794. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document, however it appeared that the inner packaging of the consignment had not been secured or cushioned to prevent damage. The operator reported the incident to the German LBA. Letter sent to shipper who responded and advised that its carrier partner (the operator) had mishandled the package. The operator was contacted, who confirmed that the consignment had been mishandled by them. The root causes were that one of the boxes fell from a mixed warehouse pallet whilst being loaded onto a truck. It was reported the consignment was clean at the time of loading onto the aircraft, but was reported damaged / leaking on arrival. The operator had a meeting with the shipper to discuss the incident. The operator acknowledged the error and identified that they could reduce manually handling packages by placing them directly onto a skid and use a dedicated shrink wrapped process. They would also employ a second person to ensure the process was properly managed. The operator also confirmed that the Undeclared dangerous goods. During security screening, a consignment was found to contain Adhesives 5L, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was referred to the Polish authorities. They were unable to investigate further , therefore no further CAA action possible.</p>
2011-0640	17/08/2011 East Midlands	
2011-0645	17/08/2011 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 1 undeclared Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. As a result of further investigation, Special Condition A67 applies. Warning letter sent to shipper. No further CAA action required.</p>
2011-0656	18/08/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to previous incidents 2010-0446 and 2010-0443. Warning letter sent to shipper who confirmed that they had a system in place that only allowed customers to have dangerous goods delivered within the UK by marking the product as 'UK delivery only'. It appeared that a small number of products had not had this restriction applied to them. The shipper undertook an immediate review and updated the product restriction and / or removed the product from sale. No further CAA action required.</p>
2011-0647	18/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Deferred to the Spanish Authorities. No further CAA action required.</p>
2011-0646	18/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml and 1 x 50ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Deferred to the Spanish Authorities. Refer to incident numbers 2011-0647 and 2011-0651. No further CAA action required.</p>

2011-0649	18/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 180ml and 6 x 240ml of undeclared Aerosols, flammable, UN1950. The consignment was partially marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to incidents 2006-247, 2006-258 and 2008-669. Warning letter sent to shipper. Reply received. Investigation revealed incident occurred due to human error, however, shipper is installing system to generate warning message when items picked and packed to ensure dangerous goods items are not forwarded for air transport. Further upgrades are planned to integrate with carrier systems, eliminating the need to have a manual process to determine transportation type. Individual training records are maintained, and all staff who are dealing with dangerous goods are trained. No further CAA action required.</p>
2011-0652	19/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 undeclared gas cylinders, consisting of 1 x Refrigerant gas, n.o.s UN1078, Refrigerant gas R404A, UN3337 and Refrigerant Gas R407C, UN3340. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Visited the shipper, who was apologetic about the incident and admitted it was their mistake, which was due to ignorance. The shipper has never previously transported dangerous goods. They shipped this consignment as a favour to a known customer. In future, the shipper would utilise their technical staff in Aberdeen who have dangerous goods knowledge if they deal with 'ex works' consignments. The Operations Manager agreed that some staff in the Manchester branch could undertake dangerous goods awareness training and was advised about the DGO's list of approved training organisations on the Internet. He was also advised that he could contact the DGO if there were any queries about consignments. Was satisfied that the shipper had learnt from the incident. No further CAA action required.</p>
2011-0659	19/08/2011 Heathrow	<p>Unsecured dangerous goods. Unsecured freight was found on arrival. The operator investigated further. The cargo operative was under the impression that the dangerous goods would be held in place by other freight in the container. Photographs were shown to the staff member involved and the importance that all dangerous goods shipments must be restrained and secured was explained. The staff member's performance was put under direct supervision by a team leader for four weeks and then was re-evaluated. No further CAA action required.</p>
2011-0651	19/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 100ml, 4 x 50ml and 2 x 30ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to incident numbers 2011-0646 and 2011-0647. Deferred to the Spanish Authority. No further CAA action required.</p>
2011-0668	20/08/2011 Tampa, USA	<p>Unsecured dangerous goods. Unsecured freight was found on arrival, containing 2 x 1L, Adhesives, UN1133. The operator investigated further and it was discovered that restraints were used, but the dangerous goods were not contained within the straps, which was due to a poor build quality. The staff member responsible was briefed regarding his poor performance and underwent revalidation training. No further CAA action required.</p>

2011-0654	20/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 X 10ml Extracts, aromatic, liquid, UN1169. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however a copy of the MSDS was inside the package. Consignment should have been declared as excepted quantities. Letter sent to shipper. Shippers response states review of site and risk assessments currently in place to ensure samples classified as dangerous are not carried via air transport. Consult to evaluate if air transport will be required in further and if so have staff trained appropriately. If air transport is used in future all staff to be given dangerous goods awareness training, and appropriate freight forwarder found to ensure no future occurrence. No further CAA action required.
2011-0655	20/08/2011 Baltimore, USA	Passenger error. During security screening, a passenger's suitcase was found to contain 1 x Aerosols, flammable, UN1950. The aerosol was removed from the suitcase and the operator informed the FAA. Warning letter sent to the passenger. No further CAA action required.
2011-0661	21/08/2011 Heathrow	Unsecured dangerous goods. Unsecured freight was found on arrival. The ground handling agent at the station of origin investigated further and the cargo controller responsible for building and loading the consignment received a warning and was assigned to specific flight files. Measures were put in place whereby the Operations Supervisor signed off a unit load device sheet and checked all dangerous goods consignments prior to loading to ensure procedures were met to prevent a reoccurrence. No further CAA action required.
2011-0657	22/08/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 141ml undeclared Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0653	22/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper.
2011-0666	23/08/2011 Heathrow	Documentation error. A consignment was found to contain Lithium metal batteries, UN3090. The operator's variation stated that UN3090 were prohibited for carriage on a passenger aircraft. Further information was requested from the operator. The ground handling agent at the station of origin was unaware of the operator's specific restrictions. This was addressed by the management and all staff at the outstation were reminded of the importance of checking dangerous goods and the operator's special restrictions. No further CAA action required.
2011-0664	23/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 91 x 150ml, 42 x 175ml and 2 x 75ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who confirmed that the consignment was intended for road and sea transportation only. The courier company took an independent decision to air freight the consignment. Discussions have taken place with the courier and written confirmation has been received that this will not be repeated under any circumstances. No further CAA action required.

2011-0665	24/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 5ml, 1 x 7.5ml, 1 x 10ml, 2 x 18ml, 4 x 30ml and 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100 ml and 1 x 200ml undeclared, Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p>
2011-0663	24/08/2011 Heathrow	
2011-0693	25/08/2011 Heathrow	<p>Mis-packed dangerous goods. During freight checks, three packages were found to contain Oxygen generators, chemical, UN3356. The consignment was offered for transport by a specialist packing company, but suspicion was raised about the UN Specification marking on the boxes. The reporter contacted a specialist packaging agent, who confirmed the specification markings on the boxes had lapsed since 2001 and were designed and tested to contain individually wrapped cigarette lighters. The supporting documentation and polystyrene chips were also found inside the boxes, which got inside the boxes containing the generators. The incident was referred to the CAA Air Regulation Enforcement for investigation. As a result of their investigation, the shipper pleaded guilty to the charges and on 17 August 2012, the shipper was fined £25,000 and ordered to pay costs of £6,630. No further CAA action required.</p>
2011-0732	25/08/2011 Heathrow	<p>Misdeclared dangerous goods. During security screening, a consignment was found to contain 2 x Oxygen generator, chemical, UN3356. The boxes appeared to be second hand. DGO visited shipper on 22 September 2011 and met with the Operations Director, the Quality Director and two members of staff who worked in the warehouse. The member of staff responsible for packing the generators admitted using second hand boxes for this consignment and apologised for the error and the problems of using recycled boxes was explained. The shipper apologised for the error. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was marked with UN1950, Aerosols in a black diamond but there were no other dangerous markings or labels. The consignment was also accompanied by a dangerous note applicable for road and sea transport. Letter sent to shipper and freight forwarder. In response, the agent advised the incident occurred because of an error with their procedures. To prevent further incidents occurring they amended their procedures and retrained their staff.</p>
2011-0667	25/08/2011 East Midlands	
2011-0670	25/08/2011 Boston, USA	<p>Undeclared dangerous goods. During security screening, a canister of 1,1 Difluoroethane, UN1030 was found in a passenger's baggage. The item was removed by security and the passenger proceeded to the flight. The passenger was confirmed as a Canadian national. The operator reported the incident to the FAA. No further CAA action required.</p>

2011-0677	26/08/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosol, flammable UN1950 and Flammable liquid n.o.s. UN1993 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to courier, who confirmed that all handling staff received dangerous goods awareness courses and there are several members of staff who are fully qualified in the handling and shipping of dangerous goods. The courier company policy is very clear to all their clients that they do not accept such items as aerosols or any liquids - whether classed as dangerous goods or not for shipment via courier by air. A letter including a pictorial examples have been forwarded to all the courier's clients to remind them of the restriction on moving dangerous goods by air. No further CAA action required.</p>
2011-0681	26/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 18.9L of Petroleum Distillates, UN1268. A label on the outer box stated the contents of the consignment were not restricted but the box was checked which found two cans and a material safety data sheet which stated the contents were Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the FAA advised administrative action was taken. No further CAA action required.</p>
2011-0763	26/08/2011 Halle, Germany	<p>Mispacked dangerous goods leading to damage. During loading, an aluminium box containing Lithium ion batteries, UN3481 was found to be very hot. Further investigation found that a torch packed inside the box had become very hot and had melted. The operator refused onward carriage of the item. The consignment was not marked or labelled as containing dangerous goods because it was not restricted as per Packing Instruction 967. Further to enquires made by the Hong Kong authorities with the freight forwarder, it was established that the shipper was located in mainland China. Despite several attempts to contact the shipper no response has been received. Hong Kong authorities have referred the incident to mainland China. Further information requested from the agent advised that the batteries had not been properly secured against short circuits. They also advised that they believe that the problem is not sufficiently explained by the regulations and that manufacturers state that the equipment itself guarantees sufficient protection against short circuits. No further CAA action possible.</p>
2011-0678	26/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0675	27/08/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 12 ml and 11 x 30ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-0671	27/08/2011 Leeds/Bradford	<p>Undeclared dangerous goods. During security screening, a consignment was consisting of personal effects, was found to contain Fireworks. The fireworks were in consumer packaging and did not have any standard markings. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Due to insufficient information regarding fireworks, they cannot be air freighted. Unable to determine UN number. Letter sent to freight forwarder requesting original shippers name and address. Requested further information from reporter regarding packaging to help determine firework classification. Not much information available due to packaging not being available. Letter sent to shipper informing disposal of fireworks. Request sent to reporter stating disposal required. No further CAA action required.</p>
2011-0674	27/08/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082, Aerosols, non-flammable, UN1950, Aerosols, flammable, UN1950 and Lithium ion batteries contained in equipment and packed in equipment. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the Dutch authorities advised they had sent the shipper an official warning. No further CAA action required.</p>
2011-0685	27/08/2011 Heathrow	<p>Unsecured dangerous goods. The Load Team Leader offloaded a consignment of dangerous goods because they were unsecured. The consignment of Flammable Liquid bore directional arrows on it and the Toxic Substance was beside it and could have been thrown about during the flight. The Captain advised that there could have been turbulence. The items were removed and returned to the cargo shed. The operator conducted an investigation, but could not identify how and when the straps were dislodged. From the photograph taken after the build prior to the unit load device being transported to the aircraft side, the dangerous goods were adequately secured. As the operator could not fully establish how the incident occurred, no further CAA action was possible.</p>
2011-0686	27/08/2011 Heathrow	<p>Undeclared dangerous goods. The Load Team Leader noticed hazardous materials due to be loaded not showing on the NOTOC. Loader contacted cargo, loading of aircraft stopped whilst checks made. NOTOC amended. Operators investigation revealed that although bin had been marked with a dangerous goods tag, shipment had not been registered on the system. Once told of the un-notified dangerous goods details are entered into the system and an amended NOTOC raised. If ever there is any doubt as to the quantity and nature of the dangerous goods the unit is offloaded. No further CAA action required.</p>
2011-0684	27/08/2011 Heathrow	<p>Unsecured dangerous goods. It was noticed that the front of the unit load device was split and the dangerous goods were unrestrained. They were off loaded from the flight and the operator investigated further. The build Team Leader stated that the cargo was secured in both directions and the unit was undamaged when the build was completed. The Team Leader had photos showing the build prior to leaving the warehouse. The Investigating manager was certain that the strapping would not have loosened during normal transit, however, it was proven in previous occurrences that strapping and restraints could loosen during normal transit. All staff were reminded to ensure that strapping was fully secured before freight was removed from the cargo shed. There were occasions when the locking mechanism on the strapping was faulty. All staff were reminded to check the security of the strapping. No further CAA action required.</p>

2011-0679	27/08/2011 Buenos Aires	<p>Unsecured dangerous goods. During unloading three battery powered wheelchairs were found unsecured. Further information was requested from the operator. Upon interviewing the crew, it became apparent that there were 7 manual wheelchairs and one further electric wheelchair in the unit. Additional items were stacked around the wheelchairs to prevent movement during flight. All the wheelchairs had hand brakes deployed and the electric wheelchairs had batteries disconnected. The container was considered to be volumetrically full and secured by the ramp management at time of departure. No photographic evidence was available of the completed build prior to departure or before the start of unloading on arrival. Therefore, it was not possible to determine the integrity of the build quality. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Nitrogen, compressed UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipment originated in Denmark and arrived at Gatwick by road. Referred to the Danish authorities. No further CAA action required.</p>
2011-0676	28/08/2011 Gatwick	
2011-0688	29/08/2011 Heathrow	<p>Unsecured dangerous goods. The unit was rejected at the aircraft side because the load was not restrained fully. On further inspection it was found that the load was badly strapped. No conclusive explanation was identified as to the cause of the incident, as the investigation was not concluded within the operator's timescales, which resulted in supporting photographs being destroyed. As a preventative measure, all staff that were responsible for building units received safety notices, which detailed the requirement for ensuring that all dangerous goods freight was secured in the units and that photographs must be taken to prevent this type of incident. The operator was reminded to complete their investigations within its timescales. No further CAA action required.</p>
2011-0680	29/08/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml Phosphoric acid, UN1805 and 1 x 500ml Potassium hydroxide, UN1813. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. No further CAA action required.</p>
2011-0687	30/08/2011 Heathrow	<p>Unsecured dangerous goods. A consignment of 23 dangerous goods items within a unit load device was rejected at the aircraft side because the load slipped through the net. On further inspection it was found that the load was badly strapped. The operator investigated further, which revealed that the consignment was not sufficiently restrained. The ramp staff who built the unit were interviewed and were warned about the potential risks of not building units correctly. To prevent a re-occurrence, all dangerous goods shipments were loaded in the presence of qualified staff, were lashed down in the unit after loading and supporting planks or wooden pallets were used if the load was double stacked. Also, the dangerous goods qualified staff noted the details of the shipment on the loading sheet and the co-ordinator or supervisor signed off a 'fit to fly' sheet. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml and a 150g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the South African authorities for investigation. No further CAA action required.</p>
2011-0689	31/08/2011 Heathrow	

2011-0708	31/08/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0691	31/08/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain petrol generators, 4 x engine internal combustion flammable, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Approximately 500ml of fuel in each tank. Warning letter sent to shipper. Shipper confirmed items sent to them in error and they were returning to origin, unaware that they contained fuel. Incident has been recorded with shippers Health & Safety management system as a near miss, involving a full investigation into this issue. Staff are fully aware of dangerous and hazardous transportation, audit and review of current procedures underway. No further CAA action required.
2011-0692	01/09/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 75ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. In response to the letter sent to the courier company, the Commercial Director described their systems in place to require the shipper to provide information on any dangerous goods in their consignments. No further action possible.
2011-0704	01/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper investigated and discovered that the incident was due to human error. A reminder was sent to all employees that carbonators should not be transported by air. To avoid a reoccurrence, all overseas dispatches were checked by two staff members to ensure gas cylinders were not included. No further CAA action required.
2011-1167	02/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml, 1 x 100ml, 1 x 50ml, 2 x 30ml and 18 x 1.5ml of Perfumery products, UN1266 and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2011-0702	02/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml, 1 x 50ml, 1 x 12ml 7 x 5ml and 1 x 1.5ml Perfumery products, UN1266 and 1 x 250ml Acetone UN1090 and 1 x 200ml, 4 x 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to the courier company who confirmed that the consignment was "personal effects - excess baggage" and amended its procedures to prevent a re-occurrence. No further CAA action required.
2011-0703	02/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-0707	02/09/2011 Heathrow	Unsecured dangerous goods. On arrival at the aircraft side, it was noted that a consignment of Dry ice, UN1845, was unsecured in the unit load device. The unit was returned to the cargo shed. After investigation it was established that the unit was volumetrically full and movement of the freight was not possible. The only way the contents could have slipped would have been if the unit was dropped. It was not possible to trace the cargo driver as the ALERTS system only holds the data for three days, but there were no reported dropped units on the airside logistics log. No further CAA action possible.
2011-0709	02/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0697	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0701	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator taken appropriate action. No further CAA action required.
2011-0700	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator taken appropriate action. No further CAA action required.
2011-0698	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 113g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0696	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0695	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0699	05/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 50ml and 4 x 29ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0705	05/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml of undeclared Aerosols, flammable, UN1950 and 3 x 100ml, 1 x 50ml and 1 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to freight forwarder and shipper. No further action required.

2011-0710	06/09/2011 Manchester	<p>Undeclared dangerous goods. During security screening of four pallets, each consisting of a large box, it was noticed that the boxes all bore lithium battery handling labels, but the air waybill made no mention of the lithium batteries. When the shipper was asked to explain, they claimed that the labels related to previous contents and that the boxes did not contain any lithium batteries (Lithium ion batteries contained in equipment; UN3481). Upon opening the outer boxes, the handling agent found them to contain inner boxes, all with lithium battery handling labels. When the shipper was contacted by an inspector, the shipper was unaware that there were any requirements that applied to shipping lithium batteries. No further CAA action possible. Mis-labelled. During security screening, a consignment was found to contain Lithium ion batteries, UN3480 with a Class 9 label instead of the Lithium ion battery label. The air waybill stated that the consignment contained Lithium ion batteries, UN3480, Section II of the Packing Instruction 970. An investigation by the agent advised that a package that was marked and labelled as Class 9, Lithium ion batteries, UN3480 was collected from the shipper without any dangerous goods documents. Originally the shipment was recognised as dangerous goods and placed in a dangerous goods location, but the documents were not checked. The export agents were not made aware of the dangerous goods because the consignment had been incorrectly recorded in the system. Normal procedure was applied and the consignment was forwarded to the ground handler as a consolidated consignment. The ground handler did not notice the presence of dangerous goods and the consolidation was trucked to location of the occurrence. Further inspections by the operator, noticed that the consignment contained dangerous goods. A UK Dangerous Goods Advisor was engaged to inspect the consignment to enable the consignment to be prepared in accordance with the dangerous goods regulations. As a result of this incident,</p>
2011-0712	06/09/2011 Heathrow	<p>Unsecured dangerous goods. During loading, it was observed that a consignment containing dangerous goods had been placed in a unit load device but had not been restrained in accordance with the operator's standard procedures. After consultation with the Ramp Manager, this consignment was offloaded. As a result of an investigation and interviews with the counter signatory staff and acting team leader, they were made fully aware of the issues concerning dangerous goods restraints and volumetric fullness of the unit and should another incident arise, it could lead to possible disciplinary action. No further CAA action required.</p>
2011-0715	06/09/2011 Heathrow	<p>NOTOC error. During pre-flight checks it was observed that a shipment of human plasma which contained Dry ice, UN1845 had not been recorded on the NOTOC. The information was extracted from the cargo daily operational log and the NOTOC was updated prior to the flight. Operator investigated. Staff member interviewed, but unable to recall this particular flight. Staff member reminded to check flight at the manifest state, as this is the final check to be completed. No further CAA action.</p>
2011-0722	06/09/2011 Heathrow	
2011-0706	06/09/2011 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to freight forwarder. Telephone call to freight forwarder. The shipper did not declare that the consignment contained aerosols. The managing director of the freight forwarder spoke to the shipper and explained that dangerous goods had to be declared. Had he known, the consignment would have gone by road. Warning letter to shipper. No further action required.</p>

2011-0713	06/09/2011 Fair Isle	Undeclared dangerous goods. During unloading the 3 cylinders were found containing Air, compressed, UN1002. The valves were found to be closed, but on opening the valves, air escaped indicating pressurised contents. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further investigation revealed that these items are prohibited on operator's aircraft in accordance with standard operator's procedures. The cylinders were usually transported by sea, but the shipper was unaware of this. The operator has reiterated to the shipper that cylinders cannot be accepted for carriage on a particular aircraft. Checks have been made of the fire personnel's training and if necessary will undertake further training. All flight crew have been briefed to have a higher degree of vigilance and oversight of the loading process. No further CAA action required.
2011-0718	07/09/2011 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0714	07/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 750ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incidents 2004-364 and 2004-368. Warning letter sent to shipper who confirmed that their procedures have been updated to ensure that when they engage the services of a professional packer/shipper, all the required information will be available to ensure that the consignment will be carried in full compliance to the dangerous goods regulations. No further CAA action required.
2011-0733	07/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, not self-inflating, UN3072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0720	07/09/2011 Denver, USA	Undeclared dangerous goods. During security screening, baggage was found to contain an undeclared Gas powered chain saw. The item was removed and the passenger advised of the consequences of their actions. Passenger nationality Bosnian. FAA informed of the incident. No further CAA action required.
2011-0711	07/09/2011	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 25ml, 1 x 75ml and 2 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, as the shipper declared the Perfumery product as alcohol free. The supporting packaging does not support this fact. Deferred to the Swiss Authority. No further CAA action required.
2011-0723	08/09/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0804	08/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life saving appliances, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipment flew into East Midlands airport and was sent to Heathrow by road for onward travel to Entebbe, Uganda. Referred to FAA. No further CAA action required.</p>
2011-0717	08/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian Authority who confirmed that the freight forwarder had been sent a warning notice to advise them about this incident and that more stringent inspections must be made when accepting packages from this shipper. No further CAA action required.</p>
2011-0716	08/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml, 1 x 75ml and 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incident 2009-1128. Referred to the Italian Authority. Italian investigation complete. No further CAA action required.</p>
2011-0719	08/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 2Kg undeclared Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they have amended their procedures to prevent further incidents occurring including advising their customers they are unable to send any dangerous goods by air. No further CAA action required.</p>
2011-0721	08/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0734	08/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who carried out an investigation and discovered that due to human error the product was not flagged correctly as dangerous goods on their system. This was rectified and their dangerous goods processes were reviewed and amended to prevent a re-occurrence. The shipper's policy was to restrict dangerous goods items to overseas mail order customers and further checks were implemented to minimise the risk of another breach. No further CAA action possible.</p>
2011-0728	09/09/2011 Heathrow	<p>Unsecured dangerous goods. During offloading at Heathrow it was noted that the consignment inside the unit had shifted, the dangerous goods freight was on its side and the freight had not be secured. Operator investigated. Outstation responsible for shipping unit interviewed relevant staff member. Staff fully trained in ULD build, and strapping has been used. To prevent reoccurrence the agent has been advised to use additional strapping and support spreaders in future. Station performance to be monitored. No further CAA action required</p>

2011-0725	09/09/2011 Heathrow	<p>Passenger error. Unprotected dangerous goods. During security screening, a passenger's hand baggage was opened and a large plume of smoke escaped. The bag was doused with a powder fire extinguisher, and the emergency services were called. On further inspection, it was discovered that the hand baggage contained a Lithium ion battery, UN3481, packed inside the charger and which was not protected against short circuit. The passenger's name and address was supplied by the operator. No further CAA action.</p>
2011-0797	09/09/2011 Boston, USA	<p>During security screening, at Boston airport a passengers bag was found to contain fuel additives, Petroleum distillates n.o.s UN1268. The items were removed from the baggage and passenger and bag continued onward journey. Appropriate action taken by operator. FAA informed.</p> <p>Passenger a GB national. No further CAA action possible</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who advised that the due to an administration error, the wrong destination label and consignment was created. The consignment was supposed to be destined to a UK Mainland address via road transport. Future air or sea freight will be passed to their specialist freight forwarder, who will ensure that the correct documentation is created and ensure that the correct packaging and labelling is used. Warehouse staff have undergone training to ensure that they comply with the applicable road regulations and company procedures have been amended to prevent re-occurrence. Letter sent to Freight forwarder requesting why goods were offered for air transport when UN number clearly visible on box. Freight forwarders confirmed that they subcontract all road transport operations through another agency. Due to recent staff turnover, there was a breakdown in procedures. This has now been resolved with further training to the new staff. No further CAA action required.</p>
2011-0729	09/09/2011 Birmingham	<p>Mis-handling mobility aid. During loading, a staff member sustained an injury to his right shoulder, whilst lifting a wheelchair from ground level to container height (approximately 512mm), the weight of a wheelchair was in excess of 90Kg. A heavy label indicating the weight was not attached to the wheelchair. The First Officer was present and accepted the wheelchair for travel after he observed the battery was disconnected, but the terminals were exposed. The wheelchair was made safe prior to departure by the loading team and the flight crew also carried out an inspection. The operator in conjunction with the Civil Aviation Authority reviewed their processes to ensure that the best practice was implemented for the safe carriage of wheelchairs. No further CAA action required.</p>
2011-0726	10/09/2011 Heathrow	<p>Leakage of dangerous goods permitted in passenger baggage. When unloading a unit load device two baggage operatives became dizzy and complained of sore throats. Investigations found a plastic bottle of nail varnish remover, Acetone, UN1090 leaking in a passenger's suitcase. The personnel suffered no long term ill effects and had no time off work. No further CAA action necessary.</p>
2011-0727	10/09/2011 Heathrow	<p>Passenger error. During routine security screening, passenger baggage was found to contain more than the limit of Aerosols, non-flammable, UN1950. The excess amount was removed and the passenger advised of their actions. Operator took appropriate action. No further CAA action required.</p>
2011-0731	10/09/2011 Bermuda	

2011-0777	11/09/2011 Heathrow	Documentation Error. AWB 125-6778410 was manifested as being in an ULD but on arrival, could not be found. It appears that the wrong AWB number was entered into the system and shipped. Operator investigated further. The warehouse staff reported the AWBs were loaded on a total of 2 PAG, the load distribution for the 2 PAGs were the opposite way around to what the warehouse staff advised. This caused the AWB to be shipped in error. When the AWB arrived at RUH it was reported as arriving un-manifested. From the information provided, it was ascertained that this incident was due to staff error. The warehouse staff reported the AWB in question to being loaded on the incorrect unit. To prevent re-occurrence the outstation will amend the built list for dangerous goods units to have a second check signature. The staff member involved was currently on long term sick and not available for questioning, but will be interviewed upon return and necessary action will be taken. No further CAA action required.
2011-0736	12/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. No further CAA action required.
2011-0730	12/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 200ml, 5 x 125ml, 4 x 90ml and 5 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0735	12/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 2kg Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0157 and 2011-0662. Letter sent to shipper under 2011-0662. The shipper investigated the incident and identified a weakness in its 'parcel room' at their main production site, which was that the procedures for correctly identifying the consignment were not followed. As a result, the shipper implemented a number of changes; a notification has been sent to all managers at the shipper's sites regarding shipping awareness; dangerous goods consignments will only be processed at one site only and additional awareness posters have been posted in Logistics areas. No further CAA action required.
2011-0724	12/09/2011 East Midlands	Undeclared dangerous goods. During x-ray screening, a fibreboard was found to contain 6 x 270ml cans of undeclared Aerosols, flammable, UN1950. The cans were marked with a 'Flammable Gas UN1950' consumer label. The box was not marked or labelled as dangerous goods and no shipper's declaration accompanied the consignment. Letter sent to shipper who responded and advised that the goods were sent in error, which resulted in the consignment being sent in non-compliance of the regulations. The shipper has amended their procedures to prevent further incidents occurring. No further CAA action required.
2011-0744	13/09/2011 Edinburgh	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0740	13/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200 bar compressed gas n.o.s. (Nitrogen/oxygen), UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper/freight forwarder. Previous incidents 2003-414, 2004-228 and 2011-0064. The shipper has raised a non-conformance and all warehouse personnel will be going through a refresher dangerous awareness programme to prevent any further incidents. The freight forwarder has admitted their oversight on this particular incident and their staff should have been more vigilant to the commodity listed in the shippers invoice. The relevant staff member has received a refresher dangerous goods course in the interim and will completed their refresher dangerous goods by air course in March 2012. No further CAA action possible.</p>
2011-0739	13/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml and 9 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p> <p>NOTOC error. It was noticed during offloading that a consignment had a corrosive sticker displayed. The crew were not aware of any dangerous goods and there was no mention on the NOTOC. Referred to the Guernsey authority. Further to the operator's investigation it was established that the operator's engineers presented the Handling Agent with two consignments of dangerous goods to be returned to the United Kingdom. As these consignments contained different classes of dangerous goods, it was decided to despatch these consignments on two different flights. Unfortunately the Handling Agents inadvertently manifested the consignment as courier and not as aircraft spares including dangerous goods. The Handling Agent failed to keep copies of the shippers dangerous goods declaration and the dangerous goods check sheet in their export flight file. The NOTOC was not faxed to the to the various other points as per the operator's procedures and the NOTOC was not attached to the outside of the flight documents bag. The reason for this failure was due to the inexperience of a team member, who was subsequently provided with the appropriate training. All staff have been briefed on the need to keep copies of all paperwork on file. No further CAA action required.</p>
2011-0832	13/09/2011 Birmingham	
2011-0748	14/09/2011 Heathrow	<p>Unsecured dangerous goods. During aircraft loading, a consignment was found to contain Dry ice, UN1845. The consignment was not secured in the unit. Operator investigated further. Staff member interviewed and stated they were aware of needing to restrain dangerous goods, but, could not remember this particular shipment. Staff agreed would be more vigilant in the future. Performance to be monitored. No further CAA action.</p>
2011-0742	14/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of undeclared Perfumery products, UN1266 and 2 x 150ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required</p>
2011-0753	14/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Training has been given to all warehouse staff and the company procedures have been amended to prevent a re-occurrence. No further CAA action required.</p>

2011-0741	14/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 369g of Aerosols, flammable, UN1950. An inner box was partially marked with 'Aerosols' but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0738	14/09/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 240ml and 4 x 180ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0743	14/09/2011 Barcelona, Spain	Undeclared dangerous goods. During unloading of the unit load device, it was noticed that the drum containing dangerous goods was not secured inside and the pallet was actually on top of the drum. The operator investigated and the staff member responsible for the build and the team leader accepting the build quality were interviewed. After showing the post arrival photos, staff agreed that the unit was of poor build quality. To prevent reoccurrence, the incident was discussed with the team leader and advised that in a similar circumstance to lash the base of the barrel with rope to the wooden stillage pallet, place pallet in unit and secure both the pallet and freight using the fixings in the unit. Operator has requested teams to use more rope instead of straps for extra security. A trial of new rope dispensers is under way to facilitate ease of use. No further CAA action required.
2011-0745	15/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 170g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0799	15/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Battery fluid, acid, UN2796. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods consignment. An investigation by the Belgian authorities advised they had conducted an audit of the shipper. No further CAA Action required.
2011-0746	15/09/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of undeclared Aerosols, flammable, UN1950 and 2 x 50 Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and freight forwarder (previous incident 2011-0109). No further CAA action required.
2011-0755	16/09/2011 Heathrow	Unsecured dangerous goods. Upon arrival at Heathrow, a unit containing dangerous goods was found unsecured. As a result of the investigation, it was identified that the skid on the bottom was restrained with straps, leaving the smaller pieces of dangerous goods unsecured. The member of staff who built the unit did not follow the operator's standard build. They have now been removed from their current position for further training to prevent re-occurrence. All the ground handling staff were informed that all dangerous goods freight must be properly restrained to avoid any movement during flight. Ground handling staff have been requested to take pictures of every unit build with dangerous goods in it, showing how it was built and emailed to the operator the day before the flight for monitoring and taking remedial action if needed. The operator will monitor this station. No further CAA action required.

2011-0747	16/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0749	16/09/2011 Heathrow	<p>NOTOC error. The NOTOC for the inbound flight was properly filled out and a notation was made on the ULD tag. Due to the 9 field not being completed the NOTOC for the outbound service was not completed correctly as the Dry ice, UN1845 was not identified. This was noticed before the flight departed. An amended NOTOC was issued prior to the departure of the flight. As a result of investigation, it was identified that a checklist was not completed by staff when the freight was checked in to the warehouse and the 9 field in the booking was not noted by the staff at the booking stage. As a result of this incident, a read and sign has been completed by all staff at the departure station to confirm only dangerous goods qualified staff are to accept any dry ice shipments. No further CAA action required.</p>
2011-0806	16/09/2011 East Midlands	<p>Undeclared dangerous goods. During freight checks, a consignment was found to smell of fuel. Further investigation revealed the consignment contained a generator, which was full of fuel. Referred to the Ghana authorities for investigation. No further CAA action required.</p>
2011-0782	16/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0807	16/09/2011 East Midlands	<p>Undeclared dangerous goods. During freight checks, a consignment was found to smell of fuel. Further investigation revealed the consignment contained a generator, which was full of fuel. Referred to the Ghana authorities for investigation. No further CAA action required.</p>
2011-0757	17/09/2011 Philadelphia, USA	<p>Undeclared dangerous goods. During check in, a passengers baggage was found to contain a 500ml bottle of Silver nitrate, UN1493. The bottle was removed and the baggage flew. An investigation by the operator advised the passenger was a US National. The FAA were informed. Appropriate operator action taken. No further CAA action required.</p>
2011-0783	17/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 811g tins of Environmentally hazardous substance, liquid, UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-0754	18/09/2011 Heathrow	<p>Unsecured dangerous goods. During routine loading checks at the aircraft side, a unit load device was found containing unsecured dangerous goods. The unit load device was returned to the loading shed. All staff involved in the build and movement of the unit were interviewed. However, it was not possible to establish why the dangerous goods were not secured. The build teams stated that the cargo left the shed fully secured and in an un-damaged unit. The cargo driver stated that if the unit was damaged during the drive to the aircraft, it would have been off-loaded and returned straight to cargo. It was not possible to determine if the movement of the unsecured freight caused the damage to the unit or if the unit's damage caused the freight to become unsecure. All drivers were aware that damaged units had to be returned to the cargo shed as per the procedures and all the warehouse build staff were made aware that dangerous goods must be secured. Due to a lack of evidence, no further CAA action possible.</p>
2011-0769	Washington, Dulles, 19/09/2011 USA	<p>Undeclared dangerous goods. 3 x Oven cleaner, Aerosols, UN1950, removed from passenger baggage. Further information requested from operator. Passenger Indian national. Appropriate action taken by operator. FAA informed. No further CAA action required</p>
2011-0752	19/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 269 and 1 x 226g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0751	19/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 290g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0750	19/09/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator taken appropriate action. No further CAA action required.</p>
2011-0759	19/09/2011 Heathrow	<p>Unsecured dangerous goods. The load in the unit had shifted and although strapped, the strapping was unable to support the load built on top of the drums. Returned. No damage to boxes of dangerous goods. Photos of shifted load taken by ramp manager. Operator investigated further. From evidence provided, you can see freight was restrained in both directions. Although the build could have been stronger, the scale of disruption would suggest that the unit has suffered a severe trauma. It has not been possible to locate the driver, however, no incidents or accidents have been reported. Unable to determine how unit became dishevelled. Operator has issued instructions to operations managers, with camera phones and software to ensure rapid response of dangerous goods incidents. Unable to determine if unit had been dropped, therefore no further CAA action possible.</p>

2011-0779	19/09/2011 Heathrow	<p>Incorrect of dangerous goods. During off loading it was noted that the shipment contained 12 x 35kgs Nitrogen, refrigerated liquid, UN1977. The shipment was due for onward transportation, but was stopped at Heathrow due to the quantities. The operator's investigation with the station manager at origin revealed that the root cause of the incident was due to the person who checked the DG material did not identify that the consignment contained Cryogenic Liquid, the limit of which is 50kg and was specified in the operator's operations aircraft manual. The person only identified the consignment of non-flammable gas. Copies of the manuals were available on the operator's intranet site, but not as hard copies. The person was also a new starter. The error was also not picked up by the central loading team in the UK, who had access to the operator's loading aircraft manuals, but only noted the IMP code and not the UN number. The supervisor at origin will double check the work of newly trained staff and keep pages of the maximum allowed quantities of dangerous goods types per aircraft at origin and checks will be carried out on changes to the manuals. No further CAA action taken.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 450ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0744. No further CAA action required.</p>
2011-0765	19/09/2011 Edinburgh	
2011-0788	19/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain self-inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Previous incident 2006-518. Shipper stated they were unaware that carrier would be using air freight for a domestic delivery. Shipper is aware of the paperwork required for air transport and as such will ensure that consignments for domestic delivery are only carried by forwarders who drive, as it is not time or cost effective to full out the appropriate paperwork for air travel. See 2011-0787. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x vests, life-saving appliances, self-inflating UN2990 and 4 x Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Previous incident 2006-518. Shipper stated they were unaware that carrier would be using air freight for a domestic delivery. Shipper is aware of the paperwork required for air transport and as such will ensure that consignments for domestic delivery are only carried by forwarders who drive, as it is not time or cost effective to full out the appropriate paperwork for air travel. No further CAA action required.</p>
2011-0787	19/09/2011 East Midlands	
2011-0756	19/09/2011 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, UN1950. The consignment was marked or labelled as containing dangerous good however, was not accompanied by a dangerous goods transport document. The label clearly stated 'Forbidden for airfreight'. Refer to previous incidents, 2011-0729 and 2011-0794. The freight forwarder confirmed that they subcontracted all road transport operations through another agency. Due to recent staff turnover, there was a breakdown in procedures and was resolved with further training of new staff. No further CAA action required.</p> <p>Undeclared dangerous goods. During routine security checks, passenger's luggage was found to contain 3 x 340g and 1 x 42g of undeclared industrial Aerosols, flammable, UN1950. Passenger Nigerian National. The operator confiscated the aerosols and the passenger advised the dangerous goods had been removed from their luggage. FAA were informed of this incident. No further CAA action required.</p>
2011-0762	Washington, Dulles, 20/09/2011 USA	

2011-0760	20/09/2011 Newcastle	Undeclared dangerous goods. During security screening, a consignment was found to contain Charcoal. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Report sent to LGC for classification. After consultation, unable to determine type of charcoal without extensive tests. No further CAA action possible.
2011-0764	20/09/2011 Glasgow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.
2011-0761	20/09/2011 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 240 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment released as per inspector's request. Letter sent to shipper who advised that their staff failed to follow the company's procedures for the transport of dangerous goods when communicating with the shipping contractor. Staff have been retained and internal procedures amended to prevent re-occurrence. No further CAA action required.
2011-0770	20/09/2011 Baltimore, USA	Undeclared dangerous goods. Removed from passenger baggage 2 x All purpose cleaner and 2 x Comet bleach UN1760. Passenger a US National. Appropriate operator action taken. FAA informed. No further CAA action required.
2011-0767	21/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml, 9 x 100ml, 1 x 75ml, 1 x 50ml and 8 x 7ml of undeclared Perfumery products, UN1266 and 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Freight forwarder involved, with four previous incidents this year. Shipper phoned and AR agreed to release consignment. Visited freight forwarder and was satisfied the company provided appropriate information on dangerous goods and had processes in place to prevent consignments of undeclared dangerous goods. The website contained the 'Have you Declared It' poster and it was suggested that they could use pictures of everyday items. The shipper had also signed a declaration to say the consignment did not contain dangerous goods. The shipper denied the personal effects contained dangerous goods in the telephone call to the company when making the booking. Letter also received from the freight forwarder about their procedures. No further CAA action required.
2011-0781	21/09/2011 Heathrow	Unsecured dangerous goods. During loading, the ramp supervisor noticed that the ULD contained unsecured dangerous goods, Flammable Liquid, toxic, UN1992, and the orientation labels had not been attached. Operator investigated further. Interviewed staff responsible for build and they confirmed that dangerous goods container was a 'snug' fit between battens and a large box, which was strapped and should not have moved. No reports of accidents or incidents when cargo taken to aircraft, no further information available, therefore no further CAA action possible.

2011-0766	21/09/2011 Glasgow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Shipper stated as interim measure, no dangerous goods consignments would be sent without prior agreement from the Safety Health Environment and Quality department, and would be sent via a competent third party company. In the longer term, new post holders with relevant experience will be employed and the position of Supply Chain Manager created to ensure overall responsibility of shipping and dangerous goods awareness. Dangerous goods training and awareness training for all relevant personnel. Improvement of logistics procedures and processes to convey more information and instruction on compliance of dangerous goods. Audit carried out by consultant and updates implemented due to findings. No further CAA action required.</p>
2011-0771	21/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A material safety data sheet enclosed with the consignment confirmed it was dangerous goods. Letter sent to shipper. No further CAA action required.</p>
2011-0776	21/09/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 94g Corrosive liquid, UN1760 and 3 x 811g Environmentally hazardous substances, UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to the 'shipper' as indicated on the incident form, who advised that they were the freight forwarder and provided the name of the shipper. Further letter sent to the shipper, who responded and advised that the incident occurred because of an internal oversight. The shipper used a specialist packer/shipper to send future consignments containing dangerous goods. No further CAA action required.</p>
2011-0780	21/09/2011 Baltimore, USA	<p>Undeclared dangerous goods. During security screening, a passenger bag was found to contain Aerosol, UN1950. Passenger was a US National. The item was removed from his baggage, and passenger and bag continued to destination. Appropriate action taken by operator, FAA informed. No further CAA action required.</p>
2011-0772	22/09/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml, 2 x 200ml and 6 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0773	22/09/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the French authorities advised the shipper had put in place corrective actions and confirmed their training was up to date. No further CAA action required.</p>
2011-0774	22/09/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the French authorities advised the shipper had put in place corrective actions and confirmed their training was up to date. No further CAA action required.</p>

2011-0775	22/09/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml and 2 x 50ml of Perfumery products, UN1266, and a 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2011-0778	22/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium batteries, UN3091 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the Dutch authorities advised the shipper was visited and they received a written warning. The shipper advised they would look into the matter to prevent further incidents occurring. No further CAA action required.
2011-0786	22/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 2Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0789	22/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 2Kg Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0792	22/09/2011 Birmingham	Unsecured dangerous goods. Post flight, on opening the unit load device, the dangerous goods contained inside were found to be unsecure. Operator is currently investigating. Tried to referred to the Swedish authorities without success. As a result of the operator's investigation, it was established that human error was the cause of this incident. The group leader failed to perform the final inspection of the unit load device, which is standard operator procedure. The group leader has received a warning memo. No further CAA action possible.
2011-0784	22/09/2011 Baltimore, USA	Undeclared dangerous goods. During security screening, at Baltimore airport a passengers checked baggage was found to contain shock absorbers, articles pressurized, UN3164. The items were removed from the baggage and passenger arranged for collection. Appropriate action taken by operator. FAA informed. No further CAA action required.
2011-0785	22/09/2011 Baltimore, USA	Passenger error. During security screening, a passengers checked baggage was found to contain bleach, (Corrosive liquid, n.o.s., UN1760). The item was removed from the baggage. The passenger was informed of the potential implications. Referred to the USA authorities (FAA). Appropriate action taken by operator. No further CAA action necessary.
2011-0796	23/09/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 300ml of undeclared Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0793	23/09/2011 Heathrow	Unsecured dangerous goods. During loading of cargo, Load team leader checked dangerous goods to discover that it was unsecured. Consignment was found to contain Dry Ice, UN1845. Consignment was offloaded. Operator investigated further. This was a shipper built unit from Baltimore. Shipper has been contacted and advised of the correct loading requirements. There were three handling agents involved in the hand-over of this unit. One completed the dry ice checklist, one completed the fit-to-fly and the third took the picture. Agent responsible for accepting the shipment was aware that information must be entered into the system, which he failed to do on this occasion. Station and individual's performance to be monitored. No further CAA action.
2011-0790	23/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required. Undeclared dangerous goods. On arrival at the aircraft the flight crew were met by an engineer who had requested 2 x 5 litre cans of structural void filling compound be flown on the flight deck. The compound was for an aircraft repair that was on the ground at the destination airport. These cans were classed by engineering as un-manifested spares, however both tins had hazardous material symbols on them indicating that the contents were an irritant and environmentally hazardous. After contacting load control, it was agreed to load the 2 cans in the hold and that these items would pose no safety issue. Subsequent to the flight it was established that one of the cans was in fact dangerous goods, Environmentally hazardous substance, solid, n.o.s., (4.4 isopropylidenediphenol epichlorohydrin polymer), UN3077. From the operators investigation it was established that in 2007 there was a revision to the material safety data sheet which deemed this product as Environmentally hazardous substance. Unfortunately this information was not updated on the engineering tracking system, thus resulting in this oversight. The system has now been updated and a review of all material safety data sheets has been undertaken to ensure that the latest information is available to prevent a re-occurrence. No further CAA action required.
2011-0980	24/09/2011 Heathrow	
2011-1055	25/09/2011 Stansted	NOTOC error. NOTOC showed dangerous goods (UN3090/Class 9) in a ULD positioned for the main deck. Loadmaster pre-flight inspection found the shipment in another ULD positioned P31 lower deck. Appropriate action taken by operator. No further CAA action required.
2011-0863	25/09/2011 Boston, USA	Undeclared dangerous goods. During security screening, a passenger bag was found to contain a soldering iron, Heat producing articles. Operator investigated further. Passenger a GB National. No contact details on operator file. Therefore no further CAA action possible.
2011-0803	26/09/2011 Philadelphia, USA	During security screening at Philadelphia airport, a passenger's bag was found to contain 2 x chainsaws, Dangerous goods in machinery, UN3363. The items were removed from the baggage and the passenger and their bag continued onward journey. Operator investigated further to discover they were petrol chainsaws. FAA informed. Passenger was a US national. No further CAA action required.
2011-0791	26/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 125ml, a 75ml and a 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0795	26/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 1L of Alcohols n.o.s., UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-0794	26/09/2011 Birmingham	Undeclared dangerous goods. During security screening, a courier bag was found to contain 10 x 250ml plastic bottles of undeclared Isopropanol, UN1219. The courier bag was not marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. All of the plastic bottles of Isopropanol were packed in brown packages, clearly identifying the dangerous goods with the appropriate UN number displayed. The freight forwarders confirmed that they subcontracted all road transport operations through another agency and because of a turnover of staff in the audit function, there was a breakdown in procedures. This was resolved with staff training. No further CAA action required.
2011-0798	27/09/2011 Heathrow	Unsecured dangerous goods. During unloading of cargo, Loader reported 6 x boxes of Dry ice, UN1845 unsecured. Operator investigated further. No photos available. Occurrence investigated by outstation. Staff member responsible for load was interviewed and adamant that consignment had been loaded correctly. DGR check sheet and fit to fly paperwork were all in order. Due to staff member being so certain that unit was built in the correct way, supposition was that the aircraft hit severe turbulence en route. Out-station was issued a read and sign letter to all operations staff to ensure they comply with the rules and regulations when loading dangerous goods. South African authorities have been informed. Due to being unable to determine integrity of build prior to flight, no further CAA action possible.
2011-0801	27/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 750ml, 6 x 500ml, 3 x 120ml, Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incidents 2004-364 , 2004-368 and 2011-0714. Warning letter sent to shipper under 2011-0714. No further CAA action required.
2011-0800	27/09/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0802	28/09/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0805	28/09/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0215. Letter sent to shipper, who responded and advised that the member of staff that sent the consignment was a trainee and was not aware of the regulations. The have now amended their procedures to ensure that trainee staff will be supervised by a senior member of staff and that all staff are trained on the requirements to send dangerous goods by air. No further CAA action required.
2011-0808	29/09/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 10ml, 1 x 250ml Perfumery products, UN1266 and Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Due to no UK address available, no further CAA action possible.

2011-0810	29/09/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 10 x Aerosols, UN1950, perfumery products, UN1266 and 2 x batteries. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. This is part of a consolidated shipment with DGOR 2011-0809. Letter sent to shipper. No further CAA action required.
2011-0809	29/09/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x Aerosols, UN1950 and 3 x Hair Dyes, containing Hydrogen Peroxide. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. This was a consolidated consignment with 2011-0810. Requested shipper's details from freight forwarder. Letter sent to shipper. No further CAA action.
2011-0831	30/09/2011 Los Angeles, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium polymer batteries, UN3480. The consignment was marked "Package contains lithium polymer battery. Prohibit transport on passenger aircraft. Transport on cargo aircraft and ground vehicle only". This is the second attempt to send this consignment. Original attempt 18/09/2011. Package did not travel. Operator informed FAA. FAA reported incident to the USPO Hazardous team. No further CAA action possible.
2011-0819	30/09/2011 Honington	Undeclared dangerous goods. During security screening, a consignment marked as personal effects, was found to contain 1 x 150ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required
2011-0816	30/09/2011 Heathrow	Unsecured dangerous goods. During loading of cargo, Loader reported dangerous goods not restrained or tied down. Shipment off-loaded and returned to cargo shed. Operator investigated further. The dangerous goods had been strapped, but not lashed together. The staff responsible for this build and counter sign of the build card have been taken through the incident to prevent reoccurrence. Rope dispensers are now in operation in the area and ready for use with similar loads. All staff in the area have sat and passed the spreader and lashing training course. No further CAA action required.
2011-0825	30/09/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Gas cartridges, UN2037 and life-saving appliances UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who conducted a full investigation. The shipper confirmed that the relevant staff was trained and this was just an oversight. Staff received further refresher training and a check system was introduced to ensure shipments were verified prior to release. A formal process document will be developed for use as an aide memoire and the internal audit team would conduct monthly spot checks on the shipping department. No further CAA action required.

2011-0813	01/10/2011 Luton	Mishandled and leaking dangerous goods. A consignment of 1 x 6L of Paint and 1 x 1L of Paint Related Material UN1263 was mistakenly loaded onto an aircraft. Upon arrival during security screening, one of the containers of paint was found leaking onto the filler and inside the fibreboard box. The acceptance checklist did not note any damage or leakage from the package. The outer box bore orientation labels. A report advised that the operator carried out an internal investigation stating why the consignment was mishandled. The root cause was because the team leader miscounted the pieces of cargo being loaded onto the wrong aircraft and did not check the destination of the freight. As a result, the paint could not be found on the correct flight, even though there was a NOTOC and the dispatcher for the wrong flight was not aware the paint was loaded in error. The difficulty of counting palletized and shrink wrapped cargo was noted, as pallets were not allowed to be broken down. The team leader was interviewed and disciplined in line with the operator's procedures. Team leaders were put on a Roles and Responsibilities course. An instruction was issued to staff highlighting the checks required whilst loading the aircraft. A visit was made to shipper but they could not provide a plausible
2011-0817	02/10/2011 Boston, USA	Passenger error. During security screening, at Boston airport a passenger's bag was found to contain 2 x Aerosols, non-flammable, UN1950. These aerosols were removed by Security. The passenger was an Algerian national. No further CAA action required.
2011-0862	03/10/2011 Heathrow	Unsecured dangerous goods. During unloading, a consignment containing Environmentally hazardous substances, UN3077 was found to be unsecured on arrival. Operator is investigated further. The chief loader believed that the consignment was safe due to unit being circa 70% volumetrically full. He genuinely believed that the way it was loaded was safe. Staff reminded via read and sign bulletin that all dangerous goods need to be tied down. No further CAA action possible.
2011-0811	03/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L and 2 x 400ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Incidents 2011-0481 and 2011-0531 concerning the same shipper. Referred to French and Italian authorities. No further CAA action required.
2011-0812	03/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 454ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.
2011-0820	03/10/2011 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain Compressed gas, UN1956 and Petroleum crude, UN1267. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Handling agent has also informed operator of their findings. Letter sent to shipper and to Director of Civil Aviation, Ghana. Full investigation conducted. No further CAA action required.

2011-0826	03/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x breathing apparatus, Compressed gas UN1956, with the gauge showing 220 Bar. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Freight forwarder confirmed that they do not operate a road routing from Edinburgh to Glasgow therefore all freight is routed through the hub facility at East Midlands. Dangerous goods are picked up when screened at Edinburgh, however, due to the enthusiasm of an employee, although the consignment was placed to one side for further investigation, staff member assumed it had fallen off the process line, and the consignment was shipped to East Midlands airport and reported to the DGO. Edinburgh has now installed a restricted area next to the x-ray machine. Requested confirmation from freight forwarder as to no road routing from Inverness to Glasgow. Operator confirmed no road routing from Inverness to Glasgow, would be routed to Edinburgh and then flown to East Midlands airport and routed to Glasgow. Letter sent to shipper. No further CAA action.
2011-0814	03/10/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0123. Letter sent to shipper who responded and advised that they were unaware that the consignment would travel by air. They raised a report to their externally accredited Quality Management System with urgent actions to update their knowledge of the requirements to prevent further incidents occurring. No further CAA action required.
2011-0821	04/10/2011 Isle Of Man	Undeclared dangerous goods. During security screening, a consignment was found to contain Diesel fuel, UN1202. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Due to the leak, it was not possible to ascertain the amount of diesel fuel. Obtained the shipper's details from the courier company who delivered the consignment to the airline following a visit by DGO. Warning letter and chase letter sent to shipper. In response, the shipper considered this consignment to be a 'national' delivery and expected their goods to go by road and sea and had negotiated rates with their courier company accordingly. The shipper will raise the incident with their courier company to prevent a re-occurrence. No further CAA action possible.
2011-0822	04/10/2011 Honington	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml Aerosol, UN1950 and 1 x 100ml Paint related products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent. No further CAA action required.
2011-0818	04/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml, 1 x 100ml and undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the Operator. No further CAA action required.
2011-0823	04/10/2011 Heathrow	Loading and securing error. Whilst carrying out an inspection, a CAA Dangerous Goods Inspector noticed that an inbound pallet with a number of drums containing Environmentally hazardous substance, n.o.s., UN3077 (Simvastatin) were damaged. A spreader board was also found hanging from a handle of one of the drums. The damaged goods were built into another ULD and forwarded on, whilst still in a damaged condition. Operator issued a safety alert to remind staff of the need to check for damage prior to loading. No further CAA action necessary.

2011-0827	04/10/2011 Gatwick	Undeclared dangerous goods. During security screening, a passenger bag was found to contain lighter fuel, Petroleum distillates UN1268. The item was removed by the passenger at aircraft side. The lighter was also removed from the passenger at aircraft side, before proceeding on flight. Passenger is a Italian national. No further CAA action required.
2011-0824	04/10/2011 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0828	05/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who advised that the consignment was offered for road transport to the courier, who drove the consignment to one depot and then flew it to the destination. The shipper amended its procedures and all future consignments were transported using their own transport facilities abiding by the dangerous goods regulations. No further CAA action required.
2011-0838	06/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 250ml Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2011-0842	06/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml Acetone UN1090 and 1 x 300ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0829	06/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Printing ink, UN1210. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper.
2011-0834	07/10/2011 Paris CDG, France	Unsecured dangerous goods. Whilst unloading cargo from the aircraft, a consignment in a unit load device was found unrestrained. The Dry ice, UN1845 which was underneath a fibreboard box containing Infectious substances, affecting humans, was not strapped in accordance with the operator's procedures and was on its side. The operator investigated further. No photographs were taken on arrival by ramp staff, and the shipment was broken for dispatch before the cargo shed was informed of a problem. No apparent damage was noticed. The staff involved with the build of the unit were experienced cargo builders and because of no photographic evidence were unable to ascertain the route cause of the incident. The cargo section's performance was monitored and build quality discussed regularly at daily team meetings. No further CAA action possible.
2011-0833	07/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 6 x 100ml, 7 x 75ml, 4 x 50ml and 2 x 12ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. The freight forwarder responded and supplied a signed affidavit by the shipper confirming that no dangerous goods were contained with the personal effects. No further CAA action is required.

2011-0835	07/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0837	07/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x Flammable liquid n.o.s , UN1993 in glass bottles. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to previous incident 2011-0767 for a full response from the freight forwarder. Unable to identify the original shipper. No further CAA action possible.
2011-0851	07/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0830. Appropriate action taken by operator. No further CAA action required.
2011-0830	07/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0840	07/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 468 x 100ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Incident referred to Spanish authority for investigation. No further CAA action required.
2011-0843	07/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 30ml and 4 x 100ml of undeclared Flammable liquid, n.o.s., UN1993 and 2 x 100ml of undeclared Corrosive liquid, n.o.s., UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who confirmed that they have amended their procedures. Two members of staff have been booked on the IATA dangerous goods by air course. No further CAA action required.
2011-0839	07/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment consisting of 4 fibreboard boxes, each contained 1 cylinder of 2 litres of Air compressed, UN1002. The consignment was marked and labelled as containing dangerous goods, but the consignment was cling wrapped obscuring the labels. The consignment was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. Shipper stated that label should have been attached to consignment stating. These air cylinders have been vented to atmosphere and are empty, and signed by works manager. Procedure has been implemented to ensure that this is carried out in the future to avoid re-occurrence. No further CAA action required.
2011-0854	Washington, Dulles, 08/10/2011 USA	Undeclared dangerous goods. During security screening, a passengers baggage was found to contain Raid Ant Spray, Aerosol, UN1950, Raid Max Bug Barrier, Environmentally Hazardous Substances, liquid, UN3082. Items removed from passenger by security personnel. Operator taken appropriate action. Passenger US National. FAA informed. No further CAA action required.

2011-0836	08/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 5ml Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper and freight forwarder have implemented preventative measures following previous incidents and investigation. Letter sent to shipper. No further CAA action.
2011-0848	08/10/2011 Boston, USA	Passenger error. During security screening, a passenger's bag was found to contain 1 x Butane, UN1011, a box of matches and a lighter. The items were removed from the passenger by security. No further CAA action possible.
2011-0852	09/10/2011 Heathrow	Documentation error. During the cargo representatives' inspection, they discovered a unit load device which contained Dry ice, UN1845. On checking the NOTOC it was established that the Dry ice had not been recorded on the NOTOC. The NOTOC was subsequently updated prior to the departure of the flight. Operator investigated. Due to the nature of the handling agent's business procedures, freight can be accepted 60 mins prior to departure, when paperwork has been started, and in some cases completed before this time frame. All details were entered into operator's system as soon as they were known, however on this occasion it was after ground handlers had issued the NOTOC. In conclusion, no dangerous goods regulations were broken, due to the loaders and cargo representatives vigilance, and correct information passed to the captain prior to departure. This incident arose due to the ground handler's system procedures. Ground handlers have been reminded of the importance of passing information on as soon as received so that the NOTOC can be amended before final issue. No further CAA action required.
2011-0849	10/10/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0845	10/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.
2011-0846	10/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml, a 65ml and a 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the Singapore authorities advised the shipper had not received dangerous goods training. They forwarded a warning letter to the shipper. No further CAA action required.
2011-0847	10/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml, 1 x 100ml and 1 x 250ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0845. Appropriate action taken by operator. No further CAA action required.

2011-0850	10/10/2011 Heathrow	Documentation error. During security screening, a consignment was found to contain Dry ice, UN1845. The consignment was loaded onto the unit without the correct paperwork being made available to the load team. When queried, it was advised that there was no ice in the consignment and the load team was advised to offload the items until the paperwork was corrected. However, it was later established that there was ice in the boxes. A new NOTOC was raised and handed to the captain and the cargo staff were reminded of the importance of correct paperwork for dangerous goods shipments. As a result of the operator's investigation, it was identified that there were various contributing factors, which were addressed by both the operator and the ground handling agent. As a preventative measure, a new check sheet was put in place to prevent a re-occurrence of the of incident. No further CAA action required.
2011-1170	10/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 1Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2011-0856	11/10/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Toxic Solid, Organic, n.o.s., (carprofen) UN2811. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who confirmed that there was an administrative oversight, which led to this particular consignment being released to the carrier without complying to the appropriate instructions regarding the transport restrictions applicable to this substance. A meeting with the operator and shipper took place and policies and procedures were amended, which had to be properly adhered to the prevent a re-occurrence. No further CAA action required.
2011-0855	11/10/2011 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml, 1 x 250ml Aerosols, flammable UN1950 1 x 50ml Perfumery products UN1266 1 x 250ml Acetone UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0858	11/10/2011 JFK, New York, USA	State variation oversight. On accepting a consignment, a state variation was not taken into consideration when routing the consignment. An investigation by the operator advised all handling agent staff were reminded to check state variation and refresher training. The operator informed the FAA. No further CAA action required.
2011-0853	11/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0860	11/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3.5grams Mercury in manufactured articles, UN2809. The consignment was marked or labelled as containing dangerous goods however, was not accompanied by a dangerous goods transport document. Contacted shipper and they confirmed paperwork sent with consignment to Freight forwarder. Freight forwarder has confirmed that paperwork was not handed to them separately, but in a envelope of several invoices and various other paperwork. Letter sent to shipper and freight forwarder. No further CAA action required.

2011-0859	11/10/2011 Heathrow	Handling agent error. Four refrigerated units were loaded with dry ice without a note made on the load instruction report or the NOTOC. The freight was offloaded and re-booked for the following day. From the operator's investigation it was established that the causes of this incident were, the relevant field was not entered onto the system at the point of origin. The freight was loose loaded onto a refrigerated truck to Frankfurt where it was built onto units. It was at this stage that a Dry ice checklist should have been completed, but was not and was why Heathrow was not aware of the Dry ice. Both causes were due to human error. All staff at the point of origin were made aware of the incident and Frankfurt ensured that all a Dry ice checklist was completed and accompanied the original documentation. No further CAA action required.
2011-0864	11/10/2011 Dalaman, Turkey	Unsecured dangerous goods. Agent advised crew that a passenger was unable to disconnect their wheelchair battery. On checking the wheelchair in the hold, it was discovered to be fully powered, active and operational. The battery was disconnected. No further CAA action possible. Leakage of dangerous goods. A steel drum containing Environmentally hazardous substance, liquid, n.o.s. (Pyrethrum extract), UN3082 which had been stored in the interim cargo area, pending collection from the cargo ground agent. A leakage was noticed from this steel drum prior to collection. The fire brigade were called and appropriate action taken. The State authorities were informed. From the preliminary investigation, the drums were strapped onto wooden skids and it is very unlikely that damage occurred during transport or offloading from the aircraft. After inspection of the steel drum, it appears that the mostly likely cause is due to material of the drums being defective or inappropriate for use. The operator has been advised that similar incidents involving the same shipper had been reported to other states. The operator has completed their investigation. It is the operators procedure to fully inspect upon acceptance and departure of all dangerous goods for leakage / spillage. This would ensure that the place of any leakage / spillage would be identified immediately and the necessary action taken. In this particular instance, it has not been possible to locate where the leakage first started, but as there was no leakage in the aircraft hold it is believed that it first started at the destination airport. The
2011-0871	12/10/2011 Salzburg, Austria	
2011-0861	12/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and 1 x 150ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0837 as this consignment was part of a consolidated consignment and the shipper's identity could not be traced. The reporter was instructed that for future incidents, before removing the offending dangerous goods, personnel must make a note of the house air waybill number. This will enable the freight forwarder to identify the shipper. The necessary was action taken by the CAA. No further CAA action possible.
2011-0857	12/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 70g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0865	12/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-0866	13/10/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50 ml Aerosols, flammable, UN1950, 1 x 50ml and 1 x 30 ml UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0873	13/10/2011 Gatwick	Unsecured wheelchair. During the offload of an aircraft it was noted that a wheelchair was unsecured. The operator investigated further. The Ground Handling Agent interviewed the Head Loader who stated that the wheelchair was not tied down as it was loaded in compartment three with the rest of the baggage and was blocked by baggage. The wheelchair brakes were applied and it was his understanding that the wheelchair would be unable to move. The loader stated that he was unaware that it was an electric wheelchair, as it was carried from the plane to the aircraft door after the passenger boarded. The Head loader assumed that the wheelchair power was isolated by the owner. The operator at the station of origin reviewed its procedures on wheelchair bookings to improve the communication process between the check-in staff and the ramp staff. It also issued a 'Read and Sign' to ensure compliance with the operator's procedures. No further CAA action required.
2011-0875	13/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substances, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action.
2011-0876	14/10/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, not self-inflating, UN3072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who advised that this was down to human error. To prevent re-occurrence, management have interviewed the staff member involved and made them aware of the serious consequences of their actions. All relevant personnel have attended awareness courses. No further CAA action required.
2011-0868	14/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 50ml Perfumery products, UN1266, 6 x 750ml and 2 x 250ml Aerosols, UN1950, 2 x 15ml Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was a consolidated consignment of personal effects. Letter sent to shipper who advised that as a result of this incident, they put a system in place where they insisted on checking all of its customers' consignments before forwarding them for shipment to prevent a re-occurrence. The shipper sent a copy of the notice it showed to its customers, but there were no pictorial examples of dangerous goods or labels on it. During the investigation into DGOR 2012-227, the Managing Director visited Aviation House and was given pictorial examples of hazard and GHS / CHIP labels by the DGO. No further CAA action required.
2011-0867	14/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 30ml Aviation regulated liquid n.o.s, UN3334, 5 x 25ml Heptanes UN1206 5 x 40ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipment arrived via road transport from Paris. Referred to French authorities for their records. No further CAA action required.

2011-0869	Washington, Dulles, 15/10/2011 USA	<p>Passenger error. During routine security screening, passenger baggage/fibreboard box was found to contain an undeclared mower, Dangerous goods in machinery, UN3363. The mower, although new, had been removed from packaging and was tested by the passenger prior to flight, therefore contained petrol fumes. The mower was removed by security and delivered to the Operator's offices. Arrangements were made for a family member to collect the mower. Passenger was a US national. The FAA informed. No further CAA action required.</p> <p>Leakage of dangerous goods. The cargo shed received a unit load device that contained a canister of Nitrogen, refrigerated liquid, UN1977, which had fallen over and the contents had leaked out. The item in question was checked by the dangerous goods co-ordinator, who advised that it was repacked and re-filled with gas. The operator investigated and advised the incident occurred because a staff member was called away to inspect another unit containing fresh fish fillets for reweighing before the aircraft's departure. In the process, the unit was delivered to the aircraft side without the restraints secured in place. The freight at the time was protected from the movement of other pallets within the unit. On arrival, the unit was unloaded and because staff were unaware of unsecured dangerous goods inside the unit, the consignment moved when the pallets were removed. When the dangerous goods package fell causing it to leak and once the shipment was placed in an upright position, the leaking stopped. There were no photographs available to determine categorically the cause of the incident. Although it was verified that the crew at the outstation were fully trained and that records were up to date, the staff involved in this incident were revalidated to ensure compliance to procedures for future shipments. No</p>
2011-0882	15/10/2011 Heathrow	<p>Passenger error. During routine security screening, passenger baggage was found to contain 3 undeclared Aerosols, flammable, UN1950. The aerosols were removed and disposed of. The passenger was informed of their error and advised of the consequences of their actions. Appropriate action taken by the operator. FAA informed of this incident. No further CAA action required.</p>
2011-0870	15/10/2011 Baltimore, USA	
2011-0879	16/10/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator taken appropriate action and informed FAA. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a passenger bag was found to contain 4 x 20oz Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish the passenger's nationality. The FAA was informed. No further CAA action required.</p>
2011-0883	Washington, Dulles, 17/10/2011 USA	
2011-0874	17/10/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous Goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that the incident occurred because of an oversight at their overhaul facility. They have now addressed the oversight and the responsible persons shall determine the requirements for shipping of Dangerous Goods in Machinery and pack it appropriately. No further CAA action required.</p>

2011-0881	17/10/2011 Heathrow	<p>Passenger error. During the flight when a passenger reclined their chair, there was a flash and a smell of gas because a cigarette light was stuck under a seat. It was not thought necessary at any point to go into the fire drill. The flight deck was informed immediately and the first officer assessed the area thoroughly to ascertain that the lighter and seat posed no further hazard and that the situation was contained. On arrival at the destination, the plastic lighter was recovered from under the seat in a damaged condition and the gas had leaked out. There was no evidence of localised burning. An investigation confirmed that the seat covers, carpets and all the soft furnishings had passed CAA, FAA and EASA fire regulations prior to their installation onto the aircraft. Furthermore, the seats as part of the certification had passed the object trapment tests. However, the seats had gaps as they were moving parts, but brushes and guards were installed to prevent objects falling into the mechanism. The operator concluded that the crew followed the correct procedures. No further CAA action required.</p>
2011-0872	17/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml and 1 x 50ml Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p>
2011-0890	17/10/2011 Gatwick	<p>Undeclared dangerous goods. During security screening, a passenger's bag was found to contain 1 x Batteries Wet, non-spillable, UN2800 (car battery). The consignment was not marked as containing dangerous goods and was not accompanied by a dangerous goods transport document, although it bore Corrosive and Poisonous labels on the top of the car battery. The passenger had asked the operator for advice before the flight about travelling with the battery, and he was told that the battery had to comply with Special provision A67 and that he had to produce a material safety data sheet. The passenger was unable to produce any paperwork, therefore the bag was returned to baggage services and the passenger was advised to collect it on his return. Appropriate action was taken by the operator. No further CAA action required.</p>
2011-0888	Charles De Gaulle, 17/10/2011 France	<p>Leakage of dangerous goods. During offloading, it was discovered that 4 x 27.8L Toxic liquid, organic n.o.s. (Pyrethrum Solution), UN2810 in a unit load device became unsecured during the flight. The weight of the canisters was over 110Kgs, which meant they could have vibrated during the flight and caused the liquid to leak. The operator investigated and advised that they were unable to determine the cause of the freight to slip. The evidence showed that the unit was built with the correct amount of restraints and the correct building technique was used to prevent the freight's metal base from slipping. The freight was also restrained in all directions of travel. The French authorities were advised. Due to inconclusive evidence, no further CAA action possible.</p>
2011-1060	Sharm El Sheikh 19/10/2011 International	<p>Mishandled mobility aid. A Mobility Aid, Battery Powered Equipment, UN3171 was correctly loaded into the hold with the battery connected, but the Engineer told the loaders to disconnect the battery. The passenger signed an Electric Wheelchair Declaration form provided by the PRM provider, which confirmed that the battery was non-spillable, therefore, the joystick was deactivated, the key was removed and the isolation switch was switched off. The root cause of the incident was that the relevant staff did not follow standard operating procedures. No further CAA action required.</p>

2011-0880	19/10/2011 Heathrow	Document error. On loading a consignment in to the aircraft, loading staff observed a dangerous goods label on the consignment which contained Dry ice, UN1845. No dangerous goods entries had been recorded in loading documents or on the NOTOC. Loading staff spoke with the cargo representative who confirmed that the consignment contained Dry ice, but could not confirm the quantity. The consignment was offloaded prior to the flight. Investigated by operator. Investigation revealed that AWB offloaded was in fact due to fly on a different flight, but was sent to the wrong service due to the eagerness of a new staff member's desire to complete the task quickly. Staff member was interviewed and the error explained to them. They have been re-trained to prevent re-occurrence. No further CAA action.
2011-0878	19/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0877	19/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to previous incidents. Referred to the French authorities. No further CAA action required.
2011-0893	19/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1 litres of undeclared Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who confirmed that their procedures have been amended and all relevant staff have been informed of this incident and have read and signed to confirm that they must comply to the revised procedures to prevent a re-occurrence. No further CAA action required.
2011-0905	20/10/2011 JFK, New York, USA	Undeclared dangerous goods. During security screening at the destination airport, a rushed bag was found to contain 1 x 190g of undeclared Flammable gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai authorities. The ground handling agents advised that it is a mandatory requirement to include safety and security related information to all staff during their daily briefings. The most important being observation of any dangerous goods notification to passenger's baggage and asking specific questions to passengers about any boxes/cartons presented for check-in on any flight. As a result of this incident, staff have been reminded that matters related to safety and security need to be taken with extreme importance when briefing staff and during their routine operational observations. The FAA conducted their investigation and took administrative action against the shipper. No further CAA action required.
2011-0887	20/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml, 1 x 75ml and 1 x 100ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0886	20/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 50ml and 7 x 60ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.

2011-0889	20/10/2011 Heathrow	Unsecured dangerous goods. During offloading, a consignment was found to contain Aerosols, UN1950. The consignment was loose in Hold 5. The Operator investigated further. The Load master was interviewed and was adamant all dangerous goods were secured. No photographic evidence available because there were no cameras to photograph the load on arrival of the aircraft. The operator obtained cameras for use by safety and loading staff to ensure accurate recordings of future incidents. Due to inconclusive evidence and no photographs, no further CAA action possible.
2011-0885	20/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 312g undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0892	20/10/2011 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 27 x 300ml and 8 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Refer to incident number 2009-0199. Warning letter sent to shipper and freight forwarder. The freight forwarder confirmed that the shipper requested this consignment to be transported by road only. Due to the oversight of the freight forwarder, this consignment was accidentally transported by air resulting in this incident. No further CAA action required.
2011-0918	21/10/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain undeclared Kerosene, UN1223. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0891	21/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The German authorities forwarded a letter to the shipper/freight forwarder requesting a statement and clarification of this incident. German authorities confirmed shipper no longer trading, and nature of consignment not revealed. No further action possible but German authorities. No further CAA action required.
2011-0907	21/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 32g of Gas cartridges, UN2037. The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation a material safety data sheet stated the consignment complied with Special Provision A98, therefore, the consignment was not subject to the dangerous goods requirements. Referred to the Italian authorities. No further CAA action required.
2011-0894	21/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-0922	22/10/2011 Tampa, USA	<p>Undeclared dangerous goods. During a bonded warehouse check a consignment lost since 2010 was found and was subsequently returned to the point of origin. The air waybill or NOTOC made no reference about this consignment containing dangerous goods. Operator investigated further. New air waybill was raised at Heathrow and forwarded to Gatwick. The member of staff who requested the new air waybill to be raised did not mention that the shipment contained any dangerous goods and due to the length of time elapsed since first shipping, the system no longer held any dangerous goods information against original air waybill number. On arrival at Gatwick, the consignment was built with normal cargo and shipped to origin as per company procedure. The build crew failed to notice the dangerous goods labels/markings on the box and as no mention of dangerous goods was made on the air waybill, there was no knowledge of needing to ensure information was on the NOTOC. Due to this incident, staff cutting air waybills are to ask if any dangerous goods are in the consignment, and build staff and Gatwick have been reminded to remain vigilant and if there is a discrepancy between paperwork and labelling/markings to inform the office immediately. No further CAA possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml of undeclared Perfumery products, UN1266 and 4 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to freight forwarder. Response received, stating that chip labels document/diagrams, dangerous goods labels, handling labels, and affidavit will be shown to and signed by shipper. No further CAA action required.</p>
2011-0895	22/10/2011 Manchester	
2011-0898	24/10/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml, 4 x 50ml, a 60ml, 2 x 75ml, 10 x 100ml and 2 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml and 4 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0899	24/10/2011 Stansted	
2011-0900	24/10/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 118ml of Aerosols, flammable, UN1950 and 5, 75ml and 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0901	24/10/2011 Stansted	
2011-0897	24/10/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0902	24/10/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml, 3 x 50ml, 1 x 75ml, 3 x 100ml and 1 x 115ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and freight forwarder. No further CAA action required.</p>

2011-0908	25/10/2011 Heathrow	<p>Loading error. During a spot check prior to the flight, a unit load device was inspected by a vigilant loading member of staff and a small pallet containing Carbon dioxide, solid, UN1845 was identified as not being restrained correctly. The loading team were notified who carried out the necessary measures to ensure the safe passage of the dangerous goods. The reporter is concerned that with the change in operators procedures, the loading teams no longer have to inspect inside containers, which might increase the risk of dangerous goods being incorrectly secured prior to departure. As a result of the Operator's investigation, no photographs were taken and the root cause could not be identified. Camera phones have been ordered for all building crews and they will follow the operator's procedures when building dangerous goods units. No further CAA action required.</p>
2011-0903	25/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml Perfumery product, UN1266 and 2 x 198g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0904	25/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 23 x 125ml, 11 x 200ml and 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the USA authorities (FAA) for investigation. No further CAA action required.</p>
2011-0909	25/10/2011 Baltimore, USA	<p>Passenger error. During routine security screening at the departure station, 8 sets of shock absorbers and struts were found in passenger baggage. The passenger was located and advised of the implications of their actions. The items were removed from the passenger baggage. The FAA has been informed of this incident. No further CAA action required.</p>
2011-0919	26/10/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 192ml undeclared Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that the consignment had been collected by the wrong agent. The consignment should have been collected by another agent with the correct documentation. The agent who had incorrectly collected the consignment realised their error but instead of returning the consignment back to the shipper they forwarded the consignment directly to the agent that should have collected the consignment but they did not advise them of the contents therein or provide them with the correct documentation. No further CAA action required.</p>
2011-0910	26/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Netherlands authority. No further CAA action required.</p>
2011-0911	26/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml and 3 x 130ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>

2011-1072	26/10/2011 Brussels	<p>Loading error. During offloading it was discovered the load manifest and the computer manifest did not correlate with each other. The dangerous goods (Dry ice) was loaded in a different location. Upon investigation, it was identified that the staff member loaded the aircraft opposite to the load instruction report form and failed to tell the turn around manager what had happened or take any action to rectify the situation, which could have resulted in the aircraft to be out of TRIM. The staff member's performance was monitored because he failed to follow the procedures in the cargo manual. No further CAA action required.</p>
2011-0913	27/10/2011 Manchester	<p>Mislabelled and mis-packed dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries packed with equipment, UN3481. There was no mention on the air waybill that Lithium batteries were present and the Lithium batteries do not appear to have been packed in accordance with the packing instructions. Letter sent to freight forwarder whom in response has produced a declaration form for customers to sign to confirm they have complied with the applicable packing instructions for consignments containing lithium batteries. Following a visit to the shipper it was advised that the consignment had been purchased under 'Inco terms 2010 ex works' agreement, which placed the transportation requirements to be met by the consignee. As a result, the shipper has agreed to undertake the responsibility of ensuring consignments meet the requirements for air transport and will notify future consignees accordingly. The shipper has introduced guidance to packing staff in accordance with the applicable packing instructions of the ICAO technical Instructions. No further CAA action required.</p>
2011-0915	27/10/2011 Heathrow	<p>Incorrect loading of wheelchair. Upon arrival at the destination airport it was discovered that a dry cell battery wheelchair had not been placed in a container within the hold compartment, which is against the specific instructions for this type of wheelchair. The wheelchair was tied down within the hold, but only the rear was tied and not as specified in the standard operator's procedures. Investigation revealed that no notification was given to the departure station to load this particular type of wheelchair into a unit load device. It was determined that this wheelchair was adequately secured, according to the requirements of the IATA Dangerous Goods Regulations. In the absence of photographic evidence, no further CAA action possible.</p>
2011-0916	27/10/2011 Heathrow	<p>Incorrect loading of wheelchair. Upon arrival at the destination airport it was discovered that a dry cell battery wheelchair had not been placed in a container within the hold compartment, which is against the specific instructions for this type of wheelchair. The wheelchair was tied down within the hold, but only the rear was tied and not as specified in the standard operator's procedures. Following the operator's enquiries the wheelchair was loaded correctly as per the handling agent's specification / training. In the absence of photographic evidence, no further CAA action possible.</p>
2011-0914	27/10/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation by the French authorities advised they had received a letter from shipper which stated their corrective actions. No further CAA action required.</p>

2011-0921	27/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100g of Environmentally hazardous substances, solid, n.o.s., UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0920	27/10/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266 and 1 x 200ml, 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0931	28/10/2011 Heathrow	Unsecured dangerous goods. During unloading of a fibreboard box containing Dry ice UN1845 was found unsecure and other directional cargo were not facing the correct way up. Operator investigated further. No securing instructions, ropes or restraints were given to loaders, due to this it was assumed that the cargo was to be loose loaded and did not contact office to verify. All loaders have been reminded of the importance of communicating with office when uncertain of cargo. Decision has been made to systematically secure all dangerous goods/special loads in bulk, even if not required. No further CAA action required.
2011-0917	28/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0932	28/10/2011 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 250ml and 8 x 400ml Aerosols, non flammable, UN1950 and 8 x 250ml Isopropyl Alcohol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter forwarded to the freight forwarders who confirmed the identity of the shipper. In response the shipper advised that they had updated their procedures to prevent a re-occurrence. No further CAA action required.
2011-0945	29/10/2011 Palma, Spain	Unsecured dangerous goods. The crew were informed that 1 Kg of non-hazardous aircraft spares for an aircraft that was on the ground at the destination airport. Shortly prior to departure the crew were presented with a NOTOC for dangerous goods. The crew gave instructions to ensure that the consignment was lashed down in accordance with the operator's procedures. On arrival at the destination airport, the crew were advised that the consignment which was labelled as "Explosives" was loose in the hold, although the lashing ropes were in the vicinity of the consignment. Operator interviewed all staff involved. Two ramp agents had secured the package with binding rope that was supplied. It had been difficult to restrain the consignment, due to size and configuration of space available, therefore the ramp supervisor and dispatcher were called upon to check the security of the binding. All parties agreed that the package was secure. The consignment became loose during travel. All staff have been informed of the incident and have been reminded to ensure dangerous goods consignments must be secured, and if this is not achievable, the consignment must not travel. No further CAA action required.
2011-0927	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.

2011-0926	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 19ml, 1 x 50ml and 1 x 68ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0930	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml and 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0830 and 2011-0851. Appropriate action taken by operator. No further CAA action required.
2011-0928	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of undeclared Perfumery products, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0924	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the United Arab Emirates authority for investigation. No further CAA action required.
2011-0923	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0929	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml, 6 x 100ml, 2 x 125ml and 1 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0925	31/10/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2011-0940	01/11/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0941	02/11/2011 Philadelphia, USA	Undeclared dangerous goods. During security screening, a passenger bag was found to contain Aerosols, UN1950. The items were removed from the passenger bag and disposed of. Reported to the FAA. Letter sent to passenger as UK National. No further CAA action required.

2011-0938	02/11/2011 Narita, Japan	<p>Unsecured dangerous goods. During off-loading on arrival at Heathrow, a consignment within a unit load device was found to be unsecured. Operator investigated further and outstation manager stated the build quality was due to human error. All staff involved have been trained in ULD best practice and build and dangerous goods handling. The manager has reminded all staff of the importance of ensuring dangerous goods are adequately and properly restrained. No further CAA action required.</p> <p>Loading error. The flight was loaded according to the first loading instruction report form and the aircraft pushed back. The aircraft was returned to the gate as the aircraft exceeded load capacity by 5 tons. The turn around co-ordinator advised the senior aircraft loader that some positions needed to be offloaded. The information was hand written on the back of the loading instruction report form, which had been advised by central load control, then handed to the senior aircraft loader. The new loading instruction report form was received and the senior aircraft loader proceeded to offload positions based on the pre-advise and proceeded into the operations office after the offload was completed to retrieve the new loading instruction report form, which was faxed to the central load control without verifying the unit load device numbers offloaded. It was later established that the correct units had not been offloaded or moved to the new allocated area, resulting in a unit not being identified on the NOTOC and an incorrect loading instruction report and NOTOC being signed by the senior aircraft loader. The implications created a difference of 998kgs between the two units, which was not accounted for in the weight and balance of the aircraft. As a preventative measure, the senior aircraft loader attended</p>
2011-0937	02/11/2011 Montreal, Canada	
2011-0934	02/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action possible.</p>
2011-0935	02/11/2011 Heathrow	<p>Undeclared dangerous goods. A consignment of post bound for Lebanon was returned to the UK due to having Israeli writing on a bag. The consignment was opened, with the intention of removing the offending bag and returning the items on the next available flight to Lebanon. During unpacking of the postal bag, a box was discovered that was labelled Lighters, UN1057. The box was labelled and marked as containing 50 lighters. Upon further examination and being x-rayed, found to contain food supplies. Information passed to Irish authority for their records. No further CAA action required.</p>
2011-0933	02/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 30ml, 8 x 50ml, 12 x 100ml, 4 x 60ml and 2 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authority. No further CAA action possible.</p>
2011-0936	02/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 150ml, 3 x 250ml, 2 x 250g of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper advised that the consignment had been packed and palletised by them merely for ease of handling and transport from their warehouse. Their customer had arranged the consignment to be collected by a freight forwarder. Following a visit to the shipper, preventative measures will be put into place. No further CAA action required.</p>
2012-1353	03/11/2011 Heathrow	<p>Passenger error. During security screening, a passenger's baggage was found to contain bleach (Corrosive liquid, n.o.s., UN1760). The FAA was notified. The goods were disposed of locally. No further CAA action.</p>

2011-0939	03/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 15ml of Paint, UN1263 and 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by Operator. No further CAA action required.</p>
2011-0943	03/11/2011 Coventry	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0954	04/11/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-0946	04/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a passenger bag, was found to contain 50 x 150ml Aerosols, UN1950. The items were removed from the passenger bag and both continued onward to destination. Passenger was a Nigerian national. Appropriate taken by operator. No further CAA action required.</p>
2011-0942	05/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain Lithium metal batteries, UN3090 with net weights of 35Kgs and 8.5Kgs. The shipper prepared the fibreboard boxes using Packing Instruction 968, Section II. The maximum allowable under Section II is 2.5Kgs. Furthermore, it was observed that the invoice stated 11 Batteries, wet, non-spillable, UN2800 were contained with the consignment. Warning letter sent to shipper, who advised that they employed a dangerous goods advisor to conduct an audit of their dangerous goods procedures and processes, which highlighted various weaknesses within their system. Additional training was given to all relevant staff members and a more comprehensive checking process for all shipments of Lithium batteries has been introduced. The shipper no longer ships Batteries, wet, non-spillable by air. No further CAA action required.</p>
2011-0972	06/11/2011 Heathrow	<p>Undeclared dangerous goods. Undeclared and unmanifested dangerous goods discovered by consignee. Shipment was shrink wrapped and collected by courier. Upon receipt of shipment, consignee removed the shrink-wrap to discover that it contained further packages that were undeclared and unmanifested. Packages contained Organometallic compound, toxic, solid, UN3467, Ethanol, UN1170 and Toxic Solid, UN2811, Environmentally Hazardous substances solid n.o.s. UN3077. Operator investigated further. Shipment originally arrived into Heathrow from Manchester. As per standard operating procedures, due to the dangerous goods packages being small, they were shrink-wrapped together to enable easier orientation and more stable securing. The 5 pieces weighed 7kg total. On arrival at Heathrow the shrink-wrapped skid should have been broken down into its 5 items, however, a relatively new member of staff saw the consignment, and registered it as one piece against AWB 125-97015295. The whole consignment of 5 pieces was then forwarded to final destination. Responsible individual was identified from the scanner record logs, and they are unable to recall the consignment or offer an explanation as to how this oversight may have occurred. This agent has been given a 3 month extension to a</p>

2011-0944	06/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium batteries packed with equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment originated in Sweden, and was transported to the UK by road. The freight forwarder in the UK had been advised that the consignment was non-hazardous by their partner agent in Sweden, and the supporting air waybill declaration had been signed confirming there were no dangerous goods in the consignment. The freight forwarder was advised that the consignment must be correctly prepared in accordance with the applicable Section II packing instructions. Although the consignment did not travel by air to the UK, the Swedish Authority has been notified of this incident as the shipper originated in Sweden. No further CAA action possible.</p>
2011-0985	06/11/2011 Heathrow	<p>Unsecured dangerous goods. Crew leader identified unsecured dangerous goods and contacted Cargo shed advising that the net was not appropriate restraints and rope would be required. Operator investigated further. Staff members responsible for build have been interviewed. They did not believe that straps were necessary because the pieces weighed less than 250kg and they believed the net would secure sufficiently. They have been advised of their error and made aware of operators requirements for future builds of dangerous goods shipments. Although this was a road haulage consignment from an outstation, the build is to be of air transport quality to enable a swift transfer to aircraft if required. All personnel involved with the build will have refresher training and monitored. No further CAA action required.</p>
2011-0950	06/11/2011 Baltimore, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 414ml, 1 x 488ml and 6 x 59ml of Aerosols, flammable, UN1950. The flammable aerosols were not for medicinal or toiletry use so were removed from the passenger baggage by security staff. The FAA was informed. The passenger was non UK resident. Appropriate action taken by operator. No further CAA action required.</p>
2011-0953	07/11/2011 Heathrow	<p>Unsecured dangerous goods. During off-loading on arrival at Heathrow, a consignment of dangerous goods within a unit load device was found to be unsecured. Operator investigated further. The poor build of dangerous goods has been highlighted to the Operations Manager. All warehouse staff have been reminded of the restraint procedure for unit builds. Pictures with dangerous goods loading features have been laminated and published in warehouse info boards. Station performance to be monitored. Report sent to German CAA. No further CAA action required.</p>
2011-0949	07/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 80ml, 2 x 50ml and 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0947	07/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2011-0948	07/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>

2011-0952	07/11/2011 Belfast	Undeclared dangerous goods. During security screening, 12 fibreboard boxes were found to contain 144 x Fireworks (Party Poppers), UN0336. The consignment was labelled as containing 'Party Poppers' 1.4G UN0336, and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper was also contacted who confirmed that party poppers would be removed or restricted on the ordering system, No further CAA action required.
2011-0955	07/11/2011 Baltimore, USA	Undeclared dangerous goods. During security screening, a passenger bag was found to contain Corrosive liquid, UN1760. The container was removed and both passenger and bag proceeded onto destination. Passenger an Indian national. FAA informed. No further CAA action required.
2011-0961	08/11/2011 East Midlands Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0957	08/11/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 400ml and 2 x 200ml of Aerosols, non-flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0958	09/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml and a 100ml of Perfumery products, UN1266 and a 198ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0960	09/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 275ml, 6 x 400ml and 12 x 300ml of Aerosols, flammable, UN1950 and 8 x 15ml of Aviation regulated liquid, n.o.s., UN3334. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. No further CAA action required.
2011-0969	Washington, Dulles, 10/11/2011 USA	Undeclared dangerous goods. During passenger screening, a checked bag was found to contain 2 x shock absorber , Articles, pressurised, UN3164 2 x Lighters UN1057. The items were removed from the baggage and has informed relative to enable collection. Passenger a Nigerian national. FAA informed. No further CAA action required.
2010-0940	10/11/2011 Larnaca, Cyprus	Unsecured and non-notified dangerous goods. Upon arrival at destination handling agent notified flight crew that dangerous goods had been found within the aircraft hold. No NOTOC had been presented to the Captain at aerodrome of departure and there was no mention on the cargo manifest. In addition, the dangerous goods cargo, which was marked with "this way up" labels was found unsecured and in the wrong hold. The operator has investigated and has issued a ground operations alert to all handling agents highlighting them to adhere to the dangerous goods handling within the operators ground operations manual. The handling agent at departure aerodrome has also issued a staff instruction in regard to presenting NOTOCs to flight crew for signature. No further CAA action required.

2011-0963	10/11/2011 Frankfurt, Germany	<p>Damaged Packaging. During off-loading, a consignment was found to be leaking, which contained Ferric chloride Solution, UN2582. The consignment appeared to have leaked due to suitability of the steel drums used, and the operator instructed the freight forwarder to carry out an investigation. Following their investigation a visit to the freight forwarder was arranged. It would appear that they had to partially repack the consignment as when received initially, the inner packaging quantity limits had been exceeded. The forwarder sourced steel drums from a specialist packing company who have subsequently advised they were unaware of the dangerous goods being shipped, and they were not corrosion resistant as required by Packing Instruction 852. The freight forwarder has instructed all staff that they will no longer repack any dangerous goods. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 1L Isopropanol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A DGI visited the operator on 22 November 2011. The file was referred to the CAA Air Regulation Enforcement (ARE) for formal investigation. The shipper manufactured equipment to recognise and handle bank notes and coins. The shipper was asked to send the product containing Isopropanol, which was used to clean the printer heads of a machine that had been transferred to China. The product was in the shipper's Standard Operating Procedure. Sending the product was outside of the shipper's normal business practice and admitted that they had no knowledge of the regulations. The shipper conducted its own internal investigation. A logistics manager was sent to China to assist with sourcing and approving a local product that performed the same function, which was successful and therefore, alleviated the need to send the product again. Also as a result of its investigation, the shipper drew up a shipping policy and key personnel were trained on it to prevent a similar incident in the future. On 13 June 2012, the shipper was given and accepted a</p>
2011-0965	10/11/2011 East Midlands	
2011-0973	Washington, Dulles, 11/11/2011 USA	<p>Passenger error. During routine screening, a passenger baggage was found to contain a 16oz Aerosol, flammable, UN1950. The item was removed and the passenger informed of the potential dangers. The FAA were informed. No further CAA action required.</p>
2011-0975	11/11/2011 Kingston, Jamaica	<p>Incorrect loading of wheelchair. Upon arrival at the destination airport it was discovered a wheelchair had not been made safe/switched off. An investigation by the operator found no reference to a mobility aid was made when the flight was booked. The loading team involved in the incident were interviewed and clarified the battery was not a spillable wet cell and did not need to be removed or disconnected prior to loading. Confirmation was received the ignition key was removed once the mobility aid was loaded and switched off, therefore, it is unknown how the mobility aid arrived powered on. It was possible there was a fault with the mobility aid which allowed it to be powered on. All staff involved with handling mobility aids are familiar with the correct procedure. Without further information on this particular mobility aid, it was not possible to conclusively state why the item arrived at destination powered on. The team leaders were reminded of the need to handle these items with extreme care and to ensure the controls were not touched or able to come into contact with any other items during loading or flight. No further CAA action possible.</p>

2011-0962	11/11/2011 In flight	<p>Phone caught fire. During a flight, a passenger was charging their phone using a USB connection via a computer. When the passenger repositioned their seat from the fully flat position, a metallic smell was observed and the phone was extremely hot. Thick white smoke and loud cracking noises were seen and heard by passengers/cabin crew in the vicinity. Fire drill procedures were undertaken by cabin crew and the situation brought under control. After landing the phone was taken into custody by the Operator. On receiving instructions, the phone was placed in water to prevent possible further thermal runaway. The manufacturer of the phone has been contacted and they will be conducting an investigation. From preliminary investigation it would appear that the phone was crushed on the seat track when the seat was being adjusted to the upright position. The passenger's seat was inspected and declared serviceable. As a result of this incident the operator amended their cabin crew procedure for lithium battery items, which are subjected to overheating/fire. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 113ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0966	11/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 170ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-0964	11/11/2011 Heathrow	<p>Labelling error and handling error. During security screening at location, a package was found to bear a label which stated 'UN0014 Cartridges Power Device', however, the shipper's documentation stated Cartridges, Power Device UN0323. The freight forwarder also accepted the package even though the labelling on the package was not as per the DGD. Warning letter to shipper with response. Contacted the shipper who admitted that the cause of the error was partly because the incorrect label was printed off and because the driver did not check the package against the DGD. The software was fixed and the driver in question was reminded to check the details on the package and the DGD. The acceptance check sheet, carried out by a handling agent sub-contracted by the operator, was not completed correctly and the person who filled out the checklist did not annotate whether or not the consignment was acceptable, yet the consignment was handed over for air transport. The operator and the handling agent investigated the incident and the member of staff who carried out the acceptance check was interviewed, who was embarrassed by the error. The handling agent confirmed that the accuracy of his checks were normally reliable and he was a conscientious member of staff of the Fast Track facility. His</p>
2011-0992	11/11/2011 Frankfurt, Germany	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 472ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-0976	12/11/2011 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper and freight forwarder. The freight forwarder provided evidence of a signed declaration confirming that no dangerous goods were contained inside the consignment. No further CAA action possible.</p>
2011-0967	12/11/2011 Manchester	

2011-0974	12/11/2011 Heathrow	Documentation Error. During aircraft loading, a consignment found to contain Dry Ice, UN1845, was found to be in the wrong hold according to the paperwork. Ramp manager contacted office and they confirmed shipment was located in a unit and not loose loaded in hold 5. The correct position was noted and a new NOTOC raised. Operator investigated further. Investigation revealed this was due to staff error. Although informed, due to workload, staff member forgot to communicate the change to Load Control. Staff member has been reminded of the importance of pass on the correct information in a timely manner. No further CAA action required.
2011-0968	13/11/2011 Heathrow	Undeclared dangerous goods. During movement of a consignment onto a pallet, the warehouse staff noticed a strong smell on petrol. Upon closer examination, the consignment was found to contain a generator, Engine, internal combustion, (flammable liquid powered), UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to freight forwarder it was established that the shipper advised the freight forwarder that the generator was brand new and had not contained any fuel. The freight forwarder will be implementing preventative measures to prevent recurrence. Letter sent to freight forwarder to hand to shipper upon collection as address unknown. No further CAA action required.
2011-0970	14/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 75ml and 70ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0981	14/11/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0983	14/11/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml Aerosols, UN1950. The consignment was marked and labelled with ADR regulations, limited quantities, but was not accompanied by a dangerous goods transport document. The consignment was one off samples that the company will not be stocking/supplying. Shipper was unaware that DHL would offer package for air transport, as previous courier had used road/sea, hence the ADR regulations. Customer has put in place notifications that if aerosols are ever to be shipped again, they must ensure they inform DHL for road transport only. No further CAA action required.
2011-0982	Washington, Dulles, 15/11/2011 USA	Passenger error. During routine security screening of passenger luggage, a pair of automobile shock absorbers were found in checked baggage. These items were removed and the passenger advised of the possible consequences of their actions. The FAA were advised of this incident. Appropriate action taken by operator. No further CAA action required.
2011-0979	15/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to German authorities for investigation. No further CAA action required.

2011-0978	15/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 25 x 2ml, 2 x 100ml and 2 x 50ml of Perfumery products, UN1266 and 20 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.
2011-0988	15/11/2011 Coventry Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 250ml and 8 x 400ml of undeclared Aerosols, non-flammable, UN1950 and 8 x 250ml of Isopropyl alcohol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper stated that the member of staff that sent the consignment was a trainee and was not aware of the regulations. New procedures have been put into place to ensure that trainee staff will be supervised by a senior member of staff and that all staff are trained on the requirements to send dangerous goods by air. Appropriate action taken by shipper, therefore, no further CAA action required.
2011-0993	16/11/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of undeclared Aerosols, non-flammable, UN1950 and 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-0986	16/11/2011 Heathrow	Unsecured dangerous goods. During off-loading on arrival at Heathrow, a consignment, Biological Substance UN3373 was found to be unsecured. Operator investigated further. The dangerous goods code was missed from the final cargo telex sent by cargo agent and loading supervisor did not notice dangerous goods shipments. Due to these omissions the shipment was not restrained. Refresher training raised for all staff. Regular safety bulletins and "Read and Sign" programme to be introduced. No further CAA action required.
2011-0984	16/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of undeclared Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Swedish authority. No further CAA action possible.
2011-0990	16/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 250ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-0989	16/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.
2011-1081	16/11/2011 Edinburgh	Loading Error. During loading, a dangerous goods package containing Dry ice, UN1845 fell from the loading belt onto the apron. The Fire brigade were called and attended. The investigation revealed the dry ice package was not placed correctly on the belt, as the loaders was momentarily distracted during loading operations. The dangerous goods manager considered this to be a one-off event and debriefed the staff involved, reminding staff of the dangers and consequences of distractions. No further CAA action required.

2011-0987	16/11/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1004	Washington, Dulles, 18/11/2011 USA	Passenger error. During security screening, at Washington Dulles airport a passenger's bag was found to contain 1 x Aerosol, flammable UN1950 and a soldering iron containing butane gas (Receptacles, small containing gas, UN2037). The items were removed and the FAA was informed. No further CAA action required.
2011-0995	18/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 85ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation but they responded and advised the shipper was based in Italy. No further CAA action required.
2011-0999	18/11/2011 Heathrow	Wheelchair loading error. During offloading of aircraft it was noted that a wheelchair was live and not disconnected. Operator investigated further. No photographs were taken on arrival so unable to confirm how/whether wheelchair had been deactivated. The wheelchair was fitted with a dry battery so no requirement to disconnect if wheelchair can be deactivated by an alternative method. Denver Airport Manager states that the correct procedures were followed to deactivate the wheelchair. There is no evidence from the Heathrow team to demonstrate that the wheelchair had been inadequately protected or fully activated. Wheelchair weight should read 91kg not 226kg as stated in original statement. Wheelchair 200lbs not kg. Due to lack of photographic evidence no further CAA action possible
2011-1002	18/11/2011 Heathrow	Unsecured dangerous goods. During offloading, the rear bulk freight hold was found to contain unsecured dangerous goods. There was approximately 20 boxes of dry ice. Operator investigated further. The boxes were correctly marked as labelled as containing Dry Ice, UN1845, however, as the loads were perishable items the load team was advised by the management that they should not have been restrained. The investigation concluded that there was a complete misunderstanding of the markings on the load sheet. Those involved were re-trained and a note was issued to all those involved with the loading of an aircraft reiterating the correct procedures for loading of perishables containing dry ice and the correct loading of dangerous goods. Also a further check was added to the turnaround coordinator's checks before departure to ask the loading supervisor about any dangerous goods on a flight and how they were restrained. The South African authorities were also informed. No further CAA action required.
2011-0994	18/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-0997	18/11/2011 Boston, USA	Passenger error. During routine screening of passenger luggage, 3 x Aerosols, flammable, UN1950 were discovered. The offending items were removed from the passenger. Passenger US National. Operator investigated further. FAA informed. No further CAA action required.
2011-1012	Pu Dong, Shanghai, 19/11/2011 China	Documentation error. During offloading, a consignment was found to contain Nitriles, toxic, solid, n.o.s. UN3439 in excepted quantities, however the air waybill was not annotated accordingly. Letter sent to freight forwarder who cut the air waybill. No further CAA action required.

2011-0996	19/11/2011 Glasgow	<p>Unsecured dangerous goods. Upon arrival a unit containing dangerous goods was found to be bulging, thereby indicating the contents had moved/were unrestrained. Items slipped due to insufficient restraints used. Staff at outstation informed they need to complete a fit to fly check signed by 2 staff members. No further CAA action required.</p> <p>Passenger Error. A passenger boarded an aircraft with oxygen that had not been cleared for use in the cabin. When the passenger attempted to use it, the cabin staff informed her that she was not allowed to use her own oxygen supply. The operator investigated further. The device was an oxygen concentrator, and although could be carried under the passenger provisions, prior authorisation was required from the operator. The operator investigated into how the item was carried on board without a note being added to the passenger's log. The passenger boarded in France, for a flight to America, transiting through Heathrow. When the passenger arrived at the check in desk, she was requested to take the oxygen concentrator on board in the cabin because she was uncertain of the strength of the item for hold transportation. The ticket desk staff did not realise that the item contained lithium batteries, or that the operator's provisions had to be adhered to because it was medical equipment. All check in staff were reminded of the passenger provisions on carrying medical equipment and ticket desk staff were trained to search the Internet for these items. The passenger was told to contact the operator before the return journey to ensure the safe transport of the device. The operator will work closely with travel</p>
2011-1019	20/11/2011 Heathrow	<p>Passenger error. During security screening, a passenger's baggage was found to contain 1 x Aerosols, flammable UN1950. The aerosol was removed and was disposed of locally. The FAA was informed. No further CAA action required.</p>
2011-1001	20/11/2011 Baltimore, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 125ml, 2 x 90ml and 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA authorities for investigation. No further CAA action required.</p>
2011-1000	21/11/2011 Heathrow	
2011-1003	21/11/2011 Baltimore, USA	<p>Passenger error. During routine security screening four shock absorbers were found in a passenger's baggage. These items were removed and the appropriate action was taken by the operator. The passenger was not a British citizen, therefore no further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml Aerosols, UN1950 and included in the package were also Christmas crackers. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1007	22/11/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 87ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1008	22/11/2011 Heathrow	
2011-1005	22/11/2011 Heathrow	<p>Unsecured dangerous goods. During loading of an aircraft, a pallet was offloaded due to the loose netting used to restrain dangerous goods. The restraints were pulled tight over the pallet with polystyrene which had disintegrated. The operator investigated further. The freight was built in a safe and secure manner as evidenced in the photographs, but there were no photos available to show the damage to the build or the reason for off loading due to no camera being available. The staff members involved with the building of this unit were made aware of the incident and would strive to deliver a high safety standard. Due to no evidence available to identify what happened from the build to loading, no further CAA action possible.</p>

2011-1010	22/11/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 32 undeclared Life-saving appliances, self-inflating, UN2990 and 32 x 60g of undeclared Gas cartridges, UN2034. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper who responded and advised that they acted as a Facility Management Company and the incident occurred because one of their clients advised that they required a pickup and delivery of 'Training Materials'. Unfortunately they were not given specific details of the contents and were unaware that the contents of the consignment contained dangerous goods. To prevent further incidents occurring they required their clients to provide detailed information and they investigated alternative methods, whereby suppliers make direct delivery to sites. The shipper was contacted and further advised of the dangerous goods regulations. No further CAA action required.</p>
2011-1089	22/11/2011 Dallas, USA	<p>NOTOC error. During an FAA inspection it was noted that a shipment 125-98933424 was incorrectly described. Cargo staff had failed to include the subsidiary risk in the system entries associated with the subject consignment. Second person oversight will be carried out by Customer Services Manager, Operations Manager or Operations Supervisor. If none of the afore mentioned persons are available, complete documentation will be sent to Air General Home Office for oversight review by Home Office dangerous goods acceptance trained staff. If neither of these options are available for second sight, no dangerous goods will be loaded onto affected flight. A daily verification will be sent to Home Office stating that check has been carried out by a second person. The NOTOC entries are completed correctly. All staff responsible for dangerous goods acceptance, NOTOC and system entry will be retrained. Weekly oversight and reviews will be undertaken by operators central management staff to ensure ongoing compliance. Audits to be carried out quarterly at a minimum. Annual compliance audits to be carried out on a corporate level. No further CAA action required.</p>
2011-1009	22/11/2011 Bury St Edmunds	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-1011	22/11/2011 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263 and a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1016	23/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 12 x 450ml Aerosols, non-flammable, UN1950 and 12 x 500ml Flammable liquid, n.o.s., UN1993 (screen wash). The consignment was also found to contain Lithium metal batteries, UN3090 (rechargeable torches). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2005-326 and 2005-342. Warning letter sent to shipper who responded and advised that they were unaware of the regulations. The consignment was being sent to a new customer and they were informed to deliver the products their agent. The documentation accompanying the consignment clearly stated what was being sent. To prevent further incidents occurring the shipper advised their staff would receive dangerous goods training and they would only use their preferred freight forwarder. Training company information sent. No further CAA action required.</p>

2011-1006	23/11/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium batteries, UN3090. The consignment was marked or labelled as containing lithium batteries and the air waybill stated that Special Provision 45 applied, which has not been in use since the IATA 49th Edition. Further information was requested from the operator, who ascertained that USG-02 State Variation and the Operator Variation applied to the consignment, but were not followed. Warning letters to the shipper and the shipping company. The US supplier provided the shipper with the incorrect MSDS, which was subsequently supplied to the shipping company, but the shipper failed to recognise the outdated MSDS. The shipper changed its documentation to highlight dangerous goods requirements and to ensure staff completed and authorised the form correctly before sending consignments to the shipping company. The shipper and the shipping company confirmed that the consignment would not be shipped until they received the correct MSDS from the supplier. The shipping company issued a communication to all operational staff, including drivers and warehouse staff on new handling procedures for dangerous goods, which were incorporated into the company's ISO procedures. The shipping Passenger error. During routine security screening, 3 x Aerosols, flammable, UN1950 were found in a passenger's baggage. The aerosols were removed and the FAA was informed. As the passenger was a non-UK national no further CAA action possible.
2011-1015	23/11/2011 Baltimore, USA	
2011-1014	24/11/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of undeclared Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-1024	24/11/2011 Philadelphia, USA	Passenger error. During routine security screening, 1 x 3.6L Paint UN1263 was discovered in a passenger's baggage. The item was removed by security. The passenger was an Indian national. The FAA was informed. No further CAA required.
2011-1013	24/11/2011 East Midlands Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipment appears to be a consolidated consignment from shipper. Previous incidents 2010-0707 and 2010-0701. Letter sent to shipper who advised there had been a mix up and the consignment in question was not their property. As we could not establish the identity of the shipper no further CAA action possible.
2011-1018	26/11/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 8ml bottles of undeclared Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-1017	26/11/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 75ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. No further CAA action required.
2011-1020	26/11/2011 Boston, USA	Passenger error. During routine security screening, 1 x 28oz can of Corrosive liquid, n.o.s., UN1760 was discovered in a passenger's baggage. The operator investigated further. The aerosol was removed and the FAA was informed. The passenger was an Indian national. No further CAA action required.

2011-1037	27/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 355ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the USA authorities (FAA) for investigation. The FAA advised they had contacted their field office and administrative action was taken against the shipper. No further CAA action required.</p>
2011-1023	27/11/2011 Heathrow	<p>Unsecured dangerous goods. The turn around manager noticed the contents in a unit bulging and advised the loading staff. On investigation it was discovered that a barrel became dislodged and fell out from the unit onto the stand. The barrel was placed back into the unit and returned to the loading shed to be re-built. The barrel had not split or spilt. The operator investigated further. The staff member responsible for the build was interviewed, however, without post build photographs it was not possible to determine whether the correct or appropriate strapping was used. No photographs available from the stand where the unsecured dangerous goods were noticed. Due to insufficient evidence, no further CAA action possible.</p>
2011-1021	28/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 330ml, 1 x 275ml, 1 x 300ml, 1 x 200ml, 1 x 250ml, 1 x 65ml and 1 x 4oz of undeclared Aerosols, flammable, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Cyprus authority who conducted their investigation and held meetings with both the shipper and freight handler. Both the shipper and freight forwarder amended their procedures to prevent any further re-occurrence. No further CAA action possible.</p>
2011-1022	28/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 300ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Please see 2004-043, 2008-082 and 2008-083. Referred to the Thailand Authority. No further CAA action required.</p>
2011-1030	28/11/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1133	29/11/2011 Heathrow	<p>Unsecured dangerous goods. Upon arrival dangerous goods were found unsecured in a container. The goods arrived loose to the departure airport, but the agent failed to ensure the build was secured and restrained correctly within the container using additional straps and an extra pallet as per instructions. The agent was removed from dangerous goods builds until he was retrained, disciplinary action was taken and station performance was monitored. No further CAA action required.</p>
2011-1025	29/11/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 500ml of Aerosols, non-flammable, UN1950 and 3 x 100ml, 2 x 50ml and 1 x 40ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. The freight forwarder responded and provided a sample of their personal effects agreement with a company who x-ray consignments before they are delivered to the airport. No further CAA action required.</p>

2011-1031	29/11/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 60 x 312g of Aerosols, flammable, UN1950. The consignment was marked with Aerosols and bore the UN1950 diamond but had been overpacked with black shrink wrap which had not been marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper and the freight agent advised that the consignments of aerosols for transport overseas would go via road and sea and be sent as Limited Quantities. The shipper spoke to the Account Manager at the freight agent company, who was unable to explain how the package was offered for air carriage. The shipper was also unable to provide an explanation. The shipper discussed provisions to prevent a re-occurrence with the courier company and investigated further how the package was offered for air transport. The shipper ensured that similar boxes are covered in clear outer packaging. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain two undeclared 12v Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. A material safety data sheet provided, detailed the batteries complied with Special Provision A67. The shipper ensured future consignments would be provided with documentation, to enable the necessary information being placed on the air waybill. The shipper updated their procedures to reflect the information. No further CAA action required.</p>
2011-1029	29/11/2011 East Midlands	
2011-1026	30/11/2011 Heathrow	<p>Unsecured dangerous goods. Upon loading cargo, it was observed that the contents in a unit load device had shifted. The loading staff were advised and upon inspection the load had become loose from the straps. The load contained liquids and Dry Ice, UN1845. The turn around manager was notified and it was agreed to offload the cargo and return it to the loading shed. Operator investigated further. Shipment appears to have been built by ground handling agent. Unable to ascertain individual responsible for this build, however, business case has been raised to issue cameras to ensure pictures of all dangerous goods builds are taken upon completion. No further CAA action required.</p>
2011-1033	30/11/2011 Heathrow	<p>Documentation Error. Due to a problem with the flight plan, the aircraft was delayed. On arrival, crew were handed a 'nil' NOTOC. A member of the ground crew returned with a new NOTOC which stated that there were three consignments of Toxic substances on board. Had the aircraft departed as scheduled, the crew would not have received notification of the changes to the NOTOC in time. The staff member recommended that the operator was more proactive in notifying changes to the NOTOC in order brief the crew. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2011-1027	01/12/2011 Heathrow	

2011-1035	01/12/2011 East Midlands	Mis-routed dangerous goods. During security screening, a consignment was found to contain 4 x 33g cartridges of undeclared Carbon Dioxide, UN1013. The consignment was marked, labelled and declared for the transportation of dangerous by road. However the consignment was offered for air transport. Letter sent to shipper and freight agent. The freight agent responded and advised that their Dangerous Goods Safety advisor ensures that training material is current and continually reviewed to ensure new incoming regulations or procedures are cascaded and adhered to and that their staff regular receive refresher training. To prevent further incidents occurring immediate re-training was arranged for the staff which handled this consignment. No further CAA action required.
2011-1032	01/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-090. In response the shipper advised that they had updated their procedures to prevent a re-occurrence. Relevant staff attended Dangerous Goods Training By Air course. No further CAA action required.
2011-1028	01/12/2011 Coventry Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950 and 2 x 250ml and 2 x 100ml of Flammable liquids, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.
2011-1043	02/12/2011 Paris CDG, France	Unsecured dangerous goods. During offloading, dangerous goods were found not damaged, but had moved in bulk as they had not been secured because the unit load device was not volumetrically filled. The staff member was interviewed by his line manager about the importance of securing dangerous goods in the hold, was taken off line and re-trained on the tying and lashing of dangerous goods and was monitored on flights for a period of time to prevent a recurrence. No further CAA action required.
2011-1039	02/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1045	02/12/2011 Heathrow	Damaged items. Damaged items received found when offloading flight. No further CAA action possible.
2011-1042	02/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1040	02/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml, 12 x 75ml, 8 x 100ml, 2 x 118ml, 6 x 125ml and 2 x 150ml of undeclared Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The operator flagged the incident to its Corporate Head Quarters and its local station addressed the matter with the shipper. Appropriate action taken by operator. No further CAA action required.

2011-1041	02/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 15ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information from the Singapore authorities advised the shipper was sent a letter advising they must attend a dangerous goods training course and then forward proof of the training received. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-247, 2006-258, 2008-669 and 2011-0649. No further CAA action required.</p>
2011-1036	02/12/2011 East Midlands	
2011-1051	02/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 14oz of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response to our warning letter the shipper introduced new procedures to prevent a reoccurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1046	05/12/2011 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml, a 75ml and a broken bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.</p>
2011-1044	05/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 125ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1049	06/12/2011 Heathrow	
2011-1052	06/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-1053	06/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. See also 2011-1063. Warning letter sent from the Manager, Dangerous Goods Office, therefore, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and a 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1048	07/12/2011 Heathrow	

2011-1050	07/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and a 35ml of Perfumery products, UN1266 and 2 x 71g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Passenger error. During routine security screening, 1 x Aerosol, UN1950 was discovered in a passenger's baggage. The item was removed and disposed of locally. The passenger was a US national. The FAA was informed and appropriate action was taken by the operator. No further CAA action required.</p>
2011-1054	07/12/2011 Baltimore, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 269g Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1057	08/12/2011 Heathrow	
2011-1056	08/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 undeclared Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to shipper. In response, the shipper conducted an internal review with the assistance of their Dangerous Goods advisors. Although, they removed the sale of non-spillable batteries for air and sea modes on 25 November 2011, they were unable to remove them from the Northern Ireland and Isle of Man markets. However, the shipper acknowledged that such orders should have been processed in accordance with the IMDG requirements. The shipper identified that the first error occurred at a hub, because the packages were not segregated between air and sea correctly; secondly, once screened, Special Provisions A69 or A123 were not annotated on the air waybill by the carrier. The shipper believed that 'No Fly' labels were attached the packages, but they were not and, therefore the packages were offered for air transport. The shipper intended to test different systems with various operators until a robust system for air transportation of batteries was established. They introduced internal procedural</p>
2011-1061	08/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incident 2011-1053, letter sent, awaiting response. No response received. No further CAA action possible.</p>
2011-1062	08/12/2011 East Midlands	
2011-1063	08/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 48 x 200ml of undeclared Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in machinery, UN3363. The consignment was found to contain petrol in the fuel tank. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1066	09/12/2011 Stansted	

2011-1058	09/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 141g and a 253g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1059	09/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml and 4 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1098	09/12/2011 Heathrow	Loading error. Dangerous goods moved within a unit load device, which resulted in the unit load device being offloaded. The operator investigated further. Photos were taken of the completed build before sending to the aircraft which were stored for 14 days before they were deleted from the system. However, due to staff illness, the request for photos was not seen prior to the system update. No photos were taken of the unit when offloaded. The crew who built and signed for the consignment were unable to recall the shipment, due to the length of time which had elapsed prior to the enquiry. All staff members involved with the build were made aware of the incident to prevent reoccurrence. Their records showed no previous incidents. Due to a lack of evidence, no further CAA action possible.
2011-1069	09/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Previous incident 2011-1053, and 2011-1062. Letter sent to the shipper. No further CAA action required.
2011-1065	10/12/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 10ml, a 75ml, a 100ml, 2 x 50ml and a 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1064	10/12/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 12ml, a 15ml, 3 x 14.7ml and 2 x 13ml of Paint related material UN1263 and 7 x 100ml and 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1096	11/12/2011 Manchester	Documentation error. A pallet was delivered as an intact transfer unit to connect with an incoming flight. When the unit arrived at the aircraft side it was noted that there was a hazardous label affixed to the unit, but not that the Captain knew about it. Further investigation identified the hazardous item as Dry ice, UN1845, but because the weight could not be established, the unit was offloaded. The operator investigated further. The incident was linked to DGOR 2011-1083 as one was inbound and the other outbound. The staff member who booked the freight failed to record the presence of Dry ice and it was concluded that the mistake was caused by human error because of staff illness. The staff member was revalidated in dangerous goods upon his return to work. No further CAA action required.
2011-1153	11/12/2011 Leeds/Bradford	Passenger error. Passenger advised operator on outbound flight of carriage of Oxygen cylinder, UN1072, but declared the weight as less than 5Kgs. On inbound flight, the cylinder weight was confirmed as 10Kgs. The cylinder was not permitted on the return sector and the passenger advised of the requirement limits. As a result of this incident the operator amended their procedures to prevent a re-occurrence. No further CAA action required.

2011-1097	11/12/2011 Heathrow	<p>Loading / Documentation error. A unit was delivered as an intact / transfer unit to connect with an incoming flight. The unit was checked and passed as fit-to-fly when it was accepted. The fit-to-fly check documentation confirmed that the unit load device tag had been checked. When the unit arrived at aircraft side it was offloaded as no device tag was present. The freight on this unit was Perfumery products, UN1266 and there was no facility to re-print hazardous unit load device labels at the aircraft side. The unit was sent back to cargo where the unit was fed back into the system and then processed as fit-to-fly. No exact cause could be identified, but it is thought that the loading team responsible for loading the unit onto its second section of flight, did not correctly check the unit was fit-to-fly or someone added a new unit load device tag and did not inform anyone of their actions. No further CAA action possible.</p>
2011-1083	11/12/2011 Heathrow	<p>Undeclared dangerous goods. A shipment of perishables containing Dry ice, UN1845, was trucked from Manchester for onward transportation from Heathrow, without entering the correct coding to inform staff of the presence of Dry ice for the appropriate ventilation on arrival. Operator investigated further. The staff member who booked the freight failed to record the quantity of Dry ice. The investigation concluded that the error was caused by human error. The staff member was revalidated in dangerous goods training. This incident was linked to DGOR 2011-1096 because one was inbound and the other was the outbound flight and also occurred because of the incorrect coding on the shipment. No further CAA action required.</p>
2011-1099	11/12/2011 Heathrow	<p>Unsecured dangerous goods. A consignment consisting of 118 pieces described as a consol was found to be lithium batteries. A number of these boxes containing the goods were found ripped and damaged, with the content spilling out from the fibreboard boxes onto the unit and lying loose on the unit and inside the truck. The damage appeared localised and was only to one corner of the unit. The Operator investigated further. It has been concluded that the damage was likely to have been caused whilst loading the vehicle for onward transportation to Heathrow. The loading staff were made aware of the incident and reminded that care must be taken when loading freight for transportation, however as there was no photographic evidence available whilst loading or unloading the vehicle, it was not possible to ascertain when the damage occurred. No further CAA action possible.</p>
2011-1068	12/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml and 5 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1067	12/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2011-1082	12/12/2011 Gatwick	NOTOC error. Load control advised of 2 pallets and 2 units to load onto the aircraft, but the actual was 3 pallets. The loader checked with Cargo who agreed it should have been 3 pallets and the system was rechecked, which revealed the goods already allocated were no longer showing. The loader realised a pallet and a unit load device had the same number. Load control removed the item and moved the consignment down. However, the NOTOC was incorrect as the dangerous goods were loaded in a different position on an extra pallet. The operator investigated further. The incident was caused by incorrect information entered by the Controller who acknowledged the mistake and helped to rectify the situation prior to departure, although the amendment to the NOTOC was overlooked. The controller was reminded of the importance of accurate data entry into the system. No further CAA action required.
2011-1076	12/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 425g of Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action possible.
2011-1075	12/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 35ml, a 200ml and a 150ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action possible.
2011-1078	12/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 425g Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper sent under 2012-252. In response, the shipper reviewed its processes and the staff and management at its third party warehouse received further training to prevent a recurrence. Furthermore, all packages containing the cylinders despatched from the warehouse irrespective of the destination were labelled with 'Do Not Fly' stickers. The shipper also tested an update to its shipping system that automatically changed the carrier service to road for packages of cylinders with an off-shore post code, and would therefore, not be sent on the express service. The shipper's Managing Director stated they were committed to ensuring the processes were followed correctly and would conduct internal quality spot checks to check procedures. No further CAA action required.
2011-1074	12/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 310ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1070	13/12/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 46 x 200ml Aerosols and 1 x 150ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. In response to our warning letter the freight forwarder advised that they had updated their procedures to prevent a re-occurrence. No further CAA action required.
2011-1071	13/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2011-1073	13/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 318ml, a 276ml and a 227ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. More information required to ascertain shipper. Unable to establish shipper details. No further CAA action required.</p>
2011-1086	13/12/2011 East Midlands Airport	
2011-1088	13/12/2011 East Midlands	<p>Undeclared dangerous goods. During x-ray screening, a fibreboard box was found containing shock absorbers, Articles, pressurized, pneumatic; UN3164. The box was not marked or labelled as dangerous goods and no dangerous goods transport document accompanied the consignment. A DGI visited the logistics company in 2008. See also 2007-0548. Warning letter sent to the logistics company reminding them of similar incidents in 2007. The logistics company carried out an investigation and identified the root causes and implemented corrective actions. The company located the MSDS, which stated that the part should have been declared, but their system did not show the hazardous indicator for the part. The incident was addressed with the packing team and the process for identifying hazardous labels was reiterated. An investigation was carried out into the process for identifying new parts without an indicator and the logistics company also raised hazardous indicators and missing client data with the shipper. The packer was identified and his dangerous goods training certificate was provided, which was in date. It was suggested that the packer's work should be monitored for a period of time. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information requested to ascertain shipper. Unable to establish shipper details. No further CAA action possible.</p>
2011-1087	13/12/2011 East Midlands	
2011-1085	13/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1077	13/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 200ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2011-1084	13/12/2011 Athens	<p>Unsecured dangerous goods. During off loading, a consignment of 1 x 10L, Resin Solution, flammable UN1866 was found with the strapping not utilised correctly and the package was found loose in the compartment. The package was found damaged and crashed between pieces of baggage, but there was no leakage. An investigation by the operator advised that the ground handling agents were adamant that the dangerous goods were secured prior to departure. This was not confirmed by photographic evidence. The staff were fully briefed and reminded of the correct procedure for restraining dangerous goods by tying them down in an upright or effectively in a volumetrically full hold or unit load device and must ensure packages cannot be damaged by other cargo in the same hold or by the movement of baggage. The staff were monitored to ensure they fully understood the requirements. No further CAA action required.</p>

2011-1169	14/12/2011 Manchester	<p>A passenger arrived at the gate with a electric battery-powered mobility scooter. The Captain insisted that the wires from the battery were disconnected from the scooter. The dispatcher isolated the wires prior to the flight to prevent shorting and further investigation revealed that the battery powered mobility scooter had a power switch to isolate it, which should have been engaged. The operator's investigation also revealed that the ground staff did not want to disagree with the Captain about disconnecting the battery. The operator issued an electronic read and sign flight crew notice and a ground services notice, however, it was some time before staff were confident in their understanding of the rules to be able to implement them correctly. The operator's training programme examination also included a question about correctly handling a non-spillable battery-powered mobility aid. Further information was sought from the operator and the ground handling agent about incidents 2012-0075, 2012-0083, 2012-0123 and 2012-0278, which occurred at the same location. No further CAA action taken.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml, a 75ml and a 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0978. Referred to the Spanish authorities for investigation. No further CAA action required.</p>
2011-1080	14/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml, a 75ml, a 100ml and a 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1079	14/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1094	15/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 10ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1093	15/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml and a 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1095	15/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1091	15/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 32 x 100ml, 18 x 125ml, 19 x 75ml and 9 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. No further CAA action required.</p>
2011-1092	15/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1107	15/12/2011 East Midlands	

2011-1104	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain canister of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details, therefore, no further CAA action possible.
2011-1103	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1105	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a canister of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action possible.
2011-1106	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a canister of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2011-1108	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 650ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1102	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1119	15/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, filled with acid, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper revised their procedures to avoid sending such items by air in future. Also, arrangements made for stores department personnel to attend a dangerous goods awareness course. No further CAA action required.
2011-1101	16/12/2011 Scatsta	Passenger error. During security screening, a passengers baggage was found to contain a 400ml Aerosol, flammable, UN1950. The consignment had been concealed by black tape around the lid and red and white tape around the can. The item was removed from the passengers baggage and a declaration of surrender of prohibited or restricted articles obtained. Appropriate action taken by operator. No further CAA action required.
2011-1125	16/12/2011 Heathrow	Unsecured dangerous goods. During loading 3 x10kg and 1 x 40g of Toxic solid, organic n.o.s. UN2811 was discovered unsecured within the unit. Operator investigated further. Due to the time elapsed since the incident was raised because of annual leave and staff sickness, all photographic evidence of the build pre-flight was deleted as per the Operator's standard procedures. The build card was signed as 'fit to fly', but the root cause was not identified because of a lack of evidence and photographs from both stations. No further CAA action possible.
2011-1111	16/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard was found to contain 3 x 500ml of undeclared Paint, UN1263. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-1112	16/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 250g, a 100ml and 2 x tubes of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1165	16/12/2011 Belgrade	<p>Loading error. During offloading, unmanifested dangerous goods were discovered to have been carried. The investigation revealed that at the originating airfield, due to the close proximity of the departure time of another flight, the handling agent collected the cargo from the warehouse for both flights at the same time. Ramp staff of the flight in question were not aware that the consignments on the truck were for the two separate flights and so loaded all of it on the same aircraft. As a corrective measure, the handling agent required that cargo consignments for each flight to be collected from the cargo warehouse in individual trucks. Ramp staff received a briefing memo to check all cargo shipments are for the correct flight, before loading onto the aircraft. No further CAA action necessary.</p> <p>Passenger error. During routine security screening, 4 x 591ml Aerosol UN1950 was discovered in passenger luggage. The offending items were removed and the passenger advised of the consequences of their actions. Passenger was an Ghanaian National. The FAA were informed. No further CAA action possible.</p>
2011-1113	16/12/2011 Baltimore, USA	
2011-1110	17/12/2011 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 100ml and 2 x 50ml of Perfumery products, UN1266; 5 x 10ml and 2 x 4ml of Paint related material, UN1263 and a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1121	17/12/2011 Heathrow	Documentation error. Loaders removed a consignment of Lithium batteries before take off. Operator investigated further. Ground handling acceptance staff did not notice that the Lithium batteries entry on the air waybill did not stipulate the packing instructions when accepting the consignment. A checklist was drawn up and incorporated by acceptance staff as part of their procedures when receiving consignments. The checklist was available at the acceptance counter and completed copies were filed. No further CAA action required.
2011-1109	17/12/2011 East Midlands	Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 12 Life saving appliances, UN2990 (life jackets). The boxes were not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1149	18/12/2011 Heathrow	Loading error/unsecured dangerous goods. During offloading, the freight inside a unit load device was found to be unsecured and the rest of the load had slipped due to a lack of restraints. An investigation revealed that the cargo agent responsible for the build was qualified. After the load was built, fit-to-fly pictures were taken, which clearly demonstrated the inadequate building / securing of the load. Subject to the operator's investigation, the cargo agent was retrained to the standards expected for proper unit load device builds. With immediately effect, two signatures were required on the fit-to-fly documentation once physical inspections were completed. The handling agent employed an experienced cargo professional, who undertook the responsibility of retraining all staff on unit load device build requirements. No further CAA action required.

2011-1116	19/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1122	19/12/2011 Heathrow	Unsecured dangerous goods. The load team leader was not happy with the way 10 units containing dry ice in the rear hold were secured; 6 units were on the floor and 4 were placed on top and one of which fell on its side. They were tied down with one piece of rope loosely wrapped around the side of the boxes. The load team leader secured the units correctly, but the aircraft incurred a 22 minute delay. The original team leader was interviewed and it was explained why the original build was unacceptable. He undertook refresher training to ensure he was up to date with requirements. No further CAA action required.
2011-1115	19/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 10ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1118	19/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml, Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1120	19/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml, a 90ml, a 60ml and a 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1117	19/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml, a 50ml and 2 x 40ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1126	19/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1127	19/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-349, 2004-016 and 2003-149. Letter sent to shipper who responded and advised that the consignment had been processed to travel by road and sea but the consignment was misrouted because of an error by one their dispatch operatives. The issued was addressed with their Dispatch Manager and the operative concerned and to prevent further incidents occurring the shipper confirmed that their procedures had been amended. No further CAA action required.
2011-1124	20/12/2011 Honington	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2011-1129	20/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 13.3ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1123	20/12/2011 Frankfurt, Germany	Mislabelled Consignment. A fibreboard box used to ship 1 x 13.5 KG Compressed gas, UN1956, was mislabelled, and included markings from a previous consignment that had not been removed. Further information requested from operator. This was noticed on arrival at destination, and had not been noticed during the forwarding process or acceptance check. This occurrence was due to human error. Member of acceptance staff has been retrained and forwarder has carried out internal investigation and will implement further preventative measures. Appropriate action undertaken by operator therefore no further CAA required.
2011-1130	20/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 X 12v Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper advised a breakdown in communication with courier and had intended consignment to be shipped by road. They use a professional distribution company and have informed them of the incident and will ensure all future consignments are marked for road transport only. No further CAA action required. Undeclared dangerous goods. A consignment arrived and the air waybill stated aircraft parts, the labels/markings on the boxes indicated Oxidizer 5.1 and Non-flammable gas 2.2 labels. There was no dangerous goods documentation with the air waybill. The shipper carried out an investigation. The consignment was delivered to the operator by the freight forwarder after the air waybill was collected separately. The shipper's despatch team verified that dangerous goods documentation was given to the freight forwarder, but the operator insisted they did not receive them. As the shipment went out of hours, this could not be confirmed. The shipper advised their transport departments to ensure their drivers received, retained and handed a minimum of two copies of dangerous goods documentation to the cargo agent. Drivers were instructed to return to the shipper in the event they did not have the correct documentation. The shipper issued instructions to all relevant staff and sub-contractors, including its aircraft spares team reiterating the importance of being vigilant and thorough when checking packages and its documentation and would also monitor future consignments despatched by the shipper, collected and delivered by their freight forwarders and courier companies. No further CAA action possible.
2011-1128	21/12/2011 Heathrow	
2011-1131	21/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2011-1161	21/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action possible.
2011-1160	21/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2011-1158	22/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 76.5ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1159	22/12/2011 Heathrow	
2011-1151	22/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 340g of undeclared Aerosols, flammable, UN1950, 1 x 946.4ml of undeclared Paint, UN1263 and 5 x 946.4ml of suspected undeclared Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1150. Referred to the USA authorities (FAA) for investigation, who initiated an enforcement investigative report for alleged violations of the dangerous goods regulations. No further CAA action required.</p>
2011-1150	22/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 312g of Aerosols, flammable, UN1950 and 1 x 946.4ml of suspected Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1151. Referred to the USA authorities (FAA) for investigation. FAA conducted their investigation and issued a civil penalty action to the shipper. No further CAA action required.</p>
2011-1147	22/12/2011 Edinburgh	<p>Unsecured wheelchair. Upon arrival, an electric wheelchair was found loose in the hold. An investigation by the operator advised that the staff member responsible was reiterated of the importance of securing electric wheelchairs and mobility aids. The incident was recorded on the staff member's file and an assessment was carried out to ascertain whether or not re-training was required. No further CAA action required.</p>
2011-1163	22/12/2011 East Midlands Airport	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2011-1146	22/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0769, 2011-0140 and 2011-0298. Letter sent to shipper who responded and advised the vendor had not provided them with the relevant dangerous goods information. The shipper issued a formal notice to the vendor notifying them of the breached of contract and any further violations would result in the contract termination. Permanent employees only handle dangerous goods who complete dangerous goods training on an annual basis. If temporary staff are employed, they have no contact with dangerous goods. No further CAA action required.</p>
2011-1136	22/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 2L of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-1157	22/12/2011 Bury St Edmunds	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of undeclared Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2011-1134	22/12/2011 Baltimore, USA	Passenger error. During routine security screening, 1 x Aerosol UN1950 was discovered in a passenger's baggage. The item was removed and disposed of locally. The passenger was a Ghanaian National. The FAA was informed. No further CAA action required.
2011-1132	22/12/2011 Aberdeen	Undeclared dangerous goods. On arrival, it was noted that a shipment was found to be leaking. On further inspection an MSDS was pulled from the shipment which stated contents were 1 x 500ml Nitric Acid, UN2031. Additional paperwork found identified the product as a solution. No further CAA action possible.
2011-1137	23/12/2011 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500 PSI cylinder 11 cubic foot of undeclared Oxygen, compressed, UN1072. The consignment was placed in a fibreboard box, with the relevant markings had been crossed out. From the paper work, the cylinder was declared as empty, but on inspection it was found to contain 500 PSI. In response the shipper advised that they had updated their procedures to prevent a re-occurrence. No further CAA action required.
2011-1162	23/12/2011 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2011-1135	23/12/2011 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of undeclared Corrosive Liquid, N.O.S., UN1760 and 2 x 4Kg of undeclared Environmentally hazardous substance, liquid, N.O.S., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following visit to shipper, it was advised that consignment should have travelled by road/sea. The shipper has held a meeting with the intermediary used and have implemented further preventative measures. No further CAA action required.
2011-1140	23/12/2011 Boston, USA	Passenger errors. During routine security screening, one can of water and stain repellent Aerosols, non-flammable, UN1950 was removed from passenger's baggage. The FAA have been advised of this incident. Operator investigated further. Passenger US National. Item removed by Terminal Security Agent, and all appropriate paperwork sent to FAA. No further CAA action required.
2011-1139	Washington, Dulles, 27/12/2011 USA	Passenger error. During routine security screening, 2 x spray bottles Clorox clean-up spray, 1 x spray starch UN1950, 1 x bleach spray bottle were discovered in a passenger's baggage. The items were removed and the FAA was informed. Passenger a Nigerian National. No further CAA action required.

2011-1145	27/12/2011 Heathrow	<p>Unsecured dangerous goods. During routine inspection on the aircraft stand, a staff member noticed a fibreboard box containing dangerous goods that had not been not strapped down securely within a Unit Load Device (ULD). The staff member took a picture and reported this to the turn-round manager. The fibreboard box was re-strapped and made secure before loading the ULD onto the aircraft. Unfortunately the staff member did not retain the picture as they had used their personal phone and had not been issued with a company mobile phones.</p> <p>Subsequently, staff were informed that company cameras were available and must be utilised when taken photos of dangerous goods occurrences. The crew who built and signed for the consignment were unable to recall this particular shipment due to length of time elapsed prior to enquiry. All members involved with the build were made aware of the incident to prevent reoccurrence. Their permanent records showed no previous incidents. Due to lack of evidence, no further CAA action possible.</p>
2011-1164	28/12/2011 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml bottle Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1138	28/12/2011 Boston, USA	<p>Passenger error. During routine security screening, 8 cans of Flammable liquid UN1993 was discovered in a passenger's baggage by US Border patrol. The items were removed. The Ugandan CAA conducted the investigation and discovered that the dangerous goods training for x-ray screening staff had lapsed. All staff with lapsed certificates received training in March 2012. Staff were reminded to be vigilant and they carried out hand searches when they were uncertain of the items seen on the x-ray screen. Check in staff were reminded to draw passengers' attention to dangerous goods signage and additional dangerous goods signs were placed in all customer areas. No further UK CAA required.</p>
2011-1154	28/12/2011 Boston, USA	<p>Passenger error. During routine security screening, 1 x Aerosols, flammable UN1950 was discovered in a passenger's baggage. The item was removed. The passenger was an Ugandan National. No further CAA action required.</p>
2011-1155	28/12/2011 Boston, USA	<p>Passenger error. During routine security screening, 1 x Aerosols, flammable UN1950 was discovered in a passenger's baggage. The aerosol was removed. The passenger was an Ugandan National. No further CAA action required.</p>
2011-1141	29/12/2011 Gatwick	<p>Wheelchair loading error. During offloading of aircraft it was noted that an electric mobility scooter was not restrained and its lithium battery was loose on the hold floor. Operator investigated further. No photographs were taken on arrival as the agent did not have a camera. When the mobility scooter was covered for transportation, it resembled a hard suitcase. Check-in staff were unaware that it item contained a battery because it resembled a suitcase. It was believed that the battery was de-activated prior to transport, however, the terminals were probably not covered. Baggage loaders were unaware of an electric mobility aid as no information was passed to them from check-in and it was believed that the battery was housed within the cover and came loose during flight. Incident occurred due to a break down of communication between the passenger, check-in staff and loading staff. All staff were made aware of the new style of electric scooter and completed a Read and Sign reminder on electric items on an aircraft. No further CAA action required.</p>
2011-1168	29/12/2011 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2011-1144	29/12/2011 Boston, USA	<p>Passenger error. During security screening, a passenger baggage was found to contain 2 x 8oz of Paint UN1263. The items were removed and the passenger advised of the consequences of their actions. The FAA were notified of the incident by the operator. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2011-1166	30/12/2011 Heathrow	
2011-1152	31/12/2011 Heathrow	<p>Unsecured dangerous goods. A unit load device was rejected at the aircraft side and the unit was returned to cargo for rectification. After investigation supporting photographs showed that the freight had been secured when the unit load device left the cargo building. The driver responsible for delivering the unit to the aircraft did not recall any incident which had contributed to this incident. As no photographs had been taken of the unit load device after loading, no root cause could be identified. As a precautionary measure, cargo staff were informed of this incident. Cargo staff had been trained to build units to a very high standard and even had an extra lashings and restrains training course, the Performance Manager advised that no cargo staff would require revalidation training. No further CAA action possible.</p>
2012-0003	02/01/2012 Heathrow	<p>Unsecured dangerous goods. During offloading, it was discovered that an electric wheelchair weighing 110Kg, Battery-powered vehicle, UN3171 was unsecured in the hold and baggage was placed around the wheelchair in the container to avoid movement. An investigation by the operator revealed that the ground handler was a new member of staff and was unaware of the spreader requirements and to secure a wheelchair in the hold. It was a dry-cell battery and the wheelchair was switched off, the key was removed and the brakes were applied. The handling agent addressed the error with the loader who was made aware of the operator's procedures and requirements for electrically powered mobility aids and also received performance monitoring. No further CAA required.</p>
2012-0002	03/01/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a plastic bottle with 250ml of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0001	03/01/2012 East Midlands Airport	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Life-saving appliances, self inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, the consignment bore a label stating jackets for annual service/certification. The shipper was one branch of a larger logistics company with various locations in the UK (see previous incidents 2011-0534 and 2011-578). Following a visit to freight agent, further warning letter sent requesting preventative measures to be put in place to prevent recurrence. In response, agent has undertaken an internal review of shipping procedures and programmed additional staff throughout the company to undertake dangerous goods training. No further CAA action required.</p>

2012-0010	04/01/2012 Heathrow	<p>Unsecured dangerous goods. A unit load device arrived into the departure airport by road with Toxic solid, organic, n.o.s., (Salbutamol Mic bulk USA), UN2811 not secured in the unit. Further to an investigation by the operator, the operations manager at the origin interviewed the cargo agents responsible for the build and they assured him that the dangerous goods within the unit were strapped down. No photos were taken of the completed build before being transported, therefore, it was not possible to establish a cause. All staff at the airport where the unit was built were reminded of the importance of securing dangerous goods for transit and the cargo agent agreed to photograph all dangerous goods builds. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0036	04/01/2012 East Midlands	
2012-0014	05/01/2012 Heathrow	<p>Unsecured dangerous goods. Whilst checking a unit load device, the team leader raised a concern of the tying down of the 6 barrels containing Toxic solid, organic, n.o.s., (Tramadol Hydrochloride), UN2811, as the barrels could be moved around the unit with little effort. The unit load device was rebuilt. To prevent further incidents occurring, a new procedure has been introduced incorporating a shrink-wrapped process, which would reduce the barrels moving in transit. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0035	05/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0009	06/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 7.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0004. Referred to the Ghana authorities for investigation. No further CAA action required.</p>
2012-0006	06/01/2012 Heathrow	
2012-0004	06/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml and a 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Ghana authorities for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml and a 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0004 and 2012-0006. Referred to the Ghana authorities for investigation. No further CAA action required.</p>
2012-0007	06/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0008	06/01/2012 Heathrow	

2012-0011	06/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain two breathing kits, each containing a cylinder of Air, compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that they had updated their procedures to prevent further incidents occurring. No further CAA action required.
2012-0005	06/01/2012 Aberdeen	NOTOC error. The original manifest included Flammable liquid, n.o.s., UN1993. At the last moment it was decided not to transport the dangerous goods and an amended manifest was given to flight crew by the heli-admin clerk (NOTOC no longer required). Before departure, flight crew sought verbal confirmation from the HLO that the dangerous goods had not been loaded. However, on landing at the destination airport, it was discovered that the dangerous goods had in fact flown. In response to this incident, the Duty Holder made the HLO the sole point of contact with flight crew regarding the loading of cargo. The investigation also verified that only qualified heli-admin and deck crew were utilised. No further CAA action necessary.
2012-0024	08/01/2012 Heathrow	Undeclared dangerous goods. Upon arrival, a mail package containing a model aircraft was found to contain Lithium batteries packed with equipment, UN3481. An investigation by the operator established that the staff members were briefed and told to be vigilant. The FAA was informed and the area manager at the departure airport contacted the Hazardous Materials Specialist at the courier company who shipped the package about the incident. Appropriate action taken by the Operator. No further CAA action required.
2012-0012	08/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 250ml of Butyl acetates, UN1123 and 57ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0013	08/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1L of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0017	09/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 340g Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. No further CAA action required.
2012-0018	09/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml, a 125ml, a 150ml and a 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0016	09/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 340g Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-0015	09/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 14ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0019	09/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a total of 2.7L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the USA authorities (FAA) for investigation. The information was forwarded to the appropriate field office for investigation and then it was determined which state the shipment originated from. The FAA took administrative action against the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 2L of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Emails were sent to the shipper between January and March 2012, but no response was received. The Deputy Manager of the Dangerous Goods Office wrote a Final Warning Letter, but it was not sent. A letter with response was sent under 2012-1069 and the shipper responded under that occurrence. The shipper's corrective and preventative actions were to transport dangerous goods by road by placing a Class 2 hazard label on the package. The Managing Director was asked about staff training, to which he stated that a member of staff was given the responsibility to read up on the ADR regulations. The Managing Director was advised by email that his staff must undertake formal training, but no response or acknowledgement was received. When contacted by telephone for a response, the Managing Director was uncooperative and defensive and was not concerned about more incidents of undeclared dangerous goods being reported to the CAA or if legal action was taken against him. No further action possible.</p>
2012-0020	09/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0037	09/01/2012 Coventry	<p>Passenger error. A passenger checked in a fibreboard box bearing a UN Specification marking as checked baggage. Upon arrival at destination, the box was thought to be freight and transferred to cargo where security checks were conducted. The package was identified as containing liquid. The passenger was called and an enquiry conducted. It was established that the package contained Environmentally hazardous substances, liquid, n.o.s., UN3082 and Amines, liquid, corrosive, n.o.s., UN2735. Investigation conducted by the operator established that dangerous goods information and notices were available to check-in staff. The check in staff member was interviewed and confirmed that relevant check in security questions had been asked, however had not noticed UN specification mark as this was partially obscured with brown tape and a fragile label. As a result of this incident, the operator has issued a ground handling notice to alert check-in staff to conduct a visual check on all baggage presented at check in, and must establish the contents of any packages presented. It was subsequently established that the passenger was an airworthiness engineer of another air operator, who have revised their maintenance procedures as a result of the incident. No further CAA action required.</p>
2012-0023	09/01/2012 Aberdeen	
2012-0040	10/01/2012 Stansted	Undeclared dangerous goods. During security screening, three fibreboard boxes were found to contain 30 x 200ml of Aerosols, flammable, UN1950. The boxes were not marked or labelled as containing dangerous goods and were not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0030	10/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain various vials of liquid amounting to 211.9ml of Corrosive liquid, toxic, n.o.s. (Hydrochloride acid, sodium nitrate), UN2922. The consignment was marked and labelled as containing dangerous goods and was in packaging that bore UN specification markings, but was not accompanied by a dangerous goods transport document and was described on the air waybill as 'dangerous goods in excepted quantities'. See also 2004-330, 2005-450, 2006-048 and 2011-0715. Warning letter sent to shipper and freight forwarder. The shipper explained that the dangerous goods were manufactured, packed, marked and labelled at one site, but then sent to another site together with details of the dangerous goods so that the dangerous goods transport document could be raised. On this occasion, the information that was sent showed the product to be "EQ UN2922, Class 8 Full Haz". It was suspected that this was misinterpreted as meaning that the consignment met the excepted quantities provisions and that a dangerous goods transport document was not required. The shipper confirmed that the relevant staff had been trained but that a third person would be trained to DGSA level and the company's procedures had been improved. The agent</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 340g and a 113g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action necessary.</p>
2012-0021	10/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0022	10/01/2012 Heathrow	
2012-0039	10/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 283g and 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0025	10/01/2012 Baltimore	<p>Undeclared dangerous goods. During a routine security screening, 3 x Aerosols, flammable, UN1950 were discovered in a passenger's baggage. The items were removed and the FAA was informed. No further CAA action required.</p>
2012-0045	11/01/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 50ml of Perfumery products, UN1266 and 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action possible.</p>
2012-0033	11/01/2012 Heathrow	<p>Incompatible freight. It was originally reported that a unit load device (ULD) had been offloaded due to Toxic liquid, inorganic, n.o.s. UN3287 which had been loaded in the same ULD as perishables (saffron), contrary to the requirements. It was later believed that the unit had not been delivered to the aircraft side, as the flight planner who received the build card spotted the conflict and returned the unit to the cargo shed to be rebuilt. The loading supervisor for the flight could not recall the incident. Unfortunately the relevant build card could not be located, resulting in further investigation being difficult. There had also been a delay in the reporting of the incident, resulting in an improved reporting system being introduced. Appropriate operator action taken. No further CAA action required.</p>

2012-0043	11/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 76g and 6 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 76g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0044	11/01/2012 East Midlands	
2012-0080	12/01/2012 Stansted	<p>Undeclared and spillage of dangerous goods. During sorting, a package was found damage with the contents spilt, giving off a very strong smell. The air waybill disclosed the content as "documents". The spilt contents of the package was placed into a plastic bag and sealed. A further package was found contaminated, which was also placed into a separate plastic bag. The plastic bags were placed into a salvage drum and stored in a safe ventilated area. The shipper was traced, who confirmed that they had made a mistake and enclosed a bottle of Amines, UN2734 instead of the "set of documents". Referred to Swiss authorities who advised they had sent a warning letter to the shipper. No further CAA action required.</p>
2012-0075	Sharm El Sheikh 12/01/2012 International	<p>Unsecured dangerous goods. Whilst unloading the aircraft, ramp staff discovered two wheelchairs were unsecured in the hold. One wheelchair was a mobility aid with a non-spillable battery, which had not been isolated, but the passenger had disconnected it before departure. No damage was reported. The ground handling agent interviewed their team leader at the station of origin about securing the wheelchair to the floor of the hold. A copy of a read and sign ground services notice and an internal memo provided by the operator was issued to the ramp staff and the dispatch office. The dispatch allocators ensured that the correct procedures for loading and handling wheelchairs were included in their daily briefings to staff. The operator bought rope and rings to secure battery-powered wheelchairs to the hold and instructed overseas bases that they were not be removed from the hold and must be returned to the UK. No further CAA action possible.</p>
2012-0029	12/01/2012 Philadelphia, USA	<p>Passenger error. During routine security screening, 2 x 177mls of Acetone, UN1090 (nail polish remover) was found in a passenger's baggage. The items were removed. The FAA was informed. No further CAA action required.</p>
2012-0083	12/01/2012 Lanzarote	<p>Unsecured dangerous goods. Ramp staff discovered an electric wheelchair not tied or secured in the hold after the baggage was unloaded from the forward hold. Baggage was stowed around the wheelchair instead of securing it correctly. The battery was removed and placed on the wheelchair seat, but was not secured to prevent movement. The ground handling agent conducted an investigation on behalf of the operator, who interviewed the team leader responsible for loading the aircraft. He believed he was following the correct procedures and admitted that he had not worked on the operator's aircraft for about a month and thought that the allowances used for wheelchairs by another airline applied. The wheelchair passengers did not get to the gate in sufficient time, because they were not at the Special Assistance desk and they went to the gate on their electric wheelchair. It was also getting close to departure time and 10 bags were still not loaded and three pushchairs arrived, which also had to be loaded. Two loaders tried to secure the wheelchair, but the restraints were knotted. The team leader advised them to tie the restraints around the wheels to minimise movement and secure it in place with baggage. He also asked for alternative restraints to be brought to the aircraft, but admitted he</p>

2012-0054	12/01/2012 Gatwick	<p>Unsecured dangerous goods. Upon arrival, the offloading team opened the forward hold to find the hold nets were not in the correct position, which had allowed baggage and an electric wheelchair to be thrown forward through the netting. The post that holds the netting in place was not in its securing point and had failed to support the doorway net. An investigation by the operator established when the ramp leader loaded the wheelchair, they called the captain, who inspected the loading position and netting and gave their approval. The operator do not provide lashings to the handling agent, therefore the handling agent did their best to secure the wheelchair. The operator advised they do not supply lashings to secure objects in their hold to handling agents, but provide handling agents with procedures of how to secure items such as wheelchairs in the hold. The captain who authorised the load was interviewed. No further CAA action required.</p>
2012-0032	12/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a gas canister containing Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0028	12/01/2012 Baltimore	<p>Passenger error. During routine security screening, Oxidizing solid, n.o.s., UN1479 was discovered in a passenger's baggage. The item was removed by security personnel. The FAA was informed. No further CAA action possible.</p>
2012-0047	13/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to German authorities for investigation, who responded stating it was a private package from a soldier's family sent as a Christmas gift. It was sent in the military transport chain to his place of operation. The content of the package was not inspected because it was a present. The military office are improving the separation of private and duty shipments and are raising the level of safety in their shipments. No further CAA action required.</p>
2012-0042	13/01/2012 Heathrow	<p>Documentation error. Freight off-loaded due to no dangerous goods documentation with consignment. The operator's investigation concluded that the oversight was down to human error. The flight was due to depart and the documents were missing. There was some confusion with the shipment, as the dangerous goods had been spread over three units. The staff member was interviewed and advised that in future, when they are faced with this type of situation, they must raise the issue with the team leader on shift and ask for help to prevent a re-occurrence. No further CAA action required.</p>
2012-0026	13/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a petrol generator, Engine internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0048	13/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 400ml of Aerosols, flammable, UN1950. Inner boxes were marked with UN1950 in a black diamond and marked with Aerosols but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0031	13/01/2012 Boston, USA	<p>Passenger error. During routine security screening, two car struts were discovered in a passenger's luggage. Security removed the car struts. The operator informed the FAA. As the passenger was from another country, no further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 150ml of Aerosols, flammable, UN1950 and 105 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0027	14/01/2012 Heathrow	
2012-0034	15/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening of transit freight, a consignment described as "parts for chairlift" on the air waybill was found to contain undeclared Batteries, wet, filled with acid, electrical storage; UN2794. The goods had been carried by air to reach this point. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation, who held interviews with the local airport security manager and ground handling agents. Security and ground staff received a briefing on the need to pay maximum attention to all packages, even those identified as "general cargo". No further CAA action required.</p>
2012-0050	15/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.</p>
2012-0049	15/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Canadian authorities for investigation. No CAA action required.</p>
2012-0064	16/01/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 300ml, 2 x 350ml and 24 x 150ml of Aerosols, flammable, UN1950; 2 x 250ml of Perfumery, products, UN1266; 2 x 20ml of Adhesives, UN1133 and 5 Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0084	16/01/2012 Humberside	<p>Undeclared dangerous goods. During security screening, a passenger bag was found to contain 2 x Life-saving appliances, self inflating, UN2990. The passenger was advised the life-jackets would not be permitted for carriage and the items would be removed. An investigation revealed the passenger advised check in staff they were carrying life jackets in their hold baggage, and had no prior operator approval obtained from the operator. The check in staff did not challenge the passenger for further information and the baggage was checked in but during security screening the cylinders were queried. To prevent a re-occurrence, the check in staff received additional training. No further CAA action required.</p>
2013-0060	16/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml, 10 x 100ml, 6 x 75ml and 1 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2012-0041	16/01/2012 Heathrow	<p>Unsecured dangerous goods. During breakdown of a unit load device (ULD), cargo staff found the straps securing a 25Kg metal drum of Toxic solid, organic, n.o.s., UN2811 had become loose. The straps were lying loose at the bottom of the unit, still attached to the securing points on both sides. The drum had a metal base and had been placed directly on the ULD, creating a metal-to-metal situation. The staff responsible for this ULD build had the incident highlighted to them. They had thought they had built the ULD to the correct standards, however no wooden spreaders/skid had been used by the ground handling staff whilst completing this job. The airport supervisor informed all warehouse staff of the correct building techniques to prevent reoccurrence. No further CAA action required.</p>
2012-0060	16/01/2012 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substances, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A copy of the material safety data sheet was found inside the consignment which stated the product was classified as dangerous goods for transport purposes. Letter sent to shipper who responded and advised that they had updated their procedures to prevent a re-occurrence. No further CAA action required.</p>
2013-0139	16/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper for DGOR 2013-0066. No further CAA action required.</p>
2012-0038	16/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain undeclared Phosphoric acid, UN1805. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The material safety data sheet was attached to the outside of the fibreboard box. The shipper conducted a full investigation and confirmed that the oversight was purely due to human error. The shipper amended and incorporated new procedures to prevent a re-occurrence. Supporting evidence was provided regarding the training of their employees. No further CAA action required.</p> <p>Unsecured and undeclared dangerous goods. During off-loading, when the ground security agent broke down the unit load device (ULD), one of the skids was found improperly shrink-wrapped and the cartons were not aligned. When the photographs of the damage were examined by the operator's investigator, Lithium battery handling labels were seen on the packages. The operator conducted an investigation, which raised two issues. The first issue was the handling and build of the ULD. At the time of the cargo lodgement with the ground handling agent, the base wooden pallet of 1 of 4 skids collapsed during check-weighing of cargo, which was believed to be due to poor construction material. In the presence of the shipper, the individual boxes of mobile phones from this skid were checked, noted as undamaged and then rebuilt onto a new base wooden pallet. A handling failure occurred in that the rebuilt skid was not shrink-wrapped and created a risk of theft. All the relevant ground handling agent warehouse acceptance staff were briefed to reject valuable cargo that was lodged with sub-standard packaging. In addition, loading staff were briefed to use shrink-wrap when necessary, to minimise the room for movement of the cargo during ULD handling or in-flight. The second issue involved the undeclared Lithium ion</p>
2012-0058	17/01/2012 Singapore	

2012-0065	17/01/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 50ml, 2 x 60ml and a 30ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0055	17/01/2012 Leeds/Bradford	Undeclared dangerous goods. A physical security hand search of a suitcase revealed 7 Aerosols, flammable, UN1950 and 5 Perfumery products, UN1266. The suitcase was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0057	17/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Life saving appliances, self-inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The freight agent was contacted and a copy of the air waybill was obtained. The air waybill did not indicate that there were dangerous goods attached as indicated on the dangerous goods transport document. Letter sent to freight forwarder, who responded and advised formal interviews were conducted with the personnel involved in the incident, including a re-emphasis on dangerous goods processes. Additionally, all warehouse personnel attended dangerous goods refresher training, as a result of this occurrence. No further CAA action required.
2012-0051	17/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 170g and 10 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0052	18/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0067	18/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml and 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0059	19/01/2012 Heathrow	Passenger error. A packet of sparklers, Fireworks, UN0333, fell out of the side pocket of a bag when staff member loaded bag into a container. The item was removed and placed in a dangerous goods bin. The passenger was transferring from another flight as a third party booking, therefore, no address or contact details were available. Standard Operating Procedures received from the operator showed new baggage procedures for all staff who may handle dangerous goods. No further CAA action required.

2012-0070	19/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Infectious substances, affecting humans, UN2814. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The courier document found inside the consignment described the contents as UN2814. The consignment had not been packed in UN specification packaging. Due to the nature and urgency of the consignment, it was released. Referred to the Maltese authorities for investigation, who advised the freight forwarder's driver, mistakenly placed the consignment in a courier bag after being informed the consignment was to be handled urgently. The freight forwarder took appropriate action and adopted additional safeguards in their processing system to ensure the incident would not be repeated. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 1L Adhesive, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0063	19/01/2012 East Midlands Airport	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml and 2 x 500ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper was contacted and advised they would not send consignments by air. No further CAA action required.</p>
2012-0062	19/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0381 and 2011-0391. Letter sent to shipper, who responded and advised that they had amended their procedures to prevent further incidents occurring. No further CAA action required.</p>
2012-0068	19/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0074	20/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 cylinders of Nitrogen, compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-0294, 2006-0263 and 2007-0532. Letter sent to shipper, who responded and advised that they had amended their processes and procedures to prevent further incidents occurring. No further CAA action required.</p>
2012-0066	20/01/2012 East Midlands	<p>Unsecured dangerous goods. During off loading a consignment of Dry ice, UN1845 was found not tied down. The operator's investigation revealed the shipment was diagnostic specimens (reagent, non-infectious, non-restricted freight). Due to lack of knowledge by the ground handling staff, it was not tied down and secured in accordance with the operator's standard procedures. Ground handling agent staff were debriefed and were retrained in accordance with the operator's dangerous goods manual. No further CAA action required.</p>
2012-0071	21/01/2012 Heathrow	<p>Unsecured dangerous goods. During off loading a consignment of Dry ice, UN1845 was found not tied down. The operator's investigation revealed the shipment was diagnostic specimens (reagent, non-infectious, non-restricted freight). Due to lack of knowledge by the ground handling staff, it was not tied down and secured in accordance with the operator's standard procedures. Ground handling agent staff were debriefed and were retrained in accordance with the operator's dangerous goods manual. No further CAA action required.</p>

2012-0115	21/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a two steel drums of a consignment consisting of 8 x 25L steel drums was found to contain Pentamethylheptane, UN2286. The consignment was on a pallet, which had been overpacked with a clear shrink-wrap. The Class 3 labels and UN2286, Pentamethylheptane were visible through the shrink-wrap but no dangerous goods transport documentation accompanied the consignment. See also 2006-527 and 2007-574. An investigation by the Irish authorities advised the incident occurred because an inexperienced staff member of the shipper processed the delivery of the consignment. To prevent further incidents occurring the shipper fully briefed all employees in the packing department. No further CAA action required.</p>
2012-0243	22/01/2012 Heathrow	<p>Mis-labelled dangerous goods. Upon arrival at freight shed a package of Lithium metal batteries, UN3090 bore a 'cargo aircraft only' label. The consignment originated in the USA and bore the words 'primary lithium, batteries - forbidden for transport onboard passenger aircraft', in accordance with USG-02 variation. An investigation by the operator advised the incident was caused by a combination errors. The shipper had fixed the CAO label in error and (whilst invalid) this had not been noticed by personnel handling the consignment. Staff were made aware of the errors and their performance would be monitored. No further CAA action required.</p>
2012-0077	22/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml, Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0076	22/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0073	23/01/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 chainsaws, (Engines, internal combustion, UN3166). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The engines had been emptied but a full purge had not been carried out. Letter sent to shipper and freight forwarder. The freight forwarder responded and advised that they had amended their website, which would advise their shippers of the everyday items that are classed as dangerous goods and put up dangerous goods posters. No further CAA action required.</p>
2012-0123	23/01/2012 Manchester	<p>Unsecured dangerous goods. The details of a passenger's battery-powered electric wheelchair was not recorded by the check-in agent as per the operator's ground service notice, but the passenger had notified the operator in advance about his wheelchair. The wheelchair was not secured in accordance with the operator's procedure, but instead secured by building up hold baggage against it. The ground handling agent was only aware the wheelchair was incorrectly loaded because the aircraft's departure was delayed, which was caused by the wheelchair passenger. As a precautionary action, a message was added to the movement log warning the loaders at the destination a large / heavy electric wheelchair was in the hold and to be careful when opening the hold door. The operator ordered ropes and rings to secure wheelchairs in place and instructed overseas bases not to remove them from the aircraft hold and to return them to the UK. The operator also issued a memo and ground services notice on the correct procedures for handling wheelchairs to all bases. No further CAA action required.</p>

2012-0082	23/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0081	23/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the German authorities for investigation. No further CAA action required.
2012-0079	23/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-001, 2009-0056 and 2008-679. In response to our warning letter, the shipper confirmed that the fibreboard box had been enclosed inside a freight forwarders pack, which was quite clearly marked and labelled as Aerosols, flammable, UN1950, with a Limited Quantity label. The appropriate dangerous goods documents were attached. The freight forwarder normally sent these consignments by road and sea. Due to human error, this package was accidentally forwarded for air transportation. As a result of this incident, the freight forwarder amended its offshore procedures. All pieces of freight were inspected prior to dispatch to the airport to prevent a re-occurrence. The freight forwarder advised consignments to Ireland by air would cease by the end of May 2012. No further CAA action required.
2012-0086	24/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because of an oversight, which allowed the dangerous goods consignment to be placed into a holding area for normal freight. The shipper advised all relevant staff would receive re-training; dangerous goods consignments should remain segregated; orders started should be completed and checked; supervision and management daily scheduled and random checks made to ensure process; double checks of the dangerous goods consignment area made by operative and shift manager, prior to shipping consignments. No further CAA action required.
2012-0088	24/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a chainsaw, (Engines, internal combustion, UN3166). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation revealed that the petrol tank was still full of petrol. Warning letters sent to shipper and freight forwarder. The agent responded and advised they had amended their website such that the order system would not allow the customer to proceed unless they provided a description of the items being sent, and "chainsaw" was added to the list of prohibited items. No further CAA action required.

2012-0091	24/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Flammable liquid, toxic, n.o.s., UN1992. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter send to the company indicated on the documentation as the shipper. In response, the company advised that they manage a complex of offices and one of their tenant companies arranged through them to send the consignment, without advising that it contained dangerous goods. As a result, the company advised they were introducing new procedures to prevent a reoccurrence. No further CAA action required.
2012-0085	24/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml, of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. See also DGOR 2005-153. In response, the shipper introduced new procedures to prevent a reoccurrence. No further CAA action required.
2012-0089	25/01/2012 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment was found to contain a 800ml Aerosol, flammable, UN1950 and a 315ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.
2012-0094	25/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper's identity could not be traced. No further CAA action possible.
2012-0090	25/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 16g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0093	25/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0096	Charles De Gaulle, 25/01/2012 France	Loading error. A mixed consignment of dangerous goods were wrapped in cellophane and presented for loading. Once placed in the unit load device, it was not possible to identify the dangerous goods, as only one label was visible through the cellophane. From the NOTOC it was not possible to verify the contents and the load was refused by the Captain. The unit load device was sent back for correct packaging and loading. Subsequent investigation revealed that the original booking was made by the call centre. The freight was accepted without knowing what type of aircraft the freight was travelling on. Whilst preparing the freight, the warehouse supervisor did not highlight the fact that the shipment could not be loaded onto one single unit, as the labels would not be visible. The supervisor failed to contact the call centre and amend the reservation booking. In order to prevent a reoccurrence, all warehouse staff members attended a dangerous goods awareness training course, including building unit load devices. No further CAA action required.

2012-0092	25/01/2012 Cardiff	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shippers details could not be established, therefore, no further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 30ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.</p>
2012-0095	26/01/2012 Manchester	
2012-0109	26/01/2012 Heathrow	<p>Unsecured dangerous goods. When the unit load device arrived at the workstation to be broken down it was discovered that 1 x 5L of Environmentally hazardous substance, liquid, n.o.s., UN3082 and 1 x 1L of Polyamines, liquid, corrosive, n.o.s., UN2735 had not been secured in accordance with the operator's standard requirements. From the operator's investigation, the ground handling agent confirmed that error was due to a staff failure. The ground handling agent confirmed that all loading staff were fully trained. The staff member was advised of this incident and informed of the correct techniques to prevent a re-occurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0099	26/01/2012 East Midlands	
2012-0098	27/01/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml and 2 x 30ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0045. Unable to establish shippers details. No further CAA action possible.</p> <p>Undeclared dangerous goods. Upon arrival, a fibreboard box was found to bear a Division 1.4 hazard label. The consignment was not accompanied by a dangerous goods transport document and consequently it had not been included on the NOTOC. The air waybill described the contents as aircraft parts. The operator's investigation revealed the shipper normally used the freight forwarder concerned to ship their consignments. When dangerous goods were previously shipped, the process normally involved the shipper attaching a copy of the applicable dangerous goods hazard label to the front sheet of their general documentation making it clearly visible to the freight forwarder. On this occasion it appeared that the label had been placed on the back of the documentation and therefore was not spotted, resulting in the consignment being processed as non dangerous goods, despite the box being correctly marked and labelled. The consignment was then collected by the operator's agent and subsequently loaded by them into a ULD. Staff of the freight forwarder were fully trained, but the warehouse agency did not provide dangerous goods awareness training to their staff. In response to this incident, the freight forwarder and warehouse agency introduced dangerous goods awareness training to all their staff. The</p>
2012-0111	Leipzig-Halle, 27/01/2012 Germany	

2012-0105	27/01/2012 Heathrow	Unsecured dangerous goods. When conducting pre-checks of unit load devices (ULDs) prior to loading onto the aircraft, 2 barrels containing Toxic solid, organic, n.o.s., UN2811 bearing orientation arrows were not tied down securely and had fallen onto their sides. The ULD was offloaded and returned to cargo for repacking. The operator's investigation concluded that the team leader responsible for counter signing the build card for the unit had checked the load for security before he signed the build card and maintained that it was secured, with the freight being restrained in both directions, which was evident from the photographs. As no photographs were taken of the unsecured load, the operator was unable to ascertain how or why the freight slipped. A shrink-wrapped procedure was introduced, which bound the drums together and reduce the movement of the barrels in transit. No further CAA action required.
2012-0102	27/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2005-238. Letter sent to shipper. No further CAA action required.
2012-0104	27/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Ethyl alcohol solution, UN1170. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.
2012-0103	28/01/2012 Heathrow	Undeclared dangerous goods. During security screening, two over packs consisting of 352 electronic devices. Each device contained Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation, who responded and advised enforcement action taken against the shipper. No further CAA action required.
2012-0110	28/01/2012 Heathrow	Unsecured dangerous goods. Prior to loading dangerous good were found unsecured in a unit load device (ULD). The ULD was offloaded and returned to the cargo shed for rebuilding. As a result of investigation by the operator, it was identified that the dangerous goods were 12 fibreboard boxes of Toxic solid, organic, n.o.s. (colecalfiferol), UN2811, which were not restrained in accordance with the operator's standard procedures and training. The staff member involved received additional training to prevent a re-occurrence. No further CAA action required.
2012-0101	28/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3.74L of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters sent to freight forwarder and shipper. No further CAA action could be made.
2013-0143	29/01/2012 Heathrow	Unsecured dangerous goods. Upon arrival a consignment 1 x 380Kg of Engines, internal combustion (flammable liquid powered), UN3166, was found unsecured. Operator investigated and root cause was Staff error. All staff members involved retrained to prevent further occurrence. No further CAA action required.

2012-0113	29/01/2012 Heathrow	Undeclared dangerous goods. When the freight forwarder delivered courier bags destined for Zambia, security conducted hand searches whilst the freight forwarder was present and found several Aerosols, flammable, UN1950; and also some air rifles. Security personnel addressed this matter immediately with the freight forwarder. As this was the first indiscretion involving the freight forwarder for many years the operator took no further action. There are adequate dangerous goods notices displayed in the area where the freight forwarders deliver the courier bags/consignments. No further CAA action required.
2012-0142	30/01/2012 Tel Aviv	Undeclared dangerous goods, loading, documentation error, mis-directed and NOTOC. At the destination airport (Israel), warehouse staff spotted three pieces of Biological substance, UN3373 with Dry ice, UN1845 which appeared not to have been offloaded at the departure station (England) and flown. After obtaining copies of the air waybills and discussion with the consignor, it was established the consignment also contained some infectious substances, which prevented a physical search by security. Security insisted that the shipment be x-rayed before returning the consignment back to England. From the operator's investigation, the exact cause could not be identified. As there were two shipments of dry ice, both with three pieces on the same flight, which might have resulted in the confusion. The relevant staff were reminded to check the air waybill and destination of freight they are building and not assume that the freight in the storage location is correct, due to it being the same amount they are looking to build. No further CAA action required.
2012-0106	30/01/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0118	31/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 100ml, 5 x 75ml and 2 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2012-0117	31/01/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2012-0120	31/01/2012 Heathrow	Unsecured dangerous goods/documentation error. During routine checks prior to flight, the head loader noticed Dry ice, UN1845, contained in unit load device had not been secured correctly and not documented on the load instruction report form. Central load control and cargo were alerted to update NOTOC and dangerous goods secured correctly. From the investigation, it was not possible to locate the flight file detailing the staff member responsible for the build quality and check entry. This computer system was updated, to ensure that in future, it would be possible to identify the staff member responsible for the build and check entry, to ensure that appropriate action taken. All staff at the station were fully trained in accordance to the operator's build procedures and were fully aware of the requirements to ensure correct entries are made in the relevant systems. No further CAA action required.

2012-0114	31/01/2012 Heathrow	<p>Undeclared/mislabelled dangerous goods. During security screening, a fibreboard box described on the air waybill as "consolidation" was packaged, marked and labelled as Lithium metal batteries contained in equipment, UN3091. From discussion with the freight forwarder, it would appear during the picking process, two fibreboard boxes were picked from stock at the same time. One fibreboard box was already packed and labelled as dangerous goods containing Lithium metal batteries contained in equipment, UN3091 and was destined for Saudi Arabia, the other fibreboard box contained general freight destined for Germany. Unfortunately the warehouse operative attached the incorrect address label onto each fibreboard box, resulting in the consignment of Lithium metal batteries contained in equipment being incorrectly offered for transport as general freight. As a result of this incident the freight forwarder raised this incident to the appropriate staff members and reiterated the importance of complying to the dangerous goods regulations. Awareness training was brought forward for all warehouse staff members. Additional verification checks were introduced which require each consignment of dangerous goods to be checked and signed off by a supervisor before being loaded. No further CAA action</p>
2012-0108	31/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2012-0107	31/01/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 15ml, 12 x 20ml and 5 x 17ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai authorities for investigation. Correspondence between the operator and the shipper was unable to establish whether the perfumery products were classified as dangerous goods. As no conclusion could be reached, the shipper requested the freight forwarder to repackage the consignment in accordance with the dangerous goods requirements. No further CAA action necessary.</p>
2012-0125	31/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml and 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-1108. Letter sent to shipper who responded and advised they were an overnight courier and their customers are advised they ship goods to all of the United Kingdom but use different agents for international deliveries. Their customer incorrectly followed the United Kingdom delivery procedures, although the shipment was an international delivery, their customer was advised. No further CAA action required.</p>
2012-0112	31/01/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that the incident occurred because the warehouse manager had not been aware that the consignment would be transported by air. The shipper advised that they had amended their system to ensure correct labelling and assured that all future deliveries would not be undertaken by air transport. No further CAA action required.</p>

2012-0122	31/01/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 200ml, 6 x 150ml and 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and to freight forwarder. In response, the shipper advised a procedure was in place with the freight forwarder whereby all dangerous goods consignments are clearly identified with the words "DGP". The freight forwarder receives the parcel then engages the services of a professional packing company to prepare and pack the consignment in accordance with the ICAO Technical Instructions. On this occasion, due to human error, the system broke down. As a result of this incident the freight forwarder amended their procedures to prevent a re-occurrence. No further CAA action possible.
2012-0130	Washington, Dulles, 01/02/2012 USA	Passenger error. During security screening a passengers checked baggage was found to contain Articles, pressurized, hydraulic, UN3164. The items were removed from the baggage. The passenger was informed of the potential implications. Referred to the USA authorities (FAA), for investigation. Appropriate action taken by operator. No further CAA action necessary.
2012-0121	01/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.
2012-0116	01/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0127	02/02/2012 Heathrow	Unsecured dangerous goods. During breaking down of unit load device (ULD) 3 steel drums of Paint, UN1263, were found placed directly onto the metal base of ULD, and not onto a stillage pallet. This method of securing was considered inadequate due the high risk of the goods slipping and becoming unsecure. As a result of the operator's investigation, it was identified that this ULD was built at the ground handling agent's outstation. Warehouse staff were informed of this incident and were retained on a five day International Air Transport Association (IATA) course on pallet building and dangerous goods ramp handling, to prevent a re-occurrence. No further CAA action required.
2012-0124	02/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1115 and 2011-0995. Referred to French authorities for investigation. No further CAA action required.
2012-0131	02/02/2012 Frankfurt, Germany	Acceptance check not completed. A consignment containing two fibreboard boxes containing 500ml of Flammable liquid, n.o.s., UN1993 and 500ml of Resin solution, UN1866 arrived in Germany by road for a connecting flight without evidence of an acceptance check at State of Origin (Austria). The shipment was offloaded from the flight and put on hold in the warehouse pending investigation. From the operator's investigation, it was found that this oversight was due to staff error and not a training issue. To prevent a re-occurrence, communication has been sent to all dangerous goods acceptance staff and made aware of the importance of dangerous goods acceptance checks. No further CAA action required.

2012-0422	03/02/2012 Louisville, USA	<p>Undeclared dangerous goods. After unloading, a fibreboard box was found to be wet. The FAA investigated and found that the box was simply damaged by rain water, but inside the box were 6 further boxes, each containing 20 smaller boxes, each containing a Lithium ion battery, UN3480 in a plastic bag; a total of 120 batteries. The batteries probably could have been packed in accordance with Section II of packing instruction 965, but the outer box did not bear a lithium battery handling label and the consignment was not accompanied by the document required by the packing instruction. Only the outer fibreboard box was damaged. FAA completed their investigation with administrative action. No further CAA action required.</p>
2012-0154	03/02/2012 London City	<p>Passenger error leading to security error. During cabin checks during the aircraft turn around, a live 12 bore shotgun cartridge was found and reported to the flight crew. The dispatcher and police were immediately informed and security conducted a full inspection of the aircraft and the cabin team conducted a further inspection of both holds and all lifejackets. The NOTOC confirmed the inbound flight from Spain included the carriage of 12 sporting weapons in the hold belonging to passengers on board but they were not loaded with ammunition. An investigation by the operator advised the airport security staff re-checked the recorded tapes of the passengers through the security x-ray machines for this flight but no suspicious objects were identified. The operator conducted a security audit at the airport and all security equipment was found to in accordance with the European standard. It had not been possible to identify how the cartridge found its way on board this aircraft, therefore, no further CAA action possible.</p>
2012-0132	03/02/2012 Heathrow	<p>Unsecured dangerous goods. A fibreboard box of Lithium metal batteries, UN3090 was found not tied down in the hold. The operator's investigation concluded the head loader had secured the package by packing it in with other cargo, to prevent any movement in flight. The batteries had been packed in accordance with Section II of the applicable packing instruction and therefore were not required to be included on the NOTOC. The operator's dangerous goods manual stated that lithium batteries, regardless of their size or weight must be restrained with straps and ropes to prevent any movement during flight. As corrective measures, all lithium batteries would be marked with luminous tags to ensure that they would not be overlooked in future. Head loaders were retrained to raise their awareness levels as to the importance of securing lithium batteries. The staff concerned completed read and sign files confirming their retraining. No further CAA action required.</p>
2012-0126	03/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0150	03/02/2012 Heathrow	<p>Unsecured dangerous goods. During breakdown of a Unit Load Device (ULD), a barrel of Environmentally hazardous substance, liquid, n.o.s., UN3082 was found unsecured and laying in the nose of the ULD, but there was no evidence of a leakage. It appeared that damaged foreign operator's straps were used to secure the fibreboard boxes within the ULD rather than the operator's straps and the straps became loose in transit. The investigation concluded that the incident was caused by staff error, because the incorrect restraints were used. To prevent a re-occurrence, the ground handling staff at the outstation were advised to only use the operator's straps for future builds. No further CAA action required.</p>

2012-0128	03/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 141g and 1 x 184g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2012-0151	03/02/2012 Bangalore, India	<p>Wheelchair, unsecured dangerous goods. After arrival and on opening a unit load device (ULD), a battery operated wheelchair weighing approximately 35Kg was found unrestrained. The unit also contained passenger baggage. The ULD was inspected for spillages, none were noted. Flight crew advised the turn around crew of a rattling noise from the forward hold, which may have been caused by the movement of the wheelchair in the unit. From the supporting photographs, no evidence could be established that passenger baggage had been placed loose in the ULD. All baggage and loading staff were aware that electric mobility aids must be secured using ropes / straps and any baggage in the container must be restrained to prevent damage to the wheelchair. This has also been highlighted on the airmanship course and via alerts / airmanship bulletins. No further CAA action required.</p> <p>Unsecured dangerous goods. On arrival, when the unit was offloaded from the aircraft it was noticed that the freight contained inside the unit load device (ULD) had shifted and was hanging out of the side curtain. After further investigation, 23kgs of Dry ice, UN1845 was also found unsecured inside the ULD. From the operator's investigation, it was found that the ULD was an "intact shipper built unit". The shipper, regularly uses the operator to ship their product to Europe and Middle East. Due to the unit having a status of "transfer unit", the unit was not inspected when accepted at the outstation. Had there been any sign of the freight in the unit shifting upon acceptance, then the unit would either of been returned to the customer for a re-build or been rebuilt by the ground handling agent at the outstation. In conclusion, the cause of this incident was a combination of build quality and that it was not opened and inspected at the outstation. To prevent re-occurrence, the operator has coached the shipper on proper build standards, when loading dry ice on top of a wrapped product. The dry ice will be enclosed with the product or loose loaded on a skid to allow strapping in the future. The ground handling agent to inspect and open each ULD upon arrival and verify the build integrity with supporting pictures.</p>
2012-0129	03/02/2012 Baltimore, USA	<p>Unsecured dangerous goods. Unit load device (ULD) arrived at workstation with the curtain under strain from freight. On opening the velcro straps, the 4.8L and 1.2L of Flammable liquid, no's., UN1993 and 30g of Chemical kits, UN3316, fell out of the ULD onto the floor. The investigation found that the cargo agent failed to properly secure the shipment on the skid with shrink-wrap. Furthermore, the cargo agent did not cross strap or add additional straps, which is a requirement of the operator. Discussion took place between the operator and the cargo management. As preventative action, the Assistant General Manager scheduled fit-to-fly audits. Appropriate build posters and pictures along with the requirements, included as part of the briefing cycle. No further CAA action required.</p>
2012-0160	Washington, Dulles, 06/02/2012 USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266 and 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation who responded and advised their investigations were limited because the shipper was a private individual who had sent them via a mail box. The incident was forwarded to the origin to investigate the acceptance procedures of the handling agent. No further CAA action required.</p>
2012-0138	06/02/2012 Heathrow	

2012-0139	06/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0140	06/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml, 2 x 50ml and 2 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0137	06/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai Authorities for investigation. No further CAA action required.
2012-0152	06/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1Kg and 2 x 0.8Kg of Fire extinguishers, UN1044 and an inner fibreboard box, which was labelled with UN3269 and a LQ label, containing 4 x 840g tins of Polyester resin kit, UN3269. The outer box was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they had introduced new procedures and retrained their staff. No further CAA action required.
2012-0134	06/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 750ml and 5 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised they had amended their procedures to prevent a re-occurrence. No further CAA action required.
2012-0135	06/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 70cl of Alcoholic Beverages, UN3065. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-0136	06/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Alcoholic Beverage, UN3065. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-0133	06/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0174	06/02/2012 Bournemouth	<p>Undeclared dangerous goods. The aircraft had just completed a maintenance check and was positioning back to the United Kingdom. The aircraft was carrying aircraft spares as cargo. The aircraft spares were unloaded and trucked to the operators engineering premises. During unload, it was found that one of the item of aircraft spares was a HPT clearance turbine valve, which had not been emptied or drained and was found to contain fuel which had leaked onto the packaging. This item had been sent as general cargo, with no dangerous goods documentation completed. The operator informed the Serbian Civil Aviation Authority of this incident. The investigation revealed that the shipper failed to oversee the loading of aircraft spares onto the outgoing aircraft which resulted in the undeclared dangerous goods been loaded. The shipper relied heavily on the third party to ensure regulations were complied with. In future the operator will have a member of staff who is qualified to ship dangerous goods on site to maintain a full audit trail of items leaving the facility on the aircraft. The shipper's procedures were updated, to make priority of each step of activities in order to ensure the proper handling with dangerous goods. Staff attended refresher dangerous goods training. No further CAA action required.</p>
2012-0155	07/02/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 1Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they are aware of the regulations and their responsibility to ensure the applicable requirements are met. They also advised they do not sell or stock dangerous goods and this was a one off occasion when they supplied an item at the request of their customer. No further CAA action required.</p>
2012-0159	07/02/2012 Heathrow	<p>Wheelchair / unsecured dangerous goods. Upon arrival, one electric gel cell wheelchair weighing 150Kg had not been secured with the appropriate straps. The battery had not been isolated. The investigation revealed that according to the service provided, their staff had tied down the wheelchair. They did not disconnect the terminals as the item was loaded with no other items that would interfere with the wheelchair power source. From the photographs, the straps were on and around the wheelchair. The International Civil Aviation Organization Technical instructions do not require the disconnection of non-spillable batteries, because it is often difficult to achieve and can result in damage to the equipment. In future, the loading staff will take pictures of non-standard loads to conform compliance. A review and sign was introduced at the station for the loading of electric wheelchairs and mobility devices power point at presentation. No further CAA action required.</p>
2012-0141	07/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0145	07/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shippers were unable able to be identified, therefore, no further CAA action possible.</p>
2012-0146	07/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An investigation found it appeared the recorded shipper forwarded the consignment on behalf of a customer who left personal effects at the hotel. No further CAA action possible.</p>

2012-0147	07/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0788, 2011-0787 and 2006-518. Letter sent to shipper, who responded and advised their procedures had been updated. Additional awareness training was provided to all relevant personnel, to ensure when they forward consignments to their professional packers, all the correct information is provided. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0165	08/02/2012 Stansted	
2012-0164	08/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was packaged, marked and labelled with a lithium battery handling label, but no information about the batteries appeared on the air waybill. Investigation conducted by the freight forwarder confirmed that there had been a breakdown in communication between the agent and the freight forwarder. Letter sent to the shipper. As a result of this incident, the freight forwarder and the shipper amended their procedures to prevent a re-occurrence. No further CAA action required.</p>
2012-0148	08/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 100ml, 5 x 90ml, 6 x 30ml, 2 x 120ml, 1 x 40ml, 1 x 75ml and 6 x 1.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. See also 2011-0948. No response received from the French authorities, therefore, no further CAA action possible.</p>
2012-0149	08/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml, 2 x 150ml and 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai authorities for investigation. No further CAA action required.</p>
2012-0166	08/02/2012 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 cylinders of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they had misunderstood the dangerous goods regulations. To prevent further incidents occurring a licensed gas specialist who are compliant with dangerous goods regulations would be employed. No further CAA action required.</p>
2012-0153	08/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 17Kg canister of Liquefied Gas, flammable, n.o.s., UN3161. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they had updated their procedures to prevent further incidents occurring. No further CAA action required.</p>
2012-0157	09/02/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment containing personal effects was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed, appropriate action taken by the handling agent. No further CAA action required.</p>

2012-0162	09/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0158	09/02/2012 Heathrow	<p>Unsecured dangerous goods. The loader refused to load the unit on to the aircraft, as the strapping securing the dangerous goods had become loose within the unit load device (ULD). The ULD was returned to cargo shed and the Articles, pressurized, hydraulic, UN3164 were repacked. The Articles, pressurized, hydraulic (shock absorbers) had previously been secured in placed with two straps in both directions. Operator's investigation could not determine the exact cause how the straps became loose. However bad handling of the unit is one possibility to caused the restrains to slip. From the supporting photographs taken when the unit was built, the strapping process was correctly completed. No further CAA action required.</p>
2012-0163	09/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-0168	09/02/2012 Edinburgh	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 700ml and 3 x 340g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that whilst staff were aware that aerosols were subject to restrictions when sent by air a human error had resulted in them being forwarded for carriage. The importance of the dangerous goods requirements was re-iterated to staff and consequently no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 Life saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. The shipper conducted their investigation and revealed that a third party arranged for the shipment of "end of lease" items for an aircraft, to be moved from the shipper's stores to Ireland, using the third party's nominated courier. Unfortunately the courier company was not advised that the shipment included dangerous goods. To prevent this type of incident to re-occurring, the shipment must be checked for dangerous goods contents before handing over to a third party. The correct marking and labelling are applied as per the ICAO regulations. The dangerous goods note must be raised and the courier informed and all relevant dangerous goods paper work raised and handed over with the consignment. Finally the operator's brand name tape must be removed from boxes used for shipment, as this was for the sole use of shipment originating from the operator's stores and for which they are responsible under the dangerous goods regulations. No further CAA action</p>
2012-0161	09/02/2012 East Midlands	
2012-0156	09/02/2012 Aberdeen	<p>Undeclared dangerous goods. During x-ray security screening an agent became suspicious of cylinders on the x-ray image. The fibreboard box was opened for hand search and life-jackets (Life-saving appliances, self-inflating, UN2990) were discovered. The life-jackets were not accompanied by a dangerous goods transport document and were described as 'helicopter parts' on the house air waybill. Warning letter sent to shipper who advised that this oversight was due to human error. The individual consigning the items did not recognise the goods as being dangerous goods, despite being appropriately trained. The individual was subsequently mentored concerning the incident and its implications. No further CAA action required.</p>

2012-0184	10/02/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain various Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0170	10/02/2012 Manchester	Dangerous goods leakage. Upon arrival, it was found a fibreboard box had leaked within the aircraft hold. The consignment documents were cross checked which revealed the consignment contained Paint, UN1263. The box was marked and labelled as dangerous goods and the consignment was accompanied by a dangerous goods transport document. Further discussions decided the leakage would not be cleared until the aircraft returned to its origin. An investigation determined that the piece had been mis-loaded; the orientation loading label had not been followed. Referred to the French authorities for investigation. No further CAA action required.
2012-0167	10/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 170g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0169	11/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1016, 2005-342, 2005-326 and 2012-0212. An email sent to shipper who responded and advised they had used the freight forwarder for many years, with all their consignments for Ireland being transported by road only. A meeting took place between the shipper and the freight forwarder and it was identified that the freight forwarder had changed their process and started to fly certain consignments without notification to their customers. To prevent any further re-occurrence, the shipper updated their procedures. All future consignments would display a note stating, "not suitable for air transportation". No further CAA action required.
2012-0171	11/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 12v Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-532. Letter sent to shipper, who responded and advised the battery has been identified with their stock system to be transported by road. If the battery was required to be transported by air they would use a specialist freight forwarder. Their freight forwarder also provided further guidance on dangerous goods. No further CAA action required.
2012-0316	12/02/2012 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 7 Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they were aware of the regulations but the incident occurred because of human error by a new member of staff. To prevent further incidents occurring it was re-iterated to the operations team, the importance of complying with their procedures. Further information requested from shipper concerning UN testing of batteries and company procedures for domestic shipments, which was duly received. No further CAA action required.
2012-0172	13/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0173	13/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 76g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0044 and 2009-0156. Letter sent to shipper, who confirmed that a thorough investigation was conducted. The shipper had an agreement with the freight forwarder about consignments which were bound for overseas, whereby these consignments must not be flown by air. As a preventative measure, the shipper held a further meeting with the freight forwarder to reiterate this fact. No further CAA action required.
2012-0175	13/02/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml, 1 x 200ml of Aerosols, flammable, UN1950 and 1 x 400ml, 1 x 100ml of Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letters sent to shipper and freight forwarder. No further CAA action required.
2012-0176	14/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised they had updated their procedures to prevent a re-occurrence. No further CAA action required.
2012-0177	14/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 312g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0188	14/02/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 400ml of Aerosols, flammable, UN1950. The consignment was marked with a UN1950 inside a black diamond and Aerosols but the consignment was not accompanied by a dangerous goods transport document. See also 2011-0335 and 2011-0312. Additional information received from the freight forwarder advised the incident occurred because an inexperienced staff member employed by the shipper failed to follow strict procedures. To prevent further incidents occurring the shipper advised the staff member was fully briefed and made aware of their mistake and potential implications of sending undeclared dangerous goods. They also advised they would tighten their procedures. No further CAA action required.
2012-0197	14/02/2012 Birmingham	Unsecured dangerous goods and incorrect NOTOC. Prior to flight, the captain reviewed the NOTOC and requested confirmation that a cylinder of Oxygen, compressed, UN1072 that had been loaded was not leaking and was secured in place, which was confirmed. On arrival, the dispatcher advised the cylinder in the hold had not been 'tied down'. The captain asked the dispatcher if the cylinder had been damaged, if the cargo net was still in place and that there was no evidence that the cylinder had moved during the flight, all of which was confirmed. There appeared to be confusion about the operator's requirements for securing of dangerous goods. A subsequent review of the NOTOC found that it had also not been completed correctly in that the gross weight of the cylinder had been shown rather than the net quantity of oxygen, the loading position had not been noted and a statement concerning there being no evidence of damage or leakage was missing. As a result of this incident, the operator and handling agent issued an instruction notice to all handling staff advising the NOTOC must be fully completed including the aircraft hold position and the net quantity of the dangerous goods, the load instruction report form (LIRF) must clearly identify cargo from bags and also in the special instructions column state

2012-0180	15/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml and a 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0182	15/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Zimbabwe authorities for investigation. No further CAA action required.
2012-0179	15/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Egyptian authorities for investigation. No further CAA action required.
2012-0181	15/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Nigerian authorities for investigation. No further CAA action required.
2012-0178	15/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1044. Referred to the Spanish authorities for investigation. No further CAA action required.
2012-0185	15/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2012-0186	15/02/2012 East Midlands	Undeclared dangerous goods. During offload of mail from the aircraft an item was spotted in a transparent bag which stated "Do Not Fly". The item was taken for x-ray and it was confirmed to contain Aerosols, flammable, UN1950. The shipper's identity could not be established. No further CAA action possible.
2012-0183	15/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0198	16/02/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml and 1 x 50ml of Perfumery products, UN1266 and 4 x 10ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder who responded by forwarding their personal effects agreement, signed by the shipper that had declared their consignment did not include any dangerous goods. An investigation found that visual aids are shown on the agents website pages. Letter sent to shipper. No further CAA action required.

2012-0190	16/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 238g, 1 x 188ml, 1 x 67ml and 1 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 70g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0193	16/02/2012 Heathrow	
2012-0187	16/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 500ml of Aerosols, flammable, UN1950. On inspection some of the items appeared to be leaking. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment arrived into the UK by road and sea, but was not declared, marked and labelled as per the maritime regulations. The freight forwarder advised that they had shipped these products before without them being snagged. The incident was referred to the Dutch authorities for investigation. Following requests from the freight forwarder and the consignee, the consignment was released with the agreement of the Dutch authorities. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml, 3 x 50ml and 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0191	16/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 75ml and 6 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai authorities for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 198g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0189	16/02/2012 Heathrow	
2012-0192	16/02/2012 Heathrow	
2012-0199	16/02/2012 Heathrow	<p>Unsecured dangerous goods. During offloading two consignments containing Biological substances, Category B, UN3373 "not restricted" packed with Dry Ice, UN1845, were not restrained, resulting in one of the consignments laying on its side. Barrels which did not contain dangerous goods had also been placed on top of freight had not been restrained in accordance with the operator's standard procedures. The Indian authorities were advised of this incident. From the operator's investigation it was found that this unit was built by a fully trained member of the ground handling agent. The staff member failed to build the unit to the standard they had been trained to. To prevent re-occurrence, the staff responsible for the building of the operator's cargo undertook additional ULD training and dangerous goods course via the intranet. A warning letter was placed on their file and they were advised to follow the operator's laid down procedure. No further CAA action required.</p>

2012-0194	16/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 1Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised the warehouse operative had not identified the fire extinguishers as dangerous goods because they were not labelled as hazardous on the cylinder, the outer carton or the product data sheet. To prevent further incidents occurring they updated their system to ensure all incoming fire extinguishers are moved to their hazardous store where robust processes are put in place to ensure the packaging is correctly packed, marked and labelled before being distributed. As an additional measure a prominent notice was added to the system to highlight the requirements for the item if shipped by air or sea. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Polish authorities for investigation. No further CAA action required.</p>
2012-0195	16/02/2012 East Midlands	
2012-0196	16/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain various bottles of Alcoholic beverages, UN3065 with total amount of 8.7 litres. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-0136. Warning letter was sent to the shipper. A response received from the shipper advised they were unaware of the regulations and requirements. To prevent further incidents occurring they corresponded with their courier and advised all future consignments would be labelled 'Do not air uplift'. They also advised all the consignments would be transported by air. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised the error occurred because staff were unaware the consignment was classed as dangerous goods. To prevent further incidents occurring they concluded they had reviewed their processes; implemented additional safeguards to ensure compliance to all transactions and updated their procedures. No further CAA action required.</p>
2012-0213	16/02/2012 East Midlands	
2012-0223	16/02/2012 Coventry	<p>Undeclared dangerous goods. During unloading, a fibreboard box was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The box was marked with a black diamond UN1950, Aerosols but was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. No further CAA action required.</p>
2012-0210	16/02/2012 Coventry	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml and 2 x 200ml of Aerosols, flammable, UN1950 and 3 x 50ml and 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0452. Letter sent to shipper, who responded and advised the consignment was a 'private' parcel belonging to a junior member of staff who requested the receptionist to make arrangements for its despatch. The receptionist did not ask of the contents and arranged for the courier collection. The shipper updated their procedures and no staff members are allowed to process their 'private' parcels through the company. No further CAA action required.</p>

2012-0205	17/02/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml, 1 x 75ml, 1 x 20ml and 1 x 10ml of Perfumery products, UN1266 and 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0206	17/02/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml, 2 x 10ml and 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.
2012-0207	17/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml, 2 x 75ml and 1 x 35ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0208	17/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml and 2 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0209	17/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 7.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0200	18/02/2012 Karratha, Australia	Non-UK incident, passenger error, incorrect carriage of spare lithium batteries. Three passengers (a UK TV film crew) arrived at the boarding gate with a film camera. The passengers were asked whether they were carrying lithium batteries for the camera, to which they replied they had 7 batteries in their checked baggage and that they had authorisation to do so from the aircraft operator. Boarding staff requested ground staff to contact the captain to see if the loadsheet indicated dangerous goods uplift. The ground staff advised that the captain 'was satisfied' and so the passengers were allowed to board. It was only after take off and in cruise phase, when the cabin service manager and the captain discussed this matter that it was established the captain had not been notified. After a review of the requirements for spare lithium batteries confirmed that they must be carried in the cabin, the aircraft returned to the departure station. The passengers luggage was removed and the relevant passengers requested to identify their luggage. The lithium batteries, each with an 88 Wh rating, were removed and placed into the passengers' carry on luggage, following which the aircraft departed again. An article was released to relevant media, to prevent a re-occurrence. No further CAA action required.
2012-0222	18/02/2012 Heathrow	Passenger error. During security screening the quantity of toiletry aerosols within a passenger's checked baggage was found to exceed the 2L / 2Kg limit so a number of items were removed. The passenger was informed of the potential implications by the airport security. The passenger was not from the UK so no further CAA action possible.

2012-0202	18/02/2012 Heathrow	<p>Incorrect loading of dangerous goods on pallets. Upon arrival, during offloading, the crew leader noticed pallets containing Dry ice, UN1845 had been inadequately secured in accordance with the operator's standard operating procedures (SOP). Only nets had been used to secure the dangerous goods on the pallets. No straps had been used. The operator held discussions with the ground handling agent at the station. Unfortunately, the unit load device (ULD) numbers mentioned in the report were seemingly incorrect, therefore a full investigation was not possible. It was established that all ground handling staff at the station were fully trained in ULD build standards in accordance to the operator's SOPs. This incident was relayed to the staff at the station to show how important correct build standards are. No further CAA action possible.</p>
2012-0211	18/02/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 10 Batteries, wet, non-spillable, UN2800. The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The batteries had been placed in individual polystyrene boxes. Upon further investigation a material safety data sheet stated the consignment complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Letter sent to shipper. No further CAA action required.</p>
2012-0212	18/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0169, 2011-1016, 2005-342 and 2005-326. Letter sent to shipper who responded and advised they had used the freight forwarder for many years, with all their consignments for Ireland being transported by road only. A meeting took place between the shipper and the freight forwarder and it was identified that the freight forwarder had changed their process and started to fly certain consignments without notification to their customers. To prevent any further re-occurrence, the shipper updated their procedures. All future consignments would display a note stating, "not suitable for air transportation". No further CAA action required.</p>
2012-0201	19/02/2012 Heathrow	<p>Unsecured dangerous goods. Upon arrival it was found that Dry ice, UN1845 had not been restrained correctly in the hold. The operator discussed this incident with the ground handling agent at the station, who spoke with the loading supervisor to ensure they had a full understanding of all the operator's loading requirements. All remaining loading supervisors were briefed. No further CAA action required.</p>
2012-0204	20/02/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment consisting of three fibreboard boxes, was found to contain three cylinders of Compressed gas, flammable, n.o.s., UN1954. Each fibreboard box was wrapped with thick black plastic. The black plastic was removed from each box which revealed a Class 2, flammable gas label. The consignment was not accompanied by a dangerous goods transport document. The x-ray image suggested all three cylinders were full. Letter sent to shipper who responded and stated the error occurred because they were unaware the consignment was being transported by air. The shipper advised they had updated their procedures and all future consignments would be sent by road and sea transport only to prevent further incidents occurring. No further CAA action required.</p>

2012-0215	20/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 314ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0216	20/02/2012 Heathrow	
2012-0218	20/02/2012 Heathrow	<p>Unsecured dangerous goods. During unloading, the loading team found a fibreboard box containing 1 x 7.5L of Paint, UN1263, which had not been tied down. The consignment had been bulk-loaded with eight bags, whereas the operator's procedures required the dangerous goods to be lashed. From the operator's investigation, the loader was interviewed and received a written warning. As preventative measures, read and sign reminder notices were brought to the attention of all ramp staff in both English and Norwegian. The supervisors were given a briefing to highlight safety awareness and the correct use of procedures. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 397g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Referred to the FAA authorities for investigation. No further CAA action possible.</p>
2012-0214	20/02/2012 Heathrow	
2012-0228	20/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action required</p>
2012-0221	20/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2012-0231	20/02/2012 Dewsbury	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable UN1950 and 2 x 400g of Solids containing flammable liquid, n.o.s., UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because their procedures had not been followed. All consignments required to be transported by air would not be transported until relevant staff were retrained. No further CAA action required.</p>
2012-0224	20/02/2012 Cologne, Germany	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>

2012-0225	21/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1163. Warning letter sent to shipper who advised appropriate remedial action had been taken. No further CAA action required.
2012-0226	21/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 350ml of Toxic liquid, organic, n.o.s., UN2810. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper, who responded and advised Toxic liquid, organic was clearly marked for "collection only". Due to staff oversight the Toxic liquid, organic was accidentally processed through their courier company. The shipper updated their procedures to prevent a re-occurrence. No further CAA action required.
2012-0217	21/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 88.7ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0248	22/02/2012 Houston, USA	Unsecured dangerous goods. During offloading, a consignment containing Dry ice, UN1845 was found unsecured inside a Unit Load Device (ULD). An investigation by the operator advised the incident occurred because of staff error, who had not secured the consignment in all directions of travel but it was advised a secondary strap should be attached. The area performance manager discussed the build standard issue with the team leader to prevent further incidents occurring. No further CAA action required.
2012-0220	22/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml and 2 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0219. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0219	22/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0220. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0229	22/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0230	22/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required

2012-0244	23/02/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0237	23/02/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0238	23/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0240	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0221. Letter sent to shipper, who responded stating the errors may have been due to untrained or uninformed members of staff. The shipper had changed their carrier and were unaware they were transporting goods by air rather than by sea. The shipper has implemented new policy and transferred online orders to be shipped from a single location, therefore monitoring such deliveries to ensure that such issues do not occur again. No further CAA action required.
2012-0232	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0235	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 corrosive containers and a 12v battery, Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. In response, the shipper has stated that it is their policy not to transport dangerous goods by air. The shipper has provided photographic evidence of how the packages are marked showing by road. A breakdown had occurred between the shipper and freight forwarder as to how the goods should be transported. A meeting took place between the shipper and the freight forwarder to discuss this matter to prevent any further re-occurrence. No further CAA action required.
2012-0234	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2012-0236	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0194. Letter sent to shipper who responded and advised their procedures were updated to prevent a re-occurrence. No further CAA action required.
2012-0233	23/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0277	23/02/2012 Arecife	Unsecured dangerous goods. Upon arrival, baggage loaders discovered that a wheelchair was not tied down in the rear hold and that baggage was used to secure it in place. The operator's handling agent carried out an investigation. The team leader was interviewed who admitted that he believed a wheelchair could be secured with baggage because he had done that before and was briefed on the correct procedures. The team leader was not aware of the wheelchair before loading the aircraft. The handling agent did not issue a read and sign copy of the operator's ground safety notice, however, it was put on the agent's safety television and a message was put on the safety bulletin board in its room. The operator provided rings and the handling agent was equipped with ropes. The handling agent issued its own safety brief to staff on securing wheelchairs in the hold, which went on training files and it issued a procedures handbook for team leaders. DGORs 2012-0330 and DGOR 2012-0331 also occurred at the same origin. No further CAA action taken.
2012-0239	24/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0253	24/02/2012 Heathrow	Spillage of dangerous goods. During offloading, a courier bag was found leaking. On closer inspection, it was noticed the courier bag had a hazardous label on and warning that the bag contained Environmentally hazardous substances, solid, n.o.s. (Cobalt sulphate). The courier bag was placed in the dangerous goods cage, pending operator's further investigation. This incident was caused by a staff error at the freight forwarder's facility and upon acceptance, the screener did not notice that this consignment was dangerous goods. To prevent re-occurrence the staff member was removed from the job function that allowed them to cause this incident and the screener was dealt with internally. Several staff members from the freight forwarder attended a dangerous goods training course, as well as key members who attended a full 5 days training course. No further CAA action required.
2012-0255	24/02/2012 Heathrow	Documentation error. Load completely slipped during transit which was rebuilt into two separate unit load devices (ULD). Contained within the ULD was Dry Ice, UN1845. From the operator's investigation, the staff member was questioned, who admitted they forgot to enter the comment in the system. As a preventative measure, staff members were informed of this incident and all staff members now send hardcopies of the dangerous goods checklist and/or dry ice checklists with the documents, which is an additional reminder to enter the comments into the system. No further CAA action required.

2012-0227	24/02/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 250ml Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter to shipper. There were several phone calls with one member of staff the shipper and the Managing Director came to Aviation House, because he was worried that the CAA would prosecute him. He was crying because his wife died last year. It was extremely difficult to understand what he and the staff member were saying on the telephone and it was difficult to ascertain if they understood what they had to do. The shipper supplied an invoice which verified that it accepted dangerous goods into its warehouse, but none of the staff were dangerous goods trained. The Managing Director was advised that his staff must be trained and the shipper was sent a list of CAA approved training organisations. A member of staff at the shipper was trained in dangerous goods awareness although he was advised by the training company he had to do a full three day course, but he insisted on doing awareness only. The training company advised the Dangerous Goods Office that the staff member from the shipper struggled to understand the</p>
2012-0241	24/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 225ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder who advised the shipper. The shipper responded and advised the incident was caused by a failure to follow company procedures. Appropriate remedial action to prevent a recurrence. No further CAA action required.</p>
2012-0242	24/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 168 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1032. Letter sent to shipper who responded and advised they had now received dangerous goods training, and had contacted their carrier to inform them their consignments should not be transported by air. No further CAA action required.</p>
2012-0278	25/02/2012 Manchester	<p>Unsecured dangerous goods. On arrival an electric wheelchair was found unsecured in the bulk hold. The wheelchair moved in flight and was up against the hold door, which was also obstructed. Access to the bulk hold was gained via the main rear hold after moving four unit load devices and flight kit. The handling agent at the origin purchased rings and ropes for securing wheelchairs. The operator in the UK also obtained ropes and rings for securing wheelchairs and instructed all its overseas ground handling agents not to remove ropes and rings from the hold. The operator's Airport Manager also visited the station of origin to investigate the incident and confirmed that the ground handling agent had a stock of rope and rings and they fully understood the procedures in the operator's ground services notice. The Airport Manager observed the loading of some of the operator's flights, and although no electric wheelchairs were carried, he advised the operator at the outstation that he was confident that the ground handling agent understood the processes for loading wheelchairs and they had the correct equipment available. No further CAA action required.</p>
2012-0245	26/02/2012 Manchester	<p>Leakage of dangerous goods. During offloading, a consignment consisting of 17.8Kg of Nitrogen, refrigerated liquid, UN1977 (correctly consigned) accidentally tipped over resulting in a small leakage of liquid nitrogen which quickly evaporated. No injury to personnel or damage to the aircraft occurred. The airport fire services attended. The shipment was determined to be safe and consequently offloaded. On further inspection at the cargo shed, the top of the canister was found to be sealed, although loose to allow venting of gas in accordance with the packing instruction. Appropriate operator action taken, no further CAA action required.</p>

2012-0247	27/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 245g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0246	27/02/2012 Aberdeen	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 600ml and 12 x 300ml of Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0250	28/02/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml and 2 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0260	28/02/2012 Heathrow	Unsecured dangerous goods. During freight checks, a consignment of Dry ice, UN1845 and Biological substance, category B, UN3373 were found unsecured in the hold. An investigation by the operator advised the consignment had been loaded on spreaders and restrained, which was annotated by the ramp supervisor and checked by the turnaround coordinator and the holds were volumetrically full which prevented further movement of the boxes but photographs were not taken as evidence. To prevent further incidents occurring all dangerous goods must be restrained to prevent movement, irrespective of the compartment being volumetrically full; dangerous goods must be on spreaders, lashed and secured with nets; the loading information report form must be annotated by the supervisor; as a local procedure, a photograph must be taken of any dangerous goods consignments and retained. No further CAA action required.
2012-0261	28/02/2012 Heathrow	Electric scooter incorrectly loaded and unsecured. Inbound aircraft had a mobility aid loaded on top of baggage (so was unstable); the load was unsecured; and the aid had its key inserted so could conceivably have been switched on by the movement of baggage with consequential risk of fire. Appropriate action taken by handling action. No further CAA action necessary.
2012-0286	28/02/2012 Heathrow	Wheelchair / unsecured dangerous goods. Upon arrival at the destination airport the ramp team reported that an electric wheelchair was found unrestrained in the hold. An investigation by the operator advised loading staff failed to follow the standard procedures and mis-communication was received from the central loading control. As preventative measures, a read and sign safety notice was issued and a loading electric wheelchair / mobility aids presentation was given. The turn around co-ordinator and loading supervisors were reminded the importance of physical checks and types of wheelchair requirements and they should not rely on the message from the central load control. No further CAA action required.
2012-0251	28/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.

2012-0252	28/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g of soda stream kit. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1078 and 2012-0297. A Repeat Offender letter was sent to the shipper. In response, the shipper reviewed its processes and the staff and management at its third party warehouse received further training to prevent a recurrence. Furthermore, all packages containing the cylinders despatched from the warehouse irrespective of the destination were labelled with 'Do Not Fly' stickers. The shipper also tested an update to its shipping system that automatically changed the carrier service to road for packages of cylinders with an off-shore post code, and would therefore, not be sent on the express service. The shipper's Managing Director stated they were committed to ensuring the processes were followed correctly and would conduct internal quality spot checks to check procedures. No further CAA action required.
2012-0256	28/02/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0265	29/02/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 4.5ml, 2 x 35ml, 2 x 60ml and 2 x 85ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required
2012-0263	29/02/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 quad bikes (Vehicle, flammable liquid powered, UN3166) and Battery fluid, acid, UN2796. The boxes containing the batteries were marked and labelled as containing dangerous goods but they had been packed in the crate and overpacked with hessian, with the quad bikes, which were marked 'UN2796' and 'Overpack'. The consignment was not accompanied by a dangerous goods transport document. A further investigation also found the quad bike tanks contained petrol. Letter sent to freight agents who responded and advised they were aware of the dangerous goods regulations but had allowed training to lapse because their consignments were sent by sea. The incident occurred because the steps provided were inadequately applied. To prevent further incidents occurring any future consignments containing dangerous goods would be treated more rigorously and fully documented. No further CAA action required.
2012-0268	29/02/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a cylinder of 22.3L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-1236. Letter sent to shipper, who advised that very few consignments were sent outside of the United Kingdom mainland and a failure to follow internal procedures caused the incident. To prevent a recurrence the shipper reviewed their procedures and amended their web site to the effect that all items containing contain dangerous goods are not available to customers outside the United Kingdom mainland. No further CAA action required.

2012-0266	29/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 700ml of Alcoholic beverages, UN3065. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-0136 and 2012-0196. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 10oz of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0257	29/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2Kg of Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder requesting an explanation based on the corrective actions it implemented last year as a result of previous incidents. The freight forwarder's investigation revealed that one of its administration staff despatched the fire extinguishers, rather than despatch, following a request from the shipper. To prevent a recurrence, the freight forwarder notified the shipper to ensure its employees went through the warehouse and despatch team. All relevant staff were briefed on the company's procedures on dangerous goods that all shipments must go by road and sea. A process review was also carried out on its operations to identify whether similar breaches would occur in the future. The freight forwarder was certain there would not be a further breach of its dangerous goods procedures and that future shipments would not be offered for air transport by them on behalf of the shipper. The freight forwarder also sent a list of the employees who undertook dangerous goods awareness training following</p>
2012-0258	29/02/2012 East Midlands	
2012-0264	29/02/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2012-0269	01/03/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 25 various bottles of Perfumery products, UN1266, 3 x 10ml of Flammable liquid n.o.s., UN1993 and 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0275	01/03/2012 Heathrow	
2012-0276	01/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation, who responded and advised a warning letter was sent to the shipper. No further CAA action required.</p>

2012-0267	01/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 395g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0274	01/03/2012 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 100 x 400ml of Aerosols, flammable, UN1950, 6 x 5 litres of Paint, UN1263 and 6 x 5 litres of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment arrived into the UK by road and sea, but was not declared, marked and labelled as per the maritime regulations. Referred to the Dutch authorities for investigation who advised action would be taken against the shipper. No further CAA action required.
2012-0270	01/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 311g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0271	01/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0272	01/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml and 6 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0273	01/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0302	01/03/2012 Arecife	Unsecured dangerous goods. Upon arrival, the aircraft loaders found an unsecured wheelchair in the hold and baggage was used to secure it in place. It was confirmed at the location that there were no ropes or rings in the hold. The operator published a ground services notices for circulation to all staff about handling electric wheelchairs and also obtained ropes and rings for its aircraft and supplied them to the handling agent. The operator's overseas bases were instructed not to remove the ropes and rings from the aircraft. The ground handling agent conducted an investigation. The staff member was interviewed. Ramp staff were reminded of policies via a daily team brief and internal memos. No further CAA action possible.
2012-0279	02/03/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0282	03/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 227g and 1 x 114g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0283	03/03/2012 Heathrow	
2012-0280	03/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml, 1 x 400ml and 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2012-0281	04/03/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain various Perfumery products, UN1266 and 5 x 5ml of Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 150ml, 1 x 175ml, 3 x 200ml and 2 x 225ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>
2012-0284	05/03/2012 Manchester	
2012-0290	05/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0300	05/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0273 and 2012-0285. Letter sent to shipper who responded and advised their procedures were amended to prevent a recurrence. No further CAA action required.</p>
2012-0338	05/03/2012 East Midlands	
2012-0285	05/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0273. No further CAA action.</p>
2012-0289	06/03/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 11 various bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.</p>

2012-0292	06/03/2012 Stansted	Undeclared dangerous goods. During security screening, a strong smell was detected emanating from a fibreboard box. An investigation found the box contained an outboard motor, (Dangerous goods in machinery, UN3363). The packaging had extensive staining from fuel or oil leakage. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0287	06/03/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0288. Warning letter sent to shipper. No further CAA action required.
2012-0288	06/03/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0287. Warning letter sent to shipper. No further CAA action required.
2012-0293	06/03/2012 Phoenix, USA	Wheelchair / unsecured dangerous goods. On arrival, electric wheelchair was found loaded in the wrong position, not tied down and with baggage on top of it. An investigation by the operator advised the wheelchair was powered by a dry cell battery and the leads were disconnected and taped off by the handling agent supervisor. Loading staff claimed they had loaded the wheelchair in accordance with a presentation they had viewed a week prior to this incident. As preventative measures, the operator reviewed the content of the presentation and also issued a 'read and sign' reminding that all wheelchairs must be tied down regardless of where they are loaded. This also reiterated that when loading baggage with wheelchairs or scooters, no bags are to exceed the height of the joystick/power panel. With regard to the incorrect load, a read and sign was created, to annotate the wheelchair position on the loading instructions. No further CAA action required.
2012-0294	06/03/2012 Heathrow	Loading error. During freight checks, a unit load device was offloaded due to segregation conflicts. Documentation from the operator advised there was only one type of dangerous goods, 2 x 15Kgs of Toxic solid, corrosive, organic, n.o.s., UN2928. The operator could not establish what the segregation conflicts were. No further CAA action possible.
2012-0307	06/03/2012 Gothenburg, Sweden	Loading error. On opening the unit load device (ULD) which contained an electric wheelchair, a 1Kg Fire extinguisher, UN1044 (powder) was also found. The wheelchair assistant at the airport handed the fire extinguisher back to the ground handling assistant as it did not belong to the wheelchair passenger. The operator's investigation revealed that at the originating station, the electric wheelchair weighing 90Kgs arrived in a trailer at the aircraft side 10 minutes prior to push-back. During the process of removing the wheelchair from the trailer and loading it into the ULD, the wheelchair caught the side of the trailer's elevator, where the fire extinguisher was located. During the pushing and pulling of the wheelchair, the baggage crew leader saw the extinguisher roll onto the floor and assumed that the extinguisher belonged to the wheelchair and placed it in the ULD with the wheelchair. The baggage crew leader had no previous experience with the elevator equipment. No further CAA action required.

2012-0296	06/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0291	06/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a small tub marked with a toxic label. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who forwarded a copy of the material safety datasheet (MSDS) identifying the item as non-dangerous. This MSDS was forwarded to a specialist for confirmation, who confirmed the item was incorrectly identified on the MSDS. The item in question should have been identified as Thallium compound, n.o.s., UN1707. The shipper was advised. No further CAA action required.
2012-0298	07/03/2012 Heathrow	Loading / documentation error. A consignment weighing 47Kgs of Dry ice, UN1845 was not correctly manifested. There were no other conflicting dangerous goods in the hold, the turn around manager arranged for a new NOTOC for loading team leader to sign and handed it to the captain. The investigation revealed that the staff member responsible for the manifest was interviewed and disciplined. As a preventative measure, the handling agent researched the possibility of an automatic update for check entries. No further CAA action required.
2012-0297	07/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g of soda stream kit, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1078 and 2012-0252. A Repeat Offender letter was sent to the shipper under 2012-0252 on 2 March 2012. In response, the shipper reviewed its processes and the staff and management at its third party warehouse received further training to prevent a recurrence. Furthermore, all packages containing the cylinders despatched from the warehouse irrespective of the destination were labelled with 'Do Not Fly' stickers. The shipper also tested an update to its shipping system that automatically changed the carrier service to road for packages of cylinders with an off-shore post code, and would therefore, not be sent on the express service. The shipper's Managing Director stated they were committed to ensuring the processes were followed correctly and would conduct internal quality spot checks to check procedures. No further CAA action required.
2012-0301	07/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400g of Aerosols, flammable. UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0295	07/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an Air, compressed, UN1072, cylinder. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0299	07/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 100 x 40g Gas cartridges; UN2037 and 24 x 300g of Compressed, gas, flammable n.o.s., UN1954. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Polish authorities for investigation. No further CAA action required.

2012-0317	08/03/2012 Heathrow	Handling agent/loading error. During checks of a pallet in transit, it was noticed that the dangerous goods labels on one box of Isopropanol, UN1219 were not fully visible, so the pallet was broken own in order to re-build it. In doing so, it was noticed that the box in question was crushed on one corner. The box was on the bottom of the pallet, which was double-staked; i.e. two layers of packages, separated by a wooden pallet. It was considered that a pallet was possibly damaged by a retaining strap rather than the pallet between the layers of packaging, however the exact cause could not be confirmed. As a preventative measure, all staff building pallets were reminded to be extra vigilant when securing dangerous goods to unit load devices (ULDs), ensuring no damage can occur because of securing freight as well as any freight loaded on top. No further CAA action required.
2012-0303	08/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0304. Warning letter sent to shipper. No further CAA action required.
2012-0304	08/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0303. Warning letter sent to shipper. No further CAA action required.
2012-0305	09/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml, 2 x 1.5ml and 1 x 5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0315	09/03/2012 Heathrow	Unsecured dangerous goods. A unit load device (ULD) offloaded at the aircraft side as the freight was bulging out of the ULD and a dangerous goods package was not secured correctly. A local investigation was carried out, which concluded that the dangerous goods in the ULD were secured and that it was not overbuilt, because maximum volumes were encouraged to help with the stability of the load. There was no explanation as to why and how the straps became loose in both directions. To prevent a recurrence, the team leader who checked and countersigned the build card was advised that a secondary strap across the dangerous goods would have been beneficial. No further CAA action possible.
2012-0308	09/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 360ml of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0330	09/03/2012 Bridgetown, Barbados	Unsecured wheelchair. During offloading, a motorised wheelchair was found unsecured in the bulk hold. The operator's handling agent conducted an investigation. The team leader responsible for the load signed the NOTOC believing that the wheelchair was correctly loaded. He did not know that he was responsible for gathering the correct equipment e.g. rope spreaders, eyes, when he was informed about a special load. The shift managers ensured that all staff were aware of the read and sign notice placed in the agent's crew room. The handling agent obtained a stock of rings and ropes for securing wheelchairs. Monitors were installed in the crew room which played reminders about local procedures. No further CAA action possible.

2012-0312	10/03/2012 Heathrow	Documentation error. During security screening, 4 fibreboard boxes were found to contain a Chemical kit, UN3166 weighing 1Kg each. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Referred to the Belgium authorities. No further CAA action required.
2012-0314	12/03/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required. Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 118ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0320	12/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 225ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dubai authorities for investigation. No further CAA action.
2012-0318	12/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0310	12/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0306	12/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266 and 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No response received from Spanish authorities. No further CAA action required.
2012-0311	12/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.
2012-0319	13/03/2012 Heathrow	Unsecured dangerous goods. Upon arrival, a transit load containing 2 x 14Kg, 1 x 38Kg, 2 x 35Kg and 1 x 22Kg of Carbon dioxide, solid, UN1845 was offloaded because it was found overhanging on a pallet. An investigation by the operator revealed the incident occurred because the outstation had made an error when building the unit. The outstation amended their procedures to prevent further incidents occurring. No further CAA action required.
2012-0341	13/03/2012 Heathrow	

2012-0327	13/03/2012 Heathrow	<p>Loading error leading to NOTOC error. A load instruction report form and NOTOC were received at the stand before the aircraft arrived, so that NOTOC was presented to the aircraft commander. After the aircraft departed, it was found that a replacement NOTOC had been received at the stand. Although the second NOTOC did not list any additional dangerous goods, further discussions found that neither of the NOTOCs listed 27.4kg Disodium trioxosilicate (Class 8, packing group III), due to late notification by the handling agent. Applicable staff were reminded of the need to provide accurate information as early as possible. No further CAA action required. Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0321	13/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0322	13/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 397g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0323	14/03/2012 Heathrow	
2012-0325	14/03/2012 Glasgow	<p>Undeclared dangerous goods. During security screening, a wooden crate was found to contain 17 tins of Polyester resin kit, UN3269 of which 12 tins were inside a fibreboard box and 5 tins were loose within the crate. The fibreboard box bore a flammable liquid label, UN number and proper shipping name, but was not of UN specification. The wooden crate bore no markings or labels and was not accompanied by a dangerous goods transport document. See also 2011-0260. Letter sent to shipper who responded and advised their staff would receive the full dangerous goods training but would continue to use the specialist agent until this was achieved. They also advised other staff would receive awareness dangerous goods training. No further CAA action required.</p>
2012-0329	14/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0324	14/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Seat-belt pretensioners, UN3268. The consignment consisted of three fibreboard boxes, which had been taped together as one. The consignment was separated and the middle box was found labelled as containing dangerous goods but because it had been placed in the middle, the label was concealed. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they now fully understand the dangerous goods requirements and assured us further incidents would not occur because they would no longer transport dangerous goods by air. No further CAA action required.</p>
2012-0328	14/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0350	14/03/2012 Bournemouth	<p>Shortly after rotation, both the captain and first officer noticed a strong chemical smell which was increasing in intensity. Crew placed their oxygen masks on and contacted the departure tower who instructed the crew to return to the departure airport. The fire services followed the aircraft in and the fire and ambulance were on standby. Once the aircraft was shutdown and windows opened, the crew took off their oxygen masks. The First Officer noticed de-ice liquid on the smoke curtain and a pool of fluid around the four canisters, which were stored behind the front bulkhead. The fire services were stood down, as the crew did not require medical attention. The operator conducted an investigation. The aerosols were part of the aircraft equipment provided to the crew for de-icing the external aircraft door and were placed in a dedicated secure equipment box. The crew left the lid off the box and then placed their bags on top of the contents, which set off one of the aerosols that had a cap left off also by the crew. The crew were interviewed. The aerosols were taken off the aircraft and replaced with a squirt bottle type and the equipment box was moved away from behind the cockpit. No further CAA action required.</p>
2012-0331	Sharm El Sheikh 15/03/2012 International	<p>Unsecured wheelchair. During the offload check, a ramp agent found a Battery-powered vehicle, UN3171 (dry battery), not tied down. There was no damage to either the mobility aid or the interior of the aircraft. The operator's handling agent conducted an investigation. The team leader responsible for the load signed the NOTOC believing that the wheelchair was correctly loaded. He did not know that he was responsible for gathering the correct equipment e.g. rope spreaders, eyes, when he was informed about a special load. The shift managers ensured that all staff were aware of the read and sign notice placed in the agent's crew room. The handling agent obtained a stock of rings and ropes for securing wheelchairs. Monitors were installed in the crew room which played reminders about local procedures. See also 2012-0330. No further CAA action possible.</p>
2012-0337	15/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml, 1 x 75ml and 1 x 85ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0124, 2011-1115 and 2011-0995. Referred to the French authorities for investigation, who responded and advised a warning letter was sent to the shipper. No further CAA action required.</p>
2012-0340	15/03/2012 Heathrow	<p>Unsecured dangerous goods. During freight checks, a consignment containing Lithium ion batteries, UN3482 were found incorrectly secured and placed on the pallet with the orientation labels showing the wrong direction. Operator investigated which revealed no evidence of the cargo being insecure. No further CAA action required.</p>
2012-0334	15/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 520ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0335	15/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0211. Letter sent to shipper. No further CAA action required.</p>

2012-0336	15/03/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 3 Batteries, wet, non-spillable, UN2800. The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation a material safety data sheet stated the consignment complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Letter sent to shipper who responded and advised all their consignments would be transported by road and sea. Further information sent to shipper. No further CAA action required</p> <p>Undeclared dangerous goods. The shipment was booked on a third party account and declared as 'car parts', which was thoroughly cleaned and flushed through. Whilst processing the package on arrival, the management team was informed the package was leaking and there was a strong smell of gas. The shipment was moved outside the warehouse and the shipper was contacted, who advised the consignment was as an 'empty LPG machine', which was inactive and was thoroughly cleaned six months prior to shipment. Upon returning to the warehouse, five minutes after the initial report, the operations manager took the decision to evacuate the facility because of the intense vapour emanating from the package. The fire service was contacted and they cordoned off the area. The shipment was stripped down and was found to contain an LPG car conversion kit that was still pressurised and leaking. As the cylinder did not incorporate a cut off switch or valve, the fire brigade was forced to wait until the contents of the cylinder were fully vented before making the area safe. Letter sent to shipper, who responded and advised that the consignment was arranged on an "ex-works" basis. A further information warning letter sent to the "seller". A warning letter also sent to the "buyer" who arranged for the collection. No further</p>
2012-0326	15/03/2012 Belfast	
2012-0333	Washington, Dulles, 16/03/2012 USA	<p>Passenger error. During security screening, a passenger's baggage was found to contain 6 x 523ml and 7 x 591ml of Aerosols, non-flammable, UN1950 (furniture polish and starch spray). The passenger was informed and advised of the implications of their actions. The items were removed and disposed of. The operator informed the FAA. No further CAA action required.</p>
2012-0352	16/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 25 x 7fl oz of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The agent requested a copy of the manifest. Once this was received, the shipment was opened and checked. It was at this point the canisters were found to be full and not empty as declared on the supporting documentation. Referred to the FAA for investigation. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 11 x 33g Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Each cartridge had an explosive consumer warning label. An investigation by the US authorities (FAA) advised the shipper had been made aware of the incident and the company was sent a letter informing them they had contravened the dangerous goods requirements. Additionally, the FAA inspected the company in regard to shipping of dangerous goods. No further CAA action required.</p>
2012-0349	16/03/2012 East Midlands	
2012-0374	17/03/2012 Philadelphia, USA	<p>Passenger error. During check-in, a passenger's baggage was found to contain 3 x 20oz Aerosols, flammable UN1950. The items were removed. Appropriate action was taken by the operator. No further CAA action required.</p>

2012-0342	17/03/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 40ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder, who responded and advised their procedures were amended to prevent any further re-occurrences. No further CAA action required.</p>
2012-0351	17/03/2012 Barbados	<p>Unsecured wheelchairs. Upon arrival, three wheelchairs, one of which was motorised, were found unsecured in the hold. The operator's ground handling agent at the location reported the incident to the operator and took photographs. The operator contacted the ground handling agent at the airport of origin for an investigation report, but the ground handling agent could not find a record that a motorised wheelchair was loaded onto the aircraft. The operator was unable to obtain an investigation report from the handling agent at the station of origin. The DGO carried out an audit of the handling agent and the incident was discussed, but they denied that a motorised wheelchair was on the aircraft and believed that the wheelchair was on a different aircraft. The handling agent's contract with the operator ceased on 1 April 2012 and the operator believed that was the reason why they could not obtain an investigation report. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0346	19/03/2012 Heathrow	
2012-0344	19/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 30ml and 6 x 7.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation, who responded and advised a warning letter was sent to the shipper. No further CAA action required.</p>
2012-0339	19/03/2012 Heathrow	<p>Unsecured dangerous goods. On arrival at the destination airport, dangerous goods were found unsecured in accordance with the operator's standard procedures. The dangerous goods were secured by cargo netting but were not strapped down. The load did not shift in flight. The operator conducted an investigation, which concluded that dangerous goods must be loaded in a manner that fully protected them from any movement over the course of the flight and whilst handling. The ground handling agent ensured that unit load devices containing dangerous goods were built volumetrically full or applied straps and ropes to restrain the package. Skids or spreaders were put on top of the outer side of the dangerous goods carton package when using straps to protect the package and to enhance load security. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 311g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0319. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0347	19/03/2012 Heathrow	

2012-0343	19/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1106. Letter sent to shipper who responded and advised this product was removed from sale on their website to prevent any further re-occurrence. No further CAA action required.</p> <p>Unsecured and damaged dangerous goods. Upon arrival, a consignment containing plastic drums with Corrosive liquid, acidic, organic, n.o.s., UN3265 were found unsecured. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. The ramp supervisor reported the consignment had collapsed and was not secured. When the consignment was offloaded two drums were found damaged and had spilt onto the aircraft floor and contaminated another 17 pieces. The two damaged pieces were disposed of and the rest of the consignment was re-built and secured and forwarded to the destination. The incident was due to a poor build, a failure to follow dangerous goods loading regulations and to inspect cargo prior to loading. The operator was contracted by another operator to operate the service between the origin and the location of the incident and they both investigated the incident. The operator's investigation confirmed that the liquid was packed in plastic drums and tested in accordance with Packing Instruction 856. Spreaders were purchased for the team at the origin to ensure secure pallet builds; the handling agent and the build team were also retrained in building unit load devices; a monthly build review was completed by the</p>
2012-0373	19/03/2012 East Midlands	<p>Loading error. Prior to pushback, the Captain requested to make a last minute change for 10kg of cargo, this was accepted and the load sheet was amended. After disembarking at destination, an engineer advised flight crew a fire extinguisher UN1044 had been carried in the hold without the correct dangerous goods procedures being followed. Operator investigated and advised that new procedures have been implemented to ensure stores personnel dispatch all dangerous goods consignments including AOG spares through the qualified cargo agent. No further CAA action required.</p>
2012-0353	20/03/2012 Scatsta	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85ml, 2 x 75ml, 1 x 100ml and 1 x 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0337, 2012-0124, 2011-1115 and 2011-0995. Referred to the French authorities for investigation, who responded and advised a warning letter was sent to the shipper. No further CAA action required.</p>
2012-0345 2012-0348	20/03/2012 Heathrow 20/03/2012 East Midlands	<p>Duplicate entry - Refer to DGOR 2012-0373.</p>
2012-0354	20/03/2012 Coventry	<p>Undeclared dangerous goods. During offloading, a fibreboard box was found to contain 12 x 100ml of Ethanol solution, UN1170. The box was marked with a white diamond and UN1170. There were no other markings or labelling and the consignment was not accompanied by a dangerous goods transport document. See also 2010-0900. Referred to the German authorities for investigation who advised they had requested a written statement from the shipper. The shipper responded and advised they had amended their internal procedures. No further CAA action required.</p>
2012-0376	20/03/2012 Baltimore, USA	<p>Passenger error. During security screening, a passenger's suitcase was found to contain antique ammunition. The operator was unable to establish the stability of the ammunition and method of packing, therefore, with the agreement of Security, the items were removed. Appropriate operator action, therefore, no further CAA action required.</p>

2012-0355	21/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation, who responded and advised a warning letter was sent to the shipper. No further CAA action required.
2012-0361	22/03/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who confirmed they were in fact the freight forwarder and forwarded our letter to the shipper who responded, advising the member of staff who sent the consignment was a trainee and was not aware of the regulations. To prevent re-occurrence the procedures were amended. No further CAA action required.
2012-0360	22/03/2012 Leeds/Bradford	Undeclared dangerous goods. During security screening, a suitcase was found to contain 14 x 150ml of Aerosols, flammable, UN1950 and 5 x 93ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0357	22/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0356. Letter sent to shipper. No further CAA action required.
2012-0359	22/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 273ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0297. Letter sent to shipper who responded and advised they were aware of the dangerous goods regulations but as a result of human error their procedures had not been applied. To prevent further incidents occurring their staff received further training and they amended their procedures. No further CAA action required.
2012-0356	22/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0357. Letter sent to shipper. No further CAA action required.
2012-0363	23/03/2012 Manchester	Damaged dangerous goods. During off loading, a consignment loaded inside a Unit Load Device was found to contain various plastic drums of Organometallic compound, toxic, solid, n.o.s., UN3467. The drums appeared to have been affected by air pressure causing them to compress during the flight but it appeared no leakage had occurred. The banded lids were intact but the compression caused the drums to become mis-shaped. The consignment was forwarded to its destination. No further CAA action possible.

2012-0368	23/03/2012 Edinburgh	<p>Damaged electric wheelchair. Upon arrival, a wheelchair (Battery-powered vehicle, UN3171) was found damaged on the left side. The armrest was loose, the electrical part was at the bottom of the chair, not in the correct position and the rubber buffer from the left wheel detached. The passenger was offered a hire electric chair or manual but refused, as they preferred to use their own. From the operator's investigation, it would appear the damage was caused whilst the wheelchair was going round on the carousel, as no damage was reported when it was removed from the aircraft. The wheelchair was of a small lightweight type and had the appearance of a manual wheelchair, which was why it was placed on the carousel by mistake. As a preventative measure, a memo was sent to the handling agents to raise awareness of the risk of carrying electrically powered wheelchairs and to check thoroughly before placing them on the carousel. No further CAA action required.</p>
2012-0358	23/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950 and one Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who response and advised they had noted the regulations and serious consequences that could occur by not complying with the dangerous goods regulations. No further CAA action required.</p>
2012-0370	24/03/2012 Newark, USA	<p>Loading error. After landing and after opening the forward hold door, the ramp supervisor noticed two locks were not engaged on the pallet between two positions. The pallet contained Toxic solid, organic, n.o.s., UN2811. In addition, six locks were also not raised in two positions. No damage or injury was reported. The operator conducted an investigation, which confirmed that the loader was interviewed and shown photographs of the dangerous goods on the pallet. He did not recall the incident, but acknowledged he would be more vigilant and was told this would lead to disciplinary action if it happened again. No further CAA action required.</p>
2012-0398	24/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Potassium hydroxide solution, UN1814. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. The shipper supplied the material safety data sheet and supporting documents, which confirmed the consignment was dangerous goods. Referred to the Italian and German authorities. No further CAA action required.</p>
2012-0362	24/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 198g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0367	24/03/2012 Heathrow	<p>Passenger error. During security screening, a passenger's suitcase was found to contain an Aerosol, flammable, UN1950 (insulating foam sealant). The item was removed. Appropriate operator action taken. No further CAA action required.</p>

2012-0364	24/03/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 cylinders of Compressed gas, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Information received from the shipper advised the cylinders should not have been packed as full cylinders. The consignment was due to go by sea but because of the location of their customer the consignment was arranged to travel by air but the shipper failed to check the cylinders were de-pressurized. The shipper advised they had amended their procedures to prevent further incidents occurring. No further CAA action required.</p> <p>Passenger error. Just prior to pushback, a passenger boarded carrying an oxygen system. No advance warning had been received by the crew. However, station staff advised the passenger was pre-booked to use aircraft therapeutic oxygen, while crew were transferring passenger from their own oxygen over to the aircraft unit. Station staff advised the passenger was permitted to travel with their own oxygen. The passenger travelled using their own oxygen supply. On arrival at the destination airport, a medical professional boarded and identified the oxygen unit as a liquid oxygen type, which are forbidden. Initial investigation revealed conflicting information on whether the passenger was to use their own or operator's oxygen, contributed to the item being admitted on board. At no point were the crew aware that the passenger was carrying liquid rather than the more usual gaseous oxygen. The root cause of this event was the failure of the cabin crew and the ground crew to follow procedures. Whilst it was acknowledged the cabin and ground crew were unfamiliar with the differences between liquid oxygen and gaseous oxygen units, had the requirement to provide aircraft oxygen been fulfilled, the incident would have been avoided. Recommendations have been implemented which will eliminate the potential for a</p>
2012-0393	26/03/2012 Heathrow	
2012-0371	26/03/2012 Gatwick	<p>Unsecured dangerous goods. During unloading, an electric scooter with a dry cell battery was found in the doorway of the hold not tied down, although it had been disconnected. Prior to departure a passenger had been offloaded, which had contributed to the way in which the hold was loaded and baggage had shifted onto a cage containing an animal. The ramp agent was a new member of staff and although they were trained, they did not place the baggage into the hold correctly. This staff member subsequently resigned. A senior aircraft loader stated wheelchairs often arrived not tied down in the hold. The loader was advised wheelchairs must be tied down and restrained according to the operator's requirements. All loading staff attended a refresher training course and the loaders completed a 'read and sign' document about the correct procedures for tying down wheelchairs. The team at the station of origin were confident a similar incident would not reoccur. No further CAA action required.</p>
2012-0435	27/03/2012 Heathrow	<p>Unsecured dangerous goods. On arrival, the loading team leader advised the turn around manager that 1 x 9KG, Dry ice, UN1845 was not restrained as per the operator's load and balance manual. The operator conducted an investigation, which concluded that the ramp employee failed to load the dangerous goods in accordance with the standard operating procedures and regulations. The staff were briefed and made fully aware of the importance of securing loose loaded dangerous goods in the hold with ropes, straps or lashings but not too tightly as to damage the packages. It was recommended that the performance of the station of origin was monitored. No further CAA action required.</p>
2012-0366	27/03/2012 Frankfurt, Germany	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml and 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required</p>

2012-0365	27/03/2012 Frankfurt, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml, Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the German authorities for investigation. No further CAA action required.
2012-0459	28/03/2012 Manchester	Prohibited items loaded onto the aircraft. Sporting weapons were prohibited by the operator, but they were found listed on the cargo documents 15 minutes prior to departure and already loaded onto the aircraft. The weapons were offloaded and returned to the shipper, which caused a delay to the departure of the aircraft. The operator conducted an investigation, which concluded that human error was the root cause. The operator's contracted cargo management company assumed sporting weapons were allowed for carriage by the operator. The entire cargo network, including the ground handling agents were reminded by means of an email that required their acknowledgement, to familiarise themselves with the operator's ground handling manual. No further CAA action required.
2012-0372	28/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0933, 2011-0525 and 2011-0472. Referred to the Spanish authorities for investigation. As no response received from the Spanish authorities, no further CAA action possible.
2012-0379	28/03/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities. No further CAA action required.
2012-0377	28/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.
2012-0378	28/03/2012 East Midlands	Documentation error. During security screening, a consignment was found to contain 4 x Batteries, wet, non-spillage, UN2800. Further investigation revealed the batteries met the Special Provision A67, therefore, not restricted for air transport. Advisory letter sent to shipper. No further CAA action required.
2012-0383	28/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a soda stream kit, (Carbon dioxide, UN1013). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised cylinders are normally removed prior to shipment. This was an oversight due to human error. Procedures were amended to prevent a re-occurrence. No further CAA action required.
2012-0375	28/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0380	29/03/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0385	29/03/2012 Heathrow	Unsecured dangerous goods. A unit load device (ULD) was offloaded from the flight as the dangerous goods within the ULD were found to be unsecured. Operator conducted investigation that revealed the crew who built the (ULD) had been interviewed but could not remember this particular unit. They have been reminded of the need to ensure that all cargo is securely restrained particularly dangerous goods and the potential consequences that could occur during flight. No further CAA action required.
2012-0388	29/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Aviation regulated liquid, n.o.s. (Formaldehyde 10% solution), UN3334. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In their response, they advised that Formaldehyde in concentrations less than 25% was not classified as dangerous goods for surface transport and for air transport was simply classified as Aviation regulated liquid, n.o.s. When they had arranged for transport and spoke to the courier company they would be using, the shipper understood that the consignment was to be shipped by road and sea and were asked for a dangerous goods transport document for the sea element of the journey. Since the product was not classified as dangerous goods for those modes, they did not need to do so and therefore didn't. As a result of the incident, the shipper advised they had amended their procedures to prevent a re-occurrence. No further CAA action required.
2012-0381	29/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 12v Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper investigated the root causes of the incident. There were problems with printing transport labels, including 'No Fly' stickers, but the package was despatched before it was inspected. The courier company was supposed to segregate and hold the shipper's freight until it was checked, but it was loaded whilst the shipper believed the package was still live on its system. The shipper reviewed its processes and introduced more frequent system and physical checks, which were used in conjunction with the courier company and changed its processes to ensure packages of batteries went by road. The shipper's management team and the management at the courier company met to agree and accept the new processes. No further CAA action required.
2012-0384	29/03/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0386	Charles De Gaulle, 29/03/2012 France	Unsecured dangerous goods. During offloading, a tag for toxic substances was found attached to a Unit Load Device (ULD). The ULD was opened and a barrel was found unsecured. Ropes and spreaders were supplied, but they were found loose inside the ULD. An investigation by the operator revealed that the build card was signed correctly and photographs were taken of the barrel secured in both directions by straps, but no rope or spreaders were used. The operator was unable to investigate further because photographs were not taken of the unsecured barrel or the ropes spreaders found loose in the unit. However, the build crew were reminded of the need to ensure all cargo was suitably restrained and the handling agent was reminded to supply photographs of any further incidents. No further CAA action possible.

2012-0382	30/03/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 27 x 500ml and 12 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Two letters were sent to the shipper under 2011-0598. After no response from the shipper, a DGI spoke to the Managing Director, who agreed to investigate the incidents and all of the paperwork was emailed to him. The Managing Director did not investigate the incidents and was consistently unavailable when the DGI tried to call his office and would not call the DGO back. Final warning letter from Manager DGO sent to the Managing Director. Response received from the Director of the company via the Warehouse Manager on 24 July 2012. The shipper reviewed its processes, booked dangerous goods training for its employees on a CAA approved dangerous goods course and worked with its courier to ensure that the regulations were fully complied with. No further CAA action possible.</p>
2012-0387	30/03/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 71g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. On arrival the contents of the hold were found badly loaded. The fibreboard boxes were not stacked with the arrows in the up position. A fibreboard box with a compressed gas label displayed, had not been tied down and was not in the upright position. The operator's investigation concluded this event was due to the arrival of the late courier to the aircraft in conjunction with the rain. The loading team loaded the late courier into the hold without checking the labels or arrows on the boxes. The load plan and NOTOC did not indicate dangerous goods for the hold and from investigation it would appear the dangerous goods labels had not been removed from the box from a previous consignment. The loader had been distracted and did not notice the signage on the boxes. A meeting was held with the loading teams and the operator, which concluded that a briefing notice must be signed showing that goods were secured and tied. Any lapses in the future would result in disciplinary actions. It was recommended that no dangerous goods would be loaded in H5, if required urgently the cargo agent would deliver the item separately from the rest of the cargo. No further CAA action required.</p>
2012-0389	30/03/2012 Heathrow	
2012-0390	30/03/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box which had been black shrink wrapped was found to contain 1 x Batteries wet filled with acid, UN2794, 3 mobile phones, Lithium ion batteries, UN3481 and a Ipad, Lithium ion batteries, UN3481. The Ipad was in its manufacturers package and two of the phones were in a small cardboard box with the third phone loose in the outer package. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Investigation revealed that the shipper relocated to Zambia, just after arranging the shipment. A signed declaration by the shipper was provided by the freight forwarder confirming that no dangerous goods were contained within the consignment. No further CAA action possible.</p>
2012-0395	Washington, Dulles, 01/04/2012 USA	<p>Passenger error. During security screening of passenger baggage, a suitcase was found to contain 1 x 240ml of Aerosols, flammable, UN1950. The item was removed from the suitcase and the passenger informed of the potential hazards. The FAA authorities were informed. Appropriate action taken by operator. No further CAA action required.</p>

2012-0391	01/04/2012 Heathrow	<p>Undeclared dangerous goods. During the baggage loading a fibreboard box displaying a green non-flammable diamond shaped sticker was observed by the loading staff. On further investigation, it was found to contain Compressed gas, n.o.s., UN1956. Operator conducted investigation and responded Passenger Service and Baggage staff to re-take Dangerous Goods course, issue alert sent to all staff regarding shockabsorbers and potential of dangerous goods. No further CAA action required.</p>
2012-0461	01/04/2012 Gatwick	<p>Passenger error. During routine security screening, a passenger's baggage was found to contain 1 x container of Sodium hydroxide, UN1823. The item was removed from the baggage. It was advised that sodium hydroxide was used in divers' breathing apparatus in place of Carbon Dioxide. The passenger did not declare the sodium hydroxide at check-in. The operator identified that the incident was a possible trend for diving destinations. The containers were refused for carriage. No further CAA action required.</p>
2012-0397	02/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0394	02/04/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were removed by the operator. Appropriate operator action taken, no further CAA action required.</p>
2012-0392	02/04/2012 Heathrow	<p>Loading error. During offloading it was found that a unit load device (ULD) containing dangerous goods had arrived with no stops securing the ULD and an unstowed door handle. The investigation revealed the ground handling agent loader and ramp leader both claim to have put the red locks up after loading the pallet and sliding the locks to the yellow line to secure the 4 ULDs in position 21 and 22 L/R. If the red locks had not been raised then the locks securing the ULDs in 21 and 22 L/R would not have been secured at the yellow line. A loading discrepancy would have been immediately apparent. From the supporting picture which show the red locks not in position is difficult to refute. As a preventative, the loader operator has retaken their "hand on company loader operator training" again. The ground handling company has started a new campaign with loading irregularities as the first focus. With regards to the unstowed door handle, the ramp leader remembers closing the door and ensured the handle to be flush against the aircraft. The engineer performed his walk around prior to departure and did not find the door handle to be out of position. There is a possibility the hold door handle became unlatched upon landing. Engineering will look for a history of the hold five door handles out of position on this</p>

2012-0432	02/04/2012 Dubai, U.A.E.	<p>Undeclared dangerous goods. Upon arrival, a wooden crate was found leaking, the crate was opened and found to contain an engine driven generating unit filled with petrol and battery terminals still connected to the unit (Engines, internal combustion, UN3166). An investigation by the cargo handling agent at the station of origin concluded the shipment was delivered as 'known' cargo with a valid Consignment Security Certificate, which indicated the logistics company screened the consignment and was declared as 'non-haz dye products', therefore, no further checks were needed and the packaging was not compromised prior to departure. The misdeclaration was discovered when the crate was found leaking and inspected. Letter to shipper who responded and advised they had sent a letter to the operator but a further response advised the incident occurred because the person responsible for overseas shipments was away and the Goods Inwards Department sent the goods in their absence to avoid delaying shipment to the customer but they were not aware of the dangerous goods regulations. An internal enquiry was held which resulted all their Stores Personnel receiving dangerous goods training. The shipper also advised more stringent procedures were put in place to prevent further incidents occurring.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0403	02/04/2012 Belfast	
2012-0412	03/04/2012 Phoenix, USA	<p>Unsecured dangerous goods. At the departure airport, a passenger requested their scooter be made available at the gate upon arrival at the destination airport. On arrival, the unloading staff found the scooter inside the hold had not been tied down, but rather surrounded by baggage, above the armrest height and around the scooter. The battery was still attached. Initial investigation revealed no damage to the scooter. Further investigations showed that specific instructions would be changed and implemented. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 11 Life-Saving appliances, self-inflating, UN2990 and 1 cylinder of Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and confirmed they had updated their procedures to prevent a re-occurrence. No further CAA action required.</p>
2012-0408	04/04/2012 East Midlands	
2012-0404	05/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0396	05/04/2012 Newcastle	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain two small engines, each with a fuel tank attached. From the x-ray machine, the tanks appeared to contain fuel. On opening the consignment, the fuel tank caps were removed and both fuel tanks had at least a quarter tank of fuel in each of them. Both engines also had a battery attached to each engine. Warning letter sent to shipper. No further CAA action required.</p>
2012-0405	05/04/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 150ml and 4 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0402	05/04/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2012-0401	05/04/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 20ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0418	05/04/2012 Heathrow	<p>Passenger error. When the passenger arrived for their flight they were accompanied with a portable oxygen machine which had not been pre booked at the time of their original booking. The turn around manager conducted enquires and was informed that the portable oxygen machine had not been cleared for use by the operator, even though the passenger had used this item on several sectors before. The passenger used the operator's passenger oxygen unit, which was authorised by the captain. Operator conducted an investigation which revealed after interviewing the check-in agent who does not recall the incident. If she had known the container had contained oxygen she would have set in motion the procedures she was trained. No further CAA action required.</p>
2012-0399	05/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 539g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0407	05/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 1Kg Fire Extinguisher. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0411	06/04/2012 Helsinki	<p>Unsecured dangerous goods. During offloading, miscellaneous dangerous goods (Class 9) were found to be unsecured in the hold. Operator conducted investigation and found this was due to human error as the dangerous goods labels were not noticed, and the correct information was not passed to the checking staff. All staff responsible for dealing with dangerous goods had been retrained to prevent such incidents reoccurring. No further CAA action required.</p>
2012-0409	06/04/2012 Heathrow	<p>Undeclared dangerous goods. During the build up of a unit load device, it was noticed that two boxes bore hand written labels stating "Lithium ion batteries". Further checks revealed that a consignment of filming equipment contained four packages containing lithium ion batteries. In addition, the manifest also indicated that the consignment included laptop computers. Letter sent to shipper and freight agent (see also DGOR2011-0534, 2011-0578 and 2012-0001). In response the shipper will arrange relevant shipping personnel to undertake dangerous goods training and have appointed a Head of Shipping to revise and develop new procedures within their shipping manual. No further CAA required.</p>
2012-0406	08/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0427	Sharm El Sheikh 08/04/2012 International	<p>Unsecured mobility aids. Whilst offloading the aircraft, the ramp agent found two mobility scooters with dry batteries not tied down in the forward hold and the hold net sections were not closed. There was no damage to the mobility aid or to the interior of the aircraft. The operator's handling agent conducted an investigation. The team leader was interviewed. He requested the loaders to load the mobility scooters whilst he finalised the paperwork. He arrived late to the aircraft and did not oversee the loading or open the hold to check, because it was nearly the departure time. The team leader admitted his instruction to the loaders could have been clearer. The loaders were not part of his regular team and were not familiar with his way of doing things. The loaders were also interviewed, who both confirmed they knew the procedures for securing mobility aids. They were already trained in 'tie down' but received further training. The team leader and the loaders' performance was monitored and reminders were issued to all staff on the tie down process. The handling agent also developed a safety notice based on the CAA Notice SN-2012/003. No further CAA action taken.</p>
2012-0417	08/04/2012 San Francisco	<p>Unsecured dangerous goods. An electric wheelchair arrived at the destination airport contained in a unit load device (ULD), but had not been strapped down within the ULD. Baggage had been used to secure the wheelchair in place. No damage was caused to the wheelchair, which was found upright and operable. Operator conducted an investigation which revealed that this wheelchair was loaded and secured in the bin with bags. However the loader failed to tell the chief loader the battery had been disconnected. Loading instructions had now been updated to reflect that baggage crew must inform the turn round manager of a wheelchair in the bin. Baggage staff attended a series of away days to make sure training was up to date. No further CAA action required.</p> <p>Unsecured wheelchair. Whilst offloading the aircraft, a wheelchair with a non-spillable battery was found unsecured in the forward hold. Baggage was used to secure the wheelchair in place and there were no ropes or rings within the hold as required by the operator. The operator's ground handling agent conducted an investigation and interviewed the team leader and the dispatcher. The root cause of the occurrence was because of their lack of experience, which resulted in a breakdown of communication between the team leader and the dispatcher. The dispatcher did not conduct a visual inspection of the unit and that the wheelchair was restrained. The team leader assumed that one of the loaders had completed the task rather than checking it himself. The handling agent concluded that the team leader and the dispatcher did not communicate effectively with each other nor make a visual and verbal confirmation. Both members of staff received notification of training issues, which was tracked by the company. The dispatcher underwent more shadowing and the team leader completed a refresher dangerous goods course and a ballast restraint module. The handling agent recognised that they should have taken their lack of experience into account and allocated a more experienced member of staff to</p>
2012-0425	08/04/2012 Arecife	
2012-0410	10/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0286 and 2011-0261. Letter sent to freight forwarder who responded and advised they were surprised as they recently installed a x-ray machine which should have identified this item, prior to shipment to the operator. Additional training was given to the relevant staff to prevent re-occurrence. No further CAA action required.</p>

2012-0652	10/04/2012 Miami, USA	NOTOC error. Two dry ice shipments were carried on a flight without an acceptance check or being recorded on the NOTOC. Further investigations showed that the ground handler and flight agent had overlooked the shipment. They have been retrained in dangerous goods awareness and NOTOC audits would prevent a recurrence of this type of incident. No further CAA action required.
2012-0436	10/04/2012 Heathrow	Electric wheelchair incorrectly prepared and unsecured in aircraft hold. Upon arrival, a passenger's electric wheelchair was found unrestrained in a unit load device (ULD). The batteries had both been removed from the wheelchair and had been placed in the same ULD. The operator investigated and reported that the Airport's PRM Service Provider at the origin station had removed the batteries and handed them together with the wheelchair to the loading staff for loading. The loading Team Leader knew that if loaded loose in the hold, the wheelchair would need to be secured, but thought that since it was being loaded into a ULD and no other baggage or cargo were in the ULD, no further securing was required. Following the incident, the operator advised that it would hold a workshop at the originating station, open to staff from the PRM Service Provider, check-in staff, loaders and supervisors to review the correct procedures for handling electric mobility aids. No further CAA action required.
2012-0523	10/04/2012 Heathrow	Documentation error. A consignment was found to contain 29Kg of Dry ice, UN1845. The checklist had not been completed and the goods were not shown on the NOTOC. The operator investigated which found human error to be the cause of this incident. The staff were retrained on dangerous goods awareness. No further CAA action required.
2012-0416	10/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised future consignments would be transported with a "DO NOT FLY" notice, which was implemented with immediate effect. Random spot checks would also be conducted to ensure the revised procedure was followed. The shipper also advised a meeting was held between the shipper and freight forwarder to discuss preventative actions and an agreement was met between the two and corrective actions would be implemented. No further CAA action required.
2012-0426	10/04/2012 Birmingham	Unsecured mobility aid. On arrival, the loaders found an electric scooter not secured in the hold and baggage was used to secure the scooter in place. The duty manager at the station of origin conducted an investigation on behalf of the operator. The ropes and rings provided by the operator were not available on board to restrain the scooter correctly and the loading staff were reminded not to remove tie down devices or restraint material from the aircraft. As a result, the operator provided the station of origin with rings and the station of origin bought their own rope. The loading supervisor was not informed about the mobility scooter until it arrived at the aircraft side. The passenger handling agent was supposed to provide advance notification of the wheelchair passenger to the ramp / loading agents, but this was not done. The duty manager at the station of origin requested that the passenger handling agent conduct briefings on mobility aids to staff and on the correct handling of special loads. No further CAA action possible.

2012-0935	11/04/2012 In flight	Cause undetermined. During flight, a passenger had plugged their IPAD (Lithium ion batteries contained in equipment, UN3481) into a socket to charge and placed it into the stowage drawer. A while after it was found the IPADs screen had melted and shattered. Upon landing, engineers were requested to check the socket and no fault was found. Cause undetermined. No further CAA action.
2012-0413	11/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0414	11/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shippers details could not be established, therefore, no further CAA action possible.
2012-0415	11/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 700ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0419	12/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0423	12/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0428	13/04/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100 ml, 6 x 50ml of Perfumery products, UN1266 and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The packaging of all of the contents were poor and some of the lids of the items had fallen off. See also 2004-404. Letter sent to shipper who responded and advised the incident occurred due to human error. To prevent recurrence the shipper reviewed their procedures and made their staff aware of the handling dangerous goods consignments. All future consignments would be processed through the company qualified packer to ensure that correct paperwork and labelling are completed. No further CAA action required.

2012-0433	13/04/2012 Leipzig	<p>Suspected leakage of dangerous goods. During the offload of a pallet, the aircraft floor was found contaminated in position 'G'. Ground handlers contacted the Fire Service to inspect. The spillage was primarily identified as Demeton, class 6.1, toxic material. All staff involved were found to be in good health aside from one member of the loading team, who was taken to hospital and later discharged after a physical examination showed no abnormalities. The NOTOC showed that 10 packages of Toxic liquid, organic, n.o.s., UN2810, was being transported on a pallet. The packages were all inspected and showed no signs of leakage. The substance was later confirmed by the laboratory tests to be Tributylphosphate+ most probably Diphenylphosphate. The laboratory results indicated, due to small concentration of the detected substance there was no danger to employees or company property. The aircraft was decontaminated and declared serviceable. Source of the spillage could not be determined. No further CAA action possible.</p>
2012-0450	13/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Paint, related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A material safety data sheet was attached to the consignment, which declared the items as UN1263, Packing Group III. Letter sent to shipper. No further CAA action required.</p>
2012-0442	13/04/2012 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0429	Washington, Dulles, 14/04/2012 USA	<p>Passenger error. During security screening of passenger baggage, a suitcase was found to contain a butane soldering iron, Gas cartridge, UN2037. The item was removed. The FAA authorities were informed of this incident. Warning letter sent to the passenger. No further CAA action required.</p>
2012-0441	14/04/2012 Heathrow	<p>Passenger error. A passenger travelled from Netherlands to Ghana via the United Kingdom. During security screening of passenger baggage in the United Kingdom, a suitcase was found to contain a Fire extinguisher, UN1044. The item was removed and the passenger informed of the possible implications of their actions. Dutch authorities were contacted by the reporter. Measures were taken to stop this type of occurrence happening again. No further CAA action required.</p>
2012-0444	14/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0169, 2012-0212 and 2012-0453. Letter sent to shipper who responded and advised they had meetings with their freight agent to ensure they understood the dangerous goods requirements. To prevent further incidents occurring all their overseas consignments were not released for travel until they were authorised by the Production Manager. The shipper also advised that the freight agent confirmed they would not transport any of their consignments by air. No further CAA action required.</p>

2012-0445	14/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who in response confirmed that they were knowledgeable of the requirements, but had believed the consignment would be carried by road and sea (although the consignment had not complied with the requirements for those modes either). No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded and advised their procedures were updated to prevent re-occurrence. The relevant staff underwent training in the transport of dangerous goods. No further CAA action required.</p>
2012-0443	14/04/2012 Coventry	
2012-0424	15/04/2012 Heathrow	<p>Documentation error. During security screening, a consignment was found to contain 8 x fibreboard boxes containing Lithium metal batteries contained in equipment, UN3091. The consignment was marked and labelled as containing dangerous goods but the air waybill made no mention of the shipment containing Lithium metal batteries. Letter sent to shipper who responded and advised they had contacted their agent and amended their procedures to prevent further incidents occurring. No further CAA action required.</p>
2012-0434	16/04/2012 Heathrow	<p>Undeclared dangerous goods. During secondary screening of personal effects a fibreboard box was found to contain a box of Firelighters, solid, UN2623. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The firelighters were removed from the fibreboard box and the consignment was released for transportation. Referred to the Saudi Arabian Authority for investigation. No further CAA action required.</p>
2012-0431	16/04/2012 Heathrow	<p>Unsecured dangerous goods. During unloading, an electric wheelchair (Battery-powered vehicle, UN3171) was found in a unit load device (ULD) not tied down, with bags packed around it. An investigation by the operator advised the incident occurred because the correct procedures had not been followed. The wheelchair was sent through the wrong channel which confused the ramp agents. The type of battery was not identified or taken into consideration, however, the battery was isolated which prevented an inadvertent activation. An awareness briefing was organised for all ramp staff using the fly ability training. All loading supervisors on station had also been made aware of their responsibilities to do a physical check of all wheelchairs taken from passengers, before loading. No further CAA action required.</p>
2012-0430	16/04/2012 Glasgow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950 and 1 x 100ml of Paint. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0437	16/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment consisting of 19 pieces. Twelve packages were found to contain 856 x 200ml (171.2L) of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A letter was sent to shipper asking for a response and sent a copy of the GHS and CHIP labels document. The shipper apologised and stated that she did not know she was breaching dangerous goods regulations. She acted as an agent for a contact in China, who ordered the aerosols direct from British companies, used her as the delivery address and she arranged shipment to China. The shipper admitted that this was a regular arrangement with the consignee in China and believed they were also ignorant of the regulations. The shipper confirmed that she would either cease sending aerosols or make sure that they were packed by a shipping company. She also stated that she would be more aware of consumer labels on aerosols in the future. No further CAA action taken.</p> <p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0440	17/04/2012 Stansted	
2012-0447	17/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 2.25L Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because new software had been installed which had allowed a limited number of items not suitable for air transport slip through the system. All items for export destinations were found by their experienced packing team but United Kingdom items were handled by less experienced members of staff which allowed items to be mistakenly put forward for air transportation. The shipper introduced new procedures to prevent further incidents occurring. No further CAA action required.</p>
2012-0446	17/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 450ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0356 and 2012-0357. Letter sent to shipper who responded and advised they had previously put in place a manual procedure, however, the manual procedure failed due to errors by individuals. To prevent further incidents occurring the shipper has amended their procedures, which involves automatic blocks into their computer system, preventing both the ordering and shipping of dangerous goods from their warehouse. In addition, aerosols previously sent to field staff will be sourced locally. No further CAA action required.</p>
2012-0448	17/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0453. Letter sent to shipper who responded and advised the incident occurred because the correct process had not been followed. To prevent further incidents occurring the shipper has put in place stricter processes to ensure consignments are sent by road only. No further CAA action required.</p>

2012-0449	18/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to shipper. No further CAA action required.</p> <p>Passenger error. Whilst security screening of passenger baggage during transfer, a used gas generator (Engines, internal combustion, UN3166) was found. The item was removed from the passenger's baggage for disposal. The FAA authorities were advised. Appropriate action taken by operator. No further CAA action.</p>
2012-0469	18/04/2012 Miami, USA	
2012-0438	18/04/2012 Edinburgh	<p>Unsecured dangerous goods. During unloading, a package containing Dry ice, UN1845 was not secured in aircraft cargo hold. There was no leakage or damage to the package, container, baggage or to the hold. The operator's cargo agent at the station of origin conducted an investigation. The cargo apologised for the incident. The loadmaster checked the cargo before the package was loaded, but did not check it once it was loaded and the team leader was unable to recall what happened. They were both reminded of the importance of correctly securing dangerous goods and a memo was also issued to all staff. The paperwork was forwarded to the Belgian authorities. No further CAA action possible.</p>
2012-0452	18/04/2012 East Midlands	<p>Non-dangerous goods. During security screening, canisters were found appearing to contain Compressed gas, oxidising, n.o.s., UN3156. The canisters were marked with the proper shipping name and UN number but the outer box was not marked or labelled as dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Further information from the reporter and shipper advised the canisters were empty. The shipper was contacted by the dangerous goods office and further to a discussion they advised they would amend their procedures to prevent further incidents occurring. No further CAA action required.</p> <p>Documentation error. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0468	18/04/2012 East Midlands	
2012-0451	19/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml and 1 x 240ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to shipper. No further CAA action required</p>
2012-0462	19/04/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 63 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required</p>
2012-0439	19/04/2012 Aberdeen	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0460	Washington, Dulles, 20/04/2012 USA	<p>Passenger error. During security screening a passenger's baggage was found to contain 4 shock absorbers, (Articles, pressurized, hydraulic, UN3164). The items were confiscated by security and were later collected by a relative of the passenger. The FAA authorities were advised. Appropriate action taken by operator. No further CAA action.</p>

2012-0466	20/04/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0467	20/04/2012 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 400ml of Corrosive Liquid, n.o.s., UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment did display orientation marks on the fibreboard box. The box was opened and a material safety data sheet was found inside, which declared the product as Class 8, Corrosive liquid (Sodium Hydroxide). Letter sent to shipper who responded and advised the incident occurred because an employer receiving training sent the consignment who was unaware of the company procedures. The shipper amended their procedures to prevent further incidents occurring. No further CAA action required.
2012-0458	20/04/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0463	20/04/2012 North Denes	Undeclared dangerous goods. During unloading a consignment of dangerous goods (Life-Saving appliance, self-inflating, UN2990) was found to have been carried without a declaration or NOTOC. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Operator investigations found the team involved did not realise or note the presence of dangerous goods and failed to react appropriately. The operator verified the personnel had current dangerous goods qualifications and the loading team was debriefed on the correct procedures to avoid reoccurrence. No further CAA action required.
2012-0454	20/04/2012 Heathrow	Loading error. Prior to push back, the loader received notification from Load Control confirming aircraft loaded with 25Kg of Dry Ice, UN1845 in the rear hold which exceeded the maximum dry ice limit of 14kg. The hold were reopened and the consignment was removed. The operator investigated and responded that the member of staff had not checked the available table to refer to dry ice limitations. The staff member was informed to make reference to the allowance table in future, if the mistake was repeated there would be possible disciplinary action. No further CAA action required.
2012-0465	20/04/2012 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0517	21/04/2012 Heathrow	Unsecured dangerous goods. During offloading, a consignment of Dry Ice, UN1845 was found on a pallet restrained by only one strap. An investigation by the operator advised the staff member responsible for signing off the unit load device (ULD) had not ensured the pallet had been properly strapped. The staff member was advised to review the ULD build training booklet regarding the procedures for strapping. A chart showing the procedures for strapping was revised to include strapping for dangerous goods cargo. No further CAA action required.

2012-0480	21/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Amines, liquid, corrosive, flammable, n.o.s., UN2734. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See also 2010-0608. Letter sent to shipper who responded and advised the incident occurred because the shipper were unaware the agent they used would send a domestic consignment by air rather than road. The shipper met with their agent and were made aware of their processes regarding domestic flights. It was also established the agent should have rejected the consignment when it was known it would travel by air because it did not comply with the dangerous goods requirements. The agent confirmed they had put corrective measures in place including a staff disciplinary action and retraining collection staff. The shipper amended their Standard Operating Procedures (SOP) and systems and retrained their staff. The SOP was amend to clearly state and include when using their agent, domestic consignments would be prepared in compliance with the dangerous goods requirements. No further CAA action required.</p>
2012-0457	21/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 210 x 150ml, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. See also 2012-0280 and 2007-101. The shipper explained that they had not been aware that the courier company they used were directing their products via air transport and as a result, had arranged for training to be provided to their own staff and revised their procedures. No further CAA action required.</p>
2012-0491	21/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0453	21/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0169, 2012-0212 and 2012-0444. Letter sent to shipper who responded and advised they had meetings with their freight agent to ensure they understood the dangerous goods requirements. To prevent further incidents occurring all their overseas consignments were not released for travel until they were authorised by the Production Manager. The shipper also advised their freight agent confirmed they would not transport any of their consignments by air. No further CAA action required.</p>
2012-0456	21/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Battery fluid, acid, UN2796. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-645. Letter sent to shipper, who responded and advised the error was due to a training issue. To prevent further incidents occurring the shipper fully briefed all employees in the warehouse department. No further CAA action required.</p>
2012-0455	21/04/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 1 x 12v Battery, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0492	21/04/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 2 x 12v Batteries, wet, non-spillable, UN2800. Further investigation revealed the batteries met the Special Provision A67, therefore, not restricted for air transport. Advisory letter sent to shipper. No further CAA action required.</p> <p>Passenger error. During security checks, a passenger's baggage was found to contain 1 x 133ml of Paint related material, UN1263. The passenger was advised the item had been removed from their baggage. The FAA were notified. Appropriate action taken by operator. No further CAA action.</p>
2012-0470	22/04/2012 Philadelphia, USA	
2012-0474	22/04/2012 Gatwick	<p>Unsecured electric wheelchair. During unloading, an electric wheelchair (Battery-powered vehicle, UN3171) was found not lashed down. The wheelchair was surrounded by baggage to prevent movement. The Operator conducted an investigation and interviewed the team leader of the loading section. Due to the lack of recollection of the incident, it was not possible to establish exactly how the wheelchair was immobilised. The team leader did not engage with his team adequately or supervise their activities. He was instructed to be more vigilant over the supervision of his team and was reminded of the importance of compliance in this area. All mandatory training was up to date and the incident was recorded on the team leader and the team members' file. No further CAA action required.</p>
2012-0464	23/04/2012 London	<p>Undeclared dangerous goods. During preparation of the consignment, the freight forwarder conducted routine security checks of the 11 pieces making up the consignment. During this screening, the boxes were found to contain a large number of mobile phones with lithium batteries included (Lithium ion batteries, packed in equipment, UN3481). Some of the mobile phones were missing their back covers, exposing the battery. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A CAA inspector visited the shipper, who was unaware of the requirements. They were duly explained. No further CAA action required.</p>
2012-0471	24/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 1.55L cylinder of Compressed gas, n.o.s., UN1956. Although the cylinder bore a small hazard label, the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who explained that they had trained personnel, but on the day the consignment was prepared, due to a shortage of staff, a trainee packer prepared the consignment, leaving it for a qualified packer to review. Instead, the consignment was treated as a standard shipment and forwarded undeclared. The shipper advised that they revised their procedures and visual notices in the area where cylinders are handled. No further CAA action required.</p>
2012-0473	24/04/2012 Heathrow	<p>Fire involving dangerous goods in the mail. Airmail received from Hong Kong had been placed into the relevant mailbags for delivery to a region within the United Kingdom. Staff members noticed a burning smell but could not locate the source. A few moments later, flames started coming out of one of the mailbags. A staff member quickly extinguished the flames with a foam extinguisher. No injuries were sustained to any members of staff. The area was closed and contained whilst the area was cleaned and the investigation conducted. Examination of the packages within the mailbag found the probably cause of the fire was a laptop lithium battery (Lithium ion batteries; UN3480). Details sent to Hong Kong CAA for investigation.</p>

2012-0475	24/04/2012 Heathrow	<p>Unsecured dangerous goods. During pre-loading checks, a consignment of Sodium cyanide solution, UN3414, was found unsecured and not loaded in accordance with the orientated arrows on the fibreboard boxes. An investigation by the operator revealed the consignment had not been restrained properly. Photographs were taken by a staff member, but on their personal phone which they were unable to locate. Staff members were instructed future photographs must be taken and retained on their company phones only. They were also reminded all dangerous goods cargo must be suitably restrained. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required</p>
2012-0472	24/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0483	25/04/2012 Stansted	
2012-0476	25/04/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 14.78ml of Paint related material, UN1263 and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shippers details could not be established, therefore, no further CAA action possible.</p>
2012-0485	25/04/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.</p>
2012-0481	25/04/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 4 x 5L of Corrosive liquid, basic, inorganic, n.o.s., UN3266. The consignment was marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, but attached to the package was a commercial invoice declaring the consignment as dangerous goods. Letter sent to shipper. Following a visit to the shipper it was advised that the product was manufactured to order and was originally thought to be non-hazardous. Upon production, the manufacturing laboratory advised that the product was classified as dangerous goods and was to be prepared for air transport through a competent third party. The shipper cancelled the original collection with their intermediary but they had not communicated the cancellation to their driver and the consignment was incorrectly collected. As a result, the shipper has introduced further preventative measures to prevent recurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0462. No further CAA action required.</p>
2012-0484	25/04/2012 Belfast	

2012-0511	26/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2.64Kg and 510g of Polyester resin kit, UN3269, 648g of Environmentally hazardous substance, liquid n.o.s., UN3082 and 432g of Corrosive liquid, basic, organic, n.o.s., UN3267. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0152. Following visit to shipper it was advised that they do not send consignments by air and were advised by the intermediary that all of their consignments would be sent by road and sea. As a result of the incident the shipper has introduced preventative measures including a 'Do Not Fly' label, and will liaise with the intermediary to ensure that no future consignments travel by air. No further CAA action required.</p>
2012-0478	26/04/2012 Heathrow	<p>Undeclared / unsecured dangerous goods. Freight inbound from China whilst being moved in transit, the load slipped, which required rebuilding. A strong smell of petrol was observed from one of the crates (play bikes). From the documentation supplied, no dangerous goods declaration was available. The shipment was manifested as a consolidation. The operator investigated this incident and the following was found, the motorbike had been bubble wrapped around the mainframe and engine. The handlebars had been detached and packed separately within the crate. The petrol tank was empty and appeared to be new and unused, no longer smelt of petrol fumes. Another crate in the consignment was opened and the motorbike was packed similarly. No fumes were present on opening. The crate was leant sideways at an angle of 45 degrees and the bubble wrap around the engine fuel system was pulled away a small deposit of fuel was found in the bubble wrap. This had been present in the engine fuel pipe and had dripped out when the crate was tilted. No more fuel was present in the pipe or engine. The 2nd motorbike was empty and appeared unused. No further CAA action required.</p>
2012-0486	26/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 Articles, pressurized, pneumatic, UN3164. The outer boxes bore a non-flammable gas label, were not marked with any dangerous goods markings and were not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised their procedures were amended to prevent re-occurrence. No further CAA action required.</p>
2012-0477	26/04/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain 600 x 8g of Receptacles, small, containing gas (non-flammable), UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action</p>
2012-0488	26/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who advised their procedures were amended to prevent any further re-occurrences. No further CAA action required.</p>
2012-0490	26/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0494	27/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0493	27/04/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Suspected leakage of dangerous goods. During freight checks, the loading staff and first officer noticed a strong pungent smell from a pallet. The pallet was inspected and a leakage was noticed. The pallet was immediately offloaded. In total, 13 pieces were damaged by the leakage. The consignment was rebuilt by a professional packing firm, prior to shipment. From the operator's investigation it was not possible to identify what caused the leakage. No further CAA action possible.</p>
2012-0498	27/04/2012 Shanghai	
2012-0489	27/04/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0503	27/04/2012 Heathrow	<p>Undeclared dangerous goods. A shipment arrived by road feeder service from Amsterdam and during screening, a consignment was found to contain 6 packages of Lithium metal batteries contained in equipment, UN3091. A number of boxes were opened on one pallet and were found to contain two types of digital thermometers, one of which was powered by a CR2032 3v lithium metal battery. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Dutch authorities for investigation, who revealed the shipment was forwarded from Belgium into Holland by truck. The transportation from Holland to the UK was by truck. Awaiting Belgian authorities investigation. No response from Belgian authorities. No further CAA action possible.</p>
2012-0487	27/04/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. No further CAA action required.</p>
2012-0531	28/04/2012 Manchester	<p>Loose ammunition found on aircraft apron. During unloading of the aircraft, one live round of ammunition (Cartridges for weapons, inert projectile), thought to be of .303 calibre was found lying on the apron near the aircraft. It could not be determined whether it had already been on the apron prior to the aircraft arriving, or whether it had fallen out a an item of passenger baggage. The matter was reported to the police. No further CAA action possible.</p>
2012-0501	28/04/2012 Heathrow	<p>Passenger error. During security checks, a passenger's baggage was found to contain 2 x 20oz of starch spray (Aerosols, flammable, UN1950). The aerosols were confiscated by security as they were not for medicinal or toiletry use. The passenger was a non United Kingdom resident. The FAA was notified. No further CAA action required.</p>
2012-0504	28/04/2012 Heathrow	<p>Passenger error. During security checks, a passenger's baggage was found to contain a petrol powered leaf blower. The item was removed from the passenger. The passenger was a non United Kingdom resident. The FAA were notified. No further CAA action required.</p>

2012-0495	28/04/2012 Heathrow	Unsecured dangerous goods. On arrival the loading crew reported a cargo pallet with 5 boxes of corrosive solid, n.o.s., UN1759 which were not tied down. Operator investigated which revealed that photos sent from the build station showed that the consignment was secured by the pallet net and did not move during the flight. It was concluded that the loaders did not take into account the fact that the net acted as a restraint device. In this case, it was believed the dangerous goods consignment was sufficiently restrained. No further CAA action.
2012-0508	30/04/2012 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2012-0507	30/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml and 2 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0506	30/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2010-0129, 2009-1100, 2009-0849, 2009-0261 and 2006-329. Letter sent to shipper who responded and advised they were unaware the consignment would be sent by air as all their products should be delivered by road or by sea. The shipper amended their procedure to prevent further incidents occurring. No further CAA action required.
2012-0500	30/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0468. Letter sent to shipper, who responded advising the incidents occurred due to a lack of knowledge on how to transport dangerous goods by air. The shipper contacted its courier to confirm how these items should be shipped. All employees were informed not to ship the items and an investigation was carried out and a default message on their IT system ensured dangerous goods would be shipped via sea to prevent a recurrence. No further CAA action required.
2012-0496	30/04/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0497	30/04/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 1 x 25ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0512	01/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0505	01/05/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain various quantity bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Belgian and French authorities for investigation, both authorities did not investigate. No further CAA action possible.
2012-0499	01/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 12v Battery, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action possible.
2012-0513	01/05/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder, who explained that the consignment originated in Switzerland rather than the UK, so they were unaware of the contents. Referred to Swiss authorities for investigation, who responded stating the shipper will outsource all dangerous goods shipments by air to a trained freight forwarder. No further CAA action required.
2012-0516	02/05/2012 Heathrow	Passenger error. Passenger had searched in her coat pocket for her boarding pass, as she boarded the plane many firecrackers fell out and exploded making a very loud noise. The firecrackers were a form of gunpower. She was escorted back to the boarding gate where arrangements were made to rescreen her baggage. She later reboarded when the operator was satisfied and the incident reported. No further CAA action.
2012-0515	02/05/2012 Heathrow	Passenger error. During security checks, a passenger's baggage was found to contain 4 gas shock absorbers. The items were confiscated by security. The passenger was a non United Kingdom resident. The FAA was notified. No further CAA action required.
2012-0510	02/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0942	03/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0509	03/05/2012 East Midlands	Concealed undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 aerosols. On further investigation, it was established the pressure had been released from each of the aerosols, but one was found containing a suspected Lithium battery. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-0525	04/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2003-097. Letter sent to shipper. No further CAA action required.

2012-0810	04/05/2012 Heathrow	<p>Unsecured dangerous goods. Whilst unloading a Battery-powered vehicle UN3171, it was found secured by 2 ringbolts at the front of the bin and by the net to the rear. There were also 6 bags in the bin not secured with no sign of any spreaders. The operator investigated and found that the ground handler believed he tied down the wheelchair correctly. To prevent a recurrence measures were taken for wheelchairs to always be tied down with spreaders regardless of the weight. Also wheelchairs would be unplugged and power cables for them securely packed away. No further CAA action required.</p>
2012-0565	04/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0519	04/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml and 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0593, 2011-1146, 2011-0298, 2011-0140 and 2009-0769. DGI visited the shipper's UK office on 11 July 2012 and discussed the root causes to the incidents. The company relied on its sellers to provide a Material Safety Data Sheet (MSDS) for dangerous goods, which were classified on a database. However, the seller did not provide an MSDS for the fire extinguishers and they were incorrectly offered for air transport. The system for classifying dangerous goods was implemented in November 2011 and it was advised that some products were not yet classified. The shipper employed extra staff to obtain an MSDS and classify the goods on their database. The shipper's policy was to transport dangerous goods only by road and some of their staff were only trained in the road regulations. The shipper agreed that some staff in their main UK warehouse for dangerous goods would also undertake awareness training. A copy of the approved dangerous goods training organisations was provided to the shipper. No further CAA action required.</p>
2012-0520	04/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500g of Corrosive solid, n.o.s., UN1759. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0521	04/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 380ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.</p>
2012-0514	04/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 70 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.</p>
2012-0526	05/05/2012 Heathrow	<p>Passenger error. During security checks 2 gas 'candle' lighters and 3 gas cartridges were found in a passengers bag. The goods were disposed of locally. The FAA was notified. The passenger was a non United Kingdom resident. No further CAA action.</p>
2012-0522	05/05/2012 Heathrow	

2012-0518	05/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Mis-handled dangerous goods. A consignment containing 30Kg of Dry ice, UN1845 was found to have been misrouted. The operator's investigation concluded the error was due to staff not checking packages correctly. The staff member involved was reminded they must ensure the correct packages are allocated to the correct flights and the potential consequences of their actions. No further CAA action required.</p>
2012-0524	06/05/2012 Heathrow	
2012-0528	07/05/2012 Heathrow	<p>Undeclared dangerous goods. During handling of inbound cargo, a unit load device (ULD) was found to contain 1 x 8kg Oxygen, compressed, UN1072. It appeared that the cylinder was of a type used by the operator to provide in-flight medical oxygen to passengers. It was believed that the cylinder was off-loaded from the aircraft at the previous destination and placed in the ULD, which remained there until it was found during handling. Although the cylinder was marked and labelled as required, it was reported that the outer box was not. In addition, the cylinder was not accompanied by a dangerous goods transport document, so was not included on the notification to the aircraft commander (NOTOC), nor was it included on the cargo manifest. See also 2011-0652. Referred to the Saudi Arabian authorities for investigation. No further CAA action required.</p>
2012-0564	08/05/2012 Toronto, Canada	<p>Passenger error. During security checks, 2 Fire extinguishers, UN1044 were found in a passengers bag. Canadian authorities notified. Operator investigated and revealed the passenger was spoken to and the goods removed. No further CAA action required.</p>
2012-0539	08/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0537	08/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0529	08/05/2012 Heathrow	<p>Passenger error. During security checks, a passengers baggage was found to contain 23 x 325ml of Flammable liquid, n.o.s., UN1993. The passenger was a non United Kingdom resident. The goods were confiscated. Referred to the FAA for investigation. No further CAA action required.</p>
2012-0548	08/05/2012 Heathrow	<p>Passenger error. During security checks, three boxes of Matches, safety, UN1944 a Lighter, UN1057 were found in a passengers bag. The goods were disposed of locally. The FAA was notified. Appropriate action taken by operator. No further CAA action required.</p>
2012-0536	08/05/2012 East Midlands	<p>Documentation error. During security screening, a consignment was found to contain a Battery, wet, non-spillable, UN2800. The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised a material safety data sheet supplied by the manufacturer stated the battery complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Further information sent to shipper. No further CAA action required.</p>

2012-0535	08/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0534	08/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 212g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0532	08/05/2012 East Midlands	
2012-0533	08/05/2012 East Midlands	
2012-0542	09/05/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 9ml and 3 x 7ml of Perfumery products, UN1266 and 1 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0530	09/05/2012 Heathrow	<p>Loading error leading to NOTOC error. During freight checks, a consignment of Dry Ice, UN1845 was found in the hold by the head loader who informed the turn around manager. The Captain was information of its position via a headset and load control were informed. The consignment had not been noted on the NOTOC or load plan. Operator investigated which revealed the crew leader had informed the turn around manager of the dangerous goods. The turn around manager took corrective action immediately. The crew leader was made fully aware by his line manager of the need to keep the turn around manager fully informed about dangerous goods at all times. No further CAA action required.</p>
2012-1619	09/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 175ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>
2012-0550	09/05/2012 East Midlands	<p>Non dangerous goods. During security screening, a consignment was suspected to contain 4 x 5L of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The msds was obtained which confirmed the goods were non hazardous. No CAA action required.</p>
2012-0543	09/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. No further CAA action required.</p>

2012-0642	09/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml and 75 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0541	09/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the German authorities for investigation. No further CAA action required.
2012-0540	09/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 12v Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who emailed a response stating the error occurred because they had to use agency staff as they were short staffed. A meeting was held and procedures were put in place to prevent a recurrence. No further CAA action required.
2012-0546	10/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0549	10/05/2012 Schiphol, Netherlands	Damaged dangerous goods. Upon arrival, a consignment was found to contain damaged Aerosols, flammable, UN1950 and Flammable liquid, n.o.s., UN1993. Operator investigated which revealed the shipment had been packed in two fibreboard boxes, one inner packaging, a steel drum, per fibreboard box. The items were found not fully upright and not secured properly. Some of the tins had become damaged as the packing was not of the required standard. A warning letter was issued by the Dutch authorities to the shipper. No further CAA action required.
2012-0553	10/05/2012 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 408ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0547	10/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0545	10/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml and 2 x 309ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0647	10/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder of Compressed gas, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0544	10/05/2012 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml, 1 x 200ml and 1 x100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0175. Letter sent to shipper, who responded stating after our previous correspondence relating to 2012-0175 all staff within the warehouse and distribution areas were re-appraised of the rules regarding shipment of aerosols. The latest incident was due to human error, and measures had been put in place to ensure no future breaches of this nature. No further CAA action required.
2012-0557	11/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml and 1 x 550ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0563	11/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0587. Emailed letter sent to shipper. No further CAA action required.
2012-0558	11/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950 and 10 x 20ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0559	11/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 130ml of Aerosols, flammable, UN1950 and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0560	11/05/2012 Manchester	Undeclared dangerous goods. During security screening, a large fibreboard box was found to contain 6 x 25Kg UN specification fibreboard boxes, containing Environmentally hazardous substances, solid, n.o.s., UN3077 and 4 x 25Kg non-UN specification paper sacks which bore a product label indicating they contained Environmentally hazardous substances, liquid, UN3082, but clearly contained a powder. The inner boxes and sacks all bore Class 9 hazard labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, who in response advised that a new member of staff had prepared the consignment and the supervisor who oversaw their work was off-site at the time. The shipper confirmed that dangerous goods training would be provided to the employee concerned. Further information provided to shipper. No further CAA action required.
2012-0566	11/05/2012 Isle Of Man	Unsecured dangerous goods. On arrival baggage handlers alerted the captain to the way a container of Dry ice, UN1845 had been loaded. It was unsecured, tilted towards its side at approximately a 40 degree angle, with other freight piled around it. The container was undamaged and there was no evidence of hold contamination. Operator investigating. No further CAA action possible.

2012-0551	11/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of Aerosols, flammable, UN1950 and 24 x 133ml of Petroleum distillates, n.o.s., UN1268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The aerosols and petroleum distillates, were marked with a flammable symbol and the UN number on each can. Letter sent to shipper who responded and advised their normal procedures would be to remove any dangerous goods from consignments for customers who do not collect consignment from their warehouse. The incident occurred because the customer arranged collection through a courier company and the staff member responsible overlooked their procedures. The staff member was disciplined and all staff were reminded of their procedures. No further CAA action required.</p>
2012-0556	11/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain three glass bottles with small amounts of Phenol, solid, UN1671, Camphor, UN2717 and Mesityl oxide, UN1229. The bottles were marked with the proper shipping name and a material safety data sheet enclosed in the box confirmed the contents were dangerous goods. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating this incident was due to human error. To prevent reoccurrence they communicated the details of the incident and highlighted personal responsibilities of the individuals who send materials off site. The shipper also reviewed their dangerous goods procedures and retrained staff as required. No further CAA action required.</p>
2012-0669	12/05/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2.5L of Acetic acid solution, UN2790, 1 x 4.5L of Hydrogen peroxide, aqueous solution, UN2014 and 1 x 12L of Methanol, UN1230. The consignment was marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No response received. No further CAA action possible.</p>
2012-0555	13/05/2012 Heathrow	<p>Passenger error. During baggage screening a passenger was found to have 2 x 0.18L of Acetone, UN1090. The bottles were removed and the FAA were notified. No further CAA action required.</p>
2012-0562	14/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0561	14/05/2012 Aberdeen	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10Kg of Air, compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded by advising the incident occurred due to human error, because the invoice was completed incorrectly. Their customer was offered both a 'full' and 'empty' option, but the shipper misinterpreted their requirement in relation to the status of the goods. They were filled with compressed air, but the paperwork stated they were empty. Their procedures were updated to prevent a reoccurrence. No further CAA action required.</p>

2012-0568	15/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0240. Letter to shipper, who responded stating the incidents were due to new staff, who had not received the appropriate training in hazardous goods cargo. All staff have now received training and processes implemented to stop a reoccurrence. No further CAA action required.
2012-0569	15/05/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 270ml, 1 x 9ml and 1 x 29.5ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA for investigation. Additionally, the freight forwarder dealing with this transshipment in the UK was contacted to carry out an internal investigation. In response, they had been advised that the consignment was non-hazardous and had conducted a hand search on that basis. To prevent recurrence, all staff conducting hand searches will receive dangerous goods training and all future transshipments will be more rigorously scrutinized. The FAA investigated and closed the file. No further CAA action required.
2012-0552	15/05/2012 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0567	15/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 12g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0415. Letter sent to shipper, who responded stating company would no longer be sending dangerous outside the UK mainland. This incident occurred due to human error and staff are now aware of the restrictions that are in place. No further CAA action required.
2012-0650	15/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 100ml and 12 x 25ml of Chloroform, UN1888. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0573	16/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0572	16/05/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0578	16/05/2012 Heathrow	Passenger error. A passenger presented an electric wheelchair at the gate, the wheelchair in question was a "Shoprider Romanie" after removing the key the wheelchair was still powered. The turnaround manager review the British Healthcare Trade Association database and this particular chair was not listed. The passenger explained that this was a new model. Staff removed the electrical connectors from the battery and taped them with insulating tape and the wheelchair was tied into a container. Appropriate action taken by operator. No further CAA action required.

2012-0570	16/05/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0571	16/05/2012 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0579	17/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 25ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0574	17/05/2012 Heathrow	Not dangerous goods. When an item of general cargo arrive at aircraft side prior to loading, a 'distinct smell of fuel' was noticed coming from the package. The consignment was returned to the freight shed for further investigation and it was noted that the accompanying paperwork suggested that the contents were parts for the oil industry. Upon further investigation, the contents consisted of a pump, however, it was being returned following repair and re-painting. It was considered that the smell that was noticed at the aircraft side was not fuel, but the aroma from the new paint. The consignment was held for verification from the shipper that the pump did not contain any fuel. No further CAA action required.
2012-0575	17/05/2012 Heathrow	Passenger error. During security screening, a passenger's baggage was found to contain 1 x 1L of Flammable liquid, n.o.s., UN1993. The item was confiscated by security. The passenger was a non United Kingdom resident. No further CAA action required.
2012-0577	17/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0641	17/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 76 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-1131. Letter sent to shipper who responded and advised they were unaware their freight agent would transport them by air. To prevent further incidents occurring they reviewed their products to ensure they bore the relevant UN numbers and trained their staff in the appropriate packaging and declaration of dangerous goods. No further CAA action required.
2012-0576	18/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2012-0585	18/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0587	18/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 1 x 55ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0563. Emailed letter to shipper. No further CAA action required.
2012-0694	20/05/2012 Gatwick	Loading error. Electric wheelchair with an unknown battery type loaded in Hold 1 without knowledge and not reflected on load sheet. No further CAA action possible
2012-0591	21/05/2012 Heathrow	Passenger error. During security screening, a passenger's baggage was found to contain a cylinder of Oxygen, compressed, UN1072 which was confiscated by security staff and the passenger briefed. The FAA were informed. No further CAA action required.
2012-0589	21/05/2012 Heathrow	Loading error. A passenger had an electric wheel chair loaded in compartment 5 as it was too tall for a bin. The wheel chair contained a dry cell battery which had not been immobilised as red and green lights were flashing on it. The same passenger had a manual wheel chair loaded in a bin laying flat on the bottom of the bin with multiple bags piled on top. Operator's investigation revealed that staff had been interviewed regarding this incident, and it was found that the customer had shut the chair down and removed the key to shut off the power to the chair. There was a lack of understanding between staff as to who was exactly responsible for shutting down the chair. A wheelchair repatriation presentation was delivered to staff and addressed processes for booking in through to assistance on arrival of destination. No further CAA action required.
2012-0588	21/05/2012 Heathrow	Passenger error. During security screening, a passenger's baggage was found to contain 2 Lighters, UN1057 The items were removed and the passenger briefed. Because the items were not collected locally the passenger advised for the items to be disposed of. The FAA were informed. The passenger was a non UK resident. No further CAA action required.
2012-0580	21/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. No further CAA action required.
2012-0590	21/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0581	21/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0760	22/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml, 1 x 100ml, Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also refer to 2012-0706 and 2012-762. Emails were sent to the Managing Director and telephone calls were made to his office requesting an investigation, but no response was received. The DGI also offered to visit the shipper to discuss the incidents. A final warning letter was sent to the Chief Executive Officer under 2012-0762, which covered all three incidents. A response was finally received from the Managing Director, who stated that he could not identify the aerosols until they were released. The shipper undertook an internal review of its procedures to prevent a reoccurrence. No further CAA action possible.
2012-0595	22/05/2012 Heathrow	Unsecured dangerous goods. On arrival a Unit load device (ULD) was found to contain unrestrained dangerous goods, 1 x 4.45 Kg, 1 x 2.76Kg and 1 x 2.56Kg of Consumer commodity, ID8000. Operator investigated and found as the photographs showed the shipment was re-wrapped as the boxes were of different sizes. As the goods were wrapped the skid and boxes shifted but it was felt the ULD would hold with the extra wrapping material. The cargo agent failed to properly build and secure the consignment, he has been retrained and his file documented to this event. Second checks have been implemented to avoid a reoccurrence. No further CAA action required.
2012-0646	22/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1.5kg of Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0592	22/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 350ml of Adhesives containing flammable liquid, UN1133 and 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0594	22/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Letter received from the shipper who said that the Perfumery products were covered by Packing Instruction Y963 and packaged in small inner packages covered by ID 8000. The consignment contained 24 containers with volumes between 20ml and 100ml in each carton, which were met by the requirements of ID 8000. No further CAA action required.
2012-0603	22/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0616	23/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 1 x 60ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0608	23/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 265ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0606	23/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was about 500ml of fuel in the tank of the chain saw. See also 2012-0607. Letter sent to shipper who responded by email stating this incident occurred due to staff error. New procedures have been put in place to prevent reoccurrence. No further CAA action required</p>
2012-0607	23/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was about 500ml of fuel in the tank of the chain saw. Letter sent to shipper see 2012-0606 for details. See details at DGOR 2012-0607. No further CAA action required.</p>
2012-0610	23/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 175ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0599	23/05/2012 Heathrow	<p>Passenger error. During security screening, a passenger's baggage was found to contain 4 x 255g of Aerosols, flammable, UN1950. The items were removed and the passenger advised security to dispose of them. The passenger signed an FAA dangerous goods declaration which was sent to the FAA. No further CAA action required.</p>
2012-0584	23/05/2012 East Midlands	<p>During security screening, a consignment was found to contain a battery (Batteries, wet, non-spillable, UN2800). The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation it was established that the consignment complied with Special Provision A67, therefore, the consignment was not otherwise subject to the Technical Instructions. Letter sent to shipper. No further CAA action required.</p>
2012-0583	23/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 750ml of Paint related material, UN3066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0582	23/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1.25L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0601	23/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950, 1 x 60ml, 3 x 100ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0596	23/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950 and 3 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0602	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 473ml of Heptanes, UN1206. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0598	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100g Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0597	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0617	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0615	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Flammable, liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0614	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2.5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0612	23/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0604	23/05/2012 Aberdeen	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0613	24/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 29ml of Aerosols, non-flammable, UN1950. The consignment was held because it was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0364, 2011-0252, 2011-0201 and 2011-0178. Upon further investigation the consignment was found to comply with Special Provision A98, therefore, the consignment was not subject to the dangerous goods requirements. No further CAA action required.
2012-0627	24/05/2012 Heathrow	Loading error. During freight checks, a consignment of Nitrogen, refrigerated, UN1977 was found in a Unit load device (ULD). Staff completing the NOTOC entry for this flight did not list the dangerous goods on the NOTOC. During quality checks performed after the flight departed, the supervisor on duty noted the error. The operator's investigation concluded that the root cause of this failure was staff did not properly complete the NOTOC resulting in an inaccurate NOTOC being sent to the flight deck. Staff have now been retrained to prevent this occurrence being repeated. No further CAA action required.
2012-0605	24/05/2012 Heathrow	Passenger error. During security screening, a passenger's baggage was found to contain 6 boxes of Matches, safety, UN1944. The FAA were informed. The goods were disposed of locally. No further CAA action required.

2012-0600	24/05/2012 East Midlands	<p>Damaged and leaking dangerous goods. After arrival, one UN specification steel drum, marked, labelled and declared as containing of Terpene hydrocarbons, n.o.s., UN2319 (packing group III) was found to have leaked. The drum was moved immediately to a spill tray which avoided further contamination. A small quantity of the contents had spilled onto the floor and was cleaned up appropriately. Further advise was sought, a salvage drum was used to contain the damaged drum and the drums were moved into a well ventilated area away from any source of ignition. After checking, there was no evidence of leakage on the aircraft. The damage to the drum consisted of a small hole one the side of the drum, near the top. The drums had been shrink-wrapped together, but it was reported that there was no corresponding hole in the shrink-wrap. Details of incident sent to US Authorities (FAA). No further CAA action required.</p>
2012-0645	24/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 tins of Calcium carbide, UN1402. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who apologised for causing the incident and explaining that they had not been aware that there were any requirements that needed to be complied with. Further information sent to shipper explaining the requirements for air, sea and road transport. No further CAA action required.</p>
2012-0611	24/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0609	24/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml and 2 x 150ml of Aerosols, flammable, UN1950 and 1 x 200ml and 5 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0640	24/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950 and 2 x 125ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0619	25/05/2012 Heathrow	<p>Upon arrival and after opening hold 5 door it was discovered that an electric wheelchair was not tied down or restrained in any way, also the dry cell battery belonging to the wheelchair was upside down on the floor. No spreaders or rope was in the hold. Operator investigated and the following observations were found. The loading team disconnected the battery but left the wheelchair unsecure, as the battery was not a standard type it was not tied down or restrained. Due to lack of space the loading staff did not place the wheelchair in a container. It was concluded that the loading team should have up to date dangerous goods training regarding wheelchair procedures to prevent a repeat of this occurrence. No further CAA action required.</p>

2012-0672	25/05/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. Shipper stated the incident occurred due to human error and confirmed that the Dutch authorities had contacted the shipper and explained dangerous goods procedures to prevent future such incidents. No further CAA action required.</p> <p>Unsecured dangerous goods. During freight checks a consignment of Dry Ice, UN1845 was found to be insecure. The Unit load device (ULD) was offloaded. Operator investigated and found the staff member responsible for completing the build of the ULD had not followed correct procedures. A poor performance report has been placed on his file. No further CAA action required.</p>
2012-0634	26/05/2012 Heathrow	
2012-0633	27/05/2012 Heathrow	<p>Loading error. During hold inspection a Unit load device (ULD) contained a corrosive consignment of Mercury, UN2809 which had to be offloaded. This caused the flight to be delayed while the aircraft was pushed from the stand and re-trimmed. Operator investigated and found the flight planner had missed the dangerous goods and as a result the flight plan was processed as showing no dangerous goods. The staff member responsible was placed on a disciplinary monitor. No further CAA action required.</p>
2012-0631	27/05/2012 Heathrow	<p>Unsecured dangerous goods. As Unit load device (ULD) was offloaded, it was noted that 8 x 4.5L of Paint related material, UN1263 and one fibreboard box containing 0.0.15Kg of Receptacles, small, containing gas, UN2037 was not secure. Rebuild was required to make it fit-to-fly. Operator investigated and because no photos were taken by the reporting area it was impossible to determine the route cause. The crew that built the ULD have been made aware of the incident and insist the unit was fit-to-fly when it left the cargo. No further CAA action required.</p>
2012-0629	27/05/2012 Heathrow	<p>NOTOC error. During transit a Unit load device was found to contain Aerosols, flammable, UN1950 and Batteries, wet, non-spillable, UN2800. There was no record of this on the NOTOC. Operators investigation revealed the dangerous goods were originally not listed on the NOTOC as the forwarder had not mentioned the dangerous goods when pre-booking carriage of the consolidation. To prevent reoccurrence the reservation team would double check all freight from the shipper. No further CAA action required.</p>
2012-0621	28/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0661	28/05/2012 Heathrow	<p>Loading error. Prior to loading a consignment of 1 x 47L of Coating solution was found to be not strapped down. The unit was offloaded and did not fly. Operator investigated and because the reporting area did not take photos and did not raise an incident it was impossible to determine the route cause. The crew who built the Unit load device were made aware of the incident but insist the unit was fit-to-fly when it left cargo. No further investigation was possible so the incident was closed. No further CAA action.</p>

2012-0632	28/05/2012 Heathrow	<p>Undeclared dangerous goods. The head loader informed the turn around manager before loading that a Unit load device (ULD) had a Dry Ice label. The turn around manager checked with Load Control who after investigation found the consignment contained 9Kg of Dry Ice, UN1845. Operator investigated and found the root cause of this incident was due to the team leader taking over the flight from one of his agents on duty that day and not checking. The team leader has been advised of his error and of the importance to double check. No further CAA action required.</p>
2012-0630	28/05/2012 Glasgow	<p>Improper preparation of an electric wheelchair. A passenger boarded the aircraft carrying a large wheelchair battery. The battery was re-installed to the wheelchair in the hold. Operator investigated and found staff had not been vigilant and not intercepted the passenger at the gate. New procedures were implemented to ensure immobilisation. A presentation was made to staff on the safety carriage of wheelchairs and staff were reminded to be more vigilant. No further CAA action required.</p>
2012-0620	28/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0625	28/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950 and 1 x 150ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0407. Letter sent to shipper who responded and advised they had developed a system to handle the requirements of dangerous goods but would develop it further in order to prevent further incidences occurring and enhance the training for the relevant staff. No further CAA action required.</p>
2012-0643	28/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 37L of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. In response, the Managing Director stated that the consignment was meant for road transportation and that their freight forwarder did not inform them that they used a third party for the shipment, which was offered for air transport. The shipper discussed the incident with the freight forwarder and amended its internal procedures to establish the mode of transport used before they passed any consignments to them. No further CAA action possible.</p>
2012-0618	28/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. This consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. See also 2012-0718 and 2012-0965</p>
2012-0623	29/05/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0651	29/05/2012 Schiphol, Netherlands	<p>Suspected incorrectly packed lithium batteries. During an inspection by an inspector from the Netherlands Authorities, a black hard-plastic equipment case was noticed to display dangerous goods markings and labels indicating it contained Lithium metal batteries, UN3090. The case bore a Class 9 hazard label, a lithium battery handling label and a cargo aircraft only label and the consignment was accompanied by a dangerous goods transport document. However, the black case did not bear any UN specification markings. Inside the case was some foam padding together with 20 fibreboard tubes, each containing a long plastic tube containing lithium batteries. It appeared that the terminals has not been protected from short circuit. The consignment was being sent from Congo to Tanzania via Paris, but had been mis-routed via Schiphol. It appeared however that the black case, possibly with the batteries, had originally been shipped to Congo from the UK. Referred to Netherlands authorities. No further CAA action required.</p>
2012-0768	29/05/2012 In flight	<p>Passenger error. During flight, a passenger advised cabin crew they were carrying Taser equipment. The Taser was confiscated by the cabin crew and secured in a padlocked cart and handed to security when they landed. The passenger was met by the police on arrival and explained the gravity of the event. The passenger advised he worked for Taser and the equipment he was carrying was for customer demonstration purposes. The operator confirmed dangerous goods notices were present at check-in and have raised concerns with security at the airport of departure. Appropriate actions taken by the operator. No further CAA action required.</p>
2012-0628	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2.5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0624	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contains 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0644	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2.5L of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2012-0628. No further CAA action required.</p>
2012-0626	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L and 1 x 750ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0638	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1.2L of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0636. No further CAA action required.</p>
2012-0636	29/05/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1.1L of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0638. Letter sent to shipper. No further CAA action required.</p>

2012-0649	29/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they were unaware of the requirements and assured further incidents would not occur. No further CAA action required.
2012-0635	30/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml and 1 x 270ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0637	30/05/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1.55L of Air, compressed, UN1002 and 1 x 1.55L of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded by stating the incident was due to human error and measures had now been taken to prevent reoccurrence. A further meeting was held between the shipper and their Health and Safety Consultant which advised of additional processes required within the area. No further CAA action required.
2012-0658	31/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400L of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0543, 2011-0189, 2011-0139 and 2011-0137. Letter sent to freight forwarder. No response received. No further CAA action possible.
2012-0659	31/05/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 198g of Aerosols, flammable, UN1950 and 4 plastic bags of 50 sachets of Solids containing flammable liquid, n.o.s., UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0639	31/05/2012 Newcastle	Undeclared dangerous goods. During security screening, a pallet was found to contain Engines, internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0693	31/05/2012 Heathrow	Loading error. Ground staff were uncertain over the type of batteries whether lithium batteries or not, so consignment was refused. Operator investigated and found the passengers baggage was removed from the hold. No further CAA action required.
2012-0664	31/05/2012 Heathrow	NOTOC error. During loading it was noticed a consignment of 21Kg of Dry Ice, UN1845 was not shown on the Captain's NOTOC. The maximum ice allowable on this aircraft was 20Kg so the consignment had to be untied and offloaded delaying the departure. The freight booking clerk had tasked to identify the consignment as dangerous goods on the freight reservation system, so was rebriefed on this requirement. No further CAA action necessary.
2012-0657	01/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0660	01/06/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0667	01/06/2012 Heathrow	Passenger error. During security screening, a passengers bag was found to contain 4 x 708g of Aerosol, flammable, UN1950 which was for non-toiletry use and therefore forbidden. The dangerous goods were confiscated. No further CAA action required.
2012-0656	01/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0398. Letter sent to shipper, but no response was received. The incident was closed incorrectly on 29 June 2012 because a letter received in relation to a different incident was used to close this incident. Due to the small quantity within the aerosol and the length of time involved, a standard warning letter was sent to the shipper reminding them of the regulations and that we did not receive a response to the original letter. No further CAA action taken.
2012-0663	01/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 120ml of Flammable liquid n.o.s., UN1993 and various bottles of Perfumery products, UN1266, totalling 60ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0648	01/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 445g of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-0190. Letter sent to shipper. No further CAA action appropriate.
2012-0675	01/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 458ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2011-0151. Letter sent to shipper. After three chaser letters and finally no response to the final letter. No further CAA action possible.
2012-0655	01/06/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 10L of Adhesive, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because they were unaware of the requirements. To prevent further incidents occurring they sub-contracted a Dangerous Goods Safety Advisor to audit their use of dangerous goods and to ensure they comply with the regulations. They also sub-contracted the services of an IATA agent who are approved in dangerous goods for air freight. No further CAA action required.
2012-0654	04/06/2012 Southampton	Passenger error. Undeclared dangerous goods. During security screening, a consignment was found to contain 3 gas cylinders, UN1013 and UN1006 in passenger baggage. The items were removed and confiscated and the operator advised the passenger of the dangerous goods regulations. Letter sent to passenger. No further CAA action required.

2012-0665	04/06/2012 Aberdeen	<p>Leakage of dangerous goods. Inbound dangerous goods shipment was observed to have a small wet area on outer packaging containing 3 x 250mL plastic bottles of Diesel fuel, UN1202. Further investigation found that one inner packaging plastic bottle had leaked. There was no limited quantity label or orientation labels on the package. The Proper Shipping Name was not marked on the outer package. The quantity was declared in Kg instead of litres on the dangerous goods transport document. The sequence of information and air validation certification statement on the dangerous goods transport document were incorrect because a very old IATA dangerous goods transport document had been used. The person that conducted the acceptance check only had training applicable to shippers. Operator verified that heli-admin and helideck crew had current basis dangerous goods training records. The uplift of dangerous goods was suspended pending evidence of acceptance staff qualifications. Letter sent to shipper who responded stating the changes to their procedures for handling dangerous goods. In future all co-ordinators would complete the operator/checker exam as well as the shipper exam when sitting the dangerous goods by air refresher. A live link had been created to procedures for any persons completing Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0662	06/06/2012 Stansted	<p>Unsecured dangerous goods. During inspection of hold 5 following arrival dangerous goods were found unsecured. Cargo had been buried under return blankets and although the hold had 735Kg, it was not volumetrically full. Operator investigated and found the supervisor signed the NOTOC but did not verify final loading and restraining of the dangerous goods. The loading supervisor had been withdrawn from duties and undertaken refresher training on dangerous goods and loading supervision. No further CAA action required.</p>
2012-0668	06/06/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosol, flammable, UN1950. The consignment was not labelled as containing dangerous goods, although it bore a 'UN1950' ADR Limited Quantity marking and it was not accompanied by a dangerous goods transport document. See 2010-0503. Letter sent to shipper. In response, the Managing Director confirmed with the courier company that prior to the incident, their consignments had been compliant with the regulations. The shipper admitted that the incident was a result of human error and introduced a check on all parcels leaving the premises to ensure they were labelled correctly. No further CAA action required.</p>
2012-0670	06/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2006-501. Letter sent to shipper who responded and advised a temporary member of staff prepared and sent the consignment. To prevent further incidents occurring a memo was sent with complete instructions to all members of staff. The information was also included in their introduction pack for new members of staff. No further CAA action required.</p>
2012-1073	07/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 6floz and 1 x 4floz of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0803	07/06/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 6floz and 1 x 4floz of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0671	07/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Acetone and 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they had an established process with their agent to ensure dangerous items were not sent by air, however, the consignment was sent by air in error. To prevent further incidents occurring the shipper and agent revised their procedures to ensure all future consignment were sent by road and sea. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0870	08/06/2012 Stansted	
2012-0674	08/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a life jacket (Life saving appliance, self inflating, UN2990). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0686	08/06/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain about 500g of Sodium hydroxide, solid, UN1823 and 3Kg of Paraformaldehyde, UN2213. The consignment was not labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, the outer packaging did display the applicable UN numbers in diamonds and these were included on the air waybill together with the chemical names of the substances, all of which was not noticed by the freight forwarder. Letter sent to shipper (a university), who claimed that prior to sending the consignment, they had spoken to the freight forwarder and been advised to place the markings on the box and descriptions on the air waybill. This was contrary to the normal procedures of the freight forwarder, who would normally approve customers wishing to ship dangerous goods. As a result of the incident, the university advised they would provide additional training to relevant departments and ensure that dangerous goods packages would be assessed by a DGSA prior to shipping. No further CAA action required.</p> <p>Suspected undeclared dangerous goods. During security screening, a consignment was found noticed to be labelled 'hazardous waste'. Paperwork accompanying the goods indicated that the consignment contained 5 x 29Kg steel-wool cartridges used for screening silver contaminates from photographic chemicals. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2012-0680	08/06/2012 East Midlands	
2012-0687	08/06/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0679. Letter sent to shipper, who responded by email stating that it was a one off occurrence and happened because of staff error. All staff were briefed and were made aware of the consequences. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 750ml of Adhesives, UN1133 and 6 x 33ml of Organic peroxide type E, solid, UN3108. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0679	08/06/2012 Belfast	

2012-0673	09/06/2012 London Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 0.74L of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0677	10/06/2012 Heathrow	Unsecured dangerous goods. Electric wheelchair loaded in hold 5 tied to the net only, no tag and no spreaders. Operator investigated and revealed there was no prior knowledge that the wheelchair was travelling on the flight. The staff knew the wheelchair needed to be restrained but as it was unexpected no ropes or spreaders were used. Staff under went additional training to ensure all understood that electric wheelchairs must be disabled and properly secured. All staff were briefed and required to sign off the read and sign file. No further CAA action required.
2012-0676	11/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0678	11/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0685	12/06/2012 Heathrow	Unsecured dangerous goods. On checking a wheelchair was found to be only contained by one strap in Unit load device (ULD) with four other wheelchairs. Operator investigated which revealed the loadmaster had been briefed and the training records for staff had been checked. The conclusion of this investigation showed a judgement error and procedures had not been followed. Refresher training was implemented for loading staff so this type of occurrence did not happen again. No further CAA action required.
2012-0707	12/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 50 x 200ml of Aerosols, flammable, UN1950 and 250 x 20g of Aviation regulated liquid, n.o.s., UN3334. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0684	13/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation a material safety data sheet stated the consignment complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Letter sent to shipper. No further CAA action required.
2012-0698	13/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml, 1 x 200ml, 1 x 400ml and 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0708	13/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950 and 25ml of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0410, 2011-0286 and 2011-0261. Letter sent to shipper who responded and advised their procedures were not adhered to by their customer. To prevent further incidents occurring an example of the incident would be used for training purposes to further enhance the operator skills at identifying dangerous goods. No further CAA action required.
2012-0682	13/06/2012 Heathrow	Loading error. Loading crew noticed when checking the cargo 2 consignments of Dry Ice, UN1845 were in the forward hold. There was no mention of the special load on the load plan or NOTOC. Operator investigated and found although no mention was made on the NOTOC this was rectified and a new NOTOC raised to show the dangerous goods. Handling staff have received training to prevent this happening again. No further CAA action required.
2012-0703	13/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0688	13/06/2012 East Midlands	Not dangerous goods. During security screening, a consignment was found to contain what appeared to be a cylinder of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who explained that the item was in fact an expansion vessel used in hot water storage systems and did not contain a gas under pressure. No further CAA action required.
2012-0683	13/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x small butane gas cartridges, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who explained that the incident resulted from a 24hr delivery service being used rather than a 48hr service. Further information sent to shipper reminding them that the courier company used had a policy of not accepting any dangerous goods and that whichever company was used, the package had still not been in compliance with either the sea or air transport requirements. No further CAA action required.
2012-0762	14/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 100ml Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, although the inner shrink wrapping was labelled as ADR Limited Quantity UN1950. Also refer to 2012-0706 and 2012-760. Emails were sent to the Managing Director and telephone calls were made to his office requesting an investigation, but no response was received. The DGI also offered to visit the shipper to discuss the incidents. A final warning letter was sent to the Chief Executive Officer under 2012-0762, which covered all three incidents. A response was finally received from the Managing Director. The shipper reviewed the order and the packing list. The aerosol was shipped incorrectly and not in accordance with its internal procedures. The packing/picking team and the client account team involved were informed and a review of procedures were undertaken. No further CAA action possible.

2012-0706	14/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200 ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also refer to 2012-0760 and 2012-762. Emails were sent to the Managing Director and telephone calls were made to his office asking for an investigation, but no response received. The DGI also offered to visit the shipper to discuss the incidents. A final warning letter was sent to the Chief Executive Officer under 2012-0762, which covered all three incidents. A response was finally received from the Managing Director. The shipper reviewed the order and the packing list. The aerosol was shipped incorrectly and not in accordance with its internal procedures. The packing/picking team and the client account team involved were informed and a review of procedures were undertaken. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0705	14/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0709	14/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0711	14/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0699	14/06/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 0.95L of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0689	14/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266 and Flammable liquids, n.o.s., UN1993, totalling 50ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0714	15/06/2012 Stansted	<p>A shipment of radioactive material excepted package (UN2910) was carried in contravention of the operators policy of not carrying radioactive material, established as an Operator Variation in the ICAO Technical Instructions. In addition, the operator's internal special handling code was incorrect. Operator's investigation established the incident was caused by a combination of staff error and system failure. To prevent recurrence the manager responsible instructed staff and ground handling staff about the Operator Variation in force. No further CAA action necessary.</p>
2012-0802	15/06/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0715	15/06/2012 Heathrow	

2012-0690	15/06/2012 Heathrow	Unsecured dangerous goods. When the crew leader opened hold 5 door Dry Ice, Un1845 was found to be not tied down. Operator investigated which revealed the ramp supervisor offloaded two cargo containers, one container was replaced with a baggage container, the other with another cargo container. Some courier bags were offloaded and 6 first class bags in Hold 5. Due to this he failed to check that the dangerous goods had been secured. The ramp supervisor had been briefed and told safety must not be compromised even if this results in a delay in departure. Staff would be retrained so prevent this type of occurrence happening again. No further CAA action required.
2012-0691	15/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a pot containing Cartridges, small arms, UN0012. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Contacted reporter for details of why put forward for air transport. The reporter responded stating the courier had missed the hazard labels and he had received a warning and placed on his file. In addition he retook the dangerous goods awareness course. Letter sent to shipper. No further CAA action required.
2012-0713	16/06/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling 1.065L, 1 x 125g of Aerosols, flammable, UN1950 and Flammable liquids, n.o.s., UN1993 totalling 30ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Netherlands authority for investigation. No further CAA action required.
2012-0712	16/06/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 0.4Kg, Flammable liquid, n.o.s., UN1993, totalling 179ml and 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Netherlands authority for investigation. No further CAA action required.
2012-0692	16/06/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain various items of Perfumery products, UN1266 and Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Several letters were sent to freight forwarder but no responses were received. Following a visit to the freight forwarder, further preventative measures will be put into place to prevent recurrence, including additional website information, customer declaration form and staff to undertake dangerous goods training.
2012-0695	16/06/2012 Heathrow	Documentation error. A consignment of Dry ice, UN1845 was sent to an aircraft for loading but was not recorded on the NOTOC. This was due to a failure by freight booking staff to identify the consignment as dangerous goods on the freight booking system. Personnel re-briefed to prevent recurrence. No further CAA action necessary.

2012-0710	17/06/2012 Heathrow	Unsecured dangerous goods. Upon arrival, a unit load device (ULD) opened at the workstation found 4 fibreboard boxes x 12Kg G, 2 fibreboard boxes x 20.5Kg G and 1 fibreboard box x 6.5Kg G of Consumer commodity ID8000 freight had not been secured and had moved in flight, with some of the freight on its side. Operator investigated and found a staff member failed to properly secure the goods, the strapping of the cargo was found to be inadequate. The cause of the incident was down to human error. To prevent reoccurrence the employee has been retrained and reprimanded. No further CAA action required.
2012-0783	17/06/2012 Heathrow	Passenger error. During security screening an Airbag system for a Honda vehicle was discovered in a passengers baggage. The dangerous goods were removed from the baggage and picked up by relatives. Passenger of Non UK nationality. No further CAA action required.
2012-0704	18/06/2012 Venice, Italy	Loading error. During the unloading of the hold a wheelchair battery was found unsecure in the hold amongst baggage. Operator investigated and found the incident occurred due to human error and confusion. The ground handling stated there was no requirement for any staff to disconnect the battery from the wheelchair, unless they were told it was a lithium battery. Corrective action has been taken where staff have been made aware of procedures when handling electric mobility devices. No further CAA action required.
2012-0697	18/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Battery, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-095, 2010-0320, 2010-0838 and 2012-0751. Letter sent to shipper (see 2012-0751). Following a visit to the shipper, the material safety data sheet held was incorrect for the type of battery shipped and they had not followed the correct procedures for air transpiration. It was advised that their supplier were replacing the former lead acid battery with a lithium ion model as per the safety datasheet held. As a result, the person responsible for shipping will undertake dangerous goods by air training and procedures will be revised to prevent recurrence. No further CAA action required.
2012-0719	18/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-1163 and 2012-0225. Letter sent to shipper, who responded stating this incident occurred due to human error. Staff have been briefed so no further incidents will occur. No further CAA action required.
2012-0717	19/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0716	19/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 1 x 7.5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0721	19/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 13.4L cylinder of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0701	19/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Flammable liquid, n.o.s., UN1993, 2 x 1L of Paint related material and 1 x 2L of Turpentine substitute. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0700	19/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0718	19/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. See also 2012-0618 and 2012-0965.
2012-0720	20/06/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml and 1 x 30ml of Perfumery products, UN1266 and 1 x 300ml, 12 x 75ml and 5 x 20ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0723	20/06/2012 Dewsbury	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0726	21/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0735	21/06/2012 JFK, New York, USA	Misloaded dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s, totalling 24L of UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigated and responded that the loading of the ULD was human error due to ramp supervisor not opening ULD to inspect and changing ULD number thinking paperwork incorrect, so incorrect ULD loaded. Retraining and briefings carried out for all staff involved and performance review for supervisor. No further CAA action required.
2012-0702	21/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised they were aware of the regulations but the incident occurred because there was an oversight by one of their staff. To prevent further incidents occurring they reviewed their procedures to ensure future oversights occurring. They reaffirmed to all their staff the mandatory requirements for dangerous goods consignments and the consequences of non-compliance. They also advised they would look at alternative options for the distribution of dangerous goods. No further CAA action required.

2012-0725	21/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0122 & 0115) Letter sent to shipper and as a result of this and previous incidents, further preventative measures have been put in place at various locations to prevent recurrence. No further CAA action required.
2012-0727	21/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-0428 and 2004-404. Letter sent to shipper who responded that it was due to human error and issue has been followed up with staff to ensure all goods are checked and labelled correctly before despatch. No further CAA action required.
2012-0722	21/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml and 4 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating action had been taken to prevent this type of occurrence happening again. No further CAA action required.
2012-0734	21/06/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 670mls of Amines, liquid, corrosive, flammable, n.o.s., UN2734 and 1 x 330ml of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating this was human error and had the transport co-ordinator been aware of the contents the dangerous goods would have been transported differently. No further CAA action required.
2012-0729	22/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, no response required. No further CAA action required.
2012-0732	22/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products totalling 230ml, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Shipper. No further CAA action required.
2012-0771	22/06/2012 Hong Kong	Damaged dangerous goods. Upon arrival, a passenger found they had dropped their mobile phone into the seat, which was struck halfway in the upright position. An engineer was requested who dissembled the seat and found the mobile phone was completely distorted and the lithium ion battery almost cut in half, which could have resulted in a fire. Appropriate operator action taken, no further CAA action required.
2012-0728	22/06/2012 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment containing 9kg of Dry Ice, UN1845 was found unsecured in the hold. Operator investigation found the root causes of this incident to be a lack of supervision, co-ordination and communication. The staff involved were re-briefed and a read and sign process was used to alert of the need to secure dangerous goods and confirm this has been achieved. No further CAA action required.

2012-0736	22/06/2012 Heathrow	<p>Misloaded dangerous goods. Prior to loading, it was found that a Unit Load Device (ULD) containing 1 x 1Kg of Corrosive solid, acidic, organic, n.o.s., UN3261 and 2 x 15.14L of Flammable liquid, n.o.s., UN1993 and 1 x 15.14L of Xylenes, UN1307 and 2 x 20L of Extracts, flavouring, liquid, UN1197 and 3 x 1L of Extracts, flavouring, liquid, UN1197 were not secured correctly. The build card for the ULD was not available. Polystyrene was used to ensure the dangerous goods were not damaged and it appeared to have become loose during transportation from the cargo facility to the aircraft stand. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Report sent to Italian Authority. No further CAA action required.</p>
2012-0737	22/06/2012 Heathrow	
2012-0730	22/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Flammable liquid, n.o.s, UN1993 and 1 x 75g Solids containing flammable liquid, n.o.s (contains turpentine substitute), UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper no response required. No further CAA action required.</p>
2012-0731	22/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable totalling 3.375L, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded by email stating that an investigation was carried out. The result of the investigation revealed that staff failed to recognise the aerosols as dangerous goods. New procedures were put in place and staff were retrained so they were aware of dangerous goods shipments by air and to prevent similar occurrences. No further CAA action required.</p>
2012-0724	22/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers address. No further CAA action possible.</p>
2012-0786	23/06/2012 Faro, Portugal	<p>Unsecured dangerous goods. On arrival, 1 x Battery-Powered vehicle, UN3171 was found unsecured in the forward hold. The Ground Handling Agent carried out an investigation on behalf of the operator. The root causes to the incident were that the dispatcher did not include a 'Remark' about the mobility aid as part of the flight data, which would have informed the ramp team that a mobility aid was onboard and to ensure that the appropriate equipment and staff were available at the gate when the mobility aid arrived. The Ramp Team were made aware of the mobility aid by the Dispatcher at the gate. The tie-down equipment provided by the operator was not available, therefore to prevent a delay, the Team Leader secured the wheelchair in place by blocking it with baggage. The Ground Handling Agent implemented a procedure to issue PRMs with a securing kit to take with them to the gate. The Ramp Team Leader and the Dispatcher received disciplinary action. The Ground Handling Agent implemented a series of procedures for passenger handling and ramp staff to ensure that all the details about the mobility aid were communicated to Operations and to the Airside Shift Manager. No further CAA action required.</p>

2012-0788	24/06/2012 Heathrow	NOTOC error. Dangerous goods carried without acceptance check or NOTOC. During transit a Unit load device was found to contain a consignment of dry ice, which was not recorded on the outbound NOTOC. This had been carried on previous sectors without a NOTOC. Error was made by cargo booking agent who had failed to identify the consignment as dangerous goods on the freight booking system. Personnel involved were briefed. No further CAA action required.
2012-0733	24/06/2012 Baltimore	Dangerous goods carried by passenger. During security screening, a passenger's hold baggage was found to contain 1 x 567g of Aerosols, flammable, UN1950. The aerosol was removed and the passenger informed. No further CAA action required.
2012-0741	25/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 330ml and 1 x 150 ml of Aerosols, flammable , UN1950, and 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0795	25/06/2012 Heathrow	Undeclared dangerous goods. During handling whilst in transit, a consolidation was noticed to include a consignment that was labelled as containing Lithium metal batteries, UN3090, forbidden on passenger aircraft due to the destination being the USA. The presence of the lithium batteries had not been included on the air waybill. Referred to the Norwegian authorities for investigation. The shipper explained they were aware of the requirements and that the consignment contained transponders which were normally shipped without their lithium batteries, which were normally sent separately, however, an error had occurred and the batteries had not been removed. The shipper advised that they had logged the incident within their quality system to improve their internal processes. No further CAA action required.
2012-0738	25/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0739	25/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0745	26/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 40ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0746	26/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 40ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0779	26/06/2012 Heathrow	Passenger error. During boarding, a passenger advised she had brought a disposable barbeque (Carbon, activated, UN1362) on board. The item was removed from the aircraft and was left with the turn around manager. Appropriate operator action taken. No further CAA action required.

2012-0787	26/06/2012 Gatwick	Unsecured dangerous goods. On arrival, one Battery-Powered vehicle, UN3171 was found unsecured in the rear hold. The Ground Handling Agent at the station of origin interviewed the members of staff involved and the reason the mobility aid was not tied down was because there was no space in the hold and the staff did not ask to use another compartment area. An internal instruction was issued to advise using hold four in the future. There was no damage reported to the wheelchair. No further CAA action required.
2012-0740	26/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0739. Letter sent to shipper. No further CAA action required.
2012-0742	26/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 156g Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2012-0743	26/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also 2012-0416. No further CAA action appropriate.
2012-0744	26/06/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0868	27/06/2012 Heathrow	Passenger error. During transfer baggage screening a butane/propane gas cylinder was found in a passenger's checked baggage. The cylinder was confiscated. Operator took appropriate action. No further CAA action required.
2012-0747	27/06/2012 East Midlands Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 1L of Environmentally hazardous substance, liquid, n.o.s. (zinc oxide), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0794	27/06/2012 Aberdeen	Unsecured dangerous goods. Whilst offloading, dangerous goods (Flammable liquid, n.o.s., UN1993) were found lying unsecured on top of survival suits. Operator investigated and confirmed the ground handling agent training records for dangerous goods and loading were up to date. The agent concerned received additional training and restraints were made available for securing dangerous goods in the hold. Procedures were updated to prevent reoccurrence. No further CAA action required.
2012-0750	28/06/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0147. Letter sent to Shipper. No further CAA action required.

2012-0751	28/06/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Dangerous goods in machinery, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The outer package was dry but the engines were visibly wet and with a strong fuel smell emanating. See also 2007-095, 2010-0320, 2010-0838 and 2012-0697. Letter sent to shipper. Following a visit to the shipper, they advised that the engine had been purged and believed the smell reported was the cleaning agent and not fuel. The shipper was made aware of Special Provision A70 and if the requirements are met they were advised of the words 'not restricted' to be placed on the air waybill for future consignments. In view of this and previous incidents, the person responsible for shipping will undertake dangerous goods by air training and procedures will be revised to prevent recurrence. No further CAA action required.</p>
2012-0790	28/06/2012 Heathrow	<p>Unsecured dangerous goods. During unloading a staff member noticed an electric wheelchair (Battery-powered equipment, UN3171) had been thrown on top of the bags and was unrestrained. Operator investigated and found the loader was concerned as the wheelchair was small and light it would be damaged if put on the floor of the Unit load device and baggage moved in flight. Correct procedure was not followed. A new procedure was put in place to prevent recurrence. No further CAA action required.</p>
2012-0752	28/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 48 x 400ml of Aerosols, flammable. The outer boxes were marked with a UN1950 ADR label but the boxes bore no other dangerous goods markings or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0753	28/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 2kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0755	28/06/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950 and 1 x 4L Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0757	29/06/2012 Tamworth	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0759	29/06/2012 Tamworth	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Alcohols, n.o.s., UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0758	29/06/2012 Tamworth	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 50ml of Aerosols, flammable, UN1950 and suspected two fibreboard boxes of Solids containing flammable liquid, n.o.s., UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0754	29/06/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 396ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0756	29/06/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2012-0808	29/06/2012 Heathrow	NOTOC error. Ethanol solution, UN1170; Nitrocellulose membrane filters, UN3270; and Dry Ice, UN1845 were not recorded on the NOTOC. ULD was tagged appropriately. Operator investigated and found the air waybill for the shipment had been left off the worksheet and the NOTOC. The staff involved had not checked the consignment correctly because they were running late. This incident occurred due to human error due to workload at the time. New processes have been introduced to double check work and initial worksheets. All staff would now complete a read and sign document to prevent similar occurrences. No further CAA action required.
2012-0792	29/06/2012 Heathrow	Unsecured dangerous goods. Upon arrival the baggage container was opened to reveal an Electric mobility scooter (Battery-powered vehicle, UN3171). On inspection it was clear that the scooter was switched on and covered with baggage. Operator investigated and found that the loaders had folded down the wheelchair, it was very small no bigger than a checked piece of luggage. They confirmed the power source had been disconnected and they placed baggage either side to secure it in place. Although the team had been trained on proper electric mobility device handling, they felt due to the unusual size of the scooter it did not require straps for securing. There are new procedures and ramp procedures in place to stop this type of occurrence happening again. No further CAA action required.
2012-0816	29/06/2012 Heathrow	Unsecured dangerous goods. Whilst offloading loose-loaded cargo, 26 boxes of Lithium ion batteries, UN3480, were found unsecured. None of the boxes were found damaged. The Operator investigated and found the ground handling staff had over looked the requirement for the restraint of these items. A new process was put in place to avoid recurrence. No further CAA action required.
2012-0782	29/06/2012 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 226g of Refrigerant gas R 134a, UN3159. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Canadian authority for investigation. Following a visit to the freight agent, the Canadian Authority issued a 'Notice of Infraction' and advised the goods could be released. No further CAA action required.
2012-0842	30/06/2012 Heathrow	Loading error. This shipment was tendered for transport and was checked by the agent. Unfortunately this shipment travelled unmanifested. Error reported and logged. No further CAA action possible
2012-0934	01/07/2012 In flight	Passenger error. Whilst securing the cabin for landing it was noticed by cabin crew that a passenger had a lighter refuel can in their hand, this was confiscated. The passenger was warned verbally. The Passenger was a student travelling under a group booking. No further CAA action required.

2012-0796	01/07/2012 Heathrow	<p>Improper carriage of electric mobility aid battery. Upon arrival, loading teams were unable to locate the electric mobility aid in any of the baggage bins and discovered the chair had been carried in the forward wardrobe. The cabin crew were unaware it was a powered wheelchair. Operator investigated and found that the passenger had taken action to prevent the wheelchair from operating by taking off the battery. Non-spillable batteries of collapsible devices are required to be carried in the hold, having been securely packed. The turn around manager had not followed procedures and staff had not seen a collapsible battery powered wheelchair before. Staff have been retrained on loading of electrical wheelchairs/mobility aids and briefed on the importance of correct handling. No further CAA action required.</p>
2012-0770	02/07/2012 Tamworth	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 26ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0773	02/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950, 5 x 5ml of Perfumery products, UN1266 and 1 Lighter, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0613, 2011-0364, 2011-0252, 2011-0201 and 2011-0178. Received a signed declaration from the shipper's customer. No further CAA action required.</p>
2012-0763	02/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 6ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0845	02/07/2012 Scatsta	<p>Non-dangerous goods carried whilst bearing hazard labels. During transit 2 x 9.3Kg cylinders were noticed to be labelled as containing Refrigerant gas, n.o.s, UN1078 and bore Division 2.2 hazard labels. The consignment was not accompanied by a dangerous goods transport document, but shipping documentation described the cylinders as 'clean'. Discussion with the shipper established that the cylinders were empty but they claimed they had not affixed hazard labels. Shipper acknowledged that the cylinders should have not been shipped whilst marked with UN number and Proper Shipping Name. Operator and their handling agents investigated and found that staff had failed to notice and remove hazard labels from the empty gas cylinders. The handling agents have each issued an internal memo reminding staff of the requirements and to be more vigilant. No further CAA action required.</p>
2012-0767	02/07/2012 Luton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0766	02/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0777	02/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Alkaloids solid n.o.s., (Methotrexate), UN1544. The consignment was marked and labelled but the consignment was not accompanied by a dangerous goods transport document. Email sent to shipper, who responded by stating the incident occurred due to a misunderstanding on the msds between the manufacturer and the shipper. A new booking process had been implemented to cover dangerous goods shipments, so in future more checks would mean no further incidents of this nature reoccurring. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0765	02/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0764	02/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 42 Section II Lithium ion batteries, UN3480. The consignment did not bore a Lithium Battery handling label and was not declared as non-restricted as per Packing Instruction 965. DGI visited the shipper on 27 July 2012. The shipper had two online businesses and advised that he only shipped replacement Lithium ion batteries by road within the UK. It was established that the Watt hour rating of the batteries were less than 100Wh. The shipper apologised and wanted to prevent a recurrence. When the shipper was informed that the consignment was snagged, he obtained handling labels and the DGO provided him with ICAO and IATA guidance material to assist him with labelling and packaging future consignments. No further CAA action required.</p>
2012-0798	03/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Seat-belt pretensioner, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2012-0775	03/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0846	03/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Seat-belt pretensioner, UN3268. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See 2012-0711. Letter sent to shipper, who phoned and emailed stating the incident occurred due to human error. All staff were made aware of the dangers associated with this product and other dangerous goods. No further CAA action required.</p>
2012-0769	03/07/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling 612ml, and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0699. No further CAA action required.</p>

2012-0828	03/07/2012 Heathrow	<p>Passenger error. During security screening, a passengers bag was found to contain a fuel bottle containing fuel. Operator investigated and stated the FAA had been informed, the passenger was of non UK origin, and the items had been confiscated. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 14L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0774	03/07/2012 East Midlands	
2012-0761	03/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0784	04/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0780	04/07/2012 Stansted	
2012-0844	04/07/2012 Scatsta	<p>Passenger error. During routine screening a passenger baggage was found to contain 2 x 500g of Polyamines, liquid, corrosive, n.o.s., UN2735. The dangerous goods were confiscated by the security staff. Letter sent to shipper. No further CAA action required.</p>
2012-0809	04/07/2012 Heathrow	<p>Loading error. On arrival an electric mobility aid was found inadequately secured and not protected from potential damage by the movement of baggage (it was covered by cases). Operator investigated and found the ground handler believed he had tied down the wheelchair correctly. To prevent this happening again measures have been taken for wheelchairs to always be tied down with spreaders regardless of the weight. Also wheelchairs would be unplugged and power cables for them securely packed away. No further CAA action required.</p>
2012-0806	04/07/2012 Heathrow	<p>Unsecured dangerous goods. A box of dry ice was not tied down. Operator investigated and found the incident occurred due to human error. The crew leader undertook a dangerous goods training course. The operator's manual was updated to state that all goods must be tied down irrespective if the hold was volumetrically full. Staff were interviewed and were monitored for a period of time. No further CAA action required.</p>
2012-0807	04/07/2012 Heathrow	<p>Unsecured dangerous goods. Whilst offloading hold 5, 2 boxes of Dry Ice, UN1845 were not secured. Operator investigated and found the loader believed it acceptable to restrain the dangerous goods by surrounding it with baggage, cargo or mail. In conclusion the operator had issued a read and sign procedure to restrain all dangerous goods. All staff were briefed and the policy implemented. Sufficient tie down rings and rope to support the carriage of dangerous goods was provided. No further CAA action required.</p>

2012-0799	04/07/2012 Heathrow	<p>Suspected undeclared dangerous goods. During routine inspection of a wooden box, declared as containing Engines, internal combustion, flammable liquid powered, UIN3166, it was noticed that there was a note attached to the box stating that it also contained '1 x drum highly flammable liquid', which was not included on the dangerous goods transport document. Upon further inspection, the box was found to contain 1 x 5L metal jerrican, marked as containing Flammable liquid, n.o.s., UN1993. Upon further enquiries, the packing company explained that the jerrican contained used engine oil that was being shipped for analysis and the markings on the jerrican and the wording on the outside of the box did not relate to the contents, but they had not removed or obscured them. No further CAA action required.</p> <p>Undeclared and leaking dangerous goods. During security screening, a consignment was found to contain 1 x 236ml of Corrosive liquid n.o.s (Ammonium Hydroxide), UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The Operator took appropriate action. No further CAA action possible.</p>
2012-0785	04/07/2012 East Midlands	
2012-0776	04/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 5L tin of Paint, UN1263. The box was marked with UN1263 on two sides but there were no other dangerous goods labels or marking and the consignment was not accompanied by a dangerous goods transport document. See also 2012-0597. Email sent to agent and letter sent to shipper. The agent responded and advised an interview with the member of staff responsible established the dangerous goods labels were missed. Notes were placed on their file and they were give a written warning and it was also arranged for them to re-sit a dangerous good awareness course. A response from the shipper advised it was not their normal practise to ship dangerous goods and confirmed they would not be shipping them unless they received the appropriate dangerous goods training. No further CAA action required.</p>
2012-0778	04/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 3.44L of Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2001-0058. Letter sent to shipper, who responded stating item was incorrectly logged on computer system, appropriate procedures changed so that all extinguisher part numbers will be flagged for despatch management team. No further CAA action required.</p> <p>Passenger error. Whilst boarding, two passengers brought to the attention of the crew that there were Lighters, containing flammable gas UN1057 in their checked baggage. The passengers retrieved the lighters from their baggage. The flight was delayed and the Captain made an announcement about dangerous goods and carrying lighters in checked baggage. No further CAA action required.</p>
2012-0840	05/07/2012 Palma, Spain	
2012-0841	05/07/2012 Heathrow	<p>Loading error. This shipment was tendered for transport and passed fit to fly. Unfortunately the warehouse staff forgot to add this shipment to the pallet tag resulting in the shipment travelling unmanifested. No further CAA action possible</p>

2012-0791	05/07/2012 Heathrow	Undeclared dangerous goods. During security screening, a consolidation of two consignments was found to contain Printing ink, UN1210 totalling 140L. The consignments were marked and labelled as containing dangerous goods, but were not accompanied by a dangerous goods transport document. See also 2011-0030, 2008-570, 2008-423, 2007-228. Email sent to freight agent and letter was sent to shipper. The shipper responded stating the incident occurred due to human error. As a result the shipper put in place additional checks which were carried out prior to despatch and they provided copies of dangerous goods by air revalidation certificates for staff. Refresher training was carried out for drivers and additional checks were put in place at their warehousing facility. No further CAA action required.
2012-0793	06/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Flammable liquid n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0789	06/07/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling 750ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0817	06/07/2012 Heathrow	NOTOC error. After aircraft pushed off stand the turnaround manager called load control to advise that 10Kg of dangerous goods that had been loaded into the bulk hold was missing from the load plan and NOTOC. The consignment was identified as 8Kg of Dry Ice, UN1845. Operators investigation revealed that cargo had not correctly identified the dangerous goods on the manifesting system. No further CAA action required.
2012-0813	06/07/2012 Heathrow	Unsecured dangerous goods. On arrival it was reported that a consignment was found to contain toxic, dangerous goods. The consignment was not secure and baggage had been packed around it. Operator investigated and found the team leader was interviewed about this incident. He had not strapped the barrels individually as per procedures. His performance was monitored and he retook dangerous goods training. No further CAA action required.
2012-0811	06/07/2012 Heathrow	Unsecured dangerous goods. On opening a container a Battery-powered vehicle, UN3171 was found unsecured. It was strapped down incorrectly marking the seat and was not on spreaders. The knob was missing from the control lever and the battery had not been isolated. Operator investigated and found the correct procedures were not adhered to. The incident occurred due to staff error. The correct procedures were now in operation and a read and sign system was introduced. These measures would prevent any future issues with loading and securing wheel chairs. No further CAA action required.
2012-0812	06/07/2012 Heathrow	Unsecured dangerous goods. On arrival a box of Dry Ice, UN1845 was found unsecure and had moved whilst the aircraft was taking off and landing. The box was found upside down. No further CAA action possible
2012-0804	06/07/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper. No further CAA action required.

2012-0805	06/07/2012 Heathrow	Unsecured dangerous goods. Perishables and dry ice were not tied down securely in hold 5 and were found on their sides. Operator investigated, the loading staff involved were interviewed and their training records were checked to be up to date. The staff were briefed to prevent recurrence. No further CAA action required.
2012-0836	06/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 750ml of Aerosols, flammable, UN1950. The inner packaging bore an ADR Limited Quantity and Aerosols UN1950 marking. The outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0800	06/07/2012 Dewsbury	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0801	06/07/2012 Dewsbury	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0904	06/07/2012 Bristol	Unsecured dangerous goods. On arrival, an battery powered mobility aid was found unsecured in Hold 2 and the netting was positioned incorrectly. The operator's Ground Handling Agent (GHA) at the Station of Origin carried out an investigation. The GHA identified that the root cause was due to the fact that it was night time and there was low light where the aircraft was parked. As a result, the loading supervisor did not realise the mobility aid was unsecured. A meeting took place with all relevant staff to remind made them of the procedures. There were no airport lights installed at parking positions. The GHA provided a photograph of the ramp at the Station of Origin. The GHA and the Station Manager asked that more tarmac lights and headlamps were installed. The Operator made its Quality Department and the national CAA were also made aware of the situation. No further CAA action required.
2012-0814	07/07/2012 Heathrow	NOTOC error. When the aircraft arrived onto the stand, the loader queried to the turn around manager that there was no record of Dry Ice, UN1845 on the NOTOC. The aircraft was late loading and the NOTOC was changed before flight out. Operator investigated and found the incident occurred due to staff error. The member of staff responsible was reminded they must check the commodity of consignments (dangerous goods) on the actual airway bill and act in accordance with procedures. No further CAA action required.
2012-0902	07/07/2012 Birmingham	Unsecured dangerous goods. On arrival an electric wheelchair was found unsecured and the brakes were not engaged. There was damage to the wheelchair, which was reported to the ground engineer, who passed the information on to the Captain. The handling agent at the station of origin investigated the incident, which was a result of human error. The Head of Ramp Handling and Cargo Department explained that it was 'rush hour' at the time of the turnaround and the baggage loaders received the information about the mobility aid at the last moment. The loaders were given instructions by the Team Leader, but he was not present at all times and as a result, the wheelchair was not checked that it was loaded correctly. No further CAA action possible.

2012-0878	08/07/2012 Hong Kong	Leaking dangerous goods. Upon arrival and break-down of a pallet a fibreboard box was found to be leaking. The box was one of 22 boxes of dangerous goods from one consignment on the pallet and the box was declared as containing Dimethyl sulphide, UN1164. The box had been on the base of the pallet and was not over-stowed. The side of the box appeared to have been damaged, possibly by the blade of a forklift. The shipper confirmed that the packaging consisted of a metal can within the outer fibreboard box. Operator investigated and concluded that the damage occurred after the ULD was loaded on the aircraft but before it arrived into arrival cargo building. The exact cause could not be determined, but all stations involved with this consignment had dangerous goods spillage procedures in place. No further CAA action required.
2012-0815	08/07/2012 Heathrow	NOTOC error. Prior to departure, loading staff realised that a ULD containing dangerous goods had been loaded but was not recorded on the NOTOC. ULD was offloaded. Operator to monitor for possible reoccurrence. No further CAA action required.
2012-0819	09/07/2012 Tamworth	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml, 1 x 150ml and 1 x 25ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0831	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0820	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The outer box bore a LQ ADR label but there were no other dangerous goods marking or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0821	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 14ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0822	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable , UN1950, totalling 3750ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0827	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 18ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight agent. In response, the freight agent advised two members of their staff were trained but were requesting information about an upgrade course. They also advised a number of preventative measures had been added on their website to prevent the transport of dangerous goods by air. No further CAA action required.
2012-0829	09/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0818	09/07/2012 Heathrow	Improper carriage of an electric mobility aid. Upon arrival a crew leader found a dry cell wheelchair had been loaded in hold 5. The wheelchair had been tied down but with no spreaders and bags packing around the wheelchair. Operator investigated and found the staff had not used spreaders as they were not readily available. The correct procedures were now implemented to prevent future reoccurrence. Restraining material including spreaders were readily available for future use and spot checks would be carried out. No further CAA action required.
2012-0824	09/07/2012 Dewsbury	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml and 4 x 150ml of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0839	10/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0823	10/07/2012 Manchester	Unsecured dangerous goods. An electric wheelchair arrived unsecured with baggage loaded around it. The batteries had fallen out and no spreaders or ropes were used. The operator investigated and found it was not possible to clarify the means by which the wheelchair was immobilised. Staff were distracted which lead the team not to follow instructions correctly. Precautions were now in place to prevent recurrence. Staff training was up to date. No further CAA action required.
2012-0825	10/07/2012 Heathrow	Passenger error. During security screening, a crew members baggage was found to contain a 400g Soda Stream cylinder (Carbon dioxide), UN1013. The cylinder was removed. Operator's investigation revealed the crew member was interviewed and produced a report confirming how the incident happened. Precautions were made to prevent this happening again. No further CAA action required.
2012-0826	10/07/2012 Heathrow	A consignment of Radioactive material, excepted package, UN2911, was offered for carriage contrary to the Operator's policy of not carrying radioactive material. No further CAA action necessary.
2012-0830	10/07/2012 Heathrow	Unsecured dangerous goods. During offloading an unsecured consignment was found to contain Dry Ice, UN1845. It was offloaded at the aircraft side by the loading crew. Operator investigated and confirmed the staff member who built the unit load device said the freight was secured. It was possible the freight became loose during transit. The staff member was made aware of the incident. No further CAA action required.
2012-1284	10/07/2012 Heathrow	Collapse of non-dangerous goods. During transit goods loaded onto a pallet were noted to have collapsed, so it was broken down and rebuilt. No damage to the dangerous goods was noted. Operator investigated, and a photo of the build appeared to show the ULD was fit to fly. It was suspected that drums containing non-dangerous goods vented in flight causing the build to collapse. No further CAA action necessary.
2012-0837	10/07/2012 Esat Midlands	Undeclared dangerous goods leading to damaged dangerous. During security screening, a fibreboard box was found to contain 24 x 300ml of Aerosols, flammable, UN1950. The box contained two shrink wrapped packs and both the inner packs were marked with an ADR black and white diamond label. Further inspection found at least one aerosol had exploded damaging the contents and the outer box. The outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authority for investigation. No further CAA action required.

2012-0833	10/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0838	10/07/2012 East Midlands	
2012-0835	10/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0372. Following a visit to shipper it was advised that they were unaware that the gas cylinders were classified as dangerous goods. As a result, the shipper has spoken to the manufacturer and advised that in future any life jackets supplied by them will have the gas cylinder removed and will be sourced locally by the customer. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 14L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0774. No further CAA action required.</p>
2012-0834	10/07/2012 East Midlands	
2012-0832	10/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The inner packaging bore an ADR Limited Quantity and Aerosols marking and the aerosols were each marked with UN1950. The outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also DGOR 2012-0329 and 2007-226. Letter sent to shipper. No further CAA action required.</p>
2012-0869	11/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml and 5 x 100ml of Perfumery products, UN1266 and 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters were sent to the shipper and the freight forwarder. A response from the freight forwarder stated they underwent a gap analysis to identify areas of concern regarding understanding dangerous goods and arranged two internal training sessions with newer members of staff. A response from the shipper advised that there was a mix up with two consignments; one containing dangerous goods, which was meant for road transport and the other one containing non dangerous goods was meant for air. They were unable to establish where the mix up occurred, but changed their courier company for all future consignments containing dangerous goods. No further CAA action required.</p>

2012-0875	11/07/2012 Shanghai	Undeclared, leaking, forbidden dangerous goods. When package arrived at the consignee it was discovered it contained a liquid in a glass bottle that was leaking from the lid. The accompanying documentation described the contents as "spearmint oil" and declared it as not dangerous goods. However, the consignment was found to contain 1 glass bottle containing Titanium tetrachloride, UN1838. The bottle was wrapped in bubble-wrap inside a wooden box (not UN specification) and the bubble-wrap showed signs of leakage of the contents. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details of incident sent to Chinese authorities for investigation and response received advising that the shipper would be dealt with according to Chinese law. No further CAA action required.
2012-0857	11/07/2012 Leeds/Bradford	Dangerous goods carried by passengers. After boarding, 15 passengers were found to have Fireworks, (party poppers) in their hand luggage. The bags were removed from the overhead lockers and the party poppers removed from the aircraft. Investigation revealed the security officers were not aware of the party poppers in the luggage. As a result development training has taken place to prevent such similar occurrences happening again. The operator carried out an audit to ensure all destinations displayed dangerous goods awareness posters, at check-in and ticket desks. No further CAA action required.
2012-0848	11/07/2012 Heathrow	Unsecured dangerous goods. During loading it was noticed a Unit load device had dangerous goods which were not secured correctly. Operator investigated and found the freight was restrained but not in all directions of travel. The crew were spoken to and advised of the correct methods of securing freight. No further CAA action required.
2012-0843	11/07/2012 Heathrow	Passenger error. During security screening 59 Scotch Guard canisters were discovered and removed from the passengers checked baggage. Operator investigated and provided x-ray details, the baggage was stopped as passing through the xray the operative noted the inner appeared too dense, so was searched. Passenger appears to be of non UK origin. No further CAA action possible.
2012-0858	11/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0861	11/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0859	11/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0860	11/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 25g of Sodium Azide, UN1687. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, although the container was marked as 'toxic and corrosive'. Letter sent to shipper who advised that a new member of staff packed the order and did not follow the procedures. The shipper updated its training records to ensure the proper procedures were followed and to prevent a reoccurrence. No further CAA action required.

2012-0850	11/07/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating this was a one off incident and measures were put into place to ensure this would not happen again. In future all materials would be properly inspected prior to despatch to ascertain a proper mode of transport. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0851	11/07/2012 Belfast	
2012-0876	12/07/2012 Tamworth	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 700g and 1 x 500g of Corrosive liquid, n.o.s, UN1760 and 1 x 500g of Environmentally hazardous substance, solid, n.o.s, UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper investigated the incident and advised that because the vendor did not forward a Material Safety Data Sheet, the products were not flagged as dangerous goods, although the items were marked with UN numbers and hazard markings and the items should not have been despatched. The Product Compliance contact within the company advised that training was reinforced within its warehouses. No further CAA action possible.</p>
2012-0882	12/07/2012 Stansted	<p>Undeclared and uncleaned dangerous goods. During security screening, a consignment was found to contain 1 x of Dangerous goods in apparatus, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigated and revealed that the personnel had attempted to drain the fuel control unit but residue had remained. They also identified that the unit was not processed through their goods out department and despatched direct. Further procedures have been implemented to prevent recurrence. No further CAA action required.</p>
2012-0847	12/07/2012 Leeds/Bradford	<p>Unsecured dangerous goods. Upon landing in the UK the aircraft load team alerted the captain that an electric mobility device had been misloaded. The wheelchair was not secured with tie downs, the battery was disconnected but not protected from short circuit. The operator investigated and found the root cause of the incident was due to human error. The loaders may not have received the mobility aid until just before departure. All staff involved with the incident were advised and have all participated in refresher training. Preventative measures were now in place to stop recurrence. No further CAA action required.</p>
2012-0880	13/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0866	13/07/2012 Heathrow	<p>NOTOC error. Just before departure a member of ground staff found a package which contained a film which was clearly marked as dangerous goods. The NOTOC was already delivered stating no notifiable load. The package was removed. Operator investigated and revealed there were no hazard labels on the packages and they looked like general cargo. On closer inspection it was discovered the package contained a film which contained iodine. Although the iodine could have been diluted it still proposed a risk, so the packages were not loaded and returned to the cargo area for formal contact with the shipper. No further CAA action required.</p>

2012-0855	13/07/2012 Heathrow	Unsecured dangerous goods. During checks a wheelchair (UN3171) dry battery was loaded inside the Unit load device (ULD). It was not tied down and no spreaders under it, with pieces of luggage. Operator investigated and found the loaders were late in being notified of the wheelchair, and the ULD did not have any straps to secure the item. All staff were now up-to-date with their dangerous goods training. A read and sign log was issued as a reminder for all staff and checks were implemented for double checking ULDs. No further CAA action required.
2012-0852	13/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g cylinder of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0856	14/07/2012 Heathrow	Unsecured dangerous goods. During transit a carton of 9Kg of Dry Ice, UN1845 was found unsecured in the bulk hold. Operator investigated and found the staff were interviewed about the incident and a memo was issued via read and sign process. All staff held up to date dangerous goods training. No further CAA action was required.
2012-0903	15/07/2012 Palma, Spain	Unsecured dangerous goods. Upon arrival, an electric wheelchair was found on its side and not lashed down in the hold. The battery was tagged separately, lying loose on its side and also unsecured. The Ground Handling Agent (GHA) carried out an investigation at the departure airport. The reason the wheelchair was not secured was due to human error. The staff members involved were interviewed and disciplined as per the GHA's policy. They were re-trained on wheelchair procedures and completed the One Team One Goal questions. As a preventative measure, the GHA monitored any issues staff flagged up about loading and securing wheelchairs. The necessary equipment was available to the loading staff. There was no damage to the wheelchair reported. No further CAA action possible.
2012-0853	15/07/2012 Heathrow	NOTOC error. During pushback it was realised that a NOTOC had not been provide to the flight crew. The presence of flammable liquid onboard was confirmed with load control. The aircraft was returned to stand to collect the NOTOC from the turn around manager. Presenting the NOTOC at the same time as the load sheet would have prevented the need to return to the stand. Operator investigated. No further CAA action required.
2012-0862	15/07/2012 Heathrow	NOTOC error. During departure the turn around manager found a NOTOC unsigned by the Captain for a consignment of flammable liquid. The aircraft was returned to the stand and the NOTOC passed to the captain for signature. Operator investigated and found if the NOTOC had been presented at the same time as the load sheet this would have prevented this occurrence. No further CAA action required.
2012-0921	16/07/2012 Heathrow	Passenger error. During security screening, a passenger's baggage was found to contain 4 gas shock absorbers (Articles, pressurized, hydraulic, UN3164). The items were removed. No further CAA action required.
2012-0867	16/07/2012 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle), UN3171 was found buried and not tied down under bags and the battery was not isolated. Operator investigated and found the staff in the baggage area did not inform operations that an electrical wheelchair had been loaded. All training records for baggage staff were checked and they were all up to date. Reminders were placed in the baggage area to remind staff of the importance of the procedures. No further CAA action required.

2012-1010	17/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 47 Lithium ion batteries contained in equipment (mobile phones), UN3491. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who explained that he was unaware of any requirements concerning lithium batteries. Further information sent to shipper.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 10ml and 1 x 9ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to contact shipper as staying in hotel and shipping to himself. No further CAA action possible.</p>
2012-0877	17/07/2012 Stansted	
2012-0871	17/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml and 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. On arrival it was noticed that an electric wheelchair (Battery-powered equipment), UN3171 had not been tied down securely. There was other baggage on top of the wheelchair next to the wheelchair battery. Operator investigated and found the team leader had assumed the wheelchair was a folded walking frame as the tag read "deambulateur electrique". A read and sign procedure was introduced and all staff training was up to date. No further CAA action required.</p>
2012-0865	17/07/2012 Heathrow	
2012-0864	17/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0861. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2Kg Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0863	17/07/2012 East Midlands	
2012-0891	17/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0404. Letter sent to shipper, who responded stating this incident occurred due to human error. Procedures had been put in place to prevent reoccurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further action required.</p>
2012-0890	17/07/2012 East Midlands	
2012-0883	17/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 420ml and 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0885	17/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Environmentally hazardous substance, liquid, n.o.s., UN3082. Two tins, found within the consignment, were each marked with UN3082 but the outer package was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 150ml, 2 x 100ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0879	17/07/2012 East Midlands	
2012-0893	18/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-239. Letter sent to shipper, who responded and advised the incident occurred due to human error because a member of staff was not aware an aerosol was classed as dangerous goods. To prevent further incidents occurring, they implemented a number of measures to ensure all relevant members of staff were sufficiently aware of the types of product which are classified as dangerous goods. This included provision of appropriate training sessions and reminders, warning signs and a section on dangerous goods in their staff handbook. No further CAA action required.</p>
2012-0872	18/07/2012 Mumbai, India	<p>Unsecured dangerous goods. Upon arrival, a consignment containing 87Kg of Dry Ice, UN1845 was insufficiently secured, which caused damage to other cargo. The operator investigated which revealed the consignment was secured but possibly insufficient strapping used. To prevent reoccurrence the staff member was interviewed and made aware dangerous goods consignments should be secured in all directions. No further CAA action required.</p>
2012-0886	18/07/2012 Heathrow	<p>Passenger error. Passenger had 1L of Isopropyl Alcohol, UN1219 in their possession which was confiscated. No further CAA action possible.</p>
2012-0873	18/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the German authorities. No further CAA action required.</p>
2012-0874	18/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0887	18/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 14L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0774 and 2012-0834. Letter sent to shipper who responded and advised the incident occurred because a member of their despatch team forwarded the consignment to the incorrect freight agent. To prevent further incidents occurring all their staff were retrained and they amended their procedures. No further CAA action required.</p>

2012-0889	19/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 31 x Perfumery products, UN1266 totalling 2.840L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 17 x 10ml, 4 x 60ml, 4 x 18ml and 3 x 7ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to obtain shippers details as unable to contact freight forwarder. No further CAA action possible.</p>
2012-0941	19/07/2012 Manchester	
2012-0884	19/07/2012 Heathrow	<p>Passenger error. During security screening, a passenger was found to have two full oxygen bottles in their baggage (volume not ascertained). The operator's approval for carriage had not been sought. These were removed, and handed to the passenger's representative. Operator investigated and revealed the passenger was associated with a football team and the oxygen was part of their medical kit. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0896	20/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Perfumery products, UN1266, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Received the shipping form from the shipper on behalf of the customer, which was not signed declaring that the package did not contain dangerous goods as per the Terms and Conditions. Requested an explanation from the courier company as to why the form was not signed. The reason was because the member of staff responsible for the shipment did not check the form before it was despatched. The staff member was made aware of the importance of checking the form. The courier company also confirmed that the perfumes were not found when the package was hand searched. The customer also did not know there were perfumes in the package. Emailed the Finance and Operations Director at the courier company's head office about the incidents; provided him with a list of the branches where the incidents occurred; the types of dangerous goods and quantities involved, a copy of the shipping form and made suggestions about the information on their website. No further CAA action required.</p>
2012-0895	20/07/2012 Stansted	
2012-0888	20/07/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a personal effects consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950 and 31 glass bottles totalling 2.36L of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0901	20/07/2012 Heathrow	<p>Unsecured dangerous goods. A Battery-powered vehicle, UN3171 was not tied down securely in the hold. The rope was tied to the seat and across the steering arms thus allowing movement in flight and damaging the soft fabric. The wheels of the scooter had moved off the spreaders. Operator investigated and found this was due to human error. Staff have been retrained on the correct procedure of adding straps and spreaders. The station performance to be monitored. No further CAA action required.</p>

2012-0894	20/07/2012 Gatwick	<p>Undeclared dangerous goods. Whilst unloading, a cabin sized bag was found leaking a clear fluid from a plastic container of Paint related material, UN1263. leaking. The container was marked as flammable, caustic and as UN1263. The Rescue and Fire Fighting Services were called. The operator's engineering service provider also attended the aircraft and confirmed that the aircraft was free from contamination. Also found in the passenger's baggage was an electric portable drill with the battery attached. The passenger was interviewed via a translator and denied having any knowledge of dangerous goods. The check-in agent had pointed to the dangerous goods notice, but the passenger did not understand the question and did not believe what he was carrying was dangerous. The container and liquid were destroyed. No further CAA action required.</p>
2012-0892	20/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that their procedures for marking and labelling dangerous goods were not followed. To prevent a further incidents occurring they advised their staff the importance of ensuring dangerous goods procedures were followed. No further CAA action required.</p>
2012-0914	21/07/2012 Southampton	<p>Passenger error. During security screening, a passenger had a gas cylinder of Propane, UN1978 in his backpack. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The item was removed by security. Referred to the French authorities for investigation. No further CAA action required.</p>
2012-0918	21/07/2012 Heathrow	<p>Passenger error. During security screening, a passenger had 11oz of Rust-Oleum Metallic Paint (Paint, UN1263) and 32floz of Rust-Oleum Protective Enamel (Aerosols, flammable, UN1950). These were removed by the security team. NOTOC of dangerous goods sent to the FAA. Operator investigated and found the passenger was of non UK origin. No further CAA action required.</p>
2012-0899	21/07/2012 Heathrow	<p>Passenger error. During security screening, a passenger had a partly used camping as canister of Propane, UN1978. The canister was removed. Operator took appropriate action. No further CAA action.</p>
2012-0919	22/07/2012 Heathrow	<p>Unsecured dangerous goods. Upon breaking down the Unit load device dangerous goods was found unsecured and in disarray. Investigation report states that load incorrectly strapped and GHA informed must secure all freight in all directions. Station performance is to be monitored by BA.</p>
2012-0900	23/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, two fibreboard boxes were found to contain 31 x 125ml of Paint related material, UN1263. The cans were each marked with UN1263, flammable and toxic. The fibreboard boxes were not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0898	23/07/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 1 x 75ml of Perfumery products, UN1266 also 1 x 30ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authority for investigation. No further CAA action required.</p>

2012-0897	23/07/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 28 x 420ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authority for investigation. No further CAA action required.
2012-0908	24/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 31 x Perfumery products, UN1266 totalling 2.840L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0889. No further CAA action required.
2012-0909	24/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0911	24/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0820. Letter sent to shipper who responded by email stating staff had been retrained ensuring they are fully aware of the regulations. No further CAA action required.
2012-0913	24/07/2012 East Midlands	Leaking dangerous goods. During x-ray screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment contained 4 jerricans, 2 jerricans contained Burst 100, 2 jerricans contained Wet-In, these two had leaked due to insecure lids. Following a visit to the manufacturer, an internal investigation had been carried out and preventative measures put into place to prevent recurrence. No further CAA action required.
2012-0910	24/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain various Perfumery products, UN1266, ranging from 5ml to 200ml and 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0907	24/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0916	25/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml, 2 x 100ml and 2 x 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. Operator took appropriate action. No further CAA action possible.
2012-0912	25/07/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950 and 1 x 125ml, 2 x 75ml and 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. Operator took appropriate action. No further CAA action possible.

2012-0920	25/07/2012 Heathrow	Unsecured dangerous goods. On arrival it was noticed a fibreboard box of 3.785L of Ethanol solution, UN1170 freight was unsecured and bulging against the door of the unit. Operator investigated and found the outstation had reported a poor build, and found that the restraint was used but it was not possible without photographic evidence to see if this was sufficient. The photos of how the unit arrived clearly show that the restraint was not sufficient and had caused this incident. To prevent reoccurrence staff have been retrained even though their current training was valid. No further CAA action required.
2012-0917	25/07/2012 Heathrow	Unsecured dangerous goods. During unloading, a staff member noticed a pallet with 2 boxes of Dry Ice, UN1845, which was not tied down securely. An investigation by the Operator found all pre-flight procedures were followed. The fit-to-fly check was signed and attached stating all dangerous goods cargo was restrained. It was not possible to establish if there was a problem with the unit because no photographs were available showing the freight was not restrained. The staff member responsible for building the unit was current in their build training. Due to a lack of information it was not possible to say what actions could prevent reoccurrence. Staff involved in the building and checking of units would do their utmost to prevent poor builds. No further CAA action required.
2012-0915	25/07/2012 Heathrow	Unsecured dangerous goods. On arrival the loading crew noticed that two barrels had tipped over. Operator investigated and found the Unit load device was of poor quality, but without photographic evidence no further action could be taken. All staff responsible for building dangerous goods freight were trained and re-validation training was carried out on a regular basis. No further CAA action possible.
2012-0905	25/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a travel bag was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0905. Operator took appropriate action. No further CAA action possible.
2012-0923	25/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0906	25/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a travel bag was found to contain 5 x 100ml of Perfumery products, UN1266 and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0905. Operator took appropriate action. No further CAA action possible.
2012-0922	25/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 250ml of Aerosols, flammable, UN1950 and 7 x 19ml of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0926	26/07/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator took appropriate action. No further CAA action required.

2012-0949	26/07/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight agent and shipper. No response received. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The air waybill stated 'not restricted'. Further to an investigation by the Dutch authority they advised the shipper was given an official warning and they had closed the case. No further CAA action required.</p>
2012-0963	26/07/2012 Heathrow	
2012-0924	26/07/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities. No further CAA action required</p> <p>Passenger error. During passenger security screening, two small boxes of fireworks were found in a passenger's bag. The items were confiscated and passed to the operator. Warning letter and travelling safely leaflet sent to passenger.</p>
2012-0931	26/07/2012 Heathrow	
2012-1188	26/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0925	26/07/2012 East Midlands	
2012-0929	26/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 118ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0927. The shipper identified that the product was not flagged appropriately to warn the staff at the distribution centre and a Material Data Sheet was not available prior to despatch. The shipper reinforced to staff that products must be checked before they were despatched. The shipper worked with its Health and Safety managers in the UK to ensure dangerous goods training at the distribution centres was consistent and that there were standardised procedures for dealing with hazard markings. New members of staff 'walked' through the processes in the warehouse rather than learning the job in the classroom. It was emphasised that the shipper must not rely too heavily on a tool to identify dangerous goods before they were despatched, but it must improve internal preventative measures within its warehouses and to improve dangerous goods training of its staff. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 32 x 15ml, 7 x 200ml and 6 x 250ml of Aerosols, flammable, UN1950 and 3 x 30ml, 1 x 60ml and 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2012-0928	26/07/2012 East Midlands	

2012-0927	26/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 118ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0929. The shipper identified that the product was not flagged appropriately to warn the staff at the distribution centre and a Material Data Sheet was not available prior to despatch. The shipper reinforced to staff that products must be checked before they were despatched. The shipper worked with its Health and Safety managers in the UK to ensure dangerous goods training at the distribution centres was consistent and that there were standardised procedures for dealing with hazard markings. New members of staff 'walked' through the processes in the warehouse rather than learning the job in the classroom. It was emphasised that the shipper must not rely too heavily on a tool to identify dangerous goods before they were despatched, but it must improve internal preventative measures within its warehouses and to improve dangerous goods training of its staff. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 66 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating this incident was due to human error. A new member of staff was recruited who had attended a dangerous goods transportation course and changes were made to their procedures to prevent any further occurrences. No further CAA action required.</p>
2012-0930	26/07/2012 East Midlands	
2012-0932	27/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0933	27/07/2012 East Midlands	
2012-0936	28/07/2012 Heathrow	<p>Radioactive material consigned contrary to operator policy. During transit checks of a package containing dry ice, it was noticed to also be labelled as containing Radioactive material, excepted package, UN2910. Although the air waybill (completed by the freight forwarder) contained the required information concerning the dry ice, it didn't contain details of the radioactive material. The operator had a policy of not carrying radioactive material. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries contained in equipment, UN3481. The documentation showed discrepancies. Operating investigated and states consignment was packaged as PI966 under Special Provision A123. No further CAA action required.</p>
2012-1049	29/07/2012 Navegantes, Brazil	<p>Unsecured dangerous goods. Upon arrival two electric wheelchairs were found unsecured within a ULD. The head loader was interviewed and he stated he thought having the two wheelchairs together in the one ULD was sufficient as they had their brakes on. The head loader was debriefed by his management and verified to have a current dangerous goods training qualification. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival a consignment containing Aerosols, flammable, UN1950. was found unsecured in the hold. Requested further information from the operator. No further CAA action required.</p>
2012-0937	29/07/2012 Heathrow	
2012-0971	30/07/2012 Heathrow	

2012-0988	31/07/2012 Heathrow	<p>Undeclared dangerous goods. During transit, it was noticed by the handling agent that a consignment of Magnetized material, UN2807, was accompanied by a dangerous goods transport document. Magnetized material only requires a dangerous goods transport document if the field strength causes a compass deflection of more than 2 degrees at a distance of 4.6 metres, but would then require an approval from the States of Origin and of the Operator. No approval was shown on the dangerous goods transport document and none were granted for the consignment. Measurements confirmed the actual field strength required such approvals. An explanation was requested from the shipper together with a copy of the training record for the person who signed the dangerous goods transport document. The person who signed the dangerous goods transport document explained that they worked for a packing company rather than the shipper and had simply been asked to raise a transport document for a consignment of magnetised material. They had received dangerous goods training, but only in category 6 (acceptance), not category 1 (shippers). The operator advised that the consignment would be re-packed to reduce the field strength to a level that would not require a dangerous goods transport document. No further CAA action required.</p>
2012-0938	31/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 6g of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper contacted to ascertain if cartridges meet SP A98. No response received. No further CAA action possible.</p>
2012-0953	31/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 300ml of Aerosols, flammable, UN1950. An inner box bore an ADR LQ label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0952	31/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 cylinder of Oxygen, compressed, UN1072. Whilst the cylinder bore class 2.2 and division 5.1 hazard labels, the outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who explained that they normally sent cylinders in an un-charged state, but due to the person who normally dealt those shipments, an error was made, as a result of which, the company's procedures were reviewed to prevent further similar incidents. No further CAA action required.</p>
2012-0950	31/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of 3 accumulators, was found to contain 3 x 10L cylinders of Compressed gas, n.o.s, UN1956. The cylinders all bore Division 2.2 hazard labels but the outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who explained that the consignment was intended for a destination within the UK mainland. The shipper's transport provider had recently introduced a new transport booking system and had changed the default transport method from road to air, which had not been noticed by the shipper's staff, meaning that the consignment was inadvertently sent for air transport. As a result, the shipper advised they had amended their processes. No further CAA action required.</p>
2012-0940	31/07/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-0939	31/07/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0945	01/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0948	01/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Corrosive liquid, acidic, inorganic, n.o.s., UN3264. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the consignment had been sent in error and precautions had been taken to prevent reoccurrence. No further CAA action required.
2012-0947	01/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950 and 1 x 50ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-0944	01/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0943	01/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0955	02/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0946	02/08/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266 and 3 x 250ml, 1 x 200ml and 8 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-0956	02/08/2012 Heathrow	Passenger error. Passenger attempted to carry on 2 cans of Aerosols, flammable, UN1950. FAA notified. Operator investigated. No further CAA action required.
2012-0951	02/08/2012 Heathrow	Operator error. Prior to aircraft loading, it was noticed that a consignment bore Radioactive material, excepted package, UN2911 label. The operator had a policy of not carrying radioactive material. The package was off-loaded and staff reminded of the company policy. No further CAA action necessary.

2012-0958	02/08/2012 Heathrow	<p>Undeclared dangerous goods. During x-ray screening, it was noticed that a pallet of boxes, covered in black shrink-wrap contained what appeared to be cylinders. Upon further examination, it was found that the consignment included boxes of Aerosols, UN1950, Solids containing flammable liquids, UN3175 and Aviation regulated liquids n.o.s., UN3334. The boxes bore UN specification markings (partially covered by air waybill labels), together with hazard warning labels and dangerous goods markings. However, the marking and labels were not reproduced on the black shrink-wrap and the consignment was not accompanied by a dangerous goods transport document. It was reported by the handling agent that the consignment was one that was previously presented under a different air waybill number, but was rejected for similar reasons. File was passed to ARE for investigation. Shipper received a Conditional Caution on condition he attended a dangerous goods by air course. The Shipper sent confirmation to the CAA that he was booked to attend a three day Dangerous Goods by Air course in September 2013. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 204ml and 4 x 355ml of Consumer commodity, ID8000. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0190. Letter sent to shipper. No further CAA action required.</p>
2012-0954	02/08/2012 East Midlands	
2012-0961	03/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 50ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0959	03/08/2012 Stansted	
2012-0962	03/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1176	03/08/2012 London Heathrow	<p>Operator error. A passenger with terminal lung disease checked in with her own Portable Oxygen Concentrator (POC), which worked off batteries or a mains supply. The passenger did not know the battery type and the batteries were removed and the passenger was told they would be repatriated. It was later established that they were not lithium or dry cell, but were Nickel metal hydride. The operator contacted the manufacturer of the POC and was asked to provide more specific information about the batteries in the future to prevent a misunderstanding. No further CAA action required.</p>
2012-0967	03/08/2012 Jersey	<p>Unsecured dangerous goods. During hold check prior to flight a wheelchair was incorrectly secured and the battery was loaded with bags. Operator investigated and found human error had caused the wheelchair not to be tied down correctly. Procedures were now in place to prevent reoccurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Heptane, UN1206. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0960	03/08/2012 East Midlands	

2012-0973	Washington, Dulles, 04/08/2012 USA	<p>Passenger error. Upon departure a passenger's baggage was found to contain a car shock absorber; Articles, pressurized, pneumatic, UN3164. Appropriate operator action taken. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival, an electric wheelchair, (Battery-powered vehicle, UN3171) inside a container, was found not tied down and no spreaders under it. The brake was not engaged and it was buried under passenger baggage. Operator investigated and found the staff responsible were aware of the electric wheelchair, although it was relatively smaller compared to most common models. The incident was caused due to human error. Refresher training was carried out by staff and their dangerous goods certificates were up-to-date. Staff concerned were briefed and a read and sign procedure introduced. No further CAA action required.</p>
2012-0972	04/08/2012 Heathrow	
2012-0957	05/08/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x Aerosols, flammable, UN1950 totalling 1Kg. Also 1 x 50ml of Perfumery products, UN1266 (Personal Effects). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Also contacted the freight forwarder, who provided a recording of the telephone booking made between the freight forwarder and the shipper. The shipper was warned not to put aerosols and perfumes inside the consignment, to which the shipper said 'I know.' Provided the freight forwarder with suggestions to improve the information on their website. The freight forwarder confirmed they paid airlines to screen consignments of personal effects on their behalf and they believed some customers ignored their warnings. Asked the operator's handling agent to attach a 'Personal Effects Letter in Consignment' letter to the package prior to its release. No further CAA action required.</p>
2012-0968	06/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0975	06/08/2012 Heathrow	<p>Loading error. During loading of a ULD, fibreboard boxes, which bore orientation labels were found secured an incorrect orientation. Another consignment containing flammable liquid was unsecured. Operator investigated and identified an out of date SOP which did not fully reflect current requirements for securing dangerous goods to prevent movement. The procedure was amended accordingly and it was also verified that lashing and restraint training included adequate instruction on the use of the limited number of tie down points in the particular design of ULD. No further CA action required.</p>
2012-0964	06/08/2012 Heathrow	<p>Passenger error. During security screening, a 400g cylinder of Carbon dioxide, UN1013 was found in a passenger's bag. The soda stream was confiscated. The operator took appropriate action. No further CAA action required.</p>
2012-0966	07/08/2012 JFK, New York, USA	<p>Passenger error. Upon arrival, a passenger's unaccompanied baggage was inspected by a Customs Border Patrol officer and was found to contain a can of pepper spray, which triggered and injured the officer and emitted fumes into the custom hall. Appropriate action was taken. The passenger was in transit, therefore, there were no contact details available. No further CAA action possible.</p>

2012-0974	07/08/2012 Heathrow	<p>Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) loaded within a ULD was found un-secured and not protected from potential damage by the movement of baggage. The operator investigated which revealed the electric wheelchair had been loaded in accordance with superseded procedures. Clear procedures for the preparation and loading of electric mobility aids were re-issued in local language to all staff concerned and all relevant staff re-briefed on the applicable requirements. Duty Managers are to supervise the future loading of electric mobility aids.</p>
2012-0970	07/08/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Paint related material, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0038. Following an internal investigation by the shipper, the incident occurred due to human error in not following company procedures. The member of staff has undertaken refresher training and disciplinary action has been taken. A visit to the shipper was made to verify their processes and procedures with regard to the transportation of dangerous goods by air. No further CAA action required.</p>
2012-0969	07/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2008-320. Letter sent to shipper, who responded stating this was due to human error. New procedures had now been put in place to stop a recurrence. No further CAA action required.</p>
2012-0965	07/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0618 and 2012-0718. Letter sent to shipper who responded and advised their procedures were amended to ensure no aerosols were despatched outside mainland UK. No further CAA action required.</p>
2012-0978	08/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100g of Lead dioxide, UN1872. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the logistics company, who responded with a letter from the shipper that packed the consignment. The Export Director at the shipper explained that the consignee was chasing them for an urgent delivery, whilst they waited for payment of the goods. Confirmation from the bank came before the collection date, but the packages of Lead Dioxide were not checked correctly before they were despatched. The shipper transported few courier shipments, but the Export Director specified that he would check all dangerous goods consignments before despatch. He also sent his current and previous dangerous goods training certificates. No further CAA action required.</p>
2012-1617	08/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 X 50ml, Perfumery Products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No CAA action possible because there was no record that the report was sent from the Reporter.</p>

2012-0979	08/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml and 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating the incident occurred due to human error. New procedures were put in place and staff training scheduled to prevent reoccurrence. No further CAA action required.</p>
2012-0976	08/08/2012 East Midlands	
2012-0977	08/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 0.175Kg of Infectious substances, affecting humans, UN2814. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating the package was a small amount of soil being sent for analysis. They felt that the pathogens present in this sample was not considered as dangerous goods. Staff had been briefed and training reviewed, an alternative service provider was sought for the transport of samples. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0980	09/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0981	09/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of 12 fibreboard boxes described as ship's spares, were each found to contain 4 x self inflating lifejackets; Life-saving appliances, self-inflating, UN2990, fitted with inflation cylinders. The boxes appeared to have been re-used, since the majority of the boxes bore Class 9 hazard labels and previous air waybill labels, but these had mostly been covered up by white paper. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper, which was a Netherlands company that owned several ships. In response, the company explained that the lifejackets had originally been correctly consigned as dangerous goods for transport by road to one of their vessels in port in the UK. Once on board, it was discovered that they the correct type and so were off-loaded from the ship in order to be returned to the manufacturer. The freight forwarder who arranged the subsequent shipment neglected to confirm the contents and therefore claimed they did not realise the boxes contained dangerous goods. It was not known who had covered up the hazard labels. As a result of the incident, the shipper reviewed its procedures. Then freight forwarder also reviewed its procedures and arranged for additional</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 128g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0982	09/08/2012 East Midlands	
2012-0983	09/08/2012 East Midlands	

2012-0984	09/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2003-166. Letter sent to shipper who responded and advised the incident occurred because an individual had not followed the correct procedures. To prevent further incidents occurring their procedures were amended. No further CAA action required.
2012-0987	10/08/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 8 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0986	10/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 Signal devices, hand, UN0373. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2012-0992	Washington, Dulles, 13/08/2012 USA	Passenger error. A half bottle of Benzene, UN1114 was found in a passenger's bag. The item was confiscated. Dangerous goods documentation was faxed to the FAA. The passenger was of non UK origin. No further CAA action required.
2012-0990	13/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-0989	13/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0991	13/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-0995	14/08/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml of Perfumery, products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1004	14/08/2012 Heathrow	Passenger error. During security screening, a passenger had an automotive gas pressurised strut in baggage. The item was removed. The FAA was informed. No further CAA action required.
2012-0993	14/08/2012 Heathrow	Unsecured dangerous goods. During unloading it was noticed that dangerous goods had fallen to the back of the Unit load device (ULD). Operator investigated and found there were insufficient restraints used. The agent responsible for the building of the unit was interviewed and reminded in future follow procedures to prevent reoccurrence. No further CAA action required.
2012-0997	14/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 350ml of Flammable liquid, n.o.s., UN1993 and 3 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-0998	14/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to agent who responded and advised the incident occurred because a member of staff had not acted in accordance with their normal company procedures and their management checks failed to identify the non-compliance, although it was advised their staff received regular training. To prevent further incidents occurring their staff would be briefed and additional monitoring introduced in the form of spot checks by management. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-0996	14/08/2012 East Midlands	
2012-0994	14/08/2012 Dewsbury	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml and 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper's parcel shipping order was received, which was signed agreeing to the Terms and Conditions, which included a list of forbidden dangerous goods. Emailed the shipper about transporting Personal Effects. The DGO was in contact with the courier company about the number of incidents at their shops and as a result, it placed pictorial examples of dangerous goods on its website. No further CAA action possible.</p>
2012-1002	15/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml and 2 x 125ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1003	15/08/2012 Manchester	
2012-0999	15/08/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.</p>
2012-1017	15/08/2012 Heathrow	<p>Passenger error. 6 cans of spray polish 14.5oz each was removed from a passengers bags. Operator investigated and reported to the FAA. No further CAA action required.</p>
2012-1008	15/08/2012 Gatwick	<p>Unsecured dangerous goods. Upon arrival 8 x plastic drums of Toxic solid, organic, n.o.s (Cyproterone), UN2811, were found unsecured in a ULD. Other heavy freight was loaded on top of drums using a forklift causing damage. Operator investigated and responded that staff member built ULD incorrectly. Staff member disciplined. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0996. No further CAA action required.</p>
2012-1001	15/08/2012 East Midlands	

2012-1012	15/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 32ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1000	15/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 400ml of Aerosols, flammable, UN1950 in two shrink wrapped packages labelled as ADR LQ. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1005	16/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0512. Letter sent to shipper, who responded stating the incident occurred due to human error. Preventative measures were now in place to stop this happening again. No further CAA action required.</p>
2012-1006	16/08/2012 Stansted	<p>Passenger error. Passenger had 2 cans of insulating foam sealant (Aerosols, flammable, UN1950) which were confiscated. Passenger was of non UK origin. Operator investigated and the FAA informed. No further CAA action required.</p>
2012-1016	16/08/2012 Heathrow	
2012-1007	16/08/2012 Heathrow	<p>Loading error. On arrival a consignment of 2 x 25Kg drums of Toxic solid, organic, n.o.s., was found in the hold. Operator investigated and found the limit permitted by State Variation USG 13 had been exceeded. The incident was caused through human error, the staff were briefed and reminded to check all detail prior to booking in dangerous goods. A read and sign confirmation procedure was introduced. No further CAA action required.</p>
2012-1029	16/08/2012 Heathrow	<p>Unsecured dangerous goods. Dangerous goods offloaded due to not being tied down securely. Operator investigated and found a photo taken of the build demonstrated appropriate strapping was used. It was not possible to investigate further as no photo was taken of the unsecure load discovered prior to loading. No further CAA action possible.</p>
2012-1009	16/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 60 x 400ml of Aerosols, flammable, UN1950. Half of the aerosols were inside an inner box that bore a limited quantity marking, but the remainder of the aerosols were loose inside the outer box, which was not marked or labelled as containing dangerous goods. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1011	16/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a (life raft) Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating this was due to human error. Procedures were now in place to prevent reoccurrence. No further CAA action required.</p>
2012-1014	16/08/2012 Atlanta, USA	<p>NOTOC error. During hold checks it was noticed that a consignment consisted of 4 fibreboard boxes of Nitrogen, compressed, UN1066 had been loaded. The shipment was not mentioned on the NOTOC and was removed from the aircraft. The FAA were informed. Operator took appropriate action. No further CAA action required.</p>

2012-1015	Washington, Dulles, 17/08/2012 USA	Passenger error. 4 x 10fl oz of Aerosols, flammable, UN1950 was confiscated from a passengers bag. The passenger was of non UK origin. Operator investigated and closed the report. No further CAA action required.
2012-1056	17/08/2012 Phoenix, USA	Unmanifested dangerous goods. Upon arrival consignment was found to contain 100Kg of Environmentally hazardous substances, solid n.o.s. (copper), UN3077. Not clear whether consignment was declared on the NOTOC. The shipment was inadvertently loaded in a unit load device and flown to another destination airport. Operator investigated and found the root cause was due to human error. To prevent reoccurrence the staff member was informed of their error and actions taken to prevent recurrence. No further CAA action required.
2012-1021	17/08/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1013	17/08/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml and 1 x 472ml of Aerosols, flammable, UN1950 and 6 x 5ml, 2 x 10ml, 1 x 40ml, 2 x 50ml. 1 x 60ml and 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1018	17/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box bearing UN specification markings was found to be marked and labelled as containing Nitroglycerin solution in alcohol, UN1204. The box contained 110 x 4.9g pump-spray bottles. The consignment was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1022	17/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a suitcase was found to contain 2 x 50ml, 1 x 100ml. 1x 75ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1020	17/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. See also DGOR 2012-0700. Shipper responded stating the occurrence happened due to human error. Procedures were now in place to prevent this happening again. No further CAA action required.
2012-1024	20/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 bottles of Toxic liquid, organic, n.o.s., UN2810 The consignment was not marked as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, a Material Safety Data Sheet and 'This Way Up' and 'Fragile' labels were attached to the outer packaging. Letter to shipper. No further CAA action required.

2012-1048	20/08/2012 Manchester	Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) was found un-secured in Hold 5 and not protected from the potential damage by the movement of baggage, because baggage fell from a Unit Load Device during flight . It was established that rope was used to secure the wheelchair in place, but it became untied and that the straps became loose. The Lead Agent who tied the wheelchair down could not explain how the rope untied itself. Ramp staff were reminded about the procedures for securing mobility aids. The Ground Handling Agent implemented an Electric Mobility Aid Protocol for all staff. No further CAA action possible.
2012-1037	20/08/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 box of Lithium ion batteries, UN3480. The officer was checking the shipment having his knife for screwdriver in his hand and damaged the battery. Smoke came out from the battery and a customs officer threw it on the floor outside the warehouse. Smoke emitted from the battery for a short time, then stopped then started again and eventually it caught fire. There was a label on the boxes warning it contained Lithium ion batteries and may catch fire when damaged. No further CAA action required.
2012-1023	20/08/2012 Heathrow	Passenger error. During security screening, a side airbag for a 2007 Highlander was taken from a passengers bag. The FAA were informed. No further CAA action required.
2012-1025	21/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2003-372. Letter sent to shipper who responded stating the incident occurred due to a staff error. Precautions were put in place to prevent a reoccurrence. No further CAA action required.
2012-1026	21/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1027	21/08/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 box of Lithium metal batteries, UN3090. The consignment was marked and labelled as containing dangerous goods but was accompanied by an incorrect dangerous goods transport document. See also DGOR 2011-0153. No further CAA action required.
2012-1033	21/08/2012 Heathrow	Leakage. Two pieces 14Kg of freight cargo found leaking in warehouse, area cordoned off and reported, awaiting repack. Smell in the hold was from past cargo, no leakage of goods could be found. Operator investigated and found incident was caused by human error as the package was placed upside down in the racking despite depicting orientation labels. All staff were reminded of the need to handle all cargo including dangerous goods in accordance with package labelling. Staff were also reminded of spillage procedures. No further CAA action required.
2012-1034	22/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 236ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1038	22/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, an outer fibreboard box was found to contain three inner boxes, one containing 6 x 150ml Aerosols, UN1950 and two containing Perfumery products, UN1266 (one box containing 6 x 125ml and one containing 6 x 15ml). The inner boxes all bore ADR dangerous goods markings but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the consignment was sent in error because they did not export dangerous goods. To prevent further incidents occurring they reiterated their company policy to all their staff. No further CAA action required.</p>
2012-1035	22/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 150ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as dangerous goods and was not accompanied by a dangerous goods transport document. The consignment bore a label stating the consignment complied with Special Provision A98 and therefore was 'not restricted', however, the quantities exceeded those stated the special provision. Letter sent to shipper. No further CAA action required.</p>
2012-1057	22/08/2012 Heathrow	<p>Misrouted, unmanifested dangerous goods. A consignment was found to have been misrouted resulting in it's carriage without having been manifested or recorded on the NOTOC. Consignment consisted of 3 packages of Mercury contained in manufactured articles; UN2809 and 1 package containing Consumer commodity; ID8000. The consignment was not accompanied by a dangerous goods transport document. Operator investigated and advised that the consignment was taken from the dangerous goods area in error and loaded onto incorrect flight. Warehouse staff had simply selected the first 4-piece consignment in the dangerous goods area and had failed to reconcile the AWB number and Proper Shipping Names/UN numbers. The staff member concerned was released from employment due to perceived gross negligence. Cargo procedures were changed to incorporate a second verification of all dangerous goods shipments selected at ULD build. All staff to be briefed on the incident and additional warehouse reconciliation process. No further CAA action required.</p>
2012-1032	22/08/2012 Heathrow	<p>Passenger error. 1 pair of automobile shock absorbers confiscated during baggage screening. The FAA was informed. The passenger was of non UK origin. Operator investigated passenger notified that items can not travel by air. No further CAA action required.</p>
2012-1141	22/08/2012 Gatwick	<p>Passenger error. During security screening a passenger's baggage was found to contain 1 x 250mL jerrican of catalyst for use with silicone rubber (UN3082, Environmentally hazardous substance, liquid, n.o.s. (Dibutyltin dilaurate solution). The dangerous goods were a were removed before departure and the passenger was warned of the possible consequences of carrying forbidden dangerous goods in baggage. Appropriate action taken by operator. No further CAA action necessary.</p>
2012-1047	23/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1045	23/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-1040	23/08/2012 Manchester	Damage outer packaging. Upon arrival and whilst removing a fibreboard box from a unit load device, it was noticed that the box was damaged, possibly by the fork of a fork prong from a forklift truck. It was suspected that the damage had occurred prior to flight. The box contained lithium ion batteries contained in equipment, UN 3481, and was labelled and documented as in compliance with Section II of the packing instruction. Package was re-packed prior to being forwarded on. No further CAA action required.
2012-1072	23/08/2012 Leipzig, Germany	Undeclared dangerous goods. During a routine ramp inspection at the location, a vapour shipper flask containing cryo-biological bovine semen found to contain Nitrogen, refrigerated liquid, UN1977. It was accompanied by an air waybill which stated that the consignment was not restricted as per Special Provision A152. However, after a shake test was carried out, it was discovered that this was not applicable as liquid was found in the flask. Letter sent to shipper, who investigated and explained their processes for converting the liquid nitrogen in the flask into a 'dry shipper' and it was assumed that a tiny amount was still present. The shipper re-examined its procedures to discharge surplus liquid from a flask, seven technicians received refresher training, secondary checks were implemented and the manager increased the number of spot checks on the flasks before they were despatched. No further CAA action required.
2012-1050	23/08/2012 Heathrow	Undeclared dangerous goods. Gas lighter discovered in passenger's baggage which was confiscated. FAA informed. Appropriate action taken. No further CAA action required
2012-1036	23/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 3 x 5ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1046	24/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information from the freight forwarder advised the shipper had moved overseas, therefore, no further CAA action possible.
2012-1044	24/08/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1L of Oxygen compressed, UN1072 and 5 x oxygen sensors marked as containing a corrosive substance, but the UN number was unknown. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A letter was sent to the shipper, who responded and advised that dangerous goods were shipped by a freight forwarder. The consignment was incorrectly sent out by a member of staff who did not realise the shipment contained dangerous goods. The procedures were changed to ensure all dangerous goods were flagged up to the shipping department. No further CAA action required.
2012-1041	24/08/2012 Heathrow	Documentation error. During load planning, it was noticed that a consignment of Lithium ion batteries, UN3090 had been entered into the computerised system using the IATA IMP code RMD (miscellaneous dangerous goods) rather than RLI (fully regulated lithium ion batteries). The entry was corrected prior to the NOTOC being produced. Operator investigated and operator procedure error. No further CAA action required.

2012-1042	24/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1043	24/08/2012 East Midlands	<p>Undeclared dangerous goods. An aircraft manufacturer received an undeclared Oxygen generator, chemical; UN3356 that had been shipped by an aircraft operator. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was, however, properly packed. FAA notified by Operator. Operator's investigation established that a passenger service unit assembly had been removed from an aircraft and was being sent to the manufacturer for repair whilst containing a serviceable and non time-expired chemical oxygen generator. The spares management system identified the chemical oxygen generator as dangerous goods, but higher assemblies were not so identified as they may or may not contain a generator at the time of shipping. System updated to flag higher assemblies as potentially containing generators. Stores dangerous goods procedures were reviewed and consolidated. Dangerous goods flag on stores management documentation was made more prominent. DGSA was relieved of supervisory responsibilities to enable him to focus on dangerous goods matters, including regular monitoring of the identification of dangerous goods on the stores management system conducted as part of the new inventory item</p>
2012-1062	24/08/2012 Dallas, USA	<p>Undeclared dangerous goods. Upon arrival a consignment was found to contain Radioactive material, excepted package, limited quantity of material, UN2910. The operator had a policy of not carrying radioactive material, but the consignment was loaded in error. No further CAA action necessary.</p>
2012-1051	25/08/2012 Gatwick	
2012-1055	26/08/2012 Heathrow	<p>Unsecured dangerous goods. Dangerous goods offloaded due to unsecured in ULD. The operator investigated and confirmed that the consignment was secure on leaving warehouse. Unable to investigate further where straps were removed. No further CAA action required.</p>
2012-1089	26/08/2012 Arrecife	<p>Unsecured dangerous goods. Upon arrival, a non-spillable battery powered wheelchair was found unsecured in the hold and surrounded by passengers' baggage. The Ground Handling Agent (GHA) interviewed their Team Leader who allowed the wheelchair to travel unsecured in the hold and was demoted. The Team Leader was trained in the CAA 'One Team One Goal', therefore it was concluded that there was no reason why the mobility aid was loaded unsecured. The GHA acknowledged that the incident was safety critical. The Operator and the GHA implemented an Improvement Plan to ensure corrective and preventative measures were followed. Photographs were taken of mobility aids on flights departing from the station of origin, the Operator's Duty Manager monitored the process for each mobility aid booked and, where possible audits were also carried out. No further CAA possible.</p>
2012-1060	27/08/2012 Philadelphia, USA	<p>Undeclared suspected dangerous goods. During security screening, 1 x 455ml of rubbing alcohol was found in passenger's baggage, this was removed in front of passenger. Appropriate action taken. No further CAA action required.</p>
2012-1070	28/08/2012 Orly, Paris	<p>Unsecured dangerous goods. Upon arrival dangerous goods were discovered not secured. Operator investigated and found the incident occurred due to human error. The staff member was interviewed and briefed of the importance of checking the NOTOC against dangerous goods, he was monitored. No further CAA action required.</p>

2012-1058	28/08/2012 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5 Kg of Zinc chloride, anhydrous, UN2331. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to Shipper who responded that the item was purchased for a particular order as it is outside their normal range of goods so was overlooked as being dangerous goods. Procedures taken to check all goods in future for dangerous goods. No further CAA action required.</p> <p>Undeclared suspected dangerous goods. During security screening, 1 x Excel-G Gas shock absorber was found in passenger's baggage, this was removed in front of passenger. Appropriate action taken. No further CAA action required.</p>
2012-1059	28/08/2012 Heathrow	
2012-1054	28/08/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950, also 1 x 75ml of Flammable liquid, n.o.s., UN1993, also 10 wipes of Solids containing flammable liquid n.o.s.(Isopropanol), UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1074	29/08/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Personal effect Letter sent to operator to place in consignment. No further CAA action required.</p>
2012-1064	29/08/2012 Luton	
2012-1067	29/08/2012 In flight	<p>Radioactive material carried against company policy. A consignment of 1 x 17Kg of Radioactive material, excepted package-instruments, UN2911 was delivered to the operator's handling agent for carriage. The forwarder was advised that the operator had a policy of not carrying radioactive material and was asked to collect the consignment. Prior to collecting it, the forwarder re-allocated the air waybill number to another consignment. In the meantime, the air waybill number was manifested for a flight and the warehouse staff collected the original radioactive material consignment for carriage rather than the new one. The consignment loaded and carried and it was only after the aircraft departed that the error was noticed. The freight forwarder and handling agent reminded its staff of the operator's policy of not carrying radioactive material. No further CAA action necessary.</p>
2012-1065	29/08/2012 Heathrow	<p>Upon arrival 1 x electric wheelchair (Battery-powered vehicle, UN3171) was found correctly secured but with unsecured baggage behind thus not protected from damage. Operator investigated and responded All outstations have received instructions on the handling of electric mobility aids and station to be monitored. No further CAA action required.</p>
2012-1061	29/08/2012 Heathrow	<p>Unsecured dangerous goods. Upon arrival 2 x electric wheelchairs with dry cell batteries weighing 158Kg / 85 Kg were found inside a container, unsecured and one wheelchair was upside down causing wires to become dislodged. Operator investigated and states incorrect loading of electric wheelchairs was due to breakdown of communication by handling agent on a shift change which was compounded by procedures not being followed. Clear procedures for the preparation and loading of electric mobility aids were re-issued in local language to all staff concerned. No further CAA action required.</p>

2012-1053	29/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0618, 2012-0718 and 2012-0965. Letter sent to shipper. No further CAA action required.
2012-1075	29/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 420ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to human error. Shipment by air was suspended whilst procedures were put in place. Action was taken to prevent reoccurrence. No further CAA action required.
2012-1063	29/08/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a canister of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0774, 2012-0834 also 2012-0887. Letter sent to shipper who responded and advised the incident occurred because a member of their despatch team forwarded the consignment to the incorrect freight agent. To prevent further incidents occurring all their staff were retrained and they amended their procedures. No further CAA action required.
2012-1066	29/08/2012 Berlin, Germany	Unsecured dangerous goods. Upon arrival 1 x 1kg package labelled Biological substance, category B, UN3373 was discovered not secured. Operator investigated and found a staff member did not notice a visible hazard label on the package. The staff member had undertaken all relevant dangerous goods training and was reminded to fully check all express handling of dangerous goods. No further CAA action required.
2012-1068	29/08/2012 Baltimore	Undeclared suspected dangerous goods. During security screening, 2 x 600g of powdered bleach (classification unknown) was found in passenger's baggage, this was removed in front of the passenger. Appropriate action taken. No further CAA action required.
2012-1071	30/08/2012 Heathrow	Unsecured dangerous goods. Upon departure a consignment of Flammable liquid, n.o.s., UN1993 within a ULD was discovered unsecured. Head Loader secured load at aircraft side. Operator investigated and responded that consignment was properly secured at time of build but insufficient evidence available to determine causal factors. No further CAA action required.
2012-1069	30/08/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0020 and 2011-1136. Warning letter sent with response, including reference to previous incidents. The shipper's corrective and preventative actions were to transport dangerous goods by road by placing a Class 2 hazard label on the package. The Managing Director was asked about staff training, to which he stated that a member of staff was given the responsibility to read up on the ADR regulations. The Managing Director was advised by email that his staff must undertake formal training, but no response or acknowledgement was received. When contacted by telephone for a response, the Managing Director was uncooperative and defensive and was not concerned about more incidents of undeclared dangerous goods being reported to the CAA or if legal action was taken against him. No further action possible.

2012-1076	30/08/2012 Gatwick	Unsecured dangerous goods. On arrival an electric wheelchair (Battery-powered vehicle, UN3171) with dry cell battery was found unrestrained in the hold. The Operator investigated and stated that the loading team did not follow the correct procedures as they considered that the wheelchair was small and light and could have been damaged by the rope and that packing baggage around the chair would have provided sufficient restraint. The team and team leader were reminded of the correct procedures. No further CAA action required.
2012-1103	Washington, Dulles, 03/09/2012 USA	Passenger error. During security screening, 2 bottles of Isopropyl alcohol, UN1219, also 1 x 1.892L of Ammonia solution, UN2672. were found in passenger's baggage, these were removed and FAA notified. Appropriate action taken. No further CAA action required.
2012-1133	Washington, Dulles, 03/09/2012 USA	Passenger error. During security screening, a passenger was found to have 1 box, containing cream chargers in his baggage (Gas cartridges, UN2037). The FAA was notified. Passenger was of non UK Origin. Appropriate action was taken by the operator. No further CAA action required.
2012-1091	Washington, Dulles, 03/09/2012 USA	Undeclared dangerous goods. During security screening, 2 bottles of Isopropyl alcohol, UN1219. were found in passenger's baggage, these were removed and FAA notified. Appropriate action taken. No further CAA action required.
2012-1077	03/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Consumer commodity, ID800. The over pack and outer packaging were marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Freight forwarder advised they had simply been storing the cargo for many months and had received a request to ship part of it, including the items that were dangerous goods. Freight forwarder responded to email stating that retraining through Training Team to be arranged. No further CAA action required.
2012-1080	03/09/2012 Heathrow	Loading error. A breach of dangerous goods occurred as a battery operated wheelchair was brought into the cabin, and not loaded in the hold. The dry cell batteries had been removed and handed to the passenger. The batteries were kept in the cabin during the flight. Operator investigated and a company air safety report raised to highlight breach of regulations. No further CAA action possible.
2012-1084	03/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 350ml of Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-0731. Letter sent to shipper who responded by email stating the incident occurred due to human error. Staff had attended refresher training and procedures were in place to prevent this happening again. No further CAA action required.
2012-1078	03/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1081	03/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1083	03/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950 and 2 x Batteries, dry which were classified under Special Provision A123. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. One inner package was labelled with an ADR UN1950.</p>
2012-1082	04/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1085	04/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 plastic containers of Solids containing flammable liquid, n.o.s., (Propan-2-ol), UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1079	04/09/2012 Singapore	<p>Unsecured dangerous goods. During transit a fibreboard box containing Dry Ice, UN1845 was found unsecured in the bulk hold. The item was secured prior to next sector. Loading staff at station of origin were interviewed and they admitted that the dangerous goods had not been secured as required. Memo to remind all leading hands was issued by 'read and sign'. No further CAA action required.</p>
2012-1094	04/09/2012 Heathrow	<p>Loading error. A consignment was found to contain Dry Ice, UN1845. The consignment was not on the manifest and did not appear on the NOTOC. Operator investigated and found this incident occurred because of human error as staff were under time constraints. Warehouse picked the items without knowing the correct number as documentation checks were still being completed. Ten items looked similar so were assumed to be of a single consignment. Staff were interviewed and the seriousness of issues arising from their actions was explained. No further CAA action required.</p>
2012-1086	04/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 130ml of Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1090	04/09/2012 Bristol	<p>Unsecured dangerous goods. Upon arrival a wheelchair was found inside a container, unsecured and not on a spreader and held in place with passengers' baggage. The Operator obtained an investigation report from the ground handling agent. The root cause of the incident was that the Team Leader did not want to pick up delay, because time was short. The Team Leader was demoted and faced disciplinary action and underwent retraining. The ramp team were aware that a battery powered wheelchair was on the flight and rings and ropes were available in the Duty Officer's office. All staff were shown the CAA DVD 'One Team, One Goal' and underwent refresher training. It was not possible to ascertain what time the passenger arrived at the gate by the PRM service provider. It was reiterated to Duty Officers in the daily briefs that securing a wheelchair in place with baggage was unacceptable and that checks must be carried out to prevent a reoccurrence. No further CAA action possible.</p>
2012-1087	04/09/2012 Baltimore, USA	<p>Undeclared dangerous goods. During security screening 2 x 567gs of Aerosols, non flammable, UN1950 were found in a passenger's baggage, which were removed. Appropriate action was taken and the FAA was notified. No further CAA action required.</p>

2012-1092	05/09/2012 Heathrow	<p>Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) loaded within a ULD was found not secured to company requirements and not protected from potential damage by the movement of other un-secured baggage. Operator investigated and found due to lack of space all items were loaded in the same container. Although training material had been given to the trainer he failed to pass on the training to the agents working on the flight. Staff were retrained and procedures updated. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0738. Shipper responded stating items had been incorrectly coded in their system but had since been corrected and their procedures and processes made more robust. No further CAA action required.</p>
2012-1088	05/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0448 and 2012-0423. Letter sent to shipper who responded stating the incident occurred due to human error. The procedures for handling dangerous goods were improved. The individual involved was reminded of the correct procedures to use. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1093	05/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Life-saving appliance, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The letter received from the shipper stated that they contacted TNT by phone who advised them that the life jackets were not classified as dangerous goods and allowed another 15 life jackets in the consignment to travel. The shipper arranged training for its despatch staff and new procedures were put in place. The Operator investigated why the other consignment was not snagged and advised that all relevant staff were reminded of their responsibilities with regards to the dangerous goods regulations. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Seat-belt pretensioners, UN3268. The consignment was marked or labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper responded that dangerous goods requirements were communicated to all employees. No further CAA action required.</p>
2012-1109	06/09/2012 Stansted	
2012-1110	06/09/2012 Stansted	
2012-1095	06/09/2012 Jersey	
2012-1097	06/09/2012 Heathrow	<p>Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) loaded within a ULD was found un-secured. The operator investigated and found the incident occurred due to human error. Corrective actions were introduced to prevent further occurrence. Regular briefings and sessions were organised to provide staff with the most up-to-date training. No further CAA action required.</p>

2012-1096	06/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 items of safety equipment, containing compressed air (Life-saving appliances, self-inflating; UN2990). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper investigated and found that there were four consignments due to be sent, one of which contained the life-jackets, which should have been separated from the other three consignments, but was not. As a result, another employee processed the four consignments together as non-dangerous goods for shipment. The shipper advised that it has revised its procedures to prevent a recurrence. All repair shipments would be processed by one person to ensure continuity and each shipment would be dealt with individually to ensure the correct transport mode. In addition, company paperwork would be stamped to indicate dangerous goods where applicable. No further CAA action required.</p>
2012-1119	06/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-1109. See also 2007-354. Warning letter sent from Manager of the Dangerous Goods Office to the shipper. No further CAA action required.</p>
2012-1099	07/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1102	07/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries, wet, non-spillable, electric storage, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. (see also DGOR2012-1108). The shipper was advised by the freight forwarder that the battery was a sealed battery and was classified as 'not restricted'. Following a visit to the freight forwarder by a Dangerous Goods Inspector, further preventative measures were put in place to prevent recurrence including website information enhancement, automatic and manual scrutiny of packing lists and additional staff to undertake dangerous goods training. No further CAA action required.</p>
2012-1100	07/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 300ml, also Perfumery products, UN1266, totalling 80ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1101	07/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 330ml of Aerosols, flammable, toxic, containing substances Division 6.1, Packing Group III, UN1950 and 1 x 300ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the South African Authority for investigation. No further CAA action required.</p>

2012-1111	07/09/2012 Manchester	<p>Unsecured dangerous goods. A manual wheelchair, which had a battery add on unit was found unsecured in the hold of the aircraft. The passenger arrived at check-in with a manual wheelchair with a battery added on, but the check in agent did not realise. The passenger did not request assistance to the gate and was late to the gate. The airport PRM service provider took the passenger to the gate, but did not notice the battery. The Dispatcher removed and left the battery with the wheelchair and therefore, was not carried in strong rigid packaging in accordance with the Regulations. It was not communicated to the Ramp Team Leader by the Dispatcher that the wheelchair had a battery and was treated like a manual chair and was not tied to the aircraft. Information about add on batteries was provided by the DGO to the Ground Handling Agent (GHA) and the Operator via the BHTA log. The GHA implemented a number of corrective and preventative actions regarding better communication on the ramp, procedures for checking manual wheelchairs and on removing batteries from wheelchairs. No further CAA action possible.</p>
2012-1098	07/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1025ml, also Perfumery products, UN 1266, totalling 430ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2011-0207 and 2007-327. Letter sent to shipper who responded stating the incident occurred due to a change in stock from 'roll on' deodorants to aerosols. The shipper and operator met for a meeting to discuss handling of dangerous goods. All staff were re-briefed and procedures were updated. No further CAA action required.</p>
2012-1114	08/09/2012 Philadelphia, USA	<p>Damaged dangerous goods. During transit a consignment of Lithium ion batteries, UN3480, was offloaded as the outer fibreboard box was noted to be damaged. Operator investigated and could not identify how the damaged was caused as staff at station of origin had conducted all required checks and remembered having properly secured the cargo. Staff at outstation briefed on this incident. No further CAA action required.</p>
2012-1115	08/09/2012 Heathrow	<p>Undeclared dangerous goods. Upon acceptance and preparing for build, a consignment was found to contain 9 x Life-saving appliances, self-inflating, UN2990. The consignment was marked with Class 9 label and was accompanied by a dangerous goods transport document, but the handling agent had not been made aware of this shipment from the freight forwarder. Letter to freight forwarder who has responded that upon investigation the consignment was collected from the shipper by their carrier and they had not been notified they were hazardous goods. Further training and amendment to procedures have been implemented to ensure that all consignments must have proof of status of goods at pick up. No further CAA action required.</p>
2012-1113	08/09/2012 Heathrow	<p>Unsecured dangerous goods. Prior to departure dangerous goods were discovered not segregated so were offloaded by Airside manager. Operator investigated and found the incident occurred due to staff error. Staff were interviewed and their training was verified to be up-to-date. No further CAA action required.</p>
2012-1117	08/09/2012 Heathrow	<p>Unsecured dangerous goods. Prior to departure a consignment of Dry ice, UN1845 was discovered unsecured within a ULD so was returned to the freight shed. Personnel responsible for the build claimed that the goods had been secured correctly but there was no photograph had been taken after build to prove this (as required by operator's procedures). No further CAA action possible.</p>

2012-1137	08/09/2012 Heathrow	Unsecured dangerous goods. Upon departure, a consignment containing 43Kg of Dry Ice, UN1845 was insufficiently secured, and not annotated on LIRF. A second load plan was issued following discovery of the discrepancy and a new NOTOC was raised. In addition, the load was secured. Operator investigated and found there was confusion as the NOTOC was annotated as Carbon dioxide solids. Appropriate action taken by the operator therefore, no further CAA action required.
2012-1240	08/09/2012 East Midlands	Unsecured dangerous goods. During unloading a battery powered mobility device was found unsecure. The wheelchair was not protected from other pieces of baggage and measures were not taken to secure the wheelchair. Operator investigated and found because of a heavy workload the dispatcher was pressed for time and with no rope readily available to secure the mobility device, an incorrect decision was made to surround the wheelchair with baggage. A safety notice of the correct procedures was issued to all staff, to make staff aware of the paramount importance that under no circumstances should an aircraft be allowed to depart with an unsecured wheelchair. No further CAA action required.
2012-1107	09/09/2012 Heathrow	Unsecured dangerous goods. Upon departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and not on a spreader, on top of passenger baggage. Operator investigated and stated that this was a tagging and documentation error as wheelchair in two pieces tagged twice. Electric wheelchair was returned and prepared correctly. No further CAA action required.
2012-1139	09/09/2012 Frankfurt, Germany	Incorrectly loaded dangerous. During loading it was found a consignment of Lithium metal batteries (including lithium alloy batteries), UN3090. was loaded on to the main cargo deck and not in accordance with operators policy to load in the lower holds. The pallet was removed and loaded in the lower hold. Appropriate action taken by operator. No CAA action required.
2012-1221	10/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1120	10/09/2012 Manchester	Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171), was found loosely secured in forward hold, battery was detached, not secured to hold or protected from short circuit. Operator investigated and responded; the operator's security and dangerous goods supervisor met with handling agent in Rome and have supplied training manuals and training aids and these will be used for training and procedures. No further CAA action required.
2012-1108	10/09/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a generator, Engine, internal combustion, (flammable liquid powered), UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The fuel tank contained fuel vapours. Letter sent to shipper. No further CAA action required.
2012-1104	10/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 77ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1131	10/09/2012 Heathrow	Documentation error. During security screening, a consignment was found to contain a Life-saving appliance, self-inflating, UN2990. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document but was not stated on the air waybill. Operator took appropriate action. No further CAA action required.

2012-1118	10/09/2012 Heathrow	Undeclared dangerous goods. Upon arrival, an over pack was found to contain Environmentally hazardous substance, liquid, n.o.s (hexahdrohexamethyl), UN3082. The outer package was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Referred to the Swedish authorities for investigation. No further CAA action required.
2012-1105	10/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Kuwait authority for investigation. No further CAA action required.
2012-1106	10/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Kuwait authority for investigation. No further CAA action required. Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper investigated and provided a detailed report (see report saved under DGOR 2012-1162). The vendor did not provide the shipper with a safety data sheet which meant the shipper's online system did not know the product was dangerous goods. The product was shipped from a warehouse which did not handle dangerous goods. The shipper relied on its system to verify that a product was dangerous goods, rather than ensuring the member of staff identified the aerosol during the packing process. The shipper introduced various enhancements to their processes and communications to vendors to ensure that dangerous goods were not transported internationally from a non-dangerous goods centre and was confident that training in place for staff was adequate. This occurrence was one of many with similar root causes which occurred over several months. The DGO continued to work with the shipper to address those issues. No further CAA action possible.
2012-1112	10/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1146	10/09/2012 Belfast	
2012-1121	11/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Dry ice, UN1845. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-693. Letter sent to shipper. No further CAA action required.
2012-1151	11/09/2012 Manchester	Unsecured dangerous goods. Upon arrival one electric mobility aid, Battery-powered vehicle, UN3171 was found unsecured and blocked in with passengers' baggage. The Operator asked the Ground Handling Agent to investigate. It was concluded that the loading staff did not tie down the wheelchair and the flight supervisor did not check that it was secured correctly. An internal memo was issued to all staff and the 'One Team, One Goal' DVD was incorporated into staff training. No further CAA action required.

2012-1127	11/09/2012 Birmingham	Undeclared dangerous goods. Upon receipt of consignment from freight forwarder, a consignment was found to contain 1 x petrol powered generator emitting petrol vapour, Engines, internal combustion (flammable liquid powered), UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignee and freight forwarder claimed fuel professionally drained out. Letter sent to shipper and freight forwarder. No further CAA action required.
2012-1122	11/09/2012 Bahrain	Damaged dangerous goods. Upon arrival 2 x electric wheelchairs (Battery-powered vehicle, UN3171) were found inside a container, secured and on a spreader. One wheelchair was found to have a damaged control panel. Operator investigated and found from the photographs very little damage to the rubber/plastic moulding which would have been caused by the operators equipment, and the rope would not have caused this either. No further CAA action required
2012-1140	12/09/2012 Nice, France	Undeclared dangerous goods. Upon arrival, cargo was found in the hold that was left onboard from the previous sector, containing Infectious substances, affecting humans, UN2814, and Dry ice, UN1845. The Operator investigated and the incident occurred because of human error. A NOTOC was raised and the dangerous goods were returned to the origin. It was agreed with the Ground Handling Agent that ramp agents carried out a visual check from the ground, particularly at night and also issued a ground safety notice about the inspection of aircraft holds. No further CAA action required.
2012-1134	12/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to contact shipper. No further CAA action possible.
2012-1136	13/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml and 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0871. Letter sent to shipper who responded stating this was due to human error. Additional procedures were now in place to prevent recurrence. Text "this item must not go by air" pops up to remind staff to change the shipping method. Reminders also appear to remind pickers to choose the correct labels and the correct shipping method. No further CAA action required.
2012-1135	13/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to contact shipper as staying in a hotel and shipping to herself. No further CAA action possible.
2012-1143	13/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required

2012-1125	14/09/2012 Heathrow	Unsecured dangerous goods. During pre-flight checks, a fireboard drum containing Printing ink, UN1210 was found to be unsecure. There was also noted to be non-dangerous goods loaded loosely into the same container, which could conceivably have caused damage to the dangerous goods. Operator investigated and as a photo had been taken by build staff which demonstrating adequate securing, the cause of the slippage could not be identified. A safety notice was issued to all staff reminding that dangerous goods must be protected from damage by other cargo. No further CAA action required.
2012-1129	Washington, Dulles, 15/09/2012 USA	Passenger error. During security screening, a passengers baggage was found to contain Matches, 'strike anywhere', UN1331. The bag had been carried on a previous flight. FAA notified. Appropriate action taken by the operator. No further CAA action required.
2012-1124	15/09/2012 Heathrow	Undeclared dangerous goods. On receipt of goods it was noticed paint was leaking from fibreboard box. The consignment was found to contain 4 tins of Paint related material (including paint thinning or reducing compound), UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper/freight forwarder responded stating will undertake dangerous goods training and ensure new procedures put in place including new documentation for customers to sign. No further CAA action required.
2012-1126	15/09/2012 Heathrow	Non-occurrence. A captain insisted that details of sporting ammunition carried within a passenger's checked baggage be recorded within the dangerous goods section of the NOTOC. Airline systems would not permit this (as this was in appropriate) so the baggage was offloaded in order to avoid delay. The baggage was forwarded to the passenger the next day. No further CAA action required.
2012-1180	Washington, Dulles, 16/09/2012 USA	Passenger error. A passenger was found to have 1 x 428ml of Aerosols, flammable, UN1950 in their baggage. The item was confiscated. No further CAA action required.
2012-1283	16/09/2012 Heathrow	Leaking and Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, Wet, Filled with Acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to Indian Authority. No further CAA action required.
2012-1128	16/09/2012 Heathrow	Unsecured dangerous goods. Whilst offloading, a wheelchair was found to be unsecure. No spreaders were used and the battery was not isolated as the lights were still on. The operator investigated and found the correct procedures were not followed in loading the mobility aid. New procedures were now in place to prevent recurrence, which included spreader boards must be used and straps must be used to tie down the mobility aid. The battery must be disconnected and terminal leads taped up. No further CAA action required.
2012-1175	17/09/2012 Manchester	Unsecured dangerous goods. On arrival, an electric mobility aid was found unsecured with baggage loaded on top. The Ground Handling Agent at the origin carried out an investigation. The root cause was because the ramp staff were pushed for time to close the aircraft doors and achieve an on-time departure and one of the wheelchairs was delivered late to the hold by the PRM team. All staff were interviewed and retrained on the 'One Team, One Goal' DVD. A safety bulletin was placed on the agent's notice boards to raise staff awareness and a 'read and sign' Ground Safety Notice was also issued. The staff involved were reminded they must comply with the regulations in all circumstances. No further CAA action possible.

2012-1132	17/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 26 x 850ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Passenger error. A passenger was found with a petrol pressure washer and it was leaking petrol. The item was accepted for travel at check and sent to out of gauge area a smell of fuel was noticed emanating from the box. The item was confiscated and did not travel. Operator investigated and found that the check in agent had failed to notice the words 'petrol washer' on the box. Staff member was interviewed and has undertaken retraining. No further CAA action required.</p>
2012-1149	17/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1130	17/09/2012 East Midlands	<p>Passenger error. A bottle of Isopropyl Alcohol 91%, UN1219 was removed from a passenger's checked baggage. FAA was notified. Operator took appropriate action. No further CAA action required.</p>
2012-1147	Washington, Dulles, 18/09/2012 USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1138	18/09/2012 Stansted	
2012-1144	18/09/2012 Oslo, Norway	<p>Loading error. An aircraft had to return to the stand after pushback to offload dangerous goods that were not on the NOTOC. The operator investigated and found there was confusion between the loader and the load control as to dangerous goods actually being in the hold. The loader had thought the package was only corrosive and not dangerous goods so class 3 and 5.1 loaded in the same hold. The incident was caused by lack of dangerous goods awareness by Hub controller. Staff counselled in correct segregation of dangerous goods procedures to prevent reoccurrence. No further CAA action required.</p>
2012-1622	18/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>
2012-1145	18/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Awaiting outcome of DGOR 2012-1130. Shipper stated this incident was a one-off incident. No further CAA action required.</p>

2012-1039	19/09/2012 Stansted	<p>Loading error. Two sporting shotguns were loaded in the forward hold, but the Operator's policy was not to carry firearms or sporting rifles. The Ground Handling Agent (GHA) believed that the operator carried them and the check-in agent did not confirm whether or not shotguns were accepted with the operator's Lead Agent. The sporting weapons were offloaded prior to travel. As a corrective measure, all staff were advised of the failure and instructed with immediate effect not to accept sporting weapons. A read and sign notice was issued to all staff and to prevent a reoccurrence, all staff were instructed to ensure they contacted their Lead Agent. The GHA also implemented product training sessions for all its staff associated with the operator's product, including procedures on baggage acceptance and non-acceptance. No further CAA action required.</p>
2012-1152	19/09/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, UN3166. The engine was found to contain a small amount of fluid in fuel tank. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2012-0835 and 2011-0372. Following a visit to shipper, further preventative measures have been put in place to prevent recurrence including staff training in accordance with Special Provision A70, further engine purging processes and revised documentation to intermediary. No further CAA action required.</p>
2012-1163	19/09/2012 Manchester	<p>Incorrectly prepared dangerous goods. Electric mobility aid was presented to handling agent staff un-prepared for travel. The PRM provider failed to ensure the device was isolated prior to handing over. The handling agent took appropriate action by isolating the device using a key and the device was loaded and secured within the ULD, verified by the turnaround co-ordinator. The handling agent and operator have subsequently addressed the issue of responsibilities for making the electric mobility safe prior to loading with the PRM service provider and airport operator and have implemented additional preventative measures until such time as contractual issues are resolved. No further CAA action required.</p>
2012-1158	19/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.</p>
2012-1157	19/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 113g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2012-1156	19/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 425g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2012-1155	19/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 113g and 1 x 225g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.</p>

2012-1154	19/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by operator. No further CAA action required.</p>
2012-1178	19/09/2012 Erlanger, Kentucky, USA	<p>Declared dangerous goods. A leaking shipment was found at CVG gateway, the consignment was found to contain 2 x 500ml of Diethylamine, UN1154. One of the glass bottles had broken and leaked entire contents. Reported to FAA. No response from FAA. No further CAA action required.</p>
2012-1148	19/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Aerosols, flammable, UN1950, totalling 975ml, and 1 x 75ml of Flammable liquid n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1161	19/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 batteries, wet, filled with acid. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2012-1142	19/09/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2L of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the cylinder was unpressurised and not hazardous. Procedures were now changed so that all parcels containing cylinders would have a declaration on them stating they are empty, whether going by sea or air. No further CAA action required.</p>
2012-1548	19/09/2012 Claire Platform	<p>Undeclared dangerous goods. A consignment containing Lithium ion batteries packed with equipment, UN3481 was not included on NOTOC. No further CAA action required.</p>
2012-1150	20/09/2012 Warsaw, Poland	<p>Unsecured dangerous goods. Upon arrival a consignment of Aerosols, flammable, UN1950, also Life-saving appliances, self-inflating, UN2990. were discovered not secured. Operator investigated and responded that unfortunately photographs of build are not available so unable to find exact route cause. To prevent reoccurrence the crew have been made aware and the team leader to be monitored. No further CAA action required.</p>
2012-1153	20/09/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Aerosols, flammable, UN1950, totalling 1.7L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Portuguese authority. No further CAA action required</p>
2012-1168	20/09/2012 Heathrow	<p>Unsecured dangerous goods. Two containers of dangerous goods were offloaded. One contained unsecured dangerous goods and the other was offloaded because the Captain complained that the cargo documentation was inadequate. The Operator investigated, but was unable to verify the build quality because of a lack of photographic evidence, therefore, no further investigation was possible, The Performance Manager for the crew verified that that they were fully trained and competent, however, the crew's performance was monitored. No further CAA action required.</p>

2012-1160	20/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shipper. No further CAA action possible.
2012-1162	20/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Chemical kit, UN3316. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper was asked to investigate. The product was not identified as dangerous goods by the supplier, therefore it was not registered on the shipper's inventory. The online system did not prevent the product from being shipped internationally and did not prevent the product being offered for air transport. The shipper was advised that members of staff must be trained to identify products containing dangerous goods during the packing process. The shipper introduced a programme for vendors to notify them about products containing dangerous goods and enhanced the dangerous goods information in the Vendor's manual. This incident was one of many and was part of ongoing liaison between the DGO and the shipper. No further CAA action possible.
2012-1164	20/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 381ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1629	20/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Resin solution, UN1866 and 1 x 20ml of Organic peroxide type D, liquid, UN3105. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1169	21/09/2012 Stansted	Undeclared dangerous goods. During security screening, four fibreboard boxes were found to contain 28 Aerosols, flammable, UN1950, 7 in each box. The total weight of the aerosols was 6.76Kg. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1166	21/09/2012 Los Angeles, USA	Passenger error. Passenger found with 'Bondo' body filler for a car, Polyester resin kit, UN3268. The dangerous goods were confiscated. No further CAA action required.
2012-1165	21/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 80ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator took appropriate action. No further CAA action required.
2012-1052	21/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1170	21/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a chemical kit, UN3316. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1167	21/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 177g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1174	21/09/2012 Baltimore, USA	Passenger error. Shock absorbers were found in a passengers baggage. The FAA were notified. The goods were confiscated. No further CAA action required.
2012-1173	22/09/2012 Heathrow	Passenger error. Lithium batteries were found in checked baggage. Only three of the passenger's bags were checked in. The missing item was an electric mobility aid. The Operator investigated and found that the third item of the passenger's baggage was not a mobility aid, but the wheels belonging to the chair which was already checked in. All three bags were offloaded and checked and it was found that the batteries were not isolated from the mechanism of the wheel and therefore live. The batteries were isolated and taped with insulation tape and repacked. The conclusion of the investigation was that this was a new type of wheelchair and staff were not familiar with that type. New procedures were put in place for staff to follow. No further CAA action required.
2012-1177	22/09/2012 Glasgow	Loading error. A Wheelchair was found not secured or strapped down correctly. The battery was located in another compartment and not strapped down. The operator investigated but the findings were inconclusive. Loading staff were reminded of the correct procedure for loading and securing electric mobility aids. No further CAA action required.
2012-1172	24/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 227g and 2 x 228g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.
2012-1185	24/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The MSDS was found attached to inner packaging a metal jerrican. Letter sent to shipper. No further CAA action required.
2012-1181	24/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 170ml of Aerosols, flammable shipped as Consumer commodity, ID8000. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1200	25/09/2012 Manchester	Unsecured dangerous goods. Upon arrival, an electric mobility aid (scooter), Battery-powered vehicle, UN3171 was found inside a container and buried under passengers' baggage and the battery was removed from the scooter. The Operator's Ground Handling Agent at the station of origin investigated the incident and identified the root causes. There were no internal hold separation nets in the aircraft and although the loading staff tied down the scooter, it was not protected from damage from baggage. The Captain instructed the load team to load the scooter in a particular hold, but he was not told it was loaded with baggage. The loading team also incorrectly removed the battery from the scooter and loaded into the hold. All passenger services and ramp staff were retrained on electric mobility aids. A loading instruction was issued to ramp staff and load control to ensure compliance and that the Captain was made fully aware of the exact location and load type for electric mobility aids. No further CAA action possible.

2012-1179	25/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1183	25/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Flammable liquid, corrosive, n.o.s.(ethyl butyrate, butyric acid), UN2924. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the MSDS was found within the consignment. Letter sent to shipper, who responded stating this was due to human error. Procedures were in place to prevent recurrence of this type of incident. No further CAA action required.
2012-1182	25/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Italian authorities for investigation who responded and advised the consignment was trucked from Italy, therefore, the ENAC were not competent for investigation on ground transportation. However, they advised they had contacted the shipper with a warning to prevent further incidents occurring. No further CAA action required.
2012-1201	26/09/2012 Manchester	Unprotected dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold buried under baggage, but it was secured and tied down. The operator asked the Ground Handling Agent (GHA) at the station of origin to carry out an investigation and when the loading team were interviewed, they denied that baggage was loaded on top of the wheelchair and claimed that baggage moved during the flight. It was not possible to verify what occurred, because photographs were not taken on arrival. No further CAA action possible.
2012-1206	26/09/2012 Heathrow	Unsecured dangerous goods. Unrestrained dangerous goods received. Operator investigated and responded that staff training issues resolved, extra straps and netting to be used, and the station performance monitored. No further CAA action required.
2012-1203	26/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a leaking consignment was found contain 1 x 1L of paint , UN1263, and a further 2 x 5L where found in the consignment with 1 x 5L of paint related material, UN1263. The over pack of the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However one inner package had a Class 3 label and another had Flammable consumer label. Further investigation found that both evidence showed signs of leakage and the jerrican with the Class 3 label was badly dented. Interim warning letter sent to shipper. The incident was referred to Investigations and Enforcement for formal investigation. The shipper admitted the offenses and were given a Conditional caution, the condition being a staff member completes a dangerous goods awareness training course within the next 3 months. No further CAA action required.
2012-1191	26/09/2012 Dallas, USA	Loading error. A battery-powered vehicle, UN3171 was found with a 'fit to fly' label and the key left in the ignition. The Operator investigated and found that a member of the loading staff had assumed that the electric scooter was disconnected, because it was loaded and secured in a unit load device on spreader boards. The procedure to check that the battery electrical circuits were inhibited was not performed. Staff were retrained in the loading process. No further CAA action required.

2012-1212	26/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 25ml of Coating solution, UN1139, and 1 x 150ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1194	27/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1195	27/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1199	27/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1207	27/09/2012 Heathrow	Unsecured dangerous goods. Upon opening the hold dry ice was found unsecured and was only found after clearing baggage on top of it. Operator investigated and found the loading staff were only made aware of the dry ice at the last minute and no rope was available for securing. Staff were reminded of the correct procedures for securing dangerous goods. Routine policy for dangerous goods to be built and secured within ULDs by cargo was implemented. If this is not possible, ramp staff must use lashings or refuse to load the dangerous goods. No further CAA action required.
2012-1193	27/09/2012 Heathrow	Loading error. A wheelchair battery was loaded separately from the wheelchair, the battery was checked in as normal baggage. The goods were unloaded and re-loaded in accordance with dangerous goods regulations. Operator investigated and found new processes had been introduced to prevent this type of occurrence happening again. No further CAA action required.
2012-1190	27/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. See also 2012-0485 and 2012-0311. No further CAA action required.
2012-1189	27/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2oz of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.
2012-1192	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 5L, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to human error. Staff dangerous goods training was up-to-date and new processes introduced to ensure the handling of dangerous goods is carried out properly. No further CAA action required.

2012-1630	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1226	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 400ml and 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating this was due to human error. Preventative measure were now in place to stop recurrence. No further CAA action required.
2012-1187	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml and 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details. No further CAA action possible.
2012-1620	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 50 x 100ml of Isopropyl alcohol, UN1219. The consignment bore Class 3 labels but was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1186	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 312g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0233. Letter sent to shipper, who responded stating the incident occurred due to staff error. Changes to procedures were now in place to prevent recurrence. No further CAA action required.
2012-1184	27/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0761. Letter sent to shipper. Warning letter sent from Manager of the Dangerous Goods Office to the shipper. No further CAA action required
2012-1215	27/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2L of Environmentally hazardous substance, liquid n.o.s. (Zinc sulfate), UN3082. The consignment was labelled with an ADR label as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded they were not the shipper. Letter sent to revised shipper who responded that they were unaware the consignment had been shipped as air freight. The shipper and operator have amended their procedures for future shipments. No further CAA action required.
2012-1214	27/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1213	27/09/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950, and an adhesive which was not classified as dangerous goods. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further action required.

2012-1202	28/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 53 Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by the required documentation. See also 2012-1010. Warning letter sent to shipper. No further CAA action required.
2012-1205	28/09/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid , n.o.s, UN1993, totalling 160ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1209	28/09/2012 Newcastle	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside forward hold, unsecured and buried under passenger baggage. Referred to Irish Authority. No further CAA action required.
2012-1208	28/09/2012 Manchester	Unsecured dangerous goods. On arrival the loading team found a battery-powered vehicle, UN3171 unsecured and packed in with baggage. Operator investigated. No further CAA action possible.
2012-1198	28/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.
2012-1197	28/09/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.
2012-1218	29/09/2012 Vienna, Austria	Operator procedure error. NOTOC presented as 'no notifiable load'. Passenger informed check-in they were travelling with two sporting weapons and 80 rounds of ammunition. Operator investigated and responded that only the weapons should have been reported in writing to the pilot as per company procedures. No further CAA action required.
2012-1245	29/09/2012 Palma, Spain	Unsecured dangerous goods. Upon arrival whilst unloading a Battery-powered vehicle, UN3171 was found unsecured and not tied down and loaded with baggage. The Operator investigated and found it was due to human error. The ramp agents fully checked there was no power to the motor and observed the battery was isolated. Staff were verbally briefed over their failure to secure the wheelchair. New procedures were introduced to prevent a reoccurrence. No further CAA action required.
2012-1222	29/09/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 385ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0739 Letter sent to shipper. No further CAA action required.
2012-1219	01/10/2012 Toronto, Canada	Documentation error. The aircraft departed with the incorrect NOTOC on board. The captain was given a NOTOC that was for a different flight. Operator investigated and found a member of staff had confused the flight number. It was recommended that the load sheet and NOTOC should be one document to prevent mistakes. No further CAA action required.

2012-1204	01/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA required.</p>
2012-1227	01/10/2012 Stansted	
2012-1210	01/10/2012 Newcastle	<p>Unsecured dangerous goods. On arrival an electric wheelchair (Battery-powered vehicle,UN3171) was found inside the hold unsecured and battery terminals were not protected from short circuit. The Operator asked the Ground Handling Agent at the origin to investigate. It was established that check-in did not inform the operations agent about the wheelchair, which arrived late to the aircraft and the operations agent instructed the loaders to secure it with baggage. A bulletin about the incident was issued to all relevant staff and a 'read and sign' notice was issued to passenger handling staff about communicating information about wheelchairs to ramp staff. A checklist of procedures was also produced and issued and ramp staff watched the CAA's 'One Team, One Goal' DVD and completed the training. No further CAA action possible.</p>
2012-1220	01/10/2012 Gatwick	<p>Unsecured dangerous goods. The netting in the hold was not secured which resulted in baggage lying on top of the door making it hard to open. A dry cell electric scooter was loaded unsecured. The Operator investigated and found that the loader in his haste to complete the job overlooked the correct procedures for loading wheelchairs. Further training was provided to the loading team and a memo outlining the correct procedure was issued. No further CAA action required.</p>
2012-1224	02/10/2012 Luton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1243	02/10/2012 Heathrow	<p>Documentation error. Batteries not carried in accordance with regulations. The operator investigated and found the consignment was carried in accordance with regulations. The reason for the incident was staff error. Loading crews would be educated to prevent recurrence. No further CAA action required.</p>
2012-1216	02/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a package was found to contain 1 x 1L of Phosphoric acid solution, UN1805. The package was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to shipper. No further CAA action required.</p>
2012-1217	02/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Environmentally hazardous substance, liquid, n.o.s., UN3082, confirmed via a safety datasheet inside the outer box. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-1244	02/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-1217. Letter sent to shipper who responded stating the goods did not contain Citrus Terpenes, but water based or water soluble products with small levels of Citrus Terrenes. The shipper had sought advice from DGSA and agreed a shipping company to handle such classified goods. No further CAA action required.</p>
2012-1223	02/10/2012 Dewsbury	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1232	02/10/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1225	03/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1x 150ml and 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.</p>
2012-1233	03/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a laptop containing a Lithium ion battery contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder, who replied providing information of preventative measures they were taking to stop this type of incident happening again. No further CAA action required.</p>
2012-1242	03/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 41 x 500ml bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details. No further CAA action possible.</p>
2012-1231	03/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling 8.55L and 1 Lithium ion battery contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder who responded stating the incident occurred due to human error. Preventative measures are now in place to stop recurrence. No further CAA action required.</p>
2012-1228	03/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x bottles of Perfumery products, UN1266, totalling 130ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper no longer in UK. No further CAA action possible.</p>

2012-1234	03/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x fibreboard box of Lithium metal batteries (including lithium alloy batteries), UN3090, the quantity was unknown. The consignment was labelled as containing dangerous goods, but was not accompanied by a dangerous goods transport document and a Material Safety Data Sheet was attached to the package. A letter was sent to the shipper. The staff member who handed over the package to the courier company did not know it was dangerous goods and was covering for another a staff member. The package was released, but an investigation was carried out by the operator into why the package travelled on an internal flight. None of the staff involved in handling the package noticed the hazard and handling labels on the package prior to the flight. The courier driver was dismissed and the operator informed the company of the incident, the operator's processes were reviewed and its staff were retrained. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1230	03/10/2012 East Midlands	
2012-1238	04/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 330ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1002, 2012-1481, 2012-1486, 2012-1511 and 2012-1512. Letter sent to shipper who responded and advised they had produced and posted a non air freight list on their company website and distributed it to all their Regional Distribution Centres. The Regional Distribution Centres also briefed all their Packing Team. No further CAA action required.</p>
2012-1239	04/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating preventative measures were now in place to prevent reoccurrence. No further CAA action required.</p>
2012-1229	04/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0134. Letter sent to shipper, who responded stating precautions were now in place to prevent recurrence. No further CAA action required.</p>
2012-1237	04/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 220ml of Aerosols, flammable, UN1950, and 1 x 200ml of Perfumery products, UN1266, and 5 x Lighters, UN1057, and 12 x 14 ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper - No further CAA action required.</p>
2012-1247	04/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-1254	04/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950 totalling 5.06L. The consignment was marked and labelled as containing dangerous goods on the inner packaging but not the outer packaging and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action possible.
2012-1253	04/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain a damaged car battery, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating employees have been reminded in the correct transportation and labelling by their Health & Safety auditor. No further CAA action required.
2012-1255	04/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 700ml, and 1 x 750ml Turpentine substitute, UN1300. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1246	05/10/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 4 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action possible.
2012-1236	05/10/2012 Koln Cologne, Germany	Leaking and undeclared dangerous goods. On arrival during sort, a consignment was leaking and found to contain 1 x 5L of Paint, UN1263. The outer packaging was not marked or labelled as containing dangerous goods however the inner packaging was marked as UN 1263 and labelled with Class 3 label. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. Further preventative measures have been put into place including a 'not by air' sticker and confirmation with the intermediary used that the service selected by the shipper is for road transport only. No further CAA action required.
2012-1241	05/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 35 small aluminium canisters of Refrigerant gas, UN3159. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1277. Referred to the Belgian authorities for investigation. No further CAA action required.
2012-1277	05/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 35 small aluminium canisters of Refrigerant gas, UN3159. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1241. Referred to the Belgian authorities for investigation. No further CAA action required.
2012-1235	05/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0719, 2012-0335 and 2011-1163. Following a visit to the shipper it was advised that they have no intention of sending consignments of dangerous goods by air, only by road and sea. Staff have completed ADR/IMDG training and further preventative measures have been implemented to prevent recurrence. No further CAA action required.

2012-1382	06/10/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. A PAG containing Corrosive liquid, acidic, inorganic n.o.s (ortho-phosphoric acid), UN3264 and Extracts, flavouring, liquid, UN1197, had not been secured correctly. The consignment had passed fit to fly checks at origin and at transit airport. Prior to loading the flight to destination, the load had slipped and was sent back for rebuild. Operator investigated and found this was due to human error. Staff were briefed on how to handle dangerous goods and they were monitored to ensure compliance. No further CAA Action required.</p>
2012-1256	07/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1249	08/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml and 3 x 30ml of Perfumery products, UN1266 and 12 bottles of Paint related material, UN1263 totalling 100ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1250	08/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1257	09/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1259	09/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0546. Letter sent to shipper. A further incident was received under DGOR 2012-1264. The shipper confirmed that all department managers were made aware of the importance that dangerous goods must not be dispatched without authorisation and the shipping team completed online dangerous goods training which was be kept on their files. No further CAA action required.</p>
2012-1251	09/10/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.</p>
2012-1248	09/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details. No further CAA action possible.</p>
2012-1624	09/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 168 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.</p>

2012-1260	09/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Irish authorities for investigation. No further CAA action required.
2012-1264	10/10/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1259 and 2012-0546. Letter sent to shipper under 2012-1259, who confirmed that all department managers were made aware of the importance that dangerous goods must not be dispatched without authorisation and the shipping team completed online dangerous goods training, which was kept on their files. No further CAA action required.
2012-1265	10/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to be marked and labelled as containing Radioactive material, excepted package - articles, UN2911, but applicable information had not been included on the air waybill. Freight forwarder and shipper amended their procedures to ensure documentation would be correct for future consignments. No further CAA action required.
2012-1252	10/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.
2012-1623	10/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1258	10/10/2012 East Midlands	Leakage. Whilst the aircraft was being loaded, a package fell from the belt loader and on impact the contents leaked. The package contained Ronseal Yacht varnish. The package was sent in the post and was transferred as cargo by another operator to the location, but it was not possible to identify the shipper. No further CAA action possible.
2012-1267	11/10/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid, n.o.s. UN1993, totalling 144L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that there was an oversight because staff were unaware the items were dangerous goods. Procedures were amended on the shipper's database to prevent a reoccurrence. No further CAA action required.
2012-1266	11/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 567g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Appropriate action taken by the operator. No further CAA action required.

2012-1269	11/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 225g of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters sent to Freight forwarder and shipper who have responded stating supplier added the dangerous goods without their knowledge. Procedures changed to ensure no future occurrence. No further CAA action required.
2012-1272	11/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 550ml, and 15 x 5ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1263	11/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2012-1088 and DGOR2012-0738. Shipper investigation revealed the staff member responsible for the incident was the same one involved in a previous incident. As a result, they would be subject to the company's disciplinary process since the procedures put in place after the previous incident had not been followed. Further information sent to shipper. No further CAA action required.
2012-1261	11/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1268	11/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950, 2 x 1L of Environmentally hazardous substance, liquid, n.o.s, UN3082 and 2 x 150g of Environmentally hazardous substance solid, n.o.s., UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1280	11/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1270	11/10/2012 Aberdeen	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 Fire extinguishers, UN1044. The consignment was marked and labelled as containing dangerous goods inside an outer packaging not marked or labelled and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1275	12/10/2012 Stansted	Unsecured dangerous goods. Upon arrival, a consignment of Dry Ice, UN1845, was found in hold unsecured amongst other cargo unsecured. Operator investigated and responded human error due to complacency. Staff member disciplined and spot checks to be carried out by operator. No further CAA action required.

2012-1273	12/10/2012 Leeds/Bradford	Connected dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, when strapping removed lights of wheelchair came on, power supply was not disconnected. Operator investigated and responded that Person of Reduced Mobility (PRM) staff did not follow correct procedure immobilising wheelchair also not checked by ramp staff. All PRM staff briefed to raise awareness and given copy of information on how to make safe each model of electric mobility aid. New training programme published and sent to ramp staff. Handling agent training all staff in 'Acceptance of Mobility Aids'. Operator issuing all stations updated loading forms. No further CAA action required.
2012-1274	12/10/2012 Heathrow	Undeclared dangerous goods. During security screening, unaccompanied baggage was found to contain Aerosols, flammable, UN1950 totalling 3.7L and Perfumery products, UN1266, totalling 1.7L, and 1 x of Corrosive liquids, basic, inorganic, n.o.s. (sodium hydroxide & hypochlorite), UN3266, and 3 x button cell batteries. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to freight forwarder. Warning letter sent from Manager of the Dangerous Goods Office to the freight agent. No further CAA action required.
2012-1298	13/10/2012 Miami, USA	Documentation error. During freight checks a package labelled as excepted dangerous goods was not stated on air waybill. FAA investigating. No further CAA action required
2012-1276	13/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950 and 1 petrol driven pressure washer. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. After thorough checking by the handler it was established the petrol driven pressure washer was brand new and there was no smell or vapour emitting from the machine. Letter sent to shipper. No further CAA action required.
2012-1286	13/10/2012 Heathrow	Undeclared dangerous goods. Whilst carrying out a labelling check of a consignment containing UN 3480 Lithium ion batteries (Section II of Packing Instruction 965), it was noted that two of the packages were showing 'not to be flown on passenger aircraft' labels, in accordance with State Variation US 2, as they contained UN3090 Lithium metal batteries. Supporting documentation also showed the packages were clearly stated as prohibited on passenger aircraft. Referred to FAA for further investigation. No further CAA action required.
2012-1289	13/10/2012 Heathrow	Unsecured dangerous goods. A Battery-powered vehicle, UN3171 was incorrectly stowed with one lashing strap used to secure. No spreaders were used and a check was not carried out to ensure the terminals were protected from short circuit. The Operator investigated and found that the loading supervisor failed to arrange and collect the spreaders and sufficient tie down equipment for the correct loading of the wheelchair. He was given a final written warning for not complying to safety regulations. Staff were briefed and reminded of their responsibility when handling wheelchairs. A refresher course was recommended for the loading supervisor. No further CAA action required.
2012-1279	14/10/2012 Rome FCO, Italy	Unsecured dangerous goods. On arrival, an electric scooter (Battery-powered equipment, UN3171) was found unsecured, baggage was loaded around it. The battery pack had been tagged and was lying beside the scooter along with the seat. Operator investigated and found the incident occurred due to human error and non compliance to company procedures. Retraining was given to all staff. The Italian authorities were made aware of the incident. No further CAA action required.

2012-1278	14/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 23 bottles of Perfumery products, UN1266 totalling 820ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action.
2012-1292	15/10/2012 Heathrow	<p>Loading error. Upon arrival it was found that 2 x transfer ULDs contained Dry Ice, UN1845, they were not secured. The operator investigated and found it was assumed the individual pieces comprised of a consignment weighing less than 250Kg and therefore additional restraints were not necessary. The incident occurred due to a misunderstanding. Preventative measures are now in place to stop recurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 26 x Perfumery products, UN1266, totalling 900ml and 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1281	15/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1287	16/10/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 plastic boxes of party poppers and 1 bottle of nail varnish UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1282	16/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of perfumery products, UN1266, and 3 x Aerosols, flammable, UN1950 totalling 650ml, and 3 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-1294	16/10/2012 Hamburg, Germany	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found damaged inside a container, unsecured and not on a spreader loaded with passenger baggage. Operator investigated and responded that loader interviewed and unable to recall incident and no photographs available so retraining of wheelchair process and dangerous goods cargo basic training arranged for staff member and poor performance logged on his record and to be monitored for a month. No further CAA action required.
2012-1291	16/10/2012 Glasgow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside hold with the battery disconnected and tied down on to the top of the chair. The operator has investigated and responded that the root cause was human error as the call centre agent did not follow correct company procedures, the agent no longer works for the company. The operator's ground operations planner visited the outstation to ensure all company procedures were received and understood and training material given to assist in further training. An improvement notice has been served by the operator on their handling agent. No further CAA action required.

2012-1285	16/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1288	16/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1293	17/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1299	17/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 200mls. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1300	17/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 439g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1304	18/10/2012 Heathrow	Passenger error. Passenger was found with 4fl oz of lighter fluid, this was confiscated and the FAA informed. Appropriate action taken by operator. No further CAA action required.
2012-1297	18/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 340g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1296	18/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 86ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1295	18/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1625	18/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 24 x 400ml of Aerosols, flammable, UN1950. Inner boxes found inside bore ADR Limited Quantity labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1305	19/10/2012 Leeds/Bradford	Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171), was found unsecured in Hold 3 and there were no tie down straps in the hold. The Operator investigated and found that the incident was caused by human error. There was no information in the load control system to help plan where the wheelchair should have been loaded and the electric mobility aid arrived late to the aircraft side. New procedures were issued for staff to follow to prevent a reoccurrence. No further CAA action required.

2012-1334	19/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg of Environmentally hazardous substance, liquid, n.o.s. (epoxy resin), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch Authority. No further CAA action required.
2012-1301	19/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 50ml and 50 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who responded stating the freight forwarder had not packed and labelled the dangerous goods correctly. Their procedures were amended to prevent a reoccurrence and correct information was given to the freight forwarder on packing, labelling and dangerous goods documentation. A letter was sent to the Freight Forwarder who responded that the incorrect procedure was followed. Hazardous training for all warehouse staff was arranged and future consignments were checked by two staff members. No further CAA action required.
2012-1312	19/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 X 22.49L of Helium compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however a Class 2.2 hazard label was covered on outer packaging. Letter to shipper who responded stating the incident occurred due to a staff error. Procedures were now in place to prevent recurrence. No further CAA action required.
2012-1328	19/10/2012 Benbecula	Undeclared dangerous goods in mail. During transit, an item of mail was noticed bearing a label indicating it contained Perfumery products, UN1266. The package was off-loaded. Operator investigated unable to establish shipper. No further CAA action possible.
2012-1307	20/10/2012 Heathrow	State variation not complied with. During flight, crew noticed from NOTOC that quantity of dangerous goods loaded within a single compartment had exceeded 25Kg, in breach of state variation US-13. Investigation established cargo build had deliberately split the consignment between 2 Unit Load Devices, but load control had erroneously planned both ULDs within the same compartment. Operated investigated and found the incident occurred due to human error. The conclusion of the report found both units were loaded correctly but the weights should have been checked and ticked off, which would have shown the weights within the permitted limits. Staff were coached to prevent recurrence. No further CAA action required.
2012-1303	20/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper has liaised with the freight forwarders and modified their computer system and website to ensure that under no circumstances must any aerosols be sent on a 24 hour delivery service. See also DGOR 2012-1397 and 2012-1386. No further CAA action required.
2012-1306	21/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950 totalling 5Kg. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Dutch authorities for investigation. Other goods released, aerosols held until response from Dutch authorities. No response from the Dutch authorities. No further CAA action required.

2012-1309	21/10/2012 Heathrow	<p>Loading error. Unit load device (ULD) containing dangerous goods arrived with no dangerous goods ULD identification tags. Ramp supervisor prevented the ULD being loaded and tags were changed to the correct ones. Operator investigated and responded that error was due to no stocks of appropriate tags being available. Instructions given to all staff to use ULD tags of a partner airline until labels arrive. No further CAA action required.</p>
2012-1313	22/10/2012 Stansted	<p>Undeclared dangerous goods. Prior security screening, a package was found to contain 1 x Lithium Ion Battery, UN3480 and one laptop, which were both damaged. The contents were identified because the cardboard box was found partially open and a report was raised before it was screened. The package was not labelled as containing a lithium battery. DGI visited the operator 29 October 2012 and it was established that the shipper returned the damaged laptop and battery to the manufacturer. After initial liaison with the shipper in the UK, the incident was referred to their offices in the United States. The DGI had a telephone meeting with the shipper. The customer was asked to ship the battery and laptop to the shipper for investigation, but guidance on the packaging requirements and labelling were not supplied to the customer. The shipper confirmed that this type of recall was rare. However, to prevent a reoccurrence, the shipper ensured that future shipments met road and sea regulations, which was also communicated to their teams in the UK. No further CAA action required.</p>
2012-1311	23/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 95ml of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1330	23/10/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required</p>
2012-1317	23/10/2012 Heathrow	<p>Unmanifested dangerous goods. A shipment of 3 Fire extinguishers, UN1044 wre found after arrival to have been carried unmanifested and unrecorded on the inbound NOTOC. The FAA were informed. The operator investigated and found the incident occurred due to human error and a congested warehouse, having recently started to handle the operator. Staff were briefed on the handling of dangerous goods and additional checks and balances were put in place to prevent recurrence. No further CAA action required.</p>
2012-1308	23/10/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 342ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to established shippers details. No further CAA action possible.</p>
2012-1341	23/10/2012 Benbecula	<p>Undeclared dangerous goods. During unloading a white cardboard box was noticed to bear an orange sticker stating 'Do Not Fly- This item/bag contains goods which are not permitted to fly. Send by surface mail only'. It was not otherwise marked and labelled and was not accompanied by a dangerous goods transport document. The item apparently contained perfumed oil (flammable) and was discovered by screeners acting on behalf of Royal Mail and subsequently misrouted for carriage by air. The goods were not retained after unloading so the precise nature of the goods could not be categorically ascertained. No further CAA action possible.</p>

2012-1345	24/10/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1316	24/10/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1318	24/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml and 1 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator took appropriate action. No further CAA action required.
2012-1310	24/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-284. Letter sent to shipper who responded that following an investigation all dangerous goods products have been correctly categorised and procedures have been amended to ensure no further occurrence. No further CAA action required.
2012-1314	24/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1320	24/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1350	25/10/2012 Heathrow	Un- manifested dangerous goods. A consignment of 1 x 11.534L of Extracts, aromatic, liquid, UN1169. which was compliant with all regulations was incorrectly loaded on incorrect ULD so travelled un-manifested to Dubai. Full investigation carried out by GCAA and report was supplied by Handling agent, caused by human error and person responsible given formal reprimand and suspended from Export duties until retraining completed. No further CAA action required.
2012-1319	25/10/2012 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was marked with a road transport hazard marking but not accompanied by a dangerous goods transport document. Referred to Dutch Authority. No Further CAA action required.
2012-1321	25/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1323	25/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. - Letter sent to shipper. No further CAA action required.

2012-1322	25/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 100ml of Battery fluid, acid, UN2796. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The inner packaging bore a Class 8 marking. See also 2012-0086 and 2012-1123. Letter sent to shipper who responded stating the incident occurred due to staff error. Preventative measures and checklists were put in place to stop a reoccurrence. No further CAA action required.
2012-1325	26/10/2012 Leeds/Bradford	Undeclared dangerous goods. During security screening, a consignment declared as "personal effects" was found to contain Perfumery products, UN1266 totalling 3.170L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-1324	26/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 408ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2004-197. Letter sent to shipper who responded stating the incident occurred due to staff error. Procedures were now in place to prevent reoccurrence. No further CAA action required.
2012-1326	26/10/2012 East Midlands	Non occurrence. During security screening, a consignment was found and the inner packaging labelled UN3332 but was not accompanied by a dangerous goods transport document. Operator investigated and found paperwork from shipper stating all items were demo pieces. None contained or had ever contained radioactive material. No further CAA action required.
2012-1329	26/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 350ml and 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1336	27/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Adhesives containing flammable liquid, UN1133. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the jerrican bore flammable, irritant and danger to the environment consumer markings. See also 2012-0301. A further letter was sent to the shipper who stated that they thought the consignment was travelling by road and were unaware of the road transport requirements. Further training was arranged for January 2013. No further CAA action required.
2012-1332	28/10/2012 Manchester	Loading error. On arrival, the loading team discovered an electric wheelchair (Battery-powered equipment, UN3171) secured in the hold with rope, but had baggage loaded on top of it. The Ground Handling Agent (GHA) at the station of origin investigated. The root cause was because the scooter arrived late at the aircraft and the loading staff acted quickly. The GHA's Supervisory Agent issued a ground safety notice with photographs of a correctly and incorrectly loaded electric mobility aid attached provided by the Operator. The loading staff were retrained and the Agent reminded loading staff to use the Mobility Tag. No further CAA action possible.
2013-0166	29/10/2012 Manchester	Loading error. Firearm was carried to Manchester when it should have been off loaded at Amsterdam. Operator investigating. No further CAA action possible.

2012-1331	29/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1333	29/10/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1335	30/10/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action possible.
2012-1344	30/10/2012 Heathrow	Unsecured dangerous goods. On arrival a consignment containing Dry Ice, UN1845 was found unsecured in compartment 5. Operator investigated and responded that due to human error of the crew leader as his instructions to secure the consignment were over looked due to staff reassignment. Crew leader was monitored for following shift. - No further CAA action required.
2012-1337	30/10/2012 Gatwick	Loading error. An electric wheelchair was loaded with 6 bags around. The wheelchair was tied down but the bags should not have been loaded around it. The operator investigated and found the incident occurred due to staff error. Staff were briefed and preventative measures introduced to stop recurrence. No further CAA action required.
2012-1346	30/10/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1338	31/10/2012 Heathrow	Unsecured dangerous goods. On arrival Dry Ice, UN1845 was found not tied down and moved around the hold. The operator investigated and found the incident occurred due to staff error and no spreader or rope was available. Staff were briefed and a presentation on safe loading of dangerous goods was given. No further CAA action required.
2012-1339	31/10/2012 Heathrow	Passenger error. During security screening 30 x Aerosols, flammable, UN1950, totalling 7.2L. were found in passenger's baggage, these were removed. Appropriate action taken. Letter sent to passenger. No further CAA action required.
2012-1360	31/10/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x old style lanterns containing Kerosene, UN1223. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0012. Letter sent to freight forwarder who responded stating the incident occurred due to staff error. Training was now in place to prevent recurrence. No further CAA action required.
2012-1347	31/10/2012 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x sealed battery. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unfortunately the item was returned to freight forwarder so no further CAA action possible.

2012-1342	01/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. No further CAA action required.
2012-1343	01/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1355	01/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods. The documents provided stated the fire extinguisher was empty but when moved fluid was heard inside. Letter sent to shipper who responded that the incident was because of an error in their despatch department, which assumed that the fire extinguisher was empty. A new employee in their logistics department was trained in dangerous goods. No further CAA action required.
2012-1349	01/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 73ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1340	01/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2.5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1358	01/11/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain Corrosive liquid, basic, organic, n.o.s., UN3267. The consignment was packaged in a used UN specification box and bore a limited quantity marking for road transport. The consignment was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to staff error. Procedures were now in place to prevent recurrence. No further CAA action required.
2012-1356	02/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1351	02/11/2012 Heathrow	Unsecured dangerous goods. On arrival 12Kg of Dry Ice, UN1845 was found unsecured. The operator investigated and found the incident was caused through staff error. The staff involved were retrained on a dangerous goods course. A read and sign procedure was set up to prevent further recurrence. No further CAA action required.
2012-1359	02/11/2012 Heathrow	Unsecured dangerous goods. Upon arrival ULD found badly built and with only one strap to secure hazardous goods. The operator investigated and found the ground handling staff had not restrained the goods as it was 75% full. Staff were briefed and would now restrain all dangerous goods to prevent damage. No further CAA action required.

2012-1354	02/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1357	02/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details. No further CAA action possible.
2012-1348	02/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1352	03/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1364	04/11/2012 Heathrow	Loading error. On breaking down the cargo a single metal cylinder was noted to have two red hatched dangerous goods labels on it. On closer inspection it showed to be UN2908, Radioactive material, excepted package - empty packaging. The item was isolated and assistance sought. The air waybill described the item as 'empty radio active co'. The operator investigated and found the item was an empty tank. The shipment was accepted in error and preventative measures were put in place. No further CAA action required.
2012-1363	05/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1367	05/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a box was found to contain 3.9Kg of Propane, UN1978. The outer box was marked with a Class 2 flammable gas label with the incorrect UN number UN1965 marked inside and Propane was written on the box. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1362	05/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1379	06/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1378. No further CAA action required.
2012-1378	06/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1372	06/11/2012 Miami, USA	<p>Passenger error. Upon unloading an ULD, petrol fumes were noticed and an electric generator was found to have been carried as checked baggage. Check-in agents were subsequently told to point our dangerous goods notices to passengers. No further CAA action required.</p>
2012-1371	06/11/2012 Luton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1385	06/11/2012 Heathrow	<p>Loading error. During loading, incompatible dangerous goods cargo were found loaded on the same pallet and not secured properly. The dangerous goods were contained within shrink wrapped freight on a wooden stillage pallet and the incompatible dangerous goods were separated by a three inch gap and another box of freight. The personnel responsible for the cargo build were informed that further care should be taken when segregating freight to prevent reoccurrence, this included separately shrink wrapping dangerous goods that were required to be segregated separately. No further CAA action required.</p>
2012-1365	06/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1375	07/11/2012 Luton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1369	07/11/2012 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1kg Fire extinguishers, UN1044, and 1 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1361	07/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0152. Letter sent to shipper who responded by email stating the incident occurred due to staff error. Procedures were now in place to prevent recurrence. No further CAA action required.</p>
2012-1400	07/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of Aerosols, flammable, UN1950. The inner packages were marked with Limited Quantity UN1950, however the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2012-0832, 2012-0329, and 2007-226. Letter sent to the shipper who responded that the root cause was due to a lack of knowledge. New procedures were put in place, all dangerous goods were packed by a third party packer and a formal awareness and identification procedure was put in place. No further CAA action required.</p>

2012-1376	08/11/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. No further CAA action required.
2012-1373	08/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml, 2 x 30ml and 2 x 7.5ml of Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0344. Referred to the French authorities for investigation. No further CAA action required.
2012-1370	08/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0217. Letter sent to the shipper who confirmed that they stopped selling all dangerous goods in their UK shops and on their website. No further CAA action required.
2012-1368	08/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1380	09/11/2012 Heathrow	Unsecured dangerous goods. On arrival the bottom layer of dangerous goods within a ULD had not been secured and barrels that were double stacked had shifted in flight. The consignment contained 7 x 20Kg of Environmentally hazardous substance solid, n.o.s. (Simvastatin PH EUR), UN3077. Operator investigated and reported the handling agent acknowledged the incorrect loading of the ULD. All handling staff completed the ULD and dangerous goods computer based training and outstation had a read and sign notice for all staff to complete who are engaged for BA handling. No further CAA action required.
2012-1406	09/11/2012 Heathrow	Loading error. A consignment of Environmentally hazardous substances, solid, n.o.s., UN3077 was found not secure. The operator investigated and found the unit was rebuilt and flew without incident. From the post build photographs the cargo looked secure. No further CAA action required.
2012-1377	09/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1374	09/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required
2012-1384	09/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a box was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The inner box was marked with UN1950 and Aerosols but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1381	10/11/2012 Heathrow	<p>Damaged dangerous goods. On opening the Unit Load Device it was observed that there was white powder over the base of the unit and over the wooden skid that the freight was built on. It was found that one of the drums was damaged, possibly caused by the forklift blade. The unit was sealed and taken out of the building for action to prevent contamination of the building. Closed on receipt as damage appeared to have occurred through fork-lift damage. No further CAA action.</p>
2012-1383	11/11/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consolidation was found to contain 2 x fibreboard boxes with Lithium batteries contained in equipment labels on outer packaging. The consignment was not accompanied by a dangerous goods transport document. Letters were sent to the shipper and the freight forwarder. The response received from the shipper stated the incident occurred due to a staff error in the warehouse. Staff were briefed on their responsibilities when handling dangerous goods and dangerous goods courses were arranged. New procedures were put in place to prevent reoccurrence. Response received from the freight forwarder who confirmed that export staff were trained to IATA dangerous goods standards and information processes were in place to inform shippers of documentation requirements. No further CAA action required.</p>
2012-1390	12/11/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1394	12/11/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 8ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letters sent to shipper and freight forwarder. Warning letter sent from Manager of the Dangerous Goods Office to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 400g of Carbon dioxide, UN1013. The consignment was not marked or labelled on the outer packaging but an inner packaging was labelled as containing dangerous goods. The consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper identified that the product came from a different non-dangerous goods centre as the one marked on the package label. The root causes of the incident was that the vendor / supplier did not identify the product as dangerous goods to the shipper but later provided a Safety Data Sheet (SDS). The shipper did not update their inventory / online system with the SDS information before it was ordered. The shipper was confident that their online system was updated with dangerous goods products and that dangerous goods were not shipped from a non-dangerous goods centre. This incident was one of several over several months between 2012 and 2013 with similar causes and corrective actions. The shipper was warned about possible enforcement action and the DGO was in continual communication with the shipper to resolve the various issues. The DGI visited one of the shipper's non-dangerous goods centre in March 2013 following further incidents of a NOTOC error. A consignment was found to contain 1 x 1L of Coating solution, UN1139. The goods were not accompanied by a dangerous goods transport document. Operator investigated and found the incident occurred due to staff error because they were unfamiliar with the task. Preventative measures were put in place which included staff being briefed on dangerous goods procedures and a brief awareness of dangerous goods course. No further CAA action was required.</p>
2012-1395	12/11/2012 Luton	
2012-1398	Tenerife, Canary 13/11/2012 Islands	

2012-1405	13/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1396	13/11/2012 Heathrow	Unsecured dangerous goods. Dangerous goods found held to the main skid by sellotape. The operator investigated and found the photographic evidence showed the dangerous goods were not secure. It was recommended in future shrink wrap be used to secure small dangerous goods. Staff were briefed to avoid recurrence. No further CAA action required.
2012-1392	13/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 539g, 1 x 57g and 3 x 227g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1391	13/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 454ml and 1 x 113ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1389	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to the shipper. No further CAA action required.
2012-1388	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1393. No further CAA action required.
2012-1387	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1229 and 2012-0134. No further CAA action required.
2012-1399	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 265ml and 1 x 280ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1460	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1386	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The shipper has liaised with the freight forwarders and modified their computer system and website to ensure that under no circumstances must any aerosols be sent on a 24 hour delivery service. See also DGOR 2012-1303 and 2012-1397. No further CAA action required.

2012-1404	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml and 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1627	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1393	13/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 96 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1388. Letter sent to the shipper. No further CAA action required.
2012-1428	13/11/2012 Belfast	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The box bore an ADR LQ label and was marked flammable which was partially covered with tape. There were no other markings or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1408	14/11/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 tins of Flammable solid, organic, n.o.s., UN1325. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2010-0678. Letter sent to shipper who responded stating the incident occurred due to staff error. A comprehensive training programme was in place and the shipper attached copies of training certificates of their staff. No further CAA action required.
2012-1402	14/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml, 1 x 50ml 3 x 1.5ml and 1 x 1ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1415	14/11/2012 Heathrow	Unsecured dangerous goods. Upon arrival dangerous goods were discovered not secured and with the directional arrows facing down. The consignment contained 1 x 1Kg of Flammable liquid, toxic, n.o.s.(Propargyl Bromide;2-Bromobutane). Operator investigated and responded that due to human error by loading team and complacency from Ramp Supervisor (SAL) and NOTOC was signed without checking the load goods were loaded correctly. Formal warning given to SAL and had to repeat dangerous goods training. A further step in the procedures had been added for a verbal check with the SAL for each flight to confirm dangerous goods loaded correctly. No further CAA action required.
2012-1403	14/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 40ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1401	14/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 510g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1407	14/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 600ml of Aerosols, flammable, UN1950. An inner box bore an ADR LQ label and was marked with Aerosols but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1397	14/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1303 and 2012-1386. Letter sent to shipper. The shipper has liaised with the freight forwarders and modified their computer system and website to ensure that under no circumstances must any aerosols be sent on a 24 hour delivery service. See also DGOR 2012-1303 and 2012-1386. No further CAA action required.
2012-1431	14/11/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 236ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1450	14/11/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment of 8 boxes were found to contain 48 x 1.2L of Environmentally hazardous substances, solid, n.o.s. (liquid polysulphide polymer), UN3077. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1143. Letter sent to the shipper who responded stating the incident occurred due to human error as they were advised by intermediary that road transport would be used. To prevent reoccurrence the shipper has instructed staff that any future dangerous goods shipments are to be sent direct from their supplier and not through their own facility. No further CAA action required.
2012-1433	15/11/2012 Heathrow	Documentation error. Reported to FAA. The operator investigated and found the contents on the air waybill did not match the description. Staff were briefed on the implications of the incident and preventive measures put in place to prevent recurrence. No further CAA action required.
2012-1411	15/11/2012 Heathrow	Unsecured dangerous goods. The operator investigated and found upon arrival 2 barrels of Environmentally hazardous substances, solid, n.o.s., had toppled over one another and were dented but did not spill any contents. The slippage was due to the barrels being compressed due to the pressure in-flight which meant they became free from the restraints. It was recommended that wooden planks would be used between the drums for double stacking and each layer properly restrained. Loading staff were briefed on the new procedures. No further CAA action required.
2012-1424	15/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 268ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1414	15/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2012-1413	15/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 109ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating procedures were in place to prevent reoccurrence. The incident occurred due to staff error, staff were briefed on the handling of dangerous goods. No further CAA action required.
2012-1410	15/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Aerosols, flammable, UN1950, totalling 940ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the German authorities for investigation. No further CAA action required.
2012-1425	15/11/2012 Coventry	Undeclared dangerous goods. During screening at Coventry Airport a consignment was found to contain 3 x 500ml, 6 x 200ml and 6 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods on the outer packaging and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1421	16/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that this was an error due to incorrect labelling within their warehouse. Training has been implemented to avoid re occurrence. No further CAA action required.
2012-1416	16/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1417	16/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1419	16/11/2012 Heathrow	Unsecured dangerous goods. The operator investigated and found the dangerous goods were contained in a unit and were secure before it left cargo. Photographic evidence showed that the restraints were used. There were no reported dropped units on this flight but somehow the goods slipped. The crew responsible for building the unit were made aware that despite their efforts the dangerous goods slipped and were offloaded. No further CAA action required.
2012-1426	16/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Petroleum crude oil, UN1267. The consignment was marked and labelled with Class 3 hazard label as containing dangerous goods but the air waybill did not state dangerous goods. See also 2012-0651. Letter sent to shipper and freight forwarder. Shipper responded that the consignment was sent to them without their authorisation so they refused the item whilst it was still in freight forwarder's customs bond. Freight forwarder responded that due to human error, when arranging the return of the item to its origin, the consignment was not accompanied by a dangerous goods transport document. Appropriate disciplinary action and additional training given. No further CAA Action required.
2012-1418	16/11/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1420	16/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to staff error. Sample checks were inspected twice and cross-checked in relation to the destination and changes were made to the picking and packing procedures to prevent a reoccurrence. No further CAA action required.
2012-1422	16/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml and 2 x 177ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1436	17/11/2012 Heathrow	Unsecured dangerous goods. Upon departure a consignment of Environmentally hazardous substance, liquid, n.o.s., UN3082 was discovered not secured in a container. The operator investigated and found the unit was not built to the correct standards. To prevent reoccurrence the team responsible were made aware of their error and were coached in the correct way to restrain barrels in the future. No further CAA action required.
2012-1427	19/11/2012 Heathrow	Undeclared dangerous goods. During security screening, 5 boxes were found to contain 12 x 340g of Aerosols, flammable, UN1950 in each. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1437	19/11/2012 Heathrow	Unsecured dangerous goods. On arrival a ULD was found to contain unsecured dangerous goods. Operator investigated appropriate action taken. No further CAA action required.
2012-1477	19/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 746 x Aerosols, flammable, UN1950, totalling 89.52L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. The incident was referred to Investigations and Enforcement for formal investigation. The freight forwarder signed the air waybill stating there were no dangerous goods within the consignment without asking the shipper about the contents or obtaining a signed declaration. The shipper received a joint Warning Letter from both the Investigations and Enforcement Team and Manager, Dangerous Goods Office. A visit was made to the freight forwarder to discuss the implementation of further preventative measures. No further CAA action required.
2012-1435	19/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Environmentally hazardous substance, liquid, n.o.s.(Manganese sulphate), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the fibre board box was UN packaging with orientation markings. See also 2006-038. Letter sent to the shipper who has responded that due to this consignment being samples they were shipped from their office in error as all goods usually packed and dispatched by freight forwarder . Procedures now amended that all samples to be double checked for dangerous goods also training organised for member of office staff. No further CAA action required.

2012-1626	19/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 150ml of Aerosols, flammable, UN1950. Inner boxes found inside bore ADR Limited Quantity labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1628	19/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 150ml of Aerosols, flammable, UN1950. An inner box found inside bore an ADR Limited Quantity label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1429	19/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1452	19/11/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0403 and 2012-1522. Letter sent to the shipper who responded that preventative measure put into place to prevent recurrence. Further letter and information provided to shipper. No further CAA action required.
2012-1451	19/11/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1446	20/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1442	20/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 5.7ml of Paint related material, UN1263 and 4 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1621	20/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2012-1430	20/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2012-1439	20/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0009. Letter sent to shipper. See shippers response to 2013-0105. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating it was probable the warning labels came away from the parcel during transporting. To prevent a reoccurrence the shipper made sure all labels were securely attached and the regulations were adhered to. No further CAA action required.</p>
2012-1434	20/11/2012 East Midlands	
2012-1443	20/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 19 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1432	20/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1444	20/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1441	21/11/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 12 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1440	21/11/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1449	21/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 Aerosols, flammable, UN1950, totalling 1.1L and 1 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1448	21/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 150ml and 3 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. Letter sent to freight forwarder who responded and advised they would not accept and send anymore consignments until they had received training. Further information sent to shipper. No further CAA action required.</p>

2012-1438	21/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2004-255. Letter sent to shipper. No further CAA action required.
2012-1459	22/11/2012 Gatwick	Loading error. During offloading of hold 5, it was noticed that some of the nets were not secured correctly and a Battery-powered vehicle, UN3171 was found buried underneath baggage and not protected from damage. Following the CAA Dangerous Goods Office electric mobility aid postal audit, the operator has introduced a global launch of revised procedures for the carriage of electric mobility aids, including awareness training via the CAA 'One-Team One-Goal DVD' and defined procedures for all parties concerned. In addition, staff briefings were held at the departure airport during a ground operations safety audit to alert staff to these requirements. No further CAA action required.
2012-1445	22/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-1126 and 2009-1293. Letter sent to shipper who responded stating the incident occurred due to staff error. Staff were briefed following this incident and procedures put in place to prevent reoccurrence. No further CAA action required.
2012-1464	23/11/2012 Heathrow	Loading error. One piece of mail was found to be leaking what appeared to be paint. The operator investigated and found the leakage was only noticed when the ULD was opened. From the state of the tin it was assumed the cause was inflicted by an impact to the tin which caused the lid to come off. No further CAA action required.
2012-1473	23/11/2012 Heathrow	Documentation error. On arrival dangerous goods found without documentation. Operator investigated and appropriate action taken. No further CAA action required.
2012-1457	23/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Toxic liquid, organic, n.o.s., UN2810. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to human error. Procedures were now in place to prevent recurrence. No further CAA action required.
2012-1453	23/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 22.6L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2012-1458	23/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1455	23/11/2012 Dubai, U.A.E.	Unsecured goods. Upon arrival 33 packages of Perfumery products, UN1268 totalling 264L were found unsecured in a Unit Load Device. The Operator investigated and responded that the root cause was due to the negligence of the team who built the unit. The staff were disciplined under the company's procedures and further refresher training was completed where required. No further CAA action required.

2012-1454	23/11/2012 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 40 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper emailed stating the incident occurred due to staff error. Preventative measures were put in place to prevent recurrence. No further CAA action required.</p> <p>Passenger error. 2 boxes containing gas shocks and struts were found in a passengers baggage. The FAA were notified. The operator investigated and found the dangerous were removed from the passenger. No further CAA action required.</p>
2012-1456	24/11/2012 Heathrow	
2012-1461	25/11/2012 Manchester	<p>Incorrectly prepared electric mobility aid. A passenger informed loading staff that their mobility scooter would be isolated once the key was removed, however the loading team also removed the battery, but didn't place it in a strong rigid, weather proof box. The operator investigated and found the load team had removed the battery from its casing due to the misunderstanding of the correct procedures. Corrective measures were put in place which included a read and sign memo and instructions on the safe carriage of battery powered devices were reissued. No further CAA action required.</p>
2012-1468	26/11/2012 Heathrow	<p>Unsecured dangerous goods. Upon departure a ULD was found to contain dangerous goods loosely loaded with no mesh or netting and insufficient strapping. The ULD contained Extracts, aromatic liquid, UN1169 totalling 35.98L, 2 x 4.7L of Dimethyl Sulphide, UN1164, 1 x 1.17L of Flammable liquid, n.o.s., UN1993 and 1 x 31.6L of Terpene hydrocarbons, n.o.s., UN2319 (which had overturned and was rolling around on it's side). An investigation by the operator advised the dangerous goods had not been secured in all directions. The team leader was made aware that all consignments must be secured in forward/aft/sideways directions. No further CAA action required.</p>
2012-1466	26/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 240ml of Aerosols, flammable, UN1950 and 18 x 5ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1465	26/11/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Potassium hydroxide, solid, UN1813. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1469	27/11/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125g, 1 x 300g, 1 x 567g and 1 x 230g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1471	27/11/2012 Heathrow	<p>NOTOC error. An aircraft spare part was clearly marked as dangerous goods but was not reflected on the NOTOC. A new NOTOC was requested but was not forthcoming so the dangerous goods were offloaded to prevent delay of departure. The operator investigated and found a system change had not been made but now a dangerous goods statement was now made on all the transfer order paperwork to prevent recurrence. No further CAA action required.</p>

2012-1470	27/11/2012 Heathrow	Unsecured dangerous goods. On arrival a consignment packed in Dry Ice, UN1845 was found unsecure. Operator investigated and found the loading crew had not tied down the cargo. There was no record of any member being involved in similar incidents. The staff were monitored and in addition a notice was issued and loaders briefed to learn from the errors made. No further CAA action required.
2012-1463	27/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0791. Letter sent to shipper. No response received. No further CAA action possible.
2012-1462	27/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 90g of , UN1952. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to an inspector. See also DGOR 2010-0700, 2010-0695, 2005-082 and 2004-163. Following a visit to shipper, further preventative measures have been put into place to ensure future consignments travel by road and sea transport only to prevent recurrence. No further CAA action required.
2012-1467	27/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x Aerosols, flammable , UN1950, totalling 7.8L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that all staff made aware of transport of dangerous goods. No further CAA action required.
2012-1482	28/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 170ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1503	28/11/2012 Heathrow	Undeclared dangerous goods. On inspection by UK customs 216 boxes of Perfumery products, UN1266 was found. Operator investigating. Referred to the Hong Kong authorities for investigation. No further CAA action required.
2012-1478	28/11/2012 Gatwick	Unsecured dangerous goods. Upon departure 1 x electric wheelchair (Battery-powered vehicle, UN3171) was found inside hold, unsecured, laying on its side with a manual wheelchair laying on top of it. Operator investigated and responded that loaders did not follow correct procedures and Head Loader did not check once load complete. Read and sign document to be completed by all relevant staff for Persons of Reduced Mobility (PRM) procedures and photographs to be taken on every load of electric wheelchairs. No further CAA action required.
2012-1472	28/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1093, 2012-0448 and 2012-423. A letter was sent to the shipper, who responded that aerosols were supposed to have been sent via road and the individual involved did not notice the address on the package. The shipper also discussed the correct shipment of aerosols with their courier company. No further CAA action taken.

2012-1481	28/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1002, 2012-1238, 2012-1486, 2012-1511 and 2012-1512. Letter sent to shipper, for 2012-1238, who responded and advised they had produced and posted a non air freight list on their company website and distributed it to all their Regional Distribution Centres. The Regional Distribution Centres also briefed all their Packing Team. No further CAA action required.
2012-1483	28/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml and 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1485	29/11/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Paint, UN1263 and a box of cleaning wipes. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1474	29/11/2012 Heathrow	Unsecured dangerous goods. On arrival 4 boxes of Dry Ice, UN1845 was found unsecured with one box in the hold on its side. The operator investigated and found the incident occurred due to staff error and the staff member was disciplined accordingly. Staff were briefed on how to handle and secure dangerous goods. No further CAA action required.
2012-1487	29/11/2012 Edinburgh	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, tied in but not securely so wheelchair had fallen on to it's side and damaged the housing of the battery. Operator investigated and responded that the team and team leader have attended a tie down course to prevent reoccurrence. No further CAA action required.
2012-1484	29/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 430ml of Methyl methacrylate monomer, stabilized, UN1247. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1488	29/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of suspected Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A material safety datasheet was obtained from the shipper and as these indicated the goods were not restricted for transport by air. See also DGOR2012-1020 and 2012-0700. A visit was made to the shipper to discuss details of the incidents, together with the actions the shipper has taken to prevent recurrence was discussed. No further CAA action required.
2012-1493	30/11/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 142g of Aerosols, flammable, UN1950 and 2 x 624ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1497	30/11/2012 Heathrow	Passenger error. Passenger was found to have a multi purpose lighter containing flammable gas, UN1057 in their baggage. Item was removed by TSA. The FAA was notified. No further CAA action required.

2012-1475	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1476	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 5L drums of Adhesives, UN1133. The drums were marked flammable, irritant and dangerous to the environment. The fibreboard box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter to the shipper. No further CAA action required.
2012-1486	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1002, 2012-1238, 2012-1481, 2012-1511 and 2012-1512. Letter sent to shipper, for 2012-1238, who responded and advised they had produced and posted a non air freight list on their company website and distributed it to all their Regional Distribution Centres. The Regional Distribution Centres also briefed all their Packing Team. No further CAA action required.
2012-1492	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1480	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 6 shrink wrapped packs of Aerosols, flammable, UN1950 totalling 3.6L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter to the shipper. No further CAA action required.
2012-1479	30/11/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1496	01/12/2012 Heathrow	Unsecured dangerous goods. Upon departure a ULD was found containing unsecured Lithium batteries, UN3480. Operator investigated and was unable to determine where the consignment became unsecured. No further CAA action possible.
2012-1491	02/12/2012 Heathrow	Unlabelled and incorrectly documented dangerous goods. During security screening, a consignment was found to contain Lithium batteries , UN3481. The consignment did not bear the lithium battery handling label and the air waybill did not contain the statement required by Section II of the relevant packing instruction. Letter sent to the shipper who responded that they had not known about the requirements but would ensure that the logistics department would be made aware of them. In addition, the export manager would be responsible for signing off all future air consignments. No further CAA action required.
2012-1495	02/12/2012 Heathrow	Suspected dangerous goods. Whilst carrying out screening of cargo two boxes containing 3 plastic drums of suspected Environmentally hazardous substance, liquid, n.o.s., UN3082 was found with EHS marking and labelled with a class 9 miscellaneous hazard label. Operator investigated and found the goods were trucked from Innsbruck to Heathrow. Referred to the Austrian authorities for information. No further CAA action required.

2012-1490	02/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 100ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1505	03/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email received from shipper via freight forwarder who stated the incident occurred due to human error. The shipper was made aware of the importance of not sending dangerous goods by air unless undertaken by a qualified person. No further CAA action required.
2012-1616	03/12/2012 Heathrow	Passenger error. During security screening, passenger baggage was found to contain 30 x400ml of Aerosols, flammable , UN1950. Appropriate action taken. No further CAA action required.
2012-1513	03/12/2012 Heathrow	Undeclared dangerous goods. During repacking of freight for ULD a consignment was found marked and labelled with Class 9 and Environmentally Hazardous Substance labels but was not accompanied by a dangerous goods transport document. See also 2010-0839. Letters sent to shipper and freight forwarder. Freight forwarder responded that all branches have staff trained in dangerous goods requirements and have taken appropriate action concerning this incident. They have also spoken with the shipper over the implications of not declaring dangerous goods. The shipper has responded the items were supplied by a different supplier and were unaware of the change in classification. They have arranged dangerous goods training for two employees to ensure this error is not repeated. No further CAA action required.
2012-1508	03/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 33 Perfumery products, UN1266, totalling 3.77L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A letter received from the shipper advised the incident occurred because of human error, which they ensured would not happen again. No further CAA action required.
2012-1507	03/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 Fireworks (Rockets), 1 packet of Sparklers and 3 boxes of single ignition fireworks, Class 1 and 1 x lighter containing Flammable Liquid. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was referred to Investigations and Enforcement for formal investigation. The shipper admitted that she did not tell the freight forwarder what was inside the package and acted out of ignorance. The freight forwarder did ask the shipper questions, but erroneously believed the shipper knew what dangerous goods were. The shipper and the freight forwarder received joint Warning Letters from both the Investigations and Enforcement Team and Manager, Dangerous Goods Office. No further CAA action required.
2012-1494	03/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 107.5ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1514	03/12/2012 Heathrow	Documentation error. On arrival it was noticed the number of packages containing dangerous goods stated on the air waybill differed from the details on the shippers declaration. Operator investigated and responded that root cause was pressure of work due to there being only one person trained in dangerous goods acceptance. Additional staff were scheduled for dangerous goods acceptance training. No further CAA action required.
2012-1498	03/12/2012 Gatwick	Unsecured dangerous goods. Upon arrival when off-loading baggage an electric wheelchair was found loaded without straps or spreader boards. Baggage was loose loaded around the chair. Operator investigating. No further CAA action possible.
2012-1504	03/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 55g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1502	03/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action possible.
2012-1522	03/12/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1452 and 2012-0403. Letter sent to the shipper who responded that preventative measure put into place to prevent recurrence. Further letter and information provided to shipper. No further CAA action required.
2012-1506	04/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1511	04/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1002, 2012-1238, 2012-1481, 2012-1486 and 2012-1512. Letter sent to shipper, for 2012-1238, who responded and advised they had produced and posted a non air freight list on their company website and distributed it to all their Regional Distribution Centres. The Regional Distribution Centres also briefed all their Packing Team. No further CAA action required.
2012-1499	04/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 4.5Kg of Nitrous Oxide, UN1070. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. FAA informed. No further CAA action required.

2012-1500	04/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An Inspector visited the shipper on 3 January 2013 and met with the Managing Director, the Head of Operations and the Operations Manager. The Managing Director identified that the root causes of the incidents were due to company expansion, an increase in orders and a failure in its systems to prevent dangerous goods being shipped by air to specific postcodes in the United Kingdom and Northern Ireland. The Managing Director advised that the products identified as dangerous goods were withdrawn from sale and a third party company was employed to upgrade their systems. No further CAA action required.
2012-1501	04/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1397, 2012-1386 and 2012-1303. Letter sent to shipper. The shipper has liaised with the freight forwarders and modified their computer system and website to ensure that under no circumstances must any aerosols be sent on a 24 hour delivery service. See also DGOR 2012-1397 and 2012-1386. No further CAA action required.
2012-1510	04/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 22 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1509	05/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 5L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to staff error. Further training was given and additional check procedures were made to prevent recurrence. No further CAA action required.
2012-1512	05/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1002, 2012-1238, 2012-1481, 2012-1486 and 2012-1511. Letter sent to shipper, for 2012-1238, who responded and advised they had produced and posted a non air freight list on their company website and distributed it to all their Regional Distribution Centres. The Regional Distribution Centres also briefed all their Packing Team. No further CAA action required.
2012-1516	05/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Polish Authority. No further CAA action required.
2012-1517	05/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that new procedures were put in place and dangerous goods training was completed prior to any further consignments of dangerous goods being despatched. The shipper was also advised to comply with road and sea regulations. No further CAA action required.

2012-1524	05/12/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of Aerosols, flammable, UN1950. The outer packaging was not marked or labelled as containing dangerous goods, however the inner fibreboard boxes were marked with the ADR limited quantity marking and the word 'Aerosols' was also printed on the side. The consignment was not accompanied by a dangerous goods transport document, however the packing note stated Aerosols. Letter sent to the shipper who responded that the incident was because a new member of staff was unaware of the procedures. As a result, all staff were made aware of procedures for dangerous goods. No further CAA action.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1515	06/12/2012 Stansted	
2012-1533	06/12/2012 Heathrow	<p>Unsecured dangerous goods. When this unit was opened it was found that the freight was able to work loose from the restraints causing it to spill out of the unit. The operator investigated and found photographs showed the freight had not been secured in all directions of travel. To prevent recurrence briefings and random checks were carried out. Additional training was given to operational staff to guarantee all dangerous goods were secured in the correct manner. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x Perfumery products, UN1266, totalling 3.01L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1518	06/12/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1521	06/12/2012 East Midlands	
2012-1519	06/12/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1520	06/12/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1523	06/12/2012 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who advised that the batteries were picked up by the supply company via the courier company for replacement and was a rarity. The shipper also advised that he did not sell batteries to customers in the United Kingdom, but he would take responsibility for shipping batteries correctly in the future. Letter also sent to the company who supplied the batteries. No further CAA action required.</p>

2012-1528	07/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action possible.
2012-1525	07/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Perfumery products, UN1266, totalling 60ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1526	07/12/2012 Manchester	Unsecured dangerous goods. Upon arrival, a battery-powered vehicle, UN3171 was found unsecured in the hold. The station of origin investigated. The passenger refused to hand over their mobility aid at the check-in desk and made their own way to the gate, which delayed the correct loading and securing of the wheelchair, even though the necessary equipment was available to loading staff. The Operator also investigated that the correct movement messages were used. It was verified that all staff received the 'One Team, One Goal' training. No further CAA action required.
2012-1530	07/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Awaiting shippers details. No response received. No further CAA action possible.
2012-1543	08/12/2012 Heathrow	Unsecured dangerous goods. Upon departure, a ULD containing dangerous goods was found with consignments unsecured. The consolidation contained 38 x 32.3Kg Of Environmentally hazardous substance, solid, n.o.s, (2-Hydroxy-benzoic acid-Hexylester), UN3077. The operator investigated and responded that it was human error and loading team and manager informed of correct procedures to prevent reoccurrence. No further CAA action required.
2012-1539	08/12/2012 Heathrow	Improper preparation of electric mobility aid. During transit an electric wheelchair was expected to be surrendered at the gate but the passenger arrived in an airport chair. The passenger advised that they had wrapped the wheelchair in tape at the airport of departure and had wrapped clothing around the non-spillable battery and placed them in their checked baggage. Battery located and secured with wheelchair in ULD. Staff at station of departure re-briefed on procedures for Passengers of Reduced Mobility (PRM). No further CAA action required.
2013-0018	08/12/2012 Heathrow	Unsecured dangerous goods. On arrival 15Kg of Dry Ice, UN1845 was found unsecured. The operator investigated and found the goods were not properly restrained. All staff were reminded about dangerous goods procedures. Spot checks were conducted. No further CAA action required.
2012-1540	09/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment which had been trucked from Austria was found to contain 22 plastic drums of Toxic solid, organic n.o.s (Piperidiny lindole), UN2811, totalling 294.5Kg. The consignment was marked or labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document, in fact documentation contained statements 'Not restricted, and not dangerous according to ADR/Rid IMDG and IATA.'. See also 2007-225. Referred to Austrian Authority. No further CAA action required.
2012-1534	09/12/2012 Heathrow	Unsecured dangerous goods. During departure ULD was found to have unsecured 1 x 1L of Corrosive liquid, acidic, inorganic, n.o.s, (Polyaluminum chloride), UN3264. Rebuilt on ramp. Operator investigated and issue addressed with team leader to prevent reoccurrence. No further CAA action required.

2012-1527	09/12/2012 Heathrow	<p>Passenger error. Passenger sought if they could carry a lead acid battery in their hand baggage. The battery was removed. Passenger claimed to have sought prior permission to carry the item but this could not be proven. The battery was refused carriage. No further CAA action required.</p>
2012-1532	09/12/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain an engine driven generator, which was not declared. The item was trucked from Germany by road. Operator investigated and found the incident occurred due to human error. There was a small remainder of fuel in the tank which had caused concern. Procedures were in place to prevent recurrence. No further CAA action required.</p>
2012-1542	10/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 550ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1541	10/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Adhesives, UN1133, totalling 492g, and 5 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2012-1538	10/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0089	10/12/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 box of 5 x pressurized gas accumulators. Supporting documentation with consignment suggested that accumulators were precharged to 160- BAR. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who stated that the root cause was human error and that they will only supply 'ex works' in future. No further CAA action required.</p>
2012-1535	10/12/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2012-1547	11/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Perfumery products , UN1266, totalling 280ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. Received a telephone call from the barracks where the consignment originated from. The package was sent from a private individual within the barracks. They investigated who the individual was and highlighted the incident to them. No further CAA action required.</p>
2012-1546	11/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2012-1537	11/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1536	11/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 170g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1550	12/12/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1551	12/12/2012 Luton	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1558	12/12/2012 Heathrow	Loading error. A lithium ion battery was removed from a mobility scooter and handed to the passenger. The terminals were unprotected and exposed. No further CAA action possible.
2012-1615	12/12/2012 Heathrow	Unsecured dangerous goods. Unsecured pallet moved in the aircraft hold which contained Environmentally hazardous substance, liquid, n.o.s., UN3082. The operator investigated and found the loading crew had not put stops in between the pallet. The individual was interviewed and briefed to prevent recurrence. No further CAA action required.
2012-1545	12/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1549	12/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 411ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1552	12/12/2012 Dewsbury	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x Perfumery products, UN1266, totalling 120ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1572	13/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1555	13/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2012-1556	13/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0088	13/12/2012 Not established	Unsecured dangerous goods. Load had shifted on pallet which contained dangerous goods. No further CAA action possible
2012-1557	13/12/2012 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 375ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1554	13/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x Perfumery products, UN1266, totalling 805ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1553	13/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1565	13/12/2012 Heathrow	Unsecured dangerous goods. Load had shifted on pallet. No further CAA action possible.
2012-1560	13/12/2012 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details, the dangerous goods were destroyed locally. No further CAA action possible.
2012-1567	14/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1573	14/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0104	14/12/2012 Louisville, USA	Undeclared dangerous goods. During security screening at Louisville, USA, a wet package was found to contain 1 x 100ml of Perfumery products, UN1266, which had not leaked , but the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further UK CAA action required.
2012-1559	14/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1561	14/12/2012 Heathrow	<p>Leakage. During loading an open cryogenic receptacle was tilted to enable it to pass through the cargo door resulting in leakage of liquid nitrogen into the forward hold of the aircraft. The leak was quite significant with a lot of vapour evident. The fire services attended the aircraft and instructed all passengers and crew to disembark. The fire services waited until the leak from the container stopped before removing it from the aircraft. The shipper must mark or label packages containing refrigerated liquefied gas with orientation symbols on at least two opposite vertical sides of the package and the wording “KEEP UPRIGHT” must be placed at 120° intervals around the package or on each side. Packages must also be clearly marked “DO NOT DROP — HANDLE WITH CARE”. The operator concluded that the loader should not have tipped the package to enable it to be loaded and debriefed the loading teams accordingly. However, there is no specific requirement that cryogenic receptacles be loaded, stowed, secured and unloaded always in an upright position. Paper to be written for consideration by the ICAO Dangerous Goods Panel. No further CAA action necessary.</p>
2012-1562	14/12/2012 Heathrow	<p>Incorrect packaging. During security screening, a consignment was found to contain 1 plastic drum of Flammable liquid, n.o.s, (Decamethyltetrasiloxane) UN1993. The outer packaging shows UN number , and Class 3 and hazard label but not UN specification markings. FAA investigated and responded corrective action taken. No further CAA action required.</p>
2012-1571	15/12/2012 Heathrow	<p>Unsecured dangerous goods. On arrival an AKE was found to contain Environmentally hazardous substance, solid, n.o.s (Citalopram hydrobromide), UN3077, totalling 93.95Kg which was unsecured. Operator investigated and corrective procedures taken and refresher training given. No further CAA action required.</p>
2012-1566	17/12/2012 Stansted	<p>Non dangerous goods. Christmas Crackers when complete and in their retail packaging are considered non-dangerous for the purposes of carriage by air. This means they can be carried in either passengers' baggage or cargo without restriction. No further CAA action required.</p>
2012-1563	17/12/2012 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1x 50ml and 1 x 10ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to establish shippers details. No further CAA action required.</p>
2012-1574	17/12/2012 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 10ml of Aerosols, flammable, UN1950 and 1 x 100ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1578	18/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2012-1577	18/12/2012 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2012-1575	18/12/2012 Pakistan	Documentation error. During transit, a second acceptance check was conducted and this identified the absence of a unit of measurement. This was referred back to the agent that conducted the initial acceptance check. The transit agent then reported having received colour photo copies of an amended shipper's declaration with that amendment unsigned by the shipper. Agent that conducted the original check advised of correct process for the shipper to amend shipper's declarations. No further CAA action necessary.
2012-1607	18/12/2012 Miami, USA	Undeclared dangerous goods. Upon arrival dangerous goods found that were not accompanied by a dangerous goods transport document. Operator investigating and responded that consignment of dangerous goods should have been removed from rebuild, crew leader spoken to regarding this incident. No further CAA action required.
2012-1568	18/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1569. Referred to the Dutch authorities for investigation. No further CAA action possible.
2012-1564	18/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 100ml of Perfumery products, UN1266, 1 x 200ml and 4 x 125ml of Aerosols, flammable, UN1950 and 2 x 15ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.
2012-1569	18/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1569. Referred to the Dutch authorities for investigation. No further CAA action required.
2012-1579	18/12/2012 Heathrow	Spillage of dangerous goods. During the unloading of a Unit Load Device (ULD), a package containing Flammable liquid n.o.s (Kerosene, 1-Methoxy -2-Propanol), UN1993 was found leaking. All other freight in the ULD was removed as they were not damaged or contaminated. No staff were injured. The Operator investigated, but no leakage was observed prior to loading or whilst it was loaded into the aircraft hold. The reason for leak was that the freight became damaged, but the cause of the damage was not found. It was verified that the loading teams were aware of the Operator's procedures for dealing with spillages and the appropriate measures were taken at the time of the incident. No further CAA action possible.
2012-1570	18/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1583	19/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2012-1582	19/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the relevant department was informed and a new procedure was established in the post room. The shipper agreed to a visit by the DGI on 11 June 2013 to discuss how to prevent a reoccurrence. See File Note. A possible visit to the shipper's London office was discussed in June 2013, but a date was not finalised and the DGI did not hear from the contact. No further CAA action required.
2012-1580	19/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1581	19/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1584	19/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1610	19/12/2012 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 120ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2012-0403, 2012-1452 and 2012-1522. Letter sent to the shipper who responded that preventative measure put into place to prevent recurrence. Further letter and information provided to shipper. No further CAA action required.
2012-1589	20/12/2012 Toronto, Canada	Unsecured dangerous goods. Upon departure a unit load device was found to contain 1 x 1L of Amines liquid, corrosive, n.o.s (A mixture of 1, 2-diaminocyclohexane, cycloaliphatic aromatic polyamine, diethylene triamine, hexamethylenediamine benzyl alcohol, polyethylenepolyamines1, 2-ethanediamine, N0(3-(trimethoxysilyl) propyl- and tetrathylene pentamine), UN2735, which was unsecured. Operator investigated and responded that this was due to an oversight by staff who completed the build. Training for staff members involved revalidated to prevent reoccurrence. No further CAA action required.
2012-1597	20/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1601	20/12/2012 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain nine bottles of Perfumery products, UN1266, totalling 113ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2012-1594	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml and 1 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1585	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. No further CAA action required.
2012-1586	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Dutch Authority. No further CAA action required.
2012-1587	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. No further CAA action required.
2012-1588	20/12/2012 Heathrow	Passenger error. Incorrect preparation and carriage of electric mobility aid. During transit, a passenger was found to have carried lithium ion batteries for an electric mobility aid as hold luggage. The batteries were carried in the cabin for the next sector. The operator investigated and found after questioning the lithium battery was permitted as checked baggage as long as it was part of the mobility device. Staff have been briefed on the correct measures to be taken. Procedures were now in place to prevent recurrence. No further CAA action required.
2012-1591	20/12/2012 Heathrow	Unsecured dangerous goods. 7 boxes of dangerous goods were found unsecure. 1 box had moved on its side. The operator investigated and found the incident occurred due to staff error. The staff member who built the unit did not fully secure the dangerous goods. To prevent recurrence staff were briefed and shown they must secure all freight to prevent damage to dangerous goods. No further CAA action required.
2012-1592	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 311g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1595	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1593	20/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml, 1 x 75ml, 22 x 100ml and 4 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1596	20/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2012-1600	20/12/2012 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 411ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1549. No further CAA action required.

2012-1602	21/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to French authorities for investigation. No further CAA action required.
2012-1603	21/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x Perfumery products, UN1266, totalling 450ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0337, 2012-0124, 2011-1115, 2011-0995 and 2012-0345. Referred to the French authorities for investigation. No further CAA action required.
2012-1613	21/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment of four fibreboard boxes was found to contain 9.346Kg of Consumer Commodity, ID8000. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The operator investigated and concluded that the this consignment had been mixed up with 79 other pieces of freight (non-dangerous goods) and the handling agent had failed to notice the four boxes were not marked and labelled correctly. The handling agent has addressed the issue with the agent concerned and circulated an internal memo regarding completion of dangerous goods and re-checks. No further CAA action required.
2012-1611	22/12/2012 Heathrow	NOTOC error. Upon loading, Dry ice, UN1845 was found which was not on the NOTOC and was offloaded. Operator investigated and responded that the incorrect information was taken when the booking was made. Appropriate action was taken. No further CAA action required.
2012-1590	23/12/2012 Heathrow	Unsecured dangerous goods. On arrival loading crew reported cargo net between hold 4 and 5 was undone and cargo overspilled into the hold, 3 boxes all labelled dangerous goods had over turned. All staff members wore PPE. The operator investigated and found due to varying airline procedures staff assumed it was permitted to leave the net open to accommodate a large bulky item. Confusion followed between the head loader and staff and the wrong decision was made. To prevent recurrence a read and sign memo was produced and staff briefed. No further CAA action required.
2012-1604	24/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 bottles of Perfumery products, UN1266, totalling 425ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1605	24/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 bottles of Perfumery products, UN1266, totalling 225ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2012-1609	24/12/2012 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0211 and 2012-0335. Letter sent to shipper. No response received. No further CAA action possible.
2012-1599	31/12/2012 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2012-1612	31/12/2012 Heathrow	Unsecured dangerous goods. On arrival a consignment containing 9 x 20kg of Environmentally hazardous substance, solid, n.o.s. (3.4.5.Trimethoxy aniline), UN3077, was found not securely restrained inside a unit load device. Operator investigated and appropriate action taken. No further CAA action required.
2014-0002	02/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2012-15821 and 2012-1025. Letter sent to the shipper. No response received. The resources were not available to chase the shipper and the dangerous goods were within Limited Quantities. Therefore, no further CAA action required.
2013-0007	02/01/2013 Manchester	Unsecured dangerous goods. Upon arrival, an electric mobility aid (Battery-powered vehicle, UN3171) was found inside a baggage container, immobilised by a key but was unsecured and buried beneath passenger baggage, therefore not protected from damage. Referred to United Arab Emirates. No further CAA action required.
2013-0002	02/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 cans of Aerosols, flammable, UN1950, totalling 1.55L . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0004	03/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Clinical waste, unspecified, n.o.s, UN3291. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised different couriers were used depending on the item being shipped. The incident occurred because the incorrect courier was used. The personnel involved were advised of the incident and instructions were given to use the correct courier. No further CAA action required.
2013-0001	03/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 11 bottles of Perfumery products, UN1266, totalling 350ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0003	03/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 12ml bottles of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0907. Letter sent to the shipper who responded stating the incident occurred due to staff error. Procedures were put in place to prevent recurrence. No further CAA action required.

2013-0005	04/01/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950 and 1 x 250ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. This was the eleventh incident since 2011. Repeat Offender. Letter from Manager, Dangerous Goods Office sent 17/1/2013 under 2013-0021. The shipper investigated. The shipper's suppliers failed to notify them that the products were classified as dangerous goods and there was nothing on the system to prevent the products travelling by air. There was also a failure during the checking process in the fulfilment centre, therefore, the root cause was due to human error and a system failure on the part of the shipper. The shipper implemented enhanced training based on a six-sided check of each product as well as devised a safety audit on dangerous goods. No further CAA action possible.</p>
2013-0053	05/01/2013 Fuerteventura	<p>Loading error. Electric wheelchair arrived tied down in the hold and was taken to the door of the aircraft. The passenger advised the dispatcher that the battery was missing. On checking the hold, loaders realised it was sent with the normal baggage to arrivals, but there were no labels and markings on the bag and it was not secured in the hold. At check-in, the battery was sent down the oversized baggage belt and the passenger was permitted to complete and sign the electric mobility tag. A memo was issued by the ground handling agent to ensure that the PRM Service provider and a check-in supervisor were present when a PRM checked in. No further CAA action required.</p>
2013-0012	06/01/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival in cargo, a ULD was found containing 14Kg of Environmentally hazardous substance, solid, n.o.s (Tatraglycidyl diaminodiphenylmethane and Bisphenol-A epichlorhydrin resin), UN3077, and 1.58Kg of Amines, solid corrosive, n.o.s. (Tetraethylene pentamine and Substitued piperazine), UN3259. This consignment was unsecured. Operator investigated and responded that photographs show the original build of Unit Load Device (ULD) was correct but on opening ULD in cargo the stillage pallet was missing and consignment unsecured. No root cause could be found so all staff made aware to prevent further occurrence. No further CAA action required.</p>
2013-0011	07/01/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0013	07/01/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. These batteries were being transported under Special Provision A67 but their packaging did not meet the requirements of A67. Letter sent to shipper. No further CAA action required</p>
2013-0014	07/01/2013 Las Vegas	<p>Loading error. Whilst offloading a Battery-powered mobility aid, UN3171 was found still active. FAA informed. An investigation by the operator proved inconclusive. Following the CAA Dangerous Goods Office electric mobility aid postal audit, the operator has introduced a global launch of revised procedures for the carriage of electric mobility aids, including awareness training via the CAA 'One-Team One-Goal DVD' and defined procedures for all parties concerned. No further CAA action required.</p>

2013-0008	07/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 100ml, 2 x 88ml and 2 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0015	07/01/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a ULD was found containing 1L of Corrosive liquid, n.o.s (triethylenetetramine), UN1760. This consignment was unsecured and appeared to have been stowed on top of the skid and fallen off during flight. Operator investigated and responded this was due to staff error. The individual was formally counselled and retrained to prevent recurrence. No further CAA action required.
2013-0009	07/01/2013 East Midlands	Documentation error. During security screening, a consignment was found to contain 2 Batteries, wet, non-spillable, UN2800. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Upon further investigation it was determined the consignment complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Letter sent to shipper. No further CAA action required.
2013-0010	07/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0026	08/01/2013 Heathrow	Whilst unpacking engineering spares returned to the UK after C-checks had been completed, a large quantity of dangerous goods were found within the shipment and these had not been prepared in line with the dangerous goods regulations. Operator investigated and concluded that correct procedures had not been followed by the shipper responsible for their engineering spares and the . Clear procedures have now been defined to prevent recurrence. No further CAA action required.
2013-0022	08/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0135	08/01/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 273ml and Flammable liquid n.o.s., UN1993, totalling 198ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0114 and 2011-0504. The shipper no longer in the United Kingdom, therefore, no further CAA action possible.
2013-0027	Washington, Dulles, 09/01/2013 USA	Unsecured dangerous goods. Dangerous goods not secured in any direction, only one strap was used. The Operator investigated and found the incident was due to staff error. Staff were briefed to avoid recurrence. No further CAA action required
2013-0033	09/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0028	09/01/2013 Northampton	Undeclared dangerous goods. During security screening, a consignment was found to contain 71 x 1.6 WH and 25 x 6.3 WH of Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that they have received required documentation from manufacturer and have organised dangerous goods training for all staff. No further CAA action required.
2013-0023	09/01/2013 Heathrow	Non compliance. Freight was checked, it failed due to non compliance with operator variation which prohibits the shipment of Lithium metal batteries, UN3090. No further CAA action possible
2013-0019	09/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2013-0017	09/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 56 bottles of Perfumery products, UN1266, totalling 1.2L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0016	09/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 bottles of Perfumery products, UN1266, totalling 180ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0031	09/01/2013 Heathrow	Unsecured dangerous goods. Dangerous goods not restrained in any direction found loose in ULD. The operator investigated and found the incident occurred due to staff error. Corrective measures were taken to prevent recurrence. No further CAA action required.
2013-0069	09/01/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment containing 2L of Isopropanol, UN1219, and 240ml of Sulphuric acid, UN2796, was found unsecured and the remaining heavy cargo was insufficiently secured. The operator investigated and found the root cause was because of staff error. The ground handling agent at the station of origin sent training records of the staff involved in the build and were also reminded of the correct procedures for securing dangerous goods and all heavy cargo. No further CAA action required.
2013-0039	09/01/2013 Glasgow	Suspected dangerous goods. On arrival, a strong odour was detected by team off loading which was found to be from a flight case. The consignment was released to the consignee by the operator who confirmed the liquid was Jet A1. Referred to the Belgium Authority. No further CAA action required
2013-0101	09/01/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 cans of Aerosols, flammable, UN1950, totalling 450ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0038	10/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 75ml of Aerosols, flammable, UN1950, and 3 x 3ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0030	10/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 110ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0070	10/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Aircraft wheels one of which was inflated. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to UAE Authority. No further CAA action required.
2013-0035	10/01/2013 Heathrow	Unsecured dangerous goods. Upon arrival it was found that a unit load devise (ULD) had moved a considerable amount from side to side as no stops were in the lock position, one container was not tied down at all. When ULD opened consignment of Dry Ice, UN1845 unsecured. Staff training records were checked and staff were briefed of the handling of dangerous goods. Preventative measures were now in place to prevent recurrence. No further CAA action required.
2013-0041	10/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Kuwait authorities for investigation. No further CAA action required.
2013-0029	10/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml, 3 x 50ml, 1 x 75ml and 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0017. No further CAA action required.
2013-0032	10/01/2013 Heathrow	Freight was accepted but when checked the shipment was not compliant with operators variation which prohibits consignments of Lithium metal batteries, UN3090. No further CAA action possible
2013-0042	10/01/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 cans of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Indian authorities for investigation. No further CAA action required.
2013-0020	10/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml and 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2012-0581. Letter sent to shipper. No further CAA action.
2013-0034	10/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 1.89L of Paint related material, UN1263 and 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the agreement in place with their courier company was to only send their consignments by sea and not by air. They amended their procedures to include labelling all their consignments as 'DO NOT FLY' and enclosing a multimodal dangerous goods document. No further CAA action required.

2013-0024	10/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425g of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Have liaised with Royal Mail who have responded that the customer has been contacted. No further CAA action required.
2013-0036	10/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 6Kg of Fire extinguishers, UN1044. The outer packaging of consignment was not marked or labelled as containing dangerous goods however the inner packaging was labelled with Class 2 hazard label but was not accompanied by a dangerous goods transport document. See also 2004-037, 2007-431, and 2010-0924. - Shipper visited by Inspector and they have put in place some preventative measures. No further CAA action required.
2013-0059	10/01/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain a canister of compressed gas, n.o.s., UN1959. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See DGOR 2012-1253. Letter sent to shipper who responded that the consignment was despatched 'Ex-Works'. No further CAA action required.
2013-0046	11/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950, and 2 x 60ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0054	11/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0045	11/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0044	11/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0040	11/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0048	11/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 87ml of Aerosols, flammable, UN1950, and 1 x 20ml of Acetone, UN1090, and 1 x 20ml of Methanol, UN1230. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0047	11/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 Life-saving appliances, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating staff were briefed on the handling of dangerous goods and procedures were put in place to prevent recurrence. DGI spoke to the shipper because they were only seemed concerned about getting the consignment released. The regulations and the consequences of further occurrences were made clear to the shipper. No further CAA action required.
2013-0058	13/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0057	13/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Unable to ascertain shippers details. No further CAA action required.
2013-0051	13/01/2013 Hanover, Germany	NOTOC error. 7 sporting weapons and 4 loads of ammunition in passenger baggage were not listed on Notoc. Operator investigated and responded that due to staff departure unable to confirm why information was not sent for NOTOC in timely fashion. Reaffirmed procedure with local operation manager. No further CAA action required.
2013-0056	14/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0049	14/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian authorities for investigation. No further CAA action required.
2013-0050	14/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 bottles of Perfumery products, UN1266, totalling 175ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required
2013-0055	14/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 440ml and 1 x 450g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2013-0068 and 2013-0010. Letter sent to shipper who responded stating the incident occurred due to staff error. Staff were briefed to prevent recurrence. No further CAA action required.

2013-0078	15/01/2013 Tel Aviv	<p>Loading error. On arrival a consignment of 20Kg of Dry ice, UN1845 was found loaded in the aft hold. This quantity exceeded the maximum stated safe quantity of dry ice permitted for carriage in that hold. Operator investigated that the appropriate checks were omitted as the envirotainer had exceed its permitted transport time (e.g. For battery life). Personnel were reminded that all necessary checks must be completed regardless of the urgency of a consignment (or envirotainer). No further CAA action necessary.</p>
2013-0072	15/01/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0766. Letter sent to shipper who responded and advised the incident occurred because of staff member error, who received a disciplinary hearing. A full review of their systemic management of highlighting which products are classified as dangerous goods was conducted to prevent further incidents occurring. No further CAA action required.</p>
2013-0095	15/01/2013 Heathrow	<p>Unsecured dangerous goods. Upon departure a unit load device was off loaded as dangerous goods found unsecured. Operator investigated and concluded that unable to determine where consignment became unsecure. No further CAA action required.</p>
2013-0061	15/01/2013 Heathrow	<p>Improper carriage of electric mobility aid. During transit, a collapsible electric mobility aid was found loaded in a ULD but the battery could not be located. It was established that the passenger had been permitted at the airport of departure to place the device's lithium battery and one spare in the checked baggage of a family member travelling with him. The departing flight incurred a two hour delay whilst the lithium batteries were relocated and handed to the passenger for carriage in the cabin. The operator investigated and found the incident occurred due to inadequate procedures. Procedures were revised and distributed via a read and sign process. No further CAA action necessary.</p>
2013-0062	15/01/2013 Heathrow	<p>Unsecured dangerous goods and not listed on NOTOC. Loose dangerous goods reported in the hold. Operator investigated and root cause given now challenged as inappropriate. Awaiting further report. No further CAA action possible.</p>
2013-0063	15/01/2013 Heathrow	<p>During dangerous goods check it was found that it did not meet the necessary requirements to be flown. Awaiting operators investigation. No further CAA action possible.</p>
2013-0097	15/01/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0052	15/01/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 breathing kits each containing an oxygen cylinder (Life-saving appliances, not self-inflating, UN3072. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because of human error. To prevent further incidents occurring a memo was sent to all the relevant company employees to reiterate their procedure for sending dangerous goods. No further CAA action required.</p>
2013-0067	16/01/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 15ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2013-0075	16/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Flammable liquid.n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0147 and 2012-0750. Letter sent to shipper. No response received. No further CAA action possible.
2013-0081	16/01/2013 Heathrow	Loading error. Motorised wheelchair with 2 x 220Wh lithium ion batteries found on passenger at gate and NOTOC differed from what was found. Operator investigated and responded that the root cause was lack of concise and synchronized policy information. Dangerous Goods Manual was updated to reflect the latest amendments. No further CAA action required.
2013-0080	16/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked as containing dangerous goods and was not accompanied by a dangerous goods transport document however the outer packaging was labelled with an ADR limited quantity marking. See also 2015-372. Letter sent to the shipper who responded that this was due to human error. The employee has been reprimanded and refresher dangerous goods training for all despatch personnel arranged. No further CAA action required.
2013-0077	16/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0453, 2012-0444, 2012-0212, 2012-0169 and 2011-1016. Following a visit to shipper, company confirmed at that time there was no intention to send consignments by air. Whilst preventative measures had been put into place following previous incidents, an error within their computer system identified that this particular product had not been flagged up as dangerous goods, which will be rectified. No further CAA required.
2013-0074	16/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml and 3 x 500ml of Ethanol solution, UN1170. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded stating the incident occurred due to staff error. Preventative measure were taken to avoid recurrence. No further CAA action required.
2013-0068	16/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0010 and 2013-0055. Awaiting response to 2013-0055. The shipper responded regarding both incidents (2013-0055 and 2013-0068). The incident occurred due to staff error. Staff were briefed to prevent recurrence. No further CAA action required.
2013-0085	17/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x cans of Aerosols, flammable, UN1950, totalling 325ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0082	17/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2013-0065	17/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 100ml of Perfumery products, UN1266 and 28 x 12ml and 6 x 10.5ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action possible
2013-0064	17/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2013-0076	17/01/2013 Heathrow	Documentation error. During security screening, a consignment was found to contain Radioactive material, expected package, UN2911. The consignment was marked and labelled as containing dangerous goods and the house air waybill stated Radioactive material, expected package, UN2911 but this was not transposed onto the master air waybill. Letter sent to freight forwarder who responded and advised the incident occurred because of human error. To ensure future incidents occurring check sheets were issued to all staff for both dangerous goods and non dangerous goods consignment so that all master air waybills were rechecked before sending to the airlines. They also confirmed all their staff had received dangerous goods awareness training. No further CAA action required.
2013-0084	17/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0022. Letter sent to freight forwarder who responded that they have updated their website with a comprehensive guide for their customers. No further CAA action required.
2013-0083	17/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0066	17/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml bottle of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0098	18/01/2013 Glasgow	Shipper error. When general cargo was checked in it was found to have flammable labels affixed and as the result the freight was placed on hold until it could be established if the goods were dangerous. No dangerous goods transport document accompanied the consignment. MSDS stated that in accordance with Special Provision A3 the goods were not classified within Division 4.2 when shipped in quantities of less than 450Kg. No further CAA action required.
2013-0086	18/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2011-0198. Letter sent to shipper who responded and advised the incident occurred because of an employee error. Relevant personnel were immediately reminded of the terms of the regulations and refresher training was provided. No further CAA action required.

2013-0258	19/01/2013 Heathrow	NOTOC error. Upon departure 1 x 20Kg of Dry ice, UN1845 was found in Hold 5 which was not listed on Notoc. Consignment offloaded. Operator investigated and responded that this was due to human error, staff member listed on incorrect flight. Appropriate action taken. No further CAA action required.
2013-0093	19/01/2013 Heathrow	Undeclared dangerous goods. Upon departure a box of Dry ice loaded in hold 5 which was not recorded on the NOTOC. Consignment removed from aircraft. No further CAA action possible
2013-0090	Washington, Dulles, 20/01/2013 USA	Undeclared dangerous goods. During security screening, a passenger's baggage was found to contain 793g of Flammable liquid, n.o.s, UN1993. The item was confiscated by the security staff. No further CAA action required.
2013-0091	20/01/2013 Heathrow	NOTOC error. Upon arrival 12 fibreboard boxes were found containing Consumer commodity, ID8000, totalling 285kg. They were not listed on the NOTOC. Referred to the United Arab Emirates authority. No further CAA action required.
2013-0092	20/01/2013 Heathrow	Undeclared dangerous goods. Upon arrival and after offload, a vehicle carrying three Unit Load Devices activated airport radiation detectors. After being impounded by UK Border Agency, a Radiation Protection Officer inspected the vehicle and determined that one wooden box was emitting radioactive activity of approximately 1mSv. The documentation for the consignment described it as containing 4 empty Type A containers. Referred to the South African authorities for investigation. No further CAA action required.
2013-0100	21/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 8v Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by appropriate information and declaration on the air waybill. Letter sent to shipper who responded that on investigation new procedures have been amended and all staff have read and signed off these procedures. No further CAA action required.
2013-0094	21/01/2013 Glasgow	Unsecured dangerous goods. Upon arrival, a consignment containing 1 x 500g of Corrosive solid, acidic, inorganic, n.o.s., UN3260, was found in the hold unsecured and unmanifested and in compartment with passenger baggage. Operator investigated and found that when the aircraft had arrived at its previous destination, the hold was not checked for cargo requiring to be offloaded prior to baggage loading. Handling Agents accepted responsibility and measures were taken to monitor performance of staff involved. No further CAA action required.
2013-0099	21/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 33g Gas cartridges, UN2037 and 1 Life-saving appliance, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Received further information from shipper, which advised that the consignment may comply with Special Provision A98. Letter sent to the shipper. No further CAA action required.
2013-0096 2013-0107	21/01/2013 Cologne, Germany 22/01/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0102	22/01/2013 East Midlands	NOTOC error. Incorrect details on NOTOC. No further CAA action possible Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2013-0105	22/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that due to a new system being implemented the restriction placed on dangerous goods ceased to function. This has now been corrected. All staff have been made aware of dangerous goods regulations. No further CAA action required.
2013-0106	22/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that it was due to human error and would not be sending such items in the future. No further CAA action required.
2013-0117	22/01/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 439g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1300. Letter sent to the shipper who responded that consignment was intended for surface transport. Further letter sent to shipper emphasising that the surface transport requirements had not been complied with either. No further CAA action required
2013-0122	22/01/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 8L of Batteries, wet filled acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0103	23/01/2013 Heathrow	Suspected dangerous goods. During security screening, a consignment was found to contain 2 cans of paint, UN1263, totalling 15L. Operator confiscated items which was returned to passenger on return to UK. Letter sent to the passenger
2013-0110	23/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action possible.
2013-0109	23/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 10fl oz of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0811 and 2010-0637. Letter sent to the shipper who responded that they have a DGSA and appropriately qualified staff, and have contacted their supplier advising them of the error. No further CAA action required.
2013-0108	23/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0121	23/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 864 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper. Following a formal investigation by ARE for investigation resulted in shipper accepting a conditional caution specifying that dangerous goods awareness training must be undertaken. No further CAA action required.
2013-0116	24/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0112	24/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0113	24/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml, 1 x 125ml, 1 x 100ml, 2 x 100ml of Perfumery products, UN1266 and 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-0112. No further CAA action required.
2013-0114	24/01/2013 Manchester	Undeclared dangerous goods. Shipment was found containing Engines, internal combustion, UN3166. The smell of fuel emitted from the top of the engine. Operator investigated and responded that shipper has confirmed that a small amount of fuel in the fuel lines on the engine. Material safety data sheet provided by the shipper for battery included with the engines stated Batteries - wet filled with acid, UN2794. Letter to shipper who responded that they have implemented preventative measures with their supplier. No further CAA action required.
2013-0111	24/01/2013 Heathrow	Unsecured dangerous goods. On checking a consignment of Trichloroethylene, UN1710 and Dichloromethane, UN1593 was found unrestrained. Operator investigated and found the incident occurred due to staff error. Due to the lack of photos taken by the report it was not possible to show the staff responsible. But staff were briefed to prevent recurrence. No further CAA action required.
2013-0168	24/01/2013 Heathrow	Unmarked/labelled dangerous goods. During security screening, a consignment of Radioactive material was detected (UN2900, Radioactive material, excepted package). The consignment was not marked or labelled as such. Operator notified Hungarian Authorities. No further CAA action required.
2013-0115	24/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150g of Corrosive solid, n.o.s. (Sodium hydroxide, sodium 2- biphenylate), UN1759. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0118	24/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0165	24/01/2013 Amsterdam	Misloaded electric mobility aid. During unloading, an electric mobility aid (Battery-powered vehicle, UN3171) was found secured and surrounded by baggage. The operator's local management team investigated and interviewed the staff concerned, who admitted the error. The management explained the correct procedures for loading a mobility aid in accordance with the Operator's Ground Handling Manual and disciplinary action was taken. No further CAA action required.
2013-0129	25/01/2013 Northampton	Undeclared dangerous goods. During security screening, a consignment was found to contain 60 units of Hydrogen peroxide, aqueous solution, UN2015. The outer consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging was labelled with ADR limited quantity and orientation labels. Letter sent to the shipper who responded that amended procedures now implemented and further dangerous goods awareness training arranged for all warehouse staff. No further CAA action required.
2013-0136	25/01/2013 Leipzig-Halle	Undeclared dangerous goods. During security screening, a consignment was found to contain Gas cartridges, UN2037 totalling 0.125Kg. The consignment was marked and labelled with a Class 2 Flammable Gas hazard label, however was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0123	25/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0124	25/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 142g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0125	25/01/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 297g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0126	25/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable , UN1950, totalling 2L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0105 and 2013-0002. Letter was sent to the shipper under DGOR2013-0105 who responded that due to a new system being implemented the restriction placed on dangerous goods ceased to function. This has now been corrected. All staff have been made aware of dangerous goods regulations. No further CAA action required.
2013-0131	26/01/2013 Heathrow	Unsecured dangerous goods. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) loaded within a ULD was found surrounded by baggage. and not protected from potential damage by the movement of baggage. When the electric wheelchair reunited with passenger reported damage to battery frame. The operator investigated that the electric wheelchair arrived in a self contained bag and it was not recognised as electric wheelchair and was not tagged and sent down belt with baggage. All handling agents staff reminded of all procedures and read and sign issued to re-enforce correct tagging process. No further CAA action required.
2013-0132	26/01/2013 Heathrow	Documentation error. Dangerous goods checked in warehouse found to have incorrect net quantity on documentation. No further CAA action possible

2013-0128	27/01/2013 Heathrow	<p>Dangerous goods fumes. On arrival a strong smell of fumes was coming from a pallet containing 20 boxes of dangerous goods. The fire brigade was called to make the area safe. 4 staff members taken to hospital as a precaution due to dangerous good hazard if inhaled. No spillage or broken boxes were found but the fumes were found to have emanated from a single box containing a variety of dangerous goods including Environmentally hazardous substance, liquid, n.o.s.. Operator investigating. The applicable packing instructions for the goods within this box specified that a range of packagings may be used, including fibreboard boxes, but that inter-alia, they must be to a specific UN standard, the design of which has been subjected to testing successfully. Whilst the outer fibreboard box bore a UN specification marking, it was not clear that the inner drum which had leaked had been tested in combination with the outer fibreboard box. Based on the variety and varying volumes of other dangerous goods within the package, this seemed unlikely, so it was possible that the dangerous goods were not packed in accordance with the ICAO Technical Instructions. Referred to CAA of State of Origin. No further CAA action necessary. Aircraft Dry Ice quantity exceeded. During loading a consignment was found to contain 20Kg of Dry ice, UN1845. The consignment was not loaded as aircraft limit was 14Kg. Operator investigated and the root cause was inexperienced reservation staff. Procedure changed to ensure no dangerous goods bookings completed by Staff not trained in dangerous goods awareness. No further CAA action required.</p>
2013-0141	27/01/2013 Heathrow	
2013-0130	27/01/2013 Glasgow	<p>Wheelchair unsecured dangerous goods. Upon arrival the ramp team reported that an electric wheelchair was found loaded into the front hold with no spreader and the battery left on and functioning as lights on display panel glowing. Electric mobility aid loading form was attached to wheelchair. Operator investigated and root cause due to human error. All staff members involved in incident have been re trained in correct procedures of loading electric wheelchairs presented by passenger at the gate. No further CAA action required.</p>
2013-0167	27/01/2013 Birmingham	<p>Unsecured electric wheelchair. During unloading, an electric mobility wheelchair (Battery-powered vehicle, UN3171) was found unsecured. Referred to the Irish Authority for investigation. No CAA action possible.</p>
2013-0127	27/01/2013 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action.</p>
2013-0144	28/01/2013 Heathrow	<p>Suspected NOTOC error. Dangerous goods in machinery ,UN3363, totalling 135ml, flew without being on NOTOC. Operator investigated and exact root cause was not found due to reporting area not collecting details prior to passing data to Cargo but note placed on flight planners file in case of future incident. No further CAA action possible.</p>
2013-0134	28/01/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Fire extinguisher, UN1044, completely charged. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The freight forwarder declaration completed by the shipper stated Landrover parts. Letter sent to the shipper. No further CAA action required.</p>
2013-0142	28/01/2013 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-0140	29/01/2013 Heathrow	<p>NOTOC Error. During loading, the dispatcher noticed that a consignment contained Lithium ion batteries; UN3480, that they believed should have been included on the NOTOC. When questioned with Load Control, they confused the consignment with another consignment for the same aircraft that was not required to be shown on the NOTOC since it was shipped according to Section II of the packing instruction. The consignment in question however had been shipped according to Section IB of the packing instruction and therefore should have been included on the NOTOC. The consignment was not loaded. Further information requested from Operator who responded that a briefing document has been distributed to all operational staff. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 3.085L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0133	29/01/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Carbon dioxide , UN1013, totalling 10.68Kg. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that procedures have been amended and staff given refresher training. No further CAA action required.</p>
2013-0146	29/01/2013 East Midlands	<p>Unsecured dangerous goods. Upon arrival ramp staff found 1 x fibreboard box containing Dry ice, UN1845, was unsecured in hold 5. Operator investigated and root cause due to human error. The experienced staff member performance monitored and reminded of correct loading process issued to all staff. No further CAA action required.</p>
2013-0137	29/01/2013 Dublin, Ireland	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0138	29/01/2013 Belfast	<p>Unsecured electric wheelchair. During unloading, an electric mobility wheelchair (Battery-powered vehicle, UN3171) was found unsecured. Referred to the Irish Authority for investigation. No further CAA action required.</p>
2013-0169	30/01/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0145	30/01/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. In response they confirmed that they would no longer ship the batteries to the UK and would ensure the regulations were met for future consignments. Following a telephone call from the shipper, they confirmed that another company supplied and packaged the batteries. A document was sent stating that the batteries were not subject to the Instructions under Special Provision A123. No further CAA action required.</p>
2013-0188	30/01/2013 Belfast	<p>Unsecured dangerous goods. Dangerous goods found not secured. Operator investigated and responded that load was 95% full and dangerous goods were shrink wrapped with consolidation and due to build no movement in any direction possible. No further CAA action required.</p>
2013-0153	31/01/2013 Toronto, Canada	

2013-0149	31/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0147	31/01/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 2ml of Perfumery products, UN1266, and Paint, UN1263, totalling 96.5ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0154	31/01/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s, UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0196	31/01/2013 Heathrow	Mis-loaded dangerous goods. 75Kg of Dry ice, UN1845 incorrectly loaded as quantity over maximum allowed. NOTOC stated 15Kg. No further CAA action possible
2013-0148	31/01/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0150	01/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-0238. Referred to the Israel authorities for investigation. No further CAA action required.
2013-0151	01/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2013-0159	01/02/2013 Gatwick	Unsecured dangerous goods. Upon departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured. Operator investigated and root cause was due to lack of training for member of loading crew. Training now completed. No further CAA action required.
2013-0155	01/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0156	02/02/2013 Mauritius	Misloaded dangerous goods. Upon arrival a consignment containing flammable liquid was found upside down, not as per the orientation markings and was incorrectly loaded according to the NOTOC. The operator investigated and responded that the dangerous goods were misloaded due to staff error. Appropriate action taken. No further CAA action required.

2013-0162	04/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2012-0740 and 2012-0739. Letter sent to the shipper. No further CAA action required.</p>
2014-0596	04/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 538g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0157	04/02/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 780ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0158	04/02/2013 Heathrow	<p>Unsecured dangerous goods. On arrival, 1 x electric mobility aid (Battery-powered vehicle, UN3171) was found unsecured in the rear hold and surrounded by baggage. The operator's handling agent at the origin investigated. Due to a lack of space in the forward hold, the planned baggage was re-trimmed for loading in the rear hold and whilst loading the baggage, one electric scooter arrived unannounced at the departure gate for loading. It was established that there was no space available to secure the scooter by means of lashing down, because there was a significant amount of baggage and cargo, and as a result, the Team Leader took the decision to load the scooter amongst the bags in the doorway. The investigation established that the Team Leader failed to adequately plan for loading the scooter and failed to follow the correct procedures for securing the scooter in the hold. A One Point Lesson plan was issued by the Ground Handling Agent to all Team Leaders about securing electric mobility aids and scooters. Communication between check-in staff and the PRM service provider and the GHA's Load Planning were improved. This was monitored and corrective actions had a positive effect. No further CAA action possible.</p>
2013-0190	Tenerife, Canary 05/02/2013 Islands	
2013-0170	05/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 3.75ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1556. Letter sent to the shipper who responded that the root cause was due to human error. A member of the management was sent on a dangerous goods training course and new procedures were put in place to ensure there was not a reoccurrence. No further CAA action required.</p>
2013-0171	05/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2011-0218. Letter sent to the shipper response required. No response received. No further CAA action possible.</p>
2013-0173	05/02/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 17 x 320ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Indian authorities for investigation. No further CAA action required.</p>

2013-0160	05/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 245ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-0041. Referred to Kuwait authorities for investigation. No further CAA action possible.
2013-0161	05/02/2013 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 0.07Kg of Compressed gas n.o.s. (Nitrogen, oxygen), UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. The response was unsatisfactory and another letter was sent to the shipper about which company packaged the compressed gas. Email received, which verified that their packing company packaged the cylinders and the occurrence was a result of human error. The packing company ensured that orders from the shipper were checked on its inventory and that dangerous goods were correctly identified. No further CAA action required.
2013-0174	06/02/2013 Heathrow	NOTOC error. Head loader noticed dangerous goods hazard labels on a pallet not listed on Notoc for that pallet number so loaded in forward hold where listed as being in rear hold. No further CAA action possible
2013-0178	06/02/2013 Heathrow	NOTOC Error. On loading dangerous goods NOTOC information found to be incorrect as stated 17 boxes labelled miscellaneous dangerous goods. Consignments found were 2 Overpack x 25L of Environmentally hazardous substance, liquid, n.o.s (Epoxyphenol novolac resin), UN3082, and 5 fibreboard boxes of Flammable liquid n.o.s (Ethyl methacrylate), UN1993, totalling 28.5L, and 10 fibreboard boxes of Consumer commodity ID8000 totalling 141.8Kg G. Operator investigated and the root caused was due to being handled by two separate planners. Incident discussed with staff members and placed on their record. No further CAA action required.
2013-0177	06/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0175	06/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 2 x 50ml of Perfumery products, UN1266, and 2 x 17ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0176	06/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0181	06/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0609, 2011-0594, 2011-0546, 2011-0543, 2011-0527 and 2011-0516. Shipper was contacted and carried out an investigation into existing procedures. Further preventative measures introduced to prevent recurrence. No further CAA action required.

2013-0210	07/02/2013 Newark, USA	Undeclared dangerous goods. On departure a consignment was found to contain 103.5L of Ethyl methyl ketone, UN1193. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator has reported it to FAA. No further CAA action required.
2013-0186	07/02/2013 Heathrow	Unsecured dangerous goods. On arrival dangerous goods were found unsecured. No further CAA action possible
2013-0183	07/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was marked or labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Shipper will be notified by Royal Mail 's internal dangerous goods procedures. No further CAA action required.
2013-0180	07/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 650ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0187	08/02/2013 Manila, USA	Unsecured dangerous goods. Upon arrival a unit load device was found with unsecured 1 x 22.7Kg of Liquefied, gas, n.o.s, (trifluoropropane). Operator investigated and root cause appears to be Unit load device sustained significant impact causing freight to move as secured correctly in all direction post flight. Loading crew made aware for preventative action in future. No further CAA action required.
2013-0515	08/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, although the shipper's invoice stated it was a Fire extinguisher and the Material Safety Data Sheet classified it was 'Prohibited' for air transport. See also DGOR 2012-1329. Letter sent to the shipper and awaiting response. Response received. A meeting was called between various teams to ensure that dangerous goods were not sent by air under any circumstances. DGI spoke to the shipper's After Sales Manager. The fire extinguisher was sent by a new employee, which was part of catering equipment and was meant to go by sea transport. DGI warned the shipper that they had a previous incident. No further CAA action required.
2013-0179	08/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 285ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.
2013-0184	08/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0204	09/02/2013 Heathrow	Unsecured dangerous goods. Upon arrival dangerous goods (Lithium batteries) were found not tied down, some of the packages were on their sides, others upside down. There was no sign of straps or restraints. The operator investigated and found the incident occurred due to staff error. Staff were retrained on handling dangerous goods and measures put into place to prevent recurrence. No further CAA action required.

2013-0203	09/02/2013 Heathrow	<p>Unsecured dangerous goods. On arrival a consignment that contained 1 x140ml of Adhesives, UN1133, was found inside a unit load device unsecured and lying on its side. Operator investigated and found that the root cause was found to be due to staff error. To prevent reoccurrence staff disciplined and counselling with Manager has taken place. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Awaiting further information. No further CAA action possible.</p>
2013-0191	10/02/2013 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0185	11/02/2013 Heathrow	
2013-0267	11/02/2013 Heathrow	<p>Suspected damaged electric wheelchair. Upon arrival a wheelchair (Battery-powered vehicle, UN3171) was returned to passenger who was concerned wheel chair had not been secured correctly and that gas strut might have been damaged. Operator investigated and found it was secured through suspension support rather than through the wheel. Diagrams of correct procedure sent to all loading teams. No further CAA action required.</p>
2013-0219	11/02/2013 Heathrow	<p>Unsecured dangerous goods. Prior to departure as transfer cargo, a unit load device was found to contain an unsecured consignment containing 22.7Kg of Liquefied, gas, n.o.s, UN3163. Operator investigated and found consignment arrived into Heathrow unrestrained and no re-work job planned so build was marked fit to fly. Loading staff made aware of correct procedures for restraining dangerous goods and staff involved in planning re-work disciplined to prevent reoccurrence. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0194	12/02/2013 Stansted	
2013-0193	12/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0201	12/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 75ml and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0202	12/02/2013 Heathrow	<p>Operator variation error. A consignment of Radioactive material, excepted package, UN2911 received from handling agent correctly documented and labelled but operator variation states Radioactive material not accepted. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 133g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0189	12/02/2013 Heathrow	

2013-0199	12/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Repeat Offender. The DGI visited one of the shipper's fulfilment centres on 14 March to observe the picking, packing and labelling process and to discuss prevention of further occurrences. During discussions, the root cause of the incident was established, which was due to an employee in an overseas office responsible for managing product information, who overrode the system and identified products as non-hazardous that were classified as dangerous goods by the shipper's suppliers. Staff carried out six-sided checks to identify potential dangerous goods, but believed what the system told them rather than the dangerous goods that were in front of them. Staff were also instructed to alert experienced helpers when they were not sure about a product, but this was also not done. This failure in their checks in the centres before goods are despatched was highlighted to the shipper as a result of previous incidents in 2012. See 2013-0322, which was also due to the employee's error. The employee was sacked. No further CAA
2013-0198	12/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0197	12/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0195	12/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0200	12/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0122 and 2011-0739. Letter sent to the shipper who has responded that the root case was due to misunderstanding of couriers transport procedures. All staff refreshed on procedures for all dangerous goods and visual displays highlighting the rules and regulations placed in all packing areas. No further CAA action required.
2013-0217	13/02/2013 Heathrow	Mis-loaded, leaking dangerous goods. Upon arrival freight had slipped and a consignment containing Dry ice, UN1845 was found leaking due to being trapped upside down. Operator investigated responded that on interviewing handling agent they thought one restraint would have been sufficient. Handling agent staff members reinstructed on correct procedure and read and sign documentation implemented. No further CAA action required.
2013-0211	13/02/2013 Heathrow	Leakage. Prior to departure a Unit Load Device was damaged, and load had moved and some of the consignments tilted on their side causing one to leak. Operator investigated and was unable to ascertain root cause as photographs taken deleted and staff unable to recall incident. Staff member reminded of correct build processes. No further action taken
2013-0209	13/02/2013 Heathrow	Operator variation error. On arrival a smoke detector with a radioactive source was found. No further CAA action required.

2013-0192	13/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0213	14/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Compressed gas cylinder of Helium, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised that the helium was sent because of human error. They amended their procedures to prevent further incidents occurring. No further CAA action required.
2013-0205	14/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a fibreboard box of Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating. No further CAA action possible.
2013-0214	14/02/2013 Heathrow	NOTOC error. Upon arrival a consignment of 6 x 15.8Kg of Environmentally hazardous substances, solid, n.o.s, UN3077 was found not listed on NOTOC. Operator investigated and root cause was human error. Staff at outstation retrained in correct dangerous goods procedures. No further CAA action required.
2013-0207	14/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 100ml of Alcohols, n.o.s., UN1987. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0206	14/02/2013 Aberdeen	Undeclared dangerous goods. During security screening, a consignment was found to contain Dry film lube. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating.
2013-0212	15/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and a third party company responded. They implemented work instructions on procedures for shipping goods out of the building products and the member of staff who shipped the package was given further training to ensure they followed the procedures to avoid further incidents. No further CAA action required.
2013-0223	15/02/2013 New Dehli	Unsecured dangerous goods. 1 x 4.20g of Cartridges for weapons, inert projectile found unsecured and not protected from damage. Operator investigated and root cause due to human error. The fully trained loading team monitored to ensure no reoccurrence. No further CAA action required.
2013-0279	15/02/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain a 6kg Fire extinguisher, UN1044. The inner packaging was marked with a Class 2 hazard label but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0227	16/02/2013 Heathrow	Unsecured dangerous goods. As bin was offloaded spreaders were in a dangerous state. A half sawn off palette was used to spread the load, this had a jagged broken edges which could have sliced through the wall of the aluminium bin causing damage to the aircraft possibly. Operator investigated and Staff advised build was unacceptable and potentially dangerous. No further CAA action required.
2013-0208	16/02/2013 Heathrow	Lithium batteries failed acceptance check. No further CAA action possible

2013-0220	17/02/2013 Heathrow	Unsecured dangerous goods. Upon arrival a Unit Load Device which contained 16 x 50Kg of Toxic solid, organic, n.o.s, (Tramadol Hydrochloride) was found unsecured and the orientation was incorrect. Operator investigated and found the root cause was due to the incorrect restraint of the consignment. The staff member was given further training and was monitored to ensure compliance with the correct loading and restraining procedures. No further CAA action required.
2013-0222	18/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0224	18/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-954 and 2011-0190. Letter sent to shipper. No further CAA action possible.
2013-0225	18/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 7.2v and 3 x 7.4v Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded that root cause due to ignorance and that specific training for transport of Lithium batteries organised. No further CAA action required.
2013-0221	18/02/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 410ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0216	18/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish authorities for investigation. No further CAA action required.
2013-0218	18/02/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a total of 2.956L of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0226	18/02/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Corrosive liquid, flammable, n.o.s., (Mixed polyamines in solvent naptha), UN2920 and 2 x 4L of Environmentally hazardous substance, liquid n.o.s, (contains epoxy resin), UN3082. The inner fibreboard boxes were marked and labelled with ADR labels as containing dangerous goods but the outer hessian sack resealed by operator once documentation removed. The shipper advised they had arranged for the consignment to be collected directly from their supplier and therefore they were not fully aware that it contained dangerous goods. Further request sent to shipper for details of preventative action. No response received. No further CAA action possible.

2013-0320	19/02/2013 Heathrow	<p>Passenger error. During transfer, a passenger was found to have 2 x Lithium batteries in hand baggage. The batteries did not appear to be ones that were commercially available, they bore no indication as to the Watt-hour rating or manufacturer and the passenger had no paperwork to support the carriage of them. The batteries were removed from the passenger. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 5L of Paint, UN1263, and 1 x 5L of Xylenes, UN1307. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that a reminded of dangerous goods and transport requirements was communicated to all staff. No further CAA action required.</p>
2013-0232	19/02/2013 East Midlands	
2013-0229	20/02/2013 Heathrow	<p>Unsecured dangerous goods. Dangerous goods appeared to have been stacked incorrectly. There were several large labels stating "do not double stack". The drums were stacked too high on the pallet. Operator investigating. No further CAA action possible.</p>
2013-0231	20/02/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival 1 x 3.552L of Methyl Ethyl Ketone, UN1193 and 1 x 1.176L of Heptanes, UN1206 and 1 x 1.176L of Dichloromethane, UN1593 and 2 x 7.105L of Resin solution, UN1866 and 1 x 2Kg of Compressed gas, n.o.s. (containing Bromotrifluoromethane), UN1956, were found unrestrained within a unit load device. The load shifted against the curtain and the dangerous goods containing flammable liquid were found on their sides. Operator investigated and responded that the root cause was because a new staff member was not fully trained and the warehouse lead agent did not follow correct Standard Operating Procedures by taking photographs of the unit before and after the dangerous goods were loaded and secured. The Lead agent was disciplined. No further CAA action required.</p>
2013-0230	20/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0233	21/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 200 sachets of Sulphamic Acid, UN2967, and 1 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who provided a Material Safety Data sheet that confirmed the Sulphamic Acid, UN2967 was non-hazardous in accordance with IATA 2.6.10.1 'De Minimis Quantities' and that the batteries fell under Special Provision A67. To prevent reoccurrence all dangerous goods products were modified on the shipper's computer systems to ensure the correct information was generated on the relevant documentation for transport. No further CAA action required.</p>
2013-0234	21/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Flammable liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Repeat Offender. Due to the quantity in the bottle, the shipper was not asked to investigate the incident. The DGI visited the shipper at one of their distribution centres on 14 March 2013 and discussed all recent incidents. No further CAA action possible.</p>
2013-0237	22/02/2013 Zagreb	<p>Baggage transfer. During security screening, passenger baggage being delivered to passenger at another location was found to contain 2L of Nitroglycerin. Police called who opened baggage and found dangerous goods. No further CAA action possible</p>

2013-0246	22/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 45ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0243	22/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0236	22/02/2013 Heathrow	
2013-0247	22/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0240	22/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0242	23/02/2013 Manchester	<p>Unsecured dangerous goods. Upon arrival an Electric Mobility Aid (EMA) (Battery-powered vehicle, UN3171) was found unsecured in the hold loaded on a cargo pallet with cargo. The cargo was secured by straps, but this allowed the cargo to move. The Ground Handling Agent at the station of origin investigated and the root cause was established as due to human error. The Loading supervisor did not follow the standard procedures as detailed in the Operator's Ground Operations Manual. It was not identified by the handling agent, but it was expected that the Loading Supervisor was not aware of the EMA loading procedures, because it was not a common type of load on those flights. The Ground Handling Agent issued a memo to all staff reminding them to follow the Operator's procedures. No further CAA action possible.</p>
2013-0389	23/02/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Compressed gas, n.o.s, UN1956, and Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however there were shipper's declarations attached stating the listed dangerous goods. This consignment travelled from Bahrain to Heathrow unmanifested. Referred to the FAA. No further CAA action required.</p>
2013-0241	23/02/2013 Heathrow	<p>Incorrectly secured dangerous goods. On arrival a consignment of 1 x 1L of Triethylamine, UN1296. was found inside a unit load device incorrectly secured. Operator investigated and root cause was found to be due to incorrect handling of dangerous goods by the handling agent. All handling agent staff at outstation rebriefed on correct securing procedures. No further CAA action required.</p>
2013-0238	23/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2013-0239	23/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0530	24/02/2013 Malaga	Unsecured dangerous goods. Upon arrival, a consignment of dangerous goods where found unsecured. No further CAA action possible.
2013-0244	24/02/2013 Heathrow	Unsecured dangerous goods. The loading team found a blue bottle which contained Toxic solid, organic, n.o.s, UN2811 on its side. The cargo was offloaded. Operator investigated that root cause was human error and all staff informed of correct procedure of securing dangerous goods to prevent reoccurrence. No further CAA action possible.
2013-0248	25/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a total of 8.664L of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0245	25/02/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 50ml and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities for investigation. No further CAA action required.
2013-0253	Buenos Aires, 25/02/2013 Argentina	Passenger error. When boarding passenger alerted cabin staff to pepper spray in her hand baggage which was overlooked at security check. The item was removed from the passengers' luggage, and offloaded as a precaution. Referred to the Argentinean authorities. No further CAA action required.
2013-0309	25/02/2013 Buenos Aires	Dangerous goods found on board. Prior to departure a passenger found 1 x can of Aerosols, flammable, containing toxic gas, UN1950 which was handed to ground staff for disposal. No further CAA action required.
2013-0251	26/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0250	26/02/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 500ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0277	26/02/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 50g of Amines, liquid, corrosive, n.o.s., (Cycloaliphatic Amine), UN2735, and 300g of Environmentally hazardous substance, liquid, n.o.s., UN3082. The inner packaging was marked with hazard labels however the outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised the incident occurred because the consignment was inadvertently placed in their internal mail rather than being collected by their agent who fulfil the necessary requirements. The shipper put in place a system to separate and mark the dangerous goods consignment from non-dangerous goods to prevent further incidents occurring. No further CAA action required.

2013-0272	26/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 12ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging was marked with UN1263 label. Letter sent to the shipper who responded that root cause was new member of staff error. Training carried out to prevent reoccurrence. No further CAA action required.</p> <p>Mis-loaded dangerous goods. 4 x 150Kg of Dry ice, UN1845 incorrectly loaded in forward hold so 45Kg over maximum allowed in forward hold. Operator investigated and the root cause was human error. Staff member counselled to double check their work. No further CAA action required.</p>
2013-0249	26/02/2013 Denver, USA	
2013-0255	27/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a battery, wet, non-spillable, electric storage, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Upon further investigation it was noted the consignment complied with Special Provision A67, therefore, the consignment was not subject to the dangerous goods requirements. Letter sent to shipper. No further CAA action required.</p>
2013-0252	27/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however there was documentation stating the damage was being returned as damaged. See also 2011-0874 and 2006-064. Email sent to shipper who identified the cause as human error and supplied a copy of the material safety data sheet confirming that the battery is not restricted for air transport. To prevent a recurrence a review was undertaken of the shipping process and modifications were made to their computer system to ensure Special Provision A67 is quoted on despatch paperwork and air waybill. No further CAA action required.</p> <p>Incorrectly loaded dangerous goods. Two barrels x 25Kgs of Toxic solid, organic, n.o.s (etodolac), UN2811, were double stacked and due to compression pushed against the curtain on arrival and slipped. Operator investigated and the root cause was due to insufficient restraints being used. Staff requested and completed retraining in loading of dangerous goods. No further CAA action required.</p>
2013-0254	27/02/2013 Heathrow	
2013-0264	27/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 950ml of Compressed gas n.o.s (methane, nitrogen mixture), UN1952. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However there was a Certificate of composition with consignment. See also 2013-0263. Letter sent to shipper. No further CAA action required.</p>
2013-0263	27/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 950ml of Compressed gas n.o.s (methane, nitrogen mixture), UN1952. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However there was a Certificate of composition with consignment. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5Kg of Environmentally hazardous substances, liquid, n.o.s (Tripropylene glycol diacrylate), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0265	27/02/2013 East Midlands	

2013-0256	27/02/2013 Bristol	<p>Unsecured electric wheelchair. During unloading, the dry cell battery of an electric wheelchair (Battery-powered vehicle, UN3171) was found secured in the hold with bags. Operator investigated. The handling agent Team Leader was interviewed. There were no boxes in which to pack the battery correctly, but the operator supplied the station with some. The passenger did not provide the operator with advance notice of their intention to carry an electric mobility aid. No further CAA action required.</p>
2013-0262	28/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 82 x Lithium Ion Batteries, UN3480, and 85 x Lithium Ion batteries contained in equipment. The consignment was not marked or labelled as containing lithium batteries or lithium batteries in equipment and was not accompanied by a dangerous goods transport document. Formal letter sent to the company. The incident was not referred to ARE. The DGI contacted the company originally believed to be the shipper to arrange a visit, but he gave details of a customer who used their account. The DGI inspected the consignment and contacted the customer and it was established he was the shipper. It was advised that normally the batteries and mobile phones were transported by road and sea by the customer's brother. The customer insisted that this was a one-off shipment and he would not attempt to ship batteries and phones in this way again. Provided guidance on shipping lithium batteries to the shipper and the company. Warning letter sent to shipper. Advised both the shipper and the company that a further incident would be referred to ARE. Also see File Note. No further CAA action possible.</p>
2013-0276	28/02/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Perfumery products, UN1266, totalling 125ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0257	28/02/2013 Manchester	<p>Unsecured electric wheelchair. During unloading, an electric mobility aid (Battery-powered vehicle, UN3171) was found incorrectly secured in the hold with baggage packed around and on top of it. The station of origin investigated the incident. The root cause of the incident was because there was not a stock of ropes and rings. Ropes and rings and Mobility Aid tags were made available at the base by the Operator's Overseas Manager. The Operator confirmed that the ramp agents received the One Team One Goal DVD training. No further CAA action required.</p>
2013-0261	28/02/2013 Heathrow	<p>Mis-loaded dangerous goods. 20 mins after pushback an overload of 42Kg of Dry ice, UN1845 was incorrectly loaded in hold. Operator investigated and due to lack of details on air way bill unable to find root cause, however signage regarding Dry Ice allowance on aircraft erected at workstations. No further CAA action possible.</p>
2013-0260	28/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-1177. Letter sent to the shipper who responded that preventative measures have been put in place, including in-house and external dangerous goods training to be provided. No further CAA action required.</p>
2013-0266	28/02/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 766g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-0280	01/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 2kg Fire extinguisher, UN1044.. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Loading error. Upon arrival an electric wheelchair (Battery powered vehicle, UN3171) was found incorrectly secured and attached by ropes to the rings of the curtains in hold. The wheelchair was put in the rear doorway and not in the rear hold and the ramp agent who actioned this did not challenge the decision for its location, although it was not feasible to tie it down securely in accordance with Operator's procedures. The incident was investigated, but the agent can only confirm that it was due to human error, he did not think the issue through and believed it was not a safety issue. He felt that the tie down was acceptable in the location and did not challenge the decision. It was verbally confirmed to the Team Leader that the chair was securely fastened. The agents involved in the turnaround were interviewed. The Team Leader was re-questioned as he had overall responsibility for the safety of the departing aircraft, because he failed to visually confirm the chair was in a correct loading position. The agent who loaded the chair received a disciplinary. He was counselled on the importance of challenging decisions that were felt not be safe practice. A 'read and sign' safety briefing detailing the correct loading of electric mobility aids was also been issued to the ramp agents. A ramp trainer also completed audits to view the</p>
2013-0270	01/03/2013 Palma Mallorca	
2013-0275	01/03/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and not on a spreader and surrounded by passenger baggage. Operator and Ukraine authorities investigated and responded that due to lack of available straps and no spreader on board error occurred. Appropriate equipment now purchased for airport and staff reminded of procedures. No further CAA action required.</p>
2013-0269	01/03/2013 Heathrow	<p>Undeclared dangerous goods. During flight a communication was received that a consignment was loaded in error, it contained 1 x 25L of Environmentally hazardous substance, liquid, n.o.s (alpha-cedrene), UN3082 and 1 x 10L of Environmentally hazardous substance, liquid, n.o.s (1,3,4,6,7,8-hexahydro-4.6.6.7.8.8-hexamethylcyclopenta-gamma-2benzopyra n(HHCB)), UN3082. The consignment was not accompanied by a dangerous goods transport document for the flight to Heathrow. Referred to the French and United Arab Emirates authorities. The United Arab Emirates authority has responded that root cause due to Staff error when loading transfer consignments into large unit load device, basic checks over looked. Disciplinary action taken and staff monitoring in place. No further CAA action.</p>
2013-0268	01/03/2013 Heathrow	<p>Passenger baggage. During security screening, a passenger's baggage was found to contain 1 x 426G of Carbon dioxide, UN1013. The cylinder was confiscated and handed to Security firearm team. No further CAA action required.</p>
2013-0306	02/03/2013 Heathrow	<p>Passenger error. Prior to departure a passenger was found to be carrying an unauthorised cylinder of Oxygen UN1072. Passenger off loaded. No further CAA action required.</p>
2013-0293	02/03/2013 Frankfurt, Germany	<p>Loading and NOTOC Error. Upon arrival and during unloading, two consignments of dangerous goods were found which had not been manifested for the flight and not included on the NOTOC. The handling agent at the departure airport advised that a handler collected consignments for two flights and the dangerous goods were subsequently loaded on the incorrect aircraft. Details of preventative action requested from handling agent. No further CAA action possible.</p>

2013-0271	02/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, it was considered likely that the consignment met the provision of Packing Instruction 955 due to the size of the cylinder. See also 2012-1027 and 2011-0153. No further CAA action possible.</p>
2013-0282	04/03/2013 Stansted	
2013-0283	04/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a motorcycle battery, marked as non-spillable; Batteries, wet, non-spillable, UN2800. However, there was no information on the air waybill to indicate it was 'not restricted' in accordance with special provision A67. letter sent to shipper. No further CAA action required.</p>
2013-0297	04/03/2013 Jersey	<p>An electric wheelchair (Battery-powered vehicle, UN3171) was found prior to flight in suitcase type bags. Operator investigated and error made by check in staff not checking with passenger as wheelchair listed on booking in information. No further CAA action required.</p>
2013-0288	04/03/2013 Heathrow	<p>Unsecured dangerous goods. During checks of 2 x Unit load devices (ULD), in first ULD 2 x barrels of Toxic solid, organic, n.o.s.(Thiocolchicoside), UN2811, were unsecured and lying on it's side and in second ULD all boxes unsecured and orientation labels ignored and weight of ULD different to documentation. Operator investigated and unable to establish whether freight had slipped as dangerous goods were secured in all directions. However incident raised with build crew to ensure no reoccurrence. No further CAA action possible.</p>
2013-0294	04/03/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival, a consignment which contained 1 x 17kg of Consumer commodity, ID8000, was found unsecured inside a unit load device. Operator stated the incident was caused by a process error and the handling agent has revised their checking process to prevent reoccurrence. No further CAA action required.</p>
2013-0281	04/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0298	05/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0284	05/03/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2013-0291	05/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0181. Letter sent to shipper who responded and advised they had amended their procedures to prevent further incidents occurring. They also advised they use the services of a Dangerous Goods Advisor and a visit was arranged. No further CAA action further required.
2013-0304	06/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x Lithium ion batteries contained in equipment, UN3481. The outer packing was not marked or labelled as containing dangerous goods, however the inner packaging bore a Lithium battery label. The consignment was not accompanied by a document required by the packing instruction. Letter sent to the shipper who responded that due to staff error the consignment went out without the appropriate labels and documentation. It was assured that training of dangerous goods for staff would be provided. No further CAA action required.
2013-0301	06/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled and did not comply with the requirement of Packing Instruction 967. Letter sent to the shipper. No further CAA action required.
2013-0303	06/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper contacted DGO and asked for an Inspector visit and assist them with the confusion over the batteries. DGI visited 6 June 2013. The shipper had a Material Safety Data Sheet (MSDS) which confirmed that the lead non-spillable batteries were not restricted under Special Provision A67. The shipper put into place a system to ensure that the MSDS and labels stating the words 'Not Restricted under Special Provision A67' were affixed on outer packages. No further CAA action required.
2013-0299	06/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 227g of Aerosols, flammable, UN1950, and 6 x 236ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0290	06/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a courier bag was found to contain a packet containing several mobile phones individually wrapped and 12 Lithium ion batteries, UN3480 bundled together in a bag. The quantity involved meant the batteries should have been packed in accordance with Section IB of packing instruction 965, but the consignment was not marked or labelled as required, nor was there any information on the accompanying air waybill. Details of incident sent to German Authorities. No further CAA action required.
2013-0300	06/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 830ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the French authorities. No further CAA action required.

2013-0296	06/03/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival a unit load device (ULD) was found to contain 1000Kg of Environmentally hazardous substances, solid, n.o.s. (copper) which was unsecured and had moved in flight, the contents were spilt over ULD damaging the freight and the rear of the ULD was damaged with two large holes. Operator investigated and responded root cause was human error. Corrective action taken regarding Staff involved and al staff retrained regarding proper handling and stowage. New process introduced with check report. Referred to the FAA for investigation. FAA advised they would be taking enforcement action. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a UN specification fibreboard box was found to contain 60 x 100ml of Sodium hydroxide solution, UN1824. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to shipper. No response received. No further CAA action possible.</p>
2013-0287	06/03/2013 East Midlands	
2013-0295	06/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 700ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0310	07/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 225ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0317	07/03/2013 Mauritius	<p>Unsecured dangerous goods. Upon arrival a consignment which contained 1 x 2.84L of Environmentally hazardous substance, liquid, n.o.s. (Permethrin), UN3082, was found amongst a stack in a unit load device which shifted during the flight. Operator investigated and responded, but was unable to assess where the slippage occurred. It was likely due to a handling error. However, the operator confirmed that the staff involved in the build were fully trained and were spoken to and instructed to check through all units for correct restraints to prevent reoccurrence. No further CAA action required.</p>
2013-0286	07/03/2013 Manchester	<p>Damaged packaging. Upon arrival by truck for an onward flight, a fibreboard box overpack was found to be damaged. Upon opening the overpack, the composite packaging (a steel drum with plastic receptacle) was also noticed to be damaged, unrelated to the damage on the overpack. The contents had been declared as Toxic liquid, corrosive, organic, n.o.s (Dichloromethane/methylene, chloride, cresol) UN2927 and although the overpack had been correctly marked and labelled, the composite packaging had not, but bore a large label stating 'Damage has been accepted by customer'. See also 2011-0552 and 2010-0690. No further CAA action possible.</p>
2013-0316	07/03/2013 Heathrow	<p>NOTOC error. Prior to departure Team Leader noticed the trim of 56 x 21.17L of Environmentally hazardous substance, liquid, n.o.s (Epoxy Resin), UN3082 not annotated so that NOTOC would have been incorrect. Operator investigated and the root cause appears to be a systems fault as the cargo agent completed the process correctly. No further CAA action possible.</p>

2013-0305	07/03/2013 Gatwick	<p>Unsecured dangerous goods. Upon arrival, an unsecured Battery powered vehicle, UN3171 was found in the hold and the location station was not informed there was an electric mobility aid on board. It was tied to the net, but not adequately and the wheelchair moved in flight and was found leaning against the net. It was identified that a briefing and an Alert was not clear to the staff, because the right place to secure the lashing material was not indicated and the load masters believed it was enough to attach it to the security net. A further alert was issued with the proper procedure for securing all electric mobility aids inside a container properly tied with rings. The Operator's internal procedures were reinforced and signed by all load masters. A periodic review by the Training Department was carried out every two weeks using audio visual aids and provided to all dispatch/operations & ramp staff. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 65ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0313	07/03/2013 East Midlands	
2013-0312	07/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0318	08/03/2013 Stansted	<p>Incorrect documentation. During security screening, a consignment was found to contain 200 Lithium ion batteries, UN3480. Whilst the outer and inner packaging bore the required lithium battery handling label, the consignment was not accompanied by a document as required by Section II of the packing Instruction. Appropriate operator action take. Email sent to shipper explaining the requirement. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival, a consignment which contained 6 x 10kg of Aviation regulated solid, n.o.s (Benztropine Mesylate), UN3335, was found unsecured. Operator investigated and responded that the root cause was due to staff error. Preventive action taken and staff monitored for compliance of correct securing procedures. Referred to South African Authority. No further CAA action required.</p>
2013-0319	08/03/2013 Heathrow	
2013-0314	08/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0307	08/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 20oz cylinder of Compressed gas, n.o.s., UN1956. The box contained an inner box which bore an ADR limited quantity label but the outer box was not marked or labelled and the consignment was not accompanied by a dangerous goods transport document. See also DGOR 2013-0603, 2012-1462, 2010-0700, 2010-0695, 2005-082 and 2004-163. Further information from the freight agent advised the shipper only send empty cylinders with the valves removed. On this occasion an empty cylinder had been sent but the valve was not removed. Letter sent to the shipper. No response received. No further CAA action possible.</p>

2013-0315	08/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-065 and 2003-018. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1063, 2012-0887, 2012-0834 and 2012-0774. Statement made 3/5/2013. Conditional caution accepted 12/9/2013.</p>
2013-0308	08/03/2013 East Midlands	
2013-0413	08/03/2013 Brussels	<p>Undeclared dangerous goods. Upon arrival, a consignment was found to contain 3 boxes of Radio active cargo. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It is suspected cargo not offloaded from previous flight. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 50ml Flammable Liquid n.o.s., UN1993 and 1 can of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2014-1028	10/03/2013 Northampton	
2013-0323	11/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0353	11/03/2013 Gatwick	<p>Incorrectly secured dangerous goods. Prior to departure a unit load device was found to contain an Electric mobility wheelchair, (Battery-powered vehicle, UN3171) incorrectly secured and not on a spreader. Operator investigating and responded that the handling agents normal practise is not to use spreaders and that the procedures does not state how many tie down points to use. Operator informed Handling agent that spreaders must be used for all electric wheelchairs. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 230ml of Ethyl acetate, UN1173, and 2 x 5L of Paint related material, UN1263, and 2 x 5L of Adhesive, UN1133. The consignment was mis-packed, not marked or labelled as containing dangerous goods and not accompanied by a dangerous goods transport document. Statement made 3/5/2013. A Simple Caution was accepted and signed by the shipper. No further CAA action required.</p>
2013-0302	11/03/2013 East Midlands	
2013-0325	12/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0326	12/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2010-0288 and 2010-0043. Letter sent to shipper who responded that the root cause was due to human error. Procedures amended and a new training module implemented to ensure no reoccurrence of incident. No further CAA action required.</p>

2013-0332	12/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0324	12/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 2.83L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0354	12/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 3.25L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0391	12/03/2013 Doha	Undeclared dangerous goods. Upon arrival , a consignment was found to contain 1 x 14Kg of Environmentally hazardous substance, solid, n.o.s (zinc oxide, ZnO), UN3077. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. The operator took appropriate action in contacting both the shipper and handling agent to provide an explanation and corrective actions. No further CAA action required.
2013-0334	13/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-0326, 2010-0288 and 2010-0043. Letter sent to shipper for DGOR2013-0326 who responded that the root cause was due to human error. Procedures amended and a new training module implemented to ensure no reoccurrence of incident. No further CAA action required.
2013-0330	13/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that this was due to human error and would ensure no reoccurrence occurred in the future. No further CAA action required.
2013-0329	13/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 16g of Nitrous oxide, UN1070. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1482. Letter sent to the shipper who responded that the root cause was not only human error but that the manufacturer had not labelled it as dangerous goods. Shipper has contacted the manufacturer and that dangerous goods training arranged for warehouse staff to ensure no reoccurrence of this incident. No further CAA action required.
2013-0327	13/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0337	14/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid n.o.s, UN1993, totalling 1.24L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0030. Letter sent to the shipper who responded that procedures were amended and the Supervisor was booked on dangerous goods training course. No further CAA action required.
2013-0338	14/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0344	14/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0335	14/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 100ml of Aerosols, flammable, UN1950. The inner box was marked with an ADR Limited Quantity marking but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2009-0297. Letter sent to the shipper. No further CAA action required.
2013-0336	14/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1.75L of Fire Extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0339	14/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0343	14/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0340	15/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0321	15/03/2013 Newcastle	<p>Undeclared dangerous goods. Upon arrival by truck from Manchester it was discovered a consignment documented as 'cable' contained 10 boxes of Lithium Metal batteries, UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Chinese and Hong Kong aviation authorities. Email received from the Hong Kong Dangerous Goods Office. The shipper originated in China and concluded that they misdeclared the batteries, because there was no information on the cargo documentation or on the outer packagings, and as a result, the consignment was not intercepted. Hong Kong forwarded their findings to the Chinese. The Hong Kong authority authorised the release of the consignment. No further UK CAA action possible.</p> <p>Unsecured dangerous goods. Prior to loading a consignment which contained 1 x 0.47L Corrosive liquid, acidic, inorganic, n.o.s.(Aluminum Phosphate Solution) was found unsecured in a unit load device. Operator investigated and post build photographs shows fibreboard box restrained before being sent to aircraft side. No further evidence produced. No further CAA action possible.</p>
2013-1228	16/03/2013 Heathrow	
2013-0386	17/03/2013 Heathrow	<p>Suspected undeclared leaking dangerous goods. Upon arrival, a consignment was found to contain 2 x Batteries, wet, filled with acid, UN2794 which were leaking and it was suspected the batteries contained liquid or gel which was not water. However, the consignment contained documentation stating non dangerous goods. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Turkish authority. No further CAA (UK) action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950, and 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0345	17/03/2013 Cologne, Germany	
2013-1229	18/03/2013 Heathrow	<p>Unsecured dangerous goods. Upon loading, the loading crew had noticed that the pallet in unit load device was bowed and not secure with 1 box of loose.</p> <p>Unsecured dangerous goods. Upon arrival, a consignment was found which contained Ethylenediamine, UN1604, was unsecured in unit load device. It was suspected the consignment came loose in flight as straps appeared loose. Operator investigated and the root cause was human error. The load crew member was informed of correct restraint procedures to prevent reoccurrence. No further CAA action required</p>
2013-0412	18/03/2013 Gothenburg	
2013-0352	18/03/2013 Exeter	<p>Loading error. During a freight check, an electric scooter was found uninhibited, the lights were flashing and it was in reverse with the wheels moving. Referred to the Spanish authorities for investigation. The Operator's handling agent at the station of origin. The Loading Supervisor confirmed that he asked the passenger how to make the wheelchair (scooter) safe, who advised that it was safe for travel. It was noted that the key was in the off position, but was not removed and handed to the passenger. It was believed the scooter was reactivated during the flight. A local procedure memo was issued to staff about the incident. The Operator ensured that a stock of electric mobility tags was available to staff and issued a Safety Alert. At the time of closure, an investigation report had not been received from the Spanish authorities. No further UK CAA action possible.</p>

2013-0347	18/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0346	18/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 425g Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1167. Letter sent to the shipper who responded and advised the incident occurred because a new member of staff didn't follow the company procedures. The shipper updated their procedures and instructed all their staff stating no dangerous goods should be sent. No further CAA action required.
2013-0333	18/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 30.6L. The inner box was marked with an ADR Limited Quantity marking but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised they out source their consignments to a specialist company. A response from the specialist company advised they had amended their procedures to prevent further incidents occurring. They also advised they had made arrangements to send a staff member on dangerous goods course. No further CAA action required.
2013-0349	18/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 200ml of Aerosols, flammable, UN1950. An inner box bore ADR UN1950 labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0341	19/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Lithium ion Batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the root cause was an error in their procedures. As a result, a revised process was introduced, requiring a package check list to be completed by the Warehouse Manager or trained nominated personnel. All staff also reminded of the seriousness of new process to prevent similar occurrences. No further CAA action required.
2013-0350	19/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 532ml of Aerosols, flammable, UN1950, and 1 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1230	19/03/2013 Heathrow	Unsecured dangerous goods. Prior to departure a unit load device was offloaded due to Oxygen, compressed, UN1072 totalling 33Kg and 1 x 3.2Kg of Lithium metal batteries packed with equipment, UN3091 found unsecured although restraining strap present.. The root cause appeared to be due to restraint missing from one direction causing the goods to become unrestrained from other strap. Staff members reminded of restraining protocols. No further CAA action required.

2013-0348	19/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 120ml of Flammable liquid n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Unlabelled dangerous goods. During security screening, a consignment was found to contain 40 x Electronic cigarettes (Lithium ion batteries contained in equipment), UN3481. The consignment did not bear the lithium battery handling label and was not accompanied by the required documentation. Shipper investigated and responded that should have been accompanied by the label and documentation but was despatched without them in error. No further CAA action required.</p>
2013-0342	19/03/2013 East Midlands	
2013-0351	19/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 13Kg Gas cylinder, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, a Letter from an operator to the shipper enclosed stating they are not able to ship as dangerous goods for transport. See also DGOR2006-150. No further CAA action possible.</p>
2013-0393	19/03/2013 Bristol	<p>Unsecured dangerous goods. On arrival, 1 x Battery-Powered vehicle, UN3171 was found unsecured in the forward hold. No further CAA action possible</p>
2013-0355	20/03/2013 Stansted	<p>Leakage of undeclared dangerous goods. Upon arrival a consignment which contained 2 x Batteries, wet, filled with acid , UN2794, was detected due to leakage. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Singapore Authority. No further CAA action required.</p>
2013-0356	20/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 19 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0357	20/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0358	20/03/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0429	21/03/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 41 x Lithium ion batteries, UN3480, all marked as 'faulty'. Most of the batteries were not in inner packaging, the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0283. The shipper explained that they had a system for ensuring that batteries were consigned correctly, but on this occasion, since the batteries were being returned to the supplier rather than being sent to a customer, a member of staff circumvented the system. It was advised that the correct procedures would be reinforced and additional training provided. It was arranged for the CAA to visit the shipper to review their processes and discuss the incident further. No further CAA action possible.</p>

2013-0359	21/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 298ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0373	21/03/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was marked with a Lithium battery label but there was no statement on Air Waybill. Operator advised to notify Freight forwarder of error. No further CAA action required.
2013-0392	21/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 400ml of Aerosols, flammable, UN1950, and 1 x 1L of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that this was due to human error and correct procedures to be adhered to in all future consignments. No further CAA action required.
2013-0360	21/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The inner boxes bore ADR Limited Quantity labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0379	21/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 500ml of Aerosols, flammable, UN1950 and a 5L tin of Adhesives, UN1133. The tin was marked with UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper, who apologised for the error. It was the first time they had been asked to send the products to Ireland. The shipper ceased sending products containing dangerous goods. The relevant staff were briefed and a notice was placed in the workshop which advised that similar products must be collected by the customer. No further CAA action required.
2013-0364	22/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0363	22/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0362	22/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 250ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0698. Letter sent to the shipper who responded and advised procedures were amended ensuring no future reoccurrence and dangerous goods awareness training was booked for all warehouse team. No further CAA action required.
2013-0365	22/03/2013 Gatwick	Unsecured dangerous goods leading to leakage. During freight checks, a consignment was found unsecured and leaking. Referred to the Egyptian authorities for investigation. No further CAA action possible.

2013-0547	22/03/2013 Frankfurt, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 cylinders of compressed gas, UN1049 and UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The German Authorities notified by operator. No further CAA action required.
2013-0361	22/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0369	23/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain suspected Lithium ion batteries, UN3480. The consignment was marked with a Lithium battery label but there was no statement on Air Waybill. Operator advised Freight forwarder of error. Letter sent to the Shipper. No further CAA action required.
2013-0388	24/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3481. The inner packaging was not marked or labelled as containing dangerous goods, however the overpack had a Lithium battery label but was accompanied by the required statement as per Packing Instruction 967 on air waybill. Letter sent to the shipper. No further CAA action required
2013-0414	25/03/2013 Las Vegas	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, insufficiently secured, not on a spreader and the battery was still connected. No further CAA action possible.
2013-0381	26/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 350ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0380	26/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1237	26/03/2013 Heathrow	NOTOC error. During aircraft push back Loading Team leader advised a consignment which contained 1 x 11Kg of Dry Ice, UN1845, was not listed on the NOTOC. The Captain was advised by ACRS. Operator investigated and the root cause was an oversight by staff member who was counselled in procedures to prevent reoccurrence. No further CAA action required,
2013-0370	26/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries contained in equipment, UN3091. The consignment was marked with a Lithium battery label but there was no statement on Air Waybill. Operator advised Freight forwarder of error. No further CAA action required.
2013-0417	26/03/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold secured with one strap and not on a spreader. No further CAA action possible.
2013-0371	26/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries, UN3090. The consignment was marked and labelled as containing dangerous goods but the correct information was not stated on the air way bill. The Operator advised the freight forwarder of the error. No further CAA action required.

2013-0372	26/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries packed with equipment. The consignment was marked with a Lithium battery label but there was no statement on the air waybill. The operator advised the freight forwarder of the error. No further CAA action required.
2013-0378	27/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0376	27/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0751, 2012-0697, 2010-0838, 2010-0320 and 2007-095. Warning letter sent to shipper (see 2013-0938) who responded this was down to human error. An alert system has been added to their invoicing software. No further CAA action required. NOTOC error. During aircraft push back Loading Team leader advised a consignment which contained 15 Kg of Dry Ice, UN1845, was not listed on the NOTOC. The Captain was advised by ACRS. Operator investigated and the root cause was staff member error who was advised to check air waybill fully before manifesting to prevent reoccurrence. No further CAA action required.
2013-1240	27/03/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and not listed on loading documentation. No further CAA action possible.
2013-0416	27/03/2013 Heathrow	Undeclared dangerous goods. Following arrival, a passengers baggage was left on carousel and found to contain Dangerous goods in equipment, UN3363. The chainsaw was gasoline powered. No further CAA action possible.
2013-0440	27/03/2013 Denver, USA	
2013-0375	28/03/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 550ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1446	28/03/2013 Heathrow	Unsecured dangerous goods. A consignment which contained 1 x 3.54Kg of Environmentally hazardous substances, solid, n.o.s.(betamethasone valerate), UN3077, was found in unit load device unsecured. No CAA action possible.
2013-0374	28/03/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Aerosols, flammable, UN1950, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0382. Letter sent to the shipper. No further CAA action required.
2013-0385	29/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 7.5Kg of Oxygen compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However ADR transport documentation attached to consignment. See also 2012-1115, 2012-0982, 2012-0409, 2011-0578, 2011-0534, 2009-0226, 2008-199, 2008-194, and 2008-041. Several have been Freight forwarder error. Freight Forwarder investigating. No further CAA possible.

2013-0421	29/03/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x fibreboard boxes of Lithium batteries found in equipment, UN3091, and 9 x fibreboard boxes of Lithium batteries. The 2 x fibreboard boxes were overweight for passenger aircraft and the 9 x fibreboard boxes were marked and labelled as containing dangerous goods but were listed as non-hazardous on air waybill. Letter sent to freight forwarder, awaiting response. No response received. No further CAA action possible.
2013-0368	29/03/2013 East Midlands	Undeclared dangerous goods leading to leakage. During off load from a truck, a consignment which contained 3 x Batteries, wet, filled with acid, UN2794, was found to have leaked over packaging. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0409. Letter sent to the shipper who responded and advised they were aware of the requirements but understood the consignment was going to be sent by surface transport. To prevent further incidents occurring, their Team Leader received further dangerous goods training for sea and road; a meeting was arranged with the freight agent explaining their failings and procedures were amended. No further CAA action required.
2013-0367	29/03/2013 Atlanta, USA	During flight, a strong sweet odour was smelt on board. Upon landing a plastic drum which contained Toxic solid, organic, n.o.s (Ketorolac tromethamine Usp), UN2811, was found crushed. Air samples taken of holds and dangerous goods were negative. No further CAA action possible
2013-0802	30/03/2013 Heathrow	Incorrectly secured dangerous goods. Prior to departure, a transferring unit load devise was found to contain 40 x 5Kg of Environmentally hazardous substances, solid, n.o.s. (Orlistat-pharmaceutical raw material), UN3077. The consignment was not secured correctly. Team Leader was advised of correct securing procedures. No further CAA action required.
2013-0418	01/04/2013 Gatwick	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and surrounded by baggage. Operator investigated and root cause was established as human error due to focusing on time performance. All loading crews reminded of restraint procedures for electric wheelchairs and read and sign procedure implemented. No further CAA action required.
2013-0366	01/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 19.6g of Magnesium silicide, UN2624. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However there was enclosed with the item documentation with a hazard label. Letter sent to the shipper who responded that the root cause was human error and procedures amended to ensure no further reoccurrence. No further CAA action required.
2013-0383	02/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0384	02/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Perfumery products, UN1266, totalling 300ml, and 1 x 283g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2013-0377	02/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5Kg of Environmentally hazardous substance, liquid, n.o.s,(Bisphenol a epoxy resin) UN3082, and Amines, liquid, corrosive, n.o.s(Cycloaliphatic polyamine), UN2735. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, the inner packagings were marked with Class 8 hazard labels. Letter sent to the shipper who responded that the root cause was caused by insufficient training of new operators and their subsequent supervision. New procedures instigated to ensure no further occurrences. No further CAA action required.
2013-0382	02/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 450ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0374. No further CAA action required.
2013-0395	03/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid n.o.s, UN1993, totalling 1.24L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0396	03/04/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1266, totalling 12ml and 1 x 50ml of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0446	04/04/2013 Dubai, U.A.E.	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 1 x 6Kg of Environmentally hazardous substance, solid, n.o.s. (Manganous sulphate), UN3077, and 1 1Kg of Sodium nitrate, UN1498, and 1 x 1Kg of Sodium nitrite, UN1500, and 1 x 1L of Pentanols, UN1105, and 1 x 1.5Kg of Mercury sulphate, UN1645, and 1 x 0.1Kg of Sodium azide. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document, however Class 3 and Class 5.1 which must be segregated where in the same fibreboard box. No further CAA action possible.
2013-0445	05/04/2013 Vienna, Austria	Documentation error. Upon arrival, a consignment was noticed to be displaying a Radioactive material, excepted package label (UN2911), but there was no corresponding information on the air waybill. The handling agent at the originating airport confirmed that the label had been visible during handling, but had not been noticed. Appropriate handling agent action taken. No further CAA action required.
2013-0397	05/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 150ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0398	05/04/2013 Stansted	Incorrectly shipped lithium batteries. During security screening of a consignment of 7 plastic boxes, each box was found to contain 8 laptops; Lithium ion batteries contained in equipment, UN3481. The consignment did not bear a Lithium battery handling label and there was no statement on the Air Waybill nor an accompanying document. Appropriate operator action taken. No further CAA action required.

2013-0390	05/04/2013 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Air bag modules, UN0503. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. The Shipper and freight forwarder were each visited by CAA which established that the shipper had no knowledge of dangerous goods requirements and had offered the shipment in ignorance. The freight forwarder traded in accordance with BIFA standard terms and conditions which required pre-notification of dangerous goods, which was not provided by the Shipper. The member of the freight forwarder's staff that processed this shipment had not been provided dangerous goods training within the previous 24 months. Dangerous goods hazard labels and the description 'airbag assemblies' on the shipper's invoice were both missed by this member of staff. Assurances were given by the shipper and forwarder that appropriate corrective and preventative measures had been implemented. No further CAA action necessary.</p> <p>Unsecured dangerous goods. Upon arrival, a unit load device was found with a consignment of dangerous goods secured incorrectly. The Operator investigated and the staff member responsible for the build was retrained in the correct restraint procedures. No further CAA action required.</p>
2013-0442	05/04/2013 Heathrow	
2013-0447	05/04/2013 Aberdeen	<p>Incorrectly prepared dangerous goods. During acceptance, a consignment of Petroleum crude oil, UN1267 was rejected as the overpack did not fully comply with all applicable requirements. Upon further investigation, the consignment was broken down and the inner packaging's (steel drums) were found to be in a poor condition with evidence of dents and rust, one drum suspected to be leaking heavy crude oil and did not all fully meet all applicable marking and labelling requirements. The shipper and freight agent carried out investigations and as a result, have implemented further corrective and preventative measures to prevent recurrence, including shipments to be double checked prior to despatch, further staff training and disciplinary proceedings. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain Aerosols, flammable, UN1950, totalling 1.255L, and Flammable liquid, n.o.s. UN1993, totalling 730ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1154	06/04/2013 Birmingham	
2013-1238	07/04/2013 Heathrow	<p>Documentation error. During aircraft push back ACARS advised No Notoc was given to crew and that Paint, UN1263, totalling 120ml and 1 x 1L of Environmentall hazardous substance, liquid,n.o.s (N,N-dimethyl-N-2-propenyl-2-propen-1-aminium chloride, homopolymer, diallyldimethylammomium chloride) were on board. The Captain was advised by ACRS. Operator investigated and the crew had resolved ambiguity before departing.</p>
2013-0387	07/04/2013 Heathrow	<p>Leakage of dangerous goods. Upon arrival, a consignment which contained Dry ice, UN1845, and Biological substance, UN3373 was found secured but stuck to aircraft floor. The emergencies services were called. Referred to the Bulgarian authorities who responded that due to heavy rain the base of the package was probably wetted by loaders and had frozen to the hold floor. Bulgarian authority requested that extra caution is exercised for future cases.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain; Batteries, wet, non-spillable, UN2800. However, there was no information on the air waybill to indicate it was 'not restricted' in accordance with special provision A67. No further CAA action required</p>
2013-0449	07/04/2013 Heathrow	

2013-0456	07/04/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain bottles of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No contact address for shipper. No further CAA action possible.
2013-0550	07/04/2013 Boston, USA	Passenger baggage. During security screening, a passengers baggage was found to contain 1 x Batteries, wet, cell, which had spilt and contents covered in battery fluid. Passenger was unaware of restriction and decided to off load. FAA notified by operator. No further CAA action required.
2013-0403	08/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0402	08/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in apparatus, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0399	08/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 50ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0400	08/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 269ml of Aerosols, flammable, UN1950, and 2 x Perfumery products, totalling 300ml, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0401	08/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Perfumery products, UN1266, totalling 160ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0394	08/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 143.1L. The over pack was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging bore ADR Limited Quantity labels. DGI visited the Operator to investigate the consignment on 14 May 2013 and the incident was referred to the Investigation and Enforcement Team for formal investigation. The shipper was sent a Warning Letter from the Manager, Dangerous Goods Office. No further CAA action required.

2013-0455	Coventry Airport 08/04/2013 Warehouse	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2Kg of Helium compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and freight forwarder. Response received from the freight forwarder, which described itself as a wholesale courier company. The shipment details were sent electronically on a manifest by another company, which did not indicate the shipment contained dangerous goods. The courier company wrote to all its clients and advised that it was their responsibility to declare dangerous goods and that it did not accept dangerous goods. The Director forwarded a copy of his Awareness Training certificate. No further CAA action required.
2013-0407	09/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0408	09/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0406	09/04/2013 Northampton	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0419	09/04/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found unsecured inside the hold, the lithium-ion batteries within the wheels of the chair and was on its side. The Operator investigated and stated that the electric wheelchair was a new design with battery in wheel hubs. The Operator's policy was updated with information regarding the new design and was sent to all stations. No further CAA action required.
2013-0404	09/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 113g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0405	09/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 750ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0424	10/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0415	10/04/2013 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082, Corrosive liquid, basic, organic, n.o.s., (Aliphatic Polyamine), UN3267 and Metal powder, flammable, n.o.s., UN3089. Three MSDS were forwarded with the consignment, which stated the products. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded this incident was due to human error in the classification of the products as they do not usually ship chemicals and had only done so at the request of a customer. No further CAA action required.
2013-0423	10/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0410	10/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 375ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0411	10/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 113ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0730	10/04/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment of two packages in a unit load device (ULD) containing Radioactive material, Type A package, UN2915 were found unsecured. No further CAA action required.
2013-0422	10/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box shrink wrapped in black plastic was found to contain 6 x 750ml of Aerosols, flammable, UN1950. The shrink wrap was removed, which revealed boxes, which bore ADR Limited Quantity labels. There was no other marking or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0409	10/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-0368 as letter sent to shipper awaiting response. No response received. No further CAA action possible.
2013-0464	11/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following investigation by IET the shipper was issued a Conditional Caution and required to complete dangerous goods training applicable to shippers of dangerous goods.

2013-0457	11/04/2013 Stansted	Undeclared dangerous goods. During security screening, a package was found to contain 9 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper with response. The Operator asked to release the consignment before a response was received, which was agreed by a Senior Dangerous Goods Inspector. The shipper responded that he did not know that lithium ion batteries in mobile phones were dangerous goods and that he told the Operator what was inside the package. The shipper advised that he would no longer send lithium ion batteries overseas. No further CAA action possible.
2013-0426	11/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Paint related material, UN1263, totalling 85ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0552	11/04/2013 Sofia	Unmanifested dangerous goods. Upon arrival, a consignment was found to contain unmanifested dangerous goods. No further CAA action possible.
2013-0443	11/04/2013 Lenexa, Kansas	Undeclared dangerous goods. Upon arrival at consignee a consignment was found to contain an Oxygen generator, chemical, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was reported to the FAA who contacted the CAA. Following an investigation and prosecution by the CAA Investigations and Enforcement Department, the shipper pleaded guilty to a breach of the Air Navigation (Dangerous Goods) Regulations and was fined £5000 and ordered to pay £2164.42 in costs. Total fine £7164.42. No further CAA action required.
2013-0430	11/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 29 x 150ml of Aerosols flammable, UN1950, totalling 4.35L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0009, 2012-1439, 2013-0002, 2013-0105 and 2013-0126. letter sent to legal department of shipper. Response received stating that the consignment should have travelled by road transport but due to a loop hole in the computer system, the international destination cancelled the road transport option. Restrictions have no been put in place to ensure that future consignments travel by road only. No further CAA action required.
2013-0428	12/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain 12 x Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0427	12/04/2013 Rome FCO, Italy	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 3 x Aerosols, flammable, UN1950, totalling 540ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0322	12/04/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Repeat offender. The shipper investigated. The root cause of the incident was due to an employee in an overseas office responsible for managing product information, who overrode the system and identified products as non-hazardous that were classified as dangerous goods by the shipper's suppliers. Staff carried out six-sided checks to identify potential dangerous goods, but believed what the system told them rather than what was in front of them. Staff were also instructed to alert experienced helpers when they were not sure about a product, but this was not done. The shipper's Legal Department ensured that training was enhanced and safety audits were introduced and undertaken at all fulfilment centres. No further CAA action possible.</p> <p>Unsecured dangerous goods. Upon arrival, 4 Kg of Fire extinguishers, UN1044 and 1.36Kg of Aerosols, flammable, UN1950, and 6Kg of Life saving appliances, not self-inflating, UN3072, and 9.46L of Esters. N.o.s, UN3272, and 52gm of Chemical kit, UN3316, were found incorrectly secured. Operator investigated and the root cause was insufficient restraints used to secure the dangerous goods. Staff member retrained in correct restraint procedures. No further CAA action required.</p>
2013-0555	13/04/2013 Heathrow	
2013-0471	14/04/2013 London City Airport	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found incorrectly secured, laying on its side surrounded by baggage. The battery which was on the middle of main spoked wheel was not disconnected. Operator investigated and responded that electric wheelchair incorrectly listed by customer relations as manual powered wheelchair. Staff rebriefed on wheelchair procedures to ensure correct process followed. No further CAA action required.</p>
2013-0452	14/04/2013 London City	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found , unsecured lying on its side and surrounded by baggage. The battery was not disconnected from middle of main spoked wheel. No further CAA action possible.</p>
2013-1455	14/04/2013 Heathrow	<p>Undeclared dangerous goods. Prior to loading a consignment which contained dangerous goods, UN was found unsecured.</p>
2013-1454	14/04/2013 Heathrow	<p>Unsecured dangerous goods. During security screening, a consignment which contained 2 x 4Kg of Dry ice, UN1845, was found unsecured. Operator investigated and root cause was insufficient restraints. The crew were reminded of correct restraint procedures. No further CAA action required.</p>
2013-0432	15/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml of Aerosols, flammable, UN1950, and 1 x 200ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0433	15/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0425	15/04/2013 Glasgow	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured, not on a spreader and split into parts with only one part tagged. No further CAA action possible.</p>

2013-0439	15/04/2013 Edinburgh	<p>Undeclared dangerous goods. During security screening of passenger baggage, a bag was found to contain a chain saw which was leaking petrol and 2 x 500ml of Paint, UN1263, and 1 x Aerosols, flammable, UN1950. The passenger had been asked when checking in regarding dangerous goods in baggage which he confirmed had nothing. The Police were called and passenger was released to travel but the items were held for the passenger's return to the UK. Warning letter sent to passenger. No further CAA action required.</p> <p>Passenger Error. Due to a problem with hold baggage screening, it was decided to re-screen a number of passenger bags. As a result, one bag was found to contain 2 x 1L camping gas cylinders; Gas cartridges (flammable), UN2037. Items confiscated by security. No further CAA action required.</p>
2013-0588	15/04/2013 East Midlands	<p>Passenger error. During security screening, a passenger's baggage was found to contain 2 x receptacles, small, containing gas, UN2037. The items were removed from baggage. No further CAA action required.</p>
2013-0451	15/04/2013 East Midlands	
2013-0431	15/04/2013 Cologne, Germany	<p>Undeclared and leaking dangerous goods. During security screening, a consignment which had been trucked to Cologne was found to contain 2 x 400ml of Aerosols flammable, UN1950, and 2 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No response received. No further CAA action possible.</p>
2013-0532	16/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0436	16/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0437	16/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a Life saving appliance, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was considered the consignment was not subject to the Instructions as stated under Packing Instruction 955. No further CAA action required.</p>
2013-0438	16/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0164. Letter sent to shipper who responded and advised the consignment was sent in error. They also advised they do not supply dangerous goods, therefore, none of their staff had received training. The staff were made aware that any future consignments containing dangerous goods should be sent through a specialist agent. No further CAA action required.</p>
2013-0448	16/04/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 200 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, awaiting reply. No response received. No response received. No further CAA action possible.</p>

2013-0732	16/04/2013 San Diego	Unsecured dangerous goods. During security screening, a consignment which contained 1 x 22Kg of Human biological samples, was found in the hold unsecured. Operator investigating. No further CAA action possible.
2013-0482	16/04/2013 Milan, Italy	Lithium batteries consigned in contravention of Operator Variation. During processing a consignment was noticed to include Lithium metal batteries, UN3090 which are prohibited by the airline's Operator Variation from the ICAO Technical Instructions. The consignment was off loaded prior to carriage. No further CAA action.
2013-0506	16/04/2013 Copenhagen	Leakage of dangerous goods. Upon arrival, there was a strong smell of gas in compartment 4 whilst offloading baggage. The Emergency services were called and a very small amount of gas was detected. The conclusion was that a canister of gas burst within a passenger's baggage. No further CAA action possible.
2013-0459	17/04/2013 Heathrow Airport	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0509	17/04/2013 Heathrow	Undeclared dangerous goods. During security screening, several consignments were found to contain Lithium ion batteries, UN3481. The consignment were not marked or labelled as containing dangerous goods and were not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0460	17/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0488	17/04/2013 Gatwick	Unsecured dangerous goods. Three pallets containing Lithium-ion batteries packed with equipment, UN3481 were found unsecured in the hold. Two out of three pallets were found unsecured in the hold and the pallet that was loaded last (near the door) was tied down using only two pieces of rope on the top. The one loaded first was in contact with the compartment rear wall. There was damage to the wall of the compartment, but it was rated as minor by the ground engineer and the aircraft was released to depart without a delay. The operator provided the air waybill which confirmed that the consignments containing 'Lithium ion batteries' were packed in accordance with Section II Packing Instruction 966 and it was confirmed that Lithium Battery Handling labels were affixed to the pallets. DGI Contacted the freight forwarder and advised the person who signed the air waybill to ensure the Proper Shipping Name in accordance with the Technical Instructions was entered in future. No further CAA action required.
2013-0465	17/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0441	17/04/2013 East Midlands	Undeclared dangerous goods. During security screening, the outer package of a consignment was found to contain 4 inner packagings, each containing 50 x 0.7g Sulphamic acid, UN2967. The total quantity of dangerous goods exceeded the 100g per outer package permitted under the De Minimus Quantity provisions. See also 2013-0233. Email sent to shipper. No further CAA action necessary.

2013-0466	18/04/2013 Heathrow Airport	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p> <p>Loading error. An electric wheelchair (Battery-powered vehicle, UN3171) was loaded into the hold with passengers' baggage. The Operator investigated. There was already a delay to the flight and to prevent a further loading delay, the Ramp Team Leader took the decision to volumetrically load the Unit Load Device (ULD) with baggage. Because of time constraints placed on him, he felt this solution was quicker than removing the already loaded cargo from Hold 5 than to secure the mobility aid as per the Standard Operating Procedure. The Loading Team was not aware of the mobility scooter until 10 minutes after departure and decided that there was enough baggage to secure the electric mobility aid via the volumetric method and used that option and advised the Dispatcher of the new location of the scooter. The Team Leader was shown the photos and admitted that he knew what the correct procedure was, but felt that he was using his initiative. The interviewing Ramp Manager made it quite clear that this was unacceptable and that the initial delay was caused by Central Load Planning, therefore he should have correctly secured the scooter. The incident was logged on the Team Leader's performance record. All Team Leaders were reminded that an empty ULD must be used to containerise mobility scooters and an</p>
2013-0498	18/04/2013 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Cartridges, small arms, UN0012. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Police confirmed these were live rounds and took them away with them. Letter sent to the shipper. No further CAA action required.</p>
2013-0454	18/04/2013 Exeter	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 6.8ml of Paint related materials, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0467	18/04/2013 East Midlands	<p>Undeclared dangerous goods. Upon arrival, a consignment which contained 1 x 18Kg of Toxic solid, organics, n.o.s, UN2811 was found unsecured. No further CAA action possible.</p>
2013-0481	18/04/2013 Buenos Aires	<p>Unsecured dangerous goods. Upon arrival a mobility aid (Battery-powered vehicle, UN3171) was found incorrectly secured in the rear hold and was buried under pushchairs. The Operator's handling agent at the station of origin investigated. The Loading Supervisor confirmed that the pushchairs were not loaded originally as the photograph suggested, but were loaded behind and at the side of the wheelchair and it was believed they moved during take off and landing. However, loading staff rushed to load the wheelchair because of an incoming delayed flight. The Operator confirmed that all aircraft were fitted with bags of tie-down equipment to secure mobility aids in the hold. No further CAA action possible.</p>
2013-0470	18/04/2013 Birmingham	<p>NOTOC error. Unmanifested dangerous goods found in hold. No further CAA action possible.</p>
2013-0560	19/04/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0469	19/04/2013 East Midlands	<p>Unsecured dangerous goods. Upon arrival, a consignment which contained dangerous goods was found unsecured. No further CAA action possible.</p>
2013-0504	21/04/2013 Tel Aviv	

2013-0483	21/04/2013 Chicago, USA	Leakage of dangerous goods. During a pre-flight inspection by the First Officer and ground personnel prior to departure, a slight smell of solvent was emitting from a consignment of Printing Ink, UN1210. On closer inspection, there were now obvious signs of damage or leakage. Upon arrival the consignment was offloaded and a further inspection was carried out and evidence of a leakage at the base was found. The consignment was broken down and a nail protruding from a crate alongside was found to have punctured one of the jerricans. Appropriate action taken by the operator, no further CAA action required.
2013-0475	22/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore ADR limited quantity labels. See also 2013-0474 (which was part of the same consolidation) and 2004-044. Letter sent to the shipper and freight forwarder. Response received from shipper who stated that root cause was non compliance. Dangerous goods training for two distribution staff organised and strict procedures implemented. Response from freight forwarder stated meeting arranged with shipper to discuss training and all future consignments to include Material Safety Data Sheets. No further CAA action required.
2013-0474	22/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore ADR limited quantity labels. See also 2004-044 and 2013-0475 (which was part of the same consolidation). Letter sent to the shipper and freight forwarder. Response received from shipper who stated that root cause was non compliance. Dangerous goods training for two distribution staff organised and strict procedures implemented. Response from freight forwarder stated meeting arranged with shipper to discuss training and all future consignments to include Material Safety Data Sheets. No further CAA action required.
2013-0476	22/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 100ml bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0484	22/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0472	22/04/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0473	22/04/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain a 600ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0468	22/04/2013 Heathrow	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 2 x cylinders of Oxygen, compressed; UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the South African authorities (State of Origin).
2013-0462	22/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Air bag inflators, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. This consignment was shrink-wrapped with DGOR 2013-0461 and on the Freight forwarders invoice stated BMW parts. No further CAA action possible.
2013-0461	22/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Air bag inflators, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. This consignment was shrink-wrapped with DGOR2013-0462 and on the Freight forwarders invoice stated BMW parts. No further CAA action possible.
2013-0478	23/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0485	23/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Resin solution, UN1866, and 1 x 150ml of Organic peroxide type D, liquid, UN3105. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. Response received from shipper stating that the error occurred due to using a different courier company as they could not deliver the consignment using their own vehicles and should have been by road transport. As a result, the shipper has reverted back to their former courier company who only offer a road transport service. No further CAA action required.
2013-0486	24/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries contained in equipment, UN3481. The outer packing was not marked or labelled as containing dangerous goods, however the inner packaging bore a Lithium battery label. The consignment was not accompanied by a document required by the packing instruction. Letter sent to the shipper. No further CAA action required.
2013-0490	24/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0487	24/04/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised the incident occurred because of human error. To prevent further incidents occurring a meeting was held with the Despatch Team reiterating the dangerous goods procedures and they instigated classroom based training session to reinforce the requirements. No further CAA action required.

2013-0580	24/04/2013 Louisville, USA	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 48g of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0479	24/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082, totalling 140g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0556	24/04/2013 Heathrow	Unsecured dangerous goods. Upon arrival dangerous goods were found un secured in unit load device and one container lying on it's side. No further CAA action possible.
2013-0492	24/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 4.05L . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0491	24/04/2013 Baltimore, USA	Passenger error. During security screening, a passengers hold baggage was found to contain Aerosols, flammable, UN1950, totalling 2.898L, and 1 x 236ml of Petroleum Distillates, n.o.s. UN1268. Appropriate action taken. Referred to FAA by operator. No further CAA action required.
2013-0495	25/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 13 x 8ml of Paint related material, UN1263, Perfumery products, UN1266 and 3 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0494	25/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 550ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action is required.
2013-0904	25/04/2013 Leeds/Bradford	Undeclared dangerous goods. Upon arrival, a consignment of dangerous goods was found to have flown without documentation as not offloaded in Palma.
2013-0501	25/04/2013 Leeds/Bradford	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 3 x 1.5Kg of Fire extinguisher, UN1044, 1 x 19Kg of Oxygen compressed, UN1072. The consignment was not off loaded after original flight from Leeds/Bradford to Palma Mallorca so flew without being included on NOTOC. No further CAA action possible.
2013-0505	25/04/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured, brake was engaged and battery could not be activated, however unable to be sure that the battery was isolated. No further CAA action possible.
2013-0493	25/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 325ml of Aerosols, flammable, UN1950. The fibreboard box contained two inner boxes which both bore ADR limited quantity labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action is required.

2013-0499	25/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0497	25/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an Aerosol, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action is required.
2013-0500	25/04/2013 Birmingham	Undeclared dangerous goods. A consignment containing 1 x 25Kg of Nitrogen, refrigerated liquid, UN1977 was accompanied by an air waybill with the statement 'cryogenic flask containing bovine semen declared - not restricted as per special provision A152'. The handling agent check-weighed the consignment showing a 20Kg discrepancy. This was referred to the shipper who then stated that the consignment also did not comply with SP A152. The shipper explained that the flask was dual use. The tank was designed for both vapour shipment and liquid storage. An absorbent layer in the base of the storage tank enables them to be charged with nitrogen and employed as dry shippers with holding times of up to thirty days. Once at the final destination, the tanks can be filled with liquid nitrogen as normal and used for long term storage. In this case, the excess liquid nitrogen had not been decanted prior to shipping and so SP A152 was not applicable. Having identified their own error the shipper submitted a full dangerous goods transport document to the carrier and undertook to speak to the staff concerned and review their procedures to prevent recurrence. No further CAA action necessary.
2013-1239	26/04/2013 Tel Aviv	Suspected leakage of dangerous goods. On arrival a pungent odour emitting from 3 Jerricans of Environmentally hazardous substance, liquid, n.o.s (D-Limonene, UN3082, totalling 64.5L. Aircraft evacuated of all personnel and all cargo checked for leakage, non found and personnel checked by medical staff. No further CAA action possible,
2013-0502	26/04/2013 Sofia	Incorrectly secured dangerous goods. Upon arrival a consignment of Class 9 dangerous goods was found in a unit load devise with a wet floor, incorrectly secured. All packages on the floor of the unit load devise were wet as no spreaders were used. No further CAA action possible.
2013-0903	26/04/2013 Sofia	Unsecured dangerous goods. On arrival, a consignment which contained 1 x Class 9 dangerous goods package was found in a unit load device wet and unsecured.
2013-0503	26/04/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950 and 2 x Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0507	26/04/2013 Las Vegas	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the rear hold, unsecured and without brake being engaged. No further CAA action possible.
2013-0508	26/04/2013 Kiev, Ukraine	Unsecured dangerous goods. Upon arrival a unit load devise was found with dangerous goods unsecured that had moved during the flight. Unit was also damaged with a hole on the left panel. No further CAA action possible.

2013-0510	26/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2.78L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1323. Letter sent to the shipper who responded and advised they were unaware Northern Ireland were included in the Dangerous Goods by air act. To prevent further incidents occurring they placed Dangerous Goods Posters in their reception; made the people responsible for sending out the consignments aware of the dangerous goods regulations and what goods are not allowed to be sent by air and advised the courier company had received training and forwarded a copy of their certificates. Telephoned shipper and courier and advised further information. No further CAA action required.
2013-0557	27/04/2013 Gatwick	NOTOC error. Upon departure the captain was notified that there were dangerous goods in hold not list on NOTOC. No further CAA action possible.
2013-0514	27/04/2013 Gatwick	NOTOC error. During freight checks, a consignment was found to contain 25Kg of Lithium batteries contained in equipment, UN3481. The consignment was marked and labelled as containing Lithium batteries and was accompanied by an air waybill, which verified by the freight forwarder that it fell under Section II of Packing Instruction 966. The Operator contacted their cargo agent and believed that a NOTOC was mandatory and that the consignment should have been offloaded. The cargo handling agent verified the regulations to the Operator. However, the flight crew were concerned that lithium batteries could be loaded without a NOTOC, although 'Dangerous goods not required to appear in the information to the pilot-in-command' was in Table 7-9, within Part 7, Chapter 4, Page 3 of the ICAO Technical Instructions. No further CAA action possible.
2013-0511	29/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 10g of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2008-061 and 2007-547. Letter sent to the shipper. Response received and follow-up advice provided. No further CAA action necessary.
2013-0512	29/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Aerosols, flammable, UN1950, totalling 800ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0518	29/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0532. Letter sent to the shipper and freight agent. A response received from the shipper advised their procedures were amended and their staff trained to prevent further incidents occurring. A response received from the freight forwarder has confirmed they have implemented new documentation and dangerous goods training for staff. No further CAA action required.
2013-0525	30/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0526	30/04/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 382ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2013-0517	30/04/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 419g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0516	30/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 5 x 1g of Printing ink, UN1210, a 25ml Aerosol, flammable, UN1950 and 5 x 50ml of Adhesives, UN1133. An inner box found inside the box bore an ADR Limited Quantity label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised they normally refer to material safety data sheets and forward to a specialist agent to forward any dangerous goods consignments but on this occasion it was not noticed the consignment contained dangerous goods. Arrangements were made to send staff on basic training courses to prevent further incidents occurring. No further CAA action required.
2013-0522	30/04/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 500ml of Aerosols, flammable, UN1950. An inner box bore an ADR Limited Quantity label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2009-0543. Letter sent to the shipper who responded and advised they had reviewed their complete dispatching process in line with the guidelines provided and had made changes to prevent further incidents occurring. Further information forwarded to the shipper. No further CAA action required.
2013-0523	01/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and freight forwarder. A response from the freight forwarder advised the incident because of human error. Their staff all completed their dangerous goods training and were booked to attend a refresher course. No further CAA action required.
2013-0434	01/05/2013 Leeds/Bradford	Passenger error. During security screening, a passengers' hold baggage was found to contain 1 x 149ml of Battery fluid, acid, UN2796. Appropriate action taken by operator. No further CAA action possible
2013-0905	01/05/2013 Leeds/Bradford	Passenger error. During security screening a passenger hold baggage was found to contain 1 x 149ml of Acid. Appropriate action taken. No further CAA action required.
2013-0713	01/05/2013 JFK, New York, USA	NOTOC error. After departure Cargo handler discovered that due to human error Consumer commodity, ID8000, totalling 10.4Kg were not included on NOTOC. Flight crew were notified. No further CAA action required.
2013-0572	01/05/2013 Humberside	Passenger baggage. During security screening, a passenger's baggage was found to contain 10 x Gas cylinders. He had in his possession a letter from the DGO office dated 26-July-2010 stating these could be carried. The regulation was changed. Operator took correct procedure and confiscated goods. No further CAA action possible.
2013-0559	01/05/2013 Heathrow	Unsecured dangerous goods. Upon arrival dangerous goods were found in unit load device, double stacked and incorrectly secured. No further CAA action possible.

2013-0519	01/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 340g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0524	01/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150g of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0681	01/05/2013 Aberdeen	NOTOC error. During security screening, a consignment was found to contain Lithium batteries contained in equipment, UN3091. The consignment was not marked or labelled as containing dangerous goods and was accompanied by a shippers declaration. The operator investigated and found root cause was lack of communication. Procedures amended to avoid further occurrence. No further CAA action required.
2013-0717	02/05/2013 Edinburgh	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold with unsecured passenger baggage. Operator advised that communications were distributed within the GH on station with full review of procedures. Duty manager on duty will provide full assistance in handling of future EMA's with photographic evidence to be taken on final loading. No further CAA action required.
2013-0531	02/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Metal powder, flammable n.o.s. (Silver coated copper particle), UN3089. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the fibreboard box contained a Material Safety Data Sheet in foreign language, possibly Swedish. See also 2007-130. Letter sent to the shipper, who responded that the root cause was human error when packaging items and inefficient system of labelling goods for despatch. Appropriate action has been taken with new labelling procedures established. No further CAA action required.
2013-0528	02/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0727. Letter sent to the shipper who responded and advised the incident occurred because they were not advised the consignment contained dangerous goods. They were the third party and their customers are advised they should advise them when consignments contain dangerous goods. To prevent further incidents occurring they requested for all new products to be checked and MSDS sheets provided. No further CAA action required.
2013-0527	02/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The outer box bore an ADR Limited Quantity label but there were not other markings or labelling and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0558	Charles De Gaulle, 02/05/2013 France	Unsecured dangerous goods. Upon arrival 6 boxes of dangerous goods were found inside hold unsecured. No further CAA action possible.

2013-0535	03/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a document required by the packing instruction. See also 2013-0536. Letter sent to the shipper. No further CAA action required.
2013-0536	03/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a document required by the packing instruction. Letter sent to the shipper for DGOR 2013-0535 . No further CAA action required.
2013-0533	03/05/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0529	03/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0542	03/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0537	03/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 225ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0561	06/05/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, not on a spreader and surrounded by passenger baggage. No further CAA action possible.
2013-0538	06/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0539	06/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0540	06/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0543	07/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.

2013-0541	07/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 369g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0520	08/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Lithium metal batteries, UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The incident was referred to the Investigations and Enforcement Team. On 11 March 2014, the shipper pleaded guilty to one offence of causing 4 lithium manganese dioxide batteries to be delivered for carriage by air in contravention of the Technical Instructions (Reg 5, Air Navigation (Dangerous Goods) Regulations 2002). The shipper was fined £3,000 and ordered to pay costs to the CAA of £830.59. No further CAA action required.
2013-0578	08/05/2013 Palma Mallorca	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in baggage hold, unsecured and not on a spreader and with battery still connected. No further CAA action possible.
2012-1618	08/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 21 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible due to a delay in reporting the incident.
2013-0562	09/05/2013 Sofia	Unsecured dangerous goods. On arrival Class 6 dangerous goods were found unsecured in a unit load device. No further CAA action possible.
2013-0521	09/05/2013 Heathrow	Suspected incorrectly labelled dangerous goods. During the dangerous goods acceptance check, one overpack consisting of several metal drums shrink-wrapped on a pallet was noticed to have a tear in the shrink wrap, beneath which 'cargo aircraft only' labels were seen. The consignment had been declared as being suitable for carriage on passenger aircraft. In addition, the packing instruction for two of the substances involved required combination packaging, but only single packagings had been used. No further CAA action possible.
2013-0563	09/05/2013 Frankfurt, Germany	Unsecured dangerous goods. Prior to departure, a consignment of dangerous goods were found incorrectly secured and incorrect orientation of boxes. No further CAA action possible.
2013-0720	09/05/2013 Edinburgh	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found secured to the hold netting instead of to approved tie-down points. The electric mobility aid tag was unsigned. All staff involved in loading the aircraft were disciplined and received a copy of the Station instruction for Electric Mobility aids loading /securing. All station staff received a reminder of the relevant procedure on read/sign basis. Ramp supervisors received a written instruction to cross check and guarantee the proper loading/securing on every occasion. All staff have also been reminded on the need to correctly complete and sign the appropriate loading document. No further CAA action required.
2013-0546	09/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0947. Letter sent to the shipper who responded and advised the incident occurred because of human error. Their procedures were amended to prevent further incidents occurring. No further CAA action required.

2013-0545	09/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0463	09/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a two fibreboard boxes were found to contain 5 x 5L of Paint related material, UN1263. The box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0716	10/05/2013 Munich, Germany	Loading error of dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with the battery removed and tied down separately. Operator investigating. No further CAA action possible.
2013-0534	10/05/2013 Heathrow	Incorrectly labelled dangerous goods and damaged overpack. During handling, an overpack which was declared as contain Oxidizing solid, n.o.s., UN1479 and Matches, safety, UN1944 was noticed to be damaged. Upon opening the overpack to see whether the packages were also damaged, it was noticed they bore hazard labels that were too small. The dangerous goods transport document was also incorrect in three areas. Details of errors sent to shipper with request for an explanation, together with corrective and preventative action. The shipper explained the errors and detailed the actions they had taken to ensure they were corrected and could not be repeated. No further CAA action required.
2013-1163	10/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0544	10/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0551	10/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 12ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0715	Charles De Gaulle, 10/05/2013 France	Undeclared dangerous goods. During delay investigation, a consignment which contained Dry ice, UN1845 was found to be in hold incorrectly secured and not on documentation. Operator investigating. No further CAA action possible.
2013-0726	11/05/2013 Tel Aviv	Unsecured dangerous goods. Upon arrival, a consignment which contained 1 x Fire extinguishers, UN1044, was found unsecured. Operator investigating. No further CAA action possible.
2013-0564	11/05/2013 Los Angeles, USA	Incorrectly loaded. A consignment containing Argon, compressed, UN1006, was found to have been loaded on to incorrect aircraft and flown to the USA with out a NOTOC. Operator contacted to carry out investigation and in response, the handling agent advised this was due to human error. Revised procedures were put into place to prevent recurrence and a read and sign memo was issued to staff stressing the importance of ensuring dangerous goods consignments as part of a consolidation are separated out into the dangerous goods cage from non dangerous goods items. No further CAA action required.

2013-0711	11/05/2013 Jersey	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) (EMA) was found inside the hold, unsecured, passenger baggage. The operator investigated and the root cause was human error due to lack of knowledge. Loading and separation training for EMA given to all staff. No further CAA action required.
2013-0549	11/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2.95Kg and Perfumery products, UN1266, totalling 680ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and the freight forwarder. No further CAA action required.
2013-0548	11/05/2013 East Midlands	Suspected undeclared dangerous goods. During security screening, a consignment was found to contain 2 Life-saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was considered likely that the consignment met the provision of Packing Instruction 955 due to the size of the cylinder. No further CAA action required.
2013-0553	12/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required. Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, it had not been deactivated. The PRM supplier claimed that they had disconnected the battery cable together with the PRM prior to handing the chair over for loading. Unfortunately as there were no photos or other evidence the aircraft operator could not challenge this claim. An investigation of the flight file showed that both sections of the Electric Mobility Aid Loading Form were completed and signed. The PRM provider stated that their Agent on this case was very experienced. Upon consultation with the PRM provider it was established that their training regime features at least an annual classroom refresher as well as read & sign instructions/updates throughout the year. The PRM providers' work instruction on handling PRMs travelling with their own EMAs (in German) in general appeared similar to the operator's instructions, and most importantly state in bold that "in case of any doubt the electric wheelchair is not safe" (i.e. not deactivated and isolated) "it must not be loaded". Operator shared the latest material on their Extranet with the PRM Provider. They will provide their staff with this material and use this case to re-raise awareness about correct EMA loading. Provider
2013-0718	12/05/2013 Manchester	Unsecured dangerous goods. Upon arrival, a consignment which contained 1 x 30G of Compressed gas, UN1956, was found unsecured in the hold and had moved during flight. No further CAA action possible.
2013-0565	12/05/2013 Amsterdam	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 679g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1179	13/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 340g of Aerosols, flammable, UN1950 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1177	13/05/2013 Heathrow	

2013-1178	13/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 175ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0566	13/05/2013 Heathrow	Damaged dangerous goods. Upon loading, a consignment was found to contain dangerous goods in unacceptable condition.
2013-1180	13/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 297g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0573	13/05/2013 Heathrow	NOTOC error. During loading, a consignment which contained dangerous goods was found incorrectly positioned in hold in relation to NOTOC. NOTOC amended. No further CAA action required.
2013-0568	13/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 445G of Gas cartridges (flammable), UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0569	14/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Lithium Ion batteries contained in equipment, UN3481. The consignment was not marked or labelled and did not comply with the requirement of Packing Instruction 967. However the inner packaging bore Lithium battery handling labels. Letter sent to the shipper, who responded that it was an oversight and additional training given to member of staff. No further CAA action required.
2013-0570	14/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the root cause was human error as they thought were returning the original package, which had already travelled from Brussels. No further CAA action required.
2013-0583	14/05/2013 Heathrow	Passenger error. During security screening, a passengers hold baggage was found to contain Ethyl Chloride BP, UN1037. Police questioned passenger and items confiscated. No further CAA action required.
2013-0586	14/05/2013 Gibraltar	Undeclared dangerous goods. Upon arrival, several boxes of dangerous goods were not restrained and were incorrectly loaded and one box was damaged during the flight. It was determined that the loading team failed to load the aircraft in accordance with the standard loading procedures when handling dangerous goods cargo, due to not following the procedures in the Dangerous goods manual. Ramp staff also failed to carry a pocket sized DG awareness card for quick reference, though this is not a requirement. The Ramp team were made aware of the importance of loading and securing cargo to the required standard prior to departure and to always ensure packages were loaded as per orientation handling label. The Ground Handling Agent issued a memo explaining the procedures for loading dangerous goods cargo and dangerous goods awareness cards were issued to every trained member of staff. No further CAA action possible.

2013-0571	14/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 13.5ml of Paint related material, UN1263. The box contained four inner boxes, which each bore an ADR limited quantity label. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0567	14/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 20 x 400ml of Aerosols, flammable UN1950. The box contained an inner box, which bore an ADR Limited Quantity label. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0576	15/05/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 50ml of Aerosols, flammable, UN1950 and 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1168	15/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0712	15/05/2013 Heathrow	Incorrect labelling. A consignment of lithium metal batteries, contained in equipment was seemingly appropriately packed, marked, labelled and declared as suitable for carriage on a passenger aircraft, but was erroneously labelled 'LITHIUM METAL BATTERIES – FORBIDDEN FOR TRANSPORT ABOARD PASSENGER AIRCRAFT'. This label went unnoticed until after carriage onboard a passenger aircraft. In response to this occurrence, the accepting agent proposed to increase the technical training aspects of the DG CAT 7/8 training in regards to Lithium Batteries, issue a Lithium Battery Awareness Operational Alert, retrain all personnel that failed to notice the labelling of the package, conduct and report biweekly internal audit for the DG Process and perform two unannounced audits of the facility within 2013 with specific focus on the DG process compliance. No further CAA action necessary.
2013-0574	15/05/2013 Gatwick	Undeclared dangerous goods. During security screening, a fibreboard box found within a courier bag was found to contain Aerosols, UN1950. The courier bag was not marked or labelled as containing dangerous goods but the box bore an ADR Limited Quantity label. The consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper and the freight forwarder. A response received from the freight forwarder advised their policy dictates not to accept dangerous goods by air but the labelling on the consignment was not noticed, which they advised was an oversight. They interviewed the staff member and advised them to be more vigilant, they also confirmed their staff were trained. No further CAA action required.
2013-0575	15/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0068, 2013-0579 and 2013-00584. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0577	15/05/2013 Cape Town	Unsecured dangerous goods. During security screening, a consignment which contained Dry ice, UN1845 was found unsecured in hold. No further CAA action required.

2013-0585	16/05/2013 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 12ml of Paint, UN1263. The outer box was not marked or labelled as containing dangerous goods but an inner packaging bore a Class 3 label. The consignment was not accompanied by a dangerous goods transport document. See also 2012-0846 and 2012-0711. Letter sent to the shipper who responded and advised that they didn't believe the products they were sending were classified as dangerous goods. Further information sent advised they should obtain material safety data sheets (MSDS) and refer to Section 14 to determine whether any items they send are classified as dangerous goods. No further CAA action required.
2013-0727	16/05/2013 Heathrow	Undeclared dangerous goods. Upon loading a fibreboard box was found containing Lithium metal batteries, UN3090, which bore label stating 'Lithium metal batteries. Forbidden for transport on passenger aircraft'. Operator investigating. No further CAA action possible.
2013-0579	16/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0068, 2013-0575 and 2013-00584. Letter sent to shipper under 2013-0575. No response received. No further CAA action possible.
2013-0584	16/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0068, 2013-0575 and 2013-0579. Letter sent to shipper under 2013-0575. No response received. No further CAA action possible. Unloaded dangerous goods. Upon arrival, a consignment of flammable dangerous goods was found in hold which should have been offloaded at the station of origin. The cargo was offloaded and returned to the cargo handling agent. The cargo was not meant to travel on the inbound flight, therefore, a NOTOC was not raised and the Pilot in command was unaware that there were dangerous goods on board. The loaders at the station of origin did not see the dangerous goods in the hold when completing their arrival / pre-loading checks and they failed to check the inbound loading message. It was identified that both issues were a result of failing to adhere to Standard Operating Procedures. The loading team were interviewed and reminded of their responsibilities to check all hold compartments and in particular the importance of offloading dangerous goods cargo. The Operator's Overseas Officer followed this up during a visit to the station of origin after the incident. The Ground Handling Agent issued a briefing note and posters for all staff to remind them of the correct procedures.
2013-0738	17/05/2013 Manchester	The Operator provided copies of its ramp safety reference posters in Spanish. The DGI advised the Operator that the quantity of the dangerous goods were not identified in the occurrence report, as required in their Operations Manual. No further CAA action possible.
2013-1164	17/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0590	17/05/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, secured but batteries within the wheels of the chair and on its side. No further CAA action possible.
2013-0735	17/05/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, secured but lying on its side. No further CAA action possible.

2013-0733	17/05/2013 Frankfurt, Germany	NOTOC error. Upon departure, a consignment which contained 10Kg of Dry ice, UN1845 was found to be missing from NOTOC. Operator investigating. No further CAA action possible.
2013-0595	17/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 25ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0596	17/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 342ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0932	18/05/2013 Montpellier, France	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold surrounded by baggage. No further CAA action possible.
2013-0599	19/05/2013 Glasgow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found insufficiently secured. No further CAA action possible.
2013-0597	20/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 341ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-287. Letter sent to the shipper who responded that the root cause was due to human error. Implementation of new procedures were undertaken and dangerous goods training was organised for operational staff. No further CAA action required.
2013-0741	20/05/2013 Las Palmas	NOTOC Error. During security screening, NOTOC listed 44 packages as ID8000 but on investigation the consignment contained 66 packages containing Perfumery products, UN1266, totalling 1000Kg. The cargo handling agent investigated and verified that the Drill Code was correct and it was a frequent cargo shipment. No further CAA action possible.
2013-0598	20/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 225ml and 4 x 250ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0602	Tenerife, Canary 21/05/2013 Islands	Electric mobility aid arrived unsecured. On arrival, an electric mobility aid (Battery powered vehicle UN3171) was found unsecured in the rear hold and surrounded by baggage and pushchairs. The Operator investigated and determined that the wheelchair was not correctly secured in the hold prior to departure from station of origin. The ground crew shift was operating with an 'acting up' supervisor on an extremely busy day and the team made an incorrect decision not to secure the mobility aid as required in order to make an on time departure. All ground crew were aware of the Standard Operating Procedure (SOP) and underwent the required training. The Dispatcher was not advised about the wheelchair until boarding and was made available to the loading team late in the turnaround, which put additional pressure on the acting supervisor. He was interviewed by the Airport Services Manager and told that safety was more important than an SOP. The station recruited two more supervisors and the practice of 'acting up' ceased as a result of this incident. All loading staff were required to view the CAA/GHOST 'One Team One Goal' DVD again. No further CAA action possible.

2013-0601	21/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a chainsaw with some residue fuel (Dangerous goods in machinery, UN3363). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required. NOTOC error. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold which had not been documented. Operator investigating. No further CAA action possible.
2013-0728	21/05/2013 Singapore	
2013-0743	21/05/2013 Manchester	Handling agent. An electric mobility aid (EMA) (Battery-powered vehicle, UN3171) arrived at the boarding gate without an Electric Mobility Aid tag and without instructions on how to make the EMA safe. The tag was completed at the gate by the Dispatcher, and it was verified by the loading team that the EMA contained a (wet cell) spillable battery and the flight was delayed whilst it was established if the EMA could be transported safely. The EMA was secured and carried in accordance with the regulations and the actual weight was noted. The Floor Walker made the error, due to the pressure of passengers at check-in. The procedures for EMAs were added to daily brief along with clear instructions to the floor walkers to process EMAs at a designated desk. This was covered in the training and the Host was spoken to regarding the incident who fully understood the requirements for EMAs for the future. It was also marked on their personal file to highlight any trends in their performance. No further CAA action possible.
2013-0582	21/05/2013 Heathrow	Incorrectly declared dangerous goods. During security screening, a consignment was found to contain 16 x Lithium ion batteries, UN3480, totalling 60.8Kg. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document, however information on the documentation was net weight not gross weight. Referred to FAA by operator. No further CAA (UK) action required.
2013-0606	21/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Isopropanol alcohol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0600	21/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0589	22/05/2013 Hayes	Mis- marked dangerous goods. During security screening, a consignment declared to be packed in accordance with Packing Instruction 964, and consequently requiring UN specification packaging was noted to be packaged in a plywood crate bearing a UN specification mark with a bogus GB package test certificate number. The shipper had appointed a packager to prepare the consignment on their behalf. See also 2011-0382 and 2008-012. Whilst the packer held a current dangerous goods by air qualification, they erroneously believed that their status as an MoD approved packer entitled them to manufacture UN specification packagings and mark them with their own identification mark. The packing company acknowledged receipt of detailed advice provided by CAA in this regard. No further CAA action necessary.

2013-0554	22/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Smoke grenade. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper described themselves as a 'Local Mail, Courier & Postal Service Point' indicating that the goods may have been forwarded on behalf of another person or company. Interim letter sent to the shipper. Statement made 13/9/2013.
2013-0612	22/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Flammable liquid, UN1993, and 1 x Corrosive liquid, UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0610	22/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2005-185 (however recorded as NOC). Letter sent to the shipper. No further CAA action required.
2013-0609	22/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email sent to shipper requesting explanation and corrective action. No response received. No further CAA action possible.
2013-0607	22/05/2013 East Midlands	Non occurrence. During security screening, a consignment was found to contain suspected Articles, pressurised, hydraulic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper has confirmed that items are not precharged and are only tested with water prior to despatch. No further CAA action required.
2013-0605	22/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 840ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0624	23/05/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, buried under passenger baggage. No further CAA action possible.
2013-0742	23/05/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment which contained 1 x 1L Environmentally hazardous substance, liquid, n.o.s (Dibutyltin Dilaurate), UN3082, and 1 x 25L of Flammable liquid, n.o.s (Naphtha (Petroleum), Hydrotreated heavy mixture), UN1993, was found in unit load devise secured with 1 restraining strap and not secured in all directions so was unsecured. Outstation contacted and rebriefed all staff on correct lashing procedures to prevent reoccurrence. No further CAA action required.
2013-1041	23/05/2013 Heathrow	Incorrectly secured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold incorrectly secured.
2013-0581	23/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 24g of Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, it was considered likely that the consignment met the provision of Packing Instruction 955 due to the size of the cylinder. No further CAA action possible.

2013-0603	23/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a cylinder of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0307, 2012-1462, 2010-0700, 2010-0695, 2005-082 and 2003-163. Awaiting response for 2013-0307. No response received. No further CAA action possible.
2013-0614	23/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0613	23/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2.072ml . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No CAA action required.
2013-0604	23/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0375. Letter sent to shipper who responded and advised they reviewed their posting and packaging procedures to ensure no further flammable aerosols were sent by air and if they sent any restricted items they would comply with the applicable regulations. No further CAA action required.
2013-0623	24/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 550ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0621	24/05/2013 Luton	Unsecured electric mobility aid. Upon arrival, an electric wheelchair (Battery-powered vehicle, UN3171) was found unsecured inside the forward hold. The Operator investigated with the station of origin and it was identified that there was a lack of awareness and understanding of the importance of securing electric mobility aids. The Operator's Safety Alert, which was sent out in March was used to again explain the importance to staff, although, the Operator did not have an operation in the station of origin until May 2013. A 'read and sign' notification was issued to ramp staff, about securing special loads in the hold and the issue was raised at a weekly meeting with all ramp staff. Furthermore, the Ramp Supervisor was actioned to carry out random checks of the holds. No further CAA action possible.
2013-1511	24/05/2013 Heathrow	Unsecured dangerous goods. A consignment which contained Aviation regulated liquid, n.o.s., UN3334 was found inside a unit load device incorrectly secured. Staff at outstation made aware of correct procedures to prevent reoccurrence. No further CAA action required.
2013-0622	24/05/2013 Heathrow	Damaged dangerous goods. Upon loading a unit load device a consignment was found to contain 12kg of Dry Ice, UN1845, that had been damaged. Operator investigating. No further CAA action possible.

2013-0617	24/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0587	24/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Phosphoric acid, solution UN1805. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim letter sent to the shipper. Referred to I&ET 6/6/2013. File with EG
2013-0594	24/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 12Kg of Refrigerant gas R134a, UN3159. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-0592. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0618	24/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0619	24/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0591	25/05/2013 Not established	Damaged and incorrectly packed dangerous goods. During processing in a freight forwarder's facility, an overpack containing Airbag modules, UN3268, was found to be damaged. Upon opening the overpack, it was noticed the outer UN specification boxes used were of a type which required special tape to be used, but instead, normal parcel tape had been used. In addition, some of the airbag modules were loose within the boxes. The shipper explained they had not received any particular tape when they ordered the packagings, but had subsequently received it together with correct procedures for closing the packagings. No further CAA action required.
2013-0616	25/05/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0615	25/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 600ml Aerosol, flammable, UN1950 and 2 x 5L tins of Paint related material, UN1263. The tins were each marked with UN1263 but the consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the incident occurred because of human error. A meeting with their freight agent confirmed all future consignments would be shipped by sea. They also amended their procedures to prevent further incidents occurring. No further CAA action required.

2013-0729	25/05/2013 Copenhagen	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in Cpt 5 surrounded by bags, not strapped and loaded on its side. Battery was taken (disconnected) but also not secured. LIRF and LFC contained no record of the electric wheelchair. The ramp agent completed the LIRF but did not include any info regarding the electric wheelchair booked and/or any specifics regarding special loading. Ramp supervisor and/or loading staff did not follow the operator's procedures regarding strapping of electric wheelchairs. Electric Wheelchair load form was not completed. MVT MSG did not include any info regarding electric wheelchair. Operators investigation checked the procedures and training of the GHA and that previous read and signs issued by the airline had been distributed. No further CAA action necessary.</p> <p>Unsecured dangerous goods. Prior to departure, a consignment which contained Flammable liquid, corrosive, n.o.s. (ethanol guanidiniumthiocyanate), UN2924, totalling 576ml and 1 x 48ml of Ethanol Solution, UN1170, was found inside a unit load device incorrectly secured. Load Manager discussed with load team the correct procedure and reminded them to shrink wrap similar loads and secure with second strap in future to prevent reoccurrence. No further CAA action required.</p>
2013-1510	26/05/2013 Heathrow	Operator variation error. Upon arrival, a consignment was found to contain Radioactive material, excepted package, UN2911. No CAA action required.
2013-0759	26/05/2013 Beijing	
2013-0686	27/05/2013 Heathrow	Operator variation not complied with. During transfer of cargo, it was noticed that a consignment contained Lithium metal batteries, UN3090. The operator had an Operator Variation stating they did not carry lithium batteries and so the consignment was off-loaded. Appropriate operator action taken, no further CAA action required.
2013-1184	28/05/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 120g of Aerosols, flammable, UN1950 and Paint related material, UN1263 totalling 220g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 675ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1185	28/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1186	28/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1187	28/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0633. Letter sent to the shipper. No further CAA action required.
2013-0626	29/05/2013 Stansted	

2013-0629	29/05/2013 Manchester	<p>NOTOC error. Upon arrival, a consignment was found to contain Lithium metal batteries contained in equipment, UN3091. The consignment was marked and labelled and was accompanied by a dangerous goods transport document but was not noted on the NOTOC. Referred to the Belgium and German authorities for investigation. An investigation by the German authorities advised the officer stated he had no recollection of any marking, labelling or documentation for the consignment. The air waybill also did not indicate the consignment contained dangerous goods. To prevent further incidents occurring the officers were reminded to double check consignments before acceptance. No further CAA action required.</p>
2013-0734	29/05/2013 Manchester	<p>Undeclared dangerous goods. Upon arrival at the consignee premises, a consignment was found to contain Toxic solid, organic, n.o.s., UN2811. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Insufficient information available. No further CAA action possible.</p>
2013-1188	29/05/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 314.2ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1189	29/05/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 299.5ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1190	29/05/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0649	29/05/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet filled with acid, UN2794. The consignment bore a Class 8 corrosive hazard warning label but was not accompanied by a dangerous goods transport document. Letters received from the shipper, freight agent and handling agent. It was advised that originally, both spillable and non-spillable batteries were included on the purchase order. However, the information from the purchase order relating to the non-spillable battery was copied to both lines on the shipping papers. This resulted in a dangerous goods transport document not being raised. The shipper advised they had implemented corrective actions to ensure a check was built into the review and approve the packing list before submission to the freight agent and further training was also put in place. The freight agent advised they did not operate out of their own warehouse and a third party received their cargo, which was where the Class 8 label was overlooked. Following the incident they subsequently controlled all their own goods and operated stricter checks when receiving consignments. No further CAA action required.</p>

2013-0627	29/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 275ml plastic bottle of Corrosive liquid, n.o.s., UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2005-110. Letter sent to shipper who responded and advised it was not their normal practice to send dangerous goods by air. Their operatives were advised that the correct procedures should be followed. They also supplied a Safety Data Sheet, which stated the product was not classified as dangerous goods, however advice from a chemical advisor suggested that the datasheet was incorrect and out of date and that the product should have been classified as dangerous goods. Information forwarded to shipper. No further CAA action required.
2013-0628	29/05/2013 East Midlands	Not dangerous goods. During security screening, two boxes were each found to contain 40 x gas springs; Articles pressurised, hydraulic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper later confirmed the gas springs met special provision A114 and therefore were not subject to the Technical Instructions. The shipper was advised to mark the package and/or documentation for future consignments. No further CAA action required.
2013-0625	29/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 16g cartridges of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0593	29/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Articles, pressurized, hydraulic, UN3164. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It is possible consignment complies with Special provision 114, however documentation evidence is required to show this and particularly that the fire test requirement has been carried out. No response received. No further CAA action possible.
2013-0633	30/05/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent for DGOR 2013-0626. No further CAA action required.
2013-0632	30/05/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 204ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0651. Letter sent to the shipper. No further CAA action required.
2013-1169	30/05/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 350ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0636	30/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1233	31/05/2013 Milan, Italy	Undeclared dangerous goods. During unloading of an ULD from the aft cargo hold, position 31, it was noted that each of the 4 x 32Kgs of Radio active material Type A package marked as RRY, had an height (43 cm) higher than the maximum allowed by IATA and Alitalia DGR manual.
2013-1512	31/05/2013 Heathrow	Unsecured dangerous goods. A cargo bin was observed by loading crew chief to contain an unsecured 1 x 16L of flammable liquid, n.o.s, UN1993.
2013-0634	31/05/2013 Heathrow	Incorrect documentation. During handling, an overpack was noticed to be displaying a lithium battery handling label, but the required wording was not present on the air waybill. The freight forwarder advised that the shipper had not informed them the consignment contained lithium batteries and since the consignment had been delivered directly from the shipper to the handling agent, the labels had not been seen. They confirmed appropriate procedures had been implemented to prevent recurrence. No further CAA action required.
2013-0635	31/05/2013 Heathrow	Unsecured dangerous goods. During freight checks a unit load device, a consignment which contained Extracts, flavouring, liquid, UN1197, was found unsecured. Operator investigating. No further CAA action possible.
2013-0640	31/05/2013 Heathrow	Unsecured dangerous goods. During loading, a consignment which contained Dry ice, UN1845, was found unsecured in unit load device. Operator investigating. No further CAA action possible.
2013-0960	31/05/2013 Gatwick	Unsecured dangerous goods. Upon arrival a consignment which contained Gas sample, non-presurized, flammable, n.o.s., was found in a unit load device unsecured and on it's side.
2013-0638	31/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1042. Letter sent to the shipper who responded and advised they amended their procedures to prevent further incidents occurring. No further CAA action required.
2013-0639	31/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosol flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper explained the aerosol was part of a kit which had been received from the USA and it had not been marked or labelled as containing dangerous goods at that time. As a result, the shipper confirmed they had revised their procedures to prevent future occurrences. No further CAA action required.
2013-0637	31/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0790. Letter sent to the shipper who response the root cause was human error. Shipper has amended their procedures to ensure no further reoccurrence. No further CAA action required.
2013-0630	31/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1545. Letter sent to the shipper who responded that the root cause was human error and appropriate processes put in place to prevent further occurrence. No further CAA action required.

2013-0631	31/05/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Insufficient shipper details, therefore, no further CAA action possible.
2013-0784	02/06/2013 Glasgow	Unsecured dangerous goods. Upon arrival, 2 x electric wheelchair (Battery-powered vehicle, UN3171) loaded within 2 x ULD's were found un-secured, not on spreaders, not protected from potential damage by the movement of baggage and incorrectly annotated on documentation. Operator investigating. No further CAA action possible.
2013-0642	03/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 96 x Aerosols, non- flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packages bore ADR Limited Quantity labels. Letter sent to the shipper who responded that the root cause was human error and will no longer send any dangerous goods outside their local area. The Freight forwarder responded that dangerous goods information was sent to all new customers, however their Health and Safety Officer was put forward for dangerous goods training to ensure full understanding of regulations. No further CAA action required.
2013-0644	03/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1521	03/06/2013 Heathrow	Unsecured dangerous goods. A consignment which contained non flammable, non toxic was found on its side as unsecured.
2013-0641	03/06/2013 Heathrow	Damaged and incorrectly secured dangerous goods. Prior to departure, a unit load device which contained 1 x 0.25Kg of Environmentally hazardous substances, solid, n.o.s((-)-Epigallocatechin gallate), UN3077, and Seat-belt pretensioners, UN3268, totalling 3.63Kg, and 1 x 26.910Kg of Batteries, wet, filled with acid, UN2794, was found incorrectly secured and damaged. The build crew were shown photos and briefed on the need to ensure that any restraining technique used should not affect the integrity of the packaging. The issue was already included in the ULD build training and campaign posters were displayed in the appropriate area regarding the restraint and handling of dangerous goods. No further CAA action necessary.
2013-0643	03/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400mL Aerosol, flammable; UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0645	04/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, non spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, the shipper confirmed that the consignment should have travelled under Special Provision A67 and discussions were held with the Freight Forwarder to correct reporting procedures. No further CAA action required.

2013-0646	04/06/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 408ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0632. No further CAA action required.</p>
2013-0651	04/06/2013 East Midlands	
2013-0648	04/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0650	04/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400mL Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper, who was a sole trader, explained they were unaware aerosols were classified as dangerous goods, but would ensure that any future consignments complied with the requirements. Further details sent to shipper explaining the requirement for training.</p>
2013-0647	04/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 12V of Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, there was no information on the air waybill to indicate it was 'not restricted' in accordance with special provision A67. See also DGOR2013-0655. Letter sent to the shipper. No further CAA action required.</p>
2013-0656	05/06/2013 Stansted	
2013-0653	05/06/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0654	05/06/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Communication from the freight forwarder stated that a Safety Data Sheet (SDS) was sent to the operator with the package. The Operator confirmed that an SDS was not supplied, but a letter was provided by the company who wanted to ship the package, which asked that a statement that the battery was 'Not Restricted' and met 'Special Provision A67' should be placed on the package. This was not done as confirmed by the operator's photographs. The freight forwarder was sent the letter, but ignored the DGI's request for an explanation as to why it was not attached. Instead, the freight forwarder continued to refer to the SDS and stated that it would be attached with future packages and asked the DGI for an explanation as to why the package was snagged. No further CAA action possible.</p>

2013-0655	05/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 12V of Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, there was no information on the air waybill to indicate it was 'not restricted' in accordance with special provision A67. See also DGOR2013-0656. Letter sent to the shipper. No further CAA action required.
2013-0915	05/06/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment was found to contain unsecured 10 pieces of dangerous goods on cargo pallet. Operator investigated and the root cause was human error. Staff member responsible for loading has current dangerous goods training so warning letter issued by handling company. No further CAA action possible.
2013-0652	05/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the Shipper. No further CAA action required.
2013-0672	05/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Firelighters, solid, UN2623. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0648 and 2006-190. Letter sent to shipper . No response received. No further CAA action possible.
2013-0663	05/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2011-0570. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.
2013-0660	06/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, these batteries are excepted from all IATA regulations provided that the battery terminals are protected against short circuits and meet the non-spillable criteria listed in IATA Packing Instruction 806 and Special Provision A67. Letter sent to the shipper. No further CAA action required.
2013-0661	06/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0916	06/06/2013 Marudi	Unsecured and damaged dangerous goods. Upon arrival, a consignment was found to contain 30L of Sodium Hydroxide Solution, UN1824, was unsecured and damaged. The operator investigated and all staff fully trained on building of unit load device with dangerous goods consignments. No further CAA action possible.
2013-1170	06/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 39ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0659	06/06/2013 Hamburg, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium batteries, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating. No further CAA action possible.

2013-0667	07/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0665	07/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 400 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter received from the shipper, who conducted an investigation. The consignee asked for the packages to be collected from a third party shipper rather than from the shipper. An air waybill was raised internally by a customer service agent, however, the agent did not follow procedures and declared the contents of the packages as 'boxes'. The agent was made aware of the error. The shipper implemented a number of measures to prevent a recurrence. The incident was going to be referred to the Investigation and Enforcement Team for formal investigation, but this was not possible once the shipper admitted the error and wrote to the DGO. The DGI visited the shipper on 10 September 2013. See related File Note. No further CAA action possible.
2013-0666	07/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0711, 2012-0846 and 2013-0585. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.
2013-0671	07/06/2013 Kuwait	Passenger error. During flight a passenger handed Flight crew 4 packs sparklers. Operator investigating. No further CAA action possible.
2013-0772	07/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain dangerous goods which were undeclared. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator investigating. No further CAA action possible.
2013-0668	07/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 300ml of Aerosols, non- flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0669	07/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2Kg of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0662	07/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0657	07/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0675	08/06/2013 New York JFK, USA	<p>Unsecured dangerous goods. During unloading, a battery was found loose on top of the seat of an electric mobility aid (Battery-powered vehicle, UN3171).</p> <p>Documentation error. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was marked and labelled as containing dangerous goods but was not identified on the air waybill in accordance with Section II, Packing Instruction 965. Further information from the freight agent advised the incident occurred because of human error. They reiterated the importance of the procedures to the their staff. No further CAA action required.</p>
2013-0670	08/06/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Paint, UN3066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent too the shipper. No further CAA action required.</p>
2013-0664	08/06/2013 East Midlands	<p>Damaged dangerous goods. Upon arrival 7 fibreboard boxes which contained 145Kg of Nicotine, UN1654 found to be damaged. No further CAA action required.</p>
2013-0680	09/06/2013 Sydney, Australia	
		<p>Incorrectly loaded dangerous goods. It was reported that upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with battery still connected and surrounded by passenger baggage. The investigation established that the PRM had not pre-notified. When interviewed, the loaders admitted the error of loading the wheelchair together with the other bags but reported that the battery was isolated. The flight file was checked and no evidence of the WCHR was found on the LFC and LIRF. Both the dispatcher and the ramp staff involved had not managed any electric wheelchair in the past 7 months; the lack of experience was a contributory factor for this occurrence. All staff were current on Dangerous Goods training and had read and signed the Station Instruction already published on electric mobility aid handling. In response to this incident, a new procedure was published to avoid possible re-occurrences and increase staff awareness of the applicable requirements. This included an enhanced means of identifying electric mobility aids due for carriage to enable briefing and oversight of the process.</p>
2013-0914	10/06/2013 Rome FCO, Italy	
		<p>Undeclared dangerous goods. During security screening, a plastic box was found to contain 6 x 5Kg of Environmentally hazardous substance, liquid, n.o.s., UN3082. The box was covered with black shrink wrap and the inner plastic containers each bore a Class 9 label. The outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the root cause was human error and appropriate process put in place to prevent further occurrence. No further CAA action required.</p>
2013-0674	10/06/2013 East Midlands	
		<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner package bore an ADR limited quantity marking. Email sent to the shipper, who responded that the aerosols were included in error. Appropriate procedures amended. No further CAA action required.</p>
2013-0677	10/06/2013 East Midlands	
		<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain a 200ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0678	11/06/2013 Stansted	

2013-0684	11/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0280. Letter sent to the shipper who responded and advised it was not their normal practice to send dangerous goods. To prevent further incidents occurring future consignments containing dangerous goods would be forwarded by a specialist freight company. Further information sent on how to monitor and establish which goods are classified as dangerous goods. No further CAA action required.
2013-0679	11/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Lithium ion batteries, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the operator's tracking label stated the package contained Repair goods. See also 2010-0948, 2010, 0816 and 2010-0793. Letter sent to the shipper, who was a repair centre for camera equipment and occasionally sent batch consignments overseas by air or sea. The individual handling the consignment failed to follow the process in accordance with the shipper's internal 'Lithium Battery' policy. The individual was re-trained and a checking process was implemented for all bulk dispatch consignments. No further CAA action required.
2013-0683	12/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 730ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0685	12/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2Kg of Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0693	12/06/2013 Heathrow	Unsecured dangerous goods. Upon arrival a unit load devise was found to contain unsecured dangerous goods. Operator investigating
2013-0687	13/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. During a telephone conversation with the shipper, they confirmed they had not opened the package they had received from the manufacturer prior to shipping it, although the safety datasheet indicated the battery complied with Special Provision A67. The shipper was advised that they were responsible for ensuring they complied with the requirements. No further CAA action required.
2013-0688	13/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 143ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0689	13/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0303 and 2009-0311. DGI spoke to the shipper's Regulatory Affairs Manager and apologised for the incident. He reminded their Despatch Team to place the label 'Not Restricted. Special Provision A67' on the outer packaging. The freight forwarder sent the labels to the operator and the operator agreed to place a label on the outer packaging once it was authorised for release. No further CAA action required.
2013-0690	13/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0744	13/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Radioactive material, Type A package, special form, UN3332. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1191	13/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0692	13/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0691	13/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 125ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0695	14/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0959	14/06/2013 Gatwick	Unsecured dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured.
2013-0696	14/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 25ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0697	14/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 400mL Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The shipper explained they had had a recent change of staff in their Despatch department who had not appreciated aerosols were considered to be dangerous goods. They confirmed they would ensure that any future consignments complied with the air or sea transport requirements, as appropriate. No further CAA action required.</p>
2013-0694	14/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-115, 2012-0013 and 2013-0136. Letter sent to the shipper under DGOR2013-0834. No further CAA action required.</p>
2013-0699	16/06/2013 Orlando, USA	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries contained in equipment, UN3091. The consignment was marked and labelled as containing dangerous goods and was accompanied by shipper's declaration however the information was not transposed on to the Air Waybill. Letter sent to the Freight Forwarder who responded that this was due to timing issue of documentation and human error. Dangerous goods refresher training organised for staff involved with the incident and new procedures for dangerous goods documentation implemented. No further CAA action required.</p>
2013-0698	16/06/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and not on a spreader, surrounded by passenger baggage. Operator investigating. No further CAA action possible.</p>
2013-0701	17/06/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 boxes marked and labelled as containing batteries, wet, non spillable, UN2800 and one box bearing a lithium battery handling label. However, the consignment was not accompanied by a dangerous goods transport document. The freight forwarder advised that they shipper had not pre-notified them to expect packages of dangerous goods and due to the urgency of the shipment and because the consignment had not been off-loaded from the collection vehicle prior to delivery from the shipper to the operator, the labels had not been noticed. A dangerous goods transport document had been received by the freight forwarder attached to the other documents but had also not been noticed. Appropriate corrective action taken by freight forwarder. No further CAA action required.</p>
2013-1193	17/06/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1192	17/06/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 725ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-0706	17/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 life vests (Life- saving appliances, self-inflating, UN2990). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>

2013-0704	18/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. In discussion with the shipper, it was explained that the perfumes had been received by the shipper from a company in the USA and the consignment was being returned to them. It had not been appreciated that the perfumes were dangerous goods. No further CAA action necessary.
2013-0705	18/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consolidation was found to contain Lithium ion batteries, UN3480. The consignment was marked with a Lithium battery label however there was no statement on the Air Waybill. Also 2 x perfumery products were listed on the consol manifest and were not marked or labelled as dangerous goods and were not accompanied by a dangerous goods transport document. No further CAA action.
2013-0703	18/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 500ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0702	18/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 250ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0600. No further CAA action required.
2013-1102	18/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0709	19/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 3Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0827	19/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the FAA by the operator. No further CAA action required.
2013-0708	19/06/2013 Feltham	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Perfumery products, UN1266, totalling 3.2L and 4 x 235ml bottles of Flammable liquid, n.o.s., UN1993. Inner boxes found inside the outer box bore a Class 9 label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Unable to establish shipper details. No further CAA action required.
2013-0710	19/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Adhesive, UN1133, and 1 x 5L of Flammable liquid n.o.s (Butanone, Tetrahydrofuran), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However Material Safety Data sheets were found inside the package. See also 2006-393. Letter sent to the shipper who responded that the root cause was human error and appropriate processes put in place to prevent a further occurrence. No further CAA action required.

2013-0768	19/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid, n.o.s., (Butanone Tetrahydrofuran), UN1993 and Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0710 and 2006-393. Letter sent to the shipper for DGOR 2013-0710 and a response was received which advised the root cause was human error and appropriate processes were put in place to prevent further occurrences. No further CAA action required.
2013-0761	20/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 170g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0760	20/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0707	20/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 6L Fire extinguisher, UN1044. The box was marked and labelled but the outer box the consignment was not accompanied by a dangerous goods transport document. Letter sent to shipper and agent. No further CAA action possible,
2013-1350	20/06/2013 Birmingham	Unsecured dangerous goods. On arrival, several pieces of Class 9 dangerous goods were found unsecured surrounded by baggage. No further CAA action possible.
2013-0725	21/06/2013 Heathrow	Mis-packed dangerous goods. During security screening, a consignment was found to contain excess amount of lithium metal batteries permitted per package (Lithium metal batteries, contained in equipment, UN3091). No further CAA action possible.
2013-0740	21/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Radioactive material. This was 1 of 4 pieces only held by customs. No further CAA action possible.
2013-1194	21/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0991	21/06/2013 Frankfurt, Germany	NOTOC Error. Prior to departure a consignment was found to contain dangerous goods that were not noted on the NOTOC.
2013-0724	21/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0765. Incident discussed with shipper who confirmed they were unaware an aerosol was classified as dangerous goods. No further CAA action required.
2013-0961	22/06/2013 Palma Mallorca	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold with battery still connected.

2013-0753	22/06/2013 Heathrow	Undeclared dangerous goods. During freight checks, a consignment was found to contain Lithium ion batteries, UN3480. The overpack was not marked or labelled as containing dangerous goods, but the inner packages bore the lithium battery labels. The consignment was not accompanied by a document as required by Section II of the packing Instruction See also 2013-0569 and 2013-0687. Letter sent to the freight forwarder as consignment overpacked by them. The freight forwarded responded and advised they interviewed their Head of Operations who informed them the incident occurred because of an error by a member of their staff, who was put forward for retraining. They advised all their staff had received awareness training and some had received full training from an approved training company. No further CAA action required.
2013-0771	23/06/2013 Munich, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 4L of Potassium hydroxide solution, UN1814. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However the shipper declaration stated Sodium Hydroxide Solution, UN1824. See also 2007-394. No further CAA action required. Unsecured dangerous goods. Upon arrival, a consignment was found to contain Dry Ice, UN1845 was unsecured in hold. The consignment was marked or labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. Operator investigated and advised that staff members training up to date and was monitored. No further CAA action required.
2013-0992	23/06/2013 Helsinki	
2013-0764	24/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2004-340. Letter sent to the shipper who responded the incident was caused by human error. The staff member given further dangerous goods training and monitored to ensure correct procedures followed. Further information requested from shipper. No response received. No further CAA action possible.
2013-0765	24/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0766	24/06/2013 Heathrow	NOTOC error. Undeclared dangerous goods. Prior to departure, a unit which contained 12Kg of Dry Ice, UN1845, was found incorrectly loaded in hold. Operator investigating. No further CAA action possible.
2013-0994	24/06/2013 Barcelona, Spain	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found secured inside a container, with the battery separate and secured to the hold netting.

2013-0736	25/06/2013 Heathrow	<p>Incorrect declared dangerous goods. During the acceptance check of a consignment of 8 packages, it was noticed that one fibreboard box containing Esters n.o.s., UN3272 declared as packing group II was damaged. The package was sent for re-packing and upon opening, it was found the inner packaging contained 1 x 10L plastic inner packaging, whilst the packing instruction permitted a maximum of 5L per plastic inner packaging. Upon opening up four other packages, 2 of which contained UN1866, Resin solution, the same problem was found. The company that prepared the dangerous goods transport document explained they had made an error on the dangerous goods transport document showing the products as packing group II rather than III as described in the safety datasheet. No further CAA action required.</p>
2013-0762	25/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 24g of Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0941, 2013-0940, 2013-0828 and 2006-178. Letter sent to shipper who responded and advised the error occurred because of an increased volume of orders and employing temporary staff. The staff were trained but were not experienced. To prevent further incidents occurring they implemented further checks and all orders required a signature form senior management. They also advised they discussed the matter with their agent. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 750ml of Aerosols, flammable, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0106. Letter sent to the shipper, who in response identified the issue as human error. Further preventative measures put in place see 2013-1468. No further CAA action required.</p>
2013-0763	25/06/2013 East Midlands	
2013-0737	25/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2L Fire extinguishers, UN1044. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging bore a Class 2 Non Flammable Compressed Gas label. See also 2011-0614. Letter sent to the shipper who responded the root cause was human error. Dangerous goods training completed for persons within packing department and all dangerous goods products segregated and signage erected to ensure no further occurrences. No further CAA action required.</p>
2013-0993	25/06/2013 Amsterdam	<p>Unsecured dangerous goods. Upon arrival, a consignment was found to contain Flammable liquid, n.o.s, UN1993 unsecured in unit load device. Operator investigated and could not find root cause as straps were used in build. No further CAA action possible.</p>
2013-0769	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore the ADR limited quantity label. Letter received from the shipper who stated that root cause was human error and a dangerous goods refresher training was completed however due to this incident a new procedure alerting all staff to dangerous goods now implemented on all order - entry levels. No further CAA action required.</p>

2013-0778	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 800ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 2Kg of Fire extinguishers, UN1044. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, the inner packaging bore Class 2.2 hazard labels and UN1044 label. See also 2013-0808 and 2013-0841. Letter to shipper under 2013-0841. Response received from the Quality Assurance Manager. An investigation was made into all three incidents, which concluded was the result of changing their courier company. The shipper specified to the courier company that their packages were not meant to travel by air transport and the matter was addressed and all addresses to Northern Island and islands were blocked. A meeting was requested with the shipper, however, during a telephone conversation with the Quality Assurance Manager, he reassured the DGI that a similar incident would not occur. The DGI left a message with the Warehouse Manager to call and discuss the instructions given to the courier company, but he did not call back. Due to the time lapse, a decision was made to close off the incidents. No further CAA action possible.</p>
2013-0774	26/06/2013 East Midlands	
2013-0773	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 10 x 32.5ml of Aerosols, flammable, UN1950. Inner boxes found inside the outer box bore UN1950 printed inside a diamond but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0770	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg of Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0746	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, who responded that the root cause was human error due to being a new member of staff. Additional dangerous goods training has now been completed for all staff and products assessed for correct labelling and marking. No further CAA action required.</p>
2013-0779	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 200ml of Aerosols, flammable, UN1950, and 10 x 50g of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0739	26/06/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Sodium hydroxide solution, UN1824. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However a material safety data sheet was found inside inner packaging. Letter sent to the shipper who responded the root cause was human error . New procedures were implemented which included dangerous goods training for appropriate personnel. No further CAA action required.</p>

2013-0807	26/06/2013 Belfast	Mishandled electric mobility aid. Upon arrival, an electric mobility scooter was found in the forward hold, but the circuits had not inhibited and the station of origin had not pre-notified the station of arrival via the local messaging system that an electric mobility aid was on board. The Operator asked the ground handling agent at the station of origin to investigate. The ground handling agent identified that the root cause of the incident was a lack of understanding of the requirements. All staff were reminded of the procedures and passengers were advised by check-in agents to use an airport wheelchair, as stated in the Operator's Ground Services Notice. The handling agent apologised for the failure and reassured the Operator that they would carry out preventative measures to avoid a recurrence. No further CAA action possible.
2013-0788	26/06/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0792	27/06/2013 Heathrow	Undeclared dangerous goods in mail. During security screening of mail, two parcels were found to contain dangerous goods, one containing 2 x 100ml of Perfumery products, UN1266 and one containing 7 x Aerosols, flammable, UN1950, totalling 0.5L. Appropriate operator action taken. No further CAA action required.
2013-1195	27/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 410gm of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible..
2013-0783	27/06/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 25 x fibreboard boxes of Lithium ion batteries packed with equipment, UN3481. 11 pieces of the consignment did not bear the required lithium battery handling label whilst the labels that were on the other packages were not complete. Referred to the United Arab Emirates' CAA. No further CAA (UK) action required.
2013-0782	27/06/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x fibreboard boxes of Lithium ion batteries packed with equipment, UN3481. 4 pieces of the consignment did not bear the required lithium battery handling label whilst the labels that were on the other packages were not complete. Referred to the United Arab Emirates' CAA. No further CAA (UK) action required.
2013-0748	27/06/2013 Enfield	Undeclared dangerous goods. During security screening on 25 June 2013, a consignment was found to contain approx 7 tins marked as UN1263, Flammable liquid and 11 plastic cans of 'suspected' flammable liquid. These were returned to the shipper with a notice stating they were undeclared dangerous goods and must be sent correctly. On 27 June 2013, the same packages were re-presented to the operator and the shipper amended the invoice to state the tins of flammable liquid were 'non-flammable'. Further photographs were obtained from the operator. The shipper provided a Material Safety Data Sheet and verified that the 11 cans were not classified as dangerous goods. The shipper's Marketing and Sales Manager could not explain why the invoice was changed, except that it was due to 'confusion' and he also enquired about dangerous goods training. Letter sent to shipper. No response received. No further CAA action possible.

2013-0786	27/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 3 x 2L of undeclared Fire extinguishers, UN1044. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Also see 2008-248 and 2005-381. Letter sent to shipper, who stated that the person who normally prepared their consignments for transport was off sick and therefore someone unfamiliar with the requirements prepared the consignment. The shipper also confirmed they would no longer send fire extinguishers outside of the UK. Further information sent to shipper explaining just specifying the UK would not be adequate since some journeys within the UK would involve sea transport, which their consignments also did not comply with. They would therefore need to have a system in place to ensure that no dangerous goods (not just fire extinguishers) could be sent anywhere other than the UK mainland. No further CAA action required.
2013-0785	27/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 800ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Consignment represented for 2013-0778. No further CAA action required.
2013-0777	27/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 33g cylinder of Compressed gas, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-253 and 2009-0314. Letter sent to the shipper who responded and advised the incident occurred because a staff member had not followed the correct procedures. The staff member was reprimanded and received further training. No further CAA action required.
2013-0745	27/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500g of Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0800	28/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0801	28/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-0749	28/06/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, non-spillable, UN2800. However, there was no information on the air waybill to indicate it was 'not restricted' in accordance with special provision A67. Letter sent to shipper. No further CAA action required.
2013-1196	28/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 55.4ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1197	28/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0803	28/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 3.95Kg of Environmentally hazardous substance, liquid, n.o.s. (Epoxyresin), UN3082; 4 x 500ml of Amines, liquid, corrosive, n.o.s (Cyclaliphetic Amine), UN2735 and 80ml of Amines, liquid, corrosive, n.o.s. (Alphatic Amine), UN2735. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded and advised the staff member failed to double check his entry on the freight agents website, where the dangerous goods section defaults to 'no' for non dangerous goods. To prevent further incidents occurring they updated and reissued their procedures; added an additional validation check and agreed with their supplier of dangerous goods consignments that they send them directly to their customers. No further CAA action required.
2013-0776	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml plastic containers of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further information from the shipper advised dangerous goods consignments for air would be handled and prepared by a specialist agent. The incident occurred because their system advised their products were not dangerous goods. Their system was reviewed and rectified to prevent further incidents occurring. No further CAA action required.
2013-0795	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 300ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1424. Letter sent to the shipper who responded and advised they would investigate the incident fully and would contact us with their findings. Further information advised they had collated information on who was likely to send dangerous goods and they were informed what constitutes dangerous goods and the correct procedure for sending them. No further CAA action required.
2013-0798	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 204ml Aerosol, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0651 and 2013-0632. Letter sent to the shipper, awaiting reply. No response received. No further CAA action possible.
2013-0796	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 480ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0794	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 500ml of Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0791	28/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x Fire extinguisher, UN1044. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore Class 2 compressed gas and UN1044 labels. Letter sent to the shipper who responded that this was due to procedure errors. All safety store employees trained in dangerous goods and all procedures reviewed to ensure no further incidents occur. No further CAA action required.
2013-0894	28/06/2013 Beijing	Undeclared dangerous goods. Upon arrival, a consignment was found to contain Radioactive material, excepted package - instruments, UN2911. The consignment bore a radioactive material excepted quantity marking, but the required text was not shown on the air waybill. Referred to the German Authorities. No further CAA action required.
2013-0806	29/06/2013 Heathrow	Unsecured dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found unsecured at front door of aft hold. Operator investigating. No further CAA action possible.
2013-0799	29/06/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was marked and labelled as containing dangerous goods but was not documented on the air waybill. Letter sent to the freight forwarder who responded and advised the shipper didn't make them aware the consignment contained dangerous goods, although the consignment bore a lithium battery label. They amended their procedures to prevent future incidents occurring. No further CAA action required.
2013-0790	29/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 6Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0789	29/06/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0753. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0797	30/06/2013 Heathrow	Passenger baggage. During security screening, a passenger's baggage was found to contain 1 x cylinder of Oxygen, Compressed, UN1072. The item was removed by security/the operator. Appropriate operator action taken. No further CAA action required.
2013-0775	01/07/2013 Stansted	Documentation error. During security screening, a consignment was found to contain a Lithium ion battery contained in equipment (a laptop), UN3481. Since the laptop contained a single battery, no marking or labelling was required, but the consignment was not accompanied by the document required by Section II of the packing instruction. Incident discussed with the shipper and requirements explained. No further CAA action required.
2013-0804	01/07/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Turpentine substitute, UN1300, totalling 575ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1204	01/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 117g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1203	01/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1165	01/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of a liquid described on the accompanying safety datasheet to be Flammable liquid, corrosive, n.o.s. (Methanol, quaternary ammonium hydroxide), UN2924. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was also considered that the safety datasheet was out-of-date and inaccurate and that the substance should be classified as UN3286; Flammable liquid, toxic, corrosive n.o.s. Incident discussed with shipper who advised they had made an error and normally shipped dangerous goods by sea. Letter sent to shipper requesting explanation and details of procedures and preventative action. The shipper forwarded an amended material safety data sheet. They also advised they would be undergoing further dangerous goods training. No further CAA action required.</p>
2013-0755	01/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 130ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0805	01/07/2013 East Midlands	<p>Suspected undeclared dangerous goods. During security screening, a consignment was suspected to contain Nitrous oxide, UN1070. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper for DGOR 2013-0754. The shipper responded and advised the cylinders sent were empty, which should be denoted on the box but was not done on this occasion. The warehouse staff were reminded of the procedures. No further CAA action required.</p>
2013-0757	01/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2008-465. Letter sent to the shipper who responded and advised the consignment was prepared for despatch by a new employee who was not aware of the dangerous goods requirements. The employee was informed of the requirements and to prevent further incidents occurring an email was sent advising other employees of the requirements. No further CAA action required.</p>
2013-0812	02/07/2013 East Midlands	

2013-0808	02/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 22 x 200ml of Aerosols, non flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0774 and 2013-0841. Letter to shipper sent under 2013-0841. Response received from the Quality Assurance Manager. An investigation was made into all three incidents, which concluded was the result of changing their courier company. The shipper specified to the courier company that their packages were not meant to travel by air transport and the matter was addressed and all addresses to Northern Island and islands were blocked. A meeting was requested with the shipper, however, during a telephone conversation with the Quality Assurance Manager, he reassured the DGI that a similar incident would not occur. The DGI left a message with the Warehouse Manager to call and discuss the instructions given to the courier company, but he did not call back. Due to the time lapse, a decision was made to close off the incidents. No further CAA action possible.</p>
2013-0826	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 470ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0816	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain suspected 2 x 75ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0817	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by the required documentation. Letter sent to the shipper. No further CAA action required.</p>
2013-0818	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 3 x 120ml of Aerosols, flammable, UN1950 and Solids containing flammable liquid, n.o.s., UN3175. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.</p>
2013-0752	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 180 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a document as required by Section II of the Packing Instruction. Letter sent to the shipper who responded and advised the incident occurred because of lack of training. To prevent further incidents occurring all staff received new training and strict guidelines. No further CAA action required.</p>
2013-0821	03/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 75ml Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Telephone call from the shipper who asked for the dangerous goods to be taken out of the package and the package released. Advised that because the quantities were low and it was their first incident we would send the Company Secretary a Warning Letter. The shipper did not knowingly ship dangerous goods and was ensure if the packing department were dangerous goods trained. DGI advised the shipper that awareness training was required. Letter sent to shipper. No further CAA action required.</p>

2013-0822	03/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols flammable, UN1950, totalling 500ml and Perfumery products, UN1266, totalling 15ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0758	03/07/2013 Southampton	Passenger error. Upon arrival the Captain was informed that a passenger had carried on board 1 x Oxygen, compressed, UN1072. He stated that he informed check in staff upon arrival at departure Airport. Operator investigating. No further CAA action possible.
2013-0984	03/07/2013 Southampton	Operator error. During flight a passenger was found to have 1 x Oxygen, compressed, UN1072. Crew unaware. However notification was on passenger booking. No further CAA action possible.
2013-1181	03/07/2013 Palma Mallorca	Procedure Error. Medical oxygen for passenger was found on board, compliant in every respect except the Captain was unaware of the carriage. Ground staff reminded of procedures regarding dangerous goods on board aircraft. No further CAA action required.
2013-0809	03/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 450ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0746. Letter sent for 2013-0746 and a response advised the root cause was a new staff member error. Additional dangerous goods training was completed for all staff and their products assessed for correct labelling and marking. No further CAA action required.
2013-0756	03/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 5L tin of Printing ink, UN1210 and 5L of Flammable liquid, n.o.s., UN1993. The contents were marked dangerous with UN markings and the printing ink tin bore a Class 3 dangerous goods label. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the freight forwarder who responded and advised when they received the items they were not noted on the delivery note as dangerous goods and were also not marked and labelled as dangerous goods. They copied the details given on their packing list and arranged for collection from their agent. They did not know the items were dangerous goods. Letter also sent to shipper. No further CAA action required.
2013-0819	03/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0820	03/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x marine marker buoy; Life saving appliance, self inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0824	03/07/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1421	04/07/2013 Malaga, Spain	NOTOC error. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found, crew unaware as not listed on NOTOC.

2013-1199	04/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 198g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0823	04/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 8 inner boxes each containing cylinders of Compressed gas, n.o.s., UN1956. The inner boxes were each bore a 'non-flammable, compressed gas label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1200	04/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 870ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1198	04/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0825	04/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 5ml of Hydrofluoric Acid, UN1790. The outer consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore Toxic, Corrosive and UN1790 markings. Letter sent to the shipper. No further CAA action required.
2013-0815	04/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0840. Letter sent to the shipper. No further CAA action required.
2013-1060	05/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0831	05/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Explanation requested from shipper. No response received. No further CAA action possible.
2013-0832	05/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0858. Letter sent to the shipper. No further CAA action required.
2013-1011	05/07/2013 In flight	Undeclared dangerous goods. During the flight, the Captain checked the passenger manifest and within an envelope he discovered a form detailing that 4 x Internal combustion engines and 1 x compressed oxygen cylinder were on board. There were no stowage details or a signed declaration and it was also not included on the NOTOC. There was no notification of dangerous goods given to crew, who were unaware that they were loaded. The stowage location was identified and the Emergency Response was reviewed. The flight continued without further incident. No further CAA action possible.

2013-0829	05/07/2013 Gatwick	<p>Passenger baggage. Upon arrival, a passenger's baggage was found to contain an airbag unit. Appropriate action taken by the operator. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Flammable liquid, n.o.s., UN1993, totalling 973ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0835	05/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 60ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-115, 2012-0013, 2013-0136 and 2013-0694. Letter sent to shipper under DGOR2013-0834. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 400ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible</p>
2013-0830	05/07/2013 East Midlands	
2013-0833	05/07/2013 East Midlands	
2013-0843	05/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 4L of Nitrogen compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0873	06/07/2013 Faro	<p>Unsecured electric wheelchair. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside hold, still connected to battery as lights were lit. Operator investigating. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Nitrogen compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0838	08/07/2013 Stansted	
2013-0811	08/07/2013 Stansted	<p>Unserviceable aircraft wheel carried by air whilst still inflated under pressure (Tyre assemblies inflated, unserviceable, damaged or above maximum rated pressure). Operator and its appointed maintenance organisation both issued 'read and sign' bulletins concerning the correct transport procedure. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 300ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1201	08/07/2013 Heathrow	
2013-0837	08/07/2013 Heathrow	<p>Loading error. During freight build, it was found that a consignment consisting of Life saving appliance, self inflating, UN2990, had inadvertently been loaded on an earlier flight. An investigation found that during build of the previous flight, the consignment in question was collected with another consignment from the same shipper and loaded into the ULD for the flight. The consignment was correctly declared and subjected to an acceptance check, but was not included on the NOTOC for the flight on which it was carried. It was determined that the member of staff concerned had not followed the correct procedures and was therefore retrained. No further CAA action required.</p>

2013-0836	08/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0850	09/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml Perfumery product, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0810	09/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 55ml bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Spoke to shipper over the telephone. No further CAA action required.
2013-0844	09/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 100ml bottle of Perfumery products, UN1266 and 7 x 12ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0848	09/07/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible
2013-1202	09/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 325ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0847	09/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 575ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible
2013-0846	09/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0842	09/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0859	10/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0753, 2013-0687 and 2013-0569. Following a visit to shipper it was advised the incident occurred because of an administrative oversight in not following procedures. To prevent further incidents occurring the shipper has made enhancements to their computer system and all international consignments will be subjected to another check by a member of their International Transport Department. No further CAA action required.

2013-0860	10/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 112 x Lithium ion batteries in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0858	10/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0832. Letter sent to shipper for 2013-0832. No further CAA action required
2013-0849	10/07/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 250ml of Aerosols, flammable, UN1950, and 1 x 250ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See actions. Letter sent to the shipper. No further CAA action required.
2013-0862	10/07/2013 Heathrow	Incorrect documentation and labelling. During handling of a consignment in transit, two boxes were noticed to bear lithium battery handling labels indicating they contained Lithium ion batteries, UN3480 in accordance with Section II of the packing instruction. However, the required statement had not been included on the air waybill. Initially, the shipper claimed they had only raised the house air waybill and therefore that the operator had not completed the air waybill correctly, but subsequently, they also confirmed the consignment should have met Section IB of the packing instruction and therefore should also have borne a Class 9 hazard label. No further CAA action required.
2013-0857	10/07/2013 Heathrow	Unsecured dangerous goods. Prior to departure a unit load device was checked and a large barrel of suspected dangerous goods was found to be unsecured. Unit offloaded, operator investigating. No further CAA action possible.
2013-0870	10/07/2013 Guernsey	Passenger error. Prior to departure the aircraft commander noticed the dispatch documentation indicated a passenger (a police officer) was carrying 33Kgs of Cartridges, small arms, UN0012. The passenger and ammunition was removed from the flight and the passenger travelled on a later flight without the ammunition. No further CAA action required.
2013-0841	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 2kg of Fire extinguisher, UN1044. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore a UN1044 label. See also 2013-0774 and 2013-0808. Letter sent under 2013-0841 to shipper requesting a meeting sent. Response received from the Quality Assurance Manager. An investigation was made into all three incidents, which concluded was the result of changing their courier company. The shipper specified to the courier company that their packages were not meant to travel by air transport and the matter was addressed and all addresses to Northern Island and islands were blocked. A meeting was requested with the shipper, however, during a telephone conversation with the Quality Assurance Manager, he reassured the DGI that a similar incident would not occur. The DGI left a message with the Warehouse Manager to call and discuss the instructions given to the courier company, but he did not call back. Due to the time lapse, a decision was made to close off the incidents. No further CAA action possible.

2013-0855	10/07/2013 East Midlands	Undeclared dangerous goods leading to leakage. During security screening, a consignment which contained Petroleum Distillates, UN1268 was found to be leaking. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0854	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0840	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0815 and 2010-009. Letter sent to shipper under 2013-0815. No further CAA action required
2013-0861	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0863	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 36 x 400ml of Aerosols, flammable, UN1950. Three inner boxes each bore an ADR LQ label with UN1950 printed inside but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0853	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain approximately 400ml of Flammable liquid, n.o.s., (Petroleum distillates / Tetrabutyl titanate), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0851	10/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 12V Battery, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0867	11/07/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Cartridges, UN0323 and Adhesives, UN1133 and Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0865	11/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 250ml of Aerosols, flammable, UN1950. An inner box bore a UN1950 limited quantity label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-0864	11/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 75ml, 6 x 250ml and 8 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 201-1627, 2011-1168, 2011-0168 and 2008-538. Letter sent to the shipper who responded and advised the consignment was handled by their sister company, who operate a different system. The system was rectified to prevent items being despatched on airfreight. No further CAA action required.
2013-0868	11/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 1Kg of Fire extinguishers, UN1044. Two inner boxes each contained a 1Kg fire extinguisher and bore a division 2.2 label and were marked with UN1044 but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2013-0791. No further CAA action required.
2013-0852	11/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0856	11/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 5L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0885	12/07/2013 Heathrow	Undeclared dangerous goods. During security screening, passenger baggage was found to contain 62 x Aerosols, flammable, UN1950. The first bag was detected containing 40 Aerosols, the second bag was removed from the aircraft after passenger stated it contained another 20 aerosols. Passenger was a non-UK resident to referred to foreign DCA. No further CAA action necessary.
2013-1013	12/07/2013 Heathrow	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 2 x 9L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods but was accompanied by a dangerous goods transport document. Operator investigated and the root cause was due to the label most probably not being affixed firmly to the freight. No Further CAA action required.
2013-0872	12/07/2013 Heathrow	Variation occurrence. Upon arrival, a consignment was found to contain Lithium metal batteries, UN3090. The consignment was marked and labelled as containing dangerous goods and was accompanied by the relevant transport documentation . However they are prohibited for transport on passenger aircraft by the State Variation from the ICAO Technical Instructions. No further CAA action required.
2013-0869	12/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0871	12/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml, 2 x 400ml and a 1oz Aerosols, flammable, UN1950, 4500g of Aviation regulated liquid, n.o.s., UN3334 and 25ml of Toxic liquid, organic, n.o.s., UN2810. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0866	12/07/2013 Cologne, Germany	Undeclared dangerous goods. During security screening, a consignment consisting of one UN specification fibreboard box was found to contain several inner boxes, each containing Lithium ion batteries contained in equipment (mobile phones), UN3480. The outer box did not bear a lithium battery handling label, but each of the inner boxes did. The forwarder confirmed they were fully aware of the requirements for lithium batteries and routinely shipped them in compliance with Section II of the packing instruction. They believed they had placed a lithium battery handling label on the outer box and could only assume it had fallen off. No further CAA action required.
2013-1024	13/07/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment was found to contain 1 x 13Kg of Dangerous goods in apparatus, UN3363. The consignment was not secured and was incorrectly orientated. Operator investigated and responded that the root cause was human error due to loose item not being tied down. All unit load build staff briefed on correct procedure for securing loose dangerous goods consignments. No further CAA action required.
2013-0874	13/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain an Engine, internal combustion, UN3166. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1883	13/07/2013 Cardiff	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found without the terminals being isolated. The first officer who reported this occurrence found ground handlers not prepared to cover terminals.
2013-0877	15/07/2013 Newcastle	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured a buried under passenger baggage, the battery had been removed and placed on floor adjacent to hold baggage. Operator investigating. No further CAA action possible.
2013-1166	15/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1167	15/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 250ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0876	15/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-0910	16/07/2013 Warton, Lancashire	<p>Undeclared dangerous goods. During security screening on arrival, a metal container within the consignment contained 4 x Cartridges, power device, UN0323. The consignment was marked and labelled as containing Class 9 UN 2990 Life-saving appliances, self-inflating and was accompanied by a dangerous goods transport document stating UN2990, Life Saving Appliances, Self Inflating. The box was prepared for shipment at the station of origin and was accepted by the Operator's staff, who were certified in the role of shipper and acceptance staff. When the box arrived, it was transferred to the relevant section and opened by the staff who noted that 4 off cartridges UN 0323 1.4S were removed from their installed location in the 2 survival packs and placed in the metal container. There were no markings and labels on the box to indicate that the cartridges were packed separately and there was no separate entry on the Shipper's Declaration. Staff numbers at the origin had recently decreased and the individual who handled the package was not very experienced. As the package was presented to him (open) for preparation he thought incorrectly that the engineers had prepared it correctly and omitted to consider the container which contained the 4 off cartridges which were banded together in the container to prevent</p>
2013-0881	16/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 57 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0225 and 2007-207. An email received from the shipper advised an untrained operative packaged the consignment who was not aware of the regulations. To prevent further incidents occurring all operatives were training/retrained and would be closely supervised; warehouse operatives to include final document and labelling checks; packaging of Lithium ion batteries processes reviewed and made available to all operatives; Business Managers made ware of the regulation changes; all Lithium ion batteries consignments would be labelled and the packaging and shipping areas closely monitored. No further CAA action required.</p>
2013-0880	16/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 300ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0879	16/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0875	16/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 230ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0888	17/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Perfumery products, UN1266, totalling 2200ml and 5 x 10ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0889. Letter sent to shipper. No further CAA action required.</p>
2013-0889	17/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Perfumery products, UN1266, totalling 2800ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0888. Letter sent to shipper. No further CAA action required.</p>

2013-1004	17/07/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950 and 1 x 50ml of Perfumery products. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1205	17/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0892	17/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Radioactive Material Type A Package Special Form, UN3332. Originally consigned as UN2908 Radioactive Material Excepted Package- empty package. The documents were passed out to the Agent Agility for import clearance. Handling agent advised late PM on 22nd Jul that there was a probability that the shipment had been miss declared and should have in fact been declared as UN3332 Radioactive Material Type A Package Special Form. Readings taken on the surface of the package indicated readings of 12µSv/hr on one side of the package and 6µSv/hr, 3µSv/hr at each end and 4.2µSv/hr on the top of the package. These readings confirmed that the activity exceeds the max allowed for Radioactive Material Excepted Package is 5µSv/hr, as expected the readings from 1m away were 0Sv/hr. The package is currently held in our Radioactive Storage Container at Westpoint. We requested the consignee to provide documentation on the shipment so that we could assess in conjunction with our contacted RPAS. The documentation received from High Technology Sources Limited intimates that the shipment does in fact contain a Sealed Source of Ir192 with activity 1.216Ci / 46.67 GBq. File passed to RM - information requested from ONR
2013-1162	17/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1206	17/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 70.5ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0926	17/07/2013 Edinburgh	Notoc error. Prior to departure, a consignment was found to contain 10Kg of Dry ice, UN1845. No further CAA action possible.
2013-0927	17/07/2013 Barcelona, Spain	Passenger error. During security screening, a passenger baggage was found to contain 1 x 118ml of Flammable liquid, UNXXXX. Appropriate action taken. No further CAA action required.
2013-0925	17/07/2013 Amsterdam	Passenger error. During flight a passenger was found to have 1 x Oxygen, compressed, UN1072. Crew unaware. No further CAA action possible.
2013-0928	18/07/2013 Rome FCO, Italy	Unsecured dangerous goods. Upon arrival, a consignment which contained 280Kgs of Class 9 dangerous goods, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0496	18/07/2013 Lanzarote	Undeclared dangerous goods. Prior to departure, an electric wheelchair (Battery-powered vehicle, UN3171) was found that had flown from Heathrow as Manual Wheelchair as this was a chair that could convert to an electric wheelchair. Operator investigated and amended procedures to alert staff. No further CAA action required.
2013-1080	18/07/2013 Heathrow	Unsecured dangerous goods. During flight, a consignment of 2523Kg was loaded with no spreading and insufficient restraint. Cargo steel moulds had broken loose of the restraint, fallen and had punctured the floor of the pallet.

2013-1436	18/07/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival a consignment which contained 2 x 4.5Kg of Nitrous oxide was found loaded in the incorrect position from the loading manifest. Operator investigated and the root cause was mis communication. Read and Sign note placed for all loaders and reminder of procedures discussed with all involved with loading. No further CAA action required
2013-0891	18/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 101L of Environmentally hazardous substance liquid, n.o.s., UN3082. The overpack was marked and labelled as containing dangerous goods but the dangerous goods transport document stated Not Restricted, however the steel drum bore Class 9 labels and UN3082 markings. And email was sent to Freight Forwarder who responded the root cause was because they had received an incorrect MSDS from the shipper and human error. To prevent further incidents occurring they amended their procedures; organised refresher training for their warehouse staff and they sent a letter to the shipper. A response to a DGO letter sent to the shipper advised their manufacturer had forwarded them the incorrect MSDS. To prevent further incidents occurring they reviewed their internal processes, ensuring their files contained up to date MSDSs and check the MSDS against the consignments despatched. No further CAA action required.
2013-1029	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1030	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0009, 2012-1439, 2013-0002, 2013-0105, 2013-0126 and 2013-0430. Letter sent for 2013-0430 and the shipper responded advising they had put preventative measures in place. No further CAA action required.
2013-1031	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 900ml and 4 x 1L of Environmentally hazardous liquid, n.o.s, UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1032	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0895	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1150	18/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 600ml of Aerosols, UN1950 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1007	18/07/2013 East Midlands	<p>Non occurrence. During security screening, a consignment was found to contain 6 x 16gm of Compressed gas, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the items appeared to meet Special Provision A98. 28 Incidents on File. Letter sent to shipper under 2013-0952 who responded that remedial actions undertaken including all items have been withdrawn from sale, pending dangerous goods training of staff and a product review by an external DGSA. No further CAA action required.</p>
2013-1182	18/07/2013 Amsterdam	<p>Procedure Error. Medical oxygen for passenger was found on board, compliant in every respect except the Captain was unaware of the carriage. Ground staff reminded of procedures regarding dangerous goods on board aircraft. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1058	19/07/2013 Stansted	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 1 x 3kg of Dry ice, UN1845. The consignment was not secure.
2013-1438	19/07/2013 Heathrow	
2013-1025	19/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper awaiting reply.</p>
2013-1009	19/07/2013 East Midlands	Documentation error and mis-labelled. During security screening, a consignment was found to contain 100 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods. 'Lithium-ion batteries' was stated on the air waybill but not all the required clauses were stated as per Packing Instruction 967. No further CAA action required.
2013-1059	20/07/2013 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1042	20/07/2013 East Midlands	
2013-1137	21/07/2013 Louisville, USA	<p>Undeclared dangerous goods. During security screening whilst in transit, a consignment was found to contain 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1208	22/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10L of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1207	22/07/2013 Heathrow	

2013-1062	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 1L of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0887	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Due to the small quantity involved, the DGI decided not to ask for an investigation and because several months had passed since the last occurrence. However, the DGI emailed the shipper. No further CAA action taken.
2013-1063	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 35ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0886	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Lighter, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1051	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1061	22/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0907, 2012-0725, 2012-0122, 2012-0122, 2012-0115, 2007-574 and 2006-527. File emailed to MM.
2013-0919	22/07/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0918	22/07/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 600ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0896	Leipzig-Halle, 23/07/2013 Germany	Damaged and leaking dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s. (Epoxide derivatives), UN3082, totalling 12Kg. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A material safety data sheet was attached. No further CAA action necessary.
2013-1209	23/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-0975	23/07/2013 Heathrow	<p>Misloaded dangerous goods. Prior to loading, it was found that a Unit Load Devise containing 2 containers of Toxic substance were laying down not secured and leaking. CHEMTREC and the Shippers (Mr Derek Wood, Health and Safety Rep) advised caution if the spillage was in a confined space. The containers were secured in the cage then placed and secured then moved to level 10 for removal from the building for later specialist disposal. File sent to EG</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0524. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.</p>
2013-1066	23/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0957	24/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 500ml of Isophoronediamine, UN2289. Inner packaging bore corrosive labels but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2013-0898. Letter sent to the shipper who responded and advised the incident occurred because of an administrative oversight. To prevent further incidents occurring they discussed their systems failure with their freight agent and implemented new procedures and appropriate training. No further CAA action required.</p>
2013-0897	24/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper under DGOR2013-1009. No response received. No further CAA action possible.</p>
2013-1065	24/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1L of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper for 2013-1062. No further CAA action required.</p>
2013-1147	24/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-0887. Due to the small quantity involved, the DGI decided not to ask for an investigation and because several months had passed since the last occurrence. Also, the DGI hoped that as the company shipped a high volume of goods on a daily basis, the incident was a one-off. However, the DGI emailed the shipper. No further CAA action taken.</p>
2013-0890	24/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10ml of Paint related material, UN1263 and 1L of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper for 2013-1062. No further CAA action required.</p>
2013-1146	24/07/2013 East Midlands	

2013-0934	24/07/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 40ml of Dichloromethane, UN1593 and 690ml of Trichloroethylene, UN1710. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1152	25/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 204ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1153	25/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 1L of Environmentally hazardous substance, liquid, n.o.s. (Cetyltrimethylammonium Chloride), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1151	25/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 2Kg Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1042. No further CAA action possible.
2013-1081	25/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0923	25/07/2013 East Midlands	Undeclared dangerous goods. On arrival, an electric wheelchair (Battery-powered vehicle, UN3171) was found. Operator investigating. No further CAA action possible.
2013-0893	25/07/2013 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 3L of Isopropanol, UN1219. The consignment was marked and labelled as containing dangerous goods however it was not accompanied by a dangerous goods transport document. Referred to The Dutch Authority who responded that the shipper was fined for errors in logistic scheme. Adjustments made to prevent future occurrence. No further CAA action required.
2013-0899	25/07/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Methanol, UN1230, and 1 x 750ml of Toluene, UN1294. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the outer packaging bore an ADR limited quantity marking. Letter sent to shipper who responded and advised the incident occurred because of a break down in communications. To prevent further incidents occurring their staff were briefed and advised of the dangerous goods requirements. No further CAA action required.
2013-0933	25/07/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0912	26/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 75ml bottle of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-0911	26/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0936	26/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 213ml of Aerosols, flammable, UN 1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0938	26/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet filled with acid, UN2794 and Battery fluid, acid, UN2796. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore Class 8 label and Limited Quantity marking. See also 2013-0376, 2012-0751, 2012-0697, 2010-0838, 2010-0320 and 2007-095. Warning letter sent to shipper who responded that their carrier offered the consignment for air transport despite a standard delivery service being booked. No further CAA action required.
2013-1148	26/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1149	26/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2004-337. Letter sent to the shipper who responded that procedures amended and training given to relevant staff to identify dangerous goods which are to be transported by road and sea in future. No further CAA action required.
2013-0937	26/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0935	26/07/2013 Cairo, Egypt	Loading Error of dangerous goods. During flight the crew were informed that a passenger had had his bag placed in hold when it contained 2 x 130W Lithium ion batteries, UN3480. The bag was removed and placed in cabin for onward flight and operator informed outstation of correct loading procedures for lithium ion batteries. No further CAA action required.
2013-0898	27/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 500ml of Isophoronediamine, UN2289. Inner packaging bore corrosive labels but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2013-0897. Letter sent to the shipper who responded and advised the incident occurred because of an administrative oversight. To prevent further incidents occurring they discussed their systems failure with their freight agent and implemented new procedures and appropriate training. No further CAA action required.

2013-1218	29/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 31 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1219	29/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 60 x 40ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1220	29/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0930	29/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2700ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-0931	29/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml of Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0929	29/07/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0968	30/07/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1222	30/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1221	30/07/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 4800g of Signals, smoke, UN0507. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Investigations established that the goods were collected from a taxi company based at the location of the Shipper's temporary office (which had closed). The flare was ship's spares that were either surplus to requirements or arrived after the vessel had left the country. E-mail sent to shipper who advised that procedures within their Transport Manual had been amended and these had been communicated to staff by tool box talks. Courier accepting the package disciplined the staff involved for not having noticed the dangerous goods markings and labels. No further CAA action necessary.</p>
2013-0901	30/07/2013 East Midlands	

2013-0939	30/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0839	30/07/2013	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2013-0955	31/07/2013 Malaga	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold incorrect unsecured and the battery removed and on the hold floor not secured.
2013-0924	31/07/2013 Liverpool	Unsecured dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold unsecured and crew unaware it was in the hold.
2013-1017	31/07/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain dangerous goods. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Due to lack of information available, no further CAA action possible.
2013-0921	31/07/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 50ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0909	01/08/2013 Stansted	Documentation error. During security screening, a consignment was found to contain 20 small gas cylinders. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was no information on the air waybill indicating it was 'not restricted' in accordance with special provision A98. Letter sent to the shipper. No further CAA action required.
2013-0834	01/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 12V of Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2006-115, 2012-0013, 2013-0136, 2013-0694 and 2013-0830. Letter sent to shipper. No response received. No further CAA action possible.
2013-1014	01/08/2013 Palma Mallorca	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured surrounded by passenger baggage.
2013-1132	01/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-0908	01/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 150ml Aerosol, flammable, UN1950. An inner box bore an ADR LQ marking but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The freight forwarder arranged a meeting with the shipper regarding transportation of dangerous goods. Letter sent to the shipper. No further CAA action required.

2013-0902	01/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment of 4 boxes was found to contain a total of 60 x Receptacles, small, containing gas (car air conditioning gas). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper. No further CAA action required.
2013-0917	01/08/2013 Belfast	Unsecured dangerous goods. Upon arrival, an electric mobility aid (EMA) (Battery-powered vehicle, UN3171) was found inside the hold unsecured without brake being engaged and buried under passengers' baggage. The Ground Handling Agent at the station of origin investigated. The Ramp Load Supervisor returned from long term sick leave in June, but was not briefed that new kit bags were available in the hold and 'forgot' about procedures in the Operator's Ground Safety Notice supporting the process for securing an EMA and he had not undergone the One Team One Goal DVD training. The Handling Agent ensured that the Ramp Load Supervisor was reminded of the procedures and received additional training. No further CAA action possible.
2013-0947	02/08/2013 Manchester	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the forward hold, unsecured and the crew were unaware of this being on board. Operator investigating. File sent to RM.
2013-1172	02/08/2013 Hong Kong	Unsecured dangerous goods. Upon arrival, a consignment which contained dangerous goods was found unsecured in a unit load device.
2013-1173	02/08/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment which contained flammable dangerous goods was found unsecured in a unit load device.
2013-0907	02/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 308 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1061, 2012-0725, 2012-0122, 2012-0122, 2012-0115, 2007-574 and 2006-527. Letter sent to the shipper who responded and advised that procedures checked and revised where necessary to ensure no further reoccurrence and personnel of third party involved in shipments has completed training in transport of dangerous goods. No further CAA action required.
2013-0906	02/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. As the quantity of the aerosol was low, the package was released. No further CAA action possible.
2013-0828	02/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 2Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper (see 2013-0762). No further CAA action required.
2013-0948	03/08/2013 Sydney, Australia	Undeclared dangerous goods. During security screening, a unaccompanied baggage shipped as Cargo was found to contain Lighters, UN1057, and Lithium ion batteries, UN3480, and Lithium ion batteries contained in equipment, UN3481. The consignment was not in accordance with ICAO 8;1.1.2. Operator investigating. No response received. No further CAA action possible.

2013-0981	03/08/2013 Munich, Germany	Undeclared dangerous goods. During security screening, 1 x 22Kg plastic drum appeared to contain radioactive material. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. On investigation by Nuclear and Radioactive Security Service Department of Ministry and Natural Resources Georgia the radiation level at the surface of the package was low. No further CAA action required.
2013-0949	04/08/2013 Sydney, Australia	During security screening, a unaccompanied baggage shipped as Cargo was found to contain Lithium ion batteries, UN3480, and Lithium ion batteries contained in equipment, UN3481. The consignment was not in accordance with ICAO 8;1.1.2. No further CAA action possible.
2013-0985	04/08/2013 Heathrow	NOTOC error. During briefing it was noted that an electric wheelchair (Battery-powered vehicle, UN3171) was loaded without being listed on the NOTOC.
2013-0956	04/08/2013 Gatwick	Loading Error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold with the battery still connected and switched on.
2013-0920	05/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0913	05/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0922	05/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 600ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0958	05/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 70mL of Mercury, UN2809. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0119. Interim Warning Letter sent to the shipper. Statement made 16/10/2013 and IET report commented on 7/2/14
2013-0943	06/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 28ml of Flammable liquid, n.o.s.(Hexamethyldisiloxane), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0945	06/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1034. Letter sent to the shipper. No further CAA action required.
2013-0946	06/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950 and 1 x 10ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0944	06/08/2013 East Midlands	<p>Undeclared and leaking dangerous goods. During security screening, a fibreboard box was stopped before entering x-ray because it was found damp and smelling of fuel. The box contained Dangerous goods in machinery, UN3363. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded and advised they amended their procedures to prevent further incidents occurring. They were also possibly arranging for their staff to receive training. No further CAA action required.</p> <p>Damaged and undeclared dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found secured in the hold .</p> <p>However documentation incorrectly stated manual wheelchair and the passenger found it to be damaged as one of the battery terminals had been pulled out of the battery. No further CAA action possible.</p>
2013-0950	07/08/2013 Norway	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1210	07/08/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 36 x 270ml of Aerosols, flammable, UN1950. Three inner boxes bore UN1950 and consumer flammable markings by the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0951	07/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 530ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0954	07/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 600ml of Aerosols, flammable, UN1950 and 2 x 38g Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-940, 2013-0828, 2013-0762 and 2006-178. Warning letter sent to shipper (see 2013-0762). No further CAA action required.</p>
2013-0941	07/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 6.3L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0942	07/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1488, 2012-0976, 2010-0619. Letter sent to the shipper who responded that this was due to the shipment being a return not an order and has highlighted an oversight in the procedures in place so now amended to ensure no further reoccurrence. No further CAA action required.</p>
2013-0965	08/08/2013 Stansted	<p>Undeclared dangerous goods. Upon delivery to consignee, a consignment was found to contain Barium Compound, n.o.s, UN1564 and 1-Hydroxybenzotriazole, Anhydrous. The consignment was not marked or labelled as containing dangerous goods.</p>
2013-1012	08/08/2013 Germany	

2013-0963	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0964	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0540. Letter sent to the shipper who responded and advised it was not their normal practice to send dangerous goods and a temporary intern forwarded the consignment in error. To prevent further incidents occurring a general notification was circulated making personnel aware aerosols are classed as dangerous goods. They also contracted a Transport Advisory Service who wrote a dangerous goods awareness course; audited their offices reviewing whether there was potential in which dangerous goods items would be despatched and provided an ongoing telephone service for their staff, assisting in determining whether any consignments contained dangerous goods. No further CAA action required.
2013-0969	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0953	08/08/2013 East Midlands	Non occurrence. During security screening, a consignment was found to contain 6 x 16g of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the items appeared to meet Special Provision A98. Letter sent to shipper under 2013-0952 who responded that remedial actions undertaken including all items have been withdrawn from sale, pending dangerous goods training of staff and a product review by an external DGSA. No further CAA action required.
2013-0986	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 99gm of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1285. Letter sent to the shipper who responded that the root cause was due to being unaware of the regulations and they do not intend to sell any dangerous goods products in the future. No further CAA action required.
2013-0987	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1125ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0989	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-0952	08/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. 26 previous incidents. Letter sent to shipper who responded that remedial actions undertaken including all items have been withdrawn from sale, pending dangerous goods training of staff and a product review by an external DGSA. No further CAA action required.
2013-1008	08/08/2013 Belfast	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 300ml plastic bottles of Printing ink, UN1210. The outer box bore an ADR Limited Quantity marking and the plastic bottles were labelled with Class 3 flammable dangerous goods labels but the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0970	09/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 100 plus x Lighters , UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper contacted by Inspector. No further CAA action required.
2013-0973	09/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0974	09/08/2013 Manchester	Undeclared and leaking dangerous goods. During security screening, a fibreboard box was stopped before entering x-ray because it was found damp and smelling of fuel. The box contained Dangerous goods in machinery, UN3363. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0944. Letter sent to the shipper who responded and advised they amended their procedures to prevent further incidents occurring. They were also possibly arranging for their staff to receive training. No further CAA action required.
2013-0962	09/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 70.9L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Following a visit to shipper it was advised the incident occurred because of an administrative oversight in not marking the outer packaging for road/sea transport. To prevent further incidents occurring the shipper will be marking all future consignments 'not for air transport' with pre-printed fibreboard boxes also bearing the ADR limited quantity label. The shipper will also be discussing route destinations with their freight agent and ensure that the new markings/labels are sufficient to prevent them from being offered for air transport. No further CAA action required.
2013-0966	09/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 450gm of , UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0933. Letter sent to the shipper. No response received. No further CAA action possible.

2013-0967	09/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0696. Letter sent to the shipper. No response received. No further CAA action possible.
2013-0971	09/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Aerosols, flammable, UN1950, totalling 700ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1015	10/08/2013 Schoenfeld - Berlin	Smoking baggage. Passenger error. During unloading a passengers baggage hit the ground during offloading, and at that point the contents started smoking. The bag was placed on a ramp vehicle and driven away from the aircraft, where it was examined by the fire brigade. The fire brigade found that some cans containing a kind of industrial glue had started to leak, causing the contents to react chemically with each other. This reaction resulted in flame-less smoke. The glue turned out to be a two-component glue for marble. In total the bag contained 5 cans of 250ml plus one of 400ml. The COSHH coding of the substance was reported as R 37 and R 38 (aggravates respiratory system / skin); the GHS equivalent is most likely GHS 07. Referred to the State of Origin (and of the passenger) who responded to advise that the bag was subjected to automated screening so there was no opportunity to identify the prohibited dangerous goods. It was confirmed that all staff had current dangerous goods qualifications and had information on dangerous goods and passengers and notices were displayed to passengers at the airport. No further CAA action possible.
2013-0995	10/08/2013 Manchester	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and with the possibility of the battery not being isolated. Operator investigating
2013-1022	10/08/2013 Luton	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and buried under passenger baggage.
2013-0983	12/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0977	12/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0996	12/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain a 127g Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0978	12/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Perfumery products, UN1266, totalling 80ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-0979	12/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0980	12/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 354gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0972	12/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200g of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0982	12/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Aerosols, flammable, UN1950, totalling 1100ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0976	12/08/2013 Berlin, Germany	Unsecured dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and the passenger had battery in cabin with terminal unprotected. Crew unaware of Requested further information from the operator wheelchair being on board or of battery in cabin.
2013-1033	13/08/2013 Vienna, Austria	Unsecured dangerous goods. On arrival, a consignment which contained Aerosols, UN1950. were found in hold unsecured.
2013-1241	13/08/2013 Manchester	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold unsecured with passenger baggage.
2013-0988	13/08/2013 East Midlands	Suspected dangerous goods. During security screening, a consignment was found suspected to contain 40 x 50ml of Nitrogen, compressed, UN1066. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1001	14/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 120ml of Aerosols, flammable, UN1950 and 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-0997	14/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-0998	14/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 850ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1000	14/08/2013 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1006	15/08/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 205ml of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 1318ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1003	15/08/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1002	15/08/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 600ml of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-0999	15/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 60ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1005	15/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Radioactive material, excepted package, limited quantity of material. The overpack (metal container) was not marked or labelled as containing dangerous goods however upon opening a package was found marked UN2910 and with a Radioactive Excepted label. Emission readings from package indicated it exceeded the excepted quantity. UK Border Agency seized the consignment pending confirmation the package met the excepted package requirements. Errors were corrected and consignment forwarded on. No further CAA action required.</p>
2013-1016	18/08/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950 and 16 Batteries, wet non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1010	19/08/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1034	19/08/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1018	19/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 500ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1019	19/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 500ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>

2013-1020	19/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 20ml of Adhesive, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1021	19/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0730. Letter sent to the shipper who responded that the root cause was human error. Additional module within the training manual added covering the transportation of dangerous goods particularly covering personnel baggage being forwarded to company assignments. No further CAA action required.
2013-1026	19/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 750ml of Aerosols, flammable, UN1950. An inner box bore Limited Quantity and flammable markings but the outer box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1037	20/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1027	20/08/2013 Heathrow	Notoc error. Upon departure the load controller was informed that a consignment of 9Kg of Dry ice, UN1845. was on board. Captain was notified via ACARS
2013-1028	20/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 18ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1044	20/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 200ml of Receptacles, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the outer packaging bore an ADR Limited Quantity marking. See also 2008-028. Letter sent to the shipper who responded and advised they made an error interpreting the IATA Dangerous Goods by Air Regulations. To prevent further incidents occurring they amended their procedures and initiated a programme providing general awareness training for all their transport staff, with an 'In-Company' three day aviation specific training for their packing and shipping staff, which was conducted by a CAA approved training company. No further CAA action required.
2013-1038	21/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1050ml, and 1 x 75ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1039	21/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 30ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1045	21/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Aerosols, flammable, UN1950, totalling 10.8L. An inner box bore an ADR Limited Quantity marking and contained a tray of shrink wrapped aerosols which also bore an ADR Limited Quantity marking and UN1950 label but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1087	21/08/2013 Alicante, Spain	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the rear hold, unsecured with battery disconnected but also unsecured.
2013-1040	21/08/2013 Aberdeen	Passenger error. During security screening a passenger's baggage was found to contain 4 rounds of Ammunition, UN0012. Security services interviewed passenger and disposed of ammunition. No further CAA action required.
2013-1047	22/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1048	22/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1088	22/08/2013 London City	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured surrounded by baggage.
2013-1036	22/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 480ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1046	22/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0619. Letter sent to the shipper, who responded the root cause was items not identified as dangerous goods on computer system. Products re checked and programmes amended to ensure no dangerous goods are despatched incorrectly. No further CAA action required.
2013-1082	22/08/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 10Kg of Hydrochloric Acid, UN1789. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, who responded that the staff were briefed, but referred to COSHH regulations. Email was sent by the DGI to remind the shipper to comply with the Technical Instructions in future. No further CAA action required.
2013-1054	23/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1068	23/08/2013 In flight	<p>NOTOC error. After departure it was noticed a consignment which contained 100Kg of Dry ice , UN1845 was not listed on the NOTOC and had been loaded in to the hold.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 8ml of Perfumery products, UN1266, and 1 x 15ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1050	23/08/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1056	23/08/2013 East Midlands	
2013-1052	24/08/2013 Heathrow	<p>Undeclared dangerous goods. During transfer build, a consolidation was found to contain 2 drums of Toxic solid, organic, n.o.s. (olazapine), UN2811, totalling 55Kg. A Material Safety Data sheet was attached to the drums. The drums were suspected of not being UN specification. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. The incident was reported to the Canadian Authority. The root cause was due to human error resulting in the dangerous goods leaving their warehouse without the proper documentation. The procedures were reviewed with their warehouse and office staff to ensure no reoccurrence. The packaging was found to be in compliance with the UN specification. Refresher training was recommended for handling staff at the point of acceptance because they failed to spot labelled dangerous goods. Further information from the Canadian authorities advised they had received a revised air waybill and a dangerous goods transport document. No further CAA action required.</p>
2013-1108	24/08/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain magnetic items, UNXXXX. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document.</p>
2013-1057	24/08/2013 Cologne, Germany	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid. n.o.s (silver), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However a Material Safety Data Sheet was attached to outer packaging stating 'Environmentally hazardous substance, liquid. n.o.s (silver), UN3082'. Letter sent to the shipper. No further CAA action required.</p>
2013-1053	25/08/2013 San Diego, USA	<p>Unsecured dangerous goods. Prior to departure, a consignment which contained Dry ice, UN1845 was found unsecured.</p>
2013-1101	25/08/2013 Luton	<p>Unsecured dangerous goods. Prior to departure a passenger was found placing the lithium battery for an Electric mobility aid in an overhead locker. The handling agent was given the battery to secure in the hold and to isolate the terminals. When the hold was checked prior to take off, the battery was found unsecured and the terminals uncovered on the floor of the hold. An investigation was carried out by the Operator. The Ground Handling Agent staff were aware of the relevant IATA regulations, but they were reminded to follow the correct procedrues for loading EMAs. No further CAA action possible.</p>

2013-1156	25/08/2013 Heathrow	Spillage of suspected dangerous goods. During unloading, a spillage of powdery substance was found which covered the entire aft cargo door threshold, rollermat area. Powder assessed to be non-flammable, odourless and non-soluble in water. Unable to ascertain from the manifest exactly what the powder was. Awaiting report from Materials and Processes Lab
2013-1089	26/08/2013 Luton	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured surrounded by baggage. Also not included on NOTOC.
2013-1509	26/08/2013 Liverpool	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, with the battery removed and left unsecured surrounded by passenger baggage.
2013-1049	26/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1435 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the invoice was attached to the outer packaging, which stated 'Faulty lithium ion batteries for return'. The consignment consisted of e-cigarettes being returned to the manufacturer since the metal used for the casing was considered to be too soft. Following a Formal Investigation, the shipper was prosecuted and found guilty at a Magistrates Court. The shipper was fined £1000 and ordered to pay an additional £2100 in costs and other charges. No further CAA action required.
2013-1074	27/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 5L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.
2013-1075	27/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1072	27/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1073	27/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1099	27/08/2013 Scatsta	NOTOC error due to loading error. On arrival, a consignment was found to contain life jackets, UN2990. The consignment was not listed on NOTOC as had been loaded on incorrect flight. Operator investigated and concluded that the consignment was loaded in error and should have travelled on another flight. Ramp staff have been issued with a memo alerting them to the incident and the importance of the management of dangerous goods and attention to cargo loading. No further CAA action required.

2013-1070	27/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1071	27/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 300ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1069	27/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4L of Environmentally hazardous substance, liquid, n.o.s. (Dipentene, Ethoxylated Oleylamine), UN3082 and 1L of Flammable liquid, n.o.s. (Hexane, mixture of isomers (containing less than 5% n-hexane EEC no 203-777-6)), UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1407. Letter sent to the shipper who responded and advised the incorrect service was selected on their systems when the shipment was processed. After discussions were held with their agent and staff, they amended their procedures to prevent further incidents occurring. No further CAA action required.
2013-1097	28/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1085	28/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 3.6V Lithium metal batteries , UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1086	28/08/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 400ml of Aerosols, flammable, UN1950, and 1 x 5L Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2013-1096	28/08/2013 In flight	NOTOC error. After departure it was discovered 7Kg of Dry ice which was loaded was not listed on NOTOC. Captain informed.
2013-1078	28/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1077	28/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 80ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1090	28/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain Aerosols, flammable, UN1950, totalling 1.5L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1079	28/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1076	28/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1083	28/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 25 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1067	28/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 2L of undeclared Fire extinguishers, UN1044. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Interim warning letter sent to shipper informing them of a formal investigation, however, the shipper responded. The parcel was sent for sea transport, which was agreed with their courier company. The shipper spoke to the courier company, who advised that the parcel was classed as 'lost' for a number of weeks and when it was eventually located by the courier company, it was not labelled or marked yet they decided to offer it for air transport without contacting the shipper. Had the shipper been contacted they would have had the goods back, as another package was sent to the customer. The courier company admitted that it was their error and not the fault of the shipper. As a result of this information, there were no grounds for a formal investigation against the shipper. No further CAA action possible.
2013-1094	29/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.. No further CAA action required.
2013-1093	29/08/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1091	29/08/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x Lithium metal batteries, UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the Shippers invoice stated Lithium batteries but the freight forwarder had added consignment to a consolidation without any labelling. Material safety data sheet received stated Cargo only aircraft. Letter sent to shipper and Freight Forwarder. No further CAA action required.

2013-1095	29/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 cylinders of Compressed gas, n.o.s., UN1956. The cylinders bore Class 2.2 dangerous goods labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. See also 2006-512. Letter sent to shipper who responded and advised the incident occurred because their warehouse staff had incorrectly labelled the consignment. To prevent further incidents occurring they amended their procedures; ensured a trained member of staff check the consignments and x-ray all consignments, checking they do not contain dangerous goods. No further CAA action required.
2013-1084	29/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 48cc of Compressed gas, n.o.s, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1527	29/08/2013 Alicante, Spain	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found in the hold surrounded by baggage.
2013-1140	30/08/2013 Stansted	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found loaded, unsecured and buried under passenger baggage. Operator investigation.
2013-1528	30/08/2013 Liverpool	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found with battery tied to wheelchair.
2013-1098	30/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 2L of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1104	30/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 300ml of Perfumery products, UN1266 and 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1105	30/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1103	30/08/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1119	31/08/2013 Manchester	<p>Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found secured inside the hold, however the battery had not been isolated and the power light was on. The GHA at the station of origin investigated. The Flight Supervisor was interviewed. He turned off power from key because he could not find the battery connectors, but was aware of the correct procedure. The EMA arrived at the end of loading by the PRM agent and in order to avoid a hold closure delay, he turned off power from key and thought it was enough to disconnect the EMA. The ramp Flight Supervisor was warned in writing and was stored in his file in the event of any further failures. A Read and Sign reminder on EMA procedures was published and cascaded to all staff involved (check-in agents, dispatcher and loading supervisors) via the local Intranet. No further CAA action possible.</p>
2013-1106	31/08/2013 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2.4Kg of Carbon dioxide, UN1013, and Lithium metal batteries . The consignments were marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2013-0634, 2012-0156, 2010-0814 and 2009-0809. Letter sent the freight forwarder who responded that the root cause was due to way this consignment was processed. Processes amended for all dangerous goods and all operational staff renewed or completed dangerous goods training. No further CAA action required.</p>
2013-1100	01/09/2013 Heathrow	<p>During security screening, a consignment was found to contain 2672 x 250ml of Aviation regulated liquid, n.o.s (Isoflurane), UN3334. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However the fibreboard boxes were not Un specification markings and the wooden crates have UN specification markings which are incorrect for packaging. Referred to the Indian Authorities.</p>
2013-1131	02/09/2013 Orly, Paris	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, surrounded by baggage.</p>
2013-1107	02/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1110	02/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in apparatus, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1111	02/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 35ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1109	02/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Paint, UN1263 and 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1120	02/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1116	02/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 715ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1113	02/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, No further CAA action required.
2013-1157	02/09/2013 Alicante, Spain	Incorrectly loaded dangerous goods. Upon arrival it was found that the non-spillable battery for an electric wheelchair (Battery-powered vehicle, UN3171) had incorrectly been given to the passenger to take into the cabin. Documentation stated it had been placed in the hold. Operator investigating.
2013-1112	03/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Airbag modules, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1122	03/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 3.125L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1123	03/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 13.5ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1124	03/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1117	03/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 750ml of Flammable liquid n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1118	03/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1127	03/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1134	03/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The aerosols were shrink-wrapped together and bore ADR Limited Quantity labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0026 and 2011-0894. Letter sent to the shipper who responded and advised the aerosol was added to the consignment in error. They also advised further training was arranged for all persons involved in the packing and organisation of consignments. No further CAA action required.</p>
2013-1115	03/09/2013 East Midlands	
2013-1121	04/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and tipped onto it's side. Operator investigated and root cause was human error as loading team was trying for quick turnaround. The read and sign procedure has been issued to the relevant loading group. No further CAA action necessary.</p>
2013-1141	04/09/2013 Heathrow	
2013-1488	04/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Italian Authority. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1519. Letter sent to the shipper who responded and advised their packer failed to comply with the procedures. The procedures were improved and amended to prevent further incidents occurring and a more detailed training package was introduced. No further CAA action required.</p>
2013-1125	04/09/2013 East Midlands	
2013-1130	05/09/2013 Manchester	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 30ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Unsecured dangerous goods. On arrival, an electric mobility aid was found unsecured in the hold. The Operator investigated.</p>
2013-1886	05/09/2013 Malaga	
2013-1142	05/09/2013 Jersey	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 20L of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1128	05/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1129	05/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 75ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1135	05/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.
2013-1126	05/09/2013 Cologne, Germany	Undeclared and leaking dangerous goods. Upon arrival, a consignment which contained 1 x 5L of Paint, UN1263, was found undeclared and leaking. The outer packaging was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging bore a flammable hazard marking and a UN specification mark. Letter sent to the shipper who responded that they were unaware the consignment was going by air as had requested a three day delivery. Procedures amended to ensure no future reoccurrence. No further CAA action required.
2013-1145	06/09/2013 Stansted	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured buried under passenger baggage.
2013-1138	06/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 11ml of Paint related material, UN1263 and Perfumery products, UN1266, totalling 195ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1300	06/09/2013 Luska, Zambia	NOTOC error. Upon arrival, the aircraft NOTOC stated no dangerous goods, however, 98Kg of Dry ice, UN1845 was loaded.
2013-1139	06/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 Life saving appliances, self-inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1224, 2013-0837, 2013-0767, 2013-0750 and 2013-0731 and 2012-0057, 2011-0825 which are listed under a different shipper but are part of the same company. A response to a letter sent for 2013-1224 advised the error occurred because the person usually responsible for handling dangerous goods shipments was on holiday and the person who handled the shipment had not received dangerous goods training. They amended their procedures to prevent further incidents occurring. No further CAA action required.
2013-1136	07/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 8Kg; Aerosols, non-flammable, UN1950, totalling 2Kg and Resin solution, UN1866, totalling 150ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1133	07/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 13.4L of Helium, compressed, UN1046. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0308, 2012-1063, 2012-0887, 2012-0834 and 2012-0774. This incident followed a very similar incident on 7 March 2013 for which the Shipper received a Conditional Caution on 12 September 2013 (after this subsequent offence). It was considered that the system failures which led to the 7 March 2013 were the same failures which caused this offence and it is those failures that the condition addressed with a view to reducing the risk of re-offending. No further action taken.
2013-1257	08/09/2013 Heathrow	NOTOC error. Prior to departure, 2 pallets of dangerous goods where loaded without being listed on the NOTOC.
2013-1171	08/09/2013 Heathrow	Spillage dangerous goods. Upon arrival, a consignment which appeared to be an engine had an oil spillage on the pallet which was contained on the pallet. Operator investigating.
2013-0990	08/09/2013 Cologne, Germany	Undeclared and leaking dangerous goods. Prior to departure, a consignment was found to contain Dangerous goods in apparatus, UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The fibreboard box was wet and smelt of fuel and the contents still contained residue of fuel. Letter sent to shipper awaiting response. No response received. No further CAA action possible.
2013-1249	09/09/2013 Toulouse, France	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold secured with the battery removed which was in another compartment of the hold and unsecured
2013-1159	09/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 350ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1144	09/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1243	09/09/2013 Heathrow	Passenger error. During security screening, a passengers baggage was found to contain Lithium ion batteries, UN3480 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2013-1143	09/09/2013 Gatwick	Unsecured dangerous goods and NOTOC error . Prior to departure, 301Kg of dangerous goods were found unsecured and surround and covered by other cargo in hold. Only 23Kg of dangerous goods were on NOTOC.
2013-1242	09/09/2013 Alicante, Spain	Loading error of dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found secured in the hold with battery removed and tied to hold side netting.
2013-1213	10/09/2013 Venice, Italy	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and stuck in the nets.
2013-1155	10/09/2013 Heathrow	Incorrectly secured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, loosely secured and not on a spreader.

2013-1217	10/09/2013 Geneva, Switzerland	<p>Prohibited dangerous goods in the post. Report of several consignments within post of Posten (Swedish Post) discovered during transit to contain UN1950 aerosols which are prohibited in international mail, having been consigned and screened within the UK. Sender is an online retailer. Screening agent was contacted and confirmed that all screening staff were aware of the problem and would take further care when screening mail consigned by the shipper concerned. Letter sent to Shipper who responded to advise they had improved the process of determining the nature of products prior to offering them for sale, introduced restrictions on delivery destinations and means of transport, ensured nominated personnel had the requisite knowledge and improved communication with their couriers prior to shipment. No further CAA action necessary.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1161	11/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 326g. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action required.</p>
2013-1160	11/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1216	12/09/2013 Stansted	<p>Passenger error. During security screening, a passenger was found to have left 2 x Lithium ion batteries, UN3480, in over head locker when disembarked the aircraft. No further CAA action required.</p>
2013-1272	12/09/2013 London City	<p>Undeclared dangerous goods. During security screening, a consignment which was overpacked was found to contain Batteries, wet, non-spillable, UN2800. The overpack was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. The air waybill stated batteries but no further statement was included. See also 2012-0527. A MSDS forward by the shipper confirmed the consignment met Special provision A67. Letter sent to the shipper. No further CAA action required.</p>
2013-1232	12/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 650Kg of Engines, internal combustion, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See actions.</p>
2013-1212	12/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1176	12/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1174	12/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 212g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1175	12/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 212g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>

2013-1227	12/09/2013 Gatwick	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found incorrectly loaded.
2013-1215	12/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1214	12/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1248	13/09/2013 Liverpool	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with passenger baggage, unsecured and with the battery loose on the floor.
2013-1223	13/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 74g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1231	13/09/2013 Gatwick	Incorrectly loaded dangerous goods. Prior to departure the Captain concerned about information on NOTOC, checked hold for dangerous goods and found consignments incorrectly loaded. All dangerous goods were removed from the aircraft. The Operator investigated. The root cause was that the Ground Handling Agent did not realise that the packaging for Class 4.3 Dangerous Goods had to be waterproof and assumed that the Cargo agent had prepared the consignment correctly. The Team Leader stated that he understood that Class 4.3 meant 'Dangerous When Wet', but because the item was delivered to the aircraft side covered and that the weather was fine he did not realise that the consignment must be in waterproof packaging. The Dispatcher and Ramp Team Leader were interviewed and confirmed that the boxes secured on the wooden pallet showed the correct outer labelling except for one which was facing inwards. The 20kgs consignment was offloaded by the Pilot in Command because it was not waterproof. It was unknown whether the packaging within the boxes was waterproof and the cargo was sent back to the cargo agent with the reason for the offload. All Ramp Team Leaders and dispatchers were reminded that Class 4.3 dangerous goods must be checked and to check that the packaging was
2013-1225	13/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1226	13/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1211	13/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0838. Letter sent to the shipper who responded that the root cause was due to human error and a new sales item being added and not being flagged as dangerous goods. New procedures amended for dangerous goods awareness to be added to induction training for new staff. No further CAA action required.</p>
2013-1273	14/09/2013 Southend	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with key still in the ignition.</p>
2013-1264	14/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 53 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An email received from the shipper stated the root cause was due to a clerical error. The consignment was a return goods and was mis-entered into the system. The procedures were amended to ensure no further occurrence. No further CAA action required.</p>
2013-1224	14/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consolidation was found to contain 93 packages of Lithium metal batteries contained in equipment, UN3091. The overpack was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however the inner packaging bore the lithium battery labels. See also 2013-1139, 2013-0837, 2013-0767, 2013-0750, 2013-0731. Letters sent to the shipper and the freight forwarder. A response from the freight forwarder advised they were unaware the consignment contained dangerous goods because they had been forwarded the incorrect MSDS. If they had been made aware the consignment contained dangerous they instruct a freight forwarder with dangerous goods training to handle it. A response from the shipper advised the error occurred because the person usually responsible for handling dangerous goods shipments was on holiday and the person who handled the shipment had not received dangerous goods training. They amended their procedures to prevent further incidents occurring. No further CAA action required.</p>
2013-1236	16/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1244	17/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain 2 x 200ml of Flammable liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1245	17/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1246	17/09/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1235	17/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1247	17/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1234	17/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 8g Compressed gas, n.o.s, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1259	17/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 75ml of Aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0009, 2012-1439, 2012-1621, 2013-0002, 2013-0105, 2013-0126, 2013-0430 and 2013-1030. File sent to MM
2013-1253	18/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1250	18/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1251	18/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 170ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0329 and 2012-1482. Letter sent to the shipper, who responded that the due cause was human error. Dangerous goods refresher course organised and all employees reminded of procedures for air transportation requirements. No further CAA action required.
2013-1252	18/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1.1L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. 6th occurrence but only 2 refer to British address in 2008. Letter sent to the shipper, awaiting reply. No response received. No further CAA action possible.

2013-1254	18/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No response received. No further CAA action possible.
2013-1255	18/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1295	18/09/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1256	18/09/2013 Aberdeen	NOTOC error. Prior to departure, a consignment which contained 1 x 2.5L of Isopropanol, UN1219, and 1 x 400ml of Corrosive liquid, n.o.s.(Silver nitrate solution), UN1760, and 1 x 300ml of Corrosive liquid, acidic, inorganic, n.o.s.(,10% sulphuric acid in Solution), UN3264, and 1 x 400g of Toxic solid,inorganic, n.o.s. (Potassium chromate mixture), UN3288, was found in the hold which was not listed on the NOTOC. Operator investigating.
2013-1265	19/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1263	19/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1262	19/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 450ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-0362 and 2012-0698. No response received. No further CAA action possible.
2013-1261	19/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1266	19/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 cylinders of Helium, compressed, UN1046. Inner boxes each bore UN1046 and Class 2.2 dangerous goods labels but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1260	19/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1269	20/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment containing personnel effects was found to contain 1 x 500ml of Aerosols, flammable, UN1950 and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1270	20/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 1820ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1271	20/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1286	20/09/2013 Glasgow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and the battery had come loose from electric wheelchair. No load device manifest received for the flight.
2013-1268	20/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1278	21/09/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a hold incorrectly secured and battery still connected. When strapped removed electric wheelchair turned on.
2013-1287	21/09/2013 Gatwick	Undeclared dangerous goods. Upon loading a consignment was found which had a Lithium ion battery label which was not listed on the NOTOC. File sent to AR.
2013-1288	22/09/2013 Manchester	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and the battery which was tagged and loaded separately from electric wheelchair was also unsecured.
2013-1274	22/09/2013 Heathrow	Passenger error. Upon passenger arriving at aircraft without Electric Mobility Aid (EMA) it was discovered that the EMA was packed in a suitcase and placed with baggage and the lithium batteries were in the passengers other luggage. The EMA was removed from baggage unit load device (ULD) and secured in separate ULD and Lithium batteries were stowed in aircraft cabin. Passenger briefed by Flight Officer and a signal sent to Venice to advise for return journey. No further CAA action required.

2013-1267	22/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consolidation was found to contain 13 x 25L of Toxic liquid, organic, n.o.s. (10'10' Oxbisphenoxarsine), UN2810. The consolidation was shrinked wrapped, but was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment of jerricans bore the Class 6 Toxic Hazard label, but they were not listed as dangerous goods on the air waybill. The shipper's customer did not declare the jerricans contained dangerous goods, therefore, the freight forwarder did not prepare the air waybill accordingly and did not see the consignment, because it was collected by a third party courier company. The cargo handling agent also verified that the UN markings on the jerricans were obscured by the air waybill. The third party courier company investigated, but only verified that the drivers assumed that the correct paperwork was with the consignment and verified that the consignment was presented to the cargo handling agent in the manner it was collected. The shipper's customer was contacted by DGO, because they did not declare the consignment contained dangerous goods. Warning letter sent to the freight forwarder. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 20ml of Aerosols, flammable, UN1950 and Solids containing flammable liquid, n.o.s. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1283	23/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x Lithium ion batteries contained in equipment, UN3481 and 2 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1281	23/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1275	23/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1276	23/09/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Flammable liquid, n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1280	23/09/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1285	24/09/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Flammable liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Further letter sent to the shipper who responded that they have banned air freight of any liquid products and highlighted the incident to all staff to prevent reoccurrence. See actions.</p>
2013-1282	24/09/2013 Stansted	<p>No further CAA action required.</p>
2013-1351	24/09/2013 Orly, Paris	<p>Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found to be loaded incorrectly.</p>

2013-1284	24/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1279	24/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A Material Safety Data sheet supplied by the shipper confirmed the item met the requirements of Special Provision A67. Letter sent to shipper. No further CAA action required.
2013-1322	25/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1332	25/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 0.67L of Compressed gas, n.o.s, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1315	25/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1307	25/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to suspected to contain Compressed gas, n.o.s., UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2004-038. Letter sent to shipper who responded and advised they were led to believe the consignment was non dangerous goods. They obtained a MSDS which advised the consignment was dangerous goods. They amended their procedures to prevent further incidents occurring. No further CAA action required.
2013-1302	25/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1389	26/09/2013 Torino, Italy	Unsecured dangerous goods. Upon arrival, a consignment was found to contain 1 x 10kgs of flammable dangerous goods unsecured surrounded by baggage.

2013-1334	26/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of 9 fibreboard boxes was found to contain a total of more than 1000 mobile phones; Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled in accordance with Section II of the relevant packing instruction and was not accompanied by the required lithium battery documentation. Letter sent to the shipper who responded, explaining that they had prepared the consignment a few weeks prior to shipment, but that the consignee had arranged for the transport. However, they acknowledged their responsibility to prepare the consignment correctly and confirmed that although the staff concerned with the shipment were aware of the requirements, they would review their procedures and provide additional training to the appropriate staff. No further CAA action required.
2013-1349	26/09/2013 Pisa, Italy	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found to be loaded incorrectly in hold surrounded by baggage. Battery which had been disconnected was removed and placed in cockpit on instructions from Captain.
2013-1339	26/09/2013 Manchester	Unmanifested dangerous goods leading to a NOTOC error. Upon arrival, during freight checks, a consignment was found not manifested. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document but no checklist was attached to the original documentation, therefore, it was believed the consignment was not manifested and a NOTOC was not raised. Referred to the FAA for investigation. No further CAA action required.
2013-1314	26/09/2013 Liverpool	Incorrectly loaded dangerous goods. Upon arrival the battery of an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a hold between two planks of wood.
2013-1293	26/09/2013 Glasgow	NOTOC error. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was supposed to be in a unit load device. In fact, although the wheelchair was loaded in the hold, the passenger had the battery in the cabin.
2013-1333	26/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1301	26/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Fire Extinguishers, UN1044 and 12 x 414ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1290	Washington, Dulles, 27/09/2013 USA	Passenger error. During security screening a passenger's baggage was found to contain 1 x 3.78L of Corrosive liquid, basic inorganic, n.o.s. (contains sodium hydroxide), UN3266. Appropriate measures were taken by security staff. FAA were notified. No further CAA action required.
2013-1289	27/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1292	27/09/2013 Dallas, USA	Undeclared dangerous goods. Upon arrival, a consignment was found to contain 1 x 1Kg of Lighters, UN1057. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1335	27/09/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain Aerosols, flammable, UN1950, totalling 360ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1303	27/09/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries, wet, filled with acid, UN2794, and 2 x 500ml of Corrosive liquid, n.o.s, UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1313	28/09/2013 Malaga	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold unsecured. The EMA was one of the last items to be passed to the GHA because the passenger did not arrive before boarding commenced. The loaders placed the EMA in Hold 5 without correctly securing it and they stated in their interviews that they were aware it was supposed to be tied down, but felt that it was secured enough with the other items around it and left it as it was. The GHA failed to follow procedures, because they acted hastily to achieve an on time departure and although they received the EMA late, they rushed their duties in order to try and recover the time. The GHA was reminded that rushing in an attempt to ensure the aircraft departs on time was not a reason for failing to follow procedures. They were advised that similar incidents would result in disciplinary action in accordance with the procedures, concerning the acceptance/positioning/securing of EMAs. No further CAA action possible.
2013-1291	28/09/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a unit load devise, unsecured and surrounded by baggage. Operator investigated and responded that the root cause was due to human error. Read and sign notice reissued to all loading staff and a reminder to all staff. No further CAA action required.
2013-1354	28/09/2013 Gatwick	Incorrectly secured dangerous goods. Upon arrival 2 x electric mobility aids (Battery-powered vehicle, UN3171) were found secured to net in the hold. Once the checked bags were loaded, the Team Leader asked the GHA to load the items they had collected from the gate which two EMAs. They were taken to the aircraft and loaded into the hold whilst the Team Leader signed off his documentation with the dispatcher. The holds were closed when the Team Leader returned to the aircraft side. When interviewed, the Team Leader had asked the GHA if they'd tied the EMAs securely to which they replied yes. The GHA did have rope, but did not have enough eyes to secure the EMAs correctly. They were approaching STD and decided to tie the EMAs to the nets rather than follow the standard procedure of secure fastenings (eyes) in order to protect OTP. The eyes were distributed by the Allocator in the Ramp Department on the day of the flight the stand-in staff to cover absence were not trained and allocators and stepped up to assist the operation. As a result they failed to ensure enough eyes were made available as they were concentrating on the allocation of manpower. The GHA requested the Operator forward the details of the EMAs expected for the following day. The information meant that Ramp Allocators,

2013-1366	28/09/2013 Faro	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, surrounded by passenger baggage. The wheelchair was not on the original load sheet and was loaded in hold 4 alongside the remaining baggage. The layout of the aircraft allowed for EMAs to be loaded within the doorways of holds 1 and 4, separating EMAs from the baggage. However the layout of the netting at the time did not allow for this. The GOA dated May 2012 relating to loading of EMAs was not available on station as the handling did not commence until March 2013. The Central Load Control procedures at the time were to plan for EMAs to be loaded in with the remainder of the bags in hold 4, which was against the Instruction contained in the GOA. The EMA was not planned in the loading and when it turned up at the gate, the loading of hold 1 was completed and the staff loaded the EMA in Hold 4 with bags. The staff were not aware of the requirement to separate baggage and EMA as the GOA was not available and the existing location of the netting made separation of EMAs difficult in the event of full hold baggage. It was ensured that all relevant GOAs were obtained and communicated to staff. Staff were briefed on the requirement to load EMAs separately to Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 2 x 100ml of Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1343	29/09/2013 Heathrow	NOTOC error. A consignment was found to contain 1 x 20L of Adhesives, UN1133, not listed on NOTOC. Operator investigated and root cause was human error as not checked and transmission of fax had not going through. Method of reporting changed to email. No further CAA action required.
2013-1388	29/09/2013 Heathrow	
2013-1427	29/09/2013 Atlanta, USA	Passenger error. Possible violation of state variation. Metal powder flammable, n.o.s, UN3089.
2013-1297	30/09/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 750ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0891 and 2012-0404. Letter sent to the shipper who responded and advised the aerosol was included in a tool bag kit, which they was not aware off. To prevent further incidents occurring they will check all the contents of consignments. No further CAA action required.
2013-1294	30/09/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 170ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1298	30/09/2013 Heathrow	Incorrect packaging of dangerous goods. During security screening, a consignment was found to contain 10Kg of Lithium metal batteries contained in equipment, UN3091 and 1.12Kg of Lithium metal batteries packed with equipment, UN3091 and 0.345Kg of Lithium ion batteries packed with equipment, UN3481. The consignment was marked and labelled as containing dangerous goods, however the packaging was not UN specification. See also 2013-0421. Operator contacted shipper. No further CAA action required.
2013-1299	30/09/2013 Heathrow	Incorrect packaging of dangerous goods. During security screening, a consignment was found to contain 38Kg of Lithium metal batteries contained in equipment, UN3091 and 1Kg of Lithium metal batteries packed with equipment, UN3091 and 0.98Kg of Lithium ion batteries packed with equipment, UN3481. The consignment was marked and labelled as containing dangerous goods, however the packaging was not UN specification. See also 2013-1298 and 2013-0421. Operator contacted shipper. No further CAA action required.

2013-0900	30/09/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. DGOR 2012-1609,2012-0335 and 2011-0211. Letter sent to shipper. No response received. No further CAA action possible.
2013-1312	01/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 13 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1467	01/10/2013 Heathrow	Unsecured dangerous goods. During transit a consignment which contained 1 x 20Kg of Dry ice, UN1845, was found unsecured. Operator investigated and root cause not established as original load correct, it is suspected the consignment loosened in transportation. No further CAA action required.
2013-1306	01/10/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment of personnel effects was found to contain Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1363	01/10/2013 Gatwick	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold loosely fastened to netting and the battery was unsecured on top of baggage.
2013-1309	01/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1308	01/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 200ml Aerosol, flammable, UN1950 and 20g of Aviation regulated liquid, UN3334. A Material Safety Data sheet was enclosed which confirmed the UN3334. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1296	01/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 227g of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1310	01/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 78g of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator notified the FAA. No further CAA action required.
2013-1319	02/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1387	02/10/2013 Heathrow	<p>Unsecured dangerous goods. Upon arrival, a unit load device was found to contain 1 x 50ml of Hydrochloric acid, UN1789, and Sodium hydroxide solution, UN1824, totalling 4.062L, and 1 x 8.4Kg of Carbon dioxide, solid, UN1845, and 1 x 32ml of Flammable liquid, toxic, n.o.s. UN1992 which were unsecured.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1304	02/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1323	02/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1318	02/10/2013 East Midlands	<p>Undeclared dangerous goods. During transit, a consignment was found to contain 10 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1316	02/10/2013 East Midlands	
2013-1305	02/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 5Kg of Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0723, 2012-0456 and 2008-0645. Letter sent to the shipper who responded and advised the member of staff responsible for packing the battery was not aware it was classed as dangerous goods. To prevent further incidents occurring they retrained a limited amount of staff and amended their procedures. No further CAA action required.</p>
2013-1337	02/10/2013 Blackpool	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a thermometer (Mercury, UN2809). The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1422	03/10/2013 Tampa, USA	<p>Unsecured dangerous goods. Upon arrival a consignment which contained 17 x Stannic chloride, anhydrous, UN1827 totalling 3.835L was found unsecured. Operator investigated and reported that the loading team were fully trained in loading procedures however a brief was issued reminding all loading staff on correct restraining procedures. No further CAA action required.</p>
2013-1341	03/10/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 4 x 400ml of Aerosols, non-flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-1315. Letter sent to the shipper. No further CAA action required.</p>
2013-1329	03/10/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1331	03/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 150ml Aerosol, flammable, UN1950 and 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1336	03/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1330	03/10/2013 Stans	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Perfumery products, UN1266, totalling 1080ml. Three inner boxes each bore ADR limited quantity markings but the outer box was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1321	03/10/2013 Heathrow	Passenger error. During security screening a passenger's baggage was found to contain 1 x cylinder of Helium, compressed, UN1046, which was confiscated by Security. No further CAA action required.
2013-1320	03/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1325	03/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1324	03/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1327	03/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1328	03/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1396	04/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950 and 15g of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-0822. Letter sent to the shipper. No further CAA action required.
2013-1338	04/10/2013 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain Perfumery products, UN1266, totalling 1020ml. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.

2013-1367	05/10/2013 Shanghai	leakage of dangerous goods. Upon arrival, a consignment was found to contain 25 x 20L of Environmentally hazardous substance, liquid, n.o.s. (docusate sodium, ethanol, silver chloride), UN3082 was found to be leaking. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. It was confirmed that the consignment had passed an acceptance check and there was no evidence of damage or leakage at the time of loading. The consignment was forwarded to the consignee therefore the cause of leakage could not be determined. No further CAA action possible.
2013-1426	06/10/2013 Zurich, Switzerland	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold surrounded by baggage.
2013-1365	06/10/2013 Heathrow	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and buried under passenger baggage. The battery was also unsecured and buried under baggage.
2013-1340	07/10/2013 Stansted	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 12 items each containing lithium ion batteries (Lithium ion batteries packed with equipment, UN3481). The consignment was declared as faulty returns. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1342	07/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 30ml of Perfumery products, UN1266. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1383	07/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 51ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1390	07/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 16g of Receptacles, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was believed the items met Special Provision A98. No further CAA action required.
2013-1368	07/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1382	07/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1344	07/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain a 100ml Aerosol, flammable, UN1950. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1392	08/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1395	08/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper under DGOR2013-1392. No further CAA action required.
2013-1393	08/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1394	08/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1.8L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1386	08/10/2013 Gatwick	Incorrectly secured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, incorrectly secured and not on a spreader surrounded by baggage .
2013-1373	09/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1397	10/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 130Kg of Phosphoric acid, solution, UN1805. The consignment was marked and labelled as containing dangerous goods however was not accompanied by a dangerous goods transport document. Letter sent to the Shipper and Freight Forwarder. Response received from the Freight Forwarder, who admitted that the reason why warehouse staff did not notice the labels or UN Number when the drums arrived was probably because they were covered in several layers of shrink wrap which obscured the labels. The freight forwarder provided Dangerous Goods by Air training certificates for staff and warehouse staff were given further dangerous goods awareness training as a result of the occurrence. No further CAA action required.
2013-1348	10/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x Engines, internal combustion, UN3166 with traces of fuel in the fuel tanks of the engines. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action necessary.
2013-1408	10/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 140ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1353	10/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 345ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1345	10/10/2013 East Midlands	Incorrectly labelled dangerous goods. During security screening, 6 packages from a shipper were found to contain a total of 733 recycled mobile phones; Lithium ion batteries contained in equipment, UN3481. Although a document was attached to the consignment confirming it met Section II of packing instruction 967, the packages did not bear a lithium battery handling label. Incident discussed with shipper, who was aware of the requirements and indicated the omission of the labels was an error. No further CAA action required.
2013-1414	11/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 4.25L Fire extinguisher, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1410	11/10/2013 Stansted	Suspected undeclared dangerous goods. During security screening, a consignment was found to contain 12 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1262, 2013-0362, and 2012-0698. However, it was subsequently believed the batteries met the requirements of Special Provision A67 and therefore were not subject to the requirements. No further CAA action required.
2013-1409	11/10/2013 Heathrow	Undeclared dangerous goods. During security screening, fibreboard boxes were found to contain Aerosols, flammable, UN1950. Some of the boxes bore ADR limited quantity markings. The consignment was not accompanied by a dangerous goods transport document. Letters sent to shipper and Freight forwarder. Freight forwarder responded that consolidation was received by them black shrink wrapped and that the shippers declaration stated non hazardous. No further CAA action required.
2013-1371	11/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 9.1Kg. Inner packages bore Class 2.2 dangerous goods markings and was labelled with UN1950 but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1362	12/10/2013 Tampa, USA	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and buried under passenger baggage.
2013-1352	14/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1415	14/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 15ml of Paint related material, UN1263 and 3 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1372	14/10/2013 East Midlands	<p>Undeclared dangerous goods. During freight checks, a consignment was found to contain Paint, UN1263, totalling 1.25Kg, and 1 x 500ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However one of the inner packages bore an ADR limited quantity marking. No further CAA action required.</p> <p>NOTOC error of dangerous goods. Prior to departure it was discovered that an electric wheelchair (Battery-powered vehicle, UN3171) had been loaded in hold as a manual wheelchair however the battery was located with passenger on board.</p>
2013-1497	15/10/2013 Vancouver, Canada	<p>incorrectly loaded dangerous goods. Prior to departure the battery for an electric wheelchair (Battery-powered vehicle, UN3171) was discovered to be in the cabin with passenger as informed it could not be loaded in hold. Battery placed in hold.</p>
2013-1357	15/10/2013 Vancouver, Canada	
2013-1358	15/10/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1360	15/10/2013 Luton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 1.57Kg of Environmentally hazardous substance liquid, n.o.s, (liquid Epoxy resin; oxirane, mono[(C12-14alkyloxy)methyl] derivatives) UN3082, and 8 x 0.43Kg of Polyamines, liquid, corrosive, n.o.s, (2,2'-iminodiethylamine; 2,4,6-tris(dimethylaminomethyl)phenol), UN2735. The consignment bore a Limited Quantity marking applicable to surface transport only. It was suspected that the quantity of dangerous goods in the box exceeded the maximum permitted for limited quantities. The operator advised it would investigate why the consignment was forwarded for air transport. No further CAA action required.</p>
2013-1356	15/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 660ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1359	15/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1361	15/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1347	15/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1370	15/10/2013 Birmingham	<p>Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with a manual wheelchair placed on top of it. The Ground Handling Agent at the station of origin investigated and it was apparent that the Load Master flight was trying to ensure a quick turnaround and instead of using the forward hold, which was empty, he loaded the mobility aid in the same hold as the hold baggage. However, he secured the mobility aid but did not segregate it from the baggage, which was not in accordance with the regulations. The loaders were all trained on the DVD "One Team One Goal" and the Team Leader underwent refresher training. The station of origin was reminded of the Operator's Ground Service Notices and the Quick Reference Guide on the Safe Carriage of Electric Mobility Aids, which demonstrated the correct method of securing an electric mobility aid. It was noted by the Operator that whilst the incident was not acceptable, it was the first incident that occurred at that station, which was one of the Operator's main bases for carrying electric mobility aids. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 120ml of Flammable liquid, n.o.s. (acetone solution), UN1993, and 4 x 9ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1379	16/10/2013 Stansted	<p>Undeclared dangerous goods. During freight checks, a consignment of aircraft spares (Fire extinguishers, UN1044 and Oxygen, compressed, UN1072) was loaded into the hold, operated by an operator that was not approved to carry dangerous goods. The spares were marked and labelled as containing dangerous goods but were not accompanied by a dangerous goods transport document. The engineering company who had maintained the aircraft had placed the spares in their warehouse but the dangerous goods spares were placed a part and a note was placed on them stating 'do not ship'. A representative contracted by the operator gained access and placed the items on board against the engineering's instructions but they were unsuccessful explaining the importance of the matter, that it was illegal and the representative didn't change his decision and the spares flew. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400gm of Propane. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1364	16/10/2013 Norwich	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1369	16/10/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 10ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1355	16/10/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 2Kg of Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required</p>
2013-1377	16/10/2013 East Midlands	
2013-1376	16/10/2013 East Midlands	

2013-1375	16/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 100ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1374	16/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 646ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1378	16/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1445	17/10/2013 Manchester	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found with battery sitting unsecured on top of the seat of the wheelchair.
2013-1398	17/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries, wet, filled with acid, UN2794. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the Spanish Authority. No further CAA action required.
2013-1380	17/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 3.875L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1381	17/10/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 660ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1384	17/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1385	17/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1399	18/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1403	18/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1404	18/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1406	18/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1402	18/10/2013 Gatwick	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1400	18/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1800ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1401	18/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 20ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1405	18/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling maximum 8.6L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1423	18/10/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who explained the root cause was lack of knowledge and they had issued a brief to all sites who despatch these items to ensure compliance. No further CAA action required.
2013-1420	21/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 90ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0265. Letter sent to the shipper who responded that the root cause was human error and procedures were sent to all staff to read and sign. No further CAA action required.
2013-1407	21/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 440ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1416	21/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 25ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1417	21/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 350ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1413	21/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1418	21/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml of n-Propanol, UN1274. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.
2013-1425	22/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1419	22/10/2013 Heathrow	Spillage of dangerous goods. Prior to departure, a consignment which contained 1 x 20Kg of Dry Ice, UN1845 was found with outer packaging disintegrating, causing contents to spill onto hold floor. File sent to EG.
2013-1412	22/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1411	22/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1424	22/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 85ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1439	22/10/2013 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 200ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper and response received. DGI telephoned the shipper, because the Managing Director wanted guidance about how to continue shipping their products. Their staff had not undertaken formal dangerous goods training, so the list of CAA Approved Training Organisations was sent to the Managing Director and advised him that their products can be shipped as long as the company complied with the requirements. No further CAA action required.
2013-1431	23/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1435	23/10/2013 Isle Of Man	Unsecured and undeclared dangerous goods. Upon arrival, a consignment which contained Environmentally hazardous substance, liquid, n.o.s, UN3082, was found unsecured in the hold. The consignment was marked or labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However it was not listed on the NOTOC and no Loader or Captain signatures were on it. File sent to EG.
2013-1434	24/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 760ml, and Aerosols, flammable, UN1950, totalling 198ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1430	24/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 250ml of Aerosols, flammable, UN1950 and Perfumery products, UN1266, totalling 160ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1433	24/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 72 x 400ml of Aerosols. Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore ADR Limited Quantity markings. See also DGOR2009-0845. Letter to the shipper awaiting response. No response received. No further CAA action possible.
2013-1429	24/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 227ml of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1296. Letter sent to Shipper. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either.

2013-1428	24/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 48 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2011-0028, 2011-0036, 2010-0630 and 2010-0718. Letter sent to the shipper who responded that the cause was an individuals failure to comply with procedures. The member of staff was sent procedures to sign as read to ensure no further reoccurrence. Further advice on clarifying the procedure provided to the shipper. No further CAA action required.
2013-1440	25/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0699. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1437	25/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 355ml of Flammable liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2012-1421 and 2012-0400. Letter sent to the shipper who responded that the root cause was due to human error, because they were unaware the product was flammable. The Shipper amended their procedures to ensure all similar products were thoroughly checked before being despatched. No further CAA action required.
2013-1442	28/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was no information on the air waybill indicating it was 'not restricted' in accordance with special provision A67. Letter sent to the shipper. No further CAA action required.
2013-1466	28/10/2013 Heathrow	NOTOC error. Prior to departure, a consignment which contained 16Kg of Dry ice, UN1845 was found not listed on NOTOC . Operator investigated and root cause was human error. New process established. No further CAA action required.
2013-1464	29/10/2013 Tel Aviv	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found to be loaded incorrectly.
2013-1452	29/10/2013 Heathrow	Unsecured and leaking dangerous goods. Upon arrival, consignments which contained dangerous goods were found on their side, leaking and unsecured. Operator's investigation advised that a) CCTV from station of departure suggested that the goods had been secured, but additional strapping could have been used to improve the stability of the load; b) the cargo build to be subjected to additional monitoring for a period of 2 weeks; and c) the shipper was to be investigated by the State of Origin due to suspected issues with the inner packaging. No further CAA action necessary.
2013-1443	29/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1081. Letter sent to the shipper who responded that freight forwarder was informed consignment was for road transport only. Further preventative measures put in place. No further CAA action required.

2013-1441	29/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1463	30/10/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 500ml Aerosol, flammable, UN1950 and 40ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1451	30/10/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 51.02gm of Aerosols, flammable. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-1282 and 2012-1021. Letter sent to the shipper who responded that the root cause was human error and dangerous goods training was organised for the required employees. No further CAA action required.
2013-1453	30/10/2013 Heathrow	Unsecured and leaking dangerous goods. Upon arrival, consignments which contained dangerous goods were found on their side, leaking and unsecured. Operator's investigation advised that a) CCTV from station of departure suggested that the goods had been secured, but additional strapping could have been used to improve the stability of the load; b) the cargo build to be subjected to additional monitoring for a period of 2 weeks; and c) the shipper was to be investigated by the State of Origin due to suspected issues with the inner packaging. No further CAA action necessary.
2013-1450	31/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1449	31/10/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266 totalling 2115ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1447	31/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1448	31/10/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper for DGOR 2013-1447. No further CAA action required.
2013-1456	31/10/2013 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1505	01/11/2013 Off-Shore	NOTOC error. Upon arrival, a consignment was found to contain dangerous goods which was not listed on NOTOC.

2013-1458	01/11/2013 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 1.7L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was stated on the air waybill the consignment contained clothes. Letter sent to the shipper. No further CAA action required.
2013-1462	01/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 30ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1461	01/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950 and 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-0964 and 2013-0540. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1460	01/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 500ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1459	01/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 20 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper and freight forwarder. The freight forwarder responded that they have amended their procedures online process for their customers to sign a declaration regarding dangerous goods. No further CAA action required.
2013-1457	02/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No response received. No further CAA action possible.
2013-1481	03/11/2013 Heathrow	Unsecured dangerous goods. On arrival, a consignment which contained Flammable Liquid n.o.s.(Ethyl Methacrylate) , UN1993, was found unsecured and had tipped over in a unit load device and a strong solvent smell was noticed. Operator referred incident to FAA. No further CAA action required.
2013-1479	04/11/2013 Heathrow	Incorrectly loading dangerous goods. Upon arrival, flammable dangerous goods were found in unit load devices incorrectly loaded to orientation markings. Operator investigated and responded that due to insufficient photographic evidence it was presumed it was incorrect loaded pre flight. Load crew member retrained on correct procedures to avoid reoccurrence. No further CAA action required.
2013-1470	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment of 7 was found to contain 20 x 100ml of Perfumery products, UN1266 in 5 of the fibreboard boxes. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-1138. Letter sent to the shipper. No response received. No further CAA action possible.

2013-1700	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1478	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1410, 2013-1262, 2013-0362 and 2012-0698. File sent to RM.
2013-1471	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1469	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Environmentally hazardous substance, liquid, n.o.s., UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1472	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1474	05/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1468	05/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0106 and 2013-0763. Letter sent to the shipper, who in response identified the issue as human error. Further preventative measures put in place see 2013-1468. No further CAA action required.
2013-1476	05/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 41 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent for DGOR 2013-1475. No further CAA action required.
2013-1475	05/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1465	05/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1496	05/11/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 30L of Environmentally hazardous substance, liquid, n.o.s. (3-Iodo-2-Propynyl Butylcarbamate,2-Methyli-Sothiazol-3(Sh)-One), UN3082. The outer packaging was shrink wrapped and the marking and labelling was visible however the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper, who responded that all internal processes were reviewed and amended to ensure no reoccurrence. No Further CAA action required.
2013-1473	05/11/2013 Amsterdam	Incorrectly loaded dangerous goods. During security screening, a consignment which contained Lithium ion batteries, UN3480, was found in unit load device incorrectly loaded.
2013-1495	06/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1487	06/11/2013 Orlando, USA	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a unit load device with power on. An investigation was undertaken by the operator. Interviews were conducted with both the PRM Service Provider responsible and the TCO and both confirmed that they would have checked the device was inhibited before signing the mobility aid tag. The mobility aid tag indicated that an inhibiting plug had been inserted although none appeared to be present within the ULD on arrival. Operator will review existing processes further and provide briefing sessions to TCO's. Unable to establish exact root cause but appropriate action undertaken by operator. No further CAA action required.
2013-1477	06/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1485	06/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Corrosive liquid; n.o.s, UN1760. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1483	06/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Extracts, flavouring, liquid, UN1197. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. A material safety data sheet was enclosed. Letter sent to the shipper. No further CAA action required.
2013-1482	06/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1486	06/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 120ml Aerosol, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1565	06/11/2013 Belfast	Non-occurrence. During security screening, a consignment was found to contain, Receptacles, small, containing (non-flammable) gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was believed the items met Special Provision A98. No further CAA action required.
2013-1491	07/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 60 x Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0881, 2011-0225 and 2007-207. The shipper advised they normally marked and labelled consignments appropriately Incidents discussed with shipper.
2013-1492	07/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 15ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1493	07/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a 400ml Aerosol, flammable, UN1950 and 300ml of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1504	07/11/2013 Liverpool	Unsecured dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold unsecured.
2013-1484	07/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1490	07/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2.5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1489	07/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 342ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1480	07/11/2013 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain highly flammable dangerous goods. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the outer packaging bore an ADR limited Quantity marking and a Do not fly label. A material safety data sheet was attached to the consignment. File sent to EG.
2013-1503	08/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1494	08/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266 and 1 x 152gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1502	08/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Polyester resin kit, UN3269. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1501	08/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1500	08/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 26 x 400ml of Aerosols, flammable, UN1950. The inner packaging bore ADR Limited Quantity markings and Class 2 Labels but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1499	08/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1498	08/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain a 250ml Aerosol, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1513	10/11/2013 Lanzarote	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold without 'safe to fly' tag and although battery had been removed it was unsecured.
2013-1523	11/11/2013 Larnaca, Cyprus	Undeclared dangerous goods. On arrival, a consignment was found to contain 1 x 25Kg of Toxic solid, organic, n.o.s. (Ketorolac tromethamine), UN2811. The consignment was not accompanied by a dangerous goods transport document so not listed on NOTOC.
2013-1556	12/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1572	12/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 100ml of Perfumery Products. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper under DGOR 2013-1556. No further action required.

2013-1508	12/11/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2009-0465. Letter sent to the shipper. Letter returned as gone away. No further CAA action possible.</p>
2013-1506	12/11/2013 East Midlands	
2013-1507	12/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either.</p>
2013-1518	12/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Air bag modules, UN0503. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore a Division 1.4S label. Letter sent to the shipper. No further CAA action required.</p>
2013-1514	12/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 20ml of Flammable liquid. n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1522	13/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1552	13/11/2013 Stabst	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper under DGOR2013-1495. No further CAA action required.</p>
2013-1517	13/11/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1526	13/11/2013 Gatwick	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) (EMA) was found unsecured in the hold. The battery had been removed and placed beside the EMA also unsecured.</p>
2013-1515	13/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5L of Environmentally hazardous substance, liquid, n.o.s., UN3082. The inner packaging bore a Class 9 label but the outer packaging was not marked or labelled as containing dangerous goods and the consignment was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1531	13/11/2013 Coventry	Mis-labelled dangerous goods. During security screening, a consignment was found to contain Lithium ion Batteries, UN3480. The inner packaging was correctly marked and labelled as containing dangerous goods, but the outer packaging did not have a Lithium Battery handling label attached. DGI dealt with the courier company. As a result of recent challenges regarding the despatch of batteries, the courier company worked with the handling agent to document a process to ensure adherence to legislation and produced a document about the processes in place for despatching batteries. There were no historical issues with the despatch of batteries and two instances in two days was a surprise, because there were no changes to the process. No further CAA action required.
2013-1530	13/11/2013 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1519	13/11/2013 Amsterdam	Unsecured dangerous goods. Prior to departure a unit load device which contained Air bag modules, UN3268, and Lithium ion batteries, UN3480, and Consumer commodity, UN8000, was found with all restraints unsecured.
2013-1558	14/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain personal effects of Perfumery products, UN1266, totalling 430ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1525	14/11/2013 East Midlands	Documentation error. During security screening, a consignment was found to contain 25g of Receptacles, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was no information on the air waybill indicating it was 'not restricted' in accordance with special provision A98. See DGOR 2013-1390. Letter sent to the shipper. No further CAA action required.
2013-1557	15/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 180ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1553	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1542	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1555	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Compressed gas flammable, n.o.s. UN1954. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper who responded the root cause was human error and will ensure there is no reoccurrence. No further CAA action required.

2013-1554	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1524	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1507, 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either.
2013-1551	15/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 12 ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1564	16/11/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1454. Letter sent to shipper, who in response advised they were in fact a freight forwarder. The goods had been received by them from another shipper without them being notified they contained dangerous goods. Consequently, the consignment was shipped on without it being realised it contained dangerous goods. The freight forwarder were aware of the requirements and did have appropriately trained staff but reviewed and updated their procedures. No further CAA action required.
2013-1541	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 200ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1540	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1573	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1539	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1538	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1537	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, flammable, UN1950 and 1 x 500ml of Flammable liquid n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1536	18/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 270ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2009-0083. Letter sent to the shipper. No further CAA action required.
2013-1550	18/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 150ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1549	18/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 2.25L and 2 x 128gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1535	18/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1543	18/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1529	18/11/2013 Coventry	Mis-labelled dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The outer packaging was not correctly labelled as containing dangerous goods, but the inner packaging bore a Lithium Battery handling label. As a result of recent challenges regarding the despatch of batteries, the courier company worked with the handling agent to document a process to ensure adherence to legislation and produced a document about the processes in place for despatching batteries. There were no historical issues with the despatch of batteries and two instances in two days was a surprise, because there were no changes to the process. No further CAA action required.
2013-1546	19/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x 12v of Batteries, wet non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1545	19/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1.25L and Perfumery products, UN1266, totalling 320ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1547	19/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2010-0599. Letter sent to the shipper. Response identified root cause as individual failure to comply with procedure and disciplinary process being followed. Copies of awareness training certificates were submitted. All relevant staff were briefed on this occurrence and an IT solution was to be developed in order to prevent the shipment of dangerous goods to offshore locations. No further CAA action necessary.
2013-1532	19/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 9Kg of Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was no information on the air waybill indicating it was 'not restricted' in accordance with special provision A67. Letter sent to the shipper. No further CAA action required
2013-1534	19/11/2013 East Midlands	Non-occurrence. During security screening, a consignment was found to contain 6 x 0.5gm of Gas cartridges (flammable), UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. DGI visited the shipper's Head Office on 27 January 2014. See File Note saved under DGOR 2013-1628. They asked their suppliers to provide a Material Safety Data Sheet and their IT system was updated to identify which of their products were dangerous goods. They ensured that packages were checked before leaving the warehouse and that 'Do Not Fly' labels were affixed, because they were not meant to go by air. The shipper admitted that their packers were not formally trained and their 'training' was based on information provided by their courier company about Limited Quantities and UN numbers. It was evident that the shipper was not familiar with Special Provision A98. The shipper was advised that at least one member of staff must be undertake formal dangerous goods training in either the road, sea or air regulations and was provided with the list of CAA Approved Training Organisations. No further CAA action possible.
2013-1533	19/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 227gm of Receptacles, small, containing gas (flammable), UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1561	20/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1560	20/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent under DGOR2013-1540. No further CAA action required.

2013-1548	20/11/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 2.4L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 95Kg of Engines, internal combustion, flammable liquid Powered, UN3166. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was believed the items met Special Provision A70. No further CAA action required</p>
2013-1559	20/11/2013 Heathrow	
2013-1562	20/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1544	20/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 36 x 197gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1575	20/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, awaiting response. No response received. No further CAA action possible.</p>
2013-1574	21/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Magnetized material, UN2807. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1567	21/11/2013 East Midlands	
2013-1569	21/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950 and 1 x 300ml of Flammable liquid, n.o.s, U1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1570	21/11/2013 East Midlands	
2013-1577	22/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 118ml of Flammable liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1356, 2006-384, 2005-148, 2005-119, 2005-049, 2004-189, 2003-088 and 2003-054. Letter sent to the shipper who responded strict procedures were put in place and dispatch staff made aware to ensure no reoccurrence. No further CAA action required.</p>

2013-1596	22/11/2013 Heathrow	Undeclared dangerous goods. Upon arrival, a consignment was found to contain Consumer commodity, UNID8000. The consignment was n was not accompanied by a dangerous goods transport document.
2013-1571	22/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 580ml and 3 x 283gm of Aerosols, flammable, UN 1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2013-1566	22/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1468, 2013-0763 and 2009-0106. Letter sent to the shipper, who in response identified the issue as human error. Further preventative measures put in place see 2013-1468. No further CAA action required.
2013-1576	22/11/2013 Cologne, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain Dangerous goods in machinery , UN3363. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1578	22/11/2013 Buenos Aires	Unsecured dangerous goods. Upon arrival, a unit load device was found to contain Extracts, flavouring, liquid, UN1197 and 1 x 1L of Corrosive liquid, n.o.s. (methylene phosphonic acid) UN1760 and 1 x 3Kg of Aerosols, flammable, UN1950 which were unsecured.
2013-1624	23/11/2013 Barcelona, Spain	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found not secured inside the hold. Accompanying documentation was also incomplete.
2013-1582	25/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 3L Oxygen , compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1583	25/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950, and 7 x 5ml of Paint related material, UN1263, and 1 x 150ml of Flammable liquid, n.o.s. UN1993, and Matches, safety, UN1944. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1640	25/11/2013 Manchester	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (EMA) (Battery-powered vehicle, UN3171) was found tied to the hold netting and the battery had been removed from the EMA and placed between the nets and EMA.
2013-1589	25/11/2013 Heathrow	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with the battery still connected.
2013-1579	25/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1585	25/11/2013 Heathrow	Passenger error. During security screening, a passengers baggage was found to contain Aerosols, flammable, UN1950 totalling 26.505L. Appropriate action was taken by security staff. Letter sent to Passenger. No further CAA action required.

2013-1580	25/11/2013 Gatwick	<p>Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold with the battery still connected and surrounded by baggage. The flight ramp supervisor and dispatcher were interviewed and a written report was requested. The Flight ramp supervisor confirmed he supervised the EMA loading process and received it from the PRM agent and proceeded to load it in Hold 3 according to the loading information report. The EMA was folded like a suitcase with wheels and the battery was disconnected and he checked that the loading agent lashed it horizontally and it was secured. Both the loading flight supervisor and dispatcher confirmed that it was the first time they saw a folding EMA, but they followed the correct procedures. They were not totally aware that the bags had to be tied down or netted back if an EMA was in the same hold, due to the complexity of completing the tie down. As it was the size of a usual suitcase, other suitcases must have moved and covered the EMA. A reminder was cascaded to all staff involved; check-in agents, dispatchers and ramp agents. No further CAA action possible.</p>
2013-1581	25/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 7.2L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore ADR Limited Quantity marking. Letter sent to the shipper who responded that procedures were in place but not adhered to. Remedial training was given to all admin and warehouse staff dealing with sample orders and a 'double check' system was put in place for the picker and packer to check documentation and the team leaders to sign off the consignments before shipment. No further CAA action required.</p>
2013-1591	26/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 275ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1592	26/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1590	26/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1593	26/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 87ml of Aerosols, flammable, UN1950, Acetone, UN1090 and Methanol, UN1230. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-0048. Letter sent to the shipper who responded that the items have been withdrawn from sale. No further CAA action required.</p>
2013-1594	26/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425gm of Carbon Dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1598	26/11/2013 Coventry	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR Limited Quantity marking. Letter sent to the shipper. Response received. The aerosols were shipped due to 'human error' and the shipper admitted that none of its personnel had undertaken dangerous goods training. DGI emailed the list of training organisations to the Managing Director and advised him that a further incident could result in enforcement action. The Managing Director arranged training courses and implemented a training plan. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 7325ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1595	27/11/2013 Heathrow	<p>Loading Error. Prior to flight a consignment which contained Methyl Ethyl Ketone, UN1193 totalling 12L Aerosols, flammable, UN1950, totalling 22Kg and was found on pallett for loading. The consignment was marked Cargo Aircraft only which was also transcribed on original air waybill. File sent to EG.</p>
2013-1597	27/11/2013 Heathrow	
2013-1588	27/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1587	27/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1586, 2013-1524, 2013-1507, 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either.</p>
2013-1600	27/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 946ml of Flammable liquid toxic n.o.s, UN1992. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The cap of one of the tins was partially unscrewed. Letter sent to the shipper. No further CAA action required.</p>
2013-1605	27/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1586	27/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 28 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1524, 20131507, 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either.
2013-1602	28/11/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 379gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1478, 2013-1410, 2013-1262, 2013-0362 and 2012-0698. Letter sent to the shipper. No response received. No further CAA action possible.
2013-1641	28/11/2013 Orlando, USA	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (EMA) (Battery-powered vehicle, UN3171) was found in the hold with battery. Following this and a number of similar incidents all team leaders have been issued with guidance on how to load electric wheelchairs and the correct methods for disconnecting and loading DG including lithium batteries. The loader in this event had been trained and his training was up to date, however he failed to follow his trained procedures.
2013-1599	28/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 300ml of Aerosols, flammable, UN1950 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. The shipper responded that the company had procedures in place for printing documentation and labels, but this incident was the result of human error. A 'double check' system was put in place for the picker and packer to check documentation and the warehouse manager signed off the package before shipment. A retraining exercise was conducted and a DGSA from the courier company also provided training to the Product and Purchasing / Logistics Manager. No further CAA action possible.
2013-1613	28/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1612	28/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1604	28/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1566, 2013-1468, 2013-0763, 2013-0637 and 2009-0106. Letter sent to the shipper, who in response identified the issue as human error. Further preventative measures put in place. No further CAA action required.

2013-1601	28/11/2013 East Midlands	<p>Undeclared dangerous goods. Upon arrival, a consignment was found to contain Consumer commodity, ID8000 totalling 11.3L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x Compressed air, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1608	28/11/2013 Belfast	
2013-1618	29/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1619	29/11/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 600ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-1223. Letter sent to the shipper, who responded that all processes and dangerous goods training were reviewed and amended to ensure no reoccurrence. No Further CAA action required.</p>
2013-1620	29/11/2013 Stansted	
2013-1614	29/11/2013 Luton	<p>Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found unsecured inside the hold, without the brake engaged and surrounded by passengers' baggage. Whilst loading the EMA, the loading supervisor and loading team neglected to follow the Handling Agent and Operator procedures. The team involved understood the seriousness of the incident and commented that the OTP was on their agenda, although they acknowledged that procedures must be followed. After speaking with the loading supervisor & loading team involved it was apparent that negligence was the root cause. All persons involved saw the notices regarding loading of EMAs and received full internal briefings / training. The Loading Supervisor & Team involved were interviewed and internal action was taken. Internal communications regarding loading of EMAs were re-issued for all loading supervisors & the loading team and weekly safety briefings / refresher training were organised to ensure that managers spend a set amount of time each week covering issues in relation to ramp loading and safety procedures. No further CAA action possible.</p>
2013-1603	29/11/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 133gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1606	29/11/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 275ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1615	29/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Isopropyl Alcohol, UN1219, and 1 x 50ml of Acetone, UN1090, and 1 x 400ml of Aerosols Non-Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1616	29/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 41ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1611	29/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1610	29/11/2013 East Midlands	Undeclared dangerous goods also not entered on NOTOC. During security screening, a consignment was found to contain 7 x 1Kg of Environmentally hazardous substances. N.o.s. UN3077. The consignment was not accompanied by a dangerous goods transport document. However, on the outer packaging, was a partially visible Class 9 and danger to the environment dangerous goods label, also a material safety data sheet was attached to the fibreboard box. Letter sent to the shipper who responded that the root cause was human error and that procedures were amended to ensure no reoccurrence. No further CAA action required.
2013-1617	29/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment of personal items was found to contain 1 x 150ml of Aerosols, flammable, UN1950, and Flammable liquid, n.o.s UN1993, totalling 40ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1607	29/11/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1000ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1609	30/11/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 0.2Kg of Selenites , UN2630. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. See also 2012-1056, 2012-0524, 2010-0616, 2008-694, 2008-138 and 2004-009. Letter sent to forwarder who advised that the Shipper had incorrectly pre-notified the consignment as EQ and the forwarder's warehouse personnel subsequently failed to notice the Class 8 hazard label during consolidation. Forwarder notified the Shipper of their error, interviewed their warehouse personnel involved, reviewed their procedures and rebriefed all warehouse staff on the detection of hidden dangerous goods. No further CAA action necessary.

2013-1621	01/12/2013 Heathrow	<p>Incorrect air waybill. Upon delivery to the airport, the handling agent noticed a UN specification fibreboard box containing AOG spares was marked and labelled as containing 5L of Paint, UN1263. A copy of the dangerous goods transport document was attached to the box, but the air waybill did not contain any indication the consignment contained dangerous goods. On discussing the incident with the freight forwarder, they explained the consignment had been collected by an agency drive and delivered directly to the airport. They had completed the air waybill on the instructions from another forwarder in Germany and had not been told that it contained dangerous goods. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain perfumery products, UN1266, totalling 5.2L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1622	02/12/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain perfumery products, UN1266, totalling 280ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1623	02/12/2013 Heathrow	Unsecured dangerous goods. Upon arrival a consignment which contained 1 x 7Kg of Self-heating solid, inorganic, n.o.s. (black iron oxide), UN3190, was found unsecured.
2013-1636	02/12/2013 Heathrow	
2013-1626	02/12/2013 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain suspected Lithium ion batteries, UN3480. The consignment was marked with a Lithium battery label but there was no statement on Air Waybill. No further CAA action required.</p>
2013-1625	02/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 1Kg of Adhesives , UN1133, and 11 x 50gm of Oxidizing liquid, n.o.s, UN3139 and 1 x 5L of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1632	03/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1633	03/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 236ml of Aerosols, non- flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1631	03/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 500ml of Aerosols, flammable, UN1950 and 4 x 100ml of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2012-0445, 2011-0097, 2004-386 and 2004-381. Letter sent to the shipper and subsequent queries asked by email. Awaiting response.</p>
2013-1634	03/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1627	03/12/2013 Gatwick	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Phosphoric acid solution, UN1805. The consolidation was shrink wrapped and was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the outer packaging bore Class 8 labels. Letter sent to the forwarder who responded that dangerous goods training courses arranged for further staff members and processes amended to ensure no reoccurrence. No further CAA action required.</p> <p>Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold surrounded by crew baggage. There were numerous issues with regards to the loading and the aircraft bulking out. The TL went to load the EMA as per the LIR, as there was no hold that did not contain baggage or cargo, but he was stopped by the First Officer from loading and told to wait until a new LIR was produced by load planning. This meant that the crew bags went into into Hold 2 and the EMA into Hold 1. The EMA was initially planned for Hold 4 and the TL stated that he was aware to load the EMA into a separate hold, but at the time he was concentrating on trying to load the aircraft for an on time departure. The planner did not realise he could move the crew bags, freeing up an empty compartment for the EMA.. The TL was aware that an EMA must be loaded into a separate compartment, but there was nowhere to put it, until the aircraft was re-trimmed. He should have informed the dispatcher earlier, but felt he was under pressure to achieve an on-time departure so followed the LIR as it was. The corrective action was taken at the time when the First Officer stopped the loading of the EMA into Hold 4. A memo was forwarded by the Ground Handling Agent to Load Planning to</p>
2013-1635	03/12/2013 Gatwick	
2013-1637	04/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper, No further CAA action required.</p>
2013-1638	04/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 45ml of Phosphoric acid, solution. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1629	04/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1587, 2013-1586, 2013-1524, 2013-1507, 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either. This incident occurred after email sent to shipper. File sent to MM</p>

2013-1630	04/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 227gm of Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1629, 2013-1587, 2013-1586, 2013-1524, 2013-1507, 2013-1429 and 2013-1296. Letter sent to shipper under DGOR2013-1429. Shipper explained they had not intended the consignments to be sent by air and had placed a notice on the notice board by the packing area. Further information sent to shipper advising that actions taken were not sufficient and that the consignments had not complied with sea transport requirements either. This incident occurred after email sent to shipper. File sent to MM</p>
2013-1628	04/12/2013 East Midlands	<p>Non occurrence. During security screening, a consignment was found to contain Life-saving appliances, self inflating, UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. DGI visited the shipper's Head Office on 27 January 2014. See File Note saved under this occurrence. They asked their suppliers to provide a Material Safety Data Sheet and their IT system was updated to identify which of their products were dangerous goods. They ensured that packages were checked before leaving the warehouse and that 'Do Not Fly' labels were affixed, because they were not meant to go by air. The shipper admitted that their packers were not formally trained and their 'training' was based on information provided by their courier company about Limited Quantities and UN numbers. It was evident that the shipper was not familiar with Packing Instruction 955. The shipper was advised that at least one member of staff must be undertake formal dangerous goods training in either the road, sea or air regulations and was provided with the list of CAA Approved Training Organisations. No further CAA action possible.</p>
2013-1639	04/12/2013 Birmingham	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2.406L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1645	05/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain perfumery products, UN1266, totalling approx 3L maximum . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1642	05/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Aerosols, flammable, UN1950, and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1663	06/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, non-flammable, UN1950 totalling 450ml and Perfumery products, UN1266 totalling 330ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2013-1646	06/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>

2013-1647	06/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 250ml of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1683	06/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 11 x 500ml of aerosols, flammable UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore a ADR Limited quantity marking. See also 2013-0340. Letter sent to the shipper who in response stated that the error occurred due to a problem with their system software. No further CAA action required.
2013-1662	06/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1665	07/12/2013 Heathrow	Unsecured dangerous goods. Upon arrival, a consignment which contained 1 x 15Kg of Dry Ice, UN1845 was found unsecured.
2013-1661	08/12/2013 Gatwick	Undeclared dangerous goods. During flight screening prior to onward transfer, a consolidation was found to contain Lithium ion batteries, UN3481. The consolidation was marked and labelled with Lithium ION batteries not restricted as per PI966 section II labels however and was not accompanied by a dangerous goods transport document. Referred to the United Arab Emirates Authority. No further CAA action required.
2013-1678	09/12/2013 United Kingdom	Incorrectly loaded dangerous goods. Upon arrival a unit load device was found to contain 25Kg of Toxic solid, organic, n.o.s. (Ketorolac tromethamine), UN2811, and Valeroyl chloride, UN2502 and Oxidizing solid.n.o.s(Platinum (IV) Oxide), UN1479. The consignments were on top of each other which due to the nature of dangerous goods were not to be loaded together. The consignments were marked and labelled as containing dangerous goods and were accompanied by a dangerous goods transport documents. File sent to EG
2013-1676	09/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 35ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1677	09/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-0075, 2012-0750 and 2009-0147. No response received. No further CAA action possible.
2013-1643	09/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group.
2013-1644	09/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2013-1656	09/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 198gm Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1655	09/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1667	09/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1650	09/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 300ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1671	09/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore a ADR Limited Quantity marking. DGI visited the shipper on 26 February 2014 and met with the Managing Director, the Warehouse Manager and the Stores Development Manager. The root cause of the incident was due to the incorrect order being placed in the incorrect box to an overseas address. It was recommended that more tighter checks were needed at the packing stage of the process. The Export staff fully trained in Dangerous Goods by Air developed an Awareness training course for other warehouse staff and it was verified that five staff were fully DG trained. No further CAA action required.
2013-1668	09/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. DGI visited the shipper on 26 February 2014 and met with the Managing Director, the Warehouse Manager and the Stores Development Manager. The exports operative admitted he made a mistake offering the package in error for air transport rather than to their courier company for road and sea transport, because he was dealing with extra Christmas packages. It was recommended that more tighter checks were needed at the packing stage of the process. The Export staff fully trained in Dangerous Goods by Air developed an Awareness training course for other warehouse staff and it was verified that five staff were fully DG trained. No further CAA action required.
2013-1666	09/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1900ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1682	10/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1659	10/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1654	10/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1660	10/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1648	10/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 28 x 227g Butane, UN1011. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1630, 2013-1629, 2013-1587, 2013-1586, 2013-1524, 2013-1507, 2013-1429 and 2013-1296. File sent to MM
2013-1653	10/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, Flammable, UN1950 and 2 x 200ml of Flammable Liquid, n.o.s. UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment was shipped from the shipper's office in London, whereas the previous consignments were shipped from their warehouse in Essex and were shipped in error. Telephone call to the Distribution Manager in Essex. The dangerous goods were shipped by an employee who was moving to the United States and did not know the regulations and the London Office was told that there were regulations that must be complied with. No further CAA action required.
2013-1689	11/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1688	11/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 14.4ah Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1684	11/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1657	11/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1658	11/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1649	11/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2.5L Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1651	11/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1664	11/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3L of Petrol in a Generator, UN1203. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper for a response. The item was sold on an internet auction site. The buyer arranged for the generator to be collected from the seller's home address by the courier company and advised the seller about packaging the generator. Letter also sent to buyer. No further CAA action possible.
2013-1697	12/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1699	12/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 500ml of Aerosols, flammable, UN1950 and 4 x 100ml of Flammable liquid n.o.s., UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-1631, 2012-0445, 2011-0097, 2004-386 and 2004-381. Letter sent to the shipper under DGOR2013-1631, awaiting response.
2013-1696	12/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1672	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1680	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2013-1681	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The forwarding company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to forwarder. Response advised that the company was an international cross border mail provider using Royal Mail services to fulfil some of its services globally. Its client base consisted of retailers and wholesaler/ consolidators. Response proposed to send a follow up communication to the client base to remind and re-enforce the restrictions and their compliance; Operations Team to keep a vigilant visual external review of packets; contact Royal Mail to establish if they can provide further information to assist with client identification and to re-iterate the importance of these regulations to our sales team to remind clients of the restrictions. Queries sent to forwarder and RMG by email.
2013-1679	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Following visit to Royal Mail, Belfast on 3 March, DGI plans to visit shipper.
2013-1675	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1673	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the root cause was human error and processes were amended to ensure no reoccurrence. No further CAA action required.
2013-1670	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1669	12/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response received and further advice provided. No further CAA action necessary.
2013-1690	12/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1694	12/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1693	12/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 3.65L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1691	12/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 1450ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2013-1692	12/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1695	12/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1740	12/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 33gs of Receptacle, small, containing gas, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0656 and 2010-0398. Letter sent to the shipper who responded that the consignment was not subject to the Instructions as stated under Packing Instruction 955. No further CAA action required.
2013-1685	12/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 40x 12gm of Gas cartridges, UN2037. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1686	12/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 420gm of Compressed gas , flammable, n.o.s(isobutane), UN1954. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1474. Letter sent to the shipper who responded that awareness dangerous goods training undertaken as all future consignments to travel by road or sea. No further CAA action required.
2013-1687	12/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2.25L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1721	12/12/2013 Brussels	Unsecured and incorrectly loaded dangerous goods. Prior to departure, an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured and inside a container flammable liquid dangerous goods incorrectly loaded.
2013-1717	13/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1719	13/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1718	13/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1728	13/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1705	13/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response indicated that sender was a fulfilment company but some goods were distributed when pre-wrapped such that they could not establish the contents. Contractual controls prohibited dangerous goods unless the company was pre-notified. It was advised that the company had cautioned the likely originating company with the aim of achieving compliance. No further CAA action necessary.
2013-1704	13/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1703	13/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1702	13/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that procedures were amended to ensure no reoccurrence. No further CAA action required.
2013-1811	13/12/2013 Manchester	Incorrectly loaded dangerous goods. Upon arrival, an electric mobility aid (Battery-powered vehicle, UN3171) was found unsecured in the hold and surrounded by baggage. The Operator flew in and out of the station three times over the winter months for Santa Day trips over Christmas. The Airport Manager assured the Operator that all securing equipment such as ropes and rings were put in place in time for the next season and the Operator sent reminders of the correct procedures before flights to that station started again. Similar stations were briefed on the Operator's procedures for securing EMAs. No further CAA action required.
2013-1698	13/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 4001ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1779	13/12/2013 Heathrow	Undeclared dangerous goods. Upon arrival, a consignment which contained Batteries, was found prior to transfer for onward flight. The consignment was not marked or labelled as containing dangerous goods and air waybill stated 'COMPONENTS OF BATTERIES' however the batteries were fully charged and the terminals were not covered to prevent short-circuit. Referred to the Ecuador Authorities. See actions.
2013-1714	13/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 12ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1716	13/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1715	13/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1746	16/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1745	16/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 5ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1742	16/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper. No further CAA action required.
2013-1741	16/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1743	16/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2013-1712	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Following visit to Royal Mail on 3 March, DGI will visit shipper. New occurrences on 11th March 5x and 4 x Lithium Batteries.
2013-1713	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1711	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Email in response advised that dangerous goods were normally consigned using a courier. Due to family illness the company had on occasion asked a family friend to pack some orders and the need to use the courier must have been omitted through a breakdown in communication. Further advice provided to sender. No further CAA action necessary.

2013-1710	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2013-1708	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded to confirm that they would ensure that current and future staff are trained to be aware of the dangerous goods regulations and giving assurances that they would not break the regulations in future. No further CAA action required.
2013-1706	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post and that all relevant staff retrained in awareness of dangerous goods. No further CAA action required.
2013-1709	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1707	16/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response received. No further CAA action required.
2013-1720	16/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 275ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1701	16/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 7L of Corrosive liquid, basic, organic, n.o.s. (Mercaptobenzothiazole sodium salt), UN3267. The inner and outer packaging of the consignment were marked and labelled as containing dangerous goods, but was not accompanied by a dangerous goods transport document. A Material Safety Data Sheet (MSDS) in Dutch, however, was enclosed in the fibreboard box. Telephone call to the shipper and spoke to the person who wanted the package shipped. It was offered for air transport labelled and marked in the same way it arrived and the shipper was ignorant of the dangerous goods regulations. The shipper apologised, but was told by the consignee to ship the package in the same state, without realising that the weight of the package was different and that a DGD was required. Advised the shipper that a trained third party could resend similar packages on their behalf in the future. No further CAA action required.
2013-1739	16/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 475ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2013-1722	16/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0482 and 2008-094. Letter sent to the shipper who responded that the root cause was human error however dangerous goods awareness training arranged for further staff members and alerts sent to all staff regarding the requirements for transportation of dangerous goods. Reviews arranged for March 2014 for all despatch procedures and a place a program of compliance audits. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 14ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1774	17/12/2013 Stansted	
2013-1773	17/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 370ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1772	17/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 9ml of Perfumery products. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1808	17/12/2013 Stansted	
2013-1879	17/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 50ml of Perfumery products, UN1266, Paint related material, UN1263, totalling 105ml, Matches, UN1944. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper under DGOR2013-1773. No further CAA action required.</p>
2013-1806	17/12/2013 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 2133.7ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1747	17/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1025ml, and 1 x 10ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2013-1809	17/12/2013 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products. UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>
2013-1831	18/12/2013 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 15ml of paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.</p>

2013-1832	18/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 57ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible
2013-1833	18/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1829	18/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Aerosols, flammable, UN1950 and 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1830	18/12/2013 Stans	Undeclared dangerous goods. During security screening, a consignment was found to contain 18 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1761	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the consignment was a transfer from the USA and they have tighten their screening procedures to ensure no reoccurrence. No further CAA action required.
2013-1759	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2013-1769	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1767	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1762	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1732	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1756	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1760	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1764	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2013-1731	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1724	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1725	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1726	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1727	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1734	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. In correct address supplied . No further CAA action possible.
2013-1723	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1738	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1729	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Following visit to Royal Mail, Belfast on 3 March, DGI will visit shipper.
2013-1733	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1735	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1736	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1737	18/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1810	18/12/2013 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 500ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1828	18/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No Further CAA action possible.

2013-1815	18/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper informed by Operator's standard procedures. No further CAA action required.
2013-1813	18/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 206ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1812	18/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1814	18/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore ADR limited quantity markings. No further CAA action possible.
2013-1730	18/12/2013	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No CAA action possible
2013-1776	19/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 60x x150ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2007-156 and 2007-148. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for iAir transport No further CAA action required.
2013-1838	19/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1839	19/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related material, UN1263, totalling 76ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1840	19/12/2013 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1758	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1749	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2013-1750	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1771	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1770	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. See 2013-1681 for details. No further CAA action necessary.
2013-1753	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No further CAA action required.
2013-1757	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1755	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1754	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1748	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1763	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1751	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded stating that previous incidents were concerning Chinese Sky Lanterns which were not classified as dangerous goods. Further advice on the identification of dangerous goods provided to sender. No further CAA action necessary.
2013-1765	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response received. No further CAA action required.
2013-1766	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded the root cause was due to human error. To ensure no reoccurrence product has been removed from sale and all staff given further dangerous goods training. No further CAA action required.
2013-1752	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2013-1768	19/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1835	19/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950, and 3 x 180ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1884	19/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium batteries contained in equipment (cash box), UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However on confirmation from shipper it appears to be classified under PI 967 section II so not requiring a label or documentation. Letter sent to shipper as appears not to be aware of these regulations. No further CAA action required.
2013-1837	19/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1836	19/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible
2013-1842	20/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x1Kg of Fire extinguishers, UN The consignment was marked and labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1834	20/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 2L of undeclared Fire extinguishers, UN1044. The box was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1067, 2013-0786, 2008-248 and 2005-381. Warning letter sent under DGOR 2014-0298. No further CAA action required.
2013-1881	20/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1841	20/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 512 x 125ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to sender who responded that root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2013-1880	20/12/2013 Dubai, U.A.E.	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 10Kg of Environmentally hazardous substances, solid, n.o.s, (chrysoidine base), UN3077. The consignment was not labelled or declared as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper awaiting response. See actions

2013-1877	20/12/2013 Cologne, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1875	20/12/2013 Cologne, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950 totalling 450ml and 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1876	20/12/2013 Cologne, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2013-1778	21/12/2013 Dubai, U.A.E.	Unsecured dangerous goods. Upon arrival, the packaging of a consignment of Radioactive material was found damaged seemingly due to inadequate securing. The agent that accepted and built the cargo investigated and advised their policy was for two separate staff to visually inspect Class 7 consignments and this had been done. The acceptance and loading processes were reviewed on CCTV and there was no event which could account for the damage. The use of a single strap for this consignment was discussed with the loader responsible and identified as inadequate. Loader re-assessed on his competency of loading and securing cargo including dangerous goods. Evidence provided that all personnel involved held current records of dangerous goods training including in Class 7. Closing report referred to State of Arrival (at their request). No further CAA action necessary.
2013-1827	22/12/2013 Isle Of Man	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold on top of baggage and not secured. Although the battery had been disconnected the terminals were not covered.
2013-1777	23/12/2013 Stansted	Undeclared dangerous goods. During handling, a consignment was seen to bear a hazard warning label and marked as containing Fire extinguishers, UN1044, but it was not accompanied by a dangerous goods transport document. On opening the consignment an aircraft fire extinguisher was found. Letter sent to the shipper, an aircraft operator's engineering department, who explained that the fire extinguisher had originally been received by another company fully declared, marked and labelled as dangerous goods, but they had not realised it was dangerous goods. Further details requested from the shipper, who responded they would in future employ another company to prepare all of their dangerous goods. It was pointed out to the shipper that they still required a process to identify which parts were classified as dangerous goods in the first place and they confirmed they would contact the manufacturer to identify them accordingly. No further CAA action required.
2013-1781	23/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1780	23/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that procedures were amended to ensure no reoccurrence. No further CAA action required.
2013-1805	24/12/2013 Heathrow	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured.

2013-1804	24/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 170ml of Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper informed by Operator's standard procedures. No further CAA action required.
2013-1803	24/12/2013 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 425gm of Carbon dioxide, UN1013. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper informed by Operator's standard procedures. No further CAA action required.
2013-1807	27/12/2013 Manchester	Incorrectly loaded dangerous goods. Upon arrival, a electric mobility aid (Battery-powered vehicle, UN3171) was found unsecured in the hold and was surrounded by baggage. The Ground Handling Agent (GHA) at the station of origin claimed they did not load an EMA on the flight and the PNL did not show that one was booked. Check-in staff also confirmed that there were no EMAs booked on the flight. The station of origin believed it was a flight number error and asked for evidence from the location station. The Airport Manager at location station confirmed with her team and the GHA that this was the correct flight number and aircraft and that the EMA was found unsecured on arrival. The station also stipulated that photos were taken on landing and therefore submitted a report. Ropes and rings were issued to the station of origin and was reminded of the Operator's Ground Safety Notice on the Safe Carriage of Electric Mobility Aids. The station of location agreed that they would take a picture of the Mobility Aid Tag as supportive evidence should a similar incident occur. No further CAA action possible.
2013-1845	30/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1846	30/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1844	30/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1843	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. DGI visited the National Returns Centre, Belfast on 6 January 2014. Seventeen packages were sampled that were offered for air transport to international destinations as well as to the Channel Islands and Northern Ireland on various dates in December 2013 and were snagged by Royal Mail Group on 13 and 14 December and 2 January 2014. Fifteen packages contained Lithium ion replacement batteries for laptops, which were not affixed with a Lithium Battery Handling Label and two packages contained 1 x 30ml Perfumery Products and 1 x 35ml Aerosols, which were prohibited for international air transport. Referred to Investigations and Enforcement for Investigation.
2013-1866	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2013-1851	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1848	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1849	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post and that all relevant staff retrained in awareness of dangerous goods. No further CAA action required.
2013-1850	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1847	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1861	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Letter responded to advise that the sender's own company mailing account had been used to post private items. These items were advised to have been non-pressurised cylinders for air guns. Sender's correspondence referred to RMG.
2013-1873	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1872	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1870	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1868	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received. Further info provided. No further CAA action necessary.
2013-1867	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. The company is an international cross border mail provider using Royal Mail services to fulfil some of its services globally. Its client base consists of retailers and wholesaler/consolidators. All customers were informed when the revised RMG controls came into force. Company advised they were engaged with Royal Mail with the aim of raising their dangerous goods awareness internally and with their clients. No further CAA action necessary.

2013-1869	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1865	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1864	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1862	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1852	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1859	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1858	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1857	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1856	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1855	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1854	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1853	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1863	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1820	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that root cause was human error. Further letter sent to the sender referring to ADR requirements and the company's responsibility to recruit appropriate personnel and provide suitable training, procedures and resources to ensure compliance with the dangerous goods transport requirements. No further CAA action necessary.

2013-1802	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1783	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2013-1782	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1871	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1816	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that their procedures were amended to ensure no further reoccurrence. No further CAA action required.
2013-1817	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1801	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1819	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1821	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1822	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1824	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1825	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods now shipped by independent courier only using road transport. No further CAA action required.
2013-1826	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

2013-1786	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1787	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1823	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1818	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1788	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1789	31/12/2013	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1874	31/12/2013 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries, UN3480. The Inner packaging bore a Lithium battery Label but was placed in a FedEx courier bag, thereby obscuring the label. See actions.
2014-0449	02/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 160ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0040	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0043	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0026	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate IT solutions for International post were put in place to prevent a further occurrence. No further CAA action required.
2014-0039	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0019	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that dangerous goods training arranged for key employees and review of Dangerous goods reports carried out at regular meetings with senior teams and the carriers.
2014-0027	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.

2014-0024	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0044	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0020	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0052	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0018	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2014-0017	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. See DGOR2013-1704 letter sent to sender.
2014-0016	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0015	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response received and further advice provided. No further CAA action necessary.
2014-0014	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0013	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible
2014-0022	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action required.
2014-0056	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the item has been removed from sale. No further CAA action required.
2014-0077	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0076	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0075	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0066	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0065	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0063	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and all dangerous goods item were removed from sale. Processes and dangerous goods training were put in place to prevent a further occurrence. No further CAA action required.
2014-0062	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0061	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0060	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible
2014-0059	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0050	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0057	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that root cause was human error and confirmed no reoccurrence would occur. No further CAA action required.
2014-0045	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0055	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

2014-0054	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all products deemed as dangerous goods would not be despatched by Post to prevent a further occurrence. No further CAA action required.
2014-0053	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0021	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the root cause was human error and confirmed no further reoccurrence would occur. No further CAA action required.
2014-0051	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0012	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0049	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0048	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0047	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0046	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0058	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1798	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the consignment was filled by a third party who have now been contacted to ensure future compliance. No further CAA action required.
2014-0023	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that they have prohibited buyers from outside mainland Uk from buying their goods to ensure there is no reoccurrence. No further CAA action required.
2013-1799	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-0011	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1797	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1796	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1795	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. See DGOR2013-1734. No further CAA action possible.
2013-1794	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1793	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1792	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1791	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2013-1790	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1785	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Additional occurrences on 11th March 10x lighters with fuel, and 26th March (two packages) 10 lighters with fuel and 30 lighters with fuel.
2013-1784	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0010	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0008	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the goods would not be despatched by mail and requested further information on the transportation of Dangerous goods which was sent. No further CAA action required
2014-0009	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0007	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2013-1800	02/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent under 2013-1765. No further CAA action possible.
2014-0001	02/01/2014 Blackbush	Undeclared dangerous goods. Upon arrival, a consignment which contained dangerous goods was found. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-0082	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0097	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0105	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0102	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0101	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0091	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-0090	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0109	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0118	03/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0031	03/01/2014 Heathrow	Unsecured dangerous goods. Prior to departure, a consignment which contained dangerous goods was found in unit load device unsecured.

2014-0003	03/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium metal batteries, UN3090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore Lithium battery labels. Letter sent to the shipper and a visit by CAA Dangerous Goods Inspector to explain the applicable requirements. Shipper subsequently responded detailing preventative measures to prevent recurrence. No further CAA action required.
2014-0005	03/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 1L of Compressed gas, n.o.s, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2014-0006. Letter sent to the shipper. No further CAA action required.
2014-0004	03/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 15 x 16gm of Oxygen, compressed, UN1072. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was believed the items met Special Provision A98. Letter sent to the shipper. No further CAA action required.
2014-0025	03/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 1L of Flammable liquid n.o.s , UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0028	03/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR Limited Quantity marking. Letter sent to the shipper. No further CAA action required.
2014-0006	03/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Compressed gas, n.o.s, UN1956. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2014-0005 which had a letter sent to the shipper. No further CAA action required.
2014-0083	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Subsequent emails and meeting established that the company was an Extra Territorial Office of Exchange (acting on behalf of La Poste and Swiss Post) and was engaged in warehousing and distributing goods on behalf of clients as well as forwarding goods. The dangerous goods responsibilities of shippers, forwarders and postal operators for training, provision of information to customers, etc. were explained and the company agreed to review their processes to ensure their responsibilities were fulfilled. No further CAA action necessary.
2014-0099	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible

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2014-0098	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0114	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0089	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0116	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0117	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0086	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0096	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0084	05/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0030	06/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 4V of Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However, it was subsequently believed the batteries met the requirements of Special Provision A67 and therefore were not subject to the requirements. Letter sent to shipper. No further CAA action required.
2014-0139	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0130	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0142	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0122	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0120	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0119	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0125	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0128	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0123	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0124	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0137	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action possible.
2014-0143	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the item was removed from their sale listings to prevent a further occurrence. No further CAA action required.
2014-0129	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0141	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0140	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0127	06/01/2014	Alleged Prohibited dangerous goods found in mail. During security screening, mail was alleged to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action necessary.
2014-0138	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0136	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0135	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender, in response to which the shipper advised they would withdraw the item from sale. Additional information sent to shipper concerning other products they stocked. No further CAA action required.

2014-0134	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received. Further info provided 14/2/2014. No further CAA action necessary.
2014-0132	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0131	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0126	06/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0034	06/01/2014 In flight	Passenger error. During flight a passenger's Power bank charging an Ipad was found to be emitting an acrid smell and hot to the touch. The customer informed the crew that the item was purchased in a market in China. The item was made safe. See actions.
2014-0029	06/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 220ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0032	06/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Paint related materials, UN1263, Totalling 2L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0035	07/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950 and 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0156	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0144	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0145	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0147	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Addition occurrences:- 11th March 450g Butane gas cylinder and a separate package of 2 cylinders (1x C250 and 3x C100). 17th March 1x 1L Waterproof (Flammable). 23rd March Flammable screenwash and a separate item of paint (Leaking).

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2014-0166	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0167	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0168	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0154	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0150	07/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0036	07/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0033	07/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0037	08/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the Shipper. No further CAA action required.
2014-0038	08/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0218	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0191	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0185	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

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2014-0182	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0183	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0184	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0192	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0223	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0199	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0200	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group.
2014-0219	08/01/2014	No response received. No further CAA action possible.
2014-0201	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0220	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0190	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0222	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0197	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0206	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0207	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0216	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0215	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0214	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0212	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0221	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required
2014-0203	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0196	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0195	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0194	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0205	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received.
2014-0198	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0146	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0204	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0213	08/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0074	08/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR Limited Quantity marking. See also 2011-0805 and 2011-0215. Letter sent to the shipper, who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0041	08/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 240ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0068	09/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 640ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0064	09/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0169	09/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0070	09/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0069	09/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0067	09/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 4L of Air compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required
2014-0252	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0245	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0242	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0241	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0240	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0236	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0226	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0265	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0246	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response letter passed to AR.
2014-0268	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0254	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0255	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0256	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0258	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0247	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0264	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0251	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0248	10/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible. Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 5060ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0073	10/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0072	10/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0071	10/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 300ml of Aerosols, non-flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0085	10/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Shipper informed by Operator's standard procedures. No further CAA action required.
2014-0081	10/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266 and 1 x 15ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0092	10/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0042	10/01/2014 East Midlands	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0261	11/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0244	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0235	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0259	12/01/2014	

2014-0237	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0238	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0239	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0234	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0243	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0230	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0250	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0257	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0233	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0249	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0231	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0253	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0229	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0228	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0227	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0225	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0262	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0263	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0266	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0267	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0260	12/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0110	13/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0111	13/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0284	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0274	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0276	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0277	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0278	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0279	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0280	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0281	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0272	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0283	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0271	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-0285	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0286	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0287	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0289	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0290	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0291	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0292	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0293	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0282	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0294	13/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0113	13/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 4Kg . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0121	14/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 500ml and 2 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0323	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0306	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0300	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0307	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0336	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0308	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0309	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0310	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0335	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0312	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0303	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.

2014-0324	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0325	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0330	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0331	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0332	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the items have been withdrawn from sale. No further CAA action required.
2014-0301	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0333	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0304	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0334	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0305	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0302	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0311	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0321	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0313	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

2014-0316	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0317	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0318	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0314	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0319	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0315	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0320	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0273	14/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0112	14/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 397gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0133	14/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 150ml of Aerosols, flammable. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0297	15/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1572 and 2013-1556. Letter sent to shipper, Shipper provided evidence to operator that contents was not dangerous goods. No further CAA action required.
2014-0209	15/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 120ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0359	15/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

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2014-0337	15/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0344	15/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2013-1882	15/01/2014 Lanzarote	Incorrectly loaded dangerous goods. Prior to departure an electric wheelchair (Battery-powered vehicle, UN3171) was discovered hold 2 and not hold 1. The device was not securely tied down and it was laid on its side, the battery was in a separate box, in amongst the gash bags.
2014-0171	15/01/2014 Heathrow	Dangerous goods carried without acceptance check or NOTOC. On arrival a properly prepared consignment containing 1 x 19.7Kg of Fire Extinguishers, UN1044 was found to have been carried without an acceptance check or NOTOC. Acceptance agent received the consignment with the dangerous goods transport document (shipper's declaration) but seemingly failed to record the dangerous goods on the NOTOC or ensure that the dangerous goods transport document (shipper's declaration) accompanied the consignment. Following the operator's investigation, the cargo agent verified all staff held current dangerous goods training and implemented a number of process improvements aimed at preventing a recurrence. No further CAA action necessary.
2014-0208	15/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 400ml of Aerosols, flammable, UN1950, and 2 x 80gm of Flammable solid, organic, n.o.s UN1325. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2007-585. Letter sent to the shipper, who responded that they had ceased sending out any such dangerous goods unless they had the correct documentation and had been correctly identified and packed. Also appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0178	15/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 355ml of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0508	16/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Batteries wet filled with acid, UN2794 . The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0507	16/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 198gm of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0378	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0384	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0383	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0382	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0379	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence and all similar products taken off sale. No further CAA action required.
2014-0377	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0375	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2010-376	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0380	16/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0296	16/01/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0211	16/01/2014 Manchester	Non occurrence. During security screening, a consignment which contained 2 x 5kg tins of bitumen tar liquid , 1 x 1 litre tin of flux oil and 3 bags of powder was found. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Email received with copies of MSDS's stating not dangerous goods in ambient form. No further CAA action required.
2014-0275	16/01/2014 Leipzig, Germany	Undeclared dangerous goods. During security screening, a consignment was found to contain Air bag modules, UN0503. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. File sent to RM

2014-0503	16/01/2014 Arecife	<p>Incorrectly loaded dangerous goods. During security screening, an electric mobility aid (EMA) (Battery powered vehicle, UN3171) was found secured in the hold, but passengers' baggage was not secured behind the net. The Operator's Ground Handling Agent (GHA) at the station of origin investigated. The root cause was that although the EMA was secured with ropes and rings, baggage was stacked behind it and moved during the flight and were found around the EMA and the Loading Supervisor also did not sign the tag. The GHA acknowledged that the baggage should have been secured with a net to prevent movement in flight. The incomplete tag was an oversight by the Team Leader and he stated that he must have been distracted. The missing signature was due to human error by the Team Leader who went to remove equipment whilst the PRM Service Provider was called back to the aircraft to also sign the tag. He rushed to net the EMA and close up the aircraft for an on time departure. It was emphasised to the Team Leader that aircraft safety came first and procedures must be followed even if it caused a delay. He was issued with an Employee Performance Ticket and was monitored by the Ramp Duty Management Team. He sat a training intervention session with the training team which included a discussion on why Undeclared dangerous goods. During security screening, 4 packages from a shipper were found to contain a total of 144 refurbished mobile phones; Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2013-1345. The shipper explained they had a process to apply lithium battery handling labels to consignments of mobile phone, but on that occasion a new employee, who had been trained, failed to do so. The shipper advised they would amend their process further. No further CAA action required.</p>
2014-0224	17/01/2014 Stansted	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a total of 10 Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p>
2014-0232	17/01/2014 Stansted	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0415	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0411	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.</p>
2014-0410	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0409	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that the product had been withdrawn from sale. No further CAA action required.</p>
2014-0416	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0406	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0422	17/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>

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2014-0398	17/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0270	17/01/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Fire extinguishers, UN1044. The consignment was marked or labelled beneath clear shrink wrap as containing dangerous goods but was not accompanied by a dangerous goods transport document. Email sent to the shipper who responded that the exportation of products was new to them. In future they will use a competent agent to ship on their behalf and stores personnel will undertake dangerous goods by air training. No further CAA action required.
2014-0269	17/01/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 375ml.. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See 2013-1459 regarding the Freight Forwarder. Letter sent to shipper. The shipper investigated. The root cause was that the freight forwarder added extra items to the package by a new member of staff who was unaware of the implications and of the procedures to ensure compliance. The shipper retrained all relevant staff and issued an updated company briefing document to ensure correct procedures were followed in future. They audited their procedures and reviewed their agreement with the freight forwarder to establish any weak points to prevent another occurrence in the future. No further CAA action required.
2014-0288	17/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0440	17/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0401	17/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-0450	18/01/2014 Liverpool	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found , unsecured and with battery still attached and switched on, buried under passenger baggage.
2014-0298	18/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 6 x 2L of undeclared Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1834, 2013-1067, 2013-0786, 2008-248 and 2005-381. Warning letter sent to shipper advising that any subsequent incidents could be subject to formal investigation.

		Undeclared dangerous goods. During security screening, a consignment was found to contain Turpentine, UN1299, totalling 750ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2012-0457, 2012-0280 and 2007-101. An Inspector of the CAA Dangerous Goods Office visited the Shipper to assess the means by which products were identified as dangerous goods and subsequently wrote summarising the discussions held and recommendations for further preventative measures to be put into place. In response, the shipper has implemented a number of further measure to prevent recurrence. No further CAA action required.
2014-0295	18/01/2014 East Midlands	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0436	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that they have stopped sending the offending item. No further CAA action required.
2014-0429	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0419	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0430	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0426	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0425	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0421	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0420	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0432	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0405	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0395	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0402	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0403	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0431	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0394	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0408	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0412	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0414	19/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0413	19/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0423	19/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0438	19/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0363	20/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 14 x Lithium batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-0448. Letter sent to the shipper who responded that error occurred due to member of staff not following procedures and different courier service was used. Further information sent to shipper. No further CAA action required.
2014-0475	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0478	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0524	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0523	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0479	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0476	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0483	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0474	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0473	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0471	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0469	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0468	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required
2014-0467	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0466	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0477	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0488	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0526	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

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2014-0459	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0458	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0457	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0456	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0462	20/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0362	20/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 250ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0328	20/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0358	20/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0327	20/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0322	20/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 5L of Isopropanol, UN1219. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2010-0603. Letter sent to the shipper, awaiting response. Letter passed to RM.
2014-0489	20/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.

2014-0486	20/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-0472	20/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0386	21/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266, and Aerosols, flammable, UN1950, totalling 450ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action possible.
2014-0385	21/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0546	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0545	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0544	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0543	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0547	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0548	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0541	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0540	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0539	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0538	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0531	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0536	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0552	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0535	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0534	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0533	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0532	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0537	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post. No further CAA action required.
2014-0563	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0465	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that they we have never supplied , sold or dispatched any parcels containing nail varnish as referenced in the letter. They are in a shared office building where a number of other companies also operate under the same address, they therefore only conclude that the letter was addressed to them in error as there are other companies supplying beauty products in the same building. No further CAA action required.
2014-0569	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0568	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0567	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0566	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0565	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0550	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0564	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0551	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0561	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0560	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that they would no longer send such product. No further CAA action required..
2014-0553	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0558	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0559	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0554	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0557	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0556	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0555	21/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0387	21/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2014-0381	21/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 30ml of perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0299	21/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a fibreboard box was found to contain 1 x 2L of undeclared Fire extinguishers, UN1044. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2014-0298, 2013-1834, 2013-1067, 2013-0786, 2008-248 and 2005-381. Warning letter sent to shipper under reference 2014-0298.
2014-0326	21/01/2014 Coventry	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0390	21/01/2014 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 X 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0444	21/01/2014 Belfast	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0391	22/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 8 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0392	22/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 10 x 109.52Wh of Lithium ion batteries packed with equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper awaiting response.
2014-0574	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0570	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0571	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0576	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

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2014-0611	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0609	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0608	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0579	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0584	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0612	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0583	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0582	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0585	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0581	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0623	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0586	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0588	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0577	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0589	22/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0389	22/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0388	22/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 118ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0590	22/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0587	22/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0442	23/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 150ml of Aerosols, flammable, UN1950 and 1 x 75ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0443	23/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 125ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0578	23/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0441	23/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 15Kg of Oxygen, compressed, UN1072. The consignment was marked and labelled as containing dangerous goods and but not accompanied by a dangerous goods transport document although shippers declaration stated Dangerous goods. Letter sent to Freight Forwarder as had previously responded to occurrence DGOR2013-1609. No further CAA action possible.
2014-0496	23/01/2014 Doha	Incorrectly packed dangerous goods. During transit screening, a consignment which contained 10 x 5L of Adhesives, UN1133 was found to be incorrectly packed. The overpack was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. However on inspection the single packaging was not UN specification packaging and believes the overpack was done to conceal this fact. Further information requested from operator but no response received. No further CAA action possible.
2014-0490	23/01/2014 Aberdeen	Unsecured dangerous goods. Upon arrival, a consignment which contained 14kg of Class 2.2 dangerous goods where found unsecured in hold.
2014-0446	24/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1225ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2014-0445	24/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 9 x 300ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0451	24/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0630	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0628	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0649	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0664	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0645	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible
2014-0661	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0647	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0662	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0654	24/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0448	24/01/2014 Edinburgh	Leaking dangerous goods. Upon arrival, a consignment which contained 1 x 30ml of Dangerous goods in apparatus, UN3363 was found leaking and the smell was similar to Diesel oil and a metal part was protruding from a hole in the box.. The consignment was marked and labelled as containing dangerous goods and was accompanied by a dangerous goods transport document. Referred to the German Authorities.

2014-0447	24/01/2014 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 150 units of Lithium ion batteries contained in equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the root cause was human error and would ensure no reoccurrence occurs. No further CAA action required.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0663	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0624	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0665	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0627	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0669	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0629	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0626	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0666	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0660	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0668	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0633	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action possible due to a delay in reporting the incident.</p> <p>Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post. No further CAA action required.</p>
2014-0670	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0671	26/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>

2014-0672	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0673	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0674	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0667	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0658	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0642	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0643	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0644	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0646	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0648	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0650	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0652	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0651	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0631	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0657	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0655	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0659	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0639	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0638	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0637	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0636	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0635	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0634	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0640	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0632	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and appropriate response received. No further CAA action required.
2014-0656	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0653	26/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0694	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0707	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

2014-0706	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0705	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0704	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0703	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0702	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0701	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0700	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0699	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0698	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0697	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper. No further CAA action required
2014-0680	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0695	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0710	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0692	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0690	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.

2014-0688	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0687	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0686	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0685	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0684	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0683	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0682	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0681	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0696	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0721	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0738	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0737	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0736	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0734	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No further CAA action possible.
2014-0733	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

[illegible]

2014-0713	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0712	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0711	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0689	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0724	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0691	27/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0453	27/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 1L of Air, compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1226. Letter sent to the shipper who responded that the canisters had been added to the product and should have been dealt with separately. The company have instructed the assistance of a freight forwarder for future consignments to be sent by road transport and where air transport may be required the forwarder will ship on their behalf. No further CAA action required.
2014-0454	27/01/2014 East Midlands	UUndeclared dangerous goods. During security screening, a consignment was found to contain 5 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR 2013-0618. Letter sent to the shipper, awaiting response.
2014-0455	27/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 220ml of Air, compressed, UN1002. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2014-0453 and 2013-1226. Letter sent to the shipper under DGOR2014-0453. No further CAA action required.
2014-0464	27/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 30 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR limited quantity marking. Letter sent to the shipper. No further CAA action required.
2014-0470	27/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2013-1377. Letter sent to the shipper, awaiting reply.

2014-0693	27/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0725	27/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-0728	27/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0494	28/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 1000ml and Aerosols, non-flammable, UN1950, totalling 550ml and Perfumery products, UN1266, totalling 125ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0492	28/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 75ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0491	28/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain Lithium ion batteries contained In equipment , UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0493	28/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 16 x 200ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2014-0399, 2014-0274 and 2013-1309. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0499	28/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1Kg of Environmentally hazardous substance, liquid, n.o.s(reaction product: bisphenol a-(epichlorhydrin):(tolylloxy)methyl) oxirane), UN3082 and 1 x 250ml of Polymines,liquid,corrosive,n.o.s (benzyldimethylamine), UN2735. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. File sent to RM.
2014-0452	28/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 96 x 0.8gm of Nitrous oxide, UN1070. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for Air transport. No further CAA action required.

2014-0592	28/01/2014 Belfast	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain Adhesives, UN1133, totalling 1550ml, also 1 x 30ml of Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0807	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0809	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0806	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0822	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0805	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Letter sent to the shipper. No further CAA action required.</p>
2014-0804	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0802	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0801	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0823	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0778	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0770	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0800	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0803	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-0769	29/01/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>

2014-0760	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. "Gone away" No further CAA action Possible.
2014-0761	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0762	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0763	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0764	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0766	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0772	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0768	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0777	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0815	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0771	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0773	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0774	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0775	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0776	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0808	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0796	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0781	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0782	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post and that all relevant staff retrained in awareness of dangerous goods. No further CAA action required.
2014-0784	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0765	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0759	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0785	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0786	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0787	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0789	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received. No further CAA action possible.
2014-0790	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0791	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0792	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0793	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

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2014-0753	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0754	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0755	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0756	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0757	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0746	29/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0495	29/01/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 15ml of Perfumery products, UN1266 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0498	29/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See DGOR2013-0819. Letter sent to the shipper. Awaiting response.
2014-0783	29/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0779	29/01/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.No response received. No further CAA action possible.
2014-0505	30/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, Flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR Limited Quantity marking. Letter sent to the shipper. No further CAA action required.
2014-0506	30/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. DGOR2011-0644. Letter sent to the shipper and response received stating that a dangerous goods policy had been established and circulated throughout the company, a review of all consumables was to be conducted in order to identify items classified as dangerous goods, and the service department would ensure that contractors understand the business processes and controls. No further CAA action necessary.

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2014-0857	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0866	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0865	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0864	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0862	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0861	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0842	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0858	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0831	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0849	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0856	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0855	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0854	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0853	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0852	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0851	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-0850	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0859	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0844	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0829	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0828	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0827	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0826	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0825	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0824	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0830	30/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No response received. No further CAA action possible.
2014-0549	30/01/2014 Newcastle	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside a container, unsecured.
2014-0501	30/01/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment of personal effects was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0504	30/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 50ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0502	30/01/2014 Birmingham	Undeclared dangerous goods. During security screening, a consignment was found to contain Air Bag Module, UN3268. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.

2014-0510	31/01/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x 110ml of Aerosols, flammable, UN1950 The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0880	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0879	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0873	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0869	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0874	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0881	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0871	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0882	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0886	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0887	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0889	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0901	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0906	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0904	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0902	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0900	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0899	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0897	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0896	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0898	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0894	31/01/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0500	31/01/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-1685. See action. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0509	01/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 6 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0878	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0890	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0870	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0872	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0875	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0877	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded processes were put into place to prevent a recurrence. No further CAA action required.
2014-0883	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0885	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0888	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0876	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0905	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0903	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0891	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0895	02/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No response received. No further CAA action possible.
2014-0597	02/02/2014 Leeds/Bradford	Passenger's lithium battery exceeded the permitted Watt/Hour rating. Prior to departure it was noticed a passenger was carrying a large heavy lithium battery in the cabin, for their collapsible electric mobility aid. On the request of the captain, the battery was inspected and found to be a 384 Wh battery which exceeded the 300Wh limit permitted by the requirements. Operator investigated and improved its flight booking process to request details of the battery when booking. Appropriate operator action taken, no further CAA action required.
2014-0515	03/02/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 275ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0520	03/02/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x Batteries, wet, non-spillable, UN2800. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. There was no information on the air waybill indicating it was 'not restricted' in accordance with special provision A67. Letter sent to the shipper. No further CAA action required.

2014-0915	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0916	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0922	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0921	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0920	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0919	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0917	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0923	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0907	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0913	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0918	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0912	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0914	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0911	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0910	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0909	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0908	03/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0676	03/02/2014 Manchester	Misloaded dangerous goods and incorrect NOTOC. It was discovered after aircraft departed that the incorrect consignment was loaded and that the NOTOC was incorrect. The Cargo Handling Agent Operator investigated and the root cause was human error, because two consignments were presented to the agent at the same time and the staff member loaded the incorrect consignment. The staff member was suspended. No further CAA action required.
2014-0892	03/02/2014 Heathrow	Undeclared dangerous goods. During transit, a consignment was found to contain 247 x Lithium ion batteries, UN3480. The consignment was labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document and upon opening was not packed in accordance with relevant packing instruction. Referred to the Panama Authorities. No further CAA action required.
2014-0513	03/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 350ml of Aerosols, flammable, UN1950 also 1 x 125ml of Flammable liquid. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0514	03/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0518	03/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 21ml of Flammable liquid, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0519	03/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0517	03/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 89ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0960	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0953	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0948	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0949	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0946	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company claimed they had not previously been warned by Royal Mail Group. Warning letter sent to sender and adequate response received. No further CAA action necessary.
2014-0950	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0945	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0951	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0952	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0947	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0954	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0955	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0956	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0958	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0961	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0962	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

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2014-0936	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0937	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No response received. No further CAA action possible.
2014-0939	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and response advise that the inventory had been reviewed and found to include only dangerous goods that are permitted under the mail exemption. An internal process to ensure that the conditions of this are met was established and communicated to all staff concerned. No further CAA action necessary.
2014-0934	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0942	04/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0511	04/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 2500ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0595	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0512	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 2.5L of Paint, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also 2013-1577, 2012-1356, 2006-3084, 2005-384, 2005-119 and 2005-049. Shipper visited by CAA Dangerous Goods Inspector and as a result a review of products has been undertaken, together with additional measures to prevent consignments being offered for air transport. Consignments are to be shipped by road/sea requirements. No further CAA action required.
2014-0516	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 1L of Acetone, UN1090, also 1 x 200ml of Dichloromethane, UN1593, also 1 x 1L of Adhesives, UN1133. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0542	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 400ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR limited Quantity marking. Letter sent to the shipper. No further CAA action required.

2014-0593	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 500ml of Flammable liquid, n.o.s, UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0594	04/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 150ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required
2014-0562	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain a smoke grenade which are prohibited dangerous goods. Warning letter sent to sender. No further CAA action required.
2014-0999	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0998	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0997	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0996	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0995	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0994	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0990	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-0991	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No response received. No further CAA action possible.
2014-0988	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1000	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0989	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1009	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0992	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1001	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1002	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1003	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1004	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1005	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1006	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1007	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1008	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1011	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1010	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who accepted their error and stated it wouldn't happen again. Further advice sent. No further CAA action necessary.
2014-0964	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0987	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1013	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0970	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0966	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0986	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0959	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-0965	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0967	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0969	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0971	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No response received. No further CAA action possible.
2014-0972	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0973	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0974	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0983	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible .No response received. No further CAA action possible.
2014-0976	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received. No further CAA action possible.
2014-0977	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0978	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0979	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-0985	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0980	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0984	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0981	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-0982	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0968	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. No response received. No further CAA action possible.
2014-0975	05/02/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-0598	05/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0602	05/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0601	05/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 3 x 100ml of Perfumery products, UN1266. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0600	05/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 140ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-0599	05/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Perfumery products, UN1266, totalling 320ml. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No further CAA action possible.
2014-1012	05/02/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. No response received. No further CAA action possible.

2014-0678	06/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 x 250ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action possible.
2014-0604	07/02/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain 35 Lithium batteries contained in equipment The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The items were discovered to be very hot to the touch. The shipper was contacted to carry out an investigation. In response, they advised that the smart phones may have been placed in standby mode as opposed to being switched off. In addition, the consignment was prepared from their Head Office by staff not aware of the regulations. To prevent a recurrence staff will be provided with explicit packaging instructions in accordance with the applicable packing instruction. No further CAA action required.
2014-0606	07/02/2014 Glasgow	Undeclared dangerous goods. During security screening, a consignment was found to contain Aerosols, flammable, UN1950, totalling 5L. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. However the inner packaging bore an ADR Limited Quantity marking. Letter sent to the shipper. No further CAA action required.
2014-0607	07/02/2014 East Midlands	Suspected undeclared dangerous goods. During security screening, a consignment was suspected to contain 10 x 3L of Environmentally hazardous substance, liquid, n.o.s. (Dipentene), UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR2013-0511, 2008-061 and 2007-547. Shipper provided evidence that manufacturer of the product had advised in to be not restricted, despite MSDS on their website identifying it as EHS. Manufacturer advised that old stock number RSN 173739 is dangerous goods whereas the current product RSN 448314 is not. Reporter could find no stock number on the product. Shipper asked to review inventory/order history and instruct UPS whether the goods were dangerous goods. No further CAA action possible.
2014-0641	07/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 24 x 750ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0605	07/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 12 x 500ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.
2014-0675	07/02/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 7 x 300ml of Aerosols, flammable, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.

2014-0625	08/02/2014 Guernsey	Undeclared and leaking dangerous goods. Upon arrival, a consignment which contained 1 x 2.5L of Paint, UN1263 was found to be leaking. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The consignment inappropriately bore 2 x Royal Mail Consumer Commodities labels but these were not of the specification issued by RMG. The sender could not be established, therefore no further CAA action possible.
2014-0679	11/02/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment of 4 fibreboard boxes containing 2000 Lithium ion batteries, UN3480 was found. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. An Inspector of the CAA Dangerous Goods Office visited the shipper to assess the company procedures for the shipping of lithium ion batteries. The shipper was made fully aware of the regulations and will be implementing preventative measures to prevent recurrence. No further CAA action required.
2014-0884	13/02/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain Compressed gas, n.o.s., (5% co2, 20,6% o2, bal n2), UN1956. The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Referred to the Saudi Authorities. No further CAA action required.
2014-0868	13/02/2014 East Midlands	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) (EMA) was found inside the hold securely strapped, however passenger baggage was also in hold and there was no security net between the baggage and the EMA.
2014-0867	Tenerife, Canary 14/02/2014 Islands	Unsecured dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found inside the hold, unsecured and with the lights on and therefore not isolated and surrounded by passengers' baggage. The Operator investigated with the Ground Handling Agent. The Ramp Agent thought that the additional bags would protect the EMA more and the agent was made aware to put the EMA in a separate hold whenever possible. Also the EMA tag was not signed. All three staff involved were investigated and brought in for disciplinary action. The Agent responsible for lashing was suspended from lashing until training took place. The Dispatcher received formal disciplinary action on the grounds he prioritised an on time departure over safety. The Operator issued procedures about EMAs and issued safety alerts and to emphasise that it was an important topic and that the EMA Tag must be signed prior to travel. No further CAA action possible.
2014-0863	15/02/2014 Manchester	Incorrectly loaded dangerous goods. Upon arrival an electric wheelchair (Battery-powered vehicle, UN3171) was found unsecured inside the hold. The Handling Agent at the station of origin investigated. The EMA was checked in at the last minute and was not pre-notified and there was no report of it in the PNL. Ropes were not used to secure the EMA and was reinforced with baggage. The Handling Agent knew it was wrong according to the Operator's procedures and the ICAO requirements. The majority of handling staff were aware of the requirements for the safe carriage of EMAs and it was identified that new personnel needed specific training. Ropes and rings were made available by the Operator and wheelchair codes were also monitored. No further CAA action required.

2014-0893	17/02/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 148 x Lithium ion batteries packed with equipment, UN3481. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.</p> <p>Forbidden dangerous goods found in passenger baggage. During security screening, a passenger's hold baggage was found to contain 2 x ship distress flares. Incident to be investigated by the Police.</p>
2014-0925	18/02/2014 Not Established	
2014-0924	18/02/2014 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 482ml of Aerosols, flammable, UN1950, and Lighters, UN1057, and 1 x 1L of Environmentally hazardous substance liquid, n.o.s. UN3082. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to the shipper. No further CAA action required.</p> <p>Undeclared dangerous goods. During security screening, a consignment of 1 x fibreboard box was found to contain 61 mobile phones, Lithium Ion Batteries contained in equipment, UN3481. The box bore a lithium battery handling label but had been placed in black shrink wrap and was not accompanied by a document as required by Section II of Packing Instruction 967. Email sent to shipper.</p>
2014-1023	20/02/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of 3 x fibreboard boxes was found to contain 92 mobile phones, Lithium Ion batteries contained in equipment, UN3481. The consignment bore no lithium battery handling labels and had been placed in black shrink wrap and was not accompanied by a document as required by Section II of Packing Instruction 967. Email sent to shipper.</p>
2014-1024	20/02/2014 Heathrow	
2014-1020	20/02/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of 2 x fibreboard boxes was found to contain 59 mobile phones, Lithium ion Batteries contained in equipment, UN3481. One fibreboard box bore a lithium battery handling label but both boxes had been placed inside black shrink wrap which bore no such label, and was not accompanied by a document as required by Section II of Packing Instruction 967. Following visit to consignment email sent to shipper. Chaser email sent 23/06/2014.</p>
2014-1021	20/02/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of 7 x fibreboard boxes was found to contain 328 mobile phones, Lithium ion batteries packed with equipment, UN3481 and 1 Galaxy Notepad, Lithium Batteries contained in equipment, UN3481. Only one of the boxes bore the lithium battery handling label and had all been placed in black shrink wrap, and was not accompanied by a document as required by Section II of applicable Packing Instructions. Following visit to consignment, shipper contacted to arrange visit.</p>
2014-1022	24/02/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment of 4 x fibreboard boxes was found to contain 30 x Ipads, 11 x mobile phones Lithium Ion Batteries contained in equipment, UN3481, 45 x mobile phones, Lithium Ion Batteries packed with equipment, UN3481 and 67 Lithium ion Batteries, UN3480. None of the boxes bore the lithium battery handling label and had all been placed in black shrink wrap, and was not accompanied by a document as required by Section II of the applicable Packing Instructions. Following visit to consignment, shipper contacted to arrange visit.</p>

2014-1040	27/02/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain 4 x Jerricans, 2 of which contained Isophorone diisocyanate, UN2290. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. CAA Dangerous Goods Inspector visited the shipper to discuss incidents and as a result preventative measures have been put in place to prevent recurrence. No further CAA action required.
2013-1885	28/02/2014 Not established	Undeclared dangerous goods. During security screening, a consignment was found to contain 2 bottles of Ethanol, UN1170, quantities unknown inside a fireplace. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document, however, the outer packaging did bore a ADR Limited Quantity marking. The shipper investigated. The root cause of the incident was that the outer packaging of the product did not bore a flammable hazard symbol warning the warehouse that there were bottles of Ethanol inside and because the supplier of fireplace did not inform the shipper the fireplace contained bottles of Ethanol. The product was removed from the shipper's website. The shipper admitted that staff did not recognise the ADR Limited Quantity marking. The shipper incorporated the symbol into its awareness training. No further CAA action possible.
2014-1042	01/03/2014 Chambéry, France	Unsecured dangerous goods. On arrival, one Electric mobility aid, (Battery powered vehicle, UN3171) was secured but loaded in the same hold as loose baggage and items were placed on the seat.
2014-1032	03/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. Warning letter sent to sender, response received and reply sent. No further CAA action necessary.
2014-1014	03/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1017	04/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1025	04/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1026	04/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received (Letter returned uncollected). No further CAA action possible.
2014-1015	04/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1027	05/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1018	05/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-1019	05/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1029	06/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1030	06/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1043	06/03/2014 East Midlands	Unsecured dangerous goods. On arrival, one Electric Mobility Aid (EMA) was securely strapped down, but was loaded in the hold wih baggage and there was no net between the EMA and the bags to prevent inadvertant activation. When the EMA tage was checked, it was signed by the person responsible for making the EMA safe for carriage, but not be the Loading Supervisor.
2014-1031	07/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1044	07/03/2014 Montego Bay	Unsecured dangerous goods. On arrival and during the offload process, one Electric Mobility Aid (EMA) was found unsecured and loaded in the hold surrounded by baggage.
2014-1034	10/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1035	10/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1036	10/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1033	10/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1037	11/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1038	11/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1087	12/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-1039	12/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1078	13/03/2014 Brize Norton	Undeclared dangerous goods. Aircraft operator received Oxygen generators, chemical (UN3356) installed within a PSU. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to State of Origin. No further CAA action possible.
2014-1048	14/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1047	14/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1045	14/03/2014 Malaga	Unsecured dangerous goods. On arrival, two Electric Mobility Aids (EMA) were loaded in Hold 2 with baggage. The EMAs were tied down with baggage behind them.
2014-1046	16/03/2014 Belfast	Mishandled dangerous goods. On arrival, one collapsible Electric Mobility Aid powered by a lithium-ion battery was found still attached to the chair. The passenger advised that he offered to provide the Airsafe plug, but the offer was declined and took the battery out and carried it in the overhead in the cabin as he was instructed to do on other flights and airlines. The EMA tag was marked that the battery was fully encased with no exposed terminals, but this was not the case and the battery was still connected. As a corrective step, briefings took place before every flight. A Bulletin Service and Read and Sign was published to all staff to remind them of the importance of sticking to procedures. Refresher training was also delivered to all relevant staff. No further CAA action possible.
2014-1093	17/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1049	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1053	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1052	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1050	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.

2014-1054	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post and that all relevant staff retrained in awareness of dangerous goods. No further CAA action required.
2014-1055	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1056	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1057	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1058	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1059	19/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1066	19/03/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Life saving appliances, self inflating UN2990. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Telephone call received from the shipper on 27 March 2014. The shipper obtained the life raft from a supplier, but did not know it contained dangerous goods. The shipper apologised. Normally, life rafts were serviced on the rigs, but on this occasion, a new life raft was required. The shipper was advised that they must obtain information about the products, such as a Safety Data Sheet, prior to shipping items or ask the supplier for more information. The shipper was certain it would not happen again. No further CAA action required.
2014-1051	20/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1094	20/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1060	21/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1061	24/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1062	24/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1063	24/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-1041	24/03/2014 Birmingham	Unsecured dangerous goods. During unloading of the aircraft on arrival, one Electric Mobility Aid (EMA) (Battery powered vehicle, UN3171) was found lashed down only on one side, which caused the mobility aid to fall over and the mobility aid was loaded with baggage. The mobility aid was not damaged, however, the Ground Handling Agent at the Station of Origin investigated the incident. It was established that the Ramp Supervisor did not check that the EMA was correctly secured and not loaded with baggage. A memo was issued to the relevant stations to remind them of the importance of the EMA procedures. No further CAA action possible.
2014-1074	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1067	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1076	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1075	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1072	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1071	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1070	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender who responded that all dangerous goods products would not be despatched for international post and that all relevant staff retrained in awareness of dangerous goods. No further CAA action required.
2014-1068	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1065	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1064	25/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1073	26/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1088	26/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Addituional 4x Butane Gas cannisters on 27th March.

2014-1069	26/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1085	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1089	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. 9 additional occurrences between 18th and 31st March. Flammable screenwash x2, Spray cleaner, Leaking car wash, Flammable thinners and brush cleaner x 4, Corrosive All-purpose cleaner, Leaking 3.78L Super de-greaser, Leaking 5L Degreaser and 2x Flammable 5L Screenwashes.
2014-1080	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1083	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1082	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1081	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1084	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1079	27/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1095	31/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1096	31/03/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1097	01/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1098	01/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1099	01/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1101	01/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-1100	02/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1102	02/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.No response received (Letter returned uncollected). No further CAA action possible
2014-1103	02/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1105	03/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1106	03/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.Letter sent to the shipper who responded that the root cause was human error and appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1104	03/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1086	03/04/2014 Heathrow	Undeclared dangerous goods. During security screening, a consignment was found to contain 5 boxes containing a total of 280 Lithium ion batteries, UN3480. One box bore a partially obscured lithium battery handling label. The consignment was not otherwise marked or labelled as containing dangerous goods and was not accompanied by appropriate transport documentation. Following a visit to the shipper and freight forwarder by a Dangerous Goods Inspector, further preventative measures will be implemented to prevent recurrence. No further CAA action required.
2014-1090	04/04/2014 Heathrow	Undeclared dangerous goods. During warehouse checks a warehouseman noticed there had been a pallet collapse of a consignment being stored on import racks. Whilst attempting to rectify the situation a fibreboard box ignited and fell to the floor. The fire was extinguished and the package removed from the warehouse into safe storage. Upon further inspection, the box was found to contain Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to Chinese and Hong Kong Authorities.
2014-1091	05/04/2014 Heathrow	Undeclared dangerous goods. During warehouse checks, a consignment of 42 fibreboard boxes and 49 plastic sacks were found to contain a number of Lithium ion batteries contained in equipment, UN3481 and Lithium ion batteries, UN3480. The consignment was not marked or labelled as containing dangerous goods with the exception of one sack which bore a lithium ion battery handling label, and was not accompanied by a dangerous goods transport document. The consignment originated from a shipper in China and sent via Hong Kong. Referred to Chinese and Hong Kong Authorities. No further CAA action required.
2014-1107	07/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.

2014-1108	07/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1109	08/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1110	08/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1111	08/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1116	09/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1112	09/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1113	09/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1114	09/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1115	09/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1117	10/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1118	10/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1119	11/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1092	11/04/2014 Heathrow	Undeclared dangerous goods. During a warehouse check, a strong pungent smell was found coming from a consignment of 2 wooden boxes. Upon closer inspection the boxes contained inlet housings inside plastic bags and coated with a strong smelling oil. The agent requested confirmation from the shipper who confirmed that the oil was non-hazardous. However, a material safety data sheet was subsequently sent which identified the oil as UN1993. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Operator referred to Indian Authority. No further CAA action required.
2014-1129	14/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-1121	14/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1120	15/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1124	15/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Letter sent to sender. Temporary situation (preparation for long remote walk). Appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1122	16/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1125	16/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1123	17/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1191	17/04/2014 Paris CDG, France	Electric mobility aid was found after flight not electrically isolated. Ground staff found it turned on and working when activated the joystick (picture and movie was taken). Investigation concluded that the preparations were correct but the team leader whilst securing the EMA accidentally reactivated the power. Findings were that staff did not check the BHTA website to understand the correct way to deactivate the EMA, did not include any EMA information on the LIRF and check the correct inhibition of the electrical parts. Details of preventative measures requested.
2014-1202	20/04/2014 Manchester	Incorrectly prepared dangerous goods. An electric mobility aid was offloaded from the aircraft and presented to the customer in the baggage reclaim hall on arrival. The electric mobility aid was damaged and was no longer operating. When the passenger checked in, an agent in the Operator's uniform asked her to sign the Mobility Aid Tag to confirm that she was happy for the mobility aid to be loaded in its state. The customer explained that she did not want to sign it as she thought it was the responsibility of the airline as to how the mobility aid should be handled. It was indicated to the customer that if she did not sign the mobility aid tag they would not be able to load it on the aircraft. The passenger also indicated that there was a lot of discussion about what kind of battery was in the mobility aid but she admitted herself that she was not sure and asked them to make their own mind up by handing them the instruction booklet for the device. The customers were told that the batteries were wet cell and due to regulations they would have to be disconnected. The covers were taken off by unscrewing bolts and the customer pulled out the batteries which were on a rolling drawer. The Captain of the aircraft got involved and apparently he disconnected the batteries by pulling apart the main leads leading the batteries and then they were isolated by covering them in something. When I examined the batteries it was clearly stated on them they were GEL filled batteries.

2014-0329	21/04/2014 Heathrow	Undeclared dangerous goods. During handling, a pallet was noticed to include a metal drum bearing a flammable liquid hazard warning label. Further inspection found it to be marked as containing 20L of Turpentine substitute, UN1300, packing group III. The consignment was not accompanied by a dangerous goods transport document. The incident was discussed with the freight forwarder who acknowledged they should have noticed the flammable liquid label, but they had not been notified the consignment contained dangerous goods.
2014-1138	22/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1128	22/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1126	22/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1127	22/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1131	23/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1132	23/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1133	23/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1136	23/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1130	23/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1134	24/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1135	24/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1137	24/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Warning letter sent to sender who responded that appropriate processes were put in place to prevent a further occurrence. No further CAA action required.
2014-1154	29/04/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-1140	01/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1153	01/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1141	01/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1156	02/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1142	04/05/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-1150	06/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1143	06/05/2014	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.
2014-1152	07/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1149	07/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1155	07/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received. No further CAA action necessary.
2014-1157	11/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received.
2014-1159	12/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender. Response received and advice given. No further CAA action necessary.
2014-1158	12/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1162	14/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1160	15/05/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.

2014-1174	17/05/2014 Birmingham	<p>Undeclared dangerous goods. During security screening, two separate consignments were found to contain a total of 6 Section II lipo batteries - Lithium ion batteries UN3480. The consignments were not marked or labelled as containing dangerous goods. Both consignments were sent from outside the UK to a UK forwarder in order for them to arrange onwards international shipment. The UK forwarder claimed not to have known the nature of the goods. Referred to State of Origin of the original consignment.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1161	20/05/2014	
2014-1163	20/05/2014	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2014-1175	22/05/2014 Tamworth	<p>Undeclared dangerous goods. During security screening, 4 separate consignments to the same consignee were each found to contain 2 x 5L jerricans of Paint related material, UN1263. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Warning letter sent to shipper.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender and adequate response received. No further CAA action necessary.</p>
2014-1164	27/05/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1165	27/05/2014	<p>Undeclared dangerous goods. After carriage by helicopter and a subsequent fixed wing aircraft sector, a consignment bearing a flammable hazard label was found to contain 8 x 1L Diesel fuel, UN1202. The package was not marked as containing dangerous goods, did not bear the LQ label and was not accompanied by a dangerous goods transport document. The goods were though identified as dangerous goods on the Vantage manifest. The investigation established that dangerous goods were normally consigned by sea and a dangerous goods transport document (dangerous goods note) had been raised for sea transport (but not given over the goods). However, the vessel was due to leave UK waters and no further supply boat was to serve the vessel. The materials controller accepted the errors on his part, due to a lack of routine usage of the DG by air process. The HLO also recalled handing the pilot the manifests but similarly, due to the lack of practice of use, was not expecting the pilot to have to sign for anything associated. All offshore personnel were briefed on the incident and told to share with their back to backs in order for them to take their next location wherever that may be. The Duty Holder was asked to share a lessons learnt safety notice to all their personnel that handle dangerous goods offshore.</p>
2014-1144	27/05/2014 Aberdeen	<p>Undeclared dangerous goods. Upon arrival, a consignment set of the Cyclamen alarm. Readings taken indicated the package should have been YELLOW-II with a Transport Index of 0.3. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to State of Origin CAA. No further CAA action necessary.</p>
2014-1146	29/05/2014 East Midlands	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1166	30/05/2014	

2014-1195	30/05/2014 Hamburg, Germany	<p>Upon opening AKH on arrival at the cargo facility in HAM it was noticed that the load, containing Dangerous Goods, was not strapped and had shifted inside the container. Investigation demonstrated that the freight was secure post build but the local manager recommended that this load would have been even more secure if it had been shrink wrapped. Staff member will do so in future. Both staff were fully compliant with ULD prep and Dangerous Goods Awareness. No further CAA action necessary.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1169	02/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1170	02/06/2014	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain a 612 Wh lithium battery for a bicycle, UN3480. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper seeking response.</p> <p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1147	03/06/2014 Belfast	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1171	04/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1172	05/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1167	05/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1168	05/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1145	05/06/2014 Heathrow	<p>Undeclared dangerous goods. Upon arrival, a consignment was found to contain 11 x plastic bottles of Sodium Perchlorate, UN3378. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Referred to the South African Authorities (State of Origin).</p>
2014-1180	07/06/2014 London City	<p>Unsecured electric mobility aid. Upon arrival, an electric wheelchair was found unsecure in the hold and laid on its side.</p>
2014-1148	08/06/2014 Gatwick	<p>Improper preparation and securing of a passenger's electric mobility aid. Semi electric wheelchair with battery underneath seat which supplied power to the handle not tied down, battery not isolated and no wheelchair loading form attached. Passenegr was asked if definitely a battery and they confirmed it was to supply power to the handle. Movement message solely stated "own chair in hold 4". Awaiting closure action from operator.</p>
2014-1182	09/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-1183	09/06/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.</p>
2014-1181	09/06/2014 London City	<p>Unsecured electric mobility aid. Upon arrival, an electric wheelchair was found unsecure in the hold.</p>

2014-1188	10/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1189	10/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1186	11/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1185	11/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. No further CAA action Possible.
2014-1187	12/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1177	12/06/2014 Birmingham	Undeclared dangerous goods. During security screening, a consignment of 31 boxes was found to contain 174 portable electronic devices, Lithium ion batteries contained in equipment , UN3481, suspected to exceed the maximum quantity permitted under Section II of PI967. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Details of shipper sought from freight forwarder. Shipper sent a letter via the freight forwarder explaining the reasons for sending the consignment and admitted the mistake of not declaring the goods. The goods were returned from an online retailer back to the country where the shipper was based. DGI visited the freight forwarder, who liaised with the shipper and their office in the country of origin to ensure that paperwork in the future describes the goods correctly and the freight forwarder opened all future packages to prevent a further incident. No further CAA action required.
2014-1193	14/06/2014 Paris CDG, France	WCBD not disconnected during travel. During arrival offloading, when ramp agents removed strapping, wheelchair began to move by itself, battery was not disconnected, there was no keys only button on/off on remote. Solution to disconnect system had to disconnect remote.
2014-1190	16/06/2014	Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.
2014-1173	17/06/2014 Stansted	Undeclared dangerous goods. During security screening, a consignment was found to contain a wet acid battery and 6 bottles of acid battery fluid, acid UN2796. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. Letter sent to shipper.
2014-1179	18/06/2014 East Midlands	Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See also DGOR 2013-1498. Warning letter sent to shipper seeking an explanation.
2014-1178	19/06/2014 Manchester	Undeclared dangerous goods. During security screening, a consignment was found to contain XXXX, UNXXXX. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.

2014-1176	19/06/2014 Heathrow	<p>Undeclared dangerous goods. During handling by the freight forwarder of a consignment described by the shipper as a carpet, a strong smell of fuel was noticed. Upon further inspection the consignment was found to consist of an engine head wrapped in a carpet. The engine head; Engines, internal combustion, UN3166, was clearly leaking fuel. The shipper, which was also a freight forwarder, claimed it was not used to shipping by air, normally using sea transport, but the consignment did not comply with the sea transport requirements either. Warning letter sent to shipper. No further CAA action required.</p>
2014-1203	23/06/2014 Manchester	<p>Unsecured dangerous goods. Upon arrival, the aircraft was offloaded and the Unit Load Devices were taken into the baggage hall. When one of the ULDs was opened, the Team Leader noticed that an electric scooter was not secured in the ULD. The Station Manager at the Station of Origin investigated and confirmed that training on how Electric Mobility Aids should be secured in the hold on in a ULD. The procedure was taught to ramp staff during training and all staff were expected to be aware of the procedure. They had access to the 'Safety Requirements Applicable to the Carriage of Electric Mobility Aids' booklet and the CAA Safety Notice on Electric Mobility Aids. Only some staff had received the 'One Team One Goal' training and the Operator sent stud rings and the Station bought some rope. Additional ramp safety training was organised for ramp staff and the incident was used as a case study. No further CAA action required.</p>
2014-1194	25/06/2014 Heathrow	<p>Unsecured WCBD found in CPT5. CPM showed WCMP loaded in CPT5. Head loader reported that no manual wheelchair found, but electric scooter had been loaded unsecured in CPT5 instead of being secured in a container. Investigation established that loading staff were aware of requirements but were overruled by the turnaround co-ordinator and head loader due to time constraints and "on time performance" demands. Turnaround co-ordinator and head loader reprimanded. No further CAA action necessary.</p> <p>Misloaded dangerous goods. Upon arrival, it was found that a consignment of Methane, Compressed, UN1971, which is only permitted to be carried on a cargo aircraft had been carried on a passenger aircraft in error. The consignment had been correctly prepared for carriage by cargo aircraft and had passed the acceptance check, but the person carrying out the check did not realise the operator did not operate cargo aircraft on that route. The NOTOC did not indicate that the consignment was only permitted on cargo aircraft. Handling agent requested to investigate further.</p>
2014-1197	01/07/2014 Melbourne, Australia	
2014-1196	01/07/2014 East Midlands	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 940ml of Methyl methacrylate monomer, stabilized, UN1247 and 1 x 100ml, 1 x 50ml and 2 x 10ml of Acetone, UN1090. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document.</p>
2014-1198	03/07/2014	<p>Prohibited dangerous goods found in mail. During security screening, mail was found to contain prohibited dangerous goods. The company had previously been warned at least 3 times by Royal Mail Group. Warning letter sent to sender.</p>
2014-1205	03/07/2014 East Midlands	<p>Unsecured dangerous goods. During security screening, a Battery-powered vehicle (EMA), UN3171 was found lashed in the doorway of the hold with a wall of bags behind it. The baggage could have moved in flight, but did not and did not damage the EMA. The Ground Handling Agent at the station of origin investigated. All ramp staff received ramp safety refresher training in July 2014. Also, EMAs were loaded in a separate hold in the event there was not a net to separate EMAs from the rest of the baggage. No further CAA action possible.</p>

2014-1199	04/07/2014 Belfast	<p>Spillage from undeclared dangerous goods in the post. Upon arrival, it was found that an item of mail was leaking, contaminating other mail bags and leaving a pool of liquid in the aircraft hold. Upon further investigation, the contents were found to be a 1L tin of Tars, liquid, UN1999. Warning letter sent to sender.</p> <p>During unloading of this flight, crew leader reported that a WCBD (battery driven wheelchair) was loaded un-securely in hold 5 and the wheelchair was still live. Reporter notified State of Origin. No further CAA action necessary.</p>
2014-1201	07/07/2014 Heathrow	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. See previous DGORs and incidents saved in Reports not Stored on the Database. Letter sent to shipper requesting a meeting to discuss the incidents.</p>
2014-1204	10/07/2014 East Midlands	<p>Incorrectly carried dangerous goods. Upon arrival, a consignment of Consumer commodities, ID8000 was found loaded in a ULD. The dangerous goods were not included on a pallet tag and they had not been included on the NOTOC. Handling agent requested to advise root cause and corrective action.</p>
2014-1200	12/07/2014 Dubai, U.A.E.	
2014-1206	16/07/2014 Northampton	<p>Undeclared dangerous goods. During security screening, a consignment was found to contain 1 x 400ml Aerosol, UN1950. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. The package was formally seized as part of I&ET's formal investigation into the shipper.</p>

File number	UTC date	Location of occ	Last departure point [State]	Planned destination [State]	Headline	Narrative text
200900197	09/01/2009	London-Heathrow - LHR	United Kingdom	France	Dangerous goods (Class 6/UN2811) found to be unsecured in the hold on arrival.	
200901342	11/02/2009	Brazzaville	Congo, the Republic of	Kenya	Prior to departure, P1 had not been given any paperwork or indication that dangerous goods were loaded onto B747. After landing, crew were informed undeclared dangerous goods had been carried onboard.	CAA Closure: Due to the operator no longer being in existence, no further investigation is possible.
200901610	19/02/2009	London-Heathrow - LHR	United Kingdom	Kuwait	Carriage of dangerous goods (RFG) inadequately secured within ULD container in addition to ULD curtain not secured. As a result, the load shifted and fell out of the container.	
200901772	24/02/2009	London-Heathrow - LHR	United Kingdom	China	Leakage of dangerous goods shipment found on arrival.	Consignment found to have leaked previously during transit. Consignment stored and then checked later and passed as fit to fly. However, the operator's procedures for leaking packages had not been followed. <input type="checkbox"/> CAA Closure: Appropriate action taken by operator regarding reminding/retraining of staff involved in the incident.
200902595	21/03/2009	En Route	United Kingdom	China	Passenger broke a glass mercury thermometer, spilling mercury onto seat.	Dangerous goods manual referred to and crew advised how to clean up/dispose of spillage.
200902622	23/03/2009	London-Gatwick - LGW	United Kingdom	Netherlands	On arrival at destination it was discovered that the cargo in hold 5 had not been correctly secured. Cargo was dangerous goods.	

200902954	31/03/2009	Barcelona	Spain	United Kingdom	Dangerous goods spillage found in the aft hold upon a/c arrival. Cargo shipment had not been secured or stowed in the upright position as displayed on the packaging.	Area of spillage cleaned up and inspected by a ground engineer.
200903284	06/04/2009	London-Gatwick - LGW	United Kingdom	Barbados	Dangerous goods of UN3082 and UN2289 in 18 IATA approved drums were packed inside a wooden case and shipped without advising operator.	
200903683	18/04/2009	London-Heathrow - LHR	United Kingdom	Germany	After arrival, unsecured dangerous goods were found in Compartment 5 of A319. Operator is investigating the incident.	
200903789	11/04/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods bulk loaded in Hold 5 found to be unsecured on arrival.	The loader had failed to understand that DG would always require secure loading and the only exception would be when the hold was volumetrically full. <input type="checkbox"/> CAA Closure: The staff member was interviewed and his understanding of DG procedures reinforced. He was instructed to undertake further training in DG procedures.

						during check-in, he had completely forgotten about a life jacket in his luggage and it was only once he saw the cabin crew preparing for the safety briefing and seeing the demo jacket that he remembered that it was in his bag. He then quickly brought it to the attention of the crew. Once the Ops Manager had identified that the cylinder was a CO2 canister within a self-inflating lifejacket, a decision was made between the Ops Manager and Ground Services Controller (using the Dangerous Goods Manual as a guide) that the lifejacket and CO2 cylinder were OK to travel. The passenger and the bag were reloaded onto the a/c and the flight departed with a small delay but no further incident. □ CAA Closure: Operator customer relations advised. They will write to the
200903832	21/04/2009	Manchester (MCT)	United Kingdom	United Kingdom	Whilst EMB145 held short of R/W23R, a passenger enquired if cargo hold was pressurised as his life jacket with oxygen generator was in the hold. EMB145 returned to gate. Search found CO2 cartridge.	
200904091	26/04/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods (UN1219 / Class 3) found to be inadequately secured on arrival.	The Head Loader stated that the load had been secured iaw procedures. □ CAA Closure: A notice was issued to all Head Loaders to confirm the correct securing process.
200904476	13/04/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods (UN1805/Class 8 and UN8000/Class 9) found to be unsecured in the hold on arrival.	
200904203	01/05/2009	Miami	United States of America	United Kingdom	After B747 arrival, an unsecured electric wheelchair with battery still connected was found in hold 5. Operator is carrying out an investigation.	

200904204	01/05/2009	London-Heathrow - LHR	United Kingdom	Germany	On arrival, ground handler reported that dangerous goods were not secured in hold. Goods listed on NOTOC as batterypowered equipment (RMD).	Investigation progressed under 200904091.
200904334	04/05/2009	London-Heathrow - LHR	United Kingdom	France	Dangerous goods found to be incorrectly loaded in bulk hold on arrival. Operator is investigating the incident.	Investigation progressed under 200904091.
200904407	01/05/2009	Boston, US	United States of America	United Kingdom	ULD containing dangerous goods found to be incorrectly loaded on arrival. ULD loaded wrong way round with curtain facing Hold 5 and was also positioned over the stops.	
200904731	13/05/2009	Los Angeles	United States of America	United Kingdom	Bulk loaded dangerous goods found to be inadequately secured in Hold 5 on arrival. Items not lashed down or kept upright iaw labelling. Dry Ice spillage contaminated other cargo.	CAA Closure: The individual responsible has been retrained to avoid future occurrence.
200904766	13/05/2009	Humberside	Other	Other	Flight arrived with four Class 2-2 medical gas cylinders.As there was no dangerous goods paperwork present for onward shipment, this was not completed.	
200905003	21/05/2009	Kiev	Ukraine	United Kingdom	Bulk loaded dangerous goods (Class 9) found to be inadequately secured on arrival. Boxes with orientation labels attached found to be laying on their sides.	Under company investigation.
200905118	21/05/2009	London-Heathrow - LHR	United Kingdom	France	Bulk loaded dangerous goods (one item of RMD) found to be inadequately secured in Hold 5 upon a/c arrival.	Investigation under 200904091.
200905367	29/05/2009	London-Heathrow - LHR	United Kingdom	France	After arrival, ground crew found dangerous goods incorrectly loaded. A box containing corrosive liquid was not secured and was free to move inside container. There was no spillage.	Investigation progressed under 200904091.

200905462	30/05/2009	Stansted	United Kingdom	Germany	<p>Cargo pallet positioned on the main deck shifted approx 1m forward during flight and contacted protruding item on adjacent pallet. Load shift discovered on arrival. No apparent damage.</p>	<p>Pallet weighed 2470kg and contained RMD. The incident was subsequently discussed with the handling agent, but it could not be determined exactly what happened on this occasion. □</p> <p>CAA Closure: The event was highlighted in the Jun 2009 Safety News, where the importance of the PNF's main compartment cargo deck check to ensure that all required pallet locks (end and side) have been placed in the correct position by the loading team was emphasised. Additionally, a reminder was included that inadvertent shifting of cargo should be reported in the Tech Log, so that engineering can inspect the locks concerned for serviceability.</p>
200905526	02/06/2009	Birmingham	United Kingdom	United Kingdom	<p>Dangerous goods of 12kg compressed O2 were carried on flight with all relevant paper, but goods were not offloaded at destination and were in a/c hold for return journey without NOTAC for flight.</p>	
200905542	01/06/2009	London-Heathrow - LHR	United Kingdom	Germany	<p>After arriving, dispatcher was informed that dangerous goods UN2927 and UN1993 loaded in compartment 5 of A319 had not been secured in hold.</p>	<p>Additionally, the net on the left hand side, had only one fastener secured out of six. Investigation progressed under 200904091.</p>
200905595	02/06/2009	London-Heathrow - LHR	United Kingdom	United Arab Emirates	<p>On arrival it was noticed that a pallet in position 21P on B777 was tilted and stuck on inner wall of forward hold. Pallet removed and hold inspected by engineer. No damage found.</p>	<p>Pallet was an RMD.</p>

200905596	02/06/2009	London-Heathrow - LHR	United Kingdom	United States of America	Small quantity of radioactive material UN2911 found in cargo consignment on arrival. Non-compliance of operator's own terms of carriage.	
200905726	02/05/2009	London-Gatwick - LGW	United Kingdom	Other	A crate containing an outboard boat engine was shipped toBermuda. When customer opened the crate a large amount oflive ammunition was also found in the bottom.	After flight, a crate described on airway bill and manifest as containing an auto board motor was placed in the warehouse. Crate was delivered to customer who then opened it. Besides containing the motor, in the bottom of the cratea considerable amount of live ammunition was found. Appropriate action is being taken by local authority and operator.
200905837	10/06/2009	London-Heathrow - LHR	United Kingdom	United States of America	After arriving at destination, an electric buggy loaded onto B747 was found not tied down with battery cables stillconnected.	
200905945	11/06/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods (paint) found to be inadequately secured within compartment 3 on arrival. Goods subsequently shifted causing the packaging to rupture, which resulted in a spillage.	Report submitted by the despatcher at the arrival airportstated that this is the third time in two weeks that a similar event had occurred. Investigation under 200904091.
200905988	28/05/2009	London-Heathrow - LHR	United Kingdom	United States of America	Prohibited item contained within passenger hold baggage carried on two connecting sectors. Error discovered after the passenger filed a damage complaint after arriving at final destination.	
200905991	14/06/2009	London-Heathrow - LHR	United Kingdom	Germany	Unsecured dangerous goods (RPB/Class6) found on arrival. RFFS attended the a/c and confirmed that no spillage had occurred.	Investigation under 200904091.

200906282	18/06/2009	London-Heathrow - LHR	United Kingdom	United States of America	After arriving and whilst checking the items received, an item of dangerous goods (Class 6.1/UN1544) was found in the ULD unrestrained, lying on its side with no hazard label attached to it.	Consignment of dangerous goods found to be unsecured and with missing hazard label. □ CAA Closure: Procedures were not followed to ensure all hazard labels are firmly affixed and that consignment was secured within the hold. Appropriate action taken by the operator reminding staff involved in the incident.
200906383	22/06/2009	London-Heathrow - LHR	United Kingdom	Spain	After B757 arrived at Barcelona a drum containing toxic dangerous goods was found unsecured and damaged in hold. Also, forward door hold nets were not fastened. No toxic spillage was seen.	Investigation progressed under 200906282.
200906603	27/06/2009	New York JFK	United States of America	United Kingdom	Unrestrained goods in the rear hold. The box involved contained dry ice. Class 9 labels attached, the box was wet and not lashed down. Spreader boards and rope in hold but neither used.	
200906604	09/06/2009	London-Gatwick - LGW	United Kingdom	United States of America	On arrival, it was determined that one piece of two pieces of cargo was dangerous goods, which was unmanifested and undeclared.	Investigation by the operator determined the consignment was originally accompanied by a dangerous goods transport document, but the paperwork and freight became separated and the operator was unable to establish how the dangerous goods were not manifested during transit. □ CAA Closure: Procedures reiterated by the operator to the flight planning staff.

200906908	01/07/2009	Stansted	United Kingdom	Germany	Carriage of dangerous goods (UN2928) in an unsafe condition. Goods offloaded at transit station.	Consignment of dangerous goods found to be in a poor condition upon arrival at Frankfurt. The plastic drums containing the dangerous goods had collapsed. The consignment had previously flown in from India. It is not known if the drums collapsed as a result of the temperature and pressure in the hold, or if the packaging was inadequate. □ CAA Closure: The drums were offloaded by the Captain of the aircraft in Frankfurt. The operator then contacted the handling agent in India who confirmed that the consignment was in good condition during storage and loading. Incident referred to Indian Authority for investigation.
200907148	10/07/2009	London-Gatwick - LGW	United Kingdom	Italy	During unloading of B737's forward hold, ground crew found unsecured dangerous goods. Cargo net in forward hold not secured.	
200907195	10/07/2009	Unknown	Other	Other	Two black bags containing lifejackets were found in hold of S76. Lifejackets were unmanifested and packed incorrectly for transportation of dangerous goods.	

200907198	02/07/2009	London-Gatwick - LGW	United Kingdom	United States of America	Carriage of unmanifested dangerous goods (UN3164).	Investigation by the operator found that another dangerous goods consignment was intended for loading and the incorrect package was selected because air waybill numbers werenot checked.□ CAA Closure: Staff involved have been interviewed and reminded that all air waybills must be checked prior to loading.
200907230	11/07/2009	Muscat	Oman	United Arab Emirates	Cargo of dangerous goods were carried on B777 without notification.	
200907269	08/07/2009	Jersey	United Kingdom	United Kingdom	A cargo consignment of dangerous goods that had been loaded into hold of DHC8 was not secured. The dispatcher had failed to notify the P1 by NOTOC of the dangerous goods.	
200907521	09/07/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods discovered unsecured in the hold. No spillage occurred.	
200907544	20/07/2009	Mumbai	India	United Kingdom	Dangerous goods found to be incorrectly stowed and unsecured on arrival.	
200907587	18/07/2009	Buenos Aires	Argentina	Brazil	Dangerous goods (Class 9 / UN 1845) found to be inadequately secured inside the ULD on arrival. No leakage. ULD deemed unfit for purpose. Goods transferred to another ULD for onward sector.	ULD was without a restraining curtain.
200907597	19/07/2009	RUGID	Netherlands	United States of America	B747 on an over flight of UK airspace contacted ScACC requesting a return to departure point. Crew received notification that correct procedures for carriage of dangerous goods had not been followed.	
200907786	25/07/2009	Oslo Gardermoen	Norway	United Kingdom	Unrestrained bulk loaded dangerous goods (Class 3) found on arrival.	Under company investigation.

200909019	20/08/2009	London-Heathrow - LHR	United Kingdom	Austria	Bulk loaded dry ice (Class 9 / UN1845) found to be unsecured in Hold 5 on arrival.	Investigation under 200904091.
200909023	18/08/2009	Geneva	Switzerland	United Kingdom	Dangerous goods (Class 2.1 / UN 1057) weighing 2kgs found to be unsecured in Hold 5 on arrival.	
200909060	22/08/2009	Sanford	United States of America	United Kingdom	After B767 arrived, two unrestrained wheelchairs were found in the hold and another two electric wheelchairs loaded in hold 5 still had their batteries connected.	
200909132	26/08/2009	Brussels	Belgium	United Kingdom	Dry ice (Class 9 / UN1845) found to be unsecured in the hold on arrival.	
200909159	25/08/2009	London-Heathrow - LHR	United Kingdom	United States of America	Carriage of unmanifested dangerous goods (Class 1.4 / UN0323).	
200909566	04/09/2009	Funchal	Portugal (and Madeira and Acores)	United Kingdom	B737 was passing approximately 3000ft during climb, when a passenger's disposable lighter exploded. There were no injuries.	
200909795	10/09/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods (Class 3 / UN1263 and UN1993) found to be incorrectly stowed in the hold on arrival.	Investigation under 200904091.
200910671	01/10/2009	London-Heathrow - LHR	United Kingdom	Germany	Bulk loaded dangerous goods (UN 2206) found to be inadequately secured within the hold on arrival.	Investigation under 200904091.
200911633	23/10/2009	London-Gatwick - LGW	United Kingdom	Italy	Alleged undeclared dangerous goods discovered in the hold of a B737 on arrival. Loaders discovered a bag with a hole in the side with liquid leaking out.	It is believed that the liquid could have been corrosive.
200911686	21/09/2009	Oil Rig	United Kingdom	United Kingdom	Consignment of dangerous goods not offloaded on arrival and subsequently carried back on the inward sector in error.	

200912002	02/11/2009	Oil Rig	United Kingdom	United Kingdom	On arrival at destination, it was found that two boxes being unloaded from S76 had dangerous goods stickers on the side and contained dangerous goods, but there was no entry on loadsheet/manifest.	Appropriate action taken by the operator.
200912148	08/11/2009	London-Heathrow - LHR	United Kingdom	Germany	Consignment of dangerous goods (Class 9) found to have leaked upon check-in post flight.	Goods appeared to be packaged correctly and carried inside a ULD with the orientation labels facing up. However, a further inspection revealed that the bottles loaded inside the carton had been placed upside down. Three of the twelve bottles had been punctured, which was caused by spray pumps that were packed alongside each bottle. Liquid spillage absorbed by the fibreboard outer packing and did not come into contact with the a/c.

						that the passenger had verbally confirmed that the power had been deactivated. The Team Leader confirmed that, as far as he was aware, the electric mobility aid was not powered when the item was loaded. The Team Leader advised that the mobility aid was a small scooter and that he loaded it with bags packed around to reduce any in flight movement as it is not standard loading procedure to tie down such items. The Team Leader acknowledged that he did not thoroughly double check the status of the power supply to this item after the passenger had verbally confirmed it was deactivated. □
200912468	18/11/2009	London-Gatwick - LGW	United Kingdom	Tunisia	Flight crew notified by the handling agent on arrival that an electric mobility aid loaded in the hold was found to be unsecured and with the battery power switched on.	CAA Closure: Appropriate personnel action taken. Additionally, a memo has been issued to all ramp/dispatch staff to raise awareness on ensuring power is
200912485	18/11/2009	London-Heathrow - LHR	United Kingdom	Mauritius	Leakage of dangerous goods (Class 8 / UN2735) found on arrival.	CAA Closure: Leakage to drums rectified and appropriate action taken by operator.
200912811	29/11/2009	Los Angeles	United Kingdom	United States of America	Smoke LAV EICAS message and toilet H smoke warning during taxi in.	All toilets and IFE checked for smoke but no indications of fire found although some cabin crew had smelt smoke about same time as warning. Fire cracker (which had previously been found on floor in E zone and placed in a bar box for landing) was checked but no sign of ignition or burning smell were evident.

200913734	31/12/2009	Delhi	India	United Kingdom	After B747 arrived at Heathrow, when loading staff opened Hold 5 door it was noted that five pieces of dangerous goods had not been tied down or secured in any way.	
200913738	31/12/2009	Brazil	Other	United Kingdom	After B747 arrived, when loading staff opened rear hold they discovered an electric wheelchair and various pieces of dangerous goods not tied down or secured in compartment 5.	
200913871	01/11/2009	Unknown	Other	United Kingdom	Smoking wet cell battery observed on arrivals baggage belt post flight. RFFS attended. A/c holds checked. No evidence of leakage. Battery confiscated and disposed.	Battery checked in as baggage (as part of filming equipment). Classified as a prohibited item for carriage. Irish Authority notified.
201100172	07/01/2011	Chennai	Other	United Kingdom	Pallet PAG61097 in position 41P instead of PAG1910, was also found to have loose boxes containing toxic chemicals that were not tied down on pallet. Boxes were secured on PAG61097 prior to unloading.	
201100177	08/01/2011	Hamburg	Germany	United Kingdom	Bulk loaded dangerous goods in Hold 5 were found unsecured on arrival.	
201100254	10/01/2011	Brussels	Belgium	United Kingdom	An electric wheelchair was found during transit with the battery still connected and is believed to have been carried on the inbound flight in that condition.	

201100440	14/01/2011	London-Heathrow - LHR	United Kingdom	Germany	Fire cracker found on pax seat.	On stand with the doors shut a passenger handed a fire cracker to a stewardess. The cracker was found on a seat and was blue the same colour as the seat. It is believed from the markings on the fire cracker that it originated from Germany. Appropriate action taken with regard to securing the fire cracker.
201100881	28/01/2011	New York JFK	United States of America	United Kingdom	Pallet arrived post flight with a 400kg piece of freight built on top of other freight, which had collapsed the pallet load and was deemed to have been dangerous in respect of the a/c hold integrity.	Load reported to contain Class 1 cargo.
201101006	31/01/2011	Abuja	Nigeria	United Kingdom	After B777 arrived on stand, a number of blankets soaked in fuel were found in bulk cargo hold. The blankets had been used at the departure aerodrome to clean up a fuel spill.	the refuel valves had been worked on and there had been a fuel spillage. After arriving at destination, loaders reported feeling dizzy and confirmed a strong smell of fuel coming from bulk cargo. A number of blankets soaked in fuel were then found in bulk cargo. Investigation established that there was no communication between the engineering team and the loading team regarding the contaminated blankets. Due to the fuel leakage, there was a fuel odour in the area and the loader did not detect that the fuel smell was from the blankets. The Engineer did not follow the fuel spillage SOPs. □ CAA Closure: Operator to ensure the availability of cleaning material to the engineering team at the station. The engineer involved will be given refresher training regarding dangerous goods and fuel

201101046	22/01/2011	Oil Rig	United Kingdom	United Kingdom	Dangerous goods (two cylinders, Class 2.2 / UN1066) carried without the relevant documentation and incorrectly labelled.	Manifest identified the shipment as one empty cylinder but not identified as dangerous goods.
201101266	04/02/2011	Oil Rig	United Kingdom	United Kingdom	Shippers declaration for Dangerous Goods was incorrect due to errors by the consignor, who admitted to using the 51st Edition of IATA DGRs instead of 52nd Edition.	Due to the consignor using the out of date 51st Edition of IATA DGR, the incorrect packing group was used. Consigner has requested copies of the 52nd Edition of IATA DGR.
201101576	10/02/2011	Manchester (MCT)	United Kingdom	Canary Islands (Spain)	On arrival, ground crew found an unsecured battery powered mobility device in rear hold of A321 and two batteries which had been removed from the device were found loose on the cargo hold floor.	Appropriate remedial action has been taken by the Ground Handling Agent involved.
201101605	16/02/2011	London-Heathrow - LHR	United Kingdom	Belgium	Dangerous goods (Class 6/UN2811) found not secured and ontheir side within the ULD container on arrival. Goods packaged in plastic drums. No leakage evident.	
201102035	01/03/2011	London-Heathrow - LHR	United Kingdom	Cyprus	On opening hold 5 of B767 to offload mail and courier bags, one of the bags was found to have paint leaking from it. Area cleaned. Appropriate personnel have been alerted tothis incident.	
201102080	02/03/2011	Gibraltar	Gibraltar (U.K.)	United Kingdom	During unloading of A320 it was found that a box weighing1kg with special load and upright labels on had been loaded upside down under 238kg of baggage and 138kg of mail. Box remained intact.	The 1kg box of Class 6 dangerous goods was not showing onDCS (Data Control System).
201102389	10/03/2011	Edinburgh (EDI)	United Kingdom	United Kingdom	Dry cell battery powered wheelchair fount not secured in Hold 4 on arrival. Batteries also not secured and were damaged on arrival.	

201102822	17/03/2011	London-Heathrow - LHR	United Kingdom	Czech Republic	Unsecured shipment of dangerous goods found in Hold 5 on arrival.	
201102932	23/03/2011	London-Gatwick - LGW	United Kingdom	Netherlands	Cargo consisting of nine barrels labelled as toxic found unsecured in the hold on arrival. Flight crew notified.	
201102978	24/03/2011	London-Heathrow - LHR	United Kingdom	Romania	Flight deck advised during taxi out that a consignment of dry ice onboard was over the acceptance limit for carriage. A/c returned to stand and consignment brought back within limits.	
201103261	25/03/2011	Los Angeles	United States of America	United Kingdom	On arrival, it was found that all dangerous goods loaded onto B747 were not secured correctly and had shifted during flight.	
201103463	13/03/2011	London-Heathrow - LHR	United Kingdom	Japan	Petrol generator believed to have been carried as checked in baggage. Suspected error became apparent during security screening after same item was checked in for return flight.	
201103872	11/04/2011	Atlanta	Other	United Kingdom	During loading it was noted that transit cargo of two pallets and two ULD containers had RMD (hazardous goods) labels, but not showing on load plan. Loader and Captain signed new NOTOC.	CLC knew nothing of the RMDs. It appears that RMDs had not been accounted for correctly as dangerous goods at first departure and had just been loaded onto a/c without querying. All four units were packed correctly.
201103894	08/04/2011	London-Heathrow - LHR	United Kingdom	Bahamas	After arriving at transit aerodrome, a ULD was offloaded because the hazardous cargo inside the unit was not secured.	

201103895	14/04/2011	Luton (LUT)	United Kingdom	Germany	On arrival, it was found that dangerous goods (Class 9/Environmentally hazardous) were not manifested. Package had shifted and was damaged.	The shipment was originally not built correctly or strapped adequately. Also, straps were on the outside of the net, which caused the load shifting. The agent then loaded dangerous goods, a small RFL drum, onto a through ULD with other dangerous goods. It had been manifested as loose, which was not picked up at destination and was then carried onto next flight, on ULD, without being manifested. Appropriate action has been taken.
201103896	23/02/2011	Orlando	United States of America	United Kingdom	During unloading of B747, an electric wheelchair was found in Hold 5 that was not strapped down and the power was in the 'on' position.	
201104141	06/04/2011	Washington Dulles	United States of America	United Kingdom	Undeclared hazardous cargo.	Transit cargo at Heathrow discovered as undeclared dangerous goods. Believed goods may have been shipped inbound from the USA on a company flight undeclared.
201104182	25/04/2011	London-Heathrow - LHR	United Kingdom	Germany	On arrival it was found that dangerous goods were inadequately secured.	
201104357	19/04/2011	Los Angeles	United States of America	United Kingdom	After flight, a parcel received in the mail shed stated that it contained Lithium batteries and was not to be shipped on passenger a/c. Item had been carried on a passenger a/c.	
201104360	18/04/2011	London-Heathrow - LHR	United Kingdom	Greece	Dangerous goods (Class 6.1/UN2811) shipped in two drums were found unsecured inside the ULD on arrival.	

201104626	30/04/2011	Atlanta	Other	United Kingdom	On arrival of pallet into warehouse post flight, it was found that dangerous goods (Class 3/UN1993) were not properly secured onto pallet.	
201105271	04/04/2011	Sharm El Sheik	Egypt	United Kingdom	Passenger arrived home to find that a diving torch carried in their luggage had switched itself on and burnt the padded zip-bag it was carried in and melted cable in a neighbouring plastic box.	The diving torch had fairly prominent warning in the operating manuals, but owners of these torches need to be aware of the dangers associated with such equipment.
201106555	14/04/2011	Brussels	Belgium	United Kingdom	Transit shipment of dangerous goods was not notified/declared as such. Goods offloaded due to being sent as XPS. Goods now M Class as dangerous goods, but not allowed to be shipped out as XPS.	
201106555	14/04/2011	Brussels	United Kingdom	Other	Transit shipment of dangerous goods was not notified/declared as such. Goods offloaded due to being sent as XPS. Goods now M Class as dangerous goods, but not allowed to be shipped out as XPS.	

						During security screening, a consignment identified as a model a/c was found to contain an undeclared lithium ion battery, UN3481. The operating instructions stated that the model might be fitted with batteries with a rating of either 3600maH or 2500maH, however, the installed battery was not marked with its rating. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. □
201105915	23/05/2011	Los Angeles	United States of America	United Kingdom	On arrival, a mail package was suspected to contain lithium batteries.	CAA Closure: Referred to the FAA as the shipper was based in the USA. No further CAA action possible.
201106038	27/05/2011	London-Heathrow - LHR	United Kingdom	Germany	On arrival it was found that dangerous goods of Dry Ice loaded in compartment 5 of A320, was not secured, nor were the nets closed to keep it from sliding into compartment 4.	
201106169	01/06/2011	London-Heathrow - LHR	United Kingdom	Poland	Incorrect NOTOC entry for dangerous goods. UN number UN3271 (Class 3) entered instead of UN3261 (Class 8).	
201106251	02/06/2011	London-Heathrow - LHR	United Kingdom	United States of America	Cargo box containing dangerous goods (Class 3) found to be crushed inside the ULD container on arrival. Box incorrectly stowed, however, no leakage evident and no visible damage to the inside content.	
201106253	04/06/2011	New York JFK	United States of America	United Kingdom	Bulk loaded dry ice (Class 9 / UN1845) found to be unsecured in Hold 5 on arrival. At least one box found upside down despite directional markings.	

201106306	03/06/2011	Tampa	United States of America	United Kingdom	Post flight inspection at transit warehouse discovered dangerous goods to be inadequately secured inside the ULD container.	
201106396	09/06/2011	Vienna	Austria	United Kingdom	Dangerous goods (Class 3/UN1267) found upside down (according to the directional arrows) inside the ULD container on arrival.	
201106481	11/06/2011	Stockholm	Sweden	United Kingdom	Unserviceable battery carried in the cabin on a positioning flight not iaw dangerous goods requirements.	
201106536	13/06/2011	London-Gatwick - LGW	United Kingdom	United Kingdom	Prior to departure pilots were informed of a smell of gasin rear hold. Fire service had been alerted. Passengers were disembarked. A portable butane gas stove with leaking canister was the cause.	There were also three spare butane cylinders with the gasstove. Passengers responsible did not travel.
201106820	16/06/2011	New York JFK	United States of America	United Kingdom	A shipment of dangerous goods carried on a/c should not have been booked, loaded or manifested onto a/c.	The package was not correctly marked (the UN number was transposed). No other regulatory breach occurred, but the consignment was carried contrary to the operator's policy.CAA Closure: The shipper is based in the USA. No further CAA action required.
201107246	21/06/2011	Glasgow (GOW)	United Kingdom	Canary Islands (Spain)	During off-load a battery powered wheelchair was found tobe switched on and loaded incorrectly. Handling agent contacted.	
201107508	02/07/2011	Geneva	Switzerland	United Kingdom	On arrival, when rear hold cargo door was opened, it was noticed that there was damage to ceiling in hold. Engineerwas called. Operator is investigating the incident.	After removing baggage bins, it was also noticed that biohazardous box in hold 5 was untied.
201107928	11/07/2011	Zurich	Switzerland	United Kingdom	On opening Hold 5 it was noted that an RFL box was upsidedown and not tied down.	

201108220	18/07/2011	London-Heathrow - LHR	United Kingdom	United Arab Emirates	Flight deck notified during flight of dangerous goods on board (UN3089/Class 4.1 - total weight 571kg). NOTOC presented showed nil dangerous goods.	
201108242	17/07/2011	London-Heathrow - LHR	United Kingdom	United States of America	A box of dangerous goods (UN1307/Class 3) found unsecured upside down and leaking on arrival.	Box inadequately secured. □ CAA Closure: Appropriate personnel action taken.
201108247	14/07/2011	Hamburg	Germany	United Kingdom	Pallet arrived and found to be of a poor build standard. The freight was metal and placed directly onto the unit causing a metal on metal situation.	UN3077 being carried.
201108316	18/07/2011	Cape Town	South Africa	United Kingdom	Undeclared carriage of dangerous goods (UN1950/Class 2.1) found on arrival.	
201108323	15/07/2011	London-Gatwick - LGW	United Kingdom	United States of America	On arrival hazardous material (UN3082) was found inadequately restrained.	
201108441	20/07/2011	London-Heathrow - LHR	United Kingdom	Canada	Unmanifested dangerous goods found on arrival.	ULD had been forwarded to the departure station and was not broken down in order to split the various consignments for forwarding. As a result, the ULD was carried with some consignments intended for different destinations.
201108636	25/07/2011	Bangalore	India	United Kingdom	Dangerous goods arrived unsecured and having the orientation arrows the wrong way round.	
201108719	26/07/2011	San Diego	United States of America	United Kingdom	AWB arrived without being recorded on the manifest and had no remarks declaring the cargo as hazardous.	
201108731	28/07/2011	Johannesburg	South Africa	United Kingdom	On opening Hold 5 an electric wheelchair was found. This was against SOPs which states that wheelchairs should be loaded into containers. Ni info on CPM which showed only 17kg loaded in Hold 5.	

201108852	28/07/2011	Buenos Aires	Argentina	United Kingdom	On arrival, when freight unit was opened it was found that the dangerous goods (RMD) inside had not been restrained.	
201108858	28/07/2011	London-Heathrow - LHR	United Kingdom	United States of America	A package of dangerous goods which was intended for travel on the 29 Jul 2011 flew unmanifested on the 28 Jul 2011. The package was one piece within a 9 piece lot.	One of the original pieces was thus left behind at Heathrow.
201108899	30/07/2011	London-Gatwick - LGW	United Kingdom	United States of America	Dangerous goods (UN1950) arrived without any restraint or spreading. Fibreboard box on bare AKE floor.	
201108945	29/07/2011	Amsterdam	Netherlands	United Kingdom	Dangerous goods found not secured properly inside the ULD on arrival.	
201108969	13/07/2011	London-Heathrow - LHR	United Kingdom	France	Dangerous goods (UN2811/Class 6) arrived in poor condition. Drum containers significantly damaged. Goods re-packaged for onward shipment.	
201109214	10/07/2011	New York JFK	United States of America	United Kingdom	Carriage of unmanifested dangerous goods (Class 9) without documentation. Goods shipped back to origin.	
201109536	12/08/2011	Miami	United States of America	United Kingdom	Alleged undeclared dangerous goods travelled on a/c. Goods only discovered when going through customs check.	
201109553	14/08/2011	Catania	Italy	United Kingdom	Electric wheelchair found not secured in Hold 5 on arrival. No nets secured between Holds 4 and 5.	
201109554	14/08/2011	Dar Es Salaam	Tanzania, United Republic of	United Kingdom	Damaged box containing dangerous goods found on arrival.	
201109645	16/08/2011	New York JFK	United States of America	United Kingdom	Two boxes of dry ice (Class 9 / UN1845) carried, one found not secured on its side in Hold 5 on arrival.	
201109655	11/08/2011	Tel Aviv	Israel	United Kingdom	On arrival it was found that dangerous goods were inadequately secured.	

201109760	17/08/2011	Orlando	United States of America	United Kingdom	Cleaning crew discovered a spent cartridge casing and percussion cap. Authorities informed.	Police attended to take statements and removed the items.Ops and duty pilot contacted to request further security checks at Manchester prior to the next rotation.
201109914	19/08/2011	Geneva	Switzerland	United Kingdom	Dangerous goods shipment found not secured inside the ULDcontainer on arrival.	
201109922	21/08/2011	Johannesburg	South Africa	United Kingdom	Dangerous goods shipment found not secured on the pallet on arrival.	
201109978	23/07/2011	Helsinki	Finland	United Kingdom	AWB contained radioactive material (UN2911) and was flowninto Heathrow for onward carriage. Shipment held pending further investigation.	
201109999	23/08/2011	Hamburg	Germany	United Kingdom	Carriage of dangerous goods (Class 9/UN3090) prohibited for operator's passenger a/c. Airway Bill also stated RMD instead of RLM.	
201110013	20/08/2011	London-Gatwick - LGW	United Kingdom	United States of America	Dangerous goods found to be unsecured in hold on arrival.Two packages containing flammable liquids.	
201110041	10/08/2011	Bangalore	India	United Kingdom	Carriage of dangerous goods (UN1381/Class 4.2), prohibited for carriage by air.	Goods flew two sectors, inbound on 13 Jun 2011 and outbound on 10 Aug 2011, concealed inside a checked-in passengerbag. The subject bag missed its intended onward flight after arriving on the inbound sector and was subsequently located and searched prior to release for carriage on 10 Aug2011. Concealed goods found on arrival at final destination. Subject to Foreign Authority investigation.
201110300	29/08/2011	Frankfurt	Other	Germany	Dangerous goods. AWB for transit freight not declared as hazardous cargo.	

201105433	21/05/2011	London-Heathrow - LHR	United Kingdom	France	During unloading of A321, a box containing dangerous goods (UN3077) was found not secured in a/c's forward hold.	
201105468	18/05/2011	London-Heathrow - LHR	United Kingdom	United States of America	Whilst breaking down a unit, crew saw ice build up on corners of a box, but no Dry Ice label was found. Warehouse staff checked documentation, but there was no statement of a shipment of Dry Ice.	
201105851	27/05/2011	Dubai	United Arab Emirates	United Kingdom	Due to three transit pallets being entered incorrectly onto the system at departing aerodrome, on arrival pallets were not recognised as having dangerous goods. Error noticed and pallets offloaded.	During loading of B747, loading team leader raised a problem concerning three cargo pallets (PAGs nos 60428, 56326 and 59068). Pallet numbers and weights as stated on their labels were showing correctly on LIRF, but the label also showed that they were dangerous goods (RFG). Items were offloaded from the flight. From initial investigation it appears that the three pallets had been incorrectly entered onto the system at the previous aerodrome.
201112095	04/10/2011	Bangalore	India	United Kingdom	On arrival it was discovered that cargo containers were not in indicated position and one other bin had been stacked causing cargo to buckle and be crushed. Dangerous goods stickers in wrong position	
201112131	01/10/2011	Luton (LUT)	United Kingdom	Gibraltar (U.K.)	Loading discrepancy, possible wrong cargo loaded. Also, fluid leakage from one cargo item.	It was not established whether it was the incorrect cargo or incorrect paperwork on board. Additionally, no NOTOC had been issued for the carriage of the leaking package which was thought to be paint.

201110570	06/09/2011	London-Gatwick - LGW	United Kingdom	United Kingdom	One box removed from courier bag found to contain undeclared hazard - 6 x aerosols.	
201112625	11/10/2011	London-Heathrow - LHR	United Kingdom	United States of America	Carriage of dangerous goods (UN1845/Class 9) not advised on the NOTOC. ACARS message sent to flight deck after departure. Arrivals station advised.	
201112972	15/10/2011	Lusaka	Zambia	United Kingdom	Hazardous cargo was unsecured, shifted during flight and spillage occurred.	Canister had fallen over and liquid nitrogen had leaked.
201113059	17/10/2011	En Route	United Kingdom	India	During passenger seat recline, a flash was seen accompanied by smell of burning. On investigation a gas cigarette lighter was found.	Lighter had been put under seat by passenger. On arrival ground engineers removed lighter which had been damaged. All gas had leaked away and there was no evidence of localised burning.
201113096	17/10/2011	London-Heathrow - LHR	United Kingdom	France	Dangerous goods. On arrival cargo (UN/2810 Pyrethrum SOLN) found with securing straps unfastened.	
201113124	20/10/2011	Frankfurt	Germany	United Kingdom	On arrival consignment of RFG Flammable Gas aerosols was discovered not tied down.	
201113148	19/10/2011	London-Gatwick - LGW	United Kingdom	Egypt	Engineering advised flight crew that a mobility scooter had been loaded with battery connected. Personnel requested to isolate battery.	
201113405	26/10/2011	London-Heathrow - LHR	United Kingdom	Ukraine	Undocumented cargo discovered on arrival. Cargo weighing approx 250kg had no accompanying documents and did not appear on the loadsheet. Manifest prepared and sent to enable offload of consignment.	Cargo identified as being medical research supplies, No items relating to dangerous goods were listed on NOTOC supplied to Flight crew prior to departure.

201113513	26/10/2011	London-Heathrow - LHR	United Kingdom	Belgium	Incorrect loadsheet. Containers were not positioned where indicated.	Two containers were not loaded in the positions indicated on the loadsheet. Dry ice, mentioned in CPT4 was also loaded in forward hold.
201113572	28/10/2011	Paris CDG	France	United Kingdom	On arrival it was found that dangerous goods of dry ice and other directional cargo had not been secured correctly in hold 5. Some cargo boxes were upside down.	
201113595	29/10/2011	London-Gatwick - LGW	United Kingdom	Spain	Dangerous goods (Class 1) found not secured in the hold on arrival.	<p>out identified that two Ramp Agents had secured the package with Handling Agent's own supplied blue binding rope to the base of the secured net in Hold 1. The two Ramp Staff had apparently found it difficult to secure safely due to the size of the package and the layout of Hold 1. A Ramp Supervisor had been called to check the securing along with the dispatcher and it was concluded that the package had been safely secured, with the Captain informed accordingly. However, during the sector, it became evident that the package was not secure and it was found to have displaced from its bindings on arrival. □</p> <p>CAA Closure: The Handling Agent has debriefed the individuals involved. Additionally, a Staff Attention Notice raising awareness has been promulgated to all ramp</p>
201113898	07/11/2011	Frankfurt	Germany	United Kingdom	Dangerous Goods. Cargo arrived with the contents not secured correctly and had slipped in the ULD unit.	

201110835	10/09/2011	London-Heathrow - LHR			Member of staff felt unwell after allegedly inhaling fumes from a ULD container and taken outside the baggage hall to receive medical attention.	The ULD container was removed to the NAA for further investigation by the airport fire service. Investigations found a plastic bottle of nail varnish remover, Acetone; UN1090 leaking within a passenger's suitcase. The personnel suffered no long term ill effects and had no time off work due to this incident. □ CAA Closure: No further CAA action necessary.
201110860	09/09/2011	Montreal	Canada	United Kingdom	Unsecured cargo, found to have shifted during flight. Dangerous goods freight was on its side and the freight had not been secured.	
201111010	13/09/2011	Guernsey	United Kingdom	United Kingdom	Carriage of dangerous goods (Class 8) not notified to the flight crew. Error became apparent when the crew observed dangerous goods being offloaded on arrival. Weights included on the loadsheet.	
201111015	14/09/2011	London-Heathrow - LHR	United Kingdom	Spain	Unsecured drum containing dangerous goods (RPB) found on arrival. Pallet was also on top of the drum.	
201114155	06/11/2011	London-Heathrow - LHR	United Kingdom	United States of America	Undeclared / unmanifested dangerous goods discovered on arrival.	One shrink-wrapped skid containing one manifested item was found to also contain four unmanifested dangerous goods items (UN3163, 3467, 1170, 2811).
201114362	18/11/2011	Stornoway (STN)	United Kingdom	United Kingdom	One piece of baggage loaded onto incorrect flight.	Bag placed onto incorrect baggage truck. This went unnoticed as a mix up with the tags and LIRF for this flight meant that the number of bags corresponded.
201114911	02/12/2011	London-Heathrow - LHR	United Kingdom	France	Unsecured dangerous goods discovered on arrival in hold 5.	

201114988	06/12/2011	Washington Dulles	United States of America	United Kingdom	Unsecured dangerous goods discovered on arrival.	
201115320	11/12/2011	London-Heathrow - LHR	United Kingdom	Nigeria	Shipment of dry ice not documented. Error caused by a failure to enter the correct DGSL code at origin and a failure to display quantity of ice in AWB record.	
201115321	13/12/2011	London-Heathrow - LHR	United Kingdom	Greece	Consignment containing RFL loaded in Hold 5 found unrestrained on arrival. Package damaged. No leakage evident.	
201111168	16/09/2011	Beijing	China	United Kingdom	Dangerous goods found not restrained inside ULD container on arrival.	
201111216	15/09/2011	Mumbai	India	United Kingdom	Dangerous goods found not secured inside the ULD container on arrival.	
201111337	11/09/2011	London-Heathrow - LHR	United Kingdom	Saudi Arabia	Incorrectly manifested PAG travelled incorrectly.	Incorrectly manifested PAG from Frankfurt led loaders to believe dangerous goods should have arrived. However on break down of the PAG the manifested dangerous goods were not found. Therefore the freight was scanned as lost. After investigation it was discovered that the PAG was incorrectly manifested as containing the dangerous goods, however the goods had arrived on another PAG and had been loaded and shipped on a passenger a/c.
201111345	19/09/2011	Tel Aviv	Israel	United Kingdom	Dangerous goods found on arrival. Nitrogen refrigerated liquid shipment of 12 overpacks exceeded QTY amount permitted, and did not comply with Boeing shipment regulations.	The shipment had been accepted and shipped as RNG.
201000313	14/01/2010	New York Newark	United States of America	United Kingdom	Dangerous goods (Class 9 / UN1845) found to be unsecured in Hold 5 on arrival.	

201000567	22/01/2010	Birmingham	United Kingdom	Canary Islands (Spain)	Spillage of oil (believed to be gear box oil) discovered in Hold 2 post flight. Oil contaminated the hold floor and hold baggage. Gear box oil part of a cargo consignment manifested as auto parts.	
201000974	03/02/2010	Sao Paulo	Brazil	United Kingdom	Dangerous goods (Class 9 / UN1845) found to be inadequately secured within Hold 5 on arrival.	
201001106	08/02/2010	Hongkong	Hong Kong	United Kingdom	Undeclared packages of Dangerous Goods, which contained petrol lawnmowers with petrol in the fuel tanks, were discovered on arrival.	
201001138	08/02/2010	London-Heathrow - LHR	United Kingdom	Other	<p>Dangerous goods (UN1263 / Class 3) spillage found on arrival. Spillage from a 25l drum and located in a ULD positioned 45L. Hold contaminated.</p> <p>the consignment was marked and labelled as dangerous goods and accompanied by a dangerous goods transport document. Audit conducted of the shipper during which it was established the goods were dispatched in the same condition as received, i.e. they had not filled and closed the drum. It transpired that the shipper's supplier had damaged a drum of paint so sought a replacement empty drum from the paint manufacturer. Once received they decanted the contents of the damaged drum into the new drum which was sent by road to the shipper. The test certificate for the UN Specification drum shipped stipulated the use of specific closures tightened to a specific torque measurement. It is understood that the shipper's supplier did not hold the package test</p>	

201001144	09/02/2010	Stornoway (STN)	United Kingdom	United Kingdom	During cargo offloading of a SF340 at Benbecula, a 5ltr tin of paint (UN1263) was discovered. The item was not properly marked as dangerous goods and no information had been given to the flight crew.	
201001332	15/02/2010	Oslo Gardermoen	Norway	United Kingdom	Carriage of dangerous goods (Class 4.3 / UN1407) certified for CAO. Error noted during warehouse build for subsequent sector.	goods leading to Cargo A/c Only (CAO) dangerous goods being carried on a passenger a/c inbound from Oslo. During freight build for outbound flight, a large steel drum was found to have borne a 'Cargo A/c Only' label and a faded 'Dangerous when wet' hazard label. The drum was also labelled to contain 0.009 Kg of UN1407; Caesium. It transpired that the substance was contained within apparatus, however, as Division 4.3 Packing Group I is not permitted by Packing Instruction 916 the item could not be classified as dangerous goods in apparatus UN3363. Caesium is forbidden for carriage on passenger a/c. The consignment was accepted by the handling agent as general cargo and there was no documentation to confirm that the consignment contained any dangerous
201001997	06/03/2010	Antigua	Antigua and Barbuda	United Kingdom	Dangerous goods (RMD/Class9) spillage discovered on arrival. Goods contained within ULD positioned 11L.	Under company investigation.
201002451	16/03/2010	Toulouse	France	United Kingdom	On opening the rear hold, unsecured dangerous goods (Class 6.2 / UN3373) discovered loaded. Dangerous goods not notified on the CPM.	CAA Closure: The personnel that should have secured the cargo were interviewed and reminded of the securing procedures. No further CAA action necessary.

						to secure the consignment in accordance with the instructions provided by the operator. It has been confirmed that the staff concerned have received dangerous goods training, and records are kept at the local Cargo office. All personnel involved have been reminded of the operators procedures for handling, loading and securing of dangerous goods. The staff at Kiev did not initially understand that the incident had to be reported to the Ukraine State Authority. It was made clear that the error of loading took place at Kiev and the State Authority has now been notified. □
201002592	24/03/2010	Kiev	Ukraine	United Kingdom	Containers of dry ice (Class 9 / UN1845) in the rear hold found to be inadequately secured on arrival and had shifted. A pallet positioned in 31 was shown on the documentation at arrival as an LD3.	CAA Closure: The agency is to keep an active focus on handling dangerous goods in accordance with instructions from the operator. Reporting staff are to have the facilities to take photographs and download to the operators
201002692	25/03/2010	London-Heathrow - LHR	United Kingdom	Norway	After A319 arrived at destination, dangerous goods containing liquid was found unsecured in hold. All boxes were intact and there was no sign of a spillage. Company investigating incident.	
201002706	25/03/2010	London-Heathrow - LHR	United Kingdom	Germany	During turnaround flight crew were informed that dangerous goods were found unsecured in A319's hold. Appropriate action is being taken.	

201002727	26/03/2010	Smalls Lighthouse	Other	United Kingdom	<p>On arrival, Captain was informed that an item of dangerous goods (Class 2 / UN1978), which is forbidden on passenger flights, had been carried in the hold.</p> <p>After the a/c landed at destination a passenger informed the Captain that he had loaded a 5kg propane gas cylinder into the hold. Passenger then handed over a completed NOTOC. Prior to this, the Captain had not received any notification from the personnel involved that dangerous goods item UN 1978 would be carried onboard. The cylinder was not noticed by crewman, who assisted with loading of the hold as there was no dangerous goods markings on any item. The customer has been alerted to this breach of regulations with a recommendation that they issue a safety notice to remind personnel of their responsibilities.</p>
201003189	10/04/2010	Stornoway (STN)	United Kingdom	United Kingdom	<p>Carriage of dangerous goods (Class 3 / UN1266) not notified to the crew. Error discovered on arrival. Investigation ongoing.</p>
201003493	09/04/2010	Manchester (MCT)	United Kingdom	Netherlands	<p>Three pieces of Dangerous Goods were carried on B737 without being recorded on NOTOC or Cargo Manifest. The three pieces of cargo should have been carried on the next flight.</p> <p>Handling agent investigation.</p>

201004348	05/04/2010	Los Angeles	United States of America	United Kingdom	<p>During unloading of B747 one piece of cargo was unable to be identified. Upon further investigation the item was identified as dangerous goods. Appropriate personnel action has been taken.</p>	<p>Investigation showed the dangerous good item of compressed oxygen UN1072 Class 2.2 was put into the dangerous good area of the facility of departing aerodrome. An agent then went to the area and unloaded a shipment of dangerous goods of a skid(1) and put it on top of the skid(2) containing the compressed oxygen. Skid(1) was then used to build for another flight. The following day an agent then took skid(2) containing the compressed oxygen with the other items on top which were destined for B747 and loaded it into a AAP container, without confirming the number of items. The container was then loaded onto the B747. Immediate and comprehensive procedural and personnel action has been taken to prevent a recurrence.</p>
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					<p>mobility appliance was unloaded from the hold, damaged. The mobility aid, which contained high capacity batteries, was severely damaged by the baggage process, it had fallen out of a transportation vehicle whilst in transit to the a/c which left exposed wiring. The batteries had been disconnected prior to travel and the damage was reported to the team ramp manager, however, the decision was taken to load the item in a baggage container. The captain was not informed. This was a failure to comply with written instructions. The operator has investigated the situation and interviewed the team ramp manager who is being monitored. A process is being written to address the transportation of segways in accordance with the requirements for such mobility aids. □</p>
201004028	08/05/2010	London-Heathrow - LHR	United Kingdom	Czech Republic	<p>A passenger mobility appliance containing high capacity batteries was severely damaged by baggage process. It was then loaded onto A320 without notification to flight crew of the damage.</p>
201004035	06/05/2010	Madrid	Spain	United Kingdom	<p>A consignment of dangerous goods (RMD) was sent to destination unrestrained. Operator investigating the incident.</p>
201004036	05/05/2010	Accra	Ghana	United Kingdom	<p>On arrival of a B777, ground staff discovered five boxes of undeclared dangerous goods. Operators investigation ongoing.</p>
201004048	06/05/2010	Los Angeles	United States of America	United Kingdom	<p>Ground staff discovered unsecured dangerous goods on B747. The nets between compartments had also not been raised.</p>

201004445	08/05/2010	London-Heathrow - LHR	United Kingdom	Greece	Dangerous goods shipment of three drums (Class 6 / UN2811) found to be inadequately restrained within the ULD on arrival.	Investigation under 201001138.
201004470	19/05/2010	Bangalore	India	United Kingdom	On arrival dangerous goods cargo discovered unsecured in hold 5.	
201004627	21/05/2010	New York Newark	United States of America	United Kingdom	Prior to departure cabin crew reported a smell described similar to nail polish remover/dentist. Dangerous goods had been loaded. Hold opened and pallet containing hazardous materials was removed.	Odour also found in the hold. Flight was continued without further odour being noted.
201005065	02/06/2010	Milan Linate	United Kingdom	United States of America	Transit rush bag found to contain undeclared dangerous goods when screened at customs on arrival.	Passenger error. Passenger flew from Milan, through Heathrow to US. Item removed. Passenger stated that he was unaware that he had dangerous goods in his bag. Further investigations are being conducted by the FAA.
201005501	12/06/2010	Paphos	Cyprus	United Kingdom	Door 2L slide detached from the door when the door was opened on arrival. Slide made safe and, after consultation with Maintrol, slide carried back in the cabin.	Transportation of slide in the cabin reported as an error by base engineering.
201005522	12/06/2010	London-Heathrow - LHR	United Kingdom	United States of America	Unrestrained dangerous goods (UN1263 / Class 3) found upon opening LD3 on arrival. No evidence of any spillage.	
201005705	16/06/2010	Cardiff (CDF)	United Kingdom	Spain	Dispatcher advised flight crew that an electric buggy was tied down in forward hold of B737. On arrival, the electric buggy and separate battery were found unsecured in rear hold.	

201005840	19/06/2010	Australia	Germany	United Kingdom	Carriage of undeclared dangerous goods.	Error discovered after shipment trucked by road to cargo centre for forward flight. Information regarding the incident was forwarded to the relevant authority from where theconsignment originated for their investigation.□ CAA Closure: The shipper has been identified and will be contactedto ensure that there is no recurrence.
201005983	22/06/2010	London-Heathrow - LHR	United Kingdom	United States of America	Dangerous goods (Class 9 / UN1845) found to be inadequately secured within Hold 5 on arrival.	
201006156	26/06/2010	London-Heathrow - LHR	United Kingdom	India	Dangerous goods (Class 9 / UN1845) found to be inadequately secured within Hold 5 on arrival.	
201006511	02/07/2010	London-Gatwick - LGW	United Kingdom	Other	A box of dangerous goods stowed inside a ULD was found post flight to be laying flat on its side and not strapped.	
201006521	02/07/2010	Accra	Ghana	United Kingdom	On arrival, when the loader opened Hold 5 door, he found that a dangerous goods consignment was not tied down and other loose cargo had been put on top.	
201006542	01/07/2010	London-Heathrow - LHR	United Kingdom	Greece	On arrival dangerous goods were found to be unsecured.	
201007039	12/07/2010	Accra	Ghana	United Kingdom	Dangerous goods cargo stowed in Hold 5 found to be unsecured and laying on their side on arrival.	Class 9 / UN1845 with BIO substances/blood samples.
201007282	02/07/2010	London-Heathrow - LHR	United Kingdom	Hong Kong	After B777 (fltnum 256) had departed it was found that pallet PMC10740CX meant for fltnum 254 was loaded onto fltnum 256 and pallet PMC10640CX meant for fltnum 256 was stillin the warehouse.	The incorrect pallet loaded onto B777 had hazardous material loaded on it. B777 was subsequently advised of the category of cargo and continued its flight. Incident has beeninvestigated and appropriate personnel action has been taken by the company concerned.

201007777	25/07/2010	Bangalore	India	United Kingdom	Discrepancy between NOTOC and ACARS message received in flight regarding the positioning of dangerous goods on board the a/c.	ACARS message received during taxi out with final loadsheet information stated that loading was in compliance with the loadsheet issue nr1 and did not report any discrepancy.
201007835	28/07/2010	Madrid	Spain	United Kingdom	Heavy items of dangerous goods (Class 3 / UN2319) found to be inadequately secured inside the ULD on arrival.	Items consisted of four 180ltr drums of RFL. Other heavy items of cargo reported to be located on top of the drums.
201008063	02/08/2010	Sao Paulo	Brazil	United Kingdom	After B747 arrived when ground crew went to offload Hold 5, 23 boxes of Dangerous Goods were found not tied down.	
201008068	23/07/2010	Luton (LUT)	United Kingdom	Portugal (and Madeira and Acores)	Just prior to A320's pushback, a/c held position due to hazardous substance contaminating hold bag. Appropriate action was taken.	Shortly before pushback dispatcher advised A320 that holdbags on ramp before loading appeared to have smoke coming off it. Three fire engines were in attendance. Apparent cause of smoke was contamination of some form of toxic substance from another flight's bag that had been in the baggage system. Bag which had become contaminated was identified by passenger on board A320. Certain items deemed uncontaminated were put in a separate bag and loaded onto A320. All appropriate officials agreed flight was safe to depart. Just prior to pushback dispatcher told A320 to hold position as incident in terminal was being upgraded to a serious chemical incident.
201008206	07/08/2010	Chicago Ohare	United States of America	United Kingdom	After B777 arrived, ground handlers found that dangerous goods, dry-ice loaded in Hold 5, had not been tied down and secured.	

201008412	11/08/2010	London-Heathrow - LHR	United Kingdom	India	One box of dangerous goods (Class 9 / UN1845) found to be unsecured in Hold 5 on arrival. Hold not volumetrically full. No damage to a/c or cargo packaging.	
201008545	28/07/2010	Frankfurt	Germany	United Kingdom	Carriage of incorrect dangerous goods consignment, which was not iaw the NOTOC. Consignment also carried onto a same company forwarding flight in error.	Two separate consignments believed to have been switched in error due to mislabelling at the departure station. NOTOC stated 4pcs of Class 9 / UN3082. Consignment carried 4pcs of Class 8 / UN3259. Error became apparent when the consignee took receipt of their consignment at final destination and alerted the freight forwarder. Subject to investigation by the Ground Handling Agent responsible for handling the goods at the departure station.
201008545	28/07/2010	Frankfurt	United Kingdom	Other	Carriage of incorrect dangerous goods consignment, which was not iaw the NOTOC. Consignment also carried onto a same company forwarding flight in error.	Two separate consignments believed to have been switched in error due to mislabelling at the departure station. NOTOC stated 4pcs of Class 9 / UN3082. Consignment carried 4pcs of Class 8 / UN3259. Error became apparent when the consignee took receipt of their consignment at final destination and alerted the freight forwarder. Subject to investigation by the Ground Handling Agent responsible for handling the goods at the departure station.

201008858	20/08/2010	London-Gatwick - LGW	United Kingdom	Italy	Camping gas stove with a full content of fuel was revealed to be loaded inside a checked in hold item when the bag's owner was asked to identify the bag during boarding due to a missing tag.	Item removed from bag and offloaded before bag was loaded onto a/c.
201009024	23/08/2010	Luton (LUT)	United Kingdom	Poland	Electric wheelchair loaded in the hold was found on arrival with the battery still connected to the motor. Arrival station had not been advised of the wheelchair.	
201009100	25/08/2010	London-Heathrow - LHR	United Kingdom	Switzerland	Dangerous goods packages found to be inadequately secured on arrival.	
201009107	25/08/2010	London-Heathrow - LHR	United Kingdom	India	One box of dangerous goods (Class 9 / UN1845) found to be inadequately secured in Hold 5 on arrival. Hold not volumetrically full.	
201009283	24/08/2010	London-Heathrow - LHR	United Kingdom	United States of America	B777 arrived with unmanifested dangerous goods.	
201009286	25/08/2010	London-Heathrow - LHR	United Kingdom	Israel	B777 arrived with two items of unmanifested dangerous goods.	
201009519	20/08/2010	Bristol International	United Kingdom	France	Wheelchair that contained a wet cell battery was loaded onto a/c. Action is being taken to give clear guidance to ramp/dispatch staff on the differences between wet and dry cell batteries.	Wheelchair passenger arrived at check in and was asked if it was a wet or dry cell battery, but did not advise it was a wet cell battery. Booking information indicated that it was a dry cell battery. When passenger arrived at a/c, ramp team, who did not notice any markings or label suggesting it was a wet cell battery, loaded wheelchair onto a/c. Appropriate action is being taken by ground handling agent.

201010756	21/09/2010	Unknown	Other	Other	On five separate occasions packages each of 20 and 60 dynamo torches (flashlights) containing Pb/Hg cell or battery were incorrectly labelled and carried on a/c, but not consigned as dangerous goods.	The company responsible for consigning the packages have been alerted and no further shipments are planned. Also, instructions in the company management system will be reviewed and any necessary amendments made.
201010832	29/09/2010	Bangalore	India	United Kingdom	Carriage of dangerous goods of 1.430ltrs of UN2789, exceeding the limit of 1.0ltr allowed for carriage on passenger or cargo a/c.	Appropriate follow up action taken.
201010921	25/09/2010	Las Vegas	United States of America	United Kingdom	Upon opening Hold 5 on arrival, an electric wheelchair battery was found to be connected and switched on.	Investigation ascertained that there was a lack of knowledge relating to electric wheelchairs and staff were not adhering to operator's procedures. □ CAA Closure: Staff reminded of procedures and provided with further guidance on making electric wheelchairs safe. The operator continues to discuss this issue at their Ground Safety Action Group meetings, with appropriate actions assigned to the relevant staff.
201010991	03/10/2010	London-Heathrow - LHR	United Kingdom	India	Three boxes of dangerous goods (Class 9 / UN1845) found unsecured within Hold 5 on arrival. Hold not volumetrically full.	
201011055	27/09/2010	London-Gatwick - LGW	United Kingdom	Italy	Wheelchair battery discovered in passenger's luggage during boarding. Battery removed from the luggage and connected back onto the wheelchair, which was stowed in the hold.	

201011083	04/10/2010	Dalaman	Turkey	United Kingdom	Passengers advised the cabin crew of numerous liquid gas filled cigarette lighters contained within their hold baggage just prior to push. Baggage identified and items removed.	Passenger informed the crew that they were not asked at check-in if they had any prohibited articles contained within their baggage. Passenger was informed of the prohibited article information contained on their ticket.
201011435	11/10/2010	Atlanta	Other	United Kingdom	On arrival it was found that ULD positions shown on CPM did not correspond with their actual loaded positions. Also, dangerous goods (RMD) on top of a pallet had been displaced slightly during flight.	
201011475	05/10/2010	London-Heathrow - LHR	United Kingdom	Ireland	Dangerous goods of 16 life saving rafts loaded in a fibrebox, which were approved for flight, were loaded onto an earlier flight without documentation.	Handling agent has been alerted to this incident and appropriate action taken.
201011550	13/10/2010	Thessaloniki	Greece	United Kingdom	Pax informed cabin crew he had gas camping stove in hold baggage. A/c returned to stand and item removed from the hold.	
201011637	09/10/2010	Denver	United States of America	United Kingdom	ULD containing one box only, a dangerous goods consignment, arrived with the consignment not secured within the container.	
201011750	18/10/2010	Johannesburg	South Africa	United Kingdom	After arriving at destination crew leader ventilated rearhold of B747 due to dry ice being present, but on openinghold it was found that the dry ice had not be secured.	
201011756	20/10/2010	Bangkok	Thailand	Other	On arrival, it was found that dangerous goods loaded in ULD had shifted.	
201011805	19/10/2010	Philadelphia	United States of America	United Kingdom	B777 recalled to stand during taxi out due to incorrect load preparation of an electric wheelchair battery.	

201011869	21/10/2010	Dalaman	Turkey	United Kingdom	Handling agent produced an oversized novelty lighter found in hand baggage. Passenger admitted to another in hold baggage. PA made and a further two lighters admitted to and left behind.	
201011910	22/10/2010	London-Gatwick - LGW	United Kingdom	United States of America	Electric scooter found not secured inside the ULD on arrival.	
201012047	26/10/2010	London-Heathrow - LHR	United Kingdom	Germany	Five plastic drums containing dangerous goods (Class 6 / UN2811) stowed inside a ULD found damaged on arrival. No leakages evident.	As part of the operator's investigation, the loading teamleader charged with the building of this consignment was interviewed. He recalled the team moving the drums around to increase the security of the load and, at this point, there was no damage to the drums. Photographs taken at the time support this. It appears that the drums were originally loaded and secured correctly and there is no evidence of mishandling. It is possible that the drums distorted during flight due to low temperature but, as the drums were not retained, this can not be confirmed. □ CAA Closure: There were no apparent signs of leakage of the actual product from the drums, which all carried appropriate UN specification marks.
201012102	20/10/2010	London-Heathrow - LHR	United Kingdom	Turkey	Dangerous goods (Class 2 / UN1072) found to be inadequately restrained inside the ULD on arrival.	

201012364	30/10/2010	Sao Paulo	Brazil	Argentina	On arrival, dangerous goods (RFL) were found to be unsecured within the ULD, which was less than 75% volumetrically full. Items with 'This Way Up' labels were stowed in the wrong direction.	
201012475	03/11/2010	London-Heathrow - LHR	United Kingdom	Norway	During unloading of A319 it was found that dangerous goods loaded in compartment 5 were not secured and had been loaded upside down with arrows indicating upright loading.	
201012544	05/11/2010	Singapore	Singapore	United Kingdom	While building a ULD, it was discovered that a container had two pieces of hazardous material, which are not permitted on operator's a/c.	The freight had been flown in on a company a/c. □ CAA Closure: Appropriate personnel action taken.
201012545	06/11/2010	Entebbe	Uganda	United Kingdom	Cargo boxes (with tip and tell labels) loaded in Hold 5 were found to be unsecured on arrival. One box was loaded upside down and the other on its side with the labels showing red.	Reporter believes that the boxes had been stowed in this condition and had not shifted during flight.

201012793	10/11/2010	Luton (LUT)	United Kingdom	Cyprus	Carriage of dangerous goods not notified to the flight crew via NOTOC or cargo manifest. Dangerous goods, with 'this way up' labels, found not secured on arrival.	Reporter also states that the cargo was loaded in Hold 1 instead of Hold 2, as stated on the loadsheet. Flight crew advised of errors on arrival. □ CAA Closure: Following this incident, an instruction to all dispatchers regarding their responsibilities with particular focus on the NOTOC has been reissued (LTN/OPS/007) and the handling agent has scheduled a meeting with the cargo organisation responsible to discuss further preventative measures. Additionally, the operator has taken appropriate action, including issuing a Ground Operations alert (number 08/10) to raise awareness.
201012927	02/11/2010	London-Heathrow - LHR	United Kingdom	United States of America	Dangerous goods (Class 9/UN1845) found on arrival to have no labelling or hazard identification.	
201013031	18/11/2010	Brussels	Belgium	United Kingdom	On unloading an electric wheelchair from Hold 5 of A319 it was found that the battery had not been disconnected or isolated and was still switched on.	
201013132	19/11/2010	Glasgow (GOW)	United Kingdom	Canary Islands (Spain)	During turnaround flight crew noticed 8-10 packing cases marked electric golf trolleys being unloaded from front hold of B757. Crew were unaware of this freight as no documentation was passed to crew.	After further scrutiny, pilot realised that they had missed the mention of freight on loadsheet. The OFP (Operational Flight Plan) had not suggested it and none was expected. Also, there was no verbal brief from the dispatcher of this freight.
201013420	18/11/2010	London-Heathrow - LHR	United Kingdom	Egypt	Fireworks contained within the mail shipment which was carried for flight.	Incident referred to the authority responsible for the shipment's point of origin.

201013453	24/11/2010	London-Heathrow - LHR	United Kingdom	United States of America	Carriage of unsecured dangerous goods (Class 9). Error discovered at arrival warehouse.	
201013579	03/12/2010	Johannesburg	South Africa	United Kingdom	Dry ice (Class 9 / UN1845) found to be not secured in Hold 5 on arrival.	
201013582	04/12/2010	London-Heathrow - LHR	United Kingdom	Canada	Head loader spotted cargo being loaded onto B777, which from the packaging appeared to be dangerous goods. NOTOC did not show any manifested dangerous goods. Cargo was offloaded.	TRM liaised with cargo/dangerous goods section who confirmed consignment of Li-Ion batteries had flown on another flight, but was not manifested as dangerous goods. It was confirmed that IATA regulations does apply to shipments offLi-Ion batteries.
201013756	08/12/2010	London-Heathrow - LHR	United Kingdom	Lebanon	During cabin sweep a 200ml canister of spray glue, three quarters full, was found in seat pocket 20B. Item removed from a/c.	
201013899	13/12/2010	Boston, US	United States of America	United Kingdom	On opening Hold 5 of B777 on arrival, three boxes of dangerous goods (dry ice) were found loose and upside down. Boxes were not damaged.	
201014357	28/12/2010	Unknown	Other	Other	A consignment of RMD (Miscellaneous Dangerous Goods) thatwas loaded in compartment 5 of A319, had not been tied down.	
201014411	31/12/2010	London-Heathrow - LHR	United Kingdom	United Arab Emirates	Unmanifested dangerous goods (Class 9 / UN3268) found on arrival. Captain referred to onboard manual and elected toaccept cargo for carriage for onward destination.	Multi-sector flight.

201014432	24/12/2010	Oslo Gardermoen	Norway	United Kingdom	Dangerous goods (Class 9 / UN2491) spillage found post flight.	Two days after the goods had been received into the warehouse, an external inspection of the packaging (plywood box) revealed evidence that a leakage had occurred. On opening the box, it was discovered that the entire contents of a 1l glass bottle, which had been wrapped in bubble wrap, had been lost. No evidence that the damage or leakage occurred on board the a/c. Under company investigation.
201014525	22/10/2010	London-Gatwick - LGW	United Kingdom	United Kingdom	Cargo loadshift found in the rear hold on arrival. Shipment included one item of dangerous goods (Class 8), which had not been notified to the flight deck via a NOTOC.	Hold net inadequately secured.
201010285	17/09/2010	Frankfurt	Germany	United Kingdom	Baggage and RMD cargo with directional arrows found incorrectly loaded in Hold 5 on arrival and had shifted in front of the door, making opening the door difficult.	
201010638	24/09/2010	London-Heathrow - LHR	United Kingdom	Austria	Dangerous goods (Class 3 / UN 1263) container found unsecured on arrival. No evidence of any damage or leakage.	
201201806	14/02/2012	Isle of Man (IOM)	Isle of Man	United Kingdom	On arrival dangerous goods cargo (oxygen cylinder) had been secured but not tied down. Reporter has highlighted anomaly in local procedures.	
201201838	20/02/2012	Oslo Gardermoen	Norway	United Kingdom	On arrival, dangerous goods (RFL) at 16kg was found unrestrained in Hold 5.	
201201917	22/01/2012	Chicago Ohare	United States of America	United Kingdom	Carriage of Lithium batteries found post flight.	Lithium batteries restricted to carriage by CAO.
201201940	22/02/2012	London-Heathrow - LHR	United Kingdom	United States of America	Dry ice (UN1845/Class 9) found unsecured inside the ULD on arrival.	

201201973	25/02/2012	Barbados	Barbados	Other	Electric wheelchair found not secured in the bulk hold on arrival. Wheelchair moved in flight and was up against the hold door. Door obstructed. Access to the bulk hold gained via the main rear hold.	
201201976	24/02/2012	Johannesburg	South Africa	United Kingdom	Dangerous goods (UN3077/Class 9) contained inside a courier bag. Bag found to be leaking on arrival to the courier hall post flight. Hazard label attached to the courier bag.	
201201998	24/02/2012	Atlanta	Other	United Kingdom	On arrival ground crew discovered that PMC77985, containing a consignment of dry ice, had a slip load. Unit was not fit to fly for onward journey and required a rebuild.	
201202104	28/02/2012	Birmingham	Pakistan	United Kingdom	Electric Mobility Aid found inside a ULD container on arrival to have been inadequately secured and with the battery and key still connected.	
201202127	28/02/2012	London-Heathrow - LHR	United Kingdom	India	On arrival ground crew discovered two consignments of dangerous goods inadequately secured in Hold 5.	
201202128	29/02/2012	Newcastle (NEW)	United Kingdom	United Kingdom	On arrival an electric wheelchair in Hold 5 was found not tied down.	
201202447	06/03/2012	London-Heathrow - LHR	United Kingdom	Sweden	Small size fire extinguisher (powder) found stowed in ULD with an electric wheelchair on arrival. Wheelchair passenger had stated the goods did not belong to them.	

201202650	13/03/2012	Stuttgart	Germany	United Kingdom	Dangerous goods. Following confusion over NOTOCs it was discovered that Restricted Corrosive Material (RCM) weighing 27.4kg (UN3253) listed on manual NOTOC was not on computerised version of NOTOC.	Duty Manager advised that the computerised NOTOC looked to be incomplete, possibly due to late receipt of information and quantity of information to be processed.
201202753	09/03/2012	London-Gatwick - LGW	United Kingdom	Other	On arrival, motorised wheelchair was found unsecured in the bulk hold.	
201202929	20/03/2012	Aberdeen (ADN)	United Kingdom	United Kingdom	On arrival, crew were informed that an a/c fire bottle had been carried in the hold.	Just prior to pushback, the P1 had been asked to LMC 10kg of freight. At no stage was the captain informed that dangerous goods were on board.
201203127	24/03/2012	London-Heathrow - LHR	United Kingdom	United States of America	On arrival Pallet PMC77518 containing dangerous goods between positions 21P and 13P was found not secured correctly. In addition six locks in positions 12P and 13P had not been raised.	
201203369	29/03/2012	London-Heathrow - LHR	United Kingdom	France	Dangerous goods. On arrival, barrel containing RPB (class6) was found in the hold not secured properly and loose inside the ULD.	
201203416	30/03/2012	Johannesburg	South Africa	United Kingdom	Cargo loaded in Hold 5 found incorrectly stowed on arrival.	
201203440	02/04/2012	Los Angeles	United States of America	United Kingdom	B747 arrived with Hold 5 door handle not stowed correctly. Pallet containing dangerous goods (RFL and RNG) in position 22P arrived with no stops to secure it.	
201203532	26/03/2012	Bordeaux	France	United Kingdom	Passenger liquid oxygen carried in the cabin.	Confusion between the dispatcher and the crew resulted in the liquid oxygen being carried on board.
201203710	06/04/2012	London-Heathrow - LHR	United Kingdom	Finland	On arrival consignment of RMD (Miscellaneous Dangerous Goods) class 9, was found unsecured in hold 5.	

201203887	11/04/2012	Groningen	Netherlands	United Kingdom	Unmanifested dangerous goods discovered unsecured in hold on arrival.	
201204099	27/03/2012	London-Heathrow - LHR	United Kingdom	United States of America	On arrival, dry ice (Class 9/UN1845) found in hold 5 not secured as per load and balance manual. TRM informed.	
201205541	22/05/2012	New York JFK	United States of America	United Kingdom	Dangerous goods loaded in a ULD container found unrestrained on arrival.	
201205699	25/05/2012	Rome Fiumicino	Italy	United Kingdom	On arrival, electric wheelchair and dry cell battery found incorrectly stowed in Hold 5.	
201204309	20/04/2012	Oil Rig	United Kingdom	United Kingdom	<p>Dangerous good loaded offshore without pilot knowledge. Incorrect details on flight manifest.</p> <p>The consignment was marked and labelled as containing dangerous goods but was not accompanied by a dangerous goods transport document. Operator investigations found the team involved did not realise or note the presence of dangerous goods and failed to react appropriately. □ CAA Closure: The operator verified that the personnel had current dangerous goods qualifications and the loading team was debriefed on the correct procedures to avoid reoccurrence.</p>	
201204480	25/04/2012	Beijing	China	United Kingdom	Believed undeclared dangerous good carried. Goods only discovered when PAG went for a rebuild for onward carriage. Strong fumes noticed coming from the PAG.	
201204604	28/04/2012	Seattle	United States of America	United Kingdom	Cargo pallet on arrival found with five boxes of RCM (Restricted Corrosive Material) not tied down. Dangerous goods (Class 8).	

201206122	04/06/2012	Forties D	United Kingdom	United Kingdom	Inbound dangerous goods shipment leaking. Additionally, during paperwork and consignment checks a number of errors were found with the shipment.	UN1202 diesel fuel found leaking from the inner packagingplastic bottle.
201206234	06/06/2012	Entebbe	Uganda	United Kingdom	Dangerous goods. On arrival AWB 934 14801 x 3 pieces and AWB 93414790 RMD (Class 9) found in Hold 5, not secured and tied down. Cargo was buried under return blankets.	
201204767	02/05/2012	San Francisco	United States of America	United Kingdom	Security breach. Passenger attempted to board the a/c with prohibited items. Accompanying passenger subsequently advised the crew that the same items had been packed inside their hold baggage.	Hold bags offloaded. Passengers re-screened.
201204771	01/05/2012	London-Gatwick - LGW	United Kingdom	United States of America	Dangerous goods. On arrival, Class 3 and Class 9 cargo had shifted due to being inadequately secured on the pallet.Netting was loose.	
201204841	06/05/2012	London-Heathrow - LHR	United Kingdom	United States of America	Dangerous goods. Box containing perishables with dry ice (Class 9) was sent on the wrong flight.	
201204894	10/04/2012	Miami	United States of America	United Kingdom	Two dry ice shipments that did not have checklist completed and were not on the NOTOC were carried on a flight. Total of 29kg of dry ice in three pieces.	Investigations indicate that the primary cause was that the shipment was overlooked by the warehouse and then by the flight agent. Appropriate and comprehensive remedial action has been taken.
201205177	13/05/2012	London-Gatwick - LGW	United Kingdom	Italy	During unloading the supervisor found two wheelchairs notproperly lashed down and placed over bags.	
201205460	21/05/2012	Edinburgh (EDI)	United Kingdom	United Kingdom	Electric wheelchair containing a dry cell battery loaded in Hold 5 appeared on arrival not to have been immobilised.	

201207611	04/07/2012	Los Angeles	United States of America	United Kingdom	Two boxes of dry ice found unsecured in Hold 5 on arrival.	
201207614	04/07/2012	London-Heathrow - LHR	United Kingdom	Netherlands	Box containing dry ice found not tied in the hold down on arrival.	
201207620	06/07/2012	Rhodes	Greece	United Kingdom	On arrival, an unsecured electric wheelchair was discovered in Hold 4, and netting in Hold 2 was incorrectly positioned.	
201207640	06/07/2012	Paris Orly	France	United Kingdom	On arrival perishables and dry ice (Class 9/UN1845) in hold 5 were found incorrectly secured. CLC and cargo were contacted to ensure safe removal.	
201207693	30/06/2012	London-Heathrow - LHR	United Kingdom	Denmark	Dangerous goods found inadequately secured in Hold 5 on arrival.	
201207716	07/07/2012	Los Angeles	United States of America	United Kingdom	On arrival box of dry ice (Class 9/UN1845) was found not secured correctly.	
201207718	07/07/2012	Las Vegas	United States of America	United Kingdom	On arrival, electric wheelchair found to be secured incorrectly. The battery had not been isolated and was flat.	
201207742	09/07/2012	Zurich	Switzerland	United Kingdom	On arrival wheelchair in hold 5 was found incorrectly stowed. Wheelchair had been tied down but with no spreaders and bags packed around the wheelchair.	
201206349	08/06/2012	Doncaster	Other	Greece	Incorrect loadsheet. Confusion regarding weight and hold location of an electric wheelchair resulted in a/c departing with loadsheet showing an additional weight of 51kg in Hold 3 which was in Hold 4.	
201206542	12/06/2012	Larnaca	Cyprus	United Kingdom	On arrival, an electric wheelchair was discovered inadequately secured, allowing the wheelchair to move around in the bin.	

201208009	14/07/2012	Sydney	Other	Singapore	On arrival, during offloading, a cargo of transit RMD/dryice was found unsecured in the bulk hold. The shipment was secured before departure.	
201208011	13/07/2012	Bangkok	Thailand	United Kingdom	On arrival, an electric wheelchair and dry cell battery were found incorrectly stowed in the hold.	
201208102	17/07/2012	Nice	France	United Kingdom	On arrival, electric wheelchair and battery found incorrectly stowed in position 11P.	
201208104	16/07/2012	Copenhagen	Denmark	United Kingdom	On arrival electric wheelchair and battery were found incorrectly stowed. Wheelchair was still active.	
201208148	27/06/2012	Singapore	Singapore	Other	Pax carried dangerous goods in checked baggage.	
201208163	18/07/2012	London-Heathrow - LHR	United Kingdom	India	Dangerous goods. Dry ice shipment in container AKE34378 loaded in Position 22L found incorrectly secured on arrival. Damage sustained to other cargo in the AKE.	
201208266	17/07/2012	Venice	Italy	United Kingdom	Hold baggage found to be leaking flammable liquid on arrival. RFFS attended the a/c and removed the item. Item labelled hazardous with UN1263 identification.	
201208287	20/07/2012	London-Heathrow - LHR	United Kingdom	Russian Federation	On arrival, unmanifested dangerous goods shipment (Class M) under AWB 12591093726 was discovered in Hold 5. There were no documents and shipment was not shown on LDM.	On previous sector a/c had returned to stand as inbound cargo had not been offloaded.
201206606	15/06/2012	Cairo	Egypt	United Kingdom	Dry ice (Class 9/UN1845) found not secured in Hold 5 on arrival.	

201206902	17/06/2012	Seattle	United States of America	United Kingdom	When AKE37227 arrived and was opened it was found that the DG freight had not been secured and had moved in flight. Additionally some of the freight was on its side.	
201206961	22/06/2012	Vancouver	Canada	United Kingdom	9kg package of Dry Ice (Class 9) was found unsecured in Hold 5 on arrival.	Operator investigation found the root causes of this incident to be a lack of supervision, coordination and communication. □ CAA Closure: The staff involved were rebriefed and a read and sign process was used to alert the need to secure dangerous goods and confirm this has been achieved. No further CAA action required.
201207236	24/06/2012	Paris CDG	France	United Kingdom	During loading it found that a consignment of freight had been incorrectly booked resulting in undeclared DG travelling on a number of sectors.	
201207247	28/06/2012	Cape Town	South Africa	United Kingdom	During unloading an electric wheelchair was found unsecured. It had been thrown on top of the bags.	

201207267	15/06/2012	Helsinki	Finland	United Kingdom	10kg consignment of prohibited material (UN2910/Class 9) found in transit at Heathrow. Shipment was booked for onward travel.	<p>A shipment of radioactive material excepted package (UN2910) was carried in contravention of the operators prohibition on the carriage of radioactive material established via Operator Variation to the ICAO Technical Instructions. In addition, the special handling code was incorrect. The operator's investigation established the incident was caused by a combination of staff error and system failure.□</p> <p>CAA Closure: To prevent recurrence the manager responsible has instructed staff and ground handling staff about the Operator Variation in force. No further CAA action necessary.</p>
201207278	23/06/2012	Manchester (MCT)	United Kingdom	Portugal (and Madeira and Acores)	On arrival electric wheelchair was found unsecured in theforward hold.	

						containing dangerous goods (UN1170 and UN3270) was not stated on the NOTOC, however, the shipments were correctly tagged and manifested. Upon arrival the baggage container was opened to reveal an electric mobility scooter (Battery-powered vehicle, UN3171). On inspection it was clear that the scooter was switched on and covered with baggage. Operator investigated and found that the loaders had folded down the wheelchair, it was very small no bigger than a checked piece of luggage. They confirmed the power source had been disconnected and they placed baggage either side to secure it in place. Although the team had been trained on proper electric mobility device handling, they felt due to the unusual size of the scooter it did not require straps for securing. With
201207293	29/06/2012	San Diego	United States of America	United Kingdom	On arrival electric mobility scooter was found to be switched on and incorrectly stowed.	
201208406	21/07/2012	Rome Fiumicino	Italy	United Kingdom	Dangerous goods. During boarding passenger alerted the cabin crew that a partly used gas canister (Class 2) had not been removed from her baggage.	Bag was located in hold and item removed.
201208597	25/07/2012	Toronto	Canada	United Kingdom	On arrival two boxes of dry ice (Class 9/UN1845) were found in position 31P not secured correctly.	
201208605	22/07/2012	Toronto	Canada	United Kingdom	On arrival, ground crew discovered unsecured hazardous goods within AKE13842.	
201208607	20/07/2012	Boston, US	United States of America	United Kingdom	On arrival, consignment of dangerous goods was found to have been stowed incorrectly.	

201208855	01/07/2012	Milan Linate	United Kingdom	Italy	Whilst securing the cabin for landing, cabin crew member saw a passenger with a lighter refuel can in his hand. Item confiscated.	
201209204	30/07/2012	Chicago Ohare	United States of America	United Kingdom	Dangerous goods. On arrival, ground crew discovered freight consisting of dangerous goods (UN1950) inside AKE33647 had slipped and freight was pushing against the curtain.	
201209316	07/08/2012	Paris CDG	France	United Kingdom	Electric wheelchair was found incorrectly stowed and secured on arrival. Wheelchair had been loaded with transfer bags.	
201209730	15/08/2012	London-Gatwick - LGW	United Kingdom	Antigua and Barbuda	Dangerous Goods. On arrival shipments of RPB (Class 6.1) and general freight were found not stowed or secured properly.	Drums had rolled and were found loose within the AKE. Some of the RPB drums were also damaged as the general freight shipment had been loaded on top of them.
201106927	20/06/2011	Barcelona	Spain	United Kingdom	Whilst staff member was unloading a shipment of blood (non-infectious) for transplant it tipped over and some liquid nitrogen seeped out of top of container. Nobody was injured.	The consignee was notified and they advised the unit contained liquid nitrogen and also advised that shipments were always tested to check they were safe for export. The cargo agent carried out an internal investigation but could not determine a reason for the leak. □ CAA Closure: To prevent a recurrence the ground handling agent is to double check the freight preparation, freight acceptance and buildup of shipments to ensure compliance with Special Provision A152. No further CAA action.
201108724	23/07/2011	Los Angeles	United States of America	United Kingdom	Box received from inbound flight, shipped as mail, which contained a model aircraft with a lithium battery	

201108898	30/07/2011	Zurich	Switzerland	United Kingdom	When cargo unit was opened on arrival it was found that the RFL freight inside the unit had no restraints to secure the freight in place.	
201109182	07/08/2011	Islay	United Kingdom	United Kingdom	Electric wheelchair battery found to be connected on arrival.	<p>A company investigation revealed that all their staff were aware of the correct procedure for the carriage of electric wheelchairs. The aircrew had correctly questioned the airline ground staff as to the state of the chair and they had been assured that it was in accordance with the operator's Ground Operations Manual. The ground staff believed that the airport staff had carried out the correct procedure but it transpired that they had not done so. □</p> <p>CAA Closure: A meeting was held in August 2011 with Airport users, Fire Section and Security staff making them fully aware of the requirements of the operators GOM.</p>

201109711	17/08/2011	Frankfurt	Germany	United Kingdom	On arrival, ground staff reported a package with labelling "not for travel on passenger a/c" due to lithium batteries.	CAA Closure: During unloading, a mail parcel carried from Germany was found to have a label reading 'Primary Lithium Batteries - Forbidden for Transport Aboard Passenger Aircraft'. The mail was consigned to the UK following misrouting by surface transport to Germany. The subsequent investigation indicated that the item was a laptop computer, therefore, unlikely to include a primary lithium battery. It is probable, however, that the lithium battery handling label and associated documentation was required (but was not present). The goods were released to the consignee so it was not possible for the operator to verify the nature of the goods. No further CAA action possible.
201111711	27/09/2011	Cape Town	South Africa	United Kingdom	Dry Ice (Class 9/UN1845) found not secured inside ULD container on arrival.	
201112967	13/10/2011	Malaga	Spain	United Kingdom	On arrival an electric wheelchair in compartment 3 was found not tied down.	
201113542	22/10/2011	London-Gatwick - LGW	United Kingdom	United States of America	Undeclared dangerous goods. Freight missing since 2010 (UN1950) was found in a cage at Gatwick and returned to airport of origin but with no appropriate paper work.	

						weighing 578kg instead of 1576kg removed causing a weight discrepancy of 998kg. NOTOC for dangerous goods not included. The SAL had signed the Loading Report without proper verification and therefore sent incorrect information to the Centralised Load Control. He also failed to enter correct information into the NOTOC. Human error and lack of attention to detail. The SAL did not follow SOPs ensuring that the a/c was loaded as per the LIRF and the NOTOC prior to signing them and faxing them to the CLC. □ CAA Closure: The Senior Loader has been removed from the operations until recertification. A team meeting was held to discuss the safety implications. After retraining the SAL will work under supervision for 5 shift patterns and a Ramp Safety Bulletin would be
201113703	02/11/2011	Montreal	Canada	United Kingdom	B767 on taxi for take-off. Due weight problems a/c returned to stand. Decision made to remove cargo, approx 1.5hrs after departure a/c advised wrong cargo had been removed causing weight discrepancy.	
201114270	16/11/2011	Sofia	Bulgaria	United Kingdom	Dangerous goods. On arrival, one box of biological substance, Class 6.2, (UN3373), was found not secured correctly.	
201114373	18/11/2011	Denver	United States of America	United Kingdom	Electric wheelchair in hold tied down but not disconnected.	
201114384	18/11/2011	Johannesburg	South Africa	United Kingdom	On arrival ground crew discovered a consignment of dry ice in the rear freight hold had not been tied down.	
201115825	28/12/2011	Entebbe	Uganda	United Kingdom	On arrival it was discovered that a passenger had carried dangerous goods in checked baggage on two sectors.	

201115825	28/12/2011	Entebbe	United Kingdom	United States of America	On arrival it was discovered that a passenger had carried dangerous goods in checked baggage on two sectors.	
201115835	29/12/2011	Orlando	United States of America	United Kingdom	On arrival ground crew discovered a small electric scooter and a dry cell battery in Hold 5 were inadequately secured.	
201115965	18/12/2011	Philadelphia	United States of America	United Kingdom	On arrival, cargo inside ULD was found incorrectly stowed and had slipped due to lack of restraints. Dangerous goods within the unit were not secured.	
201115983	11/12/2011	Murcia	Spain	United Kingdom	Passenger oxygen cylinder exceeded the 5kg limit. Cylinder weight was 10kg and was erroneously accepted for carriage.	
201116020	16/12/2011	London-Heathrow - LHR	United Kingdom	Serbia	During offload unmanifested dangerous goods were discovered.	
201116020	16/12/2011	London-Heathrow - LHR			During offload unmanifested dangerous goods were discovered.	
201200153	06/01/2012	Oil Rig	United Kingdom	United Kingdom	Unauthorised loading of dangerous goods. Crew believed goods had been unloaded from the a/c, a corrected loadsheet was produced. On arrival it was discovered the goods were still loaded.	
201200297	09/01/2012	Scatsta	United Kingdom	United Kingdom	Saab 2000 flight crew were informed by ground crew that a box, with no relevant paperwork or labelling, containing two tins of dangerous goods had been found as checked in passenger baggage.	Authorisation was obtained for the box to be opened. The hazard label on one of the tins was obscured by other labels. The box was due to continue on board another flight but had missed the connection. Subject to investigation by operator and handling agent.
201200332	08/01/2012	Los Angeles	United States of America	United Kingdom	On arrival, mail package found to contain lithium batteries.	

201200461	12/01/2012	Manchester (MCT)	United Kingdom	Egypt	During unloading of a/c ramp staff discovered two wheelchairs unsecured in hold. Wheelchair battery was not isolated. No damage reported.	
201200486	16/01/2012	Milan Linate	Italy	United Kingdom	Drum of RPB found unsecured inside the ULD container on arrival. Drum directly on the base of the ULD resulting in a metal to metal condition.	
201200597	17/01/2012	Hyderabad	India	United Kingdom	On arrival, electric wheelchair (46kg) in Hold 5 was found incorrectly stowed.	
201200611	12/01/2012	Lanzarote	Canary Islands (Spain)	United Kingdom	Electric wheelchair found not secured in the hold on arrival. Battery removed from the wheelchair was placed on theseat also unsecured.	
201200645	19/01/2012	Copenhagen	Denmark	United Kingdom	Dangerous goods. Discrepancy between house airway bill and master airway bill. Box with Radioactive Excepted Package label not recorded on house airway bill.	
201200707	21/01/2012	San Francisco	United States of America	United Kingdom	Dry Ice (Class 9/UN1845) found not secured in Hold 5 on arrival.	
201200778	17/01/2012	Sydney	Other	Singapore	Carriage of undeclared dangerous goods.	
201200851	23/01/2012	Manchester (MCT)	United Kingdom	Canary Islands (Spain)	Large electric wheelchair unsecured in the hold of an A321. Ramp staff had used baggage to secure the wheelchair inplace.	An advisory note had been forwarded to destination ramp staff to be careful when opening the hold.
201201157	03/02/2012	Baltimore	United States of America	United Kingdom	On arrival ground crew discovered boxes of cargo, placed on top of AKE34760, had shifted during flight and were hanging out of the side curtain. AKE34760 contained dry ice that had not been secured.	AKE34760 was in rear Hold.
201201168	03/02/2012	Frankfurt	Germany	United Kingdom	Box of batteries discovered unsecured in hold on arrival.	

201201274	03/02/2012	Boston, US	United States of America	United Kingdom	On arrival, barrel of restricted flammable liquid was found unsecured in the nose of the ULD.	It appeared that a damaged foreign operator's straps were used to secure the fibreboard boxes within the ULD rather than the operator's straps and the straps became loose in transit. The investigation concluded that the incident was caused by staff error, because the incorrect restraints were used. □ CAA Closure: To prevent a recurrence, the ground handling staff at the outstation were advised to only use the operator's straps for future builds.
201201402	07/02/2012	San Diego	United States of America	United Kingdom	On arrival, an electric wheelchair (150kg) in compartment 5 was found incorrectly stowed. Battery found still connected which should have been isolated.	
201201403	06/02/2012	Washington Dulles	United States of America	United Kingdom	Dangerous goods found inadequately secured inside the ULD container on arrival.	
201201483	06/02/2012	Belgrade	Serbia	United Kingdom	Dangerous goods. During unloading an item of cargo (a/c spares) containing fuel had not been emptied/drained in accordance with procedures, and had leaked onto the packaging.	
201201658	27/01/2012	London-Heathrow - LHR	United Kingdom	Germany	Undeclared dangerous goods. Shipment was stopped on arrival. No DG paperwork for goods marked with 1.4S hazard label. AWB declared product as Aircraft Parts.	
201201680	16/02/2012	Delhi	India	United Kingdom	Dangerous goods. Dry ice was found unsecured on arrival.	One consignment was discovered on its side. Barrels, not containing DG, had also been placed on top of freight and were not restrained.
201201721	19/02/2012	Atlanta	Other	United Kingdom	Dangerous goods. Dry ice was found unsecured in Hold 5 on arrival.	

201201724	18/02/2012	Cape Town	South Africa	United Kingdom	On arrival three PAGs containing dangerous goods (class 9) were found incorrectly secured.	
200907835	26/07/2009	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods discovered incorrectly stowed in hold. One barrel also found damaged.	
201007390	13/07/2010	London-Heathrow - LHR	United Kingdom	Israel	Unmanifested freight (4 pieces) found in Hold 5 of the a/c on arrival. Believed the items were dangerous goods (UN 1263/1950) and not restrained.	The documents pertaining to this shipment were received for the same flight but arrived three days later at the destination concerned.
201100467	17/01/2011	London-Heathrow - LHR	United Kingdom	Italy	During unloading, a container was opened and an electric dry cell battery scooter was found to be switched on and not tied down. Scooter lights and handle monitor were switched on.	One plug on scooter was found to be disconnected, but battery did not seem to be disconnected.

						as per the Packing Instruction 956, however, further to an investigation by the operator, it was discovered that the staff at the station of origin misunderstood the Packing Instruction regarding the handling requirements for Section II Lithium Batteries. According to the operator, as the flight was an arrival, neither a copy of the NOTOC or the loading report was available. The operator was unable to ascertain which member of staff was responsible for loading the batteries and no one would admit to having any knowledge of the incident. □ CAA Closure: All staff were made aware of the loading requirements as per the Orientation Label and that lithium batteries must be handled safely and correctly secured. The operator also recommended that the station's performance was
201103413	03/04/2011	Hongkong	Hong Kong	United Kingdom	Lithium batteries found loaded in an unsafe condition on arrival. Packages loaded in Hold 5 had not been adequately restrained and were upside down (according to the directional arrows).	
201210377	28/08/2012	London-Heathrow - LHR	United Kingdom	France	Unsecured dangerous goods found in hold on arrival.	
201210489	30/08/2012	London-Gatwick - LGW	United Kingdom	Italy	On arrival, electric wheelchair was discovered unrestrained in the hold.	
201210555	03/09/2012	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Flight crew advised during flight that an electric wheelchair had been loaded in the cabin. Dry cells had been removed and handed to the passenger, who then handed them over to the cabin crew.	

201201223	30/01/2012	London-Heathrow - LHR	United Kingdom	Israel	Three pieces of dangerous goods loaded and travelled on aB777 erroneously. Captain unaware. Items were not on the loadsheet. Dangerous goods were shipped back.	The dangerous goods included items that could not be physically examined. Security staff ordered an x-ray of the goods before they could be shipped.
201210659	05/09/2012	Toronto	Canada	United Kingdom	On arrival, an electric wheelchair loaded in AKE34233 in position 11R was found not secured iaw company requirements. Several baby buggies and one manual wheelchair were also found unsecured.	
201210666	04/09/2012	London-Heathrow - LHR	United Kingdom	United States of America	Carriage of two consignments of unmanifested dangerous goods (Class 9/UN1845). Shipments manifested for different flights.	
201211339	18/09/2012	Oslo	Norway	United Kingdom	Dangerous goods loaded without NOTOC. Taxiing A319 was requested to return to stand whereupon the two boxes were removed from the hold. A/c subsequently departed.	
201211400	20/09/2012	London-Heathrow - LHR	United Kingdom	Poland	Dangerous goods UN1950 (Class 2) and UN2990 (Class 9) found not correctly secured on arrival.	
201211443	19/09/2012	Claire	Other	United Kingdom	Dangerous goods consignment of Lithium Batteries (UN3841) and weights not included on manifest.	Further investigation has revealed that the goods were shipped in accordance with IATA Regulations, however it appears that no manifest was provided for the cargo by the charterer.
201206970	21/06/2012	New York JFK	United States of America	United Kingdom	B747 departed with undeclared consignment of dangerous goods AKE34925.	AKE34925 was originally planned for another flight but was offloaded due to clarification regarding DG over pack and commodity weights. It appears to have been loaded on subject flight in place of AKE34025.

201209233	04/08/2012	Singapore	Singapore	United Kingdom	On arrival, dry cell battery wheelchair was discovered unsecured, without the manual brake on and loaded with pieces of baggage within container AKE15478. No notification onCPM/LDM.	
201209623	14/08/2012	Toronto	Canada	United Kingdom	On arrival consignment of dangerous goods was found unsecured.	
201209953	20/08/2012	Sanford	United States of America	United Kingdom	On offload it was noted that an electric wheelchair was not tied down in Hold 5.	There was rope on it but this had not been secured to anything. It was also noticed that bags had fallen out of the cans and were loose in the hold. The curtains on the AKE's had not been secured.
201210197	29/07/2012	Hongkong	United Kingdom	Brazil	Dangerous goods. On arrival undeclared shipment of lithium batteries was found under AWB 125-9531 4100. (152 boxes from a total of 262 pieces). Shipment was shown as consolidation on manifest.	Shipment was shown as consolidation on manifest and had originated from Hong Kong on 28 Jul 2012
201210210	25/08/2012	Trinidad, West Indies	Trinidad and Tobago	United Kingdom	Dangerous goods. On arrival shipment of radioactive material limited quantity was found. No NOTOC or prior warning of this shipment arriving at Gatwick.	Onward booking was for XPS truck from Gatwick to Heathrow and onward to Canada. Shipment currently being held at Gatwick.
201210274	17/08/2012	London-Heathrow - LHR	United Kingdom	United States of America	Consignment of dangerous goods (UN3077/Class 9) was found unmanifested on arrival. Shipment and documents were shipped back to Heathrow for amendment.	Shipment may not have been declared on the NOTOC.

						limits shipment may have been exceeded as per USG 13, of the IATA Dangerous Goods Regulations. A consignment was found to have been misrouted resulting in its carriage without having been manifested or recorded on the NOTOC. Consignment consisted of 3 packages of Mercury contained in manufactured articles; UN2809 and 1 package containing Consumer commodity; ID8000. The consignment was not accompanied by a dangerous goods transport document. The operator investigated and advised that the consignment was taken from the dangerous goods area in error and loaded onto incorrect flight. Warehouse staff had simply selected the first four-piece
201210278	22/08/2012	Philadelphia	United States of America	United Kingdom	Dangerous goods shipment of mercury contained in manufactured articles (Class 6/UN2809) loaded onto the wrong flight.	consignment in the dangerous goods area and had failed to reconcile the AWB number and Proper Shipping Names/UN
						The electric wheelchairs had been "thrown" in the bin along with the bags and neither were tied down. The electric scooter was upside down and when the wheelchairs were returned to the passengers it took a while to get the scooter going. The wires had apparently been dislodged and had to be checked.
201210306	29/08/2012	Stockholm	Sweden	United Kingdom	On arrival two electric wheelchairs were found incorrectly stowed and secured in AKE 43663. Arrival notice had stated two dry cell wheelchairs in position 41P.	

						received an undeclared oxygen generator, chemical; UN3356 that had been shipped by an a/c operator. The consignment was not marked or labelled as containing dangerous goods and was not accompanied by a dangerous goods transport document. It was, however, properly packed. FAA notified by operator. The operator's investigation established that a passenger service unit assembly had been removed from an a/c and was being sent to the manufacturer for repair whilst containing a serviceable and non time-expired chemical oxygen generator. The spares management system identified the chemical oxygen generator as dangerous goods, but higher assemblies were not so identified as they may or may not contain a generator at the time of
201210314	24/08/2012	Unknown	Other	United Kingdom	Dangerous goods Class 5.1 (UN3356) was transported when they were not properly packaged, labelled or documented.	
201210342	29/08/2012	London-Heathrow - LHR	United Kingdom	Germany	Dangerous goods (UN3373/Class 6) found in the hold on arrival not secured and not listed on the NOTOC.	

201210344	29/08/2012	YSSY (SYD): Sydney / Kingsford Smith International	Australia	Singapore	Dangerous goods. Package of Radioactive Material Excepted Package - Instruments Class 7, (UN2911) was shipped contrary to IATA DGR Operator Variation BA-05.	manifested and loaded into the bulk hold. Investigation established that the forwarder had been advised that the operator had a policy of not carrying radioactive material and was asked to collect the consignment. Prior to collecting it, the forwarder re-allocated the air waybill number to another consignment and it was subsequently manifested for the flight concerned. Before the forwarder collected the radioactive material consignment, the handling agent's warehouse staff picked it for carriage, rather than the new consignment, since it had the correct air waybill number. The consignment was loaded and carried and it was only after the aircraft departed that the error was noticed. It should be noted that the consignment was correctly prepared and in compliance with the dangerous goods
201211115	11/09/2012	London-Heathrow - LHR	United Kingdom	France	Dangerous Goods. Cargo of infectious substances UN2814 (Class 6.2) and dry ice UN1845 (Class 9) found in the hold on arrival.	Cargo had been left onboard overnight from previous sector. Load Control were notified and raised a NOTOC to enable the cargo to be carried back.
201211871	27/09/2012	LIML (LIN): Milano/Linate	Italy	United Kingdom	Dangerous goods. On arrival, ground crew discovered an item of hold baggage containing dry ice.	
201211946	26/09/2012	UUDD (DME): Moscow/Domodedovo	Russian Federation	United Kingdom	Dangerous goods (Class 4.1/UN1325) found unrestrained inside the ULD upon a/c arrival.	

201211949	27/09/2012	Other	Tunisia	United Kingdom	Electric wheelchair found not secured in the hold and with the electrics not isolated on arrival. Loadsheet contained no information on the wheelchair.	
201211964	27/09/2012	LIRF (FCO): Roma/Fiumicino	Italy	United Kingdom	Dry ice found unsecured in the hold upon a/c arrival.	
201211995	01/10/2012	Toronto	Canada	United Kingdom	Incorrect NOTOC discovered on B747, crew received an ACARS message notifying them of dangerous goods on board. Crew had the NOTOC for the wrong a/c.	
201212026	01/10/2012	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Hold 5 nets found not secured on arrival allowing baggage to shift on to the hold door. Electric mobility aid also not secured with battery still attached.	
201212458	11/10/2012	GCRR (ACE): Arrecife/Lanzarote	Canary Islands (Spain)	United Kingdom	During unloading of an electric wheelchair it was observed the chair still had power supply. Wheelchair lights came on when straps were removed.	
201212505	12/10/2012	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	Dry Ice found unsecured in Hold 5 on arrival.	
201212541	14/10/2012	LIRF (FCO): Roma/Fiumicino	Italy	United Kingdom	On arrival electric scooter was found in hold 2 unsecured and with baggage loaded around it. The battery pack tagged was lying beside the scooter along with the seat. Scooter was checked by ground staff and customer and no damage reported.	
201212630	13/10/2012	FACT (CPT): Cape Town D.F. Malan	South Africa	United Kingdom	On arrival electric wheelchair was found to have been incorrectly stowed and secured. Only one lashing strip in bin, no spreaders and battery not disconnected.	

201212670	16/10/2012	LIRF (FCO): Roma/Fiumicino	Italy	United Kingdom	On unloading of a B737 ground crew discovered an electric mobility aid loaded with the battery detached and strapped to the top of it. This caused significant damage to the mobility aid. Battery did not require removal for flight.	
201212689	14/10/2012	SABA : Buenos Aires,Cf	Argentina	United Kingdom	Dry Ice found not secured on a/c arrival.	
201212713	16/10/2012	EGLL (LHR): London/Heathrow	United Kingdom	Germany	On arrival, an unsecured electric wheelchair discovered in a container, not loaded on spreaders and together with six bags, was found to be damaged.	
201212863	19/10/2012	LEBL (BCN): Barcelona	Spain	United Kingdom	On arrival a motorised scooter was found loaded in hold 3 without being secured. Hold did not have any tie down straps.	
201212880	11/10/2012	KDFW (DFW): Dallas-Fort Worth/Intl,Tx.	United States of America	United Kingdom	Carriage of dangerous goods believed to have exceeded weight limitations. Discrepancy on the NOTOC noted during flight. Flight continued without event.	
201212944	19/10/2012	Inverness	United Kingdom	United Kingdom	Consignment of dangerous goods Class 3/UN1266 was found to have been loaded. No notification or paperwork had been presented to the crew. Package had been discovered at Benbecula during unloading.	
201212945	23/10/2012	EGPO (SYY): Stornoway	United Kingdom	United Kingdom	Item of cargo labelled 'surface mail only - do not fly' found on a/c arrival. Item did not display any DG markings and no information displayed regarding its contents.	Investigation under 201212944.
201213012	23/10/2012	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Unmanifested dangerous goods (UN1044/Class 2) accepted for carriage. Shipment did not appear on the NOTOC and was located at destination.	

201213138	28/10/2012	LTAI (AYT): Antalya (Civ/Mil)	Turkey	United Kingdom	On arrival, electric mobility scooter was found in hold 4 with other baggage on top of it.	
201213229	31/10/2012	LIRF (FCO): Roma/Fiumicino	Italy	United Kingdom	Dangerous goods (UN1845/Class 9) found not secured in Hold 5 on arrival.	
201213295	30/10/2012	EGLL (LHR): London/Heathrow	United Kingdom	Finland	LDM showed 118kg of mail in Hold 5, however, no mail was found on arrival. In addition, one package of dry ice was found not tied down in Hold 5.	
201213373	02/11/2012	KIAD (IAD): Washington/Dulles Intl, Dc.	United States of America	United Kingdom	Dry Ice (Class 9/UN 1845) found not secured in Hold 5 on arrival.	
201213438	02/11/2012	UUDD (DME): Moscow/Domodovo	Russian Federation	United Kingdom	On arrival AKE 13132 slip load containing hazardous freight (UN3335/Class 9) was found secured with one strap. When crew went to rebuild the unit all of the freight fell out across the floor. Unit was badly built and should not have travelled.	
201213503	04/11/2012	FACT (CPT): Cape Town D.F. Malan	South Africa	United Kingdom	On arrival, a dangerous goods item was found to have been loaded not iaw operators regulations. Relevant investigations initiated.	The item was a single piece weighing 164kg under AWB 125-9739 9676.
201213666	25/10/2012	EGSH (NWI): Norwich	United Kingdom	Other	Dangerous goods. During the cruise, approx 10mins after departure, Ops contacted AB139 crew and informed them that they were carrying dangerous goods. AB139 crew had no paperwork and were unaware that dangerous goods were onboard.	After discussions between AB139 crew and Ops, details of the dangerous goods were faxed to destination and the flight continued. On arrival at destination AB139 crew confirmed dangerous goods had been unloaded from the helicopter.
201213684	09/11/2012	VOBG (BLR): Bangalore	India	United Kingdom	Dangerous goods found unsecured inside the ULD container on a/c arrival. Goods shifted in flight.	

201213754	10/11/2012	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	On opening ULD containing dangerous goods post flight, RMD (UN3077) white powder was found over the base of the unit and one of the drums was damaged.	
201213832	13/11/2012	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	Dangerous goods. On arrival an undeclared shipment of dangerous goods (UN1139 Class 3) found.	UN1139 allegedly shipped back without correct documentation, acceptance checks or notification to the captain. The goods had been correctly shipped out on the 6/11/2012 with the correct procedures being followed.
201213893	14/11/2012	EGLL (LHR): London/Heathrow	United Kingdom	Netherlands	On arrival ramp staff discovered the content of an AKE (barrels of dangerous goods) had toppled over one another. Barrels were not correctly secured.	No spillage, however, two barrels observed to be dented.
201213938	14/11/2012	LLBG (TLV): Tel-Aviv/D. Ben Gurion	Israel	United Kingdom	On arrival dangerous goods were discovered loaded unsecured with the directional arrows facing down.	
201214085	19/11/2012	EGLL (LHR): London/Heathrow	United Kingdom	China	Dangerous goods (RPB) found not properly restrained inside ULD container on a/c arrival.	
201214206	22/11/2012	EGLL (LHR): London/Heathrow	United Arab Emirates	United Kingdom	Dangerous goods (RFL) found not secured inside ULD on a/c arrival.	
201214370	27/11/2012	EGLL (LHR): London/Heathrow	United Kingdom	Czech Republic	Dangerous goods (Class 9 / UN1845) found not secured in Hold 5 on arrival.	
201214442	28/11/2012	FACT (CPT): Cape Town D.F. Malan	South Africa	United Kingdom	On arrival four boxes containing Dry Ice (Class 9/UN 1845) were found in hold 5 to have been secured and stowed incorrectly. At least one box had tipped on its side.	

201214703	03/12/2012	KIAD (IAD): Washington/Dulles Intl, Dc.	United States of America	United Kingdom	Dangerous Goods. AWB details differed from freight details on the shippers declaration. Four out of five boxes of the consignment were DG and not two out of five as shown on the AWB.	Freight was subsequently checked and new documentation raised for the consignment in accordance with the shippers declaration.
201214768	07/12/2012	VAGO (GOI): Goa (Navy)	India	United Kingdom	On arrival, electric wheelchair in Hold 5 was found unsecured. No inbound CPM available.	Investigation confirmed that the correct movement messages were used. The passenger had refused to hand over their mobility aid at the check-in desk and made their own way to the gate, which delayed the correct loading and securing of the wheelchair, even though the necessary equipment was available to loading staff. □ CAA Closure: All staff have received appropriate training. Additionally, the relevant Ground Handling staff were briefed iaw the operator's Ground Safety Notice and have been given access to it for future reference.
201214844	06/12/2012	KSEA (SEA): Seattle/Seattle-Tacoma Intl, Wa.	United States of America	United Kingdom	Dangerous goods (RFL) found unsecured inside the ULD container on arrival. Goods fell out of the ULD when opened.	

201215118	14/12/2012	EGKK (LGW): London/Gatwick	United Kingdom	Italy	Liquid nitrogen spillage in forward hold during loading. RFFS attended and cleared the area for an engineering inspection. Precautionary evacuation from the cabin	The operator concluded that the loader should not have tipped the package to enable it to be loaded. However, there is no specific requirement that cryogenic receptacles be loaded, stowed, secured and unloaded always in an upright position.□ CAA Closure: The operator debriefed the loading teams. Following this incident, a paper is to be written by the CAA Dangerous Goods Office for consideration by the ICAO Dangerous Goods Panel.
201215192	15/12/2012	VOHY (HYD): Hyderabad	India	United Kingdom	Dangerous goods found not secure inside the ULD container on arrival.	
201215281	17/12/2012	LXGB (GIB): Gibraltar/North Front	Gibraltar (U.K.)	United Kingdom	Dangerous goods (UN1993/Class 3) spillage observed inside ULD on arrival into the cargo area post flight.	
201215317	19/12/2012	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Carriage of lithium batteries removed from a passenger's electric wheelchair and stowed in the passenger's hold baggage.	
201215452	23/12/2012	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	On arrival cargo was found incorrectly stowed and not secured correctly. The loose consignment of 378kg included three boxes of dangerous goods, RCM (Class 8). AWB numbers had not been passed on.	The very large consignment had been loaded over netting in Hold 5 and on arrival had overspilled across the netting area between Hold 5 and CPT4.
201300005	02/01/2013	LFML (MRS): Marseille Provence	France	United Kingdom	Dangerous goods. A319 departed with eight sporting weapons and two rounds of ammunition. Reporter states that they had been informed of the items just as the a/c was about to get airborne and that it was too late to send a second set of figures.	

201215596	26/12/2012	EGLL (LHR): London/Heathrow	United Kingdom	Portugal (and Madeira and Acores)	Dangerous goods found incorrectly restrained in Hold 5 on arrival allowing the goods to shift during flight.	
201215601	18/12/2012	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Dangerous goods (RCM) found on arrival manifested for a different destination.	
201215604	28/12/2012	UKBB (KBP): Kiev/Borispol	Ukraine	United Kingdom	Dangerous Goods. On arrival, seven boxes of RNG (Class 2) AWB 125- 91587764 were found unsecured within AKH 42857BA. One of the boxes had shifted and was on its side.	
201300139	06/01/2013	KSFO (SFO): San Francisco/Intl,Ca.	United States of America	United Kingdom	Dangerous goods (RCM and RMD) found not secured inside the ULD container on a/c arrival.	
201300168	07/01/2013	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	Dangerous goods found unsecured and on its side inside the ULD container on arrival.	
201300190	08/01/2013	KIAD (IAD): Washington/Dulles Intl, Dc.	United States of America	United Kingdom	Dangerous goods (RFS) found not secured in the hold on a/c arrival.	
201300229	10/01/2013	MMMX (MEX): Mexico/Lic. Benito Juarez Intl	Mexico	United Kingdom	ULD in position 13R found not locked in position on arrival allowing the ULD to shift sideways. Stops in working order. Another ULD contained dangerous goods, which were not secured.	
201300230	10/01/2013	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Dangerous goods found not restrained inside the ULD container on a/c arrival.	
201215858	08/12/2012	LFPO (ORY): Paris Orly	France	United Kingdom	Dangerous goods found inadequately secured in Hold 5 on arrival.	
201300359	15/01/2013	OMDB (DXB): Dubai/Intl	United Arab Emirates	United Kingdom	Dangerous goods found not secured in Hold 5 on a/c arrival.	

201300525	21/01/2013	EGKK (LGW): London/Gatwick	United Kingdom	United Kingdom	Unsecured dangerous goods (UN3260/Class 8) in hold on arrival. It was further established that the consignment had no accompanying documentation and had been loaded onto the wrong flight.	
201300902	29/01/2013	EGLL (LHR): London/Heathrow	United Kingdom	Ireland	Dangerous goods (UN1845/Class 9) found unsecured in Hold 5 on arrival.	
201300937	28/01/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Consignment of dangerous goods was found unmanifested on arrival.	
201300954	29/01/2013	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	Unsecured and incorrectly loaded electric mobility scooter discovered in aft hold on arrival at diverted airfield.	A/c had diverted due to technical difficulties and was subsequently offloaded for an a/c change. Tie down ropes and rings were provided to secure the electric mobility scooter on the alternative a/c.
201300997	24/01/2013	LHBP (BUD): Budapest/Ferihegy	Hungary	United Kingdom	Undeclared dangerous goods (Class 7) found on a/c arrival. Incorrect packaging and labelling.	
201301030	31/01/2013	CYYZ (YYZ): Toronto/Lester B. Pearson Intl,Ont.	Canada	United Kingdom	Dangerous goods (RCM) found inadequately secured in the hold on a/c arrival.	
201301108	02/02/2013	EGKK (LGW): London/Gatwick	United Kingdom	Mauritius	Dangerous goods (RFL) found upside down in the hold on arrival with the orientation arrows not in the right direction.	
201301137	01/02/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Electric mobility scooter found unsecured inside the ULD container on arrival.	Operator investigation identified inadequate training for load control and loading crew personnel. □ CAA Closure: Training issues addressed.

						Investigation established that there was a significant volume of cargo/baggage planned to travel on the flight, plus the electric mobility aid (EMA) was unannounced, which left the ground crew with little time to replan/reload the aircraft and meet an on time departure. A failure in the communications chain between check-in and load control resulted in the EMA not being planned for. □ CAA Closure: The Ground Handling Agent issued a plan to all loading Team Leaders in relation to securing EMAs. Additionally, the operator introduced a Load Planning Report, which was sent to all operational areas which detailed pre-booked EMAs by battery type as advised by the PRM. Communications between Check-in, the PRM service provider and the GHA Load Planning have been improved.
201301186	05/02/2013	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	On arrival, cargo and electric wheelchair were found to have been incorrectly stowed/secured. Cargo loose and wheelchair not tied down.	
201301353	09/02/2013	KUNAV	France	United Kingdom	A319 cleared to descend FL150. PAN declared due fuel vapours in the middle of the cabin.	After parking fire service entered the cabin and confirmed the smell and after a quick inspection left without performing any action. SR technicians attended and detected a strong smell of fuel was coming from overhead lockers (8DEF). After further tests a/c was released for service approx six hours later. Captain and engineer suspect a dangerous goods incident.
201301519	09/02/2013	RKSI (ICN): Incheon intl	Korea, South	United Kingdom	Lithium batteries found not tied down and not upright in Hold 5 on arrival.	

201301529	09/02/2013	CYVR (YVR): Vancouver/Intl, B.C.	Canada	United Kingdom	Dangerous goods (RFL) found in the hold not restrained and lying on side on a/c arrival.	
201301645	13/02/2013	KMIA (MIA): Miami/Intl, Fla.	United States of America	United Kingdom	Dangerous goods (UN1845/Class 9) found to be leaking inside the ULD container post flight due to its orientation being upside down.	
201301659	14/02/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Dangerous goods (UN3077/Class 9) carried without a check entry and without being on the NOTOC.	
201301660	13/02/2013	KORD (ORD): Chicago/O'hare, IL.	United States of America	United Kingdom	Carriage of dangerous goods (UN2911/Class 7).	
201301692	11/02/2013	EGLL (LHR): London/Heathrow	United Kingdom	Italy	Dangerous goods (UN3163/Class 2) found not restrained inside the ULD on a/c arrival.	
201301700	15/02/2013	EGLL (LHR): London/Heathrow	United Kingdom	India	Dangerous goods shipment found unsecured in Hold 5 on arrival.	
201301701	18/02/2013	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	Dangerous goods (RPB) found post flight to have slipped inside the ULD. Orientation incorrect.	
201301839	20/02/2013	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Dangerous goods (RFL/RNG) found not secured inside the ULD container on a/c arrival. RFL orientation on its side.	
201301876	22/02/2013	EGLL (LHR): London/Heathrow	United Kingdom	Croatia	Rush bag found to contain 2 litres of nitroglycerin post flight.	
201301928	23/02/2013	WSSS (SIN): Singapore changi	Singapore	United Kingdom	Dangerous goods found not adequately secured in the ULD on a/c arrival.	

201301941	23/02/2013	VAGO (GOI): Goa (Navy)	India	United Kingdom	Electric mobility scooter found not secured in the hold on arrival. Cargo loaded on a ULD pallet was also not secured with netting.	It was established that the Loading supervisor did not follow the standard procedures as detailed by the Operator. It is suspected that the loading supervisor was not aware of the EMA loading procedures, because it was not a common type of load on these flights. □ CAA Closure: The Ground Handling Agent issued a memo to all staff reminding them of the Operator's procedures.
201301966	24/02/2013	EGLC (LCY): London city	United Kingdom	Spain	Electric Mobility Aid (EMA) discovered unsecured in hold on arrival.	
201302051	27/02/2013	VOHY (HYD): Hyderabad	India	United Kingdom	Dangerous goods (RPB) contained in plastic barrels were found double stacked inside the ULD container post flight. Barrels had slipped during flight.	Double stacking not permitted due to compression during flight.
201302083	27/02/2013	EGGD (BRS): Bristol/Lulsgate	United Kingdom	Other	On arrival electric scooter was found in H3 incorrectly secured and stowed. Neither batteries or scooter were tied down. Scooter not reflected on HVT or LDM.	
201302084	28/02/2013	HELX (LXR): Luxor	Egypt	United Kingdom	On arrival electric mobility aid was found in compartment 4 incorrectly stowed and secured. No method of restraint had been used and bags had also been placed on top with the power supply still active.	
201302174	01/03/2013	TBPB (BGI): Bridgetown/Grantley Adams Intl	Barbados	United Kingdom	Reporter raises concerns regarding the carriage of lithium-ion batteries for electric wheelchairs in respect of the allowable power rating.	

201302204	01/03/2013	UKBB (KBP): Kiev/Borispol	Ukraine	United Kingdom	Electric wheelchair found not correctly stowed/secured inside the ULD container on a/c arrival.	Investigation established that there was an unavailability of lashings and spreader boards. □ CAA Closure: Appropriate equipment now purchased for airport and staff reminded of procedures.
201302238	02/03/2013	EGBB (BHX): Birmingham	United Kingdom	Other	Three pieces of dangerous goods cargo were allegedly loaded onto an a/c on Stand 56R instead of the correct a/c on Stand 55R. Subject to investigation.	The a/c on Stand 55R was manifested with 862kg of cargo, of which eight pieces were dangerous goods.
201302238	02/03/2013	EGBB (BHX): Birmingham	United Kingdom	Netherlands	Three pieces of dangerous goods cargo were allegedly loaded onto an a/c on Stand 56R instead of the correct a/c on Stand 55R. Subject to investigation.	The a/c on Stand 55R was manifested with 862kg of cargo, of which eight pieces were dangerous goods.
201302299	04/03/2013	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Dangerous goods (RMD) found not adequately secured in the ULD container post flight.	
201302376	10/02/2013	EGPC (WIC): Wick	United Kingdom	United Kingdom	Dangerous Goods. Carriage of dangerous goods item not iaw regulations.	
201302451	06/03/2013	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	RMD found not secured properly inside the ULD container on arrival. Goods had slipped in flight and had spilled over the ULD badly damaging the freight and the ULD.	
201302453	07/03/2013	EGKK (LGW): London/Gatwick	United Kingdom	Mauritius	RMD found not secured in the ULD container on arrival.	
201302466	08/03/2013	FACT (CPT): Cape Town D.F. Malan	South Africa	United Kingdom	On arrival consignment of RMD (Class 9) was found not secured correctly and had shifted. Some barrels were stacked and just wrapped in the excess strap which is not iaw with SOPs.	
201302832	18/03/2013	EGLL (LHR): London/Heathrow	United Kingdom	Sweden	Dangerous goods (UN1604) found not secured inside the ULD container on a/c arrival. No leakage observed.	

201302840	18/03/2013	EGBB (BHX): Birmingham	United Kingdom	Belgium	Dangerous goods (Class 7) found on arrival not offloaded from the previous sector.	
201302899	19/03/2013	EGPH (EDI): Edinburgh	United Kingdom	United Kingdom	Electric wheel chair discovered incorrectly secured in Hold 5 on arrival. Subject to investigation by relevant Ops personnel at previous sector.	
201303007	22/03/2013	KMCO (MCO): Orlando/Intl,Fl.	United States of America	United Kingdom	Dangerous goods loaded on a ULD found unsecured on arrival to cargo area post flight	
201303029	23/03/2013	EGLL (LHR): London/Heathrow	United Kingdom	India	Loud thuds heard during descent approach and landing. Ground crew confirmed a ULD containing dangerous goods had not been secured.	
201303109	25/03/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Electric wheel chair discovered incorrectly loaded on arrival. Electric wheel chair was inadequately secured, no spreaders had been used and battery was still connected.	
201303217	21/03/2013	EGKK (LGW): London/Gatwick	United Kingdom	United Arab Emirates	Dangerous goods. Correctly labelled dangerous goods (Class 9 / UN3480 lithium ion batteries) were loaded onto the a/c but not declared on NOTOC.	
201303251	27/03/2013	DGAA (ACC): Accra/Kotoka Intl	Ghana	United Kingdom	Electric wheelchair discovered incorrectly loaded and unsecured in Hold 5 on arrival. No notification on CPM/LDM.	

201303258	27/03/2013	WSSS (SIN): Singapore changi	Singapore	United Kingdom	Incorrect loading and CPM not iaw with actual load.	Baggage over stowed in 52. No notification of electric wheelchair in forward hold or notification of crew bags in forward hold. Incorrect positioning of bins in hold 1-2; found in position 24R and not 24L as indicated. Cricket teams baggage buried behind 400kg of large cargo boxes in hold 5.
201303279	28/03/2013	SBGL (GIG): Rio De Janeiro/Intl Galeao, Rj	Brazil	United Kingdom	Dangerous goods. AKE12542 containing dangerous goods consignment (UN3077) discovered unsecured on arrival.	
201303311	29/03/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Dangerous goods. On arrival a plastic drum holding RPB was found to have been crushed on both sides; no visible tears or punctures. Fire service met a/c on arrival. Air samples were taken by Haznet team. All samples were negative.	During flight strong smell had been reported in the cabin in area of doors 3L and 4L. Both recirculation fans were turned off. A/c had advised via ACARS that a consignment of DG in forward hold consisted of Toxic Solid Organic. Two cabin crew reported light headedness and headaches.
201303371	26/03/2013	LSZH (ZRH): Zurich	Switzerland	United Kingdom	On arrival, electric wheelchair discovered incorrectly loaded and inadequately secured in Hold 5.	Captain stated that they were unaware of the electric wheelchair.
201303404	29/03/2013	LOWW (VIE): Wien/Schwechat	Austria	United Kingdom	Aft hold cpt 5 shown as nil fit, however, on arrival ground crew discovered an electric wheelchair loaded in cpt 5. Electric wheelchair was secured but not loaded inside a ULD as required.	
201303470	01/04/2013	LEAL (ALC): Alicante	Spain	United Kingdom	Unsecured electric wheelchair discovered on arrival.	CAA Closure: All loading crews reminded of restraint procedures for electric wheelchairs and read and sign procedure implemented.

201303632	07/04/2013	LBSF (SOF): Sofia	Bulgaria	United Kingdom	During offloading a package of dangerous goods was found damaged in hold 5 and had leaked. Package had been tied down but not put on spreaders. Emergency services and airport authorities attended.	
201303633	05/04/2013	KSEA (SEA): Seattle/Seattle-Tacoma Intl, Wa.	United States of America	United Kingdom	Dangerous goods found not secured in the hold on a/c arrival.	
201303705	09/04/2013	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	On arrival a wheelchair (trekinectic) with lithium batteries was found in Hold 5 incorrectly stowed/secured. Batteries for this type of wheelchair are located within the wheels. Crew had not been informed verbally or via NOTOC.	Investigation identified that the chair was a new type, however, the operator did not address why the chair was not loaded correctly. □ CAA Closure: Following this incident, the operator's policy was updated with information regarding the new design and was sent to all stations. Additionally, this new type of chair was raised as an issue at the operator's dangerous goods steering group meeting.
201303768	10/04/2013	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	On arrival consignment of dangerous goods containing RRY (Class 7) was found inadequately secured. On opening the curtains side of the AKH there were broken stress boards and loose tie down straps.	
201303851	11/04/2013	EGLL (LHR): London/Heathrow	United Kingdom	Bulgaria	Carriage of unmanifested dangerous goods under AWB 125-94348413 discovered on arrival.	
201303955	13/04/2013	KATL (ATL): Atlanta/The William B. Hartsfield Atlanta Intl, Ga.	United States of America	United Kingdom	ULD arrival found with HAZ freight not secured properly.	
201303984	15/04/2013	EGKK (LGW): London/Gatwick	United Kingdom	United Kingdom	Unsecured and incorrectly loaded electric wheelchair discovered on arrival. Electric wheelchair had not been tied down and no spreader boards had been used.	

201304066	16/04/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	On arrival consignment of dangerous goods (human biological) was found in compartment 5 incorrectly stowed. The cargo had 'this way up' arrows and 'fragile' but had not been secured. Restraint nets for compartment had also not been used.	
201304224	21/04/2013	KORD (ORD): Chicago/O'hare, IL	United States of America	United States of America	Dangerous goods leakage discovered post flight.	During pre-flight inspection of the main deck, a pallet in position HR/JR had a slight smell of solvent. A close inspection of the pallet showed no signs of leakage or damage. On arrival, a stronger smell was evident and an inspection revealed a leakage on the pallet. Pallet offloaded.
201304260	18/04/2013	EGLL (LHR): London/Heathrow	United Kingdom	Argentina	Dangerous goods. On arrival, 520kg of cargo in a container included unsecured RMD and RPB.	
201304274	19/04/2013	LIML (LIN): Milano/Linate	Italy	United Kingdom	Non compliance of carriage of dangerous goods shipment UN3090 (Class 9) under AWB125-96925835.	There was no evidence that the consignment was not prepared iaw the ICAO Technical Instructions, so there was no safety risk introduced. The freight forwarder had offered the goods for carriage by an airline that has listed a 'variation' from the Technical Instructions, recording that they will not carry lithium batteries. □ CAA Closure: The consignment was off loaded, no further action required.
201304281	21/04/2013	EGLL (LHR): London/Heathrow	United Kingdom	Israel	Dangerous goods. Unsecured dangerous goods discovered loaded in forward compartment on arrival.	

201304297	22/04/2013	FAJS (JNB): Johannesburg/Jan Smuts	South Africa	United Kingdom	Dangerous goods. On arrival, two gas cylinders were discovered without relevant supporting documentation. One cylinder still contained gas.	
201304410	25/04/2013	KATL (ATL): Atlanta/The William B. Hartsfield Atlanta Intl, Ga.	United States of America	United Kingdom	On arrival electric wheelchair was found in hold 5 not tied down. Wheelchair was in one piece and could not be activated, however, unable to be sure that battery had been isolated.	
201304415	24/04/2013	OMDB (DXB): Dubai/Intl	United Arab Emirates	United Kingdom	Barrels containing dangerous goods (RMD) found unsecured inside ULD container post flight. One barrel lying on its side.	
201304464	25/04/2013	LEPA (PMI): Palma de mallorca	Spain	United Kingdom	Consignment of dangerous goods was found unmanifested on arrival. Cargo had not been off loaded from previous sector.	
201304466	26/04/2013	EGLL (LHR): London/Heathrow	United Kingdom	Bulgaria	On arrival consignment of dangerous goods (Class 9) was found incorrectly stowed and secured. Restrain belts had not been tightened and no spreaders had been used to isolate the consignment from the wet floor.	
201304573	26/04/2013	UKBB (KBP): Kiev/Borispol	Ukraine	United Kingdom	ULD container contained dangerous goods which were not secured and had moved in flight. ULD damaged.	
201304621	27/04/2013	VRMM (MLE): Male/Intl	Maldives	Sri Lanka	B777 departed with incorrect NOTOC/Dangerous goods. Crew had signed a nil dangerous goods NOTOC but elected to take-off after being informed of mistake.	
201304718	01/05/2013	EGPD (ABZ): Aberdeen/Dyce	United Kingdom	United Kingdom	Carriage of dangerous goods without crew knowledge. Crew informed on arrival during the turnaround.	

201304734	02/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	France	Six boxes of unsecured dangerous goods were discovered in bulk Hold 5 on arrival. Dangerous goods included RPB's (Class 6 toxic substance) and RNG (Refrigerated Nitrogen Gas).	Reporter commented that there was no spillage on board.
201304769	01/05/2013	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	A/c arrived with dangerous goods (RMD/RPB) incorrectly stowed inside ULD container. Drums double stacked and not secured correctly, load shifted and became unstable.	
201304819	03/05/2013	LPPT (LIS): Lisboa	Portugal (and Madeira and Acores)	United Kingdom	On arrival, an electric wheelchair was discovered loaded in cpt 4 amongst a number of bags, unsecured and with battery still connected.	
201304878	02/05/2013	LELC (MJV): Murcia-San Javier	Spain	United Kingdom	On arrival, electric wheelchair in forward hold was found incorrectly stowed/secured. It was not secured to the correct floor tie down points. It had been tied to guard bulkhead blowout panel. Panel and grill inspected and no damage was found.	Investigation established that the ramp team leader failed to double check that the EMA had been secured correctly. □ CAA Closure: Appropriate personnel action taken. Following this incident, any EMA stowed in the hold will be double checked by the ramp team leader before departure. All staff were re-briefed on the stowage of these items and the importance of tying them down correctly to the floor.
201305120	08/05/2013	EGHI (SOU): Southampton	United Kingdom	Spain	Incorrectly loaded electric wheelchair discovered on arrival. Electric wheelchair was unsecured with no spreaders and battery still connected.	
201305171	09/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	Bulgaria	On arrival dangerous goods Class 6 was found unsecured in one of the ULDs.	

201305176	10/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	France	Carriage of unmanifested dangerous goods. TRM and CLC were not informed of a consignment of dry ice resulting in information to ventilate a/c Holds not being relayed.	
201305185	10/05/2013	EDDM (MUC): Munchen	Germany	United Kingdom	Wheelchair batteries not loaded iaw operator's dangerous goods manual. On arrival, batteries were found to have been removed and secured in bulk area rather than left in the wheelchair with the key switched off and removed.	
201305257	02/05/2013	LIMC (MXP): Milano/Malpensa	Italy	United Kingdom	On arrival, an electric wheelchair was discovered loaded in Hold 4 with approx 20 bags.	
201305258	12/05/2013	EDDB (SXF): Berlin-Schonefeld	Germany	United Kingdom	On arrival, ground crew discovered that an electric wheelchair loaded in the front hold had not been de-activated. Captain informed.	
201305328	12/05/2013	EGGW (LTN): London/Luton	United Kingdom	Spain	Incorrectly secured electric mobility aid discovered in front hold on arrival.	Side netting had been used to help secure the electric mobility aid as well as the floor tie-down points.
201305329	09/05/2013	LGAV (ATH): LGAV : ATHINAI/ELEFThERIOS VENIZELOS	Greece	United Kingdom	Incorrectly secured electric mobility aid discovered in rear hold on arrival.	Electric mobility aid had been tied to the netting. Reporter stated that the electric mobility aid loading form had also not been signed.
201305341	11/05/2013	LLBG (TLV): Tel-Aviv/D. Ben Gurion	Israel	United Kingdom	On arrival consignment of fire extinguishers (Class 2.2) was found unsecured in position 33. No tie downs or securing methods had been used.	
201305364	12/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	Netherlands	On arrival, unsecured dangerous goods (RNG) loaded in Hold 5 were found to have shifted.	

						<p>movement had occurred during flight and one of the boxes showed damage and that another box of considerable size had been loaded upside down with spreaders up. It was determined that the loading team failed to load the aircraft in accordance with standard loading procedures when handling dangerous goods cargo due to not following directives from the dangerous goods manual. Ramp staff had also failed to carry pocket size DG awareness card for quick reference, which may have prevented this error. □</p> <p>CAA Closure: The ramp team were made aware of the importance of loading cargo to the required standard, and they were also informed of the importance of securing the load prior to departure and always ensuring that boxes are loaded in the correct direction of the labelling.</p>
201305429	14/05/2013	EGGW (LTN): London/Luton	United Kingdom	United Kingdom	Unsecured and incorrectly loaded boxes of dangerous goods discovered on arrival.	
201305505	15/05/2013	FACT (CPT): Cape Town D.F. Malan	South Africa	United Kingdom	On arrival, unsecured dry ice was discovered loaded in Hold 5 under AWB 125/51730711. Reporter commented that the heater switch was also set to high.	

201305579	15/05/2013	KATL (ATL): Atlanta/The William B. Hartsfield Atlanta Intl, Ga.	United States of America	United Kingdom	AWB 125-70170785, labelled as non-pax a/c freight, allegedly loaded and travelled on a pax flight.	Incorrect labelling. A consignment of lithium metal batteries, contained in equipment was seemingly appropriately packed, marked, labelled and declared as suitable for carriage on a passenger aircraft, but was erroneously labelled 'LITHIUM METAL BATTERIES - FORBIDDEN FOR TRANSPORT ABOARD PASSENGER AIRCRAFT'. This label went unnoticed until after carriage onboard a passenger aircraft. Shipper's labelling error which was not detected through acceptance check as the detailed instructions of the checklist were not followed. <input type="checkbox"/> CAA Closure: As a result of this incident comprehensive remedial action is being taken by the accepting agent.
201305656	17/05/2013	LEBL (BCN): Barcelona	Spain	United Kingdom	On arrival, ground crew discovered one piece of dangerous goods cargo (flammable) loaded in Hold 5 which should have been offloaded at previous sector.	The dangerous goods cargo was offloaded and returned to appropriate cargo authority. Reporter stated that as the cargo was not due to travel on the flight, no NOTOC had been issued and the captain was unaware that the dangerous goods piece was being carried.
201305676	17/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	Germany	Incorrect NOTOC discovered after A320 had pushed back. TRM informed CLC that a consignment of dry ice was on board in hold 5.	
201305866	23/05/2013	EDDH (HAM): Hamburg	Germany	United Kingdom	Dangerous goods (RFL) found inadequately secured upon a/c arrival.	

201305999	25/05/2013	LFPG (CDG): Paris Charles-De-Gaulle	France	Denmark	On arrival, an electric mobility (el-scooter) was found damaged in compartment 5. The el-scooter and the battery on the side had not been strapped. Electric mobility form not filled in.	CAA Closure: Thorough investigation taken to identify factors contributing to this incorrect loading.
201306032	23/05/2013	EKCH (CPH): Kobenhavn/Kastrup	Denmark	United Kingdom	On arrival electric wheelchair weighing 25kg was found incorrectly stowed in C5. Wheelchair had been covered with eight bags.	
201306175	29/05/2013	CYYZ (YYZ): Toronto/Lester B. Pearson Intl,Ont.	Canada	United Kingdom	Dangerous goods (RMD) found not correctly secured for carriage upon a/c arrival.	
201306472	31/05/2013	FIMP (MRU): Mauritius/Sir Seewoosagur Ramgoolam Intl	Mauritius	United Kingdom	Item of dangerous goods (flammable gas) found unsecured inside ULD container post flight.	
201306558	06/06/2013	EDDH (HAM): Hamburg	Germany	United Kingdom	Dangerous goods. On arrival, courier bags, due to be transferred to next sector, were found to contain lithium batteries resulting in the courier bags being held at the airport.	Reporter stated that lithium batteries cannot travel as courier.
201306589	06/06/2013	HKJK (NBO): Nairobi/Jomo Kenyatta Airport Twr/App/Nof/Civil Airlines	Kenya	United Kingdom	Dangerous goods found not secured on cargo pallet on a/c arrival.	
201306590	06/06/2013	EGKK (LGW): London/Gatwick	United Kingdom	Mauritius	Dangerous goods (UN 1824/Class 3) packaging found damaged on a/c arrival.	

201306710	10/06/2013	LIMC (MXP): Milano/Malpensa	Italy	Italy	Electric wheelchair not loaded iaw SOPs.	On arrival, ground crew discovered an electric wheelchair had been loaded in cpt 1 among all the other bags without any security cages between them and with the battery still connected. Investigation established that the PRM had not pre-notified. Both the dispatcher and the ramp staff involved had not managed any electric wheelchair in the past 7 months. This lack of experience was a contributory factor to this incident. □ CAA Closure: A new procedure has been published to avoid possible recurrence and increase staff awareness of the applicable requirements. This included an enhanced means of identifying electric mobility aids due for carriage to enable briefing and oversight of the process.
201306725	07/06/2013	OMSJ (SHJ): Sharjah/Intl	United Arab Emirates	United Kingdom	On arrival an RJ100 main landing gear wheel and tyre assembly was found had been flown in a hold with the tyre inflated to 35 psi. Alleged second event.	
201306829	09/06/2013	EGLL (LHR): London/Heathrow	United Kingdom	Australia	Dangerous Goods (Class 6.1 / UN1654) found damaged inside ULD container post arrival.	
201306885	27/05/2013	CYUL (YUL): Montreal/Dorval Intl, Que.	Canada	United Kingdom	Boxes of dangerous goods, labelled as UN3090 (lithium batteries), were allegedly carried on a passenger flight. Reporter believes the operator's procedures do not permit the shipment of dangerous goods UN3090 on passenger a/c.	

201306939	13/06/2013	OBBI (BAH): Bahrain/Intl	Bahrain	United Kingdom	Dangerous goods (RFL) under AWB 125-94724431, contained within AKE13076 were discovered unsecured on arrival. Dangerous goods were found resting against the curtain.	
201306992	12/06/2013	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	Dangerous goods items (Class 6.1 and RMD) found unsecured inside ULD container post flight.	
201307020	14/06/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	On arrival, ground crew discovered that an electric wheelchair loaded in AKE14464, position 41L, was not strapped down.	
201307023	11/06/2013	KBOS (BOS): Boston/Gral E.L.Logan Intl, Ma.	United States of America	United Kingdom	On arrival shipment of dangerous goods was found with incorrect documentation as well as incorrect DG checklist and incorrect labelling.	Freight was held at the snag bay.
201307026	16/06/2013	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	Unnotified and unsecured electric scooter discovered loaded in Hold 5 on arrival. A manual wheelchair and 3 buggies were also discovered unnotified in the bulk hold.	
201307361	21/06/2013	EGNT (NCL): Newcastle	United Kingdom	Spain	Electric mobility aid not loaded iaw SOPs.	Reporter commented that during hold checks, the electric mobility aid was found to have been secured using tie down points already used to secure netting, however SOPs state that mobility aids must be secured using tie down points on the floor of the compartment that are not already used to secure a compartment net. Reporter also stated that the electric mobility aid was not on movement messages.

201307365	23/06/2013	EGKK (LGW): London/Gatwick	United Kingdom	Tunisia	NOTOC issued to captain showed no dangerous goods loaded. However on arrival, flammable solid organic dangerous goods were discovered to have travelled under AWB 125/53956722.	
201307401	26/05/2013	EGLL (LHR): London/Heathrow	United Kingdom	China	Undeclared dangerous goods. Shipment was stopped on arrival. No dangerous goods paperwork for one shipment of UN2911 (radioactive material) under AWB 125-56121472, weighing 1023kg.	
201307449	22/06/2013	EGPF (GLA): Glasgow	United Kingdom	Spain	On arrival an electric mobility aid was found not loaded in accordance with SOPs. The battery was not disconnected or removed from the wheelchair.	The "Electric Mobility Aid Loading Form" had not been completed.
201307523	24/06/2013	EGAC (BHD): Belfast/City	United Kingdom	United Kingdom	CPM not iaw actual load on arrival. Dry Ice loaded in a different position to that stated on the CPM.	
201307540	21/06/2013	VOHY (HYD): Hyderabad	India	United Kingdom	Dangerous goods. On arrival, customs held one piece from a dangerous goods consignment under AWB 125-50231963 due to radioactivity being detected.	
201307560	07/06/2013	EBBR (BRU): Bruxelles/National	Belgium	United Kingdom	A dangerous goods shipment was forwarded as undeclared.	
201307562	23/06/2013	EGLL (LHR): London/Heathrow	United Kingdom	Finland	Shipment of Dry Ice found not secured in the hold on aircraft arrival.	
201307563	26/06/2013	HELX (LXR): Luxor	Egypt	United Kingdom	Incorrectly secured electric wheelchair discovered in forward hold on arrival.	
201307635	25/06/2013	EGLL (LHR): London/Heathrow	United Kingdom	Netherlands	Dangerous goods found not secured inside ULD container on aircraft arrival.	
201307747	20/06/2013	EHAM (AMS): Amsterdam/Schiphol	Netherlands	United Kingdom	On arrival several pieces of dangerous goods (Class 9) were found in hold 1 unsecured and had bags on top and around them.	

201307754	27/06/2013	EFHK (HEL): Helsinki/Vantaa	Finland	United Kingdom	Dangerous goods. On arrival, inadequately secured freight was discovered to have shifted. Freight contained dangerous goods, consisting of RPB (Class 6 toxic substance) and RFL (Class 3 flammable goods).	
201307765	28/06/2013	EGLL (LHR): London/Heathrow	United Kingdom	China	Undeclared dangerous goods. Freight was detained on arrival. No dangerous goods paperwork for two pieces of freight containing UN2911 (Radioactive material) under AWB 125 5681 2383.	
201307844	29/06/2013	EGLL (LHR): London/Heathrow	United Kingdom	France	On arrival electric wheelchair loaded in the front door of aft hold was found not tied down.	
201307877	01/07/2013	LHBP (BUD): Budapest/Ferihegy	Hungary	United Kingdom	Dangerous goods found unsecured inside ULD container on aircraft arrival. Goods had shifted in flight with orientation incorrect.	
201307995	04/07/2013	LFML (MRS): Marseille Provence	France	United Kingdom	Dangerous goods (UN 1990 / Class 9) found not secured in the hold on arrival.	
201308122	04/07/2013	EGNT (NCL): Newcastle	United Kingdom	Spain	Electric wheelchair loaded and carried without flight crew being informed.	Reporter commented that flight crew had not received an electric mobility aid load form and alleged that the dispatcher at the arrival destination had also been unaware of the presence of the electric wheelchair on board.
201308134	05/07/2013	EHAM (AMS): Amsterdam/Schiphol	Netherlands	United Kingdom	Passenger arrived with an item of Class 9 dangerous goods in their hand baggage. Item was intercepted by Airport Authorities prior to passenger boarding connecting flight.	

201308193	05/07/2013	OJAO (AQJ): Aqaba	Jordan	United Kingdom	Dangerous Goods. A330 departed with a consignment of four internal combustion engines and one compressed oxygen cylinder which had not been notified.	While checking the manifest paperwork, crew discovered an envelope containing RAF form 1258 (Emergency Response to Aircraft Captains Dangerous Goods by Air Schedule) detailing the consignment. No stowage details or declaration had been signed. Pilot spoke to loader, who was a passenger on board, and stowage location was identified and Emergency Response reviewed. Flight continued without further incident.
201308318	06/07/2013	EGKK (LGW): London/Gatwick	United Kingdom	Portugal (and Madeira and Acores)	On arrival, an electric wheelchair was discovered to be switched on. Ground crew observed that the electric wheelchair command lights were lit.	
201308371	10/07/2013	LEMG (AGP): Malaga	Spain	United Kingdom	Aircraft departed with two sporting weapons. Notification not received until aircraft had already pushed back and final figures had been sent.	
201308409	11/07/2013	HECA (CAI): Cairo/Intl	Egypt	United Kingdom	Unlabelled consignment of dangerous goods (RFL) under AWB 125-94770815 was discovered on arrival. The consignment was held and prevented from flying onto the next sector.	
201308524	05/07/2013	LMML (MLA): Malta/Luqa	Malta	United Kingdom	On arrival, electric mobility aid was found incorrectly stowed. It had been loaded on its side and had not been disengaged.	
201308572	15/07/2013	LERS (REU): Reus	Spain	United Kingdom	On arrival, an unsecured electric mobility scooter was discovered loaded into an incorrect hold without the relevant paperwork. Crew had allegedly not been informed of the electric mobility scooter.	

201308756	17/07/2013	EHAM (AMS): Amsterdam/Schiphol	Netherlands	United Kingdom	Passenger boarded an aircraft with their own portable oxygen cylinder without the captain being informed.	Cabin crew informed the captain of the portable oxygen cylinder during initial climb. Reporter stated that ground crew had not informed the captain of the oxygen cylinder prior to departure and it had not been noted on the loadsheet.
201308812	13/07/2013	WSSS (SIN): Singapore changi	Singapore	United Kingdom	On arrival item of dangerous goods was found incorrectly stowed and secured.	
201308823	17/07/2013	EGPH (EDI): Edinburgh	United Kingdom	United Kingdom	During taxi-out, A321 flight crew were informed that a NOTOC had not been provided for 10kg of dry ice loaded in cpt 1.	Incident was resolved by Ops in agreement with captain.
201308840	18/07/2013	LSGG (GVA): Geneve/Cointrin	Switzerland	United Kingdom	On arrival, electric wheelchair was found incorrectly stowed and secured. Wheelchair had been loaded in the bulk cargo compartment lashed down with ropes.	
201308889	18/07/2013	EGLL (LHR): London/Heathrow	United Kingdom	Italy	On arrival one skid of dangerous goods consignment (Class 9) was found inadequately restrained in AKE-35770 and had shifted into the unit.	
201308898	19/07/2013	KMIA (MIA): Miami/Intl, Fla.	United States of America	United Kingdom	Dangerous goods and AVI found not secured in Hold 5 on arrival.	
201309256	24/07/2013	KDEN (DEN): Denver/Stapleton Intl, Co.	United States of America	United Kingdom	On arrival dangerous goods were found incorrectly stowed/secured. Goods had arrived with straps loose and open.	
201309379	26/07/2013	HECA (CAI): Cairo/Intl	Egypt	United Kingdom	During cruise the flight crew were informed a passenger was concerned about having a bag removed and placed in the Hold. The bag contained two lithium batteries that were 130W.	

201309561	31/07/2013	EGGP (LPL): Liverpool	United Kingdom	Spain	Electric mobility aid was discovered in the forward hold, not loaded iaw company SOPs.	Reporter stated that the batteries had been removed from the wheelchair and left on the hold floor without being adequately secured.
201309580	31/07/2013	EGNV (MME): TEESSIDE	United Kingdom	United Kingdom	Magazine containing cartridges found to be missing from dispenser.	The item was installed in the morning and a Tech Log entry made. On return from a second mission in the afternoon during the daily inspection, the magazine was missing and unaccounted for. Possibly lost during the flight.
201309624	31/07/2013	EGGP (LPL): Liverpool	United Kingdom	Isle of Man	On arrival motorised wheelchair was found in hold 6 not tied down and without a mobility aid form. Crew were unaware of item.	
201309775	02/08/2013	VHHH (HKG): Hong Kong/Intl	Hong Kong	United Kingdom	Unsecured dangerous goods found inside ULD upon aircraft arrival.	
201309783	02/08/2013	KBOS (BOS): Boston/Gral E.L.Logan Intl, Ma.	United States of America	United Kingdom	Dangerous goods found not secure inside ULD container upon aircraft arrival.	
201309814	02/08/2013	LFPG (CDG): Paris Charles-De-Gaulle	France	United Kingdom	On arrival an electric wheelchair was found to be unsecured in the forward hold. Item had not been declared on the NOTOC.	
201309818	03/08/2013	YSSY (SYD): Sydney / Kingsford Smith International	Australia	Singapore	Undeclared dangerous goods removed from unaccompanied baggage during x-ray screening. Goods had been shipped as cargo.	Australian Civil Aviation Safety Authority notified.
201309819	04/08/2013	YSSY (SYD): Sydney / Kingsford Smith International	Australia	Singapore	Dangerous goods. During x-ray screening, several undeclared lithium batteries (UN3480) were removed from two consignments of baggage shipped as cargo due for onward carriage to next sector.	

201309965	01/08/2013	LIMC (MXP): Milano/Malpensa	Italy	Spain	On arrival, ground crew discovered an electric wheelchair and baggage in the rear hold had not been loaded iaw SOPs. Part of the nets were also unsecured.	
201310096	10/08/2013	LIRP (PSA): Pisa (Mil)	Italy	Germany	Dangerous goods. During offload, ground crew observed smoke emanating from a bag loaded in the hold. Bag was removed. Flight crew informed. AFS attended.	Dangerous goods item described as resin like substance.
201310172	11/08/2013	EDDT (TXL): Berlin-Tegel	Germany	United Kingdom	On arrival battery and wheelchair were found incorrectly stowed. Wheelchair was found in two parts and unrestrained in the bulk cargo hold. Battery had been carried in the cabin.	Neither flight deck or cabin crew were aware of the presence of the battery.
201310179	10/08/2013	LSZH (ZRH): Zurich	Switzerland	United Kingdom	On arrival electric mobility aid was found in the rear hold unsecured and covered in baggage.	
201310291	10/08/2013	LIRP (PSA): Pisa (Mil)	Italy	United Kingdom	On arrival an electric mobility aid was found unsecured in the hold. Battery is also believed to have not been isolated.	
201310323	13/08/2013	EGLL (LHR): London/Heathrow	United Kingdom	Austria	Unsecured dangerous goods (aerosols) discovered in bulk hold on arrival.	
201310571	19/08/2013	KTPA (TPA): Tampa/Intl, Fl.	United States of America	United Kingdom	Dangerous goods found unsecured inside ULD container post aircraft arrival.	
201310580	20/08/2013	EGLL (LHR): London/Heathrow	United Kingdom	Italy	A321 departed with incorrect loadsheet. Weight and AKE number for a consignment of ice weighing 9kg was omitted. Crew were notified of the dangerous goods via ACARS.	

201310657	21/08/2013	EGGW (LTN): London/Luton	United Kingdom	Spain	Electric mobility aid not loaded iaw SOPs.	Ground crew discovered an electric mobility aid loaded in the rear hold on arrival, the electric mobility aid was not on the load form. The electric mobility aid was unsecured, the battery had been disconnected but was also unsecured.
201310665	22/08/2013	LFRQ (UIP): Quimper Pluguffan	France	United Kingdom	On arrival, dry cell electric mobility aid was found not tied down with bags loaded in the same compartment.	
201310787	25/08/2013	KSAN (SAN): San Diego/Intl Lindbergh Field, Ca.	United States of America	United Kingdom	On arrival CPM was found not iaw actual load. A wheelchair (WCBD) was found in position 41R in AKE 13682. Hold 5 contained a stroller inside a bag not the assigned wheelchair. A consignment of 'dry-ice' was also found not tied down.	
201310800	25/08/2013	EGGW (LTN): London/Luton	United Kingdom	Canary Islands (Spain)	Lithium battery loading procedure.	A passenger tried to place a large lithium battery from a mobility scooter in the overhead locker on the aircraft. Flight crew explained to ground crew the requirement for the battery to be secured to the electric mobility aid in the cargo hold with the terminals protected. Flight crew were subsequently informed the battery had been secured, however on checking the cargo hold, flight crew discovered the battery had been placed on the floor of the hold unsecured.
201310814	26/08/2013	EHAM (AMS): Amsterdam/Schiphol	Netherlands	United Kingdom	On arrival electric mobility not loaded in accordance with SOPs along with incomplete documentation. Battery had been loaded unsecured in hold 4 with the rest of the bags.	

201310816	26/08/2013	LIRP (PSA): Pisa (Mil)	Italy	United Kingdom	Electric mobility aid not loaded iaw SOPs.	Ground crew discovered an unsecured electric mobility aid loaded in Hold 4 on arrival. Bags were loaded in the same hold. Reporter commented that no message had been sent from the previous sector regarding the electric mobility aid.
201310852	23/08/2013	EGLL (LHR): London/Heathrow	United Kingdom	Zambia	Incorrect NOTOC.	Flight crew had been unaware of 100kg of dry ice loaded in the aircraft hold. NOTOC had indicated no dangerous goods. CLC had been made aware of the NOTOC error after the aircraft had departed, however flight crew had not been advised.
201310927	27/08/2013	EGPM (SCS): Scatsta	United Kingdom	United Kingdom	Bags and freight, including dangerous goods, were loaded onto an incorrect flight. Flight crew realised the error on checking the loadsheet against paperwork for actual load.	
201310975	28/08/2013	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Aircraft departed with dangerous goods (UN1845 / Class 9) not on the NOTOC. Flight crew notified during flight.	
201310976	29/08/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	Electric mobility aid not loaded in accordance with SOPs.	
201310994	30/08/2013	LEMG (AGP): Malaga	Spain	United Kingdom	Electric mobility aid not loaded in accordance with SOPs.	
201311105	31/08/2013	EKCH (CPH): Kobenhavn/Kastrup	Denmark	United Kingdom	Dangerous cargo found not secured inside ULD container on aircraft arrival.	

						offered to leave their EMA at check-in and use a manual one to access the gate with PMR agent assistance. This way there is enough time to confirm with the passenger the correct isolation process. In this case the passenger did not agree with this procedure and drove his EMA up to the boarding gate. The PMR agents are in charge to deliver the wheelchair at the hold door, but the delivery was performed at the end of loading. In his stress to avoid a hold closure delay, as this EMA also had to be correctly isolated, the loading supervisor advised that the key was on and turned the power off. He could not find the battery connectors, but he thought EMA was completely switched off and any further confirmation with the PMR agent or the passenger would have delayed the flight.□
201311126	31/08/2013	LEAL (ALC): Alicante	Spain	United Kingdom	On arrival an electric mobility aid (EMA) was found tied down in the bulk hold with the power on and the battery still connected.	
201311127	24/08/2013	EGLL (LHR): London/Heathrow	United Kingdom	China	Undeclared dangerous goods. One labelled shipment of dangerous goods (magnetic items) discovered on arrival, had not been indicated on the AWB.	
201311156	02/09/2013	LIRF (FCO): Roma/Fiumicino	Italy	France	Electric mobility aid not loaded iaw SOPs.	On arrival, an electric mobility aid was discovered loaded between bags in the same compartment.

201311157	02/09/2013	EGCC (MAN): Manchester/Intl	United Kingdom	Spain	Loading form indicated that an EMA (Electric Mobility Aid) battery, packed in a rigid box, had been loaded into the aircraft hold. However on arrival, the battery was discovered to have travelled with the passenger in the cabin, not in the hold as advised.	Loading form had stated that the battery was non spill able and not lithium. Reporter also expressed concerns regarding ground staff's use of EMA procedures.
201311225	06/09/2013	EGAA (BFS): Belfast/Aldergrove	United Kingdom	United Kingdom	Electric wheelchair not loaded iaw SOPs.	On arrival electric wheelchair in hold 4 was found not tied down and with bags on top.
201311264	04/09/2013	EDDT (TXL): Berlin-Tegel	Germany	United Kingdom	Electric wheelchair not loaded iaw SOPs.	On arrival, ground crew discovered a ULD in position 41P contained an electric wheelchair, battery and a bag. Electric wheelchair was on its side, unsecured. Investigation identified a failure to comply with procedures. □ CAA Closure: Relevant loading group reminded that all electric mobility aids must be secured.
201311417	09/09/2013	EGMC (SEN): Southend	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered the battery from an EMA had been removed and secured to nets in the forward hold.
201311420	07/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	India	Un-notified restricted articles (toxic substance) had been loaded on two pallets and two AKEs before being offloaded.	It is noted that cargo do not check transhipments for restricted articles as it had already flown and it is the previous station's responsibility to check that the paperwork is in order.
201311446	09/09/2013	LFBO (TLS): Toulouse Blagnac	France	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered that a battery from an EMA had been removed and was inadequately secured in a different compartment from the correctly loaded and secured EMA.
201311458	06/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	Zambia	Dry Ice (98kg) stowed in return catering pod positioned 23P not declared on the NOTOC.	

201311514	09/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Italy	CPM not iaw actual load on arrival. Hold 4 contained more cargo than expected.	The load included an item of Dangerous Goods which was found to have not been secured in the hold. The 25kg of dangerous goods were manifested, but the remaining 276kg of cargo was not. The dangerous goods were found not to be secured in the hold and only held in place by the surrounding baggage.
201311525	10/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	Italy	On arrival, ground crew discovered an electric wheelchair in the bulk hold had not been tied down and had become stuck in the nets.	
201311540	10/09/2013	LIRF (FCO): Roma/Fiumicino	Italy	United Kingdom	On arrival an inadequately secured electric wheelchair with no spreaders discovered in the forward hold, in a ULD in position 24.	Engineers were contacted to carry out an inspection of the hold floor, due to the movement of the electric wheelchair in position 24.
201311543	04/09/2013	EBBR (BRU): Bruxelles/National	Belgium	United Kingdom	DHC8 departed with consignment of dangerous goods that arriving ground staff were not aware of. The consignment of 15kg dry ice had been stowed beneath a heavy bag and excess force had caused the storage shelf for the engine blanks to crack/shear.	
201311573	11/09/2013	EGGW (LTN): London/Luton	United Kingdom	Spain	An electric mobility aid was loaded into hold 3 incorrectly secured. It had been tied down to the aircraft's netting floor rings. Operational paperwork had declared that it had been loaded as per procedure.	
201311633	12/09/2013	LIEO (OLB): Olbia/Costa Smeralda	Italy	United Kingdom	Electric wheelchair not loaded iaw SOPs and was damaged during flight. Item not declared on NOTOC.	

201311723	13/08/2013	LMML (MLA): Malta/Luqa	Malta	United Kingdom	On arrival electric mobility aid in hold 4 was found not tied down and with bags on top. No EMA form attached.	
201311736	14/09/2013	LEAL (ALC): Alicante	Spain	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA was discovered in Hold 1 with the key in the ignition. Reporter alleged the loading form indicated the key had been removed and given to passenger.
201311749	13/09/2013	EGJJ (JER): Jersey, Channel Is.	United Kingdom	United Kingdom	On arrival electric mobility aid was found in hold 4 not loaded in accordance with SOPs. Battery was loose on the floor. Neither had been tied down.	
201311786	13/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	Reporter concerns around incorrect labelling, packaging and loading of dangerous cargo resulted in the goods being removed from the aircraft.	Investigation established that the ramp team leader did not realise that class 4.3 dangerous goods items required the packaging to be waterproof and assumed that the consignment had been prepared correctly. He understood that Class 4.3 dangerous goods meant dangerous when wet, but as the item was delivered to the a/c side covered and the weather was fine, he did not realise that the consignment should have been in waterproof packaging. □ CAA Closure: □ Both the dispatcher and ramp team leader were interviewed. Additionally, all ramp team leaders and dispatchers were reminded that, if presented with 4.3 dangerous goods, they must ensure that they check that the packaging is waterproof regardless of the weather conditions.
201311841	15/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Italy	Dangerous goods shipment found not secured in the hold upon aircraft arrival.	

201311857	09/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	Japan	Dangerous goods. Lithium ion batteries discovered in passengers hold baggage.	
201311982	19/09/2013	LEMD (MAD): Madrid/Barajas	Spain	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered that an EMA had been loaded in a separate compartment and tied down correctly, however there had been no loading form attached, the battery terminals had still been connected to the EMA and although the switch had been placed in the off position, there had been no key.
201311985	16/09/2013	EGSS (STN): London/Stansted	United Kingdom	United Kingdom	EMA (Electric Mobility Aid) battery was discovered on the floor of the aircraft hold on arrival. Battery appeared to have fallen from the tray/plate belonging to the EMA during the flight.	
201312097	20/09/2013	LEPA (PMI): Palma de mallorca	Spain	United Kingdom	On arrival an electric scooter and its battery were found unsecured in the hold. No LDM had been received.	
201312103	21/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	Attempted loading of undeclared dangerous goods containing lithium batteries.	
201312128	21/09/2013	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	On arrival electric wheelchair was found incorrectly secured and with the batteries still connected.	
201312135	21/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	ULD pallet arrived post-flight in poor condition. Pallet incorrectly built. Incorrect dangerous goods tag attached to the proper tag.	Reporter states the cargo may have been damaged.
201312155	22/09/2013	HESH (SSH): Sharm-El-Sheikh	Egypt	United Kingdom	On arrival electric mobility aid was found not loaded in accordance with SOPs. It was not tied down or segregated. The battery was also tagged and had been loaded separately and was beside the mobility aid.	

201312198	24/09/2013	LIRF (FCO): Roma/Fiumicino	Italy	France	On arrival an electric wheelchair was found not loaded in accordance with SOPs. It was unsecured and partly damaged.	
201312308	25/09/2013	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	Dangerous goods (Class 9) found not secured inside ULD container upon aircraft arrival.	
201312327	26/09/2013	LPFR (FAO): Faro	Portugal (and Madeira and Acores)	United Kingdom	On arrival, electric mobility aid was found not loaded in accordance with SOPs. Battery had been removed and placed on the floor of the unit. EMA form had not been completed.	
201312331	26/09/2013	EGJJ (JER): Jersey, Channel Is.	United Kingdom	United Kingdom	On arrival, electric mobility aid was found not loaded in accordance with SOPs. Battery had been removed and placed between two planks of wood on the floor of the hold. In addition, EMA form was incomplete.	
201312432	28/09/2013	LFBO (TLS): Toulouse Blagnac	France	United Kingdom	On arrival, wheelchair was found incorrectly stowed. It had not been tied down and was surrounded by bags.	
201312433	27/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Unmanifested dangerous goods found on board upon aircraft arrival.	
201312440	26/09/2013	EGLL (LHR): London/Heathrow	United Kingdom	United Kingdom	Electric wheelchair discovered in cpt 5 on arrival instead of cpt 43, as shown on CPM.	Passenger had the battery for his wheelchair in the cabin with him.
201312444	26/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Italy	Dangerous goods (RFM) found unsecured in the hold on aircraft arrival.	

201312468	28/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	Electric wheelchair found unsecured in hold on arrival.	<p>The loaders placed the wheelchair in hold 5 without correctly securing it. They stated in interview that they were aware it was supposed to be tied down, but felt that it was secure enough with the other items around it so left it as it was. The GHA's failed to follow procedure as they were acting hastily to try to protect the on time departure of the aircraft. They received the wheelchair late and so rushed their duties to try and recover the time. □</p> <p>CAA Closure: □</p> <p>Appropriate and comprehensive remedial action has been taken as a result of this incident.</p>
201312504	29/09/2013	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Carriage of dangerous goods (RFL) not notified on the NOTOC.	
201312526	27/09/2013	KBOS (BOS): Boston/Gral E.L.Logan Intl, Ma.	United States of America	United Kingdom	Four pistols and two assault rifle type objects were found during security scan prior to departure. Police attended and after inspection confirmed that the items were not firearms.	<p>The items in a box were in transit and through checked to their final destination. They were subsequently removed from the flight as the box was not suitably packed and there was insufficient time to check gas propellants and other items. Passenger was informed and advised to make a lost baggage report on arrival at destination so that the goods could be repacked and shipped on a later flight. Passenger had also checked in eight other pieces of baggage which had been inspected and loaded and stated that he had told staff what was in the box prior to departure but there were no details on the booking at origin or onward destination.</p>

201312527	29/09/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded in accordance with SOPs.	EMA battery had been removed and secured next to the EMA in Hold 1.
201312566	01/10/2013	EDDM (MUC): Munchen	Germany	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	An electric wheelchair was discovered by loading team on arrival. Reporter commented that bags had been loaded around the wheelchair and relevant documentation had not been fully processed.
201312596	02/10/2013	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Dangerous goods found not secured inside the ULD container post flight.	
201312603	01/10/2013	EGNT (NCL): Newcastle	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered an EMA in the forward hold, in the same compartment as a manual wheelchair. Reporter commented that the EMA had been secured but had not been loaded separately from loose items, as per requirements.
201312688	03/10/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	On arrival two electric wheelchairs were found secured to the nets.	
201312706	05/10/2013	En route	Spain	United Kingdom	Fumes in the flight deck.	The smell was of strong acetone/nail polish remover and the cabin manager was asked to find out if any passenger was using nail polish/remover, and if so, to remove it on the grounds of acetone being classed as dangerous goods. There was some ambiguity as to the approval of the use of nail polish in the Cabin Services Manual, also nobody on board was identified as using or being in possession of acetone. Later on, both flight crew developed headaches, neither could be sure whether this was due to the acetone fumes or due to tiredness on sector four after an early start.

201312711	04/10/2013	EIDW (DUB): Dublin	Ireland	United Kingdom	Dangerous cargo (RDS) biological substance category B found not secured in the hold on arrival. Box marked with upright arrows was on its side.	
201312736	06/10/2013	LSZH (ZRH): Zurich	Switzerland	United Kingdom	On arrival electric wheelchair was found in the rear not loaded iaw with SOPs. It had been stowed with bags around it.	
201312779	28/09/2013	EGNM (LBA): LEEDS BRADFORD	United Kingdom	Portugal (and Madeira and Acores)	On arrival electric wheelchair was found incorrectly stowed. It was surrounded by bags.	
201312782	04/10/2013	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Dangerous goods (RMD) found not secured inside ULD container upon aircraft arrival. Boxes marked with upright arrows were found upside down.	
201312812	05/10/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Dangerous goods shipment found not properly restrained on aircraft arrival.	
201312830	03/10/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Dangerous goods found not restrained on ULD pallet on aircraft arrival.	
201312942	07/10/2013	EGLL (LHR): London/Heathrow	United Kingdom	Italy	Dry ice found in Hold 5 on arrival not shown on the CPM.	
201312951	08/10/2013	LIMJ (GOA): Genova/Sestri	Italy	United Kingdom	On arrival electric wheelchair was found incorrectly secured.	
201313030	07/10/2013	EGBB (BHX): Birmingham	United Kingdom	United Kingdom	Undeclared dangerous goods. On arrival, a portable bottle of oxygen was discovered contained within a cardboard box amongst other loose items. No dangerous goods paperwork or labelling.	
201313040	10/10/2013	VHHH (HKG): Hong Kong/Intl	Hong Kong	United Kingdom	Dangerous goods found not secured inside ULD container on aircraft arrival.	
201313131	12/10/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	On arrival, wheelchair was found not tied down and loaded with bags.	

201313148	01/10/2013	EGPE (INV): Inverness	United Kingdom	United Kingdom	On arrival electric scooter and battery were found incorrectly stowed and secured. Scooter had been loosely fastened to hold netting and battery pack was loose and stacked on top of a suitcase.	
201313179	14/10/2013	FAJS (JNB): Johannesburg/Jan Smuts	South Africa	United Kingdom	Dangerous goods (Class 3/UN1197) found not secured inside ULD container on aircraft arrival.	
201313208	15/10/2013	LPFR (FAO): Faro	Portugal (and Madeira and Acores)	United Kingdom	On arrival electric mobility aid was found incorrectly secured. It had been tied to the hold net restraints ring.	
201313245	14/10/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	On arrival electric mobility aid was found not loaded iaw SOPs. The battery had been removed and left on the hold floor surrounded by the wheelchair and strings.	
201313269	16/10/2013	LPFR (FAO): Faro	Portugal (and Madeira and Acores)	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered an EMA had been loaded and tied down with the battery removed and tied to the EMA. Accompanying documentation had indicated that the battery had been removed and secured separately. Hold 1 door netting had also been inadequately secured.
201313312	17/10/2013	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered an unsecured battery belonging to an EMA had been placed loose on the seat of the EMA. The EMA had been secured.

201313373	16/10/2013	EGSH (NWI): Norwich	United Kingdom	United Kingdom	Dangerous goods were allegedly loaded and carried on board an aircraft, contrary to IATA Dangerous Goods Regulations.	An aircraft departed with two fire extinguishers and an oxygen bottle loaded on board, despite repeated requests to a representative of the operator for the items to be offloaded. Reporter commented that the dangerous goods items had not been released, as access to relevant information regarding certain stipulations of a variation to IATA Dangerous Goods Regulations had not been obtained. Arrangements were made for the items to be removed by handling agents at the next destination.
201313438	19/10/2013	EGCN : DONCASTER SHEFFIELD	United Kingdom	Spain	Electric wheelchair appeared to have power on when offloaded from the hold upon aircraft arrival.	
201313440	19/10/2013	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Dangerous goods found not secured in Hold 5 upon aircraft arrival.	
201313873	28/10/2013	EGPH (EDI): Edinburgh	United Kingdom	United Kingdom	On arrival ULD in position 11P, containing an electric wheelchair, was found not secured by stops and had moved approx 5ft during flight. No damage noted to the hold, ULD or wheelchair.	Captain reported a banging noise in the front hold whilst taking off and landing.
201313958	29/10/2013	LLBG (TLV): Tel-Aviv/D. Ben Gurion	Israel	United Kingdom	On arrival electric mobility aid was found incorrectly stowed and secured. It had been loaded in CPT 4 along with bags and tied onto the cargo netting clips. Netting in CPT 3 was also not secured.	
201313968	28/10/2013	EGPF (GLA): Glasgow	United Kingdom	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered an EMA battery had been removed from its secure location, separately tagged and inadequately secured on the footplate of the EMA.

201314012	29/10/2013	KSEA (SEA): Seattle/Seattle-Tacoma Intl, Wa.	United States of America	United Kingdom	During unloading a strong smell of thinners had been noticed. Boxes were found unsecured, lying on their sides and leaking.	
201314017	30/10/2013	KSEA (SEA): Seattle/Seattle-Tacoma Intl, Wa.	United States of America	United Kingdom	On arrival, AKE 12123 containing unsecured consignment of dangerous goods (RFL) was found on its side and contents had spilled.	
201314104	01/11/2013	EGSH (NWI): Norwich	United Kingdom	Other	Helicopter departed with a consignment of dangerous goods not NOTOC'd.	
201314314	04/11/2013	CYYZ (YYZ): Toronto/Lester B. Pearson Intl,Ont.	Canada	United Kingdom	Upon arrival dangerous goods found loaded in the hold believed not iaw with the correct orientation.	
201314351	07/11/2013	EGGP (LPL): Liverpool	United Kingdom	Isle of Man	Unsecured electric wheelchair discovered in Hold 6 on arrival.	
201314454	08/11/2013	EGCC (MAN): Manchester/Intl	United Kingdom	Czech Republic	Unmanifested goods, without any relevant paperwork, discovered inadequately secured on arrival. Appropriate personnel informed.	
201314587	10/11/2013	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	On arrival electric wheelchair was found in hold 41 without 'a safe to fly' tag on it. Dry battery was loose on devices floor.	
201314660	13/11/2013	EGAC (BHD): Belfast/City	United Kingdom	United Kingdom	Unsecured EMA (Electric Mobility Aid) and battery discovered in Hold 6 on arrival.	EMA battery had been removed and placed unsecured beside the EMA.
201314686	11/11/2013	EGLL (LHR): London/Heathrow	United Kingdom	Cyprus	One piece of DG cargo, weighting 29kg, was carried unmanifested and without documents.	
201314804	15/11/2013	EGGW (LTN): London/Luton	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA was discovered in Hold 4 on arrival with the battery removed. Loading form was incomplete and MVT message had indicated that the EMA would be in Hold 1 not in Hold 4.

201314847	18/11/2013	EGKK (LGW): London/Gatwick	United Kingdom	Portugal (and Madeira and Acores)	On arrival, electric scooter was found not loaded iaw SOPS. Battery was loaded separately from EMA without the appropriate box.	
201315218	24/11/2013	EGJJ (JER): Jersey, Channel Is.	United Kingdom	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew discovered an EMA battery had not been disconnected, contrary to instructions on EMA form.
201315253	22/11/2013	SAEZ (EZE): Buenos Aires,Ministro Pistarini (Ezeiza),Ba	Argentina	United Kingdom	Dangerous goods found not secured inside ULD container upon aircraft arrival.	
201315272	25/11/2013	LEAL (ALC): Alicante	Spain	United Kingdom	On arrival electric wheelchair was found incorrectly stowed. Battery was still connected and the wheelchair was surrounded by passenger bags.	
201315294	25/11/2013	LSGG (GVA): Geneve/Cointrin	Switzerland	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, ground crew noted that an EMA had been tied to the hold netting and the battery had been removed from the EMA and placed between the nets and the EMA.
201315365	25/11/2013	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Battery discovered still connected to an EMA on arrival.
201315414	22/11/2013	LSGG (GVA): Geneve/Cointrin	Switzerland	United Kingdom	Aircraft arrived with no dangerous goods information despite RMD travelling on flight.	
201315459	27/11/2013	EGLL (LHR): London/Heathrow	United Kingdom	Bahrain	ULD pallet containing dangerous goods labelled 'not for passenger aircraft' presented to passenger aircraft for loading. Error noticed by loading staff who alerted the flight crew. Pallet offloaded.	
201315488	23/11/2013	LFSB (MLH): Bale Mulhouse (France/Suisse) (Basel)	France	Spain	During unloading electric mobility aid was found not secured inside the hold. Accompanying documentation was also incomplete.	

201315565	29/11/2013	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	towards ground crew during offload from Hold 4. During the loading, the loading supervisor and loading team neglected to follow the correct procedures regarding the loading of an EMA. The team involved understood the seriousness of this incident and commented that an OTP was on their agenda, although full acknowledgement that procedures must be followed was stated. After speaking with the loading supervisor & loading team involved it was apparent that negligence was the root cause. All persons involved are fully aware and understand the procedures put in place regarding the secure loading of an EMA. All persons involved have seen all notices regarding loading of EMA(s) and have received full internal briefings / training.☐ CAA Closure: ☐
201315593	28/11/2013	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	EMA (Electric Mobility Aid) incorrectly loaded.	Investigations revealed the incorrect loading of an EMA and Lithium battery.☐ CAA Closure:☐ Following this and a number of similar incidents all team leaders have been issued with guidance on how to load electric wheelchairs and the correct methods for disconnecting and loading DG including lithium batteries. The loader in this event had been trained and his training was up to date, however he failed to follow his trained procedures.

201315598	30/11/2013	EGKK (LGW): London/Gatwick	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival, an EMA loaded in the rear hold was discovered to have been isolated and secured, however the battery had been removed and tied to the EMA.
201315713	03/12/2013	LIPZ (VCE): Venezia/Tessera	Italy	United Kingdom	Flammable liquid found inside passenger's baggage when being x-rayed at the transfer unit for a connecting flight.	
201315732	02/12/2013	EPWA (WAW): Warszawa/Okecie	Poland	United Kingdom	Dangerous goods found not secured on aircraft arrival.	
201315907	07/12/2013	LFPO (ORY): Paris Orly	France	United Kingdom	Dry ice found not secured in Hold 5 on arrival.	
201315945	05/12/2013	EGGP (LPL): Liverpool	United Kingdom	Isle of Man	Unsecured EMA (Electric Mobility Aid).	Unsecured EMA discovered loaded on top of baggage on arrival. EMA battery had been in its bag, in the basket of the EMA.
201315969	09/12/2013	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	Dangerous goods ROX found loaded inside ULD container adjacent to RFL post flight. Reporter states that ROX and RFL are not compatible.	
201316075	12/12/2013	EGGD (BRS): Bristol/Lulsgate	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA battery discovered connected on arrival. Light indicator had been illuminated.
201316144	12/12/2013	EBBR (BRU): Bruxelles/National	Belgium	United Kingdom	Unsecured EMA (Electric Mobility Aid) and dangerous goods incorrectly loaded.	On arrival, ground crew discovered an unsecured EMA in Hold 5 and dangerous goods (flammable liquid) not loaded iaw labelling arrows. Appropriate personnel informed. Boarding was subsequently delayed by 9mins as a result of the incident.
201316146	11/12/2013	EGLL (LHR): London/Heathrow	United Kingdom	Azerbaijan	Carriage of dangerous goods, which had not been notified in the LDM/CPM, NOTOC only annotated.	
201316147	12/12/2013	ENGM (OSL): Oslo/Gardermoen	Norway	United Kingdom	RLF found not restrained inside ULD container on aircraft arrival.	

201316167	03/12/2013	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	Non-spillable wet cell battery was still attached to the EMA. No damage to EMA, battery or aircraft hold.
						<p>Item had a label indicating that it was flammable and product was confirmed as a mixture of Ammonia and Chloride. Appropriate action taken during flight to store and isolate the item. □</p> <p>Supplementary 18/12/13: □</p> <p>A strong smell had been reported by the SCCM in the region of seat 5C. Smell was strong and pungent. It was a skin and eye irritant containing chlorine and ammonia, and used in pesticides. SCCM was most exposed to the smell and suffered a strong headache, throat dryness and a cough - symptoms continued through the night until the next day. They planned to seek medical advice on return home. Another crew member was exposed to 15 secs of the smell and suffered a headache for 2 hrs. After landing and considering advice from all sources the rucksack was returned to the passenger.</p>
201316336	16/12/2013	EGLL (LHR): London/Heathrow	United Kingdom	Romania	During flight a passenger was found with an item of dangerous goods in their hand luggage.	
201316417	13/12/2013	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	Unsecured EMA (Electric Mobility Aid).	EMA discovered unsecured with bags loaded around it on arrival.
201316779	24/12/2013	EGPF (GLA): Glasgow	United Kingdom	United Kingdom	Electric wheelchair found not secured inside ULD container upon aircraft arrival.	
201316783	22/12/2013	EGGP (LPL): Liverpool	United Kingdom	Isle of Man	Unsecured EMA (Electric Mobility Aid) discovered in Hold 6 on arrival.	EMA had been placed on top of bags and not strapped down. EMA battery had been disconnected but was still in place and no insulation tape had been placed over the exposed terminals.

201316877	28/12/2013	GCRR (ACE): Arrecife/Lanzarote	Canary Islands (Spain)	United Kingdom	On arrival electric mobility aid was found incorrectly secured and stored.	The mobility device had also been loaded in hold 2 and not hold 1.
201400054	01/01/2014	ZBAA (PEK): Beijing/Capital	China	United Kingdom	ULD under AWB 125-50768115 required a rebuild on arrival, due to a slipped load of dangerous goods pushing against the ULD curtain.	
201400078	02/01/2014	EGGD (BRS): Bristol/Lulsgate	United Kingdom	Spain	Inbound EMA (Electric Mobility Aid) not secured as per SOP.	On arrival, it was detected an Electric Mobility Device loaded and secured with the battery separated from device.
201400191	03/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Canada	Unsecured ULD containing dangerous goods discovered in position 21R on arrival. Locks were not in the upright position.	
201400258	08/01/2014	LFPO (ORY): Paris Orly	France	United Kingdom	Dangerous goods. RCM (Restricted Corrosive Material) in Hold 5 discovered not tied down iaw SOPs on arrival.	
201400390	12/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Denmark	Aircraft pushed back with consignment of dangerous goods (RDS) in cpt5 not notified.	Upon final figures from the TRM - we were notified by loading from the report that there was *RDS* loaded in cpt 5 which belonged to EHO, who had not notified CLC with any specials. Flight deck informed of the reason for the delay in final figures. EHO had not informed CLC but after checking the manual, no special instructions were required to comply with the dangerous goods.
201400409	11/01/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	On arrival electric wheelchair in ULD in position 41 was found tied down but bags had also been stowed in the ULD.	
201400443	13/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Belgium	On arrival, RMD boxes in ULD container were found to be loose with pallet on top.	

201400568	17/01/2014	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	EMA (Electric Mobility Aid) not loaded iaw SOPs. Discovered on arrival.	The battery of an EMA was wrongly secured in the aft hold. The battery was out of place (disconnected) but secured on the wchc, although the form attached says that it 's enough to switch off and remove the key. Although separately, all the elements were secured.
201400584	18/01/2014	LFLS (GNB): Grenoble Saint-Geoirs	France	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Upon arrival the loaders noticed a wheelchair under bags in the hold thinking that it was a normal wheelchair they started to remove it from under the bags in CPT 4 they then noticed a battery, the EMA was loaded under bags not tied down or secure and then was noticed that it was still switched on. The movement MSG did not state that there was a EMA loaded on the flight but also reporter asked the flight deck for a copy of the EMA form and they did not know that they had a EMA loaded onto their aircraft.
201400713	22/01/2014	EDDM (MUC): Munchen	Germany	United Kingdom	Consignment of hazardous freight RFL,RCM,RNG,RMD was found not secured and had scattered all over the ULD.	
201400769	21/01/2014	KORD (ORD): Chicago/O'hare, IL.	United States of America	United Kingdom	Dangerous goods (RFS/RPB) found not secured correctly inside ULD container on aircraft arrival.	
201400915	23/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Carriage of unmanifested dangerous goods.	DG 1 pc 1 Kgs sent unmanifested on aircraft and undeclared on NOTOC. AWB 125-7605 8754. No AMS information entered which might lead to possible US Customs fine.

201400916	27/01/2014	LPPT (LIS): Lisboa	Portugal (and Madeira and Acores)	United Kingdom	On arrival EMA (Electric Mobility Aid) was found not loaded iaw SOPs.	EMA arrived with the battery disconnected.
201400941	23/01/2014	EGPD (ABZ): Aberdeen/Dyce	United Kingdom	United Kingdom	Unsecured dangerous goods (RNG) found in Hold 2 on aircraft arrival.	
201401008	27/01/2014	KPHX (PHX): Phoenix/Sky Harbor Intl, Az.	United States of America	United Kingdom	Unsecured dangerous goods found on aircraft arrival.	4 pieces of RFL DG arrived unsecured inside ULD container. One strap was inside unit, but was not being used to restrain freight.
201401067	30/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Netherlands	Dry ice of 4kg found not secured in hold 5 on arrival.	
201401078	29/01/2014	FAJS (JNB): Johannesburg/Jan Smuts	South Africa	United Kingdom	Carriage of prohibited item discovered during flight.	
201401079	29/01/2014	CYYC (YYC): Calgary/Intl, Alta.	Canada	United Kingdom	Dangerous goods (Class 2 / UN1066) found not secured inside ULD post flight.	
201401116	30/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Other	Shipment of dangerous goods (lithium batteries) was refused due to non-compliance of Operator variance.	DG incident. Freight did not travel. Freight was originally booked on the 31st Jan. AWB 075-33443233 x 2 pieces Haz RLM and One piece of ELM. Carrying out acceptance check it was noted that this was a shipment of Lithium Metal Batteries UN3090 which does not comply with the operator variation. The freight was refused and returned to the driver with the docs.
201401227	30/01/2014	EGHI (SOU): Southampton	United Kingdom	United Kingdom	Electric Mobility Aid found not secured in CPT 6 on aircraft arrival.	
201401239	31/01/2014	EGLL (LHR): London/Heathrow	United Kingdom	Spain	Incorrect loading.	Drums wrongly stowed. No spreaders and ropes used. Drums (containing chemical products) found lying on the aircraft floor, without spreaders underneath and untied on aircraft arrival.

201401256	02/02/2014	EGNM (LBA): LEEDS BRADFORD	United Kingdom	Canary Islands (Spain)	Lithium battery removed from EMD for carriage in cabin. Lithium battery removed from EMD for carriage in cabin.	Lithium battery removed from EMD for carriage in cabin. Due to the size/weight of the battery Capt requested the battery Watt Hour (Wh) to be checked. Watt hourly rate found to be 384Wh. Wh exceeds max permitted by IATA (300Wh), battery off loaded.
201401259	30/01/2014	EGHI (SOU): Southampton	United Kingdom	United Kingdom	Electric Mobility Aid found not secured in Hold 6 on aircraft arrival.	
201401292	02/02/2014	EGLL (LHR): London/Heathrow	United Kingdom	Spain	Incorrect loading.	Drums (containing chemical products) arrived at destination untied, with no spreaders underneath.
201401322	04/02/2014	EGMC (SEN): Southend	United Kingdom	Canary Islands (Spain)	Electric Mobility Aid not loaded iaw SOPs.	Once AFT cargo hold was opened at arrival in order to start unloading, ramp agent noticed EMA was secured with battery removed from WCH. The battery was out of place (disconnected) but secured on hold. EMA loading form was attached to the EMA form. Although separately, all the elements were secured.
201401422	06/02/2014	EGLL (LHR): London/Heathrow	United Kingdom	Spain	Wheelchair battery confusion. Crew were unable to establish if a Nikel Metal Hydride (NiMH) wheelchair battery could travel in the cabin. Passenger agreed to the wheelchair being loaded in the hold.	
201401626	05/02/2014	EGLL (LHR): London/Heathrow	United Kingdom	Spain	Incorrect loading found on aircraft arrival.	Drums containing chemicals wrongly stowed inside the container.

201401821	15/02/2014	EGBB (BHX): Birmingham	United Kingdom	United Kingdom	Dry-ice in bulk hold was discovered from previous sector.	Dry-ice notified and carried on aircraft. Aircraft diverted and pax off-loaded. Cargo remained on aircraft overnight correctly secured and continued to destination on positioning sector fltnum9256. Load not incorporated in Ferry flight documentation although NOTOC still carried from previous sector. Aircraft on ground at for approx. 2 hours before decision made to disembark pax and flight cancelled. Crew responsible for YPs/UM transport to LHR, 1 crew member accompanied. Other crew remained at diversion airfield overnight. Cargo not processed at diversion airfield overnight hence still on board.
201401889	04/02/2014	EGLL (LHR): London/Heathrow	United Kingdom	France	Dangerous goods found not secured properly on aircraft arrival.	
201401896	14/02/2014	EGBB (BHX): Birmingham	United Kingdom	Canary Islands (Spain)	EMA (Electric Mobility Aid) incorrectly loaded.	There was 1 WCBD that was loaded together with bags, it was surrounded by many bags and even with 1 bag on top of the wch and H1 was empty. The pictures show that the lights are on so this means that battery was not totally disconnected.

201401941	13/02/2014	GCRR (ACE): Arrecife/Lanzarote	Canary Islands (Spain)	United Kingdom	On arrival, it was discovered that an EMA (Electric Mobility Aid) had been loaded in the same hold as bags without any separating nets.	When the aircraft arrived and the team started to offload the AFT hold the Team Leader reported that an electric wheelchair had been loaded into H3 along with 35 bags, the wheelchair had been securely strapped down but there was no net between the wheelchair and the bags to stop any inadvertent movement of the bags activating or damaging the wheelchair.
201402014	18/02/2014	EGLL (LHR): London/Heathrow	United Kingdom	Angola	Aircraft arrived with NOTOC indicating no dangerous goods loaded.	TRC instructed loaders to approach position 31P (RAP) with caution as he believed dry ice was loaded. Upon inspection 185kg was clearly marked as being carried in RAP positioned in 31P. Dangerous goods undeclared on NOTOC, both electronically and on Captain's hard copy.
201402015	18/02/2014	LHBP (BUD): Budapest/Ferihegy	Hungary	United Kingdom	Unsecured dangerous goods found on aircraft arrival.	Upon the opening of hold 5 it was discovered that the dry ice, clearly annotated on the loadview was not secured.

201402080	20/02/2014	EGNT (NCL): Newcastle	United Kingdom	United Kingdom	On arrival electric wheelchair was found not tied down and with the battery still connected.	was unloading hold 5 from aircraft on Stand 502 he found that a electric wheelchair was not tied down and the battery was still connected. the weather was wet and the crew member was wearing all ppe. The investigation findings were that the EMA pax arrived at the gate late and had by-passed the PRM process, therefore gate teams & PRM provider were unaware of her travelling. The Ramp operatives did not have time to de-load one of the already loaded AKH's therefore bulk loaded the EMA in Hold 5. EMA not protected from damage by baggage. Agents are fully aware NOT to do this, however a judgement call was made at the time by the Ramp Management. The ramp teams did tie down the EMA securely with the necessary equipment (ropes & rings), however appreciate it
201402188	23/02/2014	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Dangerous goods found not secured on aircraft arrival.	RFL not secured for travel, also various other dangerous goods unsecured in the ake.
201402198	23/02/2014	CYVR (YVR): Vancouver/Intl, B.C.	Canada	United Kingdom	Non-compliance with requirements of carriage of dangerous goods.	DG coordinator was called to check some freight containing ICE that had arrived without ICE checks attached to the AWB documentation. This information was also missing saying they had been ice checked at the point of origin, also no RDS was in the 9 field.

201402268	22/02/2014	EGGD (BRS): Bristol/Lulsgate	United Kingdom	Canary Islands (Spain)	EMA (Electric Mobility Aid) discovered not loaded iaw SOPs on arrival.	Once AFT cargo hold was opened in order to start unloading, ramp agent noticed that loaded EMAs were secured with battery removed. The batteries were out of place (disconnected).
201402338	26/02/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	On arrival, a ULD was found to contain a passenger bag and a battery operated wheelchair.	
201402423	24/02/2014	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Unmanifested dangerous goods found on arrival.	Freight has flown un-manifested and to incorrect station. This consignment was found in a storage cage during a check that is carried out on a regular basis by the shed control team.
201402479	26/02/2014	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	Dangerous goods found not secured upon aircraft arrival.	DG not strapped or secured in AKE, when AKE was opened we found all RFL pieces in wing not strapped or secured.
201402487	01/03/2014	EGKK (LGW): London/Gatwick	United Kingdom	France	EMA (Electric Mobility Aid) discovered loaded in Hold 2 with baggage on arrival.	On arrival, Electric Mobility Aid loaded Hold 2, secured however loaded within same hold as loose baggage with items on the seat of the EMA device. Hold 2 was empty - device could have been loaded in hold 1.

201402577	02/03/2014	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	Incorrect loading of an Electric Mobility Aid found on arrival.	I was offloading aircraft on stand 24 on 2/3/14 at 2130, on arrival there was an electric scooter in hold 1 with crew bags stacked on top, gash bags were stacked with passenger baggage in hold 2. When we started offloading passenger baggage in hold 2 we found there was the battery for the scooter stacked in with the passenger baggage in a plastic box that wasn't sufficient for the battery it was meant to be supporting. Part of the scooter basket was also in hold 2 while the scooter was strapped down in hold 1 as training goes this is incorrect loading procedure.
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201402602	04/03/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Dangerous goods found with incomplete documentation on arrival. Freight offloaded and held for further investigation.	The dangerous goods coordinator received a call from Flight planning with reference to AWB 125-76118011 that had no DG labelling or markings of any kind. According to the documentation 2 different staff members that work for 2 different companies prior to its shipment had checked this. Both staff members have stated that all markings and labelling complied with IATA regulations and the box is labelled correctly. On inspection the DG coordinator found that there was no UN number/ Proper shipping name / net quantity / hazardous label which was a bit of a concern. The freight has been offloaded from the flight and a snag has been placed on the AWB to enable investigation. Freight currently been held in the HAZ bay in Ascentis.
201402828	07/03/2014	MKJS (MBJ): Montego Bay/Sangster Intl	Jamaica	United Kingdom	Electric mobility aid found not tied down and secured in the bulk hold on aircraft arrival.	

201402829	06/03/2014	GCRR (ACE): Arrecife/Lanzarote	Canary Islands (Spain)	United Kingdom	On arrival, an EMA (Electric Mobility Aid) was discovered loaded incorrectly and not iaw SOPs.	When the aircraft arrived and the team started to offload the FWD hold the Team Leader reported that an electric wheelchair had been loaded into H1 along with bags, the wheelchair had been securely strapped down but there was no net between the wheelchair and the bags to stop any inadvertent movement of the bags activating or damaging the wheelchair. When the EMA tag was checked it was found to have been signed by the person responsible for making safe for carriage but not by the Loading Supervisor.
201402832	08/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	Finland	Dangerous goods found not secured in the hold on aircraft arrival.	DGR shipment containing RPB loaded in bulk hold was not secured at all.
201402833	07/03/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	Dangerous goods found not secured inside ULD on aircraft arrival.	AKH arrived at the workstation and upon opening it the haz was not all secured properly.

201402894	10/03/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	Unsecured EMD (Electric Mobility Device) discovered prior to departure. EMD was subsequently moved and correctly secured.	dispatcher handed the Flight Crew a completed EMD loading form (of the correct type currently in use). The form stated the EMD was loaded in Hold 3. I asked the dispatcher to clarify where and how the device was loaded and was told that it was loaded in the space behind the rear hold door opening area (technically this is Hold 4), in-between baggage, and was secured by the fact the handbrake was on. I informed the dispatcher that this did not comply with our procedures and was, in fact, dangerous. With the supervision of an Engineer (being carried onboard that day) the device was moved and correctly secured in Hold 1. I informed the dispatcher that I would recommend to the company that they reissue EMD loading information to the Ground Operations team in the airport.
201403143	14/03/2014	LEMG (AGP): Malaga	Spain	United Kingdom	Two EMAs (Electric Mobility Aids) discovered loaded with bags in front cargo Hold 2 on arrival.	The LDM stated all hold weight distributed between hold 2 and hold 3. The rear hold was opened to start offload as per procedure. On opening the front hold it was found that 2 Electric mobility aids had been loaded in hold 2 along with bags. The EMA's were securely tied down with bags behind them.

201403169	14/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	South Africa	CPM not iaw actual load. No mention of firearms.	On arrival onto Parking Bay E9, when offloading RTAD from hold 5, I notice that there were 3 Firearms and 2 Ammunition loaded, however, only 2 EXB was stated on the CPM and no mention of firearms. Security collected and delivered to the Police Station where the passengers collected.
201403176	17/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	France	Dangerous goods. Cargo of RFL (flammable liquid) discovered unsecured and upside down on arrival. Aircraft hold not damaged	
201403265	15/03/2014	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	Baggage and bicycles discovered loaded above Hold 4 limitation on arrival. An EMA (Electric Mobility Aid) was also discovered loaded in Hold 3 with the battery out of place, tied with a string.	

201403480	16/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	Hong Kong	Aircraft departed with unmanifested consignment of hazardous cargo, which had been booked for shipment the next day.	non-conformance has come to light on the 17th March although the shipment flew on the 16th unmanifested. A planner investigating why an AWB wasn't linked to a BBS unit spotted the non-conformance. If you go through the AWB history this has always been booked for shipment on 17-Mar and has NEVER been booked for this 16-th) and yet this was built by BBS onto a pallet that was shipped on 16-MAR. I spoke to the BARC DM on the 17th who sent over a HAZ tag with the shipment on that wasn't picked up by loading however the question remains why this AWB was moved to the 16th unmanifested . A follow up with the booking agent has been requested and investigate the failings as to why this shipment occurred, especially in the fact that this shipment was HAZ and is incompatible with other HAZ material
201403496	20/03/2014	EGKK (LGW): London/Gatwick	United Kingdom	United States of America	Unnotified WCMP (manual wheelchair) and WCLB (lithium battery powered wheelchair) discovered in Hold 5 on arrival.	Unnotified wheelchairs in Hold 5. One WCDB loaded in AKE15416 and commented on CPM. One WCMP and one WCLB without battery loaded in Hold 5 and not listed in plain text in either LDM or CPM as required by regulations. Side note - Lithium battery for WCLB hand carried by passenger into cabin. WCLB battery in cabin not listed on NOTOC as required.

201403505	21/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	Angola	Dangerous goods. Undeclared dry ice weighing 185kg discovered on arrival.	Undeclared dangerous goods in aircraft hold. Aircraft arrived with 185kg of Dry Ice in Return Catering POD. This was not noted on the CPM, electronic or hard copy NOTOC. CLC informed who advised it is not the responsibility of CLC to input this information and is not a CLC error. Previous incident was investigated and highlighted it is the responsibility of CLC to input this information on the day of departure.
201403567	25/03/2014	YSSY (SYD): Sydney / Kingsford Smith International	Australia	United Kingdom	Dangerous goods found not secured upon aircraft arrival.	AKE 14731 haz frt not secured in any direction.
201403569	25/03/2014	EGKK (LGW): London/Gatwick	United Kingdom	Malta	EMA (Electric Mobility Aid) not loaded iaw SOPs.	electric wheelchair from hold 1, they noticed the power was still on. We had been given paperwork at departure airport to confirm the wheelchair had been switched off and the key given to the passenger. Loaders at arrival airport confirmed this was not the case and that there was no key. □ Supplementary 28/03/14: □ On opening of forward hold to offload Electric Mobility Aid (weighing 115kgs as per operator's instructions), head loader reported that battery was not disconnected and wchr could be moved using the controls. I reported same to Captain, who said that according to the EMA loading form, it said that the power switched off with key removed and given to Pax. When I spoke to the passenger he said the wchr has no key, and therefore she could not be given any key back.

201403616	22/03/2014	EGLL (LHR): London/Heathrow	Uganda	United Kingdom	Dangerous goods. Inadequately sealed carton containing UN1202 (diesel fuel) under AWB 125-50812974 was discovered to have leaked on arrival.	Upon check in of AWB 125-50812974 which was loaded in AKE16136BA it was noticed that a carton containing UN1202 (diesel Fuel) was wet. Upon further investigation and opening the carton it was found that the inner packing was not closed correctly and this had led to a leak of DG. This has been reported to the LBA. The goods will be repacked by a specialist before being given to the consignee.
201403652	25/03/2014	LEAL (ALC): Alicante	Spain	United Kingdom	EMA (Electric Mobility Aid) discovered unsecured and loaded with bags in Hold 3 on arrival. EMA had not been tied down.	
201403683	25/03/2014	EGGW (LTN): London/Luton	United Kingdom	Gibraltar (U.K.)	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On this FLT we had a Electric Mobility Aid, which had been loaded into hold one. There should not have been any baggage around the EMA, but there was about 20 bags in hold one, with no net to stop bags from doing any damage to the EMA. This was not done to operator's Standard Operating Procedure from the Ground Ops Alert.
201403687	28/03/2014	EDDH (HAM): Hamburg	Germany	United Kingdom	Unsecured dangerous goods discovered on arrival.	
201403730	28/03/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	Unsecured EMA (Electric Mobility Aid) discovered on its side on arrival. Ground crew also found two ULDs and a child's scooter unsecured.	

201403759	29/03/2014	LEMG (AGP): Malaga	Spain	United Kingdom	Lithium batteries discovered still attached to an EMD (Electric Mobility Device) on arrival.	Upon arrival ground crew attended with the ambulift to remove WCHS customer from the aircraft. The customer requested her scooter be delivered to her at the aircraft side. When the scooter was removed, it was noticed that the batteries were still in the battery compartment and connected to the scooter. Ground crew flicked the power switch on and it operated immediately as it was a keyless model. The customer advised that she had been asked to carry the batteries with her in the cabin on a previous flight.
201403764	28/03/2014	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	Two EMD's (Electric Mobility Devices) discovered incorrectly loaded on arrival.	On the inbound aircraft there were two EMD's loaded incorrectly. Both of them were in with baggage in holds 1 + 2, and the one loaded in hold 2 was switched on and still had the key in the ignition. The one in hold 1 wasn't switched on but still had ignition key attached. Paperwork from the flight deck show that one EMD was stated as being switched off and key removed, and the other EMD paperwork wasn't filled out correctly reference the key or switched off. Both EMD batteries were dry cell but not removed or in secure boxes as per regulations.
201403767	19/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Incorrect loading of dangerous goods.	During the cruise it was noted that two shipments each containing 25lt of UN3352 had been loaded in the aft hold. Max permitted into arrival airport is 25kg per inaccessible hold.

201403800	30/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Unmanifested dangerous goods found on aircraft arrival.	Unmanifested DG found loaded on pallet. Not listed on NOTOC. No paperwork received for M class freight.
201403853	31/03/2014	LEMG (AGP): Malaga	Spain	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Flight came in with EMA in hold 3 with the EMA partially tied to the hold netting. Whoever loaded it used the hold netting to secure the chair also the EMA form had been ticked but not signed by anyone.
201403897	01/04/2014	EGKK (LGW): London/Gatwick	United Kingdom	Malta	Electric Mobility Aid found not loaded iaw procedures.	On arrival the EMA was not in the doorway. It was against the forward bulkhead of Bay 41 in the aft hold. It was not on spreaders and was not secured with rope. It was only secured by wedging it in with baggage but was at least upright when we offloaded it.
201403999	01/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	Angola	Carriage of dangerous goods not notified on the NOTOC or CPM.	Position 31P RAP contained 185kg of Dry Ice which was not notified on the NOTOC or CPM.
201404090	05/04/2014	LEAL (ALC): Alicante	Spain	United Kingdom	Incorrectly loaded EMD (Electric Mobility Device) noticed prior to departure.	EMD Incorrectly Loaded. Paperwork handed to me by dispatcher without relevant sections completed or signed for a wheelchair already loaded in hold 1. Paperwork stated that battery had to be removed but it had not been removed. I went to see the wheelchair and the ground staff did not know how to remove the battery. The only way to resolve the problem was to have the passenger assist us himself in removing the battery! I am very unhappy that this was left to the flight crew to spot the problem and then have to sort it out, and also the unprofessionalism of having to use the passenger to help us.

201404188	07/04/2014	GCLP (LPA): Las Palmas/Gran Canaria	Canary Islands (Spain)	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA loaded in Hold 2 surrounded by baggage. On opening the hold of the aircraft an EMA had been loaded into hold 2 which is in breach of airline policy.
201404517	09/04/2014	LCPH (PFO): Paphos	Cyprus	United Kingdom	On arrival 15 bags loaded into hold 4 and EMA loaded into hold 3 were found incorrectly stowed/secured.	
201404664	16/04/2014	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Incorrectly secured EMA (Electric Mobility Aid) discovered damaged on arrival.	When staff member went to un strap the electric scooter from bin AKE13547, he found it incorrectly secured, No spreaders were used. It was strapped and not roped. It was only secured in a upward direction (not FWD and AFT) so it was rolling about in the bin. Four ring bolts should have been used not two. Also the straps went over the seat causing some damage to the seating area.
201404707	17/04/2014	LIBD (BRI): Bari/Palese Macchie	Italy	France	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Electric mobility aid loaded in cpt1 was not disconnected. Ground Staff found it turned on and working when activated the joystick.
201404715	17/04/2014	LCLK (LCA): Larnaca	Cyprus	United Kingdom	Electric mobility aid not loaded in accordance with SOPs.	EMA arrived tied down to net ring, whilst in the same hold as loose baggage.
201404904	19/04/2014	KDFW (DFW): Dallas-Fort Worth/Intl,Tx.	United States of America	United Kingdom	Wheelchair battery discovered loose on arrival with no NOTOC entry. Reference was made to airline company's dangerous goods manual which states that if a battery is removed it should be securely packaged and a NOTOC entry made.	

201404941	13/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	Bahamas	Unmanifested and undeclared dangerous goods (RMD) discovered on arrival. One box of dangerous goods, weighing 2kg under AWB 125-79722344, travelled to a different destination than indicated on the box.	
201404943	21/03/2014	EGLL (LHR): London/Heathrow	United Kingdom	Bahamas	Undeclared dangerous goods. Two dangerous goods packages under AWB 125-7602 and AWB 125-76018504 found on arrival not offloaded from the previous sector.	
201405082	25/04/2014	EDDH (HAM): Hamburg	Germany	United Kingdom	Dangerous goods found not secured upon aircraft arrival.	HAZ frt not secured in any direction and wrong orientation.
201405084	24/04/2014	EDDH (HAM): Hamburg	Germany	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA loaded with other bags in the same compartment. During the offloading of the inbound baggage ramp agents found an electrical wheelchair loaded with other bags in the same compartment (Cpt. 4).
201405117	26/04/2014	EGMC (SEN): Southend	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded in accordance with SOPs.	Flight arrived on Stand 33, when ramp agents opened the cargo doors to commence unloading they noticed an Electric Mobility Aid in hold 1, secured and isolated. Arrival of the EMA was unannounced by departure station therefore ground agents were unprepared for its arrival.
201405176	21/04/2014	VABB (BOM): MUMBAI/CHHATRAPATI SHIVAJI INTL.	India	United Kingdom	Dangerous goods found not secured on aircraft arrival.	On opening AKE, the unit contained a mixture of freight including some plastic barrels of haz material (RPB). These were not secured in the unit and one had fallen off the spreader into the wing of the unit.

201405227	22/04/2014	KBOS (BOS): Boston/Gral E.L.Logan Intl, Ma.	United States of America	United Kingdom	Shipment of dangerous goods not included on NOTOC. Appropriate remedial action taken.	A shipment of dangerous goods was boarded on an aircraft that was not included on the NOTOC. The information was entered into FLY however, was not allocated to a unit when transferred over to FM and therefore, not included on the NOTOC.
201405229	26/04/2014	OOMS (MCT): Muscat/Seeb Intl	Oman	United Arab Emirates	Unsecured dangerous goods (RMD) discovered on arrival.	On ake 12430 off the aircraft arriving at the workstation the curtain was badly torn. The freight in the unit was openly visible and the haz (rmd) was not secured in the unit
201405299	29/04/2014	EGGP (LPL): Liverpool	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Flight arrived on Stand 33. When Ramp Agents opened the cargo doors for unloading they noticed a large EMA in hold 1, isolated and secured. However, the EMA's battery had been removed and loaded in the rear hold with the rest of the baggage.
201405336	30/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	Cyprus	Dangerous goods. Petrol discovered leaking from a bag containing a motorised jet ski on arrival.	On arrival into baggage offloading area AKE15186 smelled petrol. While loaders tried to offload last bag they discovered small leakage under the bag. Ramp Manager was contacted and arrivals staff asked to look for passenger. Bag contained motorised jet surf with petrol in the engine, which spilled inside the bag and slowly at the bottom of the ULD. Aircraft was checked for any possible leakage from ULD into the hold, but luckily aircraft was clear.
201405350	28/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	Other	CPM not iaw actual load on arrival. Firearms were discovered loaded in a different compartment.	

201405367	25/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	Germany	Boxes of dangerous goods discovered unsecured in cpt 5 on arrival.	
201405389	01/05/2014	KJFK (JFK): New York/John F. Kennedy Intl, Ny.	United States of America	United Kingdom	Dangerous goods discovered not tied down in Hold 5 on arrival.	
201405555	02/05/2014	EGGW (LTN): London/Luton	United Kingdom	France	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Electric mobility aid improperly secured.
201405558	01/05/2014	EGKK (LGW): London/Gatwick	United Kingdom	Mexico	On arrival one box of dangerous goods (Class 8) was found unmanifested and undeclared.	One box of DG class 8 from AWB 125 7594 7336 arrived unmanifested and undeclared. Box was for a different destination. Box was loaded onto PAG53292 and was mixed in with AWBs 125-7969 7563 and 125-7985 7713.
201405573	04/05/2014	LEMG (AGP): Malaga	Spain	United Kingdom	On arrival electric wheelchair was found incorrectly stowed.	Electric wheelchair in hold with battery connected lights on and ready. On disembarking the pre-boards onto the ambi-lift the special assistance chap told us the dry cell wheelchair in the hold was not disconnected. It was secure but the key was still in it and it was ready to go.
201405576	03/05/2014	LEPA (PMI): Palma de mallorca	Spain	United Kingdom	On arrival electric scooter in front hold was found not tied down.	
201405597	06/05/2014	EGPH (EDI): Edinburgh	United Kingdom	France	EMA (Electric Mobility Aid) not loaded iaw SOPs.	At cargo door opening, baggage placed around mobility aid in compartment 41 and mobility aid tied down (one part) in netting clips. Crew advised.
201405632	07/05/2014	LFPG (CDG): Paris Charles-De-Gaulle	France	United Kingdom	Dangerous goods found unsecured on aircraft arrival.	Potential for a dangerous occurrence in which Dangerous Goods loaded in unit contained a number of Dangerous goods some secured as required but one box left unsecured with the potential to move about.

201405657	05/05/2014	EGCC (MAN): Manchester/Intl	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	An electrical wheelchair arrived loaded in hold 1 and secured in a separate compartment, but with the battery separated off the wheelchair.
201405704	05/05/2014	UUDD (DME): Moscow/Domodedovo	Russian Federation	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Ramp operatives were informed that the inbound flight had an EMA in the forward hold. Upon arrival there was no EMA in the forward hold. EMA was found rear hold with bags in the same hold surrounding the EMA. Ramp agents reported that the EMA was tied down in the hold. They also noticed that there was no battery attached to the EMA. There was two batteries also tied down in the same hold behind the EMA.
201405734	05/05/2014	EGPH (EDI): Edinburgh	United Kingdom	Canary Islands (Spain)	EMA (Electric Mobility Aid) not loaded iaw SOPs.	At hold 3 an electric wheelchair was loaded with the battery out of place tied with a string. The agents at previous sector did not follow the procedure to load an EMA, the battery must be at its place disconnected and insulated. The EMA loading form was not at the wheel chair.
201405847	08/05/2014	EGKK (LGW): London/Gatwick	United Kingdom	Canary Islands (Spain)	Electric WCH not secured & bags loaded on top of WCH.	When the Loading Supervisor opened HOLD 3 there was an electric wheelchair that was not tied and had bags loaded on top of the WCH.
201405922	09/05/2014	LEMD (MAD): Madrid/Barajas	Spain	United Kingdom	Unsecured dangerous goods discovered on arrival.	
201405923	21/04/2014	EGLL (LHR): London/Heathrow	United Kingdom	France	Consignment of dry ice, weighing 22kg discovered not tied down on arrival. Dry ice consignment had shifted during flight.	22 kg of dry ice on a wooden pallet not tied down and moving during flight. A wooden pallet with dry ice was put in the rear hold and not tied down so it was heard to move around during the flight.

201405977	05/05/2014	EGLC (LCY): London city	United Kingdom	Other	Lithium batteries accepted in checked in baggage. Items were subsequently intercepted and prevented from being loaded.	Several bags (tbc) were accepted at check in for loading in aircraft hold, containing lithium batteries. All bags belonged to one passenger and relevant to camera equipment. Labelling indication of batteries were present on the outside of the baggage items. The bags were spotted by a GSP Agent and removed from transit to aircraft, preventing them from being loaded.
201406033	13/05/2014	LKPR (PRG): Praha/Ruzyne	Czech Republic	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	On arrival of flight was discovered that an electric mobility aid had been loaded in Hold 1 position 1.1 with several items of baggage loaded in the same compartment.
201406056	14/05/2014	LIMC (MXP): Milano/Malpensa	Italy	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs and inadequately secured netting discovered on arrival.	Hold 5 netting not properly secured with baggage loaded behind it. Mobility aid in Hold 4 - secured via rope and rings and also tied to netting in Hold 4.
201406118	15/05/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Unsecured dangerous goods (RCM) discovered on arrival.	AKH 43511 arrived, on opening unit the cargo agents noticed that a box marked up as Dangerous goods, RCM corrosive marked box was not secured in unit and just sitting on top of other boxes that were secured, this had the potential to cause a very serious and dangerous occurrence had this box moved or fallen over in flight and the contents spilled or leaked etc, the awb no 125-96710891 was attached to the freight.

						up the flight paperwork in preparation to close up and leave, he mentioned that they had loaded a dry cell mobility device and that its weight was included in the load form. We had no prior knowledge of a mobility device and were not aware that one had been loaded, nor did we have any documentation with reference to the device. When I questioned this, the dispatcher advised that he knew nothing of any paperwork. I advised that I thought we should have paperwork. It transpired that the device had been placed in hold 3 with baggage. Guidance was provided to the dispatcher to get the necessary documentation from operator. The device was recovered from hold 3, placed in hold 1 and tied down, suitably. The paperwork was partially completed but, if I had insisted on it being
201406214	15/05/2014	LDDU (DBV): Dubrovnik	Croatia	United Kingdom	EMA (Electric Mobility Aid) loading issues.	
201406257	17/05/2014	EGKK (LGW): London/Gatwick	United Kingdom	Cyprus	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	An Electric Mobility Aid was found unsecured in between other baggage. The EMA was loaded in Compartment 3, Position 33. The Pilot in command was informed.
201406275	10/05/2014	EGLL (LHR): London/Heathrow	United Kingdom	Spain	Loading error.	Once aircraft arrived and containers offloaded it was found that in akh 4952 some blue drums with arrows indicating load in a vertical position were not loaded in that way and found in horizontal position over the rest of the cargo. Also in different akh wooden box (hea) found not secure tied down as per regulations.

201406278	14/05/2014	EGKK (LGW): London/Gatwick	United Kingdom	Cyprus	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	An Electric Mobility Aid was found unsecured in between other baggage. The EMA was loaded in Compartment 3, Position 33. The Pilot in command was informed.
201406366	20/05/2014	GCCR (ACE): Arrecife/Lanzarote	Canary Islands (Spain)	United Kingdom	EMA (Electric Mobility Aid) in hold 1 found not tied down upon aircraft arrival.	Aircraft arrived and upon inspection it was noted that a motorized scooter in hold 1 was not strapped down, the scooter was not damaged or had any major movement.
201406368	20/05/2014	LFMN (NCE): Nice Côte D'Azur	France	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	1. The battery has been separated from the EMA and not stored in a box separate. 2. One of the rings used to secure the wheel chair was actually attached to the netting in CP1. 3. The EMA form attached does not tally with the process they have. EMA loaded in CP1.
201406381	17/05/2014	EGLL (LHR): London/Heathrow	Other	Other	Leaking gas canister (UN2037) discovered behind an aircraft on Stand 331. RFFS attended. Gas canister was removed.	I was called by crew leader on aircraft to inform me that he had called the fire brigade at 0910 as he had a gas canister behind his aircraft (on roadway just to left behind aircraft) that had been run over and was leaking gas. I took ops manager out with me and we found 5 fire engines and police on stand. The gas had by now stopped leaking and we were informed that we had to recover this canister which I did. There were 10 army rucksacks in hold 5 with ammunition and water bottles, the driver did not see an open bag or see anything fall off. We cannot definitely say that this canister came off of this flight but I think it did.

201406400	20/05/2014	VOHY (HYD): Hyderabad	India	United Kingdom	Loading error.	AKE 33495, contents not secured in bin, when bin was moved drums fell out in hold, (drums containing DULOXETINE PELLETS no spillage accrued all drums still intact) cargo documents has been collected, no Dangerous Goods label on containers.
201406423	16/05/2014	OMDB (DXB): Dubai/Intl	United Arab Emirates	United Kingdom	Unmanifested dangerous goods found on aircraft arrival.	6pcs 12kgs Dangerous Goods were found unmanifested. The goods were UN1956 Class 2 Non Flammable Gas.
201406424	20/05/2014	LEMG (AGP): Malaga	Spain	United Kingdom	EMA (Electric Mobility Aid) loading issues discovered on arrival.	EMA with bags on it. EMA in front hold by the door way, bags also in the same hold with no net to stop falling bags going onto the EMA. EMA was correctly secured to the hold floor. The EMA could of gone into hold 5 as it was nil fit.
201406508	20/05/2014	OMAA (AUH): Abu Dhabi/Intl	United Arab Emirates	United Kingdom	On arrival dangerous goods were discovered not secured.	
201406510	20/05/2014	KIAD (IAD): Washington/Dulles Intl, Dc.	United States of America	United Kingdom	Dangerous goods slipped load discovered on arrival.	AKE39985 125-10229785. AKE arrived with slipped load dangerous goods, not secure for travel. Freight was found slipped into the nose. Rebuild required for transfer
201406550	21/05/2014	EHBK (MST): Maastricht/Maastricht Aachen	Netherlands	United Kingdom	Undeclared dangerous goods (flammable aerosols) discovered on arrival.	During offloading of freight handlers discovered 2 boxes of undeclared dangerous goods. 1 box contained 1 flammable aerosol, the other contained 5 flammable aerosols. The boxes themselves had dangerous goods symbols on them but these had been partially covered over. No NOTAC was provided.

201406568	21/05/2014	EGHH (BOH): Bournemouth/Hurn	United Kingdom	Other	Incorrectly secured EMA (Electric Mobility Aid) discovered on arrival.	On opening the aircraft hold it was noticed that the EMA in hold 1 had been incorrectly lashed down and was attached to the ventilation panel.
201406571	22/05/2014	LFBL (LIG): Limoges Bellegarde	France	United Kingdom	EMA (Electric Mobility Aid) discovered incorrectly loaded and damaged on arrival.	An EMA was found to be loaded incorrectly and damaged on the inbound. The EMA had a damaged leg and was unsecured on its side on top on the prams in hold 1 with the battery loaded loose with the terminal wire sticking out.
201406609	27/05/2014	EGPF (GLA): Glasgow	United Kingdom	Greece	On arrival EMD (electric mobility device) was found incorrectly loaded. Crew not aware.	Opened hold and in hold 2 was an EMD. This was surrounded by the baggage with the EMDLF1 paperwork on top unsigned. The crew were not made aware of an EMD in the hold.
201406667	25/05/2014	LIPZ (VCE): Venezia/Tessera	Italy	France	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Dispatcher found an electric wheelchair on rear hold(cpt 4). Wheelchair isn't securely tied.
201406715	25/05/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Unsecured hazardous freight under AWB 125-75991602 discovered on arrival.	AAP99339 arrived at workstation. On opening the curtain 1 box containing haz fell out onto the floor. There was multiple boxes on awb 125 75991602 and none of the haz freight was secured in the unit.
201406781	26/05/2014	LFML (MRS): Marseille Provence	France	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Electric mobility aid loaded in hold 1 and incorrectly secured, aid was tied to rings on the netting between hold 1.1 and 1.2.
201406782	04/05/2014	LICJ (PMO): Palermo/Punta Raisi	Italy	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Incorrectly loaded mobility aids. 2 mobility aids loaded into hold one position 1.1, both had been loaded and secured together with rope and rings, not secured separately.

201406873	20/05/2014	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Dangerous goods (RMD) loaded within AKE35883 discovered to have shifted on arrival.	On arriving at workstation ake35883 had a bulge in the curtain where the freight inside had moved forwards. Upon opening the curtain the freight was found to be haz (rmd), which had moved within the unit.
201406957	31/05/2014	LIRP (PSA): Pisa (Mil)	Italy	United Kingdom	EMA (Electric Mobility Aid) not loaded in accordance with SOPs.	Electric wheelchair loaded completely unsecured in same compartment as bags. When offloading bags from the hold, loaders found wheelchair loaded in same compartment as bags, not tied down. Form attached stating that it was loaded upright in compartment without any baggage. All copies of form still attached and captain was totally unaware of presence of chair in hold. <input type="checkbox"/> CAA Closure: <input type="checkbox"/> Investigation established that the EMA was a foldable wheelchair powered with a Lithium-ion battery. The PRM customer removed the battery and brought it in the cabin iaw Dangerous Goods regulation. For this reason, the EMA could have been managed as a Manual Wheelchair therefore it is acceptable to load it with bags.
201407000	29/05/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	Unsecured hazardous goods discovered on arrival.	AKH43523, 125-75736614, 125-75742715. Hazardous arrived loose in akh, not secure for travel. single strap given way in flight.
201407001	30/05/2014	EGLL (LHR): London/Heathrow	United Kingdom	Germany	Dangerous goods. One drum of RND (UN3077) discovered unsecured and incorrectly loaded on arrival.	One drum of RMD was not secured and was not standing upright as it should have been.

201407034	30/05/2014	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Dangerous Goods consignment containing UN1593 (dichloromethane solution) under AWB 125-79868051 discovered crushed and damaged on arrival	Dangerous Goods 125-79868051 UN1593 dichloromethane solution arrived crushed and damaged Loaded on PMC77391. No fluids leaking but package severely crushed.
201407076	02/06/2014	EGBB (BHX): Birmingham	United Kingdom	Spain	Inbound EMA (Electric Mobility Aid) found incorrectly loaded and aircraft water cap arrived open.	Once unloading commenced, EMA found correctly secured.
201407093	02/06/2014	VHHH (HKG): Hong Kong/Intl	Hong Kong	United Kingdom	Dangerous goods found unsecured upon aircraft arrival.	AKE 34301 was allocated to us as a breaker. When opening AKE, we found no straps or rope securing the RMD freight.
201407124	16/05/2014	EGLL (LHR): London/Heathrow	United Kingdom	Germany	Dangerous goods found unsecured upon aircraft arrival.	AKH43777 awb 74269786 RNG, 75985405 RFL, 74279332 RFS/RCM/RPB, 75946905 RCM,75983272 RMD, 75977484 125KG. All frt unsecured.
201407257	03/06/2014	EGNM (LBA): LEEDS BRADFORD	United Kingdom	Spain	Passenger boarded aircraft with party poppers.	A crew member spotted the Party Poppers and the items were off loaded.
201407296	05/06/2014	WSSS (SIN): Singapore changi	Singapore	United Kingdom	Unsecured dangerous goods found post flight.	AAP 99234 was put out to us as a breaker, when opened the HAZ was not secured and half hanging out the unit.
201407370	08/06/2014	EDDB (SXF): Berlin-Schonefeld	Germany	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Semi electric wheelchair with battery underneath seat which supplied power to the handle not tied down, battery not isolated and no wheelchair loading form attached. Passenger was asked if definitely a battery and they confirmed it was to supply power to the handle. Movement message solely stated "own chair in hold 4".
201407408	07/06/2014	LEMH (MAH): Menorca/Mahon	Spain	United Kingdom	Unsecured EMA (Electric Mobility Aid) shifted during flight and was found touching the hold ceiling on arrival.	On Arrival Ground service reported a 50K electric wheelchair in hold 4 has not been secured as had moved in flight. Wheelchair was touching hold ceiling.

201407427	05/06/2014	LDSP (SPU): Split	Croatia	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	When opened the rear hold, there was an EMA with 2 bags on it and 9 bags around it not separated by hold net.
201407479	08/06/2014	EDDL (DUS): Dusseldorf	Germany	United Kingdom	When hold was opened on arrival an electric scooter was discovered without any restraints.	
201407567	10/06/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	ground crew opened the rear hold door to find an electric wheelchair not secure and not folded into the safe position. Rope was supplied in the hold however this was just tied to the netting. The seat and handle bars was not folded down into the correct position. The crew were informed before the wheelchair was removed, engineers were called to check for damage to the hold where a minor tear was found. Aircraft was declared fully serviceable. □ Supplementary 19/06/14: □ A/c arrived with an electric wheelchair, and this unit was laying on its side and was not tied down .It weighed about 60kgs and was on no spreader boards, the rope was just laid over the side rail and attached to the inner door netting in hold 4:2. ASOU unit took photos of the hold and it was found that there was
201407602	10/06/2014	EGNX (EMA): NOTTINGHAM EAST MIDLANDS	United Kingdom	Canary Islands (Spain)	EMD (Electric Mobility Device) discovered inadequately disconnected on arrival.	On arrival when loaders opened the hold to offload EMD the EMD had a cable connected allowing the EMD to switch on without the need of a key. Crew was advised. EMD was incorrectly disconnected when loaded.
201407685	12/06/2014	FAJS (JNB): Johannesburg/Jan Smuts	South Africa	United Kingdom	Loading error found upon aircraft arrival.	AKE ULD arrived with haz frt not secured in any direction RPB/RMD.

201407741	14/06/2014	LEBL (BCN): Barcelona	Spain	France	EMA (Electric Mobility Aid) not loaded iaw SOPs.	WCBD not disconnected during travel. During arrival offloading, when ramp agents removed strapping, wheelchair began to move by itself, battery was not disconnected, there was no keys only button on/off on remote. Solution to disconnect system had to disconnect remote.
201407774	14/06/2014	LTBJ (ADB): Izmir/Adnan Menderes	Turkey	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	When the ramp crew opened up the hold, they observed an electric wheelchair tied down with loose baggage stacked around it.
201407775	14/06/2014	LGKL (KLX): Kalamata (Mil)	Greece	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	When the ramp staff opened the rear hold they observed an electric wheelchair tied down amongst loose baggage.
201407804	15/06/2014	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Inadequately secured EMA (Electric Mobility Aid) discovered to have shifted on arrival.	On arrival the ULD that contained an EMA was offloaded from the aircraft with the ULD being opened to check the EMA. The EMA was found to be not secured correctly and had shifted off the wooden pallet.
201407806	16/06/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	EMA (Electric Mobility Aid) discovered loaded within a ULD with loose bags on arrival.	Wet Cell powered Mobility Aid loaded in ULD with passenger baggage. TRM made aware by Loading Crew Leader that WCBW in AKE16334/ pos 43R was over stowed with unsecured bags. WCBW was loaded on spreaders and lashed down within the ULD, however it was found to be unprotected from loose bags. No visible damage to EMA or spillage from battery observed.

201407868	16/06/2014	LEBL (BCN): Barcelona	Spain	United Kingdom	EMD (Electric Mobility Device) power source discovered incorrectly disconnected on arrival.	Power Source Incorrectly Disconnected. An EMD in the forward hold did not have its power source disconnected in the manner that the paperwork indicated. Ground crew member grounded the aircraft at approximately 15:00 local stand 7, Upon him opening the front hold door he noticed an EMD in hold 1. After climbing in the hold he noticed the EMD was switched on and pointed it out to another ground staff member. The staff member told him how to turn it off it before removing the EMD from the hold and contacting his supervisor.
201407917	17/06/2014	LBSF (SOF): Sofia	Bulgaria	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	EMA not load correctly. After aircraft had arrived on stand and holds open it was discovered that an electric wheel chair had been tied down with the battery loaded and tied down next to the electric wheel chair, EMA form not complete.

201407936	17/06/2014	EGPF (GLA): Glasgow	United Kingdom	United Kingdom	Electric wheelchair discovered inadequately deactivated on arrival.	The supervising ramp agent on arrival made the Captain aware that the electric wheelchair they had just off-loaded had not been adequately deactivated. The key was still in the "ignition" and the isolating plug was not in place. He demonstrated that it was still "live" by turning the key which illuminated several lights. The chair was able to be operated in this condition by the owner. The MOBILITY AID ticket that was attached to the chair was handed to the Captain. It is noted that no box has been ticked for confirmation of deactivation. (The weight is also recorded as 52.5kg- It certainly wasn't!) The short circuit box had been ticked.
201407986	18/06/2014	EGNM (LBA): LEEDS BRADFORD	United Kingdom	Spain	Dangerous goods.	Bag contained 13 boxes, each with 24 Gas Canisters in, passenger called to return to check-in, but failed to return, DM opened bag and removed items so bag could travel, passenger notified at boarding gate
201408230	19/06/2014	KMIA (MIA): Miami/Intl, Fla.	United States of America	United Kingdom	EMA (Electric Mobility Aid) discovered with battery still connected on arrival.	On arrival there was 2 wheel chairs, one of the wheel chairs had the battery still connected in the AKE 14733 13R Position.
201408295	23/06/2014	LTBS (DLM): Mugla/Dalaman	Turkey	United Kingdom	Unsecured EMA (Electric Mobility Aid) discovered on arrival.	Flight arrived. The aircraft was offloaded and ULD's taken into the bag hall. When ULD ZKE61078 was opened the team leader noticed that the electric scooter was not secured in the ULD. The team leader reported the incident to the team operations manager.

201408312	20/06/2014	EGLL (LHR): London/Heathrow	United Kingdom	Bulgaria	Inadequately secured nets discovered on arrival.	Upon arrival of the aircraft, when opening the bulk hold door and after waiting for hold ventilation (due to dry ice inside as per CPM message) our staff noticed that the nets were not properly secured. There were 2 pieces of baggage and around 100 kg of cargo and mail, including piece of dry ice loaded in the compartment. There wasn't evidence of movement, but if it had, it may possibly damage the cargo or aircraft equipment.
201408318	20/06/2014	EGLL (LHR): London/Heathrow	United Kingdom	France	Dangerous goods found incorrectly loaded on aircraft arrival.	As we were walking from the aircraft into the terminal for a night stop a member of ground staff approached the flight crew to inform us that the baggage staff had found the dangerous goods loaded upside down in the hold .The dangerous goods were magnetic in nature. We asked if there was any spillage. The ground staff said there was no spillage and the dangerous goods had already been removed from a/c.

201408374	25/06/2014	LFPO (ORY): Paris Orly	France	United Kingdom	<p>Load view and CPM showed a manual wheelchair loaded in cpt 5, however actual load discovered on arrival was an unsecured EMA (Electric Mobility Aid).</p>	<p>Load viewer and CPM showing WCMP loaded in CPT5. Head loader reported that no manual wheelchair found, but electric scooter had been loaded unsecured in CPT5 instead of being secured in a container. □ CAA Closure: □ Investigation established that loading staff were aware of requirements but were overruled by the turnaround coordinator and head loader due to time constraints and "on time performance" demands. Turnaround coordinator and head loader reprimanded. No further CAA action necessary.</p>
201408397	24/06/2014	EGLL (LHR): London/Heathrow	United Kingdom	United States of America	Undeclared carriage of dangerous goods (radioactive) under AWB 125-16446780 discovered on arrival.	Undeclared RADAC in excepted quantities sent o/b aircraft under AWB 125-1644 6780.
201408451	24/06/2014	EGPF (GLA): Glasgow	United Kingdom	United States of America	Inadequately secured EMA (Electric Mobility Aid) discovered to have shifted on arrival.	AKE loaded with an EMA was offloaded and found the EMA had shifted of the wooden spreader boards. On arrival the ULD that contained an EMA was offloaded from the aircraft with the ULD being opened to check the EMA. The EMA was found to be not secured correctly and had shifted off the wooden spreader boards.

201408491	25/06/2014	EGBB (BHX): Birmingham	United Kingdom	Canary Islands (Spain)	Loading issues concerning EMA (Electric Mobility Aid) and unsecured nets discovered on arrival.	Nets & Electric Mobility Aid Not Secured & Not Switched Off. The flight came in at 21:08z and when opening hold doors ramp agents found open nets in the aft hold and spread luggage. In the forward hold there was an electric chair wrongly tied and secured, and not only without batteries disconnected, but the chair came switched on.
201408517	27/06/2014	EDDM (MUC): Munchen	Germany	United Kingdom	Dangerous goods loading error.	Item of DG loaded in Hold 5 not loaded as per the directional arrows and, although very light, was not adequately restrained by the rope lashings used - the box could be removed easily without removing the rope.
201408635	26/06/2014	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	Dangerous goods loading error.	Unsecure RFL found in AKE upon opening AKE for break.
201408763	30/06/2014	EGLL (LHR): London/Heathrow	United Kingdom	Netherlands	Dangerous goods found incorrectly stowed inside ULD upon aircraft arrival.	DG loaded on side, without spreads, leaning into the wing of AKE. DG overpack is placed on plastic skid, skid is not placed upright. Strap found inside the unit was not fixing the cargo. Strap is partly under one of skids, could not be pulled out, hence it was obviously never placed over the skids.
201408764	01/07/2014	EDDF (FRA): FRANKFURT / MAIN	Germany	United Kingdom	Dangerous goods found not secured upon aircraft arrival.	AKH slip load haz/rfg on arrival. Opened the uld for break to find a small box of rfg on its side, rest of the haz was secure.
201408798	01/07/2014	KSAN (SAN): San Diego/Intl Lindbergh Field, Ca.	United States of America	United Kingdom	Dry Ice found incorrectly stowed in Hold 5 upon aircraft arrival.	Team leader reported that 15k cargo containing Dry ice was loaded in hold 5, this was not spread or tied.

201408799	02/07/2014	KORD (ORD): Chicago/O'hare, IL	United States of America	United Kingdom	Dangerous goods found not secured upon aircraft arrival.	Upon opening Hold 5 the crew leader noticed that a box with a corrosive sticker had not been secured and was sitting on its side with the orientation sticker arrows horizontal instead of vertical.
201408941	04/07/2014	EGNX (EMA): NOTTINGHAM EAST MIDLANDS	United Kingdom	United Kingdom	Undeclared dangerous goods discovered to have leaked from packaging on arrival.	During off load on arrival ground handlers discovered a leaking package within a mail bag. The leaking substance had the characteristics of paint, black in colour and a solvent odour. Spillage extended from the mail bag, which had contaminated a number of other parcels within, and onto the cargo floor of the aircraft. No dangerous goods were declared on the manifest.
201409059	01/07/2014	GCTS (TFS): Tenerife Sur-Reina Sofia	Canary Islands (Spain)	United Kingdom	EMA (Electric Mobility Aid) not loaded iaw SOPs.	As the aircraft was being offloaded it was noticed there were two EMA's tied together from the inbound flight.
201409076	07/07/2014	KLAX (LAX): Los Angeles/Intl, Ca.	United States of America	United Kingdom	Battery driven wheelchair loading issues discovered on arrival.	During unloading of this flight, crew leader reported that a WCBD (battery driven wheelchair) was loaded un-securely in hold 5. Not only this, the battery was still connected and the wheelchair was still live. □ CAA Closure: □ Incident involved a US registered aircraft and error occurred overseas. Reporter also notified State of Origin authority who will conduct an investigation, therefore no further CAA action necessary.

201409087	06/07/2014	KORD (ORD): Chicago/O'hare, IL.	United States of America	United Kingdom	On arrival electric wheelchair was found not secured.	Electric wheelchair loaded into 43L/AKE12466VS/LHR/142/EIC when the GHA opened the ULD on ramp the chair was not secured. No straps were in the ULD, no spreader boards were used.
201409149	08/07/2014	EGGP (LPL): Liverpool	United Kingdom	Netherlands	Electric wheelchair discovered with battery still attached on arrival.	Whilst unloading, loaders found electric wheelchair in hold with battery still connected. Flight deck had not been handed paperwork to notify presence of the wheelchair.
201409159	05/07/2014	EGKK (LGW): London/Gatwick	United Kingdom	Spain	EMA (Electric Mobility Aid) not loaded iaw SOPs.	Aircraft on Stand 29. Electric Mobility Aid loaded in front hold, isolated and secured but with battery removed from its position and secured to the mobility aid with rope. EMA with key removed.
201409189	08/07/2014	KPHL (PHL): Philadelphia/Intl, Pa.	United States of America	United Kingdom	Dangerous goods found unsecured upon aircraft arrival.	Line Trainer reported that upon breaking AKE, unsecured DG was found.
201409226	08/07/2014	EGCC (MAN): Manchester/Intl	United Kingdom	Greece	Unsecured item in Hold 5.	Wheelchair/mobility scooter loaded into hold 5. Arrived at Heraklion, agent advised that the scooter had been secured (tied down) but the disconnected battery had been left loose on the hold floor. The battery pack weighs approx. 10kgs.
201409250	08/07/2014	ZBAA (PEK): Beijing/Capital	China	United Kingdom	Cabin crew member hold bags found to contain lighters (dangerous goods).	Hold screening discovered a large quantity of cigarette lighters in cabin crew checked baggage. Security intercepted case and ensured all lighters were emptied of compressed gas.

						amount of residue was found. No greater than 5ml spread over an area the size of an A3 sheet of paper. Water was initially applied and cleaned. This revealed no damage to the lining. A degreasing solvent was then used to clean the affected area. Tap test of area performed with no faults noted. Aircraft released to service.□ Supplementary 15/07/14: □ A passenger due to travel on above flight has been offloaded. Her bag was found in the aircraft hold leaking a substance, tested by the fire service known to be drain unblocker. Engineers were requested to attend and clean the hold and aircraft has now departed. Police are present and taking reports.□ Supplementary 16/07/14: □ AOSU received a call that a bag in the hold of an aircraft on Stand 23 appeared to be melting and
201409383	14/07/2014	EGLC (LCY): London city	United Kingdom	Italy	Corrosive fluid on the floor of the fwd cargo bay.	
201409435	08/07/2014	Unknown	Other	Hong Kong	Unsecure DG found in AKE12162 upon breaking.	
201409439	13/07/2014	EGPD (ABZ): Aberdeen/Dyce	United Kingdom	United Kingdom	Advised by dispatcher that 57kg electric wheelchair was tied down in Hold 6. On arrival found unsecured and had moved.	Captain advised dispatcher to secure electric wheel in Hold 6, it weighed 57 kg. Dispatcher advised both Captain and First Officer that it was secured. At destination the baggage handler advised Captain that it was unsecured had been moving and had bags on top of it and around it in a chaotic state. Ops advised and technicians attended aircraft, no damage□ found.

201409501	15/07/2014	EGLL (LHR): London/Heathrow	United Kingdom	Angola	Aircraft arrived with 185kg of Dry Ice located in Position 22P (Return Catering POD). The NOTOC and CPM did not correctly document the dangerous goods.	NOTOC stated no dangerous goods were located. Failure to declare dangerous goods for carriage.
201409587	17/07/2014	EGLL (LHR): London/Heathrow	United Kingdom	Czech Republic	Incorrect loading.	Advised by Duty Mngr that a lithium Ion Battery had been loaded in Hold 5 with a Wheelchair. DODAR carried out and options considered, crew elected to continue flight.
201409631	17/07/2014	OOMS (MCT): Muscat/Seeb Intl	Oman	United Kingdom	Dangerous goods found unsecured upon aircraft arrival.	Unsecured DG found in AKE.