

Attn: Mr. Paul Smith Group Director of Consumers and Markets Civil Aviation Authority

Email to: paul.smith@caa.co.uk

5 November 2020

Dear Mr Smith,

Subject: Heathrow Airport Limited proposed adjust to its regulated asset base for 2021/2022

I refer to:

- 1. the *Heathrow Airport: Airport Charges for 2021 Consultation Document* prepared by Heathrow Airport Limited on 28 August 2020 (the "**HAL Proposal**"); and
- 2. the letter from International Air Transport Association to the Civil Aviation Authority dated 5 November 2020, setting out the concerns of the airline community with the HAL Proposal (the "IATA Letter"); and

I would like to take this opportunity to endorse the position set out in the IATA Letter and express Emirates' concerns with the methodology and conclusions reached by Heathrow Airport Limited.

Emirates believes that the HAL Proposal is contrary to the interests of consumers in the United Kingdom and would result in an unacceptable level of cost and risk shifting onto the consumer. The consumer is not responsible for underwriting infrastructure monopolies and, in the opinion of Emirates, a robust and well managed business should be capable of planning for and navigating such circumstances. In Emirates' opinion, the travelling public should not be asked to shoulder the burden of Heathrow Airport Limited's mismanagement.

Please feel free to reach out to Emirates if you require any further assistance or input in this consultation process.

Yours sincerely

Yousuf Mohammad Ali

Senior Vice President – Procurement and Logistics (Airlines & Services)

Emirates