

[REDACTED]  
[REDACTED]  
3 June 2020  
Reference: F0004828

Dear [REDACTED]

Thank you for your request of 1 June 2020, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*2019 Drone Registration Scheme : re CAP1775 et al*

*Would you kindly inform me of the total number of people who are now enrolled into the drone registration scheme & that have been issued with a registration identity number, from since the scheme was first opened for registration up to & including 31st March 2020. The total to comprise those who have directly passed the CAA competency test and those who have enrolled through the BMFA competency test & registered via the British Model Flying Association. There is no need to differentiate between the two groups.*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Registered between, 5 Nov 2019 – 31 Mar 2020:

Operators & Flyers: 84,335  
Operators only: 22,129  
Flyers Only: 12,046  
Organisations: 3,864  
Minors (U13): 523

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

[REDACTED]  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Beehive Ring Road  
Crawley  
RH6 0YR

**Civil Aviation Authority**

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Email: [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

 @caa.co.uk

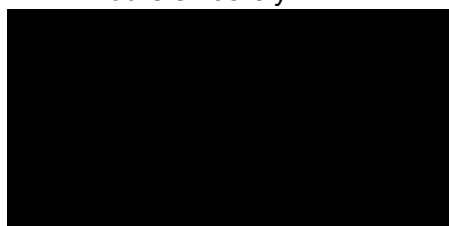
The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Information Rights Officer

## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.