## Communications Department External Information Services





8 November 2021 Reference: F0005436

Dear

Thank you for your request of 27 September 2021, for the release of information held by the Civil Aviation Authority (CAA).

## Your request:

- 1. Please advise how many aircraft operators have submitted declarations to the CAA in accordance with ORO.DEC.100 of regulation 965/2012 (i.e. non-commercial operators of complex motor-powered aircraft and commercial specialised operators);
- 2. Please advise how many aircraft are operated in accordance with the declarations described in (1);
- 3. Please advise how many audits or inspections the CAA has conducted of the aircraft operators described in (1) since 2016.

## Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information below.

Please note that, because of the way records are kept by different CAA teams, the figures for Part NCC are for 'current' declarations, while those for Part SPO operators include all declarations made including those that are no longer current.

	Operators	Aircraft	Audits since 2016
Part NCC	52	314	87
AOC holders having also declared	19		Included In the
aircraft under Part-NCC			operators AOC
			audit
Part SPO	315	502 (419 of	109
AOC holders having also declared	18	which are	Included In the
aircraft under Part-SPO		current)	operator's AOC
			audit
Part-NCC & Part-SPO	2	Included in	Included in the
AOC holders having also declared	4	the figures	figures above
aircraft under Part-NCC & Part-SPO		above	

Email: foi.requests@caa.co.uk

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-



The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.



## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.