

Ref	Date	Time	Location
CCB-018	16/07/18	11.30-12.30	Heathrow Airport Limited The Compass Centre Nelson Road Hounslow Middlesex TW2 2GW

CONSUMER CHALLENGE BOARD (CCB)

**MONDAY 16 JULY 2018
10.30 – 11.30 AT HAL COMPASS CENTRE**

Minutes

Present	Apologies	Guests
<ul style="list-style-type: none"> ▪ Jeff Halliwell (JH) - Chair ▪ Isabel Liu (IL) ▪ David Holden (DH) ▪ Claire Whyley (CW) ▪ Jayne Scott (JS) (Dial in) ▪ Trisha McAuley (TM) ▪ Amy Breckell (AB) - Secretariat 	N/A	N/A

Summary of Open Board Meeting Actions

Action ID	Origin		Status	Date Identified	Owner	Action
CCB_A025	Board Meeting	002	In Progress	10-Jul	JH	Seek engagement the CAA Board
CCB_A078	Board Meeting	017	Open	2-Jul	ALL	Develop a proposal for CCB's involvement in constructive engagement.
CCB_A079	Board Meeting	017	Open	2-Jul	CW & TM	Raise to the Consumer Panel the challenge the CCB have for the framework that airlines, not the passengers, that are the recipients or beneficiaries of financial rewards and penalties and whether this is correct.

1. Minutes from the last meeting

- a. CCB approved the minutes from CCB-017 on 2nd July.

2. Meetings Update

- a. CW and TM updated that they had raised with the CAA Consumer Panel that challenge that it is the airlines, not the passengers, that are the recipients or beneficiaries of financial rewards and penalties. The CAA Consumer Panel confirmed it would be considering the policy around H7 as part of its workplan which is currently being finalised.

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- b. CCB discussed the meeting with the HAL that occurred the morning of the 16th July. The CCB put several challenges to HAL regarding the WTP Stated Preference (SP) valuations which HAL are responding to. A concern was discussed that the airlines had received the WTP output however had not yet provided feedback to HAL.

3. Sign off Challenge Log V3

- a. CCB finalised version 3 of the Challenge Log which is dated 02/07/18. This will be shared with stakeholders and published by early August.

4. Future meeting dates and locations

- a. The following meetings are planned:
 - 19th July JH is meeting HAL's Chief Strategy Officer to review the Challenge Log. Location HAL.
 - 27th July JH is meeting the Chair of the Consumer Panel. Location CAA.
 - 30th July JH is meeting with the DfT to talk to the DfT airport capacity programme team about the CCB. Location DfT
 - 6th Aug the CCB are meeting with LACC. Location HAL.
 - 20th Aug the CCB are meeting with HAL. Location to be confirmed. Location HAL.
 - 3rd Sept the CCB are meeting with HAL. Location to be confirmed. Location HAL.
 - 17th Sept the CCB are meeting with HAL. Location to be confirmed. Location HAL.
 - 8th Oct the CCB are meeting with HAL. Location to be confirmed. Location HAL.

5. AOB

- a. N/A