Airspace information: transparency about airspace use and aircraft movements
Heathrow Airport

| | Currently undertaking this activity |
| Partially undertaking this activity |
| Not currently undertaking/not applicable to airport |

Information provision/data type	Fulfils CAA/Air Navigation Guidance 2017 (For CAA use only)	Additional comments	Link to webpages that contain this information
Runway utilisation and operations		Statistics on runway utilisation are published in annual Flight Performance Reports. Monthly statistics are also published on the Heathrow Noise website. The runway alternation policy is explained using diagrams, maps and video clips. To help communities plan ahead, the airport publishes an annual schedule of runway usage.	https://www.heathrow.com/company/local-community/noise/operations/runway-alternation https://www.heathrow.com/company/local-community/noise/data https://www.youtube.com/user/LHRHeathrow/videos
Standard Instrument Departure (SID) utilisation		Statistics on SID utilisation are published in Flight Performance Reports and monthly on the Heathrow Noise website. Details on departure flight paths are explained using diagrams, maps and video clips.	https://www.heathrow.com/company/local-community/noise/data https://www.youtube.com/user/LHRHeathrow/videos
Arrivals data		Arrivals data is published in Flight Performance Reports. Monthly statistics are also published on the Heathrow Noise website. Details on arrival flight paths are explained using diagrams, maps and video clips.	https://www.heathrow.com/company/local-community/noise/data https://www.youtube.com/user/LHRHeathrow/videos

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Continuous Descent Approach (CDA) & Continuous Climb Operations (CCO)		The airport publishes statistics on CDA compliance and the minimum 4% climb gradient requirement in their Flight Performance Reports. Monthly CDA compliance is also published on the Heathrow noise website.	https://www.heathrow.com/company/local-community/noise/data
Flight tracking & tools		Heathrow's publicly available tools allow stakeholders to investigate and review real-time and historical airport noise, flights and weather. xPlane allows users to analyse historical flights over their area by carrying out their own analysis, to obtain data such as height, position and types of aircraft. Webtrak allows user to track specific flights on specific days in relation to where they live. WebTrak 'My Neighbourhood' gives uses a general overview of where planes fly, giving a better understanding of Heathrow's operations over time.	https://www.heathrow.com/company/local-community/noise/what-you-can-do/track-flights-on-maps
Aircraft Traffic Movements		ATM statistics dating back to the year 2000 are available on the Heathrow website.	https://www.heathrow.com/company/local-community/noise/data
Night quota count		Information on night flights, how the restrictions work and Heathrow's Quota Count policy are available online. Quota usage is published in Flight Performance Reports.	https://www.heathrow.com/company/local-community/noise/operations https://www.heathrow.com/company/local-community/noise/data

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Slot allocation, transfers & sales		ACL is the appointed Coordinator for Heathrow under EC Regulation 95/93. ACL coordinates the airport in a neutral, non-discriminatory and transparent way and is the sole body responsible for the allocation of slots at the airport. A slot allocated by the Coordinator is a permission to use all the airport infrastructure (i.e. runway, aircraft parking stands and terminals).	https://www.acl-uk.org/
Air Traffic Control Practices		Departure and arrival ATC practices and procedures are explained online in layperson terms using diagrams, maps and videos clips.	https://www.heathrow.com/company/local-community/noise/operations https://www.youtube.com/user/LHRHeathrow/videos
Weather-related conditions		The airport explains how weather, particularly wind direction, affects their operations. Weather (rainfall) can also be overlaid onto WebTrak to show effects on flight paths.	https://www.heathrow.com/company/local-community/noise/operations https://webtrak.emsbk.com/lhr
Aircraft types used by airlines		The airport publishes statistics on 'Movements by Aircraft Types' in their Flight Performance Reports.	https://www.heathrow.com/company/local-community/noise/data
Airline operators		An airline directory is available online.	https://www.heathrow.com/airline-contact-info
Airline route networks/destinations (including changes)		The airport publishes a list of the destinations it serves on the website.	https://www.heathrow.com/route-map
Airline Standard Operational Procedures		Details of procedures and compliance statistics are published within the airport's NAP and Flight Performance Reports. Noise Abatement Departure Procedures (NADP) for specific airlines are not published. Information on operational procedures may also be found within the LHR entry of the UK AIP.	https://www.heathrow.com/company/local-community/noise/data See EGLL in the UK AIP: https://nats-uk.ead-it.com/cms-nats/opencms/en/Publications/AIP/

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Historic comparisons of route networks flown		Each year Heathrow produces annual maps in their Flight Performance Reports, providing information on the number of arrivals and departures by easterly and westerly operations.	https://www.heathrow.com/company/local-community/noise/data
League tables of airline operational performance		The Fly Quieter and Greener programme aims to reduce aircraft noise, encourages airlines to use quieter aircraft and to fly them in the quietest possible way. Published quarterly, this league table shows a red/amber/green rating for nine noise and emissions criteria, for the top 50 airlines according to movement numbers. For those airlines that fall outside of the top 50, Heathrow engages with them via the "Minimum Performance Standard" scheme which examines similar metrics. This is for internal use only.	www.heathrowflyquieterandgreener.com
Data on operations outside of normal operating hours		Heathrow has some of the strictest restrictions of any hub airport in Europe in terms of movements permitted between 11:30pm and 6:00am. Heathrow is restricted to 5,800 take-offs and landings a year during these times. Information on night flights, how the restrictions work and the Quota Count Policy are available online. Quota usage is published in Flight Performance Reports.	https://www.heathrow.com/company/local-community/noise/operations
Airport Consultative Committee (ACC)		The statutory role of the Airport Consultative Committee (ACC) is provided by the Council for the Independent Scrutiny of Heathrow Airport (CISHA), chaired by Tracey Waltho.	www.cisha.org
Airport noise forums/boards		Heathrow's Noise and Airspace Community Forum (NACF) was established in 2022 and continues the work of the Heathrow Community Noise Forum (HCNF), which was set up in 2015 in response to local concerns regarding future changes to airspace as a result of the Government's airspace modernisation strategy. It is made up of representatives from local authorities around Heathrow, NATS, BA, DfT, CAA and Heathrow. Minutes and presentations are published online. Heathrow has appointed an independent chairperson to the forum to bring greater transparency, credibility and trust as	https://www.heathrow.com/company/local-community/noise/nacf

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		it continues to build balanced relationships with industry and community stakeholders.	
Community noise reports		The airport has developed a noise monitoring programme which aims to provide more detailed information for specific areas around the airport. Different locations are selected annually, and a series of reports are produced and published online. Annual Flight Performance Reports provide detailed information on performance including the number of noise infringements, night flights, and progress toward the objectives in their NAP commitments.	https://www.heathrow.com/company/local-community/noise/data
Community relations events		The airport regularly engages with residents through community bulletins, social media, dedicated webpages, resident meetings, a dedicated community forum and various different groups set up to provide local people with the opportunity to find out more about airport operations. Heathrow has appointed an independent chairperson to the Local Community Forum to bring greater transparency, credibility and trust as it continues to build relationships with community stakeholders.	https://www.heathrow.com/company/local-community
Noise Action Plan (NAP)		Heathrow's NAP sets out how it plans to manage and reduce the impact of aircraft noise over a five-year period. Further information on the NAP 2024-2028 is available online.	https://www.heathrow.com/company/local-community/noise/making-heathrow-quieter/noise-action-plan
Noise & Track keeping performance (NTK)		Heathrow's Airspace, Noise and ATM Performance Team, using its ANOMS Noise and Track Keeping system, publishes various pieces of information on aircraft operations to the public. NTK statistics, including NPR compliance, are published in Heathrow's Flight Performance Reports online.	https://www.heathrow.com/company/local-community/noise/data
Noise Contour Mapping		Annual noise contours are produced and published online.	https://www.heathrow.com/company/local-community/noise/data

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Noise complaints, data reports and handling		There are four ways in which residents can make a noise complaint (online form, by email, by phone or via WebTrak). Heathrow aim to respond to all complaints within five working days. Complaint numbers are reported quarterly on Heathrow's Noise website. Noise Complaints Reports dating back to 2018 are published online.	https://www.heathrow.com/company/local-community/noise/what-you-can-do/make-a-complaint-about-noise https://www.heathrow.com/company/local-community/noise/data
Information on permanent and temporary Airspace Change including trials		Information relating to airspace change at Heathrow and the Airspace Change Process are available online. The airport also publishes reports online on airspace trials.	https://www.heathrow.com/company/local-community/noise/airspace-modernisation https://www.heathrow.com/company/local-community/noise/data