Communications Department

External Information Services





18 March 2021

Reference: F0005165

Dear

Thank you for your request of 18 February 2021, for the release of information held by the Civil Aviation Authority (CAA). We have considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA).

Your request:

Please could you provide the top 20 Atol license holders and the number of licenses held in each year over the past 5 years (running to September). For each year could you also provide the total amount of all Atol licenses issued?

Our response:

With regard to the top 20 ATOL holders in the last five years, we are able to provide the information attached.

With regard to the total amount of current ATOL licences issued in the last five years, we are able to provide the information below.

Year	ATOL Count
Mar-21	1845
Dec-20	1818
Dec-19	1957
Dec-18	2007
Dec-17	2160
Dec-16	2198
Dec-15	2259

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-



The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.



CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.