## **Communications Department**

External Information Services



23 January 2019

EIR Reference: E0004060

Dear

Thank you for your revised request of 9 January 2019, for the release of information held by the Civil Aviation Authority (CAA). We have considered your request in line with the provisions of the Environmental Information Regulations 2004 (EIR).

Your request:

Please supply the data for all aircraft activity over east and south east London for the following

2014

Thursday March 27th 2-4 pm Sunday November 28th 8-10 am

2016

Thursday March 29th 2-4 pm Sunday November 27th 8-10 am

2018

Thursday March 29th 2-4 pm Sunday Novemver 25th 8-10 am

Our response:

As previously advised, we hold radar data for flights operating to and from Heathrow, Gatwick and Stansted airports, and can provide you with a limited number of diagrams illustrating the pattern of arrival and departure flight tracks over east and south east London, for a particular week in a particular year.

Therefore, please find attached six maps illustrating flight tracks over east and south east London for the periods requested.

Please note that 28 November 2014 did not fall on a Sunday, and 29 March 2016 did not fall on a Thursday. To keep the days of the week consistent between years we have

## **Civil Aviation Authority**

therefore selected the nearest alternative dates, which were Sunday 30 November 2014 and Thursday 31 March 2016 respectively.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

## caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.

Yours sincerely

Mark Stevens

External Response Manager

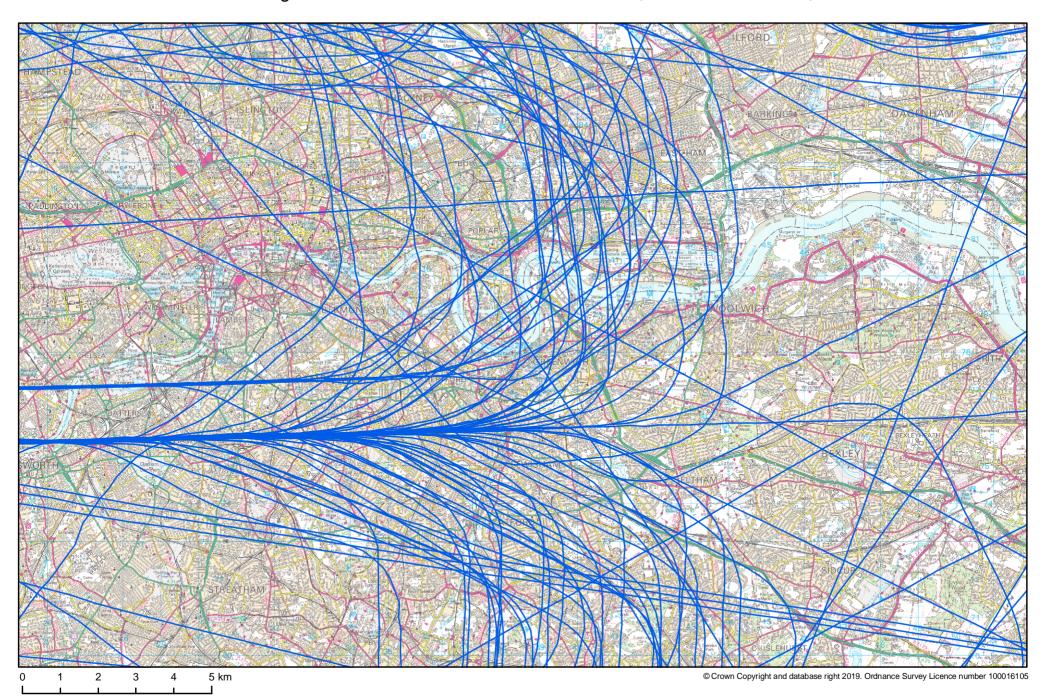
## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

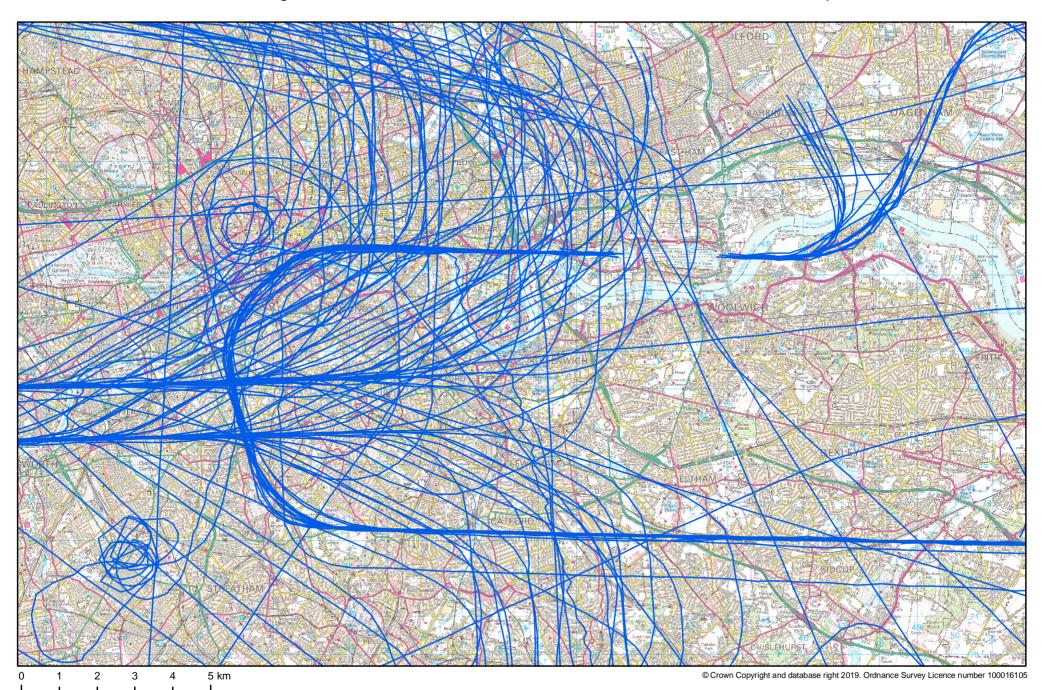
Aircraft flight tracks over east and south east London, 27 March 2014, 2 - 4 pm



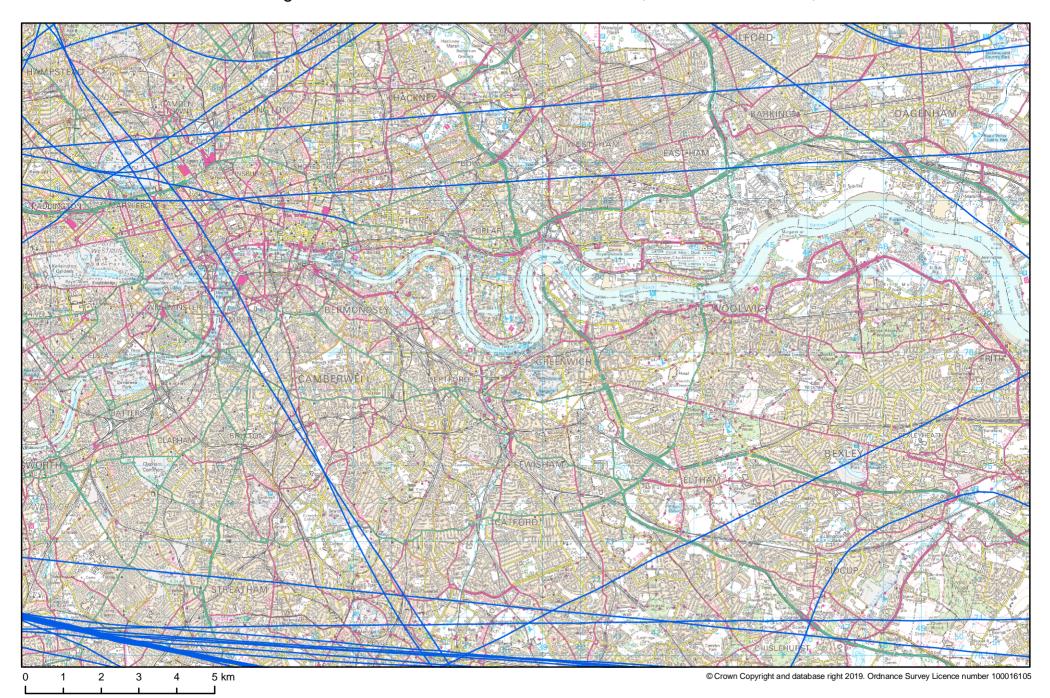
Aircraft flight tracks over east and south east London, 30 November 2014, 8 - 10 am



Aircraft flight tracks over east and south east London, 31 March 2016, 2 - 4 pm



Aircraft flight tracks over east and south east London, 27 November 2016, 8 - 10 am



Aircraft flight tracks over east and south east London, 29 March 2018, 2 - 4 pm



Aircraft flight tracks over east and south east London, 25 November 2018, 8 - 10 am

