

[REDACTED]

6 March 2019  
EIR Reference: E0004139

Dear [REDACTED]

Thank you for your request of 13 February 2019, for the release of information held by the Civil Aviation Authority (CAA). We have considered your request in line with the provisions of the Environmental Information Regulations 2004 (EIR).

*Please would you supply the me with the following-*  
*The number of flights over east and south east London, to and from London City Airport*  
*Heathrow Airport*  
*Stanstead Airport*  
*Local and regional airports/airfields*  
*Commercial airports/airfields*  
*Helicopter airfields*  
*Police helicopter flights ( if available)*  
*Please include each flyover by planes waiting for clearance to land, not just each aircraft.'*

We have interpreted your request as seeking information on the number of flights operating to and from particular airfields, over particular periods of time, that have passed over east and south east London. Based on this interpretation we do not hold the information requested and Regulation 12(4)(a) applies.

Information on the daily number of helicopter flights recorded within the London Heathrow and London City Air Traffic Control Zones is published on the CAA website at the following address:

<https://www.caa.co.uk/Data-and-analysis/Airspace-and-environment/Airspace/London-helicopter-operations/>

However, please note that these statistics are for the purposes of monitoring general trends. The CAA does not hold information on flights of helicopters over specific geographical regions such as east or south east London. Similarly, the CAA does not hold specific information on the daily number of flights from fixed-wing aircraft over east or south east London.

We do hold radar data for flights operating to and from Heathrow, Gatwick and Stansted airports, and, while the EIR do not oblige us to create new information, we have previously produced diagrams illustrating the pattern of arrival and departure flight tracks over east and south east London on selected dates. These can be found in the attachment.

*Please tell me:*

- *The total number of all arrivals and departures from/to Heathrow for each year over the last four years.*

A detailed breakdown of Heathrow operations by day is available at <https://www.heathrowoperationaldata.com/daily-operational-data/>.

A breakdown of annual flight movements (arrivals and departures combined) is available on the Heathrow Airport website at: <https://www.heathrow.com/noise/reports-and-statistics/operational-data/flight-movements>.

- *The total number of flights flying over Bracknell or Ascot for each year over the last four years.*

The CAA does not hold detailed information on the number of flights that fly over specific geographical areas. However, Heathrow Airport provides an online tool that allows users to review flights that flew near a particular postcode location. The tool can be accessed at <http://xplane.bksv.com/xplane/>.

Data is available going back several years and can be viewed for up to seven days at a time.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Stevens'. The signature is written in a cursive style with a large, looped initial 'M'.

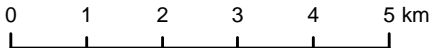
Mark Stevens  
External Response Manager

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

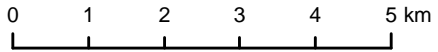
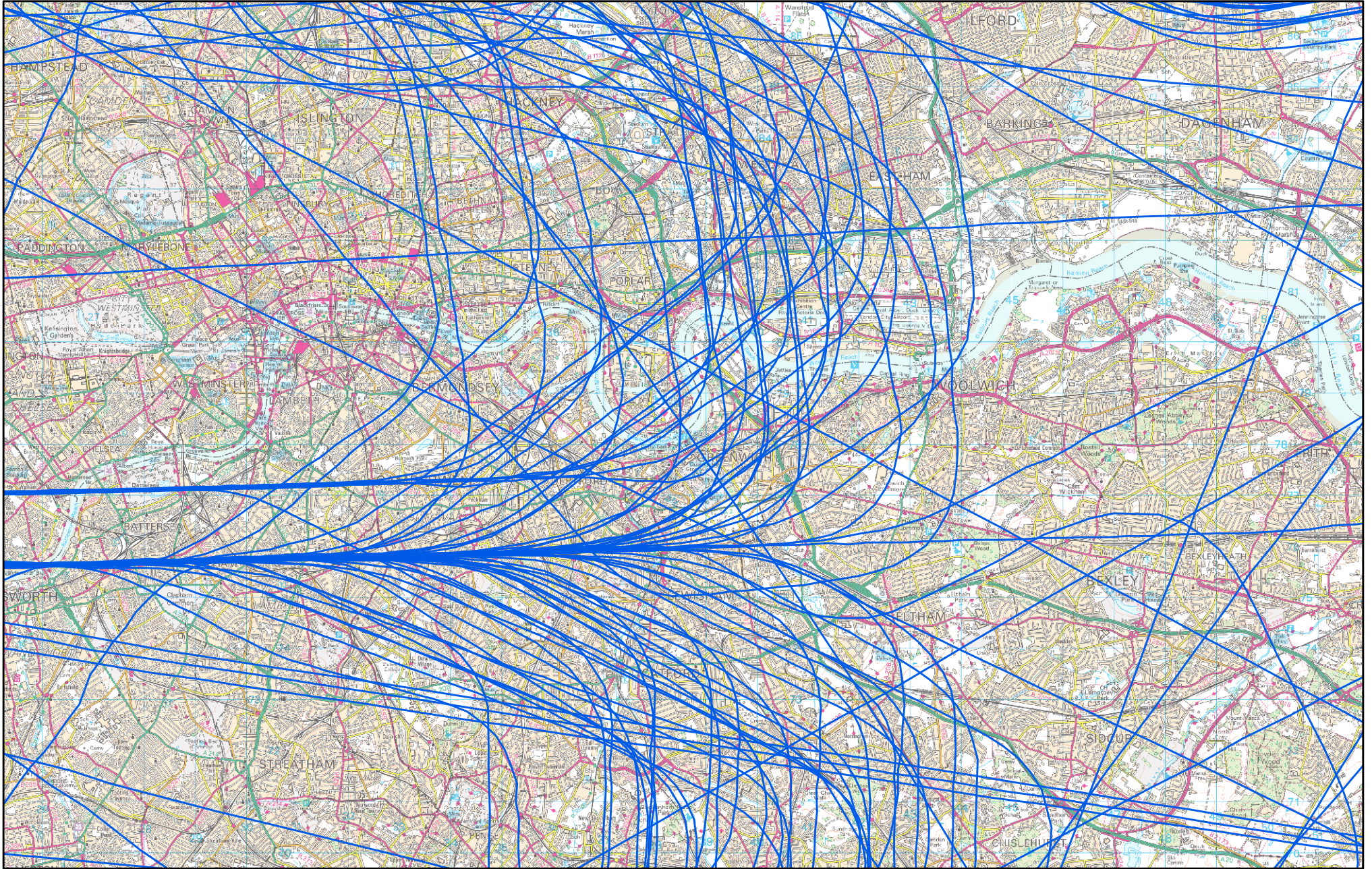


Aircraft flight tracks over east and south east London, 27 March 2014, 2 - 4 pm



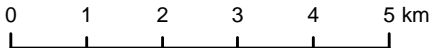


Aircraft flight tracks over east and south east London, 30 November 2014, 8 - 10 am



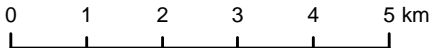


Aircraft flight tracks over east and south east London, 31 March 2016, 2 - 4 pm



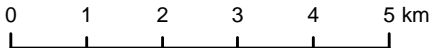
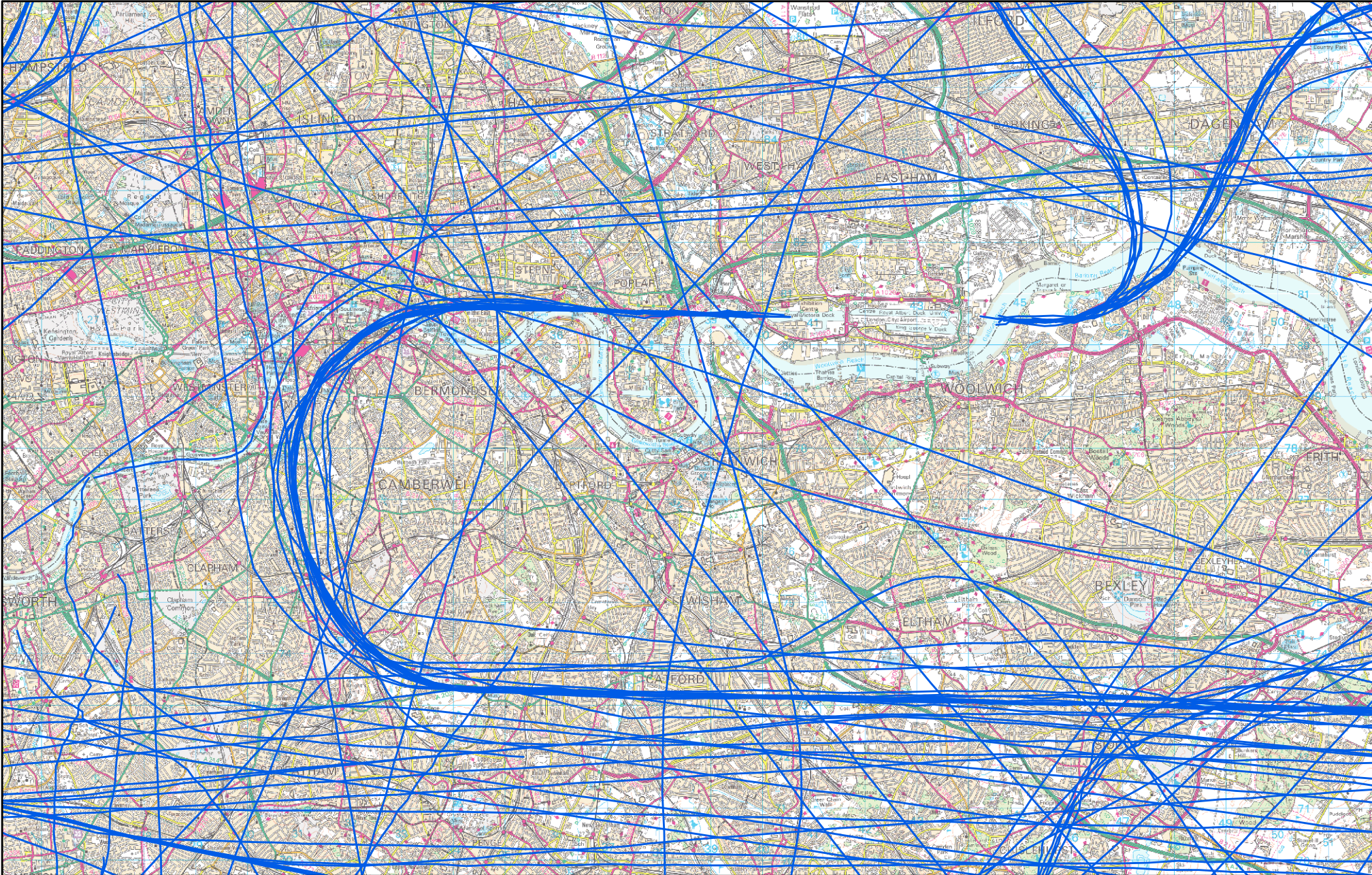


Aircraft flight tracks over east and south east London, 27 November 2016, 8 - 10 am





Aircraft flight tracks over east and south east London, 29 March 2018, 2 - 4 pm





Aircraft flight tracks over east and south east London, 25 November 2018, 8 - 10 am

