

CAA Survey 2025: All Airport Summary

BHX	EMA	LCY	LGW	LHR	LTN	MAN	STN
2019	2023	2024	2025				



Passengers



Passengers

225M

YoY: +2% ▲



% Business

13%

YoY: -1%pt ▼



% Leisure

87%

YoY: +1%pt ▲



% Foreign Resid.

30%

YoY: -2%pt ▼



Av. Rating

8.39

YoY: +0.03 ▲

Surface Access



% Public

38%

YoY: +1%pt ▲



% Private

62%

YoY: -1%pt ▼

Destination



% Domestic

6%

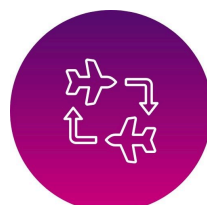
YoY: +0%pt ▼



% International

94%

YoY: +0%pt ▲

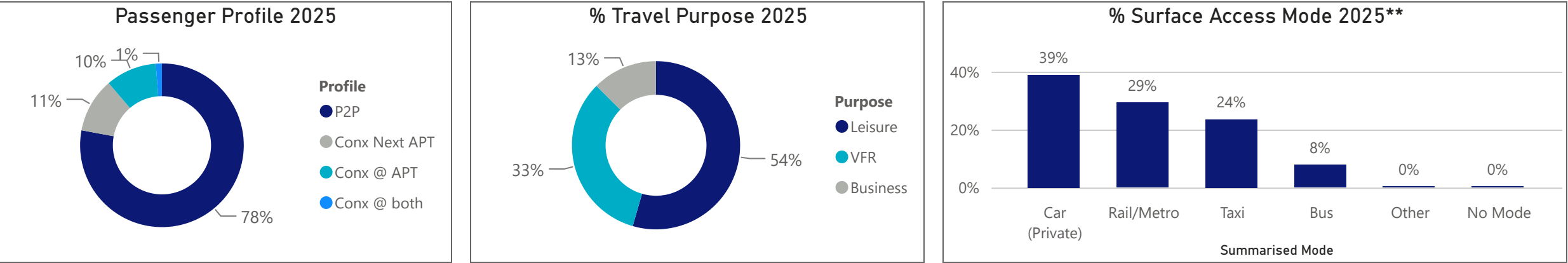
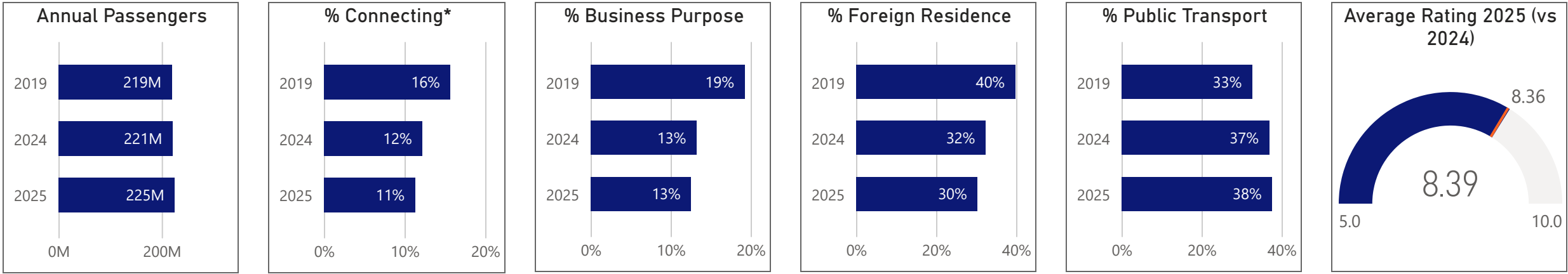
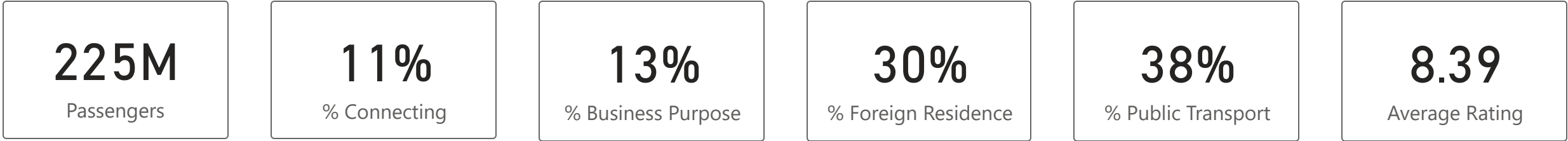


% Connecting*

10%

YoY: -1%pt ▼

* Represents the percentage of passengers connecting at the surveyed airport(s) only



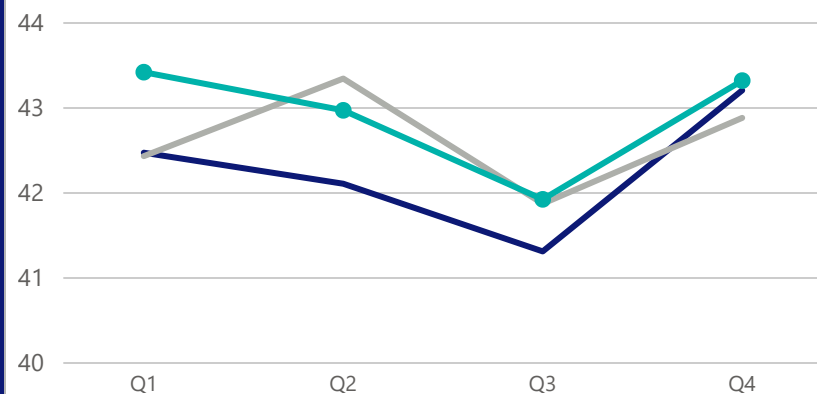
* This represents the percentage of passengers connecting at the surveyed airport(s) only. ** CAA have summarised the access modes in this chart - more detailed data available

CAA Survey 2025: All Airport Quarterly Detail

[BHX](#)[EMA](#)[LCY](#)[LGW](#)[LHR](#)[LTN](#)[MAN](#)[STN](#)

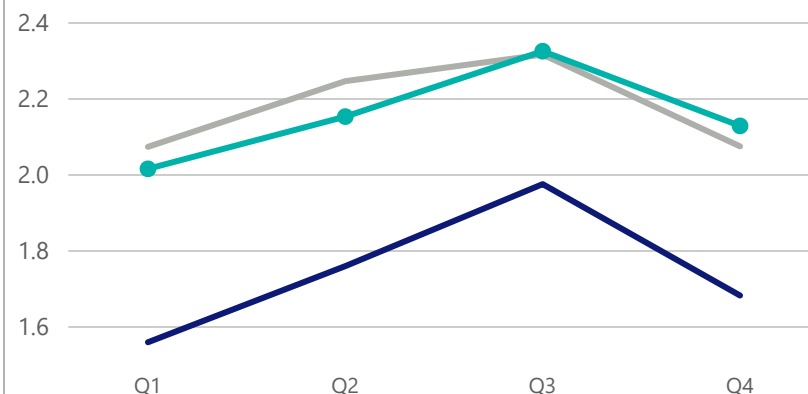
Mean Passenger Age

● 2019 ● 2024 ● 2025



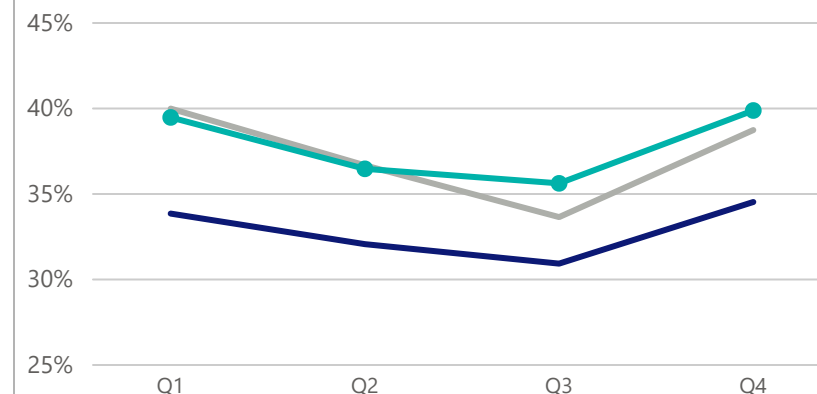
Mean Group Size

● 2019 ● 2024 ● 2025



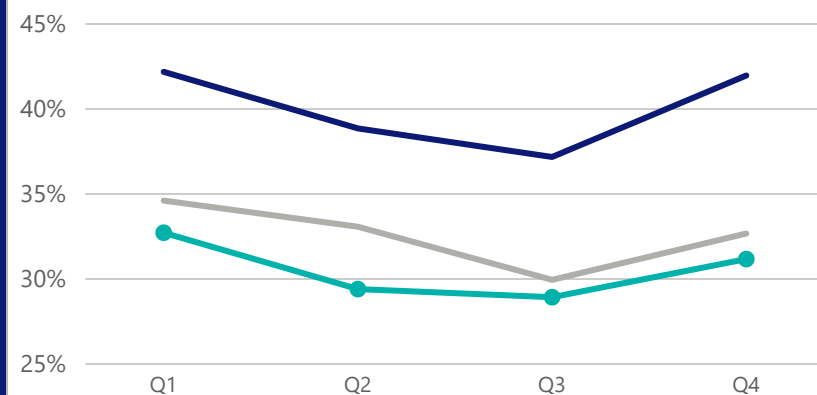
% Public Transport

● 2019 ● 2024 ● 2025



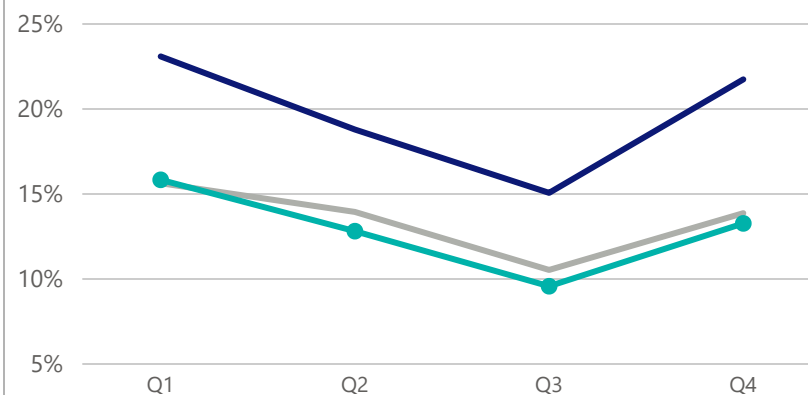
% Foreign Residence

● 2019 ● 2024 ● 2025



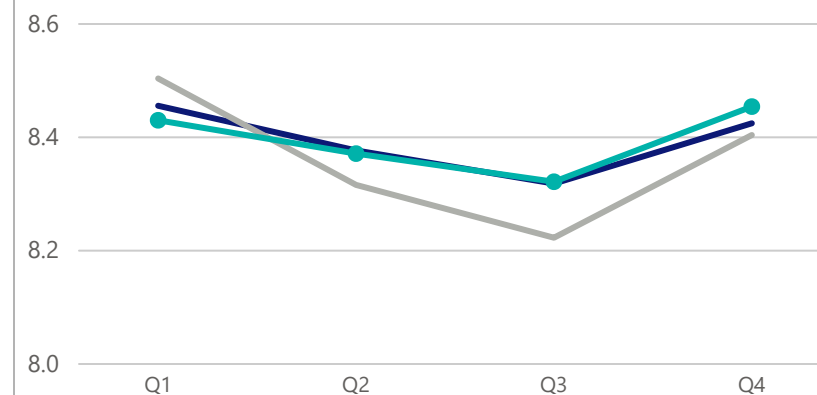
% Business Purpose

● 2019 ● 2024 ● 2025



Average Rating (1-10)

● 2019 ● 2024 ● 2025



CAA Survey 2025: Airport Comparison

2019

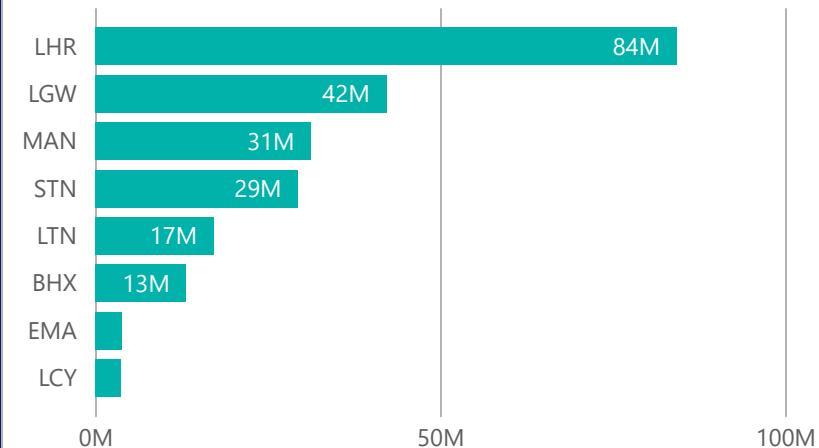
2023

2024

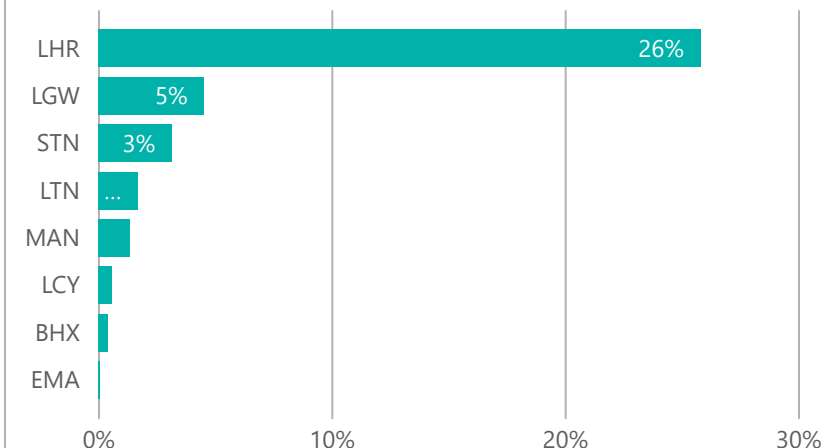
2025



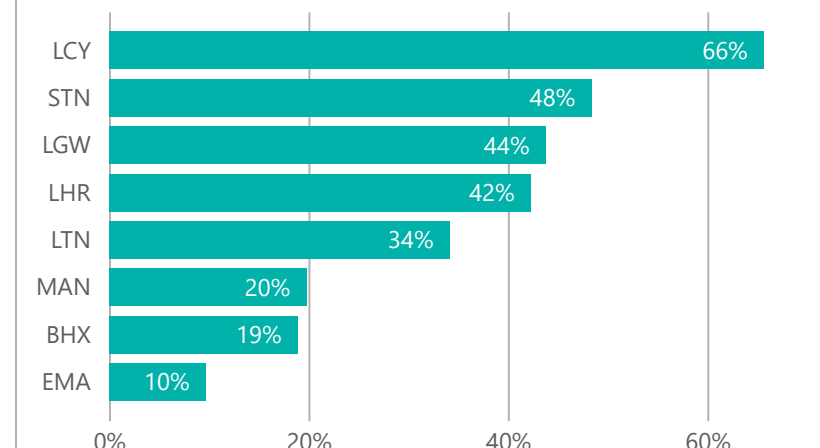
Total Passengers (Millions)



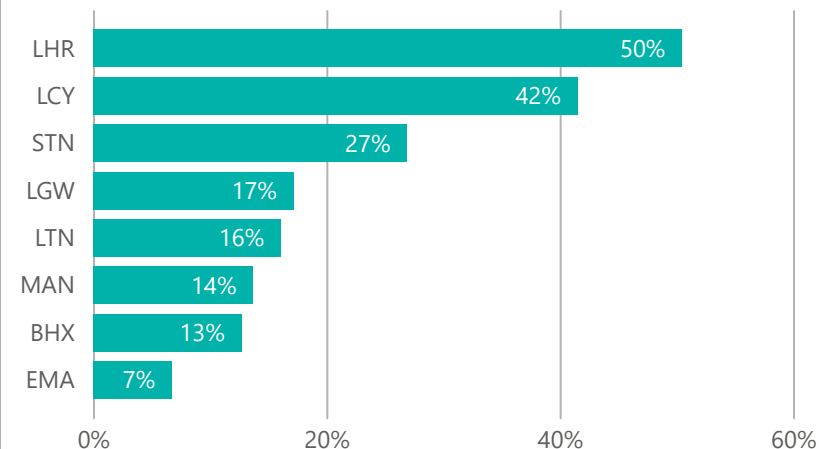
% Connecting at Surveyed Airport



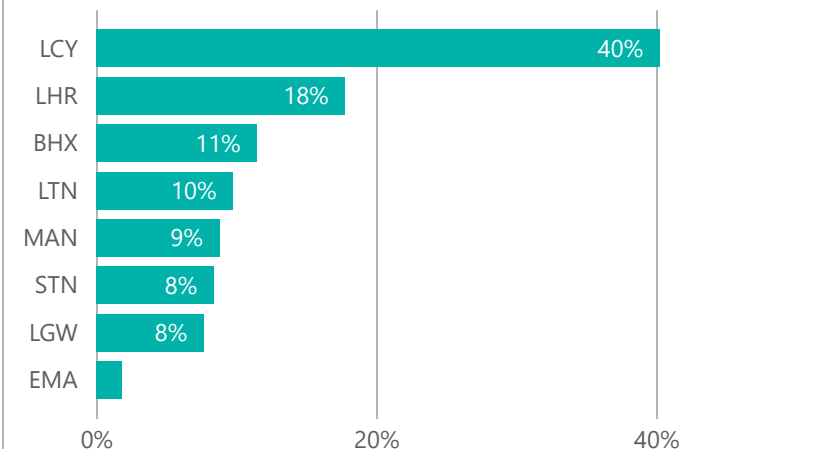
% Public Transport (Surface Access)



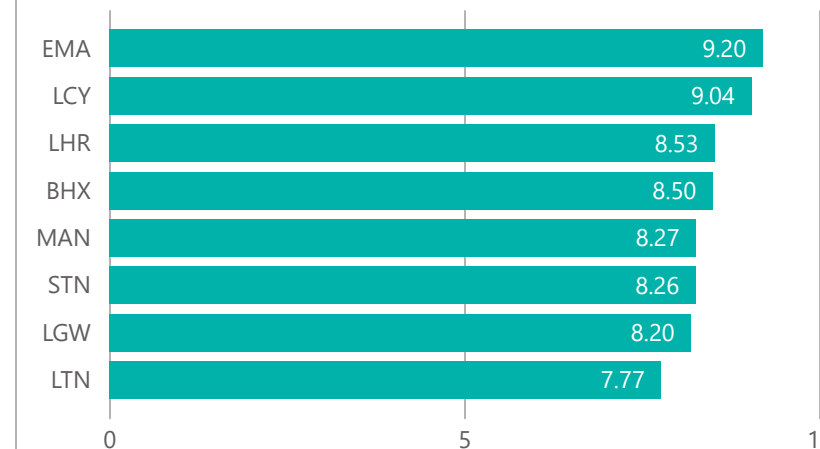
% Foreign Residence



% Business Purpose



Average Rating (1-10)



CAA Survey 2025: Notes

The CAA Departing Passenger Survey records information from a random sample of passengers at the gate before boarding their flight, at a number of UK airports. Approximately 30 questions are asked, covering a range of topics including: demographic information, travel profile, how they travelled to the airport, their reason for flying, airport ratings. In total roughly 175,000 interviews are made each year. The responses are then weighted using the actual departing passenger numbers to give the final survey output.

For further information on the CAA Departing Passenger Survey see here: <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/consumer-research/departing-passenger-survey/> or alternatively email: passengersurveydatarequest@caa.co.uk

Additional information from the CAA:

- Airport data (including flights, passengers, cargo): <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airports/uk-airport-data/>
- Quarterly Aviation Trends report, summarising all the commercial aviation data that the CAA collects: <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airports/uk-airport-data/latest-quarterly-statistics/>

Glossary

Airport IATA codes (of the 8 departing airports :

BHX Birmingham
EMA East Midlands International
LCY London City
LGW Gatwick
LHR Heathrow
LTN Luton
MAN Manchester
STN Stansted

Passenger profile:

P2P, point to point
Conx @ APT, connecting at the surveyed airport
Conx Next APT, connecting onwards after the flight taken from the surveyed airport
Conx Both, connecting at both the survey airport and onwards after the flight about to be taken

Travel Purpose:

VFR Visiting Friends & Relatives