

[REDACTED]  
[REDACTED]

25 April 2017  
Reference: F0003145

Dear [REDACTED]

I am writing in respect of your recent request of 28 March 2017, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

*"I was hoping you could help me with a quick data request – I can get the quarterly ATOL capacity for each ATOL licence holder in the format below from your website, but I was wondering whether it was possible to get this quarterly data going back over the last 5 years?"*

*Ideally I'm looking for this for:*

- . *Thomas Cook*
- . *TUI*
- . *Jet2*
- . *Monarch"*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), the information you have requested can be found in attachment 1. Please note that First Aviation Ltd is the name of the ATOL holder through which Monarch Airlines made ATOL protected sales.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk  
Head of External Information Services  
Civil Aviation Authority  
Aviation House  
Gatwick Airport South  
Gatwick  
RH6 0YR

[caroline.chalk@caa.co.uk](mailto:caroline.chalk@caa.co.uk)

**Civil Aviation Authority**

Aviation House Gatwick Airport South Gatwick RH6 0YR. [www.caa.co.uk](http://www.caa.co.uk)

Telephone: 01293 768512. [foi.requests@caa.co.uk](mailto:foi.requests@caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office  
FOI/EIR Complaints Resolution  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF  
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely

A handwritten signature in black ink that reads "Rihanne Stephen". The signature is written in a cursive, flowing style.

Rihanne Stephen  
Information Rights Officer

**CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

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Licence holder	2012 12	2013 03	2013 06	2013 09	2013 12	2014 03	2014 06	2014 09	2014 12	2015 03	2015 06	2015 09	2015 12	2016 03	2016 06	2016 09	2016 12	2017 03	2017 06	2017 09
TUI UK Ltd (2524)	652190	578574	1301453	1732064	682346	590549	1328784	1816466	725516	597917	1401934	1918658	738762	625410	1451393	1943202	814649	706445	1672113	2138750
Thomas Cook Tour Operations Ltd (1179)	362550	418120	1244130	1613346	557829	381854	1164989	1589330	585963	430016	1213847	1673760	514538	354925	928756	1210600	382613	264798	759368	1043402
Jet2Holidays Ltd (9618)	72582	45776	259633	400000	143436	86830	379979	576334	156543	87842	396871	561860	179399	104504	507336	793983	259205	180419	762298	1070256
First Aviation Ltd (4888)									100720	203379	526745	667554	361844	353433	644369	865707	409162	167444	166115	142233