

CAA Survey 2024: All Airport* Summary

BHX | EMA | LCY | LGW | LHR | LTN | MAN | STN



2019 | 2022 | 2023 | **2024**

Passengers



Passengers

221M

YoY: **+7%** ▲



% Business

13%

YoY: **-1%pt** ▼



% Leisure

87%

YoY: **+1%pt** ▲



% Foreign Resid.

32%

YoY: **-3%pt** ▼



Av. Rating

8.36

YoY: **-0.05** ▼

Surface Access



% Public

37%

YoY: **+0%pt** ▼



% Private

63%

YoY: **+0%pt** ▲

Destination



% Domestic

7%

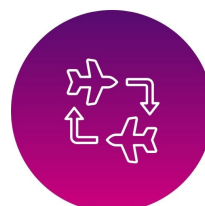
YoY: **+0%pt** ▼



% International

93%

YoY: **+0%pt** ▲



% Connecting**

12%

YoY: **-1%pt** ▼

* Airports included in the report: Birmingham, East Midlands, London City, Gatwick, Heathrow, Luton, Manchester, Stansted to maintain a consistent base of data.

** Represents the percentage of passengers connecting at the surveyed airport(s) only

CAA Survey 2024: All Airport Overview



Select all

BHX

EMA

LCY

LGW

LHR

LTN

MAN

STN

221M

Passengers

12%

% Connecting

13%

% Business Purpose

32%

% Foreign Residence

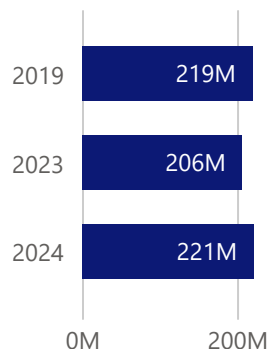
37%

% Public Transport

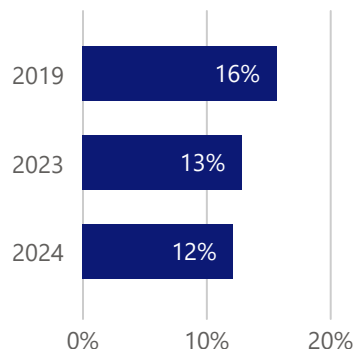
8.36

Average Rating

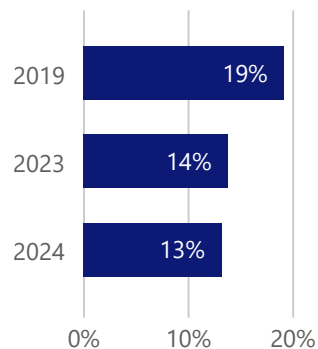
Annual Passengers



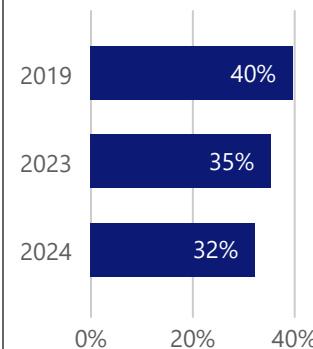
% Connecting*



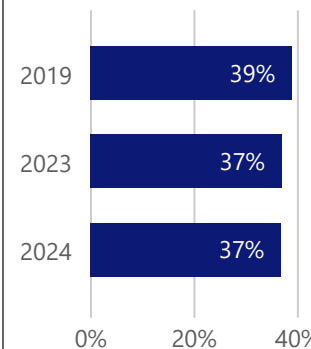
% Business Purpose



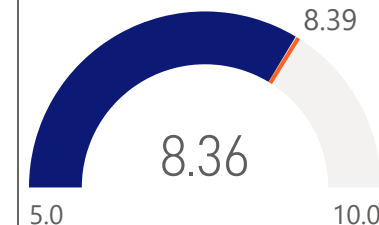
% Foreign Residence



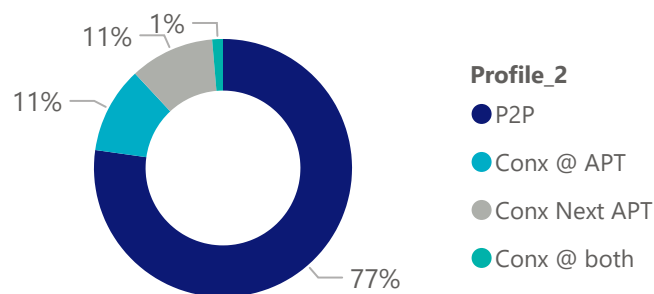
% Public Transport



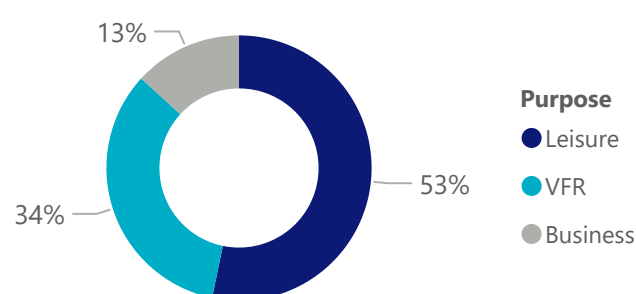
Average Rating 2024 (vs 2019)



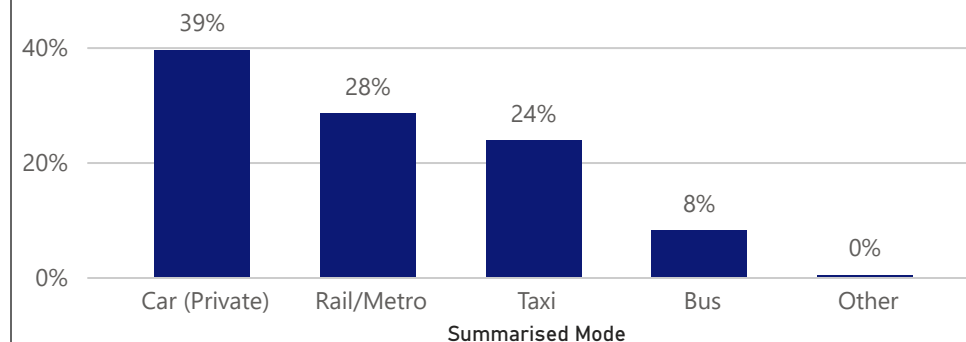
Passenger Profile 2024



% Travel Purpose 2024



% Surface Access Mode 2024**



* This represents the percentage of passengers connecting at the surveyed airport(s) only. ** CAA have summarised the access modes in this chart - more detailed data available

CAA Survey 2024: All Airport Quarterly Detail

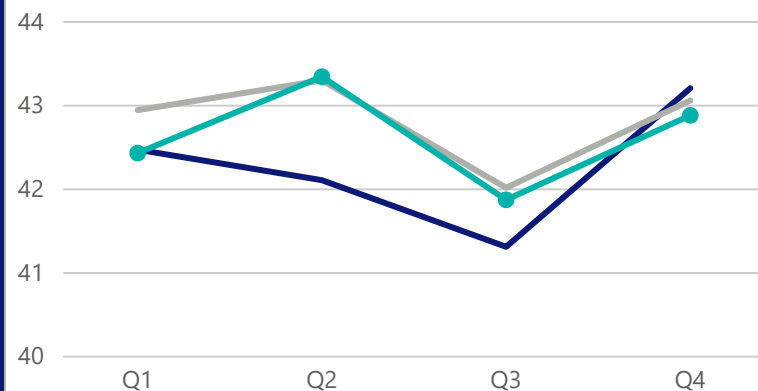
BHX | EMA | LCY | LGW | LHR | LTN | MAN | STN

2019 | 2023 | 2024



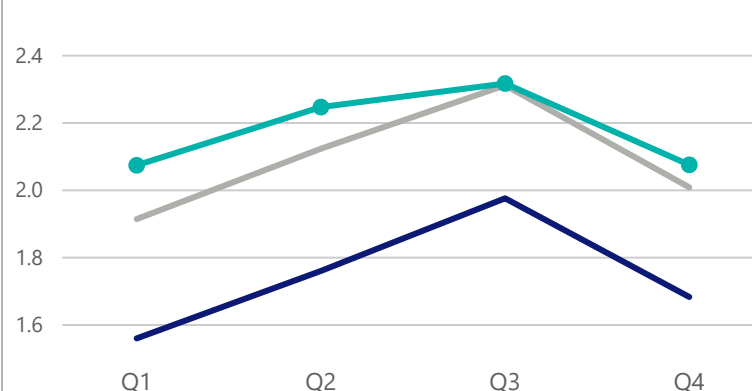
Mean Passenger Age

2019 2023 2024



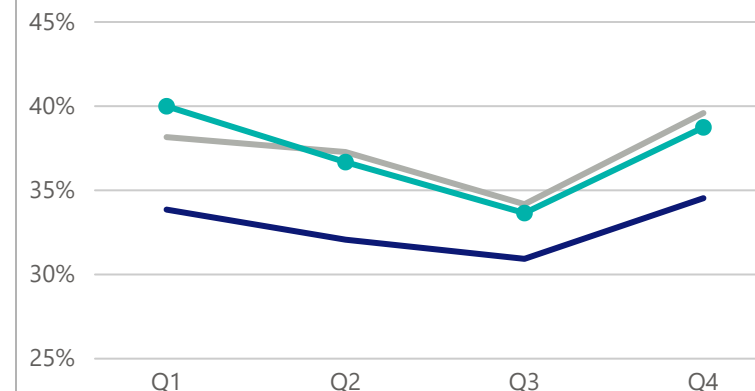
Mean Group Size

2019 2023 2024



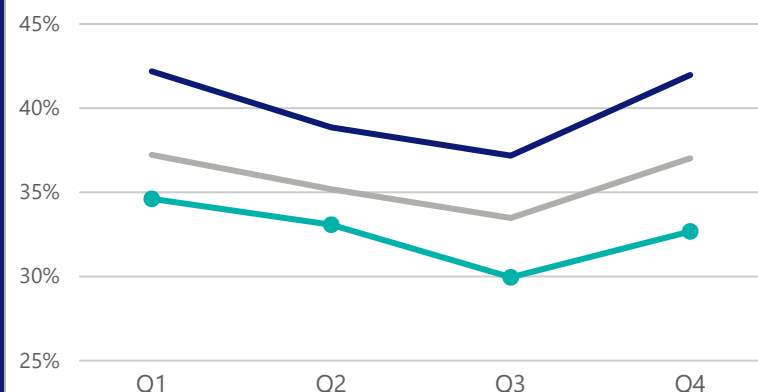
% Public Transport

2019 2023 2024



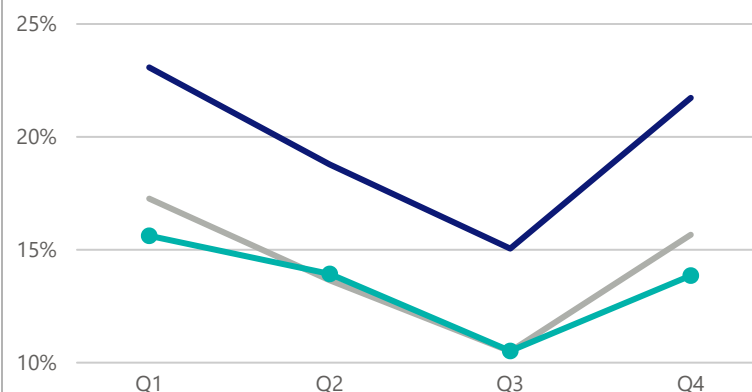
% Foreign Residence

2019 2023 2024



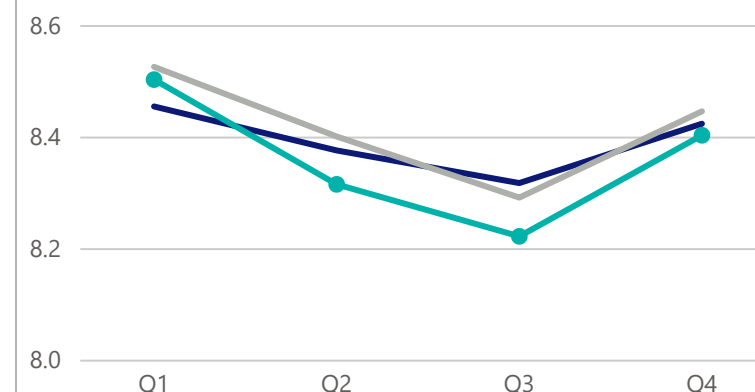
% Business Purpose

2019 2023 2024



Average Rating (1-10)

2019 2023 2024



CAA Survey 2024: Airport Comparison

2019

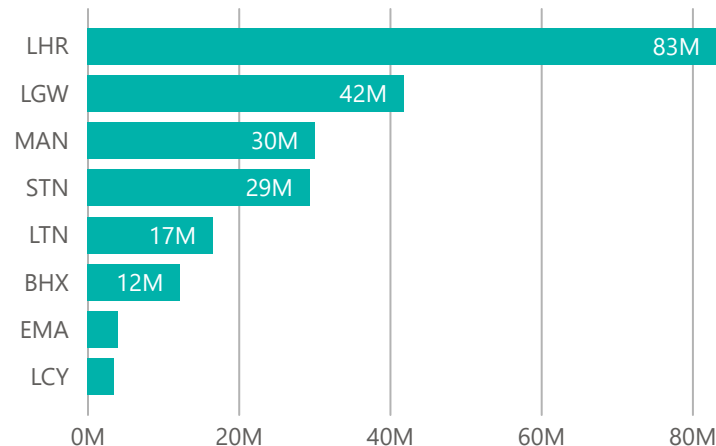
2022

2023

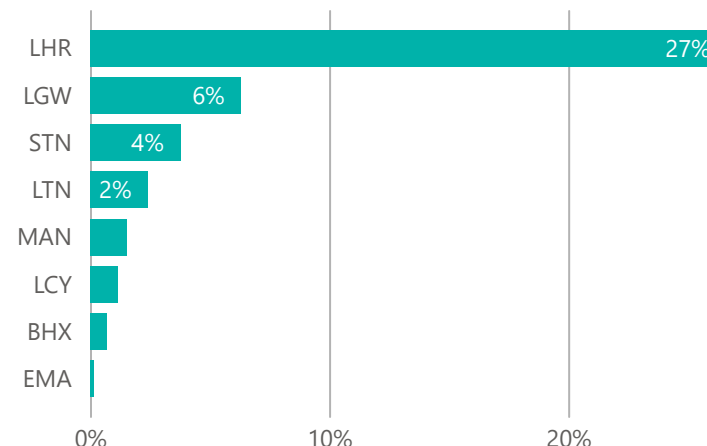
2024



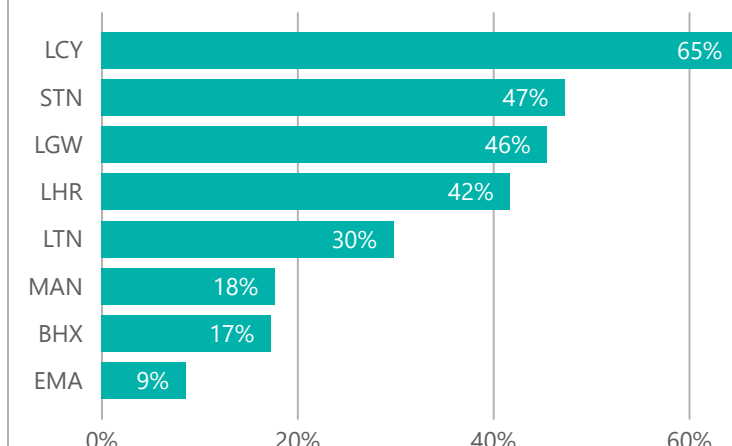
Total Passengers (Millions)



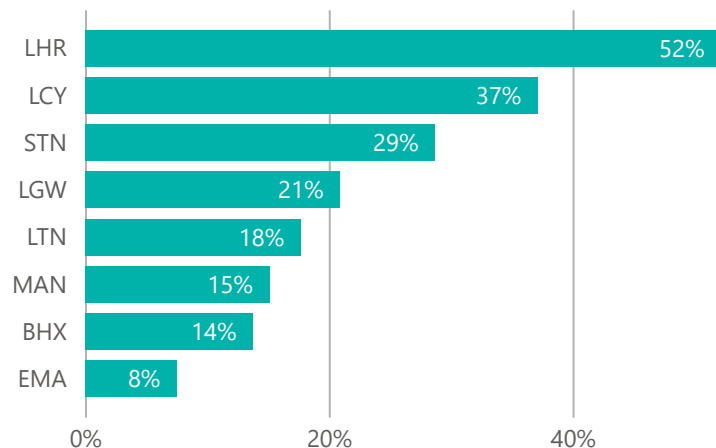
% Connecting at Surveyed Airport



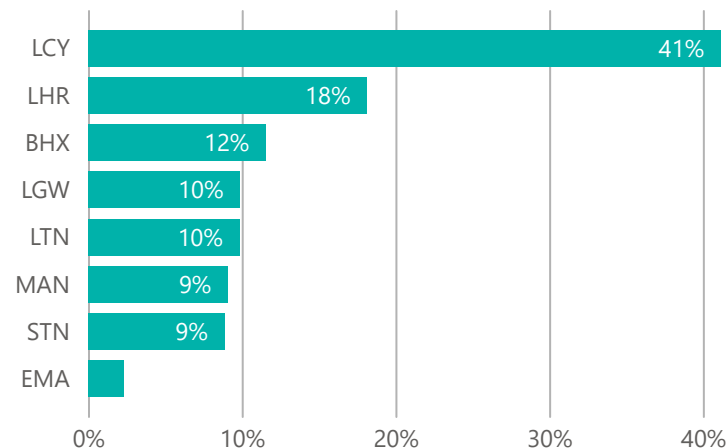
% Public Transport (Surface Access)



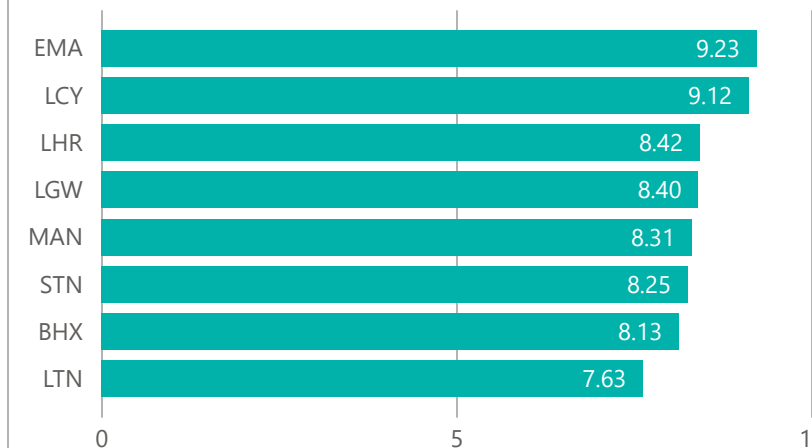
% Foreign Residence



% Business Purpose



Average Rating (1-10)



CAA Survey 2024: Notes

The CAA Departing Passenger Survey records information from a random sample of passengers at the gate before boarding their flight, at a number of UK airports. Approximately 30 questions are asked, covering a range of topics including: demographic information, travel profile, how they travelled to the airport, their reason for flying, airport ratings. In total roughly 175,000 interviews are made each year. The responses are then weighted using the actual departing passenger numbers to give the final survey output.

For further information on the CAA Departing Passenger Survey see here: <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/consumer-research/departing-passenger-survey/> or alternatively email: passengersurveydatarequest@caa.co.uk

Additional information from the CAA:

- Airport data (including flights, passengers, cargo): <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airports/uk-airport-data/>
- Quarterly Aviation Trends report, summarising all the commercial aviation data that the CAA collects: <https://www.caa.co.uk/data-and-analysis/uk-aviation-market/airports/uk-airport-data/latest-quarterly-statistics/>

Glossary

Airport IATA codes (of the 8 departing airports):

BHX Birmingham
EMA East Midlands International
LCY London City
LGW Gatwick
LHR Heathrow
LTN Luton
MAN Manchester
STN Stansted

Passenger profile:

P2P, point to point
Conx @ APT, connecting at the surveyed airport
Conx Next APT, connecting onwards after the flight taken from the surveyed airport
Conx Both, connecting at both the survey airport and onwards after the flight about to be taken

Travel Purpose:

VFR Visiting Friends & Relatives