

Date: 04 April 2025
Reference: F0007299

Dear

Thank you for your request of 14 March 2025, for the release of information held by the Civil Aviation Authority (CAA). For reference your original enquiry was as follows:

I therefore submit this FoI request that you locate the following reports and advise me of the outcomes and actions taken in each case:

ABL-32757 19/2/24 ABL-33125 23/3/24 ABL-33297 11/4/24 ABL-33794 12/5/24 ABL-34063
2/6/24 ABL-36525 10/11/24 ABL-37138 3/1/25 ABL-37254 12/1/25 ABL-37327 19/1/25
ABL-37520 5/2/25 ABL-37521 5/2/25 ABL-37596 16/2/25 ABL-37618 18/2/25 ABL-37770
28/2/25 ABL-37822 2/3/25.

Your request has been considered in line with the provisions of the Freedom of Information Act 2000 (FOIA). I can confirm that the CAA holds information within scope of the above request; please see below the information being released to you:

ABL ref number and date	Report located Y/N	Actions	Outcome
1.ABL-32757 19/2/24	Y	Logged Triage Assessed	No action required
2.ABL-33125 23/3/24	Y	Logged Triage Assessed	No action required
3.ABL-33297 11/4/24	Y	Logged Triage Assessed	No action required
4.ABL-33794 12/5/24	Y	Logged Triage Assessed	No action required
5.ABL-34063 2/6/24	Y	Logged Triage Assessed	No action required

6.ABL-36525 10/11/24	Y	Logged Triage Assessed	No action required
7.ABL-37138 3/1/25	Y	Logged Triage Assessed	No action required
8.ABL-37254 12/1/25	Y	Logged Triage Assessed	No action required
9.ABL-37327 19/1/25	Y	Logged Triage Assessed	No action required
10.ABL-37520 5/2/25	Y	Logged Triage Assessed	No action required
11.ABL-37521 5/2/25	Y	Logged Triage Assessed	No action required
12.ABL-37596 16/2/25	Y	Logged Triage Assessed	No action required
13.ABL-37618 18/2/25	Y	Logged Triage Assessed	No action required
14.ABL-37770 28/2/25	Y	Logged Triage Assessed	No action required
15.ABL-37822 2/3/25	Y	Logged Triage Assessed	No action required

The CAA appreciates that aircraft noise can be disruptive and aggravating. Aircraft noise is not a statutory nuisance in the UK however and it is not covered by the Environmental Protection Act 1990 or the Noise Act 1996.

The CAA does not have the legal power to prevent aircraft flying over a particular location or at a particular time for environmental reasons.

Information about the CAA's role regarding aircraft noise can be found here:
<https://www.caa.co.uk/consumers/environment/noise/caa-noise-advisory-functions/>.

The main aviation priority of the Civil Aviation Authority is the safety of aircraft, passengers, aircrew and those on the ground; ABLs are an important part of the process bringing to the CAA's attention any potential concerns.

It should also be noted that the legal minimum height for aircraft flight over residential areas is 1,000 feet.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

FOI.Requests@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out below. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at FOI - Freedom of Information (caa.co.uk).

Yours sincerely
Communications & Engagement Team
Information Rights Specialist
Civil Aviation Authority

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At the CAA we respect agile working so, while it suits me to send this now, I do not expect a response or action outside of your own working hours.

Effective communication starts with listening

Please consider our environment. Think before printing.

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;

- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.