## Communications Department

**External Information Services** 



26 February 2021

EIR Reference: E0005126

Dear

Thank you for your request of 29 January 2021, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

Can you please email me any information you have for Solent Airport/Lee on Solent Airport for Noise, such as Noise Impact Assessments, Noise mapping plus any emails, reports etc

Our response:

Please note we have interpreted your request as information relating to noise analysis type reports, rather than individual complaints about aircraft noise.

Having considered your request in line with the provisions of the Environmental Information Regulations 2004 (EIR), we are able to provide the information below.

We have not identified any noise impact assessments, noise mapping or similar information held by the CAA in relation to Solent Airport.

However, you may be interested that, in 2019, the CAA completed a Post Implementation Review (PIR) of the establishment of an Aerodrome Traffic Zone (ATZ) at Lee-On-Solent. Information held by the CAA in relation to this PIR can be found on our website: Aerodrome Traffic Zone at Lee-On-Solent | UK Civil Aviation Authority (caa.co.uk)

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-



The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps Civil Aviation Authority

in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.

Yours sincerely



## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.