

Ref	Date	Time	Location
CCB-047	18/11/19	12:30 – 13:30	Compass Centre

## CONSUMER CHALLENGE BOARD (CCB)

**MONDAY 18 NOVEMBER, COMPASS CENTRE**

### Minutes

Present	Apologies	Guests
<ul style="list-style-type: none"> <li>▪ Jeff Halliwell (JH) – Chair</li> <li>▪ David Holden (DH)</li> <li>▪ Isabel Liu (IL)</li> <li>▪ Trisha McAuley (TMc)</li> <li>▪ Claire Whyley (CW)</li> <li>▪ Jayne Scott (JS)</li> <li>▪ Claudette Williams (CWSec)</li> </ul>		N/A

### 1. Minutes of the last meeting

CCB approved the minutes from CCB-046 on 12 November 2019

### 2. Meetings Update

18 November - JH Update on meeting with AM and JH-K

- 13- 14 and 20 - 21 January will be training days for the IBP. It was agreed that the CCB will attend these discussions so that they can stay better informed to report on the IBP
- There will be a series of Workstreams for the Constructive Engagement (CE) process which the CCB may also attend
- KG will share the outlines for these sessions with the CCB and the meetings will be shared amongst the CCB
- The report on the IBP will be finalised before M5 entry (mid-February)
- The CCB may add an additional meeting day in February (03 Feb) to discuss CE

### 3. Future Meetings Dates and Locations

The following meetings are planned:

- 27 November JH is meeting with HAL Board
- 29 November JH is meeting with the LACC at the AOC offices
- 02 December CCB are meeting CAA at CAA offices, Canary Wharf
- 03 December, JH is meeting with the HAL Executive Committee
- 16 December CCB are meeting with HAL, Location Compass Centre

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#### **4. AOB**

- The CCB discussed the HAL presentations from the morning session
- The CCB discussed the timings for preparing the CCB Report on the IBP