

[REDACTED]
[REDACTED]

30 September 2020
Reference: F0004926

Dear [REDACTED]

Thank you for your request dated 2 September 2020 for the release of information held by the Civil Aviation Authority (CAA).

Your request:

I am trying to obtain historical data on numbers of flights for Heathrow airport but broken down by the specific airlines (and any forecasts for such data if available which seems less likely). If numbers of flights by airline for Heathrow aren't available then passenger numbers by specific airline for the airport would be a suitable alternative. Could you please let me know if you have such data and, if so, whether there is any way I can access it. The information is needed fairly urgently and I'd be most grateful if you could advise on availability of the information as soon as possible.

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), able to provide the information below.

Airport data is publicly available on our website and it is possible to obtain the requested information by accessing the published punctuality tables. Data is recorded by reporting airport, so for this request select Heathrow, then within this by country, destination airport and operator then it is possible to choose from either the 'full analysis' or the 'full analysis with arrival/departure split'. The number of flights are under the heading number_flights_matched and they are available both in monthly and calendar year annual form.

Link to main page punctuality data – historic 2011 - 2019

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

<https://www.caa.co.uk/Data-and-analysis/UK-aviation-market/Flight-reliability/Datasets/UK-flight-punctuality-data/>

Link to 2019 punctuality data – 2019 – choose either ‘full analysis’ or full analysis

Arrival/Departure split

<https://www.caa.co.uk/Data-and-analysis/UK-aviation-market/Flight-reliability/Datasets/Punctuality-data/Punctuality-statistics-2019/>

Any further analysis of data beyond what is published can potentially be provided as a bespoke data request, however, there is a fee attached to this service in accordance with our published charging scheme.

Details of our charging scheme and how to submit a request can be found at

<http://www.caa.co.uk/Data-and-analysis/UK-aviation-market/Airports/Datasets/UK-Airport-data/Data-charges/>.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

 [@caa.co.uk](mailto: @caa.co.uk)

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office

FOI/EIR Complaints Resolution

Wycliffe House

Water Lane

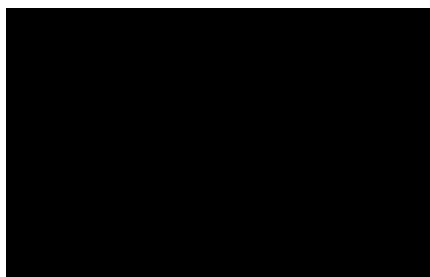
Wilmslow

SK9 5AF

<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.