Consumer & Markets Group

Airline Licensing



5 March 2020

FLYBE LIMITED- SUSPENSION OF OPERATIONS

FlyBe Limited, a UK scheduled air carrier which operated from various UK and European points has ceased to trade and suspended all operations with immediate effect.

Further information is available on the Flybe website

FlyBe is not covered by the Civil Aviation Authority's (CAA) ATOL protection scheme.

If you booked directly with FlyBe and paid by credit card you may be protected under Section 75 of the Consumer Credit Act 1974 and should contact your card issuer for further information. Similarly, if you paid by debit or charge card you should contact your card issuer for advice as you may be able to make a claim under their charge back rules.

If you purchased travel insurance that may include cover for scheduled airline failure, known as SAFI, you should contact your insurer. If you did not book directly with FlyBe and purchased your tickets through an intermediary, such as another airline or booking agent you should contact them in the first instance.

CIVIL AVIATION AUTHORITY