## **Communications Department** External Information Services





30 May 2018 Reference: F0003710

Dear

I am writing in respect of your recent clarified request of 4 May 2018, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

My request was asking what the average score is for each of the 14 subjects.

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), we are able to provide the information in the attachments.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk Head of External Information Services Civil Aviation Authority Aviation House Gatwick Airport South Gatwick RH6 0YR

## caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.

Yours sincerely

Mark Stevens External Response Manager

## **CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE**

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.



Exams performance summary for FCL (Flight Crew Licence) between 01 May 2014 and 13 August 2017.

EXAMS PERFORMANCE			
Exam	License	Average Mark Achieved (%)	
10AA: 010 Air Law	ATPL(A)	85	
21AA: 021 Airframe/Systems/Power Plant/Electrics	ATPL(A)	85	
22AA: 022 Aircraft General Knowledge - Instrumentation	ATPL(A)	83	
31AA: 031 Mass & Balance	ATPL(A)	86	
32AA: 032 Performance (Aeroplane)	ATPL(A)	82	
33AA: 033 Flight Planning and Monitoring	ATPL(A)	85	
40AA: 040 Human Performance and Limitations	ATPL(A)	84	
50AA: 050 Meteorology	ATPL(A)	81	
61AA: 061 General Navigation	ATPL(A)	83	
62AA: 062 Radio Navigation	ATPL(A)	87	
62AA-PBN: 062 Radio Navigation including Performance Based Navigation	ATPL(A)	86	
71AA: 071 Operational Procedures	ATPL(A)	86	
81AA: 081 Principles of Flight (A)	ATPL(A)	79	
91AA: 091 VFR Communications	ATPL(A)	92	
92AA: 092 IFR Communications	ATPL(A)	93	

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Service Address: Aviation House, Gatwick Airport South, RH6 0YR, West Sussex, United Kingdom



Exams performance summary for FCL (Flight Crew Licence) between 14 August 2017 and 15 March 2018.

## EXAMS PERFORMANCE

Exam	License	Average Mark Achieved (%)
10AA: 010 Air Law	ATPL(A)	81
21AA: 021 Airframe/Systems/Power Plant/Electrics	ATPL(A)	84
22AA: 022 Aircraft General Knowledge - Instrumentation	ATPL(A)	81
31AA: 031 Mass & Balance	ATPL(A)	84
32AA: 032 Performance (Aeroplane)	ATPL(A)	81
33AA: 033 Flight Planning and Monitoring	ATPL(A)	80
40AA: 040 Human Performance and Limitations	ATPL(A)	80
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