

[REDACTED]
[REDACTED]

7 June 2017
Reference: F0003187

Dear [REDACTED]

I am writing in respect of your recent request of 9 May 2017, for the release of information held by the Civil Aviation Authority (CAA).

Your request:

'I would like to make a request under the Freedom of Information Act 2000 relating to cyber attacks on your organisation.

To be clear, by "cyber attack" I am referring to the unauthorised access or deliberate disruption of a computer system or a device owned and/or operated by your organisation. Types of cyber attack could include, but are not limited to: ransomware, denial of service, phishing and spear phishing.

By data, I refer to any information held on your computer systems or devices

Please could you answer the following:-

- 1) Does your organisation keep an incident log of cyber attacks?*
- 2) How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years (ie 2014/15, 2015/16, 2016/17)?*
- 3) Where cyber attacks were successful, what kind and amount of data, if any, was lost or stolen? Was it confidential?*

For each case, please confirm:

- 4) The type of attack (eg ransomware, denial of service etc)*
- 5) What demand, for example a Bitcoin payment, was made to resolve the attack? Did your organisation comply?*
- 6) Whether the attack was reported to police or other responsible authority? To the best of your knowledge, was the attacker traced/convicted?'*

Our response:

Having considered your request in line with the provisions of the Freedom of Information Act 2000 (FOIA), the information you have requested can be found in attachment 1.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with Freedom of Information requests. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right under Section 50 of the FOIA to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely



Rihanne Stephen
Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.

FOIA Request F0003187

Question Posed

Response

Does your organisation keep an incident log of cyber attacks?

Yes

How many cyber attacks - attempted and successful - were recorded against your organisation in the last three financial years (ie 2014/15, 2015/16, 2016/17)?

Period	Known Attempts	Successful or Not	Data Lost or Stolen	Type of attack	Reported	Demand made
2014/2015	0					
2015/2016	0					
2016/2017	0					
2017/2018 (as @ 19/05/2017)	1	Not Successful	No data was lost or stolen	ransomeware - Zepto	Raised to CAA SIRO	None