

CONSUMER CHALLENGE BOARD (CCB)

**MONDAY 18 DECEMBER 2017
12.00 – 15.00 AT DEUTSCHE LUFTHANSA AG**

Agenda

- 1 Actions
- 2 Outcomes WTP survey next steps
- 3 Passenger insight community
- 4 Sustainability research brief
- 5 HAL literature review
- 6 Update on Meetings
- 7 Section 16
- 8 Focus Log
- 9 Q1 2017 Status Report
- 10 Future Meetings
- 11 AOB