# Communications Department

**External Information Services** 





27 June 2018

EIR Reference: E0003750

Dear

I am writing in respect of your recent request, of 5 June 2018, for the release of information held by the Civil Aviation Authority (CAA).

# Your request:

As a frequent flier to Florida USA and other long haul destinations I like many others from the Midlands have to travel to London Airports to depart for my vacations has any data or report been produced to indicate the amount of environmental issues, eg: carbon emissions and other diesel particulates these journeys produce. In relation to the disagreement that exists with the building of new Heathrow runway would it be both beneficial to allow for direct flights from Birmingham for the environment gains and the personal cost of my travel, inflated by length of journey and would reduce road travel reducing road congestion.

# Our response:

We have considered your request in line with the provisions of the Environmental Information Regulations 2004 (EIR). We do not hold any information relating to your request, and therefore Regulation 12(4)(a) applies, but the following may be helpful.

Until 2012, the government provided an emissions calculator through its Directgov website, that compared road, rail or air journeys within the UK. Although this is no longer available, there are a number of third party road traffic emissions calculators available.

Regarding aviation we would suggest the ICAO Carbon emissions calculator which is available at https://www.icao.int/environmental-protection/CarbonOffset/Pages/default.aspx.

In relation to your suggestion that more direct flights should be allowed from Birmingham, the opening of new routes is a commercial decision for airlines to take.

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

Caroline Chalk
Head of External Information Services
Civil Aviation Authority
Aviation House
Gatwick Airport South
Gatwick
RH6 0YR

# caroline.chalk@caa.co.uk

The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set in the attachment.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office FOI/EIR Complaints Resolution Wycliffe House Water Lane Wilmslow SK9 5AF https://ico.org.uk/concerns/

If you wish to request further information from the CAA, please use the form on the CAA website at http://publicapps.caa.co.uk/modalapplication.aspx?appid=24.

Yours sincerely

Mark Stevens

External Response Manager

#### CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.