

[REDACTED]
[REDACTED]
6 October 2020
Reference: E0004940

Dear [REDACTED]

Thank you for your request for the release of information held by the Civil Aviation Authority (CAA).

Your request:

I would like to know and see what is being prioritised over my postcode. I go from having very few aircraft 3.5 years ago to being bombarded daily by commercial, light aircraft and heli's and now military. I want to know if my postcode has been designated part of the PBN and routing point.

Our response:

Having considered your request in line with the provisions of the Environmental Information Regulations 2004 (EIR), we do not hold information about 'what is being prioritised over your postcode' and therefore Regulation 12(4)(a) applies. However, I hope the information below clarifies the CAA's role, and the airspace structure in your vicinity.

The CAA is not directly involved in the provision of Air Traffic Control (ATC) services nor is it responsible for monitoring or maintaining individual flight data on daily aircraft/helicopter movements and routes flown. That is the responsibility of the local licenced ATC service provider, particularly if the pilot is under a requested service or is in an area where ATC is mandatory. However, pilots (typically of general aviation aircraft) depending on weather conditions, airspace and height can and often do operate autonomously outside controlled airspace as they fly locally for recreational or business reasons, or transit en-route without radio contact even at night.

Turning now to the airspace structure above your property and the way in which it is utilised. Tadworth lies below controlled airspace known as the London Terminal Control Area, which is established for the separation and sequencing of civil air transport movements utilising airports in the South East. This controlled airspace extends from 2500ft upwards. Further, Tadworth is also overflowed by aircraft operating in the Ockham hold, one of four holding points associated with London Heathrow airport.

Civil Aviation Authority

Aviation House, Beehive Ring Road, Crawley, West Sussex RH6 0YR. www.caa.co.uk

Email: foi.requests@caa.co.uk

Aircraft inbound to London Heathrow airport initially follow published procedures which direct the aircraft to one of the holding points , which have been in the same locations since the 1960s. From the holding points, air traffic controllers will direct the aircraft to ensure they get them into the airport in the most efficient way.

Should you wish to make further enquiries concerning the aircraft operations associated with London Heathrow airport, I would encourage you to contact the airport's Community Relations Team directly by using the following contact details:

Community Relations Team
Second Floor South
The Compass Centre
Nelson Road
London Heathrow Airport
Hounslow
TW6 2GW
Tel: 0800 344 844
Email: noise@heathrow.com

If you are not satisfied with how we have dealt with your request in the first instance you should approach the CAA in writing at:-

 [@caa.co.uk](mailto: @caa.co.uk)

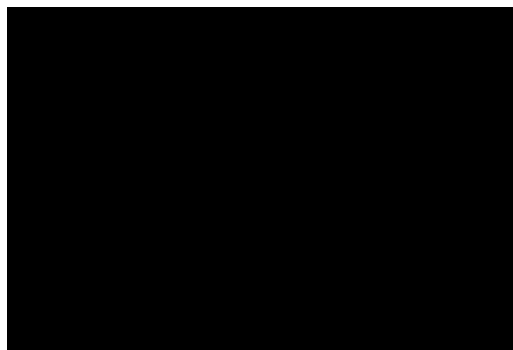
The CAA has a formal internal review process for dealing with appeals or complaints in connection with requests under the Environmental Information Regulations. The key steps in this process are set out in the attachment. A request for an internal review should be submitted within 40 working days of the date of this letter.

Should you remain dissatisfied with the outcome you have a right to appeal against the decision by contacting the Information Commissioner at:-

Information Commissioner's Office
FOI/EIR Complaints Resolution
Wycliffe House
Water Lane
Wilmslow
SK9 5AF
<https://ico.org.uk/concerns/>

If you wish to request further information from the CAA, please use the form on the CAA website at <http://publicapps.caa.co.uk/modalapplication.aspx?appid=24>.

Yours sincerely,



Information Rights Officer

CAA INTERNAL REVIEW & COMPLAINTS PROCEDURE

- The original case to which the appeal or complaint relates is identified and the case file is made available;
- The appeal or complaint is allocated to an Appeal Manager, the appeal is acknowledged and the details of the Appeal Manager are provided to the applicant;
- The Appeal Manager reviews the case to understand the nature of the appeal or complaint, reviews the actions and decisions taken in connection with the original case and takes account of any new information that may have been received. This will typically require contact with those persons involved in the original case and consultation with the CAA Legal Department;
- The Appeal Manager concludes the review and, after consultation with those involved with the case, and with the CAA Legal Department, agrees on the course of action to be taken;
- The Appeal Manager prepares the necessary response and collates any information to be provided to the applicant;
- The response and any necessary information is sent to the applicant, together with information about further rights of appeal to the Information Commissioners Office, including full contact details.