

CONSUMER CHALLENGE BOARD (CCB)

**MONDAY 03 DECEMBER 2018
10:00 – 15:00 AT HAL COMPASS CENTRE**

Minutes

Present	Apologies	Guests
<ul style="list-style-type: none"> ▪ Jeff Halliwell (JH) – Chair ▪ Jayne Scott (JS) ▪ Isabel Liu (IL) ▪ Trisha McAuley (TMc) ▪ Claire Whyley (CW) ▪ David Holden (DH) ▪ Claudette Williams (Secretariat) 	N/A	N/A

Summary of Open Board Meeting Actions

Action ID	Origin	Status	Date Identified	Owner	Action
CCB_A025	Board Meeting	002 In Progress	10-Jul	JH	Seek engagement CAA Board

1. Minutes of the last meeting

- a. CCB approved the minutes from CCB-024 on 19 November 2018

2. Meetings Update

- a. JH updated the Board on his meeting with HAL Executive Committee 20 November 2018

3. Future meeting dates and locations

- a. The following meetings are planned:
- 5th Dec JH is meeting HAL's Joint Steering Board. Location HAL. (subsequently postponed to Jan 9)
 - 17th Dec CCB are meeting with HAL. Agenda to be confirmed. Location HAL.
 - 7th Jan CCB are meeting the LACC. Agenda and location to be confirmed.
 - 9th Jan JH is attending a Heathrow stakeholder meeting with the CAA Board Members. Location CAA.
 - 21st Jan CCB are meeting with HAL. Agenda to be confirmed. Location HAL.
 - 30th Jan JH is meeting with the HAL Board. Location HAL.

4. AOB

- a. N/A