

CONSUMER CHALLENGE BOARD (CCB)

**THURSDAY 23 NOVEMBER 2017
13.00 – 15.00 AT BORDER FORCE**

Agenda

- 1 Minutes of the last meeting
- 2 Actions
- 3 Meetings update
- 4 Understanding consumer behaviour and experience
- 5 Format of Status Report
- 6 Future Meetings
- 7 AOB