

23rd September 2019

Failure of The Thomas Cook Group - Thomas Cook Retail Ltd ATOL 0020 - Thomas Cook Tour Operations Ltd ATOL 1179 - Future Travel Ltd ATOL 5704 - The Freedom Travel Group Ltd ATOL 6042 - TCCT Retail Ltd ATOL 10585

Consumer payments you are holding in respect of The Thomas Cook Group flights and packages.

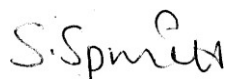
We refer to this as '**ATT Pipeline Monies**'.

As you will be aware, due to the terms of the ATOL scheme and your agreement to act as agent for the above ATOL holders, you hold ATT Pipeline Monies on behalf of the Air Travel Trust ("the **ATT**").

You must not pay these monies to anyone. You must hold these monies until you receive further instructions from the CAA. You must not return the monies to the customer. You may not use these monies in part payment for an alternative holiday or flight for your customer.

Further instructions will be issued.

Yours faithfully,



Sandy Springett
Manager - ATOL Crisis Management