

| <-----Available Seat-Kilometres-----> |                    |   |                                    |   |  |   | <-----Seat-Kilometres Used-----> |   |                                    |   |  |   |
|---------------------------------------|--------------------|---|------------------------------------|---|--|---|----------------------------------|---|------------------------------------|---|--|---|
|                                       | Total<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Non-scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Total<br>(000 000)               | Percentage<br>growth on<br>previous<br>year | Scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year | Non-scheduled<br>services<br>(000 000) | Percentage<br>growth on<br>previous<br>year |
| 1989                                  | 157 689            | 9.5   | 99 505                             | 7.3   | 58 185                                 | 13.3  | 120 636                          | 10.2  | 70 116                             | 9.8   | 50 519                                 | 10.8  |
| 1990                                  | 164 609            | 4.4   | 111 461                            | 12.0  | 53 149                                 | -8.7  | 126 092                          | 4.5   | 79 560                             | 13.5  | 46 532                                 | -7.9  |
| 1991 (b)                              | 160 971            | -2.2  | 108 928                            | -2.3  | 52 043                                 | -2.1  | 120 691                          | -4.3  | 74 615                             | -6.2  | 46 076                                 | -1.0  |
| 1992                                  | 187 736            | 16.6  | 123 496                            | 13.4  | 64 240                                 | 23.4  | 143 550                          | 18.9  | 86 730                             | 16.2  | 56 820                                 | 23.3  |
| 1993                                  | 203 679            | 8.5   | 135 862                            | 10.0  | 67 816                                 | 5.6   | 155 960                          | 8.6   | 94 670                             | 9.2   | 61 290                                 | 7.9   |
| 1994                                  | 222 968            | 9.5   | 147 680                            | 8.7   | 75 288                                 | 11.0  | 171 849                          | 10.2  | 104 293                            | 10.2  | 67 556                                 | 10.2  |
| 1995                                  | 238 253            | 6.9   | 157 742                            | 6.8   | 80 511                                 | 6.9   | 186 714                          | 8.6   | 115 347                            | 10.6  | 71 367                                 | 5.6   |
| 1996                                  | 256 113            | 7.5   | 171 152                            | 8.5   | 84 961                                 | 5.5   | 199 715                          | 7.0   | 124 852                            | 8.2   | 74 863                                 | 4.9   |
| 1997                                  | 279 672            | 9.2   | 188 993                            | 10.4  | 90 678                                 | 6.7   | 216 925                          | 8.6   | 136 398                            | 9.2   | 80 528                                 | 7.6   |
| 1998                                  | 313 270            | 12.0  | 213 071                            | 12.7  | 100 199                                | 10.5  | 240 733                          | 11.0  | 151 997                            | 11.4  | 88 736                                 | 10.2  |
| 1999                                  | 326 664            | 4.3   | 227 578                            | 6.8   | 99 085                                 | -1.1  | 248 226                          | 3.1   | 160 343                            | 5.5   | 87 883                                 | -1.0  |
| 2000                                  | 338 795            | 3.7   | 236 127                            | 3.8   | 102 668                                | 3.6   | 262 075                          | 5.6   | 170 469                            | 6.3   | 91 606                                 | 4.2   |
| 2001                                  | 328 631            | -3.0  | 225 419                            | -4.5  | 103 213                                | 0.5   | 250 986                          | -4.2  | 158 640                            | -6.9  | 92 345                                 | 0.8   |
| 2002                                  | 311 037            | -5.4  | 211 539                            | -6.2  | 99 498                                 | -3.6  | 245 638                          | -2.1  | 156 494                            | -1.4  | 89 144                                 | -3.5  |
| 2003                                  | 325 832            | 4.8   | 221 319                            | 4.6   | 104 513                                | 5.0   | 257 341                          | 4.8   | 164 929                            | 5.4   | 92 412                                 | 3.7   |
| 2004                                  | 334 210            | 2.6   | 230 112                            | 4.0   | 104 098                                | -0.4  | 266 968                          | 3.7   | 173 817                            | 5.4   | 93 151                                 | 0.8   |
| 2005                                  | 367 297            | 9.9   | 265 595                            | 15.4  | 101 702                                | -2.3  | 290 452                          | 8.8   | 200 460                            | 15.3  | 89 991                                 | -3.4  |
| 2006                                  | 382 753            | 4.2   | 282 225                            | 6.3   | 100 528                                | -1.2  | 301 823                          | 3.9   | 213 444                            | 6.5   | 88 380                                 | -1.8  |
| 2007                                  | 399 993            | 4.5   | 299 675                            | 6.2   | 100 319                                | -0.2  | 315 899                          | 4.7   | 227 744                            | 6.7   | 88 154                                 | -0.3  |
| 2008                                  | 397 675            | -0.6  | 305 343                            | 1.9   | 92 332                                 | -8.0  | 314 707                          | -0.4  | 232 959                            | 2.3   | 81 748                                 | -7.3  |
| 2009                                  | 368 063            | -7.4  | 292 226                            | -4.3  | 75 837                                 | -17.9                                       | 297 433                          | -5.5  | 230 588                            | -1.0  | 66 844                                 | -18.2                                       |
| 2010                                  | 354 154            | -3.8  | 282 192                            | -3.4  | 71 962                                 | -5.1  | 289 320                          | -2.7  | 225 649                            | -2.1  | 63 671                                 | -4.7  |
| 2011                                  | 376 243            | 6.2   | 305 052                            | 8.1   | 71 190                                 | -1.1  | 305 497                          | 5.6   | 242 247                            | 7.4   | 63 250                                 | -0.7  |
| 2012                                  | 373 265            | -0.8  | 308 277                            | 1.1   | 64 988                                 | -8.7  | 309 471                          | 1.3   | 250 583                            | 3.4   | 58 887                                 | -6.9  |
| Twelve month period to:               |                    |   |                                    |   |  |   |                                  |   |                                    |   |  |   |
| May 2012                              | 377 187            |   | 306 846                            |   | 70 340                                 |   | 308 744                          |   | 245 855                            |   | 62 889                                 |   |
| May 2013                              | 368 626            |   | 306 614                            |   | 62 013                                 |   | 309 078                          |   | 252 108                            |   | 56 970                                 |   |
| Latest year's growth                  |                    | -2.3  |                                    | -   |  | -11.8                                       |                                  | 0.1   |                                    | 2.5   |  | -9.4  |

(a) Excludes Small Airlines Public Transport Operations

(b) Excludes Air Europe Operations