

Punctuality Statistics

Economic Regulation Group

Aviation Data Unit



Birmingham, Edinburgh, Gatwick, Glasgow, Heathrow, London City, Luton, Manchester, Newcastle, Stansted

Full and Summary Analysis

December 2002

Disclaimer

The information contained in this report will be compiled from various sources and it will not be possible for the CAA to check and verify whether it is accurate and correct nor does the CAA undertake to do so. Consequently the CAA cannot accept any liability for any financial loss caused by the persons reliance on it.

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FOREWORD

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- 1.1 *Punctuality Statistics: Heathrow, Gatwick, Manchester, Glasgow, Birmingham, Luton, Stansted, Edinburgh, Newcastle and London City - Full and Summary Analysis* is prepared by the Civil Aviation Authority with the co-operation of the airport operators and Airport Coordination Ltd. Their assistance is gratefully acknowledged.

2 ENQUIRIES

- 2.1 **Statistics** Enquiries concerning the information in this publication and distribution enquiries concerning orders and subscriptions should be addressed to:

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- 2.2 Enquiries concerning further analysis of punctuality or other UK civil aviation statistics should be addressed to:

Tel: 020-7453-6258
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Please note that we are unable to publish statistics or provide ad hoc data extracts at lower than monthly aggregate level.

2.3 **Website** Our tables are available on the Internet free of charge, address
www.caaerg.co.uk

2.4 Coverage

Data has been published as follows: -
for Heathrow, Gatwick, Manchester, Birmingham, Luton, and Stansted from April 1989
for Glasgow from July 1993
for Edinburgh and Newcastle from April 1996
and London City from April 1997

INTRODUCTORY NOTES

1. These figures are compiled by the Civil Aviation Authority with the co-operation of airports and Airport Coordination Ltd.
2. The figures cover both arrivals and departures aggregated, except in the case of the Full Analysis with Arrival – Departure Split. In this table, arrivals and departures are stated separately.
3. Actual times of operation are derived from the flight by flight air transport movement returns made by airports to the CAA. The planned times supplied by Airport Coordination Ltd include changes made up to 24 hours before operation.
4. Only obvious mismatches between the two sources have been reconciled.
5. When the two sets of data are matched, if an airline appears to operate a series of flights significantly “off slot”, the Aviation Data Unit will substitute information from published timetables (where such are available) in place of the ACL slot data.
6. Prior to April 1998, Luton planned times of operation were taken from daily flight plans provided by the airport. These were completed before the week in question and, therefore, did not reflect any changes to the plan made at short notice.
7. Because the planned time of operation relates to the arrival/departure at the stand, whilst the actual time of operation relates to wheels on/off the runway, the following taxi time assumptions have been built in following information provided by Airport Coordination Ltd or the airport.

| | | | |
|----------|------------|------------|------|
| Heathrow | Arrivals | 10 minutes | (i) |
| | Departures | 20 minutes | (i) |
| Gatwick | Arrivals | 10 minutes | |
| | Departures | 15 minutes | (ii) |
| Stansted | Arrivals | 5 minutes | |
| | Departures | 10 minutes | |

| | | | |
|-------------|------------|------------|-------|
| Luton | Arrivals | 5 minutes | |
| | Departures | 10 minutes | |
| Manchester | Arrivals | 10 minutes | (iv) |
| | Departures | 20 minutes | (iv) |
| Birmingham | Arrivals | 0 minutes | (iii) |
| | Departures | 0 minutes | (iii) |
| Glasgow | Arrivals | 5 minutes | |
| | Departures | 10 minutes | |
| Edinburgh | Arrivals | 5 minutes | |
| | Departures | 10 minutes | (iv) |
| Newcastle | Arrivals | 5 minutes | |
| | Departures | 10 minutes | |
| London City | Arrivals | 3 minutes | (iv) |
| | Departures | 6 minutes | (iv) |

- (i) No account is taken of the different taxi-ing times associated with the terminal building used.
 - (ii) Prior to October 2003 Gatwick recorded the departure time from the stand. With effect from October 2003 the runway time is recorded for departures and a taxi time of 15 minutes is assumed.
 - (iii) Birmingham Airport record actual time of operation as arrival/departure at the stand.
 - (iv) After a review of taxi time assumptions, changes have been made to Edinburgh, London City and Manchester. Edinburgh and London City have been implemented wef the January 2001 publication, and Manchester wef February 2001 publication. Data for the same month in previous year has also been re-calculated using the new taxi times for comparison purposes. These should not though be compared with data published for periods prior to 2001.
8. The number of unmatched actual flights represented those air transport movements which actually took place at the airport but for which no corresponding planned flight was found. The reasons for this would normally be:

- (a) the flight was a diversion from another airport;
 - (b) the flight was not recorded with Airport Coordination Ltd or airport (see notes 4 and 5);
 - (c) the flight was a short-haul flight more than one hour before the planned time;
 - (d) the flight was planned to take place in the previous month;
 - (e) the plan or the air transport movement record contained an incorrectly reported item of data causing the flight not to match.
9. The number of unmatched planned flights represents those Airport Coordination Ltd or airport flights planned (see notes 4 and 5) for which a corresponding Air Transport Movement return has not been found. The reasons for these would normally be:
- (a) the flight was diverted to another airport;
 - (b) the flight was cancelled;
 - (c) the planned time was for a short haul flight more than one hour after the flight;
 - (d) the flight took place in the following month;
 - (e) either the plan or the air transport movement record contained an incorrectly reported item of data causing it not to match.
10. With effect from January 2000 data month, early flights are set to zero delay. Prior to this, an early flight will show a negative delay. This will affect the 'average delay' column. Average delays from January 2000 onwards should not be compared to average delays prior to January 2000. Tables for January to December 2000 inclusive do not include columns relating to the corresponding month the previous year for this reason. These tables should also not be compared with previously published tables.
11. Routes – airline combinations are shown where there is more than one matched flight. Any lines omitted for this reason will still be included in total figures however. For this reason, the totals shown may not always exactly match the data in the table.
12. All-cargo services and air taxi services are excluded from the analysis.

13. Positioning, private, corporate, military, local and other non air transport movements are excluded from the analysis.
14. Figures for domestic shuttle services should be treated with caution. Only the main flights are notified to Airport Coordination Ltd. Back-up flights are not and are therefore recorded as unmatched actual flights.
15. Flights are allocated to airlines according to the flight prefix of the service. Therefore, in the case of a sub-charter service, the flight is shown against the airline commercially responsible for the service. In the case of franchise operations, the service is recorded against the operating carrier.
16. The aircraft origin/destination represents the final point on the service. An aircraft serving more than one point on the route is therefore shown once only in these tables.
17. Some apparently domestic routes listed in this publication may be domestic sectors of international services.
18. Flights between any two of the ten airports (eg Heathrow-Manchester) are counted twice.
19. Care should be taken in comparing the average delays during the current year, with the average delays during the previous year. The number of flights may change from one year to the next, and the average may also be calculated on a small number of flights in either year.

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 33 | 57 | 3 |
| TOTAL INNSBRUCK | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 33 | 57 | 3 | |
| SALZBURG | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 10 | 100 | 5 | 3 | |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 7 | 67 | 15 | 3 | |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 67 | 24 | 3 | |
| TOTAL SALZBURG | | | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 7 | 78 | 15 | 9 | |
| VIENNA | | | | | | | | | | | | | | | |
| | DUO AIRWAYS LTD | S | 58 | 0 | 0 | 79 | 10 | 5 | 5 | 0 | 10 | 92 | 8 | 50 | |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| TOTAL VIENNA | | | 60 | 0 | 0 | 80 | 10 | 5 | 5 | 0 | 10 | 92 | 8 | 50 | |
| TOTAL AUSTRIA | | | 73 | 0 | 0 | 81 | 11 | 4 | 4 | 0 | 9 | 87 | 12 | 62 | |
| BELGIUM | | | | | | | | | | | | | | | |
| BRUSSELS | | | | | | | | | | | | | | | |
| | FLYBE.BRITISH EUROPEAN | S | 157 | 0 | 5 | 86 | 8 | 4 | 2 | 0 | 8 | 87 | 7 | 126 | |
| | SN BRUSSELS AIRLINES | S | 253 | 0 | 7 | 87 | 9 | 2 | 1 | 0 | 6 | 89 | 5 | 153 | |
| TOTAL BRUSSELS | | | 411 | 0 | 12 | 87 | 9 | 3 | 1 | 0 | 6 | 88 | 6 | 405 | |
| TOTAL BELGIUM | | | 411 | 0 | 12 | 87 | 9 | 3 | 1 | 0 | 6 | 88 | 6 | 405 | |
| BULGARIA | | | | | | | | | | | | | | | |
| SOFIA | | | | | | | | | | | | | | | |
| | BRITISH AIRWAYS PLC | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 67 | 14 | 3 | |
| TOTAL SOFIA | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 67 | 14 | 3 | |
| TOTAL BULGARIA | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 67 | 14 | 3 | |
| CANADA | | | | | | | | | | | | | | | |
| TORONTO | | | | | | | | | | | | | | | |
| | PAKISTAN INTL AIRLINES | S | 17 | 0 | 0 | 41 | 6 | 29 | 0 | 18 | 6 | 79 | 0 | 0 | |
| TOTAL TORONTO | | | 17 | 0 | 0 | 41 | 6 | 29 | 0 | 18 | 6 | 79 | 0 | 0 | |
| TOTAL CANADA | | | 17 | 0 | 0 | 41 | 6 | 29 | 0 | 18 | 6 | 79 | 0 | 0 | |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | | | | | | | | | | | | | | | |
| | CYPRUS AIRWAYS | S | 10 | 0 | 0 | 70 | 10 | 20 | 0 | 0 | 13 | 40 | 22 | 10 | |
| | EUROCYPRIA AIRLINES LTD | C | 4 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 416 | 33 | 3 | |
| TOTAL LARNACA | | | 14 | 2 | 0 | 64 | 7 | 14 | 0 | 0 | 14 | 128 | 47 | 22 | |
| PAPHOS | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 88 | 8 | 8 | |
| | EUROCYPRIA AIRLINES LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | FIRST CHOICE AIRWAYS LTD | S | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 4 | 75 | 10 | 8 | |
| | HELIOS AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 15 | 50 | 41 | 4 | |
| TOTAL PAPHOS | | | 25 | 0 | 0 | 88 | 8 | 4 | 0 | 0 | 5 | 75 | 15 | 20 | |
| TOTAL CYPRUS | | | 39 | 2 | 0 | 79 | 8 | 8 | 0 | 0 | 5 | 49 | 62 | 37 | |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | | | | | | | | | | | | | | | |
| | CSA | S | 46 | 0 | 2 | 74 | 20 | 4 | 2 | 0 | 11 | 85 | 8 | 41 | |
| TOTAL PRAGUE | | | 46 | 0 | 2 | 74 | 20 | 4 | 2 | 0 | 11 | 85 | 8 | 41 | |
| TOTAL CZECH REPUBLIC | | | 46 | 0 | 2 | 74 | 20 | 4 | 2 | 0 | 11 | 85 | 8 | 41 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| DENMARK | | | | | | | | | | | | | | | |
| COPENHAGEN | DUO AIRWAYS LTD | S | 126 | 0 | 0 | 82 | 8 | 6 | 4 | 0 | 0 | 10 | 80 | 9 | 153 |
| | SAS | S | 122 | 0 | 0 | 83 | 14 | 3 | 0 | 0 | 0 | 8 | 74 | 17 | 138 |
| TOTAL COPENHAGEN | | | 248 | 1 | 0 | 82 | 11 | 5 | 2 | 0 | 0 | 9 | 77 | 13 | 291 |
| TOTAL DENMARK | | | 248 | 1 | 0 | 82 | 11 | 5 | 2 | 0 | 0 | 9 | 77 | 13 | 291 |
| FINLAND | | | | | | | | | | | | | | | |
| ENONTEKIO | MONARCH AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL ENONTEKIO | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 3 | 2 |
| IVALO | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL IVALO | | | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| KITTLA | ASTRAEUS LTD | C | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 51 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | C | 7 | 0 | 0 | 57 | 29 | 0 | 0 | 14 | 0 | 37 | 67 | 7 | 6 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL KITTLA | | | 21 | 0 | 0 | 57 | 19 | 14 | 5 | 5 | 0 | 26 | 72 | 11 | 18 |
| ROVANIEMI | BRITANNIA AIRWAYS | C | 5 | 0 | 0 | 60 | 0 | 20 | 0 | 20 | 0 | 63 | 67 | 9 | 3 |
| | FIRST CHOICE AIRWAYS LTD | C | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 5 | 100 | 1 | 4 | |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 29 | 2 |
| | MY TRAVEL AIRWAYS UK | C | 6 | 0 | 0 | 33 | 50 | 17 | 0 | 0 | 0 | 19 | 100 | 3 | 2 |
| TOTAL ROVANIEMI | | | 19 | 0 | 0 | 63 | 21 | 11 | 0 | 5 | 0 | 24 | 82 | 8 | 11 |
| TOTAL FINLAND | | | 46 | 0 | 0 | 63 | 20 | 11 | 2 | 4 | 0 | 22 | 77 | 10 | 31 |
| FRANCE | | | | | | | | | | | | | | | |
| BEAUVAIS | MY TRAVEL AIRWAYS UK | S | 123 | 1 | 9 | 98 | 1 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL BEAUVAIS | | | 123 | 1 | 9 | 98 | 1 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 |
| BORDEAUX | DUO AIRWAYS LTD | S | 22 | 0 | 0 | 82 | 14 | 5 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL BORDEAUX | | | 22 | 0 | 0 | 82 | 14 | 5 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| CHAMBERY | EXCEL AIRWAYS LTD | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 59 | 0 | 0 | 0 |
| TOTAL CHAMBERY | | | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 80 | 0 | 59 | 2 |
| GRENOBLE | BRITISH AIRWAYS PLC | C | 3 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 43 | 0 | 0 | 0 |
| TOTAL GRENOBLE | | | 3 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 43 | 0 | 41 | 3 |
| LYON | DUO AIRWAYS LTD | S | 93 | 2 | 0 | 86 | 1 | 3 | 10 | 0 | 0 | 13 | 91 | 8 | 92 |
| | FLYBE.BRITISH EUROPEAN | C | 4 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 55 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 6 | 0 | 40 | 3 |
| TOTAL LYON | | | 100 | 2 | 0 | 82 | 2 | 5 | 11 | 0 | 0 | 15 | 86 | 13 | 99 |
| NICE | DUO AIRWAYS LTD | S | 42 | 0 | 0 | 79 | 5 | 10 | 7 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL NICE | | | 42 | 0 | 0 | 79 | 5 | 10 | 7 | 0 | 0 | 10 | 0 | 0 | 0 |
| PARIS (CHARLES DE GAULLE) | BRITISH AIRWAYS PLC | S | 248 | 1 | 0 | 72 | 14 | 9 | 5 | 0 | 0 | 14 | 91 | 5 | 258 |
| | FLYBE.BRITISH EUROPEAN | S | 355 | 1 | 0 | 75 | 13 | 7 | 5 | 1 | 0 | 16 | 69 | 15 | 314 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 603 | 2 | 0 | 73 | 13 | 8 | 5 | 0 | 0 | 15 | 79 | 10 | 572 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|---------------------------------|---------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| PERPIGNAN | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL PERPIGNAN | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOULOUSE (BLAGNAC) | DUO AIRWAYS LTD | S | 6 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 28 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 67 | 26 | 3 |
| | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 86 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 34 | 0 | 1 | 59 | 29 | 12 | 0 | 0 | 0 | 14 | 83 | 9 | 6 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 27 | 3 |
| TOTAL TOULOUSE (BLAGNAC) | | | 49 | 2 | 3 | 61 | 22 | 10 | 4 | 2 | 0 | 19 | 67 | 18 | 12 |
| TOTAL FRANCE | | | 947 | 7 | 12 | 77 | 11 | 7 | 5 | 0 | 0 | 13 | 79 | 11 | 688 |
| GERMANY | | | | | | | | | | | | | | | |
| BERLIN (TEGEL) | DUO AIRWAYS LTD | S | 84 | 0 | 0 | 83 | 13 | 1 | 2 | 0 | 0 | 8 | 77 | 10 | 92 |
| TOTAL BERLIN (TEGEL) | | | 84 | 0 | 0 | 83 | 13 | 1 | 2 | 0 | 0 | 8 | 77 | 10 | 92 |
| DUSSELDORF | BRITISH AIRWAYS PLC | S | 175 | 0 | 0 | 81 | 8 | 9 | 2 | 0 | 0 | 10 | 89 | 6 | 168 |
| | EUROWINGS LUFTVERKEHRS | S | 80 | 0 | 0 | 81 | 8 | 11 | 0 | 0 | 0 | 9 | 78 | 13 | 102 |
| | LUFTHANSA CITY LINE | S | 30 | 0 | 0 | 87 | 7 | 7 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL DUSSELDORF | | | 285 | 0 | 0 | 82 | 8 | 9 | 1 | 0 | 0 | 9 | 85 | 8 | 270 |
| FRANKFURT MAIN | BRITISH AIRWAYS PLC | S | 195 | 0 | 9 | 67 | 12 | 8 | 13 | 0 | 0 | 20 | 85 | 8 | 172 |
| | LUFTHANSA | S | 174 | 0 | 1 | 78 | 13 | 6 | 3 | 0 | 0 | 10 | 66 | 15 | 154 |
| TOTAL FRANKFURT MAIN | | | 369 | 0 | 10 | 72 | 12 | 7 | 8 | 0 | 0 | 15 | 76 | 11 | 326 |
| HAMBURG | BRITISH AIRWAYS PLC | S | 77 | 0 | 4 | 71 | 13 | 10 | 5 | 0 | 0 | 14 | 67 | 16 | 76 |
| TOTAL HAMBURG | | | 77 | 0 | 4 | 71 | 13 | 10 | 5 | 0 | 0 | 14 | 67 | 16 | 76 |
| HANOVER | BRITISH AIRWAYS PLC | S | 50 | 0 | 0 | 84 | 10 | 2 | 4 | 0 | 0 | 9 | 75 | 13 | 48 |
| TOTAL HANOVER | | | 50 | 0 | 0 | 84 | 10 | 2 | 4 | 0 | 0 | 9 | 75 | 13 | 48 |
| LEIPZIG | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL LEIPZIG | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| MUNICH | BRITISH AIRWAYS PLC | S | 95 | 0 | 4 | 74 | 8 | 8 | 9 | 0 | 0 | 16 | 71 | 17 | 94 |
| | LUFTHANSA CITY LINE | S | 210 | 0 | 0 | 87 | 9 | 2 | 2 | 0 | 0 | 8 | 75 | 15 | 173 |
| TOTAL MUNICH | | | 305 | 0 | 5 | 83 | 9 | 4 | 4 | 0 | 0 | 10 | 74 | 16 | 268 |
| STUTT GART | DUO AIRWAYS LTD | S | 109 | 0 | 0 | 74 | 8 | 7 | 9 | 1 | 0 | 18 | 80 | 10 | 113 |
| TOTAL STUTT GART | | | 109 | 0 | 0 | 74 | 8 | 7 | 9 | 1 | 0 | 18 | 80 | 10 | 113 |
| TOTAL GERMANY | | | 1281 | 1 | 19 | 78 | 10 | 7 | 5 | 0 | 0 | 12 | 77 | 12 | 1197 |
| GREECE | | | | | | | | | | | | | | | |
| ATHENS | DUO AIRWAYS LTD | S | 22 | 0 | 0 | 50 | 23 | 23 | 5 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL ATHENS | | | 22 | 0 | 0 | 50 | 23 | 23 | 5 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL GREECE | | | 22 | 0 | 0 | 50 | 23 | 23 | 5 | 0 | 0 | 20 | 0 | 0 | 0 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CORK | AER ARRAN | S | 98 | 0 | 2 | 68 | 16 | 7 | 4 | 4 | 0 | 25 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 52 | 0 | 0 | 77 | 8 | 4 | 12 | 0 | 0 | 16 | 87 | 6 | 54 |
| TOTAL CORK | | | 150 | 0 | 2 | 71 | 13 | 6 | 7 | 3 | 0 | 22 | 87 | 9 | 132 |
| DUBLIN | AER LINGUS | S | 287 | 0 | 1 | 67 | 14 | 11 | 7 | 1 | 0 | 20 | 94 | 5 | 279 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-------------------------------|--------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| DUBLIN | RYANAIR | S | 171 | 2 | 3 | 82 | 6 | 9 | 3 | 0 | 0 | 11 | 87 | 6 | 202 |
| TOTAL DUBLIN | | | 458 | 3 | 4 | 72 | 11 | 11 | 6 | 0 | 0 | 17 | 91 | 6 | 481 |
| SHANNON | FLYBE.BRITISH EUROPEAN | S | 52 | 0 | 0 | 65 | 17 | 12 | 6 | 0 | 0 | 16 | 75 | 17 | 52 |
| TOTAL SHANNON | | | 52 | 0 | 0 | 65 | 17 | 12 | 6 | 0 | 0 | 16 | 75 | 17 | 52 |
| TOTAL IRISH REPUBLIC | | | 660 | 5 | 6 | 72 | 12 | 10 | 6 | 1 | 0 | 18 | 89 | 7 | 665 |
| ITALY | | | | | | | | | | | | | | | |
| BERGAMO | BRITISH AIRWAYS PLC | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL BERGAMO | | | 3 | 1 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 13 | 33 | 31 | 3 |
| MILAN (MALPENSA) | DUO AIRWAYS LTD | S | 118 | 0 | 0 | 75 | 7 | 8 | 11 | 0 | 0 | 17 | 66 | 18 | 111 |
| TOTAL MILAN (MALPENSA) | | | 118 | 0 | 0 | 75 | 7 | 8 | 11 | 0 | 0 | 17 | 66 | 18 | 111 |
| ROME (FIUMICINO) | BRITISH AIRWAYS PLC | S | 50 | 0 | 0 | 42 | 22 | 22 | 14 | 0 | 0 | 33 | 71 | 19 | 48 |
| TOTAL ROME (FIUMICINO) | | | 50 | 0 | 0 | 42 | 22 | 22 | 14 | 0 | 0 | 33 | 71 | 19 | 48 |
| TURIN | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 20 | 67 | 18 | 3 |
| | BRITISH AIRWAYS PLC | C | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 38 | 0 | 0 | 0 |
| | DUO AIRWAYS LTD | S | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 2 | 3 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 13 | 3 |
| TOTAL TURIN | | | 17 | 0 | 0 | 71 | 6 | 18 | 6 | 0 | 0 | 16 | 78 | 11 | 9 |
| VENICE | DUO AIRWAYS LTD | S | 16 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL VENICE | | | 16 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL ITALY | | | 204 | 3 | 0 | 65 | 12 | 12 | 10 | 0 | 0 | 20 | 67 | 18 | 172 |
| MALTA | | | | | | | | | | | | | | | |
| MALTA | AIR MALTA | S | 18 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 89 | 12 | 18 |
| | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 7 | 75 | 8 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 70 | 2 |
| TOTAL MALTA | | | 30 | 0 | 0 | 90 | 7 | 3 | 0 | 0 | 0 | 3 | 80 | 14 | 30 |
| TOTAL MALTA | | | 30 | 0 | 0 | 90 | 7 | 3 | 0 | 0 | 0 | 3 | 80 | 14 | 30 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | DUO AIRWAYS LTD | S | 146 | 0 | 0 | 83 | 12 | 5 | 0 | 0 | 0 | 7 | 73 | 15 | 114 |
| | KLM CITYHOPPER | S | 332 | 1 | 0 | 69 | 9 | 9 | 12 | 1 | 0 | 20 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 478 | 1 | 26 | 73 | 10 | 8 | 8 | 1 | 0 | 16 | 70 | 18 | 422 |
| EINDHOVEN | TTA - TRANS TRAVEL AIRLINES BV | S | 57 | 0 | 3 | 81 | 9 | 11 | 0 | 0 | 0 | 8 | 80 | 13 | 54 |
| TOTAL EINDHOVEN | | | 57 | 0 | 3 | 81 | 9 | 11 | 0 | 0 | 0 | 8 | 80 | 13 | 54 |
| TOTAL NETHERLANDS | | | 535 | 1 | 29 | 74 | 10 | 8 | 7 | 1 | 0 | 15 | 71 | 18 | 476 |
| PAKISTAN | | | | | | | | | | | | | | | |
| ISLAMABAD | PAKISTAN INTL AIRLINES | S | 32 | 0 | 0 | 75 | 9 | 6 | 9 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL ISLAMABAD | | | 32 | 0 | 0 | 75 | 9 | 6 | 9 | 0 | 0 | 13 | 0 | 0 | 0 |
| KARACHI | PAKISTAN INTL AIRLINES | S | 17 | 0 | 0 | 47 | 12 | 18 | 6 | 12 | 6 | 74 | 0 | 0 | 0 |
| TOTAL KARACHI | | | 17 | 0 | 0 | 47 | 12 | 18 | 6 | 12 | 6 | 74 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL PAKISTAN | | | 49 | 0 | 0 | 65 | 10 | 10 | 8 | 4 | 2 | 34 | 0 | 0 | 0 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 4 | 100 | 4 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 90 | 4 | 10 |
| TOTAL FARO | | | 16 | 0 | 0 | 81 | 19 | 0 | 0 | 0 | 0 | 6 | 85 | 5 | 26 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 16 | 0 | 0 | 81 | 19 | 0 | 0 | 0 | 0 | 6 | 85 | 5 | 26 |
| PORTUGAL(MADEIRA) | | | | | | | | | | | | | | | |
| FUNCHAL | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 90 | 0 | 0 | 10 | 0 | 0 | 12 | 80 | 6 | 10 |
| TOTAL FUNCHAL | | | 10 | 0 | 0 | 90 | 0 | 0 | 10 | 0 | 0 | 12 | 80 | 12 | 20 |
| TOTAL PORTUGAL(MADEIRA) | | | 10 | 0 | 0 | 90 | 0 | 0 | 10 | 0 | 0 | 12 | 80 | 12 | 20 |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 26 | 0 | 0 | 88 | 4 | 0 | 8 | 0 | 0 | 10 | 88 | 5 | 25 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 6 | 67 | 11 | 6 |
| | MY TRAVEL AIRWAYS UK | S | 60 | 0 | 0 | 92 | 3 | 2 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL ALICANTE | | | 101 | 0 | 0 | 91 | 4 | 1 | 4 | 0 | 0 | 8 | 85 | 5 | 41 |
| ALMERIA | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 50 | 33 | 4 |
| TOTAL ALMERIA | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 50 | 33 | 4 |
| BARCELONA | BRITISH AIRWAYS PLC | S | 34 | 0 | 0 | 76 | 9 | 9 | 6 | 0 | 0 | 14 | 94 | 3 | 36 |
| TOTAL BARCELONA | | | 34 | 0 | 0 | 76 | 9 | 9 | 6 | 0 | 0 | 14 | 94 | 3 | 36 |
| MADRID | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 72 | 17 | 9 | 2 | 0 | 0 | 13 | 86 | 6 | 58 |
| TOTAL MADRID | | | 58 | 0 | 0 | 72 | 17 | 9 | 2 | 0 | 0 | 13 | 86 | 6 | 58 |
| MALAGA | BRITANNIA AIRWAYS | C | 12 | 0 | 0 | 83 | 0 | 8 | 8 | 0 | 0 | 14 | 78 | 23 | 18 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 100 | 4 | 4 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 13 | 75 | 15 | 4 |
| | MY TRAVEL AIRWAYS UK | S | 60 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| TOTAL MALAGA | | | 90 | 0 | 0 | 88 | 9 | 2 | 1 | 0 | 0 | 6 | 81 | 18 | 36 |
| PALMA DE MALLORCA | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 90 | 16 | 20 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 100 | 3 | 4 |
| TOTAL PALMA DE MALLORCA | | | 26 | 0 | 0 | 88 | 12 | 0 | 0 | 0 | 0 | 3 | 86 | 17 | 28 |
| TOTAL SPAIN | | | 311 | 0 | 0 | 85 | 9 | 4 | 3 | 0 | 0 | 9 | 86 | 9 | 203 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 11 | 70 | 18 | 10 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 11 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 73 | 12 | 11 |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 72 | 17 | 11 | 0 | 0 | 0 | 11 | 80 | 14 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 5 | 8 |
| TOTAL ARRECIFE | | | 55 | 0 | 0 | 82 | 15 | 4 | 0 | 0 | 0 | 7 | 83 | 11 | 47 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| FUERTEVENTURA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 69 | 75 | 11 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 88 | 7 | 8 | |
| | THOMAS COOK AIRLINES LTD | C | 15 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 8 | |
| TOTAL FUERTEVENTURA | | | 33 | 1 | 0 | 94 | 0 | 0 | 0 | 6 | 0 | 21 | 88 | 6 | 24 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 5 | 78 | 8 | 18 | |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 60 | 10 | 20 | 10 | 0 | 20 | 100 | 1 | 9 | |
| | MY TRAVEL AIRWAYS UK | C | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 60 | 21 | 10 | |
| | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 90 | 7 | 10 | |
| TOTAL LAS PALMAS | | | 47 | 0 | 0 | 87 | 6 | 4 | 2 | 0 | 6 | 81 | 9 | 47 | |
| TENERIFE (SURREINA SOFIA) | BRITANNIA AIRWAYS | C | 32 | 0 | 0 | 56 | 22 | 9 | 13 | 0 | 22 | 88 | 7 | 16 | |
| | FIRST CHOICE AIRWAYS LTD | C | 22 | 0 | 0 | 95 | 0 | 5 | 0 | 0 | 6 | 67 | 9 | 3 | |
| | HOLA AIRLINES | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | IBERWORLD | C | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 28 | 0 | 20 | 2 | |
| | MONARCH AIRLINES | C | 21 | 0 | 0 | 81 | 14 | 0 | 5 | 0 | 9 | 74 | 8 | 19 | |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 83 | 6 | 6 | 6 | 0 | 12 | 82 | 8 | 17 | |
| | THOMAS COOK AIRLINES LTD | C | 9 | 0 | 0 | 89 | 0 | 11 | 0 | 0 | 4 | 47 | 28 | 15 | |
| | VOLAR AIRLINES | C | 8 | 0 | 0 | 13 | 0 | 50 | 38 | 0 | 56 | 0 | 0 | 0 | |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 115 | 0 | 0 | 72 | 10 | 10 | 8 | 0 | 16 | 71 | 18 | 104 | |
| TOTAL SPAIN(CANARY ISLANDS) | | | 250 | 1 | 0 | 80 | 9 | 6 | 4 | 1 | 0 | 13 | 77 | 13 | 222 |
| SWEDEN | | | | | | | | | | | | | | | |
| GOTEBORG | DUO AIRWAYS LTD | S | 71 | 0 | 0 | 76 | 13 | 3 | 8 | 0 | 14 | 88 | 5 | 40 | |
| TOTAL GOTEBORG | | | 71 | 0 | 0 | 76 | 13 | 3 | 8 | 0 | 14 | 88 | 5 | 40 | |
| STOCKHOLM (ARLANDA) | DUO AIRWAYS LTD | S | 84 | 0 | 0 | 85 | 12 | 1 | 2 | 0 | 7 | 53 | 34 | 76 | |
| TOTAL STOCKHOLM (ARLANDA) | | | 84 | 0 | 0 | 85 | 12 | 1 | 2 | 0 | 7 | 53 | 34 | 76 | |
| TOTAL SWEDEN | | | 155 | 0 | 0 | 81 | 12 | 2 | 5 | 0 | 10 | 65 | 24 | 116 | |
| SWITZERLAND | | | | | | | | | | | | | | | |
| BASLE MULHOUSE | SWISS AIRLINES | S | 88 | 0 | 1 | 83 | 15 | 2 | 0 | 0 | 6 | 74 | 9 | 88 | |
| TOTAL BASLE MULHOUSE | | | 88 | 0 | 1 | 83 | 15 | 2 | 0 | 0 | 6 | 74 | 9 | 88 | |
| BERNE | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 66 | 0 | 0 | 0 | |
| TOTAL BERNE | | | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 66 | 0 | 0 | 0 | |
| GENEVA | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 18 | 25 | 37 | 4 | |
| | DUO AIRWAYS LTD | S | 73 | 6 | 4 | 89 | 10 | 1 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | DUO AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | FLYBE.BRITISH EUROPEAN | C | 4 | 1 | 0 | 50 | 0 | 25 | 25 | 0 | 32 | 0 | 0 | 0 | |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 32 | 25 | 77 | 4 | |
| | MY TRAVEL AIRWAYS UK | S | 66 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| TOTAL GENEVA | | | 155 | 7 | 4 | 87 | 9 | 3 | 1 | 0 | 6 | 25 | 57 | 8 | |
| ZURICH | SWISS AIRLINES | S | 159 | 1 | 4 | 71 | 16 | 4 | 9 | 0 | 16 | 59 | 18 | 143 | |
| TOTAL ZURICH | | | 159 | 1 | 4 | 71 | 16 | 4 | 9 | 0 | 16 | 59 | 18 | 143 | |
| TOTAL SWITZERLAND | | | 405 | 8 | 9 | 79 | 13 | 3 | 4 | 0 | 10 | 64 | 16 | 239 | |
| TUNISIA | | | | | | | | | | | | | | | |
| MONASTIR | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 88 | 7 | 8 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|-------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| MONASTIR | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 1 | 4 |
| | NOUVELAIR TUNISIE | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 61 | 0 | 0 | 0 |
| TOTAL MONASTIR | | | 14 | 0 | 0 | 86 | 0 | 7 | 7 | 0 | 0 | 10 | 92 | 5 | 12 |
| TOTAL TUNISIA | | | 14 | 0 | 0 | 86 | 0 | 7 | 7 | 0 | 0 | 10 | 92 | 5 | 12 |
| TURKEY | | | | | | | | | | | | | | | |
| ANTALYA | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL ANTALYA | | | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL TURKEY | | | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TURKMENISTAN | | | | | | | | | | | | | | | |
| ASHKHABAD | TURKMENISTAN AIRLINES | S | 36 | 1 | 0 | 36 | 8 | 11 | 17 | 14 | 14 | 209 | 50 | 180 | 36 |
| TOTAL ASHKHABAD | | | 36 | 1 | 0 | 36 | 8 | 11 | 17 | 14 | 14 | 209 | 50 | 180 | 36 |
| TOTAL TURKMENISTAN | | | 36 | 1 | 0 | 36 | 8 | 11 | 17 | 14 | 14 | 209 | 50 | 180 | 36 |
| UNITED ARAB EMIRATES | | | | | | | | | | | | | | | |
| DUBAI | EMIRATES | S | 64 | 0 | 6 | 77 | 14 | 3 | 3 | 3 | 0 | 17 | 60 | 21 | 62 |
| TOTAL DUBAI | | | 64 | 0 | 6 | 77 | 14 | 3 | 3 | 3 | 0 | 17 | 60 | 21 | 62 |
| TOTAL UNITED ARAB EMIRATES | | | 64 | 0 | 6 | 77 | 14 | 3 | 3 | 3 | 0 | 17 | 60 | 21 | 62 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | BRITISH AIRWAYS CITIEXPRESS L | S | 129 | 0 | 0 | 88 | 8 | 3 | 2 | 0 | 0 | 6 | 84 | 11 | 142 |
| TOTAL ABERDEEN | | | 129 | 0 | 0 | 88 | 8 | 3 | 2 | 0 | 0 | 6 | 84 | 11 | 142 |
| BELFAST CITY | FLYBE.BRITISH EUROPEAN | S | 276 | 2 | 8 | 83 | 7 | 4 | 6 | 0 | 0 | 12 | 78 | 11 | 267 |
| TOTAL BELFAST CITY | | | 276 | 2 | 8 | 83 | 7 | 4 | 6 | 0 | 0 | 12 | 78 | 11 | 267 |
| BELFAST INTERNATIONAL | DUO AIRWAYS LTD | S | 202 | 8 | 0 | 74 | 12 | 10 | 2 | 1 | 0 | 13 | 87 | 8 | 256 |
| | MY TRAVEL AIRWAYS UK | S | 116 | 0 | 0 | 97 | 1 | 1 | 1 | 1 | 0 | 4 | 0 | 0 | 0 |
| TOTAL BELFAST INTERNATIONAL | | | 318 | 8 | 0 | 82 | 8 | 7 | 2 | 1 | 0 | 10 | 87 | 8 | 256 |
| EDINBURGH | BRITISH AIRWAYS CITIEXPRESS L | S | 316 | 5 | 0 | 70 | 15 | 9 | 7 | 0 | 0 | 16 | 0 | 0 | 0 |
| | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 257 | 0 | 6 | 79 | 10 | 7 | 4 | 0 | 0 | 11 | 81 | 11 | 197 |
| TOTAL EDINBURGH | | | 575 | 7 | 16 | 74 | 13 | 8 | 5 | 0 | 0 | 14 | 87 | 7 | 505 |
| GLASGOW | BRITISH AIRWAYS CITIEXPRESS L | S | 300 | 0 | 0 | 80 | 8 | 7 | 4 | 0 | 0 | 12 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 260 | 0 | 10 | 79 | 13 | 3 | 5 | 0 | 0 | 14 | 76 | 12 | 177 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL GLASGOW | | | 562 | 0 | 23 | 80 | 10 | 5 | 4 | 0 | 0 | 13 | 87 | 7 | 469 |
| GUERNSEY | FLYBE.BRITISH EUROPEAN | S | 47 | 1 | 2 | 55 | 13 | 15 | 11 | 6 | 0 | 36 | 57 | 21 | 46 |
| TOTAL GUERNSEY | | | 47 | 1 | 2 | 55 | 13 | 15 | 11 | 6 | 0 | 36 | 57 | 21 | 46 |
| ISLE OF MAN | BA CITIEXPRESS (IOM) LTD | S | 188 | 1 | 0 | 89 | 8 | 2 | 1 | 0 | 0 | 5 | 84 | 7 | 95 |
| TOTAL ISLE OF MAN | | | 188 | 1 | 0 | 89 | 8 | 2 | 1 | 0 | 0 | 5 | 84 | 7 | 95 |
| JERSEY | FLYBE.BRITISH EUROPEAN | S | 86 | 0 | 1 | 60 | 21 | 14 | 3 | 1 | 0 | 20 | 57 | 31 | 54 |
| TOTAL JERSEY | | | 86 | 0 | 1 | 60 | 21 | 14 | 3 | 1 | 0 | 20 | 57 | 31 | 54 |
| NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS L | S | 140 | 0 | 0 | 84 | 9 | 4 | 3 | 1 | 0 | 12 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-------------------------|----------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL NEWCASTLE | | | 140 | 0 | 0 | 84 | 9 | 4 | 3 | 1 | 0 | 12 | 88 | 10 | 107 |
| TOTAL UNITED KINGDOM | | | 2321 | 44 | 50 | 79 | 10 | 6 | 4 | 0 | 0 | 12 | 84 | 9 | 1947 |
| USA | | | | | | | | | | | | | | | |
| NEW YORK (NEWARK) | CONTINENTAL AIRLINES | S | 48 | 0 | 3 | 73 | 19 | 6 | 2 | 0 | 0 | 13 | 68 | 19 | 56 |
| TOTAL NEW YORK (NEWARK) | | | 48 | 0 | 3 | 73 | 19 | 6 | 2 | 0 | 0 | 13 | 68 | 19 | 56 |
| TOTAL USA | | | 49 | 0 | 3 | 73 | 18 | 6 | 2 | 0 | 0 | 13 | 68 | 18 | 65 |
| UZBEKISTAN | | | | | | | | | | | | | | | |
| TASHKENT | UZBEKISTAN AIRLINES | S | 24 | 0 | 0 | 4 | 8 | 25 | 50 | 4 | 8 | 119 | 42 | 81 | 12 |
| TOTAL TASHKENT | | | 24 | 0 | 0 | 4 | 8 | 25 | 50 | 4 | 8 | 119 | 42 | 81 | 12 |
| TOTAL UZBEKISTAN | | | 24 | 0 | 0 | 4 | 8 | 25 | 50 | 4 | 8 | 119 | 42 | 81 | 12 |
| TOTAL BIRMINGHAM | | | 8277 | 74 | 148 | 78 | 11 | 6 | 5 | 0 | 0 | 14 | 80 | 12 | 7060 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|---------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | | |
| INNSBRUCK | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 116 | 3 | |
| TOTAL INNSBRUCK | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 116 | 3 | |
| TOTAL AUSTRIA | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 116 | 3 | |
| BELGIUM | | | | | | | | | | | | | | | | |
| BRUSSELS | BMI REGIONAL | S | 133 | 0 | 0 | 80 | 12 | 6 | 2 | 1 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL BRUSSELS | | | 133 | 0 | 3 | 80 | 12 | 6 | 2 | 1 | 0 | 11 | 78 | 13 | 193 | |
| TOTAL BELGIUM | | | 133 | 0 | 3 | 80 | 12 | 6 | 2 | 1 | 0 | 11 | 78 | 13 | 193 | |
| DENMARK | | | | | | | | | | | | | | | | |
| COPENHAGEN | BMI BRITISH MIDLAND | S | 82 | 1 | 8 | 83 | 6 | 5 | 2 | 4 | 0 | 20 | 80 | 11 | 54 | |
| TOTAL COPENHAGEN | | | 82 | 1 | 8 | 83 | 6 | 5 | 2 | 4 | 0 | 20 | 80 | 11 | 54 | |
| TOTAL DENMARK | | | 82 | 3 | 8 | 83 | 6 | 5 | 2 | 4 | 0 | 20 | 80 | 11 | 54 | |
| FINLAND | | | | | | | | | | | | | | | | |
| ROVANIEMI | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 10 | 4 | |
| TOTAL ROVANIEMI | | | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 10 | 4 | |
| TOTAL FINLAND | | | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 75 | 10 | 4 | |
| FRANCE | | | | | | | | | | | | | | | | |
| CHAMBERY | FLYBE.BRITISH EUROPEAN | C | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 79 | 3 | |
| TOTAL CHAMBERY | | | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 79 | 3 | |
| LYON | FLYBE.BRITISH EUROPEAN | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL LYON | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| PARIS (CHARLES DE GAULLE) | BRITISH AIRWAYS CITIEXPRESS L | S | 156 | 0 | 0 | 74 | 11 | 10 | 5 | 0 | 0 | 13 | 78 | 8 | 36 | |
| | CITY JET | S | 120 | 0 | 0 | 73 | 14 | 11 | 2 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 276 | 0 | 0 | 74 | 12 | 10 | 4 | 0 | 0 | 12 | 65 | 16 | 346 | |
| TOULOUSE (BLAGNAC) | AERIS | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 0 | 0 | 0 | |
| TOTAL TOULOUSE (BLAGNAC) | | | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 0 | 0 | 0 | |
| TOTAL FRANCE | | | 285 | 0 | 0 | 74 | 12 | 10 | 4 | 0 | 0 | 12 | 64 | 17 | 349 | |
| GERMANY | | | | | | | | | | | | | | | | |
| DUSSELDORF | BRITISH AIRWAYS CITIEXPRESS L | S | 22 | 0 | 0 | 82 | 5 | 9 | 5 | 0 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL DUSSELDORF | | | 22 | 0 | 1 | 82 | 5 | 9 | 5 | 0 | 0 | 12 | 90 | 4 | 20 | |
| FRANKFURT MAIN | BRITISH AIRWAYS CITIEXPRESS L | S | 20 | 0 | 0 | 75 | 20 | 0 | 5 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | LUFTHANSA CITY LINE | S | 176 | 0 | 0 | 59 | 23 | 15 | 3 | 0 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL FRANKFURT MAIN | | | 196 | 0 | 1 | 60 | 22 | 14 | 4 | 0 | 0 | 17 | 73 | 14 | 120 | |
| MUNICH | BRITISH AIRWAYS CITIEXPRESS L | S | 18 | 0 | 0 | 72 | 17 | 6 | 6 | 0 | 0 | 16 | 0 | 0 | 0 | |
| TOTAL MUNICH | | | 18 | 0 | 1 | 72 | 17 | 6 | 6 | 0 | 0 | 16 | 80 | 10 | 10 | |
| TOTAL GERMANY | | | 236 | 0 | 3 | 63 | 20 | 13 | 4 | 0 | 0 | 16 | 76 | 12 | 152 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------|-------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CORK | AER ARRAN | S | 44 | 0 | 2 | 80 | 7 | 5 | 9 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL CORK | | | 44 | 0 | 2 | 80 | 7 | 5 | 9 | 0 | 0 | 18 | 0 | 0 | 0 |
| DUBLIN | AER LINGUS | S | 168 | 0 | 0 | 65 | 21 | 7 | 7 | 1 | 0 | 18 | 86 | 9 | 196 |
| | RYANAIR | S | 208 | 4 | 4 | 92 | 5 | 2 | 1 | 0 | 0 | 5 | 85 | 11 | 228 |
| TOTAL DUBLIN | | | 376 | 4 | 4 | 80 | 12 | 4 | 3 | 0 | 0 | 11 | 85 | 10 | 582 |
| TOTAL IRISH REPUBLIC | | | 420 | 4 | 6 | 80 | 12 | 4 | 4 | 0 | 0 | 11 | 85 | 10 | 582 |
| ITALY | | | | | | | | | | | | | | | |
| ROME (FIUMICINO) | BRITISH AIRWAYS CITIEXPRESS L | S | 29 | 0 | 0 | 38 | 34 | 21 | 7 | 0 | 0 | 26 | 0 | 0 | 0 |
| TOTAL ROME (FIUMICINO) | | | 29 | 0 | 1 | 38 | 34 | 21 | 7 | 0 | 0 | 26 | 97 | 4 | 36 |
| TOTAL ITALY | | | 29 | 0 | 1 | 38 | 34 | 21 | 7 | 0 | 0 | 26 | 97 | 4 | 36 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | EASYJET AIRLINE COMPANY LTD | S | 118 | 0 | 0 | 68 | 12 | 17 | 3 | 0 | 0 | 15 | 78 | 11 | 117 |
| | KLM CITYHOPPER | S | 296 | 0 | 0 | 64 | 18 | 8 | 10 | 0 | 0 | 21 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 414 | 0 | 15 | 65 | 16 | 11 | 8 | 0 | 0 | 19 | 68 | 21 | 408 |
| TOTAL NETHERLANDS | | | 414 | 0 | 15 | 65 | 16 | 11 | 8 | 0 | 0 | 19 | 68 | 21 | 412 |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 6 | 38 | 25 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 7 | 4 |
| TOTAL ALICANTE | | | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 5 | 50 | 19 | 12 |
| MADRID | BRITISH AIRWAYS CITIEXPRESS L | S | 28 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL MADRID | | | 28 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 7 | 96 | 4 | 24 |
| TOTAL SPAIN | | | 42 | 1 | 0 | 88 | 12 | 0 | 0 | 0 | 0 | 6 | 81 | 9 | 36 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | AIR EUROPA | C | 8 | 0 | 0 | 63 | 13 | 25 | 0 | 0 | 0 | 14 | 50 | 58 | 4 |
| TOTAL ARRECIFE | | | 8 | 0 | 0 | 63 | 13 | 25 | 0 | 0 | 0 | 14 | 50 | 43 | 8 |
| LAS PALMAS | SPANAIR | C | 10 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 16 | 60 | 17 | 10 |
| TOTAL LAS PALMAS | | | 10 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 16 | 60 | 17 | 10 |
| TENERIFE (SURREINA SOFIA) | AIR EUROPA | C | 8 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 11 | 100 | 3 | 8 |
| | IBERWORLD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 16 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 7 | 100 | 2 | 9 |
| TOTAL SPAIN(CANARY ISLANDS) | | | 34 | 0 | 0 | 74 | 9 | 18 | 0 | 0 | 0 | 11 | 70 | 20 | 27 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| GENEVA | BRITISH AIRWAYS CITIEXPRESS L | C | 7 | 0 | 0 | 0 | 43 | 14 | 43 | 0 | 0 | 55 | 0 | 0 | 0 |
| TOTAL GENEVA | | | 7 | 0 | 0 | 0 | 43 | 14 | 43 | 0 | 0 | 55 | 29 | 51 | 7 |
| TOTAL SWITZERLAND | | | 7 | 0 | 0 | 0 | 43 | 14 | 43 | 0 | 0 | 55 | 29 | 51 | 7 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|------------------------------------|--------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| BELFAST CITY | BRITISH AIRWAYS CITIEXPRESS L | S | 130 | 0 | 0 | 85 | 8 | 2 | 5 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL BELFAST CITY | | | 130 | 0 | 0 | 85 | 8 | 2 | 5 | 0 | 0 | 10 | 90 | 8 | 156 |
| BELFAST INTERNATIONAL | EASYJET AIRLINE COMPANY LTD | S | 178 | 0 | 0 | 81 | 8 | 6 | 5 | 0 | 0 | 12 | 75 | 16 | 179 |
| TOTAL BELFAST INTERNATIONAL | | | 178 | 1 | 0 | 81 | 8 | 6 | 5 | 0 | 0 | 12 | 74 | 15 | 297 |
| BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS L | S | 225 | 2 | 0 | 72 | 11 | 9 | 8 | 0 | 0 | 16 | 0 | 0 | 0 |
| | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 256 | 0 | 5 | 80 | 12 | 5 | 4 | 0 | 0 | 10 | 81 | 10 | 192 |
| TOTAL BIRMINGHAM | | | 483 | 2 | 7 | 76 | 11 | 7 | 6 | 0 | 0 | 13 | 87 | 7 | 412 |
| BRISTOL | BRITISH AIRWAYS CITIEXPRESS L | S | 171 | 0 | 0 | 66 | 18 | 8 | 8 | 0 | 0 | 18 | 85 | 7 | 194 |
| | EASYJET AIRLINE COMPANY LTD | S | 120 | 0 | 0 | 69 | 14 | 13 | 3 | 0 | 0 | 13 | 0 | 0 | 0 |
| | GO FLY LTD | S | 88 | 0 | 0 | 64 | 16 | 14 | 7 | 0 | 0 | 17 | 82 | 13 | 142 |
| TOTAL BRISTOL | | | 379 | 0 | 0 | 66 | 16 | 11 | 6 | 0 | 0 | 16 | 84 | 9 | 336 |
| CARDIFF WALES | BMI BRITISH MIDLAND | S | 98 | 0 | 4 | 61 | 21 | 13 | 4 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL CARDIFF WALES | | | 98 | 0 | 4 | 61 | 21 | 13 | 4 | 0 | 0 | 16 | 82 | 9 | 109 |
| GATWICK | BRITISH AIRWAYS PLC | S | 301 | 4 | 2 | 77 | 11 | 8 | 4 | 0 | 0 | 12 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 269 | 0 | 0 | 69 | 12 | 9 | 9 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL GATWICK | | | 570 | 4 | 2 | 73 | 12 | 8 | 6 | 0 | 0 | 15 | 83 | 9 | 273 |
| HEATHROW | BMI BRITISH MIDLAND | S | 493 | 0 | 4 | 67 | 17 | 11 | 5 | 0 | 0 | 17 | 78 | 11 | 510 |
| | BRITISH AIRWAYS PLC | S | 601 | 5 | 7 | 65 | 17 | 11 | 6 | 1 | 0 | 20 | 74 | 17 | 525 |
| TOTAL HEATHROW | | | 1094 | 5 | 11 | 66 | 17 | 11 | 6 | 1 | 0 | 19 | 76 | 14 | 1035 |
| INVERNESS | LOGANAIR | S | 50 | 2 | 0 | 76 | 4 | 12 | 6 | 2 | 0 | 17 | 90 | 5 | 10 |
| TOTAL INVERNESS | | | 50 | 2 | 0 | 76 | 4 | 12 | 6 | 2 | 0 | 17 | 90 | 5 | 10 |
| ISLE OF MAN | TTA - TRANS TRAVEL AIRLINES BV | S | 94 | 0 | 0 | 73 | 13 | 5 | 9 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL ISLE OF MAN | | | 94 | 0 | 0 | 73 | 13 | 5 | 9 | 0 | 0 | 17 | 0 | 0 | 0 |
| JERSEY | BRITISH AIRWAYS CITIEXPRESS L | S | 43 | 0 | 0 | 53 | 23 | 9 | 12 | 2 | 0 | 26 | 100 | 2 | 3 |
| TOTAL JERSEY | | | 43 | 0 | 0 | 53 | 23 | 9 | 12 | 2 | 0 | 26 | 100 | 2 | 3 |
| KIRKWALL | LOGANAIR | S | 71 | 3 | 2 | 68 | 8 | 11 | 11 | 1 | 0 | 23 | 68 | 15 | 76 |
| TOTAL KIRKWALL | | | 71 | 3 | 2 | 68 | 8 | 11 | 11 | 1 | 0 | 23 | 68 | 15 | 76 |
| LEEDS BRADFORD | BMI REGIONAL | S | 134 | 0 | 0 | 82 | 10 | 2 | 2 | 3 | 0 | 14 | 73 | 18 | 89 |
| TOTAL LEEDS BRADFORD | | | 134 | 0 | 0 | 82 | 10 | 2 | 2 | 3 | 0 | 14 | 73 | 18 | 89 |
| LONDON CITY | SCOT AIRWAYS | S | 406 | 0 | 63 | 68 | 18 | 10 | 3 | 0 | 0 | 15 | 69 | 18 | 233 |
| TOTAL LONDON CITY | | | 406 | 0 | 63 | 68 | 18 | 10 | 3 | 0 | 0 | 15 | 75 | 14 | 345 |
| LUTON | EASYJET AIRLINE COMPANY LTD | S | 369 | 1 | 1 | 72 | 11 | 10 | 7 | 0 | 0 | 17 | 48 | 27 | 357 |
| TOTAL LUTON | | | 369 | 3 | 1 | 72 | 11 | 10 | 7 | 0 | 0 | 17 | 48 | 27 | 357 |
| MANCHESTER | BMI REGIONAL | S | 203 | 2 | 0 | 83 | 11 | 3 | 2 | 0 | 0 | 9 | 72 | 19 | 149 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 209 | 2 | 0 | 81 | 8 | 6 | 5 | 0 | 0 | 12 | 68 | 19 | 96 |
| TOTAL MANCHESTER | | | 412 | 4 | 8 | 82 | 9 | 5 | 4 | 0 | 0 | 11 | 70 | 18 | 379 |
| NORWICH | EASTERN AIRWAYS | S | 104 | 0 | 4 | 79 | 13 | 8 | 0 | 0 | 0 | 7 | 65 | 16 | 107 |
| TOTAL NORWICH | | | 104 | 0 | 4 | 79 | 13 | 8 | 0 | 0 | 0 | 7 | 65 | 16 | 107 |
| NOTTINGHAM EAST MIDLANDS INT'L | BMI BRITISH MIDLAND | S | 155 | 1 | 9 | 73 | 16 | 10 | 1 | 0 | 0 | 11 | 95 | 3 | 108 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: EDINBURGH (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-------------------------------|-------------------|-------------------|------------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| NOTTINGHAM EAST MIDLANDS INT'L | EASYJET AIRLINE COMPANY LTD | S | 56 | 0 | 0 | 73 | 20 | 4 | 4 | 0 | 0 | 13 | 0 | 0 | 0 |
| | GO FLY LTD | S | 42 | 0 | 0 | 74 | 19 | 2 | 5 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L | | | 253 | 1 | 9 | 73 | 17 | 7 | 2 | 0 | 0 | 12 | 93 | 4 | 114 |
| SOUTHAMPTON | BRITISH AIRWAYS CITIEXPRESS L | S | 171 | 1 | 0 | 68 | 19 | 9 | 3 | 1 | 0 | 14 | 0 | 0 | 0 |
| TOTAL SOUTHAMPTON | | | 171 | 1 | 0 | 68 | 19 | 9 | 3 | 1 | 0 | 14 | 83 | 11 | 168 |
| STANSTED | EASYJET AIRLINE COMPANY LTD | S | 214 | 0 | 0 | 66 | 14 | 9 | 10 | 0 | 0 | 20 | 0 | 0 | 0 |
| | GO FLY LTD | S | 154 | 1 | 0 | 74 | 12 | 9 | 3 | 2 | 0 | 18 | 72 | 15 | 324 |
| TOTAL STANSTED | | | 368 | 1 | 0 | 70 | 13 | 9 | 7 | 1 | 0 | 19 | 72 | 15 | 324 |
| STORNOWAY | BMI REGIONAL | S | 60 | 0 | 0 | 90 | 5 | 5 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| | LOGANAIR | S | 37 | 0 | 0 | 86 | 11 | 3 | 0 | 0 | 0 | 6 | 74 | 21 | 43 |
| TOTAL STORNOWAY | | | 97 | 0 | 0 | 89 | 7 | 4 | 0 | 0 | 0 | 5 | 74 | 21 | 43 |
| SUMBURGH | LOGANAIR | S | 60 | 0 | 0 | 77 | 7 | 7 | 8 | 2 | 0 | 20 | 73 | 19 | 56 |
| TOTAL SUMBURGH | | | 60 | 0 | 0 | 77 | 7 | 7 | 8 | 2 | 0 | 20 | 73 | 19 | 56 |
| TOTAL UNITED KINGDOM | | | 5564 | 39 | 111 | 72 | 14 | 9 | 5 | 0 | 0 | 15 | 76 | 14 | 4693 |
| TOTAL EDINBURGH | | | 7254 | 47 | 147 | 72 | 14 | 9 | 5 | 0 | 0 | 15 | 76 | 14 | 6549 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ALGERIA | | | | | | | | | | | | | | | |
| ALGIERS | KHALIFA AIRWAYS | C | 26 | 0 | 0 | 4 | 8 | 54 | 31 | 4 | 0 | 69 | 0 | 0 | 0 |
| TOTAL ALGIERS | | | 26 | 0 | 0 | 4 | 8 | 54 | 31 | 4 | 0 | 69 | 0 | 0 | 0 |
| HASSI MESSAOUD | ANTINEA AIRLINES | C | 14 | 0 | 0 | 64 | 29 | 7 | 0 | 0 | 11 | 50 | 21 | 14 | |
| | EXCEL AIRWAYS LTD | C | 6 | 0 | 0 | 50 | 17 | 0 | 0 | 33 | 0 | 72 | 100 | 0 | 6 |
| | FIRST CHOICE AIRWAYS LTD | C | 18 | 0 | 0 | 72 | 22 | 6 | 0 | 0 | 12 | 81 | 9 | 16 | |
| TOTAL HASSI MESSAOUD | | | 38 | 0 | 0 | 66 | 24 | 5 | 0 | 5 | 0 | 21 | 72 | 12 | 36 |
| ORAN ES SENIA | KHALIFA AIRWAYS | C | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL ORAN ES SENIA | | | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL ALGERIA | | | 72 | 0 | 0 | 44 | 17 | 24 | 11 | 4 | 0 | 37 | 72 | 12 | 36 |
| ANTIGUA AND BARBUDA | | | | | | | | | | | | | | | |
| ANTIGUA | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 25 | 0 | 25 | 50 | 0 | 0 | 61 | 60 | 24 | 5 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 13 | 1 | 1 | 62 | 8 | 31 | 0 | 0 | 17 | 47 | 21 | 17 | |
| TOTAL ANTIGUA | | | 18 | 1 | 1 | 50 | 11 | 28 | 11 | 0 | 0 | 27 | 50 | 21 | 22 |
| TOTAL ANTIGUA AND BARBUDA | | | 18 | 1 | 1 | 50 | 11 | 28 | 11 | 0 | 0 | 27 | 50 | 21 | 22 |
| ARGENTINA | | | | | | | | | | | | | | | |
| BUENOS AIRES | AEROLINEAS ARGENTINAS | S | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| TOTAL BUENOS AIRES | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 10 | 96 | 3 | 54 | |
| TOTAL ARGENTINA | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 10 | 96 | 3 | 54 | |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | ASTRAEUS LTD | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 58 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | C | 12 | 0 | 0 | 33 | 17 | 25 | 25 | 0 | 0 | 42 | 11 | 43 | 9 |
| | FIRST CHOICE AIRWAYS LTD | C | 14 | 0 | 0 | 43 | 43 | 14 | 0 | 0 | 18 | 19 | 85 | 16 | |
| | LAUDA-AIR | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 15 | 33 | 38 | 3 | |
| | MONARCH AIRLINES | C | 8 | 0 | 0 | 50 | 25 | 13 | 13 | 0 | 0 | 23 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 6 | 50 | 26 | 8 | |
| TOTAL INNSBRUCK | | | 50 | 0 | 0 | 50 | 24 | 14 | 12 | 0 | 0 | 25 | 29 | 55 | 38 |
| SALZBURG | BRITANNIA AIRWAYS | C | 9 | 1 | 0 | 67 | 0 | 11 | 0 | 11 | 11 | 82 | 50 | 20 | 8 |
| | BRITISH AIRWAYS PLC | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 53 | 0 | 0 | 0 |
| | EUROPEAN AIR CHARTER | C | 3 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 42 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 22 | 22 | 33 | 22 | 0 | 0 | 55 | 0 | 75 | 3 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 36 | 33 | 33 | 12 |
| | MY TRAVEL AIRWAYS UK | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 33 | 28 | 6 | |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 11 | 33 | 41 | 3 | |
| TOTAL SALZBURG | | | 35 | 1 | 0 | 46 | 11 | 23 | 14 | 3 | 3 | 50 | 34 | 33 | 32 |
| TOTAL AUSTRIA | | | 85 | 1 | 0 | 48 | 19 | 18 | 13 | 1 | 1 | 36 | 32 | 44 | 74 |
| AZERBAIJAN | | | | | | | | | | | | | | | |
| BAKU (HEYDER ALIYEV INT'L) | AZERBAIJAN AIRLINES (AZAL) | S | 18 | 0 | 0 | 50 | 11 | 28 | 11 | 0 | 0 | 23 | 94 | 5 | 16 |
| TOTAL BAKU (HEYDER ALIYEV INT'L) | | | 18 | 0 | 0 | 50 | 11 | 28 | 11 | 0 | 0 | 23 | 94 | 5 | 16 |
| TOTAL AZERBAIJAN | | | 18 | 0 | 0 | 50 | 11 | 28 | 11 | 0 | 0 | 23 | 94 | 5 | 16 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------|--------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| BARBADOS | | | | | | | | | | | | | | | |
| BRIDGETOWN | BRITANNIA AIRWAYS | C | 4 | 2 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 20 | 25 | 41 | 16 |
| | BRITISH AIRWAYS PLC | S | 71 | 0 | 0 | 89 | 8 | 3 | 0 | 0 | 0 | 5 | 78 | 14 | 72 |
| | EUROPEAN AIR CHARTER | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 92 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 19 | 0 | 0 | 42 | 16 | 16 | 21 | 5 | 0 | 47 | 29 | 67 | 21 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 41 | 0 | 2 | 54 | 29 | 10 | 7 | 0 | 0 | 21 | 43 | 24 | 40 |
| TOTAL BRIDGETOWN | | | 137 | 2 | 2 | 69 | 16 | 8 | 6 | 1 | 0 | 17 | 56 | 27 | 149 |
| TOTAL BARBADOS | | | 137 | 2 | 2 | 69 | 16 | 8 | 6 | 1 | 0 | 17 | 56 | 27 | 149 |
| BELARUS | | | | | | | | | | | | | | | |
| MINSK | BELAVIA (BELARUSSIAN AIRLINES) | S | 14 | 0 | 0 | 71 | 7 | 14 | 7 | 0 | 0 | 16 | 63 | 15 | 16 |
| TOTAL MINSK | | | 14 | 0 | 0 | 71 | 7 | 14 | 7 | 0 | 0 | 16 | 63 | 15 | 16 |
| TOTAL BELARUS | | | 14 | 0 | 0 | 71 | 7 | 14 | 7 | 0 | 0 | 16 | 63 | 15 | 16 |
| BELGIUM | | | | | | | | | | | | | | | |
| BRUSSELS | CITY FLYER EXPRESS | S | 123 | 0 | 0 | 80 | 15 | 4 | 1 | 0 | 0 | 8 | 85 | 6 | 84 |
| TOTAL BRUSSELS | | | 123 | 0 | 0 | 80 | 15 | 4 | 1 | 0 | 0 | 8 | 85 | 6 | 84 |
| TOTAL BELGIUM | | | 123 | 0 | 0 | 80 | 15 | 4 | 1 | 0 | 0 | 8 | 85 | 6 | 84 |
| BERMUDA | | | | | | | | | | | | | | | |
| BERMUDA | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 85 | 4 | 4 | 8 | 0 | 0 | 14 | 81 | 12 | 26 |
| TOTAL BERMUDA | | | 26 | 0 | 0 | 85 | 4 | 4 | 8 | 0 | 0 | 14 | 81 | 12 | 26 |
| TOTAL BERMUDA | | | 26 | 0 | 0 | 85 | 4 | 4 | 8 | 0 | 0 | 14 | 81 | 12 | 26 |
| BULGARIA | | | | | | | | | | | | | | | |
| PLOVDIV | HEMUS AIR | C | 3 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 36 | 0 | 75 | 3 |
| TOTAL PLOVDIV | | | 3 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 36 | 0 | 75 | 3 |
| SOFIA | EXCEL AIRWAYS LTD | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 38 | 0 | 0 | 0 |
| | HEMUS AIR | C | 3 | 0 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 71 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 3 | 0 | 0 | 0 | 0 | 0 | 67 | 33 | 0 | 147 | 33 | 59 | 3 |
| TOTAL SOFIA | | | 10 | 0 | 0 | 10 | 20 | 10 | 50 | 10 | 0 | 81 | 65 | 19 | 55 |
| TOTAL BULGARIA | | | 13 | 0 | 0 | 8 | 23 | 23 | 38 | 8 | 0 | 70 | 62 | 22 | 58 |
| CANADA | | | | | | | | | | | | | | | |
| CALGARY | MONARCH AIRLINES | C | 4 | 0 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 89 | 43 | 40 | 7 |
| TOTAL CALGARY | | | 4 | 1 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 89 | 38 | 55 | 8 |
| TORONTO | AIR TRANSAT | S | 16 | 0 | 0 | 56 | 13 | 19 | 13 | 0 | 0 | 28 | 50 | 19 | 12 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 81 | 50 | 85 | 2 |
| TOTAL TORONTO | | | 19 | 0 | 0 | 47 | 11 | 21 | 21 | 0 | 0 | 36 | 50 | 28 | 14 |
| TOTAL CANADA | | | 25 | 1 | 0 | 36 | 12 | 16 | 36 | 0 | 0 | 49 | 43 | 37 | 23 |
| CHILE | | | | | | | | | | | | | | | |
| SANTIAGO DE CHILE | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 0 | 0 | 67 | 33 | 0 | 0 | 76 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 21 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------------|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL SANTIAGO DE CHILE | | | 5 | 0 | 0 | 20 | 0 | 60 | 20 | 0 | 0 | 54 | 0 | 0 | 0 |
| TOTAL CHILE | | | 5 | 0 | 0 | 20 | 0 | 60 | 20 | 0 | 0 | 54 | 0 | 0 | 0 |
| COLOMBIA | | | | | | | | | | | | | | | |
| BOGOTA | BRITISH AIRWAYS PLC | S | 17 | 1 | 2 | 82 | 12 | 0 | 6 | 0 | 0 | 9 | 46 | 21 | 13 |
| TOTAL BOGOTA | | | 17 | 1 | 2 | 82 | 12 | 0 | 6 | 0 | 0 | 9 | 46 | 21 | 13 |
| TOTAL COLOMBIA | | | 17 | 1 | 2 | 82 | 12 | 0 | 6 | 0 | 0 | 9 | 46 | 21 | 13 |
| CUBA | | | | | | | | | | | | | | | |
| CIEGO DE AVILA | MONARCH AIRLINES | C | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 2 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL CIEGO DE AVILA | | | 6 | 3 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| HAVANA | CUBANA | S | 8 | 0 | 0 | 38 | 38 | 0 | 25 | 0 | 0 | 36 | 0 | 0 | 0 |
| TOTAL HAVANA | | | 8 | 0 | 0 | 38 | 38 | 0 | 25 | 0 | 0 | 36 | 67 | 27 | 18 |
| TOTAL HOLGUIN (FRANK PAIS) | | | 2 | 3 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 52 | 1 |
| VARADERO | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 40 | 0 | 0 | 0 |
| TOTAL VARADERO | | | 3 | 1 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 31 | 80 | 11 | 5 |
| TOTAL CUBA | | | 19 | 7 | 0 | 63 | 21 | 0 | 16 | 0 | 0 | 22 | 67 | 25 | 24 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | CYPRUS AIRWAYS | S | 6 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 34 | 33 | 20 | 3 |
| | EUROCYPRIA AIRLINES LTD | C | 4 | 0 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | 63 | 13 | 61 | 8 |
| | FIRST CHOICE AIRWAYS LTD | S | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 4 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 60 | 30 | 10 | 0 | 0 | 0 | 12 | 70 | 20 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 4 | 8 |
| TOTAL LARNACA | | | 34 | 0 | 0 | 65 | 15 | 9 | 12 | 0 | 0 | 18 | 69 | 21 | 42 |
| PAPHOS | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 16 | 0 | 0 | 63 | 6 | 19 | 13 | 0 | 0 | 26 | 61 | 19 | 18 |
| | EUROCYPRIA AIRLINES LTD | C | 4 | 0 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 69 | 67 | 8 | 3 |
| | EXCEL AIRWAYS LTD | C | 13 | 0 | 0 | 69 | 15 | 15 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | S | 22 | 0 | 0 | 68 | 14 | 14 | 0 | 0 | 5 | 34 | 78 | 12 | 18 |
| | HELIOS AIRWAYS LTD | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 29 | 29 | 7 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 32 | 4 |
| | THOMAS COOK AIRLINES LTD | C | 10 | 1 | 0 | 70 | 0 | 0 | 20 | 10 | 0 | 54 | 78 | 11 | 9 |
| TOTAL PAPHOS | | | 71 | 1 | 0 | 65 | 11 | 11 | 10 | 1 | 1 | 30 | 60 | 18 | 63 |
| TOTAL CYPRUS | | | 105 | 1 | 0 | 65 | 12 | 10 | 10 | 1 | 1 | 26 | 64 | 19 | 105 |
| DENMARK | | | | | | | | | | | | | | | |
| BILLUND | MAERSK AIR | S | 156 | 0 | 10 | 71 | 14 | 11 | 4 | 0 | 0 | 16 | 73 | 11 | 158 |
| TOTAL BILLUND | | | 156 | 0 | 10 | 71 | 14 | 11 | 4 | 0 | 0 | 16 | 73 | 11 | 158 |
| COPENHAGEN | MAERSK AIR | S | 160 | 0 | 0 | 88 | 7 | 4 | 2 | 0 | 0 | 7 | 81 | 12 | 135 |
| TOTAL COPENHAGEN | | | 160 | 0 | 0 | 88 | 7 | 4 | 2 | 0 | 0 | 7 | 81 | 12 | 135 |
| TOTAL DENMARK | | | 316 | 0 | 10 | 79 | 10 | 7 | 3 | 0 | 0 | 11 | 77 | 11 | 293 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| DJIBOUTI REPUBLIC | | | | | | | | | | | | | | | |
| DJIBOUTI | DAALLO AIRLINES | S | 18 | 0 | 0 | 50 | 22 | 17 | 6 | 6 | 0 | 30 | 0 | 0 | 0 |
| TOTAL DJIBOUTI | | | 18 | 0 | 0 | 50 | 22 | 17 | 6 | 6 | 0 | 30 | 0 | 0 | 0 |
| TOTAL DJIBOUTI REPUBLIC | | | 18 | 0 | 0 | 50 | 22 | 17 | 6 | 6 | 0 | 30 | 0 | 0 | 0 |
| DOMINICAN REPUBLIC | | | | | | | | | | | | | | | |
| LA ROMANA | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 1 | 8 |
| TOTAL LA ROMANA | | | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 73 | 24 | 15 |
| PUERTO PLATA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 60 | 30 | 10 | 0 | 0 | 0 | 12 | 100 | 4 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 5 | 78 | 14 | 9 |
| | THOMAS COOK AIRLINES LTD | C | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 11 | 44 | 38 | 9 |
| TOTAL PUERTO PLATA | | | 25 | 0 | 0 | 68 | 20 | 12 | 0 | 0 | 0 | 10 | 73 | 19 | 26 |
| TOTAL DOMINICAN REPUBLIC | | | 33 | 0 | 0 | 76 | 15 | 9 | 0 | 0 | 0 | 8 | 73 | 21 | 41 |
| EGYPT | | | | | | | | | | | | | | | |
| ASWAN | ASTRAEUS LTD | C | 10 | 0 | 0 | 50 | 0 | 20 | 30 | 0 | 0 | 36 | 0 | 0 | 0 |
| TOTAL ASWAN | | | 10 | 0 | 0 | 50 | 0 | 20 | 30 | 0 | 0 | 36 | 0 | 0 | 0 |
| CAIRO | EGYPT AIR | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL CAIRO | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 1 |
| HURGHADA | EXCEL AIRWAYS LTD | C | 8 | 0 | 0 | 63 | 13 | 13 | 13 | 0 | 0 | 25 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 8 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 100 | 5 | 8 |
| TOTAL HURGHADA | | | 17 | 0 | 0 | 71 | 6 | 18 | 6 | 0 | 0 | 19 | 100 | 5 | 8 |
| LUXOR | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 11 | 80 | 11 | 5 |
| | EXCEL AIRWAYS LTD | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 50 | 20 | 30 | 0 | 0 | 0 | 21 | 50 | 38 | 10 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 10 | 75 | 9 | 4 |
| TOTAL LUXOR | | | 36 | 0 | 0 | 69 | 17 | 14 | 0 | 0 | 0 | 12 | 63 | 25 | 19 |
| SHARM EL SHEIKH (OPHIRA) | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 20 | 20 | 20 | 40 | 0 | 0 | 48 | 80 | 9 | 10 |
| | EXCEL AIRWAYS LTD | C | 14 | 0 | 0 | 43 | 0 | 36 | 21 | 0 | 0 | 40 | 25 | 32 | 4 |
| | MONARCH AIRLINES | C | 18 | 0 | 0 | 33 | 17 | 22 | 17 | 11 | 0 | 70 | 50 | 20 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 13 | 0 | 0 | 69 | 31 | 0 | 0 | 0 | 0 | 10 | 75 | 9 | 8 |
| TOTAL SHARM EL SHEIKH (OPHIRA) | | | 55 | 0 | 0 | 42 | 16 | 20 | 18 | 4 | 0 | 44 | 68 | 14 | 34 |
| TABA | ASTRAEUS LTD | C | 15 | 0 | 0 | 60 | 27 | 0 | 7 | 7 | 0 | 29 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 31 | 0 | 0 | 0 |
| TOTAL TABA | | | 25 | 0 | 0 | 64 | 24 | 0 | 8 | 4 | 0 | 23 | 0 | 0 | 0 |
| TOTAL EGYPT | | | 145 | 0 | 0 | 57 | 15 | 14 | 11 | 2 | 0 | 28 | 69 | 16 | 62 |
| ESTONIA | | | | | | | | | | | | | | | |
| TALLIN | ESTONIAN AIR | S | 48 | 0 | 0 | 73 | 13 | 6 | 4 | 4 | 0 | 23 | 58 | 79 | 38 |
| TOTAL TALLIN | | | 48 | 0 | 0 | 73 | 13 | 6 | 4 | 4 | 0 | 23 | 58 | 79 | 38 |
| TOTAL ESTONIA | | | 48 | 0 | 0 | 73 | 13 | 6 | 4 | 4 | 0 | 23 | 58 | 79 | 38 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| FED REP YUGO SERBIA M'ENEGRO | | | | | | | | | | | | | | | |
| BELGRADE | BRITISH AIRWAYS PLC | S | 28 | 0 | 0 | 89 | 7 | 4 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL BELGRADE | | | 28 | 0 | 0 | 89 | 7 | 4 | 0 | 0 | 0 | 5 | 69 | 17 | 26 |
| PRISTINA | BRITISH AIRWAYS PLC | S | 24 | 0 | 0 | 58 | 38 | 4 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL PRISTINA | | | 24 | 0 | 0 | 58 | 38 | 4 | 0 | 0 | 0 | 11 | 46 | 17 | 24 |
| TOTAL FED REP YUGO SERBIA M'ENEGRO | | | 52 | 0 | 0 | 75 | 21 | 4 | 0 | 0 | 0 | 8 | 58 | 17 | 50 |
| FINLAND | | | | | | | | | | | | | | | |
| ENONTEKIO | ASTRAEUS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 67 | 6 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| TOTAL ENONTEKIO | | | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 4 | 75 | 6 | 12 |
| IVALO | EXCEL AIRWAYS LTD | C | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 11 | 50 | 30 | 2 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 100 | 7 | 2 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 40 | 10 | 20 | 30 | 0 | 0 | 34 | 60 | 41 | 5 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 112 | 2 |
| TOTAL IVALO | | | 19 | 0 | 0 | 63 | 5 | 16 | 16 | 0 | 0 | 22 | 46 | 42 | 13 |
| KITTLA | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 19 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 32 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 15 | 0 | 0 | 87 | 0 | 13 | 0 | 0 | 0 | 8 | 57 | 104 | 14 |
| | HAMBURG INTERNATIONAL | C | 6 | 0 | 0 | 50 | 0 | 17 | 33 | 0 | 0 | 35 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 20 | 0 | 0 | 45 | 5 | 35 | 5 | 10 | 0 | 57 | 45 | 40 | 20 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 45 | 0 | 22 | 2 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 38 | 57 | 30 | 7 |
| TOTAL KITTLA | | | 57 | 0 | 0 | 54 | 7 | 25 | 11 | 4 | 0 | 36 | 51 | 52 | 51 |
| TOTAL KUUSAMO | | | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| ROVANIEMI | BRITANNIA AIRWAYS | C | 31 | 0 | 0 | 42 | 29 | 23 | 6 | 0 | 0 | 23 | 44 | 20 | 25 |
| | EXCEL AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 100 | 1 | 2 |
| | FIRST CHOICE AIRWAYS LTD | C | 19 | 1 | 0 | 58 | 21 | 11 | 11 | 0 | 0 | 21 | 47 | 19 | 17 |
| | MONARCH AIRLINES | C | 18 | 0 | 0 | 67 | 17 | 6 | 11 | 0 | 0 | 17 | 83 | 16 | 12 |
| | MY TRAVEL AIRWAYS UK | C | 26 | 0 | 0 | 58 | 35 | 8 | 0 | 0 | 0 | 13 | 40 | 40 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 14 | 75 | 9 | 4 |
| TOTAL ROVANIEMI | | | 102 | 1 | 0 | 55 | 26 | 13 | 6 | 0 | 0 | 18 | 54 | 21 | 74 |
| TOTAL FINLAND | | | 192 | 2 | 0 | 58 | 18 | 16 | 8 | 1 | 0 | 23 | 53 | 31 | 159 |
| FRANCE | | | | | | | | | | | | | | | |
| BORDEAUX | CITY FLYER EXPRESS | S | 112 | 0 | 0 | 81 | 7 | 8 | 3 | 1 | 0 | 11 | 78 | 11 | 104 |
| TOTAL BORDEAUX | | | 112 | 0 | 0 | 81 | 7 | 8 | 3 | 1 | 0 | 11 | 78 | 11 | 104 |
| CHAMBERY | CITY FLYER EXPRESS | C | 21 | 0 | 0 | 33 | 29 | 19 | 19 | 0 | 0 | 37 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 11 | 0 | 0 | 64 | 0 | 9 | 27 | 0 | 0 | 35 | 67 | 19 | 3 |
| TOTAL CHAMBERY | | | 33 | 0 | 0 | 42 | 18 | 18 | 21 | 0 | 0 | 37 | 30 | 47 | 33 |
| CLERMONT FERRAND | REGIONAL COMPAGNIE AERIENN | S | 87 | 0 | 0 | 87 | 7 | 5 | 1 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL CLERMONT FERRAND | | | 87 | 0 | 0 | 87 | 7 | 5 | 1 | 0 | 0 | 6 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| GRENOBLE | CITY FLYER EXPRESS | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 46 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 44 | 11 | 44 | 0 | 0 | 25 | 20 | 74 | 10 | |
| | MONARCH AIRLINES | C | 7 | 0 | 0 | 43 | 0 | 57 | 0 | 0 | 24 | 73 | 10 | 11 | |
| TOTAL GRENOBLE | | | 20 | 0 | 0 | 45 | 5 | 40 | 10 | 0 | 29 | 48 | 40 | 21 | |
| LYON | ASTRAEUS LTD | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 47 | 0 | 0 | 0 | |
| | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 61 | 6 | 0 | 33 | 0 | 50 | 43 | 37 | 21 | |
| | EUROPEAN AIR CHARTER | C | 6 | 0 | 0 | 50 | 17 | 0 | 33 | 0 | 43 | 20 | 71 | 10 | |
| | FIRST CHOICE AIRWAYS LTD | C | 13 | 0 | 0 | 54 | 8 | 15 | 23 | 0 | 23 | 35 | 45 | 20 | |
| | MONARCH AIRLINES | C | 11 | 0 | 0 | 36 | 9 | 9 | 36 | 9 | 67 | 15 | 52 | 13 | |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 62 | 0 | 0 | 0 | |
| | THOMAS COOK AIRLINES LTD | C | 17 | 0 | 0 | 41 | 12 | 35 | 12 | 0 | 28 | 47 | 50 | 17 | |
| TOTAL LYON | | | 74 | 0 | 0 | 50 | 8 | 12 | 28 | 1 | 42 | 35 | 46 | 86 | |
| MARSEILLE | BRITISH AIRWAYS PLC | S | 166 | 0 | 0 | 77 | 8 | 10 | 4 | 1 | 13 | 0 | 0 | 0 | |
| TOTAL MARSEILLE | | | 166 | 0 | 0 | 77 | 8 | 10 | 4 | 1 | 13 | 82 | 13 | 199 | |
| MONTPELLIER | GB AIRWAYS LTD | S | 42 | 0 | 0 | 71 | 7 | 10 | 7 | 5 | 26 | 75 | 15 | 32 | |
| TOTAL MONTPELLIER | | | 42 | 0 | 0 | 71 | 7 | 10 | 7 | 5 | 26 | 75 | 15 | 32 | |
| NANTES | GB AIRWAYS LTD | S | 52 | 0 | 0 | 77 | 8 | 8 | 8 | 0 | 16 | 85 | 6 | 20 | |
| | REGIONAL COMPAGNIE AERIENN | S | 146 | 0 | 0 | 83 | 12 | 4 | 1 | 0 | 9 | 0 | 0 | 0 | |
| TOTAL NANTES | | | 198 | 0 | 0 | 81 | 11 | 5 | 3 | 0 | 11 | 85 | 6 | 20 | |
| NICE | CITY FLYER EXPRESS | S | 52 | 0 | 0 | 88 | 8 | 4 | 0 | 0 | 6 | 81 | 15 | 52 | |
| | EASYJET AIRLINE COMPANY LTD | S | 60 | 0 | 0 | 83 | 8 | 5 | 3 | 0 | 8 | 88 | 8 | 56 | |
| TOTAL NICE | | | 112 | 0 | 0 | 86 | 8 | 4 | 2 | 0 | 7 | 84 | 11 | 108 | |
| PARIS (CHARLES DE GAULLE) | BRITISH AIRWAYS PLC | S | 337 | 1 | 0 | 75 | 8 | 10 | 6 | 0 | 15 | 0 | 0 | 0 | |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 338 | 5 | 0 | 75 | 8 | 10 | 6 | 0 | 15 | 83 | 13 | 246 | |
| STRASBOURG | BRIT AIR | S | 122 | 0 | 4 | 81 | 11 | 7 | 1 | 0 | 9 | 70 | 12 | 122 | |
| TOTAL STRASBOURG | | | 122 | 0 | 4 | 81 | 11 | 7 | 1 | 0 | 9 | 70 | 12 | 122 | |
| TOULOUSE (BLAGNAC) | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 50 | 0 | 38 | 13 | 0 | 29 | 89 | 7 | 9 | |
| | CITY FLYER EXPRESS | S | 175 | 0 | 0 | 76 | 11 | 7 | 5 | 1 | 14 | 63 | 17 | 167 | |
| | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 30 | 43 | 37 | 7 | |
| | MONARCH AIRLINES | C | 6 | 0 | 0 | 33 | 17 | 17 | 17 | 17 | 0 | 77 | 33 | 107 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 6 | 0 | 0 | 50 | 33 | 17 | 0 | 0 | 19 | 33 | 28 | 3 | |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 57 | 33 | 29 | 3 |
| TOTAL TOULOUSE (BLAGNAC) | | | 201 | 0 | 0 | 72 | 11 | 9 | 6 | 1 | 17 | 62 | 21 | 195 | |
| TOTAL FRANCE | | | 1505 | 5 | 4 | 76 | 9 | 9 | 6 | 1 | 15 | 73 | 17 | 1287 | |
| GABON | | | | | | | | | | | | | | | |
| LIBREVILLE | AIR GABON | S | 8 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 172 | 0 | 390 | 4 |
| TOTAL LIBREVILLE | | | 8 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 172 | 0 | 390 | 4 |
| TOTAL GABON | | | 8 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 172 | 0 | 390 | 4 |
| GAMBIA | | | | | | | | | | | | | | | |
| BANJUL | ASTRAEUS LTD | C | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | EXCEL AIRWAYS LTD | C | 7 | 0 | 0 | 43 | 29 | 0 | 29 | 0 | 44 | 0 | 0 | 0 | |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 0 | 38 | 63 | 0 | 0 | 38 | 14 | 33 | 7 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| BANJUL | MONARCH AIRLINES | C | 10 | 0 | 0 | 30 | 20 | 50 | 0 | 0 | 0 | 25 | 31 | 45 | 13 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 13 | 13 | 13 | 25 | 25 | 13 | 139 | 0 | 0 | 0 |
| | SIERRA NATIONAL AIRLINES | S | 6 | 0 | 4 | 0 | 0 | 33 | 50 | 17 | 0 | 88 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 63 | 0 | 13 | 13 | 0 | 13 | 84 | 56 | 11 | 9 |
| TOTAL BANJUL | | | 51 | 0 | 4 | 25 | 20 | 29 | 16 | 6 | 4 | 64 | 34 | 32 | 29 |
| TOTAL GAMBIA | | | 51 | 0 | 4 | 25 | 20 | 29 | 16 | 6 | 4 | 64 | 34 | 32 | 29 |
| GERMANY | | | | | | | | | | | | | | | |
| BREMEN | CITY FLYER EXPRESS | S | 133 | 0 | 0 | 69 | 14 | 13 | 2 | 2 | 0 | 20 | 79 | 19 | 153 |
| TOTAL BREMEN | | | 133 | 0 | 0 | 69 | 14 | 13 | 2 | 2 | 0 | 20 | 79 | 19 | 153 |
| DUSSELDORF | CITY FLYER EXPRESS | S | 138 | 0 | 0 | 77 | 10 | 10 | 1 | 1 | 0 | 14 | 84 | 12 | 128 |
| TOTAL DUSSELDORF | | | 138 | 0 | 0 | 77 | 10 | 10 | 1 | 1 | 0 | 14 | 84 | 12 | 128 |
| FRANKFURT MAIN | BRITISH AIRWAYS PLC | S | 159 | 0 | 0 | 74 | 12 | 7 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL FRANKFURT MAIN | | | 159 | 0 | 0 | 74 | 12 | 7 | 8 | 0 | 0 | 17 | 64 | 16 | 168 |
| HANOVER | CITY FLYER EXPRESS | S | 139 | 0 | 0 | 68 | 17 | 9 | 5 | 1 | 0 | 17 | 75 | 18 | 141 |
| TOTAL HANOVER | | | 139 | 0 | 0 | 68 | 17 | 9 | 5 | 1 | 0 | 17 | 75 | 18 | 141 |
| MUNICH | BRITISH AIRWAYS CITIEXPRESS L | S | 164 | 1 | 0 | 66 | 11 | 10 | 13 | 0 | 0 | 21 | 0 | 0 | 0 |
| TOTAL MUNICH | | | 164 | 1 | 0 | 66 | 11 | 10 | 13 | 0 | 0 | 21 | 72 | 17 | 162 |
| TOTAL GERMANY | | | 735 | 1 | 0 | 71 | 13 | 10 | 6 | 1 | 0 | 18 | 74 | 16 | 756 |
| GIBRALTAR | | | | | | | | | | | | | | | |
| GIBRALTAR | GB AIRWAYS LTD | S | 96 | 0 | 2 | 75 | 15 | 7 | 2 | 1 | 0 | 13 | 73 | 11 | 30 |
| TOTAL GIBRALTAR | | | 96 | 0 | 2 | 75 | 15 | 7 | 2 | 1 | 0 | 13 | 73 | 11 | 30 |
| TOTAL GIBRALTAR | | | 96 | 0 | 2 | 75 | 15 | 7 | 2 | 1 | 0 | 13 | 73 | 11 | 30 |
| GREECE | | | | | | | | | | | | | | | |
| ATHENS | ASTRAEUS LTD | C | 8 | 0 | 0 | 50 | 38 | 13 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 57 | 0 | 2 | 63 | 14 | 12 | 11 | 0 | 0 | 20 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 17 | 0 | 0 | 41 | 29 | 18 | 12 | 0 | 0 | 28 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL ATHENS | | | 84 | 2 | 2 | 58 | 19 | 13 | 10 | 0 | 0 | 21 | 77 | 16 | 71 |
| SALONIKA | EUROPEAN AIR CHARTER | C | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 50 | 33 | 4 |
| | OLYMPIC AIRWAYS | S | 44 | 0 | 2 | 86 | 7 | 2 | 5 | 0 | 0 | 10 | 65 | 56 | 46 |
| TOTAL SALONIKA | | | 49 | 0 | 2 | 86 | 6 | 4 | 4 | 0 | 0 | 11 | 64 | 54 | 50 |
| TOTAL GREECE | | | 134 | 2 | 4 | 69 | 14 | 10 | 7 | 0 | 0 | 17 | 71 | 32 | 123 |
| GRENADA | | | | | | | | | | | | | | | |
| GRENADA | BRITISH AIRWAYS PLC | S | 17 | 0 | 0 | 88 | 0 | 0 | 12 | 0 | 0 | 14 | 28 | 75 | 18 |
| | MONARCH AIRLINES | C | 13 | 0 | 0 | 31 | 23 | 15 | 15 | 8 | 8 | 82 | 0 | 118 | 3 |
| TOTAL GRENADA | | | 30 | 0 | 0 | 63 | 10 | 7 | 13 | 3 | 3 | 43 | 24 | 81 | 21 |
| TOTAL GRENADA | | | 30 | 0 | 0 | 63 | 10 | 7 | 13 | 3 | 3 | 43 | 24 | 81 | 21 |
| HUNGARY | | | | | | | | | | | | | | | |
| BUDAPEST | MALEV (HUNGARIAN AIRLINES) | S | 36 | 0 | 0 | 92 | 3 | 0 | 0 | 6 | 0 | 14 | 96 | 2 | 26 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL BUDAPEST | | | 37 | 0 | 0 | 92 | 3 | 0 | 0 | 5 | 0 | 14 | 96 | 2 | 26 |
| TOTAL HUNGARY | | | 37 | 0 | 0 | 92 | 3 | 0 | 0 | 5 | 0 | 14 | 96 | 2 | 26 |
| INDIA | | | | | | | | | | | | | | | |
| GOA | FIRST CHOICE AIRWAYS LTD | C | 17 | 0 | 0 | 29 | 29 | 12 | 6 | 12 | 12 | 89 | 17 | 60 | 18 |
| | MONARCH AIRLINES | C | 36 | 0 | 0 | 33 | 8 | 19 | 39 | 0 | 0 | 55 | 47 | 37 | 38 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL GOA | | | 61 | 0 | 0 | 38 | 15 | 16 | 25 | 3 | 3 | 59 | 38 | 44 | 56 |
| TRIVANDRUM | MY TRAVEL AIRWAYS UK | C | 9 | 0 | 0 | 56 | 11 | 33 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL TRIVANDRUM | | | 9 | 0 | 0 | 56 | 11 | 33 | 0 | 0 | 0 | 22 | 90 | 6 | 10 |
| TOTAL INDIA | | | 70 | 0 | 0 | 40 | 14 | 19 | 21 | 3 | 3 | 54 | 45 | 38 | 66 |
| INDONESIA | | | | | | | | | | | | | | | |
| BALI INTERNATIONAL | GARUDA INDONESIA | S | 23 | 1 | 1 | 48 | 22 | 17 | 9 | 0 | 4 | 73 | 46 | 50 | 46 |
| TOTAL BALI INTERNATIONAL | | | 23 | 1 | 1 | 48 | 22 | 17 | 9 | 0 | 4 | 73 | 46 | 50 | 46 |
| TOTAL INDONESIA | | | 23 | 1 | 1 | 48 | 22 | 17 | 9 | 0 | 4 | 73 | 46 | 50 | 46 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| DUBLIN | AER LINGUS | S | 184 | 0 | 0 | 73 | 8 | 10 | 8 | 0 | 0 | 17 | 89 | 7 | 180 |
| | CITY FLYER EXPRESS | S | 176 | 0 | 0 | 78 | 9 | 7 | 6 | 0 | 0 | 14 | 74 | 13 | 175 |
| | RYANAIR | S | 233 | 1 | 4 | 79 | 9 | 6 | 5 | 0 | 0 | 13 | 85 | 11 | 230 |
| TOTAL DUBLIN | | | 593 | 3 | 4 | 77 | 9 | 8 | 6 | 0 | 0 | 15 | 83 | 10 | 585 |
| TOTAL IRISH REPUBLIC | | | 593 | 3 | 4 | 77 | 9 | 8 | 6 | 0 | 0 | 15 | 83 | 10 | 585 |
| ISRAEL | | | | | | | | | | | | | | | |
| OVDA | EXCEL AIRWAYS LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 0 | 1 |
| TOTAL OVDA | | | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 0 | 1 |
| TEL AVIV | ARKIA | C | 12 | 0 | 0 | 42 | 25 | 25 | 8 | 0 | 0 | 24 | 63 | 16 | 8 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 50 | 15 | 4 |
| TOTAL TEL AVIV | | | 16 | 0 | 0 | 44 | 19 | 31 | 6 | 0 | 0 | 25 | 39 | 45 | 23 |
| TOTAL ISRAEL | | | 20 | 1 | 0 | 55 | 15 | 25 | 5 | 0 | 0 | 21 | 42 | 43 | 24 |
| ITALY | | | | | | | | | | | | | | | |
| BERGAMO | MONARCH AIRLINES | C | 3 | 2 | 0 | 0 | 0 | 0 | 67 | 0 | 33 | 193 | 29 | 31 | 7 |
| | MY TRAVEL AIRWAYS UK | C | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 74 | 33 | 48 | 3 |
| TOTAL BERGAMO | | | 7 | 2 | 0 | 43 | 0 | 0 | 29 | 14 | 14 | 115 | 36 | 33 | 11 |
| BOLOGNA | BRITISH AIRWAYS PLC | S | 146 | 0 | 0 | 70 | 15 | 11 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL BOLOGNA | | | 146 | 0 | 0 | 70 | 15 | 11 | 4 | 0 | 0 | 14 | 66 | 17 | 141 |
| CATANIA (FONTANAROSSA) | MERIDIANA AIR | S | 46 | 0 | 2 | 83 | 7 | 7 | 4 | 0 | 0 | 10 | 71 | 12 | 28 |
| TOTAL CATANIA (FONTANAROSSA) | | | 47 | 0 | 2 | 81 | 6 | 6 | 6 | 0 | 0 | 11 | 70 | 14 | 30 |
| FLORENCE | MERIDIANA AIR | S | 104 | 1 | 8 | 70 | 11 | 10 | 9 | 0 | 1 | 20 | 66 | 15 | 103 |
| TOTAL FLORENCE | | | 104 | 1 | 8 | 70 | 11 | 10 | 9 | 0 | 1 | 20 | 66 | 15 | 103 |
| GENOA | BRITISH AIRWAYS PLC | S | 56 | 0 | 0 | 77 | 9 | 11 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------|----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| GENOA | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL GENOA | | | 58 | 0 | 0 | 78 | 9 | 10 | 3 | 0 | 0 | 13 | 61 | 19 | 54 |
| NAPLES | BRITISH AIRWAYS PLC | S | 113 | 0 | 0 | 77 | 11 | 7 | 4 | 1 | 1 | 16 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 28 | 0 | 0 | 0 |
| TOTAL NAPLES | | | 115 | 0 | 0 | 77 | 10 | 8 | 3 | 1 | 1 | 16 | 68 | 20 | 114 |
| PALERMO | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 |
| TOTAL PALERMO | | | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 |
| PISA | BRITISH AIRWAYS PLC | S | 115 | 0 | 0 | 76 | 5 | 10 | 5 | 3 | 1 | 23 | 0 | 0 | 0 |
| TOTAL PISA | | | 115 | 0 | 0 | 76 | 5 | 10 | 5 | 3 | 1 | 23 | 84 | 10 | 111 |
| ROME (CIAMPINO) | MONARCH AIRLINES | C | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL ROME (CIAMPINO) | | | 4 | 1 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| ROME (FIUMICINO) | ALITALIA | S | 54 | 1 | 0 | 61 | 15 | 19 | 6 | 0 | 0 | 17 | 70 | 12 | 56 |
| | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 75 | 8 | 8 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL ROME (FIUMICINO) | | | 114 | 1 | 0 | 68 | 11 | 13 | 7 | 0 | 0 | 17 | 66 | 14 | 116 |
| TURIN | BRITANNIA AIRWAYS | C | 5 | 0 | 0 | 20 | 20 | 20 | 40 | 0 | 0 | 54 | 67 | 20 | 9 |
| | EUROPEAN AIR CHARTER | C | 7 | 0 | 0 | 14 | 14 | 29 | 43 | 0 | 0 | 42 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 22 | 49 | 9 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 58 | 0 | 73 | 4 |
| | MY TRAVEL AIRWAYS UK | C | 5 | 0 | 0 | 40 | 0 | 60 | 0 | 0 | 0 | 27 | 83 | 10 | 6 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 20 | 33 | 51 | 3 |
| TOTAL TURIN | | | 32 | 0 | 0 | 31 | 25 | 22 | 22 | 0 | 0 | 34 | 40 | 38 | 35 |
| VENICE | BRITISH AIRWAYS PLC | S | 171 | 0 | 0 | 77 | 8 | 9 | 6 | 0 | 0 | 14 | 0 | 0 | 0 |
| | VOLARE AIRLINES | S | 94 | 0 | 0 | 73 | 5 | 10 | 11 | 1 | 0 | 20 | 0 | 0 | 0 |
| TOTAL VENICE | | | 265 | 0 | 0 | 76 | 7 | 9 | 8 | 0 | 0 | 16 | 85 | 9 | 148 |
| VERONA VILLAFRANCA | BRITISH AIRWAYS PLC | S | 57 | 0 | 1 | 84 | 7 | 4 | 5 | 0 | 0 | 12 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 4 | 0 | 0 | 0 | 0 | 25 | 50 | 25 | 0 | 143 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 23 | 33 | 16 | 3 |
| TOTAL VERONA VILLAFRANCA | | | 65 | 0 | 1 | 74 | 11 | 6 | 8 | 2 | 0 | 20 | 66 | 22 | 70 |
| TOTAL ITALY | | | 1074 | 6 | 11 | 72 | 10 | 10 | 7 | 1 | 0 | 18 | 70 | 16 | 937 |
| JAMAICA | | | | | | | | | | | | | | | |
| KINGSTON | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 23 | 23 | 38 | 15 | 0 | 0 | 42 | 0 | 0 | 0 |
| TOTAL KINGSTON | | | 26 | 0 | 0 | 23 | 23 | 38 | 15 | 0 | 0 | 42 | 0 | 0 | 0 |
| MONTEGO BAY | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 0 | 0 | 22 | 22 | 44 | 11 | 263 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 21 | 0 | 0 | 52 | 10 | 29 | 10 | 0 | 0 | 26 | 50 | 43 | 6 |
| TOTAL MONTEGO BAY | | | 30 | 0 | 0 | 37 | 7 | 27 | 13 | 13 | 3 | 97 | 24 | 55 | 50 |
| TOTAL JAMAICA | | | 56 | 0 | 0 | 30 | 14 | 32 | 14 | 7 | 2 | 72 | 24 | 55 | 50 |
| KENYA | | | | | | | | | | | | | | | |
| MOMBASA | AFRICAN SAFARI AIRWAYS-ASA | C | 8 | 0 | 0 | 50 | 13 | 25 | 13 | 0 | 0 | 31 | 50 | 33 | 10 |
| | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 12 | 60 | 22 | 10 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 50 | 0 | 10 | 20 | 0 | 20 | 198 | 75 | 15 | 8 |
| TOTAL MOMBASA | | | 28 | 0 | 0 | 61 | 7 | 14 | 11 | 0 | 7 | 84 | 61 | 24 | 28 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL KENYA | | | 28 | 0 | 0 | 61 | 7 | 14 | 11 | 0 | 7 | 84 | 61 | 24 | 28 |
| LITHUANIA | | | | | | | | | | | | | | | |
| VILNIUS | LITHUANIA AIRLINES | S | 54 | 2 | 0 | 65 | 13 | 17 | 2 | 4 | 0 | 23 | 0 | 0 | 0 |
| TOTAL VILNIUS | | | 54 | 2 | 0 | 65 | 13 | 17 | 2 | 4 | 0 | 23 | 0 | 0 | 0 |
| TOTAL LITHUANIA | | | 54 | 2 | 0 | 65 | 13 | 17 | 2 | 4 | 0 | 23 | 0 | 0 | 0 |
| LUXEMBOURG | | | | | | | | | | | | | | | |
| LUXEMBOURG | CITY FLYER EXPRESS | S | 86 | 0 | 0 | 76 | 7 | 12 | 6 | 0 | 0 | 14 | 82 | 10 | 120 |
| TOTAL LUXEMBOURG | | | 86 | 0 | 0 | 76 | 7 | 12 | 6 | 0 | 0 | 14 | 82 | 10 | 120 |
| TOTAL LUXEMBOURG | | | 86 | 0 | 0 | 76 | 7 | 12 | 6 | 0 | 0 | 14 | 82 | 10 | 120 |
| MALDIVE ISLANDS | | | | | | | | | | | | | | | |
| MALE INTERNATIONAL | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 20 | 10 | 20 | 30 | 20 | 0 | 95 | 30 | 33 | 10 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 60 | 0 | 20 | 20 | 0 | 0 | 26 | 50 | 16 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 60 | 30 | 10 | 0 | 0 | 0 | 12 | 50 | 44 | 10 |
| TOTAL MALE INTERNATIONAL | | | 30 | 0 | 0 | 47 | 13 | 17 | 17 | 7 | 0 | 44 | 43 | 31 | 30 |
| TOTAL MALDIVE ISLANDS | | | 30 | 0 | 0 | 47 | 13 | 17 | 17 | 7 | 0 | 44 | 43 | 31 | 30 |
| MALTA | | | | | | | | | | | | | | | |
| MALTA | AIR MALTA | S | 64 | 0 | 0 | 77 | 16 | 6 | 2 | 0 | 0 | 8 | 85 | 11 | 40 |
| | BRITANNIA AIRWAYS | C | 12 | 0 | 0 | 67 | 0 | 25 | 8 | 0 | 0 | 18 | 94 | 3 | 16 |
| | EXCEL AIRWAYS LTD | S | 9 | 0 | 1 | 89 | 0 | 0 | 11 | 0 | 0 | 12 | 86 | 5 | 7 |
| | EXCEL AIRWAYS LTD | C | 11 | 0 | 0 | 73 | 9 | 0 | 18 | 0 | 0 | 19 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 14 | 8 |
| | GB AIRWAYS LTD | S | 60 | 0 | 0 | 77 | 13 | 10 | 0 | 0 | 0 | 9 | 78 | 11 | 50 |
| | MY TRAVEL AIRWAYS UK | C | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 2 |
| TOTAL MALTA | | | 174 | 0 | 1 | 79 | 11 | 7 | 3 | 0 | 0 | 9 | 83 | 10 | 123 |
| TOTAL MALTA | | | 174 | 0 | 1 | 79 | 11 | 7 | 3 | 0 | 0 | 9 | 83 | 10 | 123 |
| MEXICO | | | | | | | | | | | | | | | |
| ACAPULCO | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 304 | 0 | 0 | 0 |
| TOTAL ACAPULCO | | | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 0 | 20 | 125 | 0 | 0 | 0 |
| CANCUN | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 60 | 10 | 30 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 12 | 50 | 32 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 38 | 0 | 50 | 13 | 0 | 0 | 38 | 17 | 42 | 12 |
| | THOMAS COOK AIRLINES LTD | C | 6 | 0 | 0 | 33 | 17 | 17 | 33 | 0 | 0 | 43 | 30 | 43 | 10 |
| TOTAL CANCUN | | | 33 | 0 | 0 | 55 | 9 | 24 | 12 | 0 | 0 | 26 | 40 | 45 | 48 |
| PUERTO VALLARTA | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 0 | 0 | 20 | 40 | 20 | 20 | 217 | 30 | 54 | 10 |
| TOTAL PUERTO VALLARTA | | | 10 | 0 | 0 | 0 | 0 | 20 | 40 | 20 | 20 | 217 | 30 | 54 | 10 |
| TOTAL MEXICO | | | 48 | 0 | 0 | 46 | 6 | 21 | 17 | 4 | 6 | 76 | 38 | 47 | 58 |
| MOROCCO | | | | | | | | | | | | | | | |
| AGADIR | GB AIRWAYS LTD | S | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| AGADIR | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 28 | 100 | 2 | 1 |
| TOTAL AGADIR | | | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 21 | 100 | 2 | 1 |
| MARRAKESH | EXCEL AIRWAYS LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 50 | 26 | 2 | |
| | GB AIRWAYS LTD | S | 21 | 1 | 0 | 86 | 10 | 0 | 5 | 0 | 7 | 30 | 32 | 10 | |
| | ROYAL AIR MAROC | S | 22 | 1 | 0 | 64 | 18 | 9 | 9 | 0 | 22 | 0 | 0 | 0 | |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| TOTAL MARRAKESH | | | 49 | 2 | 0 | 78 | 12 | 4 | 6 | 0 | 13 | 33 | 31 | 12 | |
| TANGIERS (IBN BATUTA) | GB AIRWAYS LTD | S | 16 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| TOTAL TANGIERS (IBN BATUTA) | | | 16 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| TOTAL MOROCCO | | | 73 | 2 | 0 | 78 | 12 | 5 | 4 | 0 | 12 | 38 | 28 | 13 | |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | CITY FLYER EXPRESS | S | 350 | 0 | 0 | 76 | 10 | 9 | 5 | 0 | 12 | 73 | 14 | 396 | |
| | EASYJET AIRLINE COMPANY LTD | S | 287 | 0 | 2 | 78 | 7 | 8 | 7 | 0 | 13 | 74 | 15 | 236 | |
| TOTAL AMSTERDAM | | | 637 | 1 | 2 | 77 | 9 | 8 | 6 | 0 | 13 | 73 | 14 | 634 | |
| ROTTERDAM | TTA - TRANS TRAVEL AIRLINES BV | S | 82 | 0 | 2 | 66 | 22 | 5 | 7 | 0 | 17 | 76 | 11 | 96 | |
| TOTAL ROTTERDAM | | | 82 | 0 | 2 | 66 | 22 | 5 | 7 | 0 | 17 | 76 | 11 | 96 | |
| TOTAL NETHERLANDS | | | 719 | 1 | 4 | 76 | 10 | 8 | 6 | 0 | 13 | 74 | 14 | 730 | |
| NORWAY | | | | | | | | | | | | | | | |
| BERGEN | BRAATHENS ASA | S | 52 | 0 | 0 | 79 | 8 | 4 | 10 | 0 | 16 | 94 | 7 | 48 | |
| TOTAL BERGEN | | | 52 | 0 | 0 | 79 | 8 | 4 | 10 | 0 | 16 | 94 | 7 | 48 | |
| GEILO (DAGALI) | FLYBE.BRITISH EUROPEAN | C | 6 | 0 | 0 | 67 | 17 | 0 | 0 | 17 | 40 | 0 | 26 | 4 | |
| TOTAL GEILO (DAGALI) | | | 6 | 0 | 0 | 67 | 17 | 0 | 0 | 17 | 40 | 29 | 22 | 7 | |
| TOTAL NORWAY | | | 58 | 2 | 0 | 78 | 9 | 3 | 9 | 2 | 19 | 81 | 10 | 161 | |
| POLAND | | | | | | | | | | | | | | | |
| KRAKOW | LOT-POLISH AIRLINES | S | 58 | 0 | 0 | 69 | 12 | 9 | 10 | 0 | 17 | 81 | 10 | 58 | |
| TOTAL KRAKOW | | | 58 | 0 | 0 | 69 | 12 | 9 | 10 | 0 | 17 | 81 | 10 | 58 | |
| TOTAL POLAND | | | 58 | 0 | 0 | 69 | 12 | 9 | 10 | 0 | 17 | 81 | 10 | 58 | |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 42 | 30 | 12 | |
| | EXCEL AIRWAYS LTD | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 6 | 0 | 64 | 3 | |
| | FIRST CHOICE AIRWAYS LTD | C | 16 | 0 | 0 | 75 | 6 | 6 | 13 | 0 | 22 | 75 | 8 | 4 | |
| | GB AIRWAYS LTD | S | 69 | 0 | 3 | 54 | 25 | 12 | 10 | 0 | 20 | 78 | 9 | 32 | |
| | MONARCH AIRLINES | C | 12 | 0 | 0 | 67 | 25 | 0 | 0 | 8 | 29 | 75 | 34 | 12 | |
| | MY TRAVEL AIRWAYS UK | C | 14 | 0 | 0 | 71 | 7 | 21 | 0 | 0 | 13 | 71 | 9 | 14 | |
| | THOMAS COOK AIRLINES LTD | C | 14 | 0 | 0 | 64 | 0 | 7 | 21 | 7 | 41 | 90 | 5 | 10 | |
| TOTAL FARO | | | 139 | 0 | 3 | 63 | 17 | 9 | 9 | 1 | 21 | 70 | 16 | 107 | |
| LISBON | AIR PORTUGAL | S | 131 | 0 | 3 | 79 | 9 | 7 | 5 | 0 | 13 | 82 | 10 | 110 | |
| TOTAL LISBON | | | 131 | 0 | 3 | 79 | 9 | 7 | 5 | 0 | 13 | 83 | 10 | 152 | |
| OPORTO (PORTUGAL) | AIR PORTUGAL | S | 22 | 0 | 2 | 59 | 41 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| Oporto (Portugal) | GB Airways Ltd | S | 57 | 0 | 1 | 58 | 28 | 11 | 4 | 0 | 0 | 17 | 81 | 12 | 42 |
| TOTAL Oporto (Portugal) | | | 79 | 0 | 3 | 58 | 32 | 8 | 3 | 0 | 0 | 16 | 81 | 12 | 42 |
| TOTAL Portugal (excluding Madeira) | | | 349 | 0 | 9 | 68 | 17 | 8 | 6 | 1 | 0 | 17 | 78 | 12 | 301 |
| Portugal (Madeira) | | | | | | | | | | | | | | | |
| Funchal | Britannia Airways | C | 10 | 0 | 0 | 60 | 10 | 20 | 0 | 0 | 10 | 134 | 90 | 17 | 10 |
| | Excel Airways Ltd | C | 12 | 0 | 0 | 58 | 17 | 8 | 8 | 0 | 8 | 109 | 93 | 3 | 14 |
| | First Choice Airways Ltd | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 6 | 90 | 11 | 10 |
| | GB Airways Ltd | S | 50 | 0 | 1 | 84 | 14 | 2 | 0 | 0 | 0 | 7 | 63 | 31 | 38 |
| | My Travel Airways UK | C | 7 | 1 | 0 | 71 | 0 | 29 | 0 | 0 | 0 | 15 | 80 | 11 | 10 |
| | Thomas Cook Airlines Ltd | C | 11 | 0 | 0 | 73 | 18 | 9 | 0 | 0 | 0 | 10 | 64 | 17 | 14 |
| TOTAL Funchal | | | 94 | 1 | 1 | 76 | 14 | 7 | 1 | 0 | 2 | 34 | 75 | 20 | 96 |
| TOTAL Portugal (Madeira) | | | 94 | 1 | 1 | 76 | 14 | 7 | 1 | 0 | 2 | 34 | 75 | 20 | 96 |
| Russia | | | | | | | | | | | | | | | |
| Moscow (Domodedovo) | Transaero Airlines | S | 28 | 0 | 0 | 43 | 14 | 14 | 7 | 18 | 4 | 73 | 0 | 0 | 0 |
| TOTAL Moscow (Domodedovo) | | | 28 | 0 | 0 | 43 | 14 | 14 | 7 | 18 | 4 | 73 | 0 | 0 | 0 |
| St Petersburg | Aeroflot | S | 2 | 0 | 2 | 0 | 50 | 50 | 0 | 0 | 0 | 31 | 50 | 86 | 8 |
| TOTAL St Petersburg | | | 2 | 0 | 2 | 0 | 50 | 50 | 0 | 0 | 0 | 31 | 77 | 21 | 52 |
| TOTAL Russia | | | 30 | 0 | 2 | 40 | 17 | 17 | 7 | 17 | 3 | 70 | 77 | 21 | 52 |
| Seychelles | | | | | | | | | | | | | | | |
| Seychelles | Air Seychelles | S | 18 | 0 | 0 | 50 | 22 | 11 | 17 | 0 | 0 | 26 | 28 | 47 | 18 |
| TOTAL Seychelles | | | 18 | 0 | 0 | 50 | 22 | 11 | 17 | 0 | 0 | 26 | 28 | 47 | 18 |
| TOTAL Seychelles | | | 18 | 0 | 0 | 50 | 22 | 11 | 17 | 0 | 0 | 26 | 28 | 47 | 18 |
| Sierra Leone | | | | | | | | | | | | | | | |
| Freetown | Sierra National Airlines | S | 13 | 0 | 5 | 0 | 0 | 15 | 69 | 15 | 0 | 124 | 8 | 94 | 13 |
| TOTAL Freetown | | | 13 | 0 | 5 | 0 | 0 | 15 | 69 | 15 | 0 | 124 | 8 | 94 | 13 |
| TOTAL Sierra Leone | | | 13 | 0 | 5 | 0 | 0 | 15 | 69 | 15 | 0 | 124 | 8 | 94 | 13 |
| Slovenia | | | | | | | | | | | | | | | |
| Ljubljana | Adria Airways | S | 48 | 0 | 2 | 69 | 21 | 8 | 2 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL Ljubljana | | | 48 | 0 | 2 | 69 | 21 | 8 | 2 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL Slovenia | | | 48 | 0 | 2 | 69 | 21 | 8 | 2 | 0 | 0 | 13 | 0 | 0 | 0 |
| Spain | | | | | | | | | | | | | | | |
| Alicante | Astraeus Ltd | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | Britannia Airways | C | 18 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 5 | 68 | 29 | 19 |
| | British Airways PLC | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 27 | 29 | 11 |
| | EasyJet Airline Company Ltd | S | 79 | 0 | 0 | 90 | 3 | 5 | 1 | 1 | 0 | 9 | 0 | 0 | 0 |
| | European Air Charter | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 16 | 0 | 22 | 2 |
| | Excel Airways Ltd | C | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 32 | 100 | 5 | 2 |
| | First Choice Airways Ltd | C | 12 | 0 | 0 | 67 | 8 | 17 | 8 | 0 | 0 | 16 | 100 | 0 | 1 |
| | Futura Airlines | C | 18 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| | GB Airways Ltd | S | 72 | 0 | 0 | 56 | 28 | 13 | 4 | 0 | 0 | 17 | 82 | 11 | 60 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| ALICANTE | IBERIA | S | 60 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 11 | 68 | 14 | 60 |
| | MONARCH AIRLINES | C | 18 | 0 | 0 | 28 | 22 | 11 | 11 | 6 | 22 | 134 | 65 | 28 | 26 |
| | MY TRAVEL AIRWAYS UK | C | 12 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 93 | 6 | 14 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 65 | 23 | 17 |
| TOTAL ALICANTE | | | 317 | 0 | 0 | 73 | 13 | 9 | 3 | 1 | 1 | 19 | 69 | 17 | 230 |
| ALMERIA | GB AIRWAYS LTD | S | 18 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 27 | 88 | 7 | 8 |
| TOTAL ALMERIA | | | 26 | 0 | 0 | 77 | 8 | 8 | 8 | 0 | 0 | 17 | 56 | 24 | 16 |
| ASTURIAS | AIR NOSTRUM | S | 26 | 0 | 2 | 88 | 12 | 0 | 0 | 0 | 0 | 4 | 86 | 13 | 22 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL ASTURIAS | | | 28 | 0 | 2 | 86 | 14 | 0 | 0 | 0 | 0 | 4 | 86 | 13 | 22 |
| BARCELONA | BRITISH AIRWAYS PLC | S | 177 | 0 | 0 | 80 | 10 | 6 | 4 | 1 | 0 | 11 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 176 | 0 | 2 | 66 | 10 | 13 | 11 | 0 | 0 | 20 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 |
| TOTAL BARCELONA | | | 358 | 1 | 2 | 72 | 10 | 10 | 7 | 0 | 0 | 15 | 84 | 10 | 176 |
| BILBAO | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 67 | 9 | 14 | 9 | 2 | 0 | 22 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL BILBAO | | | 60 | 0 | 0 | 67 | 10 | 13 | 8 | 2 | 0 | 21 | 76 | 14 | 58 |
| MADRID | AEROLINEAS ARGENTINAS | S | 26 | 0 | 0 | 77 | 15 | 8 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | AIR EUROPA | S | 104 | 0 | 0 | 89 | 4 | 3 | 2 | 2 | 0 | 9 | 74 | 13 | 62 |
| | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 88 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | S | 220 | 0 | 0 | 74 | 14 | 7 | 5 | 0 | 0 | 13 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 60 | 0 | 0 | 67 | 10 | 15 | 7 | 2 | 0 | 21 | 0 | 0 | 0 |
| TOTAL MADRID | | | 417 | 0 | 0 | 77 | 11 | 7 | 4 | 1 | 0 | 13 | 77 | 11 | 232 |
| MAHON | ASTRAEUS LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 6 | 100 | 3 | 20 |
| TOTAL MAHON | | | 20 | 0 | 0 | 95 | 5 | 0 | 0 | 0 | 0 | 4 | 100 | 3 | 20 |
| MALAGA | ASTRAEUS LTD | C | 25 | 0 | 0 | 80 | 16 | 4 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 22 | 1 | 0 | 82 | 9 | 5 | 5 | 0 | 0 | 11 | 56 | 45 | 36 |
| | BRITISH AIRWAYS PLC | C | 6 | 0 | 0 | 33 | 0 | 50 | 17 | 0 | 0 | 35 | 88 | 8 | 8 |
| | EASYJET AIRLINE COMPANY LTD | S | 117 | 0 | 1 | 67 | 15 | 6 | 12 | 0 | 0 | 18 | 0 | 0 | 0 |
| | EUROPEAN AIR CHARTER | C | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 10 | 67 | 14 | 21 |
| | EXCEL AIRWAYS LTD | C | 15 | 0 | 0 | 80 | 7 | 7 | 7 | 0 | 0 | 12 | 54 | 28 | 13 |
| | FIRST CHOICE AIRWAYS LTD | C | 20 | 0 | 0 | 40 | 30 | 20 | 10 | 0 | 0 | 29 | 57 | 55 | 7 |
| | FUTURA AIRLINES | C | 30 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | GB AIRWAYS LTD | S | 94 | 2 | 0 | 76 | 14 | 4 | 6 | 0 | 0 | 16 | 63 | 23 | 60 |
| | MONARCH AIRLINES | C | 29 | 0 | 0 | 72 | 7 | 14 | 7 | 0 | 0 | 16 | 62 | 24 | 39 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 80 | 0 | 10 | 10 | 0 | 0 | 19 | 68 | 16 | 22 |
| | THOMAS COOK AIRLINES LTD | C | 20 | 0 | 0 | 75 | 5 | 5 | 15 | 0 | 0 | 18 | 63 | 17 | 16 |
| | TOTAL MALAGA | | | 394 | 3 | 7 | 71 | 13 | 8 | 8 | 0 | 0 | 16 | 63 | 25 |
| MURCIA SAN JAVIER | BRITISH AIRWAYS PLC | C | 20 | 0 | 0 | 75 | 15 | 10 | 0 | 0 | 0 | 12 | 67 | 16 | 15 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL MURCIA SAN JAVIER | | | 23 | 0 | 0 | 78 | 13 | 9 | 0 | 0 | 0 | 11 | 71 | 13 | 21 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| PALMA DE MALLORCA | AIR EUROPA | S | 20 | 0 | 0 | 80 | 15 | 5 | 0 | 0 | 0 | 6 | 71 | 10 | 24 |
| | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 83 | 6 | 11 | 0 | 0 | 0 | 8 | 63 | 13 | 19 |
| | EASYJET AIRLINE COMPANY LTD | S | 60 | 0 | 0 | 80 | 7 | 8 | 5 | 0 | 0 | 11 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 14 | 0 | 0 | 79 | 14 | 7 | 0 | 0 | 0 | 7 | 75 | 20 | 8 |
| | GB AIRWAYS LTD | S | 36 | 0 | 0 | 75 | 14 | 3 | 3 | 6 | 0 | 20 | 64 | 27 | 14 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 75 | 0 | 0 | 0 | 0 | 25 | 123 | 80 | 12 | 10 |
| TOTAL PALMA DE MALLORCA | | | 156 | 2 | 0 | 79 | 10 | 6 | 3 | 1 | 1 | 17 | 73 | 14 | 91 |
| SEVILLE | GB AIRWAYS LTD | S | 46 | 0 | 0 | 80 | 11 | 2 | 4 | 2 | 0 | 13 | 92 | 5 | 36 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 0 | 0 | 0 |
| TOTAL SEVILLE | | | 50 | 0 | 0 | 78 | 10 | 6 | 4 | 2 | 0 | 14 | 92 | 5 | 36 |
| VALENCIA | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 16 | 0 | 0 | 0 |
| | FUTURA AIRLINES | C | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 23 | 0 | 0 | 0 |
| | GB AIRWAYS LTD | S | 76 | 0 | 1 | 82 | 8 | 5 | 5 | 0 | 0 | 12 | 80 | 8 | 44 |
| TOTAL VALENCIA | | | 80 | 0 | 1 | 79 | 10 | 6 | 5 | 0 | 0 | 13 | 80 | 8 | 44 |
| ZARAGOZA | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 87 | 0 | 0 | 0 |
| TOTAL ZARAGOZA | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 87 | 0 | 0 | 0 |
| TOTAL SPAIN | | | 1932 | 6 | 12 | 74 | 11 | 8 | 5 | 1 | 0 | 16 | 74 | 15 | 1187 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | ASTRAEUS LTD | C | 12 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 30 | 0 | 0 | 73 | 20 | 7 | 0 | 0 | 0 | 8 | 67 | 25 | 24 |
| | EXCEL AIRWAYS LTD | C | 19 | 0 | 0 | 84 | 11 | 5 | 0 | 0 | 0 | 7 | 63 | 16 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 43 | 0 | 0 | 77 | 14 | 5 | 5 | 0 | 0 | 12 | 72 | 11 | 18 |
| | GB AIRWAYS LTD | S | 28 | 0 | 0 | 82 | 4 | 14 | 0 | 0 | 0 | 11 | 56 | 28 | 9 |
| | IBERWORLD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 110 | 1 |
| | MONARCH AIRLINES | C | 32 | 0 | 0 | 69 | 25 | 6 | 0 | 0 | 0 | 10 | 62 | 18 | 29 |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 61 | 17 | 22 | 0 | 0 | 0 | 14 | 89 | 8 | 18 |
| | THOMAS COOK AIRLINES LTD | C | 28 | 0 | 0 | 75 | 11 | 7 | 7 | 0 | 0 | 20 | 81 | 7 | 37 |
| | TOTAL ARRECIFE | | | 212 | 0 | 0 | 75 | 16 | 8 | 2 | 0 | 0 | 12 | 73 | 14 |
| FUERTEVENTURA | BRITANNIA AIRWAYS | C | 20 | 0 | 0 | 85 | 5 | 10 | 0 | 0 | 0 | 8 | 63 | 12 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 16 | 0 | 0 | 81 | 13 | 6 | 0 | 0 | 0 | 9 | 71 | 24 | 17 |
| | MY TRAVEL AIRWAYS UK | C | 19 | 0 | 0 | 68 | 16 | 16 | 0 | 0 | 0 | 10 | 79 | 13 | 19 |
| | THOMAS COOK AIRLINES LTD | C | 14 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 79 | 24 | 19 |
| | VOLAR AIRLINES | C | 4 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 41 | 0 | 0 | 0 |
| TOTAL FUERTEVENTURA | | | 74 | 0 | 0 | 78 | 9 | 12 | 0 | 0 | 0 | 9 | 75 | 19 | 63 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 26 | 0 | 0 | 65 | 12 | 4 | 19 | 0 | 0 | 20 | 89 | 6 | 18 |
| | EXCEL AIRWAYS LTD | C | 6 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 9 | 0 | 141 | 5 |
| | FIRST CHOICE AIRWAYS LTD | C | 23 | 0 | 0 | 87 | 9 | 4 | 0 | 0 | 0 | 8 | 88 | 12 | 24 |
| | GB AIRWAYS LTD | S | 25 | 0 | 0 | 72 | 4 | 8 | 16 | 0 | 0 | 26 | 33 | 31 | 15 |
| | MONARCH AIRLINES | C | 13 | 0 | 0 | 69 | 23 | 8 | 0 | 0 | 0 | 11 | 82 | 44 | 11 |
| | MY TRAVEL AIRWAYS UK | C | 26 | 1 | 0 | 96 | 4 | 0 | 0 | 0 | 0 | 5 | 72 | 11 | 32 |
| | THOMAS COOK AIRLINES LTD | C | 36 | 1 | 0 | 83 | 3 | 8 | 6 | 0 | 0 | 12 | 83 | 6 | 30 |
| | VOLAR AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL LAS PALMAS | | | 157 | 2 | 0 | 80 | 8 | 5 | 7 | 0 | 0 | 13 | 73 | 19 | 135 |
| SANTA CRUZ DE LA PALMA | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 75 | 0 | 13 | 13 | 0 | 0 | 19 | 100 | 0 | 8 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL SANTA CRUZ DE LA PALMA | | | 8 | 0 | 0 | 75 | 0 | 13 | 13 | 0 | 0 | 19 | 100 | 0 | 8 |
| TENERIFE (SURREINA SOFIA) | ASTRAEUS LTD | C | 20 | 0 | 0 | 45 | 20 | 15 | 20 | 0 | 0 | 36 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 49 | 0 | 0 | 71 | 14 | 6 | 8 | 0 | 0 | 17 | 69 | 17 | 51 |
| | EXCEL AIRWAYS LTD | C | 23 | 0 | 0 | 61 | 4 | 9 | 17 | 9 | 0 | 38 | 71 | 9 | 24 |
| | FIRST CHOICE AIRWAYS LTD | C | 43 | 0 | 0 | 70 | 7 | 12 | 9 | 2 | 0 | 24 | 72 | 17 | 32 |
| | FIRST CHOICE AIRWAYS LTD | S | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 63 | 17 | 16 |
| | FUTURA AIRLINES | C | 6 | 0 | 0 | 50 | 17 | 33 | 0 | 0 | 0 | 21 | 44 | 50 | 18 |
| | GB AIRWAYS LTD | S | 64 | 1 | 0 | 61 | 22 | 13 | 5 | 0 | 0 | 17 | 67 | 15 | 52 |
| | IBERWORLD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 48 | 2 |
| | MONARCH AIRLINES | C | 38 | 0 | 0 | 71 | 11 | 16 | 3 | 0 | 0 | 12 | 68 | 18 | 40 |
| | MY TRAVEL AIRWAYS UK | C | 26 | 0 | 0 | 42 | 12 | 0 | 38 | 8 | 0 | 53 | 71 | 15 | 35 |
| | THOMAS COOK AIRLINES LTD | C | 57 | 0 | 0 | 67 | 12 | 14 | 2 | 5 | 0 | 25 | 52 | 23 | 58 |
| | VOLAR AIRLINES | C | 6 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 26 | 0 | 21 | 1 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 339 | 1 | 0 | 63 | 14 | 12 | 9 | 2 | 0 | 24 | 64 | 19 | 329 |
| TOTAL SPAIN(CANARY ISLANDS) | | | 790 | 3 | 0 | 71 | 13 | 9 | 6 | 1 | 0 | 17 | 69 | 18 | 705 |
| ST LUCIA | | | | | | | | | | | | | | | |
| ST LUCIA (HEWANORRA) | BRITISH AIRWAYS PLC | S | 18 | 0 | 0 | 78 | 0 | 11 | 6 | 0 | 6 | 80 | 54 | 53 | 26 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 19 | 0 | 0 | 79 | 11 | 0 | 0 | 11 | 0 | 37 | 44 | 22 | 16 |
| TOTAL ST LUCIA (HEWANORRA) | | | 37 | 0 | 0 | 78 | 5 | 5 | 3 | 5 | 3 | 58 | 50 | 41 | 42 |
| TOTAL ST LUCIA | | | 37 | 0 | 0 | 78 | 5 | 5 | 3 | 5 | 3 | 58 | 50 | 41 | 42 |
| SWEDEN | | | | | | | | | | | | | | | |
| GOTEBORG | CITY AIRLINE | S | 8 | 0 | 8 | 25 | 38 | 38 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL GOTEBORG | | | 8 | 0 | 8 | 25 | 38 | 38 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| LINKOPING | CITY AIRLINE | S | 84 | 0 | 0 | 54 | 25 | 13 | 5 | 4 | 0 | 28 | 0 | 0 | 0 |
| TOTAL LINKOPING | | | 84 | 0 | 0 | 54 | 25 | 13 | 5 | 4 | 0 | 28 | 0 | 0 | 0 |
| OSTERSUND / FROSON | ASTRAEUS LTD | C | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL OSTERSUND / FROSON | | | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL SWEDEN | | | 95 | 0 | 8 | 51 | 27 | 15 | 4 | 3 | 0 | 27 | 0 | 0 | 0 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| BERNE | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 80 | 33 | 29 | 3 |
| TOTAL BERNE | | | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 80 | 33 | 29 | 3 |
| GENEVA | ASTRAEUS LTD | C | 9 | 0 | 0 | 11 | 33 | 22 | 33 | 0 | 0 | 43 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 27 | 1 | 0 | 22 | 15 | 19 | 26 | 11 | 7 | 101 | 21 | 64 | 28 |
| | BRITISH AIRWAYS PLC | S | 167 | 0 | 1 | 77 | 11 | 8 | 4 | 0 | 0 | 11 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | C | 11 | 0 | 0 | 36 | 18 | 18 | 27 | 0 | 0 | 38 | 33 | 70 | 12 |
| | EASYJET AIRLINE COMPANY LTD | S | 43 | 1 | 0 | 79 | 12 | 7 | 2 | 0 | 0 | 11 | 0 | 0 | 0 |
| | EASYJET SWITZERLAND | S | 176 | 0 | 2 | 77 | 10 | 10 | 3 | 1 | 0 | 15 | 75 | 18 | 154 |
| | EUROPEAN AIR CHARTER | C | 6 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 20 | 67 | 20 | 3 |
| | FIRST CHOICE AIRWAYS LTD | C | 14 | 0 | 0 | 36 | 36 | 14 | 14 | 0 | 0 | 26 | 18 | 84 | 22 |
| | MONARCH AIRLINES | C | 13 | 0 | 0 | 38 | 0 | 31 | 23 | 8 | 0 | 57 | 50 | 44 | 12 |
| | MY TRAVEL AIRWAYS UK | C | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 38 | 41 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 4 | 0 | 0 | 25 | 0 | 25 | 50 | 0 | 0 | 65 | 13 | 98 | 8 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------|------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL GENEVA | | | 475 | 5 | 3 | 69 | 12 | 11 | 7 | 1 | 0 | 21 | 65 | 26 | 410 |
| ZURICH | EASYJET AIRLINE COMPANY LTD | S | 116 | 0 | 3 | 78 | 14 | 6 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL ZURICH | | | 116 | 0 | 3 | 78 | 14 | 6 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL SWITZERLAND | | | 594 | 6 | 6 | 71 | 12 | 10 | 6 | 1 | 0 | 19 | 63 | 27 | 421 |
| THAILAND | | | | | | | | | | | | | | | |
| PHUKET | MY TRAVEL AIRWAYS UK | C | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL PHUKET | | | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL THAILAND | | | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOGO | | | | | | | | | | | | | | | |
| LOME | AIR TOGO | S | 3 | 0 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 134 | 0 | 0 | 0 |
| TOTAL LOME | | | 3 | 0 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 134 | 0 | 0 | 0 |
| TOTAL TOGO | | | 3 | 0 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 134 | 0 | 0 | 0 |
| TRINIDAD AND TOBAGO | | | | | | | | | | | | | | | |
| PORT OF SPAIN | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 54 | 0 | 0 | 0 |
| TOTAL PORT OF SPAIN | | | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 54 | 0 | 103 | 1 |
| TOBAGO | BRITANNIA AIRWAYS | S | 34 | 1 | 0 | 74 | 15 | 6 | 0 | 3 | 3 | 46 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 28 | 33 | 40 | 3 |
| TOTAL TOBAGO | | | 38 | 1 | 0 | 71 | 13 | 11 | 0 | 3 | 3 | 44 | 33 | 40 | 3 |
| TOTAL TRINIDAD AND TOBAGO | | | 40 | 1 | 0 | 68 | 15 | 10 | 3 | 3 | 3 | 45 | 25 | 56 | 4 |
| TUNISIA | | | | | | | | | | | | | | | |
| MONASTIR | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 56 | 37 | 18 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 11 | 60 | 54 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 13 | 0 | 0 | 77 | 8 | 8 | 8 | 0 | 0 | 13 | 79 | 10 | 14 |
| | NOUVELAIR TUNISIE | C | 5 | 0 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 48 | 0 | 34 | 2 |
| | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 7 | 80 | 10 | 10 |
| TOTAL MONASTIR | | | 46 | 0 | 0 | 70 | 17 | 9 | 4 | 0 | 0 | 13 | 66 | 26 | 58 |
| TUNIS | GB AIRWAYS LTD | S | 34 | 0 | 0 | 65 | 21 | 9 | 6 | 0 | 0 | 17 | 82 | 7 | 34 |
| TOTAL TUNIS | | | 34 | 1 | 0 | 65 | 21 | 9 | 6 | 0 | 0 | 17 | 82 | 7 | 34 |
| TOTAL TUNISIA | | | 80 | 1 | 0 | 68 | 19 | 9 | 5 | 0 | 0 | 15 | 72 | 19 | 92 |
| TURKEY | | | | | | | | | | | | | | | |
| ANTALYA | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 60 | 23 | 10 |
| TOTAL ANTALYA | | | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 60 | 23 | 10 |
| TOTAL TURKEY | | | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 60 | 23 | 10 |
| UKRAINE | | | | | | | | | | | | | | | |
| KIEV (BORISPOL) | EUROPEAN AIR CHARTER | C | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| | UKRAINE INTERNATIONAL AIRLIN | S | 42 | 0 | 0 | 71 | 14 | 5 | 10 | 0 | 0 | 15 | 88 | 7 | 40 |
| TOTAL KIEV (BORISPOL) | | | 47 | 0 | 0 | 70 | 15 | 6 | 9 | 0 | 0 | 15 | 80 | 10 | 82 |
| TOTAL UKRAINE | | | 47 | 0 | 0 | 70 | 15 | 6 | 9 | 0 | 0 | 15 | 80 | 10 | 82 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|-------------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| UNITED ARAB EMIRATES | | | | | | | | | | | | | | | |
| DUBAI | EMIRATES | S | 132 | 0 | 2 | 67 | 17 | 9 | 8 | 0 | 0 | 16 | 44 | 22 | 68 |
| TOTAL DUBAI | | | 132 | 0 | 2 | 67 | 17 | 9 | 8 | 0 | 0 | 16 | 44 | 22 | 68 |
| TOTAL UNITED ARAB EMIRATES | | | 132 | 0 | 2 | 67 | 17 | 9 | 8 | 0 | 0 | 16 | 44 | 22 | 68 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | BRITISH AIRWAYS PLC | S | 214 | 1 | 0 | 77 | 13 | 7 | 3 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL ABERDEEN | | | 214 | 1 | 0 | 77 | 13 | 7 | 3 | 0 | 0 | 12 | 80 | 9 | 212 |
| BELFAST CITY | FLYBE.BRITISH EUROPEAN | S | 332 | 1 | 22 | 78 | 11 | 6 | 5 | 1 | 0 | 15 | 85 | 10 | 275 |
| TOTAL BELFAST CITY | | | 332 | 1 | 22 | 78 | 11 | 6 | 5 | 1 | 0 | 15 | 85 | 10 | 275 |
| EDINBURGH | BRITISH AIRWAYS PLC | S | 305 | 0 | 0 | 73 | 13 | 9 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 264 | 5 | 1 | 67 | 11 | 11 | 10 | 1 | 0 | 20 | 0 | 0 | 0 |
| TOTAL EDINBURGH | | | 569 | 5 | 1 | 70 | 12 | 10 | 7 | 1 | 0 | 17 | 84 | 9 | 273 |
| GLASGOW | BRITISH AIRWAYS PLC | S | 286 | 0 | 0 | 81 | 9 | 6 | 4 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL GLASGOW | | | 286 | 0 | 0 | 81 | 9 | 6 | 4 | 0 | 0 | 11 | 90 | 6 | 281 |
| GUERNSEY | CITY FLYER EXPRESS | S | 163 | 2 | 0 | 67 | 20 | 7 | 5 | 0 | 0 | 16 | 82 | 9 | 148 |
| | FLYBE.BRITISH EUROPEAN | S | 191 | 9 | 6 | 84 | 7 | 4 | 2 | 1 | 2 | 19 | 86 | 10 | 199 |
| TOTAL GUERNSEY | | | 354 | 11 | 6 | 76 | 13 | 6 | 3 | 1 | 1 | 17 | 84 | 10 | 347 |
| INVERNESS | BRITISH AIRWAYS CITIEXPRESS L | S | 150 | 6 | 0 | 65 | 13 | 10 | 10 | 1 | 0 | 26 | 0 | 0 | 0 |
| TOTAL INVERNESS | | | 150 | 6 | 0 | 65 | 13 | 10 | 10 | 1 | 0 | 26 | 72 | 22 | 152 |
| ISLE OF MAN | BA CITIEXPRESS (IOM) LTD | S | 152 | 0 | 0 | 65 | 16 | 9 | 9 | 1 | 0 | 22 | 0 | 0 | 0 |
| TOTAL ISLE OF MAN | | | 152 | 0 | 0 | 65 | 16 | 9 | 9 | 1 | 0 | 22 | 0 | 0 | 0 |
| JERSEY | CITY FLYER EXPRESS | S | 365 | 0 | 0 | 70 | 13 | 12 | 4 | 0 | 0 | 14 | 81 | 11 | 351 |
| | FLYBE.BRITISH EUROPEAN | S | 216 | 3 | 11 | 74 | 10 | 8 | 8 | 0 | 0 | 16 | 93 | 6 | 217 |
| TOTAL JERSEY | | | 581 | 3 | 11 | 72 | 12 | 10 | 6 | 0 | 0 | 15 | 85 | 9 | 568 |
| LEEDS BRADFORD | BRITISH AIRWAYS CITIEXPRESS L | S | 148 | 0 | 0 | 69 | 11 | 13 | 6 | 1 | 0 | 18 | 0 | 0 | 0 |
| TOTAL LEEDS BRADFORD | | | 148 | 0 | 11 | 69 | 11 | 13 | 6 | 1 | 0 | 18 | 83 | 8 | 149 |
| MANCHESTER | ASTRAEUS LTD | C | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 10 | 1 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 10 | 73 | 11 | 15 |
| | BRITISH AIRWAYS PLC | S | 356 | 0 | 0 | 75 | 12 | 6 | 6 | 1 | 0 | 15 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 3 | 4 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 60 | 21 | 5 |
| | MY TRAVEL AIRWAYS UK | C | 5 | 4 | 0 | 40 | 40 | 0 | 0 | 20 | 0 | 71 | 55 | 28 | 11 |
| TOTAL MANCHESTER | | | 383 | 60 | 0 | 75 | 13 | 5 | 6 | 1 | 0 | 15 | 82 | 10 | 399 |
| NEWCASTLE | CITY FLYER EXPRESS | S | 223 | 0 | 0 | 73 | 10 | 11 | 5 | 0 | 0 | 15 | 78 | 14 | 252 |
| TOTAL NEWCASTLE | | | 223 | 2 | 0 | 73 | 10 | 11 | 5 | 0 | 0 | 15 | 78 | 14 | 252 |
| NEWQUAY | BRITISH AIRWAYS CITIEXPRESS L | S | 27 | 1 | 0 | 52 | 15 | 11 | 22 | 0 | 0 | 32 | 85 | 10 | 116 |
| TOTAL NEWQUAY | | | 27 | 1 | 0 | 52 | 15 | 11 | 22 | 0 | 0 | 32 | 85 | 10 | 116 |
| PLYMOUTH | BRITISH AIRWAYS CITIEXPRESS L | S | 198 | 1 | 0 | 70 | 13 | 7 | 10 | 1 | 0 | 19 | 78 | 10 | 105 |
| TOTAL PLYMOUTH | | | 198 | 1 | 0 | 70 | 13 | 7 | 10 | 1 | 0 | 19 | 78 | 10 | 105 |
| WATTISHAM | EUROPEAN AIR CHARTER | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL WATTISHAM | | | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL UNITED KINGDOM | | | 3621 | 93 | 57 | 73 | 12 | 8 | 6 | 0 | 0 | 16 | 83 | 10 | 3176 |
| USA | | | | | | | | | | | | | | | |
| ATLANTA | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 87 | 8 | 3 | 2 | 0 | 0 | 9 | 67 | 13 | 60 |
| | DELTA AIRLINES | S | 148 | 0 | 6 | 65 | 16 | 12 | 5 | 1 | 1 | 19 | 58 | 24 | 138 |
| TOTAL ATLANTA | | | 208 | 0 | 6 | 71 | 14 | 10 | 4 | 0 | 0 | 16 | 61 | 20 | 198 |
| CHARLOTTE | US AIRWAYS | S | 58 | 0 | 2 | 78 | 10 | 5 | 3 | 3 | 0 | 20 | 64 | 28 | 61 |
| TOTAL CHARLOTTE | | | 58 | 0 | 2 | 78 | 10 | 5 | 3 | 3 | 0 | 20 | 64 | 28 | 61 |
| CINCINNATI | DELTA AIRLINES | S | 59 | 0 | 0 | 58 | 25 | 12 | 5 | 0 | 0 | 18 | 80 | 11 | 107 |
| TOTAL CINCINNATI | | | 59 | 0 | 0 | 58 | 25 | 12 | 5 | 0 | 0 | 18 | 80 | 11 | 107 |
| CLEVELAND | CONTINENTAL AIRLINES | S | 46 | 0 | 0 | 67 | 15 | 17 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL CLEVELAND | | | 46 | 0 | 0 | 67 | 15 | 17 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| DALLAS/FORT WORTH | AMERICAN AIRLINES | S | 115 | 0 | 1 | 70 | 18 | 7 | 4 | 0 | 0 | 14 | 80 | 14 | 60 |
| | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 78 | 12 | 7 | 3 | 0 | 0 | 11 | 74 | 15 | 58 |
| TOTAL DALLAS/FORT WORTH | | | 175 | 0 | 1 | 73 | 16 | 7 | 4 | 0 | 0 | 13 | 77 | 15 | 118 |
| DETROIT | NORTHWEST AIRLINES | S | 62 | 0 | 0 | 74 | 15 | 8 | 3 | 0 | 0 | 11 | 82 | 10 | 56 |
| TOTAL DETROIT | | | 62 | 0 | 0 | 74 | 15 | 8 | 3 | 0 | 0 | 11 | 82 | 10 | 56 |
| FORT LAUDERDALE | BRITANNIA AIRWAYS | C | 5 | 0 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 47 | 0 | 56 | 2 |
| TOTAL FORT LAUDERDALE | | | 5 | 0 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 47 | 0 | 56 | 2 |
| HOUSTON | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 70 | 13 | 13 | 3 | 0 | 0 | 14 | 54 | 23 | 70 |
| | CONTINENTAL AIRLINES | S | 113 | 1 | 11 | 70 | 14 | 13 | 1 | 2 | 0 | 16 | 53 | 25 | 105 |
| TOTAL HOUSTON | | | 173 | 1 | 11 | 70 | 14 | 13 | 2 | 1 | 0 | 15 | 54 | 24 | 175 |
| LAS VEGAS | VIRGIN ATLANTIC AIRWAYS LTD | S | 18 | 0 | 0 | 89 | 6 | 6 | 0 | 0 | 0 | 7 | 67 | 13 | 24 |
| TOTAL LAS VEGAS | | | 18 | 0 | 0 | 89 | 6 | 6 | 0 | 0 | 0 | 7 | 67 | 13 | 24 |
| MIAMI INTERNATIONAL | MONARCH AIRLINES | C | 4 | 0 | 0 | 25 | 0 | 0 | 75 | 0 | 0 | 117 | 0 | 0 | 0 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 60 | 0 | 2 | 63 | 15 | 13 | 8 | 0 | 0 | 19 | 30 | 28 | 60 |
| TOTAL MIAMI INTERNATIONAL | | | 65 | 0 | 2 | 60 | 14 | 12 | 14 | 0 | 0 | 26 | 30 | 28 | 60 |
| MINNEAPOLIS-ST PAUL | NORTHWEST AIRLINES | S | 60 | 0 | 0 | 85 | 7 | 7 | 0 | 2 | 0 | 10 | 74 | 16 | 43 |
| TOTAL MINNEAPOLIS-ST PAUL | | | 60 | 0 | 0 | 85 | 7 | 7 | 0 | 2 | 0 | 10 | 74 | 16 | 43 |
| NEW YORK (NEWARK) | CONTINENTAL AIRLINES | S | 104 | 0 | 2 | 76 | 13 | 4 | 5 | 2 | 0 | 17 | 67 | 15 | 114 |
| TOTAL NEW YORK (NEWARK) | | | 104 | 0 | 2 | 76 | 13 | 4 | 5 | 2 | 0 | 17 | 67 | 15 | 114 |
| ORLANDO | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 78 | 15 | 7 | 0 | 0 | 0 | 8 | 65 | 16 | 62 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 122 | 0 | 0 | 75 | 11 | 5 | 8 | 1 | 0 | 16 | 49 | 24 | 123 |
| TOTAL ORLANDO | | | 182 | 0 | 0 | 76 | 13 | 5 | 5 | 1 | 0 | 13 | 54 | 21 | 197 |
| PHILADELPHIA INTERNATIONAL | US AIRWAYS | S | 59 | 0 | 2 | 64 | 10 | 19 | 3 | 3 | 0 | 26 | 70 | 26 | 61 |
| TOTAL PHILADELPHIA INTERNATIONAL | | | 59 | 0 | 2 | 64 | 10 | 19 | 3 | 3 | 0 | 26 | 70 | 26 | 61 |
| PITTSBURGH | US AIRWAYS | S | 60 | 0 | 0 | 77 | 13 | 3 | 7 | 0 | 0 | 13 | 65 | 21 | 52 |
| TOTAL PITTSBURGH | | | 60 | 0 | 0 | 77 | 13 | 3 | 7 | 0 | 0 | 13 | 65 | 21 | 52 |
| RALEIGH | AMERICAN AIRLINES | S | 58 | 0 | 2 | 78 | 7 | 12 | 3 | 0 | 0 | 14 | 77 | 10 | 60 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GATWICK (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL RALEIGH | | | 58 | 0 | 2 | 78 | 7 | 12 | 3 | 0 | 0 | 14 | 77 | 10 | 60 |
| SANFORD | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 11 | 0 | 0 | 9 | 36 | 18 | 36 | 0 | 0 | 58 | 0 | 47 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 9 | 0 | 0 | 44 | 22 | 22 | 11 | 0 | 0 | 28 | 53 | 24 | 19 |
| | THOMAS COOK AIRLINES LTD | C | 7 | 0 | 0 | 57 | 14 | 0 | 14 | 14 | 0 | 50 | 63 | 18 | 8 |
| TOTAL SANFORD | | | 35 | 0 | 0 | 40 | 26 | 14 | 17 | 3 | 0 | 38 | 45 | 27 | 33 |
| ST LOUIS (LAMBERT) | AMERICAN AIRLINES | S | 34 | 0 | 2 | 74 | 18 | 9 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL ST LOUIS (LAMBERT) | | | 34 | 0 | 2 | 74 | 18 | 9 | 0 | 0 | 0 | 11 | 55 | 19 | 58 |
| TAMPA | BRITISH AIRWAYS PLC | S | 40 | 0 | 0 | 75 | 10 | 8 | 8 | 0 | 0 | 13 | 56 | 16 | 25 |
| TOTAL TAMPA | | | 40 | 0 | 0 | 75 | 10 | 8 | 8 | 0 | 0 | 13 | 56 | 16 | 25 |
| TOTAL USA | | | 1501 | 2 | 30 | 72 | 14 | 9 | 5 | 1 | 0 | 16 | 64 | 18 | 1669 |
| VENEZUELA | | | | | | | | | | | | | | | |
| PORLAMAR | FIRST CHOICE AIRWAYS LTD | C | 2 | 3 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 165 | 0 | 18 | 1 |
| TOTAL PORLAMAR | | | 2 | 3 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 165 | 0 | 18 | 1 |
| TOTAL VENEZUELA | | | 2 | 3 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 165 | 57 | 20 | 14 |
| VIRGIN ISLANDS (U.S.A) | | | | | | | | | | | | | | | |
| ST THOMAS ISLANDS | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 87 | 25 | 61 | 4 |
| TOTAL ST THOMAS ISLANDS | | | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 87 | 25 | 61 | 4 |
| TOTAL VIRGIN ISLANDS (U.S.A) | | | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 87 | 25 | 61 | 4 |
| ZIMBABWE | | | | | | | | | | | | | | | |
| HARARE | AIR ZIMBABWE | S | 46 | 0 | 4 | 63 | 17 | 9 | 11 | 0 | 0 | 22 | 16 | 157 | 49 |
| TOTAL HARARE | | | 46 | 0 | 4 | 63 | 17 | 9 | 11 | 0 | 0 | 22 | 16 | 157 | 49 |
| TOTAL ZIMBABWE | | | 46 | 0 | 4 | 63 | 17 | 9 | 11 | 0 | 0 | 22 | 16 | 157 | 49 |
| TOTAL GATWICK | | | 16741 | 174 | 188 | 71 | 12 | 9 | 6 | 1 | 0 | 18 | 72 | 17 | 14981 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | LAUDA-AIR | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL INNSBRUCK | | | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| SALZBURG | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 22 | 4 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL SALZBURG | | | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 22 | 4 |
| TOTAL AUSTRIA | | | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 6 | 50 | 20 | 6 |
| CANADA | | | | | | | | | | | | | | | |
| TORONTO | AIR TRANSAT | S | 8 | 0 | 0 | 25 | 0 | 38 | 38 | 0 | 0 | 59 | 25 | 68 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 109 | 0 | 0 | 0 |
| TOTAL TORONTO | | | 10 | 0 | 0 | 20 | 0 | 40 | 40 | 0 | 0 | 69 | 25 | 68 | 8 |
| TOTAL CANADA | | | 10 | 0 | 0 | 20 | 0 | 40 | 40 | 0 | 0 | 69 | 25 | 68 | 8 |
| CYPRUS | | | | | | | | | | | | | | | |
| PAPHOS | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 11 | 90 | 4 | 10 |
| | FIRST CHOICE AIRWAYS LTD | S | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 4 | 63 | 18 | 8 |
| TOTAL PAPHOS | | | 16 | 0 | 0 | 81 | 6 | 13 | 0 | 0 | 0 | 7 | 76 | 12 | 21 |
| TOTAL CYPRUS | | | 16 | 0 | 0 | 81 | 6 | 13 | 0 | 0 | 0 | 7 | 76 | 12 | 21 |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL PRAGUE | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL CZECH REPUBLIC | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| DENMARK | | | | | | | | | | | | | | | |
| COPENHAGEN | BMI BRITISH MIDLAND | S | 56 | 0 | 2 | 79 | 5 | 7 | 9 | 0 | 0 | 17 | 73 | 21 | 55 |
| TOTAL COPENHAGEN | | | 56 | 0 | 2 | 79 | 5 | 7 | 9 | 0 | 0 | 17 | 73 | 21 | 55 |
| TOTAL DENMARK | | | 56 | 0 | 2 | 79 | 5 | 7 | 9 | 0 | 0 | 17 | 73 | 21 | 55 |
| FINLAND | | | | | | | | | | | | | | | |
| ROVANIEMI | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 2 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 4 | 67 | 22 | 6 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| TOTAL ROVANIEMI | | | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 3 | 58 | 25 | 12 |
| TOTAL FINLAND | | | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 3 | 58 | 25 | 12 |
| FRANCE | | | | | | | | | | | | | | | |
| LYON | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 37 | 0 | 72 | 2 |
| TOTAL LYON | | | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 28 | 33 | 48 | 3 |
| PARIS (CHARLES DE GAULLE) | BRITISH AIRWAYS CITIEXPRESS L | S | 105 | 0 | 0 | 78 | 11 | 6 | 5 | 0 | 0 | 12 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 37 | 75 | 4 | 4 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 108 | 0 | 4 | 77 | 11 | 6 | 6 | 0 | 0 | 13 | 87 | 10 | 127 |
| TOULOUSE (BLAGNAC) | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 10 | 67 | 42 | 3 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL TOULOUSE (BLAGNAC) | | | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 10 | 67 | 42 | 3 |
| TOTAL FRANCE | | | 115 | 0 | 4 | 77 | 11 | 6 | 6 | 0 | 0 | 13 | 85 | 12 | 133 |
| GAMBIA | | | | | | | | | | | | | | | |
| BANJUL | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 78 | 0 | 11 | 11 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL BANJUL | | | 9 | 0 | 0 | 78 | 0 | 11 | 11 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL GAMBIA | | | 9 | 0 | 0 | 78 | 0 | 11 | 11 | 0 | 0 | 16 | 0 | 0 | 0 |
| GERMANY | | | | | | | | | | | | | | | |
| FRANKFURT MAIN | BRITISH AIRWAYS CITIEXPRESS L | S | 43 | 0 | 0 | 63 | 12 | 5 | 21 | 0 | 0 | 25 | 78 | 12 | 18 |
| TOTAL FRANKFURT MAIN | | | 43 | 1 | 3 | 63 | 12 | 5 | 21 | 0 | 0 | 25 | 80 | 12 | 50 |
| MUNICH | BRITISH AIRWAYS CITIEXPRESS L | S | 38 | 0 | 0 | 63 | 16 | 11 | 11 | 0 | 0 | 22 | 76 | 11 | 38 |
| TOTAL MUNICH | | | 38 | 0 | 0 | 63 | 16 | 11 | 11 | 0 | 0 | 22 | 76 | 11 | 38 |
| TOTAL GERMANY | | | 81 | 1 | 3 | 63 | 14 | 7 | 16 | 0 | 0 | 24 | 79 | 11 | 92 |
| ICELAND | | | | | | | | | | | | | | | |
| KEFLAVIK | ICELANDAIR | S | 32 | 0 | 0 | 72 | 16 | 9 | 0 | 0 | 3 | 22 | 83 | 10 | 42 |
| TOTAL KEFLAVIK | | | 32 | 0 | 0 | 72 | 16 | 9 | 0 | 0 | 3 | 22 | 83 | 10 | 42 |
| TOTAL ICELAND | | | 32 | 1 | 0 | 72 | 16 | 9 | 0 | 0 | 3 | 22 | 83 | 10 | 42 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CORK | LOGANAIR | S | 49 | 7 | 0 | 67 | 12 | 4 | 16 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL CORK | | | 49 | 7 | 0 | 67 | 12 | 4 | 16 | 0 | 0 | 24 | 72 | 15 | 58 |
| DUBLIN | AER LINGUS | S | 180 | 1 | 0 | 73 | 13 | 7 | 7 | 0 | 0 | 17 | 91 | 5 | 169 |
| TOTAL DUBLIN | | | 180 | 1 | 0 | 73 | 13 | 7 | 7 | 0 | 0 | 17 | 89 | 6 | 323 |
| TOTAL IRISH REPUBLIC | | | 229 | 8 | 0 | 72 | 13 | 7 | 9 | 0 | 0 | 18 | 87 | 7 | 381 |
| ITALY | | | | | | | | | | | | | | | |
| TURIN | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 6 | 3 |
| TOTAL TURIN | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 6 | 3 |
| TOTAL ITALY | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 10 | 20 |
| MALTA | | | | | | | | | | | | | | | |
| MALTA | AIR MALTA | S | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 6 | 14 | 105 | 7 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 35 | 2 |
| TOTAL MALTA | | | 12 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 5 | 10 | 83 | 10 |
| TOTAL MALTA | | | 12 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 5 | 10 | 83 | 10 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | EASYJET AIRLINE COMPANY LTD | S | 120 | 0 | 0 | 74 | 13 | 6 | 8 | 0 | 0 | 14 | 78 | 11 | 119 |
| | KLM CITYHOPPER | S | 233 | 0 | 0 | 77 | 5 | 6 | 12 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 353 | 0 | 3 | 76 | 8 | 6 | 11 | 0 | 0 | 18 | 74 | 15 | 326 |
| TOTAL NETHERLANDS | | | 353 | 0 | 3 | 76 | 8 | 6 | 11 | 0 | 0 | 18 | 74 | 15 | 326 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: GLASGOW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | BMI BRITISH MIDLAND | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 10 | 50 | 22 | 4 | |
| TOTAL FARO | | | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 5 | 33 | 37 | 6 | |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 5 | 33 | 37 | 6 | |
| PORTUGAL(MADEIRA) | | | | | | | | | | | | | | | |
| FUNCHAL | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 9 | 80 | 13 | 10 | |
| TOTAL FUNCHAL | | | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 9 | 89 | 10 | 18 | |
| TOTAL PORTUGAL(MADEIRA) | | | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 9 | 89 | 10 | 18 | |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 6 | 83 | 31 | 18 | |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 12 | 0 | 0 | 83 | 0 | 0 | 0 | 17 | 50 | 100 | 2 | 14 | |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 6 | 100 | 1 | 10 | |
| TOTAL ALICANTE | | | 46 | 0 | 0 | 80 | 13 | 2 | 0 | 4 | 19 | 93 | 14 | 43 | |
| BARCELONA | BRITISH AIRWAYS CITIEXPRESS L | S | 17 | 0 | 0 | 76 | 18 | 0 | 6 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL BARCELONA | | | 17 | 0 | 1 | 76 | 18 | 0 | 6 | 0 | 12 | 94 | 3 | 17 | |
| MADRID | BRITISH AIRWAYS CITIEXPRESS L | S | 21 | 0 | 0 | 81 | 5 | 5 | 10 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL MADRID | | | 21 | 0 | 1 | 81 | 5 | 5 | 10 | 0 | 17 | 75 | 10 | 16 | |
| MALAGA | BRITANNIA AIRWAYS | C | 12 | 0 | 0 | 83 | 8 | 8 | 0 | 0 | 8 | 67 | 27 | 18 | |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | FUTURA AIRLINES | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 6 | 50 | 10 | 4 | |
| | THOMAS COOK AIRLINES LTD | C | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 90 | 5 | 10 | |
| TOTAL MALAGA | | | 39 | 0 | 0 | 90 | 8 | 3 | 0 | 0 | 6 | 76 | 22 | 42 | |
| PALMA DE MALLORCA | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 6 | 70 | 10 | 20 | |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 21 | 50 | 19 | 4 | |
| TOTAL PALMA DE MALLORCA | | | 32 | 0 | 0 | 91 | 6 | 3 | 0 | 0 | 7 | 69 | 12 | 26 | |
| SANTIAGO DE COMPOSTELA (SPAIN) | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | EXCEL AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | MONARCH AIRLINES | C | 6 | 0 | 0 | 17 | 17 | 17 | 50 | 0 | 49 | 0 | 0 | 0 | |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| TOTAL SANTIAGO DE COMPOSTELA (SPAIN) | | | 13 | 0 | 0 | 46 | 15 | 8 | 31 | 0 | 33 | 0 | 0 | 0 | |
| VIGO | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 75 | 0 | 13 | 13 | 0 | 15 | 0 | 0 | 0 | |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 89 | 0 | 0 | 0 | |
| TOTAL VIGO | | | 10 | 0 | 0 | 60 | 10 | 10 | 20 | 0 | 30 | 0 | 0 | 0 | |
| TOTAL SPAIN | | | 178 | 0 | 2 | 80 | 10 | 3 | 5 | 1 | 15 | 81 | 15 | 146 | |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 15 | 100 | 2 | 8 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|--|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| ARRECIFE | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 56 | 33 | 11 | 0 | 0 | 0 | 14 | 0 | 21 | 1 |
| | IBERWORLD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 38 | 38 | 13 | 13 | 0 | 27 | 25 | 33 | 8 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 14 | 0 | 0 | 79 | 7 | 7 | 7 | 0 | 15 | 88 | 9 | 8 | 8 |
| TOTAL ARRECIFE | | | 41 | 0 | 0 | 66 | 17 | 12 | 5 | 0 | 17 | 73 | 13 | 33 | |
| FUERTEVENTURA | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 7 | 75 | 11 | 8 | 8 |
| TOTAL FUERTEVENTURA | | | 16 | 0 | 0 | 94 | 0 | 6 | 0 | 0 | 4 | 75 | 11 | 8 | |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 78 | 7 | 9 | 9 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 11 | 70 | 14 | 10 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 80 | 10 | 0 | 10 | 0 | 15 | 60 | 30 | 10 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 70 | 14 | 10 | 10 |
| | VOLAR AIRLINES | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| TOTAL LAS PALMAS | | | 48 | 0 | 0 | 88 | 8 | 2 | 2 | 0 | 7 | 69 | 17 | 39 | |
| TENERIFE (SURREINA SOFIA) | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 89 | 6 | 0 | 0 | 6 | 16 | 88 | 7 | 17 | 17 |
| | FIRST CHOICE AIRWAYS LTD | C | 17 | 0 | 0 | 82 | 18 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| | FUTURA AIRLINES | C | 7 | 0 | 0 | 43 | 43 | 14 | 0 | 0 | 18 | 55 | 30 | 20 | 20 |
| | IBERWORLD | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 72 | 6 | 6 | 6 | 0 | 11 | 51 | 18 | 17 | 17 |
| | SPANAIR | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 8 | 75 | 18 | 8 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 26 | 0 | 0 | 96 | 0 | 4 | 0 | 0 | 2 | 87 | 4 | 23 | 23 |
| | VOLAR AIRLINES | C | 8 | 0 | 0 | 75 | 13 | 0 | 0 | 0 | 13 | 49 | 0 | 0 | 0 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 106 | 0 | 0 | 81 | 11 | 3 | 1 | 1 | 3 | 72 | 14 | 101 | |
| TOTAL SPAIN(CANARY ISLANDS) | | | 211 | 0 | 0 | 81 | 11 | 5 | 2 | 0 | 1 | 72 | 14 | 181 | |
| SWITZERLAND | | | | | | | | | | | | | | | |
| GENEVA | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 12 | 0 | 84 | 3 | 3 |
| | BRITISH AIRWAYS CITIEXPRESS L | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 37 | 0 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 41 | 0 | 0 | 0 | 0 |
| TOTAL GENEVA | | | 9 | 0 | 0 | 33 | 22 | 33 | 11 | 0 | 29 | 0 | 91 | 11 | |
| TOTAL SWITZERLAND | | | 9 | 0 | 0 | 33 | 22 | 33 | 11 | 0 | 29 | 0 | 91 | 11 | |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| BARRA | LOGANAIR | S | 46 | 4 | 0 | 96 | 0 | 2 | 2 | 0 | 4 | 67 | 26 | 27 | 27 |
| TOTAL BARRA | | | 46 | 4 | 0 | 96 | 0 | 2 | 2 | 0 | 4 | 67 | 26 | 27 | |
| BELFAST CITY | BRITISH AIRWAYS CITIEXPRESS L | S | 144 | 0 | 0 | 80 | 10 | 8 | 3 | 0 | 10 | 0 | 0 | 0 | 0 |
| TOTAL BELFAST CITY | | | 144 | 0 | 0 | 80 | 10 | 8 | 3 | 0 | 10 | 86 | 9 | 175 | |
| BELFAST INTERNATIONAL | EASYJET AIRLINE COMPANY LTD | S | 239 | 0 | 0 | 76 | 11 | 8 | 4 | 1 | 14 | 79 | 14 | 175 | 175 |
| TOTAL BELFAST INTERNATIONAL | | | 239 | 0 | 0 | 76 | 11 | 8 | 4 | 1 | 14 | 80 | 12 | 295 | |
| BENBECULA | BRITISH AIRWAYS CITIEXPRESS L | S | 48 | 0 | 0 | 81 | 8 | 2 | 8 | 0 | 13 | 0 | 0 | 0 | 0 |
| TOTAL BENBECULA | | | 48 | 0 | 0 | 81 | 8 | 2 | 8 | 0 | 13 | 88 | 10 | 48 | |
| BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS L | S | 166 | 1 | 0 | 76 | 10 | 9 | 5 | 0 | 13 | 0 | 0 | 0 | 0 |
| | FLYBE.BRITISH EUROPEAN | S | 257 | 1 | 10 | 81 | 10 | 4 | 5 | 0 | 14 | 77 | 11 | 171 | 171 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL BIRMINGHAM | | | 425 | 2 | 16 | 79 | 10 | 6 | 5 | 0 | 0 | 14 | 83 | 8 | 317 |
| BRISTOL | BRITISH AIRWAYS CITIEXPRESS L | S | 135 | 0 | 0 | 71 | 12 | 9 | 8 | 0 | 0 | 16 | 71 | 16 | 167 |
| | EASYJET AIRLINE COMPANY LTD | S | 88 | 0 | 0 | 57 | 15 | 20 | 6 | 2 | 0 | 22 | 0 | 0 | 0 |
| | GO FLY LTD | S | 66 | 0 | 2 | 47 | 39 | 12 | 2 | 0 | 0 | 17 | 78 | 14 | 96 |
| TOTAL BRISTOL | | | 289 | 0 | 2 | 61 | 19 | 13 | 6 | 1 | 0 | 18 | 73 | 15 | 263 |
| CAMPBELTOWN | LOGANAIR | S | 72 | 0 | 0 | 96 | 1 | 3 | 0 | 0 | 0 | 3 | 83 | 9 | 64 |
| TOTAL CAMPBELTOWN | | | 72 | 0 | 0 | 96 | 1 | 3 | 0 | 0 | 0 | 3 | 83 | 9 | 64 |
| CARDIFF WALES | BMI BRITISH MIDLAND | S | 96 | 0 | 6 | 85 | 10 | 2 | 2 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL CARDIFF WALES | | | 96 | 0 | 6 | 85 | 10 | 2 | 2 | 0 | 0 | 7 | 78 | 9 | 100 |
| CITY OF DERRY (EGLINTON) | LOGANAIR | S | 69 | 2 | 0 | 81 | 7 | 7 | 4 | 0 | 0 | 11 | 70 | 24 | 97 |
| TOTAL CITY OF DERRY (EGLINTON) | | | 69 | 2 | 0 | 81 | 7 | 7 | 4 | 0 | 0 | 11 | 70 | 24 | 97 |
| GATWICK | BRITISH AIRWAYS PLC | S | 286 | 0 | 0 | 84 | 7 | 6 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL GATWICK | | | 286 | 0 | 0 | 84 | 7 | 6 | 3 | 0 | 0 | 9 | 90 | 6 | 280 |
| HEATHROW | BMI BRITISH MIDLAND | S | 434 | 0 | 10 | 68 | 17 | 9 | 5 | 1 | 0 | 16 | 78 | 13 | 403 |
| | BRITISH AIRWAYS PLC | S | 578 | 1 | 6 | 69 | 14 | 10 | 6 | 1 | 0 | 19 | 72 | 16 | 545 |
| TOTAL HEATHROW | | | 1012 | 1 | 16 | 68 | 15 | 10 | 6 | 1 | 0 | 18 | 75 | 14 | 948 |
| INVERNESS | LOGANAIR | S | 63 | 1 | 0 | 60 | 27 | 6 | 6 | 0 | 0 | 18 | 71 | 21 | 69 |
| TOTAL INVERNESS | | | 63 | 1 | 0 | 60 | 27 | 6 | 6 | 0 | 0 | 18 | 71 | 21 | 69 |
| ISLAY | LOGANAIR | S | 84 | 0 | 0 | 67 | 14 | 11 | 8 | 0 | 0 | 17 | 69 | 26 | 77 |
| TOTAL ISLAY | | | 84 | 0 | 0 | 67 | 14 | 11 | 8 | 0 | 0 | 17 | 69 | 26 | 77 |
| ISLE OF MAN | BA CITIEXPRESS (IOM) LTD | S | 73 | 1 | 0 | 70 | 10 | 15 | 5 | 0 | 0 | 17 | 80 | 9 | 64 |
| TOTAL ISLE OF MAN | | | 73 | 1 | 0 | 70 | 10 | 15 | 5 | 0 | 0 | 17 | 80 | 9 | 64 |
| JERSEY | BMI BRITISH MIDLAND | S | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL JERSEY | | | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| LEEDS BRADFORD | BMI REGIONAL | S | 102 | 0 | 0 | 97 | 1 | 2 | 0 | 0 | 0 | 2 | 71 | 20 | 85 |
| TOTAL LEEDS BRADFORD | | | 102 | 0 | 0 | 97 | 1 | 2 | 0 | 0 | 0 | 2 | 71 | 20 | 85 |
| LUTON | EASYJET AIRLINE COMPANY LTD | S | 361 | 0 | 0 | 73 | 13 | 7 | 7 | 0 | 0 | 15 | 48 | 24 | 355 |
| TOTAL LUTON | | | 361 | 0 | 0 | 73 | 13 | 7 | 7 | 0 | 0 | 15 | 48 | 24 | 355 |
| MANCHESTER | BMI REGIONAL | S | 186 | 0 | 0 | 91 | 3 | 3 | 3 | 0 | 0 | 6 | 89 | 7 | 102 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 162 | 2 | 0 | 75 | 10 | 7 | 7 | 0 | 0 | 15 | 72 | 16 | 65 |
| TOTAL MANCHESTER | | | 349 | 3 | 8 | 84 | 7 | 5 | 5 | 0 | 0 | 11 | 78 | 13 | 308 |
| NOTTINGHAM EAST MIDLANDS INT'L | BMI BRITISH MIDLAND | S | 159 | 0 | 7 | 81 | 13 | 3 | 4 | 1 | 0 | 12 | 86 | 8 | 140 |
| | EASYJET AIRLINE COMPANY LTD | S | 56 | 0 | 0 | 66 | 18 | 13 | 0 | 4 | 0 | 18 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | GO FLY LTD | S | 42 | 0 | 0 | 76 | 17 | 2 | 5 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L | | | 259 | 0 | 7 | 77 | 14 | 5 | 3 | 1 | 0 | 13 | 86 | 8 | 140 |
| PLYMOUTH | BRITISH AIRWAYS CITIEXPRESS L | S | 27 | 0 | 0 | 70 | 7 | 11 | 11 | 0 | 0 | 18 | 80 | 6 | 5 |
| TOTAL PLYMOUTH | | | 27 | 0 | 0 | 70 | 7 | 11 | 11 | 0 | 0 | 18 | 80 | 6 | 5 |
| SOUTHAMPTON | BRITISH AIRWAYS CITIEXPRESS L | S | 172 | 1 | 0 | 71 | 16 | 10 | 2 | 1 | 0 | 14 | 0 | 0 | 0 |

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|--------------------------------|-------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL SOUTHAMPTON | | | 172 | 1 | 0 | 71 | 16 | 10 | 2 | 1 | 0 | 14 | 77 | 13 | 151 |
| STANSTED | EASYJET AIRLINE COMPANY LTD | S | 149 | 0 | 0 | 64 | 15 | 11 | 9 | 1 | 0 | 21 | 0 | 0 | 0 |
| | GO FLY LTD | S | 108 | 0 | 1 | 80 | 7 | 11 | 2 | 0 | 0 | 10 | 76 | 15 | 234 |
| TOTAL STANSTED | | | 257 | 0 | 1 | 71 | 12 | 11 | 6 | 0 | 0 | 16 | 76 | 15 | 234 |
| STORNOWAY | BRITISH AIRWAYS CITIEXPRESS L | S | 101 | 1 | 0 | 83 | 8 | 4 | 5 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL STORNOWAY | | | 101 | 1 | 0 | 83 | 8 | 4 | 5 | 0 | 0 | 11 | 75 | 15 | 79 |
| SUMBURGH | BRITISH AIRWAYS CITIEXPRESS L | S | 48 | 1 | 0 | 75 | 10 | 6 | 4 | 4 | 0 | 19 | 0 | 0 | 0 |
| | LOGANAIR | S | 55 | 1 | 0 | 76 | 13 | 5 | 5 | 0 | 0 | 13 | 73 | 23 | 49 |
| TOTAL SUMBURGH | | | 103 | 2 | 0 | 76 | 12 | 6 | 5 | 2 | 0 | 16 | 75 | 24 | 96 |
| TIREE | LOGANAIR | S | 48 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 3 | 70 | 18 | 46 |
| TOTAL TIREE | | | 48 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 3 | 70 | 18 | 46 |
| TOTAL UNITED KINGDOM | | | 4735 | 28 | 56 | 75 | 12 | 7 | 5 | 0 | 0 | 14 | 76 | 14 | 4437 |
| USA | | | | | | | | | | | | | | | |
| FORT LAUDERDALE | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 109 | 0 | 0 | 0 |
| TOTAL FORT LAUDERDALE | | | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 109 | 0 | 0 | 0 |
| NEW YORK (NEWARK) | CONTINENTAL AIRLINES | S | 48 | 0 | 3 | 67 | 17 | 6 | 8 | 2 | 0 | 21 | 72 | 12 | 50 |
| TOTAL NEW YORK (NEWARK) | | | 48 | 0 | 3 | 67 | 17 | 6 | 8 | 2 | 0 | 21 | 72 | 12 | 50 |
| TOTAL USA | | | 50 | 4 | 3 | 66 | 16 | 6 | 8 | 4 | 0 | 24 | 63 | 18 | 59 |
| TOTAL GLASGOW | | | 6142 | 42 | 73 | 75 | 11 | 7 | 5 | 0 | 0 | 15 | 76 | 14 | 5965 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

| | | Reporting Airport: HEATHROW (Full Analysis) | | | | | | | | | | | DEC 2001 | | | |
|------------------------------------|-----------------------------|---|-------------------|-----------|---|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|--|
| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | | | | |
| Actual (7) | Plan (8) | | | | | | | | | | | | | | | |
| ALGERIA | | | | | | | | | | | | | | | | |
| ALGIERS | AIR ALGERIE | S | 28 | 0 | 0 | 11 | 14 | 50 | 25 | 0 | 0 | 48 | 19 | 53 | 26 | |
| TOTAL ALGIERS | | | 28 | 0 | 0 | 11 | 14 | 50 | 25 | 0 | 0 | 48 | 19 | 53 | 26 | |
| TOTAL ALGERIA | | | 28 | 0 | 0 | 11 | 14 | 50 | 25 | 0 | 0 | 48 | 19 | 53 | 26 | |
| ANGOLA | | | | | | | | | | | | | | | | |
| LUANDA | BRITISH AIRWAYS PLC | S | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 20 | 0 | 0 | 0 | |
| TOTAL LUANDA | | | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 20 | 0 | 0 | 0 | |
| TOTAL ANGOLA | | | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 20 | 0 | 0 | 0 | |
| ARGENTINA | | | | | | | | | | | | | | | | |
| BUENOS AIRES | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 58 | 19 | 19 | 4 | 0 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL BUENOS AIRES | | | 26 | 0 | 0 | 58 | 19 | 19 | 4 | 0 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL ARGENTINA | | | 26 | 0 | 0 | 58 | 19 | 19 | 4 | 0 | 0 | 17 | 0 | 0 | 0 | |
| ARMENIA | | | | | | | | | | | | | | | | |
| YEREVAN | BRITISH MEDITERRANEAN AIRWA | S | 26 | 0 | 0 | 50 | 12 | 8 | 19 | 12 | 0 | 64 | 65 | 24 | 17 | |
| TOTAL YEREVAN | | | 26 | 0 | 0 | 50 | 12 | 8 | 19 | 12 | 0 | 64 | 65 | 24 | 17 | |
| TOTAL ARMENIA | | | 26 | 0 | 0 | 50 | 12 | 8 | 19 | 12 | 0 | 64 | 65 | 24 | 17 | |
| AUSTRALIA | | | | | | | | | | | | | | | | |
| MELBOURNE | BRITISH AIRWAYS PLC | S | 44 | 0 | 0 | 64 | 14 | 20 | 2 | 0 | 0 | 18 | 44 | 22 | 45 | |
| | QANTAS | S | 75 | 0 | 0 | 49 | 20 | 17 | 12 | 1 | 0 | 28 | 52 | 23 | 44 | |
| TOTAL MELBOURNE | | | 119 | 0 | 0 | 55 | 18 | 18 | 8 | 1 | 0 | 24 | 48 | 22 | 89 | |
| SYDNEY | BRITISH AIRWAYS PLC | S | 124 | 0 | 0 | 72 | 15 | 6 | 4 | 2 | 2 | 35 | 65 | 20 | 168 | |
| | QANTAS | S | 105 | 0 | 0 | 37 | 23 | 25 | 10 | 5 | 0 | 38 | 34 | 37 | 80 | |
| TOTAL SYDNEY | | | 229 | 0 | 0 | 56 | 18 | 15 | 7 | 3 | 1 | 36 | 55 | 25 | 248 | |
| TOTAL AUSTRALIA | | | 348 | 0 | 0 | 55 | 18 | 16 | 7 | 2 | 1 | 32 | 53 | 24 | 337 | |
| AUSTRIA | | | | | | | | | | | | | | | | |
| VIENNA | AUSTRIAN AIRLINES | S | 310 | 0 | 0 | 65 | 16 | 12 | 6 | 0 | 0 | 18 | 75 | 14 | 241 | |
| | BRITISH AIRWAYS PLC | S | 221 | 0 | 1 | 57 | 20 | 14 | 7 | 1 | 0 | 24 | 69 | 18 | 225 | |
| TOTAL VIENNA | | | 531 | 0 | 1 | 62 | 18 | 13 | 7 | 1 | 0 | 20 | 72 | 16 | 466 | |
| TOTAL AUSTRIA | | | 531 | 0 | 1 | 62 | 18 | 13 | 7 | 1 | 0 | 20 | 72 | 16 | 466 | |
| AZERBAIJAN | | | | | | | | | | | | | | | | |
| BAKU (HEYDER ALIYEV INT'L) | BRITISH MEDITERRANEAN AIRWA | S | 10 | 0 | 0 | 40 | 20 | 10 | 20 | 10 | 0 | 53 | 0 | 0 | 0 | |
| TOTAL BAKU (HEYDER ALIYEV INT'L) | | | 10 | 0 | 0 | 40 | 20 | 10 | 20 | 10 | 0 | 53 | 0 | 0 | 0 | |
| TOTAL AZERBAIJAN | | | 10 | 0 | 0 | 40 | 20 | 10 | 20 | 10 | 0 | 53 | 0 | 0 | 0 | |
| BAHRAIN | | | | | | | | | | | | | | | | |
| BAHRAIN | GULF AIR | S | 81 | 0 | 0 | 79 | 11 | 7 | 1 | 1 | 0 | 11 | 85 | 14 | 47 | |
| TOTAL BAHRAIN | | | 81 | 0 | 0 | 79 | 11 | 7 | 1 | 1 | 0 | 11 | 86 | 13 | 50 | |
| TOTAL BAHRAIN | | | 81 | 0 | 0 | 79 | 11 | 7 | 1 | 1 | 0 | 11 | 86 | 13 | 50 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

| | | Reporting Airport: HEATHROW (Full Analysis) | | | | | | | | | | | | | | |
|--------------------------------------|---------------------------|---|------------|----------|-----------|----------------------------|---------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | NUMBER OF FLIGHTS | | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BANGLADESH | | | | | | | | | | | | | | | | |
| DACCA | BIMAN BANGLADESH AIRLINES | S | 54 | 0 | 0 | 28 | 9 | 24 | 15 | 6 | 19 | 161 | 36 | 51 | 53 | |
| | BRITISH AIRWAYS PLC | S | 24 | 2 | 2 | 25 | 25 | 4 | 17 | 29 | 0 | 97 | 11 | 172 | 27 | |
| TOTAL DACCA | | | 78 | 2 | 2 | 27 | 14 | 18 | 15 | 13 | 13 | 141 | 28 | 92 | 80 | |
| TOTAL BANGLADESH | | | 78 | 2 | 2 | 27 | 14 | 18 | 15 | 13 | 13 | 141 | 30 | 104 | 93 | |
| BARBADOS | | | | | | | | | | | | | | | | |
| BRIDGETOWN | BRITISH AIRWAYS PLC | S | 10 | 0 | 0 | 10 | 10 | 30 | 40 | 10 | 0 | 70 | 92 | 5 | 12 | |
| TOTAL BRIDGETOWN | | | 10 | 0 | 0 | 10 | 10 | 30 | 40 | 10 | 0 | 70 | 92 | 5 | 12 | |
| TOTAL BARBADOS | | | 10 | 0 | 0 | 10 | 10 | 30 | 40 | 10 | 0 | 70 | 92 | 5 | 12 | |
| BELGIUM | | | | | | | | | | | | | | | | |
| BRUSSELS | BMI BRITISH MIDLAND | S | 290 | 0 | 9 | 60 | 19 | 12 | 8 | 0 | 0 | 22 | 67 | 18 | 203 | |
| | BRITISH AIRWAYS PLC | S | 445 | 0 | 0 | 70 | 16 | 9 | 4 | 1 | 0 | 18 | 72 | 17 | 312 | |
| | UNITED AIRLINES | S | 40 | 0 | 0 | 83 | 13 | 5 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| TOTAL BRUSSELS | | | 775 | 0 | 9 | 67 | 17 | 10 | 6 | 1 | 0 | 19 | 76 | 13 | 1095 | |
| TOTAL BELGIUM | | | 775 | 0 | 9 | 67 | 17 | 10 | 6 | 1 | 0 | 19 | 76 | 13 | 1095 | |
| BRAZIL | | | | | | | | | | | | | | | | |
| RIO DE JANEIRO (GALEAO) | BRITISH AIRWAYS PLC | S | 62 | 0 | 0 | 74 | 15 | 5 | 3 | 3 | 0 | 16 | 77 | 8 | 52 | |
| | VARIG | S | 62 | 0 | 0 | 55 | 19 | 16 | 5 | 5 | 0 | 27 | 64 | 16 | 61 | |
| TOTAL RIO DE JANEIRO (GALEAO) | | | 124 | 0 | 0 | 65 | 17 | 10 | 4 | 4 | 0 | 22 | 70 | 12 | 113 | |
| TOTAL BRAZIL | | | 124 | 0 | 0 | 65 | 17 | 10 | 4 | 4 | 0 | 22 | 70 | 12 | 113 | |
| BRUNEI | | | | | | | | | | | | | | | | |
| BANDAR SERI BEGAWAN | ROYAL BRUNEI AIRLINES | S | 62 | 0 | 0 | 45 | 24 | 15 | 13 | 2 | 2 | 37 | 56 | 22 | 61 | |
| TOTAL BANDAR SERI BEGAWAN | | | 62 | 0 | 0 | 45 | 24 | 15 | 13 | 2 | 2 | 37 | 56 | 22 | 61 | |
| TOTAL BRUNEI | | | 62 | 0 | 0 | 45 | 24 | 15 | 13 | 2 | 2 | 37 | 56 | 22 | 61 | |
| BULGARIA | | | | | | | | | | | | | | | | |
| SOFIA | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 79 | 12 | 3 | 5 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL SOFIA | | | 58 | 0 | 0 | 79 | 12 | 3 | 5 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL BULGARIA | | | 58 | 0 | 0 | 79 | 12 | 3 | 5 | 0 | 0 | 11 | 0 | 0 | 0 | |
| CANADA | | | | | | | | | | | | | | | | |
| CALGARY | AIR CANADA | S | 62 | 0 | 0 | 53 | 24 | 11 | 11 | 0 | 0 | 26 | 37 | 62 | 62 | |
| TOTAL CALGARY | | | 62 | 0 | 0 | 53 | 24 | 11 | 11 | 0 | 0 | 26 | 37 | 62 | 62 | |
| HALIFAX INT | AIR CANADA | S | 60 | 0 | 0 | 53 | 15 | 17 | 15 | 0 | 0 | 26 | 41 | 57 | 59 | |
| TOTAL HALIFAX INT | | | 60 | 0 | 0 | 53 | 15 | 17 | 15 | 0 | 0 | 26 | 41 | 57 | 59 | |
| MONTREAL (DORVAL) | AIR CANADA | S | 62 | 0 | 0 | 53 | 23 | 18 | 6 | 0 | 0 | 22 | 43 | 34 | 49 | |
| | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 72 | 17 | 5 | 7 | 0 | 0 | 14 | 75 | 10 | 60 | |
| TOTAL MONTREAL (DORVAL) | | | 122 | 0 | 0 | 62 | 20 | 11 | 7 | 0 | 0 | 18 | 61 | 21 | 109 | |
| OTTAWA INTERNATIONAL | AIR CANADA | S | 55 | 0 | 1 | 65 | 13 | 11 | 11 | 0 | 0 | 20 | 39 | 49 | 61 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------------|-----------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL OTTAWA INTERNATIONAL | | | 55 | 0 | 1 | 65 | 13 | 11 | 11 | 0 | 0 | 20 | 39 | 49 | 61 |
| TORONTO | AIR CANADA | S | 242 | 1 | 1 | 63 | 13 | 17 | 5 | 1 | 0 | 22 | 57 | 38 | 227 |
| | BRITISH AIRWAYS PLC | S | 122 | 0 | 0 | 60 | 16 | 16 | 7 | 1 | 0 | 21 | 80 | 13 | 122 |
| TOTAL TORONTO | | | 364 | 1 | 1 | 62 | 14 | 17 | 6 | 1 | 0 | 22 | 65 | 29 | 349 |
| VANCOUVER | AIR CANADA | S | 62 | 0 | 0 | 56 | 24 | 11 | 6 | 2 | 0 | 21 | 44 | 29 | 62 |
| | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 55 | 17 | 17 | 12 | 0 | 0 | 24 | 75 | 13 | 60 |
| TOTAL VANCOUVER | | | 122 | 0 | 0 | 56 | 20 | 14 | 9 | 1 | 0 | 22 | 59 | 21 | 122 |
| TOTAL CANADA | | | 785 | 1 | 2 | 60 | 17 | 15 | 8 | 1 | 0 | 22 | 57 | 33 | 762 |
| CAYMAN ISLANDS | | | | | | | | | | | | | | | |
| GRAND CAYMAN | BRITISH AIRWAYS PLC | S | 34 | 0 | 0 | 71 | 18 | 6 | 6 | 0 | 0 | 12 | 50 | 19 | 26 |
| TOTAL GRAND CAYMAN | | | 34 | 0 | 0 | 71 | 18 | 6 | 6 | 0 | 0 | 12 | 50 | 19 | 26 |
| TOTAL CAYMAN ISLANDS | | | 34 | 0 | 0 | 71 | 18 | 6 | 6 | 0 | 0 | 12 | 50 | 19 | 26 |
| CHINA | | | | | | | | | | | | | | | |
| BEIJING | AIR CHINA | S | 36 | 0 | 0 | 44 | 19 | 11 | 25 | 0 | 0 | 33 | 58 | 80 | 26 |
| | BRITISH AIRWAYS PLC | S | 26 | 1 | 1 | 42 | 15 | 8 | 35 | 0 | 0 | 45 | 96 | 3 | 27 |
| TOTAL BEIJING | | | 62 | 1 | 1 | 44 | 18 | 10 | 29 | 0 | 0 | 38 | 77 | 41 | 53 |
| SHANGHAI (PU DONG) | VIRGIN ATLANTIC AIRWAYS LTD | S | 27 | 0 | 0 | 33 | 19 | 7 | 41 | 0 | 0 | 48 | 52 | 25 | 25 |
| TOTAL SHANGHAI (PU DONG) | | | 27 | 0 | 0 | 33 | 19 | 7 | 41 | 0 | 0 | 48 | 52 | 25 | 25 |
| TOTAL CHINA | | | 89 | 1 | 1 | 40 | 18 | 9 | 33 | 0 | 0 | 41 | 69 | 36 | 78 |
| CROATIA | | | | | | | | | | | | | | | |
| ZAGREB | BRITISH AIRWAYS PLC | S | 34 | 0 | 0 | 71 | 21 | 3 | 6 | 0 | 0 | 15 | 0 | 0 | 0 |
| | CROATIA AIRLINES | S | 56 | 0 | 0 | 61 | 21 | 11 | 7 | 0 | 0 | 18 | 53 | 21 | 58 |
| TOTAL ZAGREB | | | 90 | 0 | 0 | 64 | 21 | 8 | 7 | 0 | 0 | 17 | 53 | 21 | 58 |
| TOTAL CROATIA | | | 90 | 0 | 0 | 64 | 21 | 8 | 7 | 0 | 0 | 17 | 53 | 23 | 62 |
| CUBA | | | | | | | | | | | | | | | |
| HAVANA | AIR JAMAICA | S | 5 | 0 | 0 | 20 | 0 | 20 | 60 | 0 | 0 | 93 | 0 | 0 | 0 |
| TOTAL HAVANA | | | 5 | 0 | 0 | 20 | 0 | 20 | 60 | 0 | 0 | 93 | 0 | 0 | 0 |
| TOTAL CUBA | | | 5 | 0 | 0 | 20 | 0 | 20 | 60 | 0 | 0 | 93 | 0 | 0 | 0 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 58 | 23 | 8 | 8 | 2 | 0 | 30 | 68 | 14 | 60 |
| | CYPRUS AIRWAYS | S | 113 | 0 | 2 | 38 | 21 | 25 | 14 | 2 | 0 | 33 | 47 | 34 | 97 |
| TOTAL LARNACA | | | 173 | 0 | 2 | 45 | 22 | 19 | 12 | 2 | 0 | 32 | 55 | 27 | 157 |
| TOTAL CYPRUS | | | 173 | 0 | 2 | 45 | 22 | 19 | 12 | 2 | 0 | 32 | 55 | 29 | 163 |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | BRITISH AIRWAYS PLC | S | 177 | 0 | 0 | 48 | 22 | 21 | 8 | 0 | 0 | 25 | 64 | 22 | 177 |
| | CSA | S | 119 | 0 | 0 | 45 | 24 | 18 | 10 | 3 | 0 | 30 | 56 | 30 | 107 |
| TOTAL PRAGUE | | | 296 | 0 | 0 | 47 | 23 | 20 | 9 | 1 | 0 | 27 | 61 | 25 | 284 |
| TOTAL CZECH REPUBLIC | | | 296 | 0 | 0 | 47 | 23 | 20 | 9 | 1 | 0 | 27 | 61 | 25 | 284 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| DENMARK | | | | | | | | | | | | | | | |
| COPENHAGEN | BRITISH AIRWAYS PLC | S | 268 | 0 | 0 | 66 | 15 | 10 | 7 | 2 | 0 | 24 | 69 | 18 | 267 |
| | SAS | S | 390 | 0 | 1 | 77 | 12 | 6 | 4 | 1 | 0 | 14 | 76 | 15 | 356 |
| | VARIG | S | 26 | 0 | 0 | 23 | 31 | 38 | 0 | 8 | 0 | 42 | 62 | 14 | 26 |
| TOTAL COPENHAGEN | | | 684 | 0 | 1 | 70 | 14 | 8 | 5 | 2 | 0 | 19 | 73 | 16 | 650 |
| TOTAL DENMARK | | | 684 | 0 | 1 | 70 | 14 | 8 | 5 | 2 | 0 | 19 | 73 | 16 | 650 |
| EGYPT | | | | | | | | | | | | | | | |
| CAIRO | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 65 | 13 | 8 | 10 | 3 | 0 | 27 | 71 | 14 | 58 |
| | EGYPT AIR | S | 63 | 0 | 1 | 22 | 19 | 38 | 13 | 8 | 0 | 56 | 18 | 50 | 62 |
| TOTAL CAIRO | | | 123 | 0 | 1 | 43 | 16 | 24 | 11 | 6 | 0 | 42 | 43 | 32 | 120 |
| LUXOR | EGYPT AIR | S | 10 | 0 | 0 | 20 | 20 | 40 | 20 | 0 | 0 | 44 | 40 | 47 | 10 |
| TOTAL LUXOR | | | 10 | 0 | 0 | 20 | 20 | 40 | 20 | 0 | 0 | 44 | 40 | 47 | 10 |
| SHARM EL SHEIKH (OPHIRA) | EGYPT AIR | S | 10 | 0 | 0 | 90 | 0 | 10 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL SHARM EL SHEIKH (OPHIRA) | | | 10 | 0 | 0 | 90 | 0 | 10 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| TOTAL EGYPT | | | 143 | 0 | 1 | 45 | 15 | 24 | 11 | 5 | 0 | 40 | 43 | 33 | 130 |
| ETHIOPIA | | | | | | | | | | | | | | | |
| ADDIS ABABA | BRITISH MEDITERRANEAN AIRWA | S | 27 | 0 | 0 | 41 | 19 | 19 | 15 | 7 | 0 | 52 | 56 | 21 | 16 |
| | ETHIOPIAN AIRLINES | S | 34 | 0 | 0 | 21 | 26 | 32 | 21 | 0 | 0 | 42 | 22 | 43 | 36 |
| TOTAL ADDIS ABABA | | | 61 | 0 | 0 | 30 | 23 | 26 | 18 | 3 | 0 | 47 | 33 | 36 | 52 |
| TOTAL ETHIOPIA | | | 61 | 0 | 0 | 30 | 23 | 26 | 18 | 3 | 0 | 47 | 33 | 36 | 52 |
| FED REP YUGO SERBIA M'ENEGRO | | | | | | | | | | | | | | | |
| BELGRADE | JATAIRWAYS | S | 52 | 0 | 0 | 35 | 15 | 31 | 19 | 0 | 0 | 39 | 34 | 39 | 44 |
| TOTAL BELGRADE | | | 52 | 0 | 0 | 35 | 15 | 31 | 19 | 0 | 0 | 39 | 34 | 39 | 44 |
| TOTAL FED REP YUGO SERBIA M'ENEGRO | | | 52 | 0 | 0 | 35 | 15 | 31 | 19 | 0 | 0 | 39 | 34 | 39 | 44 |
| FINLAND | | | | | | | | | | | | | | | |
| HELSINKI | BRITISH AIRWAYS PLC | S | 105 | 0 | 0 | 55 | 18 | 16 | 10 | 1 | 0 | 23 | 65 | 21 | 105 |
| | FINNAIR | S | 194 | 0 | 0 | 66 | 21 | 7 | 5 | 1 | 0 | 18 | 75 | 12 | 181 |
| TOTAL HELSINKI | | | 299 | 0 | 0 | 63 | 20 | 10 | 6 | 1 | 0 | 20 | 71 | 15 | 286 |
| TOTAL FINLAND | | | 299 | 0 | 0 | 63 | 20 | 10 | 6 | 1 | 0 | 20 | 72 | 15 | 294 |
| FRANCE | | | | | | | | | | | | | | | |
| LYON | BRITISH AIRWAYS PLC | S | 179 | 0 | 0 | 58 | 22 | 9 | 11 | 1 | 0 | 23 | 71 | 18 | 179 |
| | FLYBE.BRITISH EUROPEAN | S | 148 | 2 | 0 | 85 | 7 | 3 | 4 | 1 | 0 | 11 | 75 | 12 | 140 |
| TOTAL LYON | | | 327 | 2 | 0 | 70 | 15 | 6 | 8 | 1 | 0 | 18 | 73 | 15 | 319 |
| NICE | BMI BRITISH MIDLAND | S | 114 | 0 | 4 | 72 | 18 | 4 | 7 | 0 | 0 | 15 | 83 | 9 | 112 |
| | BRITISH AIRWAYS PLC | S | 232 | 0 | 0 | 69 | 12 | 9 | 9 | 0 | 0 | 19 | 73 | 14 | 215 |
| TOTAL NICE | | | 346 | 0 | 4 | 70 | 14 | 8 | 8 | 0 | 0 | 17 | 77 | 12 | 327 |
| PARIS (CHARLES DE GAULLE) | AIR FRANCE | S | 745 | 2 | 0 | 57 | 18 | 14 | 10 | 1 | 0 | 23 | 42 | 31 | 638 |
| | BMI BRITISH MIDLAND | S | 331 | 0 | 8 | 62 | 18 | 13 | 6 | 1 | 0 | 21 | 67 | 14 | 265 |
| | BRITISH AIRWAYS PLC | S | 585 | 2 | 1 | 67 | 12 | 11 | 8 | 1 | 0 | 21 | 77 | 14 | 525 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------|------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 1661 | 5 | 9 | 62 | 16 | 13 | 8 | 1 | 0 | 22 | 60 | 21 | 1428 |
| TOULOUSE (BLAGNAC) | FLYBE.BRITISH EUROPEAN | S | 155 | 1 | 0 | 86 | 9 | 1 | 5 | 0 | 0 | 9 | 69 | 19 | 147 |
| TOTAL TOULOUSE (BLAGNAC) | | | 155 | 1 | 0 | 86 | 9 | 1 | 5 | 0 | 0 | 9 | 69 | 19 | 147 |
| TOTAL FRANCE | | | 2489 | 9 | 13 | 65 | 15 | 11 | 8 | 1 | 0 | 20 | 65 | 19 | 2221 |
| GERMANY | | | | | | | | | | | | | | | |
| BERLIN (TEGEL) | BRITISH AIRWAYS PLC | S | 280 | 0 | 0 | 69 | 14 | 7 | 8 | 1 | 0 | 21 | 76 | 19 | 332 |
| TOTAL BERLIN (TEGEL) | | | 280 | 0 | 0 | 69 | 14 | 7 | 8 | 1 | 0 | 21 | 76 | 19 | 332 |
| COLOGNE (BONN) | BRITISH AIRWAYS PLC | S | 159 | 0 | 0 | 68 | 13 | 13 | 6 | 0 | 0 | 18 | 70 | 18 | 196 |
| | LUFTHANSA CITY LINE | S | 145 | 0 | 0 | 77 | 10 | 5 | 9 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL COLOGNE (BONN) | | | 304 | 0 | 3 | 72 | 11 | 9 | 8 | 0 | 0 | 17 | 53 | 25 | 340 |
| DUSSELDORF | BRITISH AIRWAYS PLC | S | 259 | 0 | 0 | 69 | 17 | 6 | 8 | 0 | 0 | 17 | 73 | 17 | 252 |
| | LUFTHANSA | S | 226 | 0 | 2 | 78 | 14 | 3 | 5 | 0 | 0 | 11 | 84 | 9 | 277 |
| TOTAL DUSSELDORF | | | 485 | 0 | 2 | 73 | 16 | 5 | 6 | 0 | 0 | 15 | 79 | 13 | 529 |
| FRANKFURT MAIN | BRITISH AIRWAYS PLC | S | 497 | 0 | 0 | 62 | 16 | 12 | 9 | 1 | 0 | 24 | 69 | 21 | 318 |
| | LUFTHANSA | S | 577 | 0 | 10 | 67 | 18 | 11 | 4 | 0 | 0 | 16 | 72 | 15 | 563 |
| TOTAL FRANKFURT MAIN | | | 1074 | 2 | 10 | 64 | 17 | 11 | 7 | 0 | 0 | 20 | 71 | 18 | 881 |
| HAMBURG | BRITISH AIRWAYS PLC | S | 215 | 0 | 0 | 57 | 19 | 13 | 11 | 0 | 0 | 25 | 67 | 15 | 211 |
| | LUFTHANSA | S | 186 | 0 | 6 | 83 | 10 | 5 | 3 | 0 | 0 | 9 | 88 | 6 | 205 |
| | LUFTHANSA CITY LINE | S | 38 | 0 | 0 | 68 | 16 | 11 | 5 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL HAMBURG | | | 439 | 0 | 6 | 69 | 15 | 9 | 7 | 0 | 0 | 17 | 77 | 11 | 416 |
| HANOVER | BMI BRITISH MIDLAND | S | 157 | 0 | 7 | 69 | 6 | 15 | 10 | 0 | 0 | 19 | 75 | 16 | 154 |
| TOTAL HANOVER | | | 157 | 0 | 7 | 69 | 6 | 15 | 10 | 0 | 0 | 19 | 75 | 16 | 154 |
| MUNICH | BRITISH AIRWAYS PLC | S | 260 | 0 | 0 | 65 | 17 | 12 | 5 | 1 | 0 | 22 | 56 | 24 | 309 |
| | LUFTHANSA | S | 345 | 1 | 4 | 74 | 14 | 6 | 6 | 1 | 0 | 15 | 79 | 12 | 345 |
| TOTAL MUNICH | | | 605 | 2 | 4 | 70 | 15 | 8 | 5 | 1 | 0 | 18 | 69 | 18 | 654 |
| STUTTGART | BRITISH AIRWAYS PLC | S | 175 | 0 | 0 | 63 | 18 | 14 | 5 | 1 | 0 | 20 | 69 | 16 | 222 |
| | LUFTHANSA CITY LINE | S | 186 | 0 | 0 | 75 | 12 | 6 | 6 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL STUTTGART | | | 361 | 0 | 0 | 69 | 15 | 10 | 6 | 1 | 0 | 17 | 72 | 16 | 321 |
| TOTAL GERMANY | | | 3705 | 4 | 32 | 69 | 15 | 9 | 7 | 0 | 0 | 18 | 72 | 17 | 3627 |
| GHANA | | | | | | | | | | | | | | | |
| ACCRA | BRITISH AIRWAYS PLC | S | 59 | 0 | 0 | 61 | 17 | 15 | 5 | 2 | 0 | 19 | 60 | 15 | 43 |
| | GHANA AIRWAYS | S | 36 | 1 | 0 | 28 | 19 | 17 | 28 | 6 | 3 | 60 | 9 | 172 | 34 |
| TOTAL ACCRA | | | 95 | 1 | 0 | 48 | 18 | 16 | 14 | 3 | 1 | 34 | 38 | 84 | 77 |
| TOTAL GHANA | | | 95 | 1 | 0 | 48 | 18 | 16 | 14 | 3 | 1 | 34 | 38 | 84 | 77 |
| GREECE | | | | | | | | | | | | | | | |
| ATHENS | BRITISH AIRWAYS PLC | S | 172 | 0 | 1 | 71 | 12 | 7 | 9 | 1 | 1 | 26 | 81 | 10 | 119 |
| | OLYMPIC AIRWAYS | S | 141 | 1 | 9 | 43 | 20 | 19 | 12 | 6 | 0 | 43 | 48 | 24 | 148 |
| TOTAL ATHENS | | | 313 | 1 | 10 | 58 | 16 | 12 | 10 | 3 | 0 | 33 | 61 | 18 | 317 |
| TOTAL GREECE | | | 313 | 1 | 10 | 58 | 16 | 12 | 10 | 3 | 0 | 33 | 61 | 18 | 317 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| HONG KONG | | | | | | | | | | | | | | | |
| HONG KONG (CHEP LAP KOK) | BRITISH AIRWAYS PLC | S | 124 | 0 | 0 | 74 | 11 | 8 | 6 | 0 | 0 | 12 | 90 | 4 | 62 |
| | CATHAY PACIFIC AIRWAYS | S | 160 | 0 | 0 | 55 | 23 | 18 | 1 | 0 | 3 | 29 | 79 | 8 | 124 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 62 | 0 | 0 | 77 | 10 | 6 | 6 | 0 | 0 | 14 | 73 | 10 | 62 |
| TOTAL HONG KONG (CHEP LAP KOK) | | | 346 | 0 | 0 | 66 | 16 | 12 | 4 | 0 | 1 | 20 | 80 | 8 | 248 |
| TOTAL HONG KONG | | | 346 | 0 | 0 | 66 | 16 | 12 | 4 | 0 | 1 | 20 | 80 | 8 | 248 |
| HUNGARY | | | | | | | | | | | | | | | |
| BUDAPEST | BRITISH AIRWAYS PLC | S | 114 | 0 | 0 | 58 | 25 | 8 | 9 | 0 | 0 | 20 | 54 | 23 | 114 |
| | MALEV (HUNGARIAN AIRLINES) | S | 121 | 0 | 0 | 74 | 12 | 7 | 5 | 2 | 0 | 19 | 69 | 23 | 117 |
| TOTAL BUDAPEST | | | 235 | 0 | 0 | 66 | 19 | 8 | 7 | 1 | 0 | 20 | 61 | 23 | 231 |
| TOTAL HUNGARY | | | 235 | 0 | 0 | 66 | 19 | 8 | 7 | 1 | 0 | 20 | 61 | 23 | 231 |
| ICELAND | | | | | | | | | | | | | | | |
| KEFLAVIK | ICELANDAIR | S | 86 | 0 | 0 | 70 | 16 | 13 | 1 | 0 | 0 | 12 | 74 | 17 | 80 |
| TOTAL KEFLAVIK | | | 86 | 0 | 0 | 70 | 16 | 13 | 1 | 0 | 0 | 12 | 74 | 17 | 80 |
| TOTAL ICELAND | | | 86 | 0 | 0 | 70 | 16 | 13 | 1 | 0 | 0 | 12 | 74 | 17 | 80 |
| INDIA | | | | | | | | | | | | | | | |
| CALCUTTA | BRITISH AIRWAYS PLC | S | 17 | 0 | 0 | 0 | 0 | 6 | 76 | 18 | 0 | 142 | 6 | 186 | 18 |
| TOTAL CALCUTTA | | | 17 | 0 | 0 | 0 | 0 | 6 | 76 | 18 | 0 | 142 | 6 | 186 | 18 |
| DELHI | BRITISH AIRWAYS PLC | S | 61 | 1 | 1 | 57 | 23 | 11 | 7 | 0 | 2 | 37 | 36 | 33 | 61 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 16 | 0 | 0 | 19 | 19 | 19 | 44 | 0 | 0 | 57 | 24 | 46 | 17 |
| TOTAL DELHI | | | 77 | 1 | 1 | 49 | 22 | 13 | 14 | 0 | 1 | 41 | 33 | 36 | 78 |
| MADRAS/CHENNAI | BRITISH AIRWAYS PLC | S | 18 | 0 | 0 | 67 | 17 | 11 | 6 | 0 | 0 | 14 | 67 | 14 | 18 |
| TOTAL MADRAS/CHENNAI | | | 18 | 0 | 0 | 67 | 17 | 11 | 6 | 0 | 0 | 14 | 67 | 14 | 18 |
| MUMBAI | AIR INDIA | S | 96 | 0 | 1 | 34 | 29 | 19 | 15 | 2 | 1 | 41 | 28 | 76 | 97 |
| | BRITISH AIRWAYS PLC | S | 62 | 0 | 0 | 68 | 16 | 8 | 8 | 0 | 0 | 16 | 56 | 31 | 62 |
| TOTAL MUMBAI | | | 158 | 0 | 1 | 47 | 24 | 15 | 12 | 1 | 1 | 31 | 39 | 58 | 159 |
| TOTAL INDIA | | | 270 | 1 | 2 | 46 | 21 | 13 | 16 | 2 | 1 | 40 | 37 | 57 | 273 |
| IRAN | | | | | | | | | | | | | | | |
| TEHRAN | BRITISH MEDITERRANEAN AIRWA | S | 32 | 0 | 0 | 47 | 19 | 19 | 9 | 6 | 0 | 48 | 81 | 11 | 26 |
| | IRAN AIR | S | 28 | 0 | 0 | 32 | 21 | 29 | 18 | 0 | 0 | 36 | 46 | 24 | 26 |
| TOTAL TEHRAN | | | 60 | 0 | 0 | 40 | 20 | 23 | 13 | 3 | 0 | 43 | 63 | 18 | 52 |
| TOTAL IRAN | | | 60 | 0 | 0 | 40 | 20 | 23 | 13 | 3 | 0 | 43 | 63 | 18 | 52 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CORK | AER LINGUS | S | 191 | 0 | 0 | 69 | 12 | 9 | 8 | 2 | 0 | 22 | 82 | 13 | 186 |
| TOTAL CORK | | | 191 | 0 | 0 | 69 | 12 | 9 | 8 | 2 | 0 | 22 | 82 | 13 | 186 |
| DUBLIN | AER LINGUS | S | 748 | 0 | 10 | 60 | 20 | 13 | 7 | 1 | 0 | 21 | 76 | 13 | 735 |
| | BMI BRITISH MIDLAND | S | 470 | 0 | 13 | 67 | 14 | 11 | 6 | 1 | 0 | 20 | 79 | 11 | 502 |
| TOTAL DUBLIN | | | 1218 | 0 | 23 | 62 | 18 | 12 | 6 | 1 | 0 | 21 | 78 | 12 | 1237 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| SHANNON | AER LINGUS | S | 179 | 0 | 3 | 65 | 18 | 12 | 5 | 0 | 0 | 18 | 78 | 16 | 180 |
| TOTAL SHANNON | | | 179 | 0 | 3 | 65 | 18 | 12 | 5 | 0 | 0 | 18 | 78 | 16 | 180 |
| TOTAL IRISH REPUBLIC | | | 1588 | 0 | 26 | 63 | 17 | 12 | 6 | 1 | 0 | 21 | 78 | 13 | 1603 |
| ISRAEL | | | | | | | | | | | | | | | |
| OVDA | EL AL | S | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 14 | 69 | 12 | 13 |
| TOTAL OVDA | | | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 14 | 69 | 12 | 13 |
| TEL AVIV | BRITISH AIRWAYS PLC | S | 124 | 0 | 0 | 68 | 12 | 10 | 9 | 2 | 0 | 22 | 70 | 12 | 124 |
| | EL AL | S | 112 | 0 | 0 | 63 | 26 | 11 | 1 | 0 | 0 | 14 | 77 | 12 | 90 |
| TOTAL TEL AVIV | | | 236 | 0 | 0 | 65 | 19 | 10 | 5 | 1 | 0 | 18 | 73 | 12 | 214 |
| TOTAL ISRAEL | | | 244 | 0 | 0 | 65 | 19 | 10 | 5 | 1 | 0 | 18 | 73 | 12 | 227 |
| ITALY | | | | | | | | | | | | | | | |
| MILAN (LINATE) | ALITALIA | S | 164 | 0 | 2 | 69 | 17 | 8 | 5 | 1 | 0 | 15 | 74 | 13 | 164 |
| | BMI BRITISH MIDLAND | S | 164 | 0 | 12 | 82 | 8 | 4 | 5 | 0 | 0 | 12 | 82 | 12 | 155 |
| | BRITISH AIRWAYS PLC | S | 163 | 0 | 0 | 58 | 23 | 10 | 6 | 2 | 0 | 23 | 67 | 27 | 173 |
| TOTAL MILAN (LINATE) | | | 491 | 0 | 14 | 70 | 16 | 8 | 6 | 1 | 0 | 17 | 74 | 17 | 492 |
| MILAN (MALPENSA) | ALITALIA | S | 291 | 0 | 6 | 46 | 21 | 21 | 12 | 1 | 0 | 28 | 52 | 26 | 290 |
| | BRITISH AIRWAYS PLC | S | 160 | 0 | 0 | 58 | 15 | 16 | 9 | 3 | 0 | 24 | 56 | 25 | 160 |
| TOTAL MILAN (MALPENSA) | | | 451 | 0 | 6 | 50 | 19 | 19 | 11 | 1 | 0 | 27 | 53 | 25 | 450 |
| PALERMO | BMI BRITISH MIDLAND | C | 10 | 0 | 0 | 40 | 10 | 30 | 10 | 10 | 0 | 58 | 17 | 84 | 6 |
| TOTAL PALERMO | | | 10 | 0 | 0 | 40 | 10 | 30 | 10 | 10 | 0 | 58 | 17 | 84 | 6 |
| ROME (FIUMICINO) | ALITALIA | S | 302 | 0 | 1 | 51 | 15 | 20 | 15 | 0 | 0 | 27 | 49 | 30 | 288 |
| | BRITISH AIRWAYS PLC | S | 278 | 0 | 0 | 66 | 18 | 10 | 5 | 1 | 0 | 18 | 72 | 16 | 265 |
| TOTAL ROME (FIUMICINO) | | | 580 | 0 | 1 | 58 | 16 | 15 | 10 | 0 | 0 | 23 | 60 | 24 | 553 |
| TOTAL ITALY | | | 1532 | 0 | 21 | 59 | 17 | 14 | 9 | 1 | 0 | 22 | 62 | 22 | 1501 |
| JAMAICA | | | | | | | | | | | | | | | |
| KINGSTON | AIR JAMAICA | S | 41 | 0 | 4 | 12 | 15 | 10 | 44 | 20 | 0 | 97 | 14 | 63 | 44 |
| TOTAL KINGSTON | | | 41 | 0 | 4 | 12 | 15 | 10 | 44 | 20 | 0 | 97 | 14 | 63 | 44 |
| MONTEGO BAY | AIR JAMAICA | S | 32 | 0 | 0 | 9 | 6 | 3 | 56 | 25 | 0 | 123 | 0 | 0 | 0 |
| TOTAL MONTEGO BAY | | | 32 | 0 | 0 | 9 | 6 | 3 | 56 | 25 | 0 | 123 | 0 | 0 | 0 |
| TOTAL JAMAICA | | | 73 | 0 | 4 | 11 | 11 | 7 | 49 | 22 | 0 | 108 | 14 | 63 | 44 |
| JAPAN | | | | | | | | | | | | | | | |
| OSAKA (KANSAI) | JAPAN AIRLINES | S | 58 | 4 | 4 | 71 | 19 | 10 | 0 | 0 | 0 | 11 | 70 | 9 | 61 |
| TOTAL OSAKA (KANSAI) | | | 58 | 4 | 4 | 71 | 19 | 10 | 0 | 0 | 0 | 11 | 70 | 9 | 61 |
| TOKYO (NARITA) | AEROFLOT | S | 18 | 0 | 0 | 28 | 22 | 28 | 17 | 6 | 0 | 43 | 39 | 55 | 18 |
| | ALL NIPPON AIRWAYS | S | 60 | 2 | 2 | 77 | 10 | 10 | 3 | 0 | 0 | 11 | 89 | 5 | 61 |
| | BRITISH AIRWAYS PLC | S | 121 | 1 | 1 | 58 | 14 | 17 | 10 | 1 | 1 | 26 | 85 | 7 | 114 |
| | JAPAN AIRLINES | S | 106 | 0 | 4 | 68 | 20 | 6 | 5 | 2 | 0 | 18 | 87 | 6 | 61 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 60 | 0 | 12 | 65 | 18 | 13 | 3 | 0 | 0 | 15 | 77 | 12 | 60 |
| TOTAL TOKYO (NARITA) | | | 365 | 3 | 19 | 64 | 16 | 12 | 7 | 1 | 0 | 20 | 82 | 10 | 314 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL JAPAN | | | 423 | 7 | 23 | 65 | 17 | 12 | 6 | 1 | 0 | 19 | 80 | 10 | 376 |
| JORDAN | | | | | | | | | | | | | | | |
| AMMAN | BRITISH MEDITERRANEAN AIRWA | S | 41 | 0 | 0 | 44 | 12 | 22 | 22 | 0 | 0 | 37 | 69 | 16 | 58 |
| | ROYAL JORDANIAN | S | 62 | 0 | 0 | 55 | 16 | 15 | 15 | 0 | 0 | 28 | 61 | 25 | 62 |
| TOTAL AMMAN | | | 103 | 0 | 0 | 50 | 15 | 17 | 17 | 0 | 0 | 31 | 65 | 21 | 120 |
| TOTAL JORDAN | | | 103 | 0 | 0 | 50 | 15 | 17 | 17 | 0 | 0 | 31 | 65 | 21 | 120 |
| KAZAKHSTAN | | | | | | | | | | | | | | | |
| ALMA ATA | BRITISH MEDITERRANEAN AIRWA | S | 26 | 0 | 0 | 27 | 23 | 15 | 31 | 0 | 4 | 62 | 54 | 76 | 28 |
| TOTAL ALMA ATA | | | 26 | 0 | 0 | 27 | 23 | 15 | 31 | 0 | 4 | 62 | 54 | 76 | 28 |
| TOTAL KAZAKHSTAN | | | 26 | 0 | 0 | 27 | 23 | 15 | 31 | 0 | 4 | 62 | 54 | 76 | 28 |
| KENYA | | | | | | | | | | | | | | | |
| NAIROBI | BRITISH AIRWAYS PLC | S | 35 | 0 | 0 | 74 | 6 | 14 | 6 | 0 | 0 | 12 | 88 | 9 | 8 |
| | KENYA AIRWAYS | S | 62 | 0 | 0 | 69 | 19 | 10 | 2 | 0 | 0 | 13 | 60 | 22 | 58 |
| TOTAL NAIROBI | | | 97 | 0 | 0 | 71 | 14 | 11 | 3 | 0 | 0 | 13 | 64 | 20 | 66 |
| TOTAL KENYA | | | 97 | 0 | 0 | 71 | 14 | 11 | 3 | 0 | 0 | 13 | 64 | 20 | 66 |
| KUWAIT | | | | | | | | | | | | | | | |
| KUWAIT | BRITISH AIRWAYS PLC | S | 54 | 0 | 1 | 65 | 11 | 9 | 7 | 7 | 0 | 32 | 91 | 5 | 55 |
| | KUWAIT AIRWAYS | S | 62 | 0 | 0 | 52 | 23 | 16 | 10 | 0 | 0 | 23 | 68 | 35 | 62 |
| TOTAL KUWAIT | | | 116 | 0 | 1 | 58 | 17 | 13 | 9 | 3 | 0 | 27 | 79 | 21 | 117 |
| TOTAL KUWAIT | | | 116 | 0 | 1 | 58 | 17 | 13 | 9 | 3 | 0 | 27 | 79 | 21 | 117 |
| KYRGYZSTAN | | | | | | | | | | | | | | | |
| BISHKEK (FRUNZE) | BRITISH MEDITERRANEAN AIRWA | S | 22 | 0 | 0 | 36 | 27 | 9 | 9 | 14 | 5 | 87 | 64 | 38 | 14 |
| TOTAL BISHKEK (FRUNZE) | | | 22 | 0 | 0 | 36 | 27 | 9 | 9 | 14 | 5 | 87 | 64 | 38 | 14 |
| TOTAL KYRGYZSTAN | | | 22 | 0 | 0 | 36 | 27 | 9 | 9 | 14 | 5 | 87 | 64 | 38 | 14 |
| LATVIA | | | | | | | | | | | | | | | |
| RIGA | BRITISH AIRWAYS PLC | S | 41 | 0 | 0 | 56 | 17 | 7 | 17 | 2 | 0 | 34 | 0 | 0 | 0 |
| TOTAL RIGA | | | 41 | 0 | 0 | 56 | 17 | 7 | 17 | 2 | 0 | 34 | 0 | 0 | 0 |
| TOTAL LATVIA | | | 41 | 0 | 0 | 56 | 17 | 7 | 17 | 2 | 0 | 34 | 0 | 0 | 0 |
| LEBANON | | | | | | | | | | | | | | | |
| BEIRUT | BRITISH MEDITERRANEAN AIRWA | S | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 0 | 28 | 44 | 34 | 25 |
| | MEA | S | 44 | 0 | 0 | 41 | 20 | 20 | 18 | 0 | 0 | 33 | 48 | 25 | 44 |
| TOTAL BEIRUT | | | 47 | 0 | 0 | 40 | 21 | 19 | 19 | 0 | 0 | 32 | 46 | 28 | 69 |
| TOTAL LEBANON | | | 47 | 0 | 0 | 40 | 21 | 19 | 19 | 0 | 0 | 32 | 46 | 28 | 69 |
| LIBYA | | | | | | | | | | | | | | | |
| BENGAZI | LIBYAN ARAB AIRLINES | S | 9 | 0 | 0 | 33 | 33 | 22 | 0 | 11 | 0 | 43 | 100 | 3 | 4 |
| TOTAL BENGAZI | | | 9 | 0 | 0 | 33 | 33 | 22 | 0 | 11 | 0 | 43 | 100 | 3 | 4 |
| TRIPOLI | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 65 | 19 | 15 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TRIPOLI | LIBYAN ARAB AIRLINES | S | 17 | 0 | 0 | 41 | 24 | 12 | 6 | 18 | 0 | 58 | 50 | 43 | 14 |
| TOTAL TRIPOLI | | | 43 | 0 | 0 | 56 | 21 | 14 | 2 | 7 | 0 | 30 | 50 | 43 | 14 |
| TOTAL LIBYA | | | 52 | 0 | 0 | 52 | 23 | 15 | 2 | 8 | 0 | 33 | 61 | 34 | 18 |
| LUXEMBOURG | LUXAIR | S | 120 | 0 | 0 | 61 | 20 | 13 | 7 | 0 | 0 | 19 | 63 | 21 | 122 |
| TOTAL LUXEMBOURG | | | 120 | 0 | 0 | 61 | 20 | 13 | 7 | 0 | 0 | 19 | 63 | 21 | 122 |
| TOTAL LUXEMBOURG | | | 120 | 0 | 0 | 61 | 20 | 13 | 7 | 0 | 0 | 19 | 63 | 21 | 122 |
| MALAWI | BRITISH AIRWAYS PLC | S | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 23 | 70 | 63 | 10 |
| TOTAL LILONGWE | | | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 23 | 70 | 63 | 10 |
| TOTAL MALAWI | | | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 23 | 70 | 63 | 10 |
| MALAYSIA | MALAYSIAN AIRLINES SYSTEM-MA | S | 160 | 0 | 0 | 73 | 16 | 11 | 1 | 0 | 0 | 11 | 61 | 24 | 160 |
| TOTAL KUALA LUMPUR (SEPANG) | | | 160 | 0 | 0 | 73 | 16 | 11 | 1 | 0 | 0 | 11 | 61 | 24 | 160 |
| TOTAL MALAYSIA | | | 160 | 0 | 0 | 73 | 16 | 11 | 1 | 0 | 0 | 11 | 61 | 24 | 160 |
| MALTA | AIR MALTA | S | 124 | 0 | 0 | 66 | 14 | 15 | 6 | 0 | 0 | 17 | 73 | 11 | 125 |
| TOTAL MALTA | | | 124 | 0 | 0 | 66 | 14 | 15 | 6 | 0 | 0 | 17 | 73 | 11 | 125 |
| TOTAL MALTA | | | 124 | 0 | 0 | 66 | 14 | 15 | 6 | 0 | 0 | 17 | 73 | 11 | 125 |
| MAURITIUS | AIR MAURITIUS LTD | S | 36 | 0 | 0 | 8 | 19 | 31 | 31 | 6 | 6 | 99 | 24 | 42 | 25 |
| | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 38 | 19 | 31 | 12 | 0 | 0 | 29 | 0 | 0 | 0 |
| TOTAL MAURITIUS | | | 62 | 0 | 0 | 21 | 19 | 31 | 23 | 3 | 3 | 70 | 24 | 42 | 25 |
| TOTAL MAURITIUS | | | 62 | 0 | 0 | 21 | 19 | 31 | 23 | 3 | 3 | 70 | 24 | 42 | 25 |
| MEXICO | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 42 | 23 | 23 | 12 | 0 | 0 | 27 | 58 | 20 | 26 |
| TOTAL MEXICO CITY | | | 26 | 0 | 0 | 42 | 23 | 23 | 12 | 0 | 0 | 27 | 58 | 20 | 26 |
| TOTAL MEXICO | | | 26 | 0 | 0 | 42 | 23 | 23 | 12 | 0 | 0 | 27 | 58 | 20 | 26 |
| MOROCCO | ROYAL AIR MAROC | S | 62 | 0 | 0 | 69 | 13 | 10 | 8 | 0 | 0 | 22 | 68 | 17 | 62 |
| TOTAL CASABLANCA MOHAMED V | | | 62 | 0 | 0 | 69 | 13 | 10 | 8 | 0 | 0 | 22 | 68 | 18 | 72 |
| MARRAKESH | GB AIRWAYS LTD | S | 58 | 0 | 0 | 53 | 16 | 12 | 17 | 2 | 0 | 37 | 56 | 33 | 50 |
| TOTAL MARRAKESH | | | 58 | 0 | 0 | 53 | 16 | 12 | 17 | 2 | 0 | 37 | 56 | 33 | 50 |
| TOTAL MOROCCO | | | 120 | 0 | 0 | 62 | 14 | 11 | 13 | 1 | 0 | 29 | 63 | 24 | 122 |
| NAMIBIA | AIR NAMIBIA | S | 8 | 0 | 0 | 25 | 38 | 25 | 13 | 0 | 0 | 40 | 30 | 37 | 10 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL WINDHOEK | | | 8 | 0 | 0 | 25 | 38 | 25 | 13 | 0 | 0 | 40 | 30 | 37 | 10 |
| TOTAL NAMIBIA | | | 8 | 0 | 0 | 25 | 38 | 25 | 13 | 0 | 0 | 40 | 30 | 37 | 10 |
| NATIONALIST CHINA (TAIWAN) | | | | | | | | | | | | | | | |
| TAIPEI | EVA AIR | S | 36 | 0 | 0 | 47 | 17 | 31 | 6 | 0 | 0 | 23 | 77 | 13 | 26 |
| TOTAL TAIPEI | | | 36 | 0 | 0 | 47 | 17 | 31 | 6 | 0 | 0 | 23 | 80 | 11 | 54 |
| TOTAL NATIONALIST CHINA (TAIWAN) | | | 36 | 0 | 0 | 47 | 17 | 31 | 6 | 0 | 0 | 23 | 80 | 11 | 54 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | BMI BRITISH MIDLAND | S | 422 | 0 | 8 | 55 | 20 | 16 | 8 | 1 | 0 | 23 | 74 | 14 | 452 |
| | BRITISH AIRWAYS PLC | S | 374 | 0 | 0 | 64 | 17 | 11 | 7 | 1 | 0 | 19 | 71 | 17 | 404 |
| | KLM | S | 504 | 8 | 1 | 67 | 12 | 12 | 9 | 1 | 0 | 20 | 76 | 13 | 510 |
| TOTAL AMSTERDAM | | | 1300 | 8 | 9 | 62 | 16 | 13 | 8 | 1 | 0 | 21 | 74 | 15 | 1366 |
| EINDHOVEN | AIR EXEL (NETHERLANDS) | S | 75 | 0 | 0 | 52 | 24 | 15 | 9 | 0 | 0 | 21 | 65 | 26 | 66 |
| TOTAL EINDHOVEN | | | 75 | 0 | 0 | 52 | 24 | 15 | 9 | 0 | 0 | 21 | 65 | 26 | 66 |
| ROTTERDAM | KLM | S | 130 | 0 | 0 | 68 | 15 | 8 | 8 | 0 | 0 | 18 | 82 | 14 | 152 |
| TOTAL ROTTERDAM | | | 130 | 0 | 0 | 68 | 15 | 8 | 8 | 0 | 0 | 18 | 82 | 14 | 152 |
| TOTAL NETHERLANDS | | | 1505 | 8 | 9 | 62 | 17 | 13 | 8 | 1 | 0 | 21 | 74 | 15 | 1584 |
| NEW ZEALAND | | | | | | | | | | | | | | | |
| AUCKLAND INTERNATIONAL | AIR NEW ZEALAND LTD | S | 62 | 0 | 0 | 55 | 27 | 5 | 10 | 3 | 0 | 26 | 43 | 23 | 61 |
| TOTAL AUCKLAND INTERNATIONAL | | | 62 | 0 | 0 | 55 | 27 | 5 | 10 | 3 | 0 | 26 | 43 | 23 | 61 |
| TOTAL NEW ZEALAND | | | 62 | 0 | 0 | 55 | 27 | 5 | 10 | 3 | 0 | 26 | 43 | 23 | 61 |
| NIGERIA | | | | | | | | | | | | | | | |
| ABUJA | BRITISH AIRWAYS PLC | S | 26 | 0 | 0 | 62 | 12 | 19 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL ABUJA | | | 26 | 0 | 0 | 62 | 12 | 19 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| LAGOS | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 50 | 19 | 19 | 12 | 0 | 0 | 22 | 0 | 0 | 0 |
| | NIGERIA AIRWAYS | S | 30 | 0 | 3 | 7 | 0 | 10 | 77 | 3 | 3 | 99 | 4 | 122 | 24 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 48 | 3 | 7 | 17 | 13 | 46 | 17 | 0 | 8 | 119 | 24 | 77 | 45 |
| TOTAL LAGOS | | | 136 | 3 | 10 | 29 | 13 | 26 | 28 | 1 | 4 | 73 | 17 | 93 | 69 |
| TOTAL NIGERIA | | | 162 | 3 | 10 | 34 | 12 | 25 | 25 | 1 | 3 | 64 | 17 | 93 | 69 |
| NORWAY | | | | | | | | | | | | | | | |
| OSLO (GARDERMOEN) | BRITISH AIRWAYS PLC | S | 217 | 0 | 0 | 49 | 23 | 17 | 10 | 1 | 0 | 26 | 70 | 16 | 215 |
| | SAS | S | 272 | 0 | 0 | 55 | 17 | 18 | 10 | 0 | 0 | 24 | 76 | 12 | 250 |
| TOTAL OSLO (GARDERMOEN) | | | 489 | 0 | 0 | 52 | 19 | 17 | 10 | 0 | 0 | 25 | 73 | 14 | 465 |
| STAVANGER | SAS | S | 46 | 0 | 0 | 63 | 26 | 7 | 4 | 0 | 0 | 16 | 73 | 14 | 44 |
| TOTAL STAVANGER | | | 46 | 0 | 0 | 63 | 26 | 7 | 4 | 0 | 0 | 16 | 73 | 14 | 44 |
| TOTAL NORWAY | | | 535 | 0 | 0 | 53 | 20 | 16 | 10 | 0 | 0 | 24 | 73 | 14 | 509 |
| OMAN | | | | | | | | | | | | | | | |
| MUSCAT | BRITISH AIRWAYS PLC | S | 59 | 0 | 0 | 90 | 3 | 5 | 0 | 0 | 2 | 21 | 90 | 7 | 49 |
| | GULF AIR | S | 61 | 1 | 0 | 62 | 16 | 7 | 8 | 7 | 0 | 33 | 80 | 9 | 49 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

| | | Reporting Airport: HEATHROW (Full Analysis) | | | | | | | | | | | DEC 2001 | | |
|-----------------------------------|------------------------|---|------------|-----------|----------------------------|---------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | | | | |
| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL MUSCAT | | | 120 | 1 | 0 | 76 | 10 | 6 | 4 | 3 | 1 | 27 | 85 | 8 | 98 |
| TOTAL OMAN | | | 120 | 1 | 0 | 76 | 10 | 6 | 4 | 3 | 1 | 27 | 85 | 8 | 98 |
| PAKISTAN | | | | | | | | | | | | | | | |
| ISLAMABAD | PAKISTAN INTL AIRLINES | S | 26 | 1 | 3 | 38 | 19 | 31 | 12 | 0 | 0 | 35 | 5 | 90 | 40 |
| TOTAL ISLAMABAD | | | 26 | 1 | 3 | 38 | 19 | 31 | 12 | 0 | 0 | 35 | 5 | 90 | 40 |
| KARACHI | PAKISTAN INTL AIRLINES | S | 30 | 1 | 3 | 33 | 27 | 17 | 20 | 3 | 0 | 41 | 26 | 48 | 27 |
| TOTAL KARACHI | | | 30 | 1 | 3 | 33 | 27 | 17 | 20 | 3 | 0 | 41 | 26 | 48 | 27 |
| LAHORE | PAKISTAN INTL AIRLINES | S | 27 | 0 | 3 | 19 | 11 | 41 | 22 | 7 | 0 | 63 | 0 | 315 | 14 |
| TOTAL LAHORE | | | 27 | 0 | 3 | 19 | 11 | 41 | 22 | 7 | 0 | 63 | 0 | 315 | 14 |
| TOTAL PAKISTAN | | | 83 | 2 | 9 | 30 | 19 | 29 | 18 | 4 | 0 | 46 | 11 | 115 | 81 |
| POLAND | | | | | | | | | | | | | | | |
| WARSAW | BRITISH AIRWAYS PLC | S | 160 | 0 | 0 | 70 | 9 | 6 | 13 | 1 | 0 | 24 | 73 | 17 | 157 |
| | LOT-POLISH AIRLINES | S | 171 | 0 | 0 | 56 | 19 | 12 | 13 | 1 | 0 | 27 | 64 | 23 | 169 |
| TOTAL WARSAW | | | 331 | 0 | 0 | 63 | 14 | 9 | 13 | 1 | 0 | 26 | 68 | 20 | 326 |
| TOTAL POLAND | | | 331 | 0 | 0 | 63 | 14 | 9 | 13 | 1 | 0 | 26 | 68 | 20 | 326 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | AIR PORTUGAL | S | 54 | 0 | 3 | 63 | 20 | 6 | 11 | 0 | 0 | 21 | 81 | 9 | 58 |
| TOTAL FARO | | | 54 | 0 | 3 | 63 | 20 | 6 | 11 | 0 | 0 | 21 | 71 | 16 | 114 |
| LISBON | AIR PORTUGAL | S | 152 | 0 | 0 | 39 | 23 | 22 | 13 | 3 | 0 | 36 | 42 | 30 | 151 |
| | BRITISH AIRWAYS PLC | S | 234 | 0 | 0 | 58 | 21 | 14 | 7 | 0 | 0 | 21 | 66 | 17 | 232 |
| TOTAL LISBON | | | 386 | 0 | 0 | 51 | 22 | 17 | 9 | 1 | 0 | 27 | 56 | 22 | 383 |
| OPORTO (PORTUGAL) | AIR PORTUGAL | S | 92 | 0 | 0 | 37 | 21 | 22 | 18 | 2 | 0 | 38 | 44 | 33 | 94 |
| TOTAL OPORTO (PORTUGAL) | | | 92 | 0 | 0 | 37 | 21 | 22 | 18 | 2 | 0 | 38 | 43 | 33 | 95 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 532 | 0 | 3 | 49 | 21 | 17 | 11 | 1 | 0 | 28 | 57 | 23 | 592 |
| PORTUGAL(MADEIRA) | | | | | | | | | | | | | | | |
| FUNCHAL | AIR PORTUGAL | S | 18 | 0 | 0 | 6 | 28 | 33 | 17 | 17 | 0 | 85 | 67 | 23 | 18 |
| TOTAL FUNCHAL | | | 18 | 0 | 0 | 6 | 28 | 33 | 17 | 17 | 0 | 85 | 67 | 23 | 18 |
| TOTAL PORTUGAL(MADEIRA) | | | 18 | 0 | 0 | 6 | 28 | 33 | 17 | 17 | 0 | 85 | 67 | 23 | 18 |
| QATAR | | | | | | | | | | | | | | | |
| DOHA | BRITISH AIRWAYS PLC | S | 57 | 0 | 0 | 82 | 12 | 4 | 2 | 0 | 0 | 8 | 89 | 7 | 46 |
| | QATAR AIRWAYS | S | 97 | 1 | 1 | 76 | 13 | 8 | 2 | 0 | 0 | 11 | 73 | 19 | 79 |
| TOTAL DOHA | | | 154 | 1 | 1 | 79 | 13 | 6 | 2 | 0 | 0 | 10 | 79 | 15 | 125 |
| TOTAL QATAR | | | 154 | 1 | 1 | 79 | 13 | 6 | 2 | 0 | 0 | 10 | 79 | 15 | 125 |
| REPUBLIC OF KOREA | | | | | | | | | | | | | | | |
| SEOUL (INCHEON) | ASIANA AIRLINES | S | 26 | 0 | 0 | 69 | 12 | 19 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| | KOREAN AIR | S | 44 | 0 | 0 | 64 | 32 | 5 | 0 | 0 | 0 | 13 | 59 | 14 | 44 |
| TOTAL SEOUL (INCHEON) | | | 70 | 0 | 0 | 66 | 24 | 10 | 0 | 0 | 0 | 13 | 59 | 14 | 44 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL REPUBLIC OF KOREA | | | 70 | 0 | 0 | 66 | 24 | 10 | 0 | 0 | 0 | 13 | 59 | 14 | 44 |
| REPUBLIC OF SOUTH AFRICA | | | | | | | | | | | | | | | |
| CAPE TOWN | BRITISH AIRWAYS PLC | S | 88 | 0 | 0 | 60 | 14 | 13 | 14 | 0 | 0 | 22 | 81 | 42 | 62 |
| | SOUTH AFRICAN AIRWAYS | S | 62 | 0 | 0 | 69 | 19 | 8 | 3 | 0 | 0 | 13 | 81 | 8 | 62 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 44 | 0 | 0 | 48 | 9 | 30 | 11 | 0 | 2 | 44 | 62 | 22 | 37 |
| TOTAL CAPE TOWN | | | 194 | 0 | 0 | 60 | 14 | 15 | 10 | 0 | 1 | 24 | 76 | 24 | 161 |
| JOHANNESBURG | BRITISH AIRWAYS PLC | S | 124 | 0 | 0 | 71 | 11 | 11 | 6 | 1 | 0 | 16 | 76 | 10 | 122 |
| | SOUTH AFRICAN AIRWAYS | S | 125 | 0 | 0 | 69 | 18 | 6 | 7 | 0 | 0 | 17 | 72 | 12 | 116 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 60 | 0 | 0 | 45 | 25 | 17 | 13 | 0 | 0 | 26 | 48 | 24 | 60 |
| TOTAL JOHANNESBURG | | | 309 | 0 | 0 | 65 | 17 | 10 | 8 | 0 | 0 | 18 | 69 | 14 | 298 |
| TOTAL REPUBLIC OF SOUTH AFRICA | | | 503 | 0 | 0 | 63 | 16 | 12 | 9 | 0 | 0 | 21 | 72 | 17 | 459 |
| REPUBLIC OF YEMEN | | | | | | | | | | | | | | | |
| ADEN | YEMENIA | S | 4 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 0 | 31 | 0 | 0 | 0 |
| TOTAL ADEN | | | 4 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 0 | 31 | 0 | 0 | 0 |
| SANAA | YEMENIA | S | 12 | 0 | 0 | 50 | 25 | 17 | 8 | 0 | 0 | 24 | 39 | 30 | 18 |
| TOTAL SANAA | | | 12 | 0 | 0 | 50 | 25 | 17 | 8 | 0 | 0 | 24 | 39 | 30 | 18 |
| TOTAL REPUBLIC OF YEMEN | | | 16 | 0 | 0 | 44 | 19 | 31 | 6 | 0 | 0 | 26 | 39 | 30 | 18 |
| RUMANIA | | | | | | | | | | | | | | | |
| BUCHAREST (OTOPENI) | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 79 | 14 | 3 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| | TAROM | S | 56 | 0 | 0 | 54 | 20 | 21 | 5 | 0 | 0 | 24 | 73 | 15 | 56 |
| TOTAL BUCHAREST (OTOPENI) | | | 114 | 0 | 0 | 67 | 17 | 12 | 4 | 0 | 0 | 17 | 73 | 15 | 56 |
| TOTAL RUMANIA | | | 114 | 0 | 0 | 67 | 17 | 12 | 4 | 0 | 0 | 17 | 73 | 15 | 56 |
| RUSSIA | | | | | | | | | | | | | | | |
| MOSCOW (SHEREMETYEVO) | AEROFLOT | S | 121 | 0 | 1 | 50 | 21 | 18 | 2 | 5 | 3 | 48 | 42 | 33 | 122 |
| | BRITISH AIRWAYS PLC | S | 104 | 0 | 0 | 71 | 11 | 12 | 5 | 1 | 1 | 26 | 71 | 13 | 102 |
| TOTAL MOSCOW (SHEREMETYEVO) | | | 225 | 0 | 1 | 60 | 16 | 15 | 4 | 3 | 2 | 38 | 55 | 24 | 224 |
| ST PETERSBURG | AEROFLOT | S | 8 | 0 | 0 | 38 | 25 | 25 | 0 | 13 | 0 | 43 | 25 | 37 | 8 |
| | BRITISH AIRWAYS PLC | S | 42 | 0 | 0 | 83 | 14 | 2 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL ST PETERSBURG | | | 50 | 0 | 0 | 76 | 16 | 6 | 0 | 2 | 0 | 12 | 25 | 37 | 8 |
| TOTAL RUSSIA | | | 275 | 0 | 1 | 63 | 16 | 13 | 3 | 3 | 2 | 33 | 52 | 26 | 243 |
| SAUDI ARABIA | | | | | | | | | | | | | | | |
| JEDDAH | BRITISH AIRWAYS PLC | S | 32 | 0 | 0 | 84 | 9 | 6 | 0 | 0 | 0 | 8 | 79 | 8 | 33 |
| | SAUDI ARABIAN AIRLINES | S | 43 | 0 | 0 | 67 | 21 | 12 | 0 | 0 | 0 | 12 | 80 | 12 | 46 |
| TOTAL JEDDAH | | | 75 | 0 | 0 | 75 | 16 | 9 | 0 | 0 | 0 | 10 | 80 | 10 | 79 |
| RIYADH | BRITISH AIRWAYS PLC | S | 25 | 0 | 0 | 68 | 12 | 8 | 12 | 0 | 0 | 18 | 92 | 5 | 25 |
| | SAUDI ARABIAN AIRLINES | S | 26 | 1 | 0 | 73 | 12 | 15 | 0 | 0 | 0 | 13 | 67 | 15 | 24 |
| TOTAL RIYADH | | | 51 | 1 | 0 | 71 | 12 | 12 | 6 | 0 | 0 | 15 | 80 | 10 | 49 |
| TOTAL SAUDI ARABIA | | | 126 | 1 | 0 | 73 | 14 | 10 | 2 | 0 | 0 | 12 | 78 | 12 | 162 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|--------------------------------------|---------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|--|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) | |
| SEYCHELLES | | | | | | | | | | | | | | | | |
| SEYCHELLES | BRITISH AIRWAYS PLC | S | 18 | 0 | 0 | 67 | 17 | 6 | 11 | 0 | 0 | 15 | 89 | 5 | 18 | |
| TOTAL SEYCHELLES | | | 18 | 0 | 0 | 67 | 17 | 6 | 11 | 0 | 0 | 15 | 89 | 5 | 18 | |
| TOTAL SEYCHELLES | | | 18 | 0 | 0 | 67 | 17 | 6 | 11 | 0 | 0 | 15 | 89 | 5 | 18 | |
| SINGAPORE | | | | | | | | | | | | | | | | |
| SINGAPORE | SINGAPORE AIRLINES | S | 186 | 0 | 0 | 46 | 29 | 18 | 7 | 0 | 0 | 23 | 66 | 15 | 186 | |
| TOTAL SINGAPORE | | | 186 | 0 | 0 | 46 | 29 | 18 | 7 | 0 | 0 | 23 | 66 | 15 | 213 | |
| TOTAL SINGAPORE | | | 186 | 0 | 0 | 46 | 29 | 18 | 7 | 0 | 0 | 23 | 66 | 15 | 213 | |
| SPAIN | | | | | | | | | | | | | | | | |
| BARCELONA | BRITISH AIRWAYS PLC | S | 236 | 0 | 0 | 64 | 17 | 13 | 6 | 1 | 0 | 23 | 70 | 17 | 224 | |
| | IBERIA | S | 227 | 0 | 0 | 66 | 17 | 10 | 7 | 0 | 0 | 17 | 74 | 16 | 231 | |
| TOTAL BARCELONA | | | 463 | 0 | 0 | 65 | 17 | 11 | 7 | 0 | 0 | 20 | 72 | 17 | 455 | |
| BILBAO | IBERIA | S | 60 | 0 | 0 | 70 | 18 | 5 | 7 | 0 | 0 | 16 | 86 | 13 | 56 | |
| TOTAL BILBAO | | | 60 | 0 | 0 | 70 | 18 | 5 | 7 | 0 | 0 | 16 | 86 | 13 | 56 | |
| MADRID | BMI BRITISH MIDLAND | S | 119 | 0 | 2 | 69 | 18 | 8 | 5 | 1 | 0 | 17 | 68 | 15 | 156 | |
| | BRITISH AIRWAYS PLC | S | 298 | 0 | 0 | 58 | 18 | 16 | 7 | 0 | 0 | 21 | 63 | 25 | 288 | |
| | IBERIA | S | 342 | 0 | 1 | 56 | 20 | 16 | 7 | 1 | 0 | 23 | 65 | 20 | 345 | |
| TOTAL MADRID | | | 759 | 0 | 3 | 59 | 19 | 15 | 7 | 1 | 0 | 21 | 65 | 21 | 789 | |
| MALAGA | GB AIRWAYS LTD | S | 118 | 0 | 0 | 68 | 19 | 6 | 5 | 2 | 0 | 18 | 53 | 28 | 62 | |
| | IBERIA | S | 60 | 0 | 0 | 57 | 15 | 10 | 15 | 2 | 2 | 36 | 52 | 30 | 60 | |
| TOTAL MALAGA | | | 178 | 0 | 0 | 64 | 18 | 7 | 8 | 2 | 1 | 24 | 52 | 29 | 122 | |
| PALMA DE MALLORCA | BMI BRITISH MIDLAND | S | 60 | 0 | 1 | 68 | 12 | 13 | 7 | 0 | 0 | 17 | 78 | 12 | 60 | |
| TOTAL PALMA DE MALLORCA | | | 60 | 0 | 1 | 68 | 12 | 13 | 7 | 0 | 0 | 17 | 78 | 12 | 60 | |
| SANTIAGO DE COMPOSTELA (SPAIN) | BMI BRITISH MIDLAND | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 47 | 0 | 81 | 2 | |
| | IBERIA | S | 60 | 0 | 0 | 80 | 7 | 8 | 5 | 0 | 0 | 15 | 84 | 13 | 56 | |
| TOTAL SANTIAGO DE COMPOSTELA (SPAIN) | | | 62 | 0 | 0 | 79 | 6 | 8 | 6 | 0 | 0 | 16 | 81 | 16 | 58 | |
| SEVILLE | IBERIA | S | 60 | 0 | 0 | 78 | 15 | 7 | 0 | 0 | 0 | 9 | 82 | 13 | 56 | |
| TOTAL SEVILLE | | | 60 | 0 | 0 | 78 | 15 | 7 | 0 | 0 | 0 | 9 | 82 | 13 | 56 | |
| VALENCIA | IBERIA | S | 60 | 0 | 0 | 65 | 13 | 10 | 10 | 2 | 0 | 23 | 73 | 12 | 56 | |
| TOTAL VALENCIA | | | 60 | 0 | 0 | 65 | 13 | 10 | 10 | 2 | 0 | 23 | 73 | 12 | 56 | |
| TOTAL SPAIN | | | 1702 | 0 | 4 | 63 | 17 | 12 | 7 | 1 | 0 | 20 | 69 | 19 | 1652 | |
| SRI LANKA | | | | | | | | | | | | | | | | |
| COLOMBO | SRILANKAN AIRLINES | S | 80 | 2 | 4 | 54 | 28 | 10 | 9 | 0 | 0 | 19 | 52 | 18 | 64 | |
| TOTAL COLOMBO | | | 80 | 2 | 4 | 54 | 28 | 10 | 9 | 0 | 0 | 19 | 52 | 18 | 64 | |
| TOTAL SRI LANKA | | | 80 | 2 | 4 | 54 | 28 | 10 | 9 | 0 | 0 | 19 | 52 | 18 | 64 | |
| SUDAN | | | | | | | | | | | | | | | | |
| KHARTOUM | SUDAN AIRWAYS | S | 20 | 0 | 0 | 10 | 20 | 10 | 50 | 0 | 10 | 161 | 33 | 47 | 18 | |
| TOTAL KHARTOUM | | | 20 | 0 | 0 | 10 | 20 | 10 | 50 | 0 | 10 | 161 | 33 | 47 | 18 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL SUDAN | | | 20 | 0 | 0 | 10 | 20 | 10 | 50 | 0 | 10 | 161 | 33 | 47 | 18 |
| SWEDEN | | | | | | | | | | | | | | | |
| GOTEBORG | SAS | S | 114 | 0 | 0 | 91 | 4 | 3 | 3 | 0 | 0 | 7 | 79 | 14 | 169 |
| TOTAL GOTEBORG | | | 114 | 0 | 0 | 91 | 4 | 3 | 3 | 0 | 0 | 7 | 79 | 14 | 169 |
| STOCKHOLM (ARLANDA) | BRITISH AIRWAYS PLC | S | 316 | 0 | 0 | 63 | 17 | 11 | 9 | 0 | 0 | 20 | 65 | 20 | 291 |
| | SAS | S | 354 | 0 | 0 | 74 | 14 | 7 | 4 | 0 | 0 | 13 | 77 | 18 | 344 |
| TOTAL STOCKHOLM (ARLANDA) | | | 670 | 0 | 0 | 69 | 15 | 9 | 6 | 0 | 0 | 16 | 72 | 19 | 635 |
| TOTAL SWEDEN | | | 784 | 0 | 0 | 72 | 14 | 8 | 6 | 0 | 0 | 15 | 73 | 18 | 804 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| BASLE MULHOUSE | SWISS AIRLINES | S | 178 | 0 | 3 | 69 | 15 | 8 | 8 | 0 | 0 | 18 | 79 | 14 | 180 |
| TOTAL BASLE MULHOUSE | | | 178 | 0 | 3 | 69 | 15 | 8 | 8 | 0 | 0 | 18 | 79 | 14 | 180 |
| GENEVA | BMI BRITISH MIDLAND | C | 13 | 0 | 0 | 31 | 15 | 31 | 8 | 15 | 0 | 53 | 38 | 46 | 16 |
| | BRITISH AIRWAYS PLC | S | 341 | 0 | 0 | 56 | 22 | 14 | 7 | 0 | 0 | 21 | 64 | 20 | 341 |
| | SWISS AIRLINES | S | 237 | 2 | 6 | 80 | 8 | 8 | 4 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL GENEVA | | | 591 | 2 | 6 | 65 | 16 | 12 | 6 | 1 | 0 | 18 | 68 | 17 | 597 |
| SION | SWISS AIRLINES | S | 3 | 0 | 1 | 0 | 0 | 33 | 67 | 0 | 0 | 71 | 0 | 130 | 4 |
| TOTAL SION | | | 3 | 0 | 1 | 0 | 0 | 33 | 67 | 0 | 0 | 71 | 0 | 130 | 4 |
| ZURICH | BRITISH AIRWAYS PLC | S | 323 | 0 | 0 | 69 | 14 | 10 | 5 | 2 | 0 | 20 | 69 | 23 | 314 |
| | SWISS AIRLINES | S | 423 | 0 | 2 | 67 | 16 | 11 | 5 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL ZURICH | | | 746 | 0 | 2 | 68 | 15 | 10 | 5 | 1 | 0 | 20 | 69 | 18 | 719 |
| TOTAL SWITZERLAND | | | 1518 | 2 | 12 | 67 | 16 | 11 | 6 | 1 | 0 | 19 | 70 | 18 | 1500 |
| SYRIA | | | | | | | | | | | | | | | |
| DAMASCUS | BRITISH MEDITERRANEAN AIRWA | S | 30 | 2 | 0 | 40 | 7 | 23 | 17 | 7 | 7 | 89 | 61 | 25 | 18 |
| | SYRIANAIR | S | 32 | 1 | 1 | 63 | 16 | 9 | 13 | 0 | 0 | 23 | 56 | 77 | 27 |
| TOTAL DAMASCUS | | | 62 | 3 | 1 | 52 | 11 | 16 | 15 | 3 | 3 | 55 | 58 | 57 | 45 |
| TOTAL SYRIA | | | 62 | 3 | 1 | 52 | 11 | 16 | 15 | 3 | 3 | 55 | 58 | 57 | 45 |
| TANZANIA | | | | | | | | | | | | | | | |
| DAR-ES-SALAAM | BRITISH AIRWAYS PLC | S | 27 | 0 | 0 | 44 | 19 | 11 | 26 | 0 | 0 | 33 | 81 | 12 | 26 |
| TOTAL DAR-ES-SALAAM | | | 27 | 0 | 0 | 44 | 19 | 11 | 26 | 0 | 0 | 33 | 81 | 12 | 26 |
| TOTAL TANZANIA | | | 27 | 0 | 0 | 44 | 19 | 11 | 26 | 0 | 0 | 33 | 81 | 12 | 26 |
| THAILAND | | | | | | | | | | | | | | | |
| BANGKOK | THAI AIRWAYS INTERNATIONAL | S | 96 | 0 | 0 | 43 | 27 | 26 | 3 | 1 | 0 | 24 | 37 | 33 | 90 |
| TOTAL BANGKOK | | | 96 | 0 | 0 | 43 | 27 | 26 | 3 | 1 | 0 | 24 | 37 | 31 | 117 |
| TOTAL THAILAND | | | 96 | 0 | 0 | 43 | 27 | 26 | 3 | 1 | 0 | 24 | 37 | 31 | 117 |
| TRINIDAD AND TOBAGO | | | | | | | | | | | | | | | |
| PORT OF SPAIN | BWIA | S | 50 | 0 | 0 | 26 | 14 | 14 | 38 | 8 | 0 | 68 | 31 | 34 | 62 |
| TOTAL PORT OF SPAIN | | | 50 | 0 | 0 | 26 | 14 | 14 | 38 | 8 | 0 | 68 | 31 | 34 | 62 |
| TOBAGO | BWIA | S | 11 | 0 | 0 | 18 | 0 | 27 | 45 | 9 | 0 | 83 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL TOBAGO | | | 11 | 0 | 0 | 18 | 0 | 27 | 45 | 9 | 0 | 83 | 0 | 0 | 0 |
| TOTAL TRINIDAD AND TOBAGO | | | 61 | 0 | 0 | 25 | 11 | 16 | 39 | 8 | 0 | 71 | 31 | 34 | 62 |
| TUNISIA | | | | | | | | | | | | | | | |
| TUNIS | TUNISAIR | S | 36 | 0 | 0 | 31 | 28 | 22 | 14 | 6 | 0 | 52 | 35 | 29 | 34 |
| TOTAL TUNIS | | | 36 | 0 | 0 | 31 | 28 | 22 | 14 | 6 | 0 | 52 | 35 | 29 | 34 |
| TOTAL TUNISIA | | | 36 | 0 | 0 | 31 | 28 | 22 | 14 | 6 | 0 | 52 | 35 | 29 | 34 |
| TURKEY | | | | | | | | | | | | | | | |
| ISTANBUL | BRITISH AIRWAYS PLC | S | 119 | 0 | 0 | 71 | 15 | 10 | 4 | 0 | 0 | 15 | 76 | 14 | 118 |
| | THY TURK HAVA YOLLARI TURKIS | S | 184 | 0 | 1 | 60 | 16 | 15 | 9 | 1 | 0 | 21 | 42 | 28 | 156 |
| TOTAL ISTANBUL | | | 303 | 0 | 1 | 64 | 16 | 13 | 7 | 0 | 0 | 18 | 57 | 22 | 274 |
| IZMIR (ADNAM MENDERES) | KIBRIS TURKISH AIRLINES - KTHY | S | 22 | 0 | 0 | 9 | 18 | 32 | 41 | 0 | 0 | 49 | 50 | 42 | 2 |
| TOTAL IZMIR (ADNAM MENDERES) | | | 22 | 0 | 0 | 9 | 18 | 32 | 41 | 0 | 0 | 49 | 41 | 32 | 22 |
| TOTAL TURKEY | | | 325 | 0 | 1 | 60 | 16 | 14 | 9 | 0 | 0 | 20 | 56 | 23 | 296 |
| TURKMENISTAN | | | | | | | | | | | | | | | |
| ASHKHABAD | TURKMENISTAN AIRLINES | S | 18 | 0 | 0 | 33 | 11 | 28 | 17 | 0 | 11 | 202 | 33 | 123 | 18 |
| TOTAL ASHKHABAD | | | 18 | 0 | 0 | 33 | 11 | 28 | 17 | 0 | 11 | 202 | 33 | 123 | 18 |
| TOTAL TURKMENISTAN | | | 18 | 0 | 0 | 33 | 11 | 28 | 17 | 0 | 11 | 202 | 33 | 123 | 18 |
| TURKS AND CAICOS ISLANDS | | | | | | | | | | | | | | | |
| PROVIDENCIALES | BRITISH AIRWAYS PLC | S | 10 | 0 | 0 | 60 | 30 | 0 | 10 | 0 | 0 | 16 | 60 | 7 | 5 |
| TOTAL PROVIDENCIALES | | | 10 | 0 | 0 | 60 | 30 | 0 | 10 | 0 | 0 | 16 | 60 | 7 | 5 |
| TOTAL TURKS AND CAICOS ISLANDS | | | 10 | 0 | 0 | 60 | 30 | 0 | 10 | 0 | 0 | 16 | 60 | 7 | 5 |
| UGANDA | | | | | | | | | | | | | | | |
| ENTEBBE | BRITISH AIRWAYS PLC | S | 25 | 0 | 0 | 76 | 16 | 4 | 4 | 0 | 0 | 9 | 58 | 12 | 24 |
| TOTAL ENTEBBE | | | 25 | 0 | 0 | 76 | 16 | 4 | 4 | 0 | 0 | 9 | 58 | 12 | 24 |
| TOTAL UGANDA | | | 25 | 0 | 0 | 76 | 16 | 4 | 4 | 0 | 0 | 9 | 58 | 12 | 24 |
| UKRAINE | | | | | | | | | | | | | | | |
| KIEV (BORISPOL) | BRITISH AIRWAYS PLC | S | 42 | 0 | 0 | 33 | 33 | 19 | 12 | 2 | 0 | 33 | 0 | 0 | 0 |
| TOTAL KIEV (BORISPOL) | | | 42 | 0 | 0 | 33 | 33 | 19 | 12 | 2 | 0 | 33 | 0 | 0 | 0 |
| TOTAL UKRAINE | | | 42 | 0 | 0 | 33 | 33 | 19 | 12 | 2 | 0 | 33 | 0 | 0 | 0 |
| UNITED ARAB EMIRATES | | | | | | | | | | | | | | | |
| ABU DHABI INTERNATIONAL | GULF AIR | S | 63 | 0 | 0 | 87 | 8 | 5 | 0 | 0 | 0 | 6 | 74 | 25 | 84 |
| TOTAL ABU DHABI INTERNATIONAL | | | 63 | 0 | 0 | 87 | 8 | 5 | 0 | 0 | 0 | 6 | 74 | 25 | 84 |
| DUBAI | BRITISH AIRWAYS PLC | S | 115 | 0 | 0 | 77 | 5 | 10 | 7 | 1 | 0 | 17 | 84 | 10 | 94 |
| | EMIRATES | S | 186 | 0 | 0 | 50 | 27 | 20 | 3 | 0 | 0 | 19 | 52 | 22 | 186 |
| TOTAL DUBAI | | | 301 | 0 | 0 | 60 | 19 | 16 | 4 | 0 | 0 | 18 | 63 | 18 | 280 |
| TOTAL UNITED ARAB EMIRATES | | | 364 | 0 | 0 | 65 | 17 | 14 | 4 | 0 | 0 | 16 | 65 | 20 | 364 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | BRITISH AIRWAYS PLC | S | 354 | 0 | 1 | 64 | 20 | 6 | 8 | 1 | 0 | 22 | 73 | 18 | 333 |
| TOTAL ABERDEEN | | | 354 | 0 | 1 | 64 | 20 | 6 | 8 | 1 | 0 | 22 | 73 | 18 | 333 |
| BELFAST CITY | BMI BRITISH MIDLAND | S | 468 | 1 | 16 | 64 | 18 | 9 | 8 | 1 | 0 | 20 | 78 | 12 | 401 |
| TOTAL BELFAST CITY | | | 468 | 1 | 16 | 64 | 18 | 9 | 8 | 1 | 0 | 20 | 78 | 12 | 401 |
| BELFAST INTERNATIONAL | BMI BRITISH MIDLAND | S | 179 | 0 | 4 | 72 | 13 | 8 | 5 | 2 | 0 | 18 | 82 | 11 | 235 |
| TOTAL BELFAST INTERNATIONAL | | | 179 | 0 | 4 | 72 | 13 | 8 | 5 | 2 | 0 | 18 | 82 | 11 | 235 |
| EDINBURGH | BMI BRITISH MIDLAND | S | 492 | 0 | 9 | 64 | 17 | 12 | 6 | 0 | 0 | 18 | 84 | 9 | 512 |
| | BRITISH AIRWAYS PLC | S | 607 | 0 | 0 | 64 | 17 | 11 | 6 | 1 | 0 | 21 | 78 | 16 | 526 |
| TOTAL EDINBURGH | | | 1099 | 0 | 9 | 64 | 17 | 12 | 6 | 1 | 0 | 20 | 81 | 12 | 1038 |
| GLASGOW | BMI BRITISH MIDLAND | S | 434 | 0 | 14 | 67 | 15 | 11 | 6 | 1 | 0 | 18 | 79 | 11 | 404 |
| | BRITISH AIRWAYS PLC | S | 582 | 0 | 0 | 64 | 16 | 11 | 6 | 2 | 0 | 23 | 74 | 16 | 547 |
| TOTAL GLASGOW | | | 1016 | 0 | 14 | 66 | 16 | 11 | 6 | 1 | 0 | 21 | 76 | 14 | 951 |
| LEEDS BRADFORD | BMI BRITISH MIDLAND | S | 186 | 0 | 8 | 82 | 8 | 4 | 6 | 0 | 0 | 12 | 86 | 8 | 176 |
| TOTAL LEEDS BRADFORD | | | 186 | 0 | 8 | 82 | 8 | 4 | 6 | 0 | 0 | 12 | 86 | 8 | 176 |
| MANCHESTER | BMI BRITISH MIDLAND | S | 411 | 1 | 10 | 68 | 16 | 11 | 4 | 0 | 0 | 16 | 83 | 10 | 321 |
| | BRITISH AIRWAYS PLC | S | 555 | 0 | 0 | 69 | 15 | 10 | 5 | 1 | 0 | 18 | 74 | 17 | 535 |
| TOTAL MANCHESTER | | | 966 | 1 | 10 | 68 | 16 | 10 | 5 | 1 | 0 | 17 | 77 | 14 | 856 |
| NEWCASTLE | BRITISH AIRWAYS PLC | S | 318 | 0 | 0 | 62 | 20 | 10 | 6 | 2 | 0 | 21 | 74 | 16 | 322 |
| TOTAL NEWCASTLE | | | 318 | 0 | 0 | 62 | 20 | 10 | 6 | 2 | 0 | 21 | 74 | 16 | 322 |
| TEESSIDE | BMI BRITISH MIDLAND | S | 163 | 0 | 3 | 79 | 13 | 4 | 2 | 2 | 0 | 13 | 81 | 18 | 161 |
| TOTAL TEESSIDE | | | 163 | 0 | 3 | 79 | 13 | 4 | 2 | 2 | 0 | 13 | 81 | 18 | 161 |
| TOTAL UNITED KINGDOM | | | 4749 | 3 | 65 | 67 | 16 | 10 | 6 | 1 | 0 | 19 | 78 | 14 | 4625 |
| USA | | | | | | | | | | | | | | | |
| BALTIMORE | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 77 | 17 | 3 | 2 | 2 | 0 | 14 | 61 | 19 | 62 |
| TOTAL BALTIMORE | | | 60 | 0 | 0 | 77 | 17 | 3 | 2 | 2 | 0 | 14 | 61 | 19 | 62 |
| BOSTON | AMERICAN AIRLINES | S | 108 | 0 | 0 | 60 | 22 | 10 | 6 | 1 | 1 | 28 | 66 | 25 | 120 |
| | BRITISH AIRWAYS PLC | S | 177 | 0 | 0 | 69 | 15 | 7 | 7 | 1 | 0 | 18 | 77 | 8 | 122 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 56 | 1 | 1 | 43 | 18 | 21 | 13 | 2 | 4 | 71 | 54 | 28 | 57 |
| TOTAL BOSTON | | | 341 | 1 | 1 | 62 | 18 | 11 | 7 | 1 | 1 | 30 | 70 | 19 | 361 |
| CHICAGO (O'HARE) | AIR INDIA | S | 26 | 0 | 1 | 46 | 15 | 15 | 15 | 8 | 0 | 42 | 15 | 57 | 26 |
| | AMERICAN AIRLINES | S | 183 | 0 | 0 | 73 | 13 | 8 | 7 | 1 | 0 | 16 | 76 | 11 | 185 |
| | BRITISH AIRWAYS PLC | S | 120 | 0 | 0 | 68 | 16 | 10 | 5 | 1 | 0 | 17 | 81 | 6 | 120 |
| | UNITED AIRLINES | S | 182 | 0 | 0 | 65 | 18 | 11 | 6 | 0 | 0 | 16 | 75 | 13 | 174 |
| TOTAL CHICAGO (O'HARE) | | | 511 | 0 | 1 | 68 | 15 | 10 | 6 | 1 | 0 | 18 | 74 | 13 | 505 |
| DENVER INTERNATIONAL | BRITISH AIRWAYS PLC | S | 57 | 0 | 0 | 53 | 18 | 23 | 7 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL DENVER INTERNATIONAL | | | 57 | 0 | 0 | 53 | 18 | 23 | 7 | 0 | 0 | 22 | 0 | 0 | 0 |
| DETROIT | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 70 | 17 | 10 | 2 | 0 | 2 | 38 | 83 | 34 | 60 |
| TOTAL DETROIT | | | 60 | 0 | 0 | 70 | 17 | 10 | 2 | 0 | 2 | 38 | 83 | 34 | 60 |
| HOUSTON | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 88 | 5 | 5 | 2 | 0 | 0 | 7 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL HOUSTON | | | 60 | 0 | 0 | 88 | 5 | 5 | 2 | 0 | 0 | 7 | 0 | 0 | 0 |
| LOS ANGELES INTERNATIONAL | AMERICAN AIRLINES | S | 62 | 0 | 0 | 71 | 21 | 8 | 0 | 0 | 0 | 10 | 73 | 12 | 60 |
| | BRITISH AIRWAYS PLC | S | 120 | 0 | 0 | 51 | 23 | 18 | 8 | 0 | 0 | 21 | 58 | 20 | 120 |
| | UNITED AIRLINES | S | 62 | 0 | 0 | 66 | 21 | 13 | 0 | 0 | 0 | 13 | 82 | 9 | 62 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 118 | 0 | 0 | 41 | 28 | 21 | 8 | 2 | 1 | 32 | 60 | 28 | 111 |
| TOTAL LOS ANGELES INTERNATIONAL | | | 362 | 0 | 0 | 54 | 24 | 16 | 5 | 1 | 0 | 21 | 66 | 19 | 353 |
| MIAMI INTERNATIONAL | AMERICAN AIRLINES | S | 124 | 0 | 0 | 82 | 10 | 6 | 0 | 1 | 1 | 13 | 52 | 19 | 62 |
| | BRITISH AIRWAYS PLC | S | 122 | 0 | 0 | 65 | 15 | 11 | 10 | 0 | 0 | 18 | 69 | 14 | 120 |
| TOTAL MIAMI INTERNATIONAL | | | 246 | 0 | 0 | 74 | 13 | 8 | 5 | 0 | 0 | 16 | 63 | 16 | 182 |
| NEW YORK (JF KENNEDY) | AIR INDIA | S | 62 | 0 | 0 | 21 | 37 | 26 | 16 | 0 | 0 | 36 | 23 | 88 | 62 |
| | AMERICAN AIRLINES | S | 354 | 0 | 1 | 61 | 17 | 12 | 8 | 1 | 0 | 24 | 50 | 26 | 244 |
| | BRITISH AIRWAYS PLC | S | 464 | 0 | 0 | 67 | 15 | 9 | 7 | 1 | 1 | 26 | 77 | 11 | 348 |
| | KUWAIT AIRWAYS | S | 26 | 0 | 0 | 50 | 23 | 23 | 4 | 0 | 0 | 22 | 65 | 107 | 26 |
| | UNITED AIRLINES | S | 110 | 0 | 0 | 72 | 15 | 10 | 1 | 2 | 0 | 15 | 79 | 9 | 112 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 174 | 0 | 0 | 40 | 19 | 21 | 13 | 7 | 1 | 52 | 43 | 34 | 117 |
| TOTAL NEW YORK (JF KENNEDY) | | | 1190 | 0 | 1 | 59 | 18 | 13 | 8 | 2 | 1 | 29 | 61 | 26 | 909 |
| NEW YORK (NEWARK) | AMERICAN AIRLINES | S | 60 | 0 | 0 | 67 | 8 | 13 | 5 | 7 | 0 | 32 | 65 | 37 | 60 |
| | BRITISH AIRWAYS PLC | S | 118 | 0 | 1 | 70 | 14 | 10 | 6 | 0 | 0 | 15 | 74 | 11 | 122 |
| | UNITED AIRLINES | S | 62 | 0 | 0 | 79 | 10 | 6 | 3 | 2 | 0 | 12 | 77 | 16 | 62 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 105 | 0 | 2 | 40 | 25 | 24 | 10 | 1 | 1 | 36 | 43 | 33 | 101 |
| TOTAL NEW YORK (NEWARK) | | | 345 | 0 | 3 | 62 | 15 | 14 | 6 | 2 | 0 | 24 | 64 | 23 | 345 |
| PHILADELPHIA INTERNATIONAL | BRITISH AIRWAYS PLC | S | 122 | 0 | 1 | 66 | 13 | 13 | 3 | 2 | 3 | 49 | 68 | 13 | 120 |
| TOTAL PHILADELPHIA INTERNATIONAL | | | 122 | 0 | 1 | 66 | 13 | 13 | 3 | 2 | 3 | 49 | 68 | 13 | 120 |
| PHOENIX | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 47 | 28 | 15 | 10 | 0 | 0 | 27 | 0 | 0 | 0 |
| TOTAL PHOENIX | | | 60 | 0 | 0 | 47 | 28 | 15 | 10 | 0 | 0 | 27 | 0 | 0 | 0 |
| SAN DIEGO | BRITISH AIRWAYS PLC | S | 42 | 0 | 0 | 48 | 29 | 12 | 12 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL SAN DIEGO | | | 42 | 0 | 0 | 48 | 29 | 12 | 12 | 0 | 0 | 22 | 0 | 0 | 0 |
| SAN FRANCISCO | BRITISH AIRWAYS PLC | S | 118 | 0 | 0 | 73 | 14 | 10 | 3 | 0 | 0 | 13 | 77 | 11 | 115 |
| | UNITED AIRLINES | S | 124 | 0 | 0 | 67 | 19 | 10 | 2 | 1 | 0 | 16 | 81 | 10 | 124 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 58 | 0 | 0 | 26 | 31 | 36 | 7 | 0 | 0 | 29 | 41 | 24 | 58 |
| TOTAL SAN FRANCISCO | | | 300 | 0 | 0 | 61 | 20 | 15 | 3 | 0 | 0 | 17 | 72 | 13 | 297 |
| SEATTLE (TACOMA) | BRITISH AIRWAYS PLC | S | 59 | 0 | 0 | 54 | 15 | 19 | 12 | 0 | 0 | 23 | 88 | 6 | 59 |
| TOTAL SEATTLE (TACOMA) | | | 59 | 0 | 0 | 54 | 15 | 19 | 12 | 0 | 0 | 23 | 88 | 6 | 59 |
| WASHINGTON (DULLES) | BRITISH AIRWAYS PLC | S | 115 | 0 | 0 | 57 | 21 | 12 | 9 | 1 | 0 | 21 | 74 | 11 | 122 |
| | UNITED AIRLINES | S | 175 | 1 | 0 | 77 | 15 | 6 | 2 | 1 | 0 | 13 | 65 | 16 | 124 |
| | VIRGIN ATLANTIC AIRWAYS LTD | S | 57 | 0 | 0 | 42 | 39 | 14 | 5 | 0 | 0 | 21 | 47 | 29 | 57 |
| TOTAL WASHINGTON (DULLES) | | | 347 | 1 | 0 | 65 | 21 | 9 | 5 | 1 | 0 | 17 | 65 | 17 | 303 |
| TOTAL USA | | | 4162 | 2 | 7 | 62 | 18 | 12 | 6 | 1 | 0 | 24 | 67 | 19 | 3556 |
| UZBEKISTAN | | | | | | | | | | | | | | | |
| TASHKENT | UZBEKISTAN AIRLINES | S | 34 | 0 | 0 | 29 | 29 | 18 | 24 | 0 | 0 | 40 | 67 | 48 | 36 |
| TOTAL TASHKENT | | | 34 | 0 | 0 | 29 | 29 | 18 | 24 | 0 | 0 | 40 | 67 | 48 | 36 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: HEATHROW (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------|---------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL UZBEKISTAN | | | 34 | 0 | 0 | 29 | 29 | 18 | 24 | 0 | 0 | 40 | 67 | 48 | 36 |
| ZAMBIA | | | | | | | | | | | | | | | |
| LUSAKA | BRITISH AIRWAYS PLC | S | 17 | 0 | 0 | 35 | 18 | 29 | 18 | 0 | 0 | 37 | 0 | 0 | 0 |
| TOTAL LUSAKA | | | 17 | 0 | 0 | 35 | 18 | 29 | 18 | 0 | 0 | 37 | 0 | 0 | 0 |
| TOTAL ZAMBIA | | | 17 | 0 | 0 | 35 | 18 | 29 | 18 | 0 | 0 | 37 | 0 | 0 | 0 |
| ZIMBABWE | | | | | | | | | | | | | | | |
| HARARE | BRITISH AIRWAYS PLC | S | 18 | 0 | 0 | 33 | 22 | 17 | 22 | 6 | 0 | 48 | 0 | 0 | 0 |
| TOTAL HARARE | | | 18 | 0 | 0 | 33 | 22 | 17 | 22 | 6 | 0 | 48 | 0 | 0 | 0 |
| TOTAL ZIMBABWE | | | 18 | 0 | 0 | 33 | 22 | 17 | 22 | 6 | 0 | 48 | 0 | 0 | 0 |
| TOTAL HEATHROW | | | 36465 | 55 | 278 | 63 | 17 | 12 | 8 | 1 | 0 | 23 | 69 | 19 | 34893 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| BELGIUM | | | | | | | | | | | | | | | |
| ANTWERP | VLM (BELGIUM) | S | 190 | 1 | 8 | 85 | 5 | 2 | 7 | 1 | 0 | 14 | 83 | 12 | 189 |
| TOTAL ANTWERP | | | 190 | 1 | 8 | 85 | 5 | 2 | 7 | 1 | 0 | 14 | 83 | 12 | 189 |
| BRUSSELS | VLM (BELGIUM) | S | 172 | 0 | 6 | 66 | 24 | 8 | 2 | 0 | 0 | 13 | 71 | 16 | 113 |
| TOTAL BRUSSELS | | | 172 | 1 | 6 | 66 | 24 | 8 | 2 | 0 | 0 | 13 | 71 | 16 | 113 |
| TOTAL BELGIUM | | | 362 | 2 | 14 | 76 | 14 | 4 | 5 | 1 | 0 | 14 | 78 | 14 | 302 |
| FRANCE | | | | | | | | | | | | | | | |
| PARIS (CHARLES DE GAULLE) | CITY JET | S | 32 | 1 | 0 | 44 | 25 | 25 | 6 | 0 | 0 | 25 | 69 | 18 | 154 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 32 | 2 | 0 | 44 | 25 | 25 | 6 | 0 | 0 | 25 | 69 | 18 | 154 |
| PARIS (ORLY) | CITY JET | S | 151 | 1 | 0 | 74 | 19 | 6 | 1 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL PARIS (ORLY) | | | 151 | 1 | 0 | 74 | 19 | 6 | 1 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL FRANCE | | | 184 | 8 | 0 | 69 | 20 | 9 | 2 | 0 | 0 | 13 | 67 | 17 | 299 |
| GERMANY | | | | | | | | | | | | | | | |
| BERLIN (TEMPLEHOF) | EUROWINGS LUFTVERKEHRS | S | 128 | 0 | 6 | 93 | 2 | 4 | 1 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL BERLIN (TEMPLEHOF) | | | 128 | 0 | 6 | 93 | 2 | 4 | 1 | 0 | 0 | 6 | 0 | 0 | 0 |
| FRANKFURT MAIN | AUGSBURG AIRWAYS GMBH | S | 30 | 0 | 0 | 57 | 27 | 17 | 0 | 0 | 0 | 16 | 66 | 16 | 32 |
| | LUFTHANSA CITY LINE | S | 92 | 0 | 0 | 49 | 29 | 17 | 4 | 0 | 0 | 20 | 52 | 17 | 58 |
| TOTAL FRANKFURT MAIN | | | 122 | 0 | 0 | 51 | 29 | 17 | 3 | 0 | 0 | 19 | 57 | 17 | 90 |
| HAMBURG | AUGSBURG AIRWAYS GMBH | S | 89 | 0 | 0 | 88 | 8 | 2 | 2 | 0 | 0 | 8 | 78 | 10 | 116 |
| TOTAL HAMBURG | | | 89 | 0 | 0 | 88 | 8 | 2 | 2 | 0 | 0 | 8 | 78 | 10 | 116 |
| MOENCHENGLADBACH | VLM (BELGIUM) | S | 132 | 1 | 14 | 95 | 3 | 1 | 1 | 0 | 0 | 4 | 90 | 5 | 132 |
| TOTAL MOENCHENGLADBACH | | | 132 | 1 | 14 | 95 | 3 | 1 | 1 | 0 | 0 | 4 | 90 | 5 | 132 |
| MUNICH | AUGSBURG AIRWAYS GMBH | S | 64 | 0 | 0 | 83 | 8 | 6 | 3 | 0 | 0 | 9 | 33 | 26 | 78 |
| TOTAL MUNICH | | | 64 | 0 | 0 | 83 | 8 | 6 | 3 | 0 | 0 | 9 | 33 | 26 | 78 |
| TOTAL GERMANY | | | 535 | 1 | 20 | 82 | 10 | 6 | 2 | 0 | 0 | 9 | 72 | 12 | 516 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| DUBLIN | AER LINGUS | S | 183 | 0 | 11 | 60 | 22 | 13 | 6 | 0 | 0 | 19 | 83 | 10 | 224 |
| TOTAL DUBLIN | | | 183 | 0 | 11 | 60 | 22 | 13 | 6 | 0 | 0 | 19 | 83 | 10 | 224 |
| TOTAL IRISH REPUBLIC | | | 183 | 0 | 11 | 60 | 22 | 13 | 6 | 0 | 0 | 19 | 83 | 10 | 224 |
| LUXEMBOURG | | | | | | | | | | | | | | | |
| LUXEMBOURG | VLM (BELGIUM) | S | 120 | 0 | 8 | 72 | 20 | 5 | 3 | 0 | 0 | 13 | 80 | 12 | 116 |
| TOTAL LUXEMBOURG | | | 120 | 0 | 8 | 72 | 20 | 5 | 3 | 0 | 0 | 13 | 80 | 12 | 116 |
| TOTAL LUXEMBOURG | | | 120 | 0 | 8 | 72 | 20 | 5 | 3 | 0 | 0 | 13 | 80 | 12 | 116 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | KLM CITYHOPPER | S | 228 | 0 | 0 | 57 | 19 | 14 | 10 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 228 | 0 | 8 | 57 | 19 | 14 | 10 | 0 | 0 | 22 | 76 | 12 | 188 |
| ROTTERDAM | VLM (BELGIUM) | S | 232 | 0 | 6 | 76 | 9 | 10 | 5 | 0 | 0 | 12 | 89 | 8 | 201 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LONDON CITY (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------|------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL ROTTERDAM | | | 232 | 1 | 6 | 76 | 9 | 10 | 5 | 0 | 0 | 12 | 89 | 8 | 201 |
| TOTAL NETHERLANDS | | | 460 | 1 | 14 | 67 | 14 | 12 | 7 | 0 | 0 | 17 | 83 | 10 | 389 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| BASLE MULHOUSE | SWISS AIRLINES | S | 130 | 0 | 8 | 91 | 8 | 2 | 0 | 0 | 0 | 6 | 63 | 15 | 131 |
| TOTAL BASLE MULHOUSE | | | 130 | 0 | 8 | 91 | 8 | 2 | 0 | 0 | 0 | 6 | 63 | 15 | 131 |
| GENEVA | SWISS AIRLINES | S | 166 | 0 | 16 | 69 | 20 | 8 | 3 | 0 | 0 | 13 | 68 | 15 | 169 |
| TOTAL GENEVA | | | 166 | 0 | 16 | 69 | 20 | 8 | 3 | 0 | 0 | 13 | 68 | 15 | 169 |
| ZURICH | SWISS AIRLINES | S | 321 | 0 | 15 | 64 | 22 | 10 | 4 | 0 | 0 | 17 | 59 | 20 | 281 |
| TOTAL ZURICH | | | 321 | 0 | 15 | 64 | 22 | 10 | 4 | 0 | 0 | 17 | 59 | 20 | 281 |
| TOTAL SWITZERLAND | | | 617 | 0 | 39 | 71 | 18 | 8 | 3 | 0 | 0 | 13 | 63 | 17 | 637 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| BELFAST CITY | FLYBE.BRITISH EUROPEAN | S | 163 | 2 | 4 | 88 | 6 | 6 | 1 | 0 | 0 | 7 | 71 | 14 | 255 |
| TOTAL BELFAST CITY | | | 163 | 2 | 4 | 88 | 6 | 6 | 1 | 0 | 0 | 7 | 71 | 14 | 255 |
| DUNDEE | SCOT AIRWAYS | S | 173 | 1 | 19 | 76 | 16 | 5 | 3 | 0 | 0 | 12 | 70 | 17 | 156 |
| TOTAL DUNDEE | | | 173 | 1 | 19 | 76 | 16 | 5 | 3 | 0 | 0 | 12 | 70 | 17 | 156 |
| EDINBURGH | SCOT AIRWAYS | S | 387 | 0 | 71 | 59 | 26 | 12 | 3 | 0 | 0 | 17 | 72 | 17 | 232 |
| TOTAL EDINBURGH | | | 387 | 0 | 71 | 59 | 26 | 12 | 3 | 0 | 0 | 17 | 77 | 14 | 344 |
| ISLE OF MAN | FLYBE.BRITISH EUROPEAN | S | 83 | 0 | 4 | 93 | 4 | 4 | 0 | 0 | 0 | 5 | 76 | 16 | 89 |
| TOTAL ISLE OF MAN | | | 83 | 0 | 4 | 93 | 4 | 4 | 0 | 0 | 0 | 5 | 76 | 16 | 89 |
| JERSEY | FLYBE.BRITISH EUROPEAN | S | 161 | 1 | 8 | 87 | 9 | 4 | 1 | 0 | 0 | 6 | 85 | 9 | 164 |
| TOTAL JERSEY | | | 161 | 1 | 8 | 87 | 9 | 4 | 1 | 0 | 0 | 6 | 85 | 9 | 164 |
| MANCHESTER | VLM (BELGIUM) | S | 185 | 0 | 5 | 86 | 9 | 2 | 2 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL MANCHESTER | | | 185 | 0 | 5 | 86 | 9 | 2 | 2 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL UNITED KINGDOM | | | 1152 | 4 | 111 | 76 | 15 | 7 | 2 | 0 | 0 | 11 | 77 | 14 | 1230 |
| TOTAL LONDON CITY | | | 3613 | 20 | 217 | 74 | 15 | 8 | 3 | 0 | 0 | 13 | 74 | 14 | 3713 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | TYROLEAN AIRWAYS | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL INNSBRUCK | | | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| SALZBURG | BRITANNIA AIRWAYS | C | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 10 | 3 |
| TOTAL SALZBURG | | | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 10 | 3 |
| TOTAL AUSTRIA | | | 6 | 2 | 0 | 83 | 0 | 17 | 0 | 0 | 0 | 12 | 100 | 10 | 3 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | HELIOS AIRWAYS LTD | S | 30 | 0 | 0 | 40 | 33 | 17 | 10 | 0 | 0 | 25 | 0 | 0 | 0 |
| TOTAL LARNACA | | | 30 | 2 | 0 | 40 | 33 | 17 | 10 | 0 | 0 | 25 | 0 | 0 | 0 |
| PAPHOS | BRITANNIA AIRWAYS | C | 16 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 0 | 3 | 67 | 24 | 18 |
| TOTAL PAPHOS | | | 16 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 0 | 3 | 67 | 24 | 18 |
| TOTAL CYPRUS | | | 46 | 2 | 0 | 59 | 24 | 11 | 7 | 0 | 0 | 17 | 67 | 24 | 18 |
| FINLAND | | | | | | | | | | | | | | | |
| ENONTEKIO | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 12 | 2 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 100 | 4 | 2 |
| TOTAL ENONTEKIO | | | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 75 | 8 | 4 |
| KITTILA | MONARCH AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 4 | 2 |
| TOTAL KITTILA | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 4 | 2 |
| ROVANIEMI | BRITANNIA AIRWAYS | C | 7 | 0 | 0 | 71 | 0 | 29 | 0 | 0 | 0 | 13 | 44 | 20 | 9 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 100 | 2 | 2 |
| TOTAL ROVANIEMI | | | 9 | 6 | 0 | 67 | 11 | 22 | 0 | 0 | 0 | 13 | 50 | 19 | 18 |
| TOTAL FINLAND | | | 15 | 6 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 10 | 58 | 16 | 24 |
| FRANCE | | | | | | | | | | | | | | | |
| BORDEAUX | AERIS | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL BORDEAUX | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| CHAMBERY | TITAN AIRWAYS LTD | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 86 | 0 | 0 | 0 |
| TOTAL CHAMBERY | | | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 86 | 0 | 0 | 0 |
| NICE | EASYJET AIRLINE COMPANY LTD | S | 177 | 0 | 1 | 60 | 12 | 16 | 11 | 1 | 0 | 25 | 57 | 22 | 171 |
| TOTAL NICE | | | 177 | 1 | 1 | 60 | 12 | 16 | 11 | 1 | 0 | 25 | 57 | 22 | 171 |
| PARIS (CHARLES DE GAULLE) | EASYJET AIRLINE COMPANY LTD | S | 262 | 14 | 2 | 69 | 10 | 8 | 12 | 1 | 0 | 24 | 0 | 0 | 0 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 262 | 16 | 2 | 69 | 10 | 8 | 12 | 1 | 0 | 24 | 0 | 0 | 0 |
| TOTAL FRANCE | | | 443 | 21 | 3 | 65 | 11 | 11 | 12 | 1 | 0 | 25 | 57 | 23 | 172 |
| GERMANY | | | | | | | | | | | | | | | |
| COLOGNE (BONN) | GERMANIA FLUGGESELLSCHAFT | S | 120 | 0 | 4 | 88 | 8 | 3 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL COLOGNE (BONN) | | | 120 | 0 | 4 | 88 | 8 | 3 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL GERMANY | | | 120 | 1 | 4 | 88 | 8 | 3 | 0 | 0 | 0 | 5 | 100 | 4 | 1 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|-----------------------------|-------------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| GIBRALTAR | | | | | | | | | | | | | | | |
| GIBRALTAR | MONARCH AIRLINES | S | 42 | 0 | 0 | 81 | 10 | 0 | 10 | 0 | 0 | 16 | 71 | 14 | 31 |
| TOTAL GIBRALTAR | | | 42 | 0 | 0 | 81 | 10 | 0 | 10 | 0 | 0 | 16 | 71 | 14 | 31 |
| TOTAL GIBRALTAR | | | 42 | 0 | 0 | 81 | 10 | 0 | 10 | 0 | 0 | 16 | 71 | 14 | 31 |
| GREECE | | | | | | | | | | | | | | | |
| ATHENS | EASYJET AIRLINE COMPANY LTD | S | 110 | 0 | 5 | 70 | 13 | 11 | 6 | 0 | 0 | 17 | 63 | 15 | 113 |
| TOTAL ATHENS | | | 110 | 2 | 5 | 70 | 13 | 11 | 6 | 0 | 0 | 17 | 63 | 15 | 113 |
| TOTAL GREECE | | | 110 | 2 | 5 | 70 | 13 | 11 | 6 | 0 | 0 | 17 | 63 | 15 | 113 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| DUBLIN | MD AIRLINES | C | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 44 | 0 | 0 | 0 |
| | RYANAIR | S | 281 | 2 | 2 | 83 | 6 | 6 | 5 | 0 | 0 | 9 | 88 | 9 | 264 |
| TOTAL DUBLIN | | | 283 | 2 | 2 | 82 | 7 | 6 | 6 | 0 | 0 | 10 | 88 | 9 | 264 |
| GALWAY | AER ARRAN | S | 56 | 0 | 4 | 80 | 9 | 0 | 7 | 4 | 0 | 18 | 0 | 0 | 0 |
| TOTAL GALWAY | | | 56 | 0 | 4 | 80 | 9 | 0 | 7 | 4 | 0 | 18 | 0 | 0 | 0 |
| WATERFORD | EUROCELTIC AIRWAYS LTD | S | 45 | 17 | 58 | 76 | 7 | 4 | 9 | 4 | 0 | 24 | 83 | 9 | 82 |
| TOTAL WATERFORD | | | 45 | 17 | 58 | 76 | 7 | 4 | 9 | 4 | 0 | 24 | 83 | 9 | 82 |
| TOTAL IRISH REPUBLIC | | | 384 | 20 | 64 | 81 | 7 | 5 | 6 | 1 | 0 | 13 | 86 | 9 | 346 |
| ISRAEL | | | | | | | | | | | | | | | |
| OVDA | BRITANNIA AIRWAYS | C | 10 | 1 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 7 | 60 | 23 | 5 |
| TOTAL OVDA | | | 10 | 1 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 7 | 60 | 23 | 5 |
| TEL AVIV | MONARCH AIRLINES | C | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL TEL AVIV | | | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL ISRAEL | | | 12 | 1 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 9 | 60 | 23 | 5 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | EASYJET AIRLINE COMPANY LTD | S | 330 | 0 | 0 | 59 | 13 | 16 | 12 | 0 | 0 | 24 | 59 | 17 | 318 |
| TOTAL AMSTERDAM | | | 330 | 2 | 0 | 59 | 13 | 16 | 12 | 0 | 0 | 24 | 59 | 17 | 318 |
| TOTAL NETHERLANDS | | | 330 | 2 | 0 | 59 | 13 | 16 | 12 | 0 | 0 | 24 | 59 | 17 | 318 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | MONARCH AIRLINES | S | 18 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 12 | 0 | 0 | 0 |
| TOTAL FARO | | | 18 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 12 | 100 | 3 | 2 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 18 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 12 | 100 | 3 | 2 |
| PORTUGAL(MADEIRA) | | | | | | | | | | | | | | | |
| FUNCHAL | AIR LUXOR | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL FUNCHAL | | | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL PORTUGAL(MADEIRA) | | | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 75 | 16 | 8 |
| | MONARCH AIRLINES | S | 58 | 0 | 0 | 83 | 7 | 7 | 3 | 0 | 0 | 11 | 83 | 13 | 58 |
| TOTAL ALICANTE | | | 68 | 0 | 0 | 82 | 9 | 6 | 3 | 0 | 0 | 10 | 81 | 13 | 70 |
| BARCELONA | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | EASYJET AIRLINE COMPANY LTD | S | 187 | 0 | 0 | 68 | 10 | 11 | 10 | 1 | 0 | 21 | 56 | 20 | 189 |
| TOTAL BARCELONA | | | 190 | 0 | 0 | 67 | 11 | 11 | 9 | 1 | 0 | 21 | 56 | 20 | 189 |
| MADRID | EASYJET AIRLINE COMPANY LTD | S | 118 | 0 | 0 | 61 | 14 | 13 | 12 | 0 | 0 | 24 | 63 | 18 | 119 |
| TOTAL MADRID | | | 118 | 0 | 0 | 61 | 14 | 13 | 12 | 0 | 0 | 24 | 63 | 18 | 119 |
| MAHON | MONARCH AIRLINES | S | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 8 | 90 | 7 | 10 |
| TOTAL MAHON | | | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 8 | 90 | 7 | 10 |
| MALAGA | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 67 | 12 | 3 |
| | EASYJET AIRLINE COMPANY LTD | S | 151 | 2 | 3 | 59 | 13 | 15 | 13 | 1 | 1 | 28 | 61 | 17 | 159 |
| | MONARCH AIRLINES | S | 64 | 1 | 1 | 78 | 16 | 5 | 2 | 0 | 0 | 10 | 83 | 9 | 60 |
| TOTAL MALAGA | | | 219 | 4 | 4 | 65 | 13 | 11 | 9 | 0 | 0 | 22 | 67 | 15 | 226 |
| PALMA DE MALLORCA | EASYJET AIRLINE COMPANY LTD | S | 66 | 0 | 0 | 67 | 12 | 9 | 6 | 6 | 0 | 30 | 36 | 33 | 66 |
| TOTAL PALMA DE MALLORCA | | | 67 | 0 | 0 | 67 | 12 | 9 | 6 | 6 | 0 | 29 | 39 | 32 | 76 |
| TOTAL SPAIN | | | 674 | 7 | 4 | 67 | 12 | 11 | 9 | 1 | 0 | 21 | 62 | 18 | 690 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 11 | 88 | 6 | 8 |
| | MONARCH AIRLINES | C | 11 | 1 | 0 | 64 | 9 | 18 | 9 | 0 | 0 | 18 | 73 | 14 | 11 |
| TOTAL ARRECIFE | | | 21 | 1 | 0 | 67 | 19 | 10 | 5 | 0 | 0 | 15 | 86 | 8 | 29 |
| FUERTEVENTURA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 4 | 63 | 17 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 2 | 100 | 2 | 8 |
| TOTAL FUERTEVENTURA | | | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 80 | 9 | 25 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 9 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 10 | 88 | 8 | 8 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 11 | 60 | 18 | 10 |
| TOTAL LAS PALMAS | | | 19 | 0 | 0 | 74 | 16 | 11 | 0 | 0 | 0 | 10 | 64 | 29 | 25 |
| TENERIFE (SURREINA SOFIA) | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 58 | 50 | 22 | 8 |
| | MONARCH AIRLINES | S | 28 | 0 | 1 | 79 | 11 | 7 | 4 | 0 | 0 | 10 | 80 | 9 | 35 |
| | MONARCH AIRLINES | C | 11 | 0 | 0 | 82 | 18 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 12 | 90 | 4 | 10 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 55 | 0 | 1 | 73 | 13 | 5 | 9 | 0 | 0 | 18 | 77 | 10 | 53 |
| TOTAL SPAIN(CANARY ISLANDS) | | | 113 | 1 | 1 | 74 | 14 | 6 | 5 | 0 | 0 | 14 | 77 | 13 | 132 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| GENEVA | EASYJET AIRLINE COMPANY LTD | S | 54 | 0 | 0 | 33 | 35 | 17 | 15 | 0 | 0 | 29 | 45 | 32 | 102 |
| | EASYJET SWITZERLAND | S | 231 | 0 | 1 | 65 | 18 | 10 | 6 | 1 | 0 | 16 | 65 | 16 | 172 |
| TOTAL GENEVA | | | 285 | 4 | 1 | 59 | 21 | 11 | 7 | 1 | 0 | 18 | 57 | 22 | 274 |
| ZURICH | EASYJET AIRLINE COMPANY LTD | S | 118 | 0 | 0 | 52 | 18 | 23 | 8 | 0 | 0 | 22 | 0 | 0 | 0 |
| | EASYJET SWITZERLAND | S | 60 | 0 | 0 | 68 | 12 | 5 | 15 | 0 | 0 | 20 | 54 | 23 | 177 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: LUTON (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL ZURICH | | | 178 | 1 | 0 | 57 | 16 | 17 | 10 | 0 | 0 | 22 | 54 | 23 | 177 |
| TOTAL SWITZERLAND | | | 463 | 6 | 1 | 59 | 19 | 13 | 8 | 0 | 0 | 20 | 56 | 23 | 451 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | EASYJET AIRLINE COMPANY LTD | S | 111 | 0 | 1 | 67 | 16 | 10 | 7 | 0 | 0 | 18 | 45 | 24 | 113 |
| TOTAL ABERDEEN | | | 111 | 0 | 1 | 67 | 16 | 10 | 7 | 0 | 0 | 18 | 45 | 24 | 113 |
| BELFAST INTERNATIONAL | EASYJET AIRLINE COMPANY LTD | S | 346 | 0 | 21 | 71 | 12 | 10 | 7 | 1 | 0 | 17 | 55 | 20 | 280 |
| TOTAL BELFAST INTERNATIONAL | | | 346 | 1 | 21 | 71 | 12 | 10 | 7 | 1 | 0 | 17 | 55 | 20 | 280 |
| EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | 370 | 0 | 0 | 69 | 12 | 10 | 8 | 0 | 0 | 18 | 54 | 23 | 355 |
| TOTAL EDINBURGH | | | 370 | 2 | 0 | 69 | 12 | 10 | 8 | 0 | 0 | 18 | 54 | 23 | 355 |
| GLASGOW | EASYJET AIRLINE COMPANY LTD | S | 348 | 13 | 0 | 72 | 13 | 8 | 6 | 1 | 0 | 15 | 58 | 20 | 353 |
| TOTAL GLASGOW | | | 348 | 19 | 0 | 72 | 13 | 8 | 6 | 1 | 0 | 15 | 58 | 20 | 353 |
| INVERNESS | EASYJET AIRLINE COMPANY LTD | S | 68 | 0 | 0 | 59 | 12 | 15 | 15 | 0 | 0 | 25 | 56 | 20 | 93 |
| TOTAL INVERNESS | | | 68 | 0 | 0 | 59 | 12 | 15 | 15 | 0 | 0 | 25 | 56 | 20 | 93 |
| ISLE OF MAN | BA CITIEXPRESS (IOM) LTD | S | 52 | 0 | 10 | 79 | 6 | 8 | 4 | 2 | 2 | 25 | 94 | 3 | 66 |
| TOTAL ISLE OF MAN | | | 52 | 0 | 10 | 79 | 6 | 8 | 4 | 2 | 2 | 25 | 94 | 3 | 66 |
| MANCHESTER | BRITANNIA AIRWAYS | C | 2 | 11 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 16 | 67 | 13 | 3 |
| | FLIGHTLINE LTD | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 101 | 0 | 0 | 0 |
| TOTAL MANCHESTER | | | 4 | 11 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | 58 | 50 | 15 | 4 |
| TOTAL UNITED KINGDOM | | | 1299 | 48 | 32 | 70 | 13 | 10 | 7 | 0 | 0 | 17 | 59 | 20 | 1350 |
| TOTAL LUTON | | | 4085 | 147 | 114 | 69 | 13 | 10 | 8 | 1 | 0 | 19 | 63 | 18 | 3663 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-------------------------|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ALGERIA | | | | | | | | | | | | | | | |
| ALGIERS | AIR ALGERIE | S | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL ALGIERS | | | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL ALGERIA | | | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 17 | 75 | 12 | 4 |
| | THOMAS COOK AIRLINES LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 22 | 3 |
| TOTAL INNSBRUCK | | | 11 | 0 | 0 | 55 | 27 | 9 | 9 | 0 | 0 | 17 | 60 | 36 | 10 |
| SALZBURG | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 58 | 33 | 41 | 3 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 16 | 0 | 84 | 3 |
| | MY TRAVEL AIRWAYS UK | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 7 | 0 | 71 | 3 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 56 | 4 |
| TOTAL SALZBURG | | | 13 | 1 | 0 | 69 | 15 | 8 | 8 | 0 | 0 | 21 | 8 | 62 | 13 |
| VIENNA | | | | | | | | | | | | | | | |
| | TYROLEAN AIRWAYS | S | 62 | 0 | 0 | 81 | 10 | 6 | 3 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL VIENNA | | | 62 | 1 | 0 | 81 | 10 | 6 | 3 | 0 | 0 | 8 | 63 | 24 | 86 |
| TOTAL AUSTRIA | | | 86 | 2 | 0 | 76 | 13 | 7 | 5 | 0 | 0 | 11 | 56 | 30 | 109 |
| BARBADOS | | | | | | | | | | | | | | | |
| BRIDGETOWN | BRITANNIA AIRWAYS | C | 3 | 1 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 66 | 33 | 55 | 9 |
| | MY TRAVEL AIRWAYS UK | C | 21 | 0 | 0 | 43 | 14 | 10 | 24 | 5 | 5 | 68 | 35 | 85 | 20 |
| TOTAL BRIDGETOWN | | | 24 | 1 | 0 | 46 | 13 | 8 | 21 | 8 | 4 | 68 | 37 | 73 | 30 |
| TOTAL BARBADOS | | | 24 | 1 | 0 | 46 | 13 | 8 | 21 | 8 | 4 | 68 | 37 | 73 | 30 |
| BELGIUM | | | | | | | | | | | | | | | |
| ANTWERP | VLM (BELGIUM) | S | 61 | 0 | 9 | 79 | 11 | 10 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL ANTWERP | | | 61 | 0 | 9 | 79 | 11 | 10 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| BRUSSELS | | | | | | | | | | | | | | | |
| | BRITISH AIRWAYS PLC | S | 164 | 0 | 2 | 78 | 12 | 4 | 6 | 0 | 0 | 12 | 82 | 9 | 159 |
| | SN BRUSSELS AIRLINES | S | 190 | 0 | 2 | 91 | 6 | 3 | 1 | 0 | 0 | 5 | 81 | 11 | 203 |
| TOTAL BRUSSELS | | | 354 | 2 | 4 | 85 | 9 | 3 | 3 | 0 | 0 | 8 | 80 | 12 | 484 |
| TOTAL BELGIUM | | | 415 | 2 | 13 | 84 | 9 | 4 | 3 | 0 | 0 | 8 | 80 | 12 | 484 |
| BULGARIA | | | | | | | | | | | | | | | |
| PLOVDIV | HEMUS AIR | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 10 | 33 | 63 | 3 |
| TOTAL PLOVDIV | | | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 10 | 33 | 63 | 3 |
| SOFIA | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 33 | 40 | 3 |
| TOTAL SOFIA | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 33 | 40 | 3 |
| TOTAL BULGARIA | | | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 6 | 33 | 51 | 6 |
| CANADA | | | | | | | | | | | | | | | |
| CALGARY | MY TRAVEL AIRWAYS UK | C | 5 | 0 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 42 | 33 | 33 | 3 |
| TOTAL CALGARY | | | 5 | 0 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 42 | 67 | 19 | 6 |
| TORONTO | AIR TRANSAT | S | 8 | 0 | 0 | 25 | 13 | 13 | 38 | 13 | 0 | 93 | 67 | 17 | 6 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|--------------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TORONTO | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 113 | 100 | 8 | 1 |
| TOTAL TORONTO | | | 10 | 0 | 0 | 20 | 10 | 10 | 50 | 10 | 0 | 97 | 47 | 130 | 15 |
| VANCOUVER | HMY AIRWAYS | C | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL VANCOUVER | | | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL CANADA | | | 20 | 1 | 0 | 30 | 15 | 15 | 35 | 5 | 0 | 65 | 52 | 98 | 21 |
| CHILE | | | | | | | | | | | | | | | |
| SANTIAGO DE CHILE | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 83 | 0 | 0 | 0 |
| TOTAL SANTIAGO DE CHILE | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 83 | 0 | 0 | 0 |
| TOTAL CHILE | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 83 | 0 | 0 | 0 |
| CUBA | | | | | | | | | | | | | | | |
| CIEGO DE AVILA | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 39 | 0 | 0 | 0 |
| TOTAL CIEGO DE AVILA | | | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 39 | 0 | 0 | 0 |
| VARADERO | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL VARADERO | | | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL CUBA | | | 6 | 0 | 0 | 83 | 0 | 0 | 17 | 0 | 0 | 23 | 0 | 0 | 0 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | CYPRUS AIRWAYS | S | 14 | 0 | 0 | 36 | 29 | 21 | 14 | 0 | 0 | 28 | 28 | 82 | 18 |
| | EUROCYPRIA AIRLINES LTD | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 46 | 40 | 28 | 10 |
| | FIRST CHOICE AIRWAYS LTD | S | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 1 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 70 | 10 | 0 | 20 | 0 | 0 | 20 | 30 | 60 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 9 | 8 |
| TOTAL LARNACA | | | 38 | 1 | 0 | 63 | 13 | 8 | 16 | 0 | 0 | 20 | 41 | 48 | 56 |
| PAPHOS | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 16 | 0 | 0 | 94 | 0 | 6 | 0 | 0 | 0 | 6 | 78 | 14 | 18 |
| | EUROCYPRIA AIRLINES LTD | C | 8 | 0 | 0 | 25 | 63 | 13 | 0 | 0 | 0 | 21 | 0 | 29 | 2 |
| | EXCEL AIRWAYS LTD | C | 11 | 0 | 0 | 91 | 9 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | S | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 63 | 12 | 8 |
| | HELIOS AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 25 | 38 | 4 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 70 | 18 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 9 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 73 | 14 | 11 |
| TOTAL PAPHOS | | | 58 | 1 | 0 | 81 | 14 | 5 | 0 | 0 | 0 | 8 | 66 | 17 | 53 |
| TOTAL CYPRUS | | | 96 | 2 | 0 | 74 | 14 | 6 | 6 | 0 | 0 | 13 | 53 | 33 | 109 |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | CSA | S | 76 | 0 | 2 | 88 | 8 | 3 | 1 | 0 | 0 | 6 | 79 | 19 | 47 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| TOTAL PRAGUE | | | 78 | 0 | 2 | 88 | 8 | 3 | 1 | 0 | 0 | 6 | 78 | 19 | 49 |
| TOTAL CZECH REPUBLIC | | | 78 | 0 | 2 | 88 | 8 | 3 | 1 | 0 | 0 | 6 | 78 | 19 | 49 |
| DENMARK | | | | | | | | | | | | | | | |
| BILLUND | SUN AIR OF SCANDINAVIA | S | 80 | 0 | 0 | 89 | 9 | 3 | 0 | 0 | 0 | 5 | 79 | 11 | 76 |
| TOTAL BILLUND | | | 80 | 0 | 0 | 89 | 9 | 3 | 0 | 0 | 0 | 5 | 79 | 11 | 76 |
| COPENHAGEN | SAS | S | 160 | 1 | 0 | 89 | 6 | 3 | 3 | 0 | 0 | 7 | 75 | 16 | 191 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------|--------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL COPENHAGEN | | | 160 | 1 | 0 | 89 | 6 | 3 | 3 | 0 | 0 | 7 | 75 | 16 | 191 |
| TOTAL DENMARK | | | 240 | 1 | 0 | 89 | 7 | 3 | 2 | 0 | 0 | 6 | 76 | 14 | 267 |
| DOMINICAN REPUBLIC | | | | | | | | | | | | | | | |
| LA ROMANA | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL LA ROMANA | | | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 9 | 100 | 0 | 7 |
| PUERTO PLATA | FIRST CHOICE AIRWAYS LTD | C | 11 | 0 | 0 | 18 | 0 | 9 | 36 | 18 | 18 | 294 | 56 | 19 | 9 |
| | MY TRAVEL AIRWAYS UK | C | 7 | 1 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 4 | 25 | 29 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| TOTAL PUERTO PLATA | | | 26 | 1 | 0 | 62 | 4 | 4 | 15 | 8 | 8 | 127 | 41 | 24 | 17 |
| TOTAL DOMINICAN REPUBLIC | | | 34 | 1 | 0 | 65 | 6 | 6 | 12 | 6 | 6 | 99 | 58 | 16 | 26 |
| EGYPT | | | | | | | | | | | | | | | |
| HURGHADA | EXCEL AIRWAYS LTD | C | 6 | 0 | 0 | 83 | 0 | 0 | 17 | 0 | 0 | 15 | 33 | 19 | 3 |
| | THOMAS COOK AIRLINES LTD | C | 10 | 2 | 0 | 20 | 50 | 10 | 20 | 0 | 0 | 43 | 75 | 15 | 4 |
| TOTAL HURGHADA | | | 16 | 2 | 0 | 44 | 31 | 6 | 19 | 0 | 0 | 32 | 57 | 16 | 7 |
| LUXOR | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 1 | 6 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 5 | 70 | 21 | 10 |
| TOTAL LUXOR | | | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 4 | 81 | 13 | 16 |
| TABA | ASTRAEUS LTD | C | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 9 | 1 | 0 | 33 | 33 | 22 | 11 | 0 | 0 | 23 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL TABA | | | 23 | 1 | 0 | 74 | 13 | 9 | 4 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL EGYPT | | | 57 | 3 | 0 | 70 | 18 | 5 | 7 | 0 | 0 | 14 | 79 | 12 | 28 |
| FINLAND | | | | | | | | | | | | | | | |
| HELSINKI | CITY AIRLINE | S | 40 | 0 | 0 | 68 | 23 | 5 | 5 | 0 | 0 | 13 | 0 | 0 | 0 |
| | FINNAIR | S | 67 | 0 | 0 | 85 | 12 | 3 | 0 | 0 | 0 | 6 | 67 | 20 | 78 |
| TOTAL HELSINKI | | | 107 | 0 | 0 | 79 | 16 | 4 | 2 | 0 | 0 | 9 | 67 | 20 | 78 |
| KITTILA | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| | AZZURRA AIR | C | 7 | 0 | 0 | 43 | 0 | 57 | 0 | 0 | 0 | 23 | 60 | 9 | 5 |
| | BRITANNIA AIRWAYS | C | 6 | 0 | 0 | 17 | 0 | 17 | 67 | 0 | 0 | 70 | 50 | 22 | 4 |
| | FIRST CHOICE AIRWAYS LTD | C | 24 | 0 | 0 | 75 | 4 | 17 | 4 | 0 | 0 | 16 | 79 | 9 | 14 |
| | HAMBURG INTERNATIONAL | C | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 36 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 36 | 73 | 27 | 11 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 29 | 2 |
| | THOMAS COOK AIRLINES LTD | C | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL KITTILA | | | 51 | 0 | 0 | 61 | 4 | 22 | 14 | 0 | 0 | 25 | 69 | 17 | 36 |
| ROVANIEMI | BRITANNIA AIRWAYS | C | 22 | 0 | 0 | 50 | 9 | 36 | 5 | 0 | 0 | 22 | 60 | 18 | 15 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 1 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 6 | 71 | 11 | 14 |
| | MONARCH AIRLINES | C | 8 | 0 | 0 | 50 | 0 | 0 | 25 | 0 | 25 | 210 | 67 | 13 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 2 |
| | THOMAS COOK AIRLINES LTD | C | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 50 | 9 | 2 |
| TOTAL ROVANIEMI | | | 53 | 1 | 0 | 66 | 8 | 17 | 6 | 0 | 4 | 43 | 67 | 13 | 39 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL FINLAND | | | 211 | 1 | 0 | 71 | 11 | 11 | 6 | 0 | 1 | 21 | 67 | 18 | 153 |
| FRANCE | | | | | | | | | | | | | | | |
| CHAMBERY | AIR JET | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| | EXCEL AIRWAYS LTD | C | 3 | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 33 | 229 | 100 | 2 | 3 |
| | TITAN AIRWAYS LTD | C | 4 | 0 | 0 | 0 | 0 | 25 | 25 | 50 | 0 | 126 | 0 | 0 | 0 |
| TOTAL CHAMBERY | | | 12 | 0 | 0 | 25 | 17 | 17 | 17 | 17 | 8 | 113 | 77 | 7 | 13 |
| GRENOBLE | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 31 | 33 | 79 | 3 |
| | MONARCH AIRLINES | C | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 4 | 0 | 23 | 1 |
| TOTAL GRENOBLE | | | 9 | 0 | 0 | 56 | 22 | 22 | 0 | 0 | 0 | 13 | 25 | 65 | 4 |
| LYON | ASTRAEUS LTD | C | 7 | 0 | 0 | 71 | 14 | 0 | 14 | 0 | 0 | 24 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 5 | 0 | 0 | 60 | 0 | 0 | 20 | 20 | 0 | 67 | 33 | 56 | 6 |
| | BRITISH AIRWAYS CITIEXPRESS L | C | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 64 | 0 | 0 | 83 | 14 | 3 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 15 | 67 | 20 | 3 |
| | FLYBE.BRITISH EUROPEAN | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 20 | 100 | 0 | 1 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 56 | 67 | 81 | 3 |
| TOTAL LYON | | | 89 | 1 | 0 | 78 | 13 | 4 | 3 | 1 | 0 | 13 | 80 | 15 | 109 |
| NICE | BRITISH AIRWAYS CITIEXPRESS L | S | 58 | 0 | 0 | 90 | 9 | 2 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL NICE | | | 58 | 0 | 0 | 90 | 9 | 2 | 0 | 0 | 0 | 5 | 84 | 10 | 56 |
| PARIS (CHARLES DE GAULLE) | AIR FRANCE | S | 343 | 0 | 0 | 69 | 15 | 10 | 6 | 0 | 0 | 15 | 46 | 26 | 258 |
| | BRITISH AIRWAYS PLC | S | 237 | 1 | 5 | 56 | 19 | 12 | 11 | 2 | 0 | 25 | 70 | 14 | 213 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 580 | 2 | 5 | 64 | 17 | 11 | 8 | 1 | 0 | 19 | 57 | 21 | 471 |
| TARBES-LOURDES INTERNATIONAL | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 2 |
| TOTAL TARBES-LOURDES INTERNATIONAL | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 2 |
| TOULOUSE (BLAGNAC) | BMI REGIONAL | S | 55 | 3 | 0 | 96 | 4 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 15 | 67 | 7 | 3 |
| | BRITISH AIRWAYS CITIEXPRESS L | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | BRITISH AIRWAYS PLC | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 72 | 33 | 40 | 3 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 68 | 0 | 49 | 3 |
| TOTAL TOULOUSE (BLAGNAC) | | | 66 | 3 | 0 | 89 | 5 | 0 | 6 | 0 | 0 | 8 | 56 | 26 | 16 |
| TOTAL FRANCE | | | 816 | 6 | 5 | 69 | 15 | 9 | 7 | 1 | 0 | 18 | 63 | 19 | 671 |
| GAMBIA | | | | | | | | | | | | | | | |
| BANJUL | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 38 | 13 | 13 | 38 | 0 | 0 | 44 | 100 | 4 | 7 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 75 | 13 | 0 | 13 | 0 | 0 | 25 | 25 | 46 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 7 | 0 | 0 | 43 | 14 | 14 | 14 | 14 | 0 | 65 | 50 | 19 | 8 |
| TOTAL BANJUL | | | 23 | 1 | 0 | 52 | 13 | 9 | 22 | 4 | 0 | 44 | 57 | 24 | 23 |
| TOTAL GAMBIA | | | 23 | 1 | 0 | 52 | 13 | 9 | 22 | 4 | 0 | 44 | 57 | 24 | 23 |
| GERMANY | | | | | | | | | | | | | | | |
| BERLIN (TEGEL) | BRITISH AIRWAYS CITIEXPRESS L | S | 56 | 0 | 0 | 73 | 11 | 7 | 9 | 0 | 0 | 16 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL BERLIN (TEGEL) | | | 58 | 1 | 0 | 72 | 10 | 9 | 9 | 0 | 0 | 16 | 89 | 8 | 53 |
| DUSSELDORF | BRITISH AIRWAYS PLC | S | 173 | 0 | 5 | 76 | 14 | 5 | 5 | 0 | 0 | 12 | 77 | 13 | 172 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|-------------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| DUSSELDORF | LUFTHANSA CITY LINE | S | 138 | 0 | 0 | 96 | 3 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL DUSSELDORF | | | 311 | 0 | 5 | 85 | 9 | 3 | 3 | 0 | 0 | 7 | 77 | 14 | 288 |
| FRANKFURT MAIN | BRITISH AIRWAYS PLC | S | 235 | 0 | 7 | 74 | 14 | 6 | 5 | 0 | 13 | 73 | 16 | 189 | |
| | LUFTHANSA | S | 165 | 2 | 0 | 62 | 22 | 13 | 2 | 0 | 15 | 73 | 12 | 173 | |
| TOTAL FRANKFURT MAIN | | | 400 | 3 | 7 | 70 | 18 | 9 | 4 | 0 | 14 | 73 | 14 | 362 | |
| HAMBURG | LUFTHANSA CITY LINE | S | 82 | 0 | 0 | 76 | 11 | 9 | 5 | 0 | 13 | 86 | 8 | 74 | |
| TOTAL HAMBURG | | | 82 | 1 | 2 | 76 | 11 | 9 | 5 | 0 | 13 | 86 | 8 | 76 | |
| HANOVER | BRITISH AIRWAYS CITIEXPRESS L | S | 52 | 0 | 0 | 77 | 12 | 10 | 2 | 0 | 9 | 0 | 0 | 0 | |
| TOTAL HANOVER | | | 52 | 0 | 2 | 77 | 12 | 10 | 2 | 0 | 9 | 86 | 9 | 57 | |
| MUNICH | LUFTHANSA CITY LINE | S | 219 | 0 | 0 | 80 | 10 | 6 | 4 | 0 | 10 | 68 | 14 | 38 | |
| TOTAL MUNICH | | | 219 | 0 | 5 | 80 | 10 | 6 | 4 | 0 | 10 | 61 | 19 | 153 | |
| STUTT GART | LUFTHANSA CITY LINE | S | 44 | 0 | 0 | 86 | 7 | 2 | 5 | 0 | 8 | 79 | 11 | 42 | |
| TOTAL STUTT GART | | | 44 | 0 | 0 | 86 | 7 | 2 | 5 | 0 | 8 | 79 | 11 | 42 | |
| TOTAL GERMANY | | | 1166 | 5 | 21 | 77 | 12 | 7 | 4 | 0 | 11 | 75 | 14 | 1033 | |
| GREECE | | | | | | | | | | | | | | | |
| ATHENS | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | OLYMPIC AIRWAYS | S | 14 | 0 | 0 | 43 | 21 | 21 | 14 | 0 | 36 | 7 | 48 | 28 | |
| TOTAL ATHENS | | | 16 | 0 | 0 | 44 | 25 | 19 | 13 | 0 | 34 | 7 | 48 | 28 | |
| TOTAL GREECE | | | 18 | 0 | 0 | 50 | 22 | 17 | 11 | 0 | 30 | 10 | 45 | 30 | |
| INDIA | | | | | | | | | | | | | | | |
| GOA | MONARCH AIRLINES | C | 17 | 0 | 0 | 82 | 6 | 0 | 12 | 0 | 13 | 54 | 15 | 26 | |
| TOTAL GOA | | | 17 | 0 | 0 | 82 | 6 | 0 | 12 | 0 | 13 | 54 | 15 | 26 | |
| TOTAL INDIA | | | 17 | 0 | 0 | 82 | 6 | 0 | 12 | 0 | 13 | 54 | 15 | 26 | |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CONNAUGHT | BRITISH AIRWAYS CITIEXPRESS L | S | 37 | 1 | 0 | 68 | 5 | 11 | 16 | 0 | 22 | 0 | 0 | 0 | |
| TOTAL CONNAUGHT | | | 37 | 1 | 3 | 68 | 5 | 11 | 16 | 0 | 22 | 79 | 8 | 42 | |
| CORK | BRITISH AIRWAYS CITIEXPRESS L | S | 137 | 0 | 0 | 82 | 3 | 9 | 7 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL CORK | | | 137 | 0 | 7 | 82 | 3 | 9 | 7 | 0 | 12 | 75 | 17 | 136 | |
| DUBLIN | AER ARRAN | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | AER LINGUS | S | 297 | 2 | 1 | 75 | 11 | 9 | 4 | 0 | 13 | 89 | 7 | 308 | |
| | LUXAIR | S | 60 | 0 | 0 | 93 | 5 | 0 | 2 | 0 | 4 | 97 | 4 | 60 | |
| | RYANAIR | S | 244 | 0 | 4 | 79 | 10 | 7 | 3 | 0 | 11 | 88 | 6 | 250 | |
| TOTAL DUBLIN | | | 605 | 2 | 5 | 79 | 10 | 7 | 3 | 0 | 11 | 89 | 6 | 618 | |
| SHANNON | BRITISH AIRWAYS CITIEXPRESS L | S | 61 | 0 | 0 | 74 | 8 | 13 | 5 | 0 | 14 | 0 | 0 | 0 | |
| TOTAL SHANNON | | | 61 | 0 | 3 | 74 | 8 | 13 | 5 | 0 | 14 | 77 | 34 | 64 | |
| TOTAL IRISH REPUBLIC | | | 840 | 3 | 18 | 78 | 9 | 8 | 5 | 0 | 12 | 86 | 10 | 860 | |
| ISRAEL | | | | | | | | | | | | | | | |
| OVDA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 75 | 8 | 4 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------|-------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL OVDA | | | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 8 | 4 |
| TOTAL ISRAEL | | | 10 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 8 | 4 |
| ITALY | | | | | | | | | | | | | | | |
| BERGAMO | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 8 | 33 | 38 | 3 |
| | MY TRAVEL AIRWAYS UK | C | 3 | 0 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 42 | 0 | 0 | 0 |
| TOTAL BERGAMO | | | 6 | 0 | 0 | 33 | 50 | 0 | 17 | 0 | 0 | 25 | 50 | 25 | 6 |
| TOTAL GENOA | | | 2 | 1 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 37 | 100 | 5 | 2 |
| MILAN (MALPENSA) | BRITISH AIRWAYS PLC | S | 96 | 0 | 0 | 75 | 11 | 2 | 11 | 0 | 0 | 17 | 77 | 14 | 127 |
| TOTAL MILAN (MALPENSA) | | | 96 | 1 | 0 | 75 | 11 | 2 | 11 | 0 | 0 | 17 | 77 | 14 | 127 |
| ROME (FIUMICINO) | BRITISH AIRWAYS PLC | S | 51 | 0 | 1 | 53 | 14 | 27 | 6 | 0 | 0 | 21 | 68 | 28 | 50 |
| TOTAL ROME (FIUMICINO) | | | 51 | 0 | 1 | 53 | 14 | 27 | 6 | 0 | 0 | 21 | 68 | 28 | 50 |
| TURIN | AZZURRA AIR | C | 3 | 1 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 60 | 25 | 5 |
| | BRITISH AIRWAYS CITIEXPRESS L | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 38 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 13 | 67 | 17 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 25 | 48 | 4 |
| TOTAL TURIN | | | 19 | 1 | 0 | 53 | 21 | 21 | 5 | 0 | 0 | 20 | 62 | 23 | 21 |
| VENICE | BRITISH AIRWAYS CITIEXPRESS L | S | 53 | 0 | 0 | 74 | 9 | 8 | 9 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL VENICE | | | 53 | 0 | 0 | 74 | 9 | 8 | 9 | 0 | 0 | 15 | 0 | 0 | 0 |
| VERONA VILLAFRANCA | BRITISH AIRWAYS CITIEXPRESS L | C | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 23 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 8 | 67 | 13 | 3 |
| TOTAL VERONA VILLAFRANCA | | | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 16 | 67 | 13 | 3 |
| TOTAL ITALY | | | 231 | 3 | 1 | 65 | 15 | 11 | 9 | 0 | 0 | 18 | 73 | 19 | 211 |
| JAMAICA | | | | | | | | | | | | | | | |
| KINGSTON | AIR JAMAICA | S | 8 | 0 | 0 | 25 | 0 | 0 | 50 | 25 | 0 | 99 | 0 | 0 | 0 |
| TOTAL KINGSTON | | | 8 | 0 | 0 | 25 | 0 | 0 | 50 | 25 | 0 | 99 | 0 | 0 | 0 |
| MONTEGO BAY | AIR JAMAICA | S | 8 | 0 | 0 | 25 | 0 | 0 | 50 | 25 | 0 | 118 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 11 | 0 | 0 | 22 | 44 | 22 | 380 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 24 | 0 | 0 | 42 | 17 | 8 | 25 | 4 | 4 | 90 | 44 | 26 | 18 |
| TOTAL MONTEGO BAY | | | 41 | 0 | 0 | 32 | 10 | 5 | 29 | 17 | 7 | 159 | 44 | 26 | 18 |
| TOTAL JAMAICA | | | 49 | 0 | 0 | 31 | 8 | 4 | 33 | 18 | 6 | 149 | 44 | 26 | 18 |
| KENYA | | | | | | | | | | | | | | | |
| MOMBASA | MONARCH AIRLINES | C | 10 | 0 | 0 | 30 | 40 | 10 | 0 | 0 | 20 | 185 | 100 | 0 | 9 |
| TOTAL MOMBASA | | | 10 | 0 | 0 | 30 | 40 | 10 | 0 | 0 | 20 | 185 | 89 | 6 | 18 |
| TOTAL KENYA | | | 10 | 0 | 0 | 30 | 40 | 10 | 0 | 0 | 20 | 185 | 89 | 6 | 18 |
| LUXEMBOURG | | | | | | | | | | | | | | | |
| LUXEMBOURG | LUXAIR | S | 60 | 0 | 0 | 90 | 7 | 2 | 2 | 0 | 0 | 5 | 88 | 4 | 60 |
| TOTAL LUXEMBOURG | | | 60 | 0 | 0 | 90 | 7 | 2 | 2 | 0 | 0 | 5 | 88 | 4 | 60 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|-----------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL LUXEMBOURG | | | 60 | 0 | 0 | 90 | 7 | 2 | 2 | 0 | 0 | 5 | 88 | 4 | 60 |
| MALAYSIA | | | | | | | | | | | | | | | |
| KUALA LUMPUR (SEPANG) | MALAYSIAN AIRLINES SYSTEM-MA | S | 28 | 0 | 0 | 57 | 29 | 11 | 4 | 0 | 0 | 17 | 38 | 30 | 26 |
| TOTAL KUALA LUMPUR (SEPANG) | | | 28 | 0 | 0 | 57 | 29 | 11 | 4 | 0 | 0 | 17 | 38 | 30 | 26 |
| TOTAL MALAYSIA | | | 28 | 0 | 0 | 57 | 29 | 11 | 4 | 0 | 0 | 17 | 38 | 30 | 26 |
| MALTA | | | | | | | | | | | | | | | |
| MALTA | AIR MALTA | C | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 35 | 80 | 18 | 10 |
| | AIR MALTA | S | 45 | 1 | 1 | 84 | 7 | 4 | 4 | 0 | 0 | 11 | 86 | 8 | 36 |
| | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 0 | 3 | 75 | 15 | 8 |
| | EXCEL AIRWAYS LTD | S | 10 | 0 | 0 | 80 | 0 | 0 | 10 | 10 | 0 | 37 | 100 | 1 | 4 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 63 | 17 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 10 | 75 | 40 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 25 | 2 |
| TOTAL MALTA | | | 97 | 1 | 1 | 82 | 6 | 5 | 5 | 1 | 0 | 13 | 80 | 14 | 76 |
| TOTAL MALTA | | | 97 | 1 | 1 | 82 | 6 | 5 | 5 | 1 | 0 | 13 | 80 | 14 | 76 |
| MEXICO | | | | | | | | | | | | | | | |
| ACAPULCO | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL ACAPULCO | | | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 0 |
| CANCUN | FIRST CHOICE AIRWAYS LTD | C | 9 | 0 | 0 | 78 | 0 | 11 | 11 | 0 | 0 | 15 | 38 | 37 | 8 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 10 | 41 | 25 | 17 |
| | THOMAS COOK AIRLINES LTD | C | 7 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| TOTAL CANCUN | | | 24 | 1 | 0 | 83 | 8 | 4 | 4 | 0 | 0 | 9 | 40 | 29 | 25 |
| TOTAL MEXICO | | | 28 | 1 | 0 | 79 | 14 | 4 | 4 | 0 | 0 | 10 | 40 | 29 | 25 |
| MOROCCO | | | | | | | | | | | | | | | |
| AGADIR | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 8 | 100 | 0 | 4 |
| TOTAL AGADIR | | | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 8 | 100 | 0 | 4 |
| TOTAL MOROCCO | | | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 8 | 100 | 0 | 4 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | BRITISH AIRWAYS PLC | S | 229 | 1 | 5 | 72 | 13 | 5 | 10 | 0 | 0 | 16 | 68 | 18 | 212 |
| | KLM CITYHOPPER | S | 418 | 1 | 0 | 69 | 14 | 8 | 8 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 647 | 2 | 17 | 70 | 13 | 7 | 9 | 0 | 0 | 17 | 68 | 22 | 650 |
| TOTAL NETHERLANDS | | | 647 | 2 | 17 | 70 | 13 | 7 | 9 | 0 | 0 | 17 | 69 | 20 | 718 |
| NORWAY | | | | | | | | | | | | | | | |
| OSLO (GARDERMOEN) | BRITISH AIRWAYS CITIEXPRESS L | S | 90 | 1 | 0 | 70 | 16 | 8 | 6 | 1 | 0 | 16 | 0 | 0 | 0 |
| TOTAL OSLO (GARDERMOEN) | | | 91 | 1 | 6 | 70 | 15 | 8 | 5 | 1 | 0 | 16 | 76 | 18 | 89 |
| TOTAL NORWAY | | | 92 | 1 | 6 | 71 | 15 | 8 | 5 | 1 | 0 | 15 | 76 | 18 | 89 |
| PAKISTAN | | | | | | | | | | | | | | | |
| ISLAMABAD | PAKISTAN INTL AIRLINES | S | 26 | 0 | 0 | 62 | 19 | 12 | 8 | 0 | 0 | 17 | 0 | 255 | 14 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|--------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL ISLAMABAD | | | 26 | 0 | 0 | 62 | 19 | 12 | 8 | 0 | 0 | 17 | 0 | 255 | 14 |
| KARACHI | PAKISTAN INTL AIRLINES | S | 43 | 0 | 0 | 26 | 30 | 26 | 16 | 0 | 2 | 47 | 15 | 160 | 40 |
| TOTAL KARACHI | | | 43 | 0 | 0 | 26 | 30 | 26 | 16 | 0 | 2 | 47 | 15 | 160 | 40 |
| LAHORE | PAKISTAN INTL AIRLINES | S | 8 | 0 | 0 | 13 | 0 | 13 | 75 | 0 | 0 | 90 | 11 | 165 | 19 |
| TOTAL LAHORE | | | 8 | 0 | 0 | 13 | 0 | 13 | 75 | 0 | 0 | 90 | 11 | 165 | 19 |
| TOTAL PAKISTAN | | | 77 | 0 | 0 | 36 | 23 | 19 | 19 | 0 | 1 | 42 | 11 | 179 | 73 |
| POLAND | | | | | | | | | | | | | | | |
| WARSAW | LOT-POLISH AIRLINES | S | 48 | 0 | 0 | 83 | 4 | 4 | 8 | 0 | 0 | 16 | 0 | 0 | 0 |
| TOTAL WARSAW | | | 48 | 0 | 0 | 83 | 4 | 4 | 8 | 0 | 0 | 16 | 86 | 10 | 44 |
| TOTAL POLAND | | | 48 | 0 | 0 | 83 | 4 | 4 | 8 | 0 | 0 | 16 | 86 | 10 | 44 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | AZZURRA AIR | C | 8 | 0 | 0 | 63 | 38 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 6 | 17 | 40 | 12 |
| | FIRST CHOICE AIRWAYS LTD | C | 16 | 0 | 0 | 69 | 13 | 13 | 0 | 6 | 0 | 27 | 100 | 3 | 4 |
| | MONARCH AIRLINES | S | 26 | 0 | 1 | 88 | 4 | 8 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 7 | 0 | 0 | 71 | 0 | 14 | 14 | 0 | 0 | 17 | 90 | 6 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 72 | 11 | 17 | 0 | 0 | 0 | 11 | 40 | 23 | 20 |
| | THOMAS COOK AIRLINES LTD | C | 13 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 9 | 16 |
| TOTAL FARO | | | 96 | 0 | 1 | 80 | 9 | 8 | 1 | 1 | 0 | 11 | 55 | 20 | 76 |
| LISBON | PORTUGALIA | S | 58 | 0 | 0 | 78 | 14 | 9 | 0 | 0 | 0 | 7 | 87 | 4 | 60 |
| TOTAL LISBON | | | 58 | 0 | 0 | 78 | 14 | 9 | 0 | 0 | 0 | 7 | 87 | 4 | 60 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 154 | 0 | 1 | 79 | 11 | 8 | 1 | 1 | 0 | 10 | 70 | 13 | 138 |
| PORTUGAL(MADEIRA) | | | | | | | | | | | | | | | |
| FUNCHAL | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 90 | 4 | 10 |
| | EXCEL AIRWAYS LTD | C | 10 | 0 | 0 | 90 | 0 | 0 | 0 | 0 | 10 | 114 | 100 | 0 | 10 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 67 | 12 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 3 | 8 |
| | THOMAS COOK AIRLINES LTD | C | 9 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 6 | 10 |
| TOTAL FUNCHAL | | | 40 | 2 | 0 | 98 | 0 | 0 | 0 | 0 | 3 | 29 | 86 | 5 | 44 |
| TOTAL PORTUGAL(MADEIRA) | | | 40 | 2 | 0 | 98 | 0 | 0 | 0 | 0 | 3 | 29 | 86 | 5 | 44 |
| SINGAPORE | | | | | | | | | | | | | | | |
| SINGAPORE | SINGAPORE AIRLINES | S | 62 | 0 | 0 | 23 | 35 | 29 | 13 | 0 | 0 | 34 | 19 | 53 | 62 |
| TOTAL SINGAPORE | | | 62 | 1 | 0 | 23 | 35 | 29 | 13 | 0 | 0 | 34 | 19 | 53 | 62 |
| TOTAL SINGAPORE | | | 62 | 1 | 0 | 23 | 35 | 29 | 13 | 0 | 0 | 34 | 19 | 53 | 62 |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 40 | 1 | 0 | 70 | 23 | 3 | 0 | 5 | 0 | 17 | 69 | 19 | 52 |
| | FIRST CHOICE AIRWAYS LTD | C | 50 | 1 | 0 | 74 | 12 | 4 | 8 | 2 | 0 | 20 | 58 | 33 | 12 |
| | FLYBE.BRITISH EUROPEAN | C | 8 | 0 | 0 | 63 | 13 | 0 | 13 | 13 | 0 | 51 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 14 | 86 | 10 | 14 |
| | MONARCH AIRLINES | S | 58 | 0 | 0 | 88 | 9 | 3 | 0 | 0 | 0 | 5 | 83 | 15 | 42 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| ALICANTE | MY TRAVEL AIRWAYS UK | C | 26 | 0 | 0 | 62 | 23 | 8 | 8 | 0 | 0 | 20 | 54 | 21 | 26 |
| | THOMAS COOK AIRLINES LTD | C | 22 | 0 | 0 | 95 | 5 | 0 | 0 | 0 | 2 | 81 | 7 | 31 | |
| TOTAL ALICANTE | | | 212 | 2 | 1 | 76 | 14 | 4 | 3 | 2 | 0 | 14 | 73 | 16 | 205 |
| ALMERIA | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 16 | 63 | 16 | 8 | |
| TOTAL ALMERIA | | | 8 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 16 | 63 | 16 | 8 | |
| BARCELONA | FIRST CHOICE AIRWAYS LTD | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | IBERIA | S | 56 | 0 | 0 | 66 | 14 | 16 | 2 | 2 | 19 | 52 | 19 | 56 | |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| TOTAL BARCELONA | | | 61 | 0 | 0 | 67 | 15 | 15 | 2 | 2 | 17 | 52 | 19 | 56 | |
| MADRID | BRITISH AIRWAYS PLC | S | 94 | 0 | 2 | 50 | 23 | 20 | 6 | 0 | 22 | 83 | 7 | 78 | |
| TOTAL MADRID | | | 95 | 1 | 2 | 49 | 23 | 21 | 6 | 0 | 22 | 83 | 7 | 78 | |
| MAHON | ASTRAEUS LTD | C | 9 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| TOTAL MAHON | | | 9 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| MALAGA | BRITANNIA AIRWAYS | C | 26 | 2 | 0 | 88 | 8 | 0 | 0 | 4 | 14 | 70 | 21 | 27 | |
| | EXCEL AIRWAYS LTD | C | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 100 | 7 | 2 | |
| | FIRST CHOICE AIRWAYS LTD | C | 34 | 0 | 0 | 71 | 6 | 15 | 3 | 6 | 29 | 64 | 29 | 11 | |
| | MD AIRLINES | C | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | MONARCH AIRLINES | C | 18 | 0 | 0 | 78 | 11 | 0 | 0 | 11 | 32 | 65 | 17 | 17 | |
| | MONARCH AIRLINES | S | 60 | 0 | 0 | 85 | 7 | 7 | 2 | 0 | 7 | 80 | 11 | 56 | |
| | MY TRAVEL AIRWAYS UK | C | 22 | 0 | 0 | 59 | 18 | 18 | 5 | 0 | 16 | 50 | 18 | 26 | |
| | THOMAS COOK AIRLINES LTD | C | 18 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 18 | 64 | 11 | 22 | |
| TOTAL MALAGA | | | 188 | 3 | 0 | 78 | 10 | 7 | 3 | 3 | 17 | 67 | 21 | 193 | |
| MURCIA SAN JAVIER | BRITISH AIRWAYS CITIEXPRESS L | C | 3 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 67 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 39 | 0 | 0 | 0 | |
| TOTAL MURCIA SAN JAVIER | | | 6 | 0 | 0 | 17 | 0 | 0 | 83 | 0 | 59 | 0 | 0 | 0 | |
| PALMA DE MALLORCA | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 3 | 73 | 10 | 22 | |
| | FIRST CHOICE AIRWAYS LTD | C | 13 | 1 | 0 | 62 | 23 | 15 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 4 | 78 | 9 | 23 | |
| | THOMAS COOK AIRLINES LTD | C | 7 | 1 | 0 | 71 | 14 | 0 | 0 | 0 | 14 | 68 | 90 | 4 | 10 |
| TOTAL PALMA DE MALLORCA | | | 56 | 2 | 1 | 82 | 13 | 4 | 0 | 0 | 14 | 74 | 11 | 66 | |
| TOTAL SPAIN | | | 637 | 9 | 4 | 72 | 14 | 8 | 4 | 2 | 17 | 71 | 16 | 606 | |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | AZZURRA AIR | C | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 81 | 8 | 21 | |
| | FIRST CHOICE AIRWAYS LTD | C | 43 | 0 | 0 | 72 | 16 | 7 | 5 | 0 | 11 | 50 | 22 | 24 | |
| | MONARCH AIRLINES | C | 12 | 0 | 0 | 58 | 8 | 0 | 33 | 0 | 37 | 75 | 38 | 8 | |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 67 | 11 | 17 | 6 | 0 | 16 | 71 | 12 | 28 | |
| | THOMAS COOK AIRLINES LTD | C | 34 | 1 | 0 | 85 | 3 | 3 | 9 | 0 | 14 | 88 | 14 | 32 | |
| | VOLAR AIRLINES | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL ARRECIFE | | | 130 | 1 | 0 | 78 | 9 | 5 | 8 | 0 | 14 | 72 | 15 | 133 | |
| FUERTEVENTURA | BRITANNIA AIRWAYS | C | 20 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 63 | 33 | 8 | |
| | FIRST CHOICE AIRWAYS LTD | C | 16 | 0 | 0 | 88 | 6 | 6 | 0 | 0 | 4 | 69 | 11 | 16 | |
| | MY TRAVEL AIRWAYS UK | C | 25 | 0 | 0 | 72 | 12 | 8 | 8 | 0 | 14 | 79 | 9 | 28 | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

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|--|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| FUERTEVENTURA | THOMAS COOK AIRLINES LTD | C | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 18 |
| TOTAL FUERTEVENTURA | | | 75 | 0 | 0 | 87 | 7 | 4 | 3 | 0 | 0 | 6 | 80 | 10 | 70 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 4 | 58 | 12 | 26 | |
| | FIRST CHOICE AIRWAYS LTD | C | 19 | 0 | 0 | 53 | 21 | 5 | 21 | 0 | 27 | 90 | 6 | 20 | |
| | MD AIRLINES | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 74 | 0 | 0 | 0 | |
| | MONARCH AIRLINES | C | 12 | 0 | 0 | 83 | 8 | 8 | 0 | 0 | 5 | 80 | 10 | 10 | |
| | MY TRAVEL AIRWAYS UK | C | 26 | 1 | 0 | 85 | 8 | 0 | 8 | 0 | 12 | 71 | 13 | 28 | |
| | THOMAS COOK AIRLINES LTD | C | 35 | 0 | 0 | 97 | 3 | 0 | 0 | 0 | 1 | 91 | 4 | 22 | |
| | VOLAR AIRLINES | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL LAS PALMAS | | | 115 | 1 | 0 | 82 | 10 | 2 | 7 | 0 | 10 | 76 | 9 | 106 | |
| SANTA CRUZ DE LA PALMA | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 88 | 0 | 0 | 13 | 0 | 13 | 100 | 0 | 7 | |
| TOTAL SANTA CRUZ DE LA PALMA | | | 8 | 0 | 0 | 88 | 0 | 0 | 13 | 0 | 13 | 100 | 0 | 7 | |
| TENERIFE (SURREINA SOFIA) | ASTRAEUS LTD | C | 7 | 0 | 0 | 29 | 0 | 14 | 57 | 0 | 58 | 0 | 0 | 0 | |
| | AZZURRA AIR | C | 9 | 0 | 0 | 56 | 22 | 0 | 22 | 0 | 27 | 22 | 75 | 9 | |
| | BRITANNIA AIRWAYS | C | 44 | 0 | 0 | 70 | 2 | 9 | 7 | 11 | 47 | 70 | 13 | 43 | |
| | EXCEL AIRWAYS LTD | C | 21 | 0 | 0 | 71 | 10 | 10 | 5 | 5 | 20 | 52 | 35 | 21 | |
| | FIRST CHOICE AIRWAYS LTD | C | 59 | 0 | 0 | 83 | 14 | 2 | 2 | 0 | 7 | 83 | 7 | 23 | |
| | FUTURA AIRLINES | C | 10 | 0 | 0 | 30 | 20 | 30 | 20 | 0 | 40 | 0 | 201 | 2 | |
| | HOLA AIRLINES | C | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | IBERWORLD | C | 4 | 0 | 0 | 25 | 0 | 50 | 0 | 25 | 77 | 89 | 7 | 9 | |
| | MD AIRLINES | C | 6 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 28 | 0 | 0 | 0 | |
| | MONARCH AIRLINES | C | 25 | 0 | 0 | 68 | 16 | 12 | 4 | 0 | 12 | 72 | 15 | 29 | |
| | MY TRAVEL AIRWAYS UK | C | 61 | 2 | 0 | 72 | 21 | 3 | 3 | 0 | 10 | 65 | 23 | 51 | |
| | THOMAS COOK AIRLINES LTD | C | 58 | 2 | 0 | 88 | 2 | 2 | 9 | 0 | 11 | 76 | 20 | 66 | |
| | VOLAR AIRLINES | C | 8 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 20 | 0 | 21 | 1 | |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 315 | 6 | 0 | 72 | 11 | 8 | 7 | 2 | 19 | 68 | 25 | 302 | |
| TOTAL SPAIN(CANARY ISLANDS) | | | 643 | 8 | 0 | 77 | 10 | 6 | 7 | 1 | 15 | 72 | 18 | 618 | |
| SWEDEN | | | | | | | | | | | | | | | |
| GOTEBORG | BRITISH AIRWAYS CITIEXPRESS L | S | 46 | 0 | 0 | 74 | 0 | 11 | 15 | 0 | 20 | 0 | 0 | 0 | |
| | CITY AIRLINE | S | 40 | 0 | 2 | 78 | 15 | 8 | 0 | 0 | 10 | 0 | 0 | 0 | |
| TOTAL GOTEBORG | | | 86 | 0 | 2 | 76 | 7 | 9 | 8 | 0 | 15 | 88 | 12 | 43 | |
| STOCKHOLM (ARLANDA) | FINNAIR | S | 17 | 0 | 0 | 88 | 12 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | SKYWAYS EXPRESS | S | 79 | 0 | 0 | 82 | 13 | 3 | 1 | 1 | 10 | 83 | 13 | 83 | |
| TOTAL STOCKHOLM (ARLANDA) | | | 96 | 1 | 0 | 83 | 13 | 2 | 1 | 1 | 9 | 83 | 13 | 83 | |
| TOTAL SWEDEN | | | 182 | 2 | 2 | 80 | 10 | 5 | 4 | 1 | 12 | 85 | 12 | 200 | |
| SWITZERLAND | | | | | | | | | | | | | | | |
| BASLE MULHOUSE | FARNAIR TRANSPORT | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | SWISS AIRLINES | S | 144 | 0 | 2 | 87 | 6 | 2 | 6 | 0 | 9 | 69 | 12 | 140 | |
| TOTAL BASLE MULHOUSE | | | 146 | 0 | 2 | 86 | 6 | 2 | 5 | 0 | 9 | 69 | 12 | 140 | |
| BERNE | RHEINTALFLUG-ROLF SEEWALD | C | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| TOTAL BERNE | | | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| GENEVA | ASTRAEUS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 38 | 25 | 25 | 13 | 0 | 28 | 0 | 89 | 7 | |

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|-----------------------------------|--------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| GENEVA | BRITISH AIRWAYS PLC | S | 60 | 0 | 0 | 92 | 3 | 2 | 3 | 0 | 0 | 6 | 87 | 8 | 60 |
| | BRITISH AIRWAYS PLC | C | 10 | 0 | 0 | 10 | 40 | 50 | 0 | 0 | 0 | 29 | 25 | 48 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 5 | 0 | 0 | 40 | 0 | 20 | 40 | 0 | 0 | 51 | 33 | 39 | 6 |
| | FLYBE.BRITISH EUROPEAN | C | 5 | 0 | 0 | 20 | 0 | 0 | 20 | 40 | 20 | 184 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 13 | 40 | 50 | 5 |
| TOTAL GENEVA | | | 95 | 0 | 0 | 69 | 12 | 9 | 6 | 2 | 1 | 23 | 67 | 23 | 86 |
| ZURICH | BRITISH AIRWAYS PLC | S | 99 | 0 | 1 | 66 | 17 | 12 | 5 | 0 | 0 | 17 | 66 | 17 | 90 |
| | SWISS AIRLINES | S | 180 | 3 | 1 | 69 | 14 | 9 | 8 | 0 | 0 | 16 | 67 | 18 | 121 |
| TOTAL ZURICH | | | 279 | 3 | 2 | 68 | 15 | 10 | 7 | 0 | 0 | 17 | 66 | 18 | 211 |
| TOTAL SWITZERLAND | | | 522 | 4 | 4 | 73 | 12 | 8 | 6 | 0 | 0 | 15 | 67 | 17 | 437 |
| THAILAND | | | | | | | | | | | | | | | |
| PHUKET | MONARCH AIRLINES | C | 9 | 0 | 0 | 56 | 11 | 22 | 0 | 11 | 0 | 31 | 0 | 0 | 0 |
| TOTAL PHUKET | | | 9 | 0 | 0 | 56 | 11 | 22 | 0 | 11 | 0 | 31 | 0 | 0 | 0 |
| TOTAL THAILAND | | | 9 | 0 | 0 | 56 | 11 | 22 | 0 | 11 | 0 | 31 | 0 | 0 | 0 |
| TRINIDAD AND TOBAGO | | | | | | | | | | | | | | | |
| PORT OF SPAIN | BWIA | S | 10 | 0 | 0 | 70 | 10 | 0 | 20 | 0 | 0 | 19 | 0 | 0 | 0 |
| TOTAL PORT OF SPAIN | | | 10 | 0 | 0 | 70 | 10 | 0 | 20 | 0 | 0 | 19 | 0 | 0 | 0 |
| TOTAL TRINIDAD AND TOBAGO | | | 10 | 0 | 0 | 70 | 10 | 0 | 20 | 0 | 0 | 19 | 0 | 0 | 0 |
| TUNISIA | | | | | | | | | | | | | | | |
| MONASTIR | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 18 | 18 |
| | FIRST CHOICE AIRWAYS LTD | C | 10 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 9 | 80 | 42 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 2 | 100 | 5 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 10 | 0 | 0 | 70 | 10 | 0 | 10 | 0 | 10 | 64 | 78 | 10 | 9 |
| TOTAL MONASTIR | | | 42 | 0 | 0 | 81 | 14 | 0 | 2 | 0 | 2 | 18 | 72 | 19 | 47 |
| TOTAL TUNISIA | | | 42 | 0 | 0 | 81 | 14 | 0 | 2 | 0 | 2 | 18 | 72 | 19 | 47 |
| TURKEY | | | | | | | | | | | | | | | |
| ANTALYA | KIBRIS TURKISH AIRLINES - KTHY | S | 8 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 18 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 100 | 2 | 11 |
| TOTAL ANTALYA | | | 26 | 0 | 0 | 69 | 31 | 0 | 0 | 0 | 0 | 7 | 100 | 2 | 11 |
| ISTANBUL | THY TURK HAVA YOLLARI TURKIS | S | 36 | 0 | 1 | 53 | 36 | 6 | 3 | 3 | 0 | 23 | 38 | 25 | 32 |
| TOTAL ISTANBUL | | | 36 | 0 | 1 | 53 | 36 | 6 | 3 | 3 | 0 | 23 | 38 | 25 | 32 |
| TOTAL TURKEY | | | 62 | 0 | 1 | 60 | 34 | 3 | 2 | 2 | 0 | 16 | 53 | 19 | 43 |
| UNITED ARAB EMIRATES | | | | | | | | | | | | | | | |
| DUBAI | EMIRATES | S | 62 | 0 | 0 | 69 | 18 | 6 | 6 | 0 | 0 | 14 | 50 | 18 | 62 |
| TOTAL DUBAI | | | 62 | 0 | 0 | 69 | 18 | 6 | 6 | 0 | 0 | 14 | 50 | 18 | 62 |
| TOTAL UNITED ARAB EMIRATES | | | 62 | 0 | 0 | 69 | 18 | 6 | 6 | 0 | 0 | 14 | 50 | 18 | 62 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | BMI REGIONAL | S | 126 | 7 | 0 | 98 | 1 | 1 | 1 | 0 | 0 | 2 | 82 | 11 | 104 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 230 | 0 | 0 | 81 | 7 | 6 | 6 | 1 | 0 | 13 | 77 | 14 | 253 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL ABERDEEN | | | 356 | 8 | 0 | 87 | 4 | 4 | 4 | 1 | 0 | 9 | 78 | 13 | 357 |
| BELFAST CITY | BRITISH AIRWAYS CITIEXPRESS L | S | 270 | 0 | 0 | 75 | 9 | 9 | 8 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL BELFAST CITY | | | 270 | 0 | 2 | 75 | 9 | 9 | 8 | 0 | 0 | 15 | 75 | 13 | 300 |
| BRISTOL | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| TOTAL BRISTOL | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| CITY OF DERRY (EGLINTON) | LOGANAIR | S | 76 | 0 | 2 | 72 | 11 | 17 | 0 | 0 | 0 | 11 | 70 | 16 | 63 |
| TOTAL CITY OF DERRY (EGLINTON) | | | 76 | 0 | 2 | 72 | 11 | 17 | 0 | 0 | 0 | 11 | 70 | 16 | 63 |
| DUNDEE | EASTERN AIRWAYS | S | 89 | 0 | 6 | 96 | 2 | 0 | 2 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL DUNDEE | | | 89 | 0 | 6 | 96 | 2 | 0 | 2 | 0 | 0 | 5 | 0 | 0 | 0 |
| EDINBURGH | BMI REGIONAL | S | 202 | 4 | 0 | 82 | 12 | 4 | 1 | 0 | 0 | 8 | 78 | 15 | 151 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 232 | 1 | 0 | 76 | 12 | 8 | 5 | 0 | 0 | 12 | 74 | 15 | 93 |
| TOTAL EDINBURGH | | | 434 | 5 | 23 | 79 | 12 | 6 | 3 | 0 | 0 | 10 | 73 | 16 | 390 |
| EXETER | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL EXETER | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| GATWICK | BRITISH AIRWAYS PLC | S | 356 | 0 | 0 | 81 | 8 | 4 | 5 | 1 | 0 | 12 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 9 | 19 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 9 | 83 | 13 | 6 |
| TOTAL GATWICK | | | 366 | 34 | 0 | 81 | 8 | 4 | 5 | 1 | 0 | 11 | 86 | 8 | 376 |
| GLASGOW | BMI REGIONAL | S | 184 | 1 | 0 | 92 | 3 | 2 | 3 | 0 | 0 | 6 | 88 | 6 | 97 |
| | BRITISH AIRWAYS CITIEXPRESS L | S | 193 | 1 | 0 | 74 | 13 | 6 | 7 | 1 | 0 | 16 | 83 | 13 | 82 |
| TOTAL GLASGOW | | | 377 | 2 | 11 | 82 | 8 | 4 | 5 | 0 | 0 | 11 | 81 | 12 | 331 |
| GUERNSEY | AURIGNY AIR SERVICES | S | 155 | 9 | 3 | 86 | 5 | 0 | 3 | 5 | 0 | 19 | 80 | 10 | 108 |
| TOTAL GUERNSEY | | | 155 | 9 | 3 | 86 | 5 | 0 | 3 | 5 | 0 | 19 | 80 | 10 | 135 |
| HEATHROW | BMI BRITISH MIDLAND | S | 394 | 24 | 9 | 74 | 12 | 9 | 4 | 0 | 0 | 17 | 82 | 9 | 322 |
| | BRITISH AIRWAYS PLC | S | 552 | 2 | 8 | 75 | 13 | 7 | 5 | 1 | 0 | 15 | 74 | 16 | 535 |
| TOTAL HEATHROW | | | 947 | 28 | 17 | 75 | 12 | 8 | 4 | 1 | 0 | 16 | 77 | 14 | 857 |
| INVERNESS | EASTERN AIRWAYS | S | 103 | 0 | 8 | 95 | 2 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL INVERNESS | | | 103 | 1 | 8 | 95 | 2 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| ISLE OF MAN | BA CITIEXPRESS (IOM) LTD | S | 174 | 0 | 0 | 83 | 9 | 6 | 2 | 0 | 0 | 8 | 89 | 6 | 182 |
| TOTAL ISLE OF MAN | | | 174 | 0 | 0 | 83 | 9 | 6 | 2 | 0 | 0 | 8 | 89 | 6 | 184 |
| JERSEY | BRITISH AIRWAYS CITIEXPRESS L | S | 101 | 0 | 0 | 70 | 11 | 11 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL JERSEY | | | 101 | 2 | 3 | 70 | 11 | 11 | 8 | 0 | 0 | 17 | 79 | 10 | 99 |
| LONDON CITY | VLM (BELGIUM) | S | 187 | 0 | 3 | 93 | 3 | 2 | 2 | 0 | 1 | 6 | 0 | 0 | 0 |
| TOTAL LONDON CITY | | | 187 | 0 | 3 | 93 | 3 | 2 | 2 | 0 | 1 | 6 | 0 | 0 | 0 |
| LUTON | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 11 | 75 | 11 | 4 |
| | FLIGHTLINE LTD | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 69 | 0 | 0 | 0 |
| TOTAL LUTON | | | 10 | 0 | 0 | 50 | 20 | 20 | 10 | 0 | 0 | 22 | 75 | 11 | 4 |
| NORWICH | EASTERN AIRWAYS | S | 91 | 0 | 1 | 95 | 3 | 2 | 0 | 0 | 0 | 3 | 94 | 5 | 83 |
| TOTAL NORWICH | | | 91 | 0 | 1 | 95 | 3 | 2 | 0 | 0 | 0 | 3 | 94 | 5 | 83 |
| SOUTHAMPTON | BRITISH AIRWAYS CITIEXPRESS L | S | 110 | 0 | 0 | 70 | 10 | 4 | 15 | 1 | 0 | 22 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: MANCHESTER (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-------------------------------|-------------------|-------------------|------------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL SOUTHAMPTON | | | 110 | 0 | 0 | 70 | 10 | 4 | 15 | 1 | 0 | 22 | 85 | 10 | 108 |
| STANSTED | BRITISH AIRWAYS CITIEXPRESS L | S | 94 | 0 | 0 | 73 | 14 | 9 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 |
| | TITAN AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | VLM (BELGIUM) | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 19 | 0 | 50 | 2 |
| TOTAL STANSTED | | | 102 | 1 | 6 | 73 | 14 | 10 | 4 | 0 | 0 | 14 | 60 | 24 | 96 |
| SUMBURGH | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 52 | 0 | 0 | 0 |
| TOTAL SUMBURGH | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 52 | 0 | 0 | 0 |
| TOTAL UNITED KINGDOM | | | 3954 | 93 | 86 | 80 | 9 | 6 | 4 | 1 | 0 | 12 | 79 | 12 | 3384 |
| USA | | | | | | | | | | | | | | | |
| ATLANTA | DELTA AIRLINES | S | 62 | 0 | 0 | 66 | 13 | 10 | 11 | 0 | 0 | 19 | 79 | 16 | 62 |
| TOTAL ATLANTA | | | 62 | 0 | 0 | 66 | 13 | 10 | 11 | 0 | 0 | 19 | 79 | 16 | 62 |
| CHICAGO (O'HARE) | AMERICAN AIRLINES | S | 62 | 0 | 0 | 65 | 19 | 8 | 6 | 2 | 0 | 19 | 84 | 9 | 62 |
| | BMI BRITISH MIDLAND | S | 60 | 0 | 0 | 82 | 10 | 5 | 2 | 0 | 2 | 28 | 92 | 4 | 59 |
| TOTAL CHICAGO (O'HARE) | | | 122 | 0 | 0 | 73 | 15 | 7 | 4 | 1 | 1 | 24 | 88 | 6 | 121 |
| MIAMI INTERNATIONAL | EUROPEAN AIR CHARTER | C | 3 | 0 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 148 | 0 | 0 | 0 |
| TOTAL MIAMI INTERNATIONAL | | | 3 | 0 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 148 | 0 | 0 | 0 |
| NEW YORK (JF KENNEDY) | BRITISH AIRWAYS PLC | S | 58 | 0 | 0 | 53 | 24 | 14 | 5 | 2 | 2 | 26 | 76 | 14 | 58 |
| | PAKISTAN INTL AIRLINES | S | 43 | 0 | 0 | 47 | 16 | 23 | 12 | 0 | 2 | 41 | 22 | 145 | 45 |
| TOTAL NEW YORK (JF KENNEDY) | | | 101 | 0 | 0 | 50 | 21 | 18 | 8 | 1 | 2 | 32 | 52 | 71 | 103 |
| NEW YORK (NEWARK) | CONTINENTAL AIRLINES | S | 48 | 0 | 0 | 73 | 13 | 10 | 0 | 4 | 0 | 17 | 85 | 7 | 52 |
| TOTAL NEW YORK (NEWARK) | | | 48 | 0 | 0 | 73 | 13 | 10 | 0 | 4 | 0 | 17 | 85 | 7 | 52 |
| PHILADELPHIA INTERNATIONAL | US AIRWAYS | S | 62 | 0 | 0 | 63 | 15 | 11 | 10 | 2 | 0 | 25 | 77 | 12 | 62 |
| TOTAL PHILADELPHIA INTERNATIONAL | | | 62 | 0 | 0 | 63 | 15 | 11 | 10 | 2 | 0 | 25 | 77 | 12 | 62 |
| SANFORD | BRITANNIA AIRWAYS | C | 9 | 0 | 0 | 67 | 11 | 0 | 0 | 22 | 0 | 45 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 1 | 0 | 38 | 13 | 0 | 38 | 13 | 0 | 85 | 78 | 13 | 9 |
| | MY TRAVEL AIRWAYS UK | C | 9 | 0 | 0 | 44 | 11 | 33 | 11 | 0 | 0 | 26 | 65 | 21 | 26 |
| | THOMAS COOK AIRLINES LTD | C | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| TOTAL SANFORD | | | 33 | 1 | 0 | 61 | 9 | 9 | 12 | 9 | 0 | 40 | 69 | 19 | 35 |
| WASHINGTON (DULLES) | BMI BRITISH MIDLAND | S | 4 | 0 | 1 | 75 | 0 | 0 | 25 | 0 | 0 | 24 | 79 | 18 | 53 |
| TOTAL WASHINGTON (DULLES) | | | 4 | 0 | 1 | 75 | 0 | 0 | 25 | 0 | 0 | 24 | 79 | 18 | 53 |
| TOTAL USA | | | 435 | 1 | 1 | 64 | 15 | 11 | 7 | 2 | 1 | 27 | 74 | 25 | 507 |
| TOTAL MANCHESTER | | | 12356 | 160 | 183 | 76 | 11 | 7 | 5 | 1 | 0 | 15 | 73 | 17 | 11500 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|--------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | |
| INNSBRUCK | BRITISH AIRWAYS PLC | C | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 32 | 0 | 0 | 0 |
| TOTAL INNSBRUCK | | | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 32 | 0 | 75 | 3 |
| SALZBURG | ASTRAEUS LTD | C | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 225 | 0 | 0 | 0 |
| | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL SALZBURG | | | 4 | 0 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 113 | 67 | 14 | 3 |
| TOTAL AUSTRIA | | | 7 | 0 | 0 | 43 | 0 | 29 | 14 | 14 | 0 | 79 | 25 | 41 | 8 |
| BELGIUM | | | | | | | | | | | | | | | |
| BRUSSELS | SN BRUSSELS AIRLINES | S | 174 | 0 | 4 | 84 | 11 | 3 | 1 | 0 | 0 | 7 | 87 | 6 | 137 |
| TOTAL BRUSSELS | | | 174 | 0 | 4 | 84 | 11 | 3 | 1 | 0 | 0 | 7 | 87 | 7 | 253 |
| TOTAL BELGIUM | | | 174 | 0 | 4 | 84 | 11 | 3 | 1 | 0 | 0 | 7 | 87 | 7 | 253 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 50 | 19 | 2 |
| TOTAL LARNACA | | | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 50 | 19 | 2 |
| PAPHOS | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL PAPHOS | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL CYPRUS | | | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 19 | 2 |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 59 | 0 | 0 | 0 |
| TOTAL PRAGUE | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 59 | 0 | 0 | 0 |
| TOTAL CZECH REPUBLIC | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 59 | 0 | 0 | 0 |
| FINLAND | | | | | | | | | | | | | | | |
| KITTILA | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 21 | 100 | 0 | 2 |
| TOTAL KITTILA | | | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 21 | 75 | 5 | 4 |
| ROVANIEMI | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 100 | 1 | 4 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL ROVANIEMI | | | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 8 | 83 | 12 | 6 |
| TOTAL FINLAND | | | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 11 | 80 | 9 | 10 |
| FRANCE | | | | | | | | | | | | | | | |
| CHAMBERY | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 14 | 0 | 111 | 4 |
| TOTAL CHAMBERY | | | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 14 | 0 | 111 | 4 |
| PARIS (CHARLES DE GAULLE) | FLYBE.BRITISH EUROPEAN | S | 148 | 0 | 0 | 79 | 14 | 6 | 1 | 0 | 0 | 10 | 59 | 26 | 132 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 148 | 0 | 0 | 79 | 14 | 6 | 1 | 0 | 0 | 10 | 59 | 26 | 132 |
| TOULOUSE (BLAGNAC) | EUROPEAN AIR CHARTER | C | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 70 | 0 | 0 | 0 |
| TOTAL TOULOUSE (BLAGNAC) | | | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 70 | 0 | 0 | 0 |
| TOTAL FRANCE | | | 155 | 0 | 0 | 78 | 14 | 6 | 1 | 1 | 0 | 11 | 57 | 29 | 137 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|------------------------------------|-------------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| GERMANY | | | | | | | | | | | | | | | |
| DUSSELDORF | EUROWINGS LUFTVERKEHRS | S | 42 | 0 | 0 | 67 | 14 | 14 | 5 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL DUSSELDORF | | | 42 | 0 | 0 | 67 | 14 | 14 | 5 | 0 | 0 | 18 | 83 | 9 | 40 |
| TOTAL GERMANY | | | 42 | 0 | 0 | 67 | 14 | 14 | 5 | 0 | 0 | 18 | 83 | 9 | 40 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| DUBLIN | BRITISH AIRWAYS CITIEXPRESS L | S | 187 | 0 | 0 | 84 | 6 | 4 | 5 | 1 | 0 | 12 | 82 | 13 | 141 |
| TOTAL DUBLIN | | | 188 | 2 | 0 | 84 | 7 | 4 | 5 | 1 | 0 | 12 | 82 | 13 | 141 |
| TOTAL IRISH REPUBLIC | | | 188 | 2 | 0 | 84 | 7 | 4 | 5 | 1 | 0 | 12 | 81 | 15 | 177 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | KLM CITYHOPPER | S | 328 | 0 | 0 | 67 | 14 | 12 | 6 | 1 | 0 | 18 | 0 | 0 | 0 |
| TOTAL AMSTERDAM | | | 328 | 0 | 16 | 67 | 14 | 12 | 6 | 1 | 0 | 18 | 72 | 17 | 274 |
| TOTAL NETHERLANDS | | | 328 | 1 | 16 | 67 | 14 | 12 | 6 | 1 | 0 | 18 | 72 | 17 | 274 |
| NORWAY | | | | | | | | | | | | | | | |
| STAVANGER | WIDEROE FLYVESELSKAP A/S | S | 50 | 0 | 2 | 70 | 14 | 16 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL STAVANGER | | | 50 | 0 | 2 | 70 | 14 | 16 | 0 | 0 | 0 | 11 | 83 | 14 | 78 |
| TOTAL NORWAY | | | 50 | 0 | 2 | 70 | 14 | 16 | 0 | 0 | 0 | 11 | 83 | 14 | 78 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 50 | 13 | 4 |
| TOTAL FARO | | | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 50 | 13 | 4 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 50 | 13 | 4 |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 26 | 0 | 0 | 81 | 12 | 8 | 0 | 0 | 0 | 6 | 69 | 22 | 26 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 83 | 11 | 6 |
| TOTAL ALICANTE | | | 34 | 0 | 0 | 85 | 9 | 6 | 0 | 0 | 0 | 5 | 72 | 20 | 32 |
| BARCELONA | MD AIRLINES | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 10 | 0 | 0 | 60 | 10 | 20 | 10 | 0 | 0 | 19 | 0 | 0 | 0 |
| | THOMAS COOK AIRLINES LTD | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL BARCELONA | | | 14 | 0 | 0 | 64 | 14 | 14 | 7 | 0 | 0 | 15 | 50 | 17 | 2 |
| MALAGA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 70 | 42 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 7 | 4 |
| TOTAL MALAGA | | | 14 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 71 | 32 | 14 |
| PALMA DE MALLORCA | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 8 | 100 | 0 | 2 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 50 | 27 | 4 |
| TOTAL PALMA DE MALLORCA | | | 7 | 0 | 0 | 71 | 29 | 0 | 0 | 0 | 0 | 7 | 67 | 18 | 6 |
| TOTAL SPAIN | | | 69 | 0 | 0 | 83 | 10 | 6 | 1 | 0 | 0 | 7 | 70 | 23 | 54 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 8 |
| | SPANAIR | C | 8 | 0 | 0 | 38 | 13 | 38 | 13 | 0 | 0 | 27 | 25 | 39 | 8 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: NEWCASTLE (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|--|-------------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| ARRECIFE | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 3 | 88 | 5 | 8 |
| TOTAL ARRECIFE | | | 24 | 0 | 0 | 75 | 8 | 13 | 4 | 0 | 0 | 10 | 71 | 15 | 24 |
| FUERTEVENTURA | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 8 | 88 | 10 | 8 |
| TOTAL FUERTEVENTURA | | | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 8 | 88 | 10 | 8 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 10 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 50 | 10 | 0 | 30 | 10 | 0 | 62 | 80 | 9 | 10 |
| TOTAL LAS PALMAS | | | 21 | 0 | 0 | 76 | 5 | 0 | 14 | 5 | 0 | 30 | 91 | 4 | 22 |
| TENERIFE (SURREINA SOFIA) | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 8 | 89 | 7 | 19 |
| | EXCEL AIRWAYS LTD | C | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 69 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 63 | 38 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| | MD AIRLINES | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 84 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 17 | 0 | 0 | 88 | 12 | 0 | 0 | 0 | 0 | 7 | 79 | 13 | 14 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 73 | 7 | 15 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 55 | 0 | 0 | 78 | 15 | 2 | 5 | 0 | 0 | 12 | 79 | 14 | 56 |
| TOTAL SPAIN(CANARY ISLANDS) | | | 108 | 0 | 0 | 78 | 10 | 5 | 6 | 1 | 0 | 15 | 80 | 12 | 110 |
| SWITZERLAND | | | | | | | | | | | | | | | |
| GENEVA | FLYBE.BRITISH EUROPEAN | C | 3 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 79 | 0 | 60 | 3 |
| TOTAL GENEVA | | | 3 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 79 | 0 | 60 | 3 |
| TOTAL SWITZERLAND | | | 3 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 79 | 0 | 60 | 3 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| ABERDEEN | BRITISH AIRWAYS CITIEXPRESS L | S | 237 | 0 | 0 | 81 | 7 | 6 | 5 | 0 | 0 | 10 | 75 | 17 | 231 |
| TOTAL ABERDEEN | | | 237 | 0 | 0 | 81 | 7 | 6 | 5 | 0 | 0 | 10 | 75 | 17 | 232 |
| BELFAST CITY | FLYBE.BRITISH EUROPEAN | S | 258 | 0 | 2 | 93 | 3 | 2 | 3 | 0 | 0 | 6 | 76 | 13 | 229 |
| TOTAL BELFAST CITY | | | 258 | 0 | 2 | 93 | 3 | 2 | 3 | 0 | 0 | 6 | 76 | 13 | 229 |
| BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS L | S | 140 | 0 | 0 | 89 | 2 | 5 | 3 | 1 | 0 | 12 | 0 | 0 | 0 |
| TOTAL BIRMINGHAM | | | 140 | 0 | 0 | 89 | 2 | 5 | 3 | 1 | 0 | 12 | 88 | 11 | 107 |
| BRISTOL | BRITISH AIRWAYS CITIEXPRESS L | S | 191 | 0 | 0 | 77 | 12 | 6 | 4 | 0 | 0 | 12 | 71 | 18 | 119 |
| TOTAL BRISTOL | | | 191 | 0 | 0 | 77 | 12 | 6 | 4 | 0 | 0 | 12 | 71 | 18 | 119 |
| GATWICK | CITY FLYER EXPRESS | S | 219 | 4 | 0 | 74 | 11 | 9 | 7 | 0 | 0 | 15 | 76 | 14 | 251 |
| TOTAL GATWICK | | | 220 | 4 | 0 | 74 | 10 | 9 | 7 | 0 | 0 | 15 | 76 | 14 | 251 |
| HEATHROW | BRITISH AIRWAYS PLC | S | 318 | 0 | 0 | 72 | 12 | 10 | 4 | 2 | 0 | 18 | 76 | 15 | 323 |
| TOTAL HEATHROW | | | 318 | 0 | 0 | 72 | 12 | 10 | 4 | 2 | 0 | 18 | 76 | 15 | 323 |
| LEEDS BRADFORD | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 56 | 0 | 0 | 0 |
| TOTAL LEEDS BRADFORD | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 56 | 0 | 0 | 0 |
| SOUTHAMPTON | BRITISH AIRWAYS CITIEXPRESS L | S | 170 | 0 | 0 | 85 | 7 | 3 | 5 | 1 | 0 | 11 | 80 | 15 | 99 |
| TOTAL SOUTHAMPTON | | | 170 | 0 | 0 | 85 | 7 | 3 | 5 | 1 | 0 | 11 | 80 | 15 | 99 |
| STANSTED | EASYJET AIRLINE COMPANY LTD | S | 128 | 0 | 0 | 53 | 18 | 13 | 16 | 0 | 0 | 29 | 0 | 0 | 0 |
| | GO FLY LTD | S | 90 | 0 | 0 | 60 | 19 | 18 | 3 | 0 | 0 | 18 | 56 | 22 | 116 |
| | TITAN AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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| ORIGIN / DESTINATION | AIRLINE | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------|---------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | CHARTER/ SCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | MATCHED | Actual (7) | | | | | | | | | | |
| TOTAL STANSTED | | 220 | 0 | 0 | 56 | 18 | 15 | 10 | 0 | 0 | 24 | 56 | 22 | 117 |
| TOTAL UNITED KINGDOM | | 1758 | 6 | 2 | 78 | 9 | 7 | 5 | 0 | 0 | 14 | 75 | 15 | 1552 |
| TOTAL NEWCASTLE | | 2903 | 9 | 24 | 77 | 10 | 7 | 5 | 0 | 0 | 14 | 76 | 15 | 2725 |

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|--------------------------------|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| AUSTRIA | | | | | | | | | | | | | | | |
| GRAZ | RYANAIR | S | 59 | 0 | 0 | 36 | 17 | 34 | 14 | 0 | 0 | 31 | 0 | 0 | 0 |
| TOTAL GRAZ | | | 59 | 0 | 0 | 36 | 17 | 34 | 14 | 0 | 0 | 31 | 0 | 0 | 0 |
| INNSBRUCK | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 17 | 33 | 46 | 3 |
| | TYROLEAN AIRWAYS | C | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 33 | 50 | 44 | 4 |
| TOTAL INNSBRUCK | | | 7 | 0 | 0 | 43 | 14 | 43 | 0 | 0 | 0 | 24 | 43 | 45 | 7 |
| KLAGENFURT | RYANAIR | S | 61 | 0 | 0 | 61 | 23 | 13 | 2 | 0 | 2 | 21 | 0 | 0 | 0 |
| TOTAL KLAGENFURT | | | 61 | 0 | 0 | 61 | 23 | 13 | 2 | 0 | 2 | 21 | 0 | 0 | 0 |
| SALZBURG | BRITANNIA AIRWAYS | C | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| | RYANAIR | S | 117 | 0 | 1 | 70 | 14 | 9 | 8 | 0 | 0 | 17 | 41 | 38 | 118 |
| TOTAL SALZBURG | | | 120 | 1 | 1 | 71 | 13 | 8 | 8 | 0 | 0 | 16 | 40 | 39 | 121 |
| VIENNA | LAUDA-AIR | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL VIENNA | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| TOTAL AUSTRIA | | | 249 | 1 | 1 | 59 | 17 | 16 | 7 | 0 | 0 | 21 | 41 | 39 | 128 |
| BELGIUM | | | | | | | | | | | | | | | |
| CHARLEROI | RYANAIR | S | 207 | 0 | 6 | 62 | 19 | 12 | 5 | 1 | 0 | 18 | 66 | 21 | 200 |
| TOTAL CHARLEROI | | | 207 | 0 | 6 | 62 | 19 | 12 | 5 | 1 | 0 | 18 | 66 | 21 | 200 |
| TOTAL BELGIUM | | | 207 | 0 | 6 | 62 | 19 | 12 | 5 | 1 | 0 | 18 | 66 | 21 | 200 |
| CYPRUS | | | | | | | | | | | | | | | |
| LARNACA | CYPRUS AIRWAYS | S | 20 | 0 | 0 | 30 | 30 | 20 | 20 | 0 | 0 | 39 | 83 | 8 | 6 |
| TOTAL LARNACA | | | 20 | 0 | 0 | 30 | 30 | 20 | 20 | 0 | 0 | 39 | 83 | 8 | 6 |
| PAPHOS | FIRST CHOICE AIRWAYS LTD | S | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 7 | 4 |
| | HELIOS AIRWAYS LTD | S | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL PAPHOS | | | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 7 | 4 |
| TOTAL CYPRUS | | | 26 | 0 | 0 | 46 | 23 | 15 | 15 | 0 | 0 | 30 | 80 | 8 | 10 |
| CZECH REPUBLIC | | | | | | | | | | | | | | | |
| PRAGUE | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | CSA | S | 100 | 0 | 0 | 63 | 11 | 12 | 12 | 2 | 0 | 28 | 65 | 35 | 84 |
| | EASYJET AIRLINE COMPANY LTD | S | 105 | 1 | 0 | 19 | 27 | 33 | 20 | 1 | 0 | 43 | 0 | 0 | 0 |
| | GO FLY LTD | S | 72 | 0 | 1 | 47 | 24 | 25 | 4 | 0 | 0 | 21 | 53 | 30 | 128 |
| TOTAL PRAGUE | | | 279 | 1 | 1 | 43 | 20 | 23 | 13 | 1 | 0 | 31 | 58 | 32 | 214 |
| TOTAL CZECH REPUBLIC | | | 279 | 1 | 1 | 43 | 20 | 23 | 13 | 1 | 0 | 31 | 58 | 32 | 214 |
| DENMARK | | | | | | | | | | | | | | | |
| AARHUS (TIRSTRUP) | RYANAIR | S | 94 | 0 | 2 | 44 | 33 | 15 | 9 | 0 | 0 | 25 | 37 | 44 | 104 |
| TOTAL AARHUS (TIRSTRUP) | | | 94 | 0 | 2 | 44 | 33 | 15 | 9 | 0 | 0 | 25 | 37 | 44 | 104 |
| COPENHAGEN | EASYJET AIRLINE COMPANY LTD | S | 92 | 0 | 0 | 26 | 21 | 28 | 23 | 2 | 0 | 42 | 0 | 0 | 0 |
| | GO FLY LTD | S | 66 | 0 | 0 | 62 | 20 | 11 | 6 | 2 | 0 | 20 | 55 | 24 | 98 |
| TOTAL COPENHAGEN | | | 158 | 0 | 0 | 41 | 20 | 21 | 16 | 2 | 0 | 33 | 55 | 24 | 98 |
| ESBJERG | RYANAIR | S | 60 | 0 | 0 | 75 | 5 | 8 | 8 | 0 | 3 | 27 | 45 | 45 | 60 |

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|------------------------------------|---------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL ESBJERG | | | 60 | 0 | 0 | 75 | 5 | 8 | 8 | 0 | 3 | 27 | 45 | 45 | 60 |
| TOTAL DENMARK | | | 312 | 0 | 2 | 48 | 21 | 17 | 12 | 1 | 1 | 29 | 45 | 36 | 262 |
| EGYPT | | | | | | | | | | | | | | | |
| CAIRO | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 92 | 0 | 0 | 0 |
| TOTAL CAIRO | | | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 92 | 0 | 0 | 0 |
| TOTAL EGYPT | | | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 92 | 0 | 0 | 0 |
| FED REP YUGO SERBIA M'ENEGRO | | | | | | | | | | | | | | | |
| PRISTINA | CHANNEL EXPRESS (AIR SVS) | C | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 41 | 0 | 0 | 0 |
| TOTAL PRISTINA | | | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 41 | 0 | 94 | 4 |
| TOTAL FED REP YUGO SERBIA M'ENEGRO | | | 8 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 41 | 0 | 94 | 4 |
| FINLAND | | | | | | | | | | | | | | | |
| ENONTEKIO | BRITANNIA AIRWAYS | C | 4 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 36 | 100 | 6 | 2 |
| | MY TRAVEL AIRWAYS UK | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL ENONTEKIO | | | 6 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 24 | 50 | 12 | 6 |
| IVALO | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL IVALO | | | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| KITTILA | BRITANNIA AIRWAYS | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 38 | 31 | 13 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| | MONARCH AIRLINES | C | 19 | 0 | 0 | 37 | 11 | 37 | 16 | 0 | 0 | 32 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 52 | 50 | 13 | 2 |
| TOTAL KITTILA | | | 27 | 0 | 0 | 48 | 7 | 26 | 19 | 0 | 0 | 31 | 40 | 29 | 15 |
| ROVANIEMI | MONARCH AIRLINES | C | 6 | 0 | 0 | 0 | 17 | 33 | 50 | 0 | 0 | 73 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 28 | 25 | 29 | 4 |
| TOTAL ROVANIEMI | | | 10 | 0 | 0 | 10 | 30 | 20 | 40 | 0 | 0 | 55 | 44 | 22 | 18 |
| TOTAL FINLAND | | | 47 | 0 | 0 | 38 | 15 | 28 | 19 | 0 | 0 | 34 | 60 | 22 | 99 |
| FRANCE | | | | | | | | | | | | | | | |
| BERGERAC | KLM UK LTD | S | 57 | 1 | 0 | 79 | 7 | 9 | 4 | 2 | 0 | 15 | 0 | 0 | 0 |
| TOTAL BERGERAC | | | 57 | 1 | 0 | 79 | 7 | 9 | 4 | 2 | 0 | 15 | 0 | 0 | 0 |
| BIARRITZ | RYANAIR | S | 60 | 0 | 0 | 72 | 17 | 8 | 3 | 0 | 0 | 13 | 70 | 18 | 57 |
| TOTAL BIARRITZ | | | 60 | 0 | 0 | 72 | 17 | 8 | 3 | 0 | 0 | 13 | 70 | 18 | 57 |
| BORDEAUX | KLM UK LTD | S | 66 | 0 | 0 | 77 | 15 | 3 | 5 | 0 | 0 | 11 | 60 | 25 | 77 |
| TOTAL BORDEAUX | | | 66 | 0 | 0 | 77 | 15 | 3 | 5 | 0 | 0 | 11 | 60 | 25 | 77 |
| BREST | KLM UK LTD | S | 34 | 0 | 0 | 71 | 12 | 15 | 3 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL BREST | | | 34 | 0 | 0 | 71 | 12 | 15 | 3 | 0 | 0 | 15 | 0 | 0 | 0 |
| CAEN | KLM UK LTD | S | 28 | 0 | 0 | 54 | 14 | 25 | 7 | 0 | 0 | 23 | 0 | 0 | 0 |
| TOTAL CAEN | | | 28 | 0 | 0 | 54 | 14 | 25 | 7 | 0 | 0 | 23 | 0 | 0 | 0 |
| CARCASSONNE | RYANAIR | S | 60 | 0 | 0 | 72 | 15 | 7 | 7 | 0 | 0 | 18 | 63 | 16 | 57 |
| TOTAL CARCASSONNE | | | 60 | 0 | 0 | 72 | 15 | 7 | 7 | 0 | 0 | 18 | 63 | 16 | 57 |

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|--|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHAMBERY | KLM UK LTD | S | 10 | 0 | 0 | 70 | 30 | 0 | 0 | 0 | 0 | 9 | 11 | 136 | 9 |
| | TITAN AIRWAYS LTD | C | 6 | 1 | 0 | 17 | 33 | 17 | 17 | 17 | 0 | 77 | 0 | 131 | 3 |
| TOTAL CHAMBERY | | | 16 | 1 | 0 | 50 | 31 | 6 | 6 | 6 | 0 | 35 | 8 | 135 | 12 |
| DIJON | KLM UK LTD | S | 28 | 0 | 0 | 64 | 4 | 11 | 21 | 0 | 0 | 26 | 0 | 0 | 0 |
| TOTAL DIJON | | | 28 | 0 | 0 | 64 | 4 | 11 | 21 | 0 | 0 | 26 | 0 | 0 | 0 |
| DINARD | RYANAIR | S | 60 | 0 | 0 | 82 | 10 | 5 | 3 | 0 | 0 | 12 | 71 | 16 | 58 |
| TOTAL DINARD | | | 60 | 0 | 0 | 82 | 10 | 5 | 3 | 0 | 0 | 12 | 71 | 16 | 58 |
| GRENOBLE | KLM UK LTD | S | 58 | 0 | 2 | 81 | 12 | 5 | 2 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL GRENOBLE | | | 58 | 0 | 2 | 81 | 12 | 5 | 2 | 0 | 0 | 11 | 0 | 0 | 0 |
| LA ROCHELLE | KLM UK LTD | S | 44 | 0 | 1 | 64 | 18 | 5 | 11 | 2 | 0 | 24 | 73 | 16 | 26 |
| TOTAL LA ROCHELLE | | | 44 | 0 | 1 | 64 | 18 | 5 | 11 | 2 | 0 | 24 | 73 | 16 | 26 |
| LIMOGES | KLM UK LTD | S | 38 | 0 | 2 | 74 | 5 | 11 | 11 | 0 | 0 | 19 | 0 | 0 | 0 |
| TOTAL LIMOGES | | | 38 | 0 | 2 | 74 | 5 | 11 | 11 | 0 | 0 | 19 | 0 | 0 | 0 |
| LYON | EASYJET AIRLINE COMPANY LTD | S | 84 | 0 | 0 | 33 | 17 | 36 | 13 | 1 | 0 | 37 | 0 | 0 | 0 |
| | EUROPEAN AIR CHARTER | C | 4 | 0 | 0 | 0 | 25 | 25 | 50 | 0 | 0 | 65 | 33 | 65 | 3 |
| | GO FLY LTD | S | 47 | 0 | 1 | 64 | 19 | 4 | 9 | 4 | 0 | 29 | 44 | 35 | 39 |
| TOTAL LYON | | | 135 | 1 | 1 | 43 | 18 | 24 | 13 | 2 | 0 | 35 | 55 | 31 | 106 |
| MARSEILLE | KLM UK LTD | S | 62 | 0 | 0 | 79 | 11 | 5 | 5 | 0 | 0 | 14 | 70 | 24 | 76 |
| TOTAL MARSEILLE | | | 62 | 0 | 0 | 79 | 11 | 5 | 5 | 0 | 0 | 14 | 70 | 24 | 76 |
| MONTPELLIER | RYANAIR | S | 59 | 0 | 1 | 44 | 36 | 10 | 10 | 0 | 0 | 24 | 0 | 0 | 0 |
| TOTAL MONTPELLIER | | | 59 | 0 | 1 | 44 | 36 | 10 | 10 | 0 | 0 | 24 | 0 | 0 | 0 |
| NICE | EASYJET AIRLINE COMPANY LTD | S | 34 | 0 | 0 | 47 | 26 | 26 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| | GO FLY LTD | S | 24 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 6 | 77 | 23 | 56 |
| TOTAL NICE | | | 58 | 0 | 0 | 66 | 19 | 16 | 0 | 0 | 0 | 14 | 77 | 23 | 56 |
| NIMES | RYANAIR | S | 60 | 0 | 0 | 33 | 25 | 25 | 10 | 7 | 0 | 39 | 46 | 19 | 56 |
| TOTAL NIMES | | | 60 | 0 | 0 | 33 | 25 | 25 | 10 | 7 | 0 | 39 | 46 | 19 | 56 |
| PARIS (CHARLES DE GAULLE) | KLM UK LTD | S | 201 | 1 | 11 | 71 | 12 | 9 | 7 | 0 | 0 | 17 | 68 | 16 | 164 |
| TOTAL PARIS (CHARLES DE GAULLE) | | | 201 | 1 | 11 | 71 | 12 | 9 | 7 | 0 | 0 | 17 | 68 | 16 | 164 |
| PERPIGNAN | RYANAIR | S | 60 | 0 | 0 | 53 | 23 | 13 | 10 | 0 | 0 | 21 | 54 | 35 | 57 |
| TOTAL PERPIGNAN | | | 60 | 0 | 0 | 53 | 23 | 13 | 10 | 0 | 0 | 21 | 54 | 35 | 57 |
| POITIERS | KLM UK LTD | S | 41 | 1 | 1 | 59 | 12 | 12 | 17 | 0 | 0 | 26 | 63 | 18 | 30 |
| TOTAL POITIERS | | | 41 | 1 | 1 | 59 | 12 | 12 | 17 | 0 | 0 | 26 | 63 | 18 | 30 |
| ST ETIENNE | RYANAIR | S | 60 | 0 | 0 | 50 | 32 | 12 | 7 | 0 | 0 | 20 | 53 | 29 | 58 |
| TOTAL ST ETIENNE | | | 60 | 0 | 0 | 50 | 32 | 12 | 7 | 0 | 0 | 20 | 53 | 29 | 58 |
| STRASBOURG | RYANAIR | S | 106 | 0 | 0 | 53 | 25 | 16 | 6 | 0 | 1 | 25 | 0 | 0 | 0 |
| TOTAL STRASBOURG | | | 106 | 0 | 0 | 53 | 25 | 16 | 6 | 0 | 1 | 25 | 0 | 0 | 0 |
| TOULON / HYERES | KLM UK LTD | S | 34 | 0 | 0 | 76 | 15 | 6 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL TOULON / HYERES | | | 34 | 0 | 0 | 76 | 15 | 6 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOULOUSE (BLAGNAC) | EUROPEAN AIR CHARTER | C | 4 | 0 | 0 | 25 | 25 | 0 | 0 | 50 | 0 | 100 | 67 | 20 | 3 |

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|----------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOULOUSE (BLAGNAC) | KLM UK LTD | S | 49 | 1 | 1 | 76 | 6 | 10 | 8 | 0 | 0 | 18 | 0 | 0 | 0 |
| | RYANAIR | C | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 0 | 40 | 33 | 29 | 3 |
| TOTAL TOULOUSE (BLAGNAC) | | | 56 | 1 | 1 | 70 | 9 | 9 | 9 | 4 | 0 | 25 | 50 | 25 | 6 |
| TOURS | KLM UK LTD | S | 36 | 0 | 0 | 69 | 3 | 11 | 17 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL TOURS | | | 36 | 0 | 0 | 69 | 3 | 11 | 17 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL FRANCE | | | 1518 | 6 | 20 | 64 | 16 | 12 | 8 | 1 | 0 | 21 | 62 | 24 | 898 |
| GERMANY | | | | | | | | | | | | | | | |
| BERLIN (SCHONEFELD) | KLM UK LTD | S | 167 | 0 | 2 | 78 | 7 | 7 | 8 | 0 | 0 | 15 | 67 | 20 | 173 |
| TOTAL BERLIN (SCHONEFELD) | | | 167 | 1 | 2 | 78 | 7 | 7 | 8 | 0 | 0 | 15 | 67 | 20 | 173 |
| BERLIN (TEGEL) | AIR BERLIN | S | 118 | 0 | 0 | 63 | 19 | 14 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL BERLIN (TEGEL) | | | 118 | 0 | 0 | 63 | 19 | 14 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| COLOGNE (BONN) | EUROWINGS LUFTVERKEHRS | S | 154 | 2 | 8 | 81 | 10 | 7 | 2 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL COLOGNE (BONN) | | | 154 | 5 | 8 | 81 | 10 | 7 | 2 | 0 | 0 | 9 | 0 | 0 | 0 |
| DORTMUND | AIR BERLIN | S | 94 | 0 | 2 | 71 | 18 | 6 | 2 | 2 | 0 | 15 | 0 | 0 | 0 |
| TOTAL DORTMUND | | | 94 | 0 | 2 | 71 | 18 | 6 | 2 | 2 | 0 | 15 | 0 | 0 | 0 |
| DUSSELDORF | KLM UK LTD | S | 166 | 0 | 7 | 81 | 11 | 5 | 3 | 1 | 0 | 10 | 71 | 17 | 124 |
| TOTAL DUSSELDORF | | | 166 | 0 | 7 | 81 | 11 | 5 | 3 | 1 | 0 | 10 | 71 | 17 | 124 |
| FRANKFURT MAIN | KLM UK LTD | S | 154 | 0 | 4 | 56 | 19 | 18 | 7 | 0 | 0 | 22 | 73 | 14 | 131 |
| TOTAL FRANKFURT MAIN | | | 154 | 0 | 4 | 56 | 19 | 18 | 7 | 0 | 0 | 22 | 73 | 14 | 131 |
| FRIEDRICHSHAFEN | RYANAIR | S | 60 | 0 | 0 | 50 | 28 | 17 | 5 | 0 | 0 | 19 | 0 | 0 | 0 |
| TOTAL FRIEDRICHSHAFEN | | | 60 | 0 | 0 | 50 | 28 | 17 | 5 | 0 | 0 | 19 | 0 | 0 | 0 |
| HAHN | RYANAIR | S | 304 | 0 | 12 | 52 | 22 | 14 | 11 | 1 | 0 | 27 | 41 | 32 | 150 |
| TOTAL HAHN | | | 304 | 0 | 12 | 52 | 22 | 14 | 11 | 1 | 0 | 27 | 41 | 32 | 150 |
| HAMBURG | AIR BERLIN | S | 102 | 0 | 0 | 75 | 12 | 9 | 4 | 1 | 0 | 15 | 0 | 0 | 0 |
| TOTAL HAMBURG | | | 102 | 0 | 0 | 75 | 12 | 9 | 4 | 1 | 0 | 15 | 0 | 0 | 0 |
| HANOVER | AIR BERLIN | S | 58 | 0 | 0 | 74 | 14 | 9 | 3 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL HANOVER | | | 58 | 0 | 0 | 74 | 14 | 9 | 3 | 0 | 0 | 11 | 0 | 0 | 0 |
| LEIPZIG | CIRRUS LUFTFAHRT | S | 64 | 0 | 34 | 53 | 28 | 11 | 8 | 0 | 0 | 19 | 0 | 0 | 0 |
| TOTAL LEIPZIG | | | 64 | 0 | 34 | 53 | 28 | 11 | 8 | 0 | 0 | 19 | 0 | 0 | 0 |
| LUBECK | RYANAIR | S | 114 | 0 | 0 | 68 | 20 | 6 | 4 | 2 | 0 | 18 | 61 | 18 | 94 |
| TOTAL LUBECK | | | 114 | 0 | 0 | 68 | 20 | 6 | 4 | 2 | 0 | 18 | 61 | 18 | 94 |
| MUNICH | EASYJET AIRLINE COMPANY LTD | S | 100 | 0 | 0 | 37 | 18 | 22 | 21 | 2 | 0 | 40 | 0 | 0 | 0 |
| | GO FLY LTD | S | 70 | 0 | 4 | 56 | 14 | 20 | 10 | 0 | 0 | 22 | 60 | 25 | 116 |
| TOTAL MUNICH | | | 170 | 0 | 4 | 45 | 16 | 21 | 16 | 1 | 0 | 33 | 60 | 25 | 116 |
| MUNSTER-OSNABRUCK | AIR BERLIN | S | 62 | 0 | 0 | 85 | 6 | 2 | 5 | 2 | 0 | 11 | 0 | 0 | 0 |
| TOTAL MUNSTER-OSNABRUCK | | | 62 | 0 | 0 | 85 | 6 | 2 | 5 | 2 | 0 | 11 | 0 | 0 | 0 |
| NUREMBERG | AIR BERLIN | S | 111 | 0 | 1 | 67 | 23 | 8 | 3 | 0 | 0 | 13 | 0 | 0 | 0 |
| TOTAL NUREMBERG | | | 111 | 0 | 1 | 67 | 23 | 8 | 3 | 0 | 0 | 13 | 0 | 0 | 0 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|----------------------------------|-----------------------------|-------------------|-------------------|------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| PADERBORN | AIR BERLIN | S | 62 | 0 | 0 | 87 | 6 | 2 | 3 | 2 | 0 | 11 | 0 | 0 | 0 |
| TOTAL PADERBORN | | | 62 | 0 | 0 | 87 | 6 | 2 | 3 | 2 | 0 | 11 | 100 | 7 | 2 |
| TOTAL GERMANY | | | 1960 | 8 | 74 | 66 | 16 | 11 | 7 | 1 | 0 | 18 | 62 | 21 | 790 |
| IRISH REPUBLIC | | | | | | | | | | | | | | | |
| CONNAUGHT | RYANAIR | S | 58 | 0 | 2 | 40 | 29 | 19 | 12 | 0 | 0 | 30 | 51 | 23 | 61 |
| TOTAL CONNAUGHT | | | 58 | 0 | 2 | 40 | 29 | 19 | 12 | 0 | 0 | 30 | 51 | 23 | 61 |
| CORK | RYANAIR | S | 172 | 1 | 2 | 49 | 26 | 17 | 7 | 1 | 0 | 26 | 46 | 28 | 160 |
| TOTAL CORK | | | 172 | 1 | 2 | 49 | 26 | 17 | 7 | 1 | 0 | 26 | 46 | 28 | 160 |
| DUBLIN | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 51 | 0 | 0 | 0 |
| | RYANAIR | S | 689 | 4 | 12 | 55 | 19 | 18 | 7 | 1 | 0 | 23 | 62 | 20 | 547 |
| TOTAL DUBLIN | | | 693 | 4 | 12 | 55 | 19 | 18 | 8 | 1 | 0 | 23 | 62 | 20 | 547 |
| KERRY COUNTY | RYANAIR | S | 60 | 0 | 0 | 48 | 27 | 13 | 12 | 0 | 0 | 23 | 64 | 20 | 61 |
| TOTAL KERRY COUNTY | | | 60 | 0 | 0 | 48 | 27 | 13 | 12 | 0 | 0 | 23 | 64 | 20 | 61 |
| SHANNON | RYANAIR | S | 217 | 0 | 16 | 74 | 12 | 10 | 4 | 0 | 0 | 14 | 82 | 10 | 189 |
| TOTAL SHANNON | | | 217 | 0 | 16 | 74 | 12 | 10 | 4 | 0 | 0 | 14 | 82 | 10 | 189 |
| TOTAL IRISH REPUBLIC | | | 1200 | 9 | 33 | 57 | 20 | 16 | 7 | 1 | 0 | 22 | 62 | 19 | 1018 |
| ISRAEL | | | | | | | | | | | | | | | |
| TEL AVIV | EL AL | S | 11 | 2 | 0 | 45 | 36 | 18 | 0 | 0 | 0 | 17 | 100 | 13 | 2 |
| TOTAL TEL AVIV | | | 11 | 2 | 0 | 45 | 36 | 18 | 0 | 0 | 0 | 17 | 100 | 13 | 2 |
| TOTAL ISRAEL | | | 11 | 2 | 0 | 45 | 36 | 18 | 0 | 0 | 0 | 17 | 100 | 13 | 2 |
| ITALY | | | | | | | | | | | | | | | |
| ALGHERO/SASSARI | RYANAIR | S | 60 | 0 | 0 | 77 | 13 | 5 | 5 | 0 | 0 | 12 | 58 | 23 | 57 |
| TOTAL ALGHERO/SASSARI | | | 60 | 0 | 0 | 77 | 13 | 5 | 5 | 0 | 0 | 12 | 58 | 23 | 57 |
| ANCONA | RYANAIR | S | 60 | 0 | 0 | 42 | 40 | 17 | 2 | 0 | 0 | 19 | 50 | 35 | 60 |
| TOTAL ANCONA | | | 60 | 0 | 0 | 42 | 40 | 17 | 2 | 0 | 0 | 19 | 50 | 35 | 60 |
| BERGAMO | RYANAIR | S | 174 | 0 | 0 | 60 | 20 | 14 | 6 | 0 | 1 | 22 | 0 | 0 | 0 |
| TOTAL BERGAMO | | | 174 | 0 | 0 | 60 | 20 | 14 | 6 | 0 | 1 | 22 | 50 | 33 | 2 |
| BOLOGNA | EASYJET AIRLINE COMPANY LTD | S | 36 | 0 | 0 | 31 | 28 | 25 | 17 | 0 | 0 | 34 | 0 | 0 | 0 |
| | GO FLY LTD | S | 24 | 0 | 0 | 58 | 21 | 21 | 0 | 0 | 0 | 15 | 52 | 25 | 58 |
| TOTAL BOLOGNA | | | 60 | 0 | 0 | 42 | 25 | 23 | 10 | 0 | 0 | 27 | 52 | 25 | 58 |
| BRESCIA/MONTICHIARI | RYANAIR | S | 59 | 0 | 1 | 36 | 17 | 27 | 20 | 0 | 0 | 38 | 37 | 30 | 105 |
| TOTAL BRESCIA/MONTICHIARI | | | 59 | 0 | 1 | 36 | 17 | 27 | 20 | 0 | 0 | 38 | 37 | 30 | 106 |
| FORLI | RYANAIR | S | 58 | 0 | 2 | 50 | 14 | 29 | 5 | 2 | 0 | 27 | 25 | 42 | 60 |
| TOTAL FORLI | | | 58 | 0 | 2 | 50 | 14 | 29 | 5 | 2 | 0 | 27 | 25 | 42 | 60 |
| GENOA | RYANAIR | S | 114 | 0 | 2 | 68 | 21 | 7 | 3 | 1 | 1 | 19 | 53 | 18 | 95 |
| TOTAL GENOA | | | 114 | 0 | 2 | 68 | 21 | 7 | 3 | 1 | 1 | 19 | 53 | 18 | 95 |
| MILAN (LINATE) | EASYJET AIRLINE COMPANY LTD | S | 36 | 0 | 0 | 47 | 14 | 22 | 17 | 0 | 0 | 28 | 0 | 0 | 0 |
| | GO FLY LTD | S | 24 | 0 | 0 | 88 | 4 | 4 | 4 | 0 | 0 | 11 | 63 | 18 | 56 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---|-----------------------------|-------------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| TOTAL MILAN (LINATE) | | | 60 | 0 | 0 | 63 | 10 | 15 | 12 | 0 | 0 | 21 | 64 | 23 | 191 |
| MILAN (MALPENSA) | EUROPEAN AIR CHARTER | C | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 62 | 0 | 0 | 0 |
| TOTAL MILAN (MALPENSA) | | | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 62 | 8 | 116 | 36 |
| NAPLES | EASYJET AIRLINE COMPANY LTD | S | 70 | 0 | 0 | 31 | 26 | 36 | 7 | 0 | 0 | 28 | 0 | 0 | 0 |
| | GO FLY LTD | S | 48 | 0 | 0 | 77 | 13 | 2 | 8 | 0 | 0 | 15 | 55 | 29 | 62 |
| TOTAL NAPLES | | | 118 | 0 | 0 | 50 | 20 | 22 | 8 | 0 | 0 | 23 | 55 | 29 | 62 |
| PESCARA | RYANAIR | S | 60 | 0 | 0 | 40 | 43 | 10 | 7 | 0 | 0 | 23 | 47 | 24 | 58 |
| TOTAL PESCARA | | | 60 | 0 | 0 | 40 | 43 | 10 | 7 | 0 | 0 | 23 | 47 | 24 | 58 |
| PISA | RYANAIR | S | 111 | 0 | 3 | 40 | 29 | 20 | 10 | 2 | 0 | 30 | 57 | 17 | 112 |
| TOTAL PISA | | | 111 | 0 | 3 | 40 | 29 | 20 | 10 | 2 | 0 | 30 | 57 | 17 | 112 |
| ROME (CIAMPINO) | EASYJET AIRLINE COMPANY LTD | S | 70 | 0 | 0 | 46 | 26 | 26 | 3 | 0 | 0 | 21 | 0 | 0 | 0 |
| | GO FLY LTD | S | 48 | 0 | 0 | 58 | 31 | 4 | 6 | 0 | 0 | 16 | 69 | 19 | 112 |
| | RYANAIR | S | 228 | 0 | 2 | 61 | 17 | 13 | 8 | 1 | 0 | 23 | 0 | 0 | 0 |
| TOTAL ROME (CIAMPINO) | | | 346 | 0 | 2 | 58 | 21 | 14 | 7 | 1 | 0 | 22 | 69 | 19 | 112 |
| TREVISO | RYANAIR | S | 173 | 0 | 1 | 60 | 17 | 16 | 6 | 1 | 0 | 21 | 58 | 24 | 151 |
| TOTAL TREVISO | | | 173 | 0 | 1 | 60 | 17 | 16 | 6 | 1 | 0 | 21 | 58 | 24 | 151 |
| TRIESTE (RONCHI DEI LEGIONARI) | RYANAIR | S | 59 | 0 | 1 | 71 | 17 | 12 | 0 | 0 | 0 | 12 | 68 | 21 | 60 |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) | | | 59 | 0 | 1 | 71 | 17 | 12 | 0 | 0 | 0 | 12 | 68 | 21 | 60 |
| TURIN | BRITANNIA AIRWAYS | C | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 60 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 14 | 60 | 10 | 5 |
| | RYANAIR | S | 114 | 0 | 0 | 56 | 23 | 9 | 12 | 0 | 0 | 25 | 50 | 28 | 111 |
| TOTAL TURIN | | | 122 | 0 | 0 | 56 | 22 | 10 | 12 | 0 | 0 | 26 | 50 | 28 | 119 |
| VENICE | EASYJET AIRLINE COMPANY LTD | S | 68 | 0 | 0 | 35 | 25 | 18 | 19 | 3 | 0 | 41 | 0 | 0 | 0 |
| | GO FLY LTD | S | 48 | 0 | 2 | 63 | 23 | 10 | 4 | 0 | 0 | 15 | 50 | 33 | 58 |
| TOTAL VENICE | | | 116 | 0 | 2 | 47 | 24 | 15 | 13 | 2 | 0 | 30 | 50 | 33 | 58 |
| VERONA VILLAFRANCA | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 |
| | FIRST CHOICE AIRWAYS LTD | C | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL VERONA VILLAFRANCA | | | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 8 | 33 | 29 | 3 |
| TOTAL ITALY | | | 1758 | 0 | 14 | 55 | 22 | 15 | 8 | 1 | 0 | 23 | 53 | 27 | 1400 |
| KAZAKHSTAN | | | | | | | | | | | | | | | |
| URALSK | EUROPEAN AIR CHARTER | C | 11 | 0 | 0 | 18 | 27 | 9 | 36 | 0 | 9 | 150 | 0 | 0 | 0 |
| TOTAL URALSK | | | 11 | 0 | 0 | 18 | 27 | 9 | 36 | 0 | 9 | 150 | 0 | 0 | 0 |
| TOTAL KAZAKHSTAN | | | 11 | 0 | 0 | 18 | 27 | 9 | 36 | 0 | 9 | 150 | 0 | 0 | 0 |
| LUXEMBOURG | | | | | | | | | | | | | | | |
| LUXEMBOURG | LUXAIR | S | 126 | 0 | 0 | 82 | 6 | 6 | 7 | 0 | 0 | 13 | 89 | 7 | 137 |
| TOTAL LUXEMBOURG | | | 126 | 0 | 0 | 82 | 6 | 6 | 7 | 0 | 0 | 13 | 89 | 7 | 137 |
| TOTAL LUXEMBOURG | | | 126 | 0 | 0 | 82 | 6 | 6 | 7 | 0 | 0 | 13 | 89 | 7 | 137 |
| MALTA | | | | | | | | | | | | | | | |
| MALTA | AIR MALTA | S | 18 | 0 | 0 | 44 | 22 | 33 | 0 | 0 | 0 | 24 | 0 | 81 | 8 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

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|-----------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL MALTA | | | 18 | 0 | 0 | 44 | 22 | 33 | 0 | 0 | 0 | 24 | 0 | 81 | 8 |
| TOTAL MALTA | | | 18 | 0 | 0 | 44 | 22 | 33 | 0 | 0 | 0 | 24 | 0 | 81 | 8 |
| NETHERLANDS | | | | | | | | | | | | | | | |
| AMSTERDAM | KLM UK LTD | S | 246 | 3 | 12 | 64 | 15 | 16 | 4 | 0 | 0 | 17 | 62 | 20 | 372 |
| TOTAL AMSTERDAM | | | 246 | 3 | 12 | 64 | 15 | 16 | 4 | 0 | 0 | 17 | 62 | 20 | 372 |
| EINDHOVEN | AIR EXEL (NETHERLANDS) | S | 123 | 0 | 1 | 73 | 14 | 11 | 2 | 0 | 0 | 12 | 72 | 11 | 98 |
| | RYANAIR | S | 58 | 0 | 2 | 76 | 14 | 7 | 3 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL EINDHOVEN | | | 181 | 0 | 3 | 74 | 14 | 9 | 3 | 0 | 0 | 12 | 72 | 11 | 98 |
| MAASTRICHT | AIR EXEL (NETHERLANDS) | S | 131 | 0 | 1 | 69 | 18 | 12 | 2 | 0 | 0 | 13 | 80 | 14 | 117 |
| TOTAL MAASTRICHT | | | 131 | 0 | 1 | 69 | 18 | 12 | 2 | 0 | 0 | 13 | 80 | 14 | 117 |
| TOTAL NETHERLANDS | | | 558 | 3 | 16 | 68 | 15 | 13 | 3 | 0 | 0 | 14 | 68 | 17 | 587 |
| NORWAY | | | | | | | | | | | | | | | |
| SANDEFJORD(TORP) | RYANAIR | S | 106 | 0 | 0 | 44 | 24 | 21 | 10 | 1 | 0 | 26 | 55 | 33 | 103 |
| TOTAL SANDEFJORD(TORP) | | | 106 | 0 | 0 | 44 | 24 | 21 | 10 | 1 | 0 | 26 | 55 | 33 | 103 |
| TOTAL NORWAY | | | 107 | 0 | 0 | 45 | 23 | 21 | 10 | 1 | 0 | 26 | 55 | 33 | 103 |
| PORTUGAL(EXCLUDING MADEIRA) | | | | | | | | | | | | | | | |
| FARO | EASYJET AIRLINE COMPANY LTD | S | 72 | 0 | 0 | 50 | 26 | 18 | 4 | 1 | 0 | 23 | 0 | 0 | 0 |
| | GO FLY LTD | S | 44 | 0 | 2 | 59 | 16 | 23 | 2 | 0 | 0 | 17 | 80 | 8 | 70 |
| TOTAL FARO | | | 117 | 0 | 2 | 53 | 22 | 21 | 3 | 1 | 0 | 21 | 80 | 8 | 70 |
| TOTAL PORTUGAL(EXCLUDING MADEIRA) | | | 117 | 0 | 2 | 53 | 22 | 21 | 3 | 1 | 0 | 21 | 80 | 8 | 70 |
| SPAIN | | | | | | | | | | | | | | | |
| ALICANTE | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 9 | 38 | 43 | 8 |
| | EASYJET AIRLINE COMPANY LTD | S | 106 | 0 | 0 | 52 | 19 | 17 | 12 | 0 | 0 | 27 | 0 | 0 | 0 |
| | GO FLY LTD | S | 72 | 0 | 0 | 75 | 14 | 4 | 4 | 3 | 0 | 19 | 55 | 22 | 74 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 100 | 8 | 4 |
| TOTAL ALICANTE | | | 191 | 0 | 0 | 61 | 17 | 12 | 8 | 1 | 0 | 23 | 56 | 23 | 86 |
| BARCELONA | EASYJET AIRLINE COMPANY LTD | S | 71 | 0 | 0 | 38 | 27 | 18 | 17 | 0 | 0 | 34 | 0 | 0 | 0 |
| | EUROPEAN AIR CHARTER | C | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 18 | 100 | 6 | 2 |
| | GO FLY LTD | S | 47 | 0 | 0 | 74 | 23 | 0 | 2 | 0 | 0 | 11 | 43 | 32 | 122 |
| TOTAL BARCELONA | | | 121 | 0 | 0 | 52 | 26 | 11 | 11 | 0 | 0 | 25 | 44 | 31 | 124 |
| BILBAO | EASYJET AIRLINE COMPANY LTD | S | 64 | 0 | 0 | 45 | 20 | 19 | 16 | 0 | 0 | 31 | 0 | 0 | 0 |
| | GO FLY LTD | S | 46 | 0 | 0 | 70 | 17 | 0 | 7 | 7 | 0 | 26 | 63 | 16 | 60 |
| TOTAL BILBAO | | | 110 | 0 | 0 | 55 | 19 | 11 | 12 | 3 | 0 | 29 | 63 | 16 | 60 |
| JEREZ | KLM UK LTD | S | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 28 | 29 | 18 |
| TOTAL JEREZ | | | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 28 | 29 | 18 |
| MALAGA | | | | | | | | | | | | | | | |
| | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 63 | 13 | 25 | 0 | 0 | 0 | 17 | 71 | 9 | 14 |
| | EASYJET AIRLINE COMPANY LTD | S | 106 | 0 | 0 | 58 | 21 | 14 | 8 | 0 | 0 | 23 | 0 | 0 | 0 |
| | GO FLY LTD | S | 72 | 0 | 0 | 76 | 8 | 6 | 10 | 0 | 0 | 17 | 67 | 17 | 118 |
| | MONARCH AIRLINES | C | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 48 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 17 | 50 | 18 | 4 |

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|---------------------------------|-----------------------------|-------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | | | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| TOTAL MALAGA | | | 192 | 0 | 0 | 64 | 17 | 12 | 8 | 0 | 0 | 20 | 66 | 16 | 137 |
| MURCIA SAN JAVIER | KLM UK LTD | S | 68 | 0 | 0 | 65 | 21 | 9 | 6 | 0 | 0 | 15 | 68 | 22 | 38 |
| TOTAL MURCIA SAN JAVIER | | | 68 | 0 | 0 | 65 | 21 | 9 | 6 | 0 | 0 | 15 | 68 | 22 | 38 |
| PALMA DE MALLORCA | EASYJET AIRLINE COMPANY LTD | S | 36 | 0 | 0 | 42 | 19 | 33 | 6 | 0 | 0 | 23 | 0 | 0 | 0 |
| | GO FLY LTD | S | 24 | 0 | 0 | 88 | 8 | 4 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL PALMA DE MALLORCA | | | 61 | 0 | 0 | 61 | 15 | 21 | 3 | 0 | 0 | 16 | 0 | 0 | 0 |
| VITORIA | CHANNEL EXPRESS (AIR SVS) | C | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 115 | 0 | 0 | 0 |
| TOTAL VITORIA | | | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 115 | 0 | 0 | 0 |
| TOTAL SPAIN | | | 755 | 0 | 0 | 59 | 19 | 12 | 9 | 1 | 0 | 22 | 57 | 22 | 463 |
| SPAIN(CANARY ISLANDS) | | | | | | | | | | | | | | | |
| ARRECIFE | BRITANNIA AIRWAYS | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 4 | 38 | 23 | 8 |
| | FIRST CHOICE AIRWAYS LTD | C | 8 | 0 | 0 | 75 | 0 | 13 | 13 | 0 | 0 | 17 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 80 | 9 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| TOTAL ARRECIFE | | | 35 | 0 | 0 | 91 | 3 | 3 | 3 | 0 | 0 | 7 | 54 | 19 | 26 |
| FUERTEVENTURA | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 0 | 2 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 8 | 8 |
| TOTAL FUERTEVENTURA | | | 18 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 90 | 6 | 10 |
| LAS PALMAS | BRITANNIA AIRWAYS | C | 10 | 0 | 0 | 50 | 20 | 10 | 20 | 0 | 0 | 28 | 60 | 9 | 10 |
| | FIRST CHOICE AIRWAYS LTD | C | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 67 | 11 | 6 |
| | MY TRAVEL AIRWAYS UK | C | 8 | 1 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 76 | 20 | 44 | 10 |
| | THOMAS COOK AIRLINES LTD | C | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL LAS PALMAS | | | 25 | 1 | 0 | 56 | 12 | 8 | 16 | 8 | 0 | 39 | 46 | 23 | 26 |
| TENERIFE (SURREINA SOFIA) | BRITANNIA AIRWAYS | C | 18 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 10 | 82 | 8 | 17 |
| | FIRST CHOICE AIRWAYS LTD | C | 22 | 0 | 0 | 41 | 27 | 18 | 14 | 0 | 0 | 27 | 0 | 0 | 0 |
| | MY TRAVEL AIRWAYS UK | C | 18 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 21 | 83 | 7 | 18 |
| | THOMAS COOK AIRLINES LTD | C | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 6 | 100 | 0 | 1 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | 66 | 0 | 0 | 67 | 17 | 9 | 8 | 0 | 0 | 18 | 68 | 13 | 56 |
| TOTAL SPAIN(CANARY ISLANDS) | | | 144 | 1 | 0 | 75 | 10 | 6 | 7 | 1 | 0 | 17 | 62 | 16 | 118 |
| SWEDEN | | | | | | | | | | | | | | | |
| GOTEBORG (SAVE) | RYANAIR | S | 96 | 0 | 0 | 54 | 22 | 13 | 11 | 0 | 0 | 23 | 33 | 38 | 93 |
| TOTAL GOTEBORG (SAVE) | | | 96 | 0 | 0 | 54 | 22 | 13 | 11 | 0 | 0 | 23 | 33 | 38 | 93 |
| MALMO | RYANAIR | S | 105 | 0 | 1 | 53 | 24 | 11 | 11 | 0 | 0 | 24 | 59 | 24 | 104 |
| TOTAL MALMO | | | 105 | 0 | 1 | 53 | 24 | 11 | 11 | 0 | 0 | 24 | 59 | 24 | 104 |
| STOCKHOLM (SKAVSTA) | RYANAIR | S | 156 | 0 | 0 | 55 | 22 | 16 | 7 | 0 | 0 | 21 | 41 | 35 | 145 |
| TOTAL STOCKHOLM (SKAVSTA) | | | 156 | 0 | 0 | 55 | 22 | 16 | 7 | 0 | 0 | 21 | 41 | 35 | 145 |
| VASTERAS | RYANAIR | S | 60 | 0 | 0 | 30 | 27 | 27 | 17 | 0 | 0 | 32 | 44 | 36 | 59 |
| TOTAL VASTERAS | | | 60 | 0 | 0 | 30 | 27 | 27 | 17 | 0 | 0 | 32 | 44 | 36 | 59 |
| TOTAL SWEDEN | | | 417 | 0 | 1 | 51 | 23 | 16 | 11 | 0 | 0 | 24 | 44 | 33 | 401 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | CHARTER/ SCHED | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------------------|--------------------------------|-------------------|-------------------|------------|---------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|------------|
| | | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| SWITZERLAND | | | | | | | | | | | | | | | |
| GENEVA | EUROPEAN AIR CHARTER | C | 7 | 0 | 0 | 43 | 14 | 0 | 43 | 0 | 0 | 61 | 14 | 49 | 7 |
| | FLYBE.BRITISH EUROPEAN | C | 4 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 80 | 0 | 0 | 0 |
| | KLM UK LTD | S | 10 | 0 | 0 | 20 | 10 | 30 | 30 | 10 | 0 | 76 | 20 | 54 | 10 |
| | MONARCH AIRLINES | C | 4 | 0 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 44 | 0 | 78 | 3 |
| TOTAL GENEVA | | | 25 | 0 | 0 | 20 | 12 | 20 | 44 | 4 | 0 | 67 | 15 | 56 | 20 |
| TOTAL SWITZERLAND | | | 25 | 2 | 1 | 20 | 12 | 20 | 44 | 4 | 0 | 67 | 15 | 56 | 20 |
| TUNISIA | | | | | | | | | | | | | | | |
| MONASTIR | MY TRAVEL AIRWAYS UK | C | 4 | 0 | 0 | 50 | 0 | 0 | 0 | 25 | 25 | 176 | 100 | 0 | 4 |
| TOTAL MONASTIR | | | 4 | 0 | 0 | 50 | 0 | 0 | 0 | 25 | 25 | 176 | 100 | 0 | 4 |
| TOTAL TUNISIA | | | 4 | 0 | 0 | 50 | 0 | 0 | 0 | 25 | 25 | 176 | 100 | 0 | 4 |
| TURKEY | | | | | | | | | | | | | | | |
| ANTALYA | KIBRIS TURKISH AIRLINES - KTHY | S | 34 | 0 | 0 | 29 | 26 | 21 | 24 | 0 | 0 | 35 | 57 | 18 | 28 |
| TOTAL ANTALYA | | | 34 | 0 | 0 | 29 | 26 | 21 | 24 | 0 | 0 | 35 | 57 | 18 | 28 |
| IZMIR (ADNAM MENDERES) | KIBRIS TURKISH AIRLINES - KTHY | S | 9 | 0 | 1 | 44 | 11 | 22 | 22 | 0 | 0 | 31 | 50 | 26 | 8 |
| TOTAL IZMIR (ADNAM MENDERES) | | | 9 | 0 | 1 | 44 | 11 | 22 | 22 | 0 | 0 | 31 | 50 | 26 | 8 |
| TOTAL TURKEY | | | 43 | 0 | 1 | 33 | 23 | 21 | 23 | 0 | 0 | 34 | 56 | 20 | 36 |
| UNITED KINGDOM | | | | | | | | | | | | | | | |
| BELFAST INTERNATIONAL | EASYJET AIRLINE COMPANY LTD | S | 184 | 0 | 0 | 36 | 24 | 20 | 18 | 1 | 0 | 37 | 0 | 0 | 0 |
| | GO FLY LTD | S | 131 | 0 | 1 | 73 | 16 | 4 | 7 | 0 | 0 | 15 | 64 | 18 | 293 |
| TOTAL BELFAST INTERNATIONAL | | | 315 | 0 | 1 | 52 | 21 | 13 | 13 | 1 | 0 | 28 | 64 | 18 | 293 |
| CITY OF DERRY (EGLINTON) | RYANAIR | S | 106 | 0 | 1 | 66 | 22 | 8 | 5 | 0 | 0 | 16 | 63 | 16 | 105 |
| TOTAL CITY OF DERRY (EGLINTON) | | | 106 | 0 | 1 | 66 | 22 | 8 | 5 | 0 | 0 | 16 | 63 | 16 | 105 |
| EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | 214 | 0 | 0 | 59 | 18 | 11 | 11 | 0 | 0 | 22 | 0 | 0 | 0 |
| | GO FLY LTD | S | 154 | 0 | 0 | 68 | 16 | 11 | 2 | 3 | 0 | 20 | 69 | 16 | 324 |
| TOTAL EDINBURGH | | | 368 | 2 | 0 | 63 | 17 | 11 | 7 | 1 | 0 | 22 | 69 | 16 | 324 |
| GLASGOW | EASYJET AIRLINE COMPANY LTD | S | 149 | 0 | 0 | 55 | 19 | 15 | 10 | 0 | 0 | 24 | 0 | 0 | 0 |
| | GO FLY LTD | S | 108 | 0 | 1 | 71 | 16 | 10 | 3 | 0 | 0 | 13 | 73 | 16 | 234 |
| TOTAL GLASGOW | | | 257 | 0 | 1 | 62 | 18 | 13 | 7 | 0 | 0 | 19 | 73 | 16 | 234 |
| GUERNSEY | AURIGNY AIR SERVICES | S | 131 | 11 | 19 | 63 | 18 | 11 | 7 | 2 | 0 | 23 | 74 | 21 | 146 |
| TOTAL GUERNSEY | | | 131 | 12 | 19 | 63 | 18 | 11 | 7 | 2 | 0 | 23 | 74 | 21 | 146 |
| MANCHESTER | BRITISH AIRWAYS CITIEXPRESS L | S | 95 | 0 | 0 | 57 | 25 | 9 | 8 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL MANCHESTER | | | 96 | 3 | 0 | 57 | 25 | 9 | 8 | 0 | 0 | 20 | 54 | 28 | 95 |
| NEWCASTLE | EASYJET AIRLINE COMPANY LTD | S | 128 | 0 | 0 | 50 | 19 | 15 | 16 | 0 | 0 | 30 | 0 | 0 | 0 |
| | GO FLY LTD | S | 90 | 0 | 0 | 54 | 26 | 17 | 3 | 0 | 0 | 18 | 58 | 21 | 116 |
| TOTAL NEWCASTLE | | | 218 | 2 | 0 | 52 | 22 | 16 | 11 | 0 | 0 | 25 | 58 | 21 | 116 |
| NEWQUAY | RYANAIR | S | 58 | 0 | 0 | 83 | 9 | 2 | 7 | 0 | 0 | 11 | 0 | 0 | 0 |
| TOTAL NEWQUAY | | | 58 | 0 | 0 | 83 | 9 | 2 | 7 | 0 | 0 | 11 | 0 | 0 | 0 |
| PRESTWICK | RYANAIR | S | 535 | 1 | 7 | 82 | 9 | 4 | 4 | 1 | 0 | 12 | 66 | 21 | 471 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - FULL FOR DECEMBER 2002

Reporting Airport: STANSTED (Full Analysis)

| ORIGIN / DESTINATION | AIRLINE | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|----------------------|----------------------|-------------------|-----------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|----------|
| | | CHARTER/ SCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights | |
| | | | MATCHED | Actual (7) | | | | | | | | | | | Plan (8) |
| TOTAL PRESTWICK | | | 535 | 1 | 7 | 82 | 9 | 4 | 4 | 1 | 0 | 12 | 66 | 21 | 471 |
| TEESSIDE | EUROPEAN AIR CHARTER | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 100 | 0 | 2 |
| | VLM (BELGIUM) | C | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 |
| TOTAL TEESSIDE | | | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 100 | 0 | 2 |
| TOTAL UNITED KINGDOM | | | 2090 | 28 | 29 | 65 | 17 | 10 | 8 | 1 | 0 | 20 | 67 | 19 | 1790 |
| TOTAL STANSTED | | | 11994 | 67 | 201 | 60 | 18 | 13 | 8 | 1 | 0 | 21 | 60 | 23 | 8798 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| AARHUS (TIRSTRUP) | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 47 | 0 | 1 | 57 | 21 | 11 | 11 | 0 | 0 | 22 | 50 | 42 | 52 | |
| | STANSTED | RYANAIR | | S D | 47 | 0 | 1 | 30 | 45 | 19 | 6 | 0 | 0 | 28 | 23 | 45 | 52 | |
| TOTAL AARHUS (TIRSTRUP) | | | | | 94 | 1 | 2 | 44 | 33 | 15 | 9 | 0 | 0 | 25 | 37 | 44 | 44 | |
| ABERDEEN | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BMI REGIONAL | | S A | 67 | 0 | 0 | 97 | 1 | 1 | 0 | 0 | 0 | 2 | 77 | 12 | 52 | |
| | MANCHESTER | BMI REGIONAL | | S D | 59 | 7 | 0 | 98 | 0 | 0 | 2 | 0 | 0 | 3 | 87 | 9 | 52 | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 64 | 0 | 0 | 91 | 6 | 3 | 0 | 0 | 0 | 5 | 85 | 14 | 71 | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 65 | 0 | 0 | 85 | 9 | 3 | 3 | 0 | 0 | 8 | 83 | 9 | 71 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 115 | 0 | 0 | 79 | 9 | 6 | 5 | 1 | 0 | 14 | 72 | 18 | 125 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 115 | 0 | 0 | 83 | 4 | 5 | 6 | 1 | 0 | 11 | 82 | 10 | 128 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 118 | 0 | 0 | 89 | 3 | 5 | 3 | 0 | 0 | 6 | 81 | 16 | 114 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 119 | 0 | 0 | 73 | 12 | 8 | 8 | 0 | 0 | 15 | 70 | 18 | 117 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 107 | 1 | 0 | 76 | 11 | 10 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 107 | 0 | 0 | 79 | 15 | 3 | 4 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 177 | 0 | 1 | 56 | 24 | 10 | 7 | 2 | 1 | 28 | 70 | 23 | 166 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 177 | 0 | 0 | 71 | 16 | 3 | 8 | 1 | 0 | 17 | 76 | 14 | 167 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | | S A | 55 | 0 | 1 | 78 | 9 | 5 | 7 | 0 | 0 | 13 | 54 | 24 | 54 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | | S D | 56 | 0 | 0 | 55 | 23 | 14 | 7 | 0 | 0 | 22 | 37 | 25 | 59 | |
| TOTAL ABERDEEN | | | | | 1402 | 13 | 2 | 77 | 12 | 6 | 5 | 0 | 0 | 13 | 75 | 15 | 15 | |
| ABU DHABI INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | HEATHROW | GULF AIR | | S A | 32 | 0 | 0 | 88 | 6 | 6 | 0 | 0 | 0 | 5 | 75 | 32 | 44 | |
| | HEATHROW | GULF AIR | | S D | 31 | 0 | 0 | 87 | 10 | 3 | 0 | 0 | 0 | 7 | 73 | 18 | 40 | |
| TOTAL ABU DHABI INTERNATIONAL | | | | | 63 | 0 | 0 | 87 | 8 | 5 | 0 | 0 | 0 | 6 | 74 | 25 | 25 | |
| ABUJA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 13 | 0 | 0 | 69 | 0 | 23 | 8 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 13 | 0 | 0 | 54 | 23 | 15 | 8 | 0 | 0 | 19 | 0 | 0 | 0 | |
| TOTAL ABUJA | | | | | 26 | 0 | 0 | 62 | 12 | 19 | 8 | 0 | 0 | 17 | 69 | 26 | 26 | |
| ACAPULCO | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------|-------------------|-------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| ACAPULCO | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | |
| TOTAL ACAPULCO | | | | | 10 | 0 | 0 | 60 | 30 | 0 | 0 | 0 | 10 | 72 | 0 | 0 | 0 | |
| ACCRA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 93 | 0 | 3 | 3 | 0 | 0 | 4 | 82 | 6 | 22 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 28 | 34 | 28 | 7 | 3 | 0 | 34 | 38 | 24 | 21 | |
| | HEATHROW | GHANA AIRWAYS | S | A | 18 | 0 | 0 | 39 | 28 | 11 | 17 | 6 | 0 | 40 | 18 | 166 | 17 | |
| | HEATHROW | GHANA AIRWAYS | S | D | 18 | 1 | 0 | 17 | 11 | 22 | 39 | 6 | 6 | 80 | 0 | 177 | 17 | |
| TOTAL ACCRA | | | | | 96 | 3 | 0 | 48 | 18 | 17 | 14 | 3 | 1 | 35 | 37 | 84 | 84 | |
| ADDIS ABABA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 14 | 0 | 0 | 71 | 14 | 7 | 7 | 0 | 0 | 23 | 86 | 9 | 7 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 13 | 0 | 0 | 8 | 23 | 31 | 23 | 15 | 0 | 84 | 33 | 30 | 9 | |
| | HEATHROW | ETHIOPIAN AIRLINES | S | A | 17 | 0 | 0 | 6 | 29 | 41 | 24 | 0 | 0 | 50 | 17 | 52 | 18 | |
| | HEATHROW | ETHIOPIAN AIRLINES | S | D | 17 | 0 | 0 | 35 | 24 | 24 | 18 | 0 | 0 | 34 | 28 | 33 | 18 | |
| TOTAL ADDIS ABABA | | | | | 61 | 0 | 0 | 30 | 23 | 26 | 18 | 3 | 0 | 47 | 33 | 36 | 36 | |
| ADEN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | YEMENIA | S | A | 4 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 0 | 31 | 0 | 0 | 0 | |
| TOTAL ADEN | | | | | 4 | 0 | 0 | 25 | 0 | 75 | 0 | 0 | 0 | 31 | 0 | 0 | 0 | |
| AGADIR | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 39 | 100 | 2 | 1 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 2 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 16 | 100 | 0 | 2 | |
| TOTAL AGADIR | | | | | 12 | 0 | 0 | 58 | 17 | 25 | 0 | 0 | 0 | 17 | 83 | 10 | 10 | |
| ALESUND | | | | | | | | | | | | | | | | | | |
| ALGHERO/SASSARI | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 70 | 17 | 3 | 10 | 0 | 0 | 14 | 61 | 22 | 28 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 83 | 10 | 7 | 0 | 0 | 0 | 9 | 55 | 23 | 29 | |
| TOTAL ALGHERO/SASSARI | | | | | 60 | 0 | 0 | 77 | 13 | 5 | 5 | 0 | 0 | 12 | 58 | 23 | 23 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ALGIERS | HEATHROW | AIR ALGERIE | S | A | 14 | 0 | 0 | 7 | 21 | 50 | 21 | 0 | 0 | 45 | 23 | 46 | 13 |
| | HEATHROW | AIR ALGERIE | S | D | 14 | 0 | 0 | 14 | 7 | 50 | 29 | 0 | 0 | 51 | 15 | 60 | 13 |
| | MANCHESTER | AIR ALGERIE | S | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 |
| | MANCHESTER | AIR ALGERIE | S | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | GATWICK | KHALIFA AIRWAYS | C | A | 13 | 0 | 0 | 8 | 0 | 62 | 23 | 8 | 0 | 69 | 0 | 0 | 0 |
| | GATWICK | KHALIFA AIRWAYS | C | D | 13 | 0 | 0 | 0 | 15 | 46 | 38 | 0 | 0 | 68 | 0 | 0 | 0 |
| TOTAL ALGIERS | | | | | 58 | 0 | 0 | 10 | 14 | 48 | 26 | 2 | 0 | 55 | 19 | 53 | 53 |
| ALICANTE | GATWICK | ASTRAEUS LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | GATWICK | ASTRAEUS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 13 | 0 | 0 | 85 | 8 | 0 | 8 | 0 | 0 | 10 | 77 | 7 | 13 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 13 | 0 | 0 | 92 | 0 | 0 | 8 | 0 | 0 | 9 | 100 | 2 | 12 |
| | EDINBURGH | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 75 | 13 | 4 |
| | EDINBURGH | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 4 | 0 | 38 | 4 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 6 | 60 | 35 | 10 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 5 | 78 | 22 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 9 | 78 | 32 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 89 | 30 | 9 |
| | LUTON | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 10 | 50 | 30 | 4 |
| | LUTON | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 2 | 4 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 20 | 0 | 0 | 55 | 35 | 5 | 0 | 5 | 0 | 21 | 58 | 25 | 26 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 20 | 1 | 0 | 85 | 10 | 0 | 0 | 5 | 0 | 14 | 81 | 12 | 26 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 13 | 0 | 0 | 69 | 23 | 8 | 0 | 0 | 0 | 8 | 54 | 40 | 13 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | D | 13 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 3 | 85 | 5 | 13 |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 16 | 25 | 46 | 4 |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 40 | 4 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 40 | 0 | 0 | 90 | 5 | 3 | 3 | 0 | 0 | 7 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 39 | 0 | 0 | 90 | 0 | 8 | 0 | 3 | 0 | 11 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 53 | 0 | 0 | 58 | 15 | 15 | 11 | 0 | 0 | 24 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 53 | 0 | 0 | 45 | 23 | 19 | 13 | 0 | 0 | 30 | 0 | 0 | 0 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 33 | 100 | 10 | 1 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 31 | 100 | 0 | 1 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| ALICANTE | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 6 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 6 | 0 | 0 | 67 | 17 | 0 | 17 | 0 | 0 | 15 | 100 | 0 | 0 | 1 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 21 | 0 | 0 | 0 | 0 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 25 | 0 | 0 | 68 | 16 | 4 | 12 | 0 | 0 | 21 | 50 | 36 | 6 | 6 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 25 | 1 | 0 | 80 | 8 | 4 | 4 | 4 | 0 | 19 | 67 | 31 | 6 | 6 |
| | MANCHESTER | FLYBE.BRITISH EUROPEAN | C | A | 4 | 0 | 0 | 50 | 25 | 0 | 0 | 25 | 0 | 67 | 0 | 0 | 0 | 0 |
| | MANCHESTER | FLYBE.BRITISH EUROPEAN | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 35 | 0 | 0 | 0 | 0 |
| | GATWICK | FUTURA AIRLINES | C | A | 9 | 0 | 0 | 67 | 22 | 11 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | 0 |
| | GATWICK | FUTURA AIRLINES | C | D | 9 | 0 | 0 | 89 | 0 | 11 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| | GATWICK | GB AIRWAYS LTD | S | A | 36 | 0 | 0 | 47 | 28 | 19 | 6 | 0 | 0 | 21 | 80 | 11 | 30 | 30 |
| | GATWICK | GB AIRWAYS LTD | S | D | 36 | 0 | 0 | 64 | 28 | 6 | 3 | 0 | 0 | 13 | 83 | 11 | 30 | 30 |
| | STANSTED | GO FLY LTD | S | A | 36 | 0 | 0 | 75 | 14 | 3 | 6 | 3 | 0 | 18 | 54 | 20 | 37 | 37 |
| | STANSTED | GO FLY LTD | S | D | 36 | 0 | 0 | 75 | 14 | 6 | 3 | 3 | 0 | 21 | 57 | 25 | 37 | 37 |
| | GATWICK | IBERIA | S | A | 30 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 12 | 67 | 14 | 30 | 30 |
| | GATWICK | IBERIA | S | D | 30 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 11 | 70 | 13 | 30 | 30 |
| | GATWICK | MONARCH AIRLINES | C | A | 8 | 0 | 0 | 25 | 25 | 13 | 13 | 0 | 25 | 128 | 50 | 33 | 12 | 12 |
| | GATWICK | MONARCH AIRLINES | C | D | 10 | 0 | 0 | 30 | 20 | 10 | 10 | 10 | 20 | 139 | 79 | 24 | 14 | 14 |
| | LUTON | MONARCH AIRLINES | S | A | 29 | 0 | 0 | 86 | 3 | 7 | 3 | 0 | 0 | 9 | 83 | 12 | 29 | 29 |
| | LUTON | MONARCH AIRLINES | S | D | 29 | 0 | 0 | 79 | 10 | 7 | 3 | 0 | 0 | 12 | 83 | 15 | 29 | 29 |
| | MANCHESTER | MONARCH AIRLINES | C | A | 4 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 26 | 86 | 10 | 7 | 7 |
| | MANCHESTER | MONARCH AIRLINES | S | A | 29 | 0 | 0 | 86 | 10 | 3 | 0 | 0 | 0 | 5 | 86 | 24 | 21 | 21 |
| | MANCHESTER | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 86 | 10 | 7 | 7 |
| | MANCHESTER | MONARCH AIRLINES | S | D | 29 | 0 | 0 | 90 | 7 | 3 | 0 | 0 | 0 | 4 | 81 | 6 | 21 | 21 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | A | 30 | 0 | 0 | 93 | 3 | 0 | 3 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 8 | 67 | 8 | 3 | 3 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | D | 30 | 0 | 0 | 90 | 3 | 3 | 3 | 0 | 0 | 10 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 67 | 14 | 3 | 3 |
| | EDINBURGH | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 3 | 2 | 2 |
| | EDINBURGH | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 12 | 2 | 2 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 86 | 6 | 7 | 7 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 6 | 7 | 7 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------|-------------------|-------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| ALICANTE | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 6 | 0 | 0 | 83 | 0 | 0 | 0 | 17 | 0 | 53 | 100 | 0 | 7 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 6 | 0 | 0 | 83 | 0 | 0 | 0 | 17 | 0 | 47 | 100 | 4 | 7 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 13 | 0 | 0 | 54 | 31 | 8 | 8 | 0 | 0 | 20 | 46 | 27 | 13 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 13 | 0 | 0 | 69 | 15 | 8 | 8 | 0 | 0 | 19 | 62 | 16 | 13 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 67 | 15 | 3 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 7 | 3 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 18 | 100 | 6 | 2 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 100 | 10 | 2 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 63 | 25 | 8 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 67 | 22 | 9 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 100 | 1 | 5 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 2 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 11 | 0 | 0 | 91 | 9 | 0 | 0 | 0 | 0 | 3 | 75 | 9 | 16 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 11 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 87 | 5 | 15 |
| TOTAL ALICANTE | | | | | 983 | 2 | 1 | 75 | 13 | 7 | 4 | 1 | 0 | 16 | 72 | 17 | 17 |
| ALMA ATA | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 13 | 0 | 0 | 15 | 23 | 15 | 38 | 0 | 8 | 89 | 56 | 102 | 16 |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 13 | 0 | 0 | 38 | 23 | 15 | 23 | 0 | 0 | 35 | 50 | 42 | 12 |
| TOTAL ALMA ATA | | | | | 26 | 1 | 0 | 27 | 23 | 15 | 31 | 0 | 4 | 62 | 54 | 76 | 76 |
| ALMERIA | GATWICK | GB AIRWAYS LTD | S | A | 9 | 0 | 0 | 67 | 22 | 11 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| | GATWICK | GB AIRWAYS LTD | S | D | 9 | 0 | 0 | 89 | 0 | 11 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 24 | 75 | 10 | 4 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 30 | 100 | 4 | 4 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 22 | 25 | 25 | 4 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 11 | 100 | 7 | 4 |
| TOTAL ALMERIA | | | | | 36 | 0 | 0 | 72 | 17 | 6 | 6 | 0 | 0 | 16 | 57 | 23 | 23 |
| AMMAN | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 20 | 0 | 0 | 70 | 10 | 10 | 10 | 0 | 0 | 19 | 90 | 4 | 30 |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 21 | 0 | 0 | 19 | 14 | 33 | 33 | 0 | 0 | 54 | 46 | 30 | 28 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | Actual (7) | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | | Plan (8) | | | | | | | | | | | |
| AMMAN | HEATHROW | ROYAL JORDANIAN | S | A | 31 | 0 | 0 | 71 | 13 | 6 | 10 | 0 | 0 | 21 | 74 | 20 | 31 |
| | HEATHROW | ROYAL JORDANIAN | S | D | 31 | 0 | 0 | 39 | 19 | 23 | 19 | 0 | 0 | 35 | 48 | 29 | 31 |
| TOTAL AMMAN | | | | | 104 | 2 | 0 | 50 | 14 | 18 | 17 | 0 | 0 | 31 | 65 | 21 | 21 |
| AMSTERDAM | HEATHROW | BMI BRITISH MIDLAND | S | A | 211 | 0 | 0 | 51 | 24 | 13 | 10 | 1 | 0 | 25 | 75 | 14 | 226 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 211 | 0 | 8 | 58 | 17 | 19 | 5 | 1 | 0 | 21 | 73 | 14 | 226 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 187 | 0 | 0 | 65 | 17 | 11 | 6 | 1 | 0 | 20 | 69 | 20 | 202 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 187 | 0 | 0 | 64 | 17 | 12 | 7 | 0 | 0 | 18 | 72 | 14 | 202 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 114 | 1 | 3 | 64 | 19 | 6 | 11 | 0 | 0 | 20 | 61 | 21 | 106 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 115 | 0 | 2 | 79 | 6 | 4 | 10 | 0 | 0 | 13 | 75 | 14 | 106 |
| | GATWICK | CITY FLYER EXPRESS | S | A | 175 | 0 | 0 | 75 | 12 | 9 | 4 | 0 | 0 | 12 | 78 | 12 | 198 |
| | GATWICK | CITY FLYER EXPRESS | S | D | 175 | 0 | 0 | 78 | 9 | 8 | 6 | 0 | 0 | 13 | 68 | 16 | 198 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 73 | 0 | 0 | 79 | 16 | 4 | 0 | 0 | 0 | 8 | 67 | 17 | 57 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 73 | 0 | 0 | 86 | 8 | 5 | 0 | 0 | 0 | 6 | 79 | 13 | 57 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | A | 59 | 0 | 0 | 59 | 15 | 22 | 3 | 0 | 0 | 17 | 84 | 8 | 58 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | D | 59 | 0 | 0 | 76 | 8 | 12 | 3 | 0 | 0 | 13 | 71 | 13 | 59 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 143 | 0 | 1 | 76 | 6 | 9 | 8 | 0 | 0 | 14 | 76 | 14 | 118 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 144 | 0 | 1 | 79 | 8 | 8 | 6 | 0 | 0 | 12 | 71 | 15 | 118 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | A | 60 | 0 | 0 | 82 | 7 | 5 | 7 | 0 | 0 | 11 | 85 | 8 | 59 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | D | 60 | 0 | 0 | 67 | 18 | 7 | 8 | 0 | 0 | 17 | 72 | 14 | 60 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 165 | 0 | 0 | 60 | 11 | 18 | 11 | 1 | 0 | 23 | 67 | 15 | 159 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 165 | 0 | 0 | 58 | 15 | 15 | 13 | 0 | 0 | 25 | 52 | 20 | 159 |
| | HEATHROW | KLM | S | A | 248 | 8 | 1 | 76 | 5 | 11 | 7 | 0 | 0 | 16 | 84 | 10 | 255 |
| | HEATHROW | KLM | S | D | 256 | 0 | 0 | 59 | 19 | 12 | 10 | 1 | 0 | 24 | 68 | 17 | 255 |
| | BIRMINGHAM | KLM CITYHOPPER | S | A | 166 | 0 | 0 | 70 | 9 | 10 | 11 | 0 | 0 | 17 | 0 | 0 | 0 |
| | BIRMINGHAM | KLM CITYHOPPER | S | D | 166 | 1 | 0 | 68 | 9 | 9 | 12 | 2 | 0 | 23 | 0 | 0 | 0 |
| | EDINBURGH | KLM CITYHOPPER | S | A | 147 | 0 | 0 | 67 | 16 | 7 | 10 | 1 | 0 | 17 | 0 | 0 | 0 |
| | EDINBURGH | KLM CITYHOPPER | S | D | 149 | 0 | 0 | 60 | 19 | 9 | 11 | 0 | 1 | 24 | 0 | 0 | 0 |
| | GLASGOW | KLM CITYHOPPER | S | A | 117 | 0 | 0 | 80 | 3 | 7 | 9 | 0 | 0 | 15 | 0 | 0 | 0 |
| | GLASGOW | KLM CITYHOPPER | S | D | 116 | 0 | 0 | 73 | 7 | 4 | 16 | 0 | 0 | 24 | 0 | 0 | 0 |
| | LONDON CITY | KLM CITYHOPPER | S | A | 114 | 0 | 0 | 64 | 16 | 13 | 7 | 0 | 0 | 17 | 0 | 0 | 0 |
| | LONDON CITY | KLM CITYHOPPER | S | D | 114 | 0 | 0 | 50 | 22 | 16 | 12 | 0 | 0 | 26 | 0 | 0 | 0 |
| | MANCHESTER | KLM CITYHOPPER | S | A | 209 | 1 | 0 | 64 | 17 | 10 | 8 | 1 | 0 | 20 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|------------------------|-------------------|--------------------------------|-------------------|-------------|-------------------|-----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| AMSTERDAM | MANCHESTER | KLM CITYHOPPER | S | D | 209 | 0 | 0 | 74 | 11 | 7 | 9 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | NEWCASTLE | KLM CITYHOPPER | S | A | 164 | 0 | 0 | 71 | 12 | 10 | 6 | 1 | 0 | 16 | 0 | 0 | 0 | |
| | NEWCASTLE | KLM CITYHOPPER | S | D | 164 | 0 | 0 | 63 | 16 | 14 | 6 | 1 | 0 | 20 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | S | A | 123 | 1 | 7 | 67 | 14 | 14 | 5 | 0 | 0 | 17 | 69 | 16 | 183 | |
| | STANSTED | KLM UK LTD | S | D | 123 | 2 | 5 | 61 | 17 | 18 | 4 | 0 | 0 | 18 | 56 | 24 | 189 | |
| TOTAL AMSTERDAM | | | | | 4961 | 17 | 108 | 67 | 13 | 11 | 8 | 0 | 0 | 18 | 70 | 17 | 17 | |
| ANCONA | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 43 | 33 | 20 | 3 | 0 | 0 | 20 | 53 | 36 | 30 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 40 | 47 | 13 | 0 | 0 | 0 | 19 | 47 | 34 | 30 | |
| TOTAL ANCONA | | | | | 60 | 0 | 0 | 42 | 40 | 17 | 2 | 0 | 0 | 19 | 50 | 35 | 35 | |
| ANTALYA | MANCHESTER | KIBRIS TURKISH AIRLINES - KTHY | S | A | 4 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | MANCHESTER | KIBRIS TURKISH AIRLINES - KTHY | S | D | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | KIBRIS TURKISH AIRLINES - KTHY | S | A | 17 | 0 | 0 | 35 | 35 | 18 | 12 | 0 | 0 | 25 | 71 | 8 | 14 | |
| | STANSTED | KIBRIS TURKISH AIRLINES - KTHY | S | D | 17 | 0 | 0 | 24 | 18 | 24 | 35 | 0 | 0 | 45 | 43 | 27 | 14 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 20 | 44 | 5 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 3 | 5 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 5 | 100 | 3 | 6 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 5 | |
| TOTAL ANTALYA | | | | | 80 | 0 | 0 | 58 | 24 | 9 | 10 | 0 | 0 | 18 | 67 | 15 | 15 | |
| ANTIGUA | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 25 | 0 | 25 | 50 | 0 | 0 | 61 | 60 | 24 | 5 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 6 | 1 | 1 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 67 | 11 | 9 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 7 | 0 | 0 | 29 | 14 | 57 | 0 | 0 | 0 | 31 | 25 | 32 | 8 | |
| TOTAL ANTIGUA | | | | | 18 | 1 | 1 | 50 | 11 | 28 | 11 | 0 | 0 | 27 | 50 | 21 | 21 | |
| ANTWERP | LONDON CITY | VLM (BELGIUM) | S | A | 95 | 1 | 4 | 85 | 4 | 2 | 7 | 1 | 0 | 14 | 85 | 13 | 95 | |
| | LONDON CITY | VLM (BELGIUM) | S | D | 95 | 0 | 4 | 85 | 5 | 1 | 7 | 1 | 0 | 14 | 81 | 11 | 94 | |
| | MANCHESTER | VLM (BELGIUM) | S | A | 30 | 0 | 5 | 77 | 13 | 10 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | MANCHESTER | VLM (BELGIUM) | S | D | 31 | 0 | 4 | 81 | 10 | 10 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| ANTWERP | | | | | | | | | | | | | | | | | | |
| TOTAL ANTWERP | | | | | 251 | 1 | 17 | 84 | 6 | 4 | 6 | 1 | 0 | 13 | 83 | 12 | 12 | |
| ARRECIFE | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | AIR EUROPA | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 12 | 50 | 17 | 2 | |
| | EDINBURGH | AIR EUROPA | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 16 | 50 | 100 | 2 | |
| | GATWICK | ASTRAEUS LTD | C | A | 6 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | GATWICK | ASTRAEUS LTD | C | D | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | MANCHESTER | AZZURRA AIR | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 9 | 60 | 26 | 5 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 13 | 80 | 9 | 5 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 15 | 0 | 0 | 67 | 27 | 7 | 0 | 0 | 0 | 9 | 64 | 24 | 11 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 15 | 0 | 0 | 80 | 13 | 7 | 0 | 0 | 0 | 7 | 69 | 25 | 13 | |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 13 | 100 | 2 | 4 | |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 17 | 100 | 3 | 4 | |
| | LUTON | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 13 | 100 | 8 | 4 | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 9 | 75 | 5 | 4 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 90 | 8 | 10 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 73 | 8 | 11 | |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 4 | |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 4 | |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 19 | 4 | |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 25 | 27 | 4 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 6 | 67 | 11 | 3 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 11 | 0 | 0 | 82 | 18 | 0 | 0 | 0 | 0 | 7 | 60 | 19 | 5 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 20 | 0 | 0 | 65 | 20 | 10 | 5 | 0 | 0 | 16 | 88 | 6 | 8 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 23 | 0 | 0 | 87 | 9 | 0 | 4 | 0 | 0 | 9 | 60 | 15 | 10 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 10 | 0 | 21 | 1 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 20 | 0 | 0 | 55 | 30 | 10 | 5 | 0 | 0 | 16 | 45 | 25 | 11 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 23 | 0 | 0 | 87 | 4 | 4 | 4 | 0 | 0 | 6 | 54 | 19 | 13 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 25 | 0 | 0 | 0 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| ARRECIFE | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | | S A | 14 | 0 | 0 | 79 | 7 | 14 | 0 | 0 | 0 | 12 | 56 | 28 | 9 | |
| | GATWICK | GB AIRWAYS LTD | | S D | 14 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | BIRMINGHAM | MONARCH AIRLINES | | C A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 4 | 5 | |
| | BIRMINGHAM | MONARCH AIRLINES | | C D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 67 | 20 | 6 | |
| | GATWICK | MONARCH AIRLINES | | C A | 15 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 8 | 62 | 21 | 13 | |
| | GATWICK | MONARCH AIRLINES | | C D | 17 | 0 | 0 | 71 | 18 | 12 | 0 | 0 | 0 | 11 | 63 | 16 | 16 | |
| | LUTON | MONARCH AIRLINES | | C A | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 9 | 60 | 14 | 5 | |
| | LUTON | MONARCH AIRLINES | | C D | 6 | 1 | 0 | 50 | 17 | 17 | 17 | 0 | 0 | 26 | 83 | 15 | 6 | |
| | MANCHESTER | MONARCH AIRLINES | | C A | 5 | 0 | 0 | 60 | 0 | 0 | 40 | 0 | 0 | 40 | 75 | 61 | 4 | |
| | MANCHESTER | MONARCH AIRLINES | | C D | 7 | 0 | 0 | 57 | 14 | 0 | 29 | 0 | 0 | 35 | 75 | 14 | 4 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | | C A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 8 | 80 | 18 | 5 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | | C D | 9 | 0 | 0 | 67 | 11 | 22 | 0 | 0 | 0 | 15 | 80 | 10 | 5 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C A | 9 | 0 | 0 | 44 | 33 | 22 | 0 | 0 | 0 | 15 | 89 | 8 | 9 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C D | 9 | 0 | 0 | 78 | 0 | 22 | 0 | 0 | 0 | 12 | 89 | 8 | 9 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | | C A | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 29 | 25 | 38 | 4 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | | C D | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 25 | 25 | 28 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | | C A | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 22 | 69 | 12 | 13 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | | C D | 9 | 0 | 0 | 78 | 0 | 22 | 0 | 0 | 0 | 10 | 73 | 11 | 15 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | | C A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 80 | 11 | 5 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | | C D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 80 | 6 | 5 | |
| | NEWCASTLE | SPANAIR | | C A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 26 | 25 | 32 | 4 | |
| | NEWCASTLE | SPANAIR | | C D | 4 | 0 | 0 | 25 | 25 | 50 | 0 | 0 | 0 | 28 | 25 | 46 | 4 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | | C A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 4 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 10 | 4 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | | C A | 13 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 3 | 88 | 5 | 17 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | | C D | 15 | 0 | 0 | 60 | 13 | 13 | 13 | 0 | 0 | 35 | 75 | 9 | 20 | |
| | GLASGOW | THOMAS COOK AIRLINES LTD | | C A | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 9 | 100 | 8 | 4 | |
| | GLASGOW | THOMAS COOK AIRLINES LTD | | C D | 7 | 0 | 0 | 71 | 14 | 0 | 14 | 0 | 0 | 21 | 75 | 11 | 4 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | | C A | 16 | 1 | 0 | 88 | 0 | 0 | 13 | 0 | 0 | 15 | 80 | 19 | 15 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | | C D | 18 | 0 | 0 | 83 | 6 | 6 | 6 | 0 | 0 | 13 | 94 | 9 | 17 | |
| | NEWCASTLE | THOMAS COOK AIRLINES LTD | | C A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 6 | 75 | 8 | 4 | |
| | NEWCASTLE | THOMAS COOK AIRLINES LTD | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 3 | 4 | |
| | STANSTED | THOMAS COOK AIRLINES LTD | | C A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ARRECIFE | STANSTED | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL ARRECIFE | | | | | 526 | 2 | 0 | 76 | 13 | 7 | 4 | 0 | 0 | 12 | 73 | 15 | 15 |
| ASHKHABAD | BIRMINGHAM | TURKMENISTAN AIRLINES | S | A | 18 | 0 | 0 | 44 | 6 | 11 | 11 | 11 | 17 | 208 | 58 | 205 | 19 |
| | BIRMINGHAM | TURKMENISTAN AIRLINES | S | D | 18 | 1 | 0 | 28 | 11 | 11 | 22 | 17 | 11 | 209 | 41 | 152 | 17 |
| | HEATHROW | TURKMENISTAN AIRLINES | S | A | 9 | 0 | 0 | 33 | 0 | 22 | 33 | 0 | 11 | 210 | 22 | 70 | 9 |
| | HEATHROW | TURKMENISTAN AIRLINES | S | D | 9 | 0 | 0 | 33 | 22 | 33 | 0 | 0 | 11 | 194 | 44 | 176 | 9 |
| TOTAL ASHKHABAD | | | | | 54 | 1 | 0 | 35 | 9 | 17 | 17 | 9 | 13 | 206 | 47 | 147 | 147 |
| ASTURIAS | GATWICK | AIR NOSTRUM | S | A | 13 | 0 | 1 | 92 | 8 | 0 | 0 | 0 | 0 | 3 | 91 | 11 | 11 |
| | GATWICK | AIR NOSTRUM | S | D | 13 | 0 | 1 | 85 | 15 | 0 | 0 | 0 | 0 | 4 | 82 | 15 | 11 |
| TOTAL ASTURIAS | | | | | 28 | 0 | 2 | 86 | 14 | 0 | 0 | 0 | 0 | 4 | 86 | 13 | 13 |
| ASWAN | GATWICK | ASTRAEUS LTD | C | A | 5 | 0 | 0 | 20 | 0 | 20 | 60 | 0 | 0 | 62 | 0 | 0 | 0 |
| | GATWICK | ASTRAEUS LTD | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| TOTAL ASWAN | | | | | 10 | 0 | 0 | 50 | 0 | 20 | 30 | 0 | 0 | 36 | 0 | 0 | 0 |
| ATHENS | GATWICK | ASTRAEUS LTD | C | A | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | GATWICK | ASTRAEUS LTD | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 21 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 86 | 0 | 1 | 73 | 9 | 7 | 9 | 0 | 1 | 29 | 83 | 9 | 60 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 86 | 0 | 0 | 69 | 15 | 7 | 8 | 1 | 0 | 22 | 78 | 11 | 59 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 11 | 0 | 0 | 27 | 27 | 36 | 9 | 0 | 0 | 31 | 0 | 0 | 0 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 11 | 0 | 0 | 73 | 18 | 9 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 29 | 0 | 1 | 66 | 14 | 10 | 10 | 0 | 0 | 18 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 28 | 0 | 1 | 61 | 14 | 14 | 11 | 0 | 0 | 21 | 0 | 0 | 0 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 55 | 0 | 3 | 82 | 7 | 9 | 2 | 0 | 0 | 10 | 64 | 15 | 56 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 55 | 0 | 2 | 58 | 18 | 13 | 11 | 0 | 0 | 24 | 61 | 16 | 57 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 9 | 0 | 0 | 22 | 33 | 22 | 22 | 0 | 0 | 37 | 0 | 0 | 0 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| | HEATHROW | OLYMPIC AIRWAYS | S | A | 71 | 0 | 4 | 44 | 23 | 15 | 13 | 6 | 0 | 40 | 46 | 24 | 74 |
| | HEATHROW | OLYMPIC AIRWAYS | S | D | 70 | 1 | 5 | 41 | 17 | 23 | 11 | 7 | 0 | 46 | 50 | 23 | 74 |
| | MANCHESTER | OLYMPIC AIRWAYS | S | A | 7 | 0 | 0 | 57 | 14 | 14 | 14 | 0 | 0 | 31 | 7 | 45 | 14 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: A

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ATHENS | MANCHESTER | OLYMPIC AIRWAYS | | S D | 7 | 0 | 0 | 29 | 29 | 29 | 14 | 0 | 0 | 41 | 7 | 50 | 14 |
| TOTAL ATHENS | | | | | 545 | 6 | 17 | 60 | 16 | 13 | 9 | 2 | 0 | 28 | 61 | 19 | 19 |
| ATLANTA | GATWICK | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 80 | 13 | 3 | 3 | 0 | 0 | 10 | 70 | 12 | 30 |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 93 | 3 | 3 | 0 | 0 | 0 | 7 | 63 | 14 | 30 |
| | GATWICK | DELTA AIRLINES | | S A | 74 | 0 | 1 | 49 | 24 | 19 | 7 | 0 | 1 | 24 | 57 | 18 | 69 |
| | GATWICK | DELTA AIRLINES | | S D | 74 | 0 | 5 | 81 | 8 | 5 | 4 | 1 | 0 | 14 | 59 | 29 | 69 |
| | MANCHESTER | DELTA AIRLINES | | S A | 31 | 0 | 0 | 55 | 16 | 16 | 13 | 0 | 0 | 25 | 68 | 21 | 31 |
| | MANCHESTER | DELTA AIRLINES | | S D | 31 | 0 | 0 | 77 | 10 | 3 | 10 | 0 | 0 | 13 | 90 | 12 | 31 |
| TOTAL ATLANTA | | | | | 270 | 0 | 6 | 70 | 14 | 10 | 6 | 0 | 0 | 17 | 65 | 19 | 19 |
| AUCKLAND INTERNATIONAL | HEATHROW | AIR NEW ZEALAND LTD | | S A | 31 | 0 | 0 | 52 | 23 | 10 | 13 | 3 | 0 | 29 | 43 | 25 | 30 |
| | HEATHROW | AIR NEW ZEALAND LTD | | S D | 31 | 0 | 0 | 58 | 32 | 0 | 6 | 3 | 0 | 24 | 42 | 22 | 31 |
| TOTAL AUCKLAND INTERNATIONAL | | | | | 62 | 0 | 0 | 55 | 27 | 5 | 10 | 3 | 0 | 26 | 43 | 23 | 23 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---|-------------------|-------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BAHRAIN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | GULF AIR | | S A | 40 | 0 | 0 | 85 | 5 | 8 | 0 | 3 | 0 | 13 | 88 | 5 | 25 | |
| | HEATHROW | GULF AIR | | S D | 41 | 0 | 0 | 73 | 17 | 7 | 2 | 0 | 0 | 10 | 82 | 24 | 22 | |
| TOTAL BAHRAIN | | | | | 81 | 0 | 0 | 79 | 11 | 7 | 1 | 1 | 0 | 11 | 86 | 13 | 13 | |
| BAKU (HEYDER ALIYEV INT'L | | | | | | | | | | | | | | | | | | |
| | GATWICK | AZERBAIJAN AIRLINES (AZAL) | | S A | 9 | 0 | 0 | 33 | 22 | 33 | 11 | 0 | 0 | 24 | 100 | 3 | 8 | |
| | GATWICK | AZERBAIJAN AIRLINES (AZAL) | | S D | 9 | 0 | 0 | 67 | 0 | 22 | 11 | 0 | 0 | 23 | 88 | 6 | 8 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | | S A | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | | S D | 7 | 0 | 0 | 29 | 14 | 14 | 29 | 14 | 0 | 74 | 0 | 0 | 0 | |
| TOTAL BAKU (HEYDER ALIYEV INT'L) | | | | | 28 | 0 | 0 | 46 | 14 | 21 | 14 | 4 | 0 | 34 | 94 | 5 | 5 | |
| BALI INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | GATWICK | GARUDA INDONESIA | | S A | 12 | 0 | 0 | 25 | 25 | 25 | 17 | 0 | 8 | 129 | 9 | 78 | 23 | |
| | GATWICK | GARUDA INDONESIA | | S D | 11 | 1 | 1 | 73 | 18 | 9 | 0 | 0 | 0 | 13 | 83 | 23 | 23 | |
| TOTAL BALI INTERNATIONAL | | | | | 23 | 1 | 1 | 48 | 22 | 17 | 9 | 0 | 4 | 73 | 46 | 50 | 50 | |
| BALTIMORE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 90 | 7 | 0 | 0 | 3 | 0 | 11 | 61 | 23 | 31 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 63 | 27 | 7 | 3 | 0 | 0 | 17 | 61 | 16 | 31 | |
| TOTAL BALTIMORE | | | | | 60 | 0 | 0 | 77 | 17 | 3 | 2 | 2 | 0 | 14 | 61 | 19 | 19 | |
| BANDAR SERI BEGAWAN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | ROYAL BRUNEI AIRLINES | | S A | 31 | 0 | 0 | 29 | 26 | 16 | 23 | 3 | 3 | 56 | 52 | 28 | 31 | |
| | HEATHROW | ROYAL BRUNEI AIRLINES | | S D | 31 | 0 | 0 | 61 | 23 | 13 | 3 | 0 | 0 | 18 | 60 | 15 | 30 | |
| TOTAL BANDAR SERI BEGAWAN | | | | | 62 | 0 | 0 | 45 | 24 | 15 | 13 | 2 | 2 | 37 | 56 | 22 | 22 | |
| BANGKOK | | | | | | | | | | | | | | | | | | |
| | HEATHROW | THAI AIRWAYS INTERNATIONAL | | S A | 48 | 0 | 0 | 33 | 33 | 31 | 0 | 2 | 0 | 27 | 24 | 39 | 45 | |
| | HEATHROW | THAI AIRWAYS INTERNATIONAL | | S D | 48 | 0 | 0 | 52 | 21 | 21 | 6 | 0 | 0 | 21 | 49 | 27 | 45 | |
| TOTAL BANGKOK | | | | | 96 | 0 | 0 | 43 | 27 | 26 | 3 | 1 | 0 | 24 | 37 | 31 | 31 | |
| BANGOR | | | | | | | | | | | | | | | | | | |
| BANJUL | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | | C A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | GATWICK | ASTRAEUS LTD | | C D | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 27 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | | C A | 3 | 0 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 65 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BANJUL | | | | | | | | | | | | | | | | | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 27 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 45 | 0 | 35 | 3 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 31 | 25 | 31 | 4 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 35 | 0 | 0 | 0 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 83 | 100 | 2 | 3 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 100 | 5 | 4 | |
| | GATWICK | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 0 | 40 | 60 | 0 | 0 | 0 | 33 | 20 | 52 | 5 | |
| | GATWICK | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 60 | 0 | 40 | 0 | 0 | 0 | 18 | 38 | 41 | 8 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 0 | 0 | 0 | 50 | 25 | 25 | 202 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 25 | 25 | 25 | 0 | 25 | 0 | 77 | 0 | 0 | 0 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 44 | 0 | 68 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 50 | 25 | 4 | |
| | GATWICK | SIERRA NATIONAL AIRLINES | S | D | 6 | 0 | 4 | 0 | 0 | 33 | 50 | 17 | 0 | 88 | 0 | 0 | 0 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 25 | 0 | 25 | 25 | 0 | 25 | 157 | 40 | 15 | 5 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 12 | 75 | 7 | 4 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 114 | 0 | 36 | 4 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 2 | 4 | |
| TOTAL BANJUL | | | | | 83 | 1 | 4 | 39 | 16 | 22 | 17 | 5 | 2 | 53 | 44 | 28 | 28 | |
| BARCELONA | | | | | | | | | | | | | | | | | | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 8 | 0 | 0 | 50 | 38 | 0 | 13 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 17 | 0 | 0 | 71 | 12 | 12 | 6 | 0 | 0 | 15 | 94 | 2 | 18 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 17 | 0 | 0 | 82 | 6 | 6 | 6 | 0 | 0 | 13 | 94 | 3 | 18 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 89 | 0 | 0 | 84 | 8 | 3 | 4 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 88 | 0 | 0 | 75 | 13 | 8 | 3 | 1 | 0 | 13 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 118 | 0 | 0 | 63 | 15 | 13 | 8 | 2 | 0 | 25 | 75 | 17 | 112 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 118 | 0 | 0 | 64 | 18 | 13 | 4 | 0 | 1 | 21 | 65 | 18 | 112 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 88 | 0 | 1 | 68 | 7 | 14 | 11 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 88 | 0 | 1 | 65 | 13 | 13 | 10 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 94 | 0 | 0 | 70 | 10 | 13 | 6 | 1 | 0 | 17 | 62 | 17 | 94 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BARCELONA | | | | | | | | | | | | | | | | | | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 93 | 0 | 0 | 66 | 11 | 10 | 13 | 1 | 0 | 25 | 51 | 24 | 95 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 36 | 0 | 0 | 50 | 19 | 14 | 17 | 0 | 0 | 30 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 35 | 0 | 0 | 26 | 34 | 23 | 17 | 0 | 0 | 38 | 0 | 0 | 0 | |
| | STANSTED | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 100 | 3 | 1 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 44 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 23 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 6 | 52 | 27 | 61 | |
| | STANSTED | GO FLY LTD | S | D | 24 | 0 | 0 | 67 | 29 | 0 | 4 | 0 | 0 | 16 | 34 | 36 | 61 | |
| | HEATHROW | IBERIA | S | A | 113 | 0 | 0 | 61 | 19 | 13 | 7 | 0 | 0 | 19 | 75 | 17 | 115 | |
| | HEATHROW | IBERIA | S | D | 114 | 0 | 0 | 70 | 16 | 6 | 8 | 0 | 0 | 16 | 73 | 15 | 116 | |
| | MANCHESTER | IBERIA | S | A | 28 | 0 | 0 | 57 | 25 | 14 | 0 | 4 | 0 | 20 | 50 | 20 | 28 | |
| | MANCHESTER | IBERIA | S | D | 28 | 0 | 0 | 75 | 4 | 18 | 4 | 0 | 0 | 17 | 54 | 18 | 28 | |
| | NEWCASTLE | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 20 | 20 | 40 | 20 | 0 | 0 | 33 | 0 | 0 | 0 | |
| | NEWCASTLE | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| TOTAL BARCELONA | | | | | 1258 | 2 | 3 | 67 | 15 | 11 | 7 | 0 | 0 | 19 | 68 | 17 | 17 | |
| BARRA | | | | | | | | | | | | | | | | | | |
| | GLASGOW | LOGANAIR | S | A | 23 | 2 | 0 | 96 | 0 | 4 | 0 | 0 | 0 | 3 | 71 | 26 | 14 | |
| | GLASGOW | LOGANAIR | S | D | 23 | 2 | 0 | 96 | 0 | 0 | 4 | 0 | 0 | 5 | 62 | 27 | 13 | |
| TOTAL BARRA | | | | | 46 | 4 | 0 | 96 | 0 | 2 | 2 | 0 | 0 | 4 | 67 | 26 | 26 | |
| BASLE MULHOUSE | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | SWISS AIRLINES | S | A | 44 | 0 | 0 | 82 | 16 | 2 | 0 | 0 | 0 | 7 | 73 | 8 | 44 | |
| | BIRMINGHAM | SWISS AIRLINES | S | D | 44 | 0 | 1 | 84 | 14 | 2 | 0 | 0 | 0 | 6 | 75 | 10 | 44 | |
| | HEATHROW | SWISS AIRLINES | S | A | 89 | 0 | 3 | 70 | 16 | 7 | 8 | 0 | 0 | 17 | 79 | 14 | 90 | |
| | HEATHROW | SWISS AIRLINES | S | D | 89 | 0 | 0 | 69 | 13 | 10 | 8 | 0 | 0 | 19 | 79 | 13 | 90 | |
| | LONDON CITY | SWISS AIRLINES | S | A | 65 | 0 | 4 | 94 | 6 | 0 | 0 | 0 | 0 | 4 | 71 | 11 | 65 | |
| | LONDON CITY | SWISS AIRLINES | S | D | 65 | 0 | 4 | 88 | 9 | 3 | 0 | 0 | 0 | 8 | 55 | 18 | 66 | |
| | MANCHESTER | SWISS AIRLINES | S | A | 71 | 0 | 2 | 83 | 8 | 3 | 6 | 0 | 0 | 10 | 66 | 13 | 70 | |
| | MANCHESTER | SWISS AIRLINES | S | D | 73 | 0 | 0 | 90 | 3 | 1 | 5 | 0 | 0 | 7 | 71 | 10 | 70 | |
| TOTAL BASLE MULHOUSE | | | | | 542 | 1 | 14 | 81 | 11 | 4 | 4 | 0 | 0 | 11 | 71 | 13 | 13 | |
| BEAUVAIS | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | A | 62 | 0 | 4 | 98 | 0 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | D | 61 | 1 | 5 | 97 | 2 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|----------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BEAUVAIS | | | | | | | | | | | | | | | | | | |
| TOTAL BEAUVAIS | | | | | 123 | 1 | 9 | 98 | 1 | 0 | 2 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| BEIJING | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR CHINA | S | A | 18 | 0 | 0 | 44 | 22 | 11 | 22 | 0 | 0 | 29 | 62 | 18 | 13 | |
| | HEATHROW | AIR CHINA | S | D | 18 | 0 | 0 | 44 | 17 | 11 | 28 | 0 | 0 | 36 | 54 | 143 | 13 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 13 | 1 | 1 | 46 | 0 | 8 | 46 | 0 | 0 | 50 | 100 | 2 | 13 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 38 | 31 | 8 | 23 | 0 | 0 | 40 | 93 | 4 | 14 | |
| TOTAL BEIJING | | | | | 62 | 1 | 1 | 44 | 18 | 10 | 29 | 0 | 0 | 38 | 77 | 41 | 41 | |
| BEIRUT | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 0 | 28 | 23 | 44 | 13 | |
| | HEATHROW | MEA | S | A | 22 | 0 | 0 | 50 | 27 | 14 | 9 | 0 | 0 | 23 | 64 | 16 | 22 | |
| | HEATHROW | MEA | S | D | 22 | 0 | 0 | 32 | 14 | 27 | 27 | 0 | 0 | 43 | 32 | 34 | 22 | |
| TOTAL BEIRUT | | | | | 47 | 0 | 0 | 40 | 21 | 19 | 19 | 0 | 0 | 32 | 46 | 28 | 28 | |
| BELFAST CITY | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 235 | 0 | 4 | 63 | 17 | 8 | 10 | 2 | 0 | 22 | 81 | 12 | 198 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 233 | 1 | 12 | 65 | 18 | 10 | 6 | 1 | 0 | 19 | 75 | 12 | 203 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 65 | 0 | 0 | 85 | 5 | 3 | 8 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 65 | 0 | 0 | 86 | 11 | 0 | 3 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 72 | 0 | 0 | 79 | 10 | 8 | 3 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 72 | 0 | 0 | 81 | 10 | 7 | 3 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 135 | 0 | 0 | 71 | 10 | 10 | 8 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 135 | 0 | 0 | 79 | 7 | 7 | 7 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 137 | 1 | 5 | 87 | 7 | 3 | 4 | 0 | 0 | 8 | 81 | 8 | 135 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 139 | 1 | 3 | 80 | 8 | 4 | 8 | 0 | 0 | 16 | 73 | 13 | 132 | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | S | A | 165 | 0 | 11 | 78 | 12 | 5 | 4 | 1 | 0 | 14 | 85 | 6 | 136 | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | S | D | 167 | 1 | 11 | 78 | 9 | 8 | 5 | 1 | 0 | 16 | 85 | 14 | 139 | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | S | A | 83 | 1 | 1 | 88 | 6 | 5 | 1 | 0 | 0 | 6 | 78 | 12 | 126 | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | S | D | 80 | 1 | 3 | 88 | 5 | 6 | 1 | 0 | 0 | 8 | 64 | 15 | 129 | |
| | NEWCASTLE | FLYBE.BRITISH EUROPEAN | S | A | 129 | 0 | 1 | 92 | 2 | 2 | 5 | 0 | 0 | 8 | 75 | 13 | 114 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|------------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|---------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | 129 | MISMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | | Actual (7) | Plan (8) | | | | | | | | | | |
| BELFAST CITY | NEWCASTLE | FLYBE.BRITISH EUROPEAN | S | D | 129 | 0 | 1 | 94 | 4 | 2 | 1 | 0 | 0 | 4 | 76 | 12 | 115 |
| TOTAL BELFAST CITY | | | | | 2041 | 6 | 54 | 78 | 10 | 6 | 5 | 0 | 0 | 13 | 79 | 11 | 11 |
| BELFAST INTERNATIONAL | HEATHROW | BMI BRITISH MIDLAND | S | A | 90 | 0 | 0 | 71 | 11 | 10 | 4 | 3 | 0 | 20 | 83 | 11 | 116 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 89 | 0 | 4 | 72 | 16 | 6 | 6 | 1 | 0 | 17 | 81 | 10 | 119 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 101 | 4 | 0 | 69 | 20 | 8 | 2 | 1 | 0 | 13 | 88 | 7 | 128 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 101 | 4 | 0 | 79 | 5 | 12 | 3 | 1 | 0 | 14 | 86 | 9 | 128 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | A | 89 | 0 | 0 | 83 | 6 | 7 | 4 | 0 | 0 | 10 | 82 | 13 | 90 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | D | 89 | 0 | 0 | 79 | 10 | 6 | 6 | 0 | 0 | 14 | 69 | 19 | 89 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | A | 119 | 0 | 0 | 82 | 7 | 6 | 4 | 1 | 0 | 11 | 86 | 11 | 87 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | D | 120 | 0 | 0 | 70 | 15 | 9 | 4 | 2 | 0 | 17 | 72 | 17 | 88 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 173 | 0 | 11 | 76 | 11 | 7 | 5 | 1 | 0 | 13 | 64 | 16 | 140 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 173 | 0 | 10 | 65 | 13 | 13 | 9 | 1 | 0 | 21 | 47 | 24 | 140 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 93 | 0 | 0 | 51 | 19 | 16 | 13 | 1 | 0 | 29 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 91 | 0 | 0 | 22 | 30 | 24 | 23 | 1 | 0 | 44 | 0 | 0 | 0 |
| | STANSTED | GO FLY LTD | S | A | 64 | 0 | 1 | 84 | 9 | 3 | 3 | 0 | 0 | 9 | 77 | 13 | 147 |
| | STANSTED | GO FLY LTD | S | D | 67 | 0 | 0 | 63 | 22 | 4 | 10 | 0 | 0 | 22 | 51 | 24 | 146 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | A | 58 | 0 | 0 | 97 | 0 | 0 | 2 | 2 | 0 | 6 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | D | 58 | 0 | 0 | 97 | 2 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL BELFAST INTERNATIONAL | | | | | 1575 | 11 | 26 | 71 | 13 | 9 | 6 | 1 | 0 | 17 | 73 | 14 | 14 |
| BELGRADE | GATWICK | BRITISH AIRWAYS PLC | S | A | 14 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 14 | 0 | 0 | 86 | 7 | 7 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | HEATHROW | JATAIRWAYS | S | A | 26 | 0 | 0 | 38 | 19 | 31 | 12 | 0 | 0 | 33 | 45 | 30 | 22 |
| | HEATHROW | JATAIRWAYS | S | D | 26 | 0 | 0 | 31 | 12 | 31 | 27 | 0 | 0 | 45 | 23 | 48 | 22 |
| TOTAL BELGRADE | | | | | 80 | 0 | 0 | 54 | 13 | 21 | 13 | 0 | 0 | 27 | 47 | 31 | 31 |
| BENBECULA | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 24 | 0 | 0 | 92 | 0 | 0 | 8 | 0 | 0 | 9 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 24 | 0 | 0 | 71 | 17 | 4 | 8 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL BENBECULA | | | | | 48 | 0 | 0 | 81 | 8 | 2 | 8 | 0 | 0 | 13 | 88 | 10 | 10 |
| BENGHAZI | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|----------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BENHAZI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | LIBYAN ARAB AIRLINES | S | A | 5 | 0 | 0 | 0 | 40 | 40 | 0 | 20 | 0 | 69 | 100 | 6 | 2 | |
| | HEATHROW | LIBYAN ARAB AIRLINES | S | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 11 | 100 | 0 | 2 | |
| TOTAL BENHAZI | | | | | 9 | 0 | 0 | 33 | 33 | 22 | 0 | 11 | 0 | 43 | 100 | 3 | 3 | |
| BERGAMO | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 23 | 2 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 1 | 0 | 0 | 0 | 0 | 50 | 0 | 50 | 240 | 25 | 40 | 4 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 14 | 2 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | A | 87 | 0 | 0 | 71 | 14 | 8 | 6 | 0 | 1 | 21 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | D | 87 | 0 | 0 | 48 | 25 | 20 | 7 | 0 | 0 | 24 | 0 | 0 | 0 | |
| TOTAL BERGAMO | | | | | 190 | 3 | 0 | 58 | 20 | 13 | 7 | 1 | 1 | 26 | 41 | 30 | 30 | |
| BERGEN | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRAATHENS ASA | S | A | 26 | 0 | 0 | 85 | 4 | 4 | 8 | 0 | 0 | 15 | 96 | 7 | 24 | |
| | GATWICK | BRAATHENS ASA | S | D | 26 | 0 | 0 | 73 | 12 | 4 | 12 | 0 | 0 | 18 | 92 | 7 | 24 | |
| TOTAL BERGEN | | | | | 53 | 0 | 0 | 79 | 8 | 4 | 9 | 0 | 0 | 16 | 94 | 7 | 7 | |
| BERGERAC | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | S | A | 29 | 0 | 0 | 79 | 7 | 10 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | S | D | 28 | 1 | 0 | 79 | 7 | 7 | 4 | 4 | 0 | 18 | 0 | 0 | 0 | |
| TOTAL BERGERAC | | | | | 57 | 1 | 0 | 79 | 7 | 9 | 4 | 2 | 0 | 15 | 0 | 0 | 0 | |
| BERLIN (SCHONEFELD) | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | S | A | 83 | 0 | 1 | 84 | 5 | 2 | 8 | 0 | 0 | 10 | 67 | 20 | 87 | |
| | STANSTED | KLM UK LTD | S | D | 84 | 0 | 1 | 71 | 10 | 11 | 8 | 0 | 0 | 19 | 67 | 20 | 86 | |
| TOTAL BERLIN (SCHONEFELD) | | | | | 168 | 2 | 2 | 77 | 7 | 7 | 9 | 0 | 0 | 15 | 67 | 20 | 20 | |
| BERLIN (TEGEL) | | | | | | | | | | | | | | | | | | |
| | STANSTED | AIR BERLIN | S | A | 59 | 0 | 0 | 78 | 8 | 10 | 3 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | STANSTED | AIR BERLIN | S | D | 59 | 0 | 0 | 47 | 29 | 17 | 7 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 28 | 0 | 0 | 61 | 18 | 11 | 11 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 28 | 0 | 0 | 86 | 4 | 4 | 7 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 140 | 0 | 0 | 66 | 14 | 7 | 10 | 2 | 0 | 24 | 77 | 19 | 166 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 140 | 0 | 0 | 72 | 14 | 7 | 6 | 1 | 0 | 17 | 75 | 19 | 166 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BERLIN (TEGEL) | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 42 | 0 | 0 | 83 | 12 | 2 | 2 | 0 | 0 | 8 | 76 | 11 | 46 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 42 | 0 | 0 | 83 | 14 | 0 | 2 | 0 | 0 | 9 | 78 | 10 | 46 | |
| TOTAL BERLIN (TEGEL) | | | | | 540 | 1 | 0 | 70 | 14 | 8 | 7 | 1 | 0 | 17 | 78 | 16 | 16 | |
| BERLIN (TEMPLEHOF) | | | | | | | | | | | | | | | | | | |
| | LONDON CITY | EUROWINGS LUFTVERKEHRS | S | A | 64 | 0 | 3 | 95 | 0 | 5 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | LONDON CITY | EUROWINGS LUFTVERKEHRS | S | D | 64 | 0 | 3 | 91 | 5 | 3 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | |
| TOTAL BERLIN (TEMPLEHOF) | | | | | 129 | 2 | 6 | 93 | 2 | 4 | 1 | 0 | 0 | 6 | 0 | 0 | 0 | |
| BERMUDA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 85 | 8 | 0 | 8 | 0 | 0 | 12 | 77 | 14 | 13 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 85 | 0 | 8 | 8 | 0 | 0 | 15 | 85 | 10 | 13 | |
| TOTAL BERMUDA | | | | | 26 | 0 | 0 | 85 | 4 | 4 | 8 | 0 | 0 | 14 | 81 | 12 | 12 | |
| BERNE | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 71 | 0 | 0 | 0 | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 120 | 0 | 44 | 2 | |
| TOTAL BERNE | | | | | 8 | 1 | 0 | 50 | 0 | 13 | 25 | 13 | 0 | 55 | 64 | 15 | 15 | |
| BIARRITZ | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 73 | 17 | 7 | 3 | 0 | 0 | 11 | 82 | 15 | 28 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 70 | 17 | 10 | 3 | 0 | 0 | 15 | 59 | 22 | 29 | |
| TOTAL BIARRITZ | | | | | 60 | 0 | 0 | 72 | 17 | 8 | 3 | 0 | 0 | 13 | 70 | 18 | 18 | |
| BIGGIN HILL | | | | | | | | | | | | | | | | | | |
| BILBAO | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 72 | 10 | 3 | 10 | 3 | 0 | 24 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 62 | 7 | 24 | 7 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 32 | 0 | 0 | 63 | 16 | 6 | 16 | 0 | 0 | 25 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 32 | 0 | 0 | 28 | 25 | 31 | 16 | 0 | 0 | 36 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 23 | 0 | 0 | 78 | 4 | 0 | 9 | 9 | 0 | 27 | 73 | 13 | 30 | |
| | STANSTED | GO FLY LTD | S | D | 23 | 0 | 0 | 61 | 30 | 0 | 4 | 4 | 0 | 25 | 53 | 19 | 30 | |
| | HEATHROW | IBERIA | S | A | 30 | 0 | 0 | 77 | 13 | 7 | 3 | 0 | 0 | 13 | 89 | 14 | 28 | |
| | HEATHROW | IBERIA | S | D | 30 | 0 | 0 | 63 | 23 | 3 | 10 | 0 | 0 | 19 | 82 | 12 | 28 | |
| TOTAL BILBAO | | | | | 230 | 1 | 0 | 62 | 17 | 10 | 10 | 2 | 0 | 23 | 75 | 14 | 14 | |
| BILLUND | | | | | | | | | | | | | | | | | | |
| | GATWICK | MAERSK AIR | S | A | 78 | 0 | 5 | 71 | 14 | 12 | 4 | 0 | 0 | 16 | 68 | 12 | 79 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BILLUND | | | | | | | | | | | | | | | | | | |
| | GATWICK | MAERSK AIR | | S D | 78 | 0 | 5 | 71 | 14 | 10 | 5 | 0 | 0 | 16 | 78 | 10 | 79 | |
| | MANCHESTER | SUN AIR OF SCANDINAVIA | | S A | 40 | 0 | 0 | 88 | 10 | 3 | 0 | 0 | 5 | 76 | 12 | 38 | | |
| | MANCHESTER | SUN AIR OF SCANDINAVIA | | S D | 40 | 0 | 0 | 90 | 8 | 3 | 0 | 0 | 4 | 82 | 10 | 38 | | |
| TOTAL BILLUND | | | | | 236 | 0 | 10 | 77 | 12 | 8 | 3 | 0 | 0 | 12 | 75 | 11 | 11 | |
| BIRMINGHAM | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 137 | 1 | 0 | 79 | 8 | 7 | 7 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 88 | 1 | 0 | 63 | 15 | 13 | 10 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 62 | 0 | 0 | 71 | 8 | 15 | 6 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 104 | 1 | 0 | 79 | 11 | 6 | 5 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 70 | 0 | 0 | 89 | 1 | 6 | 3 | 1 | 0 | 11 | 0 | 0 | 0 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 70 | 0 | 0 | 89 | 3 | 4 | 3 | 1 | 0 | 12 | 0 | 0 | 0 | |
| | EDINBURGH | FLYBE.BRITISH EUROPEAN | | S A | 128 | 0 | 2 | 84 | 9 | 4 | 4 | 0 | 0 | 8 | 82 | 9 | 95 | |
| | EDINBURGH | FLYBE.BRITISH EUROPEAN | | S D | 128 | 0 | 3 | 76 | 15 | 6 | 3 | 0 | 0 | 11 | 80 | 11 | 97 | |
| | GLASGOW | FLYBE.BRITISH EUROPEAN | | S A | 130 | 1 | 5 | 75 | 12 | 5 | 6 | 1 | 0 | 16 | 69 | 14 | 89 | |
| | GLASGOW | FLYBE.BRITISH EUROPEAN | | S D | 127 | 0 | 5 | 87 | 7 | 2 | 3 | 0 | 1 | 13 | 85 | 8 | 82 | |
| TOTAL BIRMINGHAM | | | | | 1049 | 5 | 23 | 79 | 9 | 6 | 5 | 0 | 0 | 13 | 86 | 8 | 8 | |
| BISHKEK (FRUNZE) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | | S A | 13 | 0 | 0 | 31 | 23 | 8 | 15 | 15 | 8 | 113 | 40 | 84 | 5 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | | S D | 9 | 0 | 0 | 44 | 33 | 11 | 0 | 11 | 0 | 49 | 78 | 13 | 9 | |
| TOTAL BISHKEK (FRUNZE) | | | | | 22 | 0 | 0 | 36 | 27 | 9 | 9 | 14 | 5 | 87 | 64 | 38 | 38 | |
| BLACKPOOL | | | | | | | | | | | | | | | | | | |
| BOGOTA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 8 | 1 | 1 | 88 | 13 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 9 | 0 | 1 | 78 | 11 | 0 | 11 | 0 | 0 | 15 | 46 | 21 | 13 | |
| TOTAL BOGOTA | | | | | 17 | 1 | 2 | 82 | 12 | 0 | 6 | 0 | 0 | 9 | 46 | 21 | 21 | |
| BOLOGNA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 73 | 0 | 0 | 67 | 18 | 11 | 4 | 0 | 0 | 15 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| BOLOGNA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 73 | 0 | 0 | 73 | 12 | 11 | 4 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S A | 18 | 0 | 0 | 50 | 17 | 17 | 17 | 0 | 0 | 30 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S D | 18 | 0 | 0 | 11 | 39 | 33 | 17 | 0 | 0 | 39 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | | S A | 12 | 0 | 0 | 75 | 17 | 8 | 0 | 0 | 0 | 8 | 69 | 25 | 29 | |
| | STANSTED | GO FLY LTD | | S D | 12 | 0 | 0 | 42 | 25 | 33 | 0 | 0 | 0 | 21 | 34 | 25 | 29 | |
| TOTAL BOLOGNA | | | | | 206 | 0 | 0 | 62 | 18 | 15 | 6 | 0 | 0 | 18 | 62 | 19 | 19 | |
| BORDEAUX | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY FLYER EXPRESS | | S A | 56 | 0 | 0 | 86 | 4 | 7 | 2 | 2 | 0 | 9 | 92 | 5 | 52 | |
| | GATWICK | CITY FLYER EXPRESS | | S D | 56 | 0 | 0 | 77 | 11 | 9 | 4 | 0 | 0 | 13 | 63 | 18 | 52 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S A | 11 | 0 | 0 | 91 | 9 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S D | 11 | 0 | 0 | 73 | 18 | 9 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | | S A | 33 | 0 | 0 | 94 | 0 | 3 | 3 | 0 | 0 | 4 | 67 | 21 | 39 | |
| | STANSTED | KLM UK LTD | | S D | 33 | 0 | 0 | 61 | 30 | 3 | 6 | 0 | 0 | 18 | 53 | 29 | 38 | |
| TOTAL BORDEAUX | | | | | 202 | 0 | 0 | 80 | 11 | 6 | 3 | 0 | 0 | 10 | 70 | 17 | 17 | |
| BOSTON | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AMERICAN AIRLINES | | S A | 54 | 0 | 0 | 54 | 26 | 9 | 9 | 0 | 2 | 40 | 53 | 27 | 60 | |
| | HEATHROW | AMERICAN AIRLINES | | S D | 54 | 0 | 0 | 67 | 19 | 11 | 2 | 2 | 0 | 17 | 78 | 24 | 60 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 89 | 0 | 0 | 81 | 8 | 7 | 3 | 1 | 0 | 12 | 75 | 7 | 61 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 88 | 0 | 0 | 58 | 23 | 8 | 10 | 1 | 0 | 24 | 79 | 8 | 61 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S A | 28 | 1 | 1 | 54 | 7 | 18 | 18 | 0 | 4 | 59 | 62 | 23 | 29 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S D | 28 | 0 | 0 | 32 | 29 | 25 | 7 | 4 | 4 | 84 | 46 | 33 | 28 | |
| TOTAL BOSTON | | | | | 341 | 1 | 1 | 62 | 18 | 11 | 7 | 1 | 1 | 30 | 70 | 18 | 18 | |
| BOURNEMOUTH | | | | | | | | | | | | | | | | | | |
| BREMEN | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY FLYER EXPRESS | | S A | 66 | 0 | 0 | 71 | 8 | 15 | 2 | 5 | 0 | 23 | 79 | 22 | 77 | |
| | GATWICK | CITY FLYER EXPRESS | | S D | 67 | 0 | 0 | 67 | 19 | 10 | 3 | 0 | 0 | 17 | 79 | 16 | 76 | |
| TOTAL BREMEN | | | | | 133 | 0 | 0 | 69 | 14 | 13 | 2 | 2 | 0 | 20 | 79 | 19 | 19 | |
| BRESCIA/MONTICHIARI | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 29 | 0 | 1 | 45 | 10 | 28 | 17 | 0 | 0 | 34 | 31 | 38 | 51 | |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 27 | 23 | 27 | 23 | 0 | 0 | 41 | 43 | 22 | 54 | |
| TOTAL BRESCIA/MONTICHIARI | | | | | 59 | 0 | 1 | 36 | 17 | 27 | 20 | 0 | 0 | 38 | 38 | 29 | 29 | |
| BREST | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BREST | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | | S A | 17 | 0 | 0 | 76 | 12 | 6 | 6 | 0 | 0 | 12 | 0 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | | S D | 17 | 0 | 0 | 65 | 12 | 24 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 |
| TOTAL BREST | | | | | 34 | 0 | 0 | 71 | 12 | 15 | 3 | 0 | 0 | 15 | 86 | 9 | 9 | |
| BRIDGETOWN | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | | C A | 2 | 1 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 51 | 8 | |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 2 | 1 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 26 | 50 | 32 | 8 | |
| | MANCHESTER | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 9 | 4 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 36 | 0 | 0 | 92 | 6 | 3 | 0 | 0 | 0 | 3 | 78 | 15 | 36 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 35 | 0 | 0 | 86 | 11 | 3 | 0 | 0 | 0 | 6 | 78 | 13 | 36 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 5 | 0 | 0 | 0 | 0 | 40 | 40 | 20 | 0 | 88 | 83 | 6 | 6 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 5 | 0 | 0 | 20 | 20 | 20 | 40 | 0 | 0 | 52 | 100 | 4 | 6 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C A | 10 | 0 | 0 | 30 | 20 | 20 | 20 | 10 | 0 | 61 | 27 | 72 | 11 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C D | 9 | 0 | 0 | 56 | 11 | 11 | 22 | 0 | 0 | 32 | 30 | 61 | 10 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | | C A | 10 | 0 | 0 | 40 | 20 | 0 | 30 | 10 | 0 | 69 | 30 | 145 | 10 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | | C D | 11 | 0 | 0 | 45 | 9 | 18 | 18 | 0 | 9 | 68 | 40 | 26 | 10 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | | S A | 21 | 0 | 1 | 76 | 14 | 5 | 5 | 0 | 0 | 13 | 45 | 19 | 20 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | | S D | 20 | 0 | 1 | 30 | 45 | 15 | 10 | 0 | 0 | 30 | 40 | 29 | 20 | |
| TOTAL BRIDGETOWN | | | | | 171 | 4 | 2 | 63 | 15 | 9 | 10 | 2 | 1 | 28 | 54 | 33 | 33 | |
| BRISTOL | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 82 | 0 | 0 | 72 | 11 | 10 | 7 | 0 | 0 | 15 | 86 | 6 | 103 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 89 | 0 | 0 | 61 | 24 | 7 | 9 | 0 | 0 | 20 | 84 | 8 | 91 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 63 | 0 | 0 | 67 | 19 | 10 | 5 | 0 | 0 | 15 | 64 | 18 | 69 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 72 | 0 | 0 | 75 | 6 | 8 | 11 | 0 | 0 | 16 | 76 | 14 | 98 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 94 | 0 | 0 | 76 | 12 | 9 | 4 | 0 | 0 | 14 | 58 | 26 | 50 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 97 | 0 | 0 | 79 | 12 | 4 | 4 | 0 | 0 | 11 | 81 | 13 | 69 | |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S A | 60 | 0 | 0 | 70 | 13 | 13 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S D | 60 | 0 | 0 | 68 | 15 | 13 | 3 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S A | 44 | 0 | 0 | 64 | 9 | 20 | 5 | 2 | 0 | 20 | 0 | 0 | 0 | |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S D | 44 | 0 | 0 | 50 | 20 | 20 | 7 | 2 | 0 | 24 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------|-------------------|------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BRISTOL | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | GO FLY LTD | S | A | 44 | 0 | 0 | 68 | 16 | 11 | 5 | 0 | 0 | 14 | 87 | 9 | 71 | |
| | EDINBURGH | GO FLY LTD | S | D | 44 | 0 | 0 | 59 | 16 | 16 | 9 | 0 | 0 | 21 | 76 | 16 | 71 | |
| | GLASGOW | GO FLY LTD | S | A | 33 | 0 | 1 | 52 | 36 | 12 | 0 | 0 | 0 | 16 | 81 | 13 | 48 | |
| | GLASGOW | GO FLY LTD | S | D | 33 | 0 | 1 | 42 | 42 | 12 | 3 | 0 | 0 | 18 | 75 | 16 | 48 | |
| TOTAL BRISTOL | | | | | 861 | 1 | 2 | 67 | 16 | 11 | 6 | 0 | 0 | 16 | 77 | 13 | 13 | |
| BRIZE NORTON | | | | | | | | | | | | | | | | | | |
| BRUSSELS | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 144 | 0 | 2 | 63 | 18 | 12 | 7 | 0 | 1 | 23 | 72 | 17 | 103 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 146 | 0 | 7 | 58 | 19 | 13 | 10 | 0 | 0 | 22 | 63 | 18 | 100 | |
| | EDINBURGH | BMI REGIONAL | S | A | 67 | 0 | 0 | 82 | 6 | 7 | 3 | 1 | 0 | 13 | 0 | 0 | 0 | |
| | EDINBURGH | BMI REGIONAL | S | D | 66 | 0 | 0 | 77 | 18 | 5 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 222 | 0 | 0 | 72 | 14 | 7 | 5 | 2 | 0 | 17 | 72 | 19 | 156 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 223 | 0 | 0 | 68 | 17 | 10 | 4 | 1 | 0 | 19 | 72 | 14 | 156 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 82 | 0 | 1 | 78 | 13 | 4 | 5 | 0 | 0 | 11 | 82 | 10 | 79 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 82 | 0 | 1 | 78 | 11 | 4 | 7 | 0 | 0 | 13 | 81 | 9 | 80 | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 61 | 0 | 0 | 80 | 16 | 2 | 2 | 0 | 0 | 8 | 79 | 7 | 42 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 62 | 0 | 0 | 81 | 13 | 6 | 0 | 0 | 0 | 7 | 90 | 5 | 42 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 79 | 0 | 2 | 87 | 6 | 4 | 3 | 0 | 0 | 7 | 92 | 5 | 62 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 78 | 0 | 3 | 85 | 9 | 5 | 1 | 0 | 0 | 9 | 81 | 8 | 64 | |
| | BIRMINGHAM | SN BRUSSELS AIRLINES | S | A | 126 | 0 | 4 | 82 | 13 | 4 | 1 | 0 | 0 | 8 | 81 | 7 | 77 | |
| | BIRMINGHAM | SN BRUSSELS AIRLINES | S | D | 127 | 0 | 3 | 93 | 6 | 1 | 1 | 0 | 0 | 3 | 97 | 3 | 76 | |
| | MANCHESTER | SN BRUSSELS AIRLINES | S | A | 95 | 0 | 1 | 91 | 7 | 2 | 0 | 0 | 0 | 5 | 75 | 15 | 101 | |
| | MANCHESTER | SN BRUSSELS AIRLINES | S | D | 95 | 0 | 1 | 92 | 4 | 3 | 1 | 0 | 0 | 4 | 86 | 7 | 102 | |
| | NEWCASTLE | SN BRUSSELS AIRLINES | S | A | 87 | 0 | 2 | 79 | 17 | 2 | 1 | 0 | 0 | 8 | 85 | 7 | 68 | |
| | NEWCASTLE | SN BRUSSELS AIRLINES | S | D | 87 | 0 | 2 | 89 | 6 | 5 | 1 | 0 | 0 | 6 | 88 | 5 | 69 | |
| | HEATHROW | UNITED AIRLINES | S | A | 20 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | HEATHROW | UNITED AIRLINES | S | D | 20 | 0 | 0 | 95 | 5 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | LONDON CITY | VLM (BELGIUM) | S | A | 86 | 0 | 3 | 63 | 28 | 7 | 2 | 0 | 0 | 15 | 68 | 18 | 57 | |
| | LONDON CITY | VLM (BELGIUM) | S | D | 86 | 0 | 3 | 70 | 20 | 8 | 2 | 0 | 0 | 12 | 73 | 14 | 56 | |
| TOTAL BRUSSELS | | | | | 2142 | 4 | 38 | 77 | 14 | 6 | 3 | 0 | 0 | 12 | 80 | 11 | 11 | |
| BUCHAREST (OTOPENI) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 79 | 10 | 3 | 7 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 79 | 17 | 3 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: B

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------------------|-------------------|----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| BUCHAREST (OTOPENI) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | TAROM | | S A | 28 | 0 | 0 | 57 | 18 | 21 | 4 | 0 | 0 | 21 | 75 | 15 | 28 | |
| | HEATHROW | TAROM | | S D | 28 | 0 | 0 | 50 | 21 | 21 | 7 | 0 | 0 | 26 | 71 | 15 | 28 | |
| TOTAL BUCHAREST (OTOPENI) | | | | | 114 | 0 | 0 | 67 | 17 | 12 | 4 | 0 | 0 | 17 | 79 | 17 | 17 | |
| BUDAPEST | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 57 | 0 | 0 | 61 | 21 | 7 | 11 | 0 | 0 | 20 | 58 | 23 | 57 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 57 | 0 | 0 | 54 | 30 | 9 | 7 | 0 | 0 | 21 | 49 | 22 | 57 | |
| | GATWICK | MALEV (HUNGARIAN AIRLINES) | | S A | 18 | 0 | 0 | 94 | 0 | 0 | 0 | 6 | 0 | 13 | 100 | 1 | 13 | |
| | GATWICK | MALEV (HUNGARIAN AIRLINES) | | S D | 18 | 0 | 0 | 89 | 6 | 0 | 0 | 6 | 0 | 15 | 92 | 3 | 13 | |
| | HEATHROW | MALEV (HUNGARIAN AIRLINES) | | S A | 60 | 0 | 0 | 80 | 5 | 10 | 3 | 2 | 0 | 18 | 72 | 21 | 58 | |
| | HEATHROW | MALEV (HUNGARIAN AIRLINES) | | S D | 61 | 0 | 0 | 67 | 20 | 5 | 7 | 2 | 0 | 20 | 66 | 24 | 59 | |
| TOTAL BUDAPEST | | | | | 272 | 1 | 0 | 69 | 17 | 7 | 6 | 1 | 0 | 19 | 67 | 19 | 19 | |
| BUENOS AIRES | | | | | | | | | | | | | | | | | | |
| | GATWICK | AEROLINEAS ARGENTINAS | | S A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 13 | 0 | 0 | 54 | 15 | 23 | 8 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 13 | 0 | 0 | 62 | 23 | 15 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| TOTAL BUENOS AIRES | | | | | 28 | 0 | 0 | 57 | 21 | 18 | 4 | 0 | 0 | 16 | 96 | 3 | 3 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| CAEN | STANSTED | KLM UK LTD | S | A | 14 | 0 | 0 | 50 | 14 | 29 | 7 | 0 | 0 | 25 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | S | D | 14 | 0 | 0 | 57 | 14 | 21 | 7 | 0 | 0 | 20 | 0 | 0 | 0 |
| TOTAL CAEN | | | | | 28 | 0 | 0 | 54 | 14 | 25 | 7 | 0 | 0 | 23 | 0 | 0 | 0 |
| CAIRO | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 83 | 7 | 3 | 3 | 3 | 0 | 13 | 86 | 12 | 29 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 47 | 20 | 13 | 17 | 3 | 0 | 41 | 55 | 16 | 29 |
| | HEATHROW | EGYPT AIR | S | A | 31 | 0 | 1 | 26 | 26 | 39 | 3 | 6 | 0 | 47 | 13 | 49 | 31 |
| | HEATHROW | EGYPT AIR | S | D | 32 | 0 | 0 | 19 | 13 | 38 | 22 | 9 | 0 | 66 | 23 | 51 | 31 |
| TOTAL CAIRO | | | | | 127 | 0 | 1 | 43 | 16 | 23 | 13 | 6 | 0 | 42 | 45 | 31 | 31 |
| CALCUTTA | HEATHROW | BRITISH AIRWAYS PLC | S | A | 9 | 0 | 0 | 0 | 0 | 11 | 78 | 11 | 0 | 127 | 0 | 306 | 9 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 8 | 0 | 0 | 0 | 0 | 0 | 75 | 25 | 0 | 158 | 11 | 65 | 9 |
| TOTAL CALCUTTA | | | | | 17 | 0 | 0 | 0 | 0 | 6 | 76 | 18 | 0 | 142 | 6 | 186 | 186 |
| CALGARY | HEATHROW | AIR CANADA | S | A | 31 | 0 | 0 | 48 | 23 | 19 | 10 | 0 | 0 | 29 | 29 | 95 | 31 |
| | HEATHROW | AIR CANADA | S | D | 31 | 0 | 0 | 58 | 26 | 3 | 13 | 0 | 0 | 22 | 45 | 28 | 31 |
| | GATWICK | MONARCH AIRLINES | C | D | 3 | 0 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 72 | 50 | 22 | 4 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 53 | 0 | 39 | 1 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 36 | 50 | 31 | 2 |
| TOTAL CALGARY | | | | | 71 | 1 | 0 | 46 | 25 | 13 | 15 | 0 | 0 | 30 | 39 | 57 | 57 |
| CAMPBELTOWN | GLASGOW | LOGANAIR | S | A | 36 | 0 | 0 | 97 | 0 | 3 | 0 | 0 | 0 | 2 | 84 | 8 | 32 |
| | GLASGOW | LOGANAIR | S | D | 36 | 0 | 0 | 94 | 3 | 3 | 0 | 0 | 0 | 4 | 81 | 10 | 32 |
| TOTAL CAMPBELTOWN | | | | | 72 | 0 | 0 | 96 | 1 | 3 | 0 | 0 | 0 | 3 | 83 | 9 | 9 |
| CANCUN | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 60 | 0 | 40 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 22 | 25 | 60 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 4 | 75 | 5 | 4 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 20 | 25 | 54 | 4 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 12 | 50 | 20 | 4 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 25 | 0 | 50 | 25 | 0 | 0 | 53 | 0 | 40 | 5 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| CANCUN | | | | | | | | | | | | | | | | | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 24 | 29 | 44 | 7 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 8 | 44 | 27 | 9 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 12 | 38 | 22 | 8 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 35 | 20 | 58 | 5 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 50 | 40 | 27 | 5 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | | |
| TOTAL CANCUN | | | | | 57 | 1 | 0 | 67 | 9 | 16 | 9 | 0 | 19 | 40 | 39 | 39 | | |
| CAPE TOWN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 44 | 0 | 0 | 77 | 7 | 7 | 9 | 0 | 12 | 87 | 29 | 31 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 44 | 0 | 0 | 43 | 20 | 18 | 18 | 0 | 33 | 74 | 54 | 31 | | |
| | HEATHROW | SOUTH AFRICAN AIRWAYS | S | A | 31 | 0 | 0 | 87 | 6 | 3 | 3 | 0 | 8 | 94 | 3 | 31 | | |
| | HEATHROW | SOUTH AFRICAN AIRWAYS | S | D | 31 | 0 | 0 | 52 | 32 | 13 | 3 | 0 | 18 | 68 | 12 | 31 | | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 22 | 0 | 0 | 36 | 9 | 36 | 14 | 0 | 5 | 69 | 15 | 19 | | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 22 | 0 | 0 | 59 | 9 | 23 | 9 | 0 | 20 | 50 | 30 | 18 | | |
| TOTAL CAPE TOWN | | | | | 194 | 0 | 0 | 60 | 14 | 15 | 10 | 0 | 1 | 24 | 76 | 24 | 24 | |
| CARACAS | | | | | | | | | | | | | | | | | | |
| CARCASSONNE | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 73 | 13 | 7 | 7 | 0 | 16 | 79 | 10 | 29 | | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 70 | 17 | 7 | 7 | 0 | 20 | 46 | 22 | 28 | | |
| TOTAL CARCASSONNE | | | | | 60 | 0 | 0 | 72 | 15 | 7 | 7 | 0 | 18 | 63 | 16 | 16 | | |
| CARDIFF WALES | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | A | 49 | 0 | 2 | 67 | 20 | 8 | 4 | 0 | 12 | 0 | 0 | 0 | | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | D | 49 | 0 | 2 | 55 | 22 | 18 | 4 | 0 | 20 | 0 | 0 | 0 | | |
| | GLASGOW | BMI BRITISH MIDLAND | S | A | 48 | 0 | 3 | 90 | 8 | 0 | 2 | 0 | 5 | 0 | 0 | 0 | | |
| | GLASGOW | BMI BRITISH MIDLAND | S | D | 48 | 0 | 3 | 81 | 13 | 4 | 2 | 0 | 9 | 0 | 0 | 0 | | |
| TOTAL CARDIFF WALES | | | | | 194 | 1 | 10 | 73 | 16 | 8 | 3 | 0 | 12 | 81 | 9 | 9 | | |
| CASABLANCA MOHAMED V | | | | | | | | | | | | | | | | | | |
| | HEATHROW | ROYAL AIR MAROC | S | A | 31 | 0 | 0 | 71 | 10 | 13 | 6 | 0 | 21 | 74 | 16 | 31 | | |
| | HEATHROW | ROYAL AIR MAROC | S | D | 31 | 0 | 0 | 68 | 16 | 6 | 10 | 0 | 23 | 61 | 17 | 31 | | |
| TOTAL CASABLANCA MOHAMED V | | | | | 62 | 0 | 0 | 69 | 13 | 10 | 8 | 0 | 22 | 68 | 18 | 18 | | |
| CATANIA (FONTANAROSSA) | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| CATANIA (FONTANAROSSA) | | | | | | | | | | | | | | | | | | |
| | GATWICK | MERIDIANA AIR | | S A | 23 | 0 | 1 | 83 | 9 | 9 | 0 | 0 | 0 | 9 | 64 | 16 | 14 | |
| | GATWICK | MERIDIANA AIR | | S D | 23 | 0 | 1 | 83 | 4 | 4 | 9 | 0 | 0 | 10 | 79 | 8 | 14 | |
| TOTAL CATANIA (FONTANAROSSA) | | | | | 47 | 0 | 2 | 81 | 6 | 6 | 6 | 0 | 0 | 11 | 70 | 14 | 14 | |
| CHAMBERY | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | AIR JET | | C A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | MANCHESTER | AIR JET | | C D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 | |
| | GATWICK | CITY FLYER EXPRESS | | C A | 10 | 0 | 0 | 20 | 20 | 20 | 40 | 0 | 0 | 54 | 0 | 0 | 0 | |
| | GATWICK | CITY FLYER EXPRESS | | C D | 11 | 0 | 0 | 45 | 36 | 18 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | | C A | 5 | 0 | 0 | 40 | 0 | 20 | 40 | 0 | 0 | 52 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | | C D | 6 | 0 | 0 | 83 | 0 | 0 | 17 | 0 | 0 | 20 | 67 | 19 | 3 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | | C D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 331 | 100 | 2 | 3 | |
| | EDINBURGH | FLYBE.BRITISH EUROPEAN | | C A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 124 | 1 | |
| | EDINBURGH | FLYBE.BRITISH EUROPEAN | | C D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 57 | 2 | |
| | NEWCASTLE | FLYBE.BRITISH EUROPEAN | | C D | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 18 | 0 | 60 | 2 | |
| | STANSTED | KLM UK LTD | | S A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 232 | 4 | |
| | STANSTED | KLM UK LTD | | S D | 5 | 0 | 0 | 40 | 60 | 0 | 0 | 0 | 0 | 14 | 20 | 59 | 5 | |
| | MANCHESTER | TITAN AIRWAYS LTD | | C A | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 132 | 0 | 0 | 0 | |
| | MANCHESTER | TITAN AIRWAYS LTD | | C D | 2 | 0 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 120 | 0 | 0 | 0 | |
| | STANSTED | TITAN AIRWAYS LTD | | C A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 114 | 0 | 204 | 1 | |
| | STANSTED | TITAN AIRWAYS LTD | | C D | 4 | 1 | 0 | 25 | 50 | 0 | 0 | 25 | 0 | 59 | 0 | 95 | 2 | |
| TOTAL CHAMBERY | | | | | 74 | 1 | 0 | 42 | 20 | 14 | 19 | 4 | 1 | 49 | 31 | 61 | 61 | |
| CHARLEROI | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 103 | 0 | 4 | 83 | 4 | 11 | 3 | 0 | 0 | 10 | 77 | 18 | 100 | |
| | STANSTED | RYANAIR | | S D | 104 | 0 | 2 | 42 | 35 | 13 | 8 | 2 | 0 | 26 | 54 | 24 | 100 | |
| TOTAL CHARLEROI | | | | | 207 | 0 | 6 | 62 | 19 | 12 | 5 | 1 | 0 | 18 | 66 | 21 | 21 | |
| CHARLOTTE | | | | | | | | | | | | | | | | | | |
| | GATWICK | US AIRWAYS | | S A | 29 | 0 | 1 | 79 | 10 | 0 | 7 | 3 | 0 | 16 | 52 | 30 | 31 | |
| | GATWICK | US AIRWAYS | | S D | 29 | 0 | 1 | 76 | 10 | 10 | 0 | 3 | 0 | 23 | 77 | 26 | 30 | |
| TOTAL CHARLOTTE | | | | | 58 | 0 | 2 | 78 | 10 | 5 | 3 | 3 | 0 | 20 | 64 | 28 | 28 | |
| CHICAGO (O'HARE) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR INDIA | | S A | 12 | 0 | 1 | 50 | 8 | 17 | 17 | 8 | 0 | 41 | 23 | 33 | 13 | |
| | HEATHROW | AIR INDIA | | S D | 14 | 0 | 0 | 43 | 21 | 14 | 14 | 7 | 0 | 43 | 8 | 82 | 13 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---------------------------------------|-------------------|--|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | Actual (7) | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | Plan (8) | | | | | | | | | | | | |
| CHICAGO (O'HARE) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AMERICAN AIRLINES | S | A | 91 | 0 | 0 | 68 | 12 | 12 | 8 | 0 | 0 | 19 | 72 | 13 | 93 | |
| | HEATHROW | AMERICAN AIRLINES | S | D | 92 | 0 | 0 | 77 | 13 | 3 | 5 | 1 | 0 | 14 | 80 | 10 | 92 | |
| | MANCHESTER | AMERICAN AIRLINES | S | A | 31 | 0 | 0 | 45 | 29 | 13 | 10 | 3 | 0 | 30 | 77 | 11 | 31 | |
| | MANCHESTER | AMERICAN AIRLINES | S | D | 31 | 0 | 0 | 84 | 10 | 3 | 3 | 0 | 0 | 9 | 90 | 6 | 31 | |
| | MANCHESTER | BMI BRITISH MIDLAND | S | A | 30 | 0 | 0 | 73 | 13 | 10 | 0 | 0 | 3 | 52 | 90 | 5 | 29 | |
| | MANCHESTER | BMI BRITISH MIDLAND | S | D | 30 | 0 | 0 | 90 | 7 | 0 | 3 | 0 | 0 | 4 | 93 | 3 | 30 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 60 | 0 | 0 | 83 | 10 | 3 | 2 | 2 | 0 | 11 | 88 | 4 | 60 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 60 | 0 | 0 | 53 | 22 | 17 | 8 | 0 | 0 | 22 | 73 | 9 | 60 | |
| | HEATHROW | UNITED AIRLINES | S | A | 91 | 0 | 0 | 57 | 16 | 18 | 9 | 0 | 0 | 21 | 68 | 16 | 87 | |
| | HEATHROW | UNITED AIRLINES | S | D | 91 | 0 | 0 | 73 | 20 | 4 | 3 | 0 | 0 | 12 | 83 | 10 | 87 | |
| TOTAL CHICAGO (O'HARE) | | | | | 633 | 0 | 1 | 69 | 15 | 9 | 6 | 1 | 0 | 19 | 77 | 12 | 12 | |
| CIEGO DE AVILA | | | | | | | | | | | | | | | | | | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 3 | 2 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 39 | 0 | 0 | 0 | |
| TOTAL CIEGO DE AVILA | | | | | 9 | 3 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 13 | 0 | 0 | 0 | |
| CINCINNATI | | | | | | | | | | | | | | | | | | |
| | GATWICK | DELTA AIRLINES | S | A | 30 | 0 | 0 | 57 | 27 | 13 | 3 | 0 | 0 | 17 | 76 | 11 | 55 | |
| | GATWICK | DELTA AIRLINES | S | D | 29 | 0 | 0 | 59 | 24 | 10 | 7 | 0 | 0 | 19 | 85 | 11 | 52 | |
| TOTAL CINCINNATI | | | | | 59 | 0 | 0 | 58 | 25 | 12 | 5 | 0 | 0 | 18 | 80 | 11 | 11 | |
| CITY OF DERRY (EGLINTON) | | | | | | | | | | | | | | | | | | |
| | GLASGOW | LOGANAIR | S | A | 35 | 1 | 0 | 86 | 6 | 9 | 0 | 0 | 0 | 6 | 77 | 18 | 47 | |
| | GLASGOW | LOGANAIR | S | D | 34 | 1 | 0 | 76 | 9 | 6 | 9 | 0 | 0 | 17 | 64 | 29 | 50 | |
| | MANCHESTER | LOGANAIR | S | A | 38 | 0 | 1 | 71 | 11 | 18 | 0 | 0 | 0 | 12 | 68 | 18 | 31 | |
| | MANCHESTER | LOGANAIR | S | D | 38 | 0 | 1 | 74 | 11 | 16 | 0 | 0 | 0 | 10 | 72 | 13 | 32 | |
| | STANSTED | RYANAIR | S | A | 52 | 0 | 1 | 85 | 10 | 2 | 4 | 0 | 0 | 9 | 81 | 8 | 52 | |
| | STANSTED | RYANAIR | S | D | 54 | 0 | 0 | 48 | 33 | 13 | 6 | 0 | 0 | 23 | 45 | 24 | 53 | |
| TOTAL CITY OF DERRY (EGLINTON) | | | | | 251 | 2 | 3 | 72 | 14 | 10 | 3 | 0 | 0 | 13 | 67 | 19 | 19 | |
| CLERMONT FERRAND | | | | | | | | | | | | | | | | | | |
| | GATWICK | REGIONAL COMPAGNIE AERIENNE EUROPEENNE | S | A | 44 | 0 | 0 | 86 | 7 | 5 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GATWICK | REGIONAL COMPAGNIE AERIENNE EUROPEENNE | S | D | 43 | 0 | 0 | 88 | 7 | 5 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| CLERMONT FERRAND | | | | | | | | | | | | | | | | | | |
| TOTAL CLERMONT FERRAND | | | | | 87 | 0 | 0 | 87 | 7 | 5 | 1 | 0 | 0 | 6 | 36 | 30 | 30 | |
| CLEVELAND | | | | | | | | | | | | | | | | | | |
| | GATWICK | CONTINENTAL AIRLINES | S | A | 23 | 0 | 0 | 61 | 22 | 17 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | GATWICK | CONTINENTAL AIRLINES | S | D | 23 | 0 | 0 | 74 | 9 | 17 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL CLEVELAND | | | | | 46 | 0 | 0 | 67 | 15 | 17 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| COLOGNE (BONN) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 80 | 0 | 0 | 68 | 10 | 16 | 6 | 0 | 0 | 19 | 69 | 20 | 98 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 79 | 0 | 0 | 68 | 15 | 10 | 6 | 0 | 0 | 16 | 70 | 17 | 98 | |
| | STANSTED | EUROWINGS LUFTVERKEHRS | S | A | 77 | 1 | 4 | 87 | 6 | 5 | 1 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | STANSTED | EUROWINGS LUFTVERKEHRS | S | D | 77 | 1 | 4 | 75 | 13 | 9 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | LUTON | GERMANIA FLUGGESELLSCHAFT | S | A | 60 | 0 | 2 | 92 | 5 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | LUTON | GERMANIA FLUGGESELLSCHAFT | S | D | 60 | 0 | 2 | 85 | 12 | 3 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | A | 73 | 0 | 0 | 73 | 15 | 4 | 8 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | D | 72 | 0 | 0 | 81 | 4 | 6 | 10 | 0 | 0 | 16 | 0 | 0 | 0 | |
| TOTAL COLOGNE (BONN) | | | | | 578 | 5 | 15 | 78 | 10 | 7 | 4 | 0 | 0 | 12 | 53 | 25 | 25 | |
| COLOMBO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | SRILANKAN AIRLINES | S | A | 39 | 2 | 3 | 72 | 23 | 3 | 3 | 0 | 0 | 10 | 61 | 13 | 31 | |
| | HEATHROW | SRILANKAN AIRLINES | S | D | 41 | 0 | 1 | 37 | 32 | 17 | 15 | 0 | 0 | 27 | 42 | 22 | 33 | |
| TOTAL COLOMBO | | | | | 80 | 2 | 4 | 54 | 28 | 10 | 9 | 0 | 0 | 19 | 52 | 18 | 18 | |
| CONNAUGHT | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 17 | 1 | 0 | 71 | 0 | 6 | 24 | 0 | 0 | 27 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 20 | 0 | 0 | 65 | 10 | 15 | 10 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | A | 28 | 0 | 2 | 50 | 21 | 18 | 11 | 0 | 0 | 26 | 53 | 20 | 30 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 30 | 37 | 20 | 13 | 0 | 0 | 33 | 48 | 26 | 31 | |
| TOTAL CONNAUGHT | | | | | 95 | 1 | 5 | 51 | 20 | 16 | 14 | 0 | 0 | 27 | 62 | 17 | 17 | |
| COPENHAGEN | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | A | 40 | 1 | 5 | 85 | 3 | 5 | 3 | 5 | 0 | 21 | 82 | 16 | 28 | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | D | 42 | 0 | 3 | 81 | 10 | 5 | 2 | 2 | 0 | 19 | 77 | 7 | 26 | |
| | GLASGOW | BMI BRITISH MIDLAND | S | A | 28 | 0 | 1 | 75 | 7 | 7 | 11 | 0 | 0 | 18 | 78 | 17 | 27 | |
| | GLASGOW | BMI BRITISH MIDLAND | S | D | 28 | 0 | 1 | 82 | 4 | 7 | 7 | 0 | 0 | 17 | 68 | 24 | 28 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 134 | 0 | 0 | 60 | 18 | 10 | 8 | 3 | 1 | 29 | 69 | 20 | 134 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| COPENHAGEN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 134 | 0 | 0 | 72 | 12 | 9 | 6 | 1 | 0 | 18 | 68 | 16 | 133 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 63 | 0 | 0 | 84 | 6 | 5 | 5 | 0 | 0 | 10 | 71 | 14 | 77 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 63 | 0 | 0 | 79 | 10 | 8 | 3 | 0 | 0 | 10 | 89 | 4 | 76 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 46 | 0 | 0 | 37 | 13 | 26 | 22 | 2 | 0 | 37 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 46 | 0 | 0 | 15 | 28 | 30 | 24 | 2 | 0 | 47 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 33 | 0 | 0 | 76 | 6 | 9 | 6 | 3 | 0 | 18 | 65 | 21 | 49 | |
| | STANSTED | GO FLY LTD | S | D | 33 | 0 | 0 | 48 | 33 | 12 | 6 | 0 | 0 | 22 | 45 | 26 | 49 | |
| | GATWICK | MAERSK AIR | S | A | 80 | 0 | 0 | 84 | 13 | 1 | 3 | 0 | 0 | 8 | 82 | 11 | 67 | |
| | GATWICK | MAERSK AIR | S | D | 80 | 0 | 0 | 91 | 1 | 6 | 1 | 0 | 0 | 7 | 79 | 13 | 68 | |
| | BIRMINGHAM | SAS | S | A | 61 | 0 | 0 | 95 | 5 | 0 | 0 | 0 | 0 | 4 | 71 | 18 | 69 | |
| | BIRMINGHAM | SAS | S | D | 61 | 0 | 0 | 70 | 23 | 7 | 0 | 0 | 0 | 11 | 77 | 15 | 69 | |
| | HEATHROW | SAS | S | A | 195 | 0 | 0 | 75 | 15 | 5 | 5 | 1 | 0 | 15 | 81 | 17 | 177 | |
| | HEATHROW | SAS | S | D | 195 | 0 | 1 | 79 | 9 | 7 | 4 | 1 | 0 | 14 | 72 | 13 | 179 | |
| | MANCHESTER | SAS | S | A | 80 | 1 | 0 | 86 | 8 | 4 | 3 | 0 | 0 | 7 | 65 | 18 | 95 | |
| | MANCHESTER | SAS | S | D | 80 | 0 | 0 | 91 | 5 | 1 | 3 | 0 | 0 | 6 | 85 | 13 | 96 | |
| | HEATHROW | VARIG | S | A | 13 | 0 | 0 | 31 | 31 | 31 | 0 | 8 | 0 | 37 | 85 | 6 | 13 | |
| | HEATHROW | VARIG | S | D | 13 | 0 | 0 | 15 | 31 | 46 | 0 | 8 | 0 | 48 | 38 | 21 | 13 | |
| TOTAL COPENHAGEN | | | | | 1548 | 3 | 11 | 74 | 12 | 8 | 5 | 1 | 0 | 16 | 74 | 15 | 15 | |
| CORFU | | | | | | | | | | | | | | | | | | |
| TOTAL CORFU | | | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 25 | 35 | 35 | |
| CORK | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | AER ARRAN | S | A | 49 | 0 | 1 | 71 | 14 | 6 | 4 | 4 | 0 | 23 | 0 | 0 | 0 | |
| | BIRMINGHAM | AER ARRAN | S | D | 49 | 0 | 1 | 65 | 18 | 8 | 4 | 4 | 0 | 26 | 0 | 0 | 0 | |
| | EDINBURGH | AER ARRAN | S | A | 22 | 0 | 1 | 77 | 9 | 5 | 9 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | EDINBURGH | AER ARRAN | S | D | 22 | 0 | 1 | 82 | 5 | 5 | 9 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | HEATHROW | AER LINGUS | S | A | 95 | 0 | 0 | 76 | 8 | 6 | 7 | 2 | 0 | 18 | 87 | 11 | 92 | |
| | HEATHROW | AER LINGUS | S | D | 96 | 0 | 0 | 61 | 16 | 13 | 8 | 2 | 0 | 26 | 77 | 16 | 94 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 68 | 0 | 0 | 84 | 0 | 9 | 7 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 69 | 0 | 0 | 80 | 6 | 9 | 6 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 26 | 0 | 0 | 81 | 4 | 4 | 12 | 0 | 0 | 14 | 93 | 5 | 27 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 26 | 0 | 0 | 73 | 12 | 4 | 12 | 0 | 0 | 19 | 81 | 8 | 27 | |
| | GLASGOW | LOGANAIR | S | A | 24 | 4 | 0 | 75 | 4 | 4 | 17 | 0 | 0 | 21 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: C

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|----------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| CORK | GLASGOW | LOGANAIR | S | D | 25 | 3 | 0 | 60 | 20 | 4 | 16 | 0 | 0 | 26 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | A | 84 | 1 | 2 | 50 | 23 | 18 | 8 | 1 | 0 | 25 | 54 | 23 | 78 | |
| | STANSTED | RYANAIR | S | D | 88 | 0 | 0 | 48 | 28 | 17 | 6 | 1 | 0 | 26 | 38 | 32 | 82 | |
| TOTAL CORK | | | | | 743 | 9 | 13 | 68 | 13 | 10 | 8 | 1 | 0 | 21 | 72 | 17 | 17 | |
| COTONOU | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------------|-------------------|-------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| DACCA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BIMAN BANGLADESH AIRLINES | S | A | 27 | 0 | 0 | 41 | 4 | 19 | 15 | 4 | 19 | 142 | 52 | 58 | 31 | |
| | HEATHROW | BIMAN BANGLADESH AIRLINES | S | D | 27 | 0 | 0 | 15 | 15 | 30 | 15 | 7 | 19 | 179 | 14 | 40 | 22 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 11 | 2 | 2 | 45 | 9 | 0 | 9 | 36 | 0 | 105 | 0 | 272 | 14 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 8 | 38 | 8 | 23 | 23 | 0 | 89 | 23 | 66 | 13 | |
| TOTAL DACCA | | | | | 78 | 2 | 2 | 27 | 14 | 18 | 15 | 13 | 13 | 141 | 28 | 92 | 92 | |
| DALLAS/FORT WORTH | | | | | | | | | | | | | | | | | | |
| | GATWICK | AMERICAN AIRLINES | S | A | 58 | 0 | 0 | 67 | 21 | 7 | 5 | 0 | 0 | 16 | 70 | 19 | 30 | |
| | GATWICK | AMERICAN AIRLINES | S | D | 57 | 0 | 1 | 74 | 16 | 7 | 4 | 0 | 0 | 12 | 90 | 9 | 30 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 80 | 13 | 3 | 3 | 0 | 0 | 9 | 69 | 19 | 29 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 77 | 10 | 10 | 3 | 0 | 0 | 13 | 79 | 11 | 29 | |
| TOTAL DALLAS/FORT WORTH | | | | | 175 | 0 | 1 | 73 | 16 | 7 | 4 | 0 | 0 | 13 | 77 | 15 | 15 | |
| DAMASCUS | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 17 | 0 | 0 | 59 | 0 | 24 | 6 | 6 | 6 | 77 | 89 | 4 | 9 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 13 | 2 | 0 | 15 | 15 | 23 | 31 | 8 | 8 | 104 | 33 | 46 | 9 | |
| | HEATHROW | SYRIANAIR | S | A | 15 | 1 | 1 | 60 | 20 | 7 | 13 | 0 | 0 | 25 | 50 | 88 | 14 | |
| | HEATHROW | SYRIANAIR | S | D | 17 | 0 | 0 | 65 | 12 | 12 | 12 | 0 | 0 | 21 | 62 | 66 | 13 | |
| TOTAL DAMASCUS | | | | | 62 | 3 | 1 | 52 | 11 | 16 | 15 | 3 | 3 | 55 | 58 | 57 | 57 | |
| DAMMAM | | | | | | | | | | | | | | | | | | |
| DAR-ES-SALAAM | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 14 | 0 | 0 | 50 | 14 | 14 | 21 | 0 | 0 | 28 | 100 | 0 | 13 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 38 | 23 | 8 | 31 | 0 | 0 | 37 | 62 | 23 | 13 | |
| TOTAL DAR-ES-SALAAM | | | | | 27 | 0 | 0 | 44 | 19 | 11 | 26 | 0 | 0 | 33 | 81 | 12 | 12 | |
| DEAUVILLE | | | | | | | | | | | | | | | | | | |
| DELHI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 1 | 1 | 90 | 3 | 0 | 3 | 0 | 3 | 46 | 40 | 39 | 30 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 31 | 0 | 0 | 26 | 42 | 23 | 10 | 0 | 0 | 29 | 32 | 28 | 31 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 8 | 0 | 0 | 0 | 13 | 0 | 88 | 0 | 0 | 88 | 0 | 67 | 9 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 8 | 0 | 0 | 38 | 25 | 38 | 0 | 0 | 0 | 25 | 50 | 22 | 8 | |
| TOTAL DELHI | | | | | 77 | 1 | 1 | 49 | 22 | 13 | 14 | 0 | 1 | 41 | 33 | 36 | 36 | |
| DENVER INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 66 | 17 | 14 | 3 | 0 | 0 | 14 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-----------------------------------|-------------------|---------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| DENVER INTERNATIONAL | HEATHROW | BRITISH AIRWAYS PLC | | S D | 28 | 0 | 0 | 39 | 18 | 32 | 11 | 0 | 0 | 31 | 0 | 0 | 0 |
| TOTAL DENVER INTERNATIONAL | | | | | 57 | 0 | 0 | 53 | 18 | 23 | 7 | 0 | 0 | 22 | 90 | 5 | 5 |
| DETROIT | HEATHROW | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 83 | 3 | 7 | 3 | 0 | 3 | 57 | 90 | 54 | 30 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 57 | 30 | 13 | 0 | 0 | 0 | 18 | 77 | 14 | 30 |
| | GATWICK | NORTHWEST AIRLINES | | S A | 31 | 0 | 0 | 65 | 23 | 10 | 3 | 0 | 0 | 14 | 71 | 15 | 28 |
| | GATWICK | NORTHWEST AIRLINES | | S D | 31 | 0 | 0 | 84 | 6 | 6 | 3 | 0 | 0 | 7 | 93 | 5 | 28 |
| TOTAL DETROIT | | | | | 122 | 0 | 0 | 72 | 16 | 9 | 2 | 0 | 1 | 24 | 83 | 23 | 23 |
| DIJON | STANSTED | KLM UK LTD | | S A | 14 | 0 | 0 | 71 | 0 | 7 | 21 | 0 | 0 | 26 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | | S D | 14 | 0 | 0 | 57 | 7 | 14 | 21 | 0 | 0 | 27 | 0 | 0 | 0 |
| TOTAL DIJON | | | | | 28 | 0 | 0 | 64 | 4 | 11 | 21 | 0 | 0 | 26 | 0 | 0 | 0 |
| DINARD | STANSTED | RYANAIR | | S A | 30 | 0 | 0 | 87 | 3 | 7 | 3 | 0 | 0 | 10 | 86 | 9 | 29 |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 77 | 17 | 3 | 3 | 0 | 0 | 13 | 55 | 22 | 29 |
| TOTAL DINARD | | | | | 60 | 0 | 0 | 82 | 10 | 5 | 3 | 0 | 0 | 12 | 71 | 16 | 16 |
| DJIBOUTI | GATWICK | DAALLO AIRLINES | | S A | 9 | 0 | 0 | 56 | 33 | 0 | 11 | 0 | 0 | 22 | 0 | 0 | 0 |
| | GATWICK | DAALLO AIRLINES | | S D | 9 | 0 | 0 | 44 | 11 | 33 | 0 | 11 | 0 | 38 | 0 | 0 | 0 |
| TOTAL DJIBOUTI | | | | | 18 | 0 | 0 | 50 | 22 | 17 | 6 | 6 | 0 | 30 | 0 | 0 | 0 |
| DOHA | HEATHROW | BRITISH AIRWAYS PLC | | S A | 29 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 95 | 6 | 22 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 28 | 0 | 0 | 64 | 25 | 7 | 4 | 0 | 0 | 15 | 83 | 8 | 24 |
| | HEATHROW | QATAR AIRWAYS | | S A | 48 | 1 | 1 | 90 | 4 | 4 | 2 | 0 | 0 | 6 | 76 | 20 | 38 |
| | HEATHROW | QATAR AIRWAYS | | S D | 49 | 0 | 0 | 63 | 22 | 12 | 2 | 0 | 0 | 16 | 71 | 18 | 41 |
| TOTAL DOHA | | | | | 154 | 1 | 1 | 79 | 13 | 6 | 2 | 0 | 0 | 10 | 79 | 15 | 15 |
| DORTMUND | STANSTED | AIR BERLIN | | S A | 47 | 0 | 1 | 87 | 6 | 2 | 2 | 2 | 0 | 10 | 0 | 0 | 0 |
| | STANSTED | AIR BERLIN | | S D | 47 | 0 | 1 | 55 | 30 | 11 | 2 | 2 | 0 | 21 | 0 | 0 | 0 |
| TOTAL DORTMUND | | | | | 94 | 0 | 2 | 71 | 18 | 6 | 2 | 2 | 0 | 15 | 87 | 7 | 7 |
| DOUALA | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | Actual (7) | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | Plan (8) | | | | | | | | | | | | |
| DUBAI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 58 | 0 | 0 | 95 | 0 | 2 | 3 | 0 | 0 | 6 | 91 | 6 | 47 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 57 | 0 | 0 | 60 | 11 | 18 | 11 | 2 | 0 | 28 | 77 | 14 | 47 | |
| | BIRMINGHAM | EMIRATES | S | A | 32 | 0 | 3 | 75 | 16 | 6 | 3 | 0 | 0 | 10 | 52 | 23 | 31 | |
| | BIRMINGHAM | EMIRATES | S | D | 32 | 0 | 3 | 78 | 13 | 0 | 3 | 6 | 0 | 23 | 68 | 20 | 31 | |
| | GATWICK | EMIRATES | S | A | 66 | 0 | 1 | 77 | 14 | 6 | 3 | 0 | 0 | 10 | 62 | 14 | 34 | |
| | GATWICK | EMIRATES | S | D | 66 | 0 | 1 | 56 | 20 | 12 | 12 | 0 | 0 | 22 | 26 | 29 | 34 | |
| | HEATHROW | EMIRATES | S | A | 93 | 0 | 0 | 62 | 24 | 13 | 1 | 0 | 0 | 13 | 65 | 16 | 93 | |
| | HEATHROW | EMIRATES | S | D | 93 | 0 | 0 | 38 | 30 | 28 | 4 | 0 | 0 | 25 | 39 | 27 | 93 | |
| | MANCHESTER | EMIRATES | S | A | 31 | 0 | 0 | 77 | 13 | 6 | 3 | 0 | 0 | 10 | 42 | 22 | 31 | |
| | MANCHESTER | EMIRATES | S | D | 31 | 0 | 0 | 61 | 23 | 6 | 10 | 0 | 0 | 18 | 58 | 15 | 31 | |
| TOTAL DUBAI | | | | | 559 | 1 | 8 | 65 | 18 | 12 | 5 | 1 | 0 | 17 | 58 | 19 | 19 | |
| DUBLIN | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | AER ARRAN | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | MANCHESTER | AER ARRAN | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | BIRMINGHAM | AER LINGUS | S | A | 144 | 0 | 0 | 72 | 13 | 8 | 6 | 1 | 0 | 16 | 94 | 4 | 149 | |
| | BIRMINGHAM | AER LINGUS | S | D | 143 | 0 | 1 | 61 | 15 | 15 | 9 | 1 | 0 | 24 | 93 | 7 | 130 | |
| | EDINBURGH | AER LINGUS | S | A | 84 | 0 | 0 | 63 | 26 | 4 | 7 | 0 | 0 | 18 | 88 | 8 | 98 | |
| | EDINBURGH | AER LINGUS | S | D | 84 | 0 | 0 | 67 | 17 | 10 | 6 | 1 | 0 | 19 | 85 | 10 | 98 | |
| | GATWICK | AER LINGUS | S | A | 92 | 0 | 0 | 74 | 11 | 9 | 7 | 0 | 0 | 16 | 94 | 5 | 90 | |
| | GATWICK | AER LINGUS | S | D | 92 | 0 | 0 | 73 | 5 | 12 | 10 | 0 | 0 | 19 | 84 | 9 | 90 | |
| | GLASGOW | AER LINGUS | S | A | 90 | 1 | 0 | 77 | 11 | 7 | 6 | 0 | 0 | 14 | 93 | 3 | 84 | |
| | GLASGOW | AER LINGUS | S | D | 90 | 0 | 0 | 69 | 14 | 8 | 9 | 0 | 0 | 20 | 88 | 7 | 85 | |
| | HEATHROW | AER LINGUS | S | A | 375 | 0 | 4 | 55 | 24 | 14 | 6 | 1 | 0 | 23 | 77 | 14 | 366 | |
| | HEATHROW | AER LINGUS | S | D | 373 | 0 | 6 | 65 | 16 | 12 | 7 | 1 | 0 | 20 | 76 | 12 | 369 | |
| | LONDON CITY | AER LINGUS | S | A | 92 | 0 | 5 | 74 | 17 | 5 | 3 | 0 | 0 | 13 | 89 | 7 | 112 | |
| | LONDON CITY | AER LINGUS | S | D | 91 | 0 | 6 | 45 | 26 | 20 | 9 | 0 | 0 | 25 | 76 | 14 | 112 | |
| | MANCHESTER | AER LINGUS | S | A | 148 | 2 | 1 | 76 | 11 | 9 | 3 | 0 | 0 | 12 | 88 | 7 | 155 | |
| | MANCHESTER | AER LINGUS | S | D | 149 | 0 | 0 | 74 | 11 | 9 | 5 | 1 | 0 | 15 | 90 | 7 | 153 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 235 | 0 | 3 | 66 | 14 | 11 | 7 | 2 | 0 | 21 | 79 | 13 | 252 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 235 | 0 | 10 | 67 | 15 | 12 | 5 | 1 | 0 | 18 | 79 | 10 | 250 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 93 | 0 | 0 | 83 | 5 | 5 | 5 | 1 | 0 | 14 | 80 | 12 | 70 | |
| | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 94 | 0 | 0 | 86 | 7 | 2 | 4 | 0 | 0 | 11 | 83 | 14 | 71 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| DUBLIN | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 88 | 0 | 0 | 75 | 9 | 8 | 8 | 0 | 0 | 17 | 75 | 13 | 87 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 88 | 0 | 0 | 82 | 9 | 6 | 3 | 0 | 0 | 11 | 74 | 13 | 88 | |
| | MANCHESTER | LUXAIR | S | A | 30 | 0 | 0 | 97 | 3 | 0 | 0 | 0 | 4 | 100 | 3 | 30 | | |
| | MANCHESTER | LUXAIR | S | D | 30 | 0 | 0 | 90 | 7 | 0 | 3 | 0 | 4 | 93 | 5 | 30 | | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 100 | 0 | 0 | 0 | | |
| | BIRMINGHAM | RYANAIR | S | A | 85 | 1 | 2 | 84 | 7 | 7 | 2 | 0 | 9 | 92 | 4 | 101 | | |
| | BIRMINGHAM | RYANAIR | S | D | 86 | 1 | 1 | 80 | 5 | 12 | 3 | 0 | 13 | 82 | 8 | 101 | | |
| | EDINBURGH | RYANAIR | S | A | 104 | 2 | 2 | 94 | 3 | 2 | 1 | 0 | 4 | 87 | 10 | 114 | | |
| | EDINBURGH | RYANAIR | S | D | 104 | 2 | 2 | 90 | 7 | 2 | 1 | 0 | 5 | 83 | 12 | 114 | | |
| | GATWICK | RYANAIR | S | A | 116 | 1 | 1 | 80 | 9 | 7 | 4 | 0 | 12 | 86 | 11 | 115 | | |
| | GATWICK | RYANAIR | S | D | 117 | 0 | 3 | 79 | 9 | 6 | 6 | 0 | 14 | 84 | 10 | 115 | | |
| | LUTON | RYANAIR | S | A | 141 | 1 | 1 | 79 | 10 | 5 | 6 | 0 | 10 | 87 | 9 | 132 | | |
| | LUTON | RYANAIR | S | D | 140 | 1 | 1 | 86 | 3 | 6 | 5 | 0 | 9 | 88 | 8 | 132 | | |
| | MANCHESTER | RYANAIR | S | A | 122 | 0 | 2 | 78 | 10 | 9 | 3 | 0 | 12 | 87 | 7 | 125 | | |
| | MANCHESTER | RYANAIR | S | D | 122 | 0 | 2 | 80 | 11 | 6 | 3 | 0 | 9 | 90 | 4 | 125 | | |
| | STANSTED | RYANAIR | S | A | 345 | 2 | 6 | 57 | 18 | 17 | 8 | 0 | 21 | 72 | 16 | 271 | | |
| | STANSTED | RYANAIR | S | D | 344 | 2 | 6 | 53 | 21 | 18 | 7 | 1 | 24 | 51 | 24 | 276 | | |
| TOTAL DUBLIN | | | | | 4777 | 21 | 65 | 70 | 14 | 10 | 6 | 1 | 0 | 17 | 82 | 11 | 11 | |
| DUNDEE | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | EASTERN AIRWAYS | S | A | 45 | 0 | 3 | 93 | 4 | 0 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | MANCHESTER | EASTERN AIRWAYS | S | D | 44 | 0 | 3 | 98 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | | |
| | LONDON CITY | SCOT AIRWAYS | S | A | 85 | 0 | 12 | 76 | 18 | 4 | 2 | 0 | 11 | 73 | 18 | 78 | | |
| | LONDON CITY | SCOT AIRWAYS | S | D | 88 | 1 | 7 | 75 | 15 | 7 | 3 | 0 | 12 | 67 | 16 | 78 | | |
| TOTAL DUNDEE | | | | | 262 | 9 | 25 | 82 | 11 | 3 | 3 | 0 | 0 | 10 | 70 | 17 | 17 | |
| DUSSELDORF | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 18 | 0 | 0 | 83 | 6 | 6 | 6 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 87 | 0 | 0 | 79 | 9 | 9 | 2 | 0 | 9 | 90 | 5 | 84 | | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 88 | 0 | 0 | 83 | 7 | 8 | 2 | 0 | 10 | 88 | 7 | 84 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 130 | 0 | 0 | 70 | 14 | 5 | 11 | 0 | 20 | 70 | 19 | 126 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 129 | 0 | 0 | 68 | 20 | 7 | 5 | 0 | 15 | 77 | 16 | 126 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: D

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------|-------------------|------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| DUSSELDORF | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 86 | 0 | 3 | 69 | 20 | 7 | 5 | 0 | 0 | 14 | 77 | 14 | 86 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 87 | 0 | 2 | 84 | 8 | 3 | 5 | 0 | 0 | 9 | 78 | 12 | 86 |
| | GATWICK | CITY FLYER EXPRESS | S | A | 69 | 0 | 0 | 80 | 7 | 9 | 3 | 1 | 0 | 14 | 84 | 10 | 64 |
| | GATWICK | CITY FLYER EXPRESS | S | D | 69 | 0 | 0 | 74 | 13 | 12 | 0 | 1 | 0 | 14 | 83 | 14 | 64 |
| | BIRMINGHAM | EUROWINGS LUFTVERKEHRS | S | A | 40 | 0 | 0 | 83 | 8 | 10 | 0 | 0 | 0 | 7 | 80 | 12 | 51 |
| | BIRMINGHAM | EUROWINGS LUFTVERKEHRS | S | D | 40 | 0 | 0 | 80 | 8 | 13 | 0 | 0 | 0 | 10 | 76 | 14 | 51 |
| | NEWCASTLE | EUROWINGS LUFTVERKEHRS | S | A | 21 | 0 | 0 | 71 | 14 | 10 | 5 | 0 | 0 | 14 | 0 | 0 | 0 |
| | NEWCASTLE | EUROWINGS LUFTVERKEHRS | S | D | 21 | 0 | 0 | 62 | 14 | 19 | 5 | 0 | 0 | 22 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | S | A | 83 | 0 | 3 | 84 | 11 | 2 | 2 | 0 | 0 | 7 | 82 | 12 | 62 |
| | STANSTED | KLM UK LTD | S | D | 83 | 0 | 4 | 77 | 11 | 7 | 4 | 1 | 0 | 13 | 60 | 23 | 62 |
| | HEATHROW | LUFTHANSA | S | A | 114 | 0 | 1 | 77 | 14 | 4 | 5 | 0 | 0 | 13 | 83 | 10 | 137 |
| | HEATHROW | LUFTHANSA | S | D | 112 | 0 | 1 | 79 | 14 | 2 | 4 | 0 | 0 | 10 | 85 | 8 | 140 |
| | BIRMINGHAM | LUFTHANSA CITY LINE | S | A | 15 | 0 | 0 | 87 | 7 | 7 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | BIRMINGHAM | LUFTHANSA CITY LINE | S | D | 15 | 0 | 0 | 87 | 7 | 7 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MANCHESTER | LUFTHANSA CITY LINE | S | A | 69 | 0 | 0 | 96 | 4 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | MANCHESTER | LUFTHANSA CITY LINE | S | D | 69 | 0 | 0 | 97 | 1 | 0 | 1 | 0 | 0 | 2 | 0 | 0 | 0 |
| TOTAL DUSSELDORF | | | | | 1449 | 1 | 15 | 79 | 11 | 6 | 4 | 0 | 0 | 11 | 80 | 12 | 12 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: E

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| EDINBURGH | HEATHROW | BMI BRITISH MIDLAND | S | A | 247 | 0 | 0 | 61 | 17 | 12 | 9 | 0 | 0 | 21 | 85 | 10 | 257 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 245 | 0 | 9 | 67 | 18 | 12 | 3 | 0 | 0 | 15 | 83 | 9 | 255 |
| | MANCHESTER | BMI REGIONAL | S | A | 102 | 2 | 0 | 74 | 18 | 7 | 2 | 0 | 0 | 11 | 74 | 18 | 74 |
| | MANCHESTER | BMI REGIONAL | S | D | 100 | 2 | 0 | 91 | 6 | 2 | 1 | 0 | 0 | 4 | 82 | 13 | 77 |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 155 | 5 | 0 | 63 | 22 | 8 | 6 | 0 | 0 | 17 | 0 | 0 | 0 |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 161 | 0 | 0 | 76 | 8 | 9 | 7 | 0 | 0 | 14 | 0 | 0 | 0 |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 114 | 1 | 0 | 68 | 18 | 10 | 4 | 0 | 0 | 14 | 71 | 18 | 45 |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 118 | 0 | 0 | 83 | 6 | 6 | 5 | 0 | 0 | 11 | 77 | 13 | 48 |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 153 | 0 | 0 | 75 | 12 | 9 | 3 | 1 | 0 | 14 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 152 | 0 | 0 | 72 | 14 | 9 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 303 | 0 | 0 | 60 | 19 | 12 | 7 | 2 | 0 | 24 | 78 | 18 | 263 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 304 | 0 | 0 | 67 | 14 | 11 | 6 | 1 | 0 | 18 | 79 | 13 | 263 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 132 | 3 | 0 | 70 | 11 | 8 | 11 | 0 | 0 | 19 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 132 | 2 | 1 | 64 | 12 | 14 | 9 | 2 | 0 | 21 | 0 | 0 | 0 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 185 | 0 | 0 | 75 | 10 | 8 | 6 | 1 | 0 | 15 | 58 | 21 | 178 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 185 | 0 | 0 | 64 | 15 | 11 | 10 | 0 | 0 | 21 | 49 | 26 | 177 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 107 | 0 | 0 | 71 | 11 | 7 | 9 | 1 | 0 | 17 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 107 | 0 | 0 | 48 | 25 | 15 | 12 | 0 | 0 | 27 | 0 | 0 | 0 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 128 | 0 | 3 | 79 | 9 | 9 | 3 | 0 | 0 | 11 | 80 | 11 | 98 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 129 | 0 | 3 | 79 | 12 | 5 | 5 | 0 | 0 | 12 | 82 | 12 | 99 |
| | STANSTED | GO FLY LTD | S | A | 77 | 0 | 0 | 74 | 10 | 12 | 0 | 4 | 0 | 20 | 78 | 13 | 162 |
| | STANSTED | GO FLY LTD | S | D | 77 | 0 | 0 | 62 | 22 | 10 | 4 | 1 | 0 | 21 | 61 | 20 | 162 |
| | LONDON CITY | SCOT AIRWAYS | S | A | 193 | 0 | 35 | 48 | 35 | 13 | 4 | 0 | 0 | 20 | 73 | 19 | 113 |
| | LONDON CITY | SCOT AIRWAYS | S | D | 194 | 0 | 36 | 70 | 16 | 11 | 3 | 0 | 0 | 13 | 72 | 15 | 119 |
| TOTAL EDINBURGH | | | | | 3802 | 24 | 120 | 68 | 16 | 10 | 6 | 0 | 0 | 17 | 77 | 13 | 13 |
| EDINHOVEN | HEATHROW | AIR EXEL (NETHERLANDS) | S | A | 38 | 0 | 0 | 61 | 21 | 11 | 8 | 0 | 0 | 16 | 67 | 23 | 33 |
| | HEATHROW | AIR EXEL (NETHERLANDS) | S | D | 37 | 0 | 0 | 43 | 27 | 19 | 11 | 0 | 0 | 25 | 64 | 28 | 33 |
| | STANSTED | AIR EXEL (NETHERLANDS) | S | A | 61 | 0 | 1 | 80 | 10 | 8 | 2 | 0 | 0 | 10 | 76 | 9 | 49 |
| | STANSTED | AIR EXEL (NETHERLANDS) | S | D | 62 | 0 | 0 | 66 | 18 | 13 | 3 | 0 | 0 | 14 | 69 | 13 | 49 |
| | STANSTED | RYANAIR | S | A | 29 | 0 | 1 | 69 | 14 | 14 | 3 | 0 | 0 | 14 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: E

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| EINDHOVEN | STANSTED | RYANAIR | | S D | 29 | 0 | 1 | 83 | 14 | 0 | 3 | 0 | 0 | 8 | 0 | 0 | 0 |
| | BIRMINGHAM | TTA - TRANS TRAVEL AIRLINES BV | | S A | 28 | 0 | 2 | 79 | 14 | 7 | 0 | 0 | 0 | 8 | 78 | 12 | 27 |
| | BIRMINGHAM | TTA - TRANS TRAVEL AIRLINES BV | | S D | 29 | 0 | 1 | 83 | 3 | 14 | 0 | 0 | 0 | 8 | 81 | 13 | 27 |
| TOTAL EINDHOVEN | | | | | 313 | 0 | 6 | 70 | 15 | 11 | 4 | 0 | 0 | 13 | 72 | 16 | 16 |
| ENONTEKIO | GATWICK | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 4 | 67 | 6 | 3 |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 6 | 67 | 6 | 3 |
| | STANSTED | BRITANNIA AIRWAYS | | C A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 38 | 100 | 0 | 1 |
| | STANSTED | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 34 | 100 | 11 | 1 |
| TOTAL ENONTEKIO | | | | | 24 | 0 | 0 | 71 | 21 | 8 | 0 | 0 | 0 | 9 | 71 | 7 | 7 |
| ENTEBBE | HEATHROW | BRITISH AIRWAYS PLC | | S A | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 5 | 67 | 9 | 12 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 13 | 0 | 0 | 69 | 15 | 8 | 8 | 0 | 0 | 13 | 50 | 15 | 12 |
| TOTAL ENTEBBE | | | | | 25 | 3 | 0 | 76 | 16 | 4 | 4 | 0 | 0 | 9 | 58 | 12 | 12 |
| ESBJERG | STANSTED | RYANAIR | | S A | 30 | 0 | 0 | 77 | 0 | 10 | 10 | 0 | 3 | 27 | 60 | 39 | 30 |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 73 | 10 | 7 | 7 | 0 | 3 | 27 | 30 | 51 | 30 |
| TOTAL ESBJERG | | | | | 60 | 0 | 0 | 75 | 5 | 8 | 8 | 0 | 3 | 27 | 45 | 45 | 45 |
| EXETER | | | | | | | | | | | | | | | | | |
| TOTAL EXETER | | | | | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 53 | 53 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| FARNBOROUGH | | | | | | | | | | | | | | | | | | |
| FARO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR PORTUGAL | S | A | 27 | 0 | 1 | 52 | 22 | 7 | 19 | 0 | 0 | 29 | 72 | 12 | 29 | |
| | HEATHROW | AIR PORTUGAL | S | D | 27 | 0 | 2 | 74 | 19 | 4 | 4 | 0 | 0 | 13 | 90 | 7 | 29 | |
| | MANCHESTER | AZZURRA AIR | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | MANCHESTER | AZZURRA AIR | C | D | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 100 | 3 | 4 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 5 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 33 | 27 | 6 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 33 | 6 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 10 | 0 | 45 | 6 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 33 | 35 | 6 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 36 | 0 | 0 | 72 | 17 | 3 | 6 | 3 | 0 | 18 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 36 | 0 | 0 | 28 | 36 | 33 | 3 | 0 | 0 | 28 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 59 | 1 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 67 | 2 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 8 | 0 | 0 | 88 | 0 | 0 | 13 | 0 | 0 | 18 | 100 | 0 | 2 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 63 | 13 | 13 | 13 | 0 | 0 | 26 | 50 | 15 | 2 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 8 | 0 | 0 | 63 | 13 | 13 | 0 | 13 | 0 | 45 | 100 | 0 | 2 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 8 | 100 | 5 | 2 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 35 | 0 | 1 | 69 | 14 | 6 | 11 | 0 | 0 | 14 | 81 | 9 | 16 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 34 | 0 | 2 | 38 | 35 | 18 | 9 | 0 | 0 | 25 | 75 | 9 | 16 | |
| | STANSTED | GO FLY LTD | S | A | 22 | 0 | 1 | 55 | 18 | 27 | 0 | 0 | 0 | 16 | 89 | 3 | 35 | |
| | STANSTED | GO FLY LTD | S | D | 22 | 0 | 1 | 64 | 14 | 18 | 5 | 0 | 0 | 18 | 71 | 13 | 35 | |
| | BIRMINGHAM | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 100 | 2 | 5 | |
| | BIRMINGHAM | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 80 | 7 | 5 | |
| | GATWICK | MONARCH AIRLINES | C | A | 6 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 83 | 32 | 6 | |
| | GATWICK | MONARCH AIRLINES | C | D | 6 | 0 | 0 | 83 | 0 | 0 | 0 | 17 | 0 | 48 | 67 | 37 | 6 | |
| | LUTON | MONARCH AIRLINES | S | A | 9 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | LUTON | MONARCH AIRLINES | S | D | 9 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | MANCHESTER | MONARCH AIRLINES | S | A | 13 | 0 | 1 | 92 | 0 | 8 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | MANCHESTER | MONARCH AIRLINES | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 7 | 5 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED | |
| FARO | | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 30 | 100 | 4 | 5 | | |
| | MANCHESTER | MONARCH AIRLINES | S | D | 13 | 0 | 0 | 85 | 8 | 8 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 7 | 0 | 0 | 71 | 0 | 29 | 0 | 0 | 0 | 11 | 71 | 8 | 7 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 7 | 0 | 0 | 71 | 14 | 14 | 0 | 0 | 0 | 15 | 71 | 9 | 7 | | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 0 | 33 | 2 | | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 100 | 11 | 2 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 56 | 22 | 22 | 0 | 0 | 0 | 15 | 30 | 27 | 10 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 89 | 0 | 11 | 0 | 0 | 0 | 7 | 50 | 20 | 10 | | |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 50 | 15 | 2 | | |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 12 | 2 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 7 | 0 | 0 | 57 | 0 | 14 | 29 | 0 | 0 | 38 | 100 | 3 | 5 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 7 | 0 | 0 | 71 | 0 | 0 | 14 | 14 | 0 | 44 | 80 | 6 | 5 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 9 | 8 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 10 | 8 | | |
| TOTAL FARO | | | | | 453 | 0 | 9 | 66 | 17 | 11 | 6 | 1 | 0 | 17 | 70 | 15 | 15 | | |
| FLORENCE | | | | | | | | | | | | | | | | | | | |
| | GATWICK | MERIDIANA AIR | S | A | 53 | 0 | 3 | 64 | 11 | 13 | 11 | 0 | 0 | 20 | 56 | 20 | 52 | | |
| | GATWICK | MERIDIANA AIR | S | D | 51 | 1 | 5 | 76 | 10 | 6 | 6 | 0 | 2 | 20 | 76 | 11 | 51 | | |
| TOTAL FLORENCE | | | | | 104 | 1 | 8 | 70 | 11 | 10 | 9 | 0 | 1 | 20 | 66 | 15 | 15 | | |
| FORLI | | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 29 | 0 | 1 | 52 | 14 | 24 | 7 | 3 | 0 | 27 | 30 | 39 | 30 | | |
| | STANSTED | RYANAIR | S | D | 29 | 0 | 1 | 48 | 14 | 34 | 3 | 0 | 0 | 26 | 20 | 45 | 30 | | |
| TOTAL FORLI | | | | | 58 | 0 | 2 | 50 | 14 | 29 | 5 | 2 | 0 | 27 | 25 | 42 | 42 | | |
| FORT LAUDERDALE | | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 3 | 0 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 52 | 0 | 66 | 1 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 40 | 0 | 46 | 1 | | |
| TOTAL FORT LAUDERDALE | | | | | 7 | 0 | 0 | 14 | 43 | 14 | 14 | 14 | 0 | 65 | 0 | 56 | 56 | | |
| FRANKFURT MAIN | | | | | | | | | | | | | | | | | | | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | A | 15 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 14 | 81 | 9 | 16 | | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | D | 15 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 0 | 19 | 50 | 22 | 16 | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 11 | 0 | 0 | 82 | 9 | 0 | 9 | 0 | 0 | 13 | 0 | 0 | 0 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| FRANKFURT MAIN | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 9 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 43 | 0 | 0 | 63 | 12 | 5 | 21 | 0 | 0 | 25 | 78 | 12 | 18 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 96 | 0 | 6 | 60 | 20 | 5 | 15 | 0 | 0 | 21 | 85 | 9 | 86 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 99 | 0 | 3 | 73 | 4 | 11 | 12 | 0 | 0 | 18 | 85 | 7 | 86 |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 80 | 0 | 0 | 75 | 11 | 9 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 79 | 0 | 0 | 72 | 13 | 5 | 10 | 0 | 0 | 19 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 249 | 0 | 0 | 61 | 15 | 13 | 10 | 1 | 0 | 27 | 66 | 25 | 159 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 248 | 0 | 0 | 63 | 18 | 10 | 9 | 0 | 0 | 22 | 72 | 18 | 159 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 117 | 0 | 4 | 62 | 23 | 9 | 6 | 0 | 0 | 18 | 63 | 22 | 95 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 118 | 0 | 3 | 86 | 6 | 3 | 3 | 1 | 0 | 9 | 83 | 11 | 94 |
| | STANSTED | KLM UK LTD | S | A | 77 | 0 | 1 | 57 | 16 | 18 | 9 | 0 | 0 | 21 | 75 | 12 | 65 |
| | STANSTED | KLM UK LTD | S | D | 77 | 0 | 3 | 55 | 22 | 18 | 5 | 0 | 0 | 22 | 71 | 16 | 66 |
| | BIRMINGHAM | LUFTHANSA | S | A | 87 | 0 | 0 | 79 | 10 | 8 | 2 | 0 | 0 | 10 | 64 | 15 | 77 |
| | BIRMINGHAM | LUFTHANSA | S | D | 87 | 0 | 1 | 76 | 16 | 5 | 3 | 0 | 0 | 11 | 69 | 15 | 77 |
| | HEATHROW | LUFTHANSA | S | A | 287 | 0 | 5 | 69 | 13 | 13 | 5 | 0 | 0 | 16 | 72 | 16 | 282 |
| | HEATHROW | LUFTHANSA | S | D | 290 | 0 | 5 | 65 | 23 | 9 | 3 | 0 | 0 | 15 | 73 | 14 | 281 |
| | MANCHESTER | LUFTHANSA | S | A | 82 | 1 | 0 | 62 | 21 | 15 | 2 | 0 | 0 | 15 | 62 | 15 | 86 |
| | MANCHESTER | LUFTHANSA | S | D | 83 | 1 | 0 | 63 | 24 | 12 | 1 | 0 | 0 | 14 | 84 | 9 | 87 |
| | EDINBURGH | LUFTHANSA CITY LINE | S | A | 87 | 0 | 0 | 66 | 17 | 13 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| | EDINBURGH | LUFTHANSA CITY LINE | S | D | 89 | 0 | 0 | 52 | 28 | 18 | 2 | 0 | 0 | 20 | 0 | 0 | 0 |
| | LONDON CITY | LUFTHANSA CITY LINE | S | A | 46 | 0 | 0 | 67 | 22 | 9 | 2 | 0 | 0 | 12 | 69 | 10 | 29 |
| | LONDON CITY | LUFTHANSA CITY LINE | S | D | 46 | 0 | 0 | 30 | 37 | 26 | 7 | 0 | 0 | 27 | 34 | 24 | 29 |
| TOTAL FRANKFURT MAIN | | | | | 2517 | 6 | 35 | 65 | 17 | 11 | 6 | 0 | 0 | 18 | 72 | 15 | 15 |
| FREETOWN | GATWICK | SIERRA NATIONAL AIRLINES | S | A | 9 | 0 | 5 | 0 | 0 | 11 | 67 | 22 | 0 | 143 | 0 | 136 | 6 |
| | GATWICK | SIERRA NATIONAL AIRLINES | S | D | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 82 | 14 | 59 | 7 |
| TOTAL FREETOWN | | | | | 13 | 0 | 5 | 0 | 0 | 15 | 69 | 15 | 0 | 124 | 7 | 91 | 91 |
| FRIEDRICHSHAFEN | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 63 | 23 | 7 | 7 | 0 | 0 | 15 | 0 | 0 | 0 |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 37 | 33 | 27 | 3 | 0 | 0 | 22 | 0 | 0 | 0 |
| TOTAL FRIEDRICHSHAFEN | | | | | 60 | 0 | 0 | 50 | 28 | 17 | 5 | 0 | 0 | 19 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| FUERTEVENTURA | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 66 | 75 | 17 | 4 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 71 | 75 | 5 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 8 | 25 | 21 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 10 | 0 | 0 | 90 | 0 | 10 | 0 | 0 | 0 | 8 | 100 | 4 | 4 | |
| | LUTON | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 25 | 29 | 4 | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 5 | 100 | 4 | 4 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 41 | 4 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 25 | 4 | |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 100 | 0 | 1 | |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 0 | 1 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 11 | 63 | 27 | 8 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 7 | 78 | 22 | 9 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | |
| | LUTON | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 100 | 1 | 4 | |
| | LUTON | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 4 | 4 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 8 | 63 | 15 | 8 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 7 | 8 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 75 | 8 | 4 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 7 | 4 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 6 | 78 | 12 | 9 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 10 | 0 | 0 | 60 | 10 | 30 | 0 | 0 | 0 | 14 | 80 | 15 | 10 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 11 | 75 | 12 | 4 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 75 | 10 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 13 | 0 | 0 | 69 | 15 | 8 | 8 | 0 | 0 | 14 | 86 | 4 | 14 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 12 | 0 | 0 | 75 | 8 | 8 | 8 | 0 | 0 | 15 | 71 | 13 | 14 | |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 12 | 75 | 20 | 4 | |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 0 | 4 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 4 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 14 | 4 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | A | 7 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 4 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 1 | 4 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 70 | 33 | 10 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| FUERTEVENTURA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 89 | 15 | 9 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 9 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 2 | 100 | 1 | 9 | | | |
| | GATWICK | VOLAR AIRLINES | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 33 | 0 | 0 | 0 | | |
| | GATWICK | VOLAR AIRLINES | C | D | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 50 | 0 | 0 | 0 | | |
| TOTAL FUERTEVENTURA | | | | | 242 | 1 | 0 | 87 | 6 | 6 | 1 | 1 | 0 | 9 | 80 | 12 | 12 | | |
| FUNCHAL | | | | | | | | | | | | | | | | | | | |
| | LUTON | AIR LUXOR | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| | LUTON | AIR LUXOR | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | | |
| | HEATHROW | AIR PORTUGAL | S | A | 9 | 0 | 0 | 11 | 33 | 33 | 11 | 11 | 0 | 73 | 78 | 19 | 9 | | |
| | HEATHROW | AIR PORTUGAL | S | D | 9 | 0 | 0 | 0 | 22 | 33 | 22 | 22 | 0 | 97 | 56 | 27 | 9 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 40 | 20 | 20 | 0 | 0 | 20 | 261 | 80 | 33 | 5 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 8 | 100 | 0 | 5 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 5 | 5 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 4 | 5 | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 6 | 0 | 0 | 33 | 17 | 17 | 17 | 0 | 17 | 212 | 88 | 6 | 8 | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 7 | 100 | 1 | 6 | | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 0 | 20 | 224 | 100 | 0 | 5 | | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 5 | | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 24 | 60 | 9 | 5 | | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 3 | 5 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 80 | 14 | 5 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 8 | 5 | | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 13 | 80 | 16 | 5 | | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 80 | 10 | 5 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 33 | 24 | 3 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 3 | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 25 | 0 | 1 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 58 | 32 | 19 | | |
| | GATWICK | GB AIRWAYS LTD | S | D | 25 | 0 | 0 | 88 | 8 | 4 | 0 | 0 | 0 | 8 | 68 | 30 | 19 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 3 | 1 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 17 | 60 | 22 | 5 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 13 | 100 | 0 | 5 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 5 | 4 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 4 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: F

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| FUNCHAL | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 8 | 29 | 33 | 7 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 12 | 100 | 1 | 7 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 60 | 13 | 5 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 5 | | |
| TOTAL FUNCHAL | | | | | 183 | 3 | 1 | 75 | 11 | 8 | 3 | 2 | 2 | 34 | 80 | 14 | 14 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------------|-------------------|------------|-----------------------------|----------|-------------------|-------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| GALWAY | | LUTON | AER ARRAN | S | A | 28 | 0 | 2 | 82 | 7 | 0 | 7 | 4 | 0 | 17 | 0 | 0 | 0 |
| | | LUTON | AER ARRAN | S | D | 28 | 0 | 2 | 79 | 11 | 0 | 7 | 4 | 0 | 19 | 0 | 0 | 0 |
| TOTAL GALWAY | | | | | | 56 | 2 | 4 | 80 | 9 | 0 | 7 | 4 | 0 | 18 | 0 | 0 | 0 |
| GANDER | | | | | | | | | | | | | | | | | | |
| GATWICK | | EDINBURGH | BRITISH AIRWAYS PLC | S | A | 150 | 2 | 1 | 79 | 10 | 7 | 4 | 0 | 0 | 10 | 0 | 0 | 0 |
| | | EDINBURGH | BRITISH AIRWAYS PLC | S | D | 151 | 2 | 1 | 75 | 13 | 9 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |
| | | GLASGOW | BRITISH AIRWAYS PLC | S | A | 143 | 0 | 0 | 83 | 6 | 6 | 4 | 0 | 0 | 9 | 0 | 0 | 0 |
| | | GLASGOW | BRITISH AIRWAYS PLC | S | D | 143 | 0 | 0 | 84 | 8 | 6 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| | | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 178 | 0 | 0 | 78 | 12 | 4 | 6 | 1 | 0 | 13 | 0 | 0 | 0 |
| | | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 178 | 0 | 0 | 85 | 5 | 4 | 4 | 1 | 0 | 10 | 0 | 0 | 0 |
| | | NEWCASTLE | CITY FLYER EXPRESS | S | A | 109 | 2 | 0 | 74 | 7 | 11 | 7 | 0 | 0 | 14 | 78 | 13 | 126 |
| | | NEWCASTLE | CITY FLYER EXPRESS | S | D | 110 | 2 | 0 | 74 | 14 | 6 | 6 | 0 | 0 | 15 | 74 | 16 | 125 |
| | | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | A | 134 | 0 | 0 | 75 | 10 | 8 | 7 | 0 | 0 | 15 | 0 | 0 | 0 |
| | | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | D | 135 | 0 | 0 | 64 | 14 | 10 | 11 | 1 | 0 | 21 | 0 | 0 | 0 |
| | | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 7 | 8 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 7 | 100 | 1 | 4 |
| | | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 11 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 16 | 50 | 38 | 2 |
| TOTAL GATWICK | | | | | | 1442 | 45 | 2 | 78 | 10 | 7 | 6 | 0 | 0 | 13 | 84 | 9 | 9 |
| GEILO (DAGALI) | | GATWICK | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 29 | 2 |
| | | GATWICK | FLYBE.BRITISH EUROPEAN | C | D | 4 | 0 | 0 | 50 | 25 | 0 | 0 | 25 | 0 | 58 | 0 | 23 | 2 |
| TOTAL GEILO (DAGALI) | | | | | | 6 | 0 | 0 | 67 | 17 | 0 | 0 | 17 | 0 | 40 | 29 | 22 | 22 |
| GENEVA | | GATWICK | ASTRAEUS LTD | C | A | 4 | 0 | 0 | 0 | 25 | 25 | 50 | 0 | 0 | 58 | 0 | 0 | 0 |
| | | GATWICK | ASTRAEUS LTD | C | D | 5 | 0 | 0 | 20 | 40 | 20 | 20 | 0 | 0 | 31 | 0 | 0 | 0 |
| | | HEATHROW | BMI BRITISH MIDLAND | C | A | 6 | 0 | 0 | 17 | 0 | 50 | 17 | 17 | 0 | 69 | 0 | 71 | 8 |
| | | HEATHROW | BMI BRITISH MIDLAND | C | D | 7 | 0 | 0 | 43 | 29 | 14 | 0 | 14 | 0 | 39 | 75 | 20 | 8 |
| | | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 34 | 50 | 49 | 2 |
| | | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 25 | 2 |
| | | GATWICK | BRITANNIA AIRWAYS | C | A | 13 | 1 | 0 | 8 | 8 | 38 | 31 | 8 | 8 | 106 | 8 | 82 | 13 |
| | | GATWICK | BRITANNIA AIRWAYS | C | D | 14 | 0 | 0 | 36 | 21 | 0 | 21 | 14 | 7 | 97 | 33 | 48 | 15 |
| | | GLASGOW | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 76 | 2 |

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|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| GENEVA | MANCHESTER | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 23 | 0 | 127 | 3 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 32 | 0 | 60 | 4 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | C | A | 3 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 55 | 0 | 0 | 0 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | C | D | 4 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 55 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 52 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 83 | 0 | 1 | 77 | 11 | 10 | 2 | 0 | 0 | 11 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 5 | 0 | 0 | 0 | 40 | 20 | 40 | 0 | 0 | 54 | 0 | 131 | 5 |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 6 | 0 | 0 | 67 | 0 | 17 | 17 | 0 | 0 | 24 | 57 | 27 | 7 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 84 | 0 | 0 | 77 | 11 | 7 | 5 | 0 | 0 | 12 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 171 | 0 | 0 | 55 | 20 | 16 | 8 | 1 | 0 | 24 | 65 | 21 | 170 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 170 | 0 | 0 | 58 | 24 | 12 | 6 | 0 | 0 | 18 | 63 | 18 | 171 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 93 | 0 | 0 | 7 | 0 | 0 | 7 | 80 | 11 | 30 |
| | MANCHESTER | BRITISH AIRWAYS PLC | C | A | 5 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 38 | 25 | 66 | 4 |
| | MANCHESTER | BRITISH AIRWAYS PLC | C | D | 5 | 0 | 0 | 20 | 80 | 0 | 0 | 0 | 0 | 20 | 25 | 31 | 4 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 90 | 7 | 3 | 0 | 0 | 0 | 6 | 93 | 4 | 30 |
| | BIRMINGHAM | DUO AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 0 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 36 | 3 | 2 | 92 | 6 | 3 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | BIRMINGHAM | DUO AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 37 | 3 | 2 | 86 | 14 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 21 | 1 | 0 | 86 | 5 | 5 | 5 | 0 | 0 | 10 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 22 | 0 | 0 | 73 | 18 | 9 | 0 | 0 | 0 | 13 | 0 | 0 | 0 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 27 | 0 | 0 | 41 | 30 | 11 | 19 | 0 | 0 | 27 | 49 | 32 | 51 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 27 | 0 | 0 | 26 | 41 | 22 | 11 | 0 | 0 | 30 | 41 | 32 | 51 |
| | GATWICK | EASYJET SWITZERLAND | S | A | 88 | 0 | 1 | 78 | 10 | 7 | 3 | 1 | 0 | 15 | 73 | 18 | 77 |
| | GATWICK | EASYJET SWITZERLAND | S | D | 88 | 0 | 1 | 75 | 10 | 13 | 2 | 0 | 0 | 15 | 77 | 19 | 77 |
| | LUTON | EASYJET SWITZERLAND | S | A | 115 | 0 | 1 | 81 | 12 | 2 | 3 | 2 | 0 | 10 | 83 | 10 | 86 |
| | LUTON | EASYJET SWITZERLAND | S | D | 116 | 0 | 0 | 50 | 24 | 18 | 8 | 0 | 0 | 22 | 47 | 23 | 86 |
| | GATWICK | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 51 | 0 | 46 | 1 |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 8 | 2 |
| | STANSTED | EUROPEAN AIR CHARTER | C | A | 3 | 0 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 100 | 0 | 75 | 3 |

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|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| GENEVA | STANSTED | EUROPEAN AIR CHARTER | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 32 | 25 | 30 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 6 | 0 | 0 | 17 | 33 | 33 | 17 | 0 | 0 | 32 | 20 | 107 | 10 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 50 | 38 | 0 | 13 | 0 | 0 | 22 | 17 | 66 | 12 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 96 | 0 | 70 | 3 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 21 | 67 | 8 | 3 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | D | 2 | 1 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 61 | 0 | 0 | 0 |
| | MANCHESTER | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 161 | 0 | 0 | 0 |
| | MANCHESTER | FLYBE.BRITISH EUROPEAN | C | D | 3 | 0 | 0 | 33 | 0 | 0 | 0 | 33 | 33 | 200 | 0 | 0 | 0 |
| | NEWCASTLE | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 88 | 0 | 68 | 2 |
| | STANSTED | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 83 | 0 | 0 | 0 |
| | STANSTED | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 78 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | S | A | 5 | 0 | 0 | 20 | 0 | 40 | 20 | 20 | 0 | 85 | 20 | 53 | 5 |
| | STANSTED | KLM UK LTD | S | D | 5 | 0 | 0 | 20 | 20 | 20 | 40 | 0 | 0 | 67 | 20 | 55 | 5 |
| | BIRMINGHAM | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 62 | 0 | 110 | 2 |
| | BIRMINGHAM | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 44 | 2 |
| | GATWICK | MONARCH AIRLINES | C | A | 6 | 0 | 0 | 17 | 0 | 33 | 50 | 0 | 0 | 67 | 33 | 62 | 6 |
| | GATWICK | MONARCH AIRLINES | C | D | 7 | 0 | 0 | 57 | 0 | 29 | 0 | 14 | 0 | 48 | 67 | 26 | 6 |
| | STANSTED | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 30 | 0 | 58 | 1 |
| | STANSTED | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 58 | 0 | 89 | 2 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | A | 33 | 0 | 0 | 91 | 9 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | D | 33 | 0 | 0 | 97 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 33 | 25 | 3 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 6 | 40 | 50 | 5 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 19 | 0 | 115 | 2 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 9 | 67 | 6 | 3 |
| | HEATHROW | SWISS AIRLINES | S | A | 117 | 2 | 3 | 81 | 8 | 6 | 5 | 0 | 0 | 11 | 0 | 0 | 0 |
| | HEATHROW | SWISS AIRLINES | S | D | 120 | 0 | 3 | 78 | 9 | 9 | 3 | 0 | 0 | 11 | 0 | 0 | 0 |
| | LONDON CITY | SWISS AIRLINES | S | A | 82 | 0 | 9 | 79 | 15 | 6 | 0 | 0 | 0 | 9 | 81 | 11 | 85 |
| | LONDON CITY | SWISS AIRLINES | S | D | 84 | 0 | 7 | 58 | 25 | 11 | 6 | 0 | 0 | 17 | 55 | 19 | 84 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 98 | 0 | 137 | 4 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 32 | 25 | 58 | 4 |
| TOTAL GENEVA | | | | | 1811 | 18 | 30 | 67 | 15 | 10 | 7 | 1 | 0 | 19 | 64 | 22 | 22 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| GENOA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 28 | 0 | 0 | 68 | 18 | 11 | 4 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 28 | 0 | 0 | 86 | 0 | 11 | 4 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | A | 57 | 0 | 2 | 72 | 14 | 7 | 4 | 2 | 2 | 25 | 66 | 15 | 47 | |
| | STANSTED | RYANAIR | S | D | 57 | 0 | 0 | 63 | 28 | 7 | 2 | 0 | 0 | 13 | 40 | 22 | 48 | |
| TOTAL GENOA | | | | | 174 | 2 | 2 | 70 | 17 | 9 | 3 | 1 | 1 | 17 | 56 | 19 | 19 | |
| GIBRALTAR | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 47 | 0 | 2 | 83 | 9 | 4 | 4 | 0 | 0 | 9 | 86 | 7 | 14 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 49 | 0 | 0 | 67 | 20 | 10 | 0 | 2 | 0 | 16 | 63 | 15 | 16 | |
| | LUTON | MONARCH AIRLINES | S | A | 21 | 0 | 0 | 81 | 10 | 0 | 10 | 0 | 0 | 15 | 60 | 22 | 15 | |
| | LUTON | MONARCH AIRLINES | S | D | 21 | 0 | 0 | 81 | 10 | 0 | 10 | 0 | 0 | 16 | 81 | 7 | 16 | |
| TOTAL GIBRALTAR | | | | | 138 | 0 | 2 | 77 | 13 | 5 | 4 | 1 | 0 | 14 | 72 | 15 | 15 | |
| GLASGOW | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 217 | 0 | 5 | 68 | 14 | 10 | 7 | 1 | 0 | 19 | 84 | 11 | 202 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 217 | 0 | 9 | 66 | 17 | 12 | 4 | 0 | 0 | 17 | 75 | 11 | 202 | |
| | MANCHESTER | BMI REGIONAL | S | A | 92 | 0 | 0 | 88 | 7 | 2 | 3 | 0 | 0 | 9 | 83 | 10 | 48 | |
| | MANCHESTER | BMI REGIONAL | S | D | 92 | 1 | 0 | 96 | 0 | 2 | 2 | 0 | 0 | 3 | 92 | 2 | 49 | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 149 | 0 | 0 | 83 | 9 | 5 | 4 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 151 | 0 | 0 | 78 | 8 | 9 | 5 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 97 | 1 | 0 | 66 | 20 | 5 | 8 | 1 | 0 | 21 | 86 | 13 | 42 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 96 | 0 | 0 | 81 | 6 | 7 | 5 | 0 | 0 | 12 | 80 | 13 | 40 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 143 | 0 | 0 | 82 | 9 | 5 | 4 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 143 | 0 | 0 | 80 | 9 | 8 | 3 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 291 | 0 | 0 | 63 | 18 | 9 | 8 | 2 | 1 | 27 | 75 | 16 | 273 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 291 | 0 | 0 | 66 | 14 | 13 | 5 | 1 | 0 | 19 | 72 | 15 | 274 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 167 | 13 | 0 | 80 | 11 | 4 | 5 | 0 | 0 | 10 | 65 | 17 | 176 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 181 | 0 | 0 | 65 | 15 | 13 | 6 | 1 | 0 | 19 | 50 | 24 | 177 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 74 | 0 | 0 | 76 | 9 | 9 | 5 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 75 | 0 | 0 | 35 | 29 | 21 | 15 | 0 | 0 | 34 | 0 | 0 | 0 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 130 | 0 | 5 | 86 | 9 | 2 | 2 | 0 | 0 | 8 | 85 | 8 | 88 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 130 | 0 | 5 | 72 | 17 | 4 | 7 | 1 | 0 | 19 | 67 | 17 | 89 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| GLASGOW | | | | | | | | | | | | | | | | | | |
| | STANSTED | GO FLY LTD | | S A | 54 | 0 | 1 | 81 | 11 | 6 | 2 | 0 | 0 | 8 | 80 | 11 | 117 | |
| | STANSTED | GO FLY LTD | | S D | 54 | 0 | 0 | 61 | 20 | 15 | 4 | 0 | 0 | 18 | 65 | 21 | 117 | |
| TOTAL GLASGOW | | | | | 2846 | 25 | 49 | 73 | 13 | 8 | 5 | 1 | 0 | 16 | 78 | 13 | 13 | |
| GOA | | | | | | | | | | | | | | | | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C A | 9 | 0 | 0 | 11 | 33 | 22 | 11 | 11 | 11 | 98 | 0 | 73 | 9 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C D | 8 | 0 | 0 | 50 | 25 | 0 | 0 | 13 | 13 | 79 | 33 | 46 | 9 | |
| | GATWICK | MONARCH AIRLINES | | C A | 19 | 0 | 0 | 32 | 0 | 21 | 47 | 0 | 0 | 59 | 40 | 43 | 20 | |
| | GATWICK | MONARCH AIRLINES | | C D | 17 | 0 | 0 | 35 | 18 | 18 | 29 | 0 | 0 | 51 | 56 | 29 | 18 | |
| | MANCHESTER | MONARCH AIRLINES | | C A | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 24 | 46 | 19 | 13 | |
| | MANCHESTER | MONARCH AIRLINES | | C D | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 62 | 12 | 13 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| TOTAL GOA | | | | | 78 | 0 | 0 | 47 | 13 | 13 | 22 | 3 | 3 | 49 | 43 | 35 | 35 | |
| GOOSE BAY | | | | | | | | | | | | | | | | | | |
| GOTEBORG | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 23 | 0 | 0 | 74 | 0 | 13 | 13 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 23 | 0 | 0 | 74 | 0 | 9 | 17 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | GATWICK | CITY AIRLINE | | S A | 4 | 0 | 4 | 25 | 50 | 25 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | |
| | GATWICK | CITY AIRLINE | | S D | 4 | 0 | 4 | 25 | 25 | 50 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | |
| | MANCHESTER | CITY AIRLINE | | S A | 16 | 0 | 1 | 56 | 38 | 6 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | MANCHESTER | CITY AIRLINE | | S D | 24 | 0 | 1 | 92 | 0 | 8 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S A | 35 | 0 | 0 | 71 | 14 | 6 | 9 | 0 | 0 | 16 | 95 | 4 | 20 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S D | 36 | 0 | 0 | 81 | 11 | 0 | 8 | 0 | 0 | 11 | 80 | 6 | 20 | |
| | HEATHROW | SAS | | S A | 57 | 0 | 0 | 88 | 7 | 2 | 4 | 0 | 0 | 8 | 79 | 15 | 85 | |
| | HEATHROW | SAS | | S D | 57 | 0 | 0 | 95 | 0 | 4 | 2 | 0 | 0 | 5 | 80 | 13 | 84 | |
| TOTAL GOTEBORG | | | | | 279 | 0 | 10 | 81 | 8 | 6 | 6 | 0 | 0 | 12 | 82 | 12 | 12 | |
| GOTEBORG (SAVE) | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 48 | 0 | 0 | 65 | 13 | 10 | 13 | 0 | 0 | 21 | 28 | 43 | 46 | |
| | STANSTED | RYANAIR | | S D | 48 | 0 | 0 | 44 | 31 | 15 | 10 | 0 | 0 | 26 | 38 | 34 | 47 | |
| TOTAL GOTEBORG (SAVE) | | | | | 96 | 0 | 0 | 54 | 22 | 13 | 11 | 0 | 0 | 23 | 33 | 38 | 38 | |
| GRAND CAYMAN | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| GRAND CAYMAN | HEATHROW | BRITISH AIRWAYS PLC | S | A | 17 | 0 | 0 | 82 | 12 | 0 | 6 | 0 | 0 | 8 | 38 | 25 | 13 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 17 | 0 | 0 | 59 | 24 | 12 | 6 | 0 | 0 | 16 | 62 | 13 | 13 |
| TOTAL GRAND CAYMAN | | | | | 34 | 0 | 0 | 71 | 18 | 6 | 6 | 0 | 0 | 12 | 50 | 19 | 19 |
| GRAZ | STANSTED | RYANAIR | S | A | 29 | 0 | 0 | 48 | 21 | 21 | 10 | 0 | 0 | 24 | 0 | 0 | 0 |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 23 | 13 | 47 | 17 | 0 | 0 | 37 | 0 | 0 | 0 |
| TOTAL GRAZ | | | | | 59 | 0 | 0 | 36 | 17 | 34 | 14 | 0 | 0 | 31 | 0 | 0 | 0 |
| GRENADA | GATWICK | BRITISH AIRWAYS PLC | S | A | 8 | 0 | 0 | 88 | 0 | 0 | 13 | 0 | 0 | 16 | 22 | 64 | 9 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 9 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 12 | 33 | 86 | 9 |
| | GATWICK | MONARCH AIRLINES | C | A | 9 | 0 | 0 | 44 | 22 | 11 | 11 | 11 | 0 | 58 | 0 | 118 | 3 |
| | GATWICK | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 0 | 25 | 25 | 25 | 0 | 25 | 134 | 0 | 0 | 0 |
| TOTAL GRENADA | | | | | 30 | 0 | 0 | 63 | 10 | 7 | 13 | 3 | 3 | 43 | 24 | 81 | 81 |
| GRENOBLE | BIRMINGHAM | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 45 | 0 | 0 | 0 |
| | GATWICK | CITY FLYER EXPRESS | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 55 | 0 | 0 | 0 |
| | GATWICK | CITY FLYER EXPRESS | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 37 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 0 | 95 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 40 | 0 | 60 | 0 | 0 | 0 | 31 | 33 | 60 | 6 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 31 | 50 | 60 | 2 |
| | STANSTED | KLM UK LTD | S | A | 29 | 0 | 1 | 86 | 3 | 7 | 3 | 0 | 0 | 11 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | S | D | 29 | 0 | 1 | 76 | 21 | 3 | 0 | 0 | 0 | 12 | 0 | 0 | 0 |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 45 | 67 | 10 | 6 |
| | GATWICK | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 60 | 0 | 40 | 0 | 0 | 0 | 15 | 80 | 9 | 5 |
| | MANCHESTER | MONARCH AIRLINES | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | MANCHESTER | MONARCH AIRLINES | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 6 | 0 | 23 | 1 |
| TOTAL GRENOBLE | | | | | 90 | 0 | 2 | 68 | 12 | 16 | 4 | 0 | 0 | 16 | 39 | 44 | 44 |
| GUERNSEY | MANCHESTER | AURIGNY AIR SERVICES | S | A | 78 | 4 | 1 | 85 | 6 | 0 | 4 | 5 | 0 | 21 | 70 | 12 | 54 |
| | MANCHESTER | AURIGNY AIR SERVICES | S | D | 77 | 5 | 2 | 88 | 4 | 0 | 3 | 5 | 0 | 17 | 89 | 7 | 54 |
| | STANSTED | AURIGNY AIR SERVICES | S | A | 66 | 5 | 9 | 65 | 18 | 8 | 8 | 2 | 0 | 21 | 77 | 20 | 73 |
| | STANSTED | AURIGNY AIR SERVICES | S | D | 65 | 6 | 10 | 60 | 17 | 15 | 6 | 2 | 0 | 25 | 71 | 23 | 73 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: G

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-----------------------|-------------------|------------------------|-------------------|-------------|-------------------|-----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| GUERNSEY | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 80 | 2 | 0 | 79 | 10 | 8 | 4 | 0 | 0 | 12 | 85 | 8 | 74 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 83 | 0 | 0 | 57 | 30 | 7 | 6 | 0 | 0 | 19 | 78 | 11 | 74 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 27 | 1 | 2 | 63 | 7 | 15 | 7 | 7 | 0 | 35 | 65 | 21 | 23 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 20 | 0 | 0 | 45 | 20 | 15 | 15 | 5 | 0 | 37 | 48 | 21 | 23 | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | S | A | 91 | 7 | 2 | 82 | 9 | 4 | 2 | 1 | 1 | 16 | 89 | 11 | 99 | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | S | D | 100 | 2 | 4 | 85 | 6 | 4 | 2 | 1 | 2 | 22 | 83 | 9 | 100 | |
| TOTAL GUERNSEY | | | | | 687 | 35 | 30 | 75 | 12 | 6 | 5 | 2 | 0 | 20 | 79 | 13 | 13 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| HAHN | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 150 | 0 | 8 | 60 | 19 | 10 | 10 | 1 | 1 | 24 | 52 | 28 | 75 | |
| | STANSTED | RYANAIR | S | D | 154 | 0 | 4 | 44 | 25 | 19 | 12 | 1 | 0 | 30 | 29 | 36 | 75 | |
| TOTAL HAHN | | | | | 304 | 0 | 12 | 52 | 22 | 14 | 11 | 1 | 0 | 27 | 42 | 31 | 31 | |
| HALIFAX INT | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR CANADA | S | A | 30 | 0 | 0 | 37 | 10 | 23 | 30 | 0 | 0 | 40 | 28 | 84 | 29 | |
| | HEATHROW | AIR CANADA | S | D | 30 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 12 | 53 | 31 | 30 | |
| TOTAL HALIFAX INT | | | | | 60 | 0 | 0 | 53 | 15 | 17 | 15 | 0 | 0 | 26 | 41 | 57 | 57 | |
| HAMBURG | | | | | | | | | | | | | | | | | | |
| | STANSTED | AIR BERLIN | S | A | 51 | 0 | 0 | 80 | 6 | 8 | 4 | 2 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | AIR BERLIN | S | D | 51 | 0 | 0 | 69 | 18 | 10 | 4 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | A | 44 | 0 | 0 | 91 | 5 | 2 | 2 | 0 | 0 | 6 | 81 | 9 | 58 | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | D | 45 | 0 | 0 | 84 | 11 | 2 | 2 | 0 | 0 | 9 | 74 | 10 | 58 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 38 | 0 | 3 | 63 | 16 | 16 | 5 | 0 | 0 | 16 | 61 | 20 | 38 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 39 | 0 | 1 | 79 | 10 | 5 | 5 | 0 | 0 | 12 | 74 | 12 | 38 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 108 | 0 | 0 | 54 | 19 | 14 | 13 | 1 | 0 | 29 | 69 | 15 | 106 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 107 | 0 | 0 | 61 | 19 | 11 | 9 | 0 | 0 | 22 | 65 | 15 | 105 | |
| | HEATHROW | LUFTHANSA | S | A | 93 | 0 | 3 | 82 | 12 | 3 | 3 | 0 | 0 | 9 | 90 | 6 | 105 | |
| | HEATHROW | LUFTHANSA | S | D | 93 | 0 | 3 | 84 | 8 | 6 | 2 | 0 | 0 | 8 | 86 | 6 | 100 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | A | 19 | 0 | 0 | 84 | 0 | 16 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | D | 19 | 0 | 0 | 53 | 32 | 5 | 11 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | A | 41 | 0 | 0 | 68 | 17 | 10 | 5 | 0 | 0 | 14 | 92 | 7 | 37 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | D | 41 | 0 | 0 | 83 | 5 | 7 | 5 | 0 | 0 | 12 | 81 | 9 | 37 | |
| TOTAL HAMBURG | | | | | 789 | 1 | 12 | 73 | 13 | 8 | 6 | 0 | 0 | 15 | 77 | 11 | 11 | |
| HANOVER | | | | | | | | | | | | | | | | | | |
| | STANSTED | AIR BERLIN | S | A | 29 | 0 | 0 | 93 | 0 | 3 | 3 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | STANSTED | AIR BERLIN | S | D | 29 | 0 | 0 | 55 | 28 | 14 | 3 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 78 | 0 | 2 | 65 | 6 | 18 | 10 | 0 | 0 | 21 | 69 | 21 | 77 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 79 | 0 | 5 | 72 | 6 | 13 | 9 | 0 | 0 | 17 | 82 | 11 | 77 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 25 | 0 | 0 | 72 | 16 | 12 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 27 | 0 | 0 | 81 | 7 | 7 | 4 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 25 | 0 | 0 | 88 | 4 | 4 | 4 | 0 | 0 | 7 | 75 | 11 | 24 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| HANOVER | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 25 | 0 | 0 | 80 | 16 | 0 | 4 | 0 | 0 | 10 | 75 | 15 | 24 | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 69 | 0 | 0 | 67 | 19 | 10 | 4 | 0 | 0 | 14 | 81 | 15 | 70 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 70 | 0 | 0 | 70 | 14 | 9 | 6 | 1 | 0 | 20 | 69 | 22 | 71 | |
| TOTAL HANOVER | | | | | 456 | 0 | 9 | 72 | 11 | 11 | 6 | 0 | 0 | 15 | 77 | 15 | 15 | |
| HARARE | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR ZIMBABWE | S | A | 23 | 0 | 2 | 78 | 17 | 0 | 4 | 0 | 0 | 9 | 8 | 147 | 24 | |
| | GATWICK | AIR ZIMBABWE | S | D | 23 | 0 | 2 | 48 | 17 | 17 | 17 | 0 | 0 | 35 | 24 | 167 | 25 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 9 | 0 | 0 | 33 | 22 | 22 | 11 | 11 | 0 | 52 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 9 | 0 | 0 | 33 | 22 | 11 | 33 | 0 | 0 | 43 | 0 | 0 | 0 | |
| TOTAL HARARE | | | | | 64 | 0 | 4 | 55 | 19 | 11 | 14 | 2 | 0 | 29 | 16 | 157 | 157 | |
| HASSI MESSAOUD | | | | | | | | | | | | | | | | | | |
| | GATWICK | ANTINEA AIRLINES | C | A | 7 | 0 | 0 | 43 | 43 | 14 | 0 | 0 | 0 | 19 | 43 | 25 | 7 | |
| | GATWICK | ANTINEA AIRLINES | C | D | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 3 | 57 | 18 | 7 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 3 | 0 | 0 | 33 | 33 | 0 | 0 | 33 | 0 | 78 | 100 | 0 | 3 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 65 | 100 | 0 | 3 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 9 | 0 | 0 | 44 | 44 | 11 | 0 | 0 | 0 | 20 | 75 | 10 | 8 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 88 | 8 | 8 | |
| TOTAL HASSI MESSAOUD | | | | | 38 | 0 | 0 | 66 | 24 | 5 | 0 | 5 | 0 | 21 | 72 | 12 | 12 | |
| HAVANA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR JAMAICA | S | A | 5 | 0 | 0 | 20 | 0 | 20 | 60 | 0 | 0 | 93 | 0 | 0 | 0 | |
| | GATWICK | CUBANA | S | A | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 43 | 0 | 0 | 0 | |
| | GATWICK | CUBANA | S | D | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 29 | 0 | 0 | 0 | |
| TOTAL HAVANA | | | | | 13 | 0 | 0 | 31 | 23 | 8 | 38 | 0 | 0 | 58 | 67 | 27 | 27 | |
| HEATHROW | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | A | 245 | 0 | 2 | 70 | 15 | 12 | 3 | 0 | 0 | 14 | 75 | 10 | 253 | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | D | 248 | 0 | 2 | 63 | 19 | 10 | 7 | 0 | 0 | 20 | 80 | 11 | 257 | |
| | GLASGOW | BMI BRITISH MIDLAND | S | A | 217 | 0 | 5 | 68 | 18 | 10 | 4 | 0 | 0 | 15 | 76 | 12 | 201 | |
| | GLASGOW | BMI BRITISH MIDLAND | S | D | 217 | 0 | 5 | 68 | 17 | 8 | 6 | 1 | 0 | 18 | 80 | 13 | 202 | |
| | MANCHESTER | BMI BRITISH MIDLAND | S | A | 204 | 5 | 3 | 68 | 17 | 12 | 3 | 0 | 0 | 16 | 74 | 11 | 160 | |
| | MANCHESTER | BMI BRITISH MIDLAND | S | D | 190 | 19 | 6 | 81 | 7 | 6 | 5 | 1 | 1 | 19 | 90 | 7 | 162 | |
| | EDINBURGH | BRITISH AIRWAYS PLC | S | A | 303 | 2 | 0 | 63 | 17 | 13 | 7 | 1 | 0 | 20 | 67 | 17 | 263 | |
| | EDINBURGH | BRITISH AIRWAYS PLC | S | D | 298 | 3 | 7 | 67 | 17 | 9 | 5 | 1 | 0 | 20 | 81 | 16 | 262 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| HEATHROW | | | | | | | | | | | | | | | | | | |
| | GLASGOW | BRITISH AIRWAYS PLC | S | A | 291 | 0 | 3 | 64 | 17 | 12 | 6 | 1 | 0 | 20 | 66 | 18 | 274 | |
| | GLASGOW | BRITISH AIRWAYS PLC | S | D | 287 | 1 | 3 | 74 | 11 | 8 | 6 | 1 | 0 | 19 | 79 | 14 | 271 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 277 | 0 | 3 | 66 | 18 | 10 | 5 | 1 | 0 | 18 | 65 | 20 | 267 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 275 | 2 | 5 | 84 | 7 | 4 | 4 | 1 | 0 | 11 | 83 | 13 | 268 | |
| | NEWCASTLE | BRITISH AIRWAYS PLC | S | A | 159 | 0 | 0 | 67 | 15 | 13 | 4 | 1 | 0 | 19 | 71 | 18 | 161 | |
| | NEWCASTLE | BRITISH AIRWAYS PLC | S | D | 159 | 0 | 0 | 77 | 9 | 7 | 4 | 2 | 0 | 17 | 80 | 13 | 162 | |
| TOTAL HEATHROW | | | | | 3371 | 37 | 44 | 70 | 15 | 10 | 5 | 1 | 0 | 18 | 76 | 14 | 14 | |
| HELSINKI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 53 | 0 | 0 | 49 | 23 | 15 | 11 | 2 | 0 | 27 | 64 | 20 | 53 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 52 | 0 | 0 | 62 | 13 | 17 | 8 | 0 | 0 | 20 | 65 | 22 | 52 | |
| | MANCHESTER | CITY AIRLINE | S | A | 24 | 0 | 0 | 50 | 38 | 8 | 4 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | MANCHESTER | CITY AIRLINE | S | D | 16 | 0 | 0 | 94 | 0 | 0 | 6 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | HEATHROW | FINNAIR | S | A | 97 | 0 | 0 | 65 | 21 | 8 | 5 | 1 | 0 | 18 | 81 | 10 | 90 | |
| | HEATHROW | FINNAIR | S | D | 97 | 0 | 0 | 68 | 21 | 6 | 4 | 1 | 0 | 18 | 69 | 14 | 91 | |
| | MANCHESTER | FINNAIR | S | A | 42 | 0 | 0 | 76 | 19 | 5 | 0 | 0 | 0 | 9 | 58 | 23 | 40 | |
| | MANCHESTER | FINNAIR | S | D | 25 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 76 | 17 | 38 | |
| TOTAL HELSINKI | | | | | 407 | 0 | 0 | 67 | 19 | 9 | 5 | 1 | 0 | 17 | 70 | 17 | 17 | |
| HERAKLION | | | | | | | | | | | | | | | | | | |
| HOLGUIN (FRANK PAIS) | | | | | | | | | | | | | | | | | | |
| TOTAL HOLGUIN (FRANK PAIS) | | | | | 2 | 3 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 52 | 52 | |
| HONG KONG (CHEP LAP KOK) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 62 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 31 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 62 | 0 | 0 | 48 | 23 | 16 | 13 | 0 | 0 | 25 | 81 | 7 | 31 | |
| | HEATHROW | CATHAY PACIFIC AIRWAYS | S | A | 80 | 0 | 0 | 66 | 23 | 6 | 0 | 0 | 5 | 35 | 94 | 2 | 62 | |
| | HEATHROW | CATHAY PACIFIC AIRWAYS | S | D | 80 | 0 | 0 | 44 | 24 | 30 | 3 | 0 | 0 | 24 | 65 | 14 | 62 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 31 | 0 | 0 | 94 | 3 | 0 | 3 | 0 | 0 | 7 | 100 | 1 | 31 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 31 | 0 | 0 | 61 | 16 | 13 | 10 | 0 | 0 | 20 | 45 | 20 | 31 | |
| TOTAL HONG KONG (CHEP LAP KOK) | | | | | 346 | 0 | 0 | 66 | 16 | 12 | 4 | 0 | 1 | 20 | 80 | 8 | 8 | |
| HOUSTON | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 60 | 20 | 17 | 3 | 0 | 0 | 17 | 49 | 25 | 35 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 80 | 7 | 10 | 3 | 0 | 0 | 11 | 60 | 22 | 35 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 97 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: H

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| HOUSTON | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GATWICK | CONTINENTAL AIRLINES | S | A | 57 | 0 | 5 | 67 | 18 | 14 | 2 | 0 | 0 | 13 | 45 | 33 | 53 | |
| | GATWICK | CONTINENTAL AIRLINES | S | D | 56 | 1 | 6 | 73 | 11 | 13 | 0 | 4 | 0 | 18 | 62 | 16 | 52 | |
| TOTAL HOUSTON | | | | | 233 | 1 | 11 | 75 | 12 | 11 | 2 | 1 | 0 | 13 | 54 | 24 | 24 | |
| HURGHADA | | | | | | | | | | | | | | | | | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 29 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 30 | 0 | 28 | 1 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 50 | 14 | 2 | | |
| | GATWICK | MONARCH AIRLINES | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 17 | 100 | 6 | 4 | |
| | GATWICK | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 14 | 100 | 3 | 4 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 6 | 0 | 0 | 0 | 50 | 17 | 33 | 0 | 0 | 63 | 0 | 56 | 1 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 4 | 2 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 100 | 1 | 3 | |
| TOTAL HURGHADA | | | | | 33 | 2 | 0 | 58 | 18 | 12 | 12 | 0 | 0 | 26 | 80 | 10 | 10 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED | |
| INNSBRUCK | | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 61 | 0 | 0 | 0 | | |
| | GATWICK | ASTRAEUS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 56 | 0 | 0 | 0 | | |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 6 | 0 | 0 | 17 | 17 | 33 | 33 | 0 | 0 | 57 | 0 | 58 | 4 | | |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 6 | 0 | 0 | 50 | 17 | 17 | 17 | 0 | 0 | 27 | 20 | 32 | 5 | | |
| | NEWCASTLE | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 21 | 0 | 0 | 0 | | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 65 | 2 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 6 | 0 | 0 | 17 | 67 | 17 | 0 | 0 | 0 | 24 | 14 | 84 | 7 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 63 | 25 | 13 | 0 | 0 | 0 | 13 | 22 | 85 | 9 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 22 | 50 | 23 | 2 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 100 | 0 | 2 | | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 107 | 1 | | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 50 | 16 | 2 | | |
| | EDINBURGH | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 99 | 2 | | |
| | GATWICK | LAUDA-AIR | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 52 | 2 | | |
| | GATWICK | LAUDA-AIR | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 19 | 100 | 11 | 1 | | |
| | GATWICK | MONARCH AIRLINES | C | A | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 26 | 0 | 0 | 0 | | |
| | GATWICK | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 20 | 0 | 0 | 0 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 58 | 3 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 5 | 80 | 7 | 5 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 45 | 1 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 11 | 2 | | |
| | LUTON | TYROLEAN AIRWAYS | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 36 | 0 | 0 | 0 | | |
| | STANSTED | TYROLEAN AIRWAYS | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 50 | 48 | 2 | | |
| TOTAL INNSBRUCK | | | | | 83 | 0 | 0 | 54 | 19 | 18 | 8 | 0 | 0 | 22 | 33 | 55 | 55 | | |
| INVERNESS | | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 78 | 0 | 0 | 59 | 17 | 13 | 9 | 3 | 0 | 30 | 0 | 0 | 0 | | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 72 | 6 | 0 | 72 | 10 | 7 | 11 | 0 | 0 | 23 | 0 | 0 | 0 | | |
| | MANCHESTER | EASTERN AIRWAYS | S | A | 52 | 0 | 4 | 94 | 2 | 4 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | | |
| | MANCHESTER | EASTERN AIRWAYS | S | D | 51 | 0 | 4 | 96 | 2 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 34 | 0 | 0 | 65 | 9 | 12 | 15 | 0 | 0 | 21 | 61 | 17 | 44 | | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 34 | 0 | 0 | 53 | 15 | 18 | 15 | 0 | 0 | 30 | 51 | 24 | 49 | | |
| | EDINBURGH | LOGANAIR | S | A | 46 | 1 | 0 | 74 | 4 | 13 | 7 | 2 | 0 | 19 | 100 | 1 | 4 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------|-------------------|-----------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| INVERNESS | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | LOGANAIR | S | D | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 83 | 7 | 6 | |
| | GLASGOW | LOGANAIR | S | A | 24 | 0 | 0 | 88 | 8 | 0 | 4 | 0 | 0 | 8 | 72 | 22 | 36 | |
| | GLASGOW | LOGANAIR | S | D | 39 | 1 | 0 | 44 | 38 | 10 | 8 | 0 | 0 | 24 | 70 | 21 | 33 | |
| TOTAL INVERNESS | | | | | 434 | 10 | 14 | 72 | 11 | 9 | 7 | 1 | 0 | 18 | 67 | 21 | 21 | |
| ISLAMABAD | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | A | 16 | 0 | 0 | 75 | 13 | 0 | 13 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | D | 16 | 0 | 0 | 75 | 6 | 13 | 6 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | HEATHROW | PAKISTAN INTL AIRLINES | S | A | 13 | 0 | 2 | 69 | 0 | 15 | 15 | 0 | 0 | 31 | 0 | 130 | 18 | |
| | HEATHROW | PAKISTAN INTL AIRLINES | S | D | 13 | 1 | 1 | 8 | 38 | 46 | 8 | 0 | 0 | 38 | 9 | 58 | 22 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | A | 13 | 0 | 0 | 62 | 23 | 8 | 8 | 0 | 0 | 16 | 0 | 280 | 9 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | D | 13 | 0 | 0 | 62 | 15 | 15 | 8 | 0 | 0 | 18 | 0 | 210 | 5 | |
| TOTAL ISLAMABAD | | | | | 84 | 1 | 3 | 60 | 15 | 15 | 10 | 0 | 0 | 21 | 4 | 133 | 133 | |
| ISLAY | | | | | | | | | | | | | | | | | | |
| | GLASGOW | LOGANAIR | S | A | 42 | 0 | 0 | 81 | 5 | 7 | 7 | 0 | 0 | 12 | 64 | 26 | 39 | |
| | GLASGOW | LOGANAIR | S | D | 42 | 0 | 0 | 52 | 24 | 14 | 10 | 0 | 0 | 22 | 74 | 26 | 38 | |
| TOTAL ISLAY | | | | | 84 | 0 | 0 | 67 | 14 | 11 | 8 | 0 | 0 | 17 | 69 | 26 | 26 | |
| ISLE OF MAN | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BA CITIEXPRESS (IOM) LTD | S | A | 94 | 1 | 0 | 85 | 12 | 2 | 1 | 0 | 0 | 6 | 92 | 4 | 48 | |
| | BIRMINGHAM | BA CITIEXPRESS (IOM) LTD | S | D | 94 | 0 | 0 | 94 | 4 | 2 | 0 | 0 | 0 | 3 | 77 | 10 | 47 | |
| | GATWICK | BA CITIEXPRESS (IOM) LTD | S | A | 76 | 0 | 0 | 66 | 17 | 9 | 8 | 0 | 0 | 20 | 0 | 0 | 0 | |
| | GATWICK | BA CITIEXPRESS (IOM) LTD | S | D | 76 | 0 | 0 | 64 | 14 | 9 | 11 | 1 | 0 | 24 | 0 | 0 | 0 | |
| | GLASGOW | BA CITIEXPRESS (IOM) LTD | S | A | 37 | 0 | 0 | 70 | 5 | 19 | 5 | 0 | 0 | 17 | 87 | 7 | 30 | |
| | GLASGOW | BA CITIEXPRESS (IOM) LTD | S | D | 36 | 1 | 0 | 69 | 14 | 11 | 6 | 0 | 0 | 16 | 74 | 11 | 34 | |
| | LUTON | BA CITIEXPRESS (IOM) LTD | S | A | 26 | 0 | 5 | 77 | 8 | 8 | 4 | 0 | 4 | 29 | 94 | 3 | 33 | |
| | LUTON | BA CITIEXPRESS (IOM) LTD | S | D | 26 | 0 | 5 | 81 | 4 | 8 | 4 | 4 | 0 | 20 | 94 | 4 | 33 | |
| | MANCHESTER | BA CITIEXPRESS (IOM) LTD | S | A | 87 | 0 | 0 | 76 | 14 | 8 | 2 | 0 | 0 | 11 | 86 | 8 | 91 | |
| | MANCHESTER | BA CITIEXPRESS (IOM) LTD | S | D | 87 | 0 | 0 | 91 | 3 | 5 | 1 | 0 | 0 | 5 | 92 | 4 | 91 | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | S | A | 40 | 0 | 3 | 98 | 0 | 3 | 0 | 0 | 0 | 3 | 83 | 12 | 46 | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | S | D | 43 | 0 | 1 | 88 | 7 | 5 | 0 | 0 | 0 | 6 | 70 | 21 | 43 | |
| | EDINBURGH | TTA - TRANS TRAVEL AIRLINES BV | S | A | 47 | 0 | 0 | 70 | 15 | 6 | 9 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | EDINBURGH | TTA - TRANS TRAVEL AIRLINES BV | S | D | 47 | 0 | 0 | 77 | 11 | 4 | 9 | 0 | 0 | 16 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: I

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------------|-------------------|----------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ISLE OF MAN | | | | | | | | | | | | | | | | | |
| TOTAL ISLE OF MAN | | | | | 816 | 5 | 14 | 80 | 10 | 6 | 4 | 0 | 0 | 12 | 82 | 9 | 9 |
| ISTANBUL | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 60 | 0 | 0 | 82 | 8 | 7 | 3 | 0 | 0 | 10 | 90 | 7 | 59 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 59 | 0 | 0 | 59 | 22 | 14 | 5 | 0 | 0 | 19 | 63 | 21 | 59 |
| | HEATHROW | THY TURK HAVA YOLLARI TURKISH | S | A | 92 | 0 | 0 | 51 | 21 | 16 | 11 | 1 | 0 | 25 | 32 | 32 | 78 |
| | HEATHROW | THY TURK HAVA YOLLARI TURKISH | S | D | 92 | 0 | 1 | 68 | 12 | 13 | 7 | 0 | 0 | 16 | 53 | 25 | 78 |
| | MANCHESTER | THY TURK HAVA YOLLARI TURKISH | S | A | 18 | 0 | 0 | 61 | 33 | 6 | 0 | 0 | 0 | 14 | 38 | 21 | 16 |
| | MANCHESTER | THY TURK HAVA YOLLARI TURKISH | S | D | 18 | 0 | 1 | 44 | 39 | 6 | 6 | 6 | 0 | 32 | 38 | 29 | 16 |
| TOTAL ISTANBUL | | | | | 339 | 0 | 2 | 63 | 18 | 12 | 6 | 1 | 0 | 19 | 55 | 22 | 22 |
| IVALO | | | | | | | | | | | | | | | | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 26 | 0 | 47 | 1 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 13 | 1 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 0 | 0 | 0 |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 21 | 0 | 0 | 0 |
| | GATWICK | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 0 | 20 | 40 | 40 | 0 | 0 | 55 | 0 | 95 | 2 |
| | GATWICK | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 13 | 100 | 5 | 3 |
| TOTAL IVALO | | | | | 27 | 0 | 0 | 63 | 7 | 19 | 11 | 0 | 0 | 20 | 59 | 33 | 33 |
| IZMIR (ADNAM MENDERES) | | | | | | | | | | | | | | | | | |
| | HEATHROW | KIBRIS TURKISH AIRLINES - KTHY | S | A | 11 | 0 | 0 | 18 | 36 | 36 | 9 | 0 | 0 | 31 | 100 | 0 | 1 |
| | HEATHROW | KIBRIS TURKISH AIRLINES - KTHY | S | D | 11 | 0 | 0 | 0 | 0 | 27 | 73 | 0 | 0 | 66 | 0 | 84 | 1 |
| | STANSTED | KIBRIS TURKISH AIRLINES - KTHY | S | A | 4 | 0 | 1 | 50 | 0 | 50 | 0 | 0 | 0 | 23 | 50 | 15 | 4 |
| | STANSTED | KIBRIS TURKISH AIRLINES - KTHY | S | D | 5 | 0 | 0 | 40 | 20 | 0 | 40 | 0 | 0 | 37 | 50 | 38 | 4 |
| TOTAL IZMIR (ADNAM MENDERES) | | | | | 31 | 0 | 1 | 19 | 16 | 29 | 35 | 0 | 0 | 43 | 43 | 30 | 30 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED | |
| JEDDAH | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 16 | 0 | 0 | 94 | 0 | 6 | 0 | 0 | 0 | 4 | 94 | 2 | 17 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 16 | 0 | 0 | 75 | 19 | 6 | 0 | 0 | 0 | 11 | 63 | 13 | 16 | | |
| | HEATHROW | SAUDI ARABIAN AIRLINES | | S A | 22 | 0 | 0 | 50 | 32 | 18 | 0 | 0 | 0 | 16 | 73 | 17 | 22 | | |
| | HEATHROW | SAUDI ARABIAN AIRLINES | | S D | 21 | 0 | 0 | 86 | 10 | 5 | 0 | 0 | 0 | 9 | 88 | 7 | 24 | | |
| TOTAL JEDDAH | | | | | 75 | 0 | 0 | 75 | 16 | 9 | 0 | 0 | 0 | 10 | 80 | 10 | 10 | | |
| JEREZ | | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | | S A | 4 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 33 | 29 | 9 | | |
| | STANSTED | KLM UK LTD | | S D | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 24 | 22 | 29 | 9 | | |
| TOTAL JEREZ | | | | | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 28 | 29 | 29 | | |
| JERSEY | | | | | | | | | | | | | | | | | | | |
| | GLASGOW | BMI BRITISH MIDLAND | | S A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | | |
| | GLASGOW | BMI BRITISH MIDLAND | | S D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 24 | 0 | 0 | 67 | 13 | 4 | 13 | 4 | 0 | 28 | 0 | 0 | 0 | | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 19 | 0 | 0 | 37 | 37 | 16 | 11 | 0 | 0 | 24 | 100 | 2 | 3 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 50 | 0 | 0 | 66 | 14 | 10 | 10 | 0 | 0 | 19 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 51 | 0 | 0 | 75 | 8 | 12 | 6 | 0 | 0 | 14 | 0 | 0 | 0 | | |
| | GATWICK | CITY FLYER EXPRESS | | S A | 183 | 0 | 0 | 70 | 12 | 14 | 4 | 0 | 0 | 14 | 84 | 9 | 176 | | |
| | GATWICK | CITY FLYER EXPRESS | | S D | 182 | 0 | 0 | 70 | 15 | 10 | 5 | 0 | 0 | 14 | 78 | 13 | 175 | | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | | S A | 39 | 0 | 0 | 51 | 23 | 21 | 3 | 3 | 0 | 25 | 67 | 29 | 27 | | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | | S D | 47 | 0 | 1 | 68 | 19 | 9 | 4 | 0 | 0 | 16 | 48 | 34 | 27 | | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | | S A | 108 | 3 | 4 | 77 | 6 | 8 | 7 | 1 | 0 | 16 | 94 | 4 | 109 | | |
| | GATWICK | FLYBE.BRITISH EUROPEAN | | S D | 108 | 0 | 7 | 71 | 13 | 7 | 8 | 0 | 0 | 16 | 92 | 7 | 108 | | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | | S A | 80 | 1 | 4 | 89 | 8 | 4 | 0 | 0 | 0 | 5 | 90 | 6 | 82 | | |
| | LONDON CITY | FLYBE.BRITISH EUROPEAN | | S D | 81 | 0 | 4 | 85 | 10 | 4 | 1 | 0 | 0 | 8 | 80 | 13 | 82 | | |
| TOTAL JERSEY | | | | | 982 | 6 | 23 | 72 | 13 | 10 | 5 | 0 | 0 | 15 | 83 | 10 | 10 | | |
| JOHANNESBURG | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 62 | 0 | 0 | 97 | 2 | 2 | 0 | 0 | 0 | 3 | 85 | 6 | 61 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 62 | 0 | 0 | 45 | 21 | 21 | 11 | 2 | 0 | 28 | 67 | 14 | 61 | | |
| | HEATHROW | SOUTH AFRICAN AIRWAYS | | S A | 62 | 0 | 0 | 68 | 16 | 5 | 11 | 0 | 0 | 19 | 67 | 15 | 58 | | |
| | HEATHROW | SOUTH AFRICAN AIRWAYS | | S D | 63 | 0 | 0 | 70 | 21 | 6 | 3 | 0 | 0 | 15 | 78 | 10 | 58 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: J

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | |
|---------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| JOHANNESBURG | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 30 | 0 | 0 | 43 | 27 | 17 | 13 | 0 | 0 | 25 | 27 | 27 | 30 |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 30 | 0 | 0 | 47 | 23 | 17 | 13 | 0 | 0 | 28 | 70 | 21 | 30 |
| TOTAL JOHANNESBURG | | | | | 309 | 0 | 0 | 65 | 17 | 10 | 8 | 0 | 0 | 18 | 69 | 14 | 14 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| KARACHI | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | A | 9 | 0 | 0 | 67 | 11 | 0 | 11 | 0 | 11 | 64 | 0 | 0 | 0 | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | D | 8 | 0 | 0 | 25 | 13 | 38 | 0 | 25 | 0 | 85 | 0 | 0 | 0 | |
| | HEATHROW | PAKISTAN INTL AIRLINES | S | A | 13 | 0 | 3 | 54 | 23 | 15 | 0 | 8 | 0 | 32 | 46 | 41 | 13 | |
| | HEATHROW | PAKISTAN INTL AIRLINES | S | D | 17 | 1 | 0 | 18 | 29 | 18 | 35 | 0 | 0 | 48 | 7 | 55 | 14 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | A | 21 | 0 | 0 | 33 | 29 | 19 | 19 | 0 | 0 | 34 | 6 | 209 | 16 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | D | 22 | 0 | 0 | 18 | 32 | 32 | 14 | 0 | 5 | 60 | 21 | 126 | 24 | |
| TOTAL KARACHI | | | | | 90 | 1 | 3 | 32 | 26 | 21 | 16 | 3 | 2 | 50 | 19 | 115 | 115 | |
| KEFLAVIK | | | | | | | | | | | | | | | | | | |
| | GLASGOW | ICELANDAIR | S | A | 16 | 0 | 0 | 81 | 13 | 6 | 0 | 0 | 0 | 10 | 67 | 19 | 21 | |
| | GLASGOW | ICELANDAIR | S | D | 16 | 0 | 0 | 63 | 19 | 13 | 0 | 0 | 6 | 35 | 100 | 1 | 21 | |
| | HEATHROW | ICELANDAIR | S | A | 43 | 0 | 0 | 79 | 14 | 5 | 2 | 0 | 0 | 9 | 83 | 15 | 40 | |
| | HEATHROW | ICELANDAIR | S | D | 43 | 0 | 0 | 60 | 19 | 21 | 0 | 0 | 0 | 16 | 65 | 20 | 40 | |
| TOTAL KEFLAVIK | | | | | 119 | 0 | 0 | 70 | 16 | 13 | 1 | 0 | 1 | 15 | 77 | 15 | 15 | |
| KERRY COUNTY | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 60 | 20 | 7 | 13 | 0 | 0 | 19 | 67 | 21 | 30 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 37 | 33 | 20 | 10 | 0 | 0 | 27 | 61 | 19 | 31 | |
| TOTAL KERRY COUNTY | | | | | 60 | 0 | 0 | 48 | 27 | 13 | 12 | 0 | 0 | 23 | 64 | 20 | 20 | |
| KHARTOUM | | | | | | | | | | | | | | | | | | |
| | HEATHROW | SUDAN AIRWAYS | S | A | 10 | 0 | 0 | 10 | 30 | 10 | 40 | 0 | 10 | 151 | 56 | 43 | 9 | |
| | HEATHROW | SUDAN AIRWAYS | S | D | 10 | 0 | 0 | 10 | 10 | 10 | 60 | 0 | 10 | 170 | 11 | 51 | 9 | |
| TOTAL KHARTOUM | | | | | 20 | 0 | 0 | 10 | 20 | 10 | 50 | 0 | 10 | 161 | 33 | 47 | 47 | |
| KIEV (BORISPOL) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 21 | 0 | 0 | 19 | 29 | 24 | 24 | 5 | 0 | 49 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 21 | 0 | 0 | 48 | 38 | 14 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 22 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GATWICK | UKRAINE INTERNATIONAL AIRLINES | S | A | 21 | 0 | 0 | 81 | 5 | 5 | 10 | 0 | 0 | 13 | 90 | 7 | 20 | |
| | GATWICK | UKRAINE INTERNATIONAL AIRLINES | S | D | 21 | 0 | 0 | 62 | 24 | 5 | 10 | 0 | 0 | 18 | 85 | 8 | 20 | |
| TOTAL KIEV (BORISPOL) | | | | | 89 | 0 | 0 | 53 | 24 | 12 | 10 | 1 | 0 | 24 | 80 | 10 | 10 | |
| KINGSTON | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR JAMAICA | S | A | 20 | 0 | 2 | 20 | 15 | 15 | 45 | 5 | 0 | 64 | 23 | 53 | 22 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| KINGSTON | HEATHROW | AIR JAMAICA | S | D | 21 | 0 | 2 | 5 | 14 | 5 | 43 | 33 | 0 | 129 | 5 | 73 | 22 |
| | MANCHESTER | AIR JAMAICA | S | A | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 45 | 0 | 0 | 0 |
| | MANCHESTER | AIR JAMAICA | S | D | 4 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 153 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 8 | 8 | 62 | 23 | 0 | 0 | 59 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 38 | 38 | 15 | 8 | 0 | 0 | 26 | 0 | 0 | 0 |
| TOTAL KINGSTON | | | | | 75 | 0 | 4 | 17 | 16 | 19 | 35 | 13 | 0 | 78 | 14 | 63 | 63 |
| KINLOSS | | | | | | | | | | | | | | | | | |
| KIRKWALL | EDINBURGH | LOGANAIR | S | A | 24 | 1 | 1 | 75 | 4 | 13 | 4 | 4 | 0 | 18 | 78 | 13 | 40 |
| | EDINBURGH | LOGANAIR | S | D | 47 | 2 | 1 | 64 | 11 | 11 | 15 | 0 | 0 | 25 | 58 | 18 | 36 |
| TOTAL KIRKWALL | | | | | 71 | 3 | 2 | 68 | 8 | 11 | 11 | 1 | 0 | 23 | 70 | 15 | 15 |
| KITTILA | MANCHESTER | AZZURRA AIR | C | A | 3 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 41 | 100 | 0 | 2 |
| | MANCHESTER | AZZURRA AIR | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 10 | 33 | 16 | 3 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 28 | 0 | 0 | 0 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 36 | 0 | 0 | 0 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 3 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 76 | 0 | 45 | 2 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 64 | 100 | 0 | 2 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | C | A | 3 | 0 | 0 | 33 | 33 | 0 | 0 | 33 | 0 | 77 | 50 | 8 | 2 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 75 | 7 | 4 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 39 | 0 | 0 | 0 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 9 | 43 | 198 | 7 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 8 | 71 | 9 | 7 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 12 | 0 | 0 | 58 | 0 | 33 | 8 | 0 | 0 | 29 | 50 | 18 | 6 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 12 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 2 | 100 | 2 | 8 |
| | GATWICK | HAMBURG INTERNATIONAL | C | A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 36 | 0 | 0 | 0 |
| | GATWICK | HAMBURG INTERNATIONAL | C | D | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 34 | 0 | 0 | 0 |
| | MANCHESTER | HAMBURG INTERNATIONAL | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 68 | 0 | 0 | 0 |
| | MANCHESTER | HAMBURG INTERNATIONAL | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | GATWICK | MONARCH AIRLINES | C | A | 10 | 0 | 0 | 0 | 10 | 70 | 10 | 10 | 0 | 78 | 20 | 60 | 10 |
| | GATWICK | MONARCH AIRLINES | C | D | 10 | 0 | 0 | 90 | 0 | 0 | 0 | 10 | 0 | 36 | 70 | 21 | 10 |
| | STANSTED | MONARCH AIRLINES | C | A | 9 | 0 | 0 | 22 | 0 | 56 | 22 | 0 | 0 | 44 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------------|-------------------|-------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| KITTLA | | | | | | | | | | | | | | | | | | |
| | STANSTED | MONARCH AIRLINES | C | D | 10 | 0 | 0 | 50 | 20 | 20 | 10 | 0 | 0 | 22 | 0 | 0 | 0 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 28 | 0 | 22 | 1 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 62 | 0 | 22 | 1 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 93 | 100 | 6 | 1 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 19 | 1 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 32 | 0 | 0 | 0 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| TOTAL KITTLA | | | | | 160 | 0 | 0 | 56 | 8 | 23 | 12 | 2 | 0 | 30 | 60 | 31 | 31 | |
| KLAGENFURT | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 31 | 0 | 0 | 71 | 16 | 6 | 3 | 0 | 3 | 25 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 50 | 30 | 20 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | |
| TOTAL KLAGENFURT | | | | | 61 | 0 | 0 | 61 | 23 | 13 | 2 | 0 | 2 | 21 | 50 | 21 | 21 | |
| KRAKOW | | | | | | | | | | | | | | | | | | |
| | GATWICK | LOT-POLISH AIRLINES | S | A | 29 | 0 | 0 | 72 | 10 | 10 | 7 | 0 | 0 | 13 | 90 | 6 | 29 | |
| | GATWICK | LOT-POLISH AIRLINES | S | D | 29 | 0 | 0 | 66 | 14 | 7 | 14 | 0 | 0 | 21 | 72 | 14 | 29 | |
| TOTAL KRAKOW | | | | | 58 | 1 | 0 | 69 | 12 | 9 | 10 | 0 | 0 | 17 | 81 | 10 | 10 | |
| KUALA LUMPUR (SEPANG) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | MALAYSIAN AIRLINES SYSTEM-MAS | S | A | 80 | 0 | 0 | 76 | 5 | 19 | 0 | 0 | 0 | 10 | 60 | 30 | 80 | |
| | HEATHROW | MALAYSIAN AIRLINES SYSTEM-MAS | S | D | 80 | 0 | 0 | 69 | 28 | 3 | 1 | 0 | 0 | 12 | 63 | 18 | 80 | |
| | MANCHESTER | MALAYSIAN AIRLINES SYSTEM-MAS | S | A | 14 | 0 | 0 | 36 | 43 | 14 | 7 | 0 | 0 | 21 | 23 | 37 | 13 | |
| | MANCHESTER | MALAYSIAN AIRLINES SYSTEM-MAS | S | D | 14 | 0 | 0 | 79 | 14 | 7 | 0 | 0 | 0 | 12 | 54 | 23 | 13 | |
| TOTAL KUALA LUMPUR (SEPANG) | | | | | 188 | 0 | 0 | 70 | 18 | 11 | 1 | 0 | 0 | 12 | 58 | 25 | 25 | |
| KUUSAMO | | | | | | | | | | | | | | | | | | |
| TOTAL KUUSAMO | | | | | 2 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| KUWAIT | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 27 | 0 | 1 | 70 | 11 | 4 | 7 | 7 | 0 | 30 | 96 | 4 | 28 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: K

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|---------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| KUWAIT | HEATHROW | BRITISH AIRWAYS PLC | S | D | 27 | 0 | 0 | 59 | 11 | 15 | 7 | 7 | 0 | 34 | 85 | 6 | 27 | |
| | HEATHROW | KUWAIT AIRWAYS | S | A | 31 | 0 | 0 | 61 | 23 | 3 | 13 | 0 | 0 | 20 | 68 | 15 | 31 | |
| | HEATHROW | KUWAIT AIRWAYS | S | D | 31 | 0 | 0 | 42 | 23 | 29 | 6 | 0 | 0 | 25 | 68 | 54 | 31 | |
| TOTAL KUWAIT | | | | | 116 | 0 | 1 | 58 | 17 | 13 | 9 | 3 | 0 | 27 | 79 | 21 | 21 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | Actual (7) | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | Plan (8) | | | | | | | | | | | | |
| LA ROCHELLE | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | | S A | 22 | 0 | 0 | 64 | 18 | 0 | 14 | 5 | 0 | 29 | 77 | 14 | 13 | |
| | STANSTED | KLM UK LTD | | S D | 22 | 0 | 1 | 64 | 18 | 9 | 9 | 0 | 0 | 19 | 69 | 19 | 13 | |
| TOTAL LA ROCHELLE | | | | | 44 | 0 | 1 | 64 | 18 | 5 | 11 | 2 | 0 | 24 | 73 | 16 | 16 | |
| LA ROMANA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 4 | | |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 3 | 100 | 1 | 4 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | | C A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 13 | 0 | 0 | 0 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | | |
| TOTAL LA ROMANA | | | | | 16 | 0 | 0 | 88 | 6 | 6 | 0 | 0 | 5 | 82 | 16 | 16 | | |
| LAGOS | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 29 | 0 | 0 | 86 | 3 | 7 | 3 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 29 | 0 | 0 | 14 | 34 | 31 | 21 | 0 | 0 | 38 | 0 | 0 | 0 | |
| | HEATHROW | NIGERIA AIRWAYS | | S A | 15 | 0 | 1 | 7 | 0 | 7 | 73 | 7 | 7 | 106 | 8 | 91 | 12 | |
| | HEATHROW | NIGERIA AIRWAYS | | S D | 15 | 0 | 2 | 7 | 0 | 13 | 80 | 0 | 0 | 91 | 0 | 154 | 12 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S A | 24 | 2 | 5 | 33 | 17 | 21 | 17 | 0 | 13 | 147 | 36 | 81 | 22 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S D | 24 | 1 | 2 | 0 | 8 | 71 | 17 | 0 | 4 | 90 | 13 | 72 | 23 | |
| TOTAL LAGOS | | | | | 136 | 6 | 10 | 29 | 13 | 26 | 28 | 1 | 4 | 73 | 31 | 64 | 64 | |
| LAHORE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | PAKISTAN INTL AIRLINES | | S A | 13 | 0 | 1 | 23 | 15 | 38 | 15 | 8 | 0 | 63 | 0 | 287 | 9 | |
| | HEATHROW | PAKISTAN INTL AIRLINES | | S D | 14 | 0 | 2 | 14 | 7 | 43 | 29 | 7 | 0 | 62 | 0 | 367 | 5 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | | S A | 4 | 0 | 0 | 25 | 0 | 0 | 75 | 0 | 0 | 76 | 9 | 222 | 11 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | | S D | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 104 | 13 | 88 | 8 | |
| TOTAL LAHORE | | | | | 35 | 0 | 3 | 17 | 9 | 34 | 34 | 6 | 0 | 69 | 6 | 229 | 229 | |
| LARNACA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 53 | 13 | 13 | 17 | 3 | 0 | 47 | 67 | 14 | 30 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 63 | 33 | 3 | 0 | 0 | 0 | 12 | 70 | 14 | 30 | |
| | BIRMINGHAM | CYPRUS AIRWAYS | | S A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 80 | 8 | 5 | |
| | BIRMINGHAM | CYPRUS AIRWAYS | | S D | 5 | 0 | 0 | 40 | 20 | 40 | 0 | 0 | 0 | 23 | 0 | 36 | 5 | |
| | GATWICK | CYPRUS AIRWAYS | | S A | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | GATWICK | CYPRUS AIRWAYS | | S D | 3 | 0 | 0 | 33 | 0 | 0 | 67 | 0 | 0 | 46 | 33 | 20 | 3 | |
| | HEATHROW | CYPRUS AIRWAYS | | S A | 57 | 0 | 1 | 40 | 21 | 25 | 12 | 2 | 0 | 31 | 47 | 33 | 51 | |
| | HEATHROW | CYPRUS AIRWAYS | | S D | 56 | 0 | 1 | 36 | 21 | 25 | 16 | 2 | 0 | 36 | 48 | 36 | 46 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| LARNACA | MANCHESTER | CYPRUS AIRWAYS | S | A | 7 | 0 | 0 | 43 | 29 | 14 | 14 | 0 | 0 | 25 | 33 | 84 | 9 |
| | MANCHESTER | CYPRUS AIRWAYS | S | D | 7 | 0 | 0 | 29 | 29 | 29 | 14 | 0 | 0 | 32 | 22 | 79 | 9 |
| | STANSTED | CYPRUS AIRWAYS | S | A | 10 | 0 | 0 | 50 | 30 | 10 | 10 | 0 | 0 | 27 | 100 | 4 | 3 |
| | STANSTED | CYPRUS AIRWAYS | S | D | 10 | 0 | 0 | 10 | 30 | 30 | 30 | 0 | 0 | 51 | 67 | 13 | 3 |
| | BIRMINGHAM | EUROCYPRIA AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 414 | 0 | 46 | 1 |
| | BIRMINGHAM | EUROCYPRIA AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 419 | 50 | 34 | 2 |
| | GATWICK | EUROCYPRIA AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 54 | 25 | 52 | 4 |
| | GATWICK | EUROCYPRIA AIRLINES LTD | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 72 | 0 | 69 | 4 |
| | MANCHESTER | EUROCYPRIA AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 45 | 40 | 23 | 5 |
| | MANCHESTER | EUROCYPRIA AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 47 | 40 | 32 | 5 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 7 | 4 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | S | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 1 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | S | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | LUTON | HELIOS AIRWAYS LTD | S | A | 15 | 0 | 0 | 60 | 33 | 0 | 7 | 0 | 0 | 16 | 0 | 0 | 0 |
| | LUTON | HELIOS AIRWAYS LTD | S | D | 15 | 0 | 0 | 20 | 33 | 33 | 13 | 0 | 0 | 35 | 0 | 0 | 0 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 15 | 60 | 26 | 5 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 9 | 80 | 14 | 5 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 60 | 20 | 0 | 20 | 0 | 0 | 24 | 20 | 79 | 5 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 15 | 40 | 41 | 5 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 23 | 1 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 15 | 1 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 7 | 4 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 1 | 4 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 18 | 4 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 4 |
| TOTAL LARNACA | | | | | 313 | 5 | 2 | 50 | 21 | 16 | 12 | 1 | 1 | 33 | 55 | 29 | 29 |
| LAS PALMAS | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 5 | 78 | 8 | 9 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 78 | 8 | 9 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 13 | 0 | 0 | 54 | 15 | 8 | 23 | 0 | 0 | 25 | 78 | 8 | 9 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 13 | 0 | 0 | 77 | 8 | 0 | 15 | 0 | 0 | 14 | 100 | 5 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 4 | 4 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | | |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| LAS PALMAS | | | | | | | | | | | | | | | | | | |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 9 | 5 | |
| | LUTON | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 8 | 75 | 9 | 4 | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 12 | 100 | 6 | 4 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 5 | 62 | 12 | 13 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 54 | 12 | 13 | |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 0 | 5 | |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 5 | |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 40 | 20 | 20 | 20 | 0 | 0 | 32 | 60 | 8 | 5 | |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 60 | 20 | 0 | 20 | 0 | 0 | 24 | 60 | 10 | 5 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 9 | 0 | 161 | 2 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 8 | 0 | 127 | 3 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 17 | 100 | 0 | 4 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 60 | 0 | 20 | 20 | 0 | 0 | 24 | 100 | 1 | 5 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 9 | 83 | 14 | 12 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 11 | 0 | 0 | 91 | 0 | 9 | 0 | 0 | 0 | 6 | 92 | 11 | 12 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 0 | 17 | 60 | 21 | 5 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 80 | 8 | 5 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 10 | 0 | 0 | 40 | 30 | 10 | 20 | 0 | 0 | 26 | 80 | 10 | 10 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 27 | 100 | 2 | 10 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 67 | 10 | 3 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 12 | 3 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 13 | 0 | 0 | 69 | 8 | 8 | 15 | 0 | 0 | 26 | 14 | 42 | 7 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 12 | 0 | 0 | 75 | 0 | 8 | 17 | 0 | 0 | 25 | 50 | 21 | 8 | |
| | GATWICK | MONARCH AIRLINES | C | A | 6 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 13 | 80 | 89 | 5 | |
| | GATWICK | MONARCH AIRLINES | C | D | 7 | 0 | 0 | 71 | 14 | 14 | 0 | 0 | 0 | 10 | 83 | 6 | 6 | |
| | LUTON | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 0 | 16 | 40 | 25 | 5 | |
| | LUTON | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 80 | 11 | 5 | |
| | MANCHESTER | MONARCH AIRLINES | C | A | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 10 | 60 | 18 | 5 | |
| | MANCHESTER | MONARCH AIRLINES | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 5 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 60 | 27 | 5 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 60 | 15 | 5 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 13 | 1 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 6 | 53 | 14 | 15 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 13 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 88 | 9 | 17 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| LAS PALMAS | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 60 | 20 | 0 | 20 | 0 | 0 | 27 | 40 | 40 | 5 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 80 | 21 | 5 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 13 | 1 | 0 | 85 | 8 | 0 | 8 | 0 | 0 | 9 | 64 | 16 | 14 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 13 | 0 | 0 | 85 | 8 | 0 | 8 | 0 | 0 | 14 | 79 | 9 | 14 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 20 | 20 | 0 | 40 | 20 | 0 | 92 | 80 | 12 | 5 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 31 | 80 | 6 | 5 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 4 | 1 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 71 | 25 | 35 | 4 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 81 | 17 | 50 | 6 |
| | EDINBURGH | SPANAIR | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 14 | 80 | 13 | 5 |
| | EDINBURGH | SPANAIR | C | D | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 17 | 40 | 21 | 5 |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 11 | 5 |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 3 | 5 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 18 | 1 | 0 | 83 | 0 | 11 | 6 | 0 | 0 | 12 | 73 | 8 | 15 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 18 | 0 | 0 | 83 | 6 | 6 | 6 | 0 | 0 | 11 | 93 | 3 | 15 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 60 | 16 | 5 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 12 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 18 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 0 | 2 | 91 | 6 | 11 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 17 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 91 | 3 | 11 |
| | STANSTED | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 30 | 0 | 0 | 0 |
| | GLASGOW | VOLAR AIRLINES | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | GLASGOW | VOLAR AIRLINES | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL LAS PALMAS | | | | | 442 | 4 | 0 | 80 | 9 | 4 | 6 | 1 | 0 | 13 | 73 | 15 | 15 |
| LAS VEGAS | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 9 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 7 | 83 | 8 | 12 |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 50 | 18 | 12 |
| TOTAL LAS VEGAS | | | | | 18 | 0 | 0 | 89 | 6 | 6 | 0 | 0 | 0 | 7 | 63 | 26 | 26 |
| LEEDS BRADFORD | HEATHROW | BMI BRITISH MIDLAND | S | A | 93 | 0 | 0 | 81 | 10 | 3 | 6 | 0 | 0 | 11 | 89 | 8 | 88 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 93 | 0 | 8 | 84 | 5 | 4 | 6 | 0 | 0 | 13 | 84 | 8 | 88 |
| | EDINBURGH | BMI REGIONAL | S | A | 67 | 0 | 0 | 88 | 6 | 1 | 1 | 3 | 0 | 12 | 73 | 18 | 44 |
| | EDINBURGH | BMI REGIONAL | S | D | 67 | 0 | 0 | 76 | 15 | 3 | 3 | 3 | 0 | 15 | 73 | 18 | 45 |
| | GLASGOW | BMI REGIONAL | S | A | 51 | 0 | 0 | 98 | 0 | 2 | 0 | 0 | 0 | 1 | 69 | 19 | 42 |
| | GLASGOW | BMI REGIONAL | S | D | 51 | 0 | 0 | 96 | 2 | 2 | 0 | 0 | 0 | 3 | 72 | 21 | 43 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| LEEDS BRADFORD | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 75 | 0 | 0 | 67 | 12 | 12 | 8 | 1 | 0 | 19 | 0 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 73 | 0 | 0 | 71 | 10 | 14 | 4 | 1 | 0 | 17 | 0 | 0 | 0 | 0 |
| TOTAL LEEDS BRADFORD | | | | | 572 | 1 | 20 | 81 | 8 | 5 | 4 | 1 | 0 | 12 | 80 | 12 | 12 | 12 |
| LEIPZIG | | | | | | | | | | | | | | | | | | |
| | STANSTED | CIRRUS LUFTFAHRT | S | A | 32 | 0 | 17 | 56 | 22 | 16 | 6 | 0 | 0 | 18 | 0 | 0 | 0 | 0 |
| | STANSTED | CIRRUS LUFTFAHRT | S | D | 32 | 0 | 17 | 50 | 34 | 6 | 9 | 0 | 0 | 19 | 0 | 0 | 0 | 0 |
| TOTAL LEIPZIG | | | | | 66 | 0 | 34 | 55 | 27 | 11 | 8 | 0 | 0 | 18 | 50 | 39 | 39 | 39 |
| LIBREVILLE | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR GABON | S | A | 4 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 170 | 0 | 425 | 2 | 2 |
| | GATWICK | AIR GABON | S | D | 4 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 174 | 0 | 354 | 2 | 2 |
| TOTAL LIBREVILLE | | | | | 8 | 0 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 172 | 0 | 390 | 390 | 390 |
| LILONGWE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 80 | 106 | 5 | 5 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 4 | 0 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | 47 | 60 | 21 | 5 | 5 |
| TOTAL LILONGWE | | | | | 9 | 0 | 0 | 67 | 11 | 0 | 22 | 0 | 0 | 23 | 70 | 63 | 63 | 63 |
| LIMOGES | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | S | A | 19 | 0 | 1 | 79 | 0 | 11 | 11 | 0 | 0 | 17 | 0 | 0 | 0 | 0 |
| | STANSTED | KLM UK LTD | S | D | 19 | 0 | 1 | 68 | 11 | 11 | 11 | 0 | 0 | 20 | 0 | 0 | 0 | 0 |
| TOTAL LIMOGES | | | | | 38 | 0 | 2 | 74 | 5 | 11 | 11 | 0 | 0 | 19 | 0 | 0 | 0 | 0 |
| LINKOPING | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY AIRLINE | S | A | 42 | 0 | 0 | 36 | 36 | 19 | 7 | 2 | 0 | 32 | 0 | 0 | 0 | 0 |
| | GATWICK | CITY AIRLINE | S | D | 42 | 0 | 0 | 71 | 14 | 7 | 2 | 5 | 0 | 24 | 0 | 0 | 0 | 0 |
| TOTAL LINKOPING | | | | | 84 | 0 | 0 | 54 | 25 | 13 | 5 | 4 | 0 | 28 | 84 | 11 | 11 | 11 |
| LISBON | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR PORTUGAL | S | A | 65 | 0 | 3 | 80 | 9 | 6 | 5 | 0 | 0 | 12 | 81 | 11 | 57 | 57 |
| | GATWICK | AIR PORTUGAL | S | D | 66 | 0 | 0 | 79 | 9 | 8 | 5 | 0 | 0 | 14 | 83 | 8 | 53 | 53 |
| | HEATHROW | AIR PORTUGAL | S | A | 75 | 0 | 0 | 39 | 23 | 24 | 12 | 3 | 0 | 34 | 43 | 28 | 75 | 75 |
| | HEATHROW | AIR PORTUGAL | S | D | 77 | 0 | 0 | 39 | 23 | 21 | 14 | 3 | 0 | 37 | 41 | 32 | 76 | 76 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 117 | 0 | 0 | 52 | 21 | 18 | 9 | 1 | 0 | 24 | 69 | 18 | 116 | 116 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 117 | 0 | 0 | 64 | 21 | 10 | 5 | 0 | 0 | 17 | 63 | 16 | 116 | 116 |
| | MANCHESTER | PORTUGALIA | S | A | 29 | 0 | 0 | 66 | 17 | 17 | 0 | 0 | 0 | 12 | 80 | 6 | 30 | 30 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| LISBON | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | PORTUGALIA | | S D | 29 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 2 | 93 | 2 | 30 | |
| TOTAL LISBON | | | | | 575 | 0 | 3 | 60 | 18 | 14 | 7 | 1 | 0 | 22 | 66 | 17 | 17 | |
| LIVERPOOL | | | | | | | | | | | | | | | | | | |
| LJUBLJANA | | | | | | | | | | | | | | | | | | |
| | GATWICK | ADRIA AIRWAYS | | S A | 24 | 0 | 1 | 63 | 25 | 13 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GATWICK | ADRIA AIRWAYS | | S D | 24 | 0 | 1 | 75 | 17 | 4 | 4 | 0 | 0 | 13 | 0 | 0 | 0 | |
| TOTAL LJUBLJANA | | | | | 48 | 0 | 2 | 69 | 21 | 8 | 2 | 0 | 0 | 13 | 74 | 13 | 13 | |
| LOME | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR TOGO | | S D | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 180 | 0 | 0 | 0 | |
| TOTAL LOME | | | | | 3 | 0 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 134 | 0 | 0 | 0 | |
| LONDON CITY | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | SCOT AIRWAYS | | S A | 208 | 0 | 34 | 61 | 23 | 12 | 4 | 0 | 0 | 18 | 59 | 19 | 119 | |
| | EDINBURGH | SCOT AIRWAYS | | S D | 198 | 0 | 29 | 76 | 14 | 8 | 2 | 0 | 0 | 11 | 80 | 16 | 114 | |
| | MANCHESTER | VLM (BELGIUM) | | S A | 94 | 0 | 1 | 90 | 4 | 2 | 2 | 0 | 1 | 10 | 0 | 0 | 0 | |
| | MANCHESTER | VLM (BELGIUM) | | S D | 93 | 0 | 2 | 96 | 1 | 2 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | |
| TOTAL LONDON CITY | | | | | 593 | 2 | 66 | 76 | 13 | 8 | 3 | 0 | 0 | 12 | 76 | 13 | 13 | |
| LOS ANGELES INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AMERICAN AIRLINES | | S A | 31 | 0 | 0 | 74 | 19 | 6 | 0 | 0 | 0 | 8 | 87 | 9 | 30 | |
| | HEATHROW | AMERICAN AIRLINES | | S D | 31 | 0 | 0 | 68 | 23 | 10 | 0 | 0 | 0 | 12 | 60 | 15 | 30 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 60 | 0 | 0 | 73 | 17 | 8 | 2 | 0 | 0 | 11 | 70 | 15 | 60 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 60 | 0 | 0 | 28 | 30 | 27 | 15 | 0 | 0 | 31 | 47 | 24 | 60 | |
| | HEATHROW | UNITED AIRLINES | | S A | 31 | 0 | 0 | 52 | 26 | 23 | 0 | 0 | 0 | 17 | 81 | 10 | 31 | |
| | HEATHROW | UNITED AIRLINES | | S D | 31 | 0 | 0 | 81 | 16 | 3 | 0 | 0 | 0 | 9 | 84 | 8 | 31 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S A | 59 | 0 | 0 | 46 | 32 | 14 | 5 | 2 | 2 | 30 | 62 | 27 | 55 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S D | 59 | 0 | 0 | 36 | 24 | 29 | 10 | 2 | 0 | 34 | 59 | 30 | 56 | |
| TOTAL LOS ANGELES INTERNATIONAL | | | | | 362 | 0 | 0 | 54 | 24 | 16 | 5 | 1 | 0 | 21 | 66 | 19 | 19 | |
| LUANDA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 27 | 0 | 0 | 0 | |
| TOTAL LUANDA | | | | | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 20 | 0 | 0 | 0 | |
| LUBECK | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 57 | 0 | 0 | 72 | 12 | 9 | 5 | 2 | 0 | 18 | 60 | 21 | 47 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| LUBECK | STANSTED | RYANAIR | | S D | 57 | 0 | 0 | 63 | 28 | 4 | 4 | 2 | 0 | 19 | 62 | 14 | 47 |
| TOTAL LUBECK | | | | | 114 | 0 | 0 | 68 | 20 | 6 | 4 | 2 | 0 | 18 | 60 | 18 | 18 |
| LUSAKA | HEATHROW | BRITISH AIRWAYS PLC | | S A | 9 | 0 | 0 | 33 | 11 | 33 | 22 | 0 | 0 | 39 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 8 | 0 | 0 | 38 | 25 | 25 | 13 | 0 | 0 | 36 | 0 | 0 | 0 |
| TOTAL LUSAKA | | | | | 17 | 0 | 0 | 35 | 18 | 29 | 18 | 0 | 0 | 37 | 74 | 12 | 12 |
| LUTON | MANCHESTER | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 5 | 2 |
| | MANCHESTER | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 19 | 50 | 16 | 2 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S A | 184 | 1 | 1 | 75 | 11 | 7 | 8 | 0 | 0 | 14 | 53 | 26 | 178 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S D | 185 | 0 | 0 | 69 | 11 | 14 | 6 | 1 | 0 | 20 | 44 | 28 | 179 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S A | 181 | 0 | 0 | 74 | 13 | 6 | 7 | 0 | 0 | 13 | 49 | 24 | 177 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S D | 180 | 0 | 0 | 72 | 12 | 8 | 8 | 0 | 0 | 16 | 47 | 24 | 178 |
| TOTAL LUTON | | | | | 740 | 5 | 1 | 72 | 12 | 9 | 7 | 0 | 0 | 16 | 48 | 25 | 25 |
| LUXEMBOURG | GATWICK | CITY FLYER EXPRESS | | S A | 43 | 0 | 0 | 72 | 9 | 12 | 7 | 0 | 0 | 16 | 80 | 12 | 60 |
| | GATWICK | CITY FLYER EXPRESS | | S D | 43 | 0 | 0 | 79 | 5 | 12 | 5 | 0 | 0 | 13 | 83 | 8 | 60 |
| | HEATHROW | LUXAIR | | S A | 60 | 0 | 0 | 53 | 27 | 15 | 5 | 0 | 0 | 21 | 51 | 25 | 61 |
| | HEATHROW | LUXAIR | | S D | 60 | 0 | 0 | 68 | 13 | 10 | 8 | 0 | 0 | 17 | 75 | 16 | 61 |
| | MANCHESTER | LUXAIR | | S A | 30 | 0 | 0 | 87 | 7 | 3 | 3 | 0 | 0 | 8 | 77 | 8 | 30 |
| | MANCHESTER | LUXAIR | | S D | 30 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 2 | 100 | 1 | 30 |
| | STANSTED | LUXAIR | | S A | 63 | 0 | 0 | 86 | 2 | 6 | 6 | 0 | 0 | 11 | 93 | 5 | 69 |
| | STANSTED | LUXAIR | | S D | 63 | 0 | 0 | 78 | 10 | 5 | 8 | 0 | 0 | 15 | 85 | 9 | 68 |
| | LONDON CITY | VLM (BELGIUM) | | S A | 60 | 0 | 4 | 70 | 22 | 3 | 5 | 0 | 0 | 15 | 76 | 14 | 58 |
| | LONDON CITY | VLM (BELGIUM) | | S D | 60 | 0 | 4 | 73 | 18 | 7 | 2 | 0 | 0 | 11 | 84 | 10 | 58 |
| TOTAL LUXEMBOURG | | | | | 512 | 0 | 8 | 74 | 13 | 8 | 5 | 0 | 0 | 14 | 80 | 11 | 11 |
| LUXOR | GATWICK | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 67 | 14 | 3 |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 7 | 2 |
| | MANCHESTER | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 2 | 3 |
| | MANCHESTER | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 3 |
| | HEATHROW | EGYPT AIR | | S A | 5 | 0 | 0 | 20 | 0 | 60 | 20 | 0 | 0 | 38 | 20 | 54 | 5 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | | |
|----------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| LUXOR | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | EGYPT AIR | | S D | 5 | 0 | 0 | 20 | 40 | 20 | 20 | 0 | 0 | 49 | 60 | 40 | 5 | | |
| | GATWICK | EXCEL AIRWAYS LTD | | C A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | | |
| | GATWICK | EXCEL AIRWAYS LTD | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C A | 5 | 0 | 0 | 20 | 20 | 60 | 0 | 0 | 0 | 34 | 40 | 42 | 5 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 60 | 34 | 5 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | | C A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 10 | 60 | 28 | 5 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | | C D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 13 | 5 | | |
| | GATWICK | MONARCH AIRLINES | | C A | 5 | 0 | 0 | 40 | 60 | 0 | 0 | 0 | 0 | 18 | 100 | 7 | 2 | | |
| | GATWICK | MONARCH AIRLINES | | C D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 12 | 2 | | |
| TOTAL LUXOR | | | | | 64 | 0 | 0 | 67 | 16 | 14 | 3 | 0 | 0 | 15 | 64 | 26 | 26 | | |
| LYON | | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | | C A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| | GATWICK | ASTRAEUS LTD | | C D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 94 | 0 | 0 | 0 | | |
| | MANCHESTER | ASTRAEUS LTD | | C A | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 0 | 42 | 0 | 0 | 0 | | |
| | MANCHESTER | ASTRAEUS LTD | | C D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | | |
| | GATWICK | BRITANNIA AIRWAYS | | C A | 8 | 0 | 0 | 38 | 13 | 0 | 50 | 0 | 0 | 67 | 33 | 50 | 9 | | |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 10 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 36 | 50 | 27 | 12 | | |
| | GLASGOW | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 54 | 1 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | | C A | 3 | 0 | 0 | 33 | 0 | 0 | 33 | 33 | 0 | 109 | 33 | 76 | 3 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 33 | 35 | 3 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 32 | 0 | 0 | 88 | 9 | 3 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 32 | 0 | 0 | 78 | 19 | 3 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 90 | 0 | 0 | 56 | 24 | 7 | 12 | 1 | 0 | 25 | 66 | 22 | 89 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 89 | 0 | 0 | 60 | 20 | 11 | 9 | 0 | 0 | 22 | 76 | 14 | 90 | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S A | 48 | 0 | 0 | 85 | 0 | 4 | 10 | 0 | 0 | 14 | 89 | 9 | 46 | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S D | 45 | 2 | 0 | 87 | 2 | 2 | 9 | 0 | 0 | 12 | 93 | 7 | 46 | | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S A | 42 | 0 | 0 | 50 | 14 | 24 | 10 | 2 | 0 | 31 | 0 | 0 | 0 | | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S D | 42 | 0 | 0 | 17 | 19 | 48 | 17 | 0 | 0 | 44 | 0 | 0 | 0 | | |
| | GATWICK | EUROPEAN AIR CHARTER | | C A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 47 | 0 | 100 | 4 | | |
| | GATWICK | EUROPEAN AIR CHARTER | | C D | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 42 | 33 | 53 | 6 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: L

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|----------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| LYON | STANSTED | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 82 | 0 | 154 | 1 |
| | STANSTED | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 49 | 50 | 21 | 2 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 6 | 0 | 0 | 17 | 17 | 17 | 50 | 0 | 0 | 43 | 11 | 62 | 9 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 6 | 55 | 31 | 11 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 2 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 52 | 0 | 0 | 0 |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 58 | 0 | 0 | 0 |
| | HEATHROW | FLYBE.BRITISH EUROPEAN | S | A | 74 | 1 | 0 | 85 | 8 | 3 | 4 | 0 | 0 | 9 | 74 | 11 | 70 |
| | HEATHROW | FLYBE.BRITISH EUROPEAN | S | D | 74 | 1 | 0 | 85 | 5 | 4 | 4 | 1 | 0 | 12 | 76 | 14 | 70 |
| | MANCHESTER | FLYBE.BRITISH EUROPEAN | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 19 | 100 | 0 | 1 |
| | STANSTED | GO FLY LTD | S | A | 23 | 0 | 1 | 83 | 4 | 0 | 13 | 0 | 0 | 18 | 50 | 38 | 18 |
| | STANSTED | GO FLY LTD | S | D | 24 | 0 | 0 | 46 | 33 | 8 | 4 | 8 | 0 | 40 | 38 | 33 | 21 |
| | GATWICK | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 40 | 0 | 0 | 40 | 20 | 0 | 99 | 33 | 67 | 6 |
| | GATWICK | MONARCH AIRLINES | C | D | 6 | 0 | 0 | 33 | 17 | 17 | 33 | 0 | 0 | 41 | 0 | 40 | 7 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 111 | 0 | 0 | 0 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 39 | 2 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 6 | 0 | 0 | 17 | 17 | 33 | 33 | 0 | 0 | 38 | 43 | 62 | 7 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 11 | 0 | 0 | 55 | 9 | 36 | 0 | 0 | 0 | 23 | 50 | 42 | 10 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 55 | 100 | 6 | 2 |
| TOTAL LYON | | | | | 732 | 6 | 1 | 66 | 13 | 10 | 11 | 1 | 0 | 22 | 68 | 21 | 21 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-----------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| MAASTRICHT | STANSTED | AIR EXEL (NETHERLANDS) | S | A | 66 | 0 | 0 | 70 | 17 | 14 | 0 | 0 | 0 | 12 | 81 | 12 | 59 |
| | STANSTED | AIR EXEL (NETHERLANDS) | S | D | 65 | 0 | 1 | 68 | 18 | 11 | 3 | 0 | 0 | 15 | 79 | 15 | 58 |
| TOTAL MAASTRICHT | | | | | 131 | 0 | 1 | 69 | 18 | 12 | 2 | 0 | 0 | 13 | 80 | 14 | 14 |
| MADRAS/CHENNAI | HEATHROW | BRITISH AIRWAYS PLC | S | A | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 89 | 3 | 9 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 9 | 0 | 0 | 33 | 33 | 22 | 11 | 0 | 0 | 28 | 44 | 24 | 9 |
| TOTAL MADRAS/CHENNAI | | | | | 18 | 0 | 0 | 67 | 17 | 11 | 6 | 0 | 0 | 14 | 67 | 14 | 14 |
| MADRID | GATWICK | AEROLINEAS ARGENTINAS | S | A | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | GATWICK | AEROLINEAS ARGENTINAS | S | D | 14 | 0 | 0 | 71 | 14 | 14 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| | GATWICK | AIR EUROPA | S | A | 52 | 0 | 0 | 92 | 2 | 2 | 2 | 0 | 0 | 7 | 65 | 16 | 31 |
| | GATWICK | AIR EUROPA | S | D | 52 | 0 | 0 | 87 | 6 | 4 | 2 | 2 | 0 | 10 | 84 | 11 | 31 |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 59 | 0 | 0 | 68 | 14 | 8 | 8 | 2 | 0 | 20 | 67 | 17 | 78 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 60 | 0 | 2 | 70 | 22 | 7 | 2 | 0 | 0 | 14 | 69 | 13 | 78 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 46 | 0 | 0 | 0 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 130 | 0 | 0 | 0 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 23 | 0 | 0 | 87 | 13 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 15 | 0 | 0 | 73 | 7 | 7 | 13 | 0 | 0 | 22 | 0 | 0 | 0 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 72 | 14 | 10 | 3 | 0 | 0 | 16 | 90 | 5 | 29 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 72 | 21 | 7 | 0 | 0 | 0 | 10 | 83 | 6 | 29 |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 110 | 0 | 0 | 78 | 10 | 7 | 4 | 1 | 0 | 12 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 110 | 0 | 0 | 70 | 17 | 7 | 5 | 0 | 0 | 14 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 149 | 0 | 0 | 52 | 22 | 17 | 8 | 1 | 0 | 25 | 67 | 25 | 144 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 149 | 0 | 0 | 63 | 15 | 16 | 6 | 0 | 0 | 18 | 60 | 26 | 144 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 46 | 0 | 2 | 28 | 30 | 33 | 9 | 0 | 0 | 31 | 82 | 7 | 39 |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 48 | 0 | 0 | 71 | 17 | 8 | 4 | 0 | 0 | 12 | 85 | 8 | 39 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 30 | 0 | 0 | 47 | 20 | 20 | 10 | 3 | 0 | 32 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 30 | 0 | 0 | 87 | 0 | 10 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| MADRID | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 59 | 0 | 0 | 69 | 10 | 8 | 12 | 0 | 0 | 22 | 69 | 17 | 59 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 59 | 0 | 0 | 53 | 19 | 17 | 12 | 0 | 0 | 27 | 57 | 19 | 60 |
| | HEATHROW | IBERIA | S | A | 170 | 0 | 1 | 54 | 19 | 19 | 8 | 1 | 0 | 25 | 69 | 18 | 172 |
| | HEATHROW | IBERIA | S | D | 172 | 0 | 0 | 59 | 20 | 14 | 6 | 1 | 0 | 22 | 62 | 21 | 173 |
| TOTAL MADRID | | | | | 1497 | 1 | 6 | 65 | 16 | 12 | 6 | 1 | 0 | 19 | 70 | 17 | 17 |
| MAHON | GATWICK | ASTRAEUS LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | GATWICK | ASTRAEUS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MANCHESTER | ASTRAEUS LTD | C | A | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | MANCHESTER | ASTRAEUS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 0 | 10 |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 8 | 100 | 6 | 10 |
| | LUTON | MONARCH AIRLINES | S | A | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 7 | 100 | 6 | 5 |
| | LUTON | MONARCH AIRLINES | S | D | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 9 | 80 | 8 | 5 |
| TOTAL MAHON | | | | | 41 | 1 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 5 | 97 | 4 | 4 |
| MALAGA | GATWICK | ASTRAEUS LTD | C | A | 12 | 0 | 0 | 75 | 17 | 8 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | GATWICK | ASTRAEUS LTD | C | D | 13 | 0 | 0 | 85 | 15 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 6 | 0 | 0 | 67 | 0 | 17 | 17 | 0 | 0 | 27 | 67 | 29 | 9 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 89 | 17 | 9 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 11 | 0 | 0 | 73 | 18 | 0 | 9 | 0 | 0 | 15 | 47 | 58 | 17 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 11 | 1 | 0 | 91 | 0 | 9 | 0 | 0 | 0 | 7 | 63 | 33 | 19 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 6 | 0 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 16 | 67 | 32 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 22 | 9 |
| | LUTON | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 13 | 1 |
| | LUTON | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 50 | 11 | 2 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 13 | 1 | 0 | 77 | 15 | 0 | 0 | 8 | 0 | 27 | 58 | 40 | 12 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 13 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 80 | 5 | 15 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 80 | 34 | 5 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 60 | 50 | 5 |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 71 | 9 | 7 |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 19 | 71 | 9 | 7 |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 100 | 3 | 4 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| MALAGA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 4 | 0 | 0 | 25 | 0 | 50 | 25 | 0 | 0 | 40 | 75 | 12 | 4 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 59 | 0 | 1 | 69 | 12 | 7 | 12 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 58 | 0 | 0 | 64 | 19 | 5 | 12 | 0 | 0 | 19 | 0 | 0 | 0 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 76 | 0 | 1 | 66 | 9 | 16 | 9 | 0 | 0 | 20 | 74 | 12 | 80 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 75 | 2 | 2 | 52 | 16 | 13 | 16 | 1 | 1 | 35 | 48 | 22 | 79 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 53 | 0 | 0 | 70 | 11 | 9 | 9 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 53 | 0 | 0 | 45 | 30 | 19 | 6 | 0 | 0 | 27 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | A | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 13 | 55 | 18 | 11 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 6 | 80 | 10 | 10 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 7 | 0 | 0 | 71 | 14 | 0 | 14 | 0 | 0 | 16 | 33 | 28 | 6 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 8 | 71 | 27 | 7 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 14 | 1 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 1 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 10 | 0 | 0 | 30 | 30 | 30 | 10 | 0 | 0 | 36 | 50 | 87 | 4 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 10 | 0 | 0 | 50 | 30 | 10 | 10 | 0 | 0 | 22 | 67 | 12 | 3 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 17 | 0 | 0 | 59 | 6 | 24 | 6 | 6 | 0 | 36 | 60 | 32 | 5 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 17 | 0 | 0 | 82 | 6 | 6 | 0 | 6 | 0 | 23 | 67 | 25 | 6 | |
| | GATWICK | FUTURA AIRLINES | C | A | 15 | 0 | 0 | 73 | 20 | 7 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GATWICK | FUTURA AIRLINES | C | D | 15 | 0 | 0 | 87 | 0 | 13 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | GLASGOW | FUTURA AIRLINES | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GLASGOW | FUTURA AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 47 | 2 | 0 | 81 | 6 | 4 | 9 | 0 | 0 | 16 | 67 | 28 | 30 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 47 | 0 | 0 | 70 | 21 | 4 | 4 | 0 | 0 | 16 | 60 | 17 | 30 | |
| | HEATHROW | GB AIRWAYS LTD | S | A | 59 | 0 | 0 | 68 | 20 | 3 | 7 | 2 | 0 | 19 | 72 | 15 | 32 | |
| | HEATHROW | GB AIRWAYS LTD | S | D | 59 | 0 | 0 | 68 | 19 | 8 | 3 | 2 | 0 | 18 | 33 | 43 | 30 | |
| | STANSTED | GO FLY LTD | S | A | 36 | 0 | 0 | 78 | 6 | 8 | 8 | 0 | 0 | 15 | 78 | 12 | 59 | |
| | STANSTED | GO FLY LTD | S | D | 36 | 0 | 0 | 75 | 11 | 3 | 11 | 0 | 0 | 19 | 56 | 22 | 59 | |
| | HEATHROW | IBERIA | S | A | 30 | 0 | 0 | 57 | 13 | 10 | 17 | 0 | 3 | 37 | 50 | 28 | 30 | |
| | HEATHROW | IBERIA | S | D | 30 | 0 | 0 | 57 | 17 | 10 | 13 | 3 | 0 | 34 | 53 | 32 | 30 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| MALAGA | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | MD AIRLINES | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 0 |
| | MANCHESTER | MD AIRLINES | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 35 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 100 | 7 | 2 | 2 |
| | BIRMINGHAM | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 2 | 2 |
| | GATWICK | MONARCH AIRLINES | C | A | 14 | 0 | 0 | 71 | 7 | 14 | 7 | 0 | 0 | 18 | 56 | 20 | 18 | 18 |
| | GATWICK | MONARCH AIRLINES | C | D | 15 | 0 | 0 | 73 | 7 | 13 | 7 | 0 | 0 | 14 | 67 | 28 | 21 | 21 |
| | LUTON | MONARCH AIRLINES | S | A | 32 | 0 | 1 | 69 | 19 | 9 | 3 | 0 | 0 | 15 | 80 | 11 | 30 | 30 |
| | LUTON | MONARCH AIRLINES | S | D | 32 | 1 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 5 | 87 | 8 | 30 | 30 |
| | MANCHESTER | MONARCH AIRLINES | C | A | 9 | 0 | 0 | 67 | 22 | 0 | 0 | 11 | 0 | 36 | 38 | 19 | 8 | 8 |
| | MANCHESTER | MONARCH AIRLINES | S | A | 30 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 12 | 71 | 14 | 28 | 28 |
| | MANCHESTER | MONARCH AIRLINES | C | D | 9 | 0 | 0 | 89 | 0 | 0 | 0 | 11 | 0 | 27 | 89 | 15 | 9 | 9 |
| | MANCHESTER | MONARCH AIRLINES | S | D | 30 | 0 | 0 | 97 | 0 | 0 | 3 | 0 | 0 | 3 | 89 | 8 | 28 | 28 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | A | 30 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 25 | 50 | 26 | 2 | 2 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | S | D | 30 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 5 | 2 | 2 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 22 | 45 | 23 | 11 | 11 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 16 | 91 | 8 | 11 | 11 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 0 | 19 | 2 | 2 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 2 | 2 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 11 | 0 | 0 | 36 | 27 | 27 | 9 | 0 | 0 | 25 | 23 | 27 | 13 | 13 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 11 | 0 | 0 | 82 | 9 | 9 | 0 | 0 | 0 | 6 | 77 | 8 | 13 | 13 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 9 | 2 | 2 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 6 | 2 | 2 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 23 | 50 | 17 | 2 | 2 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 50 | 18 | 2 | 2 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 10 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 17 | 63 | 20 | 8 | 8 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 10 | 0 | 0 | 70 | 10 | 10 | 10 | 0 | 0 | 18 | 63 | 15 | 8 | 8 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 80 | 6 | 5 | 5 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 4 | 5 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 9 | 0 | 0 | 67 | 22 | 0 | 11 | 0 | 0 | 20 | 45 | 15 | 11 | 11 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 9 | 0 | 0 | 89 | 0 | 0 | 11 | 0 | 0 | 15 | 82 | 7 | 11 | 11 |
| TOTAL MALAGA | | | | | 1314 | 10 | 11 | 71 | 13 | 8 | 7 | 1 | 0 | 18 | 65 | 21 | 21 | 21 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|---------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| MALE INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 0 | 0 | 20 | 60 | 20 | 0 | 126 | 0 | 48 | 5 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 40 | 20 | 20 | 0 | 20 | 0 | 63 | 60 | 18 | 5 | |
| | GATWICK | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 20 | 0 | 40 | 40 | 0 | 0 | 48 | 20 | 23 | 5 | |
| | GATWICK | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 80 | 9 | 5 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 40 | 40 | 20 | 0 | 0 | 0 | 18 | 20 | 75 | 5 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 80 | 14 | 5 | |
| TOTAL MALE INTERNATIONAL | | | | | 30 | 0 | 0 | 47 | 13 | 17 | 17 | 7 | 0 | 44 | 46 | 29 | 29 | |
| MALMO | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 52 | 0 | 1 | 63 | 15 | 12 | 10 | 0 | 0 | 20 | 81 | 17 | 52 | |
| | STANSTED | RYANAIR | S | D | 53 | 0 | 0 | 43 | 32 | 11 | 13 | 0 | 0 | 28 | 37 | 31 | 52 | |
| TOTAL MALMO | | | | | 105 | 1 | 1 | 53 | 24 | 11 | 11 | 0 | 0 | 24 | 59 | 24 | 24 | |
| MALTA | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | AIR MALTA | S | A | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 89 | 11 | 9 | |
| | BIRMINGHAM | AIR MALTA | S | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 89 | 14 | 9 | |
| | GATWICK | AIR MALTA | S | A | 32 | 0 | 0 | 81 | 16 | 3 | 0 | 0 | 0 | 5 | 90 | 7 | 20 | |
| | GATWICK | AIR MALTA | S | D | 32 | 0 | 0 | 72 | 16 | 9 | 3 | 0 | 0 | 11 | 80 | 15 | 20 | |
| | GLASGOW | AIR MALTA | S | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 25 | 56 | 4 | |
| | GLASGOW | AIR MALTA | S | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 8 | 0 | 170 | 3 | |
| | HEATHROW | AIR MALTA | S | A | 62 | 0 | 0 | 81 | 6 | 10 | 3 | 0 | 0 | 10 | 94 | 5 | 62 | |
| | HEATHROW | AIR MALTA | S | D | 62 | 0 | 0 | 52 | 21 | 19 | 8 | 0 | 0 | 23 | 52 | 18 | 63 | |
| | MANCHESTER | AIR MALTA | S | A | 22 | 1 | 1 | 86 | 9 | 0 | 5 | 0 | 0 | 9 | 89 | 7 | 18 | |
| | MANCHESTER | AIR MALTA | C | A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 32 | 80 | 19 | 5 | |
| | MANCHESTER | AIR MALTA | S | D | 23 | 0 | 0 | 83 | 4 | 9 | 4 | 0 | 0 | 12 | 83 | 8 | 18 | |
| | MANCHESTER | AIR MALTA | C | D | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 38 | 80 | 16 | 5 | |
| | STANSTED | AIR MALTA | S | A | 9 | 0 | 0 | 67 | 11 | 22 | 0 | 0 | 0 | 17 | 0 | 68 | 4 | |
| | STANSTED | AIR MALTA | S | D | 9 | 0 | 0 | 22 | 33 | 44 | 0 | 0 | 0 | 31 | 0 | 94 | 4 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 7 | 75 | 10 | 4 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 8 | 75 | 6 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 6 | 0 | 0 | 67 | 0 | 17 | 17 | 0 | 0 | 20 | 88 | 5 | 8 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 17 | 100 | 2 | 8 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 75 | 17 | 4 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 75 | 13 | 4 | |
| | GATWICK | EXCEL AIRWAYS LTD | S | A | 4 | 0 | 1 | 100 | 0 | 0 | 0 | 0 | 0 | 67 | 11 | 3 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| MALTA | | | | | | | | | | | | | | | | | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 6 | 0 | 0 | 67 | 17 | 0 | 17 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | S | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 21 | 100 | 0 | 4 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | S | A | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 33 | 100 | 1 | 2 | |
| | MANCHESTER | EXCEL AIRWAYS LTD | S | D | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 40 | 100 | 1 | 2 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 25 | 4 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 4 | 4 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 50 | 24 | 4 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 9 | 4 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 30 | 0 | 0 | 80 | 13 | 7 | 0 | 0 | 0 | 7 | 72 | 13 | 25 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 30 | 0 | 0 | 73 | 13 | 13 | 0 | 0 | 0 | 11 | 84 | 10 | 25 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 32 | 1 | |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 37 | 1 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 13 | 75 | 42 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 75 | 38 | 4 | |
| TOTAL MALTA | | | | | 455 | 1 | 2 | 76 | 11 | 10 | 4 | 0 | 0 | 12 | 75 | 15 | 15 | |
| MANAUS-EDUARDO GOMES | | | | | | | | | | | | | | | | | | |
| MANCHESTER | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | GATWICK | ASTRAEUS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 207 | 0 | 1 | 67 | 16 | 11 | 5 | 1 | 0 | 17 | 89 | 8 | 161 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 204 | 1 | 9 | 69 | 16 | 12 | 3 | 0 | 0 | 15 | 78 | 11 | 160 | |
| | EDINBURGH | BMI REGIONAL | S | A | 101 | 1 | 0 | 84 | 10 | 4 | 2 | 0 | 0 | 7 | 71 | 19 | 77 | |
| | EDINBURGH | BMI REGIONAL | S | D | 102 | 1 | 0 | 81 | 13 | 3 | 3 | 0 | 0 | 10 | 72 | 20 | 72 | |
| | GLASGOW | BMI REGIONAL | S | A | 93 | 0 | 0 | 90 | 4 | 3 | 2 | 0 | 0 | 6 | 90 | 6 | 50 | |
| | GLASGOW | BMI REGIONAL | S | D | 93 | 0 | 0 | 92 | 2 | 2 | 3 | 0 | 0 | 7 | 88 | 8 | 52 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 1 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 12 | 86 | 9 | 7 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 8 | 63 | 13 | 8 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 104 | 1 | 0 | 82 | 5 | 8 | 6 | 0 | 0 | 14 | 65 | 18 | 48 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 105 | 1 | 0 | 81 | 10 | 5 | 4 | 0 | 0 | 11 | 71 | 20 | 48 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|---------------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | 70 | MISMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| MANCHESTER | | | | | | | | | | | | | | | | | | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 70 | 1 | 0 | 77 | 10 | 9 | 4 | 0 | 0 | 14 | 73 | 16 | 40 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 92 | 1 | 0 | 74 | 11 | 7 | 9 | 0 | 0 | 16 | 72 | 15 | 25 | |
| | STANSTED | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 46 | 0 | 0 | 65 | 22 | 7 | 7 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | STANSTED | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 49 | 0 | 0 | 49 | 29 | 12 | 10 | 0 | 0 | 25 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 178 | 0 | 0 | 76 | 11 | 6 | 7 | 1 | 0 | 15 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 178 | 0 | 0 | 74 | 14 | 6 | 6 | 1 | 0 | 15 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 278 | 0 | 0 | 64 | 18 | 12 | 5 | 1 | 0 | 20 | 75 | 19 | 268 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 277 | 0 | 0 | 73 | 13 | 8 | 5 | 1 | 0 | 16 | 72 | 15 | 267 | |
| | GATWICK | MONARCH AIRLINES | C | A | 3 | 4 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 1 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 1 | 0 | 50 | 25 | 0 | 0 | 25 | 0 | 84 | 20 | 53 | 5 | |
| | LONDON CITY | VLM (BELGIUM) | S | A | 92 | 0 | 3 | 87 | 9 | 2 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | LONDON CITY | VLM (BELGIUM) | S | D | 93 | 0 | 2 | 86 | 10 | 2 | 2 | 0 | 0 | 7 | 0 | 0 | 0 | |
| TOTAL MANCHESTER | | | | | 2395 | 99 | 31 | 75 | 13 | 7 | 5 | 0 | 0 | 14 | 76 | 15 | 15 | |
| MANILA | | | | | | | | | | | | | | | | | | |
| MARRAKESH | | | | | | | | | | | | | | | | | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 26 | 2 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 11 | 1 | 0 | 82 | 18 | 0 | 0 | 0 | 0 | 4 | 40 | 20 | 5 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 10 | 0 | 0 | 90 | 0 | 0 | 10 | 0 | 0 | 10 | 20 | 43 | 5 | |
| | HEATHROW | GB AIRWAYS LTD | S | A | 29 | 0 | 0 | 55 | 14 | 10 | 17 | 3 | 0 | 36 | 72 | 18 | 25 | |
| | HEATHROW | GB AIRWAYS LTD | S | D | 29 | 0 | 0 | 52 | 17 | 14 | 17 | 0 | 0 | 38 | 40 | 47 | 25 | |
| | GATWICK | ROYAL AIR MAROC | S | A | 11 | 1 | 0 | 55 | 27 | 9 | 9 | 0 | 0 | 26 | 0 | 0 | 0 | |
| | GATWICK | ROYAL AIR MAROC | S | D | 11 | 0 | 0 | 73 | 9 | 9 | 9 | 0 | 0 | 18 | 0 | 0 | 0 | |
| TOTAL MARRAKESH | | | | | 107 | 2 | 0 | 64 | 14 | 8 | 12 | 1 | 0 | 26 | 54 | 30 | 30 | |
| MARSEILLE | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 83 | 0 | 0 | 80 | 7 | 8 | 4 | 1 | 0 | 12 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 83 | 0 | 0 | 73 | 10 | 12 | 5 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | S | A | 31 | 0 | 0 | 84 | 3 | 6 | 6 | 0 | 0 | 15 | 74 | 21 | 38 | |
| | STANSTED | KLM UK LTD | S | D | 31 | 0 | 0 | 74 | 19 | 3 | 3 | 0 | 0 | 13 | 66 | 26 | 38 | |
| TOTAL MARSEILLE | | | | | 228 | 0 | 0 | 77 | 9 | 9 | 4 | 0 | 0 | 13 | 79 | 16 | 16 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| MAURITIUS | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR MAURITIUS LTD | S | A | 18 | 0 | 0 | 6 | 22 | 28 | 28 | 11 | 6 | 123 | 0 | 61 | 12 | |
| | HEATHROW | AIR MAURITIUS LTD | S | D | 18 | 0 | 0 | 11 | 17 | 33 | 33 | 0 | 6 | 75 | 46 | 25 | 13 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 46 | 15 | 31 | 8 | 0 | 0 | 29 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 31 | 23 | 31 | 15 | 0 | 0 | 30 | 0 | 0 | 0 | |
| TOTAL MAURITIUS | | | | | 62 | 0 | 0 | 21 | 19 | 31 | 23 | 3 | 3 | 70 | 43 | 28 | 28 | |
| MELBOURNE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 22 | 0 | 0 | 77 | 5 | 18 | 0 | 0 | 0 | 11 | 55 | 20 | 22 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 22 | 0 | 0 | 50 | 23 | 23 | 5 | 0 | 0 | 24 | 35 | 23 | 23 | |
| | HEATHROW | QANTAS | S | A | 31 | 0 | 0 | 58 | 19 | 10 | 10 | 3 | 0 | 28 | 45 | 28 | 31 | |
| | HEATHROW | QANTAS | S | D | 44 | 0 | 0 | 43 | 20 | 23 | 14 | 0 | 0 | 29 | 69 | 11 | 13 | |
| TOTAL MELBOURNE | | | | | 119 | 0 | 0 | 55 | 18 | 18 | 8 | 1 | 0 | 24 | 48 | 22 | 22 | |
| MEXICO CITY | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 46 | 23 | 15 | 15 | 0 | 0 | 28 | 69 | 13 | 13 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 38 | 23 | 31 | 8 | 0 | 0 | 26 | 46 | 27 | 13 | |
| TOTAL MEXICO CITY | | | | | 26 | 0 | 0 | 42 | 23 | 23 | 12 | 0 | 0 | 27 | 58 | 20 | 20 | |
| MIAMI INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AMERICAN AIRLINES | S | A | 62 | 0 | 0 | 85 | 6 | 6 | 0 | 0 | 2 | 14 | 58 | 15 | 31 | |
| | HEATHROW | AMERICAN AIRLINES | S | D | 62 | 0 | 0 | 79 | 15 | 5 | 0 | 2 | 0 | 12 | 45 | 23 | 31 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 61 | 0 | 0 | 89 | 7 | 3 | 2 | 0 | 0 | 6 | 83 | 7 | 60 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 61 | 0 | 0 | 41 | 23 | 18 | 18 | 0 | 0 | 31 | 55 | 21 | 60 | |
| | MANCHESTER | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 131 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 147 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 87 | 0 | 0 | 0 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 30 | 0 | 1 | 67 | 10 | 13 | 10 | 0 | 0 | 18 | 23 | 30 | 30 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 30 | 0 | 1 | 60 | 20 | 13 | 7 | 0 | 0 | 20 | 37 | 25 | 30 | |
| TOTAL MIAMI INTERNATIONAL | | | | | 314 | 0 | 2 | 70 | 13 | 9 | 7 | 1 | 0 | 19 | 55 | 19 | 19 | |
| MILAN (LINATE) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | ALITALIA | S | A | 83 | 0 | 0 | 70 | 18 | 8 | 4 | 0 | 0 | 13 | 81 | 10 | 83 | |
| | HEATHROW | ALITALIA | S | D | 81 | 0 | 2 | 68 | 16 | 7 | 7 | 1 | 0 | 17 | 68 | 16 | 81 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 82 | 0 | 5 | 91 | 2 | 1 | 5 | 0 | 0 | 9 | 85 | 10 | 78 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 82 | 0 | 7 | 73 | 13 | 7 | 6 | 0 | 0 | 15 | 79 | 14 | 77 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 82 | 0 | 0 | 56 | 24 | 11 | 6 | 2 | 0 | 26 | 67 | 27 | 86 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------------------|-------------------|--------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| MILAN (Linate) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 81 | 0 | 0 | 60 | 22 | 10 | 6 | 1 | 0 | 20 | 67 | 26 | 87 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S A | 18 | 0 | 0 | 56 | 17 | 11 | 17 | 0 | 0 | 26 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S D | 18 | 0 | 0 | 39 | 11 | 33 | 17 | 0 | 0 | 30 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | | S A | 12 | 0 | 0 | 92 | 0 | 0 | 8 | 0 | 0 | 10 | 71 | 13 | 28 | |
| | STANSTED | GO FLY LTD | | S D | 12 | 0 | 0 | 83 | 8 | 8 | 0 | 0 | 0 | 12 | 54 | 22 | 28 | |
| TOTAL MILAN (Linate) | | | | | 551 | 2 | 14 | 69 | 15 | 8 | 6 | 1 | 0 | 17 | 71 | 19 | 19 | |
| MILAN (Malpensa) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | ALITALIA | | S A | 143 | 0 | 5 | 39 | 17 | 28 | 15 | 1 | 0 | 33 | 45 | 30 | 141 | |
| | HEATHROW | ALITALIA | | S D | 148 | 0 | 1 | 52 | 24 | 14 | 9 | 1 | 0 | 23 | 59 | 22 | 149 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 80 | 0 | 0 | 55 | 16 | 16 | 9 | 4 | 0 | 27 | 44 | 32 | 80 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 80 | 0 | 0 | 61 | 14 | 15 | 9 | 1 | 0 | 21 | 68 | 18 | 80 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S A | 48 | 0 | 0 | 69 | 15 | 4 | 13 | 0 | 0 | 20 | 70 | 16 | 63 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S D | 48 | 0 | 0 | 81 | 8 | 0 | 10 | 0 | 0 | 14 | 84 | 13 | 64 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S A | 59 | 0 | 0 | 76 | 7 | 10 | 7 | 0 | 0 | 14 | 55 | 22 | 56 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S D | 59 | 0 | 0 | 73 | 7 | 5 | 15 | 0 | 0 | 19 | 76 | 15 | 55 | |
| | STANSTED | EUROPEAN AIR CHARTER | | C A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 94 | 0 | 0 | 0 | |
| | STANSTED | EUROPEAN AIR CHARTER | | C D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 30 | 0 | 0 | 0 | |
| TOTAL MILAN (Malpensa) | | | | | 669 | 3 | 6 | 58 | 16 | 15 | 11 | 1 | 0 | 24 | 58 | 27 | 27 | |
| MINERALNYE VODY | | | | | | | | | | | | | | | | | | |
| MINNEAPOLIS-ST PAUL | | | | | | | | | | | | | | | | | | |
| | GATWICK | NORTHWEST AIRLINES | | S A | 30 | 0 | 0 | 83 | 7 | 10 | 0 | 0 | 0 | 9 | 76 | 20 | 21 | |
| | GATWICK | NORTHWEST AIRLINES | | S D | 30 | 0 | 0 | 87 | 7 | 3 | 0 | 3 | 0 | 11 | 73 | 13 | 22 | |
| TOTAL MINNEAPOLIS-ST PAUL | | | | | 60 | 0 | 0 | 85 | 7 | 7 | 0 | 2 | 0 | 10 | 74 | 16 | 16 | |
| MINSK | | | | | | | | | | | | | | | | | | |
| | GATWICK | BELAVIA (BELARUSSIAN AIRLINES) | | S A | 7 | 0 | 0 | 57 | 14 | 14 | 14 | 0 | 0 | 20 | 63 | 15 | 8 | |
| | GATWICK | BELAVIA (BELARUSSIAN AIRLINES) | | S D | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 11 | 63 | 14 | 8 | |
| TOTAL MINSK | | | | | 14 | 0 | 0 | 71 | 7 | 14 | 7 | 0 | 0 | 16 | 63 | 15 | 15 | |
| MOENCHENGLADBACH | | | | | | | | | | | | | | | | | | |
| | LONDON CITY | VLM (BELGIUM) | | S A | 66 | 0 | 7 | 94 | 3 | 2 | 2 | 0 | 0 | 4 | 91 | 6 | 66 | |
| | LONDON CITY | VLM (BELGIUM) | | S D | 66 | 1 | 7 | 97 | 3 | 0 | 0 | 0 | 0 | 4 | 89 | 5 | 66 | |
| TOTAL MOENCHENGLADBACH | | | | | 132 | 1 | 14 | 95 | 3 | 1 | 1 | 0 | 0 | 4 | 90 | 5 | 5 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | | |
|----------------------|-------------------|----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| MOMBASA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | AFRICAN SAFARI AIRWAYS-ASA | C | A | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 28 | 0 | 61 | 5 | | |
| | GATWICK | AFRICAN SAFARI AIRWAYS-ASA | C | D | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 35 | 100 | 4 | 5 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 13 | 40 | 25 | 5 | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 11 | 80 | 20 | 5 | | | |
| | GATWICK | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 60 | 0 | 20 | 0 | 0 | 20 | 188 | 100 | 7 | 4 | | |
| | GATWICK | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 40 | 0 | 0 | 40 | 0 | 20 | 208 | 50 | 23 | 4 | | |
| | MANCHESTER | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 0 | 60 | 20 | 0 | 0 | 20 | 191 | 100 | 0 | 4 | | |
| | MANCHESTER | MONARCH AIRLINES | C | D | 5 | 0 | 0 | 60 | 20 | 0 | 0 | 0 | 20 | 179 | 100 | 0 | 5 | | |
| TOTAL MOMBASA | | | | | 38 | 0 | 0 | 53 | 16 | 13 | 8 | 0 | 11 | 110 | 72 | 17 | 17 | | |
| MONASTIR | | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 75 | 7 | 4 | | | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 100 | 7 | 4 | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 4 | 44 | 50 | 9 | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 67 | 25 | 9 | | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 44 | 21 | 9 | | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 56 | 15 | 9 | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 40 | 60 | 0 | 0 | 0 | 15 | 40 | 57 | 5 | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 7 | 80 | 51 | 5 | | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 20 | 80 | 0 | 0 | 0 | 15 | 80 | 39 | 5 | | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 2 | 80 | 46 | 5 | | | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 5 | 100 | 0 | 2 | | | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 2 | | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 6 | 0 | 0 | 67 | 17 | 0 | 17 | 0 | 14 | 71 | 10 | 7 | | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 12 | 86 | 9 | 7 | | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 4 | 100 | 4 | 5 | | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 100 | 7 | 5 | | | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 163 | 100 | 0 | 2 | | | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 190 | 100 | 0 | 2 | | |
| | GATWICK | NOUVELAIR TUNISIE | C | A | 3 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 56 | 0 | 26 | 1 | | | |
| | GATWICK | NOUVELAIR TUNISIE | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 38 | 0 | 41 | 1 | | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 5 | 80 | 9 | 5 | | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 10 | 80 | 10 | 5 | | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 5 | 0 | 0 | 60 | 20 | 0 | 0 | 0 | 20 | 113 | 75 | 12 | 4 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|----------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| MONASTIR | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 16 | 80 | 9 | 5 |
| TOTAL MONASTIR | | | | | 106 | 0 | 0 | 75 | 13 | 5 | 4 | 1 | 2 | 21 | 70 | 23 | 23 |
| MONTEGO BAY | HEATHROW | AIR JAMAICA | S | A | 14 | 0 | 0 | 7 | 7 | 0 | 64 | 21 | 0 | 120 | 0 | 0 | 0 |
| | HEATHROW | AIR JAMAICA | S | D | 18 | 0 | 0 | 11 | 6 | 6 | 50 | 28 | 0 | 124 | 0 | 0 | 0 |
| | MANCHESTER | AIR JAMAICA | S | A | 4 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 163 | 0 | 0 | 0 |
| | MANCHESTER | AIR JAMAICA | S | D | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 73 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 159 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 0 | 0 | 40 | 0 | 40 | 20 | 346 | 0 | 0 | 0 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 0 | 0 | 0 | 25 | 50 | 25 | 440 | 0 | 0 | 0 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 20 | 0 | 0 | 20 | 40 | 20 | 331 | 0 | 0 | 0 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 10 | 0 | 0 | 50 | 0 | 30 | 20 | 0 | 0 | 36 | 50 | 56 | 4 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 11 | 0 | 0 | 55 | 18 | 27 | 0 | 0 | 0 | 18 | 50 | 16 | 2 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 12 | 0 | 0 | 25 | 25 | 0 | 33 | 8 | 8 | 151 | 33 | 35 | 9 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 12 | 0 | 0 | 58 | 8 | 17 | 17 | 0 | 0 | 30 | 56 | 16 | 9 |
| TOTAL MONTEGO BAY | | | | | 103 | 0 | 0 | 26 | 8 | 11 | 33 | 18 | 4 | 130 | 29 | 47 | 47 |
| MONTEPELLIER | GATWICK | GB AIRWAYS LTD | S | A | 21 | 0 | 0 | 67 | 10 | 5 | 14 | 5 | 0 | 32 | 88 | 8 | 16 |
| | GATWICK | GB AIRWAYS LTD | S | D | 21 | 0 | 0 | 76 | 5 | 14 | 0 | 5 | 0 | 21 | 63 | 22 | 16 |
| | STANSTED | RYANAIR | S | A | 29 | 0 | 1 | 52 | 38 | 3 | 7 | 0 | 0 | 18 | 0 | 0 | 0 |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 37 | 33 | 17 | 13 | 0 | 0 | 30 | 0 | 0 | 0 |
| TOTAL MONTEPELLIER | | | | | 101 | 0 | 1 | 55 | 24 | 10 | 9 | 2 | 0 | 25 | 75 | 15 | 15 |
| MONTRÉAL (DORVAL) | HEATHROW | AIR CANADA | S | A | 31 | 0 | 0 | 55 | 19 | 16 | 10 | 0 | 0 | 23 | 21 | 55 | 24 |
| | HEATHROW | AIR CANADA | S | D | 31 | 0 | 0 | 52 | 26 | 19 | 3 | 0 | 0 | 20 | 64 | 14 | 25 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 97 | 0 | 0 | 3 | 0 | 0 | 4 | 83 | 8 | 30 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 47 | 33 | 10 | 10 | 0 | 0 | 24 | 67 | 12 | 30 |
| TOTAL MONTRÉAL (DORVAL) | | | | | 122 | 0 | 0 | 62 | 20 | 11 | 7 | 0 | 0 | 18 | 61 | 21 | 21 |
| MOSCOW (DOMODEDOVO) | GATWICK | TRANSAERO AIRLINES | S | A | 14 | 0 | 0 | 21 | 21 | 21 | 14 | 14 | 7 | 91 | 0 | 0 | 0 |
| | GATWICK | TRANSAERO AIRLINES | S | D | 14 | 0 | 0 | 64 | 7 | 7 | 0 | 21 | 0 | 54 | 0 | 0 | 0 |
| TOTAL MOSCOW (DOMODEDOVO) | | | | | 28 | 0 | 0 | 43 | 14 | 14 | 7 | 18 | 4 | 73 | 20 | 48 | 48 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| MOSCOW (SHEREMETYEVO) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AEROFLOT | S | A | 61 | 0 | 0 | 44 | 28 | 16 | 3 | 5 | 3 | 51 | 52 | 29 | 60 | |
| | HEATHROW | AEROFLOT | S | D | 60 | 0 | 1 | 55 | 15 | 20 | 2 | 5 | 3 | 45 | 32 | 37 | 62 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 52 | 0 | 0 | 67 | 13 | 12 | 6 | 0 | 2 | 35 | 75 | 10 | 51 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 52 | 0 | 0 | 75 | 8 | 12 | 4 | 2 | 0 | 16 | 67 | 17 | 51 | |
| TOTAL MOSCOW (SHEREMETYEVO) | | | | | 225 | 6 | 1 | 60 | 16 | 15 | 4 | 3 | 2 | 38 | 55 | 24 | 24 | |
| MOSCOW (VNUKOVO) | | | | | | | | | | | | | | | | | | |
| MUMBAI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR INDIA | S | A | 49 | 0 | 0 | 41 | 24 | 18 | 12 | 2 | 2 | 43 | 40 | 77 | 48 | |
| | HEATHROW | AIR INDIA | S | D | 47 | 0 | 1 | 28 | 34 | 19 | 17 | 2 | 0 | 38 | 16 | 75 | 49 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 31 | 0 | 0 | 97 | 0 | 0 | 3 | 0 | 0 | 4 | 58 | 30 | 31 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 31 | 0 | 0 | 39 | 32 | 16 | 13 | 0 | 0 | 28 | 55 | 31 | 31 | |
| TOTAL MUMBAI | | | | | 158 | 0 | 1 | 47 | 24 | 15 | 12 | 1 | 1 | 31 | 39 | 58 | 58 | |
| MUNICH | | | | | | | | | | | | | | | | | | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | A | 32 | 0 | 0 | 88 | 3 | 6 | 3 | 0 | 0 | 7 | 46 | 20 | 39 | |
| | LONDON CITY | AUGSBURG AIRWAYS GMBH | S | D | 32 | 0 | 0 | 78 | 13 | 6 | 3 | 0 | 0 | 12 | 21 | 33 | 39 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 34 | 0 | 0 | 0 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 14 | 0 | 0 | 86 | 7 | 7 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 82 | 0 | 0 | 71 | 9 | 10 | 11 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 82 | 1 | 0 | 62 | 13 | 10 | 15 | 0 | 0 | 24 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 22 | 0 | 0 | 77 | 5 | 9 | 9 | 0 | 0 | 16 | 70 | 13 | 23 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 16 | 0 | 0 | 44 | 31 | 13 | 13 | 0 | 0 | 30 | 87 | 8 | 15 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 47 | 0 | 3 | 77 | 4 | 9 | 11 | 0 | 0 | 15 | 66 | 20 | 47 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 48 | 0 | 1 | 71 | 13 | 8 | 8 | 0 | 0 | 18 | 77 | 14 | 47 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 130 | 0 | 0 | 64 | 15 | 12 | 6 | 2 | 1 | 29 | 55 | 26 | 155 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 130 | 0 | 0 | 65 | 18 | 12 | 3 | 1 | 0 | 16 | 58 | 23 | 154 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 50 | 0 | 0 | 46 | 14 | 20 | 18 | 2 | 0 | 36 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 50 | 0 | 0 | 28 | 22 | 24 | 24 | 2 | 0 | 44 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 35 | 0 | 4 | 66 | 14 | 11 | 9 | 0 | 0 | 16 | 57 | 24 | 58 | |
| | STANSTED | GO FLY LTD | S | D | 35 | 0 | 0 | 46 | 14 | 29 | 11 | 0 | 0 | 27 | 64 | 26 | 58 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: M

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|--------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| MUNICH | HEATHROW | LUFTHANSA | S | A | 172 | 0 | 2 | 74 | 14 | 6 | 6 | 0 | 0 | 14 | 80 | 11 | 172 | |
| | HEATHROW | LUFTHANSA | S | D | 173 | 1 | 2 | 73 | 14 | 5 | 5 | 2 | 0 | 17 | 79 | 13 | 173 | |
| | BIRMINGHAM | LUFTHANSA CITY LINE | S | A | 105 | 0 | 0 | 83 | 10 | 5 | 3 | 0 | 0 | 9 | 74 | 13 | 85 | |
| | BIRMINGHAM | LUFTHANSA CITY LINE | S | D | 105 | 0 | 0 | 90 | 9 | 0 | 1 | 0 | 0 | 7 | 75 | 16 | 88 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | A | 109 | 0 | 0 | 69 | 16 | 10 | 6 | 0 | 0 | 16 | 63 | 14 | 19 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | D | 110 | 0 | 0 | 92 | 5 | 2 | 2 | 0 | 0 | 5 | 74 | 13 | 19 | |
| TOTAL MUNICH | | | | | 1583 | 3 | 19 | 71 | 13 | 9 | 7 | 1 | 0 | 17 | 67 | 18 | 18 | |
| MUNSTER-OSNABRUCK | STANSTED | AIR BERLIN | S | A | 31 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| | STANSTED | AIR BERLIN | S | D | 31 | 0 | 0 | 71 | 13 | 3 | 10 | 3 | 0 | 22 | 0 | 0 | 0 | |
| TOTAL MUNSTER-OSNABRUCK | | | | | 62 | 0 | 0 | 85 | 6 | 2 | 5 | 2 | 0 | 11 | 0 | 0 | 0 | |
| MURCIA SAN JAVIER | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 70 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 10 | 0 | 0 | 70 | 20 | 10 | 0 | 0 | 0 | 15 | 71 | 14 | 7 | |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 9 | 63 | 19 | 8 | |
| | STANSTED | KLM UK LTD | S | A | 34 | 0 | 0 | 68 | 18 | 6 | 9 | 0 | 0 | 15 | 74 | 21 | 19 | |
| | STANSTED | KLM UK LTD | S | D | 34 | 0 | 0 | 62 | 24 | 12 | 3 | 0 | 0 | 15 | 63 | 23 | 19 | |
| TOTAL MURCIA SAN JAVIER | | | | | 97 | 0 | 0 | 65 | 18 | 8 | 9 | 0 | 0 | 16 | 69 | 19 | 19 | |
| MUSCAT | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 97 | 0 | 0 | 0 | 0 | 3 | 32 | 92 | 4 | 25 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 83 | 7 | 10 | 0 | 0 | 0 | 9 | 88 | 9 | 24 | |
| | HEATHROW | GULF AIR | S | A | 31 | 0 | 0 | 65 | 13 | 6 | 10 | 6 | 0 | 36 | 90 | 5 | 21 | |
| | HEATHROW | GULF AIR | S | D | 30 | 1 | 0 | 60 | 20 | 7 | 7 | 7 | 0 | 31 | 71 | 11 | 28 | |
| TOTAL MUSCAT | | | | | 121 | 2 | 0 | 76 | 10 | 6 | 4 | 3 | 1 | 27 | 85 | 8 | 8 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-----------------------|-------------------|--|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| NAGOYA (AFB) | | | | | | | | | | | | | | | | | | |
| NAIROBI | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 17 | 0 | 0 | 88 | 0 | 12 | 0 | 0 | 0 | 5 | 100 | 0 | 4 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 18 | 0 | 0 | 61 | 11 | 17 | 11 | 0 | 0 | 19 | 75 | 18 | 4 | |
| | HEATHROW | KENYA AIRWAYS | S | A | 31 | 0 | 0 | 77 | 13 | 10 | 0 | 0 | 11 | 59 | 30 | 29 | | |
| | HEATHROW | KENYA AIRWAYS | S | D | 31 | 0 | 0 | 61 | 26 | 10 | 3 | 0 | 15 | 62 | 13 | 29 | | |
| TOTAL NAIROBI | | | | | 97 | 0 | 0 | 71 | 14 | 11 | 3 | 0 | 13 | 64 | 20 | 20 | | |
| NANTES | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 26 | 0 | 0 | 81 | 0 | 8 | 12 | 0 | 0 | 18 | 70 | 10 | 10 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 26 | 0 | 0 | 73 | 15 | 8 | 4 | 0 | 0 | 13 | 100 | 2 | 10 | |
| | GATWICK | REGIONAL COMPAGNIE AERIENNE EUROPEENNE | S | A | 73 | 0 | 0 | 74 | 21 | 4 | 1 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GATWICK | REGIONAL COMPAGNIE AERIENNE EUROPEENNE | S | D | 73 | 0 | 0 | 92 | 3 | 4 | 1 | 0 | 0 | 6 | 0 | 0 | 0 | |
| TOTAL NANTES | | | | | 198 | 0 | 0 | 81 | 11 | 5 | 3 | 0 | 11 | 85 | 6 | 6 | | |
| NAPLES | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 57 | 0 | 0 | 79 | 9 | 5 | 4 | 2 | 2 | 20 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 56 | 0 | 0 | 75 | 13 | 9 | 4 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 35 | 0 | 0 | 46 | 14 | 31 | 9 | 0 | 0 | 24 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 35 | 0 | 0 | 17 | 37 | 40 | 6 | 0 | 0 | 32 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 24 | 0 | 0 | 92 | 0 | 0 | 8 | 0 | 0 | 11 | 48 | 38 | 31 | |
| | STANSTED | GO FLY LTD | S | D | 24 | 0 | 0 | 63 | 25 | 4 | 8 | 0 | 0 | 20 | 61 | 21 | 31 | |
| TOTAL NAPLES | | | | | 233 | 0 | 0 | 63 | 15 | 15 | 6 | 0 | 20 | 64 | 23 | 23 | | |
| NASSAU | | | | | | | | | | | | | | | | | | |
| NEW ORLEANS | | | | | | | | | | | | | | | | | | |
| NEW YORK (JF KENNEDY) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR INDIA | S | A | 31 | 0 | 0 | 26 | 26 | 35 | 13 | 0 | 0 | 33 | 16 | 80 | 31 | |
| | HEATHROW | AIR INDIA | S | D | 31 | 0 | 0 | 16 | 48 | 16 | 19 | 0 | 0 | 39 | 29 | 96 | 31 | |
| | HEATHROW | AMERICAN AIRLINES | S | A | 178 | 0 | 1 | 49 | 18 | 17 | 13 | 2 | 1 | 34 | 30 | 36 | 122 | |
| | HEATHROW | AMERICAN AIRLINES | S | D | 176 | 0 | 0 | 74 | 16 | 7 | 2 | 1 | 0 | 13 | 70 | 15 | 122 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 231 | 0 | 0 | 76 | 11 | 4 | 4 | 2 | 2 | 30 | 82 | 9 | 174 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 233 | 0 | 0 | 58 | 19 | 14 | 9 | 0 | 0 | 23 | 72 | 13 | 174 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 38 | 34 | 14 | 10 | 0 | 3 | 35 | 69 | 14 | 29 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 69 | 14 | 14 | 0 | 3 | 0 | 17 | 83 | 14 | 29 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|------------------------|----------------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| NEW YORK (JF KENNEDY) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | KUWAIT AIRWAYS | S | A | 13 | 0 | 0 | 62 | 23 | 15 | 0 | 0 | 0 | 13 | 77 | 101 | 13 | |
| | HEATHROW | KUWAIT AIRWAYS | S | D | 13 | 0 | 0 | 38 | 23 | 31 | 8 | 0 | 0 | 31 | 54 | 114 | 13 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | A | 22 | 0 | 0 | 41 | 18 | 32 | 5 | 0 | 5 | 45 | 30 | 110 | 23 | |
| | MANCHESTER | PAKISTAN INTL AIRLINES | S | D | 21 | 0 | 0 | 52 | 14 | 14 | 19 | 0 | 0 | 36 | 14 | 183 | 22 | |
| | HEATHROW | UNITED AIRLINES | S | A | 55 | 0 | 0 | 65 | 13 | 16 | 2 | 4 | 0 | 21 | 70 | 13 | 56 | |
| | HEATHROW | UNITED AIRLINES | S | D | 55 | 0 | 0 | 78 | 18 | 4 | 0 | 0 | 0 | 9 | 89 | 6 | 56 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 88 | 0 | 0 | 27 | 16 | 27 | 18 | 10 | 1 | 70 | 34 | 45 | 59 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 86 | 0 | 0 | 52 | 22 | 14 | 7 | 3 | 1 | 34 | 52 | 22 | 58 | |
| TOTAL NEW YORK (JF KENNEDY) | | | | | 1291 | 2 | 1 | 58 | 18 | 13 | 8 | 2 | 1 | 29 | 60 | 30 | 30 | |
| NEW YORK (NEWARK) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AMERICAN AIRLINES | S | A | 30 | 0 | 0 | 63 | 7 | 20 | 3 | 7 | 0 | 37 | 37 | 61 | 30 | |
| | HEATHROW | AMERICAN AIRLINES | S | D | 30 | 0 | 0 | 70 | 10 | 7 | 7 | 7 | 0 | 28 | 93 | 13 | 30 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 59 | 0 | 0 | 80 | 0 | 12 | 8 | 0 | 0 | 14 | 70 | 14 | 61 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 59 | 0 | 1 | 61 | 27 | 8 | 3 | 0 | 0 | 16 | 77 | 9 | 61 | |
| | BIRMINGHAM | CONTINENTAL AIRLINES | S | A | 24 | 0 | 0 | 67 | 21 | 8 | 4 | 0 | 0 | 16 | 54 | 23 | 28 | |
| | BIRMINGHAM | CONTINENTAL AIRLINES | S | D | 24 | 0 | 3 | 79 | 17 | 4 | 0 | 0 | 0 | 10 | 82 | 14 | 28 | |
| | GATWICK | CONTINENTAL AIRLINES | S | A | 52 | 0 | 1 | 73 | 12 | 6 | 6 | 4 | 0 | 23 | 53 | 23 | 57 | |
| | GATWICK | CONTINENTAL AIRLINES | S | D | 52 | 0 | 1 | 79 | 15 | 2 | 4 | 0 | 0 | 11 | 81 | 8 | 57 | |
| | GLASGOW | CONTINENTAL AIRLINES | S | A | 24 | 0 | 0 | 46 | 29 | 8 | 13 | 4 | 0 | 30 | 60 | 14 | 25 | |
| | GLASGOW | CONTINENTAL AIRLINES | S | D | 24 | 0 | 3 | 88 | 4 | 4 | 4 | 0 | 0 | 11 | 84 | 10 | 25 | |
| | MANCHESTER | CONTINENTAL AIRLINES | S | A | 24 | 0 | 0 | 54 | 21 | 21 | 0 | 4 | 0 | 26 | 77 | 10 | 26 | |
| | MANCHESTER | CONTINENTAL AIRLINES | S | D | 24 | 0 | 0 | 92 | 4 | 0 | 0 | 4 | 0 | 9 | 92 | 5 | 26 | |
| | HEATHROW | UNITED AIRLINES | S | A | 31 | 0 | 0 | 68 | 16 | 10 | 3 | 3 | 0 | 19 | 65 | 19 | 31 | |
| | HEATHROW | UNITED AIRLINES | S | D | 31 | 0 | 0 | 90 | 3 | 3 | 3 | 0 | 0 | 6 | 90 | 12 | 31 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 53 | 0 | 1 | 38 | 25 | 26 | 9 | 0 | 2 | 38 | 39 | 36 | 51 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 52 | 0 | 1 | 42 | 25 | 21 | 10 | 2 | 0 | 34 | 46 | 30 | 50 | |
| TOTAL NEW YORK (NEWARK) | | | | | 593 | 0 | 11 | 67 | 15 | 11 | 5 | 2 | 0 | 21 | 67 | 19 | 19 | |
| NEWCASTLE | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 70 | 0 | 0 | 77 | 14 | 4 | 3 | 1 | 0 | 14 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 70 | 0 | 0 | 90 | 3 | 3 | 3 | 1 | 0 | 10 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 159 | 0 | 0 | 55 | 26 | 9 | 9 | 2 | 0 | 25 | 73 | 16 | 162 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 159 | 0 | 0 | 69 | 15 | 11 | 4 | 1 | 0 | 17 | 75 | 15 | 160 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| NEWCASTLE | | | | | | | | | | | | | | | | | | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 112 | 0 | 0 | 72 | 12 | 12 | 4 | 0 | 0 | 15 | 76 | 14 | 126 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 111 | 0 | 0 | 74 | 9 | 11 | 6 | 0 | 0 | 16 | 79 | 14 | 126 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 64 | 0 | 0 | 55 | 13 | 14 | 19 | 0 | 0 | 31 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 64 | 0 | 0 | 45 | 25 | 16 | 14 | 0 | 0 | 30 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 45 | 0 | 0 | 56 | 24 | 18 | 2 | 0 | 0 | 17 | 57 | 21 | 58 | |
| | STANSTED | GO FLY LTD | S | D | 45 | 0 | 0 | 53 | 27 | 16 | 4 | 0 | 0 | 20 | 59 | 21 | 58 | |
| TOTAL NEWCASTLE | | | | | 899 | 4 | 0 | 66 | 16 | 11 | 7 | 1 | 0 | 19 | 75 | 15 | 15 | |
| NEWQUAY | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 27 | 0 | 0 | 52 | 15 | 11 | 22 | 0 | 0 | 32 | 89 | 9 | 44 | |
| | STANSTED | RYANAIR | S | A | 29 | 0 | 0 | 90 | 0 | 0 | 10 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | D | 29 | 0 | 0 | 76 | 17 | 3 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | |
| TOTAL NEWQUAY | | | | | 86 | 1 | 0 | 73 | 10 | 5 | 12 | 0 | 0 | 17 | 85 | 10 | 10 | |
| NICE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 57 | 0 | 1 | 77 | 12 | 2 | 9 | 0 | 0 | 15 | 84 | 10 | 56 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 57 | 0 | 3 | 67 | 23 | 5 | 5 | 0 | 0 | 15 | 82 | 8 | 56 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 29 | 0 | 0 | 93 | 7 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 29 | 0 | 0 | 86 | 10 | 3 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 116 | 0 | 0 | 73 | 10 | 7 | 9 | 0 | 0 | 16 | 79 | 11 | 108 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 116 | 0 | 0 | 65 | 14 | 12 | 9 | 1 | 0 | 21 | 68 | 16 | 107 | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 26 | 0 | 0 | 92 | 4 | 4 | 0 | 0 | 0 | 5 | 81 | 14 | 26 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 26 | 0 | 0 | 85 | 12 | 4 | 0 | 0 | 0 | 7 | 81 | 16 | 26 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 21 | 0 | 0 | 86 | 0 | 10 | 5 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 21 | 0 | 0 | 71 | 10 | 10 | 10 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 30 | 0 | 0 | 80 | 10 | 7 | 3 | 0 | 0 | 9 | 93 | 4 | 29 | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 30 | 0 | 0 | 87 | 7 | 3 | 3 | 0 | 0 | 7 | 81 | 12 | 27 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 88 | 0 | 1 | 74 | 5 | 13 | 8 | 1 | 0 | 20 | 68 | 18 | 85 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 89 | 0 | 0 | 46 | 19 | 20 | 15 | 0 | 0 | 31 | 47 | 27 | 86 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 17 | 0 | 0 | 65 | 24 | 12 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 17 | 0 | 0 | 29 | 29 | 41 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | S | A | 12 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 3 | 79 | 20 | 28 | |
| | STANSTED | GO FLY LTD | S | D | 12 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 8 | 75 | 25 | 28 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: N

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | |
|---|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| NICE | | | | | | | | | | | | | | | | | |
| TOTAL NICE | | | | | 793 | 1 | 5 | 72 | 12 | 9 | 7 | 0 | 0 | 16 | 74 | 15 | 15 |
| NIMES | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 53 | 17 | 13 | 10 | 7 | 0 | 30 | 57 | 11 | 28 |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 13 | 33 | 37 | 10 | 7 | 0 | 47 | 36 | 27 | 28 |
| TOTAL NIMES | | | | | 60 | 0 | 0 | 33 | 25 | 25 | 10 | 7 | 0 | 39 | 46 | 19 | 19 |
| NORWICH | | | | | | | | | | | | | | | | | |
| | EDINBURGH | EASTERN AIRWAYS | S | A | 52 | 0 | 2 | 79 | 10 | 12 | 0 | 0 | 0 | 7 | 48 | 23 | 54 |
| | EDINBURGH | EASTERN AIRWAYS | S | D | 52 | 0 | 2 | 79 | 17 | 4 | 0 | 0 | 0 | 6 | 83 | 9 | 53 |
| | MANCHESTER | EASTERN AIRWAYS | S | A | 46 | 0 | 0 | 93 | 4 | 2 | 0 | 0 | 0 | 4 | 90 | 6 | 42 |
| | MANCHESTER | EASTERN AIRWAYS | S | D | 45 | 0 | 1 | 96 | 2 | 2 | 0 | 0 | 0 | 2 | 98 | 4 | 41 |
| TOTAL NORWICH | | | | | 195 | 2 | 5 | 86 | 9 | 5 | 0 | 0 | 0 | 5 | 78 | 11 | 11 |
| NOTTINGHAM EAST MIDLAN | | | | | | | | | | | | | | | | | |
| | EDINBURGH | BMI BRITISH MIDLAND | S | A | 78 | 0 | 4 | 73 | 18 | 9 | 0 | 0 | 0 | 10 | 94 | 4 | 54 |
| | EDINBURGH | BMI BRITISH MIDLAND | S | D | 77 | 1 | 5 | 73 | 14 | 10 | 3 | 0 | 0 | 13 | 96 | 3 | 54 |
| | GLASGOW | BMI BRITISH MIDLAND | S | A | 79 | 0 | 4 | 85 | 10 | 1 | 4 | 0 | 0 | 9 | 91 | 6 | 69 |
| | GLASGOW | BMI BRITISH MIDLAND | S | D | 80 | 0 | 3 | 76 | 15 | 4 | 4 | 1 | 0 | 14 | 80 | 10 | 71 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | A | 28 | 0 | 0 | 79 | 14 | 4 | 4 | 0 | 0 | 11 | 0 | 0 | 0 |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | S | D | 28 | 0 | 0 | 68 | 25 | 4 | 4 | 0 | 0 | 14 | 0 | 0 | 0 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | A | 28 | 0 | 0 | 75 | 18 | 4 | 0 | 4 | 0 | 14 | 0 | 0 | 0 |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | S | D | 28 | 0 | 0 | 57 | 18 | 21 | 0 | 4 | 0 | 22 | 0 | 0 | 0 |
| | EDINBURGH | GO FLY LTD | S | A | 21 | 0 | 0 | 86 | 5 | 5 | 5 | 0 | 0 | 10 | 0 | 0 | 0 |
| | EDINBURGH | GO FLY LTD | S | D | 21 | 0 | 0 | 62 | 33 | 0 | 5 | 0 | 0 | 14 | 0 | 0 | 0 |
| | GLASGOW | GO FLY LTD | S | A | 21 | 0 | 0 | 86 | 10 | 0 | 5 | 0 | 0 | 10 | 0 | 0 | 0 |
| | GLASGOW | GO FLY LTD | S | D | 21 | 0 | 0 | 67 | 24 | 5 | 5 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL NOTTINGHAM EAST MIDLANDS INT'L | | | | | 513 | 1 | 16 | 75 | 16 | 6 | 3 | 1 | 0 | 12 | 89 | 6 | 6 |
| NUREMBERG | | | | | | | | | | | | | | | | | |
| | STANSTED | AIR BERLIN | S | A | 55 | 0 | 1 | 80 | 13 | 7 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | STANSTED | AIR BERLIN | S | D | 56 | 0 | 0 | 54 | 32 | 9 | 5 | 0 | 0 | 18 | 0 | 0 | 0 |
| TOTAL NUREMBERG | | | | | 111 | 0 | 1 | 67 | 23 | 8 | 3 | 0 | 0 | 13 | 83 | 7 | 7 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: O

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| OPORTO (PORTUGAL) | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR PORTUGAL | S | A | 11 | 0 | 2 | 55 | 45 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | GATWICK | AIR PORTUGAL | S | D | 11 | 0 | 0 | 64 | 36 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | HEATHROW | AIR PORTUGAL | S | A | 46 | 0 | 0 | 35 | 26 | 22 | 15 | 2 | 0 | 37 | 36 | 33 | 47 | |
| | HEATHROW | AIR PORTUGAL | S | D | 46 | 0 | 0 | 39 | 15 | 22 | 22 | 2 | 0 | 39 | 51 | 33 | 47 | |
| | GATWICK | GB AIRWAYS LTD | S | A | 28 | 0 | 1 | 50 | 36 | 7 | 7 | 0 | 0 | 18 | 100 | 2 | 13 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 29 | 0 | 0 | 66 | 21 | 14 | 0 | 0 | 0 | 16 | 72 | 16 | 29 | |
| TOTAL OPORTO (PORTUGAL) | | | | | 171 | 0 | 3 | 47 | 26 | 15 | 11 | 1 | 0 | 28 | 55 | 26 | 26 | |
| ORAN ES SENIA | | | | | | | | | | | | | | | | | | |
| | GATWICK | KHALIFA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 16 | 0 | 0 | 0 | |
| | GATWICK | KHALIFA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| TOTAL ORAN ES SENIA | | | | | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | |
| ORLANDO | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 8 | 61 | 16 | 31 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 30 | 0 | 0 | 77 | 20 | 3 | 0 | 0 | 0 | 7 | 68 | 15 | 31 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 61 | 0 | 0 | 79 | 8 | 7 | 5 | 2 | 0 | 15 | 48 | 25 | 61 | |
| | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 61 | 0 | 0 | 70 | 15 | 3 | 11 | 0 | 0 | 16 | 50 | 22 | 62 | |
| TOTAL ORLANDO | | | | | 182 | 0 | 0 | 76 | 13 | 5 | 5 | 1 | 0 | 13 | 54 | 21 | 21 | |
| OSAKA (KANSAI) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | JAPAN AIRLINES | S | A | 27 | 4 | 4 | 85 | 7 | 7 | 0 | 0 | 0 | 6 | 84 | 5 | 31 | |
| | HEATHROW | JAPAN AIRLINES | S | D | 31 | 0 | 0 | 58 | 29 | 13 | 0 | 0 | 0 | 15 | 57 | 13 | 30 | |
| TOTAL OSAKA (KANSAI) | | | | | 58 | 4 | 4 | 71 | 19 | 10 | 0 | 0 | 0 | 11 | 70 | 9 | 9 | |
| OSLO (GARDERMOEN) | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 44 | 0 | 0 | 55 | 27 | 7 | 9 | 2 | 0 | 24 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 46 | 1 | 0 | 85 | 4 | 9 | 2 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 109 | 0 | 0 | 39 | 27 | 22 | 11 | 2 | 0 | 32 | 69 | 16 | 108 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 108 | 0 | 0 | 60 | 19 | 12 | 9 | 0 | 0 | 21 | 70 | 17 | 107 | |
| | HEATHROW | SAS | S | A | 136 | 0 | 0 | 51 | 17 | 21 | 10 | 0 | 0 | 24 | 76 | 11 | 125 | |
| | HEATHROW | SAS | S | D | 136 | 0 | 0 | 58 | 17 | 14 | 10 | 0 | 1 | 24 | 75 | 14 | 125 | |
| TOTAL OSLO (GARDERMOEN) | | | | | 580 | 1 | 6 | 55 | 19 | 16 | 9 | 1 | 0 | 24 | 74 | 14 | 14 | |
| OSTERSUND / FROSON | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: O

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-----------------------------------|-------------------|-------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| OSTERSUND / FROSON | | | | | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| OTTAWA INTERNATIONAL | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR CANADA | S | A | 28 | 0 | 0 | 54 | 18 | 14 | 14 | 0 | 0 | 25 | 29 | 69 | 31 |
| | HEATHROW | AIR CANADA | S | D | 27 | 0 | 1 | 78 | 7 | 7 | 7 | 0 | 0 | 14 | 50 | 28 | 30 |
| TOTAL OTTAWA INTERNATIONAL | | | | | 55 | 0 | 1 | 65 | 13 | 11 | 11 | 0 | 0 | 20 | 39 | 49 | 49 |
| OVDA | | | | | | | | | | | | | | | | | |
| | LUTON | BRITANNIA AIRWAYS | C | A | 4 | 1 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 9 | 0 | 62 | 1 |
| | LUTON | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 75 | 14 | 4 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 50 | 13 | 2 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 3 | 2 |
| | HEATHROW | EL AL | S | A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 19 | 67 | 14 | 6 |
| | HEATHROW | EL AL | S | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 71 | 10 | 7 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| TOTAL OVDA | | | | | 32 | 2 | 0 | 88 | 9 | 3 | 0 | 0 | 0 | 7 | 70 | 13 | 13 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|------------------|----------------------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | Matched |
| PADERBORN | STANSTED | AIR BERLIN | S | A | 31 | 0 | 0 | 87 | 6 | 0 | 3 | 3 | 0 | 14 | 0 | 0 | 0 |
| | STANSTED | AIR BERLIN | S | D | 31 | 0 | 0 | 87 | 6 | 3 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL PADERBORN | | | | | 62 | 0 | 0 | 87 | 6 | 2 | 3 | 2 | 0 | 11 | 100 | 3 | 3 |
| PALERMO | HEATHROW | BMI BRITISH MIDLAND | C | A | 5 | 0 | 0 | 0 | 0 | 60 | 20 | 20 | 0 | 105 | 0 | 116 | 3 |
| | HEATHROW | BMI BRITISH MIDLAND | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 11 | 33 | 51 | 3 |
| TOTAL PALERMO | | | | | 12 | 1 | 0 | 33 | 17 | 33 | 8 | 8 | 0 | 54 | 17 | 84 | 84 |
| PALMA DE MALLORCA | GATWICK | AIR EUROPA | S | A | 10 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 58 | 12 | 12 |
| | GATWICK | AIR EUROPA | S | D | 10 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 6 | 83 | 9 | 12 |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 30 | 0 | 0 | 77 | 0 | 17 | 7 | 0 | 0 | 19 | 77 | 11 | 30 |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 30 | 0 | 1 | 60 | 23 | 10 | 7 | 0 | 0 | 16 | 80 | 13 | 30 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 90 | 16 | 10 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 90 | 17 | 10 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 67 | 11 | 22 | 0 | 0 | 0 | 13 | 56 | 16 | 9 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 70 | 10 | 10 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 50 | 16 | 10 |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 5 | 90 | 5 | 10 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 7 | 45 | 16 | 11 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 3 | 11 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 100 | 0 | 1 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | A | 30 | 0 | 0 | 77 | 7 | 10 | 7 | 0 | 0 | 13 | 0 | 0 | 0 |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | S | D | 30 | 0 | 0 | 83 | 7 | 7 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 33 | 0 | 0 | 70 | 9 | 6 | 6 | 9 | 0 | 32 | 39 | 30 | 33 |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 33 | 0 | 0 | 64 | 15 | 12 | 6 | 3 | 0 | 27 | 33 | 37 | 33 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 18 | 0 | 0 | 50 | 17 | 28 | 6 | 0 | 0 | 21 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 18 | 0 | 0 | 33 | 22 | 39 | 6 | 0 | 0 | 25 | 0 | 0 | 0 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 7 | 0 | 0 | 71 | 14 | 14 | 0 | 0 | 0 | 10 | 75 | 21 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 3 | 75 | 20 | 4 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|--------------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| PALMA DE MALLORCA | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 6 | 1 | 0 | 67 | 17 | 17 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 7 | 0 | 0 | 57 | 29 | 14 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| | GATWICK | GB AIRWAYS LTD | S | A | 18 | 0 | 0 | 72 | 11 | 6 | 6 | 6 | 0 | 21 | 71 | 23 | 7 |
| | GATWICK | GB AIRWAYS LTD | S | D | 18 | 0 | 0 | 78 | 17 | 0 | 0 | 6 | 0 | 19 | 57 | 30 | 7 |
| | STANSTED | GO FLY LTD | S | A | 12 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 7 | 0 | 0 | 0 |
| | STANSTED | GO FLY LTD | S | D | 12 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 100 | 2 | 2 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 5 | 2 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 27 | 50 | 28 | 2 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 50 | 11 | 2 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 4 | 73 | 10 | 11 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 83 | 8 | 12 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 11 | 50 | 20 | 2 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 34 | 2 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 0 | 0 | 25 | 118 | 100 | 0 | 5 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 0 | 0 | 25 | 128 | 60 | 24 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 3 | 1 | 0 | 67 | 0 | 0 | 0 | 0 | 33 | 151 | 80 | 4 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 100 | 3 | 5 |
| TOTAL PALMA DE MALLORCA | | | | | 465 | 4 | 2 | 75 | 11 | 9 | 3 | 1 | 1 | 17 | 67 | 17 | 17 |
| PAPHOS | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 75 | 13 | 4 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 3 | 4 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 8 | 0 | 0 | 63 | 0 | 25 | 13 | 0 | 0 | 25 | 44 | 24 | 9 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 8 | 0 | 0 | 63 | 13 | 13 | 13 | 0 | 0 | 27 | 78 | 15 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 80 | 5 | 5 |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 3 | 5 |
| | LUTON | BRITANNIA AIRWAYS | C | A | 8 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 3 | 67 | 24 | 9 |
| | LUTON | BRITANNIA AIRWAYS | C | D | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 67 | 24 | 9 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 8 | 0 | 0 | 88 | 0 | 13 | 0 | 0 | 0 | 10 | 67 | 17 | 9 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 89 | 11 | 9 |
| | BIRMINGHAM | EUROCYPRIA AIRLINES LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | BIRMINGHAM | EUROCYPRIA AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | GATWICK | EUROCYPRIA AIRLINES LTD | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 50 | 100 | 0 | 1 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | | | | | | | | | | | | | MATCHED |
| PAPHOS | GATWICK | EUROCYPRIA AIRLINES LTD | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 88 | 50 | 13 | 2 |
| | MANCHESTER | EUROCYPRIA AIRLINES LTD | C | A | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 20 | 0 | 25 | 1 |
| | MANCHESTER | EUROCYPRIA AIRLINES LTD | C | D | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 23 | 0 | 33 | 1 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 6 | 0 | 0 | 50 | 33 | 17 | 0 | 0 | 0 | 14 | 0 | 0 | 0 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 7 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 6 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | S | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 5 | 50 | 13 | 4 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | S | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 6 | 4 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | A | 11 | 0 | 0 | 64 | 9 | 18 | 0 | 0 | 9 | 57 | 67 | 13 | 9 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | D | 11 | 0 | 0 | 73 | 18 | 9 | 0 | 0 | 0 | 10 | 89 | 11 | 9 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | S | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 50 | 22 | 4 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | S | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 75 | 13 | 4 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | S | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 25 | 21 | 4 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | S | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 3 | 4 |
| | BIRMINGHAM | HELIOS AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 50 | 33 | 2 |
| | BIRMINGHAM | HELIOS AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 19 | 50 | 50 | 2 |
| | GATWICK | HELIOS AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 33 | 24 | 3 | 3 |
| | GATWICK | HELIOS AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 10 | 25 | 33 | 4 |
| | MANCHESTER | HELIOS AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 50 | 30 | 2 |
| | MANCHESTER | HELIOS AIRWAYS LTD | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 29 | 0 | 46 | 2 |
| | STANSTED | HELIOS AIRWAYS LTD | S | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | STANSTED | HELIOS AIRWAYS LTD | S | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 1 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 36 | 75 | 11 | 4 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 6 | 0 | 0 | 67 | 0 | 0 | 17 | 17 | 0 | 66 | 80 | 11 | 5 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 83 | 9 | 6 | 6 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 60 | 21 | 5 |
| TOTAL PAPHOS | | | | | 194 | 2 | 0 | 78 | 10 | 7 | 4 | 1 | 1 | 15 | 65 | 20 | 20 |
| PARIS (CHARLES DE GAULLE) | HEATHROW | AIR FRANCE | S | A | 372 | 1 | 0 | 55 | 21 | 15 | 9 | 1 | 0 | 24 | 38 | 32 | 319 |
| | HEATHROW | AIR FRANCE | S | D | 373 | 1 | 0 | 60 | 16 | 14 | 10 | 1 | 0 | 23 | 46 | 30 | 319 |
| | MANCHESTER | AIR FRANCE | S | A | 171 | 0 | 0 | 61 | 19 | 13 | 7 | 0 | 0 | 18 | 36 | 30 | 129 |
| | MANCHESTER | AIR FRANCE | S | D | 172 | 0 | 0 | 77 | 11 | 6 | 5 | 0 | 0 | 11 | 56 | 22 | 129 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--|-------------------|---------------------------------|-------------------|-------------|-------------------|-----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| PARIS (CHARLES DE GAULLE) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 166 | 0 | 1 | 61 | 16 | 13 | 9 | 1 | 0 | 23 | 67 | 15 | 132 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 165 | 0 | 7 | 63 | 19 | 13 | 4 | 1 | 0 | 18 | 67 | 13 | 133 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 78 | 0 | 0 | 81 | 8 | 6 | 5 | 0 | 0 | 10 | 69 | 12 | 13 | |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 78 | 0 | 0 | 68 | 14 | 13 | 5 | 0 | 0 | 17 | 83 | 6 | 23 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 68 | 0 | 0 | 76 | 12 | 7 | 4 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 37 | 0 | 0 | 81 | 11 | 3 | 5 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | A | 124 | 1 | 0 | 60 | 19 | 14 | 7 | 0 | 0 | 19 | 91 | 5 | 129 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | S | D | 124 | 0 | 0 | 83 | 10 | 4 | 3 | 0 | 0 | 9 | 91 | 4 | 129 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 169 | 1 | 0 | 75 | 8 | 8 | 9 | 1 | 0 | 17 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 168 | 0 | 0 | 76 | 8 | 12 | 4 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 293 | 1 | 0 | 65 | 12 | 12 | 10 | 1 | 0 | 24 | 80 | 14 | 263 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 292 | 1 | 1 | 69 | 12 | 11 | 7 | 1 | 0 | 18 | 74 | 13 | 262 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | A | 119 | 1 | 2 | 50 | 20 | 13 | 14 | 3 | 0 | 32 | 66 | 17 | 106 | |
| | MANCHESTER | BRITISH AIRWAYS PLC | S | D | 118 | 0 | 3 | 63 | 18 | 11 | 7 | 2 | 0 | 19 | 74 | 11 | 107 | |
| | EDINBURGH | CITY JET | S | A | 60 | 0 | 0 | 78 | 12 | 10 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | EDINBURGH | CITY JET | S | D | 60 | 0 | 0 | 68 | 17 | 12 | 3 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | LONDON CITY | CITY JET | S | A | 16 | 0 | 0 | 63 | 13 | 25 | 0 | 0 | 0 | 19 | 78 | 13 | 77 | |
| | LONDON CITY | CITY JET | S | D | 16 | 1 | 0 | 25 | 38 | 25 | 13 | 0 | 0 | 32 | 60 | 22 | 77 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | A | 137 | 1 | 2 | 74 | 6 | 7 | 11 | 2 | 1 | 24 | 0 | 0 | 0 | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | S | D | 125 | 13 | 0 | 64 | 14 | 9 | 14 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 178 | 0 | 0 | 79 | 11 | 3 | 6 | 1 | 0 | 13 | 72 | 13 | 156 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 177 | 1 | 0 | 70 | 15 | 10 | 4 | 1 | 0 | 18 | 66 | 17 | 158 | |
| | GLASGOW | FLYBE.BRITISH EUROPEAN | S | D | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 37 | 75 | 4 | 4 | |
| | NEWCASTLE | FLYBE.BRITISH EUROPEAN | S | A | 74 | 0 | 0 | 78 | 14 | 7 | 1 | 0 | 0 | 10 | 62 | 24 | 66 | |
| | NEWCASTLE | FLYBE.BRITISH EUROPEAN | S | D | 74 | 0 | 0 | 80 | 14 | 5 | 1 | 0 | 0 | 9 | 56 | 28 | 66 | |
| | STANSTED | KLM UK LTD | S | A | 100 | 1 | 6 | 76 | 9 | 7 | 8 | 0 | 0 | 15 | 77 | 11 | 84 | |
| | STANSTED | KLM UK LTD | S | D | 101 | 0 | 5 | 66 | 16 | 11 | 7 | 0 | 0 | 18 | 59 | 22 | 80 | |
| TOTAL PARIS (CHARLES DE GAULLE) | | | | | 4209 | 33 | 31 | 67 | 14 | 11 | 7 | 1 | 0 | 19 | 66 | 18 | 18 | |
| PARIS (LE BOURGET) | | | | | | | | | | | | | | | | | | |
| PARIS (ORLY) | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---|-------------------|----------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| PARIS (ORLY) | | | | | | | | | | | | | | | | | | |
| | LONDON CITY | CITY JET | | S A | 76 | 0 | 0 | 68 | 24 | 7 | 1 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | LONDON CITY | CITY JET | | S D | 75 | 1 | 0 | 80 | 13 | 5 | 1 | 0 | 0 | 10 | 0 | 0 | 0 | |
| TOTAL PARIS (ORLY) | | | | | 151 | 1 | 0 | 74 | 19 | 6 | 1 | 0 | 0 | 11 | 100 | 4 | 4 | |
| PERPIGNAN | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 30 | 0 | 0 | 53 | 20 | 17 | 10 | 0 | 0 | 23 | 68 | 28 | 28 | |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 53 | 27 | 10 | 10 | 0 | 0 | 20 | 41 | 41 | 29 | |
| TOTAL PERPIGNAN | | | | | 62 | 0 | 0 | 55 | 23 | 13 | 10 | 0 | 0 | 21 | 54 | 35 | 35 | |
| PESCARA | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 30 | 0 | 0 | 43 | 33 | 13 | 10 | 0 | 0 | 25 | 48 | 23 | 29 | |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 37 | 53 | 7 | 3 | 0 | 0 | 21 | 45 | 26 | 29 | |
| TOTAL PESCARA | | | | | 60 | 0 | 0 | 40 | 43 | 10 | 7 | 0 | 0 | 23 | 47 | 24 | 24 | |
| PHILADELPHIA INTERNATIONAL | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 61 | 0 | 1 | 79 | 3 | 8 | 2 | 3 | 5 | 61 | 67 | 13 | 60 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 61 | 0 | 0 | 52 | 23 | 18 | 5 | 0 | 2 | 36 | 68 | 13 | 60 | |
| | GATWICK | US AIRWAYS | | S A | 29 | 0 | 1 | 59 | 7 | 28 | 3 | 3 | 0 | 31 | 50 | 39 | 30 | |
| | GATWICK | US AIRWAYS | | S D | 30 | 0 | 1 | 70 | 13 | 10 | 3 | 3 | 0 | 22 | 90 | 13 | 31 | |
| | MANCHESTER | US AIRWAYS | | S A | 31 | 0 | 0 | 48 | 19 | 16 | 13 | 3 | 0 | 38 | 61 | 18 | 31 | |
| | MANCHESTER | US AIRWAYS | | S D | 31 | 0 | 0 | 77 | 10 | 6 | 6 | 0 | 0 | 13 | 94 | 5 | 31 | |
| TOTAL PHILADELPHIA INTERNATIONAL | | | | | 243 | 0 | 3 | 65 | 13 | 14 | 5 | 2 | 2 | 37 | 71 | 16 | 16 | |
| PHOENIX | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 37 | 43 | 17 | 3 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 57 | 13 | 13 | 17 | 0 | 0 | 32 | 0 | 0 | 0 | |
| TOTAL PHOENIX | | | | | 60 | 0 | 0 | 47 | 28 | 15 | 10 | 0 | 0 | 27 | 68 | 11 | 11 | |
| PHUKET | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | MONARCH AIRLINES | | C A | 4 | 0 | 0 | 25 | 0 | 50 | 0 | 25 | 0 | 66 | 0 | 0 | 0 | |
| | MANCHESTER | MONARCH AIRLINES | | C D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C A | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| TOTAL PHUKET | | | | | 18 | 0 | 0 | 67 | 11 | 11 | 6 | 6 | 0 | 23 | 0 | 0 | 0 | |
| PISA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 58 | 0 | 0 | 69 | 5 | 10 | 7 | 7 | 2 | 35 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 57 | 0 | 0 | 82 | 5 | 9 | 4 | 0 | 0 | 11 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| PISA | STANSTED | RYANAIR | S | A | 54 | 0 | 2 | 41 | 30 | 17 | 9 | 4 | 0 | 30 | 67 | 13 | 55 |
| | STANSTED | RYANAIR | S | D | 57 | 0 | 1 | 39 | 28 | 23 | 11 | 0 | 0 | 29 | 47 | 21 | 57 |
| TOTAL PISA | | | | | 226 | 0 | 3 | 58 | 17 | 15 | 8 | 3 | 0 | 26 | 70 | 14 | 14 |
| PITTSBURGH | GATWICK | US AIRWAYS | S | A | 30 | 0 | 0 | 77 | 13 | 3 | 7 | 0 | 0 | 13 | 46 | 33 | 26 |
| | GATWICK | US AIRWAYS | S | D | 30 | 0 | 0 | 77 | 13 | 3 | 7 | 0 | 0 | 13 | 85 | 9 | 26 |
| TOTAL PITTSBURGH | | | | | 60 | 0 | 0 | 77 | 13 | 3 | 7 | 0 | 0 | 13 | 65 | 21 | 21 |
| PLOVDIV | GATWICK | HEMUS AIR | C | D | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 45 | 0 | 63 | 2 |
| | MANCHESTER | HEMUS AIR | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 50 | 46 | 2 |
| TOTAL PLOVDIV | | | | | 6 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 23 | 17 | 69 | 69 |
| PLYMOUTH | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 86 | 0 | 0 | 76 | 10 | 5 | 9 | 0 | 0 | 15 | 75 | 10 | 67 |
| | GATWICK | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 112 | 1 | 0 | 66 | 14 | 8 | 11 | 1 | 0 | 21 | 84 | 8 | 38 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 5 | 0 | 0 | 60 | 0 | 20 | 20 | 0 | 0 | 29 | 67 | 10 | 3 |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 22 | 0 | 0 | 73 | 9 | 9 | 9 | 0 | 0 | 16 | 100 | 0 | 2 |
| TOTAL PLYMOUTH | | | | | 225 | 1 | 0 | 70 | 12 | 7 | 10 | 0 | 0 | 18 | 76 | 10 | 10 |
| POINTE A PITRE GUADELOU | | | | | | | | | | | | | | | | | |
| POITIERS | STANSTED | KLM UK LTD | S | A | 21 | 0 | 0 | 62 | 10 | 14 | 14 | 0 | 0 | 23 | 60 | 20 | 15 |
| | STANSTED | KLM UK LTD | S | D | 20 | 1 | 1 | 55 | 15 | 10 | 20 | 0 | 0 | 30 | 67 | 15 | 15 |
| TOTAL POITIERS | | | | | 41 | 1 | 1 | 59 | 12 | 12 | 17 | 0 | 0 | 26 | 63 | 18 | 18 |
| PORLAMAR | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 1 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 165 | 0 | 18 | 1 |
| TOTAL PORLAMAR | | | | | 3 | 5 | 0 | 0 | 0 | 0 | 67 | 33 | 0 | 165 | 80 | 7 | 7 |
| PORT OF SPAIN | HEATHROW | BWIA | S | A | 30 | 0 | 0 | 37 | 7 | 17 | 33 | 7 | 0 | 57 | 48 | 29 | 31 |
| | HEATHROW | BWIA | S | D | 20 | 0 | 0 | 10 | 25 | 10 | 45 | 10 | 0 | 86 | 13 | 40 | 31 |
| | MANCHESTER | BWIA | S | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------------|-------------------|-----------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| PORT OF SPAIN | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BWIA | | S D | 5 | 0 | 0 | 40 | 20 | 0 | 40 | 0 | 0 | 35 | 0 | 0 | 0 | |
| TOTAL PORT OF SPAIN | | | | | 62 | 0 | 0 | 32 | 15 | 11 | 35 | 6 | 0 | 60 | 30 | 35 | 35 | |
| PRAGUE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 89 | 0 | 0 | 47 | 15 | 27 | 11 | 0 | 0 | 29 | 57 | 26 | 89 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 88 | 0 | 0 | 49 | 30 | 16 | 6 | 0 | 0 | 21 | 72 | 18 | 88 | |
| | BIRMINGHAM | CSA | | S A | 23 | 0 | 1 | 74 | 17 | 4 | 4 | 0 | 0 | 12 | 75 | 11 | 20 | |
| | BIRMINGHAM | CSA | | S D | 23 | 0 | 1 | 74 | 22 | 4 | 0 | 0 | 0 | 10 | 95 | 4 | 21 | |
| | HEATHROW | CSA | | S A | 59 | 0 | 0 | 34 | 32 | 17 | 14 | 3 | 0 | 36 | 49 | 35 | 53 | |
| | HEATHROW | CSA | | S D | 60 | 0 | 0 | 57 | 17 | 18 | 7 | 2 | 0 | 24 | 63 | 25 | 54 | |
| | MANCHESTER | CSA | | S A | 38 | 0 | 1 | 89 | 11 | 0 | 0 | 0 | 0 | 5 | 70 | 28 | 23 | |
| | MANCHESTER | CSA | | S D | 38 | 0 | 1 | 87 | 5 | 5 | 3 | 0 | 0 | 7 | 88 | 11 | 24 | |
| | STANSTED | CSA | | S A | 50 | 0 | 0 | 66 | 10 | 12 | 10 | 2 | 0 | 25 | 67 | 35 | 42 | |
| | STANSTED | CSA | | S D | 50 | 0 | 0 | 60 | 12 | 12 | 14 | 2 | 0 | 30 | 64 | 36 | 42 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S A | 52 | 1 | 0 | 23 | 23 | 29 | 23 | 2 | 0 | 44 | 0 | 0 | 0 | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S D | 53 | 0 | 0 | 15 | 30 | 38 | 17 | 0 | 0 | 42 | 0 | 0 | 0 | |
| | STANSTED | GO FLY LTD | | S A | 36 | 0 | 1 | 44 | 22 | 25 | 8 | 0 | 0 | 21 | 51 | 32 | 63 | |
| | STANSTED | GO FLY LTD | | S D | 36 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 20 | 55 | 29 | 65 | |
| TOTAL PRAGUE | | | | | 703 | 3 | 5 | 52 | 20 | 18 | 9 | 1 | 0 | 25 | 63 | 26 | 26 | |
| PRESTWICK | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 267 | 1 | 4 | 86 | 5 | 4 | 4 | 1 | 0 | 11 | 75 | 17 | 234 | |
| | STANSTED | RYANAIR | | S D | 268 | 0 | 3 | 78 | 13 | 4 | 5 | 0 | 0 | 14 | 58 | 24 | 237 | |
| TOTAL PRESTWICK | | | | | 535 | 3 | 7 | 82 | 9 | 4 | 4 | 1 | 0 | 12 | 66 | 21 | 21 | |
| PRISTINA | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 12 | 0 | 0 | 75 | 17 | 8 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 12 | 0 | 0 | 42 | 58 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | STANSTED | CHANNEL EXPRESS (AIR SVS) | | C A | 4 | 0 | 0 | 25 | 0 | 25 | 50 | 0 | 0 | 67 | 0 | 0 | 0 | |
| | STANSTED | CHANNEL EXPRESS (AIR SVS) | | C D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| TOTAL PRISTINA | | | | | 32 | 0 | 0 | 56 | 28 | 9 | 6 | 0 | 0 | 19 | 39 | 28 | 28 | |
| PROVIDENCIALES | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 5 | 0 | 0 | 40 | 60 | 0 | 0 | 0 | 0 | 15 | 60 | 7 | 5 | |
| TOTAL PROVIDENCIALES | | | | | 10 | 0 | 0 | 60 | 30 | 0 | 10 | 0 | 0 | 16 | 60 | 7 | 7 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: P

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | | |
|------------------------------|-------------------|--------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| PUERTO PLATA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 9 | 100 | 6 | 3 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 15 | 100 | 3 | 5 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 20 | 0 | 0 | 40 | 20 | 20 | 319 | 50 | 15 | 4 | | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 6 | 0 | 0 | 17 | 0 | 17 | 33 | 17 | 17 | 273 | 60 | 23 | 5 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 30 | 4 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 100 | 2 | 5 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 3 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 34 | 4 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 25 | 23 | 4 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 36 | 5 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 22 | 75 | 39 | 4 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | | |
| TOTAL PUERTO PLATA | | | | | 51 | 1 | 0 | 65 | 12 | 8 | 8 | 4 | 4 | 70 | 60 | 21 | 21 | | |
| PUERTO VALLARTA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 0 | 0 | 20 | 40 | 20 | 20 | 245 | 20 | 57 | 5 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 0 | 0 | 20 | 40 | 20 | 20 | 188 | 40 | 52 | 5 | | |
| TOTAL PUERTO VALLARTA | | | | | 10 | 0 | 0 | 0 | 0 | 20 | 40 | 20 | 20 | 217 | 30 | 54 | 54 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|--------------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| RALEIGH | GATWICK | AMERICAN AIRLINES | S | A | 29 | 0 | 1 | 72 | 3 | 21 | 3 | 0 | 0 | 16 | 63 | 15 | 30 |
| | GATWICK | AMERICAN AIRLINES | S | D | 29 | 0 | 1 | 83 | 10 | 3 | 3 | 0 | 0 | 12 | 90 | 5 | 30 |
| TOTAL RALEIGH | | | | | 58 | 0 | 2 | 78 | 7 | 12 | 3 | 0 | 0 | 14 | 77 | 10 | 10 |
| RENNES | | | | | | | | | | | | | | | | | |
| REUS | | | | | | | | | | | | | | | | | |
| TOTAL REUS | | | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| REYKJAVIK | | | | | | | | | | | | | | | | | |
| RHODES | | | | | | | | | | | | | | | | | |
| RIGA | HEATHROW | BRITISH AIRWAYS PLC | S | A | 21 | 0 | 0 | 62 | 19 | 10 | 5 | 5 | 0 | 31 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 20 | 0 | 0 | 50 | 15 | 5 | 30 | 0 | 0 | 36 | 0 | 0 | 0 |
| TOTAL RIGA | | | | | 41 | 2 | 0 | 56 | 17 | 7 | 17 | 2 | 0 | 34 | 83 | 6 | 6 |
| RIO DE JANEIRO (GALEAO) | HEATHROW | BRITISH AIRWAYS PLC | S | A | 31 | 0 | 0 | 90 | 6 | 0 | 0 | 3 | 0 | 9 | 77 | 9 | 26 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 31 | 0 | 0 | 58 | 23 | 10 | 6 | 3 | 0 | 24 | 77 | 8 | 26 |
| | HEATHROW | VARIG | S | A | 31 | 0 | 0 | 71 | 16 | 6 | 0 | 6 | 0 | 22 | 73 | 12 | 30 |
| | HEATHROW | VARIG | S | D | 31 | 0 | 0 | 39 | 23 | 26 | 10 | 3 | 0 | 32 | 55 | 20 | 31 |
| TOTAL RIO DE JANEIRO (GALEAO) | | | | | 124 | 0 | 0 | 65 | 17 | 10 | 4 | 4 | 0 | 22 | 70 | 12 | 12 |
| RIYADH | HEATHROW | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 2 | 12 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 12 | 0 | 0 | 33 | 25 | 17 | 25 | 0 | 0 | 36 | 85 | 7 | 13 |
| | HEATHROW | SAUDI ARABIAN AIRLINES | S | A | 13 | 1 | 0 | 85 | 8 | 8 | 0 | 0 | 0 | 8 | 77 | 11 | 13 |
| | HEATHROW | SAUDI ARABIAN AIRLINES | S | D | 13 | 0 | 0 | 62 | 15 | 23 | 0 | 0 | 0 | 17 | 55 | 20 | 11 |
| TOTAL RIYADH | | | | | 51 | 1 | 0 | 71 | 12 | 12 | 6 | 0 | 0 | 15 | 80 | 10 | 10 |
| ROME (CIAMPINO) | STANSTED | EASYJET AIRLINE COMPANY LTD | S | A | 35 | 0 | 0 | 63 | 14 | 20 | 3 | 0 | 0 | 15 | 0 | 0 | 0 |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | S | D | 35 | 0 | 0 | 29 | 37 | 31 | 3 | 0 | 0 | 26 | 0 | 0 | 0 |
| | STANSTED | GO FLY LTD | S | A | 24 | 0 | 0 | 63 | 29 | 0 | 8 | 0 | 0 | 15 | 75 | 20 | 56 |
| | STANSTED | GO FLY LTD | S | D | 24 | 0 | 0 | 54 | 33 | 8 | 4 | 0 | 0 | 17 | 63 | 19 | 56 |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 22 | 0 | 0 | 0 |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 |
| | STANSTED | RYANAIR | S | A | 114 | 0 | 1 | 66 | 10 | 16 | 7 | 2 | 0 | 22 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|-----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| ROME (CIAMPINO) | STANSTED | RYANAIR | | S D | 114 | 0 | 1 | 56 | 24 | 11 | 9 | 1 | 0 | 24 | 0 | 0 | 0 |
| TOTAL ROME (CIAMPINO) | | | | | 350 | 2 | 2 | 58 | 20 | 15 | 7 | 1 | 0 | 21 | 68 | 19 | 19 |
| ROME (FIUMICINO) | GATWICK | ALITALIA | | S A | 27 | 0 | 0 | 56 | 22 | 22 | 0 | 0 | 0 | 18 | 54 | 16 | 28 |
| | GATWICK | ALITALIA | | S D | 27 | 1 | 0 | 67 | 7 | 15 | 11 | 0 | 0 | 17 | 86 | 8 | 28 |
| | HEATHROW | ALITALIA | | S A | 151 | 0 | 0 | 50 | 16 | 23 | 11 | 0 | 0 | 26 | 44 | 31 | 145 |
| | HEATHROW | ALITALIA | | S D | 151 | 0 | 1 | 52 | 13 | 16 | 19 | 0 | 0 | 27 | 53 | 29 | 143 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 11 | 0 | 0 | 9 | 36 | 45 | 9 | 0 | 0 | 40 | 0 | 0 | 0 |
| | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 18 | 0 | 0 | 56 | 33 | 6 | 6 | 0 | 0 | 18 | 0 | 0 | 0 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | | S A | 25 | 0 | 0 | 24 | 28 | 28 | 20 | 0 | 0 | 41 | 54 | 25 | 24 |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | | S D | 25 | 0 | 0 | 60 | 16 | 16 | 8 | 0 | 0 | 24 | 88 | 13 | 24 |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 70 | 7 | 13 | 10 | 0 | 0 | 21 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 80 | 10 | 3 | 7 | 0 | 0 | 13 | 0 | 0 | 0 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 139 | 0 | 0 | 60 | 21 | 11 | 7 | 1 | 0 | 21 | 69 | 19 | 133 |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 139 | 0 | 0 | 71 | 16 | 9 | 4 | 1 | 0 | 16 | 74 | 13 | 132 |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S A | 25 | 0 | 1 | 20 | 24 | 44 | 12 | 0 | 0 | 35 | 60 | 30 | 25 |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S D | 26 | 0 | 0 | 85 | 4 | 12 | 0 | 0 | 0 | 8 | 76 | 25 | 25 |
| TOTAL ROME (FIUMICINO) | | | | | 824 | 1 | 3 | 58 | 17 | 16 | 10 | 0 | 0 | 22 | 63 | 21 | 21 |
| ROTTERDAM | HEATHROW | KLM | | S A | 66 | 0 | 0 | 71 | 12 | 9 | 8 | 0 | 0 | 17 | 84 | 15 | 76 |
| | HEATHROW | KLM | | S D | 64 | 0 | 0 | 66 | 19 | 8 | 8 | 0 | 0 | 18 | 80 | 13 | 76 |
| | GATWICK | TTA - TRANS TRAVEL AIRLINES BV | | S A | 41 | 0 | 1 | 41 | 44 | 7 | 7 | 0 | 0 | 26 | 62 | 16 | 47 |
| | GATWICK | TTA - TRANS TRAVEL AIRLINES BV | | S D | 41 | 0 | 1 | 90 | 0 | 2 | 7 | 0 | 0 | 8 | 90 | 5 | 49 |
| | LONDON CITY | VLM (BELGIUM) | | S A | 116 | 0 | 3 | 74 | 11 | 9 | 5 | 0 | 0 | 12 | 90 | 8 | 100 |
| | LONDON CITY | VLM (BELGIUM) | | S D | 116 | 0 | 3 | 78 | 7 | 10 | 4 | 0 | 0 | 12 | 87 | 8 | 101 |
| TOTAL ROTTERDAM | | | | | 444 | 2 | 8 | 72 | 13 | 9 | 6 | 0 | 0 | 15 | 83 | 10 | 10 |
| ROVANIEMI | BIRMINGHAM | BRITANNIA AIRWAYS | | C A | 3 | 0 | 0 | 33 | 0 | 33 | 0 | 33 | 0 | 100 | 50 | 12 | 2 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 100 | 3 | 1 |
| | GATWICK | BRITANNIA AIRWAYS | | C A | 16 | 0 | 0 | 25 | 44 | 19 | 13 | 0 | 0 | 31 | 23 | 27 | 13 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| ROVANIEMI | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 15 | 0 | 0 | 60 | 13 | 27 | 0 | 0 | 0 | 15 | 67 | 11 | 12 | |
| | LUTON | BRITANNIA AIRWAYS | C | A | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 29 | 40 | 25 | 5 | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 1 | 50 | 15 | 4 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 11 | 0 | 0 | 18 | 18 | 55 | 9 | 0 | 0 | 33 | 25 | 30 | 8 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 11 | 0 | 0 | 82 | 0 | 18 | 0 | 0 | 0 | 10 | 100 | 4 | 7 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 5 | 100 | 0 | 2 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 1 | 2 | |
| | EDINBURGH | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 50 | 16 | 2 | |
| | EDINBURGH | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 4 | 2 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 10 | 1 | 0 | 40 | 20 | 20 | 20 | 0 | 0 | 31 | 33 | 21 | 9 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 10 | 63 | 16 | 8 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 17 | 3 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 67 | 26 | 3 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 5 | 1 | 0 | 60 | 40 | 0 | 0 | 0 | 0 | 11 | 57 | 14 | 7 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 86 | 8 | 7 | |
| | NEWCASTLE | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 2 | |
| | NEWCASTLE | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 100 | 2 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | A | 9 | 0 | 0 | 67 | 11 | 11 | 11 | 0 | 0 | 18 | 67 | 29 | 6 | |
| | GATWICK | MONARCH AIRLINES | C | D | 9 | 0 | 0 | 67 | 22 | 0 | 11 | 0 | 0 | 16 | 100 | 4 | 6 | |
| | MANCHESTER | MONARCH AIRLINES | C | A | 4 | 0 | 0 | 50 | 0 | 0 | 0 | 0 | 50 | 354 | 67 | 19 | 3 | |
| | MANCHESTER | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 65 | 67 | 7 | 3 | |
| | STANSTED | MONARCH AIRLINES | C | A | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 86 | 0 | 0 | 0 | |
| | STANSTED | MONARCH AIRLINES | C | D | 3 | 0 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 59 | 0 | 0 | 0 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 20 | 100 | 0 | 1 | |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 18 | 100 | 6 | 1 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 13 | 0 | 0 | 54 | 31 | 15 | 0 | 0 | 0 | 15 | 40 | 28 | 5 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 13 | 0 | 0 | 62 | 38 | 0 | 0 | 0 | 0 | 11 | 40 | 52 | 5 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 0 | 1 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 1 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 32 | 0 | 33 | 2 | |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 24 | 50 | 26 | 2 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 27 | 50 | 13 | 2 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 6 | 2 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: R

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | Actual (7) | Plan (8) | | | | | | | | | | |
| ROVANIEMI | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 0 | 18 | 1 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 1 | |
| TOTAL ROVANIEMI | | | | | 217 | 8 | 0 | 61 | 19 | 13 | 6 | 0 | 1 | 25 | 59 | 18 | 18 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|-----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| SALONIKA | | | | | | | | | | | | | | | | | | |
| | GATWICK | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 11 | 50 | 50 | 2 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 20 | 50 | 15 | 2 | |
| | GATWICK | OLYMPIC AIRWAYS | S | A | 22 | 0 | 1 | 95 | 0 | 0 | 5 | 0 | 0 | 8 | 61 | 55 | 23 | |
| | GATWICK | OLYMPIC AIRWAYS | S | D | 22 | 0 | 1 | 77 | 14 | 5 | 5 | 0 | 0 | 12 | 70 | 56 | 23 | |
| TOTAL SALONIKA | | | | | 50 | 0 | 2 | 86 | 6 | 4 | 4 | 0 | 0 | 10 | 64 | 54 | 54 | |
| SALZBURG | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 3 | 2 | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 3 | 1 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 20 | 0 | 36 | 3 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 67 | 0 | 0 | 0 | 17 | 17 | 113 | 80 | 10 | 5 | |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 50 | 14 | 2 | | |
| | LUTON | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 100 | 9 | 2 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 80 | 50 | 32 | 2 | |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 56 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 47 | 0 | 0 | 0 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 33 | 1 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 6 | 2 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 69 | 0 | 126 | 1 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 40 | 20 | 20 | 20 | 0 | 0 | 45 | 0 | 50 | 2 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 19 | 0 | 89 | 1 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 12 | 0 | 82 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 59 | 17 | 42 | 6 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 50 | 24 | 6 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 19 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 33 | 2 | |
| | STANSTED | RYANAIR | S | A | 58 | 0 | 1 | 78 | 10 | 3 | 9 | 0 | 0 | 13 | 52 | 32 | 58 | |
| | STANSTED | RYANAIR | S | D | 59 | 0 | 0 | 63 | 17 | 14 | 7 | 0 | 0 | 20 | 30 | 44 | 60 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 4 | 2 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 50 | 19 | 2 | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 2 | |
| TOTAL SALZBURG | | | | | 190 | 4 | 1 | 67 | 13 | 10 | 8 | 1 | 1 | 24 | 41 | 37 | 37 | |
| SAMARA/KUYBYSHEV | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| SAMEDAN/ST MORITZ | | | | | | | | | | | | | | | | | | |
| SAN DIEGO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 21 | 0 | 0 | 43 | 24 | 19 | 14 | 0 | 0 | 26 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 21 | 0 | 0 | 52 | 33 | 5 | 10 | 0 | 0 | 18 | 0 | 0 | 0 | |
| TOTAL SAN DIEGO | | | | | 42 | 0 | 0 | 48 | 29 | 12 | 12 | 0 | 0 | 22 | 66 | 16 | 16 | |
| SAN FRANCISCO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 59 | 0 | 0 | 90 | 3 | 7 | 0 | 0 | 0 | 6 | 76 | 9 | 58 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 59 | 0 | 0 | 56 | 25 | 14 | 5 | 0 | 0 | 19 | 77 | 12 | 57 | |
| | HEATHROW | UNITED AIRLINES | | S A | 62 | 0 | 0 | 52 | 26 | 19 | 2 | 2 | 0 | 22 | 79 | 10 | 62 | |
| | HEATHROW | UNITED AIRLINES | | S D | 62 | 0 | 0 | 82 | 13 | 2 | 3 | 0 | 0 | 9 | 84 | 10 | 62 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S A | 29 | 0 | 0 | 14 | 28 | 45 | 14 | 0 | 0 | 36 | 28 | 28 | 29 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | | S D | 29 | 0 | 0 | 38 | 34 | 28 | 0 | 0 | 0 | 22 | 55 | 19 | 29 | |
| TOTAL SAN FRANCISCO | | | | | 300 | 0 | 0 | 61 | 20 | 15 | 3 | 0 | 0 | 17 | 72 | 13 | 13 | |
| SAN JUAN (PUERTO RICO) | | | | | | | | | | | | | | | | | | |
| SANAA | | | | | | | | | | | | | | | | | | |
| | HEATHROW | YEMENIA | | S A | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 24 | 11 | 41 | 9 | |
| | HEATHROW | YEMENIA | | S D | 8 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 24 | 67 | 19 | 9 | |
| TOTAL SANAA | | | | | 12 | 0 | 0 | 50 | 25 | 17 | 8 | 0 | 0 | 24 | 39 | 30 | 30 | |
| SANDEFJORD(TORP) | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 53 | 0 | 0 | 40 | 17 | 26 | 15 | 2 | 0 | 31 | 73 | 29 | 51 | |
| | STANSTED | RYANAIR | | S D | 53 | 0 | 0 | 49 | 30 | 15 | 6 | 0 | 0 | 20 | 38 | 37 | 52 | |
| TOTAL SANDEFJORD(TORP) | | | | | 106 | 0 | 0 | 44 | 24 | 21 | 10 | 1 | 0 | 26 | 55 | 33 | 33 | |
| SANFORD | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | | C A | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | GATWICK | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | |
| | MANCHESTER | BRITANNIA AIRWAYS | | C A | 5 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 38 | 0 | 0 | 0 | |
| | MANCHESTER | BRITANNIA AIRWAYS | | C D | 4 | 0 | 0 | 50 | 25 | 0 | 0 | 25 | 0 | 54 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C A | 6 | 0 | 0 | 0 | 17 | 33 | 50 | 0 | 0 | 70 | 0 | 56 | 3 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C D | 5 | 0 | 0 | 20 | 60 | 0 | 20 | 0 | 0 | 43 | 0 | 38 | 3 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | | C A | 4 | 1 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | 92 | 60 | 17 | 5 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | | C D | 4 | 0 | 0 | 50 | 0 | 0 | 25 | 25 | 0 | 77 | 100 | 8 | 4 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 13 | 40 | 30 | 10 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | | C D | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 46 | 67 | 16 | 9 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|---|-------------------|------------|--------------------------|----------|-------------------|-----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| SANFORD | | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 40 | 20 | 20 | 20 | 0 | 0 | 30 | 79 | 28 | 14 |
| | | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 22 | 50 | 13 | 12 |
| | | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 50 | 25 | 0 | 25 | 0 | 0 | 33 | 50 | 25 | 4 |
| | | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 73 | 75 | 12 | 4 |
| | | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| | | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL SANFORD | | | | | | 68 | 5 | 0 | 50 | 18 | 12 | 15 | 6 | 0 | 39 | 57 | 23 | 23 |
| SANTA CRUZ DE LA PALMA | | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 15 | 100 | 0 | 4 |
| | | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 23 | 100 | 0 | 4 |
| | | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 75 | 0 | 0 | 25 | 0 | 0 | 24 | 100 | 0 | 4 |
| | | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 100 | 0 | 3 |
| TOTAL SANTA CRUZ DE LA PALMA | | | | | | 16 | 0 | 0 | 81 | 0 | 6 | 13 | 0 | 0 | 16 | 100 | 0 | 0 |
| SANTIAGO DE CHILE | | GATWICK | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 92 | 0 | 0 | 0 |
| TOTAL SANTIAGO DE CHILE | | | | | | 7 | 0 | 0 | 29 | 0 | 43 | 29 | 0 | 0 | 62 | 0 | 0 | 0 |
| SANTIAGO DE COMPOSTELA | | HEATHROW | IBERIA | S | A | 30 | 0 | 0 | 80 | 7 | 7 | 7 | 0 | 0 | 16 | 86 | 12 | 28 |
| | | HEATHROW | IBERIA | S | D | 30 | 0 | 0 | 80 | 7 | 10 | 3 | 0 | 0 | 15 | 82 | 15 | 28 |
| | | GLASGOW | MONARCH AIRLINES | C | A | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 70 | 0 | 0 | 0 |
| | | GLASGOW | MONARCH AIRLINES | C | D | 3 | 0 | 0 | 33 | 33 | 0 | 33 | 0 | 0 | 28 | 0 | 0 | 0 |
| TOTAL SANTIAGO DE COMPOSTELA (SPAIN) | | | | | | 76 | 0 | 0 | 72 | 8 | 8 | 12 | 0 | 0 | 20 | 81 | 16 | 16 |
| SANTO DOMINGO | | HEATHROW | BRITISH AIRWAYS PLC | S | A | 30 | 0 | 0 | 70 | 13 | 10 | 7 | 0 | 0 | 16 | 97 | 4 | 30 |
| | | HEATHROW | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 38 | 17 | 28 | 17 | 0 | 0 | 31 | 79 | 9 | 29 |
| TOTAL SEATTLE (TACOMA) | | | | | | 59 | 0 | 0 | 54 | 15 | 19 | 12 | 0 | 0 | 23 | 88 | 6 | 6 |
| SEOUL (INCHEON) | | HEATHROW | ASIANA AIRLINES | S | A | 13 | 0 | 0 | 69 | 8 | 23 | 0 | 0 | 0 | 15 | 0 | 0 | 0 |
| | | HEATHROW | ASIANA AIRLINES | S | D | 13 | 0 | 0 | 69 | 15 | 15 | 0 | 0 | 0 | 11 | 0 | 0 | 0 |
| | | HEATHROW | KOREAN AIR | S | A | 22 | 0 | 0 | 59 | 32 | 9 | 0 | 0 | 0 | 15 | 50 | 17 | 22 |
| | | HEATHROW | KOREAN AIR | S | D | 22 | 0 | 0 | 68 | 32 | 0 | 0 | 0 | 0 | 11 | 68 | 11 | 22 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|---------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| SEOUL (INCHEON) | | | | | | | | | | | | | | | | | | |
| TOTAL SEOUL (INCHEON) | | | | | 70 | 0 | 0 | 66 | 24 | 10 | 0 | 0 | 0 | 13 | 59 | 14 | 14 | |
| SEVILLE | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 23 | 0 | 0 | 65 | 22 | 4 | 4 | 4 | 0 | 20 | 94 | 3 | 18 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 23 | 0 | 0 | 96 | 0 | 0 | 4 | 0 | 0 | 5 | 89 | 7 | 18 | |
| | HEATHROW | IBERIA | S | A | 30 | 0 | 0 | 77 | 17 | 7 | 0 | 0 | 0 | 9 | 79 | 15 | 28 | |
| | HEATHROW | IBERIA | S | D | 30 | 0 | 0 | 80 | 13 | 7 | 0 | 0 | 0 | 9 | 86 | 10 | 28 | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 46 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| TOTAL SEVILLE | | | | | 110 | 0 | 0 | 78 | 13 | 6 | 2 | 1 | 0 | 11 | 86 | 9 | 9 | |
| SEYCHELLES | | | | | | | | | | | | | | | | | | |
| | GATWICK | AIR SEYCHELLES | S | A | 9 | 0 | 0 | 56 | 22 | 11 | 11 | 0 | 0 | 19 | 22 | 41 | 9 | |
| | GATWICK | AIR SEYCHELLES | S | D | 9 | 0 | 0 | 44 | 22 | 11 | 22 | 0 | 0 | 32 | 33 | 53 | 9 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 100 | 1 | 9 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 9 | 0 | 0 | 44 | 22 | 11 | 22 | 0 | 0 | 27 | 78 | 10 | 9 | |
| TOTAL SEYCHELLES | | | | | 36 | 0 | 0 | 58 | 19 | 8 | 14 | 0 | 0 | 20 | 58 | 26 | 26 | |
| SHANGHAI (PU DONG) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 14 | 0 | 0 | 36 | 14 | 0 | 50 | 0 | 0 | 52 | 50 | 28 | 12 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 13 | 0 | 0 | 31 | 23 | 15 | 31 | 0 | 0 | 44 | 54 | 21 | 13 | |
| TOTAL SHANGHAI (PU DONG) | | | | | 27 | 0 | 0 | 33 | 19 | 7 | 41 | 0 | 0 | 48 | 52 | 25 | 25 | |
| SHANNON | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AER LINGUS | S | A | 89 | 0 | 2 | 67 | 16 | 12 | 4 | 0 | 0 | 16 | 82 | 14 | 90 | |
| | HEATHROW | AER LINGUS | S | D | 90 | 0 | 1 | 62 | 20 | 12 | 6 | 0 | 0 | 20 | 73 | 17 | 90 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 29 | 0 | 0 | 72 | 10 | 10 | 7 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 32 | 0 | 0 | 75 | 6 | 16 | 3 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 26 | 0 | 0 | 69 | 15 | 12 | 4 | 0 | 0 | 13 | 81 | 15 | 26 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 26 | 0 | 0 | 62 | 19 | 12 | 8 | 0 | 0 | 19 | 69 | 19 | 26 | |
| | STANSTED | RYANAIR | S | A | 109 | 0 | 8 | 79 | 8 | 8 | 4 | 1 | 0 | 12 | 87 | 7 | 93 | |
| | STANSTED | RYANAIR | S | D | 108 | 0 | 8 | 69 | 15 | 12 | 4 | 0 | 0 | 15 | 77 | 12 | 96 | |
| TOTAL SHANNON | | | | | 509 | 0 | 22 | 70 | 14 | 11 | 5 | 0 | 0 | 15 | 79 | 16 | 16 | |
| SHARM EL SHEIKH (OPHIRA) | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 5 | 0 | 0 | 20 | 20 | 0 | 60 | 0 | 0 | 56 | 80 | 10 | 5 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|---------------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|------------|--|
| | | | | | MISMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| SHARM EL SHEIKH (OPHIRA) | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 20 | 20 | 40 | 20 | 0 | 0 | 39 | 80 | 8 | 5 | |
| | HEATHROW | EGYPT AIR | S | A | 5 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | HEATHROW | EGYPT AIR | S | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 7 | 0 | 0 | 14 | 0 | 57 | 29 | 0 | 0 | 57 | 0 | 43 | 2 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 7 | 0 | 0 | 71 | 0 | 14 | 14 | 0 | 0 | 22 | 50 | 20 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | A | 9 | 0 | 0 | 22 | 11 | 33 | 22 | 11 | 0 | 81 | 25 | 27 | 4 | |
| | GATWICK | MONARCH AIRLINES | C | D | 9 | 0 | 0 | 44 | 22 | 11 | 11 | 11 | 0 | 60 | 75 | 13 | 4 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 6 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 14 | 50 | 15 | 4 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 7 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 7 | 100 | 3 | 4 | |
| TOTAL SHARM EL SHEIKH (OPHIRA) | | | | | 65 | 0 | 0 | 49 | 14 | 18 | 15 | 3 | 0 | 38 | 68 | 14 | 14 | |
| SHERCHENKO | | | | | | | | | | | | | | | | | | |
| SINGAPORE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | SINGAPORE AIRLINES | S | A | 93 | 0 | 0 | 49 | 23 | 19 | 9 | 0 | 0 | 24 | 65 | 15 | 93 | |
| | HEATHROW | SINGAPORE AIRLINES | S | D | 93 | 0 | 0 | 43 | 35 | 16 | 5 | 0 | 0 | 22 | 67 | 15 | 93 | |
| | MANCHESTER | SINGAPORE AIRLINES | S | A | 31 | 0 | 0 | 29 | 29 | 32 | 10 | 0 | 0 | 31 | 16 | 48 | 31 | |
| | MANCHESTER | SINGAPORE AIRLINES | S | D | 31 | 0 | 0 | 16 | 42 | 26 | 16 | 0 | 0 | 36 | 23 | 59 | 31 | |
| TOTAL SINGAPORE | | | | | 248 | 1 | 0 | 40 | 31 | 21 | 8 | 0 | 0 | 26 | 56 | 24 | 24 | |
| SION | | | | | | | | | | | | | | | | | | |
| | HEATHROW | SWISS AIRLINES | S | D | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 66 | 0 | 116 | 2 | |
| TOTAL SION | | | | | 3 | 0 | 1 | 0 | 0 | 33 | 67 | 0 | 0 | 71 | 0 | 102 | 102 | |
| SOFIA | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 50 | 19 | 2 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 50 | 14 | 2 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 29 | 0 | 0 | 79 | 10 | 3 | 7 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 79 | 14 | 3 | 3 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 44 | 0 | 0 | 0 | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 33 | 0 | 0 | 0 | |
| | GATWICK | HEMUS AIR | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 92 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 130 | 50 | 33 | 2 | |
| TOTAL SOFIA | | | | | 74 | 0 | 0 | 72 | 12 | 4 | 11 | 1 | 0 | 19 | 64 | 20 | 20 | |
| SONDERBORG | | | | | | | | | | | | | | | | | | |
| SOUTHAMPTON | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|-----------------------------------|-------------------|------------|------------------------------------|-------------|-------------------|------------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|-----------|--|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED | |
| SOUTHAMPTON | | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 86 | 0 | 0 | 69 | 20 | 8 | 2 | 1 | 0 | 14 | 0 | 0 | 0 | |
| | | EDINBURGH | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 85 | 1 | 0 | 68 | 19 | 9 | 4 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 86 | 1 | 0 | 67 | 19 | 10 | 2 | 1 | 0 | 17 | 0 | 0 | 0 | |
| | | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 86 | 0 | 0 | 74 | 13 | 10 | 2 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 55 | 0 | 0 | 69 | 9 | 4 | 16 | 2 | 0 | 26 | 0 | 0 | 0 | |
| | | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 55 | 0 | 0 | 71 | 11 | 4 | 15 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 85 | 0 | 0 | 80 | 9 | 2 | 7 | 1 | 0 | 13 | 79 | 16 | 48 | |
| | | NEWCASTLE | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 85 | 0 | 0 | 89 | 5 | 4 | 2 | 0 | 0 | 8 | 80 | 13 | 51 | |
| TOTAL SOUTHAMPTON | | | | | | 623 | 2 | 0 | 74 | 13 | 7 | 5 | 1 | 0 | 15 | 81 | 12 | 12 | |
| SPLIT | | | | | | | | | | | | | | | | | | | |
| ST ETIENNE | | STANSTED | RYANAIR | S | A | 30 | 0 | 0 | 50 | 27 | 17 | 7 | 0 | 0 | 20 | 59 | 26 | 29 | |
| | | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 50 | 37 | 7 | 7 | 0 | 0 | 19 | 48 | 31 | 29 | |
| TOTAL ST ETIENNE | | | | | | 60 | 0 | 0 | 50 | 32 | 12 | 7 | 0 | 0 | 20 | 53 | 29 | 29 | |
| ST LOUIS (LAMBERT) | | GATWICK | AMERICAN AIRLINES | S | A | 17 | 0 | 1 | 59 | 29 | 12 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | |
| | | GATWICK | AMERICAN AIRLINES | S | D | 17 | 0 | 1 | 88 | 6 | 6 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| TOTAL ST LOUIS (LAMBERT) | | | | | | 34 | 0 | 2 | 74 | 18 | 9 | 0 | 0 | 0 | 11 | 55 | 19 | 19 | |
| ST LUCIA (HEWANORRA) | | GATWICK | BRITISH AIRWAYS PLC | S | A | 9 | 0 | 0 | 78 | 0 | 0 | 11 | 0 | 11 | 147 | 54 | 43 | 13 | |
| | | GATWICK | BRITISH AIRWAYS PLC | S | D | 9 | 0 | 0 | 78 | 0 | 22 | 0 | 0 | 0 | 13 | 54 | 64 | 13 | |
| | | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 9 | 0 | 0 | 89 | 0 | 0 | 0 | 11 | 0 | 32 | 50 | 13 | 8 | |
| | | GATWICK | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 10 | 0 | 0 | 70 | 20 | 0 | 0 | 10 | 0 | 41 | 38 | 31 | 8 | |
| TOTAL ST LUCIA (HEWANORRA) | | | | | | 37 | 0 | 0 | 78 | 5 | 5 | 3 | 5 | 3 | 58 | 50 | 41 | 41 | |
| ST PETERSBURG | | HEATHROW | AEROFLOT | S | A | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 24 | 50 | 32 | 4 | |
| | | HEATHROW | AEROFLOT | S | D | 4 | 0 | 0 | 50 | 0 | 25 | 0 | 25 | 0 | 62 | 0 | 43 | 4 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|--------------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| ST PETERSBURG | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 21 | 0 | 0 | 86 | 14 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 21 | 0 | 0 | 81 | 14 | 5 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| TOTAL ST PETERSBURG | | | | | 52 | 1 | 2 | 73 | 17 | 8 | 0 | 2 | 0 | 13 | 70 | 23 | 23 | |
| ST THOMAS ISLANDS | | | | | | | | | | | | | | | | | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | | C A | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 87 | 25 | 61 | 4 | |
| TOTAL ST THOMAS ISLANDS | | | | | 4 | 0 | 0 | 0 | 0 | 25 | 75 | 0 | 0 | 87 | 25 | 61 | 61 | |
| STANSTED | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 48 | 0 | 0 | 56 | 27 | 10 | 6 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 46 | 0 | 0 | 91 | 0 | 7 | 2 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S A | 107 | 0 | 0 | 63 | 18 | 7 | 12 | 0 | 0 | 21 | 0 | 0 | 0 | |
| | EDINBURGH | EASYJET AIRLINE COMPANY LTD | | S D | 107 | 0 | 0 | 70 | 9 | 11 | 8 | 1 | 0 | 19 | 0 | 0 | 0 | |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S A | 75 | 0 | 0 | 56 | 20 | 13 | 11 | 0 | 0 | 24 | 0 | 0 | 0 | |
| | GLASGOW | EASYJET AIRLINE COMPANY LTD | | S D | 74 | 0 | 0 | 73 | 11 | 8 | 7 | 1 | 0 | 18 | 0 | 0 | 0 | |
| | NEWCASTLE | EASYJET AIRLINE COMPANY LTD | | S A | 64 | 0 | 0 | 53 | 20 | 13 | 14 | 0 | 0 | 27 | 0 | 0 | 0 | |
| | NEWCASTLE | EASYJET AIRLINE COMPANY LTD | | S D | 64 | 0 | 0 | 53 | 16 | 14 | 17 | 0 | 0 | 30 | 0 | 0 | 0 | |
| | EDINBURGH | GO FLY LTD | | S A | 77 | 1 | 0 | 77 | 12 | 8 | 3 | 1 | 0 | 15 | 73 | 15 | 162 | |
| | EDINBURGH | GO FLY LTD | | S D | 77 | 0 | 0 | 71 | 12 | 10 | 4 | 3 | 0 | 22 | 70 | 15 | 162 | |
| | GLASGOW | GO FLY LTD | | S A | 54 | 0 | 0 | 78 | 11 | 9 | 2 | 0 | 0 | 9 | 74 | 16 | 117 | |
| | GLASGOW | GO FLY LTD | | S D | 54 | 0 | 1 | 81 | 4 | 13 | 2 | 0 | 0 | 10 | 79 | 14 | 117 | |
| | NEWCASTLE | GO FLY LTD | | S A | 45 | 0 | 0 | 62 | 20 | 13 | 4 | 0 | 0 | 18 | 57 | 21 | 58 | |
| | NEWCASTLE | GO FLY LTD | | S D | 45 | 0 | 0 | 58 | 18 | 22 | 2 | 0 | 0 | 18 | 55 | 23 | 58 | |
| | MANCHESTER | VLM (BELGIUM) | | C A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 9 | 0 | 30 | 1 | |
| | MANCHESTER | VLM (BELGIUM) | | C D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 0 | 70 | 1 | |
| TOTAL STANSTED | | | | | 947 | 4 | 7 | 67 | 14 | 11 | 7 | 1 | 0 | 19 | 69 | 17 | 17 | |
| STAVANGER | | | | | | | | | | | | | | | | | | |
| | HEATHROW | SAS | | S A | 23 | 0 | 0 | 61 | 26 | 9 | 4 | 0 | 0 | 15 | 68 | 15 | 22 | |
| | HEATHROW | SAS | | S D | 23 | 0 | 0 | 65 | 26 | 4 | 4 | 0 | 0 | 17 | 77 | 13 | 22 | |
| | NEWCASTLE | WIDEROE FLYVESELSKAP A/S | | S A | 25 | 0 | 1 | 72 | 12 | 16 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | NEWCASTLE | WIDEROE FLYVESELSKAP A/S | | S D | 25 | 0 | 1 | 68 | 16 | 16 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | |
| TOTAL STAVANGER | | | | | 96 | 0 | 2 | 67 | 20 | 11 | 2 | 0 | 0 | 14 | 79 | 14 | 14 | |
| STOCKHOLM (ARLANDA) | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|-----------|------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| STOCKHOLM (ARLANDA) | HEATHROW | BRITISH AIRWAYS PLC | S | A | 158 | 0 | 0 | 61 | 17 | 9 | 11 | 1 | 0 | 22 | 66 | 22 | 146 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 158 | 0 | 0 | 64 | 16 | 13 | 6 | 0 | 0 | 17 | 65 | 18 | 145 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 42 | 0 | 0 | 74 | 21 | 2 | 2 | 0 | 0 | 9 | 47 | 38 | 38 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 42 | 0 | 0 | 95 | 2 | 0 | 2 | 0 | 0 | 5 | 58 | 29 | 38 | |
| | MANCHESTER | FINNAIR | S | D | 17 | 0 | 0 | 88 | 12 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | |
| | HEATHROW | SAS | S | A | 177 | 0 | 0 | 73 | 14 | 7 | 5 | 1 | 0 | 14 | 75 | 16 | 171 | |
| | HEATHROW | SAS | S | D | 177 | 0 | 0 | 75 | 14 | 7 | 4 | 0 | 0 | 13 | 79 | 20 | 173 | |
| | MANCHESTER | SKYWAYS EXPRESS | S | A | 39 | 0 | 0 | 77 | 18 | 3 | 0 | 3 | 0 | 10 | 83 | 13 | 42 | |
| | MANCHESTER | SKYWAYS EXPRESS | S | D | 40 | 0 | 0 | 88 | 8 | 3 | 3 | 0 | 0 | 9 | 83 | 12 | 41 | |
| TOTAL STOCKHOLM (ARLANDA) | | | | | 850 | 1 | 0 | 72 | 15 | 8 | 5 | 0 | 0 | 15 | 71 | 20 | 20 | |
| STOCKHOLM (SKAVSTA) | STANSTED | RYANAIR | S | A | 78 | 0 | 0 | 45 | 26 | 21 | 9 | 0 | 0 | 26 | 42 | 38 | 72 | |
| | STANSTED | RYANAIR | S | D | 78 | 0 | 0 | 65 | 18 | 12 | 5 | 0 | 0 | 16 | 40 | 33 | 73 | |
| TOTAL STOCKHOLM (SKAVSTA) | | | | | 156 | 0 | 0 | 55 | 22 | 16 | 7 | 0 | 0 | 21 | 41 | 35 | 35 | |
| STORNOWAY | EDINBURGH | BMI REGIONAL | S | A | 30 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | EDINBURGH | BMI REGIONAL | S | D | 30 | 0 | 0 | 80 | 10 | 10 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 58 | 1 | 0 | 83 | 9 | 3 | 5 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 43 | 0 | 0 | 84 | 7 | 5 | 5 | 0 | 0 | 11 | 0 | 0 | 0 | |
| | EDINBURGH | LOGANAIR | S | A | 10 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 76 | 23 | 21 | |
| | EDINBURGH | LOGANAIR | S | D | 27 | 0 | 0 | 81 | 15 | 4 | 0 | 0 | 0 | 8 | 73 | 18 | 22 | |
| TOTAL STORNOWAY | | | | | 198 | 1 | 0 | 86 | 8 | 4 | 3 | 0 | 0 | 8 | 75 | 17 | 17 | |
| STRASBOURG | GATWICK | BRIT AIR | S | A | 61 | 0 | 2 | 77 | 13 | 8 | 2 | 0 | 0 | 12 | 56 | 16 | 61 | |
| | GATWICK | BRIT AIR | S | D | 61 | 0 | 2 | 85 | 8 | 7 | 0 | 0 | 0 | 7 | 85 | 7 | 61 | |
| | STANSTED | RYANAIR | S | A | 53 | 0 | 0 | 68 | 17 | 8 | 6 | 0 | 2 | 23 | 0 | 0 | 0 | |
| | STANSTED | RYANAIR | S | D | 53 | 0 | 0 | 38 | 32 | 25 | 6 | 0 | 0 | 27 | 0 | 0 | 0 | |
| TOTAL STRASBOURG | | | | | 228 | 0 | 4 | 68 | 17 | 11 | 3 | 0 | 0 | 17 | 70 | 12 | 12 | |
| STUTTART | HEATHROW | BRITISH AIRWAYS PLC | S | A | 88 | 0 | 0 | 60 | 16 | 16 | 6 | 2 | 0 | 24 | 66 | 18 | 111 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 87 | 0 | 0 | 66 | 20 | 11 | 3 | 0 | 0 | 15 | 73 | 14 | 111 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: S

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|------------------------|-------------------|---------------------------------|-------------------|-------------|-------------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|---------------------|----------------------------|--------------------------|-----------|--|
| | | | | | MISMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| STUTTGART | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 54 | 0 | 0 | 76 | 7 | 7 | 7 | 2 | 0 | 17 | 88 | 6 | 57 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 55 | 0 | 0 | 73 | 9 | 7 | 11 | 0 | 0 | 18 | 71 | 14 | 56 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | A | 93 | 0 | 0 | 78 | 11 | 5 | 5 | 0 | 0 | 13 | 0 | 0 | 0 | |
| | HEATHROW | LUFTHANSA CITY LINE | S | D | 93 | 0 | 0 | 72 | 13 | 8 | 8 | 0 | 0 | 17 | 0 | 0 | 0 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | A | 22 | 0 | 0 | 86 | 9 | 0 | 5 | 0 | 0 | 9 | 81 | 12 | 21 | |
| | MANCHESTER | LUFTHANSA CITY LINE | S | D | 22 | 0 | 0 | 86 | 5 | 5 | 5 | 0 | 0 | 8 | 76 | 11 | 21 | |
| TOTAL STUTTGART | | | | | 514 | 0 | 0 | 72 | 13 | 9 | 6 | 1 | 0 | 17 | 74 | 14 | 14 | |
| SUMBURGH | | | | | | | | | | | | | | | | | | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | A | 24 | 0 | 0 | 71 | 8 | 8 | 4 | 8 | 0 | 30 | 0 | 0 | 0 | |
| | GLASGOW | BRITISH AIRWAYS CITIEXPRESS LTD | S | D | 24 | 1 | 0 | 79 | 13 | 4 | 4 | 0 | 0 | 9 | 0 | 0 | 0 | |
| | EDINBURGH | LOGANAIR | S | A | 30 | 0 | 0 | 83 | 10 | 3 | 3 | 0 | 0 | 11 | 82 | 11 | 28 | |
| | EDINBURGH | LOGANAIR | S | D | 30 | 0 | 0 | 70 | 3 | 10 | 13 | 3 | 0 | 30 | 64 | 28 | 28 | |
| | GLASGOW | LOGANAIR | S | A | 26 | 1 | 0 | 85 | 8 | 4 | 4 | 0 | 0 | 9 | 88 | 17 | 24 | |
| | GLASGOW | LOGANAIR | S | D | 29 | 0 | 0 | 69 | 17 | 7 | 7 | 0 | 0 | 17 | 60 | 28 | 25 | |
| TOTAL SUMBURGH | | | | | 165 | 2 | 0 | 76 | 10 | 6 | 7 | 2 | 0 | 18 | 74 | 22 | 22 | |
| SYDNEY | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 62 | 0 | 0 | 82 | 8 | 2 | 5 | 2 | 2 | 30 | 60 | 27 | 84 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 62 | 0 | 0 | 61 | 21 | 11 | 3 | 2 | 2 | 39 | 70 | 12 | 84 | |
| | HEATHROW | QANTAS | S | A | 59 | 0 | 0 | 53 | 19 | 15 | 7 | 7 | 0 | 37 | 0 | 70 | 31 | |
| | HEATHROW | QANTAS | S | D | 46 | 0 | 0 | 17 | 28 | 37 | 15 | 2 | 0 | 40 | 55 | 16 | 49 | |
| TOTAL SYDNEY | | | | | 229 | 0 | 0 | 56 | 18 | 15 | 7 | 3 | 1 | 36 | 55 | 25 | 25 | |
| SYLHET | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|---|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|----------|----------|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| TABA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | ASTRAEUS LTD | C | A | 7 | 0 | 0 | 43 | 43 | 0 | 14 | 0 | 0 | 26 | 0 | 0 | 0 | | |
| | GATWICK | ASTRAEUS LTD | C | D | 8 | 0 | 0 | 75 | 13 | 0 | 0 | 13 | 0 | 31 | 0 | 0 | 0 | | |
| | MANCHESTER | ASTRAEUS LTD | C | A | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | | |
| | MANCHESTER | ASTRAEUS LTD | C | D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 3 | 1 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 22 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 6 | 0 | 0 | 17 | 50 | 33 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | | |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | | |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 47 | 0 | 0 | 0 | | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | | |
| TOTAL TABA | | | | | 48 | 1 | 0 | 69 | 19 | 4 | 6 | 2 | 0 | 17 | 0 | 0 | 0 | 0 | 0 |
| TAIPEI | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | EVA AIR | S | A | 18 | 0 | 0 | 33 | 22 | 33 | 11 | 0 | 0 | 29 | 69 | 14 | 13 | | |
| | HEATHROW | EVA AIR | S | D | 18 | 0 | 0 | 61 | 11 | 28 | 0 | 0 | 0 | 17 | 85 | 12 | 13 | | |
| TOTAL TAIPEI | | | | | 36 | 0 | 0 | 47 | 17 | 31 | 6 | 0 | 0 | 23 | 80 | 11 | 11 | | |
| TALLIN | | | | | | | | | | | | | | | | | | | |
| | GATWICK | ESTONIAN AIR | S | A | 24 | 0 | 0 | 71 | 17 | 8 | 0 | 4 | 0 | 22 | 58 | 79 | 19 | | |
| | GATWICK | ESTONIAN AIR | S | D | 24 | 0 | 0 | 75 | 8 | 4 | 8 | 4 | 0 | 24 | 58 | 79 | 19 | | |
| TOTAL TALLIN | | | | | 48 | 0 | 0 | 73 | 13 | 6 | 4 | 4 | 0 | 23 | 58 | 79 | 79 | | |
| TAMPA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 20 | 0 | 0 | 80 | 5 | 10 | 5 | 0 | 0 | 10 | 67 | 13 | 12 | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 20 | 0 | 0 | 70 | 15 | 5 | 10 | 0 | 0 | 16 | 46 | 19 | 13 | | |
| TOTAL TAMPA | | | | | 40 | 0 | 0 | 75 | 10 | 8 | 8 | 0 | 0 | 13 | 56 | 16 | 16 | | |
| TANGIERS (IBN BATUTA) | | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | | |
| | GATWICK | GB AIRWAYS LTD | S | D | 7 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | | |
| TOTAL TANGIERS (IBN BATUTA) | | | | | 16 | 0 | 0 | 94 | 6 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | | |
| TARBES-LOURDES INTERNA | | | | | | | | | | | | | | | | | | | |
| TOTAL TARBES-LOURDES INTERNATIONAL | | | | | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | | |
| TASHKENT | | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | UZBEKISTAN AIRLINES | S | A | 12 | 0 | 0 | 8 | 8 | 42 | 33 | 0 | 8 | 96 | 83 | 66 | 6 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|---------------------------|-------------------|-------------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| TASHKENT | | | | | | | | | | | | | | | | | | |
| | BIRMINGHAM | UZBEKISTAN AIRLINES | S | D | 12 | 0 | 0 | 0 | 8 | 8 | 67 | 8 | 8 | 142 | 0 | 95 | 6 | |
| | HEATHROW | UZBEKISTAN AIRLINES | S | A | 17 | 0 | 0 | 41 | 29 | 6 | 24 | 0 | 0 | 36 | 78 | 47 | 18 | |
| | HEATHROW | UZBEKISTAN AIRLINES | S | D | 17 | 0 | 0 | 18 | 29 | 29 | 24 | 0 | 0 | 43 | 56 | 50 | 18 | |
| TOTAL TASHKENT | | | | | 58 | 0 | 0 | 19 | 21 | 21 | 34 | 2 | 3 | 73 | 60 | 56 | 56 | |
| TEESSIDE | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BMI BRITISH MIDLAND | S | A | 82 | 0 | 0 | 76 | 18 | 2 | 2 | 1 | 0 | 13 | 77 | 24 | 81 | |
| | HEATHROW | BMI BRITISH MIDLAND | S | D | 81 | 0 | 3 | 81 | 9 | 6 | 1 | 2 | 0 | 14 | 85 | 12 | 80 | |
| TOTAL TEESSIDE | | | | | 167 | 0 | 3 | 78 | 14 | 4 | 2 | 2 | 0 | 14 | 81 | 18 | 18 | |
| TEHRAN | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 16 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 19 | 77 | 15 | 13 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 16 | 0 | 0 | 44 | 13 | 13 | 19 | 13 | 0 | 78 | 85 | 8 | 13 | |
| | HEATHROW | IRAN AIR | S | A | 14 | 0 | 0 | 29 | 14 | 36 | 21 | 0 | 0 | 39 | 69 | 7 | 13 | |
| | HEATHROW | IRAN AIR | S | D | 14 | 0 | 0 | 36 | 29 | 21 | 14 | 0 | 0 | 32 | 23 | 42 | 13 | |
| TOTAL TEHRAN | | | | | 60 | 0 | 0 | 40 | 20 | 23 | 13 | 3 | 0 | 43 | 63 | 18 | 18 | |
| TEL AVIV | | | | | | | | | | | | | | | | | | |
| | GATWICK | ARKIA | C | A | 6 | 0 | 0 | 50 | 17 | 33 | 0 | 0 | 0 | 20 | 100 | 4 | 4 | |
| | GATWICK | ARKIA | C | D | 6 | 0 | 0 | 33 | 33 | 17 | 17 | 0 | 0 | 28 | 25 | 28 | 4 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 62 | 0 | 0 | 58 | 18 | 11 | 11 | 2 | 0 | 27 | 65 | 16 | 62 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 62 | 0 | 0 | 77 | 6 | 8 | 6 | 2 | 0 | 18 | 76 | 9 | 62 | |
| | HEATHROW | EL AL | S | A | 56 | 0 | 0 | 61 | 27 | 11 | 2 | 0 | 0 | 14 | 88 | 7 | 42 | |
| | HEATHROW | EL AL | S | D | 56 | 0 | 0 | 64 | 25 | 11 | 0 | 0 | 0 | 13 | 67 | 17 | 48 | |
| | STANSTED | EL AL | S | A | 5 | 1 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 12 | 1 | |
| | STANSTED | EL AL | S | D | 6 | 1 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 27 | 100 | 14 | 1 | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 53 | 0 | 26 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 100 | 4 | 2 | |
| TOTAL TEL AVIV | | | | | 265 | 3 | 0 | 63 | 20 | 12 | 5 | 1 | 0 | 18 | 70 | 15 | 15 | |
| TENERIFE (SURREINA SOFIA) | | | | | | | | | | | | | | | | | | |
| | EDINBURGH | AIR EUROPA | C | A | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 9 | 100 | 1 | 4 | |
| | EDINBURGH | AIR EUROPA | C | D | 4 | 0 | 0 | 75 | 0 | 25 | 0 | 0 | 0 | 12 | 100 | 4 | 4 | |
| | GATWICK | ASTRAEUS LTD | C | A | 10 | 0 | 0 | 30 | 30 | 10 | 30 | 0 | 0 | 48 | 0 | 0 | 0 | |
| | GATWICK | ASTRAEUS LTD | C | D | 10 | 0 | 0 | 60 | 10 | 20 | 10 | 0 | 0 | 24 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | ASTRAEUS LTD | C | A | 3 | 0 | 0 | 0 | 0 | 33 | 67 | 0 | 0 | 74 | 0 | 0 | 0 | 0 |
| | MANCHESTER | ASTRAEUS LTD | C | D | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 46 | 0 | 0 | 0 | 0 |
| | MANCHESTER | AZZURRA AIR | C | A | 4 | 0 | 0 | 25 | 50 | 0 | 25 | 0 | 0 | 39 | 0 | 97 | 5 | 5 |
| | MANCHESTER | AZZURRA AIR | C | D | 5 | 0 | 0 | 80 | 0 | 0 | 20 | 0 | 0 | 17 | 50 | 47 | 4 | 4 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | A | 16 | 0 | 0 | 50 | 25 | 13 | 13 | 0 | 0 | 24 | 75 | 8 | 8 | 8 |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 16 | 0 | 0 | 63 | 19 | 6 | 13 | 0 | 0 | 21 | 100 | 6 | 8 | 8 |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 24 | 0 | 0 | 67 | 17 | 8 | 8 | 0 | 0 | 17 | 61 | 20 | 23 | 23 |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 25 | 0 | 0 | 76 | 12 | 4 | 8 | 0 | 0 | 17 | 75 | 16 | 28 | 28 |
| | GLASGOW | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 89 | 0 | 0 | 0 | 11 | 0 | 30 | 89 | 5 | 9 | 9 |
| | GLASGOW | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 3 | 88 | 8 | 8 | 8 |
| | LUTON | BRITANNIA AIRWAYS | C | A | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 60 | 25 | 26 | 4 | 4 |
| | LUTON | BRITANNIA AIRWAYS | C | D | 4 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 56 | 75 | 18 | 4 | 4 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 22 | 0 | 0 | 64 | 5 | 9 | 9 | 14 | 0 | 58 | 50 | 19 | 22 | 22 |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 22 | 0 | 0 | 77 | 0 | 9 | 5 | 9 | 0 | 37 | 90 | 7 | 21 | 21 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 78 | 22 | 0 | 0 | 0 | 0 | 10 | 80 | 11 | 10 | 10 |
| | NEWCASTLE | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 89 | 11 | 0 | 0 | 0 | 0 | 6 | 100 | 3 | 9 | 9 |
| | STANSTED | BRITANNIA AIRWAYS | C | A | 9 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 9 | 88 | 7 | 8 | 8 |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 9 | 0 | 0 | 78 | 11 | 11 | 0 | 0 | 0 | 12 | 78 | 10 | 9 | 9 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 11 | 0 | 0 | 55 | 9 | 9 | 18 | 9 | 0 | 41 | 50 | 15 | 12 | 12 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 12 | 0 | 0 | 67 | 0 | 8 | 17 | 8 | 0 | 35 | 92 | 4 | 12 | 12 |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | A | 10 | 0 | 0 | 50 | 20 | 20 | 0 | 10 | 0 | 33 | 27 | 56 | 11 | 11 |
| | MANCHESTER | EXCEL AIRWAYS LTD | C | D | 11 | 0 | 0 | 91 | 0 | 0 | 9 | 0 | 0 | 9 | 80 | 12 | 10 | 10 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | A | 11 | 0 | 0 | 91 | 0 | 9 | 0 | 0 | 0 | 9 | 0 | 26 | 1 | 1 |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 11 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 100 | 0 | 2 | 2 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 23 | 8 | 8 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 21 | 0 | 0 | 62 | 10 | 14 | 10 | 5 | 0 | 32 | 65 | 21 | 17 | 17 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 22 | 0 | 0 | 77 | 5 | 9 | 9 | 0 | 0 | 17 | 80 | 13 | 15 | 15 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | S | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 75 | 12 | 8 | 8 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 8 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 9 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | A | 28 | 0 | 0 | 79 | 14 | 4 | 4 | 0 | 0 | 9 | 77 | 8 | 13 | 13 |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 31 | 0 | 0 | 87 | 13 | 0 | 0 | 0 | 0 | 4 | 90 | 6 | 10 | 10 |
| | NEWCASTLE | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 25 | 75 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|---------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|---------|-----------|
| | | | | | Actual (7) | Plan (8) | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | | | | | | | | | | | | | MATCHED | UNMATCHED |
| TENERIFE (SURREINA SOFIA) | | | | | | | | | | | | | | | | | | |
| | NEWCASTLE | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 11 | 0 | 0 | 18 | 27 | 36 | 18 | 0 | 0 | 38 | 0 | 0 | 0 | 0 |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 11 | 0 | 0 | 64 | 27 | 0 | 9 | 0 | 0 | 17 | 0 | 0 | 0 | 0 |
| | GATWICK | FUTURA AIRLINES | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 30 | 50 | 51 | 8 | 8 |
| | GATWICK | FUTURA AIRLINES | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 17 | 40 | 50 | 10 | 10 |
| | GLASGOW | FUTURA AIRLINES | C | A | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 19 | 50 | 31 | 10 | 10 |
| | GLASGOW | FUTURA AIRLINES | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 17 | 60 | 29 | 10 | 10 |
| | MANCHESTER | FUTURA AIRLINES | C | A | 5 | 0 | 0 | 20 | 0 | 60 | 20 | 0 | 0 | 48 | 0 | 199 | 1 | 1 |
| | MANCHESTER | FUTURA AIRLINES | C | D | 5 | 0 | 0 | 40 | 40 | 0 | 20 | 0 | 0 | 32 | 0 | 203 | 1 | 1 |
| | GATWICK | GB AIRWAYS LTD | S | A | 32 | 1 | 0 | 63 | 22 | 13 | 3 | 0 | 0 | 15 | 59 | 19 | 22 | 22 |
| | GATWICK | GB AIRWAYS LTD | S | D | 32 | 0 | 0 | 59 | 22 | 13 | 6 | 0 | 0 | 18 | 73 | 12 | 30 | 30 |
| | BIRMINGHAM | HOLA AIRLINES | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 0 |
| | EDINBURGH | IBERWORLD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| | EDINBURGH | IBERWORLD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| | GLASGOW | IBERWORLD | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | 0 |
| | GLASGOW | IBERWORLD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | 0 |
| | MANCHESTER | IBERWORLD | C | D | 3 | 0 | 0 | 33 | 0 | 33 | 0 | 33 | 0 | 87 | 100 | 3 | 5 | 5 |
| | MANCHESTER | MD AIRLINES | C | A | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 26 | 0 | 0 | 0 | 0 |
| | MANCHESTER | MD AIRLINES | C | D | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | 0 |
| | BIRMINGHAM | MONARCH AIRLINES | C | A | 10 | 0 | 0 | 70 | 20 | 0 | 10 | 0 | 0 | 15 | 56 | 12 | 9 | 9 |
| | BIRMINGHAM | MONARCH AIRLINES | C | D | 11 | 0 | 0 | 91 | 9 | 0 | 0 | 0 | 0 | 2 | 90 | 6 | 10 | 10 |
| | GATWICK | MONARCH AIRLINES | C | A | 16 | 0 | 0 | 69 | 6 | 25 | 0 | 0 | 0 | 13 | 71 | 16 | 17 | 17 |
| | GATWICK | MONARCH AIRLINES | C | D | 22 | 0 | 0 | 73 | 14 | 9 | 5 | 0 | 0 | 12 | 65 | 19 | 23 | 23 |
| | LUTON | MONARCH AIRLINES | S | A | 14 | 0 | 1 | 79 | 7 | 14 | 0 | 0 | 0 | 10 | 76 | 7 | 17 | 17 |
| | LUTON | MONARCH AIRLINES | C | A | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | 0 |
| | LUTON | MONARCH AIRLINES | C | D | 6 | 0 | 0 | 83 | 17 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 0 |
| | LUTON | MONARCH AIRLINES | S | D | 14 | 0 | 0 | 79 | 14 | 0 | 7 | 0 | 0 | 10 | 83 | 11 | 18 | 18 |
| | MANCHESTER | MONARCH AIRLINES | C | A | 12 | 0 | 0 | 42 | 33 | 17 | 8 | 0 | 0 | 19 | 62 | 20 | 13 | 13 |
| | MANCHESTER | MONARCH AIRLINES | C | D | 13 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 6 | 81 | 11 | 16 | 16 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 67 | 11 | 11 | 11 | 0 | 0 | 21 | 78 | 8 | 9 | 9 |
| | BIRMINGHAM | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 88 | 7 | 8 | 8 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 13 | 0 | 0 | 38 | 8 | 0 | 46 | 8 | 0 | 62 | 65 | 17 | 17 | 17 |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 13 | 0 | 0 | 46 | 15 | 0 | 31 | 8 | 0 | 44 | 78 | 13 | 18 | 18 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|--|-------------------|--------------------------|----------------|----------|-------------------|-----------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | Actual (7) | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | | Plan (8) | | | | | | | | | | | |
| TENERIFE (SURREINA SOFIA) | GLASGOW | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 67 | 11 | 0 | 11 | 0 | 11 | 55 | 22 | 29 | 9 |
| | GLASGOW | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 78 | 0 | 11 | 0 | 0 | 11 | 46 | 75 | 6 | 8 |
| | LUTON | MY TRAVEL AIRWAYS UK | C | A | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 7 | 80 | 5 | 5 |
| | LUTON | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 18 | 100 | 3 | 5 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 30 | 1 | 0 | 57 | 30 | 7 | 7 | 0 | 0 | 15 | 62 | 27 | 26 |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 31 | 1 | 0 | 87 | 13 | 0 | 0 | 0 | 0 | 4 | 68 | 19 | 25 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | A | 8 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 12 | 67 | 26 | 6 |
| | NEWCASTLE | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 3 | 88 | 4 | 8 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | A | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 20 | 89 | 7 | 9 |
| | STANSTED | MY TRAVEL AIRWAYS UK | C | D | 9 | 0 | 0 | 78 | 11 | 0 | 11 | 0 | 0 | 22 | 78 | 7 | 9 |
| | GLASGOW | SPANAIR | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 75 | 16 | 4 |
| | GLASGOW | SPANAIR | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 12 | 75 | 20 | 4 |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 50 | 26 | 8 |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 5 | 0 | 0 | 80 | 0 | 20 | 0 | 0 | 0 | 6 | 43 | 30 | 7 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | A | 26 | 0 | 0 | 62 | 15 | 15 | 0 | 8 | 0 | 28 | 34 | 31 | 29 |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 31 | 0 | 0 | 71 | 10 | 13 | 3 | 3 | 0 | 23 | 69 | 15 | 29 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | A | 13 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 3 | 83 | 5 | 12 |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | D | 13 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 91 | 3 | 11 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | A | 27 | 2 | 0 | 85 | 4 | 0 | 11 | 0 | 0 | 12 | 71 | 29 | 34 |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | C | D | 31 | 0 | 0 | 90 | 0 | 3 | 6 | 0 | 0 | 9 | 81 | 10 | 32 |
| | NEWCASTLE | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 63 | 10 | 8 |
| | NEWCASTLE | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 2 | 86 | 3 | 7 |
| | STANSTED | THOMAS COOK AIRLINES LTD | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 100 | 0 | 1 |
| | STANSTED | THOMAS COOK AIRLINES LTD | C | D | 4 | 0 | 0 | 75 | 25 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 |
| | BIRMINGHAM | VOLAR AIRLINES | C | A | 4 | 0 | 0 | 25 | 0 | 50 | 25 | 0 | 0 | 44 | 0 | 0 | 0 |
| | BIRMINGHAM | VOLAR AIRLINES | C | D | 4 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 67 | 0 | 0 | 0 |
| | GATWICK | VOLAR AIRLINES | C | A | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 30 | 0 | 0 | 0 |
| | GATWICK | VOLAR AIRLINES | C | D | 3 | 0 | 0 | 33 | 67 | 0 | 0 | 0 | 0 | 22 | 0 | 21 | 1 |
| | GLASGOW | VOLAR AIRLINES | C | A | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | GLASGOW | VOLAR AIRLINES | C | D | 4 | 0 | 0 | 50 | 25 | 0 | 0 | 0 | 25 | 97 | 0 | 0 | 0 |
| | MANCHESTER | VOLAR AIRLINES | C | A | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 25 | 0 | 0 | 0 |
| | MANCHESTER | VOLAR AIRLINES | C | D | 5 | 0 | 0 | 60 | 0 | 40 | 0 | 0 | 0 | 16 | 0 | 21 | 1 |
| TOTAL TENERIFE (SURREINA SOFIA) | | | | | 1067 | 7 | 1 | 70 | 12 | 8 | 7 | 1 | 0 | 20 | 69 | 19 | 19 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|-----------------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| TIRANA | | | | | | | | | | | | | | | | | | |
| TIREE | | | | | | | | | | | | | | | | | | |
| | GLASGOW | LOGANAIR | S | A | 24 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 3 | 65 | 22 | 23 | |
| | GLASGOW | LOGANAIR | S | D | 24 | 0 | 0 | 88 | 13 | 0 | 0 | 0 | 0 | 4 | 74 | 13 | 23 | |
| TOTAL TIREE | | | | | 48 | 0 | 0 | 90 | 10 | 0 | 0 | 0 | 0 | 3 | 70 | 18 | 18 | |
| TOBAGO | | | | | | | | | | | | | | | | | | |
| | GATWICK | BRITISH AIRWAYS PLC | S | A | 18 | 0 | 0 | 83 | 0 | 6 | 0 | 6 | 6 | 75 | 0 | 0 | 0 | |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 16 | 1 | 0 | 63 | 31 | 6 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | |
| | HEATHROW | BWIA | S | D | 11 | 0 | 0 | 18 | 0 | 27 | 45 | 9 | 0 | 83 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | D | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 28 | 33 | 40 | 3 | |
| TOTAL TOBAGO | | | | | 49 | 1 | 0 | 59 | 10 | 14 | 10 | 4 | 2 | 53 | 33 | 40 | 40 | |
| TOKYO (NARITA) | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AEROFLOT | S | A | 9 | 0 | 0 | 22 | 22 | 22 | 33 | 0 | 0 | 47 | 50 | 48 | 10 | |
| | HEATHROW | AEROFLOT | S | D | 9 | 0 | 0 | 33 | 22 | 33 | 0 | 11 | 0 | 39 | 25 | 64 | 8 | |
| | HEATHROW | ALL NIPPON AIRWAYS | S | A | 29 | 2 | 2 | 83 | 7 | 3 | 7 | 0 | 0 | 9 | 100 | 1 | 30 | |
| | HEATHROW | ALL NIPPON AIRWAYS | S | D | 31 | 0 | 0 | 71 | 13 | 16 | 0 | 0 | 0 | 13 | 77 | 8 | 31 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 60 | 1 | 1 | 75 | 3 | 13 | 7 | 0 | 2 | 18 | 98 | 2 | 57 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 61 | 0 | 0 | 41 | 25 | 20 | 13 | 2 | 0 | 33 | 72 | 12 | 57 | |
| | HEATHROW | JAPAN AIRLINES | S | A | 53 | 0 | 4 | 75 | 13 | 6 | 4 | 2 | 0 | 17 | 93 | 2 | 30 | |
| | HEATHROW | JAPAN AIRLINES | S | D | 53 | 0 | 0 | 60 | 26 | 6 | 6 | 2 | 0 | 20 | 81 | 10 | 31 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 30 | 0 | 12 | 83 | 10 | 3 | 3 | 0 | 0 | 9 | 87 | 9 | 30 | |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 30 | 0 | 0 | 47 | 27 | 23 | 3 | 0 | 0 | 22 | 67 | 15 | 30 | |
| TOTAL TOKYO (NARITA) | | | | | 365 | 3 | 19 | 64 | 16 | 12 | 7 | 1 | 0 | 20 | 82 | 10 | 10 | |
| TORONTO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR CANADA | S | A | 121 | 0 | 0 | 55 | 13 | 25 | 6 | 1 | 0 | 23 | 48 | 43 | 114 | |
| | HEATHROW | AIR CANADA | S | D | 121 | 1 | 1 | 71 | 13 | 9 | 5 | 1 | 1 | 21 | 66 | 31 | 113 | |
| | GATWICK | AIR TRANSAT | S | A | 8 | 0 | 0 | 50 | 25 | 13 | 13 | 0 | 0 | 31 | 67 | 17 | 6 | |
| | GATWICK | AIR TRANSAT | S | D | 8 | 0 | 0 | 63 | 0 | 25 | 13 | 0 | 0 | 24 | 33 | 21 | 6 | |
| | GLASGOW | AIR TRANSAT | S | A | 4 | 0 | 0 | 25 | 0 | 50 | 25 | 0 | 0 | 58 | 25 | 39 | 4 | |
| | GLASGOW | AIR TRANSAT | S | D | 4 | 0 | 0 | 25 | 0 | 25 | 50 | 0 | 0 | 60 | 25 | 97 | 4 | |
| | MANCHESTER | AIR TRANSAT | S | A | 4 | 0 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | 68 | 67 | 14 | 3 | |
| | MANCHESTER | AIR TRANSAT | S | D | 4 | 0 | 0 | 25 | 0 | 25 | 25 | 25 | 0 | 119 | 67 | 20 | 3 | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 61 | 0 | 0 | 74 | 8 | 13 | 3 | 2 | 0 | 15 | 87 | 12 | 61 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | |
|------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| TORONTO | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 61 | 0 | 0 | 46 | 25 | 20 | 10 | 0 | 0 | 27 | 72 | 14 | 61 | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | A | 8 | 0 | 0 | 38 | 0 | 38 | 0 | 25 | 0 | 82 | 0 | 0 | 0 | |
| | BIRMINGHAM | PAKISTAN INTL AIRLINES | S | D | 9 | 0 | 0 | 44 | 11 | 22 | 0 | 11 | 11 | 76 | 0 | 0 | 0 | |
| TOTAL TORONTO | | | | | 420 | 1 | 1 | 59 | 13 | 18 | 8 | 2 | 0 | 27 | 63 | 34 | 34 | |
| TORREJON DE ARDOZ | | | | | | | | | | | | | | | | | | |
| TOULON / HYERES | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | S | A | 17 | 0 | 0 | 88 | 6 | 6 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | S | D | 17 | 0 | 0 | 65 | 24 | 6 | 6 | 0 | 0 | 14 | 0 | 0 | 0 | |
| TOTAL TOULON / HYERES | | | | | 34 | 0 | 0 | 76 | 15 | 6 | 3 | 0 | 0 | 10 | 0 | 0 | 0 | |
| TOULOUSE (BLAGNAC) | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BMI REGIONAL | S | A | 29 | 0 | 0 | 97 | 3 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | MANCHESTER | BMI REGIONAL | S | D | 26 | 3 | 0 | 96 | 4 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 3 | 0 | 0 | 33 | 0 | 33 | 33 | 0 | 0 | 48 | 100 | 4 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 5 | 0 | 0 | 60 | 0 | 40 | 0 | 0 | 0 | 17 | 80 | 10 | 5 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 15 | 100 | 2 | 2 | |
| | GATWICK | CITY FLYER EXPRESS | S | A | 88 | 0 | 0 | 78 | 9 | 7 | 5 | 1 | 0 | 13 | 60 | 19 | 84 | |
| | GATWICK | CITY FLYER EXPRESS | S | D | 87 | 0 | 0 | 74 | 13 | 8 | 6 | 0 | 0 | 15 | 67 | 16 | 83 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 33 | 0 | 0 | 0 | |
| | NEWCASTLE | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 104 | 0 | 0 | 0 | |
| | STANSTED | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 105 | 100 | 5 | 1 | |
| | STANSTED | EUROPEAN AIR CHARTER | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 0 | 50 | 0 | 95 | 50 | 27 | 2 | |
| | BIRMINGHAM | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 2 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 13 | 75 | 11 | 4 | |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 4 | 100 | 4 | 2 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | A | 17 | 0 | 1 | 53 | 29 | 18 | 0 | 0 | 0 | 15 | 100 | 9 | 3 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | S | D | 17 | 0 | 0 | 65 | 29 | 6 | 0 | 0 | 0 | 14 | 67 | 8 | 3 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 119 | 0 | 0 | 0 | |
| | HEATHROW | FLYBE.BRITISH EUROPEAN | S | A | 78 | 0 | 0 | 81 | 15 | 0 | 4 | 0 | 0 | 10 | 66 | 20 | 73 | |
| | HEATHROW | FLYBE.BRITISH EUROPEAN | S | D | 77 | 1 | 0 | 91 | 3 | 1 | 5 | 0 | 0 | 9 | 72 | 18 | 74 | |
| | STANSTED | KLM UK LTD | S | A | 24 | 1 | 1 | 88 | 0 | 4 | 8 | 0 | 0 | 12 | 0 | 0 | 0 | |
| | STANSTED | KLM UK LTD | S | D | 25 | 0 | 0 | 64 | 12 | 16 | 8 | 0 | 0 | 23 | 0 | 0 | 0 | |
| | GATWICK | MONARCH AIRLINES | C | A | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 27 | 0 | 117 | 2 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|---|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| TOULOUSE (BLAGNAC) | | | | | | | | | | | | | | | | | | | |
| | GATWICK | MONARCH AIRLINES | C | D | 3 | 0 | 0 | 33 | 0 | 0 | 33 | 33 | 0 | 126 | 50 | 103 | 4 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 17 | 0 | 59 | 1 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 25 | 25 | 0 | 0 | 0 | 20 | 50 | 13 | 2 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 54 | 0 | 99 | 1 | | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 82 | 0 | 24 | 2 | | |
| | STANSTED | RYANAIR | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 53 | 0 | 40 | 2 | | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 21 | 2 | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 79 | 50 | 23 | 2 | | |
| TOTAL TOULOUSE (BLAGNAC) | | | | | 535 | 8 | 4 | 77 | 11 | 6 | 6 | 1 | 0 | 15 | 64 | 20 | 20 | | |
| TOURS | | | | | | | | | | | | | | | | | | | |
| | STANSTED | KLM UK LTD | S | A | 18 | 0 | 0 | 67 | 6 | 17 | 11 | 0 | 0 | 19 | 0 | 0 | 0 | | |
| | STANSTED | KLM UK LTD | S | D | 18 | 0 | 0 | 72 | 0 | 6 | 22 | 0 | 0 | 22 | 0 | 0 | 0 | | |
| TOTAL TOURS | | | | | 37 | 0 | 0 | 70 | 3 | 11 | 16 | 0 | 0 | 20 | 0 | 0 | 0 | | |
| TREVISO | | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 86 | 0 | 1 | 64 | 14 | 15 | 6 | 1 | 0 | 21 | 72 | 20 | 75 | | |
| | STANSTED | RYANAIR | S | D | 87 | 0 | 0 | 56 | 21 | 17 | 6 | 0 | 0 | 21 | 45 | 27 | 76 | | |
| TOTAL TREVISO | | | | | 173 | 0 | 1 | 60 | 17 | 16 | 6 | 1 | 0 | 21 | 58 | 24 | 24 | | |
| TRIESTE (RONCHI DEI LEGIO) | | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | S | A | 29 | 0 | 1 | 62 | 21 | 17 | 0 | 0 | 0 | 15 | 77 | 18 | 30 | | |
| | STANSTED | RYANAIR | S | D | 30 | 0 | 0 | 80 | 13 | 7 | 0 | 0 | 0 | 10 | 60 | 24 | 30 | | |
| TOTAL TRIESTE (RONCHI DEI LEGIONARI) | | | | | 59 | 1 | 1 | 71 | 17 | 12 | 0 | 0 | 0 | 12 | 68 | 21 | 21 | | |
| TRIPOLI | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 13 | 0 | 0 | 69 | 15 | 15 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 13 | 0 | 0 | 62 | 23 | 15 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | | |
| | HEATHROW | LIBYAN ARAB AIRLINES | S | A | 8 | 0 | 0 | 50 | 25 | 13 | 0 | 13 | 0 | 43 | 29 | 55 | 7 | | |
| | HEATHROW | LIBYAN ARAB AIRLINES | S | D | 9 | 0 | 0 | 33 | 22 | 11 | 11 | 22 | 0 | 72 | 71 | 31 | 7 | | |
| TOTAL TRIPOLI | | | | | 43 | 2 | 0 | 56 | 21 | 14 | 2 | 7 | 0 | 30 | 50 | 31 | 31 | | |
| TRIVANDRUM | | | | | | | | | | | | | | | | | | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 5 | 0 | 0 | 60 | 20 | 20 | 0 | 0 | 0 | 17 | 0 | 0 | 0 | | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 4 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | | |
| TOTAL TRIVANDRUM | | | | | 9 | 0 | 0 | 56 | 11 | 33 | 0 | 0 | 0 | 22 | 90 | 6 | 6 | | |
| TRONDHEIM (VAERNES) | | | | | | | | | | | | | | | | | | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| TUNIS | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | S | A | 17 | 0 | 0 | 53 | 35 | 6 | 6 | 0 | 0 | 16 | 100 | 2 | 17 | |
| | GATWICK | GB AIRWAYS LTD | S | D | 17 | 0 | 0 | 76 | 6 | 12 | 6 | 0 | 0 | 17 | 65 | 11 | 17 | |
| | HEATHROW | TUNISAIR | S | A | 18 | 0 | 0 | 28 | 28 | 28 | 11 | 6 | 0 | 51 | 35 | 26 | 17 | |
| | HEATHROW | TUNISAIR | S | D | 18 | 0 | 0 | 33 | 28 | 17 | 17 | 6 | 0 | 54 | 35 | 31 | 17 | |
| TOTAL TUNIS | | | | | 70 | 1 | 0 | 47 | 24 | 16 | 10 | 3 | 0 | 35 | 59 | 18 | 18 | |
| TURIN | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | AZZURRA AIR | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 4 | 2 | |
| | GATWICK | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 96 | 50 | 31 | 4 | |
| | GATWICK | BRITANNIA AIRWAYS | C | D | 3 | 0 | 0 | 33 | 33 | 33 | 0 | 0 | 0 | 27 | 80 | 10 | 5 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 28 | 0 | 58 | 2 | |
| | MANCHESTER | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 2 | 3 | |
| | STANSTED | BRITANNIA AIRWAYS | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 32 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 51 | 0 | 0 | 0 | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 24 | 0 | 0 | 0 | |
| | BIRMINGHAM | BRITISH AIRWAYS PLC | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 28 | 0 | 0 | 0 | |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | A | 3 | 0 | 0 | 33 | 0 | 0 | 67 | 0 | 0 | 43 | 0 | 0 | 0 | |
| | GATWICK | EUROPEAN AIR CHARTER | C | D | 4 | 0 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 42 | 0 | 0 | 0 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 3 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 22 | 0 | 64 | 4 | |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 5 | 0 | 0 | 80 | 20 | 0 | 0 | 0 | 0 | 7 | 40 | 38 | 5 | |
| | MANCHESTER | FIRST CHOICE AIRWAYS LTD | C | D | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 10 | 100 | 5 | 3 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 26 | 50 | 13 | 2 | |
| | STANSTED | FIRST CHOICE AIRWAYS LTD | C | D | 3 | 0 | 0 | 67 | 33 | 0 | 0 | 0 | 0 | 7 | 67 | 9 | 3 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | A | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 1 | |
| | BIRMINGHAM | FLYBE.BRITISH EUROPEAN | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 12 | 100 | 3 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | A | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 60 | 0 | 75 | 2 | |
| | GATWICK | MONARCH AIRLINES | C | D | 2 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 57 | 0 | 72 | 2 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 50 | 21 | 2 | |
| | GATWICK | MY TRAVEL AIRWAYS UK | C | D | 3 | 0 | 0 | 33 | 0 | 67 | 0 | 0 | 0 | 28 | 100 | 4 | 4 | |
| | MANCHESTER | MY TRAVEL AIRWAYS UK | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 50 | 17 | 2 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: T

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|----------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | Actual (7) | Plan (8) | | | | | | | | | | |
| TURIN | STANSTED | RYANAIR | S | A | 57 | 0 | 0 | 58 | 18 | 9 | 16 | 0 | 0 | 26 | 65 | 22 | 54 | |
| | STANSTED | RYANAIR | S | D | 57 | 0 | 0 | 54 | 28 | 9 | 9 | 0 | 0 | 24 | 35 | 34 | 57 | |
| | BIRMINGHAM | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 1 | 100 | 0 | 2 | |
| | GATWICK | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 50 | 16 | 2 | |
| | GLASGOW | THOMAS COOK AIRLINES LTD | C | D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 2 | |
| TOTAL TURIN | | | | | 194 | 1 | 0 | 53 | 21 | 13 | 12 | 0 | 0 | 25 | 51 | 29 | 29 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: U

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|----------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| URALSK | STANSTED | EUROPEAN AIR CHARTER | C | A | 5 | 0 | 0 | 20 | 20 | 0 | 40 | 0 | 20 | 269 | 0 | 0 | 0 | |
| | STANSTED | EUROPEAN AIR CHARTER | C | D | 6 | 0 | 0 | 17 | 33 | 17 | 33 | 0 | 0 | 50 | 0 | 0 | 0 | |
| TOTAL URALSK | | | | | 11 | 1 | 0 | 18 | 27 | 9 | 36 | 0 | 9 | 150 | 0 | 0 | 0 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | |
|------------------------|-------------------|---------------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|--|--|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| VALENCIA | | | | | | | | | | | | | | | | | | | |
| | GATWICK | GB AIRWAYS LTD | | S A | 37 | 0 | 1 | 84 | 11 | 3 | 3 | 0 | 0 | 9 | 82 | 8 | 22 | | |
| | GATWICK | GB AIRWAYS LTD | | S D | 39 | 0 | 0 | 79 | 5 | 8 | 8 | 0 | 0 | 15 | 77 | 8 | 22 | | |
| | HEATHROW | IBERIA | | S A | 30 | 0 | 0 | 60 | 13 | 17 | 10 | 0 | 0 | 22 | 64 | 15 | 28 | | |
| | HEATHROW | IBERIA | | S D | 30 | 0 | 0 | 70 | 13 | 3 | 10 | 3 | 0 | 24 | 82 | 10 | 28 | | |
| TOTAL VALENCIA | | | | | 141 | 0 | 1 | 72 | 12 | 8 | 7 | 1 | 0 | 17 | 75 | 11 | 11 | | |
| VANCOUVER | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | AIR CANADA | | S A | 31 | 0 | 0 | 68 | 13 | 10 | 6 | 3 | 0 | 21 | 48 | 31 | 31 | | |
| | HEATHROW | AIR CANADA | | S D | 31 | 0 | 0 | 45 | 35 | 13 | 6 | 0 | 0 | 20 | 39 | 26 | 31 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 30 | 0 | 0 | 67 | 20 | 10 | 3 | 0 | 0 | 14 | 87 | 7 | 30 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 30 | 0 | 0 | 43 | 13 | 23 | 20 | 0 | 0 | 34 | 63 | 19 | 30 | | |
| | MANCHESTER | HMY AIRWAYS | | C A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 37 | 0 | 0 | 0 | | |
| | MANCHESTER | HMY AIRWAYS | | C D | 2 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| TOTAL VANCOUVER | | | | | 128 | 0 | 0 | 56 | 20 | 13 | 10 | 1 | 0 | 23 | 59 | 21 | 21 | | |
| VARADERO | | | | | | | | | | | | | | | | | | | |
| | GATWICK | THOMAS COOK AIRLINES LTD | | C D | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 40 | 0 | 0 | 0 | | |
| | MANCHESTER | THOMAS COOK AIRLINES LTD | | C D | 3 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 0 | | |
| TOTAL VARADERO | | | | | 6 | 1 | 0 | 83 | 0 | 0 | 17 | 0 | 0 | 20 | 80 | 11 | 11 | | |
| VASTERAS | | | | | | | | | | | | | | | | | | | |
| | STANSTED | RYANAIR | | S A | 30 | 0 | 0 | 37 | 17 | 23 | 23 | 0 | 0 | 33 | 38 | 36 | 29 | | |
| | STANSTED | RYANAIR | | S D | 30 | 0 | 0 | 23 | 37 | 30 | 10 | 0 | 0 | 30 | 50 | 36 | 30 | | |
| TOTAL VASTERAS | | | | | 60 | 0 | 0 | 30 | 27 | 27 | 17 | 0 | 0 | 32 | 44 | 36 | 36 | | |
| VENICE | | | | | | | | | | | | | | | | | | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S A | 26 | 0 | 0 | 69 | 15 | 4 | 12 | 0 | 0 | 18 | 0 | 0 | 0 | | |
| | MANCHESTER | BRITISH AIRWAYS CITIEXPRESS LTD | | S D | 27 | 0 | 0 | 78 | 4 | 11 | 7 | 0 | 0 | 12 | 0 | 0 | 0 | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S A | 86 | 0 | 0 | 77 | 6 | 12 | 6 | 0 | 0 | 14 | 0 | 0 | 0 | | |
| | GATWICK | BRITISH AIRWAYS PLC | | S D | 85 | 0 | 0 | 78 | 11 | 6 | 6 | 0 | 0 | 13 | 0 | 0 | 0 | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S A | 8 | 0 | 0 | 50 | 38 | 13 | 0 | 0 | 0 | 18 | 0 | 0 | 0 | | |
| | BIRMINGHAM | DUO AIRWAYS LTD | | S D | 8 | 0 | 0 | 75 | 13 | 13 | 0 | 0 | 0 | 11 | 0 | 0 | 0 | | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S A | 34 | 0 | 0 | 44 | 18 | 12 | 24 | 3 | 0 | 40 | 0 | 0 | 0 | | |
| | STANSTED | EASYJET AIRLINE COMPANY LTD | | S D | 34 | 0 | 0 | 26 | 32 | 24 | 15 | 3 | 0 | 42 | 0 | 0 | 0 | | |
| | STANSTED | GO FLY LTD | | S A | 24 | 0 | 1 | 75 | 8 | 13 | 4 | 0 | 0 | 12 | 48 | 38 | 29 | | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: V

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|---------------------------------|-------------------|--------------------------|----------------|----------|-------------------|----------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| VENICE | STANSTED | GO FLY LTD | S | D | 24 | 0 | 1 | 50 | 38 | 8 | 4 | 0 | 0 | 19 | 52 | 28 | 29 |
| | GATWICK | VOLARE AIRLINES | S | A | 47 | 0 | 0 | 77 | 6 | 9 | 9 | 0 | 0 | 15 | 0 | 0 | 0 |
| | GATWICK | VOLARE AIRLINES | S | D | 47 | 0 | 0 | 70 | 4 | 11 | 13 | 2 | 0 | 24 | 0 | 0 | 0 |
| TOTAL VENICE | | | | | 450 | 0 | 2 | 68 | 12 | 10 | 9 | 1 | 0 | 19 | 75 | 16 | 16 |
| VERONA VILLAFRANCA | GATWICK | BRITISH AIRWAYS PLC | S | A | 28 | 0 | 1 | 86 | 4 | 4 | 7 | 0 | 0 | 13 | 0 | 0 | 0 |
| | GATWICK | BRITISH AIRWAYS PLC | S | D | 29 | 0 | 0 | 83 | 10 | 3 | 3 | 0 | 0 | 10 | 0 | 0 | 0 |
| | GATWICK | EXCEL AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 206 | 0 | 0 | 0 |
| | GATWICK | EXCEL AIRWAYS LTD | C | D | 2 | 0 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 81 | 0 | 0 | 0 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | A | 2 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 19 | 0 | 24 | 1 |
| | GATWICK | FIRST CHOICE AIRWAYS LTD | C | D | 2 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 27 | 50 | 13 | 2 |
| TOTAL VERONA VILLAFRANCA | | | | | 73 | 0 | 1 | 70 | 16 | 5 | 7 | 1 | 0 | 19 | 64 | 22 | 22 |
| VIENNA | HEATHROW | AUSTRIAN AIRLINES | S | A | 155 | 0 | 0 | 65 | 15 | 15 | 5 | 1 | 0 | 18 | 78 | 13 | 120 |
| | HEATHROW | AUSTRIAN AIRLINES | S | D | 155 | 0 | 0 | 66 | 16 | 9 | 8 | 0 | 0 | 18 | 71 | 16 | 121 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 110 | 0 | 1 | 51 | 22 | 15 | 10 | 2 | 0 | 30 | 69 | 18 | 113 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 111 | 0 | 0 | 63 | 18 | 14 | 5 | 1 | 0 | 18 | 69 | 17 | 112 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | A | 29 | 0 | 0 | 79 | 14 | 3 | 3 | 0 | 0 | 10 | 92 | 10 | 25 |
| | BIRMINGHAM | DUO AIRWAYS LTD | S | D | 29 | 0 | 0 | 79 | 7 | 7 | 7 | 0 | 0 | 10 | 92 | 6 | 25 |
| | MANCHESTER | TYROLEAN AIRWAYS | S | A | 31 | 0 | 0 | 90 | 0 | 6 | 3 | 0 | 0 | 7 | 0 | 0 | 0 |
| | MANCHESTER | TYROLEAN AIRWAYS | S | D | 31 | 0 | 0 | 71 | 19 | 6 | 3 | 0 | 0 | 9 | 0 | 0 | 0 |
| TOTAL VIENNA | | | | | 655 | 2 | 1 | 65 | 16 | 12 | 6 | 1 | 0 | 18 | 72 | 17 | 17 |
| VIGO | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | A | 4 | 0 | 0 | 50 | 0 | 25 | 25 | 0 | 0 | 26 | 0 | 0 | 0 |
| | GLASGOW | FIRST CHOICE AIRWAYS LTD | C | D | 4 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 |
| TOTAL VIGO | | | | | 10 | 0 | 0 | 60 | 10 | 10 | 20 | 0 | 0 | 30 | 0 | 0 | 0 |
| VILNIUS | GATWICK | LITHUANIA AIRLINES | S | A | 27 | 1 | 0 | 67 | 15 | 15 | 0 | 4 | 0 | 23 | 0 | 0 | 0 |
| | GATWICK | LITHUANIA AIRLINES | S | D | 27 | 1 | 0 | 63 | 11 | 19 | 4 | 4 | 0 | 24 | 0 | 0 | 0 |
| TOTAL VILNIUS | | | | | 54 | 2 | 0 | 65 | 13 | 17 | 2 | 4 | 0 | 23 | 59 | 19 | 19 |
| VITORIA | | | | | | | | | | | | | | | | | |
| TOTAL VITORIA | | | | | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 115 | 0 | 0 | 0 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: W

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|----------------------------------|-------------------|-----------------------------|----------------|----------|-------------------|-----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | |
| WARSAW | HEATHROW | BRITISH AIRWAYS PLC | S | A | 80 | 0 | 0 | 73 | 10 | 3 | 13 | 3 | 0 | 24 | 71 | 19 | 78 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 80 | 0 | 0 | 68 | 9 | 10 | 14 | 0 | 0 | 24 | 75 | 15 | 79 |
| | HEATHROW | LOT-POLISH AIRLINES | S | A | 85 | 0 | 0 | 55 | 19 | 13 | 12 | 1 | 0 | 27 | 63 | 24 | 84 |
| | HEATHROW | LOT-POLISH AIRLINES | S | D | 86 | 0 | 0 | 57 | 19 | 10 | 14 | 0 | 0 | 27 | 65 | 22 | 85 |
| | MANCHESTER | LOT-POLISH AIRLINES | S | A | 24 | 0 | 0 | 79 | 4 | 8 | 8 | 0 | 0 | 17 | 0 | 0 | 0 |
| | MANCHESTER | LOT-POLISH AIRLINES | S | D | 24 | 0 | 0 | 88 | 4 | 0 | 8 | 0 | 0 | 15 | 0 | 0 | 0 |
| TOTAL WARSAW | | | | | 379 | 0 | 0 | 65 | 13 | 8 | 12 | 1 | 0 | 24 | 70 | 19 | 19 |
| WASHINGTON (DULLES) | MANCHESTER | BMI BRITISH MIDLAND | S | A | 3 | 0 | 0 | 67 | 0 | 0 | 33 | 0 | 0 | 32 | 69 | 22 | 26 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | A | 58 | 0 | 0 | 69 | 14 | 9 | 7 | 2 | 0 | 17 | 79 | 8 | 61 |
| | HEATHROW | BRITISH AIRWAYS PLC | S | D | 57 | 0 | 0 | 46 | 28 | 16 | 11 | 0 | 0 | 24 | 69 | 14 | 61 |
| | HEATHROW | UNITED AIRLINES | S | A | 87 | 0 | 0 | 69 | 22 | 5 | 5 | 0 | 0 | 14 | 45 | 24 | 62 |
| | HEATHROW | UNITED AIRLINES | S | D | 88 | 1 | 0 | 84 | 8 | 7 | 0 | 1 | 0 | 11 | 84 | 8 | 62 |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | A | 29 | 0 | 0 | 52 | 31 | 17 | 0 | 0 | 0 | 17 | 38 | 32 | 29 |
| | HEATHROW | VIRGIN ATLANTIC AIRWAYS LTD | S | D | 28 | 0 | 0 | 32 | 46 | 11 | 11 | 0 | 0 | 25 | 57 | 26 | 28 |
| TOTAL WASHINGTON (DULLES) | | | | | 351 | 1 | 1 | 65 | 21 | 9 | 5 | 1 | 0 | 17 | 67 | 17 | 17 |
| WATERFORD | LUTON | EUROCELTIC AIRWAYS LTD | S | A | 28 | 4 | 28 | 82 | 4 | 4 | 7 | 4 | 0 | 19 | 83 | 10 | 41 |
| | LUTON | EUROCELTIC AIRWAYS LTD | S | D | 17 | 13 | 30 | 65 | 12 | 6 | 12 | 6 | 0 | 33 | 83 | 9 | 41 |
| TOTAL WATERFORD | | | | | 45 | 21 | 59 | 76 | 7 | 4 | 9 | 4 | 0 | 24 | 83 | 9 | 9 |
| WATTISHAM | GATWICK | EUROPEAN AIR CHARTER | C | A | 2 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 25 | 0 | 0 | 0 |
| TOTAL WATTISHAM | | | | | 3 | 0 | 0 | 67 | 0 | 33 | 0 | 0 | 0 | 18 | 0 | 0 | 0 |
| WEST PALM BEACH | | | | | | | | | | | | | | | | | |
| WICK | | | | | | | | | | | | | | | | | |
| WINDHOEK | HEATHROW | AIR NAMIBIA | S | A | 4 | 0 | 0 | 25 | 25 | 25 | 25 | 0 | 0 | 61 | 20 | 51 | 5 |
| | HEATHROW | AIR NAMIBIA | S | D | 4 | 0 | 0 | 25 | 50 | 25 | 0 | 0 | 0 | 20 | 40 | 22 | 5 |
| TOTAL WINDHOEK | | | | | 8 | 0 | 0 | 25 | 38 | 25 | 13 | 0 | 0 | 40 | 30 | 37 | 37 |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: Y

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | | |
|----------------------|-------------------|-------------------------------|----------------|----------|-------------------|----------|----------------------------|-----------|------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|
| | | | | | MATCHED | | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | |
| YEREVAN | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | A | 13 | 0 | 0 | 62 | 8 | 0 | 15 | 15 | 0 | 61 | 78 | 9 | 9 | |
| | HEATHROW | BRITISH MEDITERRANEAN AIRWAYS | S | D | 13 | 0 | 0 | 38 | 15 | 15 | 23 | 8 | 0 | 67 | 50 | 41 | 8 | |
| TOTAL YEREVAN | | | | | 26 | 0 | 0 | 50 | 12 | 8 | 19 | 12 | 0 | 64 | 65 | 24 | 24 | |

ROUTE / AIRLINE ANALYSIS - FULL WITH ARRIVAL / DEPARTURE SPLIT FOR DECEMBER 2002

Origin / Destinations: Z

| ORIGIN / DESTINATION | REPORTING AIRPORT | AIRLINE | CHARTER/ SCHED | ARR/ DEP | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | | | | |
|-----------------------|-------------------|-----------------------------|----------------|----------|-------------------|----------|----------------------------|---------------|---------------|------------------|------------------|-------------------|----------------------|---------------|----------------------|--------------------|-----------|--|--|
| | | | | | MATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 | Average Delay (mins) | No matched records | | | |
| | | | | | Actual (7) | Plan (8) | | | | | | | | | | | | | |
| ZAGREB | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 17 | 0 | 0 | 65 | 29 | 0 | 6 | 0 | 0 | 18 | 0 | 0 | 0 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 17 | 0 | 0 | 76 | 12 | 6 | 6 | 0 | 0 | 13 | 0 | 0 | 0 | | |
| | HEATHROW | CROATIA AIRLINES | | S A | 28 | 0 | 0 | 75 | 7 | 14 | 4 | 0 | 0 | 14 | 62 | 17 | 29 | | |
| | HEATHROW | CROATIA AIRLINES | | S D | 28 | 0 | 0 | 46 | 36 | 7 | 11 | 0 | 0 | 22 | 45 | 25 | 29 | | |
| TOTAL ZAGREB | | | | | 90 | 0 | 0 | 64 | 21 | 8 | 7 | 0 | 0 | 17 | 68 | 18 | 18 | | |
| ZARAGOZA | | | | | | | | | | | | | | | | | | | |
| TOTAL ZARAGOZA | | | | | 2 | 0 | 0 | 50 | 0 | 0 | 50 | 0 | 0 | 87 | 0 | 0 | 0 | | |
| ZURICH | | | | | | | | | | | | | | | | | | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S A | 162 | 0 | 0 | 67 | 14 | 10 | 6 | 2 | 1 | 24 | 66 | 28 | 157 | | |
| | HEATHROW | BRITISH AIRWAYS PLC | | S D | 161 | 0 | 0 | 72 | 14 | 10 | 4 | 1 | 0 | 16 | 73 | 18 | 157 | | |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S A | 50 | 0 | 0 | 48 | 28 | 18 | 6 | 0 | 0 | 23 | 44 | 26 | 45 | | |
| | MANCHESTER | BRITISH AIRWAYS PLC | | S D | 49 | 0 | 1 | 84 | 6 | 6 | 4 | 0 | 0 | 10 | 87 | 7 | 45 | | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | | S A | 58 | 0 | 1 | 74 | 12 | 10 | 3 | 0 | 0 | 12 | 0 | 0 | 0 | | |
| | GATWICK | EASYJET AIRLINE COMPANY LTD | | S D | 58 | 0 | 2 | 81 | 16 | 2 | 2 | 0 | 0 | 9 | 0 | 0 | 0 | | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | | S A | 59 | 0 | 0 | 54 | 17 | 24 | 5 | 0 | 0 | 20 | 0 | 0 | 0 | | |
| | LUTON | EASYJET AIRLINE COMPANY LTD | | S D | 59 | 0 | 0 | 49 | 19 | 22 | 10 | 0 | 0 | 24 | 0 | 0 | 0 | | |
| | LUTON | EASYJET SWITZERLAND | | S A | 30 | 0 | 0 | 73 | 10 | 3 | 13 | 0 | 0 | 17 | 60 | 21 | 88 | | |
| | LUTON | EASYJET SWITZERLAND | | S D | 30 | 0 | 0 | 63 | 13 | 7 | 17 | 0 | 0 | 23 | 47 | 26 | 89 | | |
| | BIRMINGHAM | SWISS AIRLINES | | S A | 79 | 1 | 3 | 76 | 11 | 3 | 10 | 0 | 0 | 15 | 59 | 16 | 71 | | |
| | BIRMINGHAM | SWISS AIRLINES | | S D | 80 | 0 | 1 | 66 | 21 | 5 | 8 | 0 | 0 | 17 | 60 | 19 | 72 | | |
| | HEATHROW | SWISS AIRLINES | | S A | 211 | 0 | 1 | 67 | 17 | 10 | 6 | 1 | 0 | 17 | 0 | 0 | 0 | | |
| | HEATHROW | SWISS AIRLINES | | S D | 212 | 0 | 1 | 67 | 16 | 12 | 5 | 0 | 0 | 22 | 0 | 0 | 0 | | |
| | LONDON CITY | SWISS AIRLINES | | S A | 161 | 0 | 7 | 70 | 19 | 7 | 4 | 0 | 0 | 14 | 62 | 15 | 140 | | |
| | LONDON CITY | SWISS AIRLINES | | S D | 160 | 0 | 8 | 58 | 26 | 13 | 4 | 0 | 0 | 19 | 57 | 25 | 141 | | |
| | MANCHESTER | SWISS AIRLINES | | S A | 89 | 3 | 1 | 58 | 21 | 10 | 10 | 0 | 0 | 20 | 60 | 21 | 60 | | |
| | MANCHESTER | SWISS AIRLINES | | S D | 91 | 0 | 0 | 79 | 8 | 8 | 5 | 0 | 0 | 13 | 74 | 16 | 61 | | |
| TOTAL ZURICH | | | | | 1799 | 7 | 27 | 67 | 17 | 10 | 6 | 0 | 0 | 18 | 64 | 19 | 19 | | |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: BIRMINGHAM (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 564 | 30 | 0 | 77 | 10 | 6 | 5 | 1 | 0 | 16 | 73 | 16 | 473 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 7713 | 44 | 148 | 78 | 11 | 6 | 5 | 0 | 0 | 14 | 80 | 12 | 6587 |
| AIRPORT TOTAL | 8277 | 74 | 148 | 78 | 11 | 6 | 5 | 0 | 0 | 14 | 80 | 12 | 7060 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: EDINBURGH (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 74 | 6 | 0 | 74 | 11 | 11 | 4 | 0 | 0 | 13 | 55 | 29 | 77 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 7180 | 41 | 147 | 72 | 14 | 9 | 5 | 0 | 0 | 15 | 76 | 14 | 6472 |
| AIRPORT TOTAL | 7254 | 47 | 147 | 72 | 14 | 9 | 5 | 0 | 0 | 15 | 76 | 14 | 6549 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: GATWICK (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 2703 | 120 | 0 | 60 | 14 | 13 | 10 | 2 | 1 | 31 | 58 | 28 | 2410 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 14038 | 54 | 188 | 74 | 12 | 8 | 5 | 1 | 0 | 16 | 75 | 15 | 12571 |
| AIRPORT TOTAL | 16741 | 174 | 188 | 71 | 12 | 9 | 6 | 1 | 0 | 18 | 72 | 17 | 14981 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: GLASGOW (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 443 | 6 | 0 | 80 | 10 | 5 | 3 | 1 | 1 | 15 | 67 | 21 | 370 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 5699 | 36 | 73 | 75 | 12 | 7 | 6 | 0 | 0 | 15 | 77 | 14 | 5595 |
| AIRPORT TOTAL | 6142 | 42 | 73 | 75 | 11 | 7 | 5 | 0 | 0 | 15 | 76 | 14 | 5965 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: HEATHROW (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 25 | 2 | 0 | 36 | 12 | 28 | 12 | 12 | 0 | 54 | 43 | 46 | 35 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 36440 | 53 | 278 | 63 | 17 | 12 | 8 | 1 | 0 | 23 | 69 | 19 | 34858 |
| AIRPORT TOTAL | 36465 | 55 | 278 | 63 | 17 | 12 | 8 | 1 | 0 | 23 | 69 | 19 | 34893 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: LONDON CITY (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | PERCENTAGE OF FLIGHTS LATE | | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------------------------|---------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3612 | 8 | 217 | 74 | 15 | 8 | 3 | 0 | 0 | 13 | 74 | 14 | 3711 |
| AIRPORT TOTAL | 3613 | 20 | 217 | 74 | 15 | 8 | 3 | 0 | 0 | 13 | 74 | 14 | 3713 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: LUTON (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 172 | 86 | 0 | 74 | 16 | 5 | 6 | 0 | 0 | 13 | 70 | 18 | 201 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 3913 | 61 | 114 | 68 | 12 | 10 | 8 | 1 | 0 | 19 | 62 | 18 | 3462 |
| AIRPORT TOTAL | 4085 | 147 | 114 | 69 | 13 | 10 | 8 | 1 | 0 | 19 | 63 | 18 | 3663 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: MANCHESTER (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 1912 | 73 | 0 | 71 | 12 | 7 | 7 | 2 | 1 | 25 | 66 | 21 | 1711 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 10444 | 87 | 183 | 76 | 11 | 7 | 5 | 0 | 0 | 14 | 75 | 16 | 9789 |
| AIRPORT TOTAL | 12356 | 160 | 183 | 76 | 11 | 7 | 5 | 1 | 0 | 15 | 73 | 17 | 11500 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: NEWCASTLE (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 223 | 5 | 0 | 76 | 11 | 5 | 6 | 1 | 0 | 16 | 72 | 18 | 216 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 2680 | 4 | 24 | 77 | 10 | 8 | 5 | 0 | 0 | 13 | 76 | 15 | 2509 |
| AIRPORT TOTAL | 2903 | 9 | 24 | 77 | 10 | 7 | 5 | 0 | 0 | 14 | 76 | 15 | 2725 |

CAA AIRLINE / AIRPORT REPORTING SYSTEM

ROUTE / AIRLINE ANALYSIS - BY AIRPORT FOR DECEMBER 2002

Reporting Airport: STANSTED (By Airport)

| ORIGIN / DESTINATION | NUMBER OF FLIGHTS | | | PERCENTAGE OF FLIGHTS LATE | | | | | | DEC 2001 | | | |
|-------------------------------|-------------------|------------|----------|----------------------------|------------------|------------------|------------------------|------------------------|-------------------------|----------------------------|--------------------------|----------------------------|-------------------------|
| | MATCHED | UNMATCHED | | Early to 15 mins | 16 to 30 mins | 31 to 60 mins | 1h 1m to 3 hours | 3h 1m to 6 hours | More than 6 hours | Average delay (mins) | % Early to 15 mins | Average Delay (mins) | Number of Flights |
| | | Actual (7) | Plan (8) | | | | | | | | | | |
| CHARTERED FLIGHTS(ALL ROUTES) | 329 | 12 | 0 | 55 | 16 | 13 | 14 | 2 | 1 | 34 | 46 | 42 | 291 |
| SCHEDULED FLIGHTS(ALL ROUTES) | 11665 | 55 | 201 | 61 | 18 | 13 | 8 | 1 | 0 | 21 | 61 | 23 | 8507 |
| AIRPORT TOTAL | 11994 | 67 | 201 | 60 | 18 | 13 | 8 | 1 | 0 | 21 | 60 | 23 | 8798 |