

**Consumer and Markets Group**  
ATOL Crisis Management

**All Leisure Holidays Ltd ATOL 3897.**

Date of Failure – 4 January 2017

All Leisure Holidays Ltd has ceased operating. It was licensed under the Air Travel Organisers' Licensing (ATOL) scheme managed by the Civil Aviation Authority (CAA). If you had a flight inclusive booking with All Leisure Holidays Ltd you may be able to claim a refund of the money you paid subject to the Air Travel Trust's Payment Policy which is available to read in full on the [ATOL website](#).

For consumers that paid All Leisure Holidays Ltd directly by credit card the CAA are unable to authorise payment.

When assessing claims the CAA acts as an agent of the Air Travel Trust (ATT). The ATT has an agreement with the main credit card acquirer who acted on behalf of the above named failed ATOL holder.

Under the terms of this agreement you should instead apply to your credit card issuer for a refund of the payment you made by credit card.

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**Civil Aviation Authority**

CAA House  
Third Floor  
45-59 Kingsway  
London  
WC2B 6TE

Telephone : 0207 453 6700  
Fax : 0207 453 6494  
E-mail: [claims@caa.co.uk](mailto:claims@caa.co.uk)  
Website: [www.atol.org.uk](http://www.atol.org.uk)