

# GA e-Exams Quick Guide Managing Memberships

CAP1903D



Published by the Civil Aviation Authority, 2020

Civil Aviation Authority Aviation House Beehive Ring Road Crawley West Sussex RH6 0YR

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First published 2020 Second edition

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#### **Candidate Memberships**



- To access membership information, go to Organisation/Details and click on "Show All" in the Candidate Memberships tab.
- Note: Before a Training Organisation is able to view the candidate's information or act on their behalf and make bookings and view results the candidate and TO must have an approved membership where both the candidate and TO agree to the relationship.

#### Approving a Request for Membership from a Candidate (1)

PPL Training Organisation Private Pilot Licence Training Organisation (GBR.DTO.0222)						Inbox (24) Log Off					
Home Organisation	ne Organisation Documents										
Details Orders Boo	kings Tra	nsactions									
My Organisation IN Organisation Memberships IN My Messages IN											
Manage Candidate Memberships This screen allows you to add/modify the candidate memberships within the system.  Organisation Summary  PPL Training Organisation Private Pilot Licence Training Organisation (GBR.DTO.0222)											
Search		Customer Number:	First Name: Family	Name: Show Inac	tive: 🗆						
Customer Number	Title	First Name	Family Name	State	Valid From	Valid Till					
501909E	Mr	Ronan (Ronan)	Sharpe	Approved	02 October 2019	01 October 2021					
223401G	Mr	Misael (Misael)	Peters	Approved	31 October 2019	30 October 2021					
654321L	Mrs	Two	Testing	Approved	31 October 2019	30 October 2021					
218147J	Mr	Jaylen (Jaylen)	Kelley	Approved	20 December 2019	19 December 2021					
123456A	Mr	PPL	ExamsTest1	Approved	20 December 2019	19 December 2021					
590024A	Mr	Roadshow	Candidate	Requested (requires organisation's approval)	06 February 2020	05 February 2022					

- When a Candidate requests a membership, this will appear with the "State" column being set to "Requested" (requires organisation's approval)
- To access further information and either approve or reject the membership request double click on the Candidate

Approving a Request for Membership from a Candidate (2)									
PPL Training Organisation Private Pilot Licence Training Organisation	n (GBR.DTO.0222)					Cart	Home	inbox (24)	Log Off
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Details Orders Bookings Transactio	ns								
My Organisation 🕨 Organisation Memberships 🕨 M	ly Messages 🕨 My Organisation 🕨								
View Membership									
Organisation:     Private Pilot Licence       Candidate:     Roadshow Candidate       Customer Number:     590024A       Username:     590024A       Date Of Birth:     18 December 1988       Valid:     06 February 2020 - 05       State:     Requested (requires or       Approve Membership     Reject Membership	Training Organisation (GBR.DTO.0222) (PPL Training O February 2022 rganisation's approval) Contact Channels Please click the 'Show All' button below to view all the contact infoso for the user.	Identities Passport	€						
<ul> <li>Show All</li> <li>Back</li> </ul>	▶ Show All	Show All							

- If the Candidate has a relationship with your TO click "Approve Membership" and then Continue
- If the Candidate does not have a relationship with your TO click "Reject Membership" and then Continue
- If you approve the membership, you are able to book e-Exams on the candidate's behalf and view their results

## **Requesting a Membership for a Candidate (1)**

Home	Organisation	D	ocuments							
Details	Orders Boo	kings	Transactions							
View Membership 🕨 Approve Membership 🕨 View Membership 🕨 View Membership 🕨 View Membership 🕨										
Manage Candidate Memberships This screen allows you to add/modify the candidate memberships within the system.										
Organisation Summary										
PPL Training Organisation Private Pilot Licence Training Organisation (GBR.DTO.0222)										
Search	Search Customer Number: First Name: Family Name: Show Inactive: Res									
Customer N	Number T	itle	First Name	Family Name	State	Valid From	Valid Till			
)1909E	Mr		Ronan (Ronan)	Sharpe	Approved	02 October 2019	01 October 2021	0		
23401G	Mr		Misael (Misael)	Peters	Approved	31 October 2019	30 October 2021	0		
54321L	Mrs		Two	Testing	Approved	31 October 2019	30 October 2021	0		
18147J	Mr		Jaylen (Jaylen)	Kelley	Approved	20 December 2019	19 December 2021	0		
23456A	Mr		PPL	ExamsTest1	Approved	20 December 2019	19 December 2021	0		
0024A	Mr		Roadshow	Candidate	Approved	06 February 2020	05 February 2022	0		
1								Þ		
¢	+ Create Memb	ership		Page 1 of	1			View 1 - 6 of 6		

• To create a Membership request to a candidate, click on "Create Membership"

• The candidate will need to approve the membership request in the candidate portal before you will be able to act on the candidate's behalf

#### **Requesting a Membership for a Candidate (2)**

Home Organisation Documents
Details Orders Bookings Transactions
Organisation Memberships 🕨 Create Membership 🕨 My Organisation 🕨 Organisation Memberships 🕨 View Membership 🕨
Create New Membership
Complete or update the memberships details below. When you are happy with your input, click 'Save' to make them permanent. If you change your mind and would like to return to the previous page without making any changes then click on the 'Cancel' button at the bottom of the page.
By creating the membership you give the training organisation permission to view your contact details, to view your examination results (both current and historic), to book examinations on your behalf, to manage your documents, to manage your licences, to register you in licensing, and to manage your experiences.
Membership Details
Candidate
Customer Number:
590024A
18 December 1988
Number: 590024A Name: Mr Roadshow Candidate Username: 590024A
Cookup
Note (Optional):

- You will need to enter the candidate's CAA Reference Number and their Date of Birth then click "Lookup"
- If this is the candidate, you would like to request a membership with click "Save"
- The candidate will receive the membership request and will need to accept the request in their candidate portal before the relationship is approved

Cancelling a Membership			
PPL Training Organisation Private Pilot Licence Training Organisation (GBR DTO. 0222) Cart	Home	inbox (23)	Log Off
Home     Organisation     Documents       My Details			
Home 🕨			
Edit Administrator Change details for the Administrator here. Matte sure you click save when you're finished: Employee Details         Ttle:         Mr         First Name:         To         But I prefer         Administrator         Date Of Birth:         12 October 1975         13         Username:         TOAdministrator@aspeq.com			
© 2014 ASPEQ Limited			

- To cancel a membership where you no longer have a relationship with a candidate go to Organisation/Details/Candidate Memberships/Show All and double click on the candidate concerned
- Click on "Cancel Membership", then "Continue" and the membership will be cancelled. You will not be able to view the candidates details after the membership is cancelled.
- The candidate will not be able to be booked for future e-Exams until a new membership is created with a Training Organisation

## **Update Personal Details**

PPL Training Organisation Private Pilot Licence Training Organisation (GBR.DTO.0222)	Cart	Home	Inbox (23)	Log Off						
Home     Organisation     Documents       My Details										
TO Administrator Summary details of the Administrator you have selected are displayed below. In some cases, more information may be available by clicking 'Show All' next to the desired section of information. Additionally, if you have sufficient system permissions then you may edit the information, add, or delete new items of information by clicking on the displayed action buttors. To return to the previous page, click on the 'c Back' button at the bottom of this page.										
Username: TOAdministrator@aspeq.com Physical Address: <u>8 Helena Court</u> (Preferred) Date Of Birth: <u>02 October 1975</u> Organisation: Private Pilot Licence Training Organisation (GBR.DTO.0222) (PPL Training Organisation)										
Addresses Contact Channels The Staff Roles User Messages										
Please click the 'Show All' button below to view all the addresses for the user.       Please click the 'Show All' button below to view all the contact information for the user.       Please click the 'Show All' button below to view all the contact information for the user.       Please click the 'Show All' button below to view all the staff       Membership (Fletche @ Memb										
Back										

• You can add / alter your Address and Contact Details by clicking on "Show All" or "Create New" in the Address and Contact Channels tabs

# **TO Portal Messaging (1)**

PPL Training Organisation Private Pilot Licence Training Organisation (GBR.DTO.0222)	Cart	Home	inbox (23)	Log Off					
Home Organisation Documents									
My Details									
TO Administrator Summary details of the Administrator you have selected are displayed below. In some cases, more information may be available by clicking 'Show All' next to the desired section of information. Additionally, if you have sufficient system permissions then you may edit the information, add, or delete new items of information by clicking on the displayed action buttons. To return to the previous page, click on the '< Back' button at the bottom of this page.									
Username: TOAdministrator@aspeq.com Physical Address: <u>8 Helena Court</u> (Preferred) Date Of Birth: 02 October 1975 Billing Address: <u>8 Helena Court</u> (Preferred) Billing Address: <u>8 Helena Court</u> (Preferred) Billing Address: <u>8 Helena Court</u> (Preferred)									
Change Password									
Addresses         Image: Contact Channels         Image: Staff Roles         Image: Staff Roles         User Messages         Image: Staff Roles         Image: Staff Rol									
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More									
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• To Access the e-Exam Messages Click on "User Messages" or "Inbox

#### **TO Portal Messaging (2)**

2º	PF Priv	Cart	Home	inbox (22)	Log Off						
Hon	e Org	janisation Documents									
My Details											
Home > My Details > Liser Messanes > My Messanes >											
View Messages This page displays a list of all you private messages for the specified user. To view a message's details click on the blue information icon to the right of the desired message											
Sea	rch	Subject:	Date From: 01 October 2019 Date To: 06 February 202	20			Apply	Reset			
	Туре	From	Subject	Received 🖕	Last	Updated					
	۲	Helpdesk	Membership (Fletcher Jessica) has cancelled a booking	31/01/2020 12:16:51 AM	31/01/2020 12:16	:51 AM	6 🛪	<u>م ا</u>			
	۲	Helpdesk	Membership (Fletcher Jessica) has made a booking	31/01/2020 12:02:18 AM	31/01/2020 12:02	:18 AM	6 X	£			
	۲	Helpdesk	Membership Confirmation	29/01/2020 04:17:29 AM	29/01/2020 04:17	:29 AM	() X	£			
	۲	Helpdesk	Membership Confirmation	23/12/2019 10:43:53 AM	23/12/2019 10:43	:53 AM	() X	£			
	۲	Helpdesk	Membership Request	20/12/2019 04:35:18 PM	20/12/2019 04:35	:18 PM	() X	\$			
	۲	Helpdesk	Membership Cancellation	20/12/2019 04:34:56 PM	20/12/2019 04:34	:56 PM	() X	<u>د</u>			
	۲	Helpdesk	Membership Confirmation	20/12/2019 04:34:46 PM	20/12/2019 04:34	:46 PM	() X	\$			
	۲	Helpdesk	Membership Cancellation	20/12/2019 04:29:07 PM	20/12/2019 04:29	:07 PM	() ×	\$			
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	Image:										

- When certain activities are undertaken (membership change, booking, result released) e-Exams produces automated messages into the TO Portal Inbox and are also sent to the TO Portal Administrators E-Mail address
- To access the message details double click on the message